

**1 COMPLETELINK® 2.0 (Business) (cont'd)****C. REGULATIONS**

1. CompleteLink® 2.0 is available only for selected business service where the Company also provides local service as the Incumbent Local Exchange Carrier (ILEC).
2. CompleteLink® 2.0 is available to any business customer that can meet the plan's MARC and term requirements.
3. A customer may subscribe to multiple CompleteLink® 2.0 agreements at the same time, but a Billing Telephone Number (BTN) may only be included under one CompleteLink® 2.0 plan.
4. CompleteLink® 2.0 is limited to a maximum of 250 statewide BTNs billed to the customer of record.
5. CompleteLink® 2.0 discounts are not available on any local toll optional calling plans or eligible business services with existing term discounts.
6. CompleteLink® 2.0 is offered under a one year, two year, three year, or five year term. Customers must select one of the offered MARC levels and must sign a Confirmation of Service Order to indicate their selections. A customer may increase their MARC level at any time without assessment of early termination charges. To increase a MARC, the customer must also commit to a new term. A decrease of the MARC level during the term is deemed to be a termination of the service and early termination charges as described in E., following, are applicable unless the customer qualifies for a Business Downturn MARC Downgrade defined in E. following.

**1. COMPLETELINK® 2.0 (Business) (cont'd)****C. REGULATIONS**

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2. CompleteLink® 2.0 is available to any business customer that can meet the plan's MARC and term requirements.
3. A customer may subscribe to multiple CompleteLink® 2.0 agreements at the same time, but a Billing Telephone Number (BTN) may only be included under one CompleteLink® 2.0 plan.
4. CompleteLink® 2.0 is limited to a maximum of 250 statewide BTNs billed to the customer of record. For agreements established on or after October 1, 2009, CompleteLink 2.0 will be limited to a maximum of 1,000 BTN's per agreement in total billed to the customer of record. (N)  
(N)
5. CompleteLink® 2.0 discounts are not available on any local toll optional calling plans or eligible business services with existing term discounts.
6. CompleteLink® 2.0 is offered under a one year, two year, three year, or five year term. Customers must select one of the offered MARC levels and must sign a Confirmation of Service Order to indicate their selections. A customer may increase their MARC level at any time without assessment of early termination charges. To increase a MARC, the customer must also commit to a new term. A decrease of the MARC level during the term is deemed to be a termination of the service and early termination charges as described in E., following, are applicable unless the customer qualifies for a Business Downturn MARC Downgrade defined in E. following.

**1. COMPLETELINK® 2.0 (Business) (cont'd)****C. REGULATIONS**

1. CompleteLink® 2.0 is available only for selected business service where the Company also provides local service as the Incumbent Local Exchange Carrier (ILEC).  
  
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2. CompleteLink® 2.0 is available to any business customer that can meet the plan's MARC and term requirements.  
  
(C)
3. A customer may subscribe to multiple CompleteLink® 2.0 agreements at the same time, as further defined in C.21., following, but a Billing Telephone Number (BTN) may only be included under one CompleteLink® 2.0 plan. See C.21., following, for additional information.  
  
(C)
4. CompleteLink® 2.0 is limited to a maximum of 250 statewide BTNs billed to the customer of record. For agreements established on or after October 1, 2009, CompleteLink 2.0 will be limited to a maximum of 1,000 BTN's per agreement in total billed to the customer of record.  
  
(C)
5. CompleteLink® 2.0 discounts are not available on any local toll optional calling plans or eligible business services with existing term discounts.  
  
(C)
6. CompleteLink® 2.0 is offered under a one year, two year, three year, or five year<sup>/1</sup> term. Customers must select one of the offered MARC levels and must sign a Confirmation of Service Order to indicate their selections. A customer may increase their MARC level at any time without assessment of early termination charges. To increase a MARC, the customer must also commit to a new term. A decrease of the MARC level during the term is deemed to be a termination of the service and early termination charges as described in E., following, are applicable unless the customer qualifies for a Business Downturn MARC Downgrade defined in E. following.  
  
(C)

/1/ For new agreements established on or after October 10, 2012, the five year term agreement will no longer be available.  
(N)

(N)

**1. COMPLETELINK® 2.0 (Business) (cont'd)****C. REGULATIONS (cont'd)**

7. The customer must meet or exceed the selected MARC at the end of each 12-months of the term plan. If the customer fails to meet or exceed the MARC in any year of the customer's term, the customer will be billed an Under Utilization Charge which is the difference between the MARC and the actual billings for the Contributory Services, excluding taxes and surcharges.
8. The customer's term commitment commences the day after the CompleteLink® 2.0 service is provided by the Company. The date provided shall be the date the service order is completed by the Company's billing system. MARC revenue is the sum total of the customer's annual billings on all included business accounts for services specified as Contributory in the CompleteLink® 2.0 Guidebook.
9. Services contributing towards the MARC ("Contributory" services) include all of the Company's regulated services, (unless herein excluded) including services regulated by the Federal Communications Commission (FCC). FCC regulated services may be considered "Contributory" but will not be "Eligible" for any CompleteLink® 2.0 discounts.

The customer may also include, as contributory, services provided in other AT&T regions where AT&T provides local exchange service and where the CompleteLink® 2.0 plan is also available.

10. Revenue from the following services are not included as Contributory Services or counted towards the achievement of the MARC:

Enhanced 9-1-1 (E9-1-1) surcharges, Deaf and Disabled surcharges, Billing Surcharges, Federal Subscriber Line Charges, Federal Universal Service Fees, State Regulatory Fees, California High Cost Fund-A (CHCF-A), California High Cost Fund-B (CHCF-B), the California Teleconnect Fund Surcharge (CTF), California LifeLine Surcharge, California Relay Service and Communications Devices Fund, Primary Interexchange Carrier (PIC) charges or Local Number Portability Charges.

Additionally, any services provided by the Company's affiliates (e.g., AT&T Messaging) such as Frame Relay, Asynchronous Transfer Mode (ATM) Cell Relay, Digital Subscriber Line (DSL) Service, Internet services or wireless services are also non-Contributory, along with Customer Owned Pay Telephones, charges for services provided by any other service provider and billed by the Company on behalf of that other service provider, corresponding taxes, surcharges and fees; and any other tax, surcharge or fee imposed by any local, state or federal government entity.

**1. COMPLETELINK® 2.0 (Business) (cont'd)****C. REGULATIONS (cont'd)**

11. There is no nonrecurring service charge or set-up charge to establish a CompleteLink® 2.0 plan. Guidebook recurring and nonrecurring charges will apply for the installation and use of any newly installed CompleteLink® 2.0 contributory or eligible services, with exceptions as noted elsewhere within this Guidebook.
12. With the exception of local exchange access service and local usage services, CompleteLink® 2.0 customers are not required to purchase any of the MARC Contributory Services.
13. Interstate and IntraLATA-Interstate calls do not qualify for CompleteLink® 2.0 discounts. The Company will bill Guidebook rates for these calls and will adjust billing or backbill, subject to Guidebook and/or tariff regulations, to reflect the proper rate.
14. Additional discounts will not apply to the eligible CompleteLink® 2.0 products, except as contained within this Guidebook and as may apply to DS1, PRI (Primary Rate ISDN Interface)<sup>1</sup>, and SuperTrunk services, where term rates may apply along with the CompleteLink® 2.0 discounts.
15. Guidebook nonrecurring service charges associated with ordering CompleteLink® 2.0 eligible Measured Rate Business access lines (access lines), vertical features (Custom Calling Services), and/or Hunting will be waived for all Win and Winback customers when the access lines, vertical features and/or Hunting services are ordered at the time of the initial CompleteLink® 2.0 agreement.

Win customers are those customers who currently have service with a Competitive Local Exchange Carrier (CLC) operating within the Company's service area and who now wish to establish their service with the Company.

Winback refers to customers who discontinued service with the Company for the purpose of establishing service with a CLC and who now wish to return to the Company.

**NOTE 1:** Primary Rate ISDN Interface is not an eligible service for CompleteLink® 2.0 term agreements signed on or after February 3, 2007.

**1. COMPLETELINK® 2.0 (Business) (cont'd)****C. REGULATIONS (cont'd)**

11. There is no nonrecurring service charge or set-up charge to establish a CompleteLink® 2.0 plan. Guidebook recurring and nonrecurring charges will apply for the installation and use of any newly installed CompleteLink® 2.0 contributory or eligible services, with exceptions as noted elsewhere within this Guidebook.
12. With the exception of local exchange access service and local usage services, CompleteLink® 2.0 customers are not required to purchase any of the MARC Contributory Services.
13. Interstate and IntraLATA-Interstate calls do not qualify for CompleteLink® 2.0 discounts. The Company will bill Guidebook rates for these calls and will adjust billing or backbill, subject to Guidebook and/or tariff regulations, to reflect the proper rate.
14. Additional discounts will not apply to the eligible CompleteLink® 2.0 products, except as contained within this Guidebook and as may apply to DS1, PRI (Primary Rate ISDN Interface)<sup>1</sup>, and SuperTrunk® services, where term rates may apply along with the CompleteLink® 2.0 discounts. (C)
15. Guidebook nonrecurring service charges associated with ordering CompleteLink® 2.0 eligible Measured Rate Business access lines (access lines), vertical features (Custom Calling Services), and/or Hunting will be waived for all Win and Winback customers when the access lines, vertical features and/or Hunting services are ordered at the time of the initial CompleteLink® 2.0 agreement.

Win customers are those customers who currently have service with a Competitive Local Exchange Carrier (CLC) operating within the Company's service area and who now wish to establish their service with the Company.

Winback refers to customers who discontinued service with the Company for the purpose of establishing service with a CLC and who now wish to return to the Company.

**NOTE 1:** Primary Rate ISDN Interface is not an eligible service for CompleteLink® 2.0 term agreements signed on or after February 3, 2007.

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## C. REGULATIONS (Cont'd)

16. Win and Winback business customers who establish service with the Company and subscribe to a CompleteLink® 2.0 agreement will receive an accelerated discount that is calculated as a percentage of their agreed upon MARC and will be applied as a credit to their bill. The accelerated discounts will be applied upfront, upon subscription to the CompleteLink® 2.0 and yearly (for terms exceeding one year) afterwards, according to the schedule below. Accelerated discounts are determined based upon Win/Winback services only and may not be determined based on existing services. When a CompleteLink® 2.0 agreement contains both existing services and Win/Winback services, the Win/Winback services will not be eligible for any accelerated discounts.

Win and Winback customers who establish a CompleteLink® 2.0 agreement and later upgrade to a new term length and/or MARC level, or terminate their CompleteLink® 2.0 agreement prior to its expiration date, will forego any accelerated discounts not yet received. Customers who upgrade will retain any accelerated discounts already received and will not receive any yearly accelerated discounts based on their original CompleteLink® 2.0 term.

Accelerated Discount Schedule

	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Upfront Discount	5%	15%	20%	25%
1st Year Accelerated Discount	N/A	10%	10%	10%
2nd Year Accelerated Discount	N/A	N/A	5%	5%
3rd Year Accelerated Discount	N/A	N/A	N/A	5%
4th Year Accelerated Discount	N/A	N/A	N/A	5%

There is no 5th Year Accelerated Discount.

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## C. REGULATIONS (Cont'd)

16. Win and Winback business customers who establish service with the Company and subscribe to a CompleteLink® 2.0 agreement will receive an accelerated discount that is calculated as a percentage of their agreed upon MARC and will be applied as a credit to their bill. The accelerated discounts will be applied upfront, upon subscription to the CompleteLink® 2.0 and yearly (for terms exceeding one year) afterwards, according to the schedule below. Accelerated discounts are determined based upon Win/Winback services only and may not be determined based on existing services. When a CompleteLink® 2.0 agreement contains both existing services and Win/Winback services, the Win/Winback services will not be eligible for any accelerated discounts.

Win and Winback customers who establish a CompleteLink® 2.0 agreement and later upgrade to a new term length and/or MARC level, or terminate their CompleteLink® 2.0 agreement prior to its expiration date, will forego any accelerated discounts not yet received. Customers who upgrade will retain any accelerated discounts already received and will not receive any yearly accelerated discounts based on their original CompleteLink® 2.0 term.

Accelerated Discount Schedule

	1 Year Term	2 Year Term	3 Year Term	5 Year Term <sup>/1</sup>	(C)
Upfront Discount	5%	15%	20%	25%	
1st Year Accelerated Discount	N/A	10%	10%	10%	
2nd Year Accelerated Discount	N/A	N/A	5%	5%	
3rd Year Accelerated Discount	N/A	N/A	N/A	5%	
4th Year Accelerated Discount	N/A	N/A	N/A	5%	

There is no 5th Year Accelerated Discount.

/1/ For new agreements established on or after October 10, 2012, the five year term agreement will no longer be available.

(N)  
(N)

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## C. REGULATIONS (Cont'd)

16. Win and Winback business customers who establish service with the Company and subscribe to a CompleteLink® 2.0 agreement will receive an accelerated discount that is calculated as a percentage of their agreed upon MARC and will be applied as a credit to their bill. The accelerated discounts will be applied upfront, upon subscription to the CompleteLink® 2.0 and yearly (for terms exceeding one year) afterwards, according to the schedule below. Accelerated discounts are determined based upon Win/Winback services only and may not be determined based on existing services. When a CompleteLink® 2.0 agreement contains both existing services and Win/Winback services, the Win/Winback services will not be eligible for any accelerated discounts.

Win and Winback customers who establish a CompleteLink® 2.0 agreement and later upgrade to a new term length and/or MARC level, or terminate their CompleteLink® 2.0 agreement prior to its expiration date, will forego any accelerated discounts not yet received. Customers who upgrade will retain any accelerated discounts already received and will not receive any yearly accelerated discounts based on their original CompleteLink® 2.0 term.

Accelerated Discount Schedule

	1 Year Term <sup>/2/</sup>	2 Year Term	3 Year Term	5 Year Term <sup>/1/</sup>	(C)
Upfront Discount	5%	15%	20%	25%	
1st Year Accelerated Discount	N/A	10%	10%	10%	
2nd Year Accelerated Discount	N/A	N/A	5%	5%	
3rd Year Accelerated Discount	N/A	N/A	N/A	5%	
4th Year Accelerated Discount	N/A	N/A	N/A	5%	

There is no 5th Year Accelerated Discount.

/1/ For new agreements established on or after October 10, 2012, the five year term agreement will no longer be available.

/2/ For agreements established on or after January 1, 2013, the 1 year term agreement will no longer be available.

(N)  
(N)

**1. COMPLETELINK® 2.0 (Business) (cont'd)****C. REGULATIONS (cont'd)**

17. If the customer elects to discontinue the CompleteLink® 2.0 plan prior to the expiration of the term agreement, early termination charges as described in E. following will apply.
18. Customers will be notified prior to the term expiration date of their CompleteLink® 2.0 agreement. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's CompleteLink® 2.0 plan will terminate and the customer's services will be billed at the prevailing Guidebook rates.
19. For CompleteLink® 2.0 term agreements signed on and after October 23, 2006, local toll calls will not be eligible for the total volume discount.

Customers with a CompleteLink® 2.0 term agreement signed before October 23, 2006, will continue to receive the applicable total volume discount on their local toll calls until the end of their term.

20. For CompleteLink® 2.0, Individual Line and Multiline Measured Rate Business Service including Hunting (optional) are billed at the rate listed in F. Rates And Charges, following, before the application of the MARC Total Volume Discount. This rate applies to new term agreements signed on or after December 1, 2006.

Customers with a CompleteLink® 2.0 term agreement signed prior to December 1, 2006, will continue to receive the applicable Individual Line and Multiline Measured Rate Business Service and Hunting rates listed in Guidebook, Part 4, Section 2.

Existing CompleteLink® 2.0 customers may convert to a new CompleteLink® 2.0 agreement providing the new term and revenue commitment is equal to or greater than their remaining CompleteLink® 2.0 term and revenue commitment.

**1. COMPLETELINK® 2.0 (Business) (cont'd)****D. ELIGIBLE SERVICES**

Eligible services will receive discounts based on the achievement of the customer's specific MARC and term commitment.

<u>Eligible Services</u>	<u>Applicable Guidebook Reference</u>
Business Measured Rate Service	Guidebook Part 2, Section 1
Calling Card Service Charges	Guidebook, Part 9, Section 1
Calling Card Usage	Guidebook, Part 9, Section 1
Custom 8 Toll-Free -	Guidebook, Part 10, Section 1

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## D. ELIGIBLE SERVICES (cont'd)

Eligible services will receive discounts based on the achievement of the customer's specific MARC and term commitment. (cont'd)

<u>Product</u>	<u>Applicable Tarrif/Guidebook Reference</u>
Custom Calling Services:	Guidebook, Section 4, Part
Anonymous Call Rejection	
Busy Call Forwarding <sup>1</sup>	
Busy Call Forwarding-Extended <sup>1</sup>	
Call Forwarding <sup>1</sup>	"
Caller Identification (Caller ID)	"
Call Return <sup>1</sup>	"
Call Screen <sup>1</sup>	"
Call Trace	"
Call Transfer Disconnect	"
Call Waiting <sup>1</sup>	"
Call Waiting ID	"
Delayed Call Forwarding <sup>1</sup>	"
Priority Ringing <sup>1</sup>	"
Privacy Manager	"
Remote Access to Call Forwarding	"
Repeat Dialing <sup>1</sup>	"
Select Call Forwarding <sup>1</sup>	"
Speed Calling 8 Code	"
Speed Calling 30 Codes	"
Three-Way Calling <sup>1</sup>	"
DS1 <sup>3</sup> (1.544 Mbps Service)	Schedule Cal.P.U.C. No. 175-T - ACCESS SERVICE Section 7 Special Access Service 7.5.8 Digital Services
Local Toll <sup>2</sup> Schedule	Guidebook, Part 4, Section 2
Local Usage Blocks of Time	Guidebook, Part 9, Section 3

NOTE 1: Additional feature discounts may apply for customers who qualify; see Guidebook, Part 7, Section 2

NOTE 2: Local toll is not eligible for the CompleteLink® 2.0 total volume discount for agreements signed on or after October 23, 2006.

NOTE 3: DS1 is not eligible for the CompleteLink® 2.0 total volume discount for agreements signed on or after August 22, 2007.

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## D. ELIGIBLE SERVICES (cont'd)

Eligible services will receive discounts based on the achievement of the customer's specific MARC and term commitment. (cont'd)

<u>Product</u>	<u>Applicable Tariff/Guidebook Reference</u>	
Custom Calling Services:	Guidebook, Section 7, Part 2	
Anonymous Call Rejection <sup>/4/</sup>	"	(C)
Busy Call Forwarding <sup>/1/</sup>	"	
Call Forwarding <sup>/1/</sup>	"	(C)
Caller Identification (Caller ID)	"	
Call Return <sup>/1/</sup>	"	(C)
Call Screen <sup>/1/</sup>	"	(C)
Call Trace	"	
Call Transfer Disconnect	"	
Call Waiting <sup>/1/</sup>	"	(C)
Call Waiting ID	"	
Delayed Call Forwarding <sup>/1/</sup>	"	(C)
Priority Ringing <sup>/1/</sup>	"	
Privacy Manager <sup>/4/</sup>	"	
Remote Access to Call Forwarding	"	
Repeat Dialing <sup>/1/</sup>	"	
Select Call Forwarding <sup>/1/</sup>	"	
Speed Calling 8 Code <sup>/1/, /4/</sup>	"	(C)
Speed Calling 30 Codes	"	
Three-Way Calling <sup>/1/</sup>	"	(C)
DS1 <sup>/3/</sup> (1.544 Mbps Service)	Schedule Cal.P.U.C. No. 175-T - ACCESS SERVICE Section 7 Special Access Service 7.5.8 Digital Services	(C)
Local Toll <sup>/2/</sup> Schedule	Guidebook, Part 4, Section 2	(C)
Local Usage Blocks of Time	Guidebook, Part 9, Section 3	

/1/ Additional feature discounts may apply for customers who qualify; see Guidebook, Part 7, Section 2. (C)  
 /2/ Local toll is not eligible for the CompleteLink® 2.0 total volume discount for agreements signed on or after October 23, 2006. (C)  
 /3/ DS1 is not eligible for the CompleteLink® 2.0 total volume discount for agreements signed on or after August 22, 2007. (C)  
 /4/ Frozen/Grandfathered for business customers: Anonymous Call Rejection, Speed Calling 8 and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2. (N)  
 (N)

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## D. ELIGIBLE SERVICES (cont'd)

Eligible services will receive discounts based on the achievement of the customer's specific MARC and term commitment. (cont'd)

<u>Product</u>	<u>Applicable Tariff/Guidebook Reference</u>
Custom Calling Services:	Guidebook, Section 7, Part 2
Anonymous Call Rejection <sup>/4/</sup>	"
Busy Call Forwarding <sup>/1/</sup>	"
Call Forwarding <sup>/1/</sup>	"
Caller Identification (Caller ID)	"
Call Return <sup>/1/</sup>	"
Call Screen <sup>/1/</sup>	"
Call Trace	"
Call Transfer Disconnect	"
Call Waiting <sup>/1/</sup>	"
Call Waiting ID	"
Delayed Call Forwarding <sup>/1/</sup>	"
Priority Ringing <sup>/1/</sup>	"
Privacy Manager <sup>/4/</sup>	"
Remote Access to Call Forwarding	"
Repeat Dialing <sup>/1/</sup>	"
Select Call Forwarding <sup>/1/</sup>	"
Speed Calling 30 Codes	"
Three-Way Calling <sup>/1/</sup>	"
DS1 <sup>/3/</sup> (1.544 Mbps Service)	Schedule Cal.P.U.C. No. 175-T - ACCESS SERVICE Section 7 Special Access Service 7.5.8 Digital Services
Local Toll <sup>/2/</sup> Schedule	Guidebook, Part 4, Section 2
Local Usage Blocks of Time	Guidebook, Part 9, Section 3

(D)

/1/ Additional feature discounts may apply for customers who qualify; see Guidebook, Part 7, Section 2.

/2/ Local toll is not eligible for the CompleteLink® 2.0 total volume discount for agreements signed on or after October 23, 2006.

/3/ DS1 is not eligible for the CompleteLink® 2.0 total volume discount for agreements signed on or after August 22, 2007.

/4/ Frozen/Grandfathered for business customers: Anonymous Call Rejection, and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2. (C)

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## D. ELIGIBLE SERVICES (cont'd)

Eligible services will receive discounts based on the achievement of the customer's specific MARC and term commitment. (Cont'd)

<u>Product</u>	<u>Applicable Tariff / Guidebook Reference</u>
Primary Rate ISDN Interface <sup>1</sup> (PRI)	Guidebook, Part 17, Section 2
Private Branch Exchange Trunk Line Service	Guidebook, Part 4, Section 2
Remote Call Forwarding	Guidebook, Part 4, Section 2
SuperTrunk	Guidebook, Part 6, Section 7
Unlimited Local Calling Plan	Guidebook, Part 9, Section 3
Zone Usage Measurement Service, Zones 1 and 2	Guidebook, Part 4, Section 2
ZUM 3 (Zone Usage Measurement, Zone 3)	Guidebook, Part 4, Section 2

NOTE 1: Primary Rate ISDN Interface (PRI) is not an eligible service for CompleteLink® 2.0 term agreements signed on or after February 3, 2007.

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## D. ELIGIBLE SERVICES (cont'd)

Eligible services will receive discounts based on the achievement of the customer's specific MARC and term commitment. (Cont'd)

<u>Product</u>	<u>Applicable Tariff / Guidebook Reference</u>	
Primary Rate ISDN Interface <sup>/1/</sup> (PRI)	Guidebook, Part 17, Section 2	(C)
Private Branch Exchange Trunk Line Service	Guidebook, Part 4, Section 2	
Remote Call Forwarding	Guidebook, Part 4, Section 2	
SuperTrunk	Guidebook, Part 4, Section 2	(C)
Unlimited Local Calling Plan	Guidebook, Part 9, Section 3	
Zone Usage Measurement Service, Zones 1 and 2	Guidebook, Part 4, Section 2	
ZUM 3 (Zone Usage Measurement, Zone 3)	Guidebook, Part 4, Section 2	

/1/ Primary Rate ISDN Interface (PRI) is not an eligible service for CompleteLink® 2.0 term agreements signed on or after February 3, 2007. (C)

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## D. ELIGIBLE SERVICES (cont'd)

Eligible services will receive discounts based on the achievement of the customer's specific MARC and term commitment. (Cont'd)

<u>Product</u>	<u>Applicable Tariff / Guidebook Reference</u>	
Primary Rate ISDN Interface <sup>/1/</sup> (PRI)	Guidebook, Part 17, Section 2	
Private Branch Exchange Trunk Line Service	Guidebook, Part 4, Section 2	
Remote Call Forwarding	Guidebook, Part 4, Section 2	
SuperTrunk®	Guidebook, Part 4, Section 2	(C)
Unlimited Local Calling Plan	Guidebook, Part 9, Section 3	
Zone Usage Measurement Service, Zones 1 and 2	Guidebook, Part 4, Section 2	
ZUM 3 (Zone Usage Measurement, Zone 3)	Guidebook, Part 4, Section 2	

/1/ Primary Rate ISDN Interface (PRI) is not an eligible service for CompleteLink® 2.0 term agreements signed on or after February 3, 2007.

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## D. ELIGIBLE SERVICES (cont'd)

Eligible services will receive discounts based on the achievement of the customer's specific MARC and term commitment. (Cont'd)

<u>Product</u>	<u>Applicable Tariff / Guidebook Reference</u>	
Primary Rate ISDN Interface <sup>/1</sup> (PRI)	Guidebook, Part 17, Section 2	
Private Branch Exchange Trunk Line Service	Guidebook, Part 4, Section 2	
Remote Call Forwarding	Guidebook, Part 4, Section 2	
SuperTrunk® <sup>/2</sup>	Guidebook, Part 4, Section 2	(C)
Unlimited Local Calling Plan	Guidebook, Part 9, Section 3	
Zone Usage Measurement Service, Zones 1 and 2	Guidebook, Part 4, Section 2	
ZUM 3 (Zone Usage Measurement, Zone 3)	Guidebook, Part 4, Section 2	

/1/ Primary Rate ISDN Interface (PRI) is not an eligible service for CompleteLink® 2.0 term agreements signed on or after February 3, 2007.

/2/ For new agreements established on or after October 10, 2012, SuperTrunk will no longer be an eligible service to receive the MARC volume discount. (N)

**1. COMPLETELINK® 2.0 (cont'd)****E. EARLY TERMINATION LIABILITY (cont'd)**

5. If a customer received accelerated discounts and terminates their CompleteLink® 2.0 agreement prior to expiration of their term, in addition to the early termination charges in 4. preceding, an early termination charge will apply equal to 50% of the accelerated discount received in C.16, preceding, prorated by the number of remaining months in the contract.

**EXAMPLE 1:** A customer signed a \$12,000 MARC agreement with a three year term commitment and received an accelerated discount of \$2,400 upfront. If the customer terminates the CompleteLink® 2.0 agreement after 12 months the customer will be liable for remitting to the Company \$800 of the accelerated discount received, calculated as follows:  $(\$2,400/36 \text{ total months}) \times 24 \text{ months remaining} = \$1,600 \times 50\% = \$800$ .

**EXAMPLE 2:** If the customer terminates the CompleteLink® 2.0 agreement after month 18 the customer will be liable for remitting to the Company \$900 of the accelerated discount received, calculated as follows:  $[\$2,400 \text{ upfront} + \$1,200 (10\% \text{ of the } \$12,000 \text{ MARC/3 year term for their 1 year accelerated discount}) = \$3,600]/36 \text{ total months} \times 18 \text{ months remaining} = \$1,800 \times 50\% = \$900$

6. Termination liability charges are not applicable if, during the CompleteLink® 2.0 term commitment, the customer converts to another access and usage plan with a term equal to or greater than the remaining term in the existing CompleteLink® 2.0 plan, and a revenue commitment equal to or greater than the CompleteLink® 2.0 MARC.
7. Termination liability charges applicable for CompleteLink® 2.0 agreements will be offset by termination charges, if applicable, from other allowed agreements for any CompleteLink® 2.0 eligible service as a result of the same customer termination activity. Termination charges resulting from the charge-back of accelerated discounts received will not be offset by termination charges as a result of other allowed agreements for CompleteLink® 2.0 eligible services.

## 1. COMPLETELINK® 2.0 (cont'd)

## E. EARLY TERMINATION LIABILITY (cont'd)

5. If a customer received accelerated discounts and terminates their CompleteLink® 2.0 agreement prior to expiration of their term, in addition to the early termination charges in 4. preceding, an early termination charge will apply equal to 50% of the accelerated discount received in C.16, preceding, prorated by the number of remaining months in the contract.

EXAMPLE 1: A customer signed a \$12,000 MARC agreement with a three year term commitment and received an accelerated discount of \$2,400 upfront. If the customer terminates the CompleteLink® 2.0 agreement after 12 months the customer will be liable for remitting to the Company \$800 of the accelerated discount received, calculated as follows:  $(\$2,400/36 \text{ total months}) \times 24 \text{ months remaining} = \$1,600 \times 50\% = \$800$ .

EXAMPLE 2: If the customer terminates the CompleteLink® 2.0 agreement after month 18 the customer will be liable for remitting to the Company \$900 of the accelerated discount received, calculated as follows:  $[\$2,400 \text{ upfront} + \$1,200 (10\% \text{ of the } \$12,000 \text{ MARC/3 year term for their 1 year accelerated discount}) = \$3,600]/36 \text{ total months} \times 18 \text{ months remaining} = \$1,800 \times 50\% = \$900$

6. Termination liability charges are not applicable if, during the CompleteLink® 2.0 term commitment, the customer converts to another access and usage plan with a term equal to or greater than the remaining term in the existing CompleteLink® 2.0 plan, and a revenue commitment equal to or greater than the CompleteLink® 2.0 MARC.

If during the Term, a customer chooses to migrate from an AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under a CompleteLink® 2.0 Agreement to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived, provided:

- the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months;
- the term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service;
- the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service;
- the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced, and
- activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site.

