

Subject	Part	Section
1-Line Solution Discount - Business	20	4
511	8	10
900/976 Blocking	8	2
Access Advantage Plus	20	6
Advanced Intelligent Network	6	5
Asymmetrical Digital Subscriber Line (ADSL)	6	9
AT&T Switched Ethernet Service SM	6	9
Bargain Hunting	7	5
Business Local Calling (BLC)	4	5
Business Local Calling Assurance	4	5
Business Service (Measured Access Lines, Local and ZUM Usage, Hunting)	4	2
Call Management Systems	6	9
Centrex	5	1
Charges for Access Lines, Labor and Service Enhancements - Business	3	1
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1
Charter Number Service	8	8
Complete Choice Basic	20	7
Complete Choice Enhanced	7	5
Comstar I	20	7
Comstar II	20	7
Concession Services	4	5
Connections of Premises Equipment to Exchange Services	8	8
Convenience Fee	8	8
Cost Assessment Charge (CAC)	2	2
Custom BizSaver ^{2/}	20	4
Custom Calling Services - Business and Residence:		
Anonymous Call Rejection ^{3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Repeat Dialing, Speed Calling ^{4/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking	7	2
Custom Premises Distribution Cable	8	8
Customized Switched Metro Ethernet (CSME)	20	6

^{1/} California 900 and California 976 services withdrawn effective November 1, 2010.^{2/} Custom BizSaver is grandfathered effective January 10, 2011.^{3/} Frozen/Grandfathered for business customers: Anonymous Call Rejection effective October 31, 2012.

See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

^{4/} Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

Subject	Part	Section
Customized Billing Services:		
Compact Disk (CD) Bill ^{/2/}	8	8
Multiple Bill Copies, Preferential Bill Date, Summary Billing		
Digital Data Over Voice (DDOV) ^{/1/}	-	-
Direct Connection Service	7	1
Directory Assistance Listing Information Service (DALIS) ^{/3/}		
Directory Assistance Services:		
Business Category Search, Local Directory Assistance, National		
Directory Assistance, Reverse Directory Assistance	11	2
Directory Number Call Forwarding	24	3
Directory Services	12	1
Directory Services		
Business Category Search, National Directory Assistance,		
Interexchange Carrier Directory Assistance, Reverse Directory		
Assistance	11	2
Duplicate Bill Charge	8	8
Easy Rate	4	5
Enhanced Service Provider Svcs	7	3
Exchange Area Maps	4	6
Exchange Areas	4	1
Farmer Line Service – Business	4	2
Farmer Line Service - Residence	20	4
Feature Select	20	7
Flat Rate Plus for Business	20	9
Foreign Exchange Service - Business	4	3
Foreign Exchange Service - Residence	20	4
Foreign Telephone Directory	12	4
GroupVideo Service	18	3
High Voltage Protection Services	8	8
Hunting	4	2
Inside Wire Repair Services	8	8
ISDN BRI	17	1
ISDN Primary Rate Interface	17	2
Joint User Service	4	5
Late Payment Charge	3	1
Line Extension and Service Connection Facilities in Suburban Areas	4	5

/1/ Digital Data Over Voice (DDOV) was withdrawn effective July 1, 2012.

/2/ CD Bill was withdrawn June 1, 2014.

/3/ See Schedule Cal. C.P.U.C. No. 175-T, Section 9.4, for Directory Assistance Listing Information Service (DALIS).

Subject	Part	Section
Listing Services:		
Additional Listings, Lines of Information, Nonpublished Service, Directory Assistance Listing Service	12	1
Local Operator Verification / Interrupt (Withdrawn 3/19/2016)		
Local Service Options:		
Switched Service 56, Personalized Telephone Number, Int'l Direct Distance Dialing Blocking	4	5
Message Waiting Indicator	7	3
Metro Plan	4	2
Mileage and Channel Termination Charges	8	8
Misc Switching Arrangements	8	8
Misc. Connecting Arrangements	8	8
MTS (Business Local Toll)	9	1
MTS (Residence Local Toll)	9	1
Non Published Number Report	12	1
Number Referral Service	11	4
Number Retention Service	20	6
Operator Services^{/1}		
OPT-E-MAN® Service	6	9
Other Voice Based Information Services (Unified Messaging)	6	4
Pay Telephone Service	13	1
PB Local Area Network	6	5
PBX (Measured Rate Trunks, DID, IOD, Supertrunk® ^{/2})	4	2
Pole Attachments	2	6
Premiere Communication Systems Service	6	6
Promotions	2	8

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

/2/ Effective June 30, 2016, SuperTrunk service is Grandfathered. See Part 20, Section 4.

Subject	Part	Section
Remote Call Forwarding-Business	7	4
Remote Call Forwarding-Residence	7	4
Remote LAN (RLAN)	6	9
(Formerly offered by AT&T Advanced Solutions (ASI))		
Also see Asymmetrical Digital Subscriber Line (ADSL)		
Residence Discount Calling Plans:		
Saver 60, One PriceSaver	9	3
Residence Service--(Hunting)	4	2
Select Feature Package	20	7
Service Discontinuance	2	2
Special Assemblies	2	7
Street Address Telephone Directory Service	12	4
SuperTrunk®	20	4
Supplemental Billing	8	8
Telephone Answering Service	6	9
Telephone Directory Publishing Rights	12	4
Toll Blocking	8	2
Toll Free Services	10	1
Two Line Solution Discount	20	2
Two Line Solution Discount - Business	20	2
Unified Messaging (AT&T Unified Messaging)	6	4
Usage Sensitive Custom Calling Services	7	2
Value Promise SM	20	9
Voice Mail – See Unified Messaging		
Wiring	8	8
V and H Coordinates	9	1