

AT&T ARKANSAS

ACCESS SERVICES

GUIDEBOOK

Regulations, Rates and Charges applicable to the provision of Access Services, provided by Southwestern Bell Telephone Company. Southwestern Bell Telephone Company is a subsidiary of AT&T Inc. AT&T Arkansas is a registered trade name of Southwest Bell Telephone Company. Services offered pursuant to this AT&T Arkansas Access Services Guidebook ("Guidebook") may be offered under those registered trade names or under the brand name AT&T. All services offered by Southwestern Bell Telephone Company, whether under that name, the trade name AT&T Arkansas or under the brand name AT&T, are subject to the terms and conditions of this Guidebook. (Southwestern Bell Telephone Company or AT&T Arkansas is also referred to herein as "the Telephone Company" or "Company" to Customers.)

LEGAL NOTICE

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As a result of a number of changes in Arkansas law governing telecommunications services, including Act 1098 of 2013, intrastate telecommunications access services offered and provided by Southwestern Bell Telephone Company d/b/a AT&T Arkansas are no longer governed by tariffs filed with the Arkansas Public Service Commission. Instead, prices, terms and conditions for those access services are contained in AT&T Arkansas Access Services Guidebook. The Guidebook is applicable to all customers unless the terms of an individual customer agreement contain different provisions, in which case the terms of that individual customer agreement control.