
A3. BASIC LOCAL EXCHANGE SERVICE

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 Exchange Access Lines

A3.1.1 General

- A. Rates for Basic Local Exchange Service are related to the total number of Main Station Lines, Private Branch Exchange Trunks and Centrex Type Services Main Station Lines within the Local Calling Area, including those of other telephone companies within the same Local Calling Area.
- B. The Exchange Service Area for each exchange is identified on maps.
- C. The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.
- D. Individual Residence and Business Main Station Line Service are comprised of serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the Telecommunications Network for Message Toll Service and for local calling.
- E. Effective December 10, 1993, rotary dial service will not be available for new installations. For Area Calling Service¹ subscribers with rotary dial service and inward facilities (connected prior to December 10, 1993), a credit of \$.75 per residence Area Calling Service line or trunk and \$1.50 per Area Calling Service business line or trunk will apply to the rates specified in A3.2.9. Existing rotary dial service and inward facilities for Area Calling Service subscribers may be modified or changed at the current location (with the exception of a change in class of service), but may not be relocated to a different address. Existing Area Calling Service subscribers with rotary dial service and inward facilities who change to a different class of service and Area Calling Service subscribers who connect new lines or trunks will be billed at the rates specified in A103.2.9 (Residence) or A3.2.9 (Business).
- F. Residence Access Line Retention Offer
Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12 month credit through the end of their promotion period. (N)
Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) flat rate access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:
 - 1. Customers must keep the required services for 30 days to receive the benefit of this offer.
 - 2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
 - 3. If the customer disconnects the flat rate line(s) or moves from their current location, the remaining benefits will cease.
 - 4. AT&T employees are not eligible for this offer.
 - 5. Customer must be calling into AT&T to disconnect their local service.
 - 6. This offer is available on a maximum of two (2) flat rate lines (a maximum monthly reward of \$12).
 - 7. Not stackable with any other regulated retention offer that provides a monthly discount.
 - 8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
 - 9. This offer is only available for retention purposes.
 - 10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.

Note 1: Effective May 1, 2013, Area Calling Service is obsoleted for Residential customers (see Section A103).

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules

A3.2.1 Flat Rate Schedule

- A.** The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of central offices within the serving exchange and additional exchanges as shown in A3.6, Local Calling Areas
- B.** The following Statewide Schedule of Rates is applicable to Flat Rate Main Station Line Service which is available only on an individual line (one-party) basis:

1. Main Station Lines

	Residence	Business	USOC	
(a) Group 1 (0 - 3,300)	\$33.00	\$419.00	NA	(I)
(b) Group 2 (3,301 - 8,000)	33.00	419.00	NA	(I)
(c) Group 3 (8,001 - 17,000)	33.00	488.00	NA	(I)
(d) Group 4 (17,001 - 37,000)	33.00	419.00	NA	(I)
(e) Group 5 (37,001 - 63,500)	33.00	419.00	NA	(I)
(f) Group 6 (63,501 - up)	33.00	419.00	NA	(I)

2. PBX Trunks and Centrex Type Services Main Station Lines

(a) Group 1 (0 - 3,300)		419.00	NA	(I)
(b) Group 2 (3,301 - 8,000)		419.00	NA	(I)
(c) Group 3 (8,001 - 17,000)		419.00	NA	(I)
(d) Group 4 (17,001 - 37,000)		419.00	NA	(I)
(e) Group 5 (37,001 - 63,500)		419.00	NA	(I)
(f) Group 6 (63,501 - up)		419.00	NA	(I)

A3.2.2 Reserved For Future Use

A3.2.3 Reserved For Future Use

A3.2.4 Reserved For Future Use

A3.2.5 Reserved For Future Use

A3.2.6 Reserved For Future Use

A3.2.7 Reserved For Future Use

A3.2.8 Reserved For Future Use

A3.2.9 Area Calling Service

- A.** Area Calling Service is an optional offering that provides local calling from the subscriber's home wire center to all Company wire centers and participating Independent Company wire centers within a 40 mile radius based on airline mileage, in addition to the existing local calling area described in A3.6. The offering of this service is subject to availability as determined by the Company.
- B.** This service is not available to Company owned or customer provided public telephone subscribers.
- C.** Customers subscribing to Area Calling Service will be provided an access line and usage package as described following.
- D.** The access line for Residence and Business service is provided at the following rate. All other services offering Area Calling Service are provided for in the appropriate sections of this Guidebook.
1. Access Line

	Monthly Rate	USOC
(a) (Obsoleted, See Section A103)		
(b) Business	\$200.00	NA

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.9 Area Calling Service (Cont'd)

E. In addition to the access line, customers receive the following usage package.

1. (Obsolete, See A103.)
2. Option 2 - Area Calling Service¹ with Discount

This option includes a \$6.00 usage allowance on all calls terminating in Bands A, B, C and D. Local calls are billed in accordance with the usage schedule described in F., at a 20 percent discount on the total usage charges, in addition to the off-peak discount described in J. Billed usage charges, above the allowance, will not exceed \$9.00 per Residence line and \$24.00 per Business line, trunk, or ESSX service, MultiServ PLUS service, or BellSouth Centrex service NAR for calls terminating in Bands A, B, C and D with the following exception. Local usage charges for Shared Tenant Service, hospital patient rooms and hotel guest rooms will not be capped. The following charge is in addition to the access line rate.

	Monthly Rate	USOC NA
(a) Area Calling Service with Discount – Option 2		
Residence	\$33.00	
Business	6.00	

(1)

F. The following usage rates are applicable for all local calls and are based on airline mileage between wire centers.

Mileage Bands	Initial Minute Charge	Additional Minutes Charge
A (0 miles)	\$.02	\$.01
B (1 - 10 miles)	.04	.02
C (11 - 16 miles)	.06	.04
D (17 - 22 miles and existing local calling area described in A3.6 greater than 22 miles)	.09	.07
E (23 - 30 miles)	.09	.09
F (31 - 40 miles)	.09	.09
G (Special band as described in G.)	.09	.09

G. In addition to the local calling described in A., if any wire center in an exchange is located within 40 miles of any wire center in the originating exchange, local calling will be provided from the entire originating exchange to the entire terminating exchange. The usage charges for Band G are applicable for distances greater than 40 miles.

H. Calls originating in Bay Minette and terminating in Mobile and Fairhope or calls originating in Mobile and Fairhope and terminating in Bay Minette will be billed usage charges for Band C.

I. Calls which originate and terminate within the Athens (Main and Toll wire center only), Huntsville and Decatur exchanges and which are greater than 22 miles will be rated at Band D rates.

J. Time/Day Discount - The preceding usage rates are peak period rates and apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge. Time/Day Discount does not apply to the Premium Calling Option.

K. Grouping rates for subscribers of Area Calling Service are described in A3.19.2.

Note 1: Effective May 1, 2013, Area Calling Service is obsoleted for Residence customers (see A103.2.9)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.9 Area Calling Service (Cont'd)

- L.** The following stipulations apply only when the access line from which the call originates subscribes to Area Calling Service. Calls completed with operator assistance within the local calling area as described in A3.6.1 will be rated at the above usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. All other calls completed with operator assistance will be billed the applicable Long Distance Message Telecommunications Service (MTS) charges described in Section A18.
- M.** Calls made outside the Basic Local Calling Area described in A3.6.1., but within the Area Calling Service Local Calling Area, on which customers request time and charges, will have those quotations based on MTS rates listed in Section A18. This includes hotel paid guest quotation calls. The rates that are quoted will also be billed.
- N.** All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.

A3.2.10 Complete Choice Service (Obsoleted, See Section A103)

A3.2.11 Area Plus Service

A. General

1. Area Plus service provides residence subscribers a flat rate access line with unlimited calling to all exchange access lines within the serving exchange, the additional exchanges in the local calling area specified in A3.6, and all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.1 and the exchanges in each LATA are listed in A3.6.2. The access line includes Touch-Tone capability.
2. Residential customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.2.10 as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.2.10.A.3 for Complete Choice service apply to this option of Area Plus service.¹
3. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer grouping at no additional charge as specified in A103.2.10. All services/features specified in A103.2.10 as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.2.10.A.3 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.¹
4. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
5. Existing customers of Area Plus service with the Complete Choice option cannot take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.2.10.A.3 unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following monthly rates apply for Area Plus services.
 - a. Individual line service

	Suspend Rate	Monthly Rate	USOC	
(1) Residence				
(a) Per line (without the Complete Choice option)	\$16.50	\$66.00	ACP	(I)
(b) Per line with the Complete Choice ¹ option (USOCs AC1 and VSB must both be used to provide this service)	14.50	77.00	NA	(I)
(c) Per Two-Line Plan package with the Complete Choice ¹ option or Credit for two individual lines qualifying as Two-Line Plan package	29.00	141.95 0.00	ACML2 CRD2A	(I)
(d) Per Three-Line Plan package with the Complete Choice ¹ option	43.50	178.95	ACML3	(I)

A3.2.12 PreferredPack Plan (Obsoleted, See Section A103)

A3.2.13 2 Pack Plan (Obsoleted, See Section A103)

Note 1: Complete Choice Obsoleted 2-19-09 (See Section A103)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.14 Complete Choice Enhanced Service

A. General

- Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
- The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
- The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:

A13.9 Custom Calling Services excluding Customer Control¹ and Multipath¹ versions of the Call Forwarding features

A13.19 TouchStar services excluding Personalized Ring 6¹ and Calling Number Delivery Blocking-Permanent¹

A13.34 RingMaster service

A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4. do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

- All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
- Existing customers of Complete Choice Enhanced service cannot take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3., unless specifically allowed by the terms of the special promotion.
- Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

- Individual line service

(a) Per plan package

Suspend Rate	Monthly Rate	USOC
\$7.50	\$48.00	PAMA8

(1)

C. Complete Choice Enhanced Retention Offer

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period.

Existing residential customers who call to disconnect their local telephone service may be eligible to receive an \$8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply:

- Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer.
- Complete Choice Enhanced is required on each line receiving the discount.
- The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer.
- AT&T employees are not eligible for this offer.
- This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$16).
- This offer may not be combined with other residence line retention offers, including but not limited to the \$6 x 12 Mo. Residence Access Line Retention Offer.
- Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
- This offer is only available for retention purposes.
- Customers must retain the required services for 30 days to receive the benefit of this offer.
- The monthly bill credit will cease if the customer disconnects the line or the package, or moves from their current location
- Eligible customers may only receive this offer once during the offer benefit period.
- AT&T may discontinue this offer upon 14-day notice or less.

Note 1: These features are available separately as specified in A13.9 or A13.19.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.15 Complete Choice Basic Service (*Obsoleted, see Section A103*)

(O)

(DELETED)

(D)

Pages 2.1.4, 2.1.5 and 2.1.6 are hereby deleted in their entirety and removed from this Guidebook.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Reserved For Future Use

A3.4 Regrouping

Whenever the total number of main station lines, private branch exchange trunks, and Centrex Type Services main station lines, including those of other companies within the same local calling area, increases or decreases to the extent that such exchange would fall into a different rate group from its existing rate group, a revised *guidebook* sheet shall be *published* to reclassify the exchange to its appropriate group. (T)

A3.5 Reserved For Future Use

A3.6 Local Calling Areas

A3.6.1 Local Calling Area Exchanges

The rates specified in A3.2.10 and A3.7 following entitle subscribers to access all stations bearing the central office designations of additional exchanges as shown following. The Local Calling Area of the exchange in the left hand column also includes the exchanges listed in the right hand column.