It is at the Company's sole determination whether a product change satisfies these requirements.

7. Termination liability charges applicable for CompleteLink® 2.0 agreements will be offset by termination charges, if applicable, from other allowed agreements for any CompleteLink® 2.0 eligible service as a result of the same customer termination activity. Termination charges resulting from the charge-back of accelerated discounts received will not be offset by termination charges as a result of other allowed agreements for CompleteLink® 2.0 eligible services.

(N)

(N)

**1. COMPLETELINK® 2.0 (Business) (cont'd)****E. EARLY TERMINATION LIABILITY (cont'd)****8. Termination liability charges will not apply if:**

- a. During the term of the CompleteLink® 2.0 agreement the customer disconnects one or more of the services which are specified under Column A following, and those services are contributory to their CompleteLink® 2.0 MARC and replaces the service(s) with the Company service specified on the same line in Column B, and as a direct result of that replacement the customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC.
- b. At the Customer's option and request, the customer may terminate the existing CompleteLink® 2.0 agreement without termination liability provided:
  - (1) The customer enters into a new CompleteLink® 2.0 service agreement for a term period which is equal to or greater than the time remaining on their current agreement, and
  - (2) The MARC on the new agreement is the next lower MARC.
  - (3) The waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per customer, per agreement term.
  - (4) The CompleteLink® 2.0 \$1,200 MARC service agreements are specifically not eligible<sup>1</sup>.

**NOTE 1:** CompleteLink® 2.0 \$3,000 MARC term agreements signed prior to October 23, 2006, are also not eligible for this waiver.

**1. COMPLETELINK® 2.0 (Business) (cont'd)****E. EARLY TERMINATION LIABILITY (cont'd)****8. Termination liability charges will not apply if:**

- a. During the term of the CompleteLink® 2.0 agreement the customer disconnects one or more of the services which are specified under Column A following, and those services are contributory to their CompleteLink® 2.0 MARC and replaces the service(s) with the Company service specified on the same line in Column B, and as a direct result of that replacement the customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC.
- b. At the Customer's option and request, the customer may terminate the existing CompleteLink® 2.0 agreement without termination liability provided:
  - (1) The customer enters into a new CompleteLink® 2.0 service agreement for a term period which is equal to or greater than the time remaining on their current agreement<sup>/2/</sup>, and (C)
  - (2) The MARC on the new agreement is the next lower MARC.
  - (3) The waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per customer, per agreement term.
  - (4) The CompleteLink® 2.0 \$1,200 MARC service agreements are specifically not eligible<sup>/1/</sup>.

/1/ CompleteLink® 2.0 \$3,000 MARC term agreements signed prior to October 23, 2006, are also not eligible for this waiver. (C)

/2/ For agreements established on or after October 3, 2013, the 3 year term agreement will no longer be available. (N) (N)

**1. COMPLETELINK® 2.0 (Business) (cont'd)****E. EARLY TERMINATION LIABILITY (cont'd)****8. Termination liability charges will not apply if:**

- a. During the term of the CompleteLink® 2.0 agreement the customer disconnects one or more of the services which are specified under Column A following, and those services are contributory to their CompleteLink® 2.0 MARC and replaces the service(s) with the Company service specified on the same line in Column B, and as a direct result of that replacement the customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC.
- b. At the Customer's option and request, the customer may terminate the existing CompleteLink® 2.0 agreement without termination liability provided:
  - (1) The customer enters into a new CompleteLink® 2.0 service agreement for a term period which is equal to or greater than the time remaining on their current agreement<sup>/2/</sup>, and
  - (2) The MARC on the new agreement is the next lower MARC.
  - (3) The waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per customer, per agreement term.
  - (4) The CompleteLink® 2.0 \$1,200 MARC service agreements are specifically not eligible<sup>/1/</sup>.

/1/ CompleteLink® 2.0 \$3,000 MARC term agreements signed prior to October 23, 2006, are also not eligible for this waiver.

/2/ For agreements established on or after October 3, 2013, the 3 year term agreement will no longer be available.

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## E. EARLY TERMINATION LIABILITY (cont'd)

## 8. Termination liability charges will not apply if: (cont'd)

<u>Column A</u>	to	<u>Column B</u>
Analog Trunks	to	ISDN PRI, DS1, DS3, SONET, or GigaMAN®
SuperTrunks	to	ISDN PRI
Basic Centrex Lines	to	EKL, ISDN BRI, or Centrex IP Lines
Grandfathered Centrex	to	Centrex
Measured Rate Business Access Lines	to	Centrex, ISDN PRI, DS1, DS3, SONET or GigaMAN®
DS0 or ISDN BRI	to	DS1, DS3, SONET, or GigaMAN®
DS1	to	DS3, SONET, GigaMAN®
DS3	to	SONET or GigaMAN®

SONET references in Column B includes SONET Ring and Access Service, Optical Carrier Network (OCN) point to point service, and OC-192 Dedicated SONET Ring service, described in Schedule Cal.P.U.C. No. 175-T Access Service, Section 7. Special Access Service.

## c. For purposes of the waiver, "as a direct result" means:

- (1) the newly installed product(s) must be installed at the same customer service location(s), and
- (2) in the same relative quantity(ies) as those being displaced.

It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this provision.

## d. The following is stated as a matter of convenience and not intended to imply that the preceding list is not inclusive. In no event will a product change from Centrex (any type) to PBX or ISDN PRI satisfy the conditions required for termination without liability under this provision.

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## E. EARLY TERMINATION LIABILITY (cont'd)

## 8. Termination liability charges will not apply if: (cont'd)

<u>Column A</u>	<u>Column B</u>		
Analog Trunks	to	ISDN PRI, DS1, DS3, SONET, or GigaMAN®	
SuperTrunks®	to	ISDN PRI	(C)
Basic Centrex Lines	to	EKL, ISDN BRI, or Centrex IP Lines	
Grandfathered Centrex	to	Centrex	
Measured Rate Business Access Lines	to	Centrex, ISDN PRI, DS1, DS3, SONET or GigaMAN®	
DS0 or ISDN BRI	to	DS1, DS3, SONET, or GigaMAN®	
DS1	to	DS3, SONET, GigaMAN®	
DS3	to	SONET or GigaMAN®	

SONET references in Column B includes SONET Ring and Access Service, Optical Carrier Network (OCN) point to point service, and OC-192 Dedicated SONET Ring service, described in Schedule Cal.P.U.C. No. 175-T Access Service, Section 7. Special Access Service.

## c. For purposes of the waiver, "as a direct result" means:

- (1) the newly installed product(s) must be installed at the same customer service location(s), and
- (2) in the same relative quantity(ies) as those being displaced.

It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this provision.

## d. The following is stated as a matter of convenience and not intended to imply that the preceding list is not inclusive. In no event will a product change from Centrex (any type) to PBX or ISDN PRI satisfy the conditions required for termination without liability under this provision.

**1 COMPLETELINK® 2.0 (Business) (cont'd)****J. EARLY TERMINATION LIABILITY (cont'd)**

9. **Business Downturn MARC Downgrade:** For purposes of this product offer, the term "Business Downturn" is hereby defined to mean an unplanned, measurable change in business conditions affecting the customer's business that is outside of the customer's control and that materially and negatively affects the customer's need for the level of Company services which contribute to the MARC hereunder. The customer specifically acknowledges that the transfer or substitution of the contributory services to another provider during the term hereof does not qualify as business downturn. This provision may be invoked by the customer no earlier than after the end of the first year for a two or three year agreement or after the end of the second year for a five year agreement. To invoke this provision, the customer must provide in writing to the Company the facts which support its request for Business Downturn consideration, and the Company will solely determine whether the customer's business conditions satisfy the definition of "Business Downturn". Upon the Company's determination that a Business Downturn has occurred, the customer and the Company shall then negotiate in good faith an appropriate and commercially reasonable change to the customer's commitments hereunder. Examples of appropriate and commercially reasonable changes are (but are not limited to) a modification to the term and/or MARC. The Parties shall continue performance under this Agreement while they are in negotiations. If no agreement can be reached regarding a change to the customer's commitments, then the rates, MARC, terms and conditions of this Agreement shall remain in effect for its Term. The customer may invoke this provision only once during the term of this Agreement.

**1 COMPLETELINK® 2.0 (Business) (cont'd)****F. RATES AND CHARGES**

1. Custom Calling Services, identified in D. preceding will receive a 40% discount in addition to the applicable MARC Discount.
2. The discounted rate for local toll calls, before the eligible service discount is applied, is \$0.06 per minute. For CompleteLink® 2.0 term agreements signed on or after October 23, 2006, local toll calls will not be eligible for the total volume discount.

Customers with a CompleteLink® 2.0 term agreement signed before October 23, 2006, will continue to receive the applicable total volume discount on their local toll calls until the end of their term.

3. All local toll calls are rated on the basis of one second increments with an 18 second minimum.
4. The discounted rate for local usage Zones 1 and 2 is \$0.016 per minute. The local usage Zone 3 rate is \$0.03 per minute.
5. Monthly rate<sup>1</sup> for Individual Line and Multiline Measured Rate Business Service<sup>2</sup> with Hunting:

**Monthly Recurring Charge**

Each line, including Hunting: \$11.00

(Rate does not change if customer declines Hunting.)

NOTE 1: Rate is applicable for new CompleteLink® 2.0 term agreements signed on or after December 1, 2006.

NOTE 2: Description and Regulations in Guidebook, Part 4, Section 2.

**1. COMPLETELINK® 2.0 (Business) (cont'd)****F. RATES AND CHARGES**

1. Custom Calling Services, identified in D. preceding will receive a 40% discount in addition to the applicable MARC Discount.
2. The discounted rate for local toll calls, before the eligible service discount is applied, is \$0.06 per minute. For CompleteLink® 2.0 term agreements signed on or after October 23, 2006, local toll calls will not be eligible for the total volume discount.

Customers with a CompleteLink® 2.0 term agreement signed before October 23, 2006, will continue to receive the applicable total volume discount on their local toll calls until the end of their term.

3. All local toll calls are rated on the basis of one second increments with an 18 second minimum.
4. For term agreements signed prior to October 1, 2009, the discounted rate for local usage Zones 1 and 2 is \$0.016 per minute. The local usage Zone 3 rate is \$0.03 per minute. (C)

For term agreements signed on and after October 1, 2009, the discounted rate for local usage Zones 1 and 2 is \$0.019 per minute. The local usage Zone 3 rate is \$0.024 per minute. (N)  
(N)

5. Monthly rate for Individual Line and Multiline Measured Rate Business Service<sup>/1</sup> with Hunting: (C)  
(Rate does not change if customer declines Hunting)
  - a. Rate applicable for new CompleteLink 2.0 term agreements signed on or after December 1, 2006 and prior to October 1, 2009: \$11.00 (C)
  - b. Rate applicable for new CompleteLink 2.0 term agreements signed on or after October 1, 2009: \$17.43 (N)  
(N)

/1/ Description and Regulations in Guidebook, Part 4, Section 2. (D)  
(D)  
(C)

**1. COMPLETELINK® 2.0 (Business) (cont'd)****F. RATES AND CHARGES**

1. Custom Calling Services, identified in D. preceding will receive a 40% discount in addition to the applicable MARC Discount, except for Anonymous Call Rejection, Speed Calling 8 and Privacy Manager that will not be eligible for the additional 40% discount for new agreements established on or after October 10, 2012. (N)  
(N)
2. The discounted rate for local toll calls, before the eligible service discount is applied, is \$0.06 per minute. For CompleteLink® 2.0 term agreements signed on or after October 23, 2006, local toll calls will not be eligible for the total volume discount.

Customers with a CompleteLink® 2.0 term agreement signed before October 23, 2006, will continue to receive the applicable total volume discount on their local toll calls until the end of their term.

3. All local toll calls are rated on the basis of one second increments with an 18 second minimum.
4. For term agreements signed prior to October 1, 2009, the discounted rate for local usage Zones 1 and 2 is \$0.016 per minute. The local usage Zone 3 rate is \$0.03 per minute.

For term agreements signed on and after October 1, 2009, the discounted rate for local usage Zones 1 and 2 is \$0.019 per minute. The local usage Zone 3 rate is \$0.024 per minute.

5. Monthly rate for Individual Line and Multiline Measured Rate Business Service<sup>/1/</sup> with Hunting: (Rate does not change if customer declines Hunting)

a. Rate applicable for new CompleteLink 2.0 term agreements signed on or after December 1, 2006 and prior to October 1, 2009:	\$11.00
b. Rate applicable for new CompleteLink 2.0 term agreements signed on or after October 1, 2009 and prior to October 10, 2012:	\$17.43 (C)
c. Rate applicable for new CompleteLink 2.0 term agreements signed on or after October 10, 2012:	\$20.00 (N) (N)

/1/ Description and Regulations in Guidebook, Part 4, Section 2.

**1. COMPLETELINK® 2.0 (Business) (cont'd)****F. RATES AND CHARGES**

1. Custom Calling Services, identified in D. preceding will receive a 40% discount in addition to the applicable MARC Discount, except for Anonymous Call Rejection, Speed Calling 8 and Privacy Manager that will not be eligible for the additional 40% discount for new agreements established on or after October 10, 2012.
2. The discounted rate for local toll calls, before the eligible service discount is applied, is \$0.06 per minute. For CompleteLink® 2.0 term agreements signed on or after October 23, 2006, local toll calls will not be eligible for the total volume discount.

Customers with a CompleteLink® 2.0 term agreement signed before October 23, 2006, will continue to receive the applicable total volume discount on their local toll calls until the end of their term.

3. All local toll calls are rated on the basis of one second increments with an 18 second minimum.
4. For term agreements signed prior to October 1, 2009, the discounted rate for local usage Zones 1 and 2 is \$0.016 per minute. The local usage Zone 3 rate is \$0.03 per minute.

For term agreements signed on and after October 1, 2009, the discounted rate for local usage Zones 1 and 2 is \$0.019 per minute. The local usage Zone 3 rate is \$0.024 per minute.

5. Monthly rate for Individual Line and Multiline Measured Rate Business Service<sup>/1/</sup> with Hunting: (Rate does not change if customer declines Hunting)

a.	Rate applicable for new CompleteLink 2.0 term agreements signed on or after December 1, 2006 and prior to October 1, 2009:	\$11.00	
b.	Rate applicable for new CompleteLink 2.0 term agreements signed on or after October 1, 2009 and prior to October 10, 2012:	\$17.43	
c.	Rate applicable for new CompleteLink 2.0 term agreements signed on or after October 10, 2012, and prior to October 3, 2013.	\$20.00	(C)
d.	Rate applicable for new CompleteLink 2.0 term agreements signed on or after October 3, 2013.	\$28.00	(N)

/1/ Description and Regulations in Guidebook, Part 4, Section 2.

**1. COMPLETELINK® 2.0 (Business) (cont'd)****F. RATES AND CHARGES**

1. Custom Calling Services, identified in D. preceding will receive a 40% discount in addition to the applicable MARC Discount, except for Anonymous Call Rejection and Privacy Manager that will not be eligible for the additional 40% discount for new agreements established on or after October 10, 2012. (C)
2. The discounted rate for local toll calls, before the eligible service discount is applied, is \$0.06 per minute. For CompleteLink® 2.0 term agreements signed on or after October 23, 2006, local toll calls will not be eligible for the total volume discount.

Customers with a CompleteLink® 2.0 term agreement signed before October 23, 2006, will continue to receive the applicable total volume discount on their local toll calls until the end of their term.

3. All local toll calls are rated on the basis of one second increments with an 18 second minimum.
4. For term agreements signed prior to October 1, 2009, the discounted rate for local usage Zones 1 and 2 is \$0.016 per minute. The local usage Zone 3 rate is \$0.03 per minute.

For term agreements signed on and after October 1, 2009, the discounted rate for local usage Zones 1 and 2 is \$0.019 per minute. The local usage Zone 3 rate is \$0.024 per minute.

5. Monthly rate for Individual Line and Multiline Measured Rate Business Service<sup>/1/</sup> with Hunting: (Rate does not change if customer declines Hunting)

a. Rate applicable for new CompleteLink 2.0 term agreements signed on or after December 1, 2006 and prior to October 1, 2009:	\$11.00
b. Rate applicable for new CompleteLink 2.0 term agreements signed on or after October 1, 2009 and prior to October 10, 2012:	\$17.43
c. Rate applicable for new CompleteLink 2.0 term agreements signed on or after October 10, 2012, and prior to October 3, 2013.	\$20.00
d. Rate applicable for new CompleteLink 2.0 term agreements signed on or after October 3, 2013.	\$28.00

/1/ Description and Regulations in Guidebook, Part 4, Section 2.

**1. COMPLETELINK® 2.0 (Business) (cont'd)****F. RATES AND CHARGES**

1. Custom Calling Services, identified in D. preceding will receive a 40% discount in addition to the applicable MARC Discount, except for Anonymous Call Rejection that will not be eligible for the additional 40% discount for new agreements established on or after October 10, 2012. (C)
2. The discounted rate for local toll calls, before the eligible service discount is applied, is \$0.06 per minute. For CompleteLink® 2.0 term agreements signed on or after October 23, 2006, local toll calls will not be eligible for the total volume discount.

Customers with a CompleteLink® 2.0 term agreement signed before October 23, 2006, will continue to receive the applicable total volume discount on their local toll calls until the end of their term.

3. All local toll calls are rated on the basis of one second increments with an 18 second minimum.
4. For term agreements signed prior to October 1, 2009, the discounted rate for local usage Zones 1 and 2 is \$0.016 per minute. The local usage Zone 3 rate is \$0.03 per minute.

For term agreements signed on and after October 1, 2009, the discounted rate for local usage Zones 1 and 2 is \$0.019 per minute. The local usage Zone 3 rate is \$0.024 per minute.

5. Monthly rate for Individual Line and Multiline Measured Rate Business Service<sup>/1/</sup> with Hunting: (Rate does not change if customer declines Hunting)

- a. Rate applicable for new CompleteLink 2.0 term agreements signed on or after December 1, 2006 and prior to October 1, 2009: \$11.00
- b. Rate applicable for new CompleteLink 2.0 term agreements signed on or after October 1, 2009 and prior to October 10, 2012: \$17.43
- c. Rate applicable for new CompleteLink 2.0 term agreements signed on or after October 10, 2012, and prior to October 3, 2013. \$20.00
- d. Rate applicable for new CompleteLink 2.0 term agreements signed on or after October 3, 2013. \$28.00

/1/ Description and Regulations in Guidebook, Part 4, Section 2.

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## F. RATES AND CHARGES (cont'd)

## 6. Total Volume Discount Schedule

CompleteLink® 2.0  
Total Volume Discount Schedule

MARC	<u>Term</u>				Maximum Annual Discount
	1 Year	2 Year	3 Year	5 Year	
\$ 1,200	2%	3%	4%	5%	\$ 240
\$ 3,000	2%	3%	4%	5%	\$ 600
\$ 7,000	3%	4%	5%	6%	\$ 1,080
\$ 12,000	4%	5%	6%	7%	\$ 1,750
\$ 18,000	4%	5%	6%	7%	\$ 2,450
\$ 25,000	5%	6%	7%	8%	\$ 4,000
\$ 35,000	5%	6%	7%	8%	\$ 6,000
\$ 50,000	6%	7%	8%	9%	\$ 9,000
\$ 75,000	7%	8%	9%	10%	\$12,500
\$100,000	8%	9%	10%	11%	\$16,500
\$125,000	8%	9%	10%	11%	\$22,000
\$150,000	9%	10%	11%	12%	\$24,000
\$200,000	10%	11%	12%	13%	N/A

## 1. COMPLETELINK® 2.0 (Business) (cont'd)

## F. RATES AND CHARGES (cont'd)

## 6. Total Volume Discount Schedule

CompleteLink® 2.0  
Total Volume Discount Schedule

MARC	<u>Term</u>				Maximum Annual Discount
	1 Year	2 Year	3 Year	5 Year	
\$ 1,200	2%	3%	4%	5%	\$ 240
\$ 3,000	2%	3%	4%	5%	\$ 600
\$ 7,000	3%	4%	5%	6%	\$ 1,080
\$ 12,000	4%	5%	6%	7%	\$ 1,750
\$ 18,000	4%	5%	6%	7%	\$ 2,450
\$ 25,000	5%	6%	7%	8%	\$ 4,000
\$ 35,000	5%	6%	7%	8%	\$ 6,000
\$ 50,000	6%	7%	8%	9%	\$ 9,000
\$ 75,000	7%	8%	9%	10%	\$12,500
\$100,000	8%	9%	10%	11%	\$16,500
\$125,000	8%	9%	10%	11%	\$22,000
\$150,000	9%	10%	11%	12%	\$24,000
\$200,000	10%	11%	12%	13%	\$32,500 <sup>11</sup>

(C)

/1/ This Maximum Annual Discount applies to agreements established on or after October 1, 2009 only.

(N)  
(N)

**2. COMPLETELINK<sup>SM</sup> 1 (Business)****A. DESCRIPTION**

CompleteLink<sup>SM</sup> is a feature and usage volume discount plan that provides business customers with monthly discounts on selected eligible business services as described in Guidebook, Part 7, Section 5 based on the customer's contributory services whose revenue is counted towards the achievement of a Minimum Annual Revenue Commitment (MARC) and term length. CompleteLink<sup>SM</sup> also provides a discounted rate on all local usage, local toll, Calling Card, Custom 8, and ZUM 3 calls based on the MARC and term agreement length, as well as product level discounts on specific non-eligible services as set forth in the following Sections.

**B. REGULATIONS**

1. CompleteLink<sup>SM</sup> is available only for selected business service where the Company also provides local service, including but not limited to, basic business lines, Centrex and Coin and Coinless service as described elsewhere in this Guidebook.
2. A customer may subscribe to only one CompleteLink<sup>SM</sup> plan at a time.
3. CompleteLink<sup>SM</sup> is limited to a maximum of 250 statewide Billing Telephone Numbers (BTNs) billed to the customer of record.
4. CompleteLink<sup>SM</sup> discounts are not available on eligible business services with existing term discount plans or with any other discount toll optional calling plan. Customers may change from an existing optional calling plan (e.g., Value Promise Plus, Advantage 5, 10, or 25, or Flat Rate Pro) to CompleteLink<sup>SM</sup> without being assessed early termination charges for discontinuing those plans.
5. CompleteLink<sup>SM</sup> is offered under a one-year, two-year, three-year, or five-year term. Customers must also select one of the offered MARC levels. A customer may increase the MARC level at any time, without assessment of early termination charges. To increase a MARC, customer must also commit to a new term. A decrease of the MARC level during the term is deemed to be a termination of the service and early termination charges as described in D. following are applicable.

NOTE 1: Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006.  
See Guidebook, Part 2, Section 2.

## 2. COMPLETELINK®/1/ (Business)

(C)

## A. DESCRIPTION

CompleteLink is a feature and usage volume discount plan that provides business customers with monthly discounts on selected eligible business services as described in Guidebook, Part 7, Section 5 based on the customer's contributory services whose revenue is counted towards the achievement of a Minimum Annual Revenue Commitment (MARC) and term length.

(C)

CompleteLink also provides a discounted rate on all local usage, local toll, Calling Card, Custom 8, and ZUM 3 calls based on the MARC and term agreement length, as well as product level discounts on specific non-eligible services as set forth in the following Sections.

(C)

## B. REGULATIONS

1. CompleteLink is available only for selected business service where the Company also provides local service, including but not limited to, basic business lines, Centrex and Coin and Coinless service as described elsewhere in this Guidebook. (C)
2. A customer may subscribe to only one CompleteLink plan at a time. (C)
3. CompleteLink is limited to a maximum of 250 statewide Billing Telephone Numbers (BTNs) billed to the customer of record. (C)
4. CompleteLink discounts are not available on eligible business services with existing term discount plans or with any other discount toll optional calling plan. Customers may change from an existing optional calling plan (e.g., Value Promise Plus, Advantage 5, 10, or 25, or Flat Rate Pro) to CompleteLink without being assessed early termination charges for discontinuing those plans. (C)
5. CompleteLink is offered under a one-year, two-year, three-year, or five-year term. Customers must also select one of the offered MARC levels. A customer may increase the MARC level at any time, without assessment of early termination charges. To increase a MARC, customer must also commit to a new term. A decrease of the MARC level during the term is deemed to be a termination of the service and early termination charges as described in D. following are applicable. (C)

/1/ Frozen/Grandfathered CompleteLink effective December 15, 2006.  
See Guidebook, Part 2, Section 2. (C)

2. COMPLETELINK<sup>SM</sup><sup>1</sup> (Business) (cont'd)

## B. REGULATIONS (cont'd)

6. The customer must meet or exceed the selected MARC at the end of each 12-months of the term plan. If the customer fails to meet or exceed the MARC in any year of the customer's term, the customer will be billed an Under Utilization Charge which is the difference between the MARC and the actual billings for the Contributory Services, excluding taxes and surcharges.
7. If the customer elects to discontinue the plan, early termination charges as described in the D. following are applicable.
8. Customers will be notified prior to the term expiration date. If a customer does not commit to a new term plan by the last date of the existing term plan, the customer's CompleteLink<sup>SM</sup> service will terminate and the customer's service will revert to the non-discounted rates for the services offered in CompleteLink<sup>SM</sup> service.
9. The MARC is the minimum annual revenue commitment selected by the customer which must be satisfied each year under the elected term (based on a one, two, three or five year term commitment) to receive a volume discount. The customer's term commitment commences the day after the CompleteLink<sup>SM</sup> service is provided by the Company. The date provided shall be the date the service order is completed by the Company's billing system. MARC revenue is the sum total of the customer's annual billings on all included business accounts for services specified as Contributory in the CompleteLink<sup>SM</sup> tariff.

Revenue from the following services are not included as Contributory Services nor counted towards the achievement of the MARC:

Enhanced 9-1-1 (E9-1-1) surcharges, Handicap surcharges, California Billing Surcharges (e.g. Federal Subscriber Line Charge, Federal Universal Service Fee, State Regulatory Fee, California High Cost Fund-A (CHCF-A), California High Cost Fund-B (CHCF-B), California Teleconnect Fund Surcharge (CTF), California LifeLine Surcharge, CA Relay Service and Communications Devices Fund, Equal Access Recovery Charge, Primary Interexchange Carrier (PIC) charges, Local Number Portability Charges). Additionally, any services provided by the Company's affiliates (e.g., AT&T Messaging, Frame Relay, Asynchronous Transfer Mode (ATM) Cell Relay, Digital Subscriber Line (DSL) Service, Internet service or wireless, Customer Owned Pay Telephones); charges for services provided by any other service provider, and billed by the Company on behalf of that other service provider and corresponding taxes and surcharges; and any other tax or charge imposed by any local, state or federal government entity.

NOTE 1: Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006. See Guidebook, Part 2, Section 2.

**2. COMPLETELINK<sup>SM</sup><sup>1</sup> (Business) (cont'd)****B. REGULATIONS (cont'd)**

10. There is no non-recurring service connection charge nor set up charge to establish a customer on a CompleteLink<sup>SM</sup> plan. Other recurring and nonrecurring installation charges will apply per applicable tariff or Guidebook rates.
11. With the exception of Local Usage, CompleteLink<sup>SM</sup> customers are not required to purchase any of the MARC Contributory Services. Recurring and nonrecurring charges at applicable tariff rates apply to the installation and use of the Contributory Services.
12. Contributory Services shall be defined as those regulated services whose revenue is counted towards achievement of the customer's selected MARC. Services contributing toward the MARC include all Company regulated services only.

The following are not considered Contributory Services:

- a. Any services provided by the Company's affiliates (e.g., AT&T Messaging, Frame Relay, ATM Cell Relay, DSL service, Internet service or wireless, Customer Owned Pay Telephones).
- b. Charges for services provided by any other service provider, and billed by the Company on behalf of that other service provider and corresponding taxes and surcharges.
- c. Any other tax or charge imposed by any local, state or federal government entity.

13. Interstate/IntraLATA calls do not qualify for CompleteLink<sup>SM</sup> discounts. The Company reserves the right to bill the customer the tariffed, standard rates for these calls, including the ability to adjust billing or back bill to reflect the proper rate.

NOTE 1: Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006. See Guidebook, Part 2, Section 2.

**2. COMPLETELINK<sup>SM</sup><sup>1</sup> (Business) (cont'd)****C. ELIGIBLE SERVICES (cont'd)**

Eligible Services are those services that receive discounts based on achievement of the customer's specific MARC and term commitment. Services eligible for discount:

Anonymous Call Rejection	Guidebook, Part 4, Section 2
Busy Call Forwarding	Guidebook, Part 4, Section 2
Call Identification	Guidebook, Part 4, Section 2
Call Return	Guidebook, Part 4, Section 2
Call Screen	Guidebook, Part 4, Section 2
Call Trace	Guidebook, Part 4, Section 2
Call Transfer Disconnect	Guidebook, Part 4, Section 2
Call Waiting ID	Guidebook, Part 4, Section 2
Call Forwarding	Guidebook, Part 4, Section 2
Call Waiting	Guidebook, Part 4, Section 2
Caller Identification	Guidebook, Part 4, Section 2
Custom 8	Guidebook, Part 10, Section 1 Guidebook, Part 3, Section 1
Delayed Call Forwarding	Guidebook, Part 4, Section 2

NOTE 1: Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006. See Guidebook, Part 2, Section 2.

