

DIGILINE SERVICE^{/1/}**A. General**

1. The Company will provide DigiLine Service within a LATA where facilities and equipment are available. This guidebook section does not create an obligation for the Company to construct such facilities or equipment for this service.
2. Availability of selected optional features may be dependent upon the DigiLine serving central office switch type.

B. Service Description

DigiLine Service is a Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) based service which offers two 64 Kilobits per second (Kbps) B channels and one 16 Kbps D channel. One or both B channels may be configured for Circuit Switching or Packet Switching^{/2/}. Calls over a B channel configured for Circuit Switching may be either voice or data. The D channel carries out of band signaling for the B channel(s). DigiLine Service, when configured for Circuit Switching, provides access to and from the Public Switched Telephone Network (PSTN). DigiLine Service, when configured for Packet Switching, provides access to the Company's Public Packet Switched Network (PPSN).^{/2/}

C. Service ComponentsAdditional Call Offering

A non-Electronic Key Terminal Service (EKTS) feature that notifies the user of an additional Circuit Switched Voice call that would normally be cleared because the user's interface is busy. The method of notification to the end user is Customer Premises Equipment dependent.

Analog Member in a Hunt Group

Provides for an analog interface in a DigiLine Hunt Group.

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/2/ DigiLine Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components (cont'd)**Automatic Callback

Enables the customer to place a call to the number of the last incoming call, whether or not the call was answered or the number is known. The user can dial an activation code or press a feature button to request that the network place the call. If the number of the last incoming call is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. This feature cannot be activated for calls originating from a line that is forwarded or from a line or trunk not associated with a number (e.g., a multiline hunt group).

Automatic Recall

Enables the customer to automatically redial the last outgoing number by dialing an activation code or pressing a feature button to request that the network place the call. When the recalled number is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

Basic Electronic Key Terminal Service (Basic EKTS) Feature Package

A Circuit Switched Voice option that enhances normal telephone use. It consists of Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-Way Conference Calling. A Basic EKTS terminal supports only one call appearance per number.

Basic Rate Interface (BRI)

Provides the central office hardware, software and a 144 Kbps facility required to provide DigiLine Service.

Bridged Call Exclusion

A Basic EKTS and Call Appearance Call Handling (CACH) EKTS feature that allows a user to prohibit other stations from picking up a call on hold or bridging onto a call that is active at that terminal.

Bridging

A Basic EKTS and CACH EKTS feature that allows the user to join an active call by pressing the active call appearance button and going off-hook. This establishes a three-way call. This feature is different from basic three-way calling because the third party initiates the bridge to the active call. Bridging is inhibited if Bridged Call Exclusion is activated on a terminal engaged in the active call. Only one additional shared call appearance user may bridge to an active two-way call. Bridging cannot be activated on an existing three-way call.

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DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components (cont'd)**Call Appearance

A button on an electronic telephone set that serves as a number designation or appearance. A single number can appear on multiple electronic telephone sets and/or multiple times on the same electronic set. A visual indicator identifies the status of the call appearance (e.g., the lamp may flash for an unanswered call, blink for a call that has been placed on hold, remain dark for an idle call appearance, or remain steady for the currently active call).

Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package

A Circuit Switched Voice option that provides central office functions allowing multiple numbers and Call Appearances. Other service features included with this package are Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Intercom, Key System Coverage for Analog Lines, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-Way Conference Calling. Additional Call Offering is inherent with this feature.

Call Forwarding Don't Answer

Directs incoming calls to a preselected number when the called number is not answered after a customer specified number of rings.

Call Forwarding Interface Busy

Permits calls reaching a busy number to be redirected to another number.

Call Forwarding Variable

Allows a customer to redirect incoming calls to another number.

Call Pickup

Allows a user to answer an incoming call to another party's telephone in the same user pickup group.

Call Transfer Disconnect

Allows a DigiLine customer to transfer a call to another number and then hang-up, leaving the two remaining parties connected. The DigiLine customer would then be free to accept another call. The DigiLine customer is prohibited from using this feature to avoid toll charges.

Caller ID Number

Provides the customer who is receiving a call with the number of the calling party and the name associated with that number. Upon special request from a customer, the Company will configure this feature to provide the number or the name instead of both. This modification is provided at the same rate as the standard Caller ID feature.

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DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components (cont'd)**Customer Originated Trace

Allows a customer to initiate an automatic trace of the last Circuit Switched call received by dialing an activation code or pressing a feature button. If the trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Company's Service Center during normal business hours.