Exchange [LATA]	Additional Exchanges
Alabaster [Birmingham]	Bessemer, Birmingham, Calera, Chelsea, Columbiana, Dora, Gardendale, Graysville, Montevallo, Pinson, Vincent, Warrior, West Blocton
Albertville [Birmingham]	Aroney ¹ , Boaz, Guntersville
Alexander City [Birmingham]	Dadeville, Goodwater
Anniston [Birmingham]	Jacksonville, Ohatchee, Piedmont
Athens [Huntsville]	Elkmont ¹ , Ardmore ¹
Attalla [Birmingham]	Gadsden
Auburn [Montgomery]	Opelika

Note 1: Independent Company Exchange

EFFECTIVE: April 16, 2007

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 Local Calling Area Exchanges (Cont'd)

Exchange	Additional Exchanges	
[LATA]		
Bay Minette	Fairhope, Mobile (<i>including those stations located in Tanner-Williams, Mississippi, which are a part of the Mobile exchange</i>)	(C)
[Mobile]		
Belle Fontaine	Bayou La Batre ^I , Dauphin Island ^I , Fowl River ^I , Grand Bay ^I , Irvington ^I , Mobile	(T)
[Mobile]	(including those stations located in Tanner-Williams, Mississippi, which are a part of the Mobile exchange)	
Bessemer	Alabaster, Birmingham, Calera, Chelsea, Columbiana, Dora, Gardendale, Graysville, Montevallo, Pinson, Vincent, Warrior, West Blocton	
[Birmingham]		
Birmingham	Alabaster, Bessemer, Calera, Chelsea, Columbiana, Dora, Gardendale, Graysville, Leeds ^I , Montevallo, Pinson, Trussville ^I , Vincent, Warrior, West Blocton	(T)
[Birmingham]		
Boaz	Albertville, Aroney ^I , Guntersville	(T)
[Birmingham]		
Brewton	Flomaton; Century, Florida	
[Mobile]		
Bridgeport	Stevenson	
[Chattanooga, TN]		
Calera	Alabaster, Bessemer, Birmingham, Chelsea, Columbiana, Dora, Gardendale, Graysville, Montevallo, Pinson, Vincent, Warrior, West Blocton	
[Birmingham]		
Carbon Hill	Jasper, Nauvoo ^I	(T)
[Birmingham]		
Centreville	-	
[Birmingham]		
Chelsea	Alabaster, Bessemer, Birmingham, Calera, Columbiana, Dora, Gardendale, Graysville, Montevallo, Pinson, Vincent, Warrior, West Blocton	
[Birmingham]		
Childersburg	Sylacauga	
[Birmingham]		
Note 1: Independent Company Exchange		(T)
(DELETED)		(D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 Local Calling Area Exchanges (Cont'd)

Exchange	Additional Exchanges	
[LATA]		
Citronelle	Mobile, (including those stations located in Tanner-Williams, Mississippi, which are a part of the Mobile exchange), Mt. Vernon	(C)
[Mobile]		
Clanton	Jemison ¹ , Thorsby ¹	
[Birmingham]		
Clayton	Eufaula (including those stations located in Georgetown, Georgia, which are a part of the Eufaula exchange)	
[Montgomery]		
Columbiana	Alabaster, Bessemer, Birmingham, Calera, Chelsea, Dora, Gardendale, Graysville, Montevallo, Pinson, Vincent, Warrior, West Blocton	
[Birmingham]	Jasper	
Cordova		
[Birmingham]		
Courtland	Decatur, Moulton, Town Creek	
[Huntsville]		
Cullman	Hanceville	
[Huntsville]		
Dadeville	Alexander City, Goodwater	
[Birmingham]		

Note 1: Independent Company Exchange

EFFECTIVE: May 7, 2007

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 Local Calling Area Exchanges (Cont'd)

Exchange	Additional Exchanges	
[LATA]		
Decatur	Courtland, Hartselle, Huntsville, Madison , Moulton, Town Creek	(C)
[Huntsville]		
Demopolis	Linden	
[Montgomery]		
Dora	Alabaster, Bessemer, Birmingham, Calera, Chelsea, Columbiana, Gardendale, Graysville, Montevallo, Pinson, Vincent, Warrior, West Blocton	
[Birmingham]	Clayton (including those stations located in Georgetown, Georgia, which are a part of the Eufaula exchange)	
Eufaula	-	
[Montgomery]		
Eutaw	-	
[Birmingham]		
Evergreen	-	
[Mobile]		
Fairhope	Bay Minette, Mobile, (including those stations located in Tanner-Williams, Mississippi, which are a part of the Mobile exchange)	
[Mobile]	Brewton; Century, Florida	
Flomaton		
[Mobile]		
Florence	Cherokee ¹ , Killen, Leighton, Lexington, Rogersville, Russellville, Sheffield	
[Huntsville]		
Fort Deposit	-	
[Montgomery]		
Fort Payne	-	
[Birmingham]		
Gadsden	Attalla	
[Birmingham]		
Gardendale	Alabaster, Bessemer, Birmingham, Calera, Chelsea, Columbiana, Dora, Graysville, Montevallo, Pinson, Vincent, Warrior, West Blocton	
[Birmingham]	Alexander City, Dadeville	
Goodwater		
[Birmingham]		
Graysville	Alabaster, Bessemer, Birmingham, Calera, Chelsea, Columbiana, Dora, Gardendale, Montevallo, Pinson, Vincent, Warrior, West Blocton	
[Birmingham]		

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Additional Exchanges	
Greensboro	-	
[Montgomery]		
Guntersville	Albertville, Boaz	
[Birmingham]		
Gurley	Hazel Green, Huntsville, Madison	
[Huntsville]		
Hanceville	Cullman	
[Huntsville]		
Hartselle	Decatur, Falkville ¹ , Massey ¹ , Oden Ridge ¹	
[Huntsville]		
Hazel Green	Ardmore ¹ , Gurley, Huntsville, Madison, New Market ¹	(C)
[Huntsville]		
Holtville	Montgomery, Wetumpka	
[Montgomery]		
Huntsville	Ardmore ¹ , Decatur, Gurley, Hazel Green, Madison, New Market ¹	(C)
[Huntsville]		
Hurtsboro	Phenix City	
[Montgomery]		
Jackson	-	
[Mobile]		
Jacksonville	Anniston, Ohatchee, Piedmont	
[Birmingham]		
Jasper	Carbon Hill, Cordova, Nauvoo ¹ , Oakman ¹ , Parrish	
[Birmingham]		
Killen	Cherokee ¹ , Florence, Leighton, Lexington, Rogersville, Russellville, Sheffield	
[Huntsville]		
Lafayette	-	
[Montgomery]		
Leighton	Cherokee ¹ , Florence, Killen, Lexington, Rogersville, Russellville, Sheffield	
[Huntsville]		
Lexington	Cherokee ¹ , Florence, Killen, Leighton, Rogersville, Russellville, Sheffield	
[Huntsville]		
Linden	Demopolis	
[Montgomery]		
Livingston	York	
[Birmingham]		

Note 1: Independent Company Exchange

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 Local Calling Area Exchanges (Cont'd)

Exchange	Additional Exchanges	
[LATA]		
Madison	Gurley, Hazel Green, Huntsville, <i>Decatur</i>	(C)
[Huntsville]		
Maplesville	Selma	
[Montgomery]		
Marion	-	
[Montgomery]		
McIntosh	Mobile (including those stations in Tanner-Williams, Mississippi, which are part of the Mobile exchange)	
[Mobile]		
Mobile	Bay Minette, Bayou La Batre ¹ , Belle Fontaine, Citronelle, Dauphin Island ¹ , Fairhope, Fowl River ¹ , Grand Bay ¹ , Irvington ¹ , McIntosh, Mt. Vernon (including those stations in Tanner-Williams, Mississippi, which are part of the Mobile exchange)	
[Mobile]		
Montevallo	Alabaster, Bessemer, Birmingham, Calera, Chelsea, Columbiana, Dora, Gardendale, Graysville, Pinson, Vincent, Warrior, West Blocton	
[Birmingham]	Holtville, Prattville, Wetumpka	
Montgomery		
[Montgomery]		
Moulton	Courtland, Decatur, Grayson ¹ , Town Creek	
[Huntsville]		
Mt. Vernon	Citronelle, Mobile (including those stations located in Tanner-Williams, Mississippi, which are a part of the Mobile exchange)	
[Mobile]		
Munford	Talladega	
[Birmingham]		
Ohatchee	Anniston, Jacksonville	
[Birmingham]		
Opelika	Auburn	
[Montgomery]		
Parrish	Jasper, Oakman ¹	
[Birmingham]		
Phenix City	Hurtsboro and Columbus and Cussetta, Georgia	
[Atlanta, GA]		
Piedmont	Anniston, Jacksonville	
[Birmingham]		
Pinson	Alabaster, Bessemer, Birmingham, Calera, Chelsea, Columbiana, Dora, Gardendale, Graysville, Montevallo, Vincent, Warrior, West Blocton	
[Birmingham]		
Prattville	Montgomery	
[Montgomery]		

Note 1: Independent Company Exchange

EFFECTIVE: September 1, 2006

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 Local Calling Area Exchanges (Cont'd)

Exchange		(T)
[LATA]	Additional Exchanges	(M) (T)
Red Bay	(Including those stations in Red Bay, Mississippi, which are a part of the Red Bay exchange), Russellville	(C)
[Huntsville]	Cherokee ¹ , Florence, Killen, Leighton, Lexington, Russellville, Sheffield	(C)
Rogersville		
[Huntsville]	Cherokee ¹ , Florence, Killen, Leighton, Lexington, Phil Campbell ¹ , Red Bay, Rogersville, Sheffield	(C)
Russellville		
[Huntsville]	Maplesville	(C)
Selma		
[Montgomery]	Cherokee ¹ , Florence, Killen, Leighton, Lexington, Rogersville, Russellville	(C)
Sheffield		
[Huntsville]	Bridgeport	(C)
Stevenson		
[Chattanooga, TN]	Childersburg	(C)
Sylacauga		
[Birmingham]	Lincoln ¹ , Munford	(C)
Talladega		
[Birmingham]	-	(C)
Thomasville		
[Montgomery]	Courtland, Decatur, Moulton	(C)
Town Creek		
[Huntsville]	Goshen ¹	(C)
Troy		
[Montgomery]	-	(C)
Tuscaloosa		
[Birmingham]	-	(C)
Tuskegee		
[Montgomery]	-	(C)
Uniontown		
[Montgomery]	Alabaster, Bessemer, Birmingham, Calera, Chelsea, Columbiana, Dora, Gardendale, Graysville, Montevallo, Pinson, Warrior, West Blocton	(C)
Vincent		
[Birmingham]	Alabaster, Bessemer, Birmingham, Calera, Chelsea, Columbiana, Dora, Gardendale, Graysville, Montevallo, Pinson, Vincent, West Blocton	(C)
Warrior		
[Birmingham]	Alabaster, Bessemer, Birmingham, Calera, Chelsea, Columbiana, Dora, Gardendale, Graysville, Montevallo, Pinson, Vincent, Warrior	(C)
West Blocton		
[Birmingham]	Holtville, Montgomery	(C)
Wetumpka		
[Montgomery]		
York	Livingston	(C)
[Birmingham]		

Note 1: Independent Company Exchange

EFFECTIVE: September 1, 2006

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.1 Local Calling Area Exchanges (Cont'd)

Subscribers in areas in Alabama served by exchanges in other states are entitled to access all stations bearing the central office designations of the exchange(s) included in the local calling areas as indicated following.

Areas in Alabama Served by Exchanges in Other States

Local Calling Area

Clear Springs	Same as the Cantonment, Florida exchange of which Clear Springs is a part.	
Francisco	Same as the Hunt land, Tennessee exchange of which Francisco is a part.	
Fruithurst	Same as the basic service area of the Tallapoosa, Georgia exchange of which Fruithurst is a part. <i>Fruithurst, Alabama customers also have local calling to the Heflin, Alabama exchange.</i>	(C)
Melvin	Same as the Quitman, Mississippi exchange of which Melvin is a part.	
Oakland	Same as the basic service area of the LaGrange, Georgia exchange of which Oakland is a part.	
Ranburne	Same as the basic service area of the Bowdon, Georgia exchange of which Ranburne is a part. <i>Ranburne, Alabama customers also have local calling to the Heflin, Lecta, and Woodland, Alabama exchanges</i>	(C)
Veto	Same as the Pulaski, Tennessee exchange of which Veto is a part.	