**2. COMPLETELINK<sup>SM</sup><sup>1</sup> (cont'd)****C. ELIGIBLE SERVICES (cont'd)**

Eligible Services are those services that receive discounts based on achievement of the customer's specific MARC and term commitment. Services eligible for discount: (cont'd)

Intercom	Guidebook, Part 4, Section 2
Intercom Plus	Guidebook, Part 4, Section 2
Local Directory Assistance Service	Guidebook, Part 11, Section 2
Local Toll	Guidebook, Part 9, Section 1
Measured Rate Service (Zone Usage Measurement Service Zones 1 and 2)	Guidebook, Part 4, Section 2
Priority Ringing	Guidebook, Part 4, Section 2
Privacy Manager	Guidebook, Part 4, Section 2

NOTE 1: Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006. See Guidebook, Part 2, Section 2

**2. COMPLETELINK®<sup>/1/</sup> (cont'd) (C)****C. ELIGIBLE SERVICES (cont'd)**

Eligible Services are those services that receive discounts based on achievement of the customer's specific MARC and term commitment. Services eligible for discount: (cont'd)

Intercom	Guidebook, Part 4, Section 2
Intercom Plus	Guidebook, Part 4, Section 2
Local Directory Assistance Service	Guidebook, Part 11, Section 2
Local Toll	Guidebook, Part 9, Section 1
Measured Rate Service (Zone Usage Measurement Service Zones 1 and 2)	Guidebook, Part 4, Section 2
Priority Ringing	Guidebook, Part 4, Section 2
Privacy Manager	Guidebook, Part 4, Section 2

/1/ Frozen/Grandfathered CompleteLink effective December 15, 2006. See Guidebook, Part 2, Section 2 (C) (C)

**2. COMPLETELINK<sup>®/1/</sup> (cont'd)****C. ELIGIBLE SERVICES (cont'd)**

Eligible Services are those services that receive discounts based on achievement of the customer's specific MARC and term commitment. Services eligible for discount: (cont'd)

Intercom	Guidebook, Part 4, Section 2	
Intercom Plus	Guidebook, Part 4, Section 2	
Local Directory Assistance Service	Guidebook, Part 11, Section 2	
Local Toll	Guidebook, Part 9, Section 1	
Measured Rate Service (Zone Usage Measurement Service Zones 1 and 2)	Guidebook, Part 4, Section 2	
Priority Ringing	Guidebook, Part 4, Section 2	
Privacy Manager <sup>/2/</sup>	Guidebook, Part 4, Section 2	(C)

/1/ Frozen/Grandfathered CompleteLink effective December 15, 2006. See Guidebook, Part 2, Section 2.

/2/ Frozen/Grandfathered for business customers: Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2. (N)

**2. COMPLETELINK<sup>SM</sup> <sup>1</sup> (Business)(cont'd)****C. ELIGIBLE SERVICES (cont'd)**

Eligible Services are those services that receive discounts based on achievement of the customer's specific MARC and term commitment. Services eligible for discount: (cont'd)

Remote Access to Call Forwarding	Guidebook, Part 4, Section 2
Remote Call Forwarding	Guidebook, Part 4, Section 2
Repeat Dialing	Guidebook, Part 4, Section 2
Reverse Directory Assistance	Guidebook, Part 11, Section 2
Select Call Forwarding	Guidebook, Part 4, Section 2
Speed Calling 8	Guidebook, Part 4, Section 2
Speed Calling 30	Guidebook, Part 4, Section 2
Summary Billing	Guidebook, Part 8, Section 8
Three-Way Calling	Guidebook, Part 4, Section 2
ZUM 3	Guidebook, Part 4, Section 2

NOTE 1: Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006. See Guidebook, Part 2, Section 2

**2. COMPLETELINK®<sup>/1/</sup> (Business)(cont'd)**

(C)

**C. ELIGIBLE SERVICES (cont'd)**

Eligible Services are those services that receive discounts based on achievement of the customer's specific MARC and term commitment. Services eligible for discount: (cont'd)

Remote Access to Call Forwarding	Guidebook, Part 4, Section 2
Remote Call Forwarding	Guidebook, Part 4, Section 2
Repeat Dialing	Guidebook, Part 4, Section 2
Reverse Directory Assistance	Guidebook, Part 11, Section 2
Select Call Forwarding	Guidebook, Part 4, Section 2
Speed Calling 8	Guidebook, Part 4, Section 2
Speed Calling 30	Guidebook, Part 4, Section 2
Summary Billing	Guidebook, Part 8, Section 8
Three-Way Calling	Guidebook, Part 4, Section 2
ZUM 3	Guidebook, Part 4, Section 2

/1/ Frozen/Grandfathered CompleteLink effective December 15, 2006. See Guidebook, Part 2, Section 2.

(C)  
(C)

**2. COMPLETELINK<sup>SM</sup><sup>1</sup>(Business) (cont'd)****D. EARLY TERMINATION LIABILITY**

1. CompleteLink<sup>SM</sup> is offered under a one, two, three or five year term commitment plan and the customer must select the term.
2. Within 90 days of subscribing to a CompleteLink<sup>SM</sup> term commitment, customers may cancel this service without incurring the early termination liability charges specified in this Guidebook.
3. A CompleteLink<sup>SM</sup> commitment is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.
4. CompleteLink<sup>SM</sup> commitments cannot be superseded as described Guidebook, Part 2, Section 2.
5. The customer's term commitment commences the day after the CompleteLink<sup>SM</sup> service is provided by the Company.
6. Except as provided for elsewhere in this tariff, if the customer terminates their CompleteLink<sup>SM</sup> agreement prior to the expiration of their term, early termination charges apply. Termination charges will be equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

**EXAMPLE:** if a customer signed a \$3,000 MARC agreement and a three year term commitment and were to leave in the 20th month of their three year term commitment and had a total billed revenue of \$2,000 in their second year, they would be responsible for 50% of the remaining MARC for that year and 50% of the total MARC for the third year of the term commitment plan. The calculation is as follows: (50% \* (\$3,000-\$2,000) + (50% \* \$3,000) or a total of \$2,000.

7. Termination liability charges are not applicable if during the CompleteLink<sup>SM</sup> term commitment the customer converts to another access and usage plan with a term equal to or greater than the existing CompleteLink<sup>SM</sup> plan, and a revenue commitment equal to or greater than the CompleteLink<sup>SM</sup> MARC.

**NOTE 1:** Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006.  
See Guidebook, Part 2, Section 2

2. COMPLETELINK<sup>SM</sup><sup>1</sup> (Business) (cont'd)

## D. EARLY TERMINATION LIABILITY (cont'd)

## 8. Termination liability charges will not apply if:

- a. During the term of the CompleteLink<sup>SM</sup> agreement the Customer disconnects one or more of the services which are specified under Column A below, and those services are contributory to their CompleteLink<sup>SM</sup> MARC and replaces the service(s) with the SBC service specified on the same line in Column B, and as a *direct result* of that replacement the customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC
- b. At the Customer's option and request, the Customer may terminate the existing CompleteLink<sup>SM</sup> agreement without termination liability provided:
  - (1) The Customer enters into a new CompleteLink<sup>SM</sup> service agreement for a term period which is equal to or greater than the time remaining on their current agreement, and
  - (2) The MARC on the new agreement is the next lower MARC.
  - (3) This waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per customer, per agreement term.
  - (4) CompleteLink<sup>SM</sup> \$700 MARC service agreements are specifically not eligible.
- c. For purposes of the waiver, "as a direct result" means:
  - (1) That the newly installed product(s) must be installed at the same customer service location(s) and
  - (2) In the same relative quantity (ies) as those being displaced
  - (3) It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this provision.

<u>A</u>	<u>B</u>
Analog Trunks	to ISDN PRI, DS1, DS3, SONET, or GigaMAN
SuperTrunks	to ISDN PRI
Basic Centrex II Lines	to EKL, ISDN BRI, or Centrex IP Lines
Grandfathered Centrex	to Centrex
Measured or Flat Business Lines	to Centrex, ISDN PRI, DS1, DS3, SONET, or GigaMAN
DS0 or ISDN BRI	to DS1, DS3, SONET, or GigaMAN
DS1	to DS3, SONET, GigaMAN
DS3	to SONET or GigaMAN

NOTE 1: Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006. See Guidebook, Part 2, Section 2

2. COMPLETELINK®/<sup>1/</sup> (Business) (cont'd)

(C)

## D. EARLY TERMINATION LIABILITY (cont'd)

## 8. Termination liability charges will not apply if:

- a. During the term of the CompleteLink agreement the Customer disconnects one or more of the services which are specified under Column A below, and those services are contributory to their CompleteLink MARC and replaces the service(s) with the SBC service specified on the same line in (C) Column B, and as a *direct result* of that replacement the customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC (C)
- b. At the Customer's option and request, the Customer may terminate the existing CompleteLink agreement without termination liability provided:
  - (1) The Customer enters into a new CompleteLink service agreement for a term period which is equal to or greater than the time remaining on their current agreement, and (C)
  - (2) The MARC on the new agreement is the next lower MARC.
  - (3) This waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per customer, per agreement term.
  - (4) CompleteLink \$700 MARC service agreements are specifically not eligible. (C)

## c. For purposes of the waiver, "as a direct result" means:

- (1) That the newly installed product(s) must be installed at the same customer service location(s) and
- (2) In the same relative quantity (ies) as those being displaced
- (3) It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this provision.

A	B	
Analog Trunks	to ISDN PRI, DS1, DS3, SONET, or GigaMAN	
SuperTrunk®'s	to ISDN PRI	(C)
Basic Centrex II Lines	to EKL, ISDN BRI, or Centrex IP Lines	
Grandfathered Centrex	to Centrex	
Measured or Flat Business Lines	to Centrex, ISDN PRI, DS1, DS3, SONET, or GigaMAN	
DS0 or ISDN BRI	to DS1, DS3, SONET, or GigaMAN	
DS1	to DS3, SONET, GigaMAN	
DS3	to SONET or GigaMAN	

/1/ Frozen/Grandfathered CompleteLink effective December 15, 2006. See Guidebook, Part 2, Section 2. (C)  
(D)

**2. COMPLETELINK<sup>SM</sup> 1 (Business) (cont'd)****D. EARLY TERMINATION LIABILITY (cont'd)****8. Termination liability charges will not apply if: (cont'd)**

- d. The following is stated as a matter of convenience and not intended to imply that the list above is not inclusive. In no event will a product change from Centrex (any type) to PBX or ISDN PRI satisfy the conditions required for termination without liability under this provision.
- e. This waiver only applies to the termination charge applicable to the CompleteLink<sup>SM</sup> agreement:
  - (1) Termination charges may apply on those services being disconnected, and the application of the termination charges is not affected by this waiver.
  - (2) All applicable recurring and non-recurring charges apply to the installation and removal of services.
  - (3) Products and services are subscribed to separately and not as a part of the CompleteLink<sup>SM</sup> subscription.
- f. As a result of selecting a reduced MARC level, discounts provided under the new CompleteLink<sup>SM</sup> agreement may be less than those received under the higher MARC agreement (discounts for the new agreement will be those applicable to the new MARC level under the CompleteLink<sup>SM</sup> tariff or Guidebook in effect at the time the new contract is executed.) 90-day cancellation period does not apply to the new agreement.

Example: Customer has a CompleteLink<sup>SM</sup> \$25,000 MARC, 3-year agreement, with 18 months remaining. MARC attainment in current year is 60%. A customer replaces its Analog Trunks to ISDN PRI, which would result in an annual spending reduction of \$4,000 from what was spent for the Analog Trunks. At the time of the new contract, the CompleteLink<sup>SM</sup> tariff or Guidebook reflects the next lower MARC to be \$18,000, so the customer may terminate its \$25,000 MARC agreement without liability if it enters into a new 2-year (24 month) CompleteLink<sup>SM</sup> agreement at the \$18,000 MARC. The applicable discount will be that available with the \$18,000 commitment level.

**NOTE 1: Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006. See Guidebook, Part 2, Section 2**

2. COMPLETELINK<sup>SM</sup><sup>1</sup> (Business) (cont'd)

## E. RATES AND CHARGES

1. Retention, Save and Winback Discount Schedules<sup>2</sup>:

- a. Retention rates apply to all eligible new or existing customers.
- b. Save rates apply to all customers who have received a written competitive offer/proposal (i.e., a competitive bill or competitive proposal on a legitimate competitor's letterhead) dated within the past three months and are considering discontinuing their business with the Company for the purpose of establishing service with another Competitive Local Exchange Carrier operating within the Company's territory but choose to remain with the Company.
- c. Winback rates apply to customers who have discontinued their business with the Company for the purpose of establishing service with a Competitive Local Exchange Carrier operating within the Company's territory who now wish to return to the Company. Winback rates are not available to customers who have local service with an affiliate of the Company.
- d. Upon termination of a Save or Winback commitment term period, the customer's service will revert to the non-discounted rates for the services offered in CompleteLink<sup>SM</sup> unless the customer commits to a new term plan under standard eligibility rules prior to the last date of the existing term plan.

Discount Schedule – Eligible Services													
MARC	Max. Annual Disc.	Retention Discounts				Save Discounts				Win Back Discounts			
		1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year
\$700 -	\$1,199	\$350	5.00%	6.00%	7.00%	7.50%	8.00%	9.00%	10.00%	10.50%	11.00%	12.00%	13.00% 13.50%
\$1,200 -	\$2,999	\$700	5.25%	6.25%	7.25%	7.75%	8.25%	9.25%	10.25%	10.75%	11.25%	12.25%	13.25% 13.75%
\$3,000 -	\$6,999	\$1,000	5.50%	6.50%	7.50%	8.00%	8.50%	9.50%	10.50%	11.00%	11.50%	12.50%	13.50% 14.00%
\$7,000 -	\$11,999	\$1,500	6.00%	7.00%	8.00%	8.50%	9.00%	10.00%	11.00%	11.50%	12.00%	13.00%	14.00% 14.50%
\$12,000 -	\$17,999	\$2,500	6.50%	7.50%	8.50%	9.00%	9.50%	10.50%	11.50%	12.00%	12.50%	13.50%	14.50% 15.00%
\$18,000 -	\$24,999	\$2,500	6.50%	7.50%	8.50%	9.00%	9.50%	10.50%	11.50%	12.00%	12.50%	13.50%	14.50% 15.00%
\$25,000 -	\$34,999	\$3,500	7.50%	8.50%	9.50%	10.00%	10.50%	11.50%	12.50%	13.00%	13.50%	14.50%	15.50% 16.00%
\$35,000 -	\$49,999	\$5,250	8.00%	9.00%	10.00%	10.50%	11.00%	12.00%	13.00%	13.50%	14.00%	15.00%	16.00% 16.50%
\$50,000 -	\$74,999	\$8,250	8.50%	9.50%	10.50%	11.00%	11.50%	12.50%	13.50%	14.00%	14.50%	15.50%	16.50% 17.00%
\$75,000 -	\$99,999	\$11,500	9.00%	10.00%	11.00%	11.50%	12.00%	13.00%	14.00%	14.50%	15.00%	16.00%	17.00% 17.50%
\$100,000 -	\$124,999	\$24,000	9.50%	10.50%	11.50%	12.00%	12.50%	13.50%	14.50%	15.00%	15.50%	16.50%	17.50% 18.00%
\$125,000 -	\$149,000	\$24,000	9.50%	10.50%	11.50%	12.00%	12.50%	13.50%	14.50%	15.00%	15.50%	16.50%	17.50% 18.00%
\$150,000 -	\$199,999	\$36,000	10.00%	11.00%	12.00%	12.50%	13.00%	14.00%	15.00%	15.50%	16.00%	17.00%	18.00% 18.50%
\$200,000 +		\$36,000	10.00%	11.00%	12.00%	12.50%	13.00%	14.00%	15.00%	15.50%	16.00%	17.00%	18.00% 18.50%

NOTE 1: Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006. See Guidebook, Part 2, Section 2

NOTE 2: Retention, Save and Winback discount schedules are mutually exclusive. A customer can only receive discounts under one of the discount schedules per CompleteLink<sup>SM</sup> agreement.

**2. COMPLETELINK<sup>SM</sup> 1 (Business) (cont'd)**

**E. RATES AND CHARGES (cont'd)**

2. All local toll, Custom 8 and calling card usage calls are rated on the basis of one second increments with an 18 second minimum.
3. Local calls, within a 0-12 mile radius, and ZUM-3 calls are rated in one-minute increments.
4. The effective rates, after the eligible service discount is applied are as listed in the schedules following.
5. The discounted rates before the eligible service discount is applied are: IntraLATA MTS and Custom 8 = \$0.06; Local Usage = \$0.016; ZUM 3 = \$0.03.

**NOTE 1:** Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006. See Guidebook, Part 2, Section 2

2. COMPLETELINK<sup>SM 1</sup> (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

Local Toll / Custom 8/ Calling Card – Rate Structure														
MARC	Max. Annual Disc.	Retention Rates				Save Rates				Win Back Rates				
		1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	
\$700 -	\$1,199	\$350	\$0.0570	\$0.0564	\$0.0558	\$0.0555	\$0.0552	\$0.0546	\$0.0540	\$0.0537	\$0.0534	\$0.0528	\$0.0522	\$0.0519
\$1,200 -	\$2,999	\$700	\$0.0569	\$0.0563	\$0.0557	\$0.0554	\$0.0551	\$0.0545	\$0.0539	\$0.0536	\$0.0533	\$0.0527	\$0.0521	\$0.0518
\$3,000 -	\$6,999	\$1,000	\$0.0567	\$0.0561	\$0.0555	\$0.0552	\$0.0549	\$0.0543	\$0.0537	\$0.0534	\$0.0531	\$0.0525	\$0.0519	\$0.0516
\$7,000 -	\$11,999	\$1,500	\$0.0564	\$0.0558	\$0.0552	\$0.0549	\$0.0546	\$0.0540	\$0.0534	\$0.0531	\$0.0528	\$0.0522	\$0.0516	\$0.0513
\$12,000 -	\$17,999	\$2,500	\$0.0561	\$0.0555	\$0.0549	\$0.0546	\$0.0543	\$0.0537	\$0.0531	\$0.0528	\$0.0525	\$0.0519	\$0.0513	\$0.0510
\$18,000 -	\$24,999	\$2,500	\$0.0561	\$0.0555	\$0.0549	\$0.0546	\$0.0543	\$0.0537	\$0.0531	\$0.0528	\$0.0525	\$0.0519	\$0.0513	\$0.0510
\$25,000 -	\$34,999	\$3,500	\$0.0555	\$0.0549	\$0.0543	\$0.0540	\$0.0537	\$0.0531	\$0.0525	\$0.0522	\$0.0519	\$0.0516	\$0.0510	\$0.0504
\$35,000 -	\$49,999	\$5,250	\$0.0552	\$0.0546	\$0.0540	\$0.0537	\$0.0534	\$0.0531	\$0.0525	\$0.0519	\$0.0516	\$0.0513	\$0.0507	\$0.0501
\$50,000 -	\$74,999	\$8,250	\$0.0549	\$0.0543	\$0.0537	\$0.0534	\$0.0531	\$0.0528	\$0.0522	\$0.0516	\$0.0513	\$0.0510	\$0.0504	\$0.0498
\$75,000 -	\$99,999	\$11,500	\$0.0546	\$0.0540	\$0.0534	\$0.0531	\$0.0528	\$0.0525	\$0.0519	\$0.0513	\$0.0510	\$0.0507	\$0.0501	\$0.0495
\$100,000 -	\$124,999	\$24,000	\$0.0543	\$0.0537	\$0.0531	\$0.0528	\$0.0525	\$0.0522	\$0.0519	\$0.0513	\$0.0510	\$0.0507	\$0.0501	\$0.0492
\$125,000 -	\$149,000	\$24,000	\$0.0543	\$0.0537	\$0.0531	\$0.0528	\$0.0525	\$0.0522	\$0.0516	\$0.0510	\$0.0507	\$0.0504	\$0.0498	\$0.0492
\$150,000 -	\$199,999	\$36,000	\$0.0540	\$0.0534	\$0.0528	\$0.0525	\$0.0522	\$0.0516	\$0.0510	\$0.0507	\$0.0504	\$0.0498	\$0.0492	\$0.0489
\$200,000 +		\$36,000	\$0.0540	\$0.0534	\$0.0528	\$0.0525	\$0.0522	\$0.0516	\$0.0510	\$0.0507	\$0.0504	\$0.0498	\$0.0492	\$0.0489

Local Usage-Rate Structure														
MARC	Max. Annual Disc.	Retention Rates				Save Rates				Win Back Rates				
		1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	
\$700 -	\$1,199	\$350	\$0.0152	\$0.0150	\$0.0149	\$0.0148	\$0.0147	\$0.0146	\$0.0144	\$0.0143	\$0.0142	\$0.0141	\$0.0139	\$0.0138
\$1,200 -	\$2,999	\$700	\$0.0152	\$0.0150	\$0.0148	\$0.0148	\$0.0147	\$0.0145	\$0.0144	\$0.0143	\$0.0142	\$0.0140	\$0.0139	\$0.0138
\$3,000 -	\$6,999	\$1,000	\$0.0151	\$0.0150	\$0.0148	\$0.0147	\$0.0146	\$0.0145	\$0.0143	\$0.0142	\$0.0142	\$0.0140	\$0.0140	\$0.0138
\$7,000 -	\$11,999	\$1,500	\$0.0150	\$0.0149	\$0.0147	\$0.0146	\$0.0146	\$0.0144	\$0.0142	\$0.0142	\$0.0141	\$0.0139	\$0.0138	\$0.0137
\$12,000 -	\$17,999	\$2,500	\$0.0150	\$0.0148	\$0.0146	\$0.0146	\$0.0145	\$0.0143	\$0.0142	\$0.0141	\$0.0140	\$0.0138	\$0.0137	\$0.0136
\$18,000 -	\$24,999	\$2,500	\$0.0150	\$0.0148	\$0.0146	\$0.0146	\$0.0145	\$0.0143	\$0.0142	\$0.0141	\$0.0140	\$0.0138	\$0.0137	\$0.0136
\$25,000 -	\$34,999	\$3,500	\$0.0148	\$0.0146	\$0.0145	\$0.0144	\$0.0143	\$0.0142	\$0.0140	\$0.0139	\$0.0138	\$0.0137	\$0.0135	\$0.0134
\$35,000 -	\$49,999	\$5,250	\$0.0147	\$0.0146	\$0.0144	\$0.0143	\$0.0142	\$0.0141	\$0.0139	\$0.0138	\$0.0138	\$0.0136	\$0.0134	\$0.0134
\$50,000 -	\$74,999	\$8,250	\$0.0146	\$0.0145	\$0.0143	\$0.0142	\$0.0142	\$0.0140	\$0.0138	\$0.0138	\$0.0137	\$0.0135	\$0.0134	\$0.0133
\$75,000 -	\$99,999	\$11,500	\$0.0146	\$0.0144	\$0.0142	\$0.0142	\$0.0141	\$0.0139	\$0.0138	\$0.0137	\$0.0136	\$0.0134	\$0.0133	\$0.0132
\$100,000 -	\$124,999	\$24,000	\$0.0145	\$0.0143	\$0.0142	\$0.0141	\$0.0140	\$0.0138	\$0.0137	\$0.0136	\$0.0135	\$0.0134	\$0.0132	\$0.0131
\$125,000 -	\$149,000	\$24,000	\$0.0145	\$0.0143	\$0.0142	\$0.0141	\$0.0140	\$0.0138	\$0.0137	\$0.0136	\$0.0135	\$0.0134	\$0.0132	\$0.0131
\$150,000 -	\$199,999	\$36,000	\$0.0144	\$0.0142	\$0.0141	\$0.0140	\$0.0139	\$0.0138	\$0.0136	\$0.0135	\$0.0134	\$0.0133	\$0.0131	\$0.0130
\$200,000 +		\$36,000	\$0.0144	\$0.0142	\$0.0141	\$0.0140	\$0.0139	\$0.0138	\$0.0136	\$0.0135	\$0.0134	\$0.0133	\$0.0131	\$0.0130

NOTE 1: Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006. See Guidebook, Part 4, Section 2

2. COMPLETELINK®<sup>/1/</sup> (Business) (cont'd)

(C)

## E. RATES AND CHARGES (cont'd)

Local Toll / Custom 8/ Calling Card – Rate Structure														
MARC	Max. Annual Disc.	Retention Rates				Save Rates				Win Back Rates				
		1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	
\$700 -	\$1,199	\$350	\$0.0570	\$0.0564	\$0.0558	\$0.0555	\$0.0552	\$0.0546	\$0.0540	\$0.0537	\$0.0534	\$0.0528	\$0.0522	\$0.0519
\$1,200 -	\$2,999	\$700	\$0.0569	\$0.0563	\$0.0557	\$0.0554	\$0.0551	\$0.0545	\$0.0539	\$0.0536	\$0.0533	\$0.0527	\$0.0521	\$0.0518
\$3,000 -	\$6,999	\$1,000	\$0.0567	\$0.0561	\$0.0555	\$0.0552	\$0.0549	\$0.0543	\$0.0537	\$0.0534	\$0.0531	\$0.0525	\$0.0519	\$0.0516
\$7,000 -	\$11,999	\$1,500	\$0.0564	\$0.0558	\$0.0552	\$0.0549	\$0.0546	\$0.0540	\$0.0534	\$0.0531	\$0.0528	\$0.0522	\$0.0516	\$0.0513
\$12,000 -	\$17,999	\$2,500	\$0.0561	\$0.0555	\$0.0549	\$0.0546	\$0.0543	\$0.0537	\$0.0531	\$0.0528	\$0.0525	\$0.0519	\$0.0513	\$0.0510
\$18,000 -	\$24,999	\$2,500	\$0.0561	\$0.0555	\$0.0549	\$0.0546	\$0.0543	\$0.0537	\$0.0531	\$0.0528	\$0.0525	\$0.0519	\$0.0513	\$0.0510
\$25,000 -	\$34,999	\$3,500	\$0.0555	\$0.0549	\$0.0543	\$0.0540	\$0.0537	\$0.0531	\$0.0525	\$0.0522	\$0.0519	\$0.0516	\$0.0510	\$0.0504
\$35,000 -	\$49,999	\$5,250	\$0.0552	\$0.0546	\$0.0540	\$0.0537	\$0.0534	\$0.0531	\$0.0525	\$0.0522	\$0.0519	\$0.0516	\$0.0510	\$0.0501
\$50,000 -	\$74,999	\$8,250	\$0.0549	\$0.0543	\$0.0537	\$0.0534	\$0.0531	\$0.0528	\$0.0522	\$0.0516	\$0.0513	\$0.0507	\$0.0501	\$0.0498
\$75,000 -	\$99,999	\$11,500	\$0.0546	\$0.0540	\$0.0534	\$0.0531	\$0.0528	\$0.0525	\$0.0519	\$0.0513	\$0.0510	\$0.0510	\$0.0504	\$0.0498
\$100,000 -	\$124,999	\$24,000	\$0.0543	\$0.0537	\$0.0531	\$0.0528	\$0.0525	\$0.0519	\$0.0513	\$0.0510	\$0.0507	\$0.0501	\$0.0495	\$0.0492
\$125,000 -	\$149,000	\$24,000	\$0.0543	\$0.0537	\$0.0531	\$0.0528	\$0.0525	\$0.0522	\$0.0516	\$0.0510	\$0.0507	\$0.0504	\$0.0498	\$0.0492
\$150,000 -	\$199,999	\$36,000	\$0.0540	\$0.0534	\$0.0528	\$0.0525	\$0.0522	\$0.0516	\$0.0510	\$0.0507	\$0.0504	\$0.0498	\$0.0492	\$0.0489
\$200,000 +		\$36,000	\$0.0540	\$0.0534	\$0.0528	\$0.0525	\$0.0522	\$0.0516	\$0.0510	\$0.0507	\$0.0504	\$0.0498	\$0.0492	\$0.0489

Local Usage-Rate Structure														
MARC	Max. Annual Disc.	Retention Rates				Save Rates				Win Back Rates				
		1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	
\$700 -	\$1,199	\$350	\$0.0152	\$0.0150	\$0.0149	\$0.0148	\$0.0147	\$0.0146	\$0.0144	\$0.0143	\$0.0142	\$0.0141	\$0.0139	\$0.0138
\$1,200 -	\$2,999	\$700	\$0.0152	\$0.0150	\$0.0148	\$0.0148	\$0.0147	\$0.0145	\$0.0144	\$0.0143	\$0.0142	\$0.0140	\$0.0139	\$0.0138
\$3,000 -	\$6,999	\$1,000	\$0.0151	\$0.0150	\$0.0148	\$0.0147	\$0.0146	\$0.0145	\$0.0143	\$0.0142	\$0.0142	\$0.0140	\$0.0140	\$0.0138
\$7,000 -	\$11,999	\$1,500	\$0.0150	\$0.0149	\$0.0147	\$0.0146	\$0.0146	\$0.0144	\$0.0142	\$0.0142	\$0.0141	\$0.0139	\$0.0138	\$0.0137
\$12,000 -	\$17,999	\$2,500	\$0.0150	\$0.0148	\$0.0146	\$0.0146	\$0.0145	\$0.0143	\$0.0142	\$0.0141	\$0.0140	\$0.0138	\$0.0137	\$0.0136
\$18,000 -	\$24,999	\$2,500	\$0.0150	\$0.0148	\$0.0146	\$0.0146	\$0.0145	\$0.0143	\$0.0142	\$0.0141	\$0.0140	\$0.0138	\$0.0137	\$0.0136
\$25,000 -	\$34,999	\$3,500	\$0.0148	\$0.0146	\$0.0145	\$0.0144	\$0.0143	\$0.0142	\$0.0140	\$0.0139	\$0.0138	\$0.0138	\$0.0137	\$0.0134
\$35,000 -	\$49,999	\$5,250	\$0.0147	\$0.0146	\$0.0144	\$0.0143	\$0.0142	\$0.0141	\$0.0139	\$0.0138	\$0.0138	\$0.0136	\$0.0134	\$0.0134
\$50,000 -	\$74,999	\$8,250	\$0.0146	\$0.0145	\$0.0143	\$0.0142	\$0.0142	\$0.0140	\$0.0138	\$0.0138	\$0.0137	\$0.0135	\$0.0134	\$0.0133
\$75,000 -	\$99,999	\$11,500	\$0.0146	\$0.0144	\$0.0142	\$0.0142	\$0.0141	\$0.0139	\$0.0138	\$0.0137	\$0.0136	\$0.0134	\$0.0133	\$0.0132
\$100,000 -	\$124,999	\$24,000	\$0.0145	\$0.0143	\$0.0142	\$0.0141	\$0.0140	\$0.0138	\$0.0137	\$0.0136	\$0.0135	\$0.0134	\$0.0132	\$0.0131
\$125,000 -	\$149,000	\$24,000	\$0.0145	\$0.0143	\$0.0142	\$0.0141	\$0.0140	\$0.0138	\$0.0137	\$0.0136	\$0.0135	\$0.0134	\$0.0132	\$0.0131
\$150,000 -	\$199,999	\$36,000	\$0.0144	\$0.0142	\$0.0141	\$0.0140	\$0.0139	\$0.0138	\$0.0136	\$0.0135	\$0.0134	\$0.0133	\$0.0131	\$0.0130
\$200,000 +		\$36,000	\$0.0144	\$0.0142	\$0.0141	\$0.0140	\$0.0139	\$0.0138	\$0.0136	\$0.0135	\$0.0134	\$0.0133	\$0.0131	\$0.0130

