

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE

Direct Inward Dialing Service to Customer-Premise Located Switching Systems

A. Regulations

1. Direct Inward Dialing Service to customer-premise located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers. This Direct Inward Dialing Service shall not be used to violate the certificated rights of the Company as described in 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2.
2. Direct Inward Dialing telephone numbers are normally provided on a consecutive number basis. Direct Inward Dialing numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Company and, is within the normal limitations of the serving office. The Company retains its rights to the administration and use of telephone numbers as described in 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2.
3. The service includes the serving office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to station lines and attendant positions associated with customer-premises located switching systems.
4. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service.
5. The charges for the service, as provided in paragraph B. *Rates* following, are in addition to all applicable charges for PBX trunk service with *Improved Voice Grade Transmission* service as provided in accordance with the Part 4, Section 2 and the applicable connecting arrangement charges as provided in Part 2, Section 9.
6. Operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
7. The Company shall not be responsible to the customer if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. (C)
8. Directory listings will be provided in accordance with the regulations of Part 12, Section 1 for PBX listed number trunks. Direct Inward dialing numbers furnished herein are not entitled to free directory listings. (C)
9. The customer-premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
10. The rates and charges for the service contemplate the use of standard Company equipment and serving arrangements.
11. If a customer discontinues Centrex Service and immediately subscribes to Direct Inward Dialing Service which utilizes the same central office equipment, Basic Termination charges are applicable only to those Direct Inward Dialing numbers which exceed the quantity of numbers working with the Centrex Service.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

A. Regulations (cont'd)

12. The removal of a number(s) from a DID number block is offered subject to the availability of facilities at the charge specified in paragraph B. Rates., following. In such cases, the customer shall continue to pay the appropriate rate for the original block of DID numbers.

The re-instatement of one or more numbers to a DID number block, for use by the customer, is offered, subject to the availability of facilities, at the charge specified in paragraph B. Rates., following. In such cases, the customer shall pay the appropriate rate for the original number block of DID numbers.

13. Rates and charges for DID numbers apply on a per trunk group basis. The monthly rates and non-recurring charges for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only to the initial block purchased. All subsequent number blocks requested by the customer shall be at the rates and charges specified for additional quantities.
14. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection of the original number block(s) and the appropriate nonrecurring charges will apply to establish the number block(s). However, the customer may be required to accept different numbers from those in the original number block.
15. The customer shall select a service term for each service component of either Month-to-Month, 12^{/2/}, 24^{/2/}, 36^{/2/}, 48^{/1/} or 60^{/1/} consecutive months. For the purpose of determining the applicable monthly rates, the service term for all service components must be the same. (C)
- a. If the customer selects a service term other than Month-to-Month, the customer will be required to sign an agreement. The service term cannot be changed for the duration of this agreement. The monthly rate for the service components will not be subject to rate increases for the duration of the service term. If changes are made lowering the Service Term Rates, the Company will apply the new lowered rates prospectively to all unexpired service term agreements.

/1/ The 48 and 60 month term options are no longer available, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed prior to October 1, 2013.

/2/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended. (N)
(N)

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

A. Regulations (cont'd)

15. (cont'd)

- b. If the customer disconnects any service component prior to the expiration of the 12^{/2/}-, 24^{/2/}-, 36^{/2/}-, 48^{/1/}- or 60^{/1/}-month service term on an agreement entered into before March 15, 2008, the customer shall pay a charge equal to the monthly payments remaining on the service term for each service component disconnected. If the customer disconnects any service component prior to the expiration of the 12^{/2/}-, 24^{/2/}-, 36^{/2/}-, 48^{/1/}- or 60^{/1/}-month service term on an agreement entered into after March 14, 2008, the Company will assess a termination charge. The early termination charge will be the sum of all unpaid special construction charges or nonrecurring charges, if any (excluding any waived charges); plus fifty percent (50%) of all recurring charges for the remaining months of Customer's Term. Termination charges will not apply if Customer converts to another Company telecommunications service under a term plan similar or greater in duration to the original Term Plan. In addition, early termination charges will be waived for Direct Inward Dialing Service customers who move their service to another Company served location within Arkansas if the service terms are continued at the new location. This charge will also be waived should the customer upgrade to Digital Loop Service or SmartTrunkSM Service, or SuperTrunk Service for a service term that equals or exceeds the number of months remaining on the customer's current agreement. (C)
- c. If additional service components are ordered at a location where the customer has an existing Direct Inward Dialing Service term pricing agreement, the additional service(s) may be added to the agreement, so that the monthly rate and expiration date specified in the original agreement apply. As an alternative, the customer may choose the month-to-month payment option for the service additions. Note that additions to an agreement are subject to the provisions described in paragraph A.15., preceding. (C)
- d. Upon expiration of the service term, the customer may:
- Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes.

