

AT&T EXCHANGE GUIDEBOOK**ALL REGIONS**

This Guidebook is applicable to all customers unless the terms of an individual customer agreement contain different provisions, in which case the terms of that individual customer agreement control.

Customers who have a written contract with [AT&T State] for any service will be governed by the terms of their contract and by this Guidebook. In the event of a conflict between the terms of the contract and this Guidebook, the terms of the contract shall have priority. Customers who do not have a written contract with the Company for service will be governed by the Business Services Agreement (BSA), which incorporates by reference the applicable rates, terms and conditions of this Guidebook under which the service is provided. In the event of conflict between general terms of service contained in Part 2 of this Guidebook, and any specific terms for a particular product or service in this Guidebook, the specific terms shall have priority.

Services offered pursuant to this guidebook may be offered under any of the following Legal Entity (or Company) names or under the brand name AT&T.

SOUTHWEST REGION

Southwestern Bell Telephone Company is a subsidiary of AT&T Inc. AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma and AT&T Texas are registered trade names of Southwestern Bell Telephone Company. Services offered pursuant to the AT&T Exchange Guidebook ("Guidebook") may be offered under those registered trade names or under the brand name AT&T. All services offered by Southwestern Bell Telephone Company, whether under that name, the trade name AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma or AT&T Texas, or under the brand name AT&T, are subject to the terms and conditions of this Guidebook.

Southwestern Bell Telephone Company (or AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma and AT&T Texas) is also referred to herein as "the Company" or "Company".

Arkansas

Exchange boundary maps and descriptions defining AT&T Arkansas' geographic service territory are still on file with the Arkansas Public Service Commission (Local Exchange Tariff, Section 2).

Kansas

Base Rate Area Metes & Bounds are still on file with the Kansas Corporation Commission (Metes and Bounds Tariff, Section 1).

Missouri

This Guidebook contains prices, terms and conditions for services offered on a detariffed basis throughout Missouri pursuant to §392.461, RSMo., House Bill 338 enacted on August 28, 2011.

AT&T EXCHANGE GUIDEBOOK (cont'd)**MIDWEST REGION**

Illinois Bell Telephone Company, Indiana Bell Telephone Company, Incorporated, Michigan Bell Telephone Company, The Ohio Bell Telephone Company and Wisconsin Bell, Inc. are wholly owned subsidiaries of AT&T Teleholdings, Inc. (also referred to herein as AT&T Midwest or AT&T Wholesale) and an indirect wholly owned subsidiary of AT&T Inc.

AT&T Illinois is a registered trade name of Illinois Bell Telephone Company.

AT&T Indiana is a registered trade name of Indiana Bell Telephone Company, Inc.

AT&T Michigan is a registered trade name of Michigan Bell Telephone Company.

AT&T Ohio is a registered trade name of The Ohio Bell Telephone Company.

AT&T Wisconsin is a registered trade name of Wisconsin Bell, Inc.

Illinois

Services in this guidebook are classified as competitive pursuant to 220 ILCS 5/13-13.506.2.

SOUTHEAST REGION

This Guidebook contains terms, conditions and rates applicable for the furnishing of service, equipment and facilities offered by BellSouth Telecommunications, LLC within the states of Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina or Tennessee.

Wherever in this Guidebook or its headings, the term "Company" or the name "South Central Bell", "Southern Bell Telephone and Telegraph Company", "BellSouth Telecommunications" or "BellSouth" appears, that shall mean and shall refer to BellSouth Telecommunications, LLC d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina or AT&T Tennessee, or AT&T Southeast, unless the context clearly indicates otherwise.

WEST REGION

This Guidebook of Pacific Bell Telephone Company, operating in its capacity as a competitive local exchange carrier, contains prices, terms and conditions for services offered on a detariffed basis pursuant to California Public Utilities Commission Decision No. 07-09-018. This Guidebook provides services to service portions of California served by Verizon, Citizens Telephone Company of California and Roseville Telephone Company where they are operating as the Incumbent Local Exchange Carrier. For more detailed information, please see the maps in the AT&T California Out of Territory Guidebook, Part 2, Section 2. Also, the Company concurs in maps filed by Verizon, Citizens Telephone Company of California and Roseville Telephone Company; refer to the AT&T California Out of Territory Guidebook, Part 1, Section 1 and Part 1, Section 4 for Provision of Service conditions.

This Guidebook describes the terms and conditions that will apply to the relationship between Nevada Bell Telephone Company d/b/a AT&T Nevada and AT&T Wholesale (both also referred to herein as "the Company" or "Company") and its business customers.

SYMBOLS

Symbols used by the Company to designate changes to the Guidebook are listed below with a description of each. Changes will be noted at the paragraph level, rather than each individual line within the paragraph. Changed material will be shown with bold and italicized text within the paragraph.

<u>Symbol</u>	<u>Description of Use</u>
(C)	Signifies a changed term or condition
(D)	Signifies deleted text, a discontinued rate or a discontinued term
(I)	Signifies an increased rate
(M)	Signifies moved material
(N)	Signifies new text
(R)	Signifies a rate reduction
(T)	Signifies a change in text

Note: New text appearing on an Original page will not be coded with the (N) symbol. However, if existing text is moved to an Original page, the (M) symbol will be used to indicate moved material.

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