/1/ Frozen/Grandfathered CompleteLink effective December 15, 2006. See Guidebook, Part 4, Section 2 (C)

2. COMPLETELINK<sup>SM 1</sup> (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

MARC	Max. Annual Disc.	ZUM 3 – Rate Structure												
		Retention Rates				Save Rates				Win Back Rates				
		1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	1 Year	2 Year	3 Year	5 Year	
\$700 -	\$1,199	\$350	\$0.0285	\$0.0282	\$0.0279	\$0.0278	\$0.0276	\$0.0273	\$0.0270	\$0.0279	\$0.0267	\$0.0264	\$0.0261	\$0.0260
\$1,200 -	\$2,999	\$700	\$0.0284	\$0.0281	\$0.0278	\$0.0277	\$0.0275	\$0.0272	\$0.0269	\$0.0278	\$0.0266	\$0.0263	\$0.0260	\$0.0259
\$3,000 -	\$6,999	\$1,000	\$0.0284	\$0.0281	\$0.0278	\$0.0276	\$0.0275	\$0.0272	\$0.0269	\$0.0278	\$0.0266	\$0.0263	\$0.0260	\$0.0258
\$7,000 -	\$11,999	\$1,500	\$0.0282	\$0.0279	\$0.0276	\$0.0275	\$0.0273	\$0.0270	\$0.0267	\$0.0276	\$0.0264	\$0.0261	\$0.0258	\$0.0257
\$12,000 -	\$17,999	\$2,500	\$0.0281	\$0.0278	\$0.0275	\$0.0273	\$0.0272	\$0.0269	\$0.0266	\$0.0275	\$0.0263	\$0.0260	\$0.0257	\$0.0255
\$18,000 -	\$24,999	\$2,500	\$0.0281	\$0.0278	\$0.0275	\$0.0273	\$0.0272	\$0.0269	\$0.0266	\$0.0275	\$0.0263	\$0.0260	\$0.0257	\$0.0255
\$25,000 -	\$34,999	\$3,500	\$0.0278	\$0.0275	\$0.0272	\$0.0270	\$0.0269	\$0.0266	\$0.0263	\$0.0272	\$0.0260	\$0.0257	\$0.0254	\$0.0252
\$35,000 -	\$49,999	\$5,250	\$0.0276	\$0.0273	\$0.0270	\$0.0269	\$0.0267	\$0.0264	\$0.0261	\$0.0270	\$0.0258	\$0.0255	\$0.0252	\$0.0251
\$50,000 -	\$74,999	\$8,250	\$0.0275	\$0.0272	\$0.0269	\$0.0267	\$0.0266	\$0.0263	\$0.0260	\$0.0269	\$0.0257	\$0.0254	\$0.0251	\$0.0249
\$75,000 -	\$99,999	\$11,500	\$0.0273	\$0.0270	\$0.0267	\$0.0266	\$0.0264	\$0.0261	\$0.0258	\$0.0267	\$0.0255	\$0.0252	\$0.0249	\$0.0248
\$100,000 -	\$124,999	\$24,000	\$0.0272	\$0.0269	\$0.0266	\$0.0264	\$0.0263	\$0.0260	\$0.0257	\$0.0266	\$0.0254	\$0.0251	\$0.0248	\$0.0246
\$125,000 -	\$149,000	\$24,000	\$0.0272	\$0.0269	\$0.0266	\$0.0264	\$0.0263	\$0.0260	\$0.0257	\$0.0266	\$0.0254	\$0.0251	\$0.0248	\$0.0246
\$150,000 -	\$199,999	\$36,000	\$0.0270	\$0.0267	\$0.0264	\$0.0263	\$0.0261	\$0.0258	\$0.0255	\$0.0264	\$0.0252	\$0.0249	\$0.0246	\$0.0245
\$200,000 +		\$36,000	\$0.0270	\$0.0267	\$0.0264	\$0.0263	\$0.0261	\$0.0258	\$0.0255	\$0.0264	\$0.0252	\$0.0249	\$0.0246	\$0.0245

NOTE 1: Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006. See Guidebook, Part 2, Section 2

2. COMPLETELINK<sup>SM</sup><sup>1</sup> (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

Supertrunk<sup>2</sup> and DS1<sup>3</sup> services are not eligible services for application of the discount schedules listed above, however if a customer selects a CompleteLink<sup>SM</sup> term and MARC, they are eligible for unique product level discount arrangements as follows:

Product Level Discounts for DS1 and Super Trunk

	1 Year	2 Year	3 Year	5 Year	Tariff Reference
<b>Super Trunk</b>	5%	10%	20%	25%	Guidebook, Part 4, Section 2
<b>DS1 1.544 Mbps High Capacity Service</b>	5%	10%	20%	25%	Schedule Cal.P.U.C. No. 175-T, Section 7 Special Access Service, 7.2.8 Digital Service, (C) High Capacity Service

NOTE 1: Frozen/Grandfathered CompleteLink<sup>SM</sup> effective December 15, 2006. See Guidebook, Part 2, Section 2

NOTE 2: Only available for Super Trunk Service that is month-to-month billed. Existing term offerings of Super Trunk Service are not available for CompleteLink<sup>SM</sup> discounts. Discount does not apply to Fiber Advantage nor features associated with Super Trunk.

NOTE 3: Only available for DS1 1.544 High Capacity Service that is month-to-month billed. Term offerings of DS1 Service not available for CompleteLink<sup>SM</sup> discounts. Discount does not apply to Fiber Advantage.

2. COMPLETELINK®<sup>/1/</sup> (Business) (cont'd)

(C)

## E. RATES AND CHARGES (cont'd)

Supertrunk®<sup>/2/</sup> and DS1<sup>/3/</sup> services are not eligible services for application of the discount schedules listed above, however if a customer selects a CompleteLink term and MARC, they are eligible for unique product level discount arrangements as follows:

(C)

(C)

Product Level Discounts for DS1 and Super Trunk

	1 Year	2 Year	3 Year	5 Year	Tariff Reference
<b>SuperTrunk®</b>	5%	10%	20%	25%	Guidebook, Part 4, Section 2
<b>DS1 1.544 Mbps High Capacity Service</b>	5%	10%	20%	25%	Schedule Cal.P.U.C. No. 175-T, Section 7 Special Access Service, 7.2.8 Digital Service, (C) High Capacity Service

(C)

/1/ Frozen/Grandfathered CompleteLink® effective December 15, 2006. See Guidebook, Part 2, Section 2 (C)

/2/ Only available for SuperTrunk® Service that is month-to-month billed. Existing term offerings of Super Trunk Service are not available for CompleteLink discounts. Discount does not apply to Fiber Advantage nor features associated with SuperTrunk. (C)

/3/ Only available for DS1 1.544 High Capacity Service that is month-to-month billed. Term offerings of DS1 Service not available for CompleteLink discounts. Discount does not apply to Fiber Advantage. (C) (C)

**3. SIMPLELINK<sup>SM</sup> (BUSINESS)****A. DESCRIPTION**

SimpleLink<sup>SM</sup> is an optional total volume discount package for small business customers. Subscribing customers receive monthly discounts on selected eligible services based on the customer's contributory services whose revenue is counted towards the achievement of a Minimum Monthly Revenue Commitment (MMRC) and term length. SimpleLink<sup>SM</sup> provides additional discounts on specific features as set forth following.

**B. REGULATIONS**

1. Contributory Services shall be defined as those regulated services whose monthly billed charges are counted towards achievement of the customer's selected MMRC, unless otherwise noted. Services contributing toward the MMRC as described in 6.5.1,C. are applicable.
2. SimpleLink<sup>SM</sup> is available only for selected business service where the Company also provides local service.
3. A customer may subscribe to only one SimpleLink<sup>SM</sup> plan at a time.
4. An eligible SimpleLink<sup>SM</sup> customer may include up to, but not exceed, 10 accounts under one SimpleLink<sup>SM</sup> agreement.

**3. SIMPLELINK<sup>SM</sup> (Business) (cont'd)****B. REGULATIONS (cont'd)**

5. SimpleLink<sup>SM</sup> discounts are not available on eligible business services with existing term discount plans, or with any other discount toll or local optional calling plan, except for Unlimited Local Calling Plan which is allowed in SimpleLink<sup>SM</sup>. Customers may change from an existing Company optional calling plan (e.g., Value Promise Plus, Advantage 5, 10, or 25, or Flat Rate Pro) to SimpleLink<sup>SM</sup> without being assessed early termination charges for discontinuing the plan.
6. SimpleLink<sup>SM</sup> is offered under a one-year, two-year or three-year term. The one-year term also has a 1-year renewable option. If the customer selects the 1-year renewable option, the plan will renew for one year intervals. A maximum of two 1-year renewals are available after the first 1-year term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options, prior to the expiration of each 1-year term. Additionally, three MMRC levels will be available for customers to choose from and customers subscribing to a 2- or 3-year term plan will be required to sign a written order confirmation form in order to qualify for the applicable plan discounts.

A customer may increase the MMRC level at any time without assessment of early termination charges. To increase an MMRC, the customer must also commit to a new term. A decrease of the MMRC level during the term is deemed to be a termination of the service and early termination charges as described in D. following are applicable.

7. The customer must meet or exceed the selected MMRC in each month of the term plan. If the customer fails to meet or exceed the MMRC in any month of the customer's term, the customer will be billed an Under-Utilization Charge which is the difference between the MMRC and the actual billings for the Contributory Services, excluding taxes and surcharges.

**3. SIMPLELINK<sup>SM</sup> (Business) (cont'd)****B. REGULATIONS (cont'd)**

8. If the customer elects to discontinue the plan, early termination charges as described in D., following, are applicable.
9. Customers will be notified prior to the term expiration date. If a customer does not commit to a new term plan by the last date of the existing term plan (or the final renewal term for 1-year renewable options), the customer's SimpleLink<sup>SM</sup> service will terminate and the customer's service will revert to the non-discounted Guidebook rates for the services offered in SimpleLink<sup>SM</sup> service.
10. The MMRC is the minimum monthly revenue commitment selected by the customer which must be satisfied each month under the elected term (based on a one, two, or three-year term commitment) to receive a volume discount. The customer's term commitment commences the day after the SimpleLink<sup>SM</sup> service is provided by the Company. The date provided shall be the date the service order is completed by the Company's billing system. MMRC revenue is the sum total of the customer's monthly billed charges on all included business accounts for services specified as Contributory in the SimpleLink<sup>SM</sup> Guidebook before discounts are applied.

Revenue from the following services are not included as Contributory Services nor counted towards the achievement of the MMRC:

Enhanced 9-1-1 (E9-1-1) surcharges, End User Common Line (EUCL) surcharges, EUCL offset surcharges, Deaf and Disabled surcharges, Primary Interexchange Carrier (PIC) charge, Local Number Portability (LNP) charge, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) Fee, Federal and State Line Port charges, State Regulatory Fee, California High Cost Fund-A (CHCF-A), California High Cost Fund-B (CHCF-B), California Teleconnect Fund (CTF) Surcharge, California LifeLine Surcharge, California Relay Service and Communications Devices Fund, and Equal Access Recovery Charge. Additionally, any services provided by the Company's affiliates (e.g., SBC Messaging Services, Frame Relay, Asynchronous Transfer Mode (ATM) Cell Relay, Digital Subscriber Line (DSL) Service, Internet service or Customer Owned Pay Telephones); charges for services provided by any other service provider and billed by the Company on behalf of that other service provider and corresponding taxes and surcharges; and any other tax or charge imposed by any local, state or federal government entity are also excluded.

**3. SIMPLELINK<sup>SM</sup> (Business)(cont'd)**

**B. REGULATIONS (cont'd)**

11. There is no non-recurring service connection charge nor set-up charge to establish a customer on a SimpleLink<sup>SM</sup> plan. Other recurring and non-recurring installation charges will apply per applicable Guidebook rates.
12. With the exception of Business Local Exchange Access and Local Usage, SimpleLink<sup>SM</sup> customers are not required to purchase any of the MMRC Contributory Services. Recurring and non-recurring charges at applicable Guidebook rates apply to the installation and use of the Contributory Services.
13. Interstate/intralATA calls from LATA 5 do not qualify for SimpleLink<sup>SM</sup> discounts. The Company reserves the right to bill the customer the standard Guidebook rates for these calls, including the ability to adjust billing or backbill to reflect the proper rate.
14. Each MMRC will carry a Maximum Monthly Allowable Discount (MMAD), which is the maximum allowable amount per month of Total Volume Discounts on all eligible services. The MMAD will apply to all term lengths and revenue commitments.

### 3. SIMPLELINK<sup>SM</sup> (Business) (cont'd)

## C. ELIGIBLE SERVICES

Eligible Services are those services that receive discounts based on achievement of the customer's specific MMRC and term commitment. Additional Local and State charges, taxes, the End User Common Line Charge, and non-recurring charges are not volume discount eligible.

Busy Call Forwarding	Guidebook, Part 4, Section 2
Call Forwarding	Guidebook, Part 4, Section 2
Call Identification	Guidebook, Part 4, Section 2
Call Return	Guidebook, Part 4, Section 2
Call Screen	Guidebook, Part 4, Section 2
Call Waiting	Guidebook, Part 4, Section 2
Custom 8	Guidebook, Part 10, Section 1 Custom 8 Toll-Free Services – Business
Delayed Call Forwarding	Guidebook, Part 3, Section 1 Dual Element Charges
	Guidebook, Part 4, Section 2

**3. SIMPLELINK<sup>SM</sup> (Business) (cont'd)****C. ELIGIBLE SERVICES (cont'd)**

Local Toll	Guidebook, Part 9, Section 1
Measured Rate Service (Zone Usage Measurement Service Zones 1 and 2)	Guidebook, Part 4, Section 2
Priority Ringing	Guidebook, Part 4, Section 2
Remote Access to Call Forwarding	Guidebook, Part 4, Section 2
Remote Call Forwarding	Guidebook, Part 4, Section 2
Repeat Dialing	Guidebook, Part 4, Section 2
Three-Way Calling	Guidebook, Part 4, Section 2
Unlimited Local Calling Plan	Guidebook, Part 9, Section 3
ZUM 3	Guidebook, Part 4, Section 2

**3. SIMPLELINK<sup>SM</sup> (Business) (cont'd)****D. EARLY TERMINATION LIABILITY**

1. Within 90 days of subscribing to a SimpleLink<sup>SM</sup> 2- or 3-year term commitment, customers may cancel this service without incurring the early termination liability charges specified in this Guidebook. This guarantee does not apply to customers who terminate or convert to another Company toll, access, and/or usage commitment product for the purpose of subscribing to SimpleLink<sup>SM</sup>.
2. Within 30 days of subscribing to a SimpleLink<sup>SM</sup> 1-year term commitment, customers may cancel this service without incurring the early termination liability charges specified in this Guidebook.
3. A SimpleLink<sup>SM</sup> commitment is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.
4. SimpleLink<sup>SM</sup> commitments cannot be superseded as described in Guidebook, Part 2, Section 2
5. The customer's term commitment commences the day after the SimpleLink<sup>SM</sup> service is provided by the Company.
6. Except as provided for elsewhere in this Guidebook, if the customer terminates their SimpleLink<sup>SM</sup> agreement prior to the expiration of their term, early termination charges apply. Termination charges will be equal to 50% of the MMRC multiplied by the number of months remaining in the customer's term period. For a partial month, if the partial month revenue is less than the MMRC, the customer is liable for 50% of the difference between the MMRC and the actual billed revenue.
7. Termination liability charges are not applicable if during the SimpleLink<sup>SM</sup> term commitment the customer converts to another access and usage plan with a term equal to or greater than the existing SimpleLink<sup>SM</sup> plan, and a revenue commitment equal to or greater than the remaining SimpleLink<sup>SM</sup> revenue commitment.

3. SIMPLELINK<sup>SM</sup> (Business) (cont'd)

## E. RATES AND CHARGES

1. Discount Schedules:
  - a. Total Volume Discount

MMRC Total Volume Discount

MMRC	MMAD	1 Year	2 Year	3 Year
\$45.00	\$85.00	7.0%	8.0%	9.0%
\$85.00	\$85.00	8.0%	9.0%	10.00%
\$200.00	\$85.00	9.0%	10.00%	11.00%

- b. Feature Discount

In addition to the Total Volume Discounts listed above an additional 30% overlay discount will be applied to the following eligible Company features. When these features are purchased in package discount arrangements they are not eligible for either discount:

Busy Call Forwarding  
Call Forwarding  
Call Return  
Call Screen  
Call Waiting  
Caller ID

Delayed Call Forwarding  
Priority Ringing  
Remote Access to Call Forwarding  
Remote Call Forwarding  
Repeat Dialing  
Three-Way Calling

**3. SIMPLELINK<sup>SM</sup> (Business) (cont'd)****E. RATES AND CHARGES (cont'd)**

1. Discount Schedules: (cont'd)
- c. Winback Months Free Discount

An additional discount will be applied to business customers who convert their access line service to the Company as their local service provider and subscribe to a SimpleLink<sup>SM</sup> agreement. These eligible business customers will receive a monthly discount equal to the total monthly recurring charges for all eligible services on their bill for three (3) months, up to a maximum of \$500 per month in discounts. These 3 months of recurring charge discounts will be applied in months 2, 3, and 4 of the business customer's term plan.

4. SIMPLELINK ENHANCED<sup>SM</sup> (BUSINESS)

## A. DESCRIPTION

SimpleLink Enhanced<sup>SM</sup> is an optional total volume discount for small business customers. Subscribing customers receive monthly discounts on selected eligible services based on the customer's contributory services whose revenue is counted towards the achievement of a Minimum Monthly Revenue Commitment (MMRC) and term length. SimpleLink Enhanced<sup>SM</sup> provides additional discounts on specific features as set forth following.

## B. REGULATIONS

1. Contributory Services shall be defined as those regulated services whose monthly billed charges are counted towards achievement of the customer's selected MMRC, unless otherwise noted. Services contributing toward the MMRC as described in C. are applicable.
2. SimpleLink EnhancedSM is available only for selected business service where the Company also provides local service.
3. A customer may subscribe to only one SimpleLink EnhancedSM plan at a time.
4. An eligible SimpleLink EnhancedSM customer may include up to, but not exceed, 10 accounts under one SimpleLink EnhancedSM agreement.
5. SimpleLink EnhancedSM discounts are not available on eligible business services with existing term discount plans, or with any other discount toll or local optional calling plan unless otherwise stated. Customers may change from an existing Company optional calling plan (e.g., Value Promise Plus, Advantage 5, 10, or 25, or Flat Rate Pro) to SimpleLink EnhancedSM without being assessed early termination charges for discontinuing the plan.
6. SimpleLink EnhancedSM is offered under a one-year, two-year or three-year term. The 1-year term also has a 1-year renewable option. If the customer selects the 1-year renewable option, the plan will renew for one year intervals. A maximum of two 1-year renewals are available after the first 1-year term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 1-year term. Additionally, three MMRC levels will be available for customers to choose from and customers subscribing to a 2- or 3-year term plan will be required to sign a written order confirmation form in order to qualify for the applicable plan discounts.

A customer may increase the MMRC level at any time without assessment of early termination charges. To increase an MMRC, the customer must also commit to a new term. A decrease of the MMRC level during the term is deemed to be a termination of the service and early termination charges as described in D. following are applicable.

4. SIMPLELINK ENHANCED<sup>SM</sup> (Business) (cont'd)

## B. REGULATIONS (cont'd)

7. The customer must meet or exceed the selected MMRC in each month of the term plan. If the customer fails to meet or exceed the MMRC in any month of the customer's term, the customer will be billed an Under-Utilization Charge which is the difference between the MMRC and the actual billings for the Contributory Services, excluding taxes and surcharges.
8. If the customer elects to discontinue the plan, early termination charges as described in D., following, are applicable.
9. Customers will be notified prior to the term expiration date. If a customer does not commit to a new term plan by the last date of the existing term plan (or the final renewal term for 1-year renewable options), the customer's SimpleLink Enhanced<sup>SM</sup> service will terminate and the customer's service will revert to the non-discounted Guidebook rates for the services offered in SimpleLink Enhanced<sup>SM</sup> service.
10. The MMRC is the minimum monthly revenue commitment selected by the customer which must be satisfied each month under the elected term (based on a one-, two-, or three-year term commitment) to receive a volume discount. The customer's term commitment commences the day after the SimpleLink Enhanced<sup>SM</sup> service is provided by the Company. The date provided shall be the date the service order is completed by the Company's billing system. MMRC revenue is the sum total of the customer's monthly billed charges on all included business accounts for services specified as Contributory in the SimpleLink Enhanced<sup>SM</sup> Guidebook before discounts are applied.

Revenue from the following services are not included as Contributory Services nor counted towards the achievement of the MMRC:

Enhanced 9-1-1 (E9-1-1) surcharges, End User Common Line (EUCL) surcharges, EUCL offset surcharges, Deaf and Disabled surcharges, Primary Interexchange Carrier (PIC) charge, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) Surcredit Fee, Federal and State Line Port charges, State Regulatory Fee, California High Cost Fund-A (CHCF-A) Surcharge, California High Cost Fund-B (CHCF-B) Surcharge, California Teleconnect Fund (CTF) Surcharge, California LifeLine Surcharge, California Relay Service and Communications Devices Fund, and Equal Access Recovery Charge. Additionally, any services provided by the Company's affiliates (e.g., SBC Messaging Services, Frame Relay, Asynchronous Transfer Mode (ATM) Cell Relay, Digital Subscriber Line (DSL) Service, Internet service or Customer Owned Pay Telephones); charges for services provided by any other service provider and billed by the Company on behalf of that other service provider and corresponding taxes and surcharges; and any other tax or charge imposed by any local, state or federal government entity are also excluded.

**4. SIMPLELINK<sup>SM</sup> ENHANCED (BUSINESS) (cont'd)****B. REGULATIONS (cont'd)**

11. There is no nonrecurring service connection charge nor set-up charge to establish a customer on a SimpleLink<sup>SM</sup> Enhanced plan. Other recurring and nonrecurring installation charges will apply per applicable Guidebook rates.
12. With the exception of Business Local Exchange Access and Local Usage, SimpleLink<sup>SM</sup> Enhanced customers are not required to purchase any of the MMRC Contributory Services. Recurring and nonrecurring charges at applicable Guidebook rates apply to the installation and use of the Contributory Services.
13. Interstate/intralATA calls from LATA 5 do not qualify for SimpleLink<sup>SM</sup> Enhanced discounts. The Company reserves the right to bill the customer the standard Guidebook rates for these calls, including the ability to adjust billing or backbill to reflect the proper rate.
14. Each MMRC will carry a Maximum Monthly Allowable Discount (MMAD), which is the maximum allowable amount per month of Total Volume Discounts on all eligible services. The MMAD will apply to all term lengths and revenue commitments.
15. For SimpleLink<sup>SM</sup> Enhanced, Individual Line and Multiline Measured Rate Business Service including Hunting (optional) are billed at the rate listed in E. Rates And Charges, following, before the application of the MMRC Total Volume Discount. This rate applies to new term agreements signed on or after December 1, 2006.

Customers with a SimpleLink<sup>SM</sup> Enhanced term agreement signed prior to December 1, 2006, will continue to receive the applicable Individual Line Measured Rate Business Service and Hunting rates listed in Guidebook, Part 2, Section 2.

Existing SimpleLink<sup>SM</sup> Enhanced customers may convert to a new SimpleLink<sup>SM</sup> Enhanced agreement providing the new term and revenue commitment is equal to or greater than their remaining SimpleLink<sup>SM</sup> Enhanced term and revenue commitment.

**4. SIMPLELINK ENHANCED<sup>SM</sup> (BUSINESS) (cont'd)****C. ELIGIBLE SERVICES**

Eligible Services are those services that receive discounts based on achievement of the customer's specific MMRC and term commitment. Additional Local and State charges, taxes, the End User Common Line Charge, and non-recurring charges are not volume discount eligible.

Anonymous Call Rejection	Guidebook, Part 4, Section 2
Busy Call Forwarding	Guidebook, Part 4, Section 2
Call Forwarding	Guidebook, Part 4, Section 2
Call Identification	Guidebook, Part 4, Section 2
Call Return	Guidebook, Part 4, Section 2
Call Screen	Guidebook, Part 4, Section 2
Call Transfer Disconnect	Guidebook, Part 4, Section 2
Call Waiting	Guidebook, Part 4, Section 2
Call Waiting ID	Guidebook, Part 4, Section 2
	Guidebook, Part 10, Section 1 Custom 8 Toll-Free Services – Business
	Guidebook, Part 3, Section 1 Dual Element Charges
Delayed Call Forwarding	Guidebook, Part 4, Section 2

**4. SIMPLELINK ENHANCED<sup>SM</sup> (cont'd)****C. ELIGIBLE SERVICES (cont'd)**

Individual Lines Measured Rate Business Service (1MB++)	Guidebook, Part 4, Section 2
Individual Lines Measured Rate Business Service (1ML++)	Guidebook, Part 4, Section 2
Individual Line Measured Rate Business Service (1MC++)	Guidebook, Part 4, Section 2
Individual Line Measured Rate Business Service (1MS++)	Guidebook, Part 4, Section 2
Local Toll	Guidebook, Part 9, Section 1
Measured Rate Service (Zone Usage Measurement Service Zones 1 and 2)	Guidebook, Part 4, Section 2
Priority Ringing	Guidebook, Part 4, Section 2
Privacy Manager	Guidebook, Part 4, Section 2
Private Branch Exchange Trunk Line Service	Guidebook, Part 4, Section 2
Remote Access to Call Forwarding	Guidebook, Part 4, Section 2
Remote Call Forwarding	Guidebook, Part 4, Section 2

**4. SIMPLELINK ENHANCED<sup>SM</sup> (cont'd)****C. ELIGIBLE SERVICES**

Repeat Dialing	Guidebook, Part 4, Section 2
Select Call Forwarding	Guidebook, Part 4, Section 2
Speed Calling Thirty Code Capacity	Guidebook, Part 4, Section 2
Three-Way Calling	Guidebook, Part 4, Section 2
WirePro	Guidebook, Part 8, Section 8
ZUM 3	Guidebook, Part 4, Section 2

**4. SIMPLELINK ENHANCED<sup>SM</sup> (BUSINESS) (cont'd)****D. EARLY TERMINATION LIABILITY**

1. Within 90 days of subscribing to a SimpleLink Enhanced<sup>SM</sup> 2- or 3-year term commitment, customers may cancel this service without incurring the early termination liability charges specified in this Guidebook. This guarantee does not apply to customers who terminate or convert to another Company toll, access, and/or usage commitment product for the purpose of subscribing to SimpleLink Enhanced<sup>SM</sup>.
2. Within 30 days of subscribing to a SimpleLink Enhanced<sup>SM</sup> 1-year term commitment, customers may cancel this service without incurring the early termination liability charges specified in this Guidebook.
3. A SimpleLink Enhanced<sup>SM</sup> commitment is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.
4. SimpleLink Enhanced<sup>SM</sup> commitments cannot be superseded as described in Guidebook, Part 2, Section 2
5. The customer's term commitment commences the day after the SimpleLink Enhanced<sup>SM</sup> service is provided by the Company.
6. Except as provided for elsewhere in this Guidebook, if the customer terminates their SimpleLink Enhanced<sup>SM</sup> agreement prior to the expiration of their term, early termination charges apply. Termination charges will be equal to 50% of the MMRC multiplied by the number of months remaining in the customer's term period. For a partial month, if the partial month revenue is less than the MMRC, the customer is liable for 50% of the difference between the MMRC and the actual billed revenue.
7. Termination liability charges are not applicable if during the SimpleLink Enhanced<sup>SM</sup> term commitment the customer converts to another access and usage plan with a term equal to or greater than the existing SimpleLink Enhanced<sup>SM</sup> plan, and a revenue commitment equal to or greater than the remaining SimpleLink Enhanced<sup>SM</sup> revenue commitment.

4. SIMPLELINK<sup>SM</sup> ENHANCED (Business) (cont'd)

## E. RATES AND CHARGES

## 1. Discount Schedules:

## a. Total Volume Discount

MMRC Total Volume Discount

MMRC	MMAD	1 Year	2 Year	3 Year
\$45.00	\$85.00	7.0%	8.0%	9.0%
\$85.00	\$85.00	8.0%	9.0%	10.00%
\$200.00	\$85.00	9.0%	10.00%	11.00%

## b. Feature Discount

In addition to the Total Volume Discounts listed above an additional 30% overlay discount will be applied to the following eligible Company features. When these features are purchased in package discount arrangements they are not eligible for either discount:

Anonymous Call Rejection  
Busy Call Forwarding  
Call Forwarding  
Caller ID  
Call Return  
Call Screen  
Call Transfer Disconnect  
Call Waiting  
Call Waiting ID

Delayed Call Forwarding  
Priority Ringing  
Privacy Manager  
Remote Access to Call Forwarding  
Remote Call Forwarding  
Repeat Dialing  
Select Call Forwarding  
Speed Calling Thirty Code Capacity  
Three-Way Calling

## c. Win/Winback Months Free Discount

An additional discount will be applied to business customers who convert their access line service to the Company as their local service provider and subscribe to a SimpleLink<sup>SM</sup> Enhanced agreement. These eligible business customers will receive a discount equal to one month of MMRC per year per contract. This discount will be applied in months 4, 16, and 28 of the business customer's term plan. Additionally, nonrecurring installation charges are waived on all Eligible Services.