Delayed and Abbreviated Ringing

A Basic EKTS and CACH EKTS feature that alerts a terminal for a predetermined interval (Abbreviated Ringing) before ringing another designated EKTS terminal (Delayed Ringing). The customer can choose from several options for the type of audible and/or visual alerting to be given at each station.

Detailed Report (Digital Packet Switching Usage)^{/2/}

Provides a printout of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by customer account.

DigiLine Service Area

A geographic area consisting of a Company exchange with one or more DigiLine equipped central offices plus all other Company exchanges and/or zones included in that central office's non-optional local calling area (as defined in Part 4, Section 2).

Digital Packet Switching Usage^{/2/}

Provides for use of the Company's Public Packet Switched Network. This service is limited to customers who have purchased a Packet Switched Data option for Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) based service. Digital Packet Switching Usage is not available on a standalone basis.

Distinctive Ringing

Provides distinctive alerting for up to six specific numbers.

Hunt Group for Circuit Switched Data (CSD)

Provides for a predefined search (circular, linear, uniform) for an idle directory number to which a Circuit Switched Data call can be offered.

Hunt Group for Circuit Switched Voice (CSV)

Provides for a predefined search (circular, linear, uniform) for an idle directory number to which a Circuit Switched Voice call can be offered. Directory numbers included in a Hunt Group may not have multiple call appearances.

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/2/ Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components (cont'd)**Hunt Group Transfer for Circuit Switched Data (CSD)

Transfers Circuit Switched Data calls that terminate to a Circuit Switched Data Hunt Group to a backup Circuit Switched Data Hunt Group.

Integrated Services Network Component

Provides for the CSV/CSD local use of the PSTN. Only the Integrated Services Network Component noted as DigiLine Compatible in paragraph L can be associated with DigiLine Service.

Intercom

Allows a CACH EKTS user to call other terminals in the CACH EKTS group with one- or two-digit dialing or by activating a button on the CACH EKTS set.

Key System Coverage for Analog Lines

Allows an analog station set to share calls with a CACH EKTS set.

Kilosegment (Digital Packet Switching Usage)^{/2/}

A segment is a means of measuring the volume of transmitted information. The segment size is the number of octets of call user data contained in a packet segment. The Company's standard segment size is 64 octets. The number of segments in a packet is determined by dividing the number of octets of call user data in a packet by 64 and rounding up. A kilosegment is one thousand segments.

Link Extension Equipment

Provides the additional central office hardware required to provide DigiLine Service to a customer located outside a DigiLine Service Area or to as a Foreign Serving Office/Foreign Exchange(FSO/FX) arrangement.

Link Extension Facility

A 144 Kbps facility that extends from the customer's normal serving central office to their Company designated DigiLine serving office. This rate element is only applicable when the customer's exchange is not located within a DigiLine Service Area and the customer is served from a Company designated DigiLine serving office.

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DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components (cont'd)**Logical Channel^{/2/}

A Packet Switched Data communication path which allows two-way simultaneous transmission of data packets through the network.

Message Waiting Indicator

Provides the user of a message service with a visual indication that a message is waiting.

Multiple B Channel Terminals On a BRI

Allows a user to place more than two B channel terminals on a BRI. Because there are only two B channels on a BRI, only two terminals can use the B channel simultaneously. The maximum number of terminals is eight per BRI.

When there are two users on a BRI, it would be possible for one user to engage both B channels, and, thus leave the other user without access to a B channel. To prevent this from occurring, associated groups may be defined. The first user is assigned to one associated group and the other user is assigned to a second associated group. Each associated group is allowed access to one B channel at any particular time. Both users are allowed access to the D channel. These capabilities are available without additional charge.

Packet Directory Number (Digital Packet Switching Usage)^{/2/}

The "E-164 address" associated with packet capability on the customer ISDN-based service. The number identifies customers originating calls on the Packet Switching Network.

Packet Switching Network (Digital Packet Switching Usage)^{/2/}

Consists of the packet switches and interswitch facilities within a LATA.

Permanent PSD B Channel^{/2/}

Packet Switching virtual circuit over a B channel (up to 64 Kbps) using X.25 Packet Switched Data. The customer is provided one end point and one number at no additional charge.