EFFECTIVE: September 1, 2006

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.2 List of Exchanges by Local Access and Transport Area (LATA)

(N)

(N)

Atlanta GA LATA

Acworth, GA	Crawfordville, GA	Jasper, GA	Rayle, GA
Adairsville, GA	Cumming, GA	Jefferson, GA	Rockmart, GA
Alpharetta, GA	Cusseta, GA	Jonesboro, GA	Rome, GA
Athens, GA	Dahlonega, GA	Kingston, GA	Roopville, GA
Atlanta, GA	Dallas, GA	LaGrange, GA	Roswell, GA
Austell, GA	Dalton, GA	Lakewood, GA	Royston, GA
Barnesville, GA	Danielsville, GA	Langdale	Rutledge, GA
Batesville, GA	Dawsonville, GA	Lavonia, GA	Senoia, GA
Big Cano, GA	Dial, GA	Lawrenceville, GA	Shawmut
Blairsville, GA	Dillard-Mountain City, GA	Lexington, GA	Smyrna, GA
Blue Ridge, GA	Douglasville, GA	Lincolnton, GA	Social Circle, GA
Bogart-Statham, GA	Duluth, GA	Lithonia, GA	Stockbridge, GA
Bowdon, GA	Eastanollee, GA	Loganville, GA	Stone Mountain, GA
Braselton, GA	Eatonton, GA	Lula, GA	Suches, GA
Bremen, GA	Elberton, GA	Luthersville, GA	Summerville, GA
Buchanan, GA	Ellijay, GA	Lyerly, GA	Talbotton, GA
Buford, GA	Fairburn, GA	Madison, GA	Talapoosa, GA
Calhoun, GA	Fairmount, GA	Manchester, GA	Temple, GA
Canton, GA	Fayetteville, GA	Marble Hill, GA	Thomaston, GA
Carlton, GA	Flowery Branch, GA	Marietta, GA	Tignall, GA
Carnesville, GA	Franklin, GA	Maxeys, GA	Toccoa, GA
Carrollton, GA	Fredonia	Maysville, GA	Trion, GA
Cartersville, GA	Fruithurst	McDonough, GA	Tucker, GA
Cave Spring, GA	Gainesville, GA	Menlo, GA	Tunnel Hill, GA
Cedartown, GA	Gay, GA	Metasville, GA	Union Point, GA
Chamblee, GA	Geneva, GA	Monroe, GA	Villa Rica, GA
Chatsworth, GA	Grantville, GA	Monticello, GA	Warm Springs, GA
Clarksville, GA	Greensboro, GA	Nelson, GA	Washington, GA
Clayton, GA	Greenville, GA	Newnan, GA	Watkinsville, GA
Clermont, GA	Griffin, GA	Nicholson, GA	Waverly Hill, GA
Cleveland, GA	Hamilton, GA	Norcross, GA	West Point, GA
Cohutta, GA	Hampton, GA	Oakland	White Plains, GA
Colbert, GA	Hartwell, GA	Palmetto, GA	Winder, GA
Columbus, GA	Helen, GA	Panola, GA	Winterville, GA
Comer, GA	Hiawassee, GA	Pendergrass, GA	Woodbury, GA
Commerce, GA	Hogansville, GA	Phenix City	Woodland, GA
Concord, GA	Homer, GA	Pine Mountain, GA	Woodstock, GA
Conyers, GA	Huguley	Powder Springs, GA	Yatesville, GA
Cornelia, GA	Ila, GA	Ranburne	Young Harris, GA
Covington, GA	Jackson, GA	Ranger, GA	Zebulon, GA

EFFECTIVE: September 1, 2006

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.2 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

(N)

Birmingham LATA

(N)

Alabaster	Columbiana	Jasper	Pisgah
Albertville	Cordova	Jemison	Ragland
Alexander City	Crossville	Lecta	Rainsville
Aliceville	Dadeville	Leeds	Reform
Anniston	Delta	Leesburg	Rinehart
Arab	Detroit	Lincoln	Rockford
Aroney	Dora	Lineville	Sand Rock
Ashland	Double Springs	Lisman	Snead
Asheville	Ethelsville	Livingston	Springville
Attalla	Eutaw	Lynn	Sulligent
Berry	Fayette	Mentone	Surfside
Bessemer	Flat Rock	Montevallo	Sylacauga
Birmingham	Flatwood	Morgan City	Talladega
Blountsville	Fort Payne	Morrisons Cross Roads	Thorsby
Boaz	Fyffe	Moundville	Trussville
Brilliant	Gadsden	Munford	Tuscaloosa
Bryant	Gardendale	Nauvoo	Union Grove
Butler	Gaylesville	Nectar	Valley Head
Calera	Geraldine	Needham	Vernon
Camp Hill	Goodwater	Oakman	Vincent
Carbon Hill	Gordo	Odenville	Wadley
Carrollton	Graysville	Ohatchee	Walnut Grove
Cedar Bluff	Guin	Oneonta	Warrior
Centre	Guntersville	Panola	Wedowee
Centreville	Hackleburg	Parrish	West Blocton
Chelsea	Haleyville	Pell City	Whorton
Childersburg	Hamilton	Pennington	Winfield
Chulafinnee	Heflin	Phil Campbell	Woodland
Clanton	Henagar	Piedmont	York
Collinsville	Jacksonville	Pinson	

EFFECTIVE: September 1, 2006

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.2 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

(N)

Chattanooga TN LATA

(N)

Apison, TN	Dayton, TN	Mccaysville, TN	Spring City, TN
Benton, TN	Decatur, TN	Nine Mile, TN	Stevenson
Bridgeport, GA	Dunlap, TN	Noble, GA	Tennga, TN
Charleston, TN	Fall Creek Falls, TN	Ooltewah, TN	Trenton, GA
Chattanooga, TN	Georgetown, TN	Pikeville, TN	Villanow, GA
Chickamauga, GA	High Point, GA	Ringgold, GA	West Brow, GA
Cleveland, TN	Jasper, TN	Rising Fawn, GA	Whitwell, TN
College Station, TN	Kensington, GA	Rossville, TN	
Collegedale, TN	Lafayette, GA	Soddy Daisy, TN	
Copper, Basin, TN	Liberty, TN	South Pittsburg, TN	

Huntsville LATA

(N)

Athens	Grayson	Madison	Russellville
Cherokee	Gurley	Massey	Scottsboro
Courtland	Hanceville	Moulton	Section
Cullman	Hartselle	New Hope	Sheffield
Decatur	Hazel Green	New Market	Skyline
Elkmont	Huntsville	Oden Ridge	Town Creek
Falkville	Killen	Owens Cross Roads	
Florence	Leighton	Red Bay	
Grant	Lexington	Rogersville	

EFFECTIVE: September 1, 2006

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.2 List of exchanges by Local Access and Transport Area (LATA) (Cont'd)

(N)

(N)

Jackson MS LATA

Aberdeen, MS	Drew, MS	Laurel, MS	Osyka, MS
Ackerman, MS	Duck Hill, MS	Leakesville, MS	Oxford, MS
Amory, MS	Duffee, MS	Leland, MS	Pace, MS
Artesia-Crawford, MS	Duncan, MS	Lexington, MS	Pelahatchie, MS
Ashland, MS	Durant, MS	Liberty, MS	Philadelphia, MS
Baldwyn, MS	Eagle Lake, MS	Louin, MS	Picayune, MS
Barlow, MS	Eddiceton, MS	Louise, MS	Pickens, MS
Bassfield, MS	Edwards, MS	Louisville, MS	Pittman, MS
Batesville, MS	Ellisville, MS	Lucedale, MS	Polkville, MS
Bay Springs, MS	Enterprise, MS	Lula, MS	Pontotoc, MS
Beaumont, MS	Ethel, MS	Lumberton, MS	Poplarville, MS
Belmont, MS	Eupora, MS	Lynville, MS	Port Gibson, MS
Belzoni, MS	Fairview, MS	Maben, MS	Prentiss, MS
Benndale, MS	Fayette, MS	Macon, MS	Purvis, MS
Benoit, MS	Flora, MS	Madison, MS	Quitman, MS
Big Creek, MS	Florence, MS	Magee, MS	Raleigh, MS
Blue Mountain, MS	Forest, MS	Magnolia, MS	Raymond, MS
Bolton, MS	Friars Point, MS	Mantachie, MS	Richton, MS
Booneville, MS	Fulton, MS	Marks, MS	Rienzi, MS
Brandon, MS	Georgetown, MS	McComb, MS	Ripley, MS
Briarwood, MS	Greg Allan, MS	McCool, MS	Rolling Fork, MS
Brookhaven, MS	Gloster, MS	McLain, MS	Rose Hill, MS
Bruce, MS	Goodman, MS	Meadville, MS	Rosedale, MS
Buckatunna, MS	Greenville, MS	Melvin, AL	Roxie, MS
Burnsville, MS	Greenwood, MS	Mendenhall, MS	Ruleville, MS
Caledonia, MS	Grenada, MS	Meridian, MS	Sand Hill, MS
Calhoun City, MS	Gunnison, MS	Merigold, MS	Sardis, MS
Canton, MS	Guntown, MS	Michie, TN	Scooba, MS
Carrollton, MS	Hattiesburg, MS	Millport, AL	Seminary, MS
Carthage, MS	Hazlehurst, MS	Mize, MS	Senatobia, MS
Centreville, MS	Heidelberg, MS	Monticello, MS	Shannon, MS
Charleston, MS	Hermanville, MS	Moorhead, MS	Shaw, MS
Chester, MS	Hollandale, MS	Morton, MS	Shelby, MS
Clarksdale, MS	Holly Bluff, MS	Mound Bayou, MS	Shubuta, MS
Cleveland, MS	Holly Springs, MS	Mount Olive, MS	Shuqualak, MS
Clinton, MS	Homewood, MS	Myrtle, MS	Silver Creek, MS
Coffeeville, MS	Houlka, MS	Natchez, MS	Slate Springs, MS
Coldwater, MS	Houston, MS	Naval Air Station, MS	Smithville, MS
Collins, MS	Indianola, MS	Neely, MS	Soso, MS
Columbia, MS	Inverness, MS	Nettleton, MS	South Osyka, LA
Columbus, MS	Isola, MS	New Albany, MS	Starkville, MS
Columbus Air Force Base, MS	Itta Bena, MS	New Augusta, MS	State Line, MS
Como, MS	Iuka, MS	New Hebron, MS	Sumner, MS
Corinth, MS	Jackson, MS	Newton Hickory, MS	Sumrall, MS
Crenshaw, MS	Janice, MS	North Cornor, MS	Sunflower, MS
Crosby, MS	Jonestown, MS	Noxapater, MS	Sylvarena, MS
Crystal Springs, MS	Kennedy, MS	Oakland, MS	Taylorsville, MS
DeKalb, MS	Kilmichael, MS	Obadiah, MS	Tchula, MS
Decatur, MS	Kosciusko, MS	Okolona, MS	Terry, MS
Delta, MS	Lake, MS	Old Taylorsville, MS	Tishoming, MS

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.2 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

Jackson MS LATA (Cont'd)

Toomsuba, MS	Union, MS	Walnut, MS	West Point, MS
Tremont, MS	Utica, MS	Walters, MS	White Oak, MS
Tunica, MS	Vaiden, MS	Water Valley, MS	Wiggins, MS
Tupelo, MS	Vardaman, MS	Waynesboro, MS	Winona, MS
Tutwiler, MS	Verona, MS	Wesson, MS	Woodville, MS
Tylertown, MS	Vicksburg, MS	West, MS	Yazoo City, MS

Mobile LATA

Atmore	Deer Park	Gosport	Monroeville	
Bay Minette	(DELETED)	Grand Bay	Mount Vernon	(D)
Bayou La Batre	Evergreen	Grove Hill	(DELETED)	(D)
Beatrice	Excel	(DELETED)	Peterman	(D)
Belle Fontaine	Fairhope	Huxford	Pine Apple	
(DELETED)	Finchburg	Irvington St. Elmo	Repton	(D)
Brewton	Flomaton	Jackson	(DELETED)	(D)
Castleberry	Foley	(DELETED)	(DELETED)	(D)
Century, FL	(DELETED)	(DELETED)	Silas	(D)
Chatom	Fowl, River	(DELETED)	(DELETED)	(D)
Citronelle	Frankville	McCullough	Tanner-Williams, MS	
Coffeeville	Frisco City	McIntosh	Uriah	
Dauphin Island	Fruitdale	Millry	Walnut Hill, FL	
Davisville, FL	Gilbertown	Mobile		

Montgomery LATA

Abbeville	Eclectic	Kowaliga	Perote
Alberta	Elba	Lafayette	Pine Hill
Andalusia	Enterprise	Lapine	Pine Level
Ariton	Eufaula	Linden	Prattville
Arlington	Forest Home	Louisville	Ramer
Ashford	Fort Davis	Lowndesboro	Red Level
Auburn	Fort Deposit	Luvurne	Roanoke
Banks	Gantt	Maplesville	Rock Mills
Brantley	Geneva	Marion	Samson
Brundidge	Georgetown	McKenzie	Selma
Camden	Georgiana	Midland City	Slocomb
Catherine	Gordon	Midway	Sweet Water
Clayton	Gordonsville	Montgomery	Tallassee
Clio	Goshen	Nanafalia	Thomaston
Columbia	Greensboro	New Brockton	Thomasville
Cottonwood	Greenville	Newton	Troy
Daleville	Hartford	Newville	Tuskegee
Demopolis	Hayneville	Notasulga	Union Springs
Dixons Mills	Headland	Opelika	Union Town
Dothan	Holtville	Opp	Vredenburgh
Dozier	Hurtsboro	Orrville	Wetumpka
Echo	Kinston	Ozark	Wicksburg

EFFECTIVE: September 1, 2006

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas (Cont'd)

A3.6.2 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

(N)

(N)

