

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1/}**A. GENERAL****1. Description**

A toll telephone message is a completed call or telephonic communication between two exchange stations located in different local service areas, between toll stations or between a toll station and an exchange station to which rates are applicable in accordance with the provisions of this Guidebook.

2. Regulations

a. The toll service charges specified in this Guidebook are in payment for all service furnished between the calling and the called stations.

b. Toll service is classified and rated as either:^{/2/}

- Dial station
- Operator station

(C)
(C)

c. Regulations applicable to**Use of Service for Unlawful Purposes**

Legal requirements for refusal or discontinuance of service are set forth in Guidebook, Part 2, Section 2.

d. The designated commercial credit cards, authorized by contract for use, are as follows: American Express (AE), Master Card, VISA, Carte Blanche and Diner's Club, JCB (Japanese Credit Bureau).

^{/1/} Also known as Local Toll.

^{/2/} Also see Guidebook, Part 11, Section 1.

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1/} (cont'd)**A. GENERAL (cont'd)****2. Regulations (cont'd)**

e. California relay service calls may not be placed to:

- 900 numbers^{/3/} (C)
- Time or weather recorded messages
- Other informational recordings

f. Express Call Completion

Express Call Completion (ECC) provides an incoming directory assistance customer requesting an intraLATA number a mechanized announcement offering call completion to the listed number requested.

The mechanized announcement will instruct the caller that for an additional charge they may have their call automatically completed by depressing a specific digit on the Touch Tone keypad. All completed calls will be charged the ECC service charge, in addition to any other appropriate charges.²

ECC service is effective on and after September 30, 1990.

ECC will only be furnished where facilities and operating conditions permit.

ECC will not be provided to the following services:

800 Service

(D)
(N)

900 Service^{/3/}

Inmate Service

This offering provides call completion on a LATA wide basis only.

The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

/1/ Also known as Local Toll.

/2/ See A.4.a.(12) and (14), following for rate.

/3/ California 900 and California 976 services withdrawn effective November 1, 2010.

(N)

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1/} (cont'd)

A. GENERAL (cont'd)

2. Regulations (cont'd)

f. Express Call Completion (cont'd)

This service is furnished solely for the telephone calling purposes of the caller.

Provisions concerning limitations of liability and allowance for interruptions in service are set forth in Guidebook Part 2, Section 2.

The usage associated with a call will be subject to any applicable discount.

Centrex, PBX and Commstar II^{/2/} customers with toll restriction will be offered ECC on an alternate billing basis only.^{/3/}

(C)

- g. The MTS usage charges associated with up to five (5) ISDN lines, used for data and video applications, for Public Schools, Libraries and Community Colleges and Private Schools as defined in Guidebook Part 2, Section 2, participating in the Education First Program shall be waived for a period of one (1) year. The one (1) year period shall begin on the date of installation of the ISDN lines and continue for twelve (12) months after which time the customer shall begin paying the usage charges associated with these lines.
- h. When calls are made to or from prefixes used by Emergency Preparedness Trailers within the lata of each prefix, no charge will be made to the calling party. For calls made outside of the LATA, toll charges will apply. The Emergency Preparedness prefixes are:

LATA	AREA CODE	PREFIX
1	510	999
1	650	999
2	530	999
3	916	999
4	559	910
5	323	561
5	714	561
6	619	844
7	661	561
8	831	999
9	209	919
10	805	561

/1/ Also known as Local Toll.

/2/ Commstar II is a Grandfathered service. See Part 20, Section 7, for details.

/3/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

(N)

(N)

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1/} (cont'd)**A. GENERAL (cont'd)****3. Territory**

Between two points within a LATA where the respective rate centers of such points also are located in said LATA.

4. Rates and Charges**a. Method of Applying Rates^{/1/}**

(1) Toll rates between points (cities, towns or localities) are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes.

(2) Determine the rate airline distance between the rate centers involved.

Where a point is divided into district areas specified in Guidebook, Part 9, Section 2, the rate airline distance is the mileage between the rate center of the district area and the rate center of the other point, except that when such mileage exceeds 40 miles the rate airline distance is the mileage between the exchange rate center and the rate center of the other point with a minimum of 41 miles.