(D)
|
(D)

Discontinue the service.

- e. If a service term agreement expires and the customer has not notified the Company regarding which option he elects, service will continue at the monthly rate in effect at that time for the month-to-month option.

/1/ The 48 and 60 month term options are no longer available, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed prior to October 1, 2013.

/2/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended. (N)
(N)

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates

All Trunk Types Except Primary Rate ISDN

Month-to-Month Option

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| First 100 Direct Inward Dialing Numbers assigned | ND8 | \$378.00(I) | \$140.00 ^{/4/} | \$8.50 |
| Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 | ND9 | 378.00(I) | 140.00 ^{/4/} | 8.50 |
| First 10 Direct Inward Dialing Numbers assigned | NDZ | 90.00(I) | 110.00 ^{/4/} | 8.50 |
| Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 | NDA | 90.00(I) | 18.00 ^{/4/} | 8.50 |
| Direct Inward Dialing Trunk Termination ^{/1,3/} Per trunk | | | | |
| - with Dial Pulse (DP) signaling | NDT | 449.00(I) | | 8.50 |
| - with Multi-Frequency (MF) signaling..... | NTP | 449.00(I) | | 8.50 |
| - with Dual Tone Multi-Frequency (DTMF) signaling ^{/2/} | NMD | 449.00(I) | 150.00 ^{/4/} | 8.50 |

^{/1/} Not applicable to Access Services Guidebook customers.^{/2/} Available where facilities permit.^{/3/} Not applicable to Primary Rate ISDN: SmartTrunkSM Service or SuperTrunk Service.^{/4/} Installation charge does not apply when customer moves service within the same central office serving area, and there is no telephone number change.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates (cont'd)

All Trunk Types Except Primary Rate ISDN

12-Month Option^{/5/}

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| First 100 Direct Inward Dialing Numbers assigned | ND8 | \$378.00 (I) | \$140.00 ^{/4/} | \$8.50 |
| Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 | ND9 | 378.00 (I) | 140.00 ^{/4/} | 8.50 |
| First 10 Direct Inward Dialing Numbers assigned | NDZ | 90.00 (I) | 110.00 ^{/4/} | 8.50 |
| Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 | NDA | 90.00 (I) | 18.00 ^{/4/} | 8.50 |
| Direct Inward Dialing Trunk Termination ^{/1,3/} Per Trunk | | | | |
| - with Dial Pulse (DP) signaling | NDT | 449.00 (I) | | 8.50 |
| - with Multi-Frequency (MF) signaling..... | NTP | 449.00 (I) | | 8.50 |
| - with Dual Tone Multi-Frequency (DTMF) signaling ^{/2/} | NMD | 449.00 (I) | 150.00 ^{/4/} | 8.50 |

/1/ Not applicable to Access Services Guidebook customers.

/2/ Available where facilities permit.

/3/ Not applicable to Primary Rate ISDN: SmartTrunkSM Service or SuperTrunk Service.

/4/ Installation charge does not apply when customer moves service within same central office and there is no telephone number change.

/5/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates (cont'd)

All Trunk Types Except Primary Rate ISDN

24-Month^{/5/} Option

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| First 100 Direct Inward Dialing Numbers assigned | ND8 | \$378.00 (I) | \$140.00 ^{/4/} | \$8.50 |
| Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 | ND9 | 378.00 (I) | 140.00 ^{/4/} | 8.50 |
| First 10 Direct Inward Dialing Numbers assigned | NDZ | 90.00 (I) | 110.00 ^{/4/} | 8.50 |
| Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 | NDA | 90.00 (I) | 18.00 ^{/4/} | 8.50 |
| Direct Inward Dialing Trunk Termination ^{/1,3/} Per Trunk | | | | |
| - with Dial Pulse (DP) signaling | NDT | 449.00 (I) | | 8.50 |
| - with Multi-Frequency (MF) signaling..... | NTP | 449.00 (I) | | 8.50 |
| - with Dual Tone Multi-Frequency (DTMF) signaling ^{/2/} | NMD | 449.00 (I) | 150.00 ^{/4/} | 8.50 |

/1/ Not applicable to Access Services Guidebook customers.