## d. Win/Winback Hunting and Custom Calling Services NRC Waiver

Nonrecurring charges for Hunting and Custom Calling Services not already waived in c. preceding will be waived for customers who convert their access line service to the Company as their local service provider and subscribe to a SimpleLink<sup>SM</sup> Enhanced agreement if Hunting is added at the time of the conversion.

4. SIMPLELINK<sup>SM</sup> ENHANCED (BUSINESS) (cont'd)

E. RATES AND CHARGES (cont'd)

2. Monthly rate<sup>1</sup> for Individual Line and Multiline Measured Rate Business<sup>2</sup> Service with Hunting:

Monthly Recurring Charge

Each line, including Hunting: \$12.50  
(Rates does not change if customer declines Hunting.)

NOTE 1: Rate is applicable for new SimpleLink<sup>SM</sup> Enhanced term agreements signed on or after December 1, 2006.

NOTE 2: Description and Regulations in Guidebook Part 4, Section 2.

**5. ADVANTAGE 50 AND ADVANTAGE 1000 – (Business)****A. APPLICABILITY**

Applicable to all Message Telecommunications Service Value Promise<sup>SM</sup> plans furnished or made available by the Company over facilities wholly within a Service Area.

**B. TERRITORY**

Between two points wholly within a Service Area where the respective rate centers of such points are also located wholly within said Service Area as defined in the Guidebook.

**C. DESCRIPTION**

1. Customers may for the indicated nonrecurring and monthly rates shown in E. following receive a discount on all intraLATA directly dialed message toll charges and calling card calls without operator assistance. The discount rate is dependent on the total amount of monthly directly dialed and calling card (including calling card service charges and pay station service charges if any) message toll usage as billed.
2. Applicable calling cards charges to toll points wholly within a Service Area will be applied under the rated specified in E. following.
3. Advantage 50 allows customers to select either Option 1 and receive a percent discount on Billed Usage or Option 2 and pay an hourly rate for Usage Hours on directly dialed calls and receive a percent discount on volumes of calling card calls and direct dialed usage during a billing months has shown in E.1. following.
4. Advantage 1000 allows customers to select either Option 1A or Option 1B and receive a percent discount on Billed Usage or Option 2A or Option 2B and pay an hourly rate for Usage Hours on directly dialed calls and receive a percent discount on volumes of calling card calls and direct dialed usage during a billing month as shown in E.2. following.
5. Customers subscribing to Advantage 1000 Option 1A, 1B or Option 2A, 2B may receive additional discounts on intraLATA usage by subscribing to Advantage Term Discounts as shown in E.2. following.

**5. ADVANTAGE 50 AND ADVANTAGE 1000 - Business (cont'd)****D. REGULATIONS**

1. Value Promise<sup>SM</sup> plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines.
2. The discounted rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use.
3. Person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These discounts are applicable to the Value Promise<sup>SM</sup> plans only and do not apply to any other Company offered plans.
5. A customer may only subscribe to one Value Promise<sup>SM</sup> plan per billing account. The discounts contained herein shall only be applied to the billed telephone number.
6. Zones 1, 2, and 3 calls Guidebook, Part 4, Section 2 do not apply to the Value Promise<sup>SM</sup> plans.
7. One month minimum billing as set forth in Guidebook, Part 6, Section 4 is required when subscribing to any Value Promise<sup>SM</sup> plans.
8. Value Promise<sup>SM</sup> plans are not available on Private Line Service or 800/Custom 8 Services.
9. Customers with mechanized summary billing cannot subscribe to the Value Promise<sup>SM</sup> plans for any primary control account; however, individual billing accounts may subscribe to the Value Promise<sup>SM</sup> plans service offering.

**5. ADVANTAGE 50 AND ADVANTAGE 1000 - Business (cont'd)****D. REGULATIONS**

1. Value Promise<sup>SM</sup> plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines.
2. The discounted rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use.
3. Person, collect, conference, third number billed toll station, or any other calls requiring operator handling are not included and will be billed at the regular message toll rates applicable. Only California intralATA calls are included. (C)
4. These discounts are applicable to the Value Promise<sup>SM</sup> plans only and do not apply to any other Company offered plans.
5. A customer may only subscribe to one Value Promise<sup>SM</sup> plan per billing account. The discounts contained herein shall only be applied to the billed telephone number.
6. Zones 1, 2, and 3 calls Guidebook, Part 4, Section 2 do not apply to the Value Promise<sup>SM</sup> plans.
7. One month minimum billing as set forth in Guidebook, Part 6, Section 4 is required when subscribing to any Value Promise<sup>SM</sup> plans.
8. Value Promise<sup>SM</sup> plans are not available on Private Line Service or 800/Custom 8 Services.
9. Customers with mechanized summary billing cannot subscribe to the Value Promise<sup>SM</sup> plans for any primary control account; however, individual billing accounts may subscribe to the Value Promise<sup>SM</sup> plans service offering.

## 5. ADVANTAGE 50 AND ADVANTAGE 1000 (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

## 1. Advantage 50 (cont'd)

Illustrative Only

## a. Option 1

- a. \$750.00 = Applicable total message toll and calling card usage
- b. \$300.00 @ 30% discount = \$90.00
- c. \$450.00 @ 35% discount = \$157.50
- d. Total amount discounted = \$247.50

## Option 2

- a. 130.44 hours x \$5.45 per hour of usage = \$710.90 applicable total message toll usage + \$150.00 applicable Calling Card usage = \$860.90 applicable total message toll and Calling Card usage.
- b. \$300.00 @ 30% discount = \$90.00
- c. \$600.00 @ 35% discount = \$210.00
- d. Total discounted amount = \$300.00

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC)</u>
Advantage 50 Option 1	NO	\$7.12	BPLP1
Advantage 50 Option 2	NO	7.12	BPLH1

## 5. ADVANTAGE 50 AND ADVANTAGE 1000 (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

## 1. Advantage 50 (cont'd)

Illustrative Only

## a. Option 1

- a. \$750.00 = Applicable total message toll and calling card usage
- b. \$300.00 @ 30% discount = \$90.00
- c. \$450.00 @ 35% discount = \$157.50
- d. Total amount discounted = \$247.50

## Option 2

- a. 130.44 hours x \$5.45 per hour of usage = \$710.90 applicable total message toll usage  
+\$150.00 applicable Calling Card usage = \$860.90 applicable total message toll and Calling Card usage.
- b. \$300.00 @ 30% discount = \$90.00
- c. \$600.00 @ 35% discount = \$210.00
- d. Total discounted amount = \$300.00

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Advantage 50 Option 1	NO	\$7.12	BPLP1
Advantage 50 Option 2	NO	7.12	BPLH1

## 5. ADVANTAGE 50 AND ADVANTAGE 1000 (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

## 1. Advantage 50 (cont'd)

## c. Method of Applying Rates: (cont'd)

## (2) Calling Card

DAY RATE

<u>RATE</u> <u>MILEAGE</u>	<u>INITIAL</u> <u>1-MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
0-12	\$0.1475	\$0.0622
13-16	0.1475	0.0622
17-20	0.1475	0.0622
21-25	0.1855	0.1191
26-30	0.1855	0.1191
31-40	0.1855	0.1191
41-50	0.2139	0.1381
51-70	0.2139	0.1381
71+	0.2139	0.1855

EVENING RATE

<u>RATE</u> <u>MILEAGE</u>	<u>INITIAL</u> <u>1-MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
0-12	\$0.1096	\$0.0432
13-16	0.1096	0.0432
17-20	0.1096	0.0432
21-25	0.1570	0.1001
26-30	0.1570	0.1001
31-40	0.1570	0.1001
41-50	0.1665	0.1096
51-70	0.1665	0.1096
71+	0.1760	0.1286

NOTE 1: In addition to the Calling Card<sup>3</sup> Rate, the following service charges are applicable per message for Calling Card<sup>3</sup> Service:

Interexchange Carrier Calling/Credit Card	\$0.95
Company's (Credit) Calling Card <sup>2,3</sup>	0.95
Company's One Number Card <sup>2</sup>	0.95
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card<sup>3</sup> is a card with restricted calling to the billed number or account.

NOTE 3: Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

## 5. ADVANTAGE 50 AND ADVANTAGE 1000 (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

1. Advantage 50 (cont'd)
- c. Method of Applying Rates: (cont'd)
- (2) Calling Card<sup>3</sup> (cont'd)

NIGHT/WEEKEND RATE

<u>RATE MILEAGE</u>	<u>INITIAL 1-MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
0-12	\$0.0622	\$0.0432
13-16	0.0622	0.0432
17-20	0.0622	0.0432
21-25	0.1001	0.0717
26-30	0.1001	0.0717
31-40	0.1001	0.0717
41-50	0.1286	0.0812
51-70	0.1286	0.0812
71+	0.1570	0.1286

NOTE 1: In addition to the Calling Card<sup>3</sup> Rate, the following service charges are applicable per message for Calling Card<sup>3</sup> Service:

Interexchange Carrier Calling/Credit Card	\$0.95
Company's (Credit) Calling Card <sup>2,3</sup>	0.95
Company's One Number Card	0.95
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card<sup>3</sup> is a card with restricted calling to the billed number or account.

NOTE 3: Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

## 5 ADVANTAGE 50 AND ADVANTAGE 1000 (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

## 2. Advantage 1000

## a. Option 1A

	<u>Billed Usage</u>	<u>Discount Rate</u>
(1)	\$0.01 - \$1000.00	30%
(2)	\$1000.01 - \$5000.00	40%
(3)	\$5000.01+	50%

## b. Option 2A

	<u>Hourly Rate</u>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u>
	\$5.45 per hour of usage	(1) \$0.01 - \$1000.00 (2) \$1000.01 - \$5000.00 (3) \$5000.01+	30% 40% 50%

## c. Option 1B

	<u>Billed Usage</u>	<u>Discount Rate</u>
(1)	\$0.01 - \$1000.00	30%
(2)	\$1000.01 - \$5000.00	40%
(3)	\$5000.01+	50%

## d. Option 2B

	<u>Hourly Rate</u>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u>
	\$5.45 per hour of usage	(1) \$0.01 - \$1000.00 (2) \$1000.01 - \$5000.00 (3) \$5000.01+	30% 40% 50%

## Illustrative Only

## Option 1A, 1B, 2A and 2B

- a. \$7,500.00 or 1,304.4 hours = Applicable total message toll and calling card usage billed.
- b. \$1000.00 @ 30% discount = \$300.00
- c. \$4000.00 @ 40% discount = \$1600.00
- d. \$2500.00 @ 50% discount = \$1250.00
- e. Total discounted amount = \$3150.00

## 5. ADVANTAGE 50 AND ADVANTAGE 1000 (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

## 2. Advantage 1000 (cont'd)

## c. Method of Applying Rates (cont'd)

(2) Calling Card<sup>3,4</sup> - Option 1A, 2ADAY RATE

<u>RATE</u> <u>MILEAGE</u>	<u>INITIAL MINUTE</u> <u>RATE</u>	<u>EACH ADDITIONAL MINUTE</u> <u>RATE</u>
0-12	\$0.1475	\$0.0622
13-16	0.1475	0.0622
17-20	0.1475	0.0622
21-25	0.1855	0.1191
26-30	0.1855	0.1191
31-40	0.1855	0.1191
41-50	0.2139	0.1381
51-70	0.2139	0.1381
71+	0.2139	0.1855

EVENING RATE

<u>RATE</u> <u>MILEAGE</u>	<u>INITIAL MINUTE</u> <u>RATE</u>	<u>EACH ADDITIONAL MINUTE</u> <u>RATE</u>
0-12	\$0.1096	\$0.0432
13-16	0.1096	0.0432
17-20	0.1096	0.0432
21-25	0.1570	0.1001
26-30	0.1570	0.1001
31-40	0.1570	0.1001
41-50	0.1665	0.1096
51-70	0.1665	0.1096
71+	0.1665	0.1286

NOTE 1: In addition to the Calling Card<sup>3</sup> Rate, the following service charges are applicable per message:

Interexchange Carrier Calling/Credit Card <sup>2,3</sup>	\$0.95
Company's (Credit) Calling Card <sup>2,3</sup>	0.95
Company's One Number Card <sup>2,3</sup>	0.95
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card<sup>3</sup> is a card with restricted calling to the billed number or account.

NOTE 3: Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

NOTE 4: Calling Card calls are billed in 60 second increments.

## 5. ADVANTAGE 50 AND ADVANTAGE 1000 (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

## 2. Advantage 1000 (cont'd)

## c. Method of Applying Rates (cont'd)

(2) Calling Card<sup>3,4</sup> - Option 1A, 2A (cont'd)NIGHT/WEEKEND RATE

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.0622	\$0.0432
13-16	0.0622	0.0432
17-20	0.0622	0.0432
21-25	0.1001	0.0717
26-30	0.1001	0.0717
31-40	0.1001	0.0717
41-50	0.1286	0.0812
51-70	0.1286	0.0812
71+	0.1570	0.1286

NOTE 1: In addition to the Calling Card<sup>3</sup> Rate, the following service charges are applicable per message:

Interexchange Carrier Calling/Credit Card <sup>2,3</sup>	\$0.95
Company's (Credit) Calling Card <sup>2,3</sup>	0.95
Company's One Number Card <sup>2</sup>	0.95
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card<sup>3</sup> is a card with restricted calling to the billed number or account.

NOTE 3: Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

NOTE 4: Calling Card<sup>3</sup> calls are billed in 60 second increments.

## 5 ADVANTAGE 50 AND ADVANTAGE 1000 (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

## 2. Advantage 1000 (cont'd)

## c. Method of Applying Rates: (cont'd)

(4) Calling Card<sup>3,4</sup> - Option 1B, 2BDAY RATE

<u>RATE INITIAL MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>	
<u>MILEAGE</u>	<u>RATE</u>	<u>RATE</u>
0-12	\$0.1475	\$0.0622
13-16	0.1475	0.0622
17-20	0.1475	0.0622
21-25	0.1855	0.1191
26-30	0.1855	0.1191
31-40	0.1855	0.1191
41-50	0.2139	0.1381
51-70	0.2139	0.1381
71+	0.2139	0.1855

EVENING RATE

<u>RATE INITIAL MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>	
<u>MILEAGE</u>	<u>RATE</u>	<u>RATE</u>
0-12	\$0.1096	\$0.0432
13-16	0.1096	0.0432
17-20	0.1096	0.0432
21-25	0.1570	0.1001
26-30	0.1570	0.1001
31-40	0.1570	0.1001
41-50	0.1665	0.1096
51-70	0.1665	0.1096
71+	0.1760	0.1286

NOTE 1: In addition to the Calling Card<sup>4</sup> Rate, the following service charges are applicable per message:

Interexchange Carrier Calling/Credit Card <sup>2,4</sup>	\$0.95
Company's (Credit) Calling Card <sup>2,4</sup>	0.95
Company's One Number Card <sup>2,4</sup>	0.95
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card<sup>4</sup> is a card with restricted calling to the billed number or account.

NOTE 3: Calling Card<sup>4</sup> calls are billed in 60 second increments.

NOTE 4: Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

## 5. ADVANTAGE 50 AND ADVANTAGE 1000 (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

## 2. Advantage 1000 (cont'd)

## c. Method of Applying Rates: (cont'd)

(4) Calling Card<sup>3,4</sup> - Option 1B, 2B (cont'd)NIGHT/WEEKEND RATE

<u>RATE INITIAL MINUTE MILEAGE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>	<u>RATE</u>
0-12	\$0.0622	\$0.0432
13-16	0.0622	0.0432
17-20	0.0622	0.0432
21-25	0.1001	0.0717
26-30	0.1001	0.0717
31-40	0.1001	0.0717
41-50	0.1286	0.0812
51-70	0.1286	0.0812
71+	0.1570	0.1286

NOTE 1: In addition to the Calling Card<sup>4</sup> Rate, the following service charges are applicable per message:

Interexchange Carrier Calling/Credit Card <sup>2,4</sup>	\$0.95
Company's (Credit) Calling Card <sup>2,4</sup>	0.95
Company's One Number Card	0.95
Pay Phone Use Charge	0.24

NOTE 2: The One Number Card<sup>4</sup> is a card with restricted calling to the billed number or account.

NOTE 3: Calling Card<sup>4</sup> calls are billed in 60 second increments.

NOTE 4: Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

**5. ADVANTAGE 50 AND ADVANTAGE 1000 (Business) (cont'd)****E. RATES AND CHARGES (cont'd)****2. Advantage 1000 (cont'd)****c. Method of Applying Rates: (cont'd)****(5) Advantage 1000 Term Discount (Term Discount)**

Term Discounts allow Advantage 1000 customers to subscribe to a discount plan which includes:

- a discount on direct dialed toll charges and qualified calling card call charges for a fixed term in 12 month, 24 month or 36 month increments.

- (a) The customer must sign a Term Discount Agreement Form No. UE0049 contained in Guidebook, Part 2, Section 2. The monthly discounts will be in effect the following bill round after the agreement is executed, signed and received.
- (b) Customers subscribing to multiple Term Discounts must sign an agreement for each plan.
- (c) Each customer location must qualify for and subscribe to Advantage 1000 to qualify for Term Discount.
- (d) Customers must commit to one of the three monthly usage commitment options listed in K. following.
- (e) Selection of one of the net monthly usage commitment options creates a corresponding minimum monthly billed usage commitment.
- (f) Customer must average monthly usage requirement over a 12-month period.
- (g) Changes to the length of the Term Discount prior to the expiration of the customer's initial agreement are permitted, provided:
  - the customer's initial term agreement must be terminated and a new agreement entered into.
  - the new term agreement must be equal to a greater period or equal to the same, greater or the longest period allowable under another applicable Guidebook, than initially selected.

**6. ADVANTAGE 25 (Business)****A. DESCRIPTION**

Advantage 25 provides special rates on the intraLATA directly dialed local toll calls and non-operator assisted calling card calls (includes calling card service charges and pay station service charges if any), and those calls are measured in 6 second increments with a 30 second minimum. If the Advantage 25 customer agrees to a One Year or Two Year term commitment, agrees to a minimum monthly billed amount, and fulfills the other terms and conditions of this product offering, then they will receive the special rates. Advantage 25 is also available for resale with the following difference; the service charge on calling card calls will not be discounted.

**B. REGULATIONS**

- 1.. Customers on Advantage 25 commit to a minimum monthly billed amount on the usage that is specially rated.
- 2.. There is a 30-day grace period, during which the customer may cancel Advantage 25 with no penalty, starting on the order taken date. After the grace period, an acceleration of the minimum monthly billing applies if the customer cancels the service.
- 3.. A change from a One Year Term to a Two Year Term is allowed without acceleration. A customer may also change from Advantage 25 to a permanent calling plan or a promotional offer without acceleration as long as the new term commitment on the new plan or promotional offer is equal to or greater than the term commitment that was on Advantage 25. If the term commitment on the new plan is shorter than the term on Advantage 25, then the acceleration will apply.
- 4.. Customers will be notified of their Advantage 25 term expiration approximately 30 days before their term expires. At such time, the customer will have the option of (1) discontinuing Advantage 25 and it will be removed from the account on the expiration date, or (2) renew the term commitment on Advantage 25 for a new period which starts on the date, and is equal to the length, of the expiring term. Should the customer wish to renew the Advantage 25 term, no action is required on their part; the term will be automatically renewed. The 30-day grace period applies to the new term, starting on the renewal date.

## 5 ADVANTAGE 25 (Business) (cont'd)

## B. REGULATIONS (cont'd)

5. An oral application from a customer to subscribe, add or make changes to the Advantage 25 service will be accepted. Eligibility for this service is based on the following conditions: (1) This service will not be available to customers with Foreign Exchange or PBX Basic Services; (2) customers on a custom contract or a G.O.96-A contract are not eligible.
6. This service will be valid when a customer moves, supersedes, changes the billing number, transfers service, or changes billing name, as long as the billed telephone number in the Universal customer address otherwise maintains the terms and conditions of this offer.

## C. RATES AND CHARGES

## 1. Term Commitment and Monthly Minimum Billing

	Monthly Recurring	Installation Charge	Minimum Billing <sup>1</sup>	USOC
One Year Term	NO	NO	\$25.00	V25T1
Two Year Term	NO	NO	\$25.00	V25T2

NOTE 1: Minimum toll and calling card usage requirement. If usage is less per month than the stated amount, then the minimum billing amount will be applied.

6. ADVANTAGE 25 (Business) (cont'd)  
C. RATES AND CHARGES (cont'd)

## 2. Direct Dial Toll Rates

	TIME OF DAY RATE PERIOD	MILEAGE BAND	INITIAL 30 SECOND RATE <sup>2,7</sup>	EACH ADDITIONAL 6 SECONDS <sup>3</sup>
One Year Term	All Hours	N/A	\$0.0300	\$0.0060
Two Year Term	All Hours	N/A	\$0.0280	.0056

3. Calling Card<sup>1,4,5</sup> Rates for Term

TIME OF DAY RATE PERIOD	MILEAGE BAND	INITIAL 30 SECOND RATE <sup>2</sup>	EACH ADDITIONAL 6 SECONDS <sup>3</sup>
Day	N/A	\$0.0806	\$0.0041
Evening	N/A	.0616	.0028
Night & Weekend	N/A	.0360	.0028

NOTE 1: The Company's World Wide Calling Card<sup>5</sup>.

NOTE 2: Minimum billing.

NOTE 3: Fractional amounts are rounded to the next 6 second increment.

NOTE 4: In addition, the following service charges are applicable per message or Calling Card<sup>5</sup> Service:

The Company's World Wide Business Calling Card <sup>5</sup>	\$ .95
One Number Card <sup>5</sup> Service	.95
Pay Phone Use Charge	.24

NOTE 5: Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

## 7 ADVANTAGE 5 (Business)

### A. DESCRIPTION

Advantage 5 provides special rates on the intraLATA directly dialed local toll calls and non-operator assisted calling card calls (includes calling card service charges and pay station service charges if any), and those calls are measured in 6 second increments with a 30 second minimum. If the Advantage 5 customer agrees to a One Year or Two Year term commitment, agrees to a minimum monthly billed amount, and fulfills the other terms and conditions of this product offering, then they will receive the special rates. Advantage 5 is also available for resale with the following difference; the service charge on calling card calls will not be discounted.

### B. REGULATIONS

1. Customers on Advantage 5 commit to a minimum monthly billed amount on the usage that is specially rated.
2. There is a 30-day grace period, during which the customer may cancel Advantage 5 with no penalty, starting on the order taken date. After the grace period, an early termination fee applies if the customer cancels the service.
3. A change from a One Year Term to a Two Year Term is allowed without application of the early termination fee. A customer may also change from Advantage 5 to a permanent calling plan or a promotional offer without the early termination fee as long as the new term commitment on the new plan or promotional offer is equal to or greater than the term commitment that was on Advantage 5. If the term commitment on the new plan is shorter than the term on Advantage 5, then the early termination fee will apply.
4. Customers will be notified of their Advantage 5 term expiration approximately 30 days before their term expires. At such time, the customer will have the option of (1) discontinuing Advantage 5 and it will be removed from the account on the expiration date, or (2) renew the term commitment on Advantage 5 for a new period which starts on the date, and is equal to the length of the expiring term. Should the customer wish to renew the Advantage 5 term, no action is required on their part; the term will be automatically renewed. The 30-day grace period applies to the new term, starting on the renewal date.

7. ADVANTAGE 5 (Business) (cont'd)  
C. RATES AND CHARGES (cont'd)

## 2. Direct Dial Toll Rates

	Time of Day Rate Period	Mileage Band	Initial 30 Second Rate <sup>2</sup>	Each Additional 6 Seconds <sup>3</sup>
One Year Term	All Hours	N/A	\$0.0318	\$0.0064
Two Year Term	All Hours	N/A	\$0.0299	\$0.0060

3. Calling Card<sup>1,4,5</sup> Rates for Term

	Time of Day Rate Period	Mileage Band	Initial 30 Second Rate <sup>2</sup>	Each Additional 6 Seconds <sup>3</sup>
Day		N/A	\$0.0806	\$0.0041
Evening		N/A	\$0.0616	\$0.0028
Night and Weekend		N/A	\$0.0360	\$0.0028

## D. EARLY TERMINATION FEE

## 1. Early Termination Fee

	Charge for Each Remaining Full Month of the Term Commitment is the Monthly Minimum Billing Amount
One Year Term	\$4.75
Two Year Term	\$4.75

NOTE 1: The Company's World Wide Calling Card<sup>5</sup>.

NOTE 2: Minimum billing.

NOTE 3: Fractional amounts are rounded to the next 6 second increment.

NOTE 4: In addition, the following service charges are applicable per message or Calling Card<sup>5</sup> Service:

The Company's World Wide Business Calling Card <sup>5</sup>	\$0.95
One Number Card <sup>5</sup> Service	\$0.95
Pay Phone Use Charge	\$0.24

NOTE 5: Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

**8. ADVANTAGE 10 (Business)****A. DESCRIPTION**

Advantage 10 provides special rates on the intraLATA directly dialed local toll calls and non-operator assisted calling card calls (includes calling card service charges and pay station service charges if any), and those calls are measured in 6 second increments with a 30 second minimum. If the Advantage 10 customer agrees to a One Year or Two Year term commitment, agrees to a minimum monthly billed amount, and fulfills the other terms and conditions of this product offering, then they will receive the special rates. Advantage 10 is also available for resale with the following difference; the service charge on calling card calls will not be discounted.

**B. REGULATIONS**

1. Customers on Advantage 10 commit to a minimum monthly billed amount on the usage that is specially rated.
2. There is a 30-day grace period, during which the customer may cancel Advantage 10 with no penalty, starting on the order taken date. After the grace period, an early termination fee applies if the customer cancels the service.
3. A change from a One Year Term to a Two Year Term is allowed without application of the early termination fee. A customer may also change from Advantage 10 to a permanent calling plan or a promotional offer without the early termination fee as long as the new term commitment on the new plan or promotional offer is equal to or greater than the term commitment that was on Advantage 10. If the term commitment on the new plan is shorter than the term on Advantage 10, then the early termination fee will apply.
4. Customers will be notified of their Advantage 10 term expiration approximately 30 days before their term expires. At such time, the customer will have the option of (1) discontinuing Advantage 10 and it will be removed from the account on the expiration date, or (2) renew the term commitment on Advantage 10 for a new period which starts on the date, and is equal to the length of the expiring term. Should the customer wish to renew the Advantage 10 term, no action is required on their part; the term will be automatically renewed. The 30-day grace period applies to the new term, starting on the renewal date.

8. ADVANTAGE 10 (Business) (cont'd)  
C. RATES AND CHARGES (cont'd)

## 2. Direct Dial Toll Rates

	Time of Day Rate Period	Mileage Band	Initial 30 Second Rate <sup>2</sup>	Each Additional 6 Seconds <sup>3</sup>
One Year Term	All Hours	N/A	\$0.0308	\$0.0062
Two Year Term	All Hours	N/A	\$0.0289	\$0.0058

3. Calling Card<sup>1,4,5</sup> Rates for Term

	Time of Day Rate Period	Mileage Band	Initial 30 Second Rate <sup>2</sup>	Each Additional 6 Seconds <sup>3</sup>
Day		N/A	\$0.0806	\$0.0041
Evening		N/A	\$0.0616	\$0.0028
Night and Weekend		N/A	\$0.0360	\$0.0028

## D. EARLY TERMINATION FEE

## 1. Early Termination Fee

	Charge for Each Remaining Full Month of the Term Commitment is the Monthly Minimum Billing Amount
One Year Term	\$9.50
Two Year Term	\$9.50

NOTE 1: The Company's World Wide Calling Card<sup>5</sup>.

NOTE 2: Minimum billing.

NOTE 3: Fractional amounts are rounded to the next 6 second increment.

NOTE 4: In addition, the following service charges are applicable per message or Calling Card<sup>5</sup> Service:

The Company's World Wide Business Calling Card <sup>5</sup>	\$0.95
One Number Card <sup>5</sup> Service	\$0.95
Pay Phone Use Charge	\$0.24

NOTE 5: Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

**9. FLAT RATE PRO FOR BUSINESS - OPTION 1 (FLAT RATE PRO 1)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 1, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. The postalized rate will be applied to all intraLATA usage including: Local, Zone 3, Local Toll, non-operator assisted Company Worldwide Calling Card<sup>1</sup> and Custom 8 usage.

**B. REGULATIONS**

1. Flat Rate Pro for Business - Option 1 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 1 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card<sup>1</sup> calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Pro for Business - Option 1 only and do not apply to any other Company offered plans.
5. Flat Rate Pro for Business - Option 1 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 1 is not available on Basic 8, Easy 8, 900, 976, or Private Line Services.
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3, Local Toll and Company intraLATA calling card calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 1 calling plan prior to the termination date.

/1/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2,A.4.

**9. FLAT RATE PRO FOR BUSINESS - OPTION 1 (FLAT RATE PRO 1)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 1, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. The postalized rate will be applied to all intraLATA usage including: Local, Zone 3, Local Toll, non-operator assisted Company Worldwide Calling Card<sup>1</sup> and Custom 8 usage.

**B. REGULATIONS**

1. Flat Rate Pro for Business - Option 1 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 1 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card<sup>1</sup> calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Pro for Business - Option 1 only and do not apply to any other Company offered plans.
5. Flat Rate Pro for Business - Option 1 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 1 is not available on Basic 8, Easy 8, 900<sup>/2</sup>, or Private Line Services. (C)
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3, Local Toll and Company intraLATA calling card calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 1 calling plan prior to the termination date.

/1/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2,A.4.