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DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components (cont'd)**Remote Access To Call Forwarding

Allows a user at a remote location to activate/deactivate the Call Forwarding features. If a DigiLine station CPE is equipped with feature buttons and feature status lamps, the call forwarding status lamp lights when Call Forwarding is activated using remote access.

Secondary-Only Telephone Number

A CSV/CSD option that allows any number, other than the primary number, to be assigned to a DigiLine station. A Secondary-Only Telephone Number does not have to be a primary number at another station. A DigiLine station can have one, or more, Secondary-Only Telephone Numbers. Each Secondary-Only Telephone Number can have multiple call appearances. A Secondary-Only Telephone Number can be shared among the same DigiLine customer's DigiLine stations.

Selective Call Forwarding

Allows a user to forward selected calls to another number. A screening list of up to six numbers is created by the user via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding number only if the calling number can be obtained and is found to match a number on the screening list. If the user also subscribes to Selective Call Rejection and the same number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to be forwarded. This feature will not work if the incoming call is from a number in a Multi-Line Hunt Group unless the number is the main number of the Hunt Group, or is the number identified.

Selective Call Rejection

Allows a user to reject calls from up to six different numbers. When a call is placed to the user's number from a number on the screening list, the caller receives an announcement indicating that the party he/she is attempting to call does not wish to receive calls at this time. If the user also subscribes to Selective Call Forwarding and/or Distinctive Ringing and the same numbers appear on those screening lists, Selective Call Rejection takes precedence. This feature will not work if the incoming call is from a number in a Multi-Line Hunt Group unless the number is the main number of the Hunt Group, or is number identified.

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DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components (cont'd)**Session (Digital Packet Switching Usage)^{/2/}

The time that common control network facilities are allocated to a specific switched call. It begins with call set-up and continues until the common control network facilities are released for reuse by the network.

Six-Way Conference Calling

A Circuit Switched Voice option that allows the user to set up a conference call for up to six parties.

Speed Call Long

Allows a user to dial a pre-assigned number by pressing the button assigned to speed calling and dialing two digits, or via an interactive dialing sequence. This feature allows for up to 30 numbers in the speed call list.

Speed Call Short

Allows a user to dial a pre-assigned number by pressing the button assigned to speed calling and dialing one or two digits, or via an interactive dialing sequence. This feature allows for up to six or ten numbers in the speed call list, depending on the serving office.

Summary Report (Digital Packet Switching Usage)^{/2/}

Provides a monthly total, on paper only, of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by either user identification or originating city.

Three-Way Conference Calling

A Circuit Switched feature that allows the user to establish a conference call for up to three parties.

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DIGILINE SERVICE^{/1/} (cont'd)**D. Technical Specifications**

1. Technical equipment guidelines for ISDN customer access to DigiLine serving offices are found in SR-3339, National ISDN Basic Rate Interface Terminal Equipment Generic Guidelines. This document may be obtained from:

Telcordia Document Register
445 South Street, Room 2 J-125
Morristown, NJ
Telephone: 1-800-521-2673

2. DigiLine Service is designed to all relevant International Telecommunications Union-Telephony (ITU-T) standards.
3. The transmission characteristics of DigiLine Service support 64 Kbps Clear Channel Capability.

E. Regulations

1. The following regulations apply in addition to those in other Company service publications. Where other regulations apply on a per line basis, they shall be interpreted to apply per CSV/CSD B channel.
2. DigiLine Service requires compatible registered CPE under FCC Part 68.
3. For use of the PSTN, only those Integrated Services Network Components noted as DigiLine Service Compatible in paragraph L can be used with DigiLine Service.
4. Ancillary Services compatible with DigiLine Service (such as Additional Listings) will be furnished under the business or residence rates and regulations of their respective guidebooks, based upon the classification of the DigiLine customer's account (as defined in Part 2, Section 2). A business or residence listing will be provided in the directory for the DigiLine serving office according to the regulations provided in Part 12, Section 1. These restrictions do not prevent customers from combining an analog local exchange access service at residential or business rates with a DigiLine Service arrangement.
5. Resale of DigiLine Service is prohibited except in such cases where a negotiated agreement has been entered into between the prospective customer and the Company (i.e., Competitive Local Exchange Carriers, a/k/a CLECs).

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DIGILINE SERVICE^{/1/} (cont'd)**E. Regulations (cont'd)**

6. Upon subscribing to DigiLine Service, the customer may be required to change the existing number.
7. DigiLine Service is physically provisioned from the DigiLine serving office designated by the Company. The Company will determine a customer's designated DigiLine serving office based on the location and capacity of DigiLine equipped central offices.
 - a. If the customer's normal serving office is located within a DigiLine Service Area, the customer may be provided DigiLine Service from the designated DigiLine serving office at the rates and charges listed in paragraph L, and FSO or Link Extension Equipment and Link Extension Facility charges will not apply.
 - b. If the customer's normal serving office is not located within a DigiLine Service Area, the customer may be provided DigiLine Service from a DigiLine equipped central office in a DigiLine Service Area within the customer's LATA, if agreed to by the Company. In such cases, the charges for the Link Extension Equipment and Link Extension Facility specified in paragraph L will apply in addition to the other charges for DigiLine Service.
 - c. If in case a., a new central office becomes the designated DigiLine serving office for a customer's location, their existing DigiLine Service will continue to be provided from their original DigiLine serving office if technically possible. If necessary, the Company may require that the customer move the existing DigiLine Service to the new designated serving office and, in conjunction therewith, waive the move charges. Such a move may require the customer to change number(s). If the move to the new designated serving office is at the customer's request, the provisions for moves (paragraph H) will apply.
 - d. In case b., when a central office is equipped so that the customer's normal serving office becomes part of a DigiLine Service Area, the customer's DigiLine Service may be moved from their original DigiLine serving office to the customer's new designated DigiLine serving office. Such a move may require the customer to change number(s), and in conjunction therewith, the Company will waive the provisions and charges for moves specified in paragraph H. The Link Extension Equipment and Link Extension Facility charges will no longer apply. However, if agreed to by the Company, the customer may request that their DigiLine Service not be moved to the new designated serving office. In such case, the Link Extension Equipment and the Link Extension Facility charges will continue to apply as found in paragraph L.

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DIGILINE SERVICE^{/1/} (cont'd)**E. Regulations (cont'd)**

7. (cont'd)
 - e. If a customer requests DigiLine Service to be provisioned from an office in their exchange other than the DigiLine serving office designated by the Company, and if agreed to by the Company, the DigiLine Link Extension Equipment charge found in paragraph L will apply in addition to the charges for Foreign Serving Office Service in Part 4, Section 3. Foreign Serving Office Service charges shall apply on a per channel basis.
 - f. If a customer requests DigiLine Service to be provisioned from an office outside their exchange other than the DigiLine serving office designated by the Company, and if agreed to by the Company, the DigiLine Link Extension Equipment charge found in paragraph L will apply in addition to the charges for Foreign Exchange Service in Part 4, Section 3. Foreign Exchange Service charges shall apply on a per channel basis.
8. Customers shall use Caller ID solely for the purposes of call processing, billing, and account management and shall not publicize or disclose any calling party number and/or name without written permission from the party to whom the number has been assigned. By way of illustration, and not limitation, the customer shall not use any calling party number and/or name for telemarketing or list generation efforts without written permission. Additional restrictions and descriptive information regarding this feature are detailed in Part 7, Section 2.
9. The regulations specified Part 2, Section 2, "Paralleling Service" shall not apply when DigiLine Service and Local Exchange Services are furnished at the same premises.
10. The Call Transfer Disconnect feature cannot be used to expand a local calling scope.
11. Digital Packet Switching Usage^{/1/}
 - a. The customer will be responsible for all charges to their packet directory number.
 - b. The Company reserves the right to determine the facilities used to provide service and to modify or change such equipment and facilities.
 - c. No credit will be made for interruptions due to negligence or failure of customer-provided equipment.
 - d. The printed reports will be provided to the customer via first-class U.S. mail service unless otherwise agreed upon between the customer and the Company.

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DIGILINE SERVICE^{/1/} (cont'd)**F. Service Term^{/2/}**

1. All DigiLine Service components have a minimum service term of one month.
2. Customers have term pricing options available with the Basic Rate Interface. These options are in addition to the typical Month-to-Month payment option for the Basic Rate Interface. If a customer commits to retain this service component for a specific term, the customer will not be charged the full Installation Charge for the Basic Rate Interface. Additionally, the monthly rate will not increase during the term of an agreement. If changes become effective lowering the rate for a DigiLine Basic Rate Interface for a particular service term agreement pricing option, the Company will also lower this rate for any customer with an unexpired service term agreement. Coterminal additions are not permitted for the service term options. Customers may opt to convert from the original service term to a longer service term prior to the expiration of the original term. Options include a 12-month or 24-month term. If a customer chooses a service term and then disconnects the Basic Rate Interface prior to the expiration of that term, a termination charge will be due. Payment of the termination charge does not release the customer from other previous amounts owed to the Company.

