
A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A103.1	Reserved For Future Use	1
A103.2	Statewide Rate Schedules	1
A103.2.1	Reserved For Future Use	1
A103.2.2	Reserved For Future Use	1
A103.2.3	Reserved For Future Use	1
A103.2.4	Reserved For Future Use	1
A103.2.4	Reserved For Future Use	1
A103.2.5	Reserved For Future Use	1
A103.2.6	Reserved For Future Use	1
A103.2.7	Reserved For Future Use	1
A103.2.8	Reserved For Future Use	1
A103.2.9	Area Calling Service	1
A103.2.10	Complete Choice Service	1.1
A103.2.11	Reserved For Future Use	1.2
A103.2.12	PreferredPack Plan	1.3
A103.2.13	2 Pack Plan	1.4
A103.2.14	Reserved For Future Use	1.4
A103.2.15	Complete Choice Basic Service	1.4.1 (N)
A103.3	Reserved For Future Use	1.5
A103.4	Reserved For Future Use	1.5
A103.5	Reserved For Future Use	1.5
A103.6	Reserved For Future Use	1.5
A103.7	Monthly Exchange Rates	1.5
A103.8	Joint User Service	1.5
A103.8.1	Application, Terms and Conditions	1.5
A103.8.2	Rates	2
A103.9	Reserved For Future Use	3
A103.10	Reserved For Future Use	3
A103.11	Reserved For Future Use	3
A103.12	Reserved For Future Use	3
A103.13	Reserved For Future Use	3
A103.14	Reserved For Future Use	3
A103.15	Reserved For Future Use	3
A103.16	Reserved For Future Use	3
A103.17	Reserved For Future Use	3
A103.18	Reserved For Future Use	3
A103.19	Grouping Service	3

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A103.20 Trunks Lines	3
A103.20.1 Reserved For Future Use	3
A103.20.2 Reserved For Future Use	3
A103.20.3 Business (Commercial)	4 (T)
A103.21 Reserved For Future Use	4.1
A103.22 Reserved For Future Use	4.1
A103.23 Reserved For Future Use	4.1
A103.24 Reserved For Future Use	4.1
A103.25 Reserved For Future Use	4.1
A103.26 Reserved For Future Use	4.1
A103.27 (DELETED)	4.1
A103.28 Reserved For Future Use	4.1
A103.29 Reserved For Future Use	4.1
A103.30 Reserved For Future Use	4.1
A103.31 Reserved For Future Use	4.1
A103.32 Classroom Communication Service	4.1.1 (T)
A103.32.1 General	4.1.1 (T)
A103.32.2 Terms and Conditions	4.1.1 (T)
A103.32.3 Rates and Charges	4.1.1
A103.33 Reserved For Future Use	4.1.1
A103.34 Reserved For Future Use	4.1.1
A103.35 Reserved For Future Use	4.1.1
A103.36 Reserved For Future Use	4.1.1
A103.37 Reserved For Future Use	4.2
A103.38 Back-Up Line	4.2
A103.38.1 Terms, Conditions and Rates	4.2
A103.39 Reserved For Future Use	4.2.2
A103.40 Reserved For Future Use	4.2.2
A103.41 Reserved For Future Use	4.2.2
A103.42 Reserved For Future Use	4.2.2
A103.43 BellSouth Business Plus Service	4.2.2
A103.43.1 Plan Descriptions	4.2.2
A103.43.2 Exchange Access Line Rates	4.3
A103.43.3 Service Charges	4.3
A103.44 BellSouth Business Choice Package	5
A103.44.1 General	5
A103.44.2 BellSouth Business Choice Package	5 (T)
A103.44.3 Service Charges	6
A103.44.4 Multi-Package Discount Plan	6
A103.45 Complete Choice For Business Package	7
A103.45.1 General	7
A103.45.2 Rates and Charges	8
A103.45.3 Term Plan	9

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.1 Reserved For Future Use

A103.2 Statewide Rate Schedules

A103.2.1 Reserved For Future Use

A103.2.2 Reserved For Future Use

A103.2.3 Reserved For Future Use

A103.2.4 Reserved For Future Use

A103.2.5 Reserved For Future Use

A103.2.6 Reserved For Future Use

A103.2.7 Reserved For Future Use

A103.2.8 Reserved For Future Use

A103.2.9 Area Calling Service

Obsoleted for Residential customers 5-1-2013. This service is not offered for new installations or transfers of service to new locations for Residential customers.

Refer to A3.2.9 for all terms and conditions associated with Area Calling Service for residential service.

A. Reserved for future use

B. Reserved for future use

C. Reserved for future use

D. The access line for Residence service is provided at the following rate. All other services offering Area Calling Service are provided for in the appropriate sections of this Guidebook.

1. Access Line

	Monthly		USOC	
	Rate		NA	
(a) Residence	\$33.00		NA	
(b) Reserved for future use				(I)

E. In addition to the access line, customers receive the following usage package.

1. Option 1 - Obsoleted for Business subscribers 10-14-2002, Type D. This service is not offered for new installations or transfers of service to new locations for Business subscribers. Existing Business Subscribers may add lines at their present location.