/2/ California 900 and California 976 services withdrawn effective November 1, 2010. (N)

**9. FLAT RATE PRO FOR BUSINESS - OPTION 1 (FLAT RATE PRO 1)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 1, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. The postalized rate will be applied to all intraLATA usage including: Local, Zone 3, Local Toll, and Custom 8 usage.

(C)  
(D)**B. REGULATIONS**

1. Flat Rate Pro for Business - Option 1 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 1 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.

3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.

(C)  
(C)  
(D)

4. These rates are applicable to Flat Rate Pro for Business - Option 1 only and do not apply to any other Company offered plans.

5. Flat Rate Pro for Business - Option 1 is only available on billing telephone numbers (BTNs) billed to the customer of record.

6. Flat Rate Pro for Business - Option 1 is not available on Basic 8, Easy 8, 900<sup>/1</sup>, or Private Line Services.

(D)

7. The customer will receive one second billing with an eighteen second minimum on all Zone 3, and Local Toll calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.

(C)

8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 1 calling plan prior to the termination date.

(D)  
(D)  
(C)

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

**10. FLAT RATE PRO FOR BUSINESS - OPTION 2 (FLAT RATE PRO 2)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 2, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. Flat Rate Pro 2 offers one flat rate per minute for local calls and a different flat rate per minute for all other eligible calls: Zone 3, Local Toll, non-operator assisted calling card and Custom 8 calls.

**B. REGULATIONS**

1. Flat Rate Pro for Business - Option 2 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 2 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Pro for Business - Option 2 only and do not apply to any other Company offered plans.
5. Flat Rate Pro for Business - Option 2 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 2 is not available on Basic 8, Easy 8, 900, 976, or Private Line Services.
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3, Local Toll and Company intraLATA calling card calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 2 calling plan prior to the termination date.

**10. FLAT RATE PRO FOR BUSINESS - OPTION 2 (FLAT RATE PRO 2)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 2, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. Flat Rate Pro 2 offers one flat rate per minute for local calls and a different flat rate per minute for all other eligible calls: Zone 3, Local Toll, non-operator assisted calling card and Custom 8 calls.

**B. REGULATIONS**

1. Flat Rate Pro for Business - Option 2 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 2 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Pro for Business - Option 2 only and do not apply to any other Company offered plans.
5. Flat Rate Pro for Business - Option 2 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 2 is not available on Basic 8, Easy 8, 900<sup>/1</sup>, or Private Line Services. (C)
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3, Local Toll and Company intraLATA calling card calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 2 calling plan prior to the termination date.

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

(N)

**10. FLAT RATE PRO FOR BUSINESS - OPTION 2 (FLAT RATE PRO 2)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 2, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. Flat Rate Pro 2 offers one flat rate per minute for local calls and a different flat rate per minute for all other eligible calls: Zone 3, Local Toll, and Custom 8 calls. (C)

**B. REGULATIONS**

1. Flat Rate Pro for Business - Option 2 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 2 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included. (C)
4. These rates are applicable to Flat Rate Pro for Business - Option 2 only and do not apply to any other Company offered plans.
5. Flat Rate Pro for Business - Option 2 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 2 is not available on Basic 8, Easy 8, 900<sup>/1</sup>, or Private Line Services. (C)
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3 and Local Toll calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum. (C)  
(C)  
(D)
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 2 calling plan prior to the termination date.

/1/ California 900 and California 976 services withdrawn effective November 1, 2010. (C)

**11. VALUE PROMISE<sup>SM</sup> - VOLUME DISCOUNTS (Business) (Cont'd)****D. RATES AND CHARGES (cont'd)****1. Advantage 50 Volume Discounts<sup>1</sup>**

<u>BILLED USAGE THRESHOLD</u>	<u>DISCOUNT RATE</u>
\$2,500.00	5%
\$7,500.01	10%

**2. Advantage 1000 Volume Discounts<sup>1</sup>**

<u>BILLED USAGE THRESHOLD</u>	<u>DISCOUNT RATE</u>
\$2,500.00	5%
\$7,500.01	10%

Illustrative OnlyAdvantage 50

A single BTN with \$2,750 of message toll and calling card usage receives the following discounts:

- a. \$2,750.00 = Applicable total message toll and calling card usage
- b. \$947.50 = Discounted from Advantage 50
- c. \$1,802.50 = Balance of usage not previously discounted (a-b)
- d. \$90.13 = 5% Volume Discount (c x 0.05)
- e. \$1,037.63 = Total discounted amount (b+d)
- f. \$1,712.37 = Customer's billed message toll and calling card usage (c-d)

Advantage 1000

A single BTN with \$8,000 of message toll and calling card usage receives the following discounts:

- a. \$8,000.00 = Applicable total message toll and calling card usage
- b. \$3,400.00 = Discounted from Advantage 1000
- c. \$4,600.00 = balance of usage not previously discounted (a-b)
- d. \$460.00 = 10% Volume Discount (c x 0.10)
- e. \$3,860.00 = Total discounted amount (b+d)
- f. \$4,140.00 = Customer's billed message toll and calling card usage(c-d)

/1/ Volume discounts are applied to the balance of usage after discounted by Advantage 50 or Advantage 1000.

/2/ Also known as Local Toll.

**12. FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS)****A. DESCRIPTION**

Flat Rate Plus For Business (Flat Rate Plus) is a postalized rate calling plan with associated blocks of time for the business customer. Rate Plus provides customers a predictable rate on directly dialed intraLATA calls and Custom 8 incoming calls, includes four Custom Calling Features (Caller ID, Three Way Calling, Call Forwarding and Remote Access to Call Forwarding) and reduced Custom 8 monthly recurring charge.

Flat Rate Plus allows customers to select either Option 1 or Option 2 for business usage:

Option 1: For no monthly fee, customers will make calls at \$.11 per minute, regardless of time of day or distance. This option requires a monthly usage minimum of \$50 per plan. If the customer's undiscounted usage is less than \$50, the billing system will automatically charge the required minimum of \$50.

Option 2: For a monthly fee, the customer receives a predetermined call allowance. For all calls over the predetermined call allowance, each additional minute will be rated at a postalized rate as determined by the customer's monthly fee schedule.

Flat Rate Plus will provide customers with a single, consolidated account for all Billed Telephone Numbers (BTNs) in the Flat Rate Plus Group Plan.

**12. FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (Cont'd)**

**B. REGULATIONS**

1. Flat Rate Plus plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines.
2. The plan rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Plus plans only and do not apply to any other Company offered plans.
5. Flat Rate Plus is only available on BTNs billed to the customer of record.
6. Customers may select Option 1 or Option 2 per Flat Rate Plus Plan.
7. Rate Plus is not available on Basic 8, Easy 8, 900, 976, or Private Line Services.
8. Each individual call is rated on the basis of one second increments with an eighteen second minimum, except 0 - 12 mile direct dialed calls which are billed in one minute increments.
9. Customer's subscribing to another Value Promise plan or Custom 8 BAGs are ineligible for Flat Rate Plus.

**12. FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (Cont'd)**

**B. REGULATIONS**

1. Flat Rate Plus plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines.
2. The plan rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Plus plans only and do not apply to any other Company offered plans.
5. Flat Rate Plus is only available on BTNs billed to the customer of record.
6. Customers may select Option 1 or Option 2 per Flat Rate Plus Plan.
7. Rate Plus is not available on Basic 8, Easy 8, 900<sup>/1</sup>, or Private Line Services. (C)  
(D)
8. Each individual call is rated on the basis of one second increments with an eighteen second minimum, except 0 - 12 mile direct dialed calls which are billed in one minute increments.
9. Customer's subscribing to another Value Promise plan or Custom 8 BAGs are ineligible for Flat Rate Plus.

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

(N)

**12. FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)****B. REGULATIONS (Cont'd)**

10. Calls made over the allocated calling period will be rated at the postalized rate determined by the customer's monthly fee schedule.
11. Eligible calls for Flat Rate Plus must be within the Company's Service Area.
12. Calls will be rated without sensitivity to time of day or distance.
13. Direct dialed calls within 0-12 miles will count first toward the allocated minutes of use.
14. Customers must commit to a 12 or 24-month term commitment.
15. The 12 or 24-month term commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) changed. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the termination penalty.
16. If the customer discontinues service prior to the end of the term agreement, the customer will pay the Company their current monthly fee times the number of months remaining on the term agreement.
17. Customers may make changes between monthly fees and the call allowance for the same term commitment throughout the length of the term agreement.
18. Customers may switch to another Value Promise term calling plan, with no early termination penalty, as long as the new term agreement is for the same term commitment, i.e., 12 or 24 months or greater and the customer agrees to the terms and conditions of the applicable tariff.
19. Customers must maintain all of their BTNs in the Flat Rate Plus calling plan to remain in compliance with the Guidebook.

**12. FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)**

**B. REGULATIONS (cont'd)**

20. All eligible BTNs and their associated usage will be combined on a single Summary Billing Arrangement bill. There is no Summary Billing Arrangement charge for BTNs in the Flat Rate Plus plan.
21. All other applicable regulations, rates and charges for Custom 8 service will apply. (Guidebook Part 8, Section 8) Participants in the Flat Rate Plus Plan will also receive a \$10 credit applied to their monthly recurring charge.
22. Term commitments will automatically be renewed at the end of the customer current commitment. Customers will have a 30-day grace period after the new term begins to cancel the new term without incurring any penalties.
23. Customers will be notified 30 days prior to the term expiration date that their term agreement will automatically be renewed unless the Company is notified by the customer.
24. Option 1 requires a monthly usage minimum of \$50.00 per plan. If the customer's undiscounted usage is less than \$50.00, the billing system will automatically charge the required \$50.00 minimum.
25. An early termination fee will be assessed if the customer terminates the plan before the expiration date.
26. The current rates and charges may be adjusted as set forth in Guidebook Part 2, Section 2.

**12. FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)**

**C. TERMINATION FEES**

**1. Option 1**

The termination fee for Option 1 will be assessed at \$100 times the number of months left on the agreement.

**2. Option 2**

The termination fee for Option 2 will be assessed at the monthly fee dollar amount for the set blocks of time, times the number of months left on the agreement.

## 12. FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)

#### D. RATES AND CHARGES

Charges apply to all completed calls. The charges for Flat Rate Plus calls are applied on a per call basis.

Each Flat Rate Plus call is rated on the basis of one second increments with an eighteen second minimum, except 0-12 mile direct dialed calls which are billed in one minute increments.

## 1. Option 1:

No Monthly Fee<sup>2</sup>      All Call Types: \$0.10 per minute

## 2. Option 2:

Customers will choose a monthly fee and call allowance from the following table:

Monthly Usage Allotment	Term Agreement	Monthly Fee	Price Per Minute Within Plan Allotment	Price Per Minute Over Plan Allotment	Initial 18 Seconds	Additional Second
1000 minutes	1 year	\$ 51.30	\$.0513	\$.054	\$.0162	\$.0009
2000 minutes	1 year	\$ 91.19	\$.0456	\$.048	\$.0144	\$.0008
1000 minutes	2 year	\$ 45.60	\$.0456	\$.048	\$.0144	\$.0008
2000 minutes	2 year	\$ 79.79	\$.0399	\$.042	\$.0126	\$.0007
4000 minutes	2 year	\$136.79	\$.0342	\$.036	\$.0108	\$.0006

For all calls over the predetermined allocated time allowance, each additional minute will be rated at a postalized rate as determined by the customer's fee schedule.

/1 Requires a \$50 monthly usage minimum.

**13. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business)****A. APPLICABILITY**

Except as otherwise provided in this Guidebook, Value Promise<sup>SM</sup> Plus (VPP) applies to all directly dialed Message Telecommunications Service<sup>®</sup> (MTS) furnished or made available by the Company over facilities wholly within a Service Area.

**B. TERRITORY**

All MTS between two points wholly within a Service Area where the respective rate center of such points are also located wholly within said Service Area as defined in the Guidebook.

**C. DESCRIPTION**

1. Customers may receive a discount on intralATA directly dialed usage charges, non-operator assisted Utility calling card usage (including calling card service charges and pay station service charges, if any), Zone 3 or Custom 8 inbound calls.
2. Applicable Company calling card charges to points wholly within a Service Area will be applied under the rate specified and illustrated in F.1. following.
3. VPP allows customers to select Options 1 or 3 and receive a percent discount on directly dialed MTS, Zone 3 or non-operator assisted Company calling card calls. On Options 1 & 3, customers receive a hourly rate for Custom 8 inbound calls. These options are illustrated in F.1. following.
4. VPP will provide customers with a single, consolidated account for all Billed Telephone Numbers (BTNs) for a Monthly Fee.
5. The applicable discount rate, as illustrated in F.1., is dependent on the total amount of monthly directly dialed MTS, Zone 3, Custom 8 or non-operator assisted Company calling card usage billed.

**13. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business)(Cont'd)****D. REGULATIONS**

1. VPP plans contained herein are not available on residence exchange lines or on Centrex dormitory lines.
2. The discounted rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use.
3. Person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These discounts are applicable to VPP plans only and do not apply to any other Company offered plans.
5. VPP is only available on BTNs billed to the customer of record.
6. Customers may select Options 1 or 3 per VPP group plan as illustrated in F.1. following.
7. Zone 1, Zone 2, and Extended Area Service (EAS) calls are not subject to the VPP plans. All Company intraLATA calling card calls are included.
8. One month minimum billing as set forth in Guidebook Part 2, Section 2, is required when subscribing to any VPP plan.
9. VPP is not available on Private Line Service.
10. Each individual call is rated on the basis of one second increment with a minimum of 18 seconds per message.
11. VPP calling card rates do not apply to calls placed on calling cards other than the Company's calling cards.

**13. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business)(Cont'd)**

D. REGULATIONS (cont'd)

12. Customers subscribing to another Value Promise<sup>SM</sup> plan or Custom 8 BAGs are ineligible for VPP.
13. Customers subscribing to VPP Option 1 must demonstrate a one month minimum of \$100.00 in billed directly dialed Local Toll, Zone 3, Custom 8 or non-operator assisted Company calling card usage.
14. Customers subscribing to VPP Option 3 must demonstrate a one month minimum of 8,000 Minutes of Use (MOU) in billed directly dialed MTS, Zone 3, Custom 8 or non-operator assisted Company calling card usage.
15. Except as otherwise provided in this Guidebook, all other applicable Regulations, Rates and Charges for Custom 8 service refer to Guidebook Part 10, Section 1.
16. The rates and charges may be adjusted as set forth in Guidebook Part 2, Section 2.
17. Directly dialed MTS, Zone 3, Custom 8 or non-operator assisted calling card usage are combined under Options 1 or 3 to determine the applicable discount, as illustrated in F.1. following.
18. Custom 8 usage is time of day and day of week sensitive under Options 1 or 3 as illustrated in F.1. following.

**13. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business)(Cont'd)****E. MONTHLY FEE**

A Monthly Fee will be imposed to provide customers with a single, consolidated Invoiced Account (Summary Billing Arrangement) for all of their Billed Telephone Numbers (BTNs). The Monthly Fee is the same regardless of the number of BTNs. The fee will be waived for customers with a VPP term agreement (options 1 and 3) or customer billing of \$150.00 or more in undiscounted usage.

1. Monthly Fee                    \$9.50

**F. RATES AND CHARGES**

## 1. Method of Applying Rates

- a. Charges apply to all completed calls. The charges for VPP calls are applied on a per call basis as set forth in c., d., e., and f. following.
- b. Each VPP call is charged in one second increments, with a minimum of 18 seconds.
- c. Options 1 & 3

Direct Dialed, Zone 3 Calling Card and Custom 8<sup>2</sup>

<u>Billed Usage</u>	<u>No Term<sup>1</sup> Discount Rate</u>
\$ 0.00 - \$149.99	0 %
\$ 150.00 - \$899.99	0 %
\$ 900.00 - \$1799.99	0 %
\$1800.00 +	0 %

  

<u>Current<sup>1</sup> Hourly Rate</u>	<u>Rate Period</u>
\$ 6.48 per hour of usage	Day
\$ 6.48 per hour of usage	Evening
\$ 6.48 per hour of usage	Night/Weekend

/1/ See D.16. preceding.

/2/ See D.15. preceding.

**13. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business) (Cont'd)**

**F. RATES AND CHARGES (cont'd)**

**1. Method of Applying Rates (cont'd)**

Illustrative only (assume no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed and Calling Card usage = \$972.00
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. Total (a+b) = \$1,296.00
- d. \$1,296.00 @ 25% = \$324.00
- e. Total billed amount (c-d) = \$972.00

13. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business) (Cont'd)

## F. RATES AND CHARGES (cont'd)

## 1. Method of Applying Rates (cont'd)

## d. Dial Station - Options 1, 3

DAY RATE<sup>2</sup>

<u>RATE</u> <u>ADDITIONAL</u> <u>MILEAGE</u>	<u>INITIAL</u>	<u>EACH</u>
	<u>18 SECONDS</u>	<u>1 SECOND</u>
13-16	\$0.0342	\$0.0019
17-20	0.0342	0.0019
21-25	0.0342	0.0019
26-30	0.0342	0.0019
31-40	0.0342	0.0019
41-50	0.0342	0.0019
51-70	0.0342	0.0019
71+	0.0342	0.0019

EVENING RATE<sup>2</sup>

<u>RATE</u> <u>ADDITIONAL</u> <u>MILEAGE</u>	<u>INITIAL</u>	<u>EACH</u>
	<u>18 SECONDS</u>	<u>1 SECOND</u>
13-16	\$0.0270	\$0.0015
21-25	0.0270	0.0015
26-30	0.0270	0.0015
31-40	0.0270	0.0015
41-50	0.0270	0.0015
51-70	0.0270	0.0015
71+	0.0270	0.0015

/1/ Local, EAS and ZUM calls are not subject to this rate schedule.  
 /2/ See D.16. preceding.

13. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business) (Cont'd)

## F. RATES AND CHARGES (cont'd)

## 1. Method of Applying Rates (cont'd)

## d. Dial Station - Options 1, 3 (cont'd)

NIGHT/WEEKEND RATE<sup>2</sup>

<u>RATE MILEAGE<sup>1</sup></u>	<u>INITIAL 18 SECONDS</u>	<u>EACH ADDITIONAL 1 SECOND</u>
13-16	\$0.0216	\$0.0012
17-20	0.0216	0.0012
21-25	0.0216	0.0012
26-30	0.0216	0.0012
31-40	0.0216	0.0012
41-50	0.0216	0.0012
51-70	0.0216	0.0012
71+	0.0216	0.0012

## e. Zone 3 - Options 1, 3

<u>RATE MILEAGE</u>	<u>INITIAL 18 SECONDS</u>	<u>ADDITIONAL 1 SECOND</u>
<u>DAY RATE</u>		
13-16	\$0.0162	\$0.0009
<u>EVENING RATE</u>		
13-16	\$0.0126	\$0.0007
<u>NIGHT/WEEKEND RATE</u>		
13-16	\$0.0009	\$0.0005

/1/ Zone 1 and Zone 2 calls are not subject to this rate schedule.

/2/ See D.16. preceding.

13. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business) (Cont'd)

## F. RATES AND CHARGES (cont'd)

## 1. Method of Applying Rates (cont'd)

f. Calling Card<sup>1,3</sup> - Options 1, 3

RATE MILEAGE	DAY RATE <sup>4</sup>		EACH ADDITIONAL 1 SECOND
	INITIAL 10 SECONDS	\$0.0360	
0-8			\$0.0020
9-12		0.0360	0.0020
13-16		0.0360	0.0020
17-20		0.0360	0.0020
21-25		0.0522	0.0029
26-30		0.0522	0.0029
31-40		0.0522	0.0029
41-50		0.0558	0.0031
51-70		0.0558	0.0031
71+		0.0594	0.0033

RATE MILEAGE	EVENING RATE <sup>4</sup>		EACH ADDITIONAL 1 SECOND
	INITIAL 10 SECONDS	\$0.0288	
0-8			\$0.0016
9-12		0.0288	0.0016
13-16		0.0288	0.0016
17-20		0.0288	0.0016
21-25		0.0414	0.0023
26-30		0.0414	0.0023
31-40		0.0414	0.0023
41-50		0.0450	0.0025
51-70		0.0450	0.0025
71+		0.0468	0.0026

/1/ In addition to the calling card<sup>4</sup> rate, the following service charges are applicable per message for calling card service:

Company's (Credit) Calling Card <sup>4</sup>	\$0.95
Company's One Number Card	\$0.95
Pay Phone Use Charge	\$0.24

/2/ The One Number Card<sup>4</sup> is a card with restricted calling to the billed number or account.

/3/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2,A.4. and D2.6,B.

/4/ See D.16. preceding.

13. **VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business) (Cont'd)**

## F. RATES AND CHARGES (cont'd)

## 1. Method of Applying Rates (cont'd)

f. Calling Card<sup>1,3</sup> - Options 1, 3 (cont'd)NIGHT/WEEKEND RATE<sup>4</sup>

<u>RATE ADDITIONAL MILEAGE</u>	<u>INITIAL</u>	<u>EACH</u>
	<u>18 SECONDS</u>	<u>1 SECOND</u>
0-8	\$0.0216	\$0.0012
9-12	0.0216	0.0012
13-16	0.0216	0.0012
17-20	0.0216	0.0012
21-25	0.0306	0.0017
26-30	0.0306	0.0012
31-40	0.0306	0.0012
41-50	0.0342	0.0019
51-70	0.0342	0.0012
71+	0.0360	0.0020

/1/ In addition to the calling card<sup>3</sup> rate, the following service charges are applicable per message for calling card service:

Company's (Credit) Calling Card <sup>3</sup> <sup>2,2</sup>	\$0.95
Company's One Number Card	\$0.95
Pay Phone Use Charge	\$0.24

/2/ The One Number Card<sup>3</sup> is a card with restricted calling to the billed number or account.

/3/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2,A.4.

/4/ See D.16. preceding.

**13. VALUE PROMISE<sup>SM</sup> PLUS - OPTION 1 & 3 (Business) (Cont'd)****G. VALUE PROMISE<sup>SM</sup> (VPP) TERM DISCOUNT**

Value Promise<sup>SM</sup> Plus (VPP) Term Discount allows VPP customers to subscribe to a discount plan which provides a discount on charges for directly dialed MTS, Zone 3, Custom 8 and Company calling card (including calling card service charges and pay station service charges if any) usage for a fixed term in 12, 18 or 24 month increments.

1. The discounts will be effective when the Company completes the processing of the service order.
2. A minimum monthly usage charge of \$100.00 for directly dialed MTS, Zone 3, Custom 8 and Company calling card usage shall apply as illustrated in 9. following.
3. The applicable discount will apply against the actual usage billed and to the difference between the actual billed and the required minimum monthly usage as illustrated in 9. following.
4. A customer may cancel the current VPP term agreement without termination charges (as shown in 9.a. following, times the months remaining in the term agreement) provided the customer establishes a new term agreement from one of the following replacement term agreements for an equal or greater length of time than the current VPP term agreement:

VPP (12, 18 or 24 months), Flat Rate Plus (12 or 24 months), Flat Rate Pro (12 or 24 months, or Contract (minimum 12 months). All new term agreements begin from the date of the new agreement, and no credit shall be given for the term of the original agreement.

5. A customer may terminate an agreement by paying the Company a termination charge (as shown in 9.a. following) times the number of months remaining in the term agreement.
6. Minimum usage is determined by the amount of directly dialed MTS, Zone 3, Company calling card calls without operator assistance, Custom 8 inbound calls.
7. If a customer subscribes to a term agreement, the discounts as shown in 9. following apply in lieu of Options 1 or 3 in F.1. preceding.
8. VPP Term Discounts do not apply to each BTN, they apply to all BTNs aggregated at the customer level.

**13. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business) (Cont'd)**

## G. VPP TERM DISCOUNT (cont'd)

## 9. Rates and Charges

## a. Options 1, 3

<u>Minimum Monthly Usage</u>	<u>12 mo.<sup>1</sup></u>	<u>Termination Charge<sup>2</sup></u>
\$ 100.00 - 149.99	41.70%	\$ 94.99
150.00 - 899.99	43.50%	189.98
900.00 - 1799.99	46.30%	284.97
1800.00 +	48.15%	474.96
<u>18 mo.<sup>1,3</sup></u>		
100.00 - 149.99	41.70%	94.99
150.00 - 899.99	43.50%	189.98
900.00 - 1799.99	46.30%	284.97
1800.00 +	48.15%	474.96
<u>24 mo.<sup>1,3</sup></u>		
100.00 - 149.99	47.20%	94.99
150.00 - 899.99	50.00%	189.98
900.00 - 1799.99	52.80%	284.97
1800.00 +	55.60%	474.96

/1/ See D.16. preceding.

/2/ Termination charge applies to each month remaining on the VPPTerm Agreement.

**14. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business)****A. APPLICABILITY**

Except as otherwise provided in this Guidebook, Value Promise<sup>SM</sup> Plus (VPP) applies to all directly dialed Message Telecommunications Service<sup>1</sup> (MTS) furnished or made available by the Company over facilities wholly within a Service Area.

**B. TERRITORY**

All MTS between two points wholly within a Service Area where the respective rate center of such points are also located wholly within said Service Area as defined in the Guidebook.

**C. DESCRIPTION**

1. Customers may receive a discount on intraLATA directly dialed usage charges, non-operator assisted Company calling card usage (including calling card service charges and pay station service charges, if any), Zone 3 or Custom 8 inbound calls.
2. Applicable Company calling card charges to points wholly within a Service Area will be applied under the rate specified and illustrated in F.1. following.
3. VPP allows customers to select Options 2 or 4, and pay an hourly rate for directly dialed MTS calls or Company calling card calls. On Options 2 & 4, customers receive a hourly rate for Custom 8 inbound calls. These options are illustrated in F.1. following.
4. VPP will provide customers with a single, consolidated account for all Billed Telephone Numbers (BTNs) for a Monthly Fee.
5. The applicable discount rate, as illustrated in F.1., is dependent on the total amount of monthly directly dialed MTS, Zone 3, Custom 8 or non-operator assisted Company calling card usage billed.

**14. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (Cont'd)****D. REGULATIONS**

1. VPP plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines.
2. The discounted rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use.
3. Person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These discounts are applicable to VPP plans only and do not apply to any other Company offered plans.
5. VPP is only available on BTNs billed to the customer of record.
6. Customers may select Options 2, or 4 per VPP group plan as illustrated in F.1. following.
7. Zone 1, Zone 2, and Extended Area Service (EAS) calls are not subject to the VPP plans. All Company intraLATA calling card calls are included.
8. One month minimum billing as set forth in Guidebook Part 2, Section 2, is required when subscribing to any VPP plan.
9. VPP is not available on Private Line Service.
10. Each individual call is rated on the basis of one second increment with a minimum of 18 seconds per message.
11. VPP calling card rates do not apply to calls placed on calling cards other than Company calling cards.

**14. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (Cont'd)****D. REGULATIONS (cont'd)**

12. Customers subscribing to another Value Promise<sup>SM</sup> plan or Custom 8 BAGs are ineligible for VPP.
13. Customers subscribing to VPP Option 2 must demonstrate a one month minimum of \$100.00 in billed directly dialed Local Toll, Zone 3, Company's Custom 8 or non-operator assisted Company calling card usage.
14. Customers subscribing to VPP Option 4 must demonstrate a one month minimum of 8,000 Minutes of Use (MOU) in billed directly dialed MTS, Zone 3, Company's Custom 8 or non-operator assisted Company calling card usage.
15. Except as otherwise provided in this Guidebook, all other applicable Regulations, Rates and Charges for Custom 8 service refer to Guidebook Part 10, Section 1
16. The current rates and charges may be adjusted as set forth in Guidebook Part 2, Section 2.
17. Directly dialed MTS, Zone 3, Custom 8 or non-operator assisted calling card usage are combined under Options 2 or 4 to determine the applicable discount, as illustrated in F.1. following.
18. Custom 8 usage is time of day and day of week sensitive under Options 2, and 4, as illustrated in F.1. following.

**14. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (Cont'd)****E. MONTHLY FEE**

A Monthly Fee will be imposed to provide customers with a single, consolidated Invoiced Account (Summary Billing Arrangement) for all of their Billed Telephone Numbers (BTNs). The Monthly Fee is the same regardless of the number of BTNs. The fee will be waived for customers with a VPP term agreement (options 2 or 4) or customer billing of \$150.00 or more in undiscounted usage.

1. Monthly Fee      \$10.00

**F. RATES AND CHARGES****1. Method of Applying Rates**

- a. Charges apply to all completed calls. The charges for VPP calls are applied on a per call basis according to c. following.
- b. Each VPP call is charged in one second increments, with a minimum of 18 seconds.

/1/ See D.16. preceding.

/2/ See D.15. preceding.

14. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (Cont'd)

## F. RATES AND CHARGES (cont'd)

## 1. Method of Applying Rates (cont'd)

## c. Options 2 &amp; 4

Direct Dialed, Zone 3, Calling Card and Custom 8<sup>3</sup>

<u>Hourly Rate</u> <sup>3</sup>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u> <sup>3</sup>
\$6.48 per hour of usage for directly-dialed local toll and calling card calls	\$ 0.01 - 150.00 - 900.00 - 1,800.00 +	\$ 149.99 899.99 1,799.99 0%
		20% 25% 30%

<u>Hourly Rate</u> <sup>3</sup>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u> <sup>3</sup>
\$3.07 per hour of usage for directly-dialed Zone 3 calls	\$ 0.01 - 150.00 - 900.00 - 1,800.00 +	\$ 149.99 899.99 1,799.99 0%
		20% 25% 30%

<u>Hourly Rate</u> <sup>3</sup>	<u>Rate Period</u>
\$ 6.48 per hour of usage for Custom 8	Day
	Evening
	Night/Weekend

Illustrative Only (assume no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed and Calling Card usage=\$972.00
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. Total (a+b) = \$1,296.00
- d. \$1,296.00 @ 25% = \$324.00
- e. Total billed amount (c-d)= \$972.00

/1/ See D.16. preceding.  
/2/ See D.15. preceding.