Nashville TN LATA

Adams Cedar Hill, TN	Eagleton, TN	Linden, TN	Sango, TN
Alexandria, TN	East Sango, TN	Livingston, TN	Santa Fe, TN
Ardmore	Elkwon, TN	Lobelville, TN	Sewanee, TN
Ashland City, TN	Erin, TN	Loretto, TN	Shelbyville, TN
Auburntown, TN	Estill Springs, TN	Lyles, TN	Smithville, TN
Baxter, TN	Ethridge, TN	Lynchburg, TN	Smyrna, TN
Beech Grove, TN	Fairview, TN	Lynnville, TN	South Cunningham, TN
Beersheba, TN	Fayetteville, TN	Manchester, TN	South Fredonia, TN
Belfast, TN	Five Points, TN	McBurg, TN	South Oak Grove, KY
Bethpage, TN	Flat Creek, TN	McEwen, TN	Sparta, TN
Blanche, TN	Flintville, TN	McMinnville, TN	Spencer, TN
Bon Decroft, TN	Fosterville, TN	Milton, TN	Spencer Mill, TN
Byrdstown, TN	Franciscoalabama, TN	Minor Hill, TN	Spring Hill, TN
Carthage, TN	Franklin, TN	Monteagle, TN	Springfield, TN
Celina, TN	Fredonia, TN	Monterey, TN	St. Joseph, TN
Centertown, TN	Gainesboro, TN	Moss, TN	Summertown, TN
Centerville, TN	Gallatin, TN	Mount Juliet, TN	Tansi, TN
Chapel Hill, TN	Goodlettsville, TN	Mount Pleasant, TN	Temperance Hall, TN
Charlotte, TN	Gordonsville, TN	Murfreesboro, TN	Tennessee Ridge, TN
Chestnut Mound, TN	Granville, TN	Nashville, TN	Tracy City, TN
Clarkrange, TN	Green Grove, TN	New Johnsonville, TN	Triune, TN
Clarksville, TN	Greenbrier, TN	Nolensville, TN	Tullahoma, TN
Clifton, TN	Hampshire, TN	Norene, TN	Unionville, TN
College Grove, TN	Hartsville, TN	Normandy, TN	Vanleer, TN
Collinwood, TN	Hendersonville, TN	North Spring Hill, TN	Veto, TN
Columbia, TN	Highland, TN	North Springs, TN	Viola, TN
Cookeville, TN	Hillsboro, TN	Oak Grove, TN	Wartrace, TN
Cookeville South, TN	Hillsdale, TN	Old Hickory, TN	Watertown, TN
Cornersville, TN	Hohenwald, TN	Old Zion, TN	Waverly, TN
Crawford, TN	Huntland, TN	Palmyra, TN	Waynesboro, TN
Cross Plains Orlinda, TN	Jamestown, TN	Pelham, TN	Westmoreland, TN
Crossville, TN	Kingston Springs, TN	Petersburg, TN	White Bluff, TN
Culleoka, TN	Laager, TN	Pleasant Hill, TN	White House, TN
Cumberland City, TN	Lafayette, TN	Pleasant Shade, TN	Williamsport, TN
Cunningham, TN	Lavergne, TN	Pleasant View, TN	Winchester, TN
Defeated, TN	Lawrenceburg, TN	Portland, TN	Woodbury, TN
Dibrell, TN	Lebanon, TN	Pulaski, TN	Woodland, TN
Dickson, TN	Leoma, TN	Red Boiling Springs, TN	
Dover, TN	Lewisburg, TN	Rickman, TN	
Doyle, TN	Liberty, TN	Rock Island, TN	

Pensacola FL LATA

(N)

Baker, FL	Fort Walton Beach, FL	Milton, FL	Ponce De Leon, FL
Cantonment, FL	Freeport, FL	Molino, FL	Santa Rosa Beach, FL
Clear Springs	Glendale, FL	Munson, FL	Seagrove Beach, FL
Crestview, FL	Gulf Breeze, FL	Pace, FL	Shalimar, FL
De Funiak Springs, FL	Holley Navarre, FL	Paxton, FL	Valparaiso, FL
Destin, FL	Jay, FL	Pensacola, FL	Wing
Floral	Laurelhill, FL		

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates

A3.7.1 Flat Rate Service²

B. Exchange and Rate Group Classification

Exchange	Rate Group (R.G.)	
Alabaster	6	(T)
Albertville	4	(M)
Alexander City	4	(T)
Anniston	6	
Athens	4	(C)
Attalla	5	(C)
Auburn	5	(C)(M1)
Bay Minette	6	(C)(M1)
Belle Fontaine	6	(C)(M1)
Bessemer	6	(C)(M1)
Birmingham	6	(C)(M1)
Boaz	4	(C)(M1)
Brewton	3	(C)(M1)
Bridgeport ¹	2	(C)(M1)
Calera	6	(C)(M1)
Carbon Hill	4	(C)(M1)
Centreville	2	(C)(M1)
Chelsea	6	(C)(M1)
Childersburg	4	(C)(M1)
Citronelle	6	(C)(M1)
Clanton	3	(C)(M1)
Clayton	3	(C)(M1)
Columbiana	6	(C)(M1)

Note 1: See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan. (M1)

Note 2: See A.3.2.1.B.1 for current Residence and Business Flat Rate charges. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.1 Flat Rate Service² (Cont'd)

		(T)
		(M)
B.	Exchange and Rate Group Classification (Cont'd)	(T)
Exchange	Rate Group (R.G.)	(T)
Cordova	4	(C)(M1)
Courtland	5	(C)(M1)
Cullman	5	(C)(M1)
Dadeville	4	(C)(M1)
Decatur	6	(C)(M1)
Demopolis	3	(C)(M1)
Dora	6	(C)(M1)
Eufaula	3	(C)(M1)
Eutaw	2	(C)(M1)
Evergreen	2	(C)(M1)
Fairhope	6	(C)(M1)
Flomaton	3	(C)(M1)
Florence	6	(C)(M1)
Fort Deposit	1	(C)(M1)
Fort Payne	3	(C)(M1)
Gadsden	5	(C)(M1)
Gardendale	6	(C)(M1)
Goodwater	4	(C)(M2)
Graysville	6	(C)(M2)
Greensboro	2	(C)(M2)
Guntersville	4	(C)(M2)
Gurley	6	(C)(M2)
Hanceville	5	(C)(M2)
Hartselle	5	(C)(M2)
Hazel Green	6	(C)(M2)
Holtville	6	(C)(M2)
Huntsville	6	(C)(M2)
Hurtsboro ¹	4	(C)(M2)
Jackson	2	(C)(M2)
Jacksonville	6	(C)(M2)
Jasper	4	(C)(M2)
Killen	6	(C)(M2)
Lafayette	1	(C)(M2)
Leighton	6	(C)(M2)

Note 1: In addition to the rates quoted, customers in Hurtsboro will pay an additional \$.25 for Residence lines and \$.50 for Business lines and trunks for local calling provided to Phenix City.

Note 2: See A.3.2.1.B.1 for current Residence and Business Flat Rate charges.

(N)
(M)

Material previously appearing on this page now appears on page(s) 8 of this section.

M1 Material appearing on this page previously appeared on page(s) 10 of this section.

M2 Material appearing on this page previously appeared on page(s) 11 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.1 Flat Rate Service² (Cont'd)

		(T)
		(M)
		(T)
		(T)
B. Exchange and Rate Group Classification (Cont'd)		
Exchange	Rate Group (R.G.)	
Lexington	6	(C)(M1)
Linden	3	(C)(M1)
Livingston	2	(C)(M1)
Madison	6	(C)(M1)
Maplesville	4	(C)(M1)
Marion	1	(C)(M1)
McIntosh	1	(C)(M1)
Mobile	6	(C)(M1)
Montevallo	6	(C)(M1)
Montgomery	6	(C)(M1)
Moulton	5	(C)(M1)
Mt. Vernon	6	(C)(M1)
Munford	3	(C)(M1)
Ohatchee	6	(C)(M1)
Opelika	5	(C)(M1)
Parrish	4	(C)(M1)
Phenix City ¹	6	(C)(M2)
Piedmont	6	(C)(M2)
Pinson	6	(C)(M2)
Prattville	6	(C)(M2)
Red Bay	3	(C)(M2)
Rogersville	6	(C)(M2)
Russellville	6	(C)(M2)
Selma	4	(C)(M2)
Sheffield	6	(C)(M2)
Stevenson	2	(C)(M2)
Sylacauga	4	(C)(M2)
Talladega	4	(C)(M2)
Thomasville	2	(C)(M2)
Town Creek	5	(C)(M2)
Troy	3	(C)(M2)
Tuscaloosa	6	(C)(M2)

Note 1: See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan. (M2)

Note 2: See A.3.2.1.B.1 for current Residence and Business Flat Rate charges. (N)

Material previously appearing on this page now appears on page(s) 9 of this section.

M1 Material appearing on this page previously appeared on page(s) 12 of this section.

M2 Material appearing on this page previously appeared on page(s) 13 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.1 Flat Rate Service¹ (Cont'd)

B. Exchange and Rate Group Classification (Cont'd)

Exchange	Rate Group (R.G.)
Tuskegee	3
Uniontown	1
Vincent	6
Warrior	6
West Blocton	6
Wetumpka	6
York	2

C. Areas in Alabama Served by Exchanges in Other States

Exchanges	Local Exchange Service Same Rate As
Clear Springs	Cantonment, Florida - As stated in AT&T Florida General Exchange Guidebook
Francisco	Huntland, Tennessee - As stated in AT&T Tennessee General Exchange Guidebook
Fruithurst	Tallapoosa, Georgia - As stated in AT&T Georgia General Exchange Guidebook
Melvin	Quitman, Mississippi - As stated in AT&T Mississippi General Exchange Guidebook
Oakland	LaGrange, Georgia - As stated in AT&T Georgia General Exchange Guidebook
Ranburne	Bowdon, Georgia - As stated in AT&T Georgia General Exchange Guidebook
Veto	Pulaski, Tennessee - As stated in AT&T Tennessee General Exchange Guidebook

A3.7.2 (DELETED)

(M)

A3.7.3 (DELETED)

(M)

Note 1: See A.3.2.1.B.1 for current Residence and Business Flat Rate charges.

Pages 12 through 16 are hereby deleted in their entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.4 Measured Rate Service

- A. The offering of this service is subject to availability as determined by the Company. See H. and I., for areas where measured service is not offered. Individual Line Measured Rate Service in those exchanges where the service is offered will be at a rate specified following. The rates specified entitle subscribers to a usage allowance for calls completed to stations in the Local Calling Area; i.e., all stations bearing the designation of central offices of the serving exchange and additional exchanges as shown in A3.6, Local Calling Areas. See A3.10 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan. Charges for local usage in excess of the allowance are based on mechanized records kept of all calls originated on the line.

1. (DELETED)
2. Business Measured Service

(a) Per line

**Monthly
Rate**
\$272.35

**USOC
B1M**

(I)

- B. The rates stated preceding include the following Monthly Usage Allowance for dialed sent paid local calls:

1. Monthly Usage Allowance

**Usage
Allowance**

USOC

(a) (DELETED)

(b) Business Measured Service

\$7.50

NA

- C. The following usage rates are applicable for all local calls and are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association, Inc., F.C.C. Tariff No. 4. Usage in excess of the allowance will be billed in arrears.

1. Usage Rates - Local Measured Service (except Customer-Provided Public Telephones)
Partial minutes count as full minutes for each individual call completed.

Mileage Bands

A (0 miles)
B (1 - 10 miles)
C (11 - 16 miles)
D (Greater than 16 miles)

**Initial
Minute
Charge**
\$.04
.04
.06
.06

**Additional
Minutes
Charge**
\$.02
.02
.04
.04

2. Usage Rates - Customer-Provided Public Telephones

Calls within the local calling area are each charged at least one (1) minute of use. For local calls that exceed one (1) minute, usage charges are based on conversation time rounded up to the nearest one tenth (1/10) minute.

Mileage Bands

A (0 miles)
B (1 - 10 miles)
C (11 - 16 miles)
D (Greater than 16 miles)

**Initial
Minute
Charge**
\$.02
.04
.06
.06

**Additional
Minutes
Charge**
\$.01
.02
.04
.04

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.4 Measured Rate Service (Cont'd)

- D.** Discounts for the Evening, Night, and Weekend reduced rate periods are expressed as a percent reduction of the Usage Rates stated in Paragraph C. preceding. The discount is applied to the total Usage Rates charge for that portion of messages occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded to the nearer whole cent. (M)

No discount applies for that portion of message occurring in the Day rate period. (M)

The time at the beginning of each minute of connection determines the applicable rate period. (M)

When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total message charge.