With this usage package, business customers are billed for all local calls in accordance with the usage schedule in A3.2.9.F. Local usage charges for calls terminating in Bands A, B, C and D will not exceed \$30.00 per Business line, trunk or ESSX service, MultiServ PLUS service, or BellSouth Centrex service NAR with the following exception. Local usage charges for Shared Tenant Service, hospital patient rooms and hotel guest rooms will not be capped.

	Monthly		USOC	
	Rate		NA	
(a) Area Calling Service (Business only)	\$-		NA	

2. Option 2 - Area Calling Service with Discount

See A3.2.9 for rates, terms and conditions.

F. Reserved for future use

G. Reserved for future use

H. Reserved for future use

I. Reserved for future use

J. Reserved for future use

K. Reserved for future use

L. Reserved for future use

M. Reserved for future use

N. Reserved for future use

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.10 Complete Choice Service

(Obsoleted February 19, 2009, Type D – Not available for new installations, additions to existing installations or transfers of service to new location. Customers may add or remove features within the package.)

A. General

1. Complete Choice service provides the features specified following and a flat rate access line.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the services/features specified in the following sections:

A13.9	Custom Calling Services
A13.19	TouchStar services excluding Calling Number Delivery Blocking-Permanent
A13.20	Customized Code Restriction
A13.34	RingMaster Service
A13.47	Message Waiting Indication
A113.9.3.B	Obsolete Custom Calling Services

A subscriber may select an unlimited number of compatible services or features from the sections listed above. All terms, conditions and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service Charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer grouping service as specified in A3.19 at no additional charge in addition to the features listed in 3. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises.
5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Complete Choice service.
6. Existing customers of Complete Choice service can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following monthly rates apply for Complete Choice services:
 - a. Individual line service
 - (1) Residence

		Suspend Rate \$14.00	Monthly Rate \$61.00	USOC NA	(I)
(a)	Per line (USOCs VR3 and VSB must both be used to provide this service.)				
(b)	Per Two-Line Plan package or Credit for two individual lines qualifying as Two-Line Plan package	17.00	116.95 0.00	CCML2 CRD2C	(I)
(c)	Per Three-Line Plan package	25.50	142.95	CCML3	(I)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.11 Reserved For Future Use

(N)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.12 PreferredPack Plan

(Obsoleted January 27, 2009, Type D – Not available for new installations, additions to existing installations or transfers of service to new location. Customers may add or remove features within the package.)

A. Description of Service

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 - A13.19 Caller ID, Call Return
 - A13.47 Message Waiting Indication

B. Terms, Conditions and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.12.A.3.
2. All terms, conditions and limitations specified in A103.2.12.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.2.12.A.3, unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

		Suspend Rate	Monthly Rate	USOC	
(a)	Per plan package	\$8.00	\$60.00	PAMA5	(I)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.13 2 Pack Plan

(Obsoleted January 27, 2009, Type D – Not available for new installations, additions to existing installations or transfers of service to new location. Customers may add or remove features within the package.)

A. Description of Service

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 A13.19 Caller ID
 A13.47 Message Waiting Indication

B. Terms, Conditions and Limitations of Service

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.13.A.3, but the customer must select Call Waiting ID and Caller ID.
2. All terms, conditions and limitations specified in the sections listed in A103.2.13.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A103.2.13.A.3, unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the 2 Pack Plan.

(a) Per plan package

A103.2.14 Reserved For Future Use

Suspend	Monthly		
Rate	Rate	USOC	
\$8.00	\$52.00	PAMA6	(I)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.15 Complete Choice Basic Service

(Obsoleted February 1, 2021, Type D – Not available for new installations, additions to existing installations or transfers of service to new location.)

A. Description of Service

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID
A13.19 Caller ID

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4. do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing subscribers of the Complete Choice Basic service cannot take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A103.2.15.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

		Suspend Rate	Monthly Rate	USOC	
(a)	Per plan package	\$7.50	\$41.75	PAMA7	(I)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**A103.3 Reserved For Future Use****A103.4 Reserved For Future Use****A103.5 Reserved For Future Use****A103.6 Reserved For Future Use****A103.7 Monthly Exchange Rates****A103.7.1 Reserved For Future Use****A103.7.2 Reserved For Future Use****A103.7.3 Reserved For Future Use****(DELETED)**

(D)

A103.8 Joint User Service

(Obsolete 6-23-86, Type D, Guidebook Reference A3.8)

Existing customers with Joint User Service located at the same address established prior to 6-23-86 may request changes or modifications of existing joint user accounts and/or additions of new joint users on or after 6-23-86 under the terms and conditions described following. Subscribers who relocate, transfer service responsibility and/or establish service after 6-23-86 will be furnished service according to the conditions specified in other sections of this Guidebook.