The termination charge for all service terms will be, in addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's service term

If a customer chooses to disconnect DigiLine Service in order to convert to another Company digital service, of equal or greater speed, the Company will waive the termination charges associated with the term agreement if:

- a. the customer has had DigiLine Service for at least six months, and
- b. the customer enters into a new service term agreement for a comparable quantity of service and for a new period greater than or equal to the number of months remaining on the DigiLine agreement.

3. Upon the expiration of the 12- or 24-month service term, the customer may:
 - a. Continue service on a month-to-month basis at the current month-to-month rate, with no additional service commitment. This rate will be subject to Company-initiated rate changes.
 - b. Discontinue the Service

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/2/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

DIGILINE SERVICE^{/1/} (cont'd)**G. Special DigiLine Service Requests**

DigiLine Service will be furnished at the rates contained in this guidebook section, provided facilities are available. Where facilities are not available or unusual expenditures are involved in making them available, the customer may be required to pay additional charges (under Part 2, Section 5) to cover the unusual expenditure, or to contract for services beyond the service term or both.

H. Moves

1. A Move Charge, as specified in this guidebook, will apply when a customer moves his DigiLine Service from one location to another within the Company's jurisdiction in Arkansas except as described in paragraph 2.
2. If the customer is moving the service prior to the expiration of a service term^{/2/}, the move will not be considered a disconnect for the purpose of calculating a termination charge if:
 - a. the service at the new location is ordered at the same time the customer requests the disconnect at the current location, and
 - b. the customer agrees to complete the unexpired term at the new location.
3. If the customer requests a move prior to the expiration of a Basic Rate Interface Installation charge Service Term Agreement^{/2/} and the customer elects to move the same quantity of Basic Rate Interfaces to another location in Arkansas served by the Company, the customer may complete the remainder of the original service term at the new location. The Move Charge will apply.

I. Supersedures

DigiLine Service may be transferred to a new customer at the same premises under the provisions of Part 2, Section 2.

J. Suspension of Service - Initiated by the Customer (Vacation Service)

Customer initiated temporary Suspension of Service (Part 2, Section 4) is not offered for DigiLine Service.

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DIGILINE SERVICE^{/1/} (cont'd)**K. Rate and Charge Application**

1. General
 - a. If the customer cancels an order for service before installation of the equipment and facilities is complete, the customer agrees to pay all expenses incurred before notice of cancellation is received by the Company. This charge shall not exceed all charges which would have applied had the service been installed.
 - b. DigiLine customers may elect to spread the payment of all Installation, nonrecurring, and Service Connection Charges through a series of equal monthly payments over a twelve month period. To compute the value of the monthly deferred charge payment, the Installation, nonrecurring, and Service Connection Charges are multiplied by a 12 month annuity factor (.0876). If the service is terminated prior to payment of the deferred charges, a charge equal to the sum of the remaining payments will be due.
2. Integrated Services Digital CSV/CSD Transport Option - Usage Options
 - a. DigiLine Service provides for use of the Public Switched Telephone Network on a flat rate or usage sensitive basis. The Flat Rate Usage Charge applies per B channel activated for CSV/CSD. Customers opting for the usage sensitive option must select a Usage Package which applies on a per BRI basis. Customers may not combine a Flat Rate Option with a Usage Sensitive Option on the same BRI.
 - b. The customer may opt to switch Usage Options or Usage Packages upon notification to the Company. Billing under the newly selected Usage Option or usage package will commence with the beginning of the customer's next billing period. The Change a Network Rate Element charge will apply for customers switching Usage Options or Usage Packages.