	Rates and Applicable Periods						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
8:00 AM	Full	Full	Full	Full	Full	60%	60%
to 5:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Disc.	Disc.
5:00 PM	35%	35%	35%	35%	35%	60%	35%
to 11:00 PM ¹	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.
11:00 PM	60%	60%	60%	60%	60%	60%	60%
to 8:00 AM ¹	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.

Day Rate Period = Full Rate

Evening Rate Period = 35% Discount

Night and Weekend Rate Period = 60% Discount

- E.** On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the holiday rate applicable is the Evening rate, unless a lower rate would normally apply.
- F.** Usage Charges may be billed to numbers other than the Measured Service telephone number.
- G.** Usage Charges apply to local calls completed with operator assistance in addition to Operator Assisted Local Call Surcharges (when applicable) and are in both instances. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowance for dialed sent paid calls.
- Measured Service Usage Charges will apply to Local Calls completed with operator assistance.
- In locations where Measured Rate Service is available, it will replace the current Message Rate Service. Existing message rate subscribers will have the choice of converting to either Flat or Measured Rate Service.
- H.** See A3.10 for usage charges in connection with calls between Bay Minette, Fairhope, and Mobile.
- I.** Where Area Calling Service² is available, business measured rate service is no longer offered (except for customer-provided public telephone subscribers). Existing business measured and low use measured service (obsolete) customers may retain their current service offering and may modify or change their existing arrangement at their current location, but may not relocate existing arrangement to a different location. (T)(M1)

A3.8 Reserved For Future Use (M1)

Note 1: To, but not including.

Note 2: Effective May 1, 2013, Area Calling Service is obsoleted for Residence customers (see Section A103) (T)(M1)

Page 18.1 is hereby deleted in its entirety and removed from this Guidebook. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.9 Reserved For Future Use

A3.10 Local Exceptions

A3.10.1 (DELETED)

A3.10.2 (DELETED)

A3.10.3 Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan¹

- A. Customers in Bridgeport, Phenix City, and Stevenson who do not subscribe to Area Calling Service will receive local calling from their home wire center to all Company wire centers and participating Independent Company wire centers within a 40 mile radius based on airline mileage, in addition to the existing local calling area described in A3.6. (M)
- B. The following usage rates apply, in addition to the customer's applicable access line rate, for calls placed outside the customer's existing local calling area as described in A3.6, but within the extended local calling plan area as described in A. preceding. These usage rates are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association, Inc. F.C.C. Tariff No. 4. (M)

Mileage Bands	Initial Minute Charge	Additional Minute Charge	
Band H (1-10 miles)	\$.09	\$.09	(M1)
Band I (11-22 miles)	.09	.09	(M1)
Band J (over 23 miles)	.09	.09	(M1)

Calls within the extended local calling area are each charged at least one (1) minute of use with the following exception: For local calls placed from Customer Provided Public Telephones that exceed one (1) minute, usage charges are based on conversation time rounded up to the nearest 1/10 minute. (M1)

- C. In addition to the local calling area described in A. preceding, if any wire center is located within 40 miles of any wire center in Bridgeport, Phenix City, and Stevenson, local calling will be provided for the entire originating exchange to the entire terminating exchange. (M1)
- D. Discounts for the Evening, Night, and Weekend reduced rate periods are expressed as a percent reduction of the Usage Rates stated in B. preceding. The discount is applied to the total Usage Rates charge for that portion of messages occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded to the nearer whole cent. (M1)

No discount applies for that portion of message occurring in the Day rate period. (M1)

The time at the beginning of each minute of connection determines the applicable rate period. (M1)

When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total message charge. (M1)

Rates and Applicable Periods									
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.		
8:00 AM	Full	Full	Full	Full	Full	60%	60%		(M1)
to 5:00 PM ²	Rate	Rate	Rate	Rate	Rate	Disc.	Disc.		(T)(M1)
5:00 PM	35%	35%	35%	35%	35%	60%	35%		(M1)
to 11:00 PM ²	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.		(T)(M1)
11:00 PM	60%	60%	60%	60%	60%	60%	60%		(M1)
to 8:00 AM ²	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.		(T)(M1)
Day Rate Period = Full Rate									(M1)
Evening Rate Period = 35% Discount									(M1)
Night and Weekend Rate Period = 60% Discount									(M1)

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the holiday rate applicable is the Evening rate, unless a lower rate would normally apply. (M1)

Note 1: This plan will be implemented November 22, 1991. (M)

Note 2: To, but not including. (T)(M1)

Pages 19.1 through 19.1.3 are hereby deleted in their entirety and removed from this Guidebook. (N)

Material appearing on this page previously appeared on page(s) 19.1.1 of this section.

M1 Material appearing on this page previously appeared on page(s) 19.1.2 and 19.1.3 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

A3.10.3 Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan (Cont'd)

- E.** Calls completed with operator assistance within this extended local calling area will be rated at the preceding usage charges in addition to the appropriate operator assisted local calling surcharges.
- F.** All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.

A3.10.4 Reverse Billing Option

A. General

1. The Reverse Billing Option is an optional service that provides for the reverse billing of usage charges for calls from Chattanooga, Tennessee to Bridgeport or Stevenson, Alabama. Chattanooga, Tennessee telephone numbers are provided to subscribers of the Reverse Billing Option.
2. The following charges are in addition to the applicable access line rate and Service Charges.

a. Rates and Charges

- (1) Per feature arranged and one access path

	Installation Charge	Monthly Rate	USOC
(a) Residence	\$12.50	\$16.00	RBARR
(b) Business	12.50	16.00	RBABB
(2) Additional Access Path (with Initial Installation)			
(a) Each	-	16.00	RBAB1
(3) Subsequent Access Path			
(a) Each	10.50	16.00	RBABS

3. The following usage charges are for calls originating in Chattanooga and terminating in Bridgeport or Stevenson.

a. Rates and Charges

- (1) Mileage Bands

	Initial Minute or Fraction Thereof	Additional Minute, Each of Fraction Thereof	USOC
(a) J (17 - 30 miles)	\$.05	\$.05	NA
(b) K (Greater than 30 miles)	.10	.10	NA

4. Time/Day Discounts will not apply to the Reverse Billing Option usage charges.
5. All other terms and conditions for Remote Call Forwarding, Section A13., with the exception of the credit term and condition, apply unless otherwise stated herein.

A3.11 Reserved For Future Use

(M)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.12 Network Access Register Usage Package

(T)

A3.12.1 General

(M)

- A. The Network Access Register (NAR) Usage Package provides for Exchange and Long Distance Message Network Calling to and from Main Stations and attendant positions of an ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service system, or a system requiring trunk or line applications in conjunction with MegaLink channel service, FlexServ service or LightGate service. The NAR Usage Package provides for Flat, Measured Rate, Volume Usage Measured Rate, or Area Calling Service network usage access. It is used in conjunction with a Network Access Limiter as provided in Section A112. When Network Access Registers (NAR) are furnished on LightGate service, MegaLink channel service or FlexServ service, Volume Usage Measured Rate Service is provided at the rates and charges described in A3.26.

(M)

A3.12.2 Terms, Conditions And Application Of Rates

- A. If Grouping Service is desired on the NAR Usage Package, the charge listed in A3.19 following for the Flat Rate Individual Business Line Grouping Service will apply.
- B. The Flat Rate NAR Usage package includes an unlimited number of dialed sent paid local calls.¹
- C. For the Measured Rate NAR Usage Package, all limitations specified in A3.7.4 preceding for Measured Rate Service apply. A usage allowance for dialed sent paid local calls, and usage charges apply as specified in A3.12.3.B. Where Area Calling Service is available, Measured Rate NAR packages are not offered.¹
- D. For the Volume Usage Measured Rate Service NAR Usage Package, a usage allowance for dialed sent paid local calls and usage charges above the allowance apply as specified in A3.12.3.C. Where Area Calling Service is available, Volume Usage Measured Rate NAR packages are not offered.
- E. Where Area Calling Service is offered, Measured Rate and Volume Usage Measured Rate NAR packages are no longer available. Subscribers desiring Area Calling Service are provided a usage package as described in A3.12.3.D. following.
- F. All Monthly Rates and Charges shown following for NAR Usage Packages apply on a statewide basis. The rates shown are applicable whether the NAR Usage Package is used for Inward, Outward, or Combination applications.
- G. The conditions and rates specified in other guidebooks for services which may be associated with these services are in addition to those specified herein.

Note 1: See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan.

EFFECTIVE: September 1, 2006

A3. BASIC LOCAL EXCHANGE SERVICE

A3.12 Network Access Register Usage Package (Cont'd)

A3.12.3 Rates

A. Per Flat Rate NAR Usage Package, Each

1. Charges - ESSX[®] service and Digital ESSX[®] service

	Monthly Rate	USOC
(a) Inward only	\$24.00	EQB
(b) Outward only	24.00	EQC
(c) Both way	24.00	EQA

2. Charges - MegaLink[®] channel service, FlexServ[®] service and LightGate[®] service

(a) Inward only	35.00	NQP
(b) Outward only	35.00	NQT
(c) Both way	35.00	NQM
(d) DID Combination ¹	70.00	ND3

(N)

B. Per Measured Rate NAR Usage Package, Each

(All usage is at the usage conditions and rates for Measured Rate Service specified in A3.7.4 preceding. The monthly rate includes a local usage allowance for dial sent paid local calls equal in amount to the monthly rate.)

1. Charges - ESSX[®] service and Digital ESSX[®] service

(a) Inward only	6.57	EQR
(b) Outward only	6.57	EQS
(c) Both way	6.57	EQP

C. Per Volume Usage Measured Rate NAR Package, Each

(All usage is at the usage conditions and rates for Measured Rate Service specified in A3.7.4 preceding, except that time of day discounts do not apply and all dial sent paid usage is discounted by 50 percent. The monthly rate includes a local usage allowance for dial sent paid local calls equal in amount to the monthly rate.)

1. Charges - ESSX[®] service and Digital ESSX[®] service

(a) Inward only	20.00	EQW
(b) Outward only	20.00	EQX
(c) Both way	20.00	EQZ

D. Per Area Calling Service NAR Usage Package, Each

(All usage is billed at the usage rates and conditions for Area Calling Service specified in A3.2.9.)

1. Charges - ESSX[®] service and Digital ESSX[®] service

(a) Inward only	10.00	NA
(b) Outward only	10.00	NA
(c) Both way	10.00	NA

E. Per MultiServ[®] PLUS Service or BellSouth[®] Centrex service NAR Package, Each.

1. Charges

(a) Both Way, Flat Rate Service	24.00	M9QCX
(b) One-way Inward, Flat Rate Service	24.00	M9Q1X
(c) One-way Outward, Flat Rate Service	24.00	M9QOX
(d) Both Way, Measured Rate Service (Area Calling Service)	6.57	M9QCR
(e) One-way Inward, Measured Rate Service (Area Calling Service)	6.57	M9Q1R
(f) One-way Outward, Measured Rate Service (Area Calling Service)	6.57	M9QOR

Note 1: Available where facilities permit. Appropriate charges for DID service and Grouping Service apply.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service

A3.13.1 General

- A. The Company furnishes a Directory Assistance service for the purpose of aiding customers in obtaining listing information.
- B. The charging application and rates set forth in A3.13.2 and A3.13.3 apply to customer requests for Directory Assistance.
- C. Directory Assistance Service allows a subscriber to get a telephone number and/or directory address.

A3.13.2 Application Of Charges

- A. There will be a charge for all customer calls to Directory Assistance, except as noted in B. following.
- B. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use a telephone directory due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of directory service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.
- C. Surcharges as specified in A3.14.3 will be applicable to all calls to Directory Assistance Service handled by the operator ("0-"), provided that the "0" operator is not the only source for Local Directory Assistance, or dialed by the customer ("0+").

A3.13.3 Rates And Charges

	Rate	USOC	
A. Directory Assistance service - request of a listing (maximum of three requests per call)			
1. Within the Company's local calling or LATA/NPA serving area for the originating line			
(a) Per call	\$2.49	NA	(I)
2. Outside the Company's local calling and LATA/NPA serving areas for the originating line ¹			
(a) Per call	2.49	NA	(I)
B. Directory Assistance service to Payphone Service Providers			
1. All calls to Directory Assistance			
(a) Per call	.35	NA	

Note 1: No allowances, exemptions or exceptions apply. This service is available where technically feasible.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Local Operator Services

A3.14.1 General

For any Operator Station message completed within the Local Calling Area, the appropriate service charge specified in A3.14.3 following, will be applied except as specified in A3.14.2.A. following.