A103.8.1 Application, Terms and Conditions

- A. In general, business exchange service is furnished for the exclusive use of the business subscriber and his employees, agents, and representatives. Joint User Service is a shared service arrangement which allows the business exchange service of a subscriber to be used, when designated by the primary subscriber, by individuals, firms, or corporations not otherwise permitted use of the subscriber's business service by this Guidebook.
- B. Joint user service is permitted in connection with the following:
 - (1) Business individual line flat rate, measured rate, message rate, or semipublic service,
 - (2) Commercial PBX flat rate, measured or message rate service,
 - (3) Hotel PBX service,
 - (4) Centrex Type Services
- C. Where service is furnished at a concession rate to the primary subscriber, Joint User Service will not be provided unless the proposed joint user would be entitled to service at a concession rate, if he were a primary station subscriber. No concession is allowed from the regular rates for Joint User Service.
- D. Application for Joint User Service and for changes in service or equipment furnished therewith must be executed by the primary subscriber. The primary subscriber is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his joint users. Stations, additional listings and miscellaneous equipment are furnished, with the consent of the primary subscriber, for use of the joint user, at regular rates.
- E. Charges for Joint User Service date from the day the Company's information records are posted and are payable monthly in advance. The minimum chargeable period for Joint User Service is the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. Contracts for Joint User Service are self-renewing for periods of one directory issue, not to exceed one year from the effective date of the directory. In the event the joint user listing does not appear in the directory, the minimum chargeable period is for one month.
- F. Joint User Service is terminated and charges for Joint User Service are automatically discontinued upon termination of the primary subscriber's telephone service. Charges for Joint User Service may be discontinued at the request of the subscriber provided that the joint user no longer utilizes any of the customer's service or equipment, and also that the terms of the minimum service period have been satisfied.
- G. The total charges for telephone service allocated by the primary subscriber among the subscriber and his joint users shall not exceed the charges of the Company to the primary subscriber as set forth in this Guidebook.
- H. Joint users of a primary subscriber's service must have the option of obtaining service directly from the Company.
- I. A joint user is entitled to one listing in the alphabetical section of the telephone directory.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**A103.8 Joint User Service (Cont'd)****A103.8.2 Rates**

A. Joint User Service associated with the following classes of service are furnished at the rates indicated.

1. Business Individual Line

		Monthly Rate	USOC JUF	
(a)	Flat Rate (DELETED)	\$25.00	JUF	(D)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

(M)

A103.9 Reserved For Future Use**A103.10 Reserved For Future Use****A103.11 Reserved For Future Use****A103.12 Reserved For Future Use****A103.13 Reserved For Future Use****A103.14 Reserved For Future Use****A103.15 Reserved For Future Use****A103.16 Reserved For Future Use****A103.17 Reserved For Future Use****A103.18 Reserved For Future Use****A103.19 Grouping Service**

Effective October 16, 1996, all residence subscribers with more than three (3) lines in a Grouping Service arrangement at their private residence location shall be allowed to retain their existing service. If these subscribers require additional lines in the group or requests a move of the existing arrangement to a new residence location, business service rates shall apply for all the lines in the arrangement, if there are more than three lines in the arrangement, at that residence location.

A103.20 Trunk Lines

(Obsoleted July 1, 1972, Type B, Guidebook Reference A3.20)

A103.20.1 Reserved For Future Use**A103.20.2 Reserved For Future Use**

(M1)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.20 Trunk Lines (Cont'd)

A103.20.3 Business (Commercial)

Existing subscribers as of July 1, 1972, will not be permitted to increase the number of lines in service.

A. Message Rate

(Only in exchanges where message rates are quoted in Section A3., Basic Local Exchange Service.)