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DIGILINE SERVICE^{1/} (cont'd)**L. Rate and Charge Schedule**

<u>Description</u>	<u>USOC</u>	<u>Installation Charge^{2/}</u>	<u>Monthly Rate</u>
1. Facility and Equipment Rate Elements			
Basic Rate Interface, each Month-to-Month	/Z23/ /Z22/	\$250.00	\$1,575.00(I)
12-Month Term ^{3/}		125.00	45.50
24-Month Term ^{3/}		0.00	45.50
Link Extension Equipment, each Basic Rate Interface	/NC1/	0.00	48.00
Link Extension Facility, each Basic Rate Interface	/OTVXX/	0.00	18.00
2. Network Rate Elements			

Integrated Services Network Component (CSV/CSD)

The following rate elements provide for digital CSV/CSD transport through central office switching equipment. These rate elements are in lieu of the Local Exchange Access Services and provide the same calling capabilities as the corresponding Local Exchange Services and Interexchange Services. Each rate element shall constitute a local exchange access arrangement and, for reporting purposes, shall be counted accordingly. These CSV/CSD local service elements are offered only in connection with services provided under this guidebook section. They are not offered on a stand-alone basis

- /1/ DigiLine Service is obsolete for residential subscribers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to DigiLine Service for residential subscribers as of the effective date. Residential subscribers of record on the effective date may continue their DigiLine Service as long as such service remains at the location at which it was being furnished on the aforementioned date.
- /2/ An installation charge of \$8.50 per Network Rate Element or Network Option is applicable, with a maximum charge of \$8.50 per Basic Rate Interface, when one or more Network Rate Elements or Network Options are ordered subsequent to the installation of the Basic Rate Interface.
- /3/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

DIGILINE SERVICE^{1/} (cont'd)**L. Rate and Charge Schedule (cont'd)**

2. Network Rate Elements (cont'd)

Integrated Services Network Component (CSV/CSD) (cont'd)

<u>Description</u>	<u>USOC</u>	<u>Installation Charge</u>	<u>Monthly Rate</u>
Flat Monthly Rate; One Party Equivalent			
DigiLine Service Compatible, Payment Option 1 - each B channel ^{2/3/} , applicable to all Rate Groups ^{4/}	/UFKB1/ /UFKB2/	/2/	\$334.00 (I)
Measured Monthly Rate; One Party Equivalent	<u>USOC</u>	<u>Per Minute Rate</u>	<u>Monthly Rate</u>
DigiLine Service Compatible, Payment Option 2 - each Basic Rate Interface ^{2,3/} , applicable to all Rate Groups ^{4/}			
Usage Package A - includes up to 600 minutes of local usage per month			
Per minute, or fraction thereof, in excess of 600 minutes of local usage allowance	/OUOXA/	\$0.04	\$ 0.00
Usage Package B - includes up to 7,200 minutes of local usage per month			
Per minute, or fraction thereof, in excess of 7,200 minutes of local usage allowance	/OUOXB/	0.0	18.00
Non-Optional Extended Area Service (EAS) ^{6/}			/7/
Optional Calling Plan ^{6/}			/8/

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/2/ Applicable where facilities permit service to be offered.

/3/ Each B Channel configured for CSV/CSD shall constitute a local exchange access arrangement.

/4/ See Part 4, Section 2 for listing of the exchanges and their applicable Rate Groups.

/5/ An installation charge of \$8.50 per Network Rate Element or Network Option is applicable, with a maximum charge of \$8.50 per Basic Rate Interface, when one or more Network Rate Elements or Network Options are ordered subsequent to the installation of the Basic Rate Interface.

/6/ This is in addition to the applicable One Party Equivalent Rates.

/7/ For EAS rules and regulations and applicable rates, refer to Part 4, Section 2.

/8/ For OCP rules and regulations and applicable rates, refer to Part 9, Section 1.

DIGILINE SERVICE^{/1/} (cont'd)**L. Rate and Charge Schedule (cont'd)**

2. Network Rate Elements (cont'd)

<u>Description</u>	<u>USOC</u>	Installation Charge	<u>Monthly Rate</u>
Packet Switched Data (PSD) ^{/2/} , each Permanent PSD B Channel ^{/3/}	/LTF3X/ /LT43X/	\$0.00	\$45.00
Digital Packet Switching Usage	<u>USOC</u>	Nonrecurring Charge	
Printed Reports			
Summary Report, each ^{/4/}	/SU2++/	\$70.00	
Detailed Report, each ^{/4/}	/BDT/	75.00	
Call Establishment			<u>Rate^{/5/}</u>
Call Set-Up, per set up		\$0.005	
Character Transmission Charge			
Per kilosegment ^{/6/}		0.20	

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/2/ DigiLine Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

/3/ Allows one packet end point and/or number. In addition, Digital Packet Switching Usage applies.

/4/ This charge applies per report type, each occasion a particular report is generated for the customer.

/5/ These charges can be paid by either the originating end or the destination end. Note that the destination end may be a non-Company customer.