**14. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (Cont'd)****G. VALUE PROMISE<sup>SM</sup> (VPP) TERM DISCOUNT**

Value Promise<sup>SM</sup> Plus (VPP) Term Discount allows VPP customers to subscribe to a discount plan which provides a discount on charges for directly dialed MTS, Zone 3, Custom 8 and Company calling card (including calling card service charges and pay station service charges if any) usage for a fixed term in 12, 18 or 24 month increments.

1. The discounts will be effective when the Company completes the processing of the service order.
2. A minimum monthly usage charge of \$100.00 for directly dialed MTS, Zone 3, Custom 8 and Company calling card usage shall apply as illustrated in 9. following.
3. The applicable discount will apply against the actual usage billed and to the difference between the actual billed and the required minimum monthly usage, as illustrated in 9. following.
4. A CLC Reseller may cancel the current VPP term agreement without termination charges (as shown in 9.a. following, times the months remaining in the term agreement) provided the CLC Reseller establishes a new term agreement from one of the following replacement term agreements for an equal or greater length of time than the current VPP term agreement:

VPP (12, 18 or 24 months), Flat Rate Plus (12 or 24 months), Flat Rate Pro (12 or 24 months, or Contract (minimum 12 months). All new term agreements begin from the date of the new agreement, and no credit shall be given for the term of the original agreement.

5. A customer may terminate an agreement by paying the Company a termination charge (as shown in 9.a. and b. following) times the number of months remaining in the term agreement.
6. Minimum usage is determined by the amount of directly dialed MTS, Zone 3, Company calling card calls without operator assistance, Custom 8 inbound calls.
7. If a customer subscribes to a term agreement, the discounts as shown in 9. following apply in lieu of Options 2 or 4 in F.1. preceding.
8. VPP Term Discounts do not apply to each BTN, they apply to all BTNs aggregated at the customer level.

**14. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (Cont'd)**

## G. VPP TERM DISCOUNT (cont'd)

## 9. Rates and Charges (cont'd)

## a. Options 2, 4

<u>Minimum Monthly Usage</u>	<u>12 mo.<sup>1</sup></u>	<u>Termination Charge</u>
\$ 100.00 - 149.99	41.70%	\$ 94.99
150.00 - 899.99	43.50%	189.98
900.00 - 1799.99	46.30%	284.97
1800.00 +	48.15%	474.96
<u>18 mo.<sup>1</sup></u>		
100.00 - 149.99	41.70%	94.99
150.00 - 899.99	43.50%	189.98
900.00 - 1799.99	46.30%	284.97
1800.00 +	48.15%	474.96
<u>24 mo.<sup>1</sup></u>		
100.00 - 149.99	47.20%	94.99
150.00 - 899.99	50.00%	189.98
900.00 - 1799.99	52.80%	284.97
1800.00 +	55.60%	474.96

/1/ See D.16. preceding.

**14. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (Cont'd)**

## G. VPP TERM DISCOUNT (cont'd)

## 10. Rates and Charges (cont'd)

Illustrative Only for a customer that selects Option 2 or 4 and signs a 24 Month Agreement

Meets Minimum Monthly Usage (assumes no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed and Calling Card usage = \$972.00
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. Total (a+b) = \$1,296.00
- d. \$1,296.00 @ 50.9% = \$659.66
- e. Total billed amount = \$636.34

Does not meet Minimum Monthly Usage (assume no Custom 8 evening, night/weekend calls)

- a. 6 hours x \$6.48 per hour of directly dialed and calling card usage = \$38.88
- b. 2 hours x \$6.48 per hour of Custom 8 usage = \$12.96
- c. Total (a+b) = \$51.84
- d. Required minimum monthly usage = \$100.00
- e. Total discounted amount \$100.00 @ 43.5% = \$43.50
- f. Total billed amount = \$56.50

**15. ACCESS ADVANTAGE PLUS PACKAGES (Business)****A. BASIC DESCRIPTION**

Access Advantage Plus Packages are a set of service packages that provide a customer with a channelized DS1 facility for voice and/or data services. There are three voice and data combined solutions. These service packages are provided over the Access Advantage Plus transport between a Central Office through a Digital Cross Connect (DCS) to the customer premise. Customers may select from an add-on menu of products to add to their package solutions. Access Advantage Plus Packages are only available on a 24 or 36 month term agreement.

The following Access Advantage Plus Packages options are available:

**Option 1: Lines Plus**

- Access Advantage Plus transport (capacity for 24 channels)<sup>2</sup>
- Twelve (12) AA+ Individual/Multi-Line Business Lines<sup>2</sup>
- Hunting on all lines within the option<sup>1</sup>
- One (1) Custom 8 number on a Business Line termination within the option<sup>1</sup>
- Caller ID on all lines within the option<sup>1</sup>
- Access Advantage Plus Packages Usage Plan<sup>1</sup>

**Option 2: Centrex Plus**

- Access Advantage Plus transport (capacity for 24 channels)<sup>2</sup>
- Twelve (12) AA+ Centrex Lines<sup>2</sup>
- One (1) Classic Feature Package on all lines within the option<sup>1</sup>
- One (1) Custom 8 number on a Centrex Line termination within the option<sup>1</sup>
- Caller ID on all lines within the option<sup>1</sup>
- Access Advantage Plus Packages Usage Plan<sup>1</sup>

**Option 3: Trunks Plus**

- Access Advantage Plus transport (capacity for 24 channels)<sup>2</sup>
- Twelve (12) AA+ Private Branch Exchange (PBX) Trunks<sup>2,3</sup> and/or
- Twelve (12) AA+ DID Trunks<sup>2</sup>
- Hunting on all trunks within the option<sup>1</sup>
- One (1) Custom 8 number on a Business Line termination within the option<sup>1</sup>
- Caller ID on all lines within the option<sup>1</sup>
- Access Advantage Plus Packages Usage Plan<sup>1,4</sup>

/1/: See Guidebook, Part 4, Section 1 and Schedule Cal.P.U.C. No. 175-T.

/2/: See Guidebook, Part 6, Section 7.

/3/: In-Only, Out-Only, or 2-Way Trunks.

/4/: Caller ID not available on DID Trunks.

**15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)****A. BASIC DESCRIPTION (cont'd)**

The following Access Advantage Plus Packages options are available: (cont'd)

**Option 4: Lines Plus**

- Access Advantage Plus transport (capacity for 24 channels)<sup>2</sup>
- Twelve (12) AA+ Individual/Multi-Line Business Lines<sup>2</sup>
- Hunting on all lines within the option<sup>1</sup>
- One (1) Custom 8 number on a Business Line termination within the option<sup>1</sup>
- Caller ID on all lines within the option<sup>1</sup>
- Access Advantage Plus Packages Usage Plan<sup>1</sup>

**Option 5: Centrex Plus**

- Access Advantage Plus transport (capacity for 24 channels)<sup>2</sup>
- Twelve (12) AA+ Centrex Lines<sup>2</sup>
- One (1) Classic Feature Package on all lines within the option<sup>1</sup>
- One (1) Custom 8 number on a Centrex Line termination within the option<sup>1</sup>
- Caller ID on all lines within the option<sup>1</sup>
- Access Advantage Plus Packages Usage Plan<sup>1</sup>

**Option 6: Trunks Plus**

- Access Advantage Plus transport (capacity for 24 channels)<sup>2</sup>
- Twelve (12) AA+ Private Branch Exchange (PBX) Trunks<sup>2,3</sup> and/or
- Twelve (12) AA+ DID Trunks<sup>2</sup>
- Hunting on all trunks within the option<sup>1</sup>
- One (1) Custom 8 number on a Business Line termination within the option<sup>1</sup>
- Caller ID on all lines within the option<sup>1</sup>
- Access Advantage Plus Packages Usage Plan<sup>1,4</sup>

/1/: See Guidebook, Part 4, Section 1 and Schedule Cal.P.U.C. No. 175-T.

/2/: See Guidebook, Part 6, Section 7.

/3/: In-Only, Out-Only, or 2-Way Trunks.

/4/: Caller ID not available on DID Trunks.

**15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)****A. BASIC DESCRIPTION (cont'd)****Add-On Menu**

The following Lines and Features can be added to each of the six options as specified preceding.

- AA+ Individual/Multi-Line Business Line<sup>2</sup>
- AA+ Centrex Line<sup>2</sup>
- AA+ PBX Trunks<sup>2,3</sup>
- AA+ DID Trunk<sup>2</sup>
- Centrex Classic Feature Package<sup>1</sup>
- Hunting<sup>1</sup>
- Custom 8 number on a business line termination<sup>1</sup>
- Caller ID<sup>1</sup>
- Voice Grade Service (VG 32,33 & 36)<sup>1</sup>
- ADN<sup>1</sup>

/1/: See Guidebook, Part 4, Section 1 and Schedule Cal.P.U.C. No. 175-T.

/2/: See Guidebook, Part 6, Section 7.

/3/: In-Only, Out-Only, or 2-Way Trunks.

**15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)**

B. REGULATIONS

1. The rules and regulations in this section are in addition to the rules and regulations set forth in Guidebook, Part 2, Section 2, Part 4, Section 1, Part 6, Sections 7 and 9, and Schedule Cal.P.U.C. No. 175-T.
2. Reserved
3. Access Advantage Plus Packages options and services are only available where facilities and/or operating conditions permit as determined by the Company. Where facilities and/or operating conditions do not permit, Special Construction as set forth in Schedule Cal.P.U.C. Guidebook, Part 2, Section 2 shall apply.
4. Access Advantage Plus Packages are only offered on a 24 month or 36 month term commitment.
5. Customers who select a 24 month term will pay the full price for installation of the Access Advantage Plus Packages and for any additional services (from the menu of Add-On options as set forth in A. preceding). Additionally, they must pay installation charges for all additional services added during the 24 month term.
6. Customers who select a 36 month term will have their installation charges waived for the Access Advantage Plus Packages and for any additional services (from the menu of Add-On options as set forth in A. preceding) added initially or during the term commitment. Service rearrangement charges, however, will not be waived.
7. Caller ID, Custom 8, and Hunting are included in Access Advantage Plus Packages. Customers who elect not to have these features will not receive a discount.

**15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)**

B. REGULATIONS (cont'd)

8. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the applicable message toll rates. Only California Direct Dialed IntraLATA calls originating and terminating within AT&T California's Service Area are included.
9. Three months prior to the end of the term, a letter will automatically be generated to alert the customer they are nearing the end of their term. At that time, the customer must select an option of either rolling over to another term of the same length or choose the alternate term. If the customer takes no action the current term will be automatically renewed for the same length. Customers will have a 60-day grace period after the new term begins to cancel the new term without incurring any penalties.
10. If the customer elects to renew their term or is automatically renewed, the customer will receive a Loyalty Bonus credit after 60 days after the end of the grace period as set forth in B.9. preceding.
11. At the expiration of the current term if the customer elects to renew their 24 month term or migrate from a 36 month term to a 24 month term they will receive a Loyalty Bonus credit of \$500. Customers who renew their 36 month term or migrate from a 24 month term to a 36 month term will receive a loyalty bonus credit of \$1,000. Renewal will be at the current Guidebook rate.
12. If the Guidebook rates for Access Advantage Plus Packages or the Access Advantage Plus Packages options and connecting services decrease during the term the customer will automatically receive the lower Guidebook rate. If the rates increase, the current rates will be grandfathered for the duration of the term.
13. Installation charges may be waived if a Access Advantage Plus Packages customer moves from one location to another location. In order to receive the waiver of installation charges, the customer must commit to a new 36 month term at the current rate. The new 36 month term starts when the service order for the change of address is completed. If the customer does not commit to a new 36 month term, they may elect to pay installation charges for their move and maintain the Access Advantage Plus Packages service for the remainder of the initial term. The customer must remain a retail AT&T California customer and the new location must be within AT&T California's serving area where Access Advantage Plus Packages is technologically available.

**15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)****B. REGULATIONS (cont'd)**

8. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator are not included and will be billed at the applicable message toll rates. Only California Direct Dialed IntraLATA calls originating and terminating within AT&T California's Service Area are included. (C)
9. Three months prior to the end of the term, a letter will automatically be generated to alert the customer they are nearing the end of their term. At that time, the customer must select an option of either rolling over to another term of the same length or choose the alternate term. If the customer takes no action the current term will be automatically renewed for the same length. Customers will have a 60-day grace period after the new term begins to cancel the new term without incurring any penalties.
10. If the customer elects to renew their term or is automatically renewed, the customer will receive a Loyalty Bonus credit after 60 days after the end of the grace period as set forth in B.9. preceding.
11. At the expiration of the current term if the customer elects to renew their 24 month term or migrate from a 36 month term to a 24 month term they will receive a Loyalty Bonus credit of \$500. Customers who renew their 36 month term or migrate from a 24 month term to a 36 month term will receive a loyalty bonus credit of \$1,000. Renewal will be at the current Guidebook rate.
12. If the Guidebook rates for Access Advantage Plus Packages or the Access Advantage Plus Packages options and connecting services decrease during the term the customer will automatically receive the lower Guidebook rate. If the rates increase, the current rates will be grandfathered for the duration of the term.
13. Installation charges may be waived if a Access Advantage Plus Packages customer moves from one location to another location. In order to receive the waiver of installation charges, the customer must commit to a new 36 month term at the current rate. The new 36 month term starts when the service order for the change of address is completed. If the customer does not commit to a new 36 month term, they may elect to pay installation charges for their move and maintain the Access Advantage Plus Packages service for the remainder of the initial term. The customer must remain a retail AT&T California customer and the new location must be within AT&T California's serving area where Access Advantage Plus Packages is technologically available.

**15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)****B. REGULATIONS (cont'd)**

8. Conference calls and any other calls requiring operator are not included and will be billed at the applicable message toll rates. Only California Direct Dialed IntraLATA calls originating and terminating within AT&T California's Service Area are included. (C)
9. Three months prior to the end of the term, a letter will automatically be generated to alert the customer they are nearing the end of their term. At that time, the customer must select an option of either rolling over to another term of the same length or choose the alternate term. If the customer takes no action the current term will be automatically renewed for the same length. Customers will have a 60-day grace period after the new term begins to cancel the new term without incurring any penalties.
10. If the customer elects to renew their term or is automatically renewed, the customer will receive a Loyalty Bonus credit after 60 days after the end of the grace period as set forth in B.9. preceding.
11. At the expiration of the current term if the customer elects to renew their 24 month term or migrate from a 36 month term to a 24 month term they will receive a Loyalty Bonus credit of \$500. Customers who renew their 36 month term or migrate from a 24 month term to a 36 month term will receive a loyalty bonus credit of \$1,000. Renewal will be at the current Guidebook rate.
12. If the Guidebook rates for Access Advantage Plus Packages or the Access Advantage Plus Packages options and connecting services decrease during the term the customer will automatically receive the lower Guidebook rate. If the rates increase, the current rates will be grandfathered for the duration of the term.
13. Installation charges may be waived if a Access Advantage Plus Packages customer moves from one location to another location. In order to receive the waiver of installation charges, the customer must commit to a new 36 month term at the current rate. The new 36 month term starts when the service order for the change of address is completed. If the customer does not commit to a new 36 month term, they may elect to pay installation charges for their move and maintain the Access Advantage Plus Packages service for the remainder of the initial term. The customer must remain a retail AT&T California customer and the new location must be within AT&T California's serving area where Access Advantage Plus Packages is technologically available.

**15. ACCESS ADVANTAGE PLUS PACKAGES (Cont'd)****B. REGULATIONS (Cont'd)**

14. Customers may have up to 24 working channels on the same Access Advantage Plus Transport and receive the same usage rate as the Access Advantage Plus Packages options. The customer must add the lines to a BTN that is part of an Access Advantage Plus Packages option.
15. If, as a result of subscribing to an Access Advantage Plus Packages option, a customer must deconsolidate billing for business lines or trunks or establish sectional billing for Centrex lines, the associated recurring and non-recurring charges for these services will be waived.
16. Customers may add up to 40 additional lines (WTNs) to Access Advantage Plus Packages and receive the same usage rate as the Access Advantage Plus Packages options. The customer must add the lines to a BTN that is part of an Access Advantage Plus Packages option.
17. BTN aggregation is permitted for up to 10 additional BTN's outside Access Advantage Plus Packages. However, the BTN's associated with Access Advantage Plus Packages must also be part of the Access Advantage Plus Packages Usage Plan. All BTN's must reside in either Northern California or Southern California. The aggregation can include only one Custom 8 number.
18. Customers subscribing to another Value Promise plan or Custom 8 Billing Account Groups (BAGs) are not eligible for Access Advantage Plus Packages.
19. Calls will be rated at the fee schedule as determined by the customer's monthly call volume.
20. An Access Advantage Plus customer may migrate their existing service to a Access Advantage Plus Packages 36 month term, installation charges will be waived and the customer will not incur early termination fees associated with Access Advantage Plus. If the customer migrates to a 24 month term package, the customer will be charged the applicable Access Advantage Plus early termination fees and will be billed installation charges associated with the Access Advantage Plus Packages and any additional services.

**15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)****C. EARLY TERMINATION FEE**

For term pricing plans discontinued prior to the end of their payment plan period, a Termination Fee will apply as follows:

1. The term commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) change. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the early termination fee.
2. Customers may not switch to another AT&T California Value Promise term calling plan or Contract. If a customer chooses to switch to a different plan they will be subject to the early termination fee.
3. a. With Access Advantage Plus Packages Usage Plan 1 the customers are required to bill a combined average of at least 1,000 MOU of IntraLATA Toll and/or Direct Dialed Calling Card and/or Custom 8 minutes per month over the most recent three months to remain on the Access Advantage Plus Packages Plan. If the customer bills less than the required 1,000 MOU per month as stated above, the plan will be terminated and early termination fees will apply.  
b. With Access Advantage Plus Packages Usage Plan 2 the customer will be billed a minimum of \$80.00 per month for IntraLATA Toll and/or Direct Dialed Calling Card and/or Custom 8. This minimum charge is in lieu of the required level of MOU per month specified in 3a above for Usage Plan 1.
4. If the customer receives a Loyalty Bonus and terminates their service prior to the end of the subsequent term commitment, they will be billed the full amount of the Loyalty Bonus received associated with the current term.
5. The customer has the option at any time to change their current term to a longer term (24 months to 36 months) without any early termination fees applicable to the current term plan and without new non-recurring charges applicable to the new longer term. In addition, the new term the customer chooses begins on the service order completion date and is treated as a new term plan period.

**15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)****C. EARLY TERMINATION FEE**

For term pricing plans discontinued prior to the end of their payment plan period, a Termination Fee will apply as follows:

1. The term commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) change. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the early termination fee. (C)
2. Customers may not switch to another AT&T California Value Promise term calling plan or Contract. If a customer chooses to switch to a different plan they will be subject to the early termination fee. (C)
3. a. With Access Advantage Plus Packages Usage Plan 1 the customers are required to bill a combined average of at least 1,000 MOU of IntraLATA Toll and/or Custom 8 minutes per month over the most recent three months to remain on the Access Advantage Plus Packages Plan. If the customer bills less than the required 1,000 MOU per month as stated above, the plan will be terminated and early termination fees will apply. (C)
3. b. With Access Advantage Plus Packages Usage Plan 2 the customer will be billed a minimum of \$80.00 per month for IntraLATA Toll and Custom 8 calls. This minimum charge is in lieu of the required level of MOU per month specified in 3a above for Usage Plan 1. (C)
4. If the customer receives a Loyalty Bonus and terminates their service prior to the end of the subsequent term commitment, they will be billed the full amount of the Loyalty Bonus received associated with the current term. (C)
5. The customer has the option at any time to change their current term to a longer term (24 months to 36 months) without any early termination fees applicable to the current term plan and without new non-recurring charges applicable to the new longer term. In addition, the new term the customer chooses begins on the service order completion date and is treated as a new term plan period. (C)

**15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)**

**C. EARLY TERMINATION FEE (Cont'd)**

For term pricing plans discontinued prior to the end of their payment plan period, a Termination Fee will apply as follows: (Cont'd)

7. Customers may change to a shorter term plan by paying the associated early termination fees with the original term plan.
8. If the customer discontinues service prior to the end of the term agreement the customer will pay the Company the sum of the recurring monthly charges for the option, plus any additional services from the add on menu and \$100.00 for usage, times the number of months remaining on the term agreement, plus any Loyalty Bonus associate with the current term.

**15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)****D. ACCESS ADVANTAGE PLUS PACKAGES USAGE PLAN****Basic Description**

The Access Advantage Plus Packages Usage Plan consists of Local, ZUM Zone 3, IntraLATA Toll, Direct Dialed Calling Card and Custom 8 usage.

1. Local usage will be timed in full minute increments. ZUM Zone 3, IntraLATA Toll and Direct Dialed Calling Card usage will be timed in 1 second increments with a minimum of 18 seconds per message. Custom 8 usage will be billed in 1/1,000 of an hour increments.
2. Customers who bill over 7,000 MOU monthly including at least 1,000 MOU of combined IntraLATA Toll, and/or Direct Dialed Calling Card and/or Custom 8 will receive a per minute credit for a maximum of 500 minutes depending on actual use. Credit will be applied in arrears.
3. If, in any month, the customer's usage exceeds 1,000 MOU of IntraLATA Toll and/or Direct Dialed Calling Card, an additional 15% discount off the Guidebook rate will be automatically applied on that months bill.
4. If, in any month, the customer's usage exceeds 1,000 MOU of Custom 8, an additional 15% discount off the Guidebook rate will be automatically applied on that months bill.
5. If a customer has more lines or trunks than are included in their Access Advantage Plus Package option (up to 24 channels) on the same Access Advantage Plus Transport, their usage may also be counted towards the 7,000 MOU threshold, as well as the 1,000 MOU threshold as described in D2 preceding.
6. Any calling card service charges will be billed at prevailing Guidebook rates.
7. Access Advantage Plus Package Usage cannot be included in any other AT&T California calling plan or Contract and other AT&T California calling plans cannot be included as part of the Access Advantage Plus Packages options.

**15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)****D. ACCESS ADVANTAGE PLUS PACKAGES USAGE PLAN****Basic Description**

The Access Advantage Plus Packages Usage Plan consists of Local, ZUM Zone 3, IntraLATA Toll, and Custom 8 usage. (C)  
(C)

1. Local usage will be timed in full minute increments. ZUM Zone 3 and IntraLATA Toll usage will be (C)  
timed in 1 second increments with a minimum of 18 seconds per message. Custom 8 usage will be (C)  
billed in 1/1,000 of an hour increments.
2. Customers who bill over 7,000 MOU monthly including at least 1,000 MOU of combined IntraLATA Toll, (C)  
and/or Custom 8 will receive a per minute credit for a maximum of 500 minutes depending on actual (C)  
use. Credit will be applied in arrears.
3. If, in any month, the customer's usage exceeds 1,000 MOU of IntraLATA Toll, an additional 15% (C)  
discount off the Guidebook rate will be automatically applied on that months bill.
4. If, in any month, the customer's usage exceeds 1,000 MOU of Custom 8, an additional 15% discount off (C)  
the Guidebook rate will be automatically applied on that months bill.
5. If a customer has more lines or trunks than are included in their Access Advantage Plus Package option (D)  
(up to 24 channels) on the same Access Advantage Plus Transport, their usage may also be counted  
towards the 7,000 MOU threshold, as well as the 1,000 MOU threshold as described in D2 preceding.
6. Access Advantage Plus Package Usage cannot be included in any other AT&T California calling plan (C)  
or Contract and other AT&T California calling plans cannot be included as part of the Access  
Advantage Plus Packages options.

## 15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)

## E. RATES AND CHARGES

	<u>RATES<sup>4</sup></u>		
	24 Months <u>Non-Recurring Charge</u>	Monthly <u>Recurring Charge</u>	
Option 1: Lines Plus	\$1,629.10	\$289.46	
Access Advantage Plus Transport <sup>2</sup> Twelve (12) AA+ Individual/Multi-Line Business Lines <sup>2</sup> Hunting on all lines within the option <sup>1</sup> One (1) Custom 8 number on a Business Line termination within the option <sup>1</sup> Caller ID on all lines within the option <sup>1</sup>			
Access Advantage Plus Packages Usage Plan <sup>1,4</sup>			
Option 2: Centrex Plus	1,345.07	304.43	
Access Advantage Plus Transport <sup>2</sup> Twelve (12) AA+ Centrex Lines <sup>2</sup> One (1) Classic Feature Package (per line) all lines within the option <sup>1</sup> One (1) Custom 8 number on a Centrex Line termination within the option <sup>1</sup> Caller ID on all lines on all lines within the option <sup>1</sup>			
Access Advantage Plus Packages Usage Plan <sup>1,4</sup>			
Option 3: Trunks Plus	1,629.10	289.46	
Access Advantage Plus Transport (capacity for 24 channels) <sup>2</sup> Twelve (12) AA+ Private Branch Exchange (PBX) Trunks <sup>2,3</sup> and/or AA+ DID Trunks Hunting on all trunks within the option <sup>1</sup> One (1) Custom 8 number on a Business Line termination within the option <sup>1</sup> Caller ID on all lines within the option <sup>1,5</sup>			
Access Advantage Plus Packages Usage Plan <sup>1,4</sup>			

/1/: See Guidebook, Part 4, Section 2, Part 6, Section 9 and Schedule Cal.P.U.C. No175-T.

/2/: See Guidebook, Part 6, Section 7.

/3/: In-Only, Out-Only, or 2-Way Trunks.

/4/: Usage rates apply in addition to listed recurring charges.

/ 5/: Caller ID not available on DID Trunks.

**15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)****E. RATES AND CHARGES (Cont'd)**

<u>ACCESS ADVANTAGE PLUS PACKAGES OPTIONS</u>	<u>RATES<sup>4</sup></u>	
	<u>36 Months Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Option 1: Lines Plus	NO	\$289.46
Access Advantage Plus Transport <sup>2</sup> Twelve (12) AA+ Individual/Multi-Line Business Lines <sup>2</sup> Hunting on all lines within the option <sup>1</sup> One (1) Custom 8 number on a Business Line <sup>1</sup> termination within the option <sup>1</sup> Caller ID on all lines within the option <sup>1</sup>		
Access Advantage Plus Packages Usage Plan <sup>1,4</sup>		
Option 2: Centrex Plus	NO	304.43
Access Advantage Plus Transport <sup>2</sup> Twelve (12) AA+ Centrex Lines <sup>2</sup> One (1) Classic Feature Package (per line) <sup>1</sup> all lines within the option One (1) Custom 8 number on a Centrex Line termination within the option <sup>1</sup> Caller ID on all lines on all lines within the option <sup>1</sup>		
Access Advantage Plus Packages Usage Plan <sup>1,4</sup>		
Option 3: Trunks Plus	NO	289.46
Access Advantage Plus Transport (capacity for 24 channels) <sup>2</sup> Twelve (12) AA+ Private Branch Exchange (PBX) Trunks <sup>2,3</sup> and/or AA+ DID Trunks <sup>2</sup> Hunting on all trunks within the option <sup>1</sup> One (1) Custom 8 number on a Business trunk termination within the option <sup>1</sup> Caller ID on all lines within the option <sup>1,5</sup>		
Access Advantage Plus Packages Usage Plan <sup>1,4</sup>		

<sup>1/1:</sup> See Guidebook, Part 4, Section 2, Part 6, Section 9 and Schedule Cal.P.U.C. No.175-T.<sup>2/2:</sup> See Guidebook, Part 6, Section 7.<sup>3/3:</sup> In-Only, Out-Only, or 2-Way Trunks.<sup>4/4:</sup> Usage rates apply in addition to listed recurring charges.<sup>5/5:</sup> Caller ID not available on DID Trunks.

**15. INTEGRATED PATHWAY ADVANTAGE (Business) (cont'd)****E. RATES AND CHARGES (Cont'd)**

<u>INTEGRATED PATHWAY ADVANTAGE OPTIONS</u>	<u>RATES<sup>4</sup></u>	
	<u>36 Months Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Option 4: Lines Plus	NO	\$289.46
Integrated Pathway Transport <sup>2</sup> Twelve (12) IP Individual/Multi-Line Business Lines <sup>2</sup> Hunting on all lines within the option <sup>1</sup> One (1) Custom 8 number on a Business Line <sup>1</sup> termination within the option <sup>1</sup> Caller ID on all lines within the option <sup>1</sup>		
Integrated Pathway Advantage Usage Plan <sup>1,4</sup>		
Option 5: Centrex Plus	NO	304.43
Integrated Pathway Transport <sup>2</sup> Twelve (12) IP Centrex Lines <sup>2</sup> One (1) Classic Feature Package (per line) <sup>1</sup> all lines within the option One (1) Custom 8 number on a Centrex Line termination within the option <sup>1</sup> Caller ID on all lines on all lines within the option <sup>1</sup>		
Integrated Pathway Advantage Usage Plan <sup>1,4</sup>		
Option 6: Trunks Plus	NO	289.46
Integrated Pathway Transport (capacity for 24 channels) <sup>2</sup> Twelve (12) IP Private Branch Exchange (PBX) Trunks <sup>2,3</sup> and/or IP DID Trunks <sup>2</sup> Hunting on all trunks within the option <sup>1</sup> One (1) Custom 8 number on a Business trunk termination within the option <sup>1</sup> Caller ID on all lines within the option <sup>1,5</sup>		
Integrated Pathway Advantage Usage Plan <sup>1,4</sup>		

<sup>/1/</sup>: See Guidebook, Part 4, Section 2, Part 6, Section 9 and Schedule Cal.P.U.C. No175-T.<sup>/2/</sup>: See Guidebook, Part 6, Section 7.<sup>/3/</sup>: In-Only, Out-Only, or 2-Way Trunks.<sup>/4/</sup>: Usage rates apply in addition to listed recurring charges.<sup>/5/</sup>: Caller ID not available on DID Trunks.