1. Trunks (Both-way and/or Outward Only)

		Monthly Rate	USOC
a.	First trunk with an allowance of 75 outward local messages, each		
(1)	Both-way Trunk	\$617.00	(I)
(a)	Group 1 (0 - 3,300)	617.00	(I)
(b)	Group 2 (3,301 - 8,000)	617.00	(I)
(c)	Group 3 (8,001 - 17,000)	617.00	(I)
(d)	Group 4 (17,001 - 37,000)	617.00	(I)
(e)	Group 5 (37,001 - 63,500)	617.00	(I)
(f)	Group 6 (63,501 - up)	617.00	(I)
(2)	Outward only		TMU
(a)	Group 1 (0 - 3,300)	617.00	(I)
(b)	Group 2 (3,301 - 8,000)	617.00	(I)
(c)	Group 3 (8,001 - 17,000)	617.00	(I)
(d)	Group 4 (17,001 - 37,000)	617.00	(I)
(e)	Group 5 (37,001 - 63,500)	617.00	(I)
(f)	Group 6 (63,501 - up)	617.00	(I)
(3)	Combination		TMC
(a)	Group 1 (0 - 3,300)	617.00	(I)
(b)	Group 2 (3,301 - 8,000)	617.00	(I)
(c)	Group 3 (8,001 - 17,000)	617.00	(I)
(d)	Group 4 (17,001 - 37,000)	617.00	(I)
(e)	Group 5 (37,001 - 63,500)	617.00	(I)
(f)	Group 6 (63,501 - up)	617.00	(I)
b.	Additional trunk without message allowance, each		TM2
(1)	Both-way Trunk	617.00	(I)
(a)	Group 1 (0 - 3,300)	617.00	(I)
(b)	Group 2 (3,301 - 8,000)	617.00	(I)
(c)	Group 3 (8,001 - 17,000)	617.00	(I)
(d)	Group 4 (17,001 - 37,000)	617.00	(I)
(e)	Group 5 (37,001 - 63,500)	617.00	(I)
(f)	Group 6 (63,501 - up)	617.00	(I)
(2)	Outward only		TM3
(a)	Group 1 (0 - 3,300)	617.00	(I)
(b)	Group 2 (3,301 - 8,000)	617.00	(I)
(c)	Group 3 (8,001 - 17,000)	617.00	(I)
(d)	Group 4 (17,001 - 37,000)	617.00	(I)
(e)	Group 5 (37,001 - 63,500)	617.00	(I)
(f)	Group 6 (63,501 - up)	617.00	(I)
(3)	Combination		TM5
(a)	Group 1 (0 - 3,300)	617.00	(I)
(b)	Group 2 (3,301 - 8,000)	617.00	(I)
(c)	Group 3 (8,001 - 17,000)	617.00	(I)
(d)	Group 4 (17,001 - 37,000)	617.00	(I)
(e)	Group 5 (37,001 - 63,500)	617.00	(I)
(f)	Group 6 (63,501 - up)	617.00	(I)
c.	Local messages in excess of allowance		
(1)	Charge		
(a)	Each	.10	NA
2.	Grouping Service		
a.	See A3.10 for monthly rate	-	HTG

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

(M)

A103.21 Reserved For Future Use**A103.22 Reserved For Future Use****A103.23 Reserved For Future Use****A103.24 Reserved For Future Use****A103.25 Reserved For Future Use****A103.26 Reserved For Future Use****A103.27 (DELETED)****A103.28 Reserved For Future Use****A103.29 Reserved For Future Use****A103.30 Reserved For Future Use****A103.31 Reserved For Future Use**

(M1)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.32 Classroom Communication Service

Obsoleted 6-1-2013. This service is not offered for new installations or transfers of service to new locations.

A103.32.1 General

- A. Classroom Communication Service provides local access service for in-classroom voice and data communications. It is intended only as a communications link between classrooms for the purpose of enhancing the education process by allowing one or more teachers to conduct classes at multiple locations and to access various informational databases.
- B. This access line will not be used for administrative purposes.
- C. Directory listings will not be provided.

A103.32.2 Terms and Conditions

- A. This service is available to full time educational institutions, public or private that are eligible for accreditation by the Southern Association of Colleges and Schools.
- B. Grouping Service will be provided at the applicable rates for Area Calling Service¹ residence subscribers as shown in A3.19.
- C. All terms and conditions appearing in other sections of this guidebook apply unless otherwise stated herein.

A103.32.3 Rates and Charges

- A. The monthly charge for the access line will be billed at the following rate.
 - 1. Access line

	Monthly			
	Rate	USOC		
(a) each	\$81.00	1EC2A		
B. Service charges will be billed at the business rate as shown in A4.3.1.				(I)

A103.33 Reserved For Future Use

A103.34 Reserved For Future Use

A103.35 Reserved For Future Use

A103.36 Reserved For Future Use

Note 1: Effective May 1, 2013, Area Calling Service is obsoleted for Residence customers (see A103.2.9).

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

A103.37 Reserved for Future Use

A103.38 Back-Up Line

(Obsoleted 11-1-11, Type B – Not available for new installations, additions or on transfers of service to new location.)

A103.38.1 Terms, Conditions and Rates

- A. Back-Up Line is an optional service which provides individual line business subscribers with an additional line which is available for inward and outward calling.
- B. This service is only available to individual line business subscribers, where facilities permit. Back-Up Line service cannot be used as the primary business line, and must be located on the same premises as the business individual line service with which it is associated.
- Back-Up Line will not be available to Classroom Communication Service.
- C. Each Back-Up Line can receive calls forwarded from one busy primary line or hunt group at no charge. This overflow capability will be provided on the forwarding line.
- If a customer subscribes to more than one Back-Up Line, these Back-Up Lines may be provisioned in an overflow group at no charge. Overflow capability may not be provided from a Back-Up Line or group of Back-Up Lines to other lines on the same premises.
- D. Overflow capability from additional primary lines or hunt groups to Back-Up Line service will be provided on the forwarding line.