A3.14.2 Application Of Charges

- A.** The appropriate service charge, as specified in A3.14.3 following, will be applied to each completed call except
1. for calls to the Company for official telephone business,
 2. for emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number,
 3. Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time.
 4. when the caller advises he has had service trouble in reaching the terminating number,
 5. for local emergency calls from a coin station,
 6. for station-paid calls from hotel guests, or
- B.** The call may be billed to the originating telephone or any other Company-approved identification number.

A3.14.3 Rates And Charges

- A.** The following charges for operator system served local calls apply in addition to the local dial rates:

	Charge	USOC	
1. Billing Surcharges - Station-to-Station			(M)
(a) Operator	\$1.00	NA	(T)(M)
(b) Inmate calls originating from correctional facilities (Automated)	1.25	NA	(T)(M)
2. Operator Dialed Surcharge ¹			(T)(M)
(a) Station-to-station operator assisted calls where the operator dials the terminating number.	1.00	NA	(M)
3. Partially Automated Surcharge ²			(T)(M)
(a) Station-to-station operator assisted calls where the customer dials the terminating number.	1.00	NA	(M)

A3.14.4 Operator Assisted Premium Plan

- A.** A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:
1. originate from a telephone line associated with the customer's account,
 2. originate and terminate in the same Basic Local Calling Area,
 3. be carried and completed by the Company via Company facilities and
 4. be billed by the Company.

In the event the company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

Note 2: A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.

Pages 21.1 and 22 are hereby deleted in their entirety and removed from this Guidebook.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.15 (DELETED)

(D)

A3.16 Reserved For Future Use

A3.17 Auxiliary Line Service (Inward Service)

A3.17.1 General

- A.** Under the conditions specified following, a subscriber having two-way Flat Rate Individual Line Business Service may subscribe for one or more Auxiliary Lines at the rate specified following for Auxiliary Lines.
- B.** The Auxiliary Line must terminate on the same premises as that in which the main service is located.
- C.** The Auxiliary Line is arranged for receiving incoming calls only.
- D.** The telephone numbers of Auxiliary Lines may be consecutive with those of the main service and if so arranged are the first numbers in the series assigned to a subscriber.
- E.** All listings must be in connection with the telephone number of the first Auxiliary Line if it is consecutive with the main service.
- F.** Auxiliary Line Service is furnished at the rate applicable for Business Individual Line Flat Rate Service for that exchange.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.18 Concession Service

A3.18.1 General

- A.** The classes of subscribers specified following are allowed the concession indicated for the following services:
 - 1. The access line portion of all local exchange services described in Section A3. In connection with usage based pricing services (such as measured rate, message rate, or Area Calling Service), the concession applies on the amount of the monthly access line rate but not on associated usage charges or allowances.
 - 2. Extension Stations.
 - 3. Extension Line Mileage Charges and Tie Line Mileage Charges associated with the services enumerated preceding.
- B.** Concessions are not allowed to any class of subscribers from the regular rates for the following services and equipment:
 - 1. Toll Messages
 - 2. (DELETED)
 - 3. Local Messages in excess of the allowance for Message Rate Service
 - 4. Joint User Service
 - 5. Construction Charges
 - 6. Additional Directory Listings
 - 7. Miscellaneous equipment or other facilities, including any extension line mileage charges associated with the miscellaneous equipment or other facilities
 - 8. Installation, Service Connection, Inside Move or Change Charges

A3.18.2 Charitable Institutions

- A.** A concession of 25 percent from the regular business rate is allowed to corporations, associations and institutions, or any branch thereof who comply with all of the following qualifications:
 - 1. Are dependent upon voluntary contributions for their support.
 - 2. Are exclusively engaged in charitable work.
 - 3. Provide a majority of its services free of charge and utilize any compensation received for its services wholly in the prosecution of its charitable work, not resulting in any profit to the organization or any member thereof.
 - 4. Are engaged principally in the furnishing of direct aid to the physical health and comfort of human beings in the form of money, services or necessary commodities. For determining eligibility for concession service, those corporations, associations and institutions whose principal work is the elevation or enlightenment of minds or morals, or the reformation, punishment, or correction of acts, habits or mental conditions, or the enforcement of law, or the protection of rights, are not to be classed as charitable institutions.
 - 5. Communication equipment furnished at concession rates for charitable institutions must be located in the administrative offices, institutional buildings or any of the branches thereof.

A3.18.3 Churches And Clergymen

- A.** A concession of 25 percent from the regular business rate is allowed to churches, provided the telephone is located in the church or church study, and listed under the name of the church. (M)
- B.** A concession of 25 percent from the regular residence rate is allowed to regularly ordained clergyman (See Definition of Terms) actively engaged in the work of a designated church, provided the telephone is located in his residence and is listed in the name of the clergyman. (M)

Concessions are granted to clergymen not as individuals but because of their official connection with a church or group of churches. It is assumed that the clergyman will direct and handle many of the church's activities over his residence telephone and is therefore entitled to such consideration provided the service is located in the clergyman's residence and listed in his name. (M)
- C.** For the purpose of this section, the ranking officer of the Salvation Army or the Volunteers of America in each exchange is allowed the same treatment as a regularly ordained clergyman. (M)

A3.18.4 Volunteer Services

- A.** A concession of 25 percent from the regular business access line rate is allowed to Volunteer Fire Departments. The telephone must be located on the premises of the fire department and used solely for fire department business. (M)

A3. BASIC LOCAL EXCHANGE SERVICE

(M)

A3.19 Grouping Service

A3.19.1 General

Grouping service is a central office arrangement involving a group of two or more lines, trunks or NARs combined in such a way that an incoming call to a busy facility in the group can be completed (overflow) to an available facility in the group based on the parameters of the arrangement.

A3.19.2 Rates

- A. A monthly rate applies for grouping service for individual lines, trunks and NARs unless otherwise specified in the Guidebook. The charge applies for each line, trunk or NAR in a group in addition to the regular individual line, trunk or NAR rate. This does not apply to WATS lines or station lines associated with PBX or Centrex-type services.

1. Monthly Rates - Services other than Area Calling Service and Area Plus services without the Complete Choice option

	Residence	Business	USOC
(a) Per line ¹ , trunk or NAR	\$5.00	\$10.00	HTG

2. Monthly Rates - Area Calling Service² and Area Plus services without the Complete Choice option

(a) Per line ¹ , trunk or NAR	\$4.00	\$10.00	HTGLO
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Note 1: See Section A2. and A103.19 for limitations regarding residence lines in a grouping service arrangement.

Note 2: Effective May 1, 2013, Area Calling Service is obsoleted for Residence customers (see A103).

Page 25.1 is hereby deleted in its entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines¹

A3.20.1 Reserved For Future Use

A3.20.2 Residence

A. Flat Rate²

	Monthly Rate	USOC
1. Trunks Flat rate both-way only, each		
(a) Residence Individual Line Flat Rate	-	TFR
2. Grouping Service		
(a) See A3.19.2 preceding	-	HTG

A3.20.3 Business (Commercial, Hospital, Hotel/Motel and Shared Tenant Service)

A. Flat Rate²

1. Trunks, each			
(a) Inward Only	\$419.00	TFN	(I)
Business Individual Line Flat Rate			
(b) Both-way or Outward Only	419.00	TFC	(I)
Business Individual Line Flat Rate			
(c) DID (Direct In-Dial)	419.00	TDD1X	(I)
Business Individual Line Flat Rate			
(d) DID Combination ³	951.00	TDDCX	(I)
2. Grouping Service			
(a) See A3.19.2 preceding	-	HTG	

A3.20.4 Hotel PBX Service

A. Message Rate Service²

(Furnished for guest and management use - all exchanges.)

1. Trunks, each			
a. Both-Way or Outward only			
(1) First trunk with an allowance of 75 outward local messages.			
(a) Same as Business (Commercial) Message Rate Trunk Lines	Charge	USOC	
(2) Additional trunk without message allowance.	-	TMC	
(a) Same as Business (Commercial) Message Rate Trunk Lines	-	TM5	
(3) Local messages in excess of allowance			
(a) Each	\$10	NA	
2. Grouping Service			
(a) See A3.19.2 preceding	-	HTG	

Note 1: See this and other guidebook sections for additional appropriate charges, such as, Grouping Service, etc.

Note 2: See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan.

Note 3: Available where facilities permit. Appropriate charges for DID service and Grouping Service apply.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines¹ (Cont'd)

A3.20.4 Hotel PBX Service (Cont'd)

B. Combined Flat, and Message Rate Service²

1. Flat Rate (Management use)

a. Trunks, each

(1) Inward Only

(a) Same as A3.20.3.A.1.(a). preceding

(2) Outward Only

(b) Same as A3.20.3.A.1.(b). preceding

b. Grouping Service

(1) Each

(a) See A3.19.2 preceding

2. Message Rate (Guest Use)

a. Trunks, each

(1) Both Way or outward only

(a) Same as A3.20.4.A.1.a.(1).(a). preceding

b. Grouping Service

(1) Each

(a) See A3.19.2 preceding

**Monthly
Rate
\$-**

**USOC
TFN**

-

TFU

-

HTG

-

TMC

-

HTG

A3.20.5 Hospital PBX Service

A. Combined Flat and Message Rate Service²

1. Flat Rate

(Management Use and Patient Use)

a. Trunks, each

(1) Inward only

(a) Same as A3.20.3.A.1.(a). preceding

(2) Outward only

(a) Same as A3.20.3.A.1.(b). preceding

-

TFN

-

TFU

Note 1: See this and other *guidebook* sections for additional appropriate charges, such as, Grouping Service, etc. (T)

Note 2: See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines¹ (Cont'd)

A3.20.5 Hospital PBX Service (Cont'd)

A. Combined Flat and Message Rate Service² (Cont'd)

1. Flat Rate (Cont'd)

(Management Use and Patient Use) (Cont'd)

b. Grouping Service

(1) Each

(a) See A3.19.2 preceding

2. Message Rate (Patient Use)

a. Trunks, each

(1) Both way and/or outward only

(a) Same as A3.20.4.A.1.a.(1).(a). preceding

b. Grouping Service

(1) Each

(a) See A3.19.2 preceding

B. Message Rate Service Only²

1. For Patient and Management Use

a. Trunks, each

(1) Both way and/or outward only

(a) Same as A3.20.4.A.1.a.(1).(a). preceding

b. Grouping Service

(1) Each

(a) See A3.19.2 preceding

Monthly
Rate
\$-

USOC
HTG

-

TMC

-

HTG

-

TMC

-

HTG

A3.20.6 Reserved For Future Use

(M)

Note 1: See this and other guidebook sections for additional appropriate charges, such as, Grouping Service, etc.

Note 2: See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan.

Page 28.1 is hereby deleted in its entirety and removed from this Guidebook.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines¹ (Cont'd)

A3.20.7 Measured Trunk Lines

- A. Measured Rate Service² (Hotel and Hospital Exceptions are noted in A2.3.2)

1. Business

	Monthly Rate	USOC	
(a) Inward Only	\$272.35	BMU	(I)
(b) Both Way or Outward Only	272.35	TKG	(I)
(c) Grouping Service	10.00	HTGME	

A3.20.8 Area Calling Service Trunk Lines

- A. Where Area Calling Service is available, Measured Trunk Lines are not offered. In addition, usage charges and allowances apply as stated in A3.2.9.

1. Business

(a) Economy Option, Inward	300.00	TTM1X	(I)
(b) Economy Option, Combination	300.00	TTMCX	(I)
(c) Economy Option, Outward	300.00	TTMOX	(I)
(d) Standard Option, Inward	300.00	TTP1X	(I)
(e) Standard Option, Combination, Uncapped	300.00	TTP2U	(I)
(f) Standard Option, Combination	300.00	TTPCX	(I)

A3.21 (DELETED)

Note 1: See this and other guidebook sections for additional appropriate charges, such as, Grouping Service, etc.

Note 2: See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan.

Pages 29.1 through 33 are hereby deleted in their entirety and removed from this Guidebook.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Reserved For Future Use

A3.23 Reserved For Future Use

A3.24 Directory Assistance Call Completion Service

A3.24.1 Description of Service

- A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls originating from their telephone lines by contacting the local Company business office.

A3.24.2 General Terms and Conditions

- A. The service is not subject to concessions.