If both points are divided into district areas the rate airline distance is the mileage between the rate centers of the district areas, except that when such mileage exceeds 40 miles the rate airline distance is the mileage between the exchange rate centers with a minimum of 41 miles.

(3) Refer to (11) following. Opposite the mileage step which includes the mileage determined as in (2) preceding, will be found the rates for sent-paid dial initial periods and rates for additional minutes for all classes of service between the rate centers involved. Below the table are the service charges for operator station service. (C) (C) (C)

/1/ In addition to the rates shown in this schedule, one or more of the operator assistance service charges in Guidebook Part 11, Section 2, may apply per message.

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/5/} (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(4) Rate Periods^{/1/}Monday thru Friday

<u>Hours</u> ^{/2/}	<u>Rate</u>
8:00 am to 5:00 pm	Day
5:00 pm to 11:00 pm	Evening
11:00 pm to 8:00 am	Night/Weekends

Saturday and Sunday

<u>Hours</u>	<u>Rate</u>
ALL	Night/Weekends

Discounts for Certified TTY and Speech Disabled

Message toll rate periods and rate discounts for households of DDTP confirmed certified TTY and speech disabled users as specified in Guidebook, Part 4, Section 2 are as follows.

Monday thru Friday

<u>Hours</u>	<u>Rate</u>	<u>Discount</u> ^{/3,4/}
8:00 am to 5:00 pm	Day	25%
5:00 pm to 11:00 pm	Evening	30%
11:00 pm to 8:00 am	Night/Weekend	30%

Saturday and Sunday

<u>Hours</u>	<u>Rate</u>	<u>Discount</u>
ALL	Night/Weekend	30%

/1/ Night/Weekend rates apply on Holidays, see 4.a. (12) following.

/2/ To, but not including.

/3/ See Regulation 2.g. preceding

/4/ Discounts apply to the sum of the initial minute and additional minute for each rate period. Dial charges are determined from (11) following. Discounts do not apply to service charges in (11) following.

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(C)

/5/ Also known as Local Toll

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1/} (cont'd)**A. GENERAL (cont'd)****4. Rates and Charges (cont'd)****a. Method of Applying Rates (cont'd)****(5) Dial Station Service**

Dial station rates apply to:

Sent-Paid messages dialed and completed by the customer from a residence, business or customer-owned pay (COPT) telephone without the assistance of a Company operator.

Sent-Paid messages placed with the assistance of an operator where:

- Dial completion facilities are not available.
- Equipment or circuit conditions cause unsuccessful dial attempts.
- The customers identify themselves as being disabled and unable to dial. (C)
- The Company operator must identify the calling number where automatic recording equipment is not available.
- The Company operator reestablishes the connection after a service failure on a customer dialed call.
- The California Relay Service communication assistant completes a call between a TDD and a non-TDD telephone.
- The customers are identified as being visually or physically impaired (mobility impaired) and they use a Company operator to make a local call (except COPT).

/1/ Also known as Local Toll

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1} (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(6) Collection of Charges

Charges (including messenger charges) for all classes of telephone calls are billed against or collected from the calling telephone number. However, upon request, calls between points within a LATA may be placed on a non sent-paid basis and toll charges may be:

- Billed against or collected from the called telephone number, except a COPT telephone number (i.e., charges may be reversed) if the charges are accepted at the called station.^{/2} (C)
- Billed against or collected from a third telephone number or account, except a COPT telephone number anywhere in the United States or Canada where such billing is accepted at the third telephone.^{/2} (C)
- Billed against another telephone company (credit) calling card account when the party requesting such billing is authorized to use such (credit) calling card. (D)
(D)

/1/ Also known as Local Toll.

/2/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1} (cont'd)**A. GENERAL (cont'd)**

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(7) Time of Day and Day of Week

The rate applicable is determined by the day and time (standard or daylight savings) at the rate center of the calling station when the connection is established.

(8) Initial Period and Additional Minutes and Rounding

Rates are quoted in terms of initial period and additional minutes.