		Monthly Rate	USOC
1.	Overflow to Back-Up Line from each additional flat, measured, or message rate primary line or hunt group will be provided at the rate specified for Grouping Service.	-	BULRX
	(a) See A3.19		
2.	Overflow to Back-Up Line from each additional Area Calling Service primary line or hunt group will be provided at the rate specified for Grouping Service.	-	BULSX
	(a) See A3.19		
E.	A directory listing is not furnished with Back-Up Lines. However, a directory listing may be purchased, if desired, at the rates specified in Section A6.		
F.	Usage charges are applied for all incoming and outgoing calls associated with Back-Up Line service, as described in H. and I., with the following exceptions. No usage charges apply to calls completed to the Company Business Office, Repair Service, or Emergency 911 Service. Charges for calls to Directory Assistance will be billed at the rates shown in A3.13 or A18.		
	Usage Based Pricing primary lines will be billed their appropriate usage charges for all calls which overflow to a Back-Up Line. These usage charges are in addition to the Back-Up Line incoming usage charge described in H.		
G.	The access line rate per Back-Up Line is as follows.		
	1. Back-Up Line associated with Area Calling Service business individual line service.		
	(a) Group 1 (0 – 3,300)	\$419.00	SBLLX
	(b) Group 2 (3,301 – 8,000)	419.00	SBLLX
	(c) Group 3 (8,001 – 17,000)	419.00	SBLLX
	(d) Group 4 (17,001 – 37,000)	419.00	SBLLX
	(e) Group 5 (37,001 – 63,500)	419.00	SBLLX
	(f) Group 6 (63,501 – up)	419.00	SBLLX
	2. Back-Up Line associated with individual line BellSouth Business Plus service		
	(a) Per Back-Up Line with BellSouth Business Plus service	419.00	SBLL1
	- Option 1 primary line		
	(b) Per Back-Up Line with BellSouth Business Plus service	419.00	SBLL2
	- Option 2 primary line		
	3. Back-Up Line associated with all other business individual line service.		
	(a) Group 1 (0 – 3,300)	419.00	SBLFX
	(b) Group 2 (3,301 – 8,000)	419.00	SBLFX
	(c) Group 3 (8,001 – 17,000)	419.00	SBLFX
	(d) Group 4 (17,001 – 37,000)	419.00	SBLFX
	(e) Group 5 (37,001 – 63,500)	419.00	SBLFX
	(f) Group 6 (63,501 – up)	419.00	SBLFX

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

A103.38 Back-Up Line (Cont'd)

A103.38.1 Terms, Conditions and Rates (Cont'd)

(M)

H. The following usage charges apply to all inward calls which terminate on Back-Up Line service.

1. Inward Calls

(a) Usage Charge	Rate Per Minute Of Use	\$05	USOC	NA
------------------	------------------------------	------	------	----

I. The following usage charges apply to all outward calls which originate from Back-Up Line service.

(b) Calls terminating in the Local Calling Area as described in A3.6	Rate Per Minute Of Use	.05	USOC	NA
--	------------------------------	-----	------	----

1. Back-Up Line service associated with Area Calling Service will receive local calling to the Area Calling Service Local Calling Area as described in A3.2.9. All outward calls terminating in this area will be billed at the usage rates described in Area Calling Service, except that no usage package options, usage caps, or usage allowances are applicable to calls originating from Back-Up Line service.

(a) Calls terminating in Area Calling Service Local Calling Area (See A3.2.9)	\$05	NA
---	------	----

(b) Calls terminating beyond the Area Calling Service Local Calling Area will be billed according to the rates, terms and conditions as specified in Section A18.	-	NA
---	---	----

2. Back-Up Line service associated with BellSouth Business Plus service will be billed the following usage charges¹.

(a) Calls terminating in the Local Calling Area as described in A3.6	.05	NA
(b) Calls terminating beyond the Local Calling Area will be billed the appropriate Option Primary line usage rate charges as specified in A3.43.2	-	NA

3. Back-Up Line service associated with all other business individual line service will be billed the following usage charges.

(a) Calls terminating in the Local Calling Area as described in A3.6	.05	NA
(b) Calls terminating beyond the Local Calling Area will be billed according to the rates, terms and conditions as specified in Section A18.	-	NA

4. Area Calling Service calls completed with operator assistance will be rated at the usage charges and Operator Assisted Call surcharges as specified in A3.2.9. BellSouth Business Plus service calls completed with operator assistance will be rated at the usage charges as specified in 2, in addition to the appropriate Operator Assisted Call surcharges. All other calls completed with operator assistance will be rated at the usage charges as specified in 3, in addition to the appropriate Operator Assisted Call surcharges.

J. Usage charges, if appropriate, also apply to the calling party for calls which terminate on Back-Up Line service.

Note 1: No minute allowance is available for BellSouth Business Plus service on Back-Up Line service.

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

A103.39 Reserved for Future Use

A103.40 Reserved for Future Use

A103.41 Reserved for Future Use

A103.42 Reserved for Future Use

A103.43 BellSouth Business Plus Service

(Obsoleted 6-15-2007, Type D - Not available for new installations, additions to existing installations, or moves to a new location. Existing customers may not change to a different BellSouth Business Plus service option, however, they may convert to a Complete Choice for Business package that includes BellSouth Business Plus service.)