/2/ Available where facilities permit.

/3/ Not applicable to Primary Rate ISDN: SmartTrunkSM Service or SuperTrunk Service.

/4/ Installation charge does not apply when customer moves service within same central office and there is no telephone number change.

/5/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates (cont'd)

All Trunk Types Except Primary Rate ISDN

36-Month^{/5/} Option

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| First 100 Direct Inward Dialing Numbers assigned | ND8 | \$378.00 (I) | \$140.00 ^{/4/} | \$8.50 |
| Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 | ND9 | 378.00 (I) | 140.00 ^{/4/} | 8.50 |
| First 10 Direct Inward Dialing Numbers assigned | NDZ | 90.00 (I) | 110.00 ^{/4/} | 8.50 |
| Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 | NDA | 90.00 (I) | 18.00 ^{/4/} | 8.50 |
| Direct Inward Dialing Trunk Termination ^{/1,3/} Per Trunk | | | | |
| - with Dial Pulse (DP) signaling | NDT | 449.00 (I) | | 8.50 |
| - with Multi-Frequency (MF) signaling..... | NTP | 449.00 (I) | | 8.50 |
| - with Dual Tone Multi-Frequency (DTMF) signaling ^{/2/} | NMD | 449.00 (I) | 150.00 ^{/4/} | 8.50 |

/1/ Not applicable to Access Services Guidebook customers.

/2/ Available where facilities permit.

/3/ Not applicable to Primary Rate ISDN: SmartTrunkSM Service or SuperTrunk Service.

/4/ Installation charge does not apply when customer moves service within same central office and there is no telephone number change.

/5/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates (cont'd)

All Trunk Types Except Primary Rate ISDN

48^{/5/}-Month Option

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| First 100 Direct Inward Dialing Numbers assigned | ND8 | \$378.00 (I) | \$140.00 ^{/4/} | \$8.50 |
| Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 | ND9 | 378.00 (I) | 140.00 ^{/4/} | 8.50 |
| First 10 Direct Inward Dialing Numbers assigned | NDZ | 90.00 (I) | 110.00 ^{/4/} | 8.50 |
| Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 | NDA | 90.00 (I) | 18.00 ^{/4/} | 8.50 |
| Direct Inward Dialing Trunk Termination ^{/1,3/} Per Trunk | | | | |
| - with Dial Pulse (DP) signaling | NDT | 449.00 (I) | | 8.50 |
| - with Multi-Frequency (MF) signaling..... | NTP | 449.00 (I) | | 8.50 |
| - with Dual Tone Multi-Frequency (DTMF) signaling ^{/2/} | NMD | 449.00 (I) | 150.00 ^{/4/} | 8.50 |

/1/ Not applicable to Access Services Guidebook customers.

/2/ Available where facilities permit.

/3/ Not applicable to Primary Rate ISDN: SmartTrunkSM Service or SuperTrunk Service.

/4/ Installation charge does not apply when customer moves service within same central office and there is no telephone number change.

/5/ The 48 and 60 month term options are no longer available, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed prior to October 1, 2013.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates (cont'd)

All Trunk Types Except Primary Rate ISDN

60^{/5/}-Month Option

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| First 100 Direct Inward Dialing Numbers assigned | ND8 | \$378.00 (I) | \$140.00 ^{/4/} | \$8.50 |
| Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 | ND9 | 378.00 (I) | 140.00 ^{/4/} | 8.50 |
| First 10 Direct Inward Dialing Numbers assigned | NDZ | 90.00 (I) | 110.00 ^{/4/} | 8.50 |
| Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 | NDA | 90.00 (I) | 18.00 ^{/4/} | 8.50 |
| Direct Inward Dialing Trunk Termination ^{/1,3/} Per Trunk | | | | |
| - with Dial Pulse (DP) signaling | NDT | 449.00 (I) | | 8.50 |
| - with Multi-Frequency (MF) signaling..... | NTP | 449.00 (I) | | 8.50 |
| - with Dual Tone Multi-Frequency (DTMF) signaling ^{/2/} | NMD | 449.00 (I) | 150.00 ^{/4/} | 8.50 |

^{/1/} Not applicable to Access Services Guidebook customers.^{/2/} Available where facilities permit.^{/3/} Not applicable to Primary Rate ISDN: SmartTrunkSM Service or SuperTrunk Service.^{/4/} Installation charge does not apply when customer moves service within same central office and there is no telephone number change.^{/5/} The 48 and 60 month term options are no longer available, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed prior to October 1, 2013.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates (cont'd)

All Trunk Types Except Primary Rate ISDN

All Options

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| Temporary removal of a DID number from a number block, per number ^{/1/} | REAHZ | --- | \$10.00 | \$8.50 |
| Reinstatement of a DID number to a Direct Inward Dialing number block, per number ^{/1/} | | | | |
| First number | REAL9 | --- | 200.00 | --- |
| Each additional number | REAL9 | --- | 20.00 | --- |

^{/1/} Offered subject to the availability of facilities.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates (cont'd)

Primary Rate ISDN

Month-to-Month Option

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| First 100 Direct Inward Dialing Numbers assigned | ZT8 | \$378.00 (I) | \$140.00 ^{/1/} | \$8.50 |
| Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 | ZT9 | 378.00 (I) | 140.00 ^{/1/} | 8.50 |
| First 10 Direct Inward Dialing Numbers assigned | ZT5 | 90.00(I) | 110.00 ^{/1/} | 8.50 |
| Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 | ZT6 | 90.00(I) | 18.00 ^{/1/} | 8.50 |
| First Individual Direct Inward Dialing number assigned | ZTN | 33.00(I) | 10.50 | --- |

/1/ Installation charge does not apply when customer moves service within the same central office serving area, and there is no telephone number change.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates (cont'd)

Primary Rate ISDN

12-Month^{/2/} Option

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| First 100 Direct Inward Dialing Numbers assigned | ZT8 | \$378.00 (I) | \$140.00 ^{/1/} | \$8.50 |
| Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 | ZT9 | 378.00 (I) | 140.00 ^{/1/} | 8.50 |
| First 10 Direct Inward Dialing Numbers assigned | ZT5 | 90.00 (I) | 110.00 ^{/1/} | 8.50 |
| Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 | ZT6 | 90.00 (I) | 18.00 ^{/1/} | 8.50 |
| First Individual Direct Inward Dialing number assigned | ZTN | 33.00 (I) | 10.50 | --- |

/1/ Installation charge does not apply when customer moves service within the same central office serving area, and there is no telephone number change.

/2/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates (cont'd)

Primary Rate ISDN

24-Month^{/2/} Option

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| First 100 Direct Inward Dialing Numbers assigned | ZT8 | \$378.00 (I) | \$140.00 ^{/1/} | \$8.50 |
| Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 | ZT9 | 378.00 (I) | 140.00 ^{/1/} | 8.50 |
| First 10 Direct Inward Dialing Numbers assigned | ZT5 | 90.00 (I) | 110.00 ^{/1/} | 8.50 |
| Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 | ZT6 | 90.00 (I) | 18.00 ^{/1/} | 8.50 |
| First Individual Direct Inward Dialing number assigned | ZTN | 33.00 (I) | 10.50 | --- |

/1/ Installation charge does not apply when customer moves service within the same central office serving area, and there is no telephone number change.

/2/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates (cont'd)

Primary Rate ISDN

36-Month^{/2/} Option

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| First 100 Direct Inward Dialing Numbers assigned | ZT8 | \$378.00 (I) | \$140.00 ^{/1/} | \$8.50 |
| Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 | ZT9 | 378.00 (I) | 140.00 ^{/1/} | 8.50 |
| First 10 Direct Inward Dialing Numbers assigned | ZT5 | 90.00 (I) | 110.00 ^{/1/} | 8.50 |
| Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 | ZT6 | 90.00 (I) | 18.00 ^{/1/} | 8.50 |
| First Individual Direct Inward Dialing number assigned | ZTN | 33.00 (I) | 10.50 | --- |

/1/ Installation charge does not apply when customer moves service within the same central office serving area, and there is no telephone number change.

/2/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates (cont'd)

Primary Rate ISDN

48^{/2/}-Month Option

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| First 100 Direct Inward Dialing Numbers assigned | ZT8 | \$378.00 (I) | \$140.00 ^{/1/} | \$8.50 |
| Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 | ZT9 | 378.00 (I) | 140.00 ^{/1/} | 8.50 |
| First 10 Direct Inward Dialing Numbers assigned | ZT5 | 90.00 (I) | 110.00 ^{/1/} | 8.50 |
| Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 | ZT6 | 90.00 (I) | 18.00 ^{/1/} | 8.50 |
| First Individual Direct Inward Dialing number assigned | ZTN | 33.00 (I) | 10.50 | --- |

/1/ Installation charge does not apply when customer moves service within the same central office serving area, and there is no telephone number change.