Initial Period:

- Dial Station, Operator Station and California Relay Service. (C)
- Initial period rates shown in (11) following, are for connections of one minute or any fraction thereof. (C)

Additional Minutes

All additional minute rates shown in (11) following, are for each additional minute or any fraction thereof that the connection continues beyond the initial period. (C)

Rounding

Calls are rated using one of the following schedules^{/2}. Each call will be billed a one minute minimum. After the initial one minute minimum, calls will be billed in one minute increments. Each fractional call is rounded to nearest cent.

Calls are rated using one of the following schedules^{/3}. Each call will be billed an 18 second minimum. After the initial 18 second minimum, calls will be billed in six second increments. Each fractional call is rounded to nearest cent.

/1/ Also known as Local Toll.

/2/ Rounding applies to all plans following except business Advantage 1000.

/3/ Rounding applies to business Advantage 1000.

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1/} (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(9) Timing of Messages - Chargeable Time

- Chargeable time for calls placed on a Dial, Operator, or California Relay Service basis begins when connection is established between the calling station and the called station or private branch exchange switchboard or radiotelephone company system.

(C)

(D)

(D)

- Chargeable time for all messages ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

/1/ Also known as Local Toll

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1/} (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(10) Reserved

(C)

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^{/1/} Also known as Local Toll.

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/3/} (cont'd)**A. GENERAL (cont'd)**

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service ^{/1,2/}

/1/ In addition to the MTS* schedule preceding, the following Pay Phone Use Charge applies to each intraLATA non-sent paid message made over a pay telephone: calling card, bill to third party, and collect Payphone Use Charge: \$.30 ^{/4/}

(C)

/2/ In addition to the MTS schedule preceding and the Station Operator Handled and Pay Station service charges listed in Guidebook, Part 9 and Part 11, the payphone service provider in a prison or correctional institution may impose an Inmate Station Service Charge. This deregulated charge is applicable to Station Operator Handled IntraLATA collect calls from a prison or correctional facility and, as required by the Commission, will not exceed \$1.70 per call.^{/4/}

(C)

/3/ Also known as Local Toll.

/4/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

(N)

(N)

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1} (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Res) (cont'd)

i. Residence Schedule

DAY RATE MILEAGE	Initial Minute Rate	Each Add'l Minute Rate	
13-16	\$0.64	\$0.64	(I)
17-20	0.64	0.64	
21-25	0.64	0.64	
26-30	0.64	0.64	
31-40	0.64	0.64	
41-50	0.64	0.64	
51-70	0.64	0.64	
71+	0.64	0.64	(I)
EVENING RATE MILEAGE			
13-16	\$0.64	\$0.64	(I)
17-20	0.64	0.64	
21-25	0.64	0.64	
26-30	0.64	0.64	
31-40	0.64	0.64	
41-50	0.64	0.64	
51-70	0.64	0.64	
71+	0.64	0.64	(I)
NIGHT & WEEKEND RATE MILEAGE			
13-16	\$0.64	\$0.64	(I)
17-20	0.64	0.64	
21-25	0.64	0.64	
26-30	0.64	0.64	
31-40	0.64	0.64	
41-50	0.64	0.64	
51-70	0.64	0.64	
71+	0.64	0.64	(I)

/1/ Also known as Local Toll.

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1/} (cont'd)

(C)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Res) (cont'd)

ii. Reserved

(C)

(D)

(D)

(C)

/1/ Also known as Local Toll.

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1/}(cont'd)

(C)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Res) (cont'd)

iii. Reserved

(D)

(D)

(D)

/1/ Also known as Local Toll.

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(D)

(C)

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE¹(cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Res) (cont'd)

iv. Operator Handled Schedule - Residence

<u>MILEAGE</u>	<u>DIAL 1-MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
DAY RATE		
0- 12	\$.1530	\$.0759
13- 16	.1530	.0759
17- 20	.1530	.0759
21- 25	.1910	.1327
26- 30	.1910	.1327
31- 40	.1910	.1327
41- 50	.2194	.1517
51- 70	.2194	.1517
Over 71	.2479	.1991
EVENING RATE		
0- 12	\$.1151	\$.0569
13- 16	.1151	.0569
17- 20	.1151	.0569
21- 25	.1625	.1138
26- 30	.1625	.1138
31- 40	.1625	.1138
41- 50	.1720	.1233
51- 70	.1720	.1233
Over 71	.1815	.1422
NIGHT AND WEEKEND RATE		
0- 12	\$.0677	\$.0569
13- 16	.0677	.0569
17- 20	.0677	.0569
21- 25	.1056	.0853
26- 30	.1056	.0853
31- 40	.1056	.0853
41- 50	.1341	.0948
51- 70	.1341	.0948
Over 71	.1625	.1422

/1/ Also known as Local Toll.

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE² (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(11) Mileages and Corresponding Rates for Different Classes of Service (Res) (cont'd)

iv. Operator Handled Schedule - Residence (cont'd)

- Operator Assistance Service Charges (see Guidebook, Part 11, Section 1) and the Pay Phone Use Charge (see Guidebook, Part 9, Section 1) are applicable per message. (C)

/1/

Also known as Local Toll.

(D)
(C)

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1/} (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(12) Mileages and Corresponding Rates for Different Classes of Service (Bus)(cont'd)

i. Business Schedule

DAY RATE MILEAGE	Dial 1-Minute	Each Add'l Minute	
13-16	\$5.11	\$5.11	(I)
17-20	5.11	5.11	
21-25	5.11	5.11	
26-30	5.11	5.11	
31-40	5.11	5.11	
41-50	5.11	5.11	
51-70	5.11	5.11	
71+	5.11	5.11	(I)
EVENING RATE MILEAGE			
13-16	\$5.11	\$5.11	(I)
17-20	5.11	5.11	
21-25	5.11	5.11	
26-30	5.11	5.11	
31-40	5.11	5.11	
41-50	5.11	5.11	
51-70	5.11	5.11	
71+	5.11	5.11	(I)
NIGHT & WEEKEND RATE MILEAGE			
13-16	\$5.11	\$5.11	(I)
17-20	5.11	5.11	
21-25	5.11	5.11	
26-30	5.11	5.11	
31-40	5.11	5.11	
41-50	5.11	5.11	
51-70	5.11	5.11	
71+	5.11	5.11	(I)

/1/ Also known as Local Toll.

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1/} (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(12) Mileages and Corresponding Rates for Different Classes of Service (Bus) (cont'd)

i. Business Schedule (cont'd)

- Station Operator Handled and Pay Station service charges listed in Guidebook Part 11, Section 1. The payphone service provider in a prison or correctional institution may impose an Inmate Station Service Charge. This deregulated charge is applicable to Station Operator handled IntralATA collect calls from a prison or correctional facility and, as required by Commission, will not exceed \$1.70 per call.^{/2/} (C) (C) (C)

/1/ Also known as Local Toll.

/2/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

(N)
(N)

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1/} (cont'd)

(C)

- A. GENERAL (cont'd)
- 4. Rates and Charges (cont'd)

- a. Method of Applying Rates (cont'd)

- (12) Mileages and Corresponding Rates for Different Classes of Service (Bus) (cont'd)

- ii. Reserved

(C)

(D)

/1/ Also known as Local Toll.

(D)

(C)

1. TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE^{/1/} (cont'd)

(C)

A GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(12) Mileages and Corresponding Rates for Different Classes of Service (Bus) (cont'd)

ii. Reserved (Cont'd)

(C)

(D)

(D)

/1/ Also known as Local Toll.

(D)

(D)

(C)

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE¹ (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(12) Mileages and Corresponding Rates for Different Classes of Service (Bus)(cont'd)

iii. OPERATOR HANDLED SCHEDULE - BUSINESS

<u>MILEAGE</u>	<u>DIAL 1-MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
DAY RATE		
0- 12	\$.1530	\$.0759
13- 16	.1530	.0759
17- 20	.1530	.0759
21- 25	.1910	.1327
26- 30	.1910	.1327
31- 40	.1910	.1327
41- 50	.2194	.1517
51- 70	.2194	.1517
Over 71	.2479	.1991
EVENING RATE		
0- 12	\$.1151	\$.0569
13- 16	.1151	.0569
17- 20	.1151	.0569
21- 25	.1625	.1138
26- 30	.1625	.1138
31- 40	.1625	.1138
41- 50	.1720	.1233
51- 70	.1720	.1233
Over 71	.1815	.1422
NIGHT AND WEEKEND RATE		
0- 12	\$.0677	\$.0569
13- 16	.0677	.0569
17- 20	.0677	.0569
21- 25	.1056	.0853
26- 30	.1056	.0853
31- 40	.1056	.0853
41- 50	.1341	.0948
51- 70	.1341	.0948
Over 71	.1625	.1422

/1/ Also known as Local Toll.

1. TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE^{/1/} (cont'd)

(C)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(12) Mileages and Corresponding Rates for Different Classes of Service (Bus) (cont'd)

iii. OPERATOR HANDLED SCHEDULE – BUSINESS (cont'd)

(D)

(D)

/1/ Also known as Local Toll

(D)

(D)

(C)

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE^{/1/} (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(13) Reserved

(C)
(D)

(D)

(14) Holidays

Night rates apply on the following holidays:

New Year's Day/January 1
Washington's Birthday/3rd Monday in February
Independence Day/July 4

Labor Day
Thanksgiving Day
Christmas Day/December 25

^{/1/} Also known as Local Toll.

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE² (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(15) Optional Discount Plans¹

-- Business and Residence customers may, for the indicated nonrecurring and monthly charges as shown below, receive a discount on all intraLATA directly dialed message toll charges. The discount rate is dependent on the total amount of monthly directly dialed message toll usage as billed.

<u>PLAN 1</u>	<u>DISCOUNT RATE</u>
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\$0 - \$1350.00 per account over \$1350.01 per account	10% 15%
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<u>PLAN A</u>	<u>DISCOUNT RATE</u>
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\$3000 or more per account if usage does not reach \$3000 discounts from Plan 1 apply	35%
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Illustrative Only

- a. \$1,600.00 = Applicable total message toll usage billed.
- b. \$1,350.00 @ 10% discount = \$135.00
- c. \$250.00 @ 15% discount = \$ 37.50
- d. Total amount discounted = \$172.50

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
Plan 1	\$ 9.50	\$ 14.25	BLLBU
Plan A	\$ 9.50	\$237.48	BLLBA

Plan 1	NA	NA	BLLBU
Plan A	NA	NA	BLLBA

/1/ Also see Regulations 2.e. preceding.

/2/ Also known as Local Toll.

1. TWO-POINT MESSAGE TELECOMMUNICATION SERVICE ¹ (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(16) Express Call Completion (ECC) ²

This service allows call completion to a desired intraLATA number for customers calling directory assistance (DA).

Express Call Completion for one listing is included in the Directory Assistance service charge.

(17) Company Prepaid Phone Card – Business

Company Prepaid Phone Cards allow customers that pay in advance to complete calls via a Company provided 800 number printed on the card they have purchased. Customers will enter a 10-digit PIN number to begin calling.

Customers can place intraLATA, interLATA and international direct dial calls. The Company will carry the intraLATA calls in its territory. Participating interexchange carriers will carry interLATA and international calls.

A flat per-minute cost will be deducted on calls as the card is being used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card.

Service is offered subject to the availability of the necessary facilities and/or equipment. The Company reserves the right not to provide service to or from a location where legally prohibited or the necessary facilities or equipment are not available.

Customers requesting refunds will be directed to mail the card to a Company refund center. A check will be remitted for the remaining balance.

/1/ Also known as Local Toll.

/2/ See Regulations A.2.f. preceding.

1. TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE¹ (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(18) Pacific Bell Prepaid Phone Card - Residence

Pacific Bell Prepaid Phone Cards allow customers that pay in advance to complete calls via a company provided 800 number printed on the card they have purchased. Customers will enter a 10-digit PIN number to begin calling.

Customers can place intraLATA, interLATA and international direct dial calls. Pacific Bell will carry the intraLATA calls in its territory. Participating interexchange carriers will carry interLATA and international calls.

/1/ Also known as Local Toll.

1. TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE¹ (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(18) Pacific Bell Prepaid Phone Card - Residence (cont'd)

A flat per-minute cost will be deducted on calls as the card is being used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card.

Customers requesting refunds will be directed to mail the card to a Company refund center. A check will be remitted for the remaining balance.

Service is offered subject to the availability of the necessary facilities and/or equipment. The Company reserves the right not to provide service to or from a location where legally prohibited or the necessary facilities or equipment are not available.

Company Prepaid Phone Cards are available in various denominations as specified below:

<u>DENOMINATION</u>	<u>PRICE PER MINUTE</u>
\$ 2.00	\$0.28
5.00	0.28
10.00	0.28
20.00	0.28
25.00	0.28
50.00	0.28

Company Prepaid Phone Cards may not be used on the following types of calls:

- Calls to 500, 700, 800 or 900 numbers
- Calls to Directory Assistance
- Operator Assistance Calls
- Conference Calls
- Calls requiring time and charges

(19) The Company may provide on a promotional basis free five minute cards. These promotional cards will not exceed 10% of the forecasted revenue for this service.

/1/ Also known as Local Toll.

1. TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE¹ (cont'd)

- A. GENERAL (cont'd)
- 4. Rates and Charges (cont'd)
- a. Method of Applying Rates (cont'd)

(20) Company Prepaid Phone Card - Business (cont'd)

Company Prepaid Phone Cards are available in various denominations as specified below:

<u>DENOMINATION</u>	<u>PRICE PER MINUTE</u>
\$ 2.00	\$0.28
5.00	0.28
10.00	0.28
20.00	0.28
25.00	0.28
50.00	0.28

Company Prepaid Phone Cards may not be used on the following types of calls:

- Calls to 500, 700, 800 or 900 numbers
- Calls to Directory Assistance
- Operator Assistance Calls
- Conference Calls
- Calls requiring time and charges

/1/ Also known as Local Toll.

1. TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE³ (Cont'd)

- A. GENERAL (Cont'd)
- 4. Rates and Charges (Cont'd)
 - a. Method of Applying Rates (Cont'd)

(21) Company CoBranded Prepaid Phone Card¹

Company CoBranded Prepaid Phone Card will allow those businesses that meet the Company's selection criteria to add prepaid calling functionality to their bank card products.

Company CoBranded Prepaid Phone Card will function as described in (20) preceding and will be priced as listed below.

End users of a selected business shall purchase the service at the listed price. Billing and collection of end user charges will be subject to an agreement between the Utility and the selected business.

Price Per Minute ²	
	\$0.37

- /1/ The Company will share marketing expense with the institution. The institution will be responsible for card fulfillment including refunds.
- /2/ Price Per Minute applies to the Company's intraLATA service. Customers are responsible for establishing complementary arrangements with interLATA carriers for interLATA service.
- /3/ Also known as Local Toll

1. TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE¹ (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

(22) Customers may purchase prepaid intraLATA service in bulk for promotional services. The bulk service offering will function as described in Guidebook, Part 9, Section 1 and will be priced as listed below and shall be provided as a promotional offering not for direct sale to end user customers.

Price Per Minute ²	
	\$0.20

/1/ Also known as Local Toll.

/2/ Price Per Minute applies to AT&T intraLATA service. Customers are responsible for establishing complementary arrangements with interLATA carriers for interLATA service.

1. TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE² (cont'd)

A. GENERAL (cont'd)

4. Rates and Charges (cont'd)

a. Method of Applying Rates (cont'd)

- (23) AT&T business customer end users who convert their existing intraLATA toll service provider to AT&T from an alternate intraLATA toll service provider will receive a credit¹ on their bill per telephone number converted.
- (24) AT&T residence customer end users who convert their existing intraLATA toll service provider to AT&T from an alternate intraLATA toll service provider will receive a credit¹ on their bill per telephone number converted.

/1/ In an amount that is equal to the LPIC change charge in Schedule Cal.P.U.C. No. 175-T, Section 13.3.

/2/ Also known as Local Toll.

2. RESERVED

(C)
(D)

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