A103.43.1 Plan Descriptions

A. BellSouth Business Plus Service

1. BellSouth Business Plus service is offered as a business individual line service where facilities and equipment are available.
2. BellSouth Business Plus service allows the business customer to choose between two LATA-wide¹ calling options:
 - a. Option 1 - Flat rated plan which allows for unlimited calling within the LATA (subject to a total usage allowance of 120 hours/7200 minutes).
 - b. Option 2 - Combination rated plan which provides for unlimited usage within the local calling area for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA.
3. The option chosen by the BellSouth Business Plus service subscribers will apply to each of their lines.
4. Touch-Tone Calling service is provided to all BellSouth Business Plus service subscribers at no additional charge.
5. Customers may subscribe to either the standalone BellSouth Business Plus service offering or to the BellSouth Business Choice Package (See A103.44) which includes a BellSouth Business Plus service line option or to the BellSouth Complete Choice for Business package (See A3.45) which includes a BellSouth Business Plus service Option 2 line. If BellSouth Business Plus service is subscribed to, the rates of A103.43.2 are applicable. If BellSouth Business Choice Package or BellSouth Complete Choice for Business package is subscribed to, the rates of A103.44.2 or A3.45.2, respectively, are applicable. All of the *terms, conditions* and limitations specified for each offering will apply to the respective services and features. (T)
6. Usage rating is dependent upon the underlying service of the originating call location. When BellSouth Business Plus service usage charges as described in 2. preceding are applicable, they will also apply to 1+, 0+ and 0- calls made within the LATA. However, for 0+ and 0- calls, usage does not contribute toward the Option 1 usage threshold and each minute of use is rated. The appropriate operator services surcharges will also be charged in accordance with the *terms and conditions* of A3.14. (T)
7. BellSouth Business Plus service Option 2 customers only may subscribe to Local Usage Detail for billable usage. There is no charge for the Local Usage Detail.
8. Method of Determining Monthly Usage Charges
 - a. Usage is determined for each call based on minutes or fraction thereof, with minimum call duration of one minute. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call. The amount of usage billed to the customer is subject to b. and c. following.
 - b. For Option 1, only usage above the first 120 hours (7,200 minutes) of usage allowance is billed to the customer.
 - c. For Option 2, only usage outside the Local Calling Area is subject to the billing as described in a. preceding.

Note 1: For a list of all exchanges in each LATA, see A3.6.2.

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

A103.43 BellSouth Business Plus Service (Cont'd)

A103.43.2 Exchange Access Line Rates

A. Individual Line Service

		Monthly Rate	Rate per Minute of Use	USOC	
1.	BellSouth Business Plus service - Option 1	\$419.00	-	BF1	(I)
	(a) Each line	-	\$.05	NA	
	(b) Each Minute of use above 120 hours (7,200 minutes)	-			
2.	BellSouth Business Plus service - Option 2	411.00	-	BF2	(I)
	(a) Each line	-	.09	NA	
	(b) Each Minute of use outside the Local Calling Area	-			

A103.43.3 Service Charges

- A. The service order charges specified in Section A4 are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to convert an existing line to a BellSouth Business Plus service Plan.
- B. Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features requested as part of BellSouth Business Plus service with BellSouth Business Choice Package service or with BellSouth Complete Choice for Business package.

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

A103.44 BellSouth Business Choice Package

(Obsoleted 11-18-99, Type B - Not available for new installations, additions or on transfers of service to new location.)

A103.44.1 General

- A. BellSouth Business Choice Packages are offered where facilities and equipment are available.
- B. BellSouth Business Choice Packages are offered to business subscribers and consists of a BellSouth Business Plus service Calling Plan line, touch-tone service and a choice of up to five selected calling features per line. BellSouth Business Choice Packages are available only in conjunction with BellSouth Business Plus service Calling Plan Options 1 and 2 as described in A3.43. The calling feature choices are listed in D. following.
- C. The BellSouth Business Plus service Calling Plan option chosen by the subscriber will apply to each line on the same account. BellSouth Business Plus options may not be mixed on the same account.
- D. For each line, the BellSouth Business Choice Package also provides the subscriber with up to five compatible services and features from the following list. All of the terms, conditions and limitations specified in Section A13 apply to the respective services and features requested as part of this service. The calling features chosen may vary from line to line in a BellSouth Business Choice Package line grouping.