## 15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Access Advantage Plus Packages Usage Plan 1 (minimum charge)	NO	NO
Access Advantage Plus Packages Usage Plan 2 minimum charge)	NO	\$80.00

ACCESS ADVANTAGE PLUS PACKAGES USAGE PLANS<sup>5</sup>

Threshold MOU	Local	ZUM Zone 3	Threshold MOU	IntraLATA Toll & Direct Dialed Calling Card	Threshold MOU	Custom 8
£7000	\$0.014	\$0.034	£1000	\$0.062	£1000	\$0.062
>7000	\$0.014	\$0.034	>1000	15% Discount	>1000	15% Discount

## Add On Menu

Lines and Features that can be added to options listed above.

- AA+ Individual/Multi-Line Business Line<sup>2</sup>
- AA+ Centrex Line<sup>2,6</sup>
- AA+ PBX Trunk<sup>2,4</sup>
- AA+ DID Trunks<sup>2</sup>
- Centrex Classic Feature Package<sup>1</sup>
- Hunting<sup>1</sup>
- Custom 8 number on a business line termination<sup>1</sup>
- Caller ID<sup>1</sup>
- Voice Grade Service (VG 32,33 & 36)<sup>1</sup>
- ADN<sup>1</sup>

Non-Recurring Charge      Monthly Rate

/1/: See Guidebook, Part 4, Section 2, Part 6, Section 9 and Schedule Cal.P.U.C. No. 175-T.  
 /2/: See Guidebook, Part 6, Section 7.  
 /3/: Rates and charges for add on lines and features are set forth in Guidebook, Part 4, Section 2 , Part 6, Section 7, and Schedule Cal.P.U.C. No. 175-T.  
 /4/: In-Only, Out-Only, or 2-Way Trunks.  
 /5/: Monthly credits for Bonus minutes will be awarded if in any month a customer bills 7,000 MOU and a minimum of 1,000 of these are intraLATA toll, Direct Dialed Calling Card, or Custom 8, credits will be awarded for any MOU between 7,000 and 7,499 at a weighted average rate of \$0.020 per minute.  
 /6/: Centrex System Establishment Charges still apply.

## 15. ACCESS ADVANTAGE PLUS PACKAGES (Business) (cont'd)

## E. RATES AND CHARGES (cont'd)

		<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Access Advantage Plus Packages Usage Plan 1 (minimum charge)		NO	NO
Access Advantage Plus Packages Usage Plan 2 minimum charge)		NO	\$80.00

ACCESS ADVANTAGE PLUS PACKAGES USAGE PLANS<sup>5</sup>

Threshold MOU	Local	ZUM Zone 3	Threshold MOU	IntraLATA Toll	Threshold MOU	Custom 8	(C)
£7000	\$0.014	\$0.034	£1000	\$0.062	£1000	\$0.062	(C)
>7000	\$0.014	\$0.034	>1000	15% Discount	>1000	15% Discount	

## Add On Menu

Lines and Features that can be added to options listed above.

- AA+ Individual/Multi-Line Business Line<sup>2</sup> RR<sup>3</sup> RR<sup>3</sup>
- AA+ Centrex Line<sup>2,6</sup> RR<sup>3</sup> RR<sup>3</sup>
- AA+ PBX Trunk<sup>2,4</sup> RR<sup>3</sup> RR<sup>3</sup>
- AA+ DID Trunks<sup>2</sup> RR<sup>3</sup> RR<sup>3</sup>
- Centrex Classic Feature Package<sup>1</sup> RR<sup>3</sup> RR<sup>3</sup>
- Hunting<sup>1</sup> RR<sup>3</sup> RR<sup>3</sup>
- Custom 8 number on a business line termination<sup>1</sup> RR<sup>3</sup> RR<sup>3</sup>
- Caller ID<sup>1</sup> RR<sup>3</sup> RR<sup>3</sup>
- Voice Grade Service (VG 32,33 & 36)<sup>1</sup> RR<sup>3</sup> RR<sup>3</sup>
- ADN<sup>1</sup> RR<sup>3</sup> RR<sup>3</sup>

/1/: See Guidebook, Part 4, Section 2, Part 6, Section 9 and Schedule Cal.P.U.C. No. 175-T.

/2/: See Guidebook, Part 6, Section 7.

/3/: Rates and charges for add on lines and features are set forth in Guidebook, Part 4, Section 2 , Part 6, Section 7, and Schedule Cal.P.U.C. No. 175-T.

/4/: In-Only, Out-Only, or 2-Way Trunks.

/5/: Monthly credits for Bonus minutes will be awarded if in any month a customer bills 7,000 MOU and a minimum of 1,000 of these are intraLATA toll, Direct Dialed or Custom 8, credits will be awarded for any MOU between 7,000 and 7,499 at a weighted average rate of \$0.020 per minute. (C)

/6/: Centrex System Establishment Charges still apply.

**16. AT&T 24 HOUR DISCOUNTS-SERVICE AREA PLAN (Residence)****A. APPLICABILITY AND TERRITORY**

Applicable to the Service Area Plan in connection with residence individual line flat rate, residence individual line measured rate, residence California LifeLine measured rate exchange service, foreign exchange service furnished within the exchange areas of all exchanges as listed in Guidebook Part 4, Section 3.

**B. DESCRIPTION OF SERVICE****1. General**

- a. The Service Area Plan is furnished as an adjunct to one-party residence exchange services and provide for directly dialed and calling card communications to toll as specified in Guidebook Part 9, Section 1 and Part 4, Section 2, respectively.
- b. For a fixed monthly rate the Service Area Plan offers to one-party residence exchange service customers a discount as shown in D. following, on directly dialed and calling card calls (including calling card service charges) within the Service Area.
- c. Each individual call is computed on the basis of whole minutes, a fraction of a minute being considered a whole minute. For all messages, a fraction of a minute is charged as a full minute.
- d. The Service Area Plan message rates are applicable during the time of day when the conversation takes place as specified in Rates and Charges, following. This is in accordance with the time system - standard or daylight savings - legally or commonly in use, and will determine the applicable rate period treatment. In cases where the message extends beyond one rate period, the appropriate rate treatment as specified in Guidebook Part 9, Section 1,, applies to the respective portions of the message.
- e. Minimum billing as set forth in Guidebook Part 2, Section 2 is applicable to the monthly rate for the Service Area Plan.

**16. AT&T 24 HOUR DISCOUNTS-SERVICE AREA PLAN (Residence) (Cont'd)****C. REGULATIONS****1. Limitations of Service**

- a. Person, collect, conference, third number billed, toll stations or any other calls requiring operator handling except as specified in 2., following, are not included and will be billed at the regular toll or ZUM rate schedule applicable to the type of call.
- b. The Service Area Plan may not be furnished to any residence exchange service (except Remote Call Forwarding service as specified in Guidebook Part 7, Section 4) that is interconnected, physically, acoustically or by any other means to any other line, facilities or service at the customer's premises to extend a two-point connection beyond the originating station and called station location.
- c. The premises of a customer is that shown in Guidebook Part 2, Section 2, Premises. In the event the premises is located in more than one exchange, the premises will be considered as in the exchange in which the primary service is located.
- d. The Service Area Plan will not be furnished in connection with multiparty (operator identified) or any business service (except Centrex Dormitory service with billing arrangement Option "C" as specified in Guidebook Part 5, Section 1.)
- e. The Service Area Plan is limited to one plan per one-party residence service. The Service Area subscribed to by the customer must be the Service Area in which their residence service is served from.

**16. AT&T 24 HOUR DISCOUNTS-SERVICE AREA PLAN (Residence) (Cont'd)**

**C. REGULATIONS (Cont'd)**

**2. The Service Area Plan Discounts apply to:**

- a. Sent-Paid and calling card (including calling card service charges) messages dialed and completed by customers from one-party residence service without the assistance of a utility operator during the rate periods as shown in Rates and Charges, following:**
- b. Sent-Paid messages placed with the assistance of a utility operator where:**
  - (1) dial completion facilities are not available.**
  - (2) equipment or circuit conditions cause unsuccessful dial attempts.**
  - (3) the customer indicates they are handicapped and unable to dial.**
  - (4) the utility operator must identify the calling number where automatic equipment is not available.**
- c. Sent-Paid messages reestablished after a service failure on a customer call.**

**16. AT&T 24 HOUR DISCOUNTS-SERVICE AREA PLAN (Residence) (Cont'd)****D. RATES AND CHARGES**

1. The following discount applies to directly dialed and calling card calls (including calling card service charge and pay station service charges if any):

Discount<sup>1</sup>

30%	\$ 0.00 to \$45.00
40%	\$45.01+

Illustrative Only

- 100.00 = Applicable total message toll and calling card usage billed
- 45.00 @ 30% discount = \$13.50
- \$55.00 @ 40% discount = \$22.00
- Total amount discounted = \$35.50

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
Service Area Plan	NO	\$3.75	RDPSA

/1/ See C.1.f. preceding.

**16. AT&T 24 HOUR DISCOUNTS-SERVICE AREA PLAN (Residence) (Cont'd)**

/1/

/1/

/1/ Material now appears in Part 20, Section 9, Sheet 21.

(C)

**16. AT&T 24 HOUR DISCOUNTS-SERVICE AREA PLAN (Residence) (Cont'd)****D. RATES AND CHARGES (Cont'd)****2. Method of Apply Rates**

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable:

**a. Dial Station**DAY RATE<sup>1</sup>

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
13-16	\$0.1081	\$0.0664
17-20	0.1081	0.0664
21-25	0.1290	0.1081
26-30	0.1290	0.1081
31-40	0.1290	0.1081
41-50	0.1394	0.1185
51-70	0.1394	0.1185
71+	0.1394	0.1290

EVENING RATE<sup>1</sup>

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
13-16	\$0.0865	\$0.0531
17-20	0.0865	0.0531
21-25	0.1032	0.0865
26-30	0.1032	0.0865
31-40	0.1032	0.0865
41-50	0.1115	0.0948
51-70	0.1115	0.0948
71+	0.1115	0.1032

/1/ See C.1.f. preceding.

**16. AT&T 24 HOUR DISCOUNTS-SERVICE AREA PLAN (Residence) (Cont'd)****D. RATES AND CHARGES (Cont'd)****2. Method of Apply Rates (Cont'd)**

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

**a. Dial Station (Cont'd)**NIGHT/WEEKEND RATE<sup>1</sup>

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
13-16	\$0.0649	\$0.0398
17-20	0.0649	0.0398
21-25	0.0774	0.0649
26-30	0.0774	0.0649
31-40	0.0774	0.0649
41-50	0.0836	0.0711
51-70	0.0836	0.0711
71+	0.0836	0.0774

/1/ See C.1.f. preceding.

**16. AT&T 24 HOUR DISCOUNTS-SERVICE AREA PLAN (Residence) (Cont'd)****D. RATES AND CHARGES (Cont'd)****2. Method of Apply Rates (Cont'd)**

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

**b. Calling Card<sup>1,3</sup>**

<u>RATE MILEAGE</u>	<u>DAY RATE<sup>2</sup></u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.1475		\$0.0622
13-16	0.1475		0.0622
17-20	0.1475		0.0622
21-25	0.1855		0.1191
26-30	0.1855		0.1191
31-40	0.1855		0.1191
41-50	0.2139		0.1381
51-70	0.2139		0.1381
71+	0.2139		0.1855

/1/ In addition to the Calling Card<sup>3</sup> Rate, Operator Assistance Service Charges (see Guidebook Part 11, Section 1) and the Pay Phone Use Charge (see Guidebook Part 9, Section 1) are applicable per message.

/2/ See C.1.f. preceding.

/3/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

/4/ AT&T 24 Hour Discounts-Service Area Plan is a Frozen/Grandfathered service. See Schedule Cal.P.U.C. No. A2.1.2,A.4.

**16. AT&T 24 HOUR DISCOUNTS-SERVICE AREA PLAN (Residence) (Cont'd)****D. RATES AND CHARGES (Cont'd)****2. Method of Apply Rates (Cont'd)**

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

**b. Calling Card**<sup>/1/, /3/</sup>

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>DAY RATE</u> <sup>/2/</sup>	<u>EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.1475		\$0.0622
13-16	0.1475		0.0622
17-20	0.1475		0.0622
21-25	0.1855		0.1191
26-30	0.1855		0.1191
31-40	0.1855		0.1191
41-50	0.2139		0.1381
51-70	0.2139		0.1381
71+	0.2139		0.1855

/1/ In addition to the Calling Card<sup>3</sup> Rate, Operator Assistance Service Charges (see Guidebook Part 11, Section 1) and the Pay Phone Use Charge (see Guidebook Part 9, Section 1) are applicable per message.

/2/ See C.1.f. preceding.

/3/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

(D)  
(D)

**16. AT&T 24 HOUR DISCOUNTS-SERVICE AREA PLAN<sup>4</sup> (Residence) (Cont'd)****D. RATES AND CHARGES (Cont'd)**  
**2. Method of Apply Rates (Cont'd)**

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

**b. Calling Card<sup>1,3</sup> (Cont'd)****EVENING RATE<sup>2</sup>**

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.1096	\$0.0432
13-16	0.1096	0.0432
17-20	0.1096	0.0432
21-25	0.1570	0.1001
26-30	0.1570	0.1001
31-40	0.1570	0.1001
41-50	0.1665	0.1096
51-70	0.1665	0.1096
71+	0.1760	0.1286

/1/ In addition to the Calling Card<sup>3</sup> Rate, Operator Assistance Service Charges (see Guidebook Part 11, Section 1) and the Pay Phone Use Charge (see Guidebook Part 9, Section 1) are applicable per message.

/2/ See C.1.f. preceding.

/3/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

/4/ AT&T 24 Hour Discounts-Service Area Plan is a Frozen/Grandfathered service. See Schedule Cal.P.U.C. No. A2.1.2,A.4.

## 16. AT&amp;T 24 HOUR DISCOUNTS-SERVICE AREA PLAN (Residence) (Cont'd)

(C)

D. RATES AND CHARGES (Cont'd)  
2. Method of Apply Rates (Cont'd)

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

b. Calling Card<sup>/1/, /3/</sup> (Cont'd)EVENING RATE<sup>/2/</sup>

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.1096	\$0.0432
13-16	0.1096	0.0432
17-20	0.1096	0.0432
21-25	0.1570	0.1001
26-30	0.1570	0.1001
31-40	0.1570	0.1001
41-50	0.1665	0.1096
51-70	0.1665	0.1096
71+	0.1760	0.1286

/1/ In addition to the Calling Card<sup>3</sup> Rate, Operator Assistance Service Charges (see Guidebook Part 11, Section 1) and the Pay Phone Use Charge (see Guidebook Part 9, Section 1) are applicable per message.

/2/ See C.1.f. preceding.

/3/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

(D)  
(D)

**16. AT&T 24 HOUR DISCOUNTS-SERVICE AREA PLAN<sup>4</sup> (Residence) (Cont'd)****D. RATES AND CHARGES (Cont'd)****2. Method of Apply Rates (Cont'd)**

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

**b. Calling Card<sup>1,3</sup> (Cont'd)****NIGHT/WEEKEND RATE<sup>2</sup>**

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.0622	\$0.0432
13-16	0.0622	0.0432
17-20	0.0622	0.0432
21-25	0.1001	0.0717
26-30	0.1001	0.0717
31-40	0.1001	0.0717
41-50	0.1286	0.0812
51-70	0.1286	0.0812
71+	0.1570	0.1286

/1/ In addition to the Calling Card<sup>3</sup> Rate, Operator Assistance Service Charges (see Guidebook Part 11, Section 1) and the Pay Phone Use Charge (see Guidebook Part 9, Section 1) are applicable per message.

/2/ See C.1.f. preceding.

/3/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

/4/ AT&T 24 Hour Discounts-Service Area Plan is a Frozen/Grandfathered service. See Schedule Cal.P.U.C. No. A2.1.2,A.4.

**16. AT&T 24 HOUR DISCOUNTS-SERVICE AREA PLAN (Residence) (Cont'd)**

(C)

**D. RATES AND CHARGES (Cont'd)****2. Method of Apply Rates (Cont'd)**

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

**b. Calling Card<sup>/1/,/3/</sup> (Cont'd)****NIGHT/WEEKEND RATE<sup>/2/</sup>**

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.0622	\$0.0432
13-16	0.0622	0.0432
17-20	0.0622	0.0432
21-25	0.1001	0.0717
26-30	0.1001	0.0717
31-40	0.1001	0.0717
41-50	0.1286	0.0812
51-70	0.1286	0.0812
71+	0.1570	0.1286

/1/ In addition to the Calling Card<sup>3</sup> Rate, Operator Assistance Service Charges (see Guidebook Part 11, Section 1) and the Pay Phone Use Charge (see Guidebook Part 9, Section 1) are applicable per message.

/2/ See C.1.f. preceding.

/3/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

(D)  
(D)

**17. AT&T 24 HOUR DISCOUNTS-COMMUNITY PLAN (Residence)****A. APPLICABILITY AND TERRITORY**

Applicable to the Community Plans in connection with residence individual line individual line service offering under Guidebook, Part 4, Section 2. and limited to routes within a Local Access and Transport Area as listed in Guidebook, Part 1, Section 1.

Within the territory of the exchanges<sup>1</sup> and district areas as set forth in Guidebook, Part 9, Section 1.

**B. DESCRIPTION****1. General**

- a. The Community Plan is furnished as an adjunct to residence individual line service and provides for directly dialed, calling card calls (including calling card service charges) and California Relay Service to communities as defined in Guidebook, Part 9, Section 1.
- b. Minimum billing as set forth in Guidebook Part, 2, Section 2 is applicable to the monthly rate for each Community Plan.
- c. Each individual call is computed on the basis of whole minutes, a fraction of a minute being considered a whole minute. For all messages, a fraction of a minute is charged as a full minute.
- d. The Community Plan message rates are applicable during the time of day when the conversation takes place as specified in Rates and Charges, following. This is in accordance with the time system - standard or daylight savings - legally or commonly in use, and will determine the applicable rate period treatment. In cases where the message extends beyond one rate period, the appropriate rate treatment as specified in Guidebook, Part 9, Section 1<sup>2</sup>, applies to the respective portions of the message.
- e. For a fixed monthly rate the Community Plan offers to one-party residence exchange service customers a discount as shown in E.1 following, on dial station and calling card calls (including the calling card service charges) for the community selected by the customer and for non-community calls within a customer's service area.

/1/ Includes associated Remote Island Areas, are listed in Guidebook, Part 9, Section 2.

**17. AT&T 24 HOUR DISCOUNTS-COMMUNITY PLAN (Residence) (Cont'd)**

**C. REGULATIONS**

1. Limitation of Service
  - a. Person, collect, conference, toll or any other calls requiring operator handling, except as specified in 2., following, are not included and will be billed at the regular toll or ZUM rate schedule applicable to the type of call.
  - b. The Community Plan may not be furnished to any residence exchange service (except Remote Call Forwarding service as specified in Guidebook, Part 4, Section 2 that is interconnected, physically, acoustically or by any other means to any other line, facilities or service at the customer's premises to extend a two-point connection beyond the originating station and called station location.
  - c. The premises of a customer is that shown in Guidebook, Part 2, Section 2. In the event the premises is located in more than one exchange, the premises will be considered as in the exchange in which the primary service is located.
  - d. The Community Plan will not be furnished in connection with multiparty (operator identified) or any business service (except Centrex Dormitory service with billing arrangement Option "C" as specified in Guidebook, Part 5, Section 1.

**17. AT&T 24 HOUR DISCOUNTS-COMMUNITY PLAN (Residence) (Cont'd)**

**C. REGULATIONS (Cont'd)**

**2. Community Plan applies to:**

- a. Sent-Paid and calling card (including calling card service charges) messages dialed and completed by customers from one-party residence service without assistance of a utility operator during the rate periods as specified in Rates and Charges following.**
- b. Sent-Paid messages placed with the assistance of a utility operator where:**
  - (1) dial completion facilities are not available.**
  - (2) equipment or circuit conditions cause unsuccessful dial attempts.**
  - (3) the customer indicates they are handicapped and unable to dial.**
  - (4) the utility operator must identify the calling number where automatic equipment is not available.**
- c. Sent-Paid messages reestablished after a service failure on a customer call.**

**17. AT&T 24 HOUR DISCOUNTS-COMMUNITY PLAN (Residence) (cont'd)****D. RATES AND CHARGES**

1. The following discount applies to Sent-Paid and calling card calls (including calling card service charge):

Discount<sup>1</sup>

40% off Selected Community Calls

30% off Non-Community Calls

Illustrative Only

- a. \$100.00 = Applicable total message toll and calling card usage billed.
- b. \$60.00 @ 40% discount for Selected Community = \$24.00
- c. \$40.00 @ 30% discount for Non-Community = \$12.00
- d. Total amount discounted = \$36.00

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Community Plan	NO	\$5.00	RDPCM

/1/ See C.1.e preceding.

**17. AT&T 24 HOUR DISCOUNTS-COMMUNITY PLAN (Residence) (Cont'd)****D. RATES AND CHARGES (Cont'd)****2. Method of Apply Rates**

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable:

**a. Dial Station**DAY RATE<sup>1</sup>

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
13-16	\$0.1081	\$0.0664
17-20	0.1081	0.0664
21-25	0.1290	0.1081
26-30	0.1290	0.1081
31-40	0.1290	0.1081
41-50	0.1394	0.1185
51-70	0.1394	0.1185
71+	0.1394	0.1290

EVENING RATE<sup>1</sup>

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
13-16	\$0.0865	\$0.0531
17-20	0.0865	0.0531
21-25	0.1032	0.0865
26-30	0.1032	0.0865
31-40	0.1032	0.0865
41-50	0.1115	0.0948
51-70	0.1115	0.0948
71+	0.1115	0.1032

/1/ See C.1.e. preceding.

**17. AT&T 24 HOUR DISCOUNTS-COMMUNITY PLAN (Residence) (Cont'd)****D. RATES AND CHARGES (Cont'd)****2. Method of Apply Rates (Cont'd)**

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

**a. Dial Station (Cont'd)**NIGHT/WEEKEND RATE<sup>1</sup>

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
13-16	\$0.0649	\$0.0398
17-20	0.0649	0.0398
21-25	0.0774	0.0649
26-30	0.0774	0.0649
31-40	0.0774	0.0649
41-50	0.0836	0.0711
51-70	0.0836	0.0711
71+	0.0836	0.0774

/1/: See C.1.e. preceding.

**17. AT&T 24 HOUR DISCOUNTS-COMMUNITY PLAN<sup>4</sup> (Residence) (Cont'd)****D. RATES AND CHARGES (Cont'd)****2. Method of Apply Rates (Cont'd)**

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

**b. Calling Card<sup>1,3</sup>**

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>DAY RATE<sup>2</sup></u>	<u>EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.1475		\$0.0622
13-16	0.1475		0.0622
17-20	0.1475		0.0622
21-25	0.1855		0.1191
26-30	0.1855		0.1191
31-40	0.1855		0.1191
41-50	0.2139		0.1381
51-70	0.2139		0.1381
71+	0.2139		0.1855

- /1/ In addition to the Calling Card<sup>3</sup> Rate, Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 2 are applicable per message.
- /2/ See C.1.e. preceding.
- /3/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.
- /4/ AT&T California 24 Hour Discounts-Community Plan is a Frozen/Grandfathered service. See Guidebook, Part 2, Section 2.

## 17. AT&amp;T 24 HOUR DISCOUNTS-COMMUNITY PLAN (Residence) (Cont'd)

(C)

## D. RATES AND CHARGES (Cont'd)

## 2. Method of Apply Rates (Cont'd)

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

b. Calling Card<sup>/1/,/3/</sup>

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>DAY RATE<sup>/2/</sup></u>	<u>EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.1475		\$0.0622
13-16	0.1475		0.0622
17-20	0.1475		0.0622
21-25	0.1855		0.1191
26-30	0.1855		0.1191
31-40	0.1855		0.1191
41-50	0.2139		0.1381
51-70	0.2139		0.1381
71+	0.2139		0.1855

- /1/ In addition to the Calling Card<sup>3</sup> Rate, Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 2 are applicable per message.
- /2/ See C.1.e. preceding.
- /3/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

(D)  
(D)

**17. AT&T 24 HOUR DISCOUNTS-COMMUNITY PLAN<sup>4</sup> (Residence) (Cont'd)****D. RATES AND CHARGES (Cont'd)****2. Method of Apply Rates (Cont'd)**

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

**b. Calling Card<sup>1,3</sup> (Cont'd)**

<u>RATE MILEAGE</u>	<u>EVENING RATE<sup>2</sup></u>	
	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.1096	\$0.0432
13-16	0.1096	0.0432
17-20	0.1096	0.0432
21-25	0.1570	0.1001
26-30	0.1570	0.1001
31-40	0.1570	0.1001
41-50	0.1665	0.1096
51-70	0.1665	0.1096
71+	0.1760	0.1096

/1/: In addition to the Calling Card<sup>3</sup> Rate, Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 2 are applicable per message..

/2/: See C.1.e. preceding.

/3/: Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

/4/: AT&T 24 Hour Discounts-Community Plan is a Frozen/Grandfathered service. See Guidebook, Part 2, Section 2.

## 17. AT&amp;T 24 HOUR DISCOUNTS-COMMUNITY PLAN (Residence) (Cont'd)

(C)

## D. RATES AND CHARGES (Cont'd)

## 2. Method of Apply Rates (Cont'd)

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

b. Calling Card<sup>/1/,/3/</sup> (Cont'd)EVENING RATE<sup>/2/</sup>

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.1096	\$0.0432
13-16	0.1096	0.0432
17-20	0.1096	0.0432
21-25	0.1570	0.1001
26-30	0.1570	0.1001
31-40	0.1570	0.1001
41-50	0.1665	0.1096
51-70	0.1665	0.1096
71+	0.1760	0.1096

/1/ In addition to the Calling Card<sup>3</sup> Rate, Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 2 are applicable per message..

/2/ See C.1.e. preceding.

/3/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

(D)

(D)

**17. AT&T 24 HOUR DISCOUNTS-COMMUNITY PLAN<sup>4</sup> (Residence) (Cont'd)****D. RATES AND CHARGES (Cont'd)****2. Method of Apply Rates (Cont'd)**

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

**b. Calling Card<sup>1,3</sup> (Cont'd)**

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.0622	\$0.0432
13-16	0.0622	0.0432
17-20	0.0622	0.0432
21-25	0.1001	0.0717
26-30	0.1001	0.0717
31-40	0.1001	0.0717
41-50	0.1286	0.0812
51-70	0.1286	0.0812
71+	0.1570	0.1286

/1/: In addition to the Calling Card<sup>3</sup> Rate, Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 2 are applicable per message..

/2/: See C.1.e. preceding.

/3/: Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

/4/: AT&T 24 Hour Discounts-Community Plan is a Frozen/Grandfathered service. See Guidebook, Part 2, Section 2.

**17. AT&T 24 HOUR DISCOUNTS-COMMUNITY PLAN (Residence) (Cont'd)**

(C)

**D. RATES AND CHARGES (Cont'd)****2. Method of Apply Rates (Cont'd)**

The following rates for directly dialed and calling card calls (including calling card service charge) are applicable: (Cont'd)

**b. Calling Card<sup>/1/,/3/</sup> (Cont'd)****NIGHT/WEEKEND RATE<sup>/2/</sup>**

<u>RATE MILEAGE</u>	<u>INITIAL MINUTE RATE</u>	<u>EACH ADDITIONAL MINUTE RATE</u>
0-12	\$0.0622	\$0.0432
13-16	0.0622	0.0432
17-20	0.0622	0.0432
21-25	0.1001	0.0717
26-30	0.1001	0.0717
31-40	0.1001	0.0717
41-50	0.1286	0.0812
51-70	0.1286	0.0812
71+	0.1570	0.1286

/1/ In addition to the Calling Card<sup>3</sup> Rate, Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 2 are applicable per message.

/2/ See C.1.e. preceding.

/3/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

(D)  
(D)

**18. EASY SAVER, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence)****A. APPLICABILITY AND TERRITORY**

Applicable to Easy Saver, Saver 60, Saver Plus and OnePrice Saver plans in connection with residence individual line flat rate, residence individual line measured rate, residence California LifeLine measured rate exchange service, foreign exchange service furnished within the exchange areas of all exchanges as listed in Guidebook, Part 4, Part 1 or where facilities and operating conditions permit.

**B. DESCRIPTION OF SERVICE****1. General**

- a. Easy Saver, Saver 60 Saver Plus and OnePrice Saver plans are furnished as an adjunct to one-party residence exchange services and provide for directly dialed and calling card communications to toll as specified in Guidebook, Part 9, Section 1 and Part 4, Section 2., respectively.
- b. Easy Saver - has no monthly rate. One-party residence exchange service customers will make local toll calls at a postalized rate. The local toll calls will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:
  - Peak rate is 8AM to 5PM Monday through Friday
  - Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.
- c. Saver 60 - includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 60 minutes of calling and a postalized rate for local toll calls over 60 minutes. The local toll calls over 60 minutes will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:
  - Peak rate is 8AM to 5PM Monday through Friday
  - Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.
- d. Saver Plus - includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 180 minutes of calling and a postalized rate for local toll calls over 180 minutes. The local toll calls over 180 minutes will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:
  - Peak rate is 8AM to 5PM Monday through Friday
  - Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.

**18. EASY SAVER<sup>/1/</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence)**

(C)

**A. APPLICABILITY AND TERRITORY**

Applicable to Easy Saver, Saver 60, Saver Plus and OnePrice Saver plans in connection with residence individual line flat rate, residence individual line measured rate, residence California LifeLine measured rate exchange service, foreign exchange service furnished within the exchange areas of all exchanges as listed in Guidebook, Part 4, Part 1 or where facilities and operating conditions permit.

**B. DESCRIPTION OF SERVICE****1. General**

- a. Easy Saver, Saver 60 Saver Plus and OnePrice Saver plans are furnished as an adjunct to one-party residence exchange services and provide for directly dialed and calling card communications to toll as specified in Guidebook, Part 9, Section 1 and Part 4, Section 2., respectively.
- b. Easy Saver - has no monthly rate. One-party residence exchange service customers will make local toll calls at a postalized rate. The local toll calls will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:
  - Peak rate is 8AM to 5PM Monