

ACCESS SERVICE

30. ARKANSAS DIGITAL SPECIAL SERVICES AND ARRANGEMENTS

30.1 General

A. This section covers digital arrangements that are provided to a customer for use only by educational institutions in Arkansas, medical institutions in Arkansas and the Arkansas State Government.

B. These services are intended for the exclusive use of the schools and educational institutions, medical institutions and State Government in Arkansas to improve the educational and medical systems in Arkansas, encourage economic development and to provide more efficient state government operations. Services purchased may not be resold, repackaged or shared with any other customer, except for customers described in the immediately preceding sentence. The services stated in Section 30, herein, will be provided pursuant to written agreements with Southwestern Bell Telephone Company (SWBT).

30.2 Definitions: For purpose of this Guidebook, the following definitions shall apply:

Educational institutions - shall be defined as publicly or privately funded K-12 schools, vocational and technical schools, 2-year institutions of higher education and 4-year institutions of higher education.

State Government - shall be defined as follows: all departments, agencies, boards, commissions and other authorities of the State of Arkansas.

Medical institutions - shall be defined as follows: rural and regional healthcare facilities located in the State of Arkansas.

30.3 Service Descriptions

To meet the current and future needs of the State of Arkansas and educational and medical institutions in the State, this Guidebook permits SWBT to propose new services and products or enhancements related to digital services brought about by new technology.

The following services are provided to a customer for use only by educational institutions, medical institutions or State Government in Arkansas.

*MegaLink Data Service (56 Kbps)

*High Capacity Service (DS-1)

*MegaLink Custom (DS-3RT)

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30. ARKANSAS DIGITAL SPECIAL SERVICES AND ARRANGEMENTS (Cont'd)

30.4 Rate Regulations

Rates and charges associated with these rate elements are listed in 30.5, following.

Except as specifically noted below, all rules and regulations applicable to the rate elements provided under a monthly service arrangement, as set forth in Sections 7, 15 and 16, apply to those rate elements provided under this Section. Rate elements not listed in 30.5 are not available under this Section of the Guidebook and must be purchased, as set forth in Sections 7, 15 and 16. Exceptions and/or additions to these rules and regulations, as set forth in this Section supersede those in other sections of this Guidebook.

(A) Mileage Application

Mileage, when used for rate application, shall be determined by the V and H Coordinates Method as set forth in National Exchange Carrier Association, Inc. Tariff FCC No. 4 and administered, as set forth in 7.2.6 (Mileage Measurement), 15.2.5(D) (Determining Mileage Measurements) and 16.4.7 (Determining Interoffice Mileage).

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30.4 Rate Regulations (Cont'd)

(B) Cancellation

A customer may cancel an order for services at any time prior to notification by the Telephone Company that service is available for the customer's use.

(C) Rate Application

(1) General

Services are available on a monthly or a 3-year or 5-year service period.

For existing services which are brought under this section, only the Access Order Charge, as set forth in 5.3.1 (Access Order Charges), preceding, will apply. For actual service installations, nonrecurring charges, rearrangements, etc., the applicable charges, as set forth in Sections 7, 15 and 16, will apply.

This Section provides the customer with rate stabilization and discounted Guidebook rates. Decreases in the monthly recurring Guidebook rates will be passed on to customers who participate in this Section. SWBT will notify customers when monthly rates are decreased.

Should SWBT increase its rates during the customer's 3-year or 5-year service period, the customer would continue to pay the rates in effect at the time the customer elected to establish service under this Section.

ACCESS SERVICE**30. ARKANSAS DIGITAL SPECIAL SERVICES AND ARRANGEMENTS (Cont'd)****30.4 Rate Regulations (Cont'd)****(C) Rate Application (Cont'd)****(3) Renewal of Service**

The customer may elect to extend/renew their 3-year or 5-year service period for two additional 12-month service periods (Extended Service Period) at the rates under their original 3-year or 5-year service period.

The customer must provide the Telephone Company with a written notice of intent to renew no later than 90 days prior to the expiration of the 3-year or 5-year service period.

If the customer elects not to renew its 3-year or 5-year service period or does not notify the Telephone Company of its intent to renew, the customer's rate elements will automatically be billed under the monthly rates in effect in Section 30.5 (Rates and Charges), following.

(4) Termination Charges

In the event service is terminated prior to the expiration of the 3-year or 5-year service period or the Extended Service Period, termination charges will apply, as set forth following.

In the event service is terminated after the 3-year or 5-year service period or the Extended Service Period has elapsed, no termination charges will apply.

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30. ARKANSAS DIGITAL SPECIAL SERVICES AND ARRANGEMENTS (Cont'd)

30.4 Rate Regulations (Cont'd)

(C) Rate Application (Cont'd)

(4) Termination Charges (Cont'd)

(a) 3-Year Service Period or 5-Year Service Period

The termination charge for the 3-year or 5-year service period is calculated as follows:

Billed Months remaining Termination
monthly rate X in service period X percentage

Years in Service Period Termination Percentage

3 20%

Example:

A customer with a \$2,000 monthly rate terminates service with 5 months remaining in a 3-year service period. The termination charge would be calculated as follows:

$\$2,000 \times 5 \times .20 = \$2,000$

The termination charge would be \$2,000.

ACCESS SERVICE**30. ARKANSAS DIGITAL SPECIAL SERVICES AND ARRANGEMENTS (Cont'd)****30.4 Rate Regulations (Cont'd)****(C) Rate Application (Cont'd)****(4) Termination Charges (Cont'd)****(b) Extended Service Period**

The termination charge for an extended service period will be calculated as follows:

Number of months used of Extended Service Period	(Current Monthly Rate)	Section 30 (Monthly Rate)
X	()

Example:

A customer with a \$2,000 monthly rate extends service for an additional 12 months, then terminates service at the end of the 4th month. The current monthly rate is \$2,500. The termination charge would be calculated as follows:

$$4 \times (\$2,500 - \$2,000) = \$2,000$$

The termination charge would be \$2,000.

(5) Credit Allowances

Credit allowances will be given, as set forth in 2.5.5 (Credit Allowance for Service Interruptions) and 2.5.6 (Missed Installation on Confirmed Due Date), preceding.

(6) Prepayment Option

A customer may, at any time during the term plan selected, elect to prepay the remaining monthly charges for the rest of the term. The prepayment amount will be adjusted for the time value of money based on the appropriate present worth of an annuity factor. The service agreement will specify the discount factor used to determine the prepayment amount. Recurring charges will cease for the rest of the term and start up again at the end of the term if service has not been disconnected. No refund will be given for cancellation of the term plan once the single payment option has been exercised.

(7) Nonrecurring Charges

The nonrecurring charge associated with the installation of a High Capacity Service (1.544 Mbps) Channel Termination, as described in 30.5.2, following, will be waived.

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30. ARKANSAS DIGITAL SPECIAL SERVICES AND ARRANGEMENTS (Cont'd)

30.5 Rates and Charges

30.5.1. Rates and Charges for MegaLink Data Service (56 kbps)

		3-Year Service Period	5-Year ⁽⁴⁾ Service Period	(N)
		Monthly Rate Fixed Per Mile	Monthly Rate Fixed Per Mile	
(A)	Channel Termination⁽¹⁾⁽²⁾⁽³⁾ (T6ECS)			
	Per point of termination	\$60.00	\$57.50	
(B)	Channel Mileage⁽¹⁾⁽³⁾ (1L5XX)			
	0 Miles	\$ 0.00	\$ 0.00	\$ 0.00
	Over 0 Miles	\$30.00	\$.45	\$25.00 \$.40

⁽¹⁾ Rates that appear on this sheet are restricted for use only with a written agreement, as set forth in 30.1 (General), preceding.

⁽²⁾ Nonrecurring and rearrangement charges are, as set forth in Sections 7.3.9 and 7.4, preceding.

⁽³⁾ Monthly rates for service periods other than 3-year or 5-year are as set forth in Section 7.3.9, preceding.

⁽⁴⁾ Effective December 10, 2013, customers may not establish new Optional Payment Plans greater than 36 months for MegaLink Data service and Optional Payment Plans may not be renewed or extended for a term greater than 36 months. (N) (N) (N)

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30. ARKANSAS DIGITAL SPECIAL SERVICES AND ARRANGEMENTS (Cont'd)

30.5 Rates and Charges (Cont'd)

30.5.2 Rates and Charges for High Capacity Service (1.544 Mbps)

		3-Year Service Period Monthly Rate <u>Fixed</u>	5-Year ⁽⁴⁾ Service Period Monthly Rate <u>Fixed</u>	(N)
(A)	Channel Termination⁽¹⁾⁽²⁾⁽³⁾ (TMECS)			
	Per point of termination	\$102.00	\$97.00	
(B)	Channel Mileage⁽¹⁾⁽³⁾ (1L5XX)			
	0 Miles	\$ 0.00	\$ 0.00	\$ 0.00
	Over 0 Miles	\$ 30.75	\$10.60	\$25.65
				\$ 8.85

⁽¹⁾ Rates that appear on this sheet are restricted for use only with a written agreement, as set forth in 30.1 (General), preceding.

⁽²⁾ Nonrecurring and rearrangement charges are as set forth in Sections 7.3.10 and 7.4, preceding, except as set forth in 30.4 (C) (7).

⁽³⁾ Monthly rates for service periods other than 3-year or 5-year are, as set forth in Section 7.3.10, preceding.

⁽⁴⁾ Effective December 10, 2013, Customers may not establish new term plans greater than 36 months for High Capacity service and term plans may not be renewed or extended for a term greater than 36 months. (N) (N) (N)

ACCESS SERVICE**30. ARKANSAS DIGITAL SPECIAL SERVICES AND ARRANGEMENTS (Cont'd)****30.5 Rates and Charges (Cont'd)****30.5.3 Rates and Charges for MegaLink Custom Service (45 Mbps)**

		3-Year Service Period Monthly Rate <u>Fixed</u>	5-Year ⁽⁵⁾ Service Period Monthly Rate <u>Fixed</u>	(N) <u>Per Mile</u>
(A)	Electrical Channel Termination (Volume Option 1 ⁽¹⁾⁽²⁾⁽³⁾⁽⁴⁾ (TUZPX)			
	Per point of termination	\$1,520.00	\$1,454.00	
(B)	Electrical Channel Mileage (Volume Option 1 ⁽¹⁾⁽³⁾⁽⁴⁾)			
	Fixed (10XLX) Per Mile (1HXLX)	\$ 510.00 \$72.00	\$ 425.00 \$60.00	
(C)	Service Extension ⁽¹⁾⁽³⁾⁽⁴⁾			
	Fixed (10XHX) Per Mile (1J5HS)		Use Interoffice Electrical Channel Mileage Rates in 30.5.3(B), preceding.	

⁽¹⁾ Rates that appear on this sheet are restricted for use only with a written agreement, as set forth in 30.1 (General), preceding.

⁽²⁾ Installation and rearrangement charges are, as set forth in Section 16.5, preceding.

⁽³⁾ All monthly rates for service periods other than 3-year or 5-year are as set forth in Section 16.5, preceding.

⁽⁴⁾ This service is available only as Volume Option 1 (1-DS3).

⁽⁵⁾ Effective December 10, 2013, Customers may not establish new term plans greater than 36 months for
MegaLink Custom service and term plans may not be renewed for a term greater than 36 months. (N)

ACCESS SERVICE**30. ARKANSAS DIGITAL SPECIAL SERVICES AND ARRANGEMENTS (Cont'd)****30.5 Rates and Charges (Cont'd)****30.5.4 Reserved for future use****30.5.5 Reserved for future use****30.5.6 Network Reconfiguration Service**

		<u>USOC</u>	<u>Monthly Rates⁽¹⁾</u>	<u>Nonrecurring Charges⁽¹⁾</u>
(A)	Service Establishment Charge			
	Per Database Setup		FN6DD	
(B)	Database Modification Charge			
	Per request		FN6DC	
(C)	Port Charges			
	(1) DS0 Port		PT5	
	(2) DS1 Port		PT6	
	(3) DS3 Port		D3D	
(D)	Reconfiguration Charges			
	Per Cross Connect and/or Disconnect Successfully Completed			
	(1) Individual Reservation or Demand Request performed by the Customer; or Each Segment of a Model Request Performed by customer or Telephone Company			
	(2) Individual Reservation or Demand Request Performed by the Telephone Company at the customer's Request			

⁽¹⁾ All rates and charges are, as set forth in Section 17.1.6 (Network Reconfiguration Service), preceding.