Calling Features	USOC
1. Call Forward Busy Line	GCE
2. Call Forward Don't Answer	GCJ
3. Call Forward Don't Answer Ring Control	GCJRC
4. Call Forward Variable	ESM
5. Call Waiting	ESX
6. Speed Calling 8	ESL
7. Speed Calling 30	ESF
8. Three Way Calling	ESC
9. Message Waiting Indicator - Audible	MWW
10. Message Waiting Indicator - Visual	MWWAV
11. Call Return	NSS
12. Call Block	NSY
13. Call Tracing	NST
14. Repeat Dialing	NSQ
15. Call Selector	NSK
16. Preferred Call Forwarding	NCE
17. RingMaster I	DRS
18. RingMaster II	DRS1X
19. Remote Access Call Forwarding	GCZ
20. Three Way Calling with Transfer	ESCWT

- E. When more than five calling features are subscribed to in one BellSouth Business Choice Package, five calling features are applied to the BellSouth Business Choice Package limit. The remaining calling features may be eligible for the Multi-Feature Discount if they are currently eligible for the Multi-Feature Discount Plan as described in A13.33.
- F. Usage rating for the appropriate BellSouth Business Plus service Calling Plan line option associated with BellSouth Business Choice Package, is as described in A3.43.

A103.44.2 BellSouth Business Choice Package

A. Package Service

- 1. **(DELETED)**

(D)

Monthly Rate	USOC
2. BellSouth Business Choice Package Option 2 which includes BellSouth Business Plus service Calling Plan 2	\$58.95
(b) Each package	BC2

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**A103.44 BellSouth Business Choice Package (Cont'd)**

(M)

A103.44.3 Service Charges

- A. The service order charges specified in Section A4. are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a BellSouth Business Plus service Calling Plan or a BellSouth Business Choice Package.
- B. Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features requested as part of BellSouth Business Plus service with BellSouth Business Choice Package service.

A103.44.4 Multi-Package Discount Plan

- A. The Multi-Package Discount Plan provides eligible BellSouth Business Choice Package customers reduced monthly package rates based upon the number of BellSouth Business Choice Packages subscribed to.
- B. Eligibility for the discounts is based upon the following parameters:
 1. A minimum purchase of two BellSouth Business Choice Packages is required.
 2. The BellSouth Business Choice Packages must be provisioned to a single customer at a single location.
 3. Only the lines at the customer location that are in a hunting arrangement are eligible. The number of Discount Eligible Packages equals the number of lines in hunt.
- C. Discounts range from \$4.00 to \$64.00 depending upon the number of Discount Eligible Packages.

1. For BellSouth Business Choice Package customers:

Discount Eligible Packages	Total Discount	USOC
(a) 1 package	-	NA
(b) 2 packages	\$ 4.00	MDP02
(c) 3 packages	9.00	MDP03
(d) 4 packages	16.00	MDP04
(e) 5 packages	25.00	MDP05
(f) 6 packages	36.00	MDP06
(g) 7 packages	49.00	MDP07
(h) 8 or more packages	64.00	MDP08

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

A103.45 Complete Choice For Business Package

(Obsolete 1-31-14 – Not available for new installations, moves to new locations, or for new Term Plan subscriptions. Existing customers at existing locations may make changes to add or remove services.)

(Option 1 and Option 2, which includes BellSouth Business Plus service Option 1 or 2, obsoleted 9-1-11, Type B – Not available for new installations, additions or on transfers of service to new location.)

A103.45.1 General

- A. Complete Choice for Business packages are offered where facilities and equipment are available.
- B. Complete Choice for Business packages are offered to business subscribers and consist of four components - a line, calling features, listings and grouping service.
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. All of the *terms, conditions* and limitations specified for business flat rate service in Section A3 or for BellSouth Business Plus service in A3.43 preceding apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in A3.43.2.A applies for such lines when provided as part of a Complete Choice for Business package. (T)
- D. The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages provide the subscriber an unlimited number of compatible calling features from the following list. All of the *terms, conditions* and limitations specified in Section A13 apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages. (T)

Calling Features

Call Forward Busy Line	USOC
Call Forward Don't Answer	GCE
Call Forward Don't Answer Ring Control	GCJ
Call Forward Variable	GCJRC
Call Waiting	ESM
Speed Calling 30	ESX
Three Way Calling	ESF
Message Waiting Indicator - Audible	ESC
Message Waiting Indicator - Visual	MWW
Call Return	MWWAV
Call Block	NSS
Call Tracing	NSY
Repeat Dialing	NST
Call Selector	NSQ
Preferred Call Forwarding	NSK
RingMaster I	NCE
RingMaster II	DRS
Remote Access Call Forwarding	DRS1X
Three Way Calling with Transfer	GCZ
Caller ID Number Delivery	ESCW
Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR)	NSD
Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer	N1ACR
Enhanced Caller ID with ACR	NCACR
Caller ID Name and Number Delivery with ACR	NXECCR
Caller ID Name and Number Delivery – Multiline Hunt Group	NXMCR
Surrogate Client Number	NXMMN
Star 98 Access	SMV
	S98AF

- E. A foreign listing and an additional listing are each available as part of these packages. All of the *terms, conditions* and limitations specified in A6 apply to the respective listings provided as part of this service. (T)
- F. Grouping service is also available as part of Complete Choice for Business packages containing three or more lines. The maximum allowed number of lines in grouping is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in grouping is allowed). Obsoleted 3-line packages may have a maximum of three lines in grouping within the package. All of the *terms, conditions* and limitations specified in A3.19 apply for grouping service provided as part of this service. (T)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.45 Complete Choice For Business Package (Cont'd)