A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 - 1. UniServ DA number requests
 - 2. Any Special Line Class Codes
 - 3. 976 DA number requests
 - 4. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 - 5. Calls from tandems where the end user cannot be identified
 - 6. Calls from Payphone Service Provider Telephones

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers.
- B. Chargeable Calls
 - 1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

	Rate	USOC	
(a) Charge Per Completed Call	\$.00	NA	(M)

Page 34.0.1 is hereby deleted in its entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.25 Directory Assistance/Directory Assistance Call Completion Service

(T)

A3.25.1 Description of Service

(M)

- A.** Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address. (M)
- B.** DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following. (M)
- C.** DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided. (M)
- D.** DA/DACC is available only where billing and terminal capability exists. (M)
- E.** Access to call detail records is included as part of this service. (M)

A3.25.2 General Terms and Conditions

- A.** The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

A3.25.3 Use of the Service

- A.** The service is furnished subject to all applicable terms and conditions in section A2.

A3.25.4 Limitations of Service

- A.** The service is not available for the following classes of service call categories:
 - 1. (DELETED)
 - 2. IntraLATA and InterLATA long distance calls
 - 3. 976 DA number requests
 - 4. Residence and Business Customers

A3.25.5 Application of Charges

- A.** Charges specified in A3.25.6 following will apply each time the subscriber receives a requested Company Local Exchange Subscriber telephone number.

A3.25.6 Rates and Charges

- A.** Service Charges

(1) DA/DACC Charge

- (a) Per Local Exchange Subscriber telephone number provided

Rate
\$.45

USOC
NA

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service

A3.26.1 General

- A. Network access may be provided on a volume usage measured rate basis for those customers subscribing to LightGate service, MegaLink channel service, FlexServ service **or** MegaLink ISDN¹ service. The charges following in A3.26.2 are applicable only on those lines, trunks, or Network Access Registers (NAR) provided for local network access. (C)
- B. When the facility portion of an ESSX service or Digital ESSX service main station line is provided on LightGate service, MegaLink channel service, or FlexServ service, network access will be provided at the following charges for ESSX service or Digital ESSX service NAR Volume Usage Measured Rate Service. These rates replace those described in A3.12.
- C. Foreign Exchange Service, when provided for use with LightGate service, MegaLink channel service, FlexServ service **or** MegaLink ISDN¹ service will be furnished on a volume usage basis and billed the volume usage measured rate following. (C)
- D. The following usage terms and conditions will apply for all dialed sent paid local calls for each line, trunk, or NAR provided for local network access.
 - 1. Usage charges will be billed at the measured service usage rates described in A3.7.4.C. or at the usage rates described in A3.2.9 where Area Calling Service is available.
 - 2. Summarized total usage charges will be reduced by 50 percent prior to the application of the usage allowance. Time/Day discounts described in A3.7.4.D. and A3.2.9 do not apply.
 - 3. A usage allowance of \$20 is applicable. Where Area Calling Service is available, this allowance applies for all calls terminating in Bands A, B, C, and D.
 - 4. Total billed usage charges above the allowance will not exceed \$20.00 per line, trunk or NAR where Area Calling Service is available, this usage cap applies for calls terminating in Bands A, B, C, and D. This term and condition does not apply to resold services.
- E. Local calls that are not dialed sent paid, i.e., operator assisted, etc., will be billed individually at the same Measured Rate Service Usage Rates specified in A3.7.4 or A3.2.9 where Area Calling Service is available (including Time/Day usage provisions), in addition to any applicable Local Operator Service surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent paid local calls.
- F. When individual lines or trunks are provided in addition to LightGate service, MegaLink channel service, FlexServ Service **or** MegaLink ISDN¹ service, they are provided at the rates stated in A3.26.1.D. or G. following. These rates include the usage allowance referenced in D.3. preceding and an exchange access line. All other terms and conditions stated in D. preceding are applicable. Volume Usage Measured Rate Service on LightGate service, MegaLink channel service, FlexServ service **or** MegaLink ISDN¹ service cannot be mixed with any other measured or flat rate local exchange service. (C)
- G. All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.

Note 1: MegaLink ISDN service obsoleted 4-21-97. (See Section B107.)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service (Cont'd)

A3.26.2 Rates And Charges¹

A. Network Access Service - MegaLink channel service - Local Measured Service²

1. Volume Usage Measured Rate Service, per line or trunk

- (a) Inward only
- (b) Outward only
- (c) Both way

**Monthly
Rate**

USOC

\$20.00 NNW1X
20.00 NNWOX
20.00 NNWCX

2. ESSX service NAR Volume Usage Measured Rate Service

- (a) Inward only
- (b) Outward only
- (c) Both way

20.00 NNH1X
20.00 NNHOX
20.00 NNHCX

B. Network Access Service - LightGate service - Local Measured Service¹

1. Volume Usage Measured Rate Service, per line or trunk

- (a) Inward only
- (b) Outward only
- (c) Both way

20.00 NNJ1X
20.00 NNJOX
20.00 NNJCX

2. ESSX service NAR Volume Usage Measured Rate Service

- (a) Inward only
- (b) Outward only
- (c) Both way

20.00 NNP1X
20.00 NNPOX
20.00 NNPCX

C. (DELETED)

(D)

D. Network Access Service - Local Measured Service¹

Applicable to individual lines or trunks when other exchange access service is provided via LightGate service *or* MegaLink channel service as prescribed in A3.26.1.F. (Includes access line and allowance.)

(C)

1. Volume Usage Measured Rate Service, per line or trunk

- (a) Inward only
- (b) Outward only
- (c) Both way

46.15 NN61X
46.15 NN6OX
46.15 NN6CX

Note 1: Rate changes retroactive to 7-1-95.

Note 2: Not available where Area Calling Service is offered.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service (Cont'd)

A3.26.2 Rates And Charges¹ (Cont'd)

		Monthly	USOC
		Rate	
E.	Network Access Service - MegaLink channel service - Area Calling Service		
	1. Volume Usage Measured Rate Service, per line or trunk		
	(a) Inward only	\$20.00	NNS1X
	(b) Outward only	20.00	NNSOX
	(c) Both way	20.00	NNSCX
	2. ESSX service NAR Volume Usage Measured Rate Service		
	(a) Inward only	20.00	NNV1X
	(b) Outward only	20.00	NNVOX
	(c) Both way	20.00	NNVCX
F.	Network Access Service - LightGate service - Area Calling Service		
	1. Volume Usage Measured Rate Service, per line or trunk		
	(a) Inward only	20.00	NNO1X
	(b) Outward only	20.00	NNOOX
	(c) Both way	20.00	NNOCX
	2. ESSX service NAR Volume Usage Measured Rate Service		
	(a) Inward only	20.00	NNU1X
	(b) Outward only	20.00	NNUOX
	(c) Both way	20.00	NNUCX
G.	Network Access Service - FlexServ service - Area Calling Service		
	1. Volume Usage Measured Rate Service, per line or trunk		
	(a) Inward only	20.00	NNS1X
	(b) Outward only	20.00	NNSOX
	(c) Both way	20.00	NNSCX
	2. ESSX service NAR Volume Usage Measured Rate Service		
	(a) Inward only	20.00	NNV1X
	(b) Outward only	20.00	NNVOX
	(c) Both way	20.00	NNVCX
H.	Network Access Service - MegaLink ISDN ¹ service - Area Calling Service		(T)
	1. Volume Usage Measured Rate Service, per line or trunk		
	(a) Inward only	20.00	NNS1X
	(b) Outward only	20.00	NNSOX
	(c) Both way	20.00	NNSCX
I.	Network Access Service - Area Calling Service Applicable to individual lines or trunks when other exchange access service is provided via LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN ¹ service. (Includes access line and allowance.)		(M)
	1. Volume Usage Measured Rate Service, per line or trunk		(M)
	(a) Inward only	46.15	AMC1X (M)
	(b) Outward only	46.15	AMCOX (M)
	(c) Both way	46.15	AMCCX (M)

A3.27 (DELETED)

Note 1: MegaLink ISDN service obsolesced 4-21-97. (See Section B107.)

Pages 37 through 39 are hereby deleted in their entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.28 (DELETED)

(D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.29 Reserved For Future Use

A3.30 Exchange Access Premium Charge

A3.30.1 General

- A. A premium charge will apply to any exchange service customer, other than a residence customer, who subscribes to certain features typically associated with high network usage.
- B. The premium charge applies on a monthly basis in addition to rates and charges for flat, message or measured exchange service.
- C. The premium charge applies to each exchange service access facility associated with any of the following features:
 - 1. **(DELETED)** (D)
 - 2. Multiline Hunt Queuing
 - 3. Simplified Message Desk Interface (SMDI)
 - 4. Surrogate Client Number (SCN)
- D. For purposes of this offering, premium features, premium lines and non-premium lines are defined as follows:
 - 1. A premium feature is any feature listed in C. preceding. Rates and charges for stand-alone premium features are as specified in Section A13. Rates and charges for the ESSX service or Digital ESSX service SMDI premium feature are as specified in Section A12.
 - 2. A premium line is any non-residence exchange service access facility associated with a premium feature. A premium line includes but is not limited to the following types of exchange service access facilities associated with a premium feature:
 - a. Exchange service business individual lines, trunks or PBX trunks.
 - b. ESSX service Network Access Registers (NARs) or MegaLink channel service Network Access Service (NAS).
 - c. Foreign central office or foreign exchange lines contained in Section A9.
 - d. Dial access channels contained in A29.2.
 - e. Voice grade channels and DS0 channel services used by any Mobile or Radio Common Carrier to interconnect with the exchange network.
 - f. Announcement lines used by Public Announcement Services as defined in A13.10.
 - g. Exchange lines used in the provisioning of Public Telephone Access service for Customer Provided Equipment (CPE) as defined in A7.4.
 - h. Trunk Side Access Facilities specified in A3.28.
 - 3. A non-premium line is any exchange service access facility not associated with a premium feature.

A3.30.2 Terms and Conditions

- A. Premium charges apply only with respect to premium lines.
- B. A premium charge applies per premium line. When more than one premium feature is selected by the customer, only one premium charge per line will apply.
- C. A combination of premium and non-premium lines will be allowed in the same premises to the same subscriber. However, premium and non-premium lines in the same subscriber premises must be separated in different hunting groups.
- D. Service charges normally associated with the exchange access facility, as specified in A4 will apply.
- E. The terms and conditions specified herein are in addition to the applicable terms and conditions specified in other sections of this and other guidebooks of the Company.

A3.30.3 Rates and Charges

- A. The following premium charge is in addition to rates and charges for exchange service.

	Monthly Rate	USOC
1. Exchange Access Premium Charge		
(a) Per premium line	\$17.85	AEP

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline

A3.31.1 Description of Service

- A. Effective March 31, 2017, new Lifeline service is available only to qualifying subscribers who reside in Alabama Connect America Fund II (CAF II) Funded Census Blocks, shown in Exhibit B of the Petition of AT&T Alabama for an Order Confirming Relinquishment of Its Eligible Telecommunications Carrier Designation in Specified Areas, Docket No. 25980, filed October 27, 2016. Effective July 5, 2017, Lifeline service will only be available to qualifying subscribers who reside in CAF II Funded Census Blocks.
- B. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service to qualifying residential subscribers. Basic terms and conditions are in compliance with FCC rules and regulations including the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012, and the Lifeline and Link Up Reform and Modernization Third Report and Order, Further Report and Order, and Order on Reconsideration, WC Docket No. 11-42 (rel. April 27, 2016) ("Lifeline Reform and Modernization Order"), including implementation of a National Lifeline Eligibility Verifier.
- C. Lifeline is supported by the federal universal service support mechanism.
- D. Federal uniform support of **\$5.25** is available for each Lifeline service and is passed through to an eligible customer via a monthly Federal Lifeline credit. The amount of credit will not exceed the charge for local service. (C)

A3.31.2 Terms and Conditions

- A. General
 - 1. One low income credit is available per household and is applicable to the primary residential connection only. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
 - 2. A Lifeline customer may subscribe to any local service offering available to other residence customers.
 - 3. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
 - 4. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
 - 5. A Lifeline customer is exempt from the Late Payment Charge in Section A2.
 - 6. Lifeline service is exempt from the Installment Billing Service Fee.
 - 7. The Federal Universal Service Charge will not be billed to Lifeline customers.
 - 8. A Lifeline subscriber's local service will not be disconnected for non-payment of toll charges. Local service may be denied for non-payment of local calls in accordance with Section A2. Access to toll service may be denied for non-payment of toll charges. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
 - 9. Lifeline is not available for resale.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline (Cont'd)

A3.31.2 Terms and Conditions (Cont'd)

B. Eligibility

1. To be eligible for Lifeline, a customer must be a current recipient of any of the following low income assistance programs:¹
 - a. Supplemental Security Income (SSI)
 - b. Supplemental Nutrition Assistance Program (SNAP)
 - c. Medicaid
 - d. Federal Public Housing Assistance
 - e. Veterans and Survivors Pension Benefit
2. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed one hundred and thirty-five percent (135%) of the Federal Poverty Guidelines are eligible for Lifeline.
3. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

C. *Eligibility Determination, Certification and Re-Certification*

Effective January 22, 2020, the Company will no longer be responsible for determining Lifeline eligibility. At this time, the National Lifeline Eligibility Verifier (National Verifier) will determine subscriber eligibility, conduct annual recertification and populate the Lifeline Eligibility Database. The National Verifier will collect the customer's application, determine eligibility and give an approval or denial for a Lifeline discount. Once approved, the National Verifier will retain the approval for 90 days, during which time the Company may use the eligibility to provide a Lifeline discount. The Lifeline credit will not be established until the customer's eligibility has been determined by the National Verifier and the customer contacts the Company to apply the Lifeline credit.

(DELETED)

(T)

(N)

(D)

Note 1: Effective December 2, 2016, in compliance with the FCC "Lifeline Reform and Modernization Order", Temporary Assistance for Needy Families (TANF), Low-Income Home Energy Assistance Program (LIHEAP) and National School Lunch Program's free lunch program are no longer criteria for the federal Lifeline program. Existing Lifeline subscribers qualified under these programs prior to December 2, 2016, and who remain qualified for these programs, may retain the Lifeline discount until such time as they must re-certify under current FCC rules and criteria. Effective July 5, 2017, Lifeline discounts noted in this paragraph will only apply to Lifeline subscribers who reside in CAF II Funded Census Blocks.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline (Cont'd)

A3.31.3 Rates and Charges

A. General

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's local access bill for local service.
2. Service Charges in A4 are applicable for installing or changing Lifeline service.
3. The Secondary Service Charge in A4 is not applicable when existing service is converted intact to Lifeline service.

B. Lifeline credit passed through to the customer:

	Monthly Credit	
1. Federal Credit ¹		
(a) Medicaid	\$5.25	(C)
(b) Supplemental Nutrition Assistance Program (SNAP)	5.25	(C)
(c) Supplemental Security Income (SSI)	5.25	(C)
(d) Federal Public Housing	5.25	(C)
(e) Income at or below 135% of the Federal Poverty Guidelines	5.25	(C)
(f) Veterans or Survivors Pension Benefit	5.25	(C)

A3.31.4 Tribal Lifeline

A. Description of Service

Qualified residents of federally recognized tribal lands may receive up to twenty-five dollars (\$25.00) per month in additional federal Lifeline support for their residential service.

B. Terms and Conditions

1. Tribal Lifeline support is in addition to traditional Lifeline support.
2. All Lifeline terms and conditions are applicable to Tribal Lifeline.

C. Eligibility

To qualify, in addition to meeting the tribal land residency requirement, the customer may be a current recipient of any of the programs identified for Lifeline, or may be a recipient of one of the following federal programs:

1. BIA (Bureau of Indian Affairs) general assistance
2. Tribally administered Temporary Assistance for Needy Families (TANF)
3. Head Start (income eligible)
4. Food Distribution Program on Indian Reservations

D. Rates and Charges

1. General

- a. The Tribal Lifeline credit is in addition to the federal Lifeline credit preceding.

A3.32 Classroom Communication Service (Obsoleted, See Section A103)

Note 1: Effective December 2, 2016, in compliance with the FCC "Lifeline Reform and Modernization Order", Temporary Assistance for Needy Families (TANF), Low-Income Home Energy Assistance Program (LIHEAP) and National School Lunch Program's free lunch program are no longer criteria for the federal Lifeline program. Existing Lifeline subscribers qualified under these programs prior to December 2, 2016, and who remain qualified for these programs, may retain the Lifeline discount until such time as they must re-certify under current FCC rules and criteria. Effective July 5, 2017, Lifeline discounts noted in this paragraph will only apply to Lifeline subscribers who reside in CAF II Funded Census Blocks.

A3. BASIC LOCAL EXCHANGE SERVICE**A3.33 Reserved For Future Use****A3.34 Reserved For Future Use****A3.35 Reserved For Future Use****A3.36 Reserved For Future Use****A3.37 Reserved For Future Use****A3.38 Back-Up Line (Obsoleted, See Section A103)****A3.39 (DELETED)**

(M)

A3.40 Reserved For Future Use

(M)

A3.41 Reserved For Future Use

(M)

A3.42 Reserved For Future Use

(M)

A3.43 BellSouth Business Plus Service (Obsoleted, See Section A103)

(M)

A3.44 BellSouth Business Choice Package (Obsoleted, See Section A103)

(M)

A3.45 Complete Choice for Business Package (Obsoleted, See Section A103)

(M)

Pages 44 through 52.1 are hereby deleted in their entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.46 AT&T Business Local Calling Assurance

A3.46.1 General

- A. AT&T Business Local Calling Assurance is offered where facilities and equipment are available.
Eligible customers are existing business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T service area, and who now wish to establish their business local exchange access line service with the Company. This eligibility requirement is not applicable to customers with existing AT&T Business Local Calling Assurance service prior to September 1, 2016.
- B. AT&T Business Local Calling Assurance is a one (1) to four (4) line offering available to business subscribers and consists of the following for a fixed monthly rate:
- Business Access Line (flat rate-unlimited local calling)
 - Caller ID Deluxe
 - Remote Access to Call Forwarding (or) Call Forwarding Variable
- C. All of the terms, conditions and limitations specified elsewhere in this section or in Section A13. apply to the respective services and features provided as part of this service.
- D. AT&T Business Local Calling Assurance requires a 12-month² or 24-month term agreement¹. The fixed monthly rate provided with this service continues after the end of the term. Customers may also subscribe to Business Local Calling Assurance on a Month-to-Month basis at prices as shown in paragraph A3.46.2.
- E. Normally applicable service charges (i.e. line connection charges) will not apply for lines included in this offering.
- F. This offering is only available to single location subscribers and only one package is permitted per location.
- G. This offering may not be used concurrently with any local exchange service term election agreement program or local service promotion unless otherwise stated.
- H. Fees applicable to early termination of an agreement do not apply to the AT&T Business Local Calling Assurance term agreement.

A3.46.2 Rates and Charges

- A. AT&T Business Local Calling Assurance
1. Package includes flat rate business line and specified features

	Monthly Rate	USOC	
(a) Each 1-line package	\$80.00	PGOV1	(I)
(b) Each 2-line package	160.00	PGOV2	(I)
(c) Each 3-line package	240.00	PGOV3	(I)
(d) Each 4-line package	320.00	PGOV4	(I)

Note 1: Effective January 2, 2015, 24-month term agreements are obsolete and no longer available to new or renewing customers.

Note 2: Effective March 1, 2017, 12-month term agreements are obsolete and no longer available to new or renewing customers.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC)

A3.47.1 Description

AT&T Business Local Calling (BLC) is an optional business package that provides multiple line option packages which include varying combinations of a network access line, unlimited local usage, select calling features and hunting/grouping service (optional). Additional calling feature options are also available.

A3.47.2 Terms and Conditions

- A. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month¹ or 36-Month¹ term and who commit to the line option packages and prices as shown in A3.47.6 following. Customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in A3.47.6 following. (C)
- B. AT&T Business Local Calling is not available on Foreign Exchange Service, WATS access lines, PBX Trunks, Centrex, ISDN, PRI, 800/900 Service, Hot Line or Coin Services.
- C. AT&T Business Local Calling is only available where facilities and equipment permit.
- D. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in A3.47.6 following. Multiple options per account are permissible.
- E. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plan.
- F. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
- G. Volume Price Level rates as listed in A3.47.6 will apply for the life of the term plan based on the number of lines subscribed to on the initial order.
- H. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
- I. Certain standalone calling features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in A3.47.6 following. These standalone calling features are limited to Three-Way Calling, Call Forwarding Variable, Remote Access Call Forwarding Variable, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Block. Other standalone features may be added on an a la carte basis at their individual rates listed in the Guidebook.
- J. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
- K. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
- L. Customers will receive a waiver of normally applicable service ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with calling features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to standalone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs is not applicable for customers subscribing to a Month-to-Month plan or when moving or transferring their telephone service as described in A3.47.2.Q following. (C)

Note 1: Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC) (Cont'd)

A3.47.2 Terms and Conditions (Cont'd)

- M.** Customer may purchase a Business Local Calling 1-19 line package for a 12-month term via a written or oral agreement. The agreement will automatically renew in successive 12-month terms unless, prior to expiration of the then-existing term, either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement.¹ Absent such notification, a new 12-month agreement subject to the same rates, terms and conditions will commence on the expiration date of the then-current term. (C)
- When Business Local Calling 1-19 line package is purchased as part of a Bundle Offer (i.e. an offer for the purchase of multiple AT&T services at a discount), the customer agrees to maintain the Bundle Offer for the applicable term. The price of the Business Local Calling service portion of the Bundle is valid until one of the following events occurs, at which time the price will increase: (1) the term of the Bundle Offer expires; (2) customer changes the Business Local Calling service address; or (3) customer drops one of the AT&T services in the Bundle Offer. If the customer is no longer eligible for the Bundle Offer price for the reasons described above, but has time remaining on the Bundle Offer term, the price for the Business Local Calling service will increase to the then-existing 12-month term price.
- N.** Applicable local, state, and federal charges; taxes; 911 fees; and the End User Common Line charge are in addition to the line option prices listed in A3.47.6 following.
- O.** If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in A3.47.6 following. AT&T Business Local Calling will also be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.
- P.** Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer-initiated temporary suspension.
- Q.** AT&T Business Local Calling customers with 1-19 initial line agreements who request a move or transfer of their telephone service either within the same premises or from one premises to another will be charged a one-time \$20 per line Service Order and Line Connection Charge for a maximum of 4 lines per move or transfer. This charge will not apply if the move or transfer is within 90 days of term expiration and the customer agrees to a new AT&T Business Local Calling agreement.
- R.** AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where the AT&T Business Local Calling plan is available, into one agreement to meet line commitments.
- S.** Each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

Note 1: Effective June 19, 2019, new 12-month terms will no longer automatically renew. 12-month term plans existing prior to June 19, 2019 will auto-renew until such time as either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement, per paragraph A3.47.2 M. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC) (Cont'd)

A3.47.3 Line Option Packages

A. "Unlimited A" (Option A)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced, Three Way Calling, and either Call Forwarding Variable or Remote Access Call Forwarding Variable.

Optional Components: Call Waiting, Speed Calling 30, Call Return, Repeat Dialing, Call Block, Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

B. "Unlimited B" (Option B)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced.

Optional Components: Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

A3.47.4 Termination Liability and Shortfall

- A. Except as provided for elsewhere in this Guidebook, customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to \$15.00 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order.
- B. Termination charges are not applicable if, during the term period:
 1. The customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify; or (M)
 2. The customer converts to an upgraded technology with the Company (e.g., network access lines to PBX Trunks, Centrex, ISDN) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (M)
 3. The customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify. (M)
 4. An AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under an AT&T Business Local Calling Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided: (N)
 - a. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months; (N)
 - b. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; (N)
 - c. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service; (N)
 - d. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and (N)
 - e. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site. (N)

It is at the Company's sole discretion whether a product change satisfies these requirements. (N)
- C. For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement. (M)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC) (Cont'd)

A3.47.5 References

The AT&T Business Local Calling plan components are provided in accordance with the Terms and Conditions of their applicable Guidebook sections except as noted in Sections A3.47.2 and A3.47.6.

A3.47.6 Prices

A. Service Elements

		Term & Volume Monthly Prices					
		Per Line					
Volume	Line				Month-to-		
<u>Price Level</u>	<u>Option</u>	<u>1-Year</u>	<u>2-Year¹</u>	<u>3-Year¹</u>	<u>Month</u>		
Rate Groups 1, 2, 4, 5 and 6 ²							
(a)	1-19 Lines	Option A	\$80.00	\$44.00	\$43.00	\$167.00	(I)
		Option B	75.00	39.00	38.00	165.00	(I)
(b)	20+ Lines	Option A	44.00	38.00	37.00	167.00	(I)
		Option B	39.00	33.00	32.00	165.00	(I)
Rate Group 3 ²							
(a)	1-19 Lines	Option A	80.00	44.00	43.00	213.00	
		Option B	75.00	39.00	38.00	206.00	
(b)	20+ Lines	Option A	44.00	38.00	37.00	213.00	
		Option B	39.00	33.00	32.00	206.00	
					<u>Monthly Rate</u>		
Calling Features listed in A3.47.2.I, per feature, per line					\$3.00		

- Note 1:** Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
- Note 2:** See A3.7.1 B.