/6/ For the purposes of billing, fractional kilosegments will be rounded to the next higher whole kilosegment

DIGILINE SERVICE^{/1/} (cont'd)**L. Rate and Charge Schedule (cont'd)**

3. CSV/CSD Network Options for each B Channel

<u>Description</u>	<u>USOC</u>	<u>Installation Charge^{/2/}</u>	<u>Monthly Rate</u>
Additional Call Offering	/NCO/	\$0.00	\$4.50
Analog Member-Hunt Group	/HGA/	0.00	3.00
Automatic Callback	/FKD/	0.00	3.50
Automatic Recall	/FKA/	0.00	3.50
Basic Electronic Key Terminal Service (Basic EKTS) Feature Package	/FPG1X/	9.00	12.00
Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package	/EFV1X/	12.00	15.00
Call Forwarding Don't Answer	/NQ6/	0.00	3.00
Call Forwarding Interface Busy	/NQ5/	0.00	3.00
Call Forwarding Variable	/NVF/	0.00	5.00
Call Pickup	/N9H/	0.00	0.50
Call Transfer Disconnect	/NZJPK/	0.00	8.00
Caller ID	/ZCN/	0.00	7.95
Customer Originated Trace ^{/3/}	/FKN/	0.00	1.00
Delayed and Abbreviated Ringing ^{/4/}	/NQG/	0.00	7.00

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/2/ An installation charge of \$ 8.50 per Network Rate Element or Network Option is applicable, with a maximum charge of \$ 8.50 per Basic Rate Interface, when one or more Network Rate Elements or Network Options are ordered subsequent to the installation of the Basic Rate Interface.

/3/ Customer Originated Trace is billed \$ 5.00 per successful activation.

/4/ This feature requires Call Appearance Call Handling Electronic Key Terminal Service Feature Package (/EFV1X/) or Basic Electronic Key Terminal Service (/FPG1X/).

DIGILINE SERVICE^{/1/} (cont'd)**L. Rate and Charge Schedule (cont'd)**

3. CSV/CSD Network Options for each B Channel (cont'd)

<u>Description</u>	<u>USOC</u>	<u>Installation Charge^{/2/}</u>	<u>Monthly Rate</u>
Distinctive Ringing	/R8D/	\$0.00	\$7.00
Hunt Group for CSD	/HTKPG/	0.00	3.00
Hunt Group for CSV	/GXH/	0.00	3.00
Hunt Group Transfer for CSD	/HG2/	0.00	1.00
Message Waiting Indicator	/NZW/	0.00	0.50
Remote Access to Call Forwarding	/RHA/	0.00	2.75
Secondary-Only Telephone Number	/D06/	0.00	4.50
Selective Call Forwarding	/FKE/	0.00	3.50
Selective Call Rejection	/FKQ/	0.00	3.50
Six-Way Conference Calling	/NZ6/	0.00	6.95
Speed Call Long	/NY3/	0.00	4.00
Speed Call Short	/NY6/	0.00	3.50
Three Way Conference Calling	/NZ3/	0.00	3.50

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/2/ An installation charge of \$ 8.50 per Network Rate Element or Network Option is applicable, with a maximum charge of \$ 8.50 per Basic Rate Interface, when one or more Network Rate Elements or Network Options are ordered subsequent to the installation of the Basic Rate Interface.

DIGILINE SERVICE^{/1/} (cont'd)**L. Rate and Charge Schedule (cont'd)**

4. Changes

<u>Description</u>	<u>USOC</u>	Installation <u>Charge</u>
Change a Feature Package, each channel ^{/2/}	/REA1G/	\$ 17.00
Change a Network Option (other than a Feature Package), each channel ^{/3/}	/REA1H/	12.50
Add, Change or Rearrange a Network Rate Element, each BRI ^{/4/}	/REA1K/	28.50
Move Charge	/NR91M/	250.00

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/2/ Applies when the customer requests a change or changes to an existing feature package. A maximum of one change applies per channel, per order, even if more than one change is requested.

/3/ Applies when the customer requests a change or changes to existing network options, other than feature packages. A maximum of one change applies per channel, per order, even if more than one channel is required.

/4/ Applies when the customer requests an addition, change, or rearrangement of a network rate element subsequent to the initial installation of the Basic Rate Interface. A maximum of one change applies per Basic Rate Interface, per order, even if more than one change is requested.