A103.45.2 Rates and Charges

A. Package Service

		Monthly Rate	USOC	
1.	Option 1 which includes BellSouth Business Plus service Option 1			
(a)	Each 1-line package	\$222.00	COM 11	□
(b)	Each 2-line package	413.00	COM 12	□
(c)	Each 3-line package	605.00	COM 1H	□
(d)	Each 4-line package	803.00	COM 14	□
(e)	Each 5-line package	988.00	COM 15	□
(f)	Each 6-line package	1,186.00	COM 16	□
(g)	Each 7-line package	1,380.00	COM 17	□
(h)	Each 8-line package	1,577.00	COM 18	□
(i)	Each 9-line package	1,769.00	COM 19	□
2.	Option 2 which includes BellSouth Business Plus service Option 2			
(a)	Each 1-line package	158.00	COM P1	□
(b)	Each 2-line package	285.00	COM P2	□
(c)	Each 3-line package ¹	381.00	COM P3	□
(d)	Each 4-line package	414.00	COM PH	□
(e)	Each 5-line package	526.00	COM 24	□
(f)	Each 6-line package	632.00	COM 25	□
(g)	Each 7-line package	678.00	COM 26	□
(h)	Each 8-line package	861.00	COM 27	□
(i)	Each 9-line package	971.00	COM 28	□
	(j) Each 9-line package	1,088.00	COM 29	□
3.	Flat Rate Option which includes a flat rate business line			
(a)	Each 1-line package	172.00	COM F1	□
(b)	Each 2-line package	338.00	COM F2	□
(c)	Each 3-line package	492.00	COM F3	□
(d)	Each 4-line package	624.00	COM PF	□
(e)	Each 5-line package	750.00	COM F5	□
(f)	Each 6-line package	887.00	COM F6	□
(g)	Each 7-line package	1,023.00	COM F7	□
(h)	Each 8-line package	1,157.00	COM F8	□
(i)	Each 9-line package	1,293.00	COM F9	□

B. Service charges specified in Section A4 are applicable for the installation of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package.

C. Service charges do not apply for transactions which only involve additions, deletions or changes to the services or features provided as part of a Complete Choice for Business package.

Note 1: Obsoleted 11-18-99, Type B - Not available for new installations, additions or on transfers of service to new locations.

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

A103.45 Complete Choice For Business Package (Cont'd)

A103.45.3 Term Plan

- A. The Complete Choice for Business package Term Plan is available for any business customer who subscribes to a Complete Choice for Business package.
- B. Complete Choice for Business package Term Plans offer discounts off rates shown in A103.45.2 preceding. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay the full rates for the individual package components.
- C. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options beginning approximately one hundred and eighty (180) days prior to the expiration of each 12-month term depending upon the subscriber's billing cycle. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the discounts established in the first 12-month term for both successive 12-month terms.
- D. A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For Complete Choice for Business package Term Plan elections, the amount to be assessed will be equal to \$20.00 multiplied by the number of months remaining on the term.

Termination liability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during the term period, (1) the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the Complete Choice for Business Package term plan; or (2) the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Prime) and commits to a term equal to or greater than the time remaining on the Complete Choice for Business package term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (3) the customer chooses to terminate their agreement and to negotiate a new Complete Choice for Business package agreement with a term period greater than the time remaining on the existing Complete Choice for Business agreement. The new service agreement will be based on the discounts in effect at the time of establishing the new agreement.

If during the Term, an AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under a Complete Choice for Business Package Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

1. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months; (N)
2. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; (N)
3. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service; (N)
4. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and (N)
5. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site. (N)

It is at the Company's sole discretion whether a product change satisfies these requirements. (N)

(N)

(N)

(N)

(N)

(N)

(N)

(N)

(N)

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

A103.45 Complete Choice For Business Package (Cont'd)

A103.45.3 Term Plan (Cont'd)

E. The Complete Choice for Business package Term Plan discounts are as follows:

	Term	Discount	(N)
For Term Plan elections dated on or after September 1, 2011	12 months	25%	(M)
For Term Plan elections dated on or after September 1, 2011	24 months	25%	(M)
For Term Plan elections dated from July 1, 2003 through August 31, 2011	12 months	8%	(M)
For Term Plan elections dated from July 1, 2003 through August 31, 2011	24 months	15%	(M)
For Term Plan elections dated on or after July 1, 2003	36 months	25%	(M)

F. Subscribers who participate in a new Term Plan, and subscribe to new service during the term, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This will include the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable.

G. Unless the Subscriber notifies BellSouth of its intent not to renew for another like term under the Program prior to expiration, then upon expiration of the initial term, the Subscriber term election agreement shall automatically renew for another term as initially selected¹. BellSouth will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration depending upon the Subscriber's billing cycle. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay full guidebook charges for services.

Note 1: This clause is no longer applicable for customers initially subscribing on or after September 1, 2011. (M)