/2/ The 48 and 60 month term options are no longer available, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed prior to October 1, 2013.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates (cont'd)

Primary Rate ISDN

60^{/2/}-Month Option

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| First 100 Direct Inward Dialing Numbers assigned | ZT8 | \$378.00 (I) | \$140.00 ^{/1/} | \$8.50 |
| Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 | ZT9 | 378.00 (I) | 140.00 ^{/1/} | 8.50 |
| First 10 Direct Inward Dialing Numbers assigned | ZT5 | 90.00 (I) | 110.00 ^{/1/} | 8.50 |
| Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 | ZT6 | 90.00 (I) | 18.00 ^{/1/} | 8.50 |
| First Individual Direct Inward Dialing number assigned | ZTN | 33.00 (I) | 10.50 | --- |

/1/ Installation charge does not apply when customer moves service within the same central office serving area, and there is no telephone number change.

/2/ The 48 and 60 month term options are no longer available, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed prior to October 1, 2013.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

B. Rates (cont'd)

Primary Rate ISDN

All Options

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service Connection Charge</u> |
|--|-------------|-------------------------|--------------------------------|--|
| Temporary removal of a DID number from a number block, per number ^{/1/} | REAHZ | --- | \$10.00 | \$8.50 |
| Reinstatement of a DID number to a Direct Inward Dialing number block, per number ^{/1/} | | | | |
| First number | REAL9 | --- | 200.00 | --- |
| Each additional number | REAL9 | --- | 20.00 | --- |

^{/1/} Offered subject to availability of facilities.

DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)

Automatic Identified Outward Dialing Service From Customer-Premise Located Switching Systems

A. Additional General Regulations

Automatic identified outward dialing service from customer-premise located switching systems is furnished subject to equipment and facility limitations and the availability of telephone numbers. This Automatic Identified Outward Dialing Service shall not be used to violate the certificated rights of the Company as described in 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2.

The service includes the central office equipment necessary for identification of outgoing long distance message telecommunications service messages and the billing of these messages by station number. The billing of messages by station number is the responsibility of the interexchange carrier providing the long distance service connection.

The service provides for the identification of outgoing long distance message telecommunication service messages and the billing of these messages by station number where the Long Distance Message Telecommunications Service is provided by the Company.

The service is normally provided on calls placed over PBX trunks or Network Access Lines from the local serving central office. Where A.I.O.D. is not available in the customer's local serving central office, it may be provided from a distant serving central office subject to the availability of facilities. In such a case the PBX trunks or Network Access Lines, over which outward calling takes place, must be served from the A.I.O.D. serving office. In addition, Type 432 interoffice channels, interoffice channel terminals and/or interexchange channels and interexchange channel terminals, as provided in Part 15, Section 2, are applicable for the required Data Link.

The service will be provided on calls placed over PBX trunks or Network Access Lines from the local serving central office only.

The service must be provided on all lines in a trunk or Network Access Line group. Where the service is requested and provided on more than one trunk or Network Access Line group, each such group will be considered a separate service in determining charges.

The charges for the service as provided in paragraph B. *Rates* following are in addition to all applicable charges for PBX trunk service as provided in Part 4, Section 2, and the applicable Network Access Line and connecting arrangement charges as provided in Part 2, Section 9.

Operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided communication system with switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

The Company shall not be responsible to the customer if changes in protection criteria or in any of the facilities, operations or procedures of the Company render the facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. (C)

DID/AIOD SERVICE (cont'd)Automatic Identified Outward Dialing Service from Customer Premises Located Switching Systems
(cont'd)**B. Rates**

The rates and charges for the service contemplate the use of standard Company equipment and serving arrangements.

| | <u>USOC</u> | <u>Monthly Rate</u> | <u>Service Charge</u> | <u>Service and Equipment Charge</u> |
|--|-------------|-------------------------|---------------------------|---|
| For the first 10 trunks or Network Access Lines in a group, minimum charge ^{/1/} | NDK | \$325.00 | \$150.00 | \$8.50 |
| Each additional trunk or Network Access Line in a group, per trunk or Network Access Line | NDL, NDM | 6.00 | --- | 8.50 |

/1/ In addition, apply charges for one Type 432 channel as specified in Part 15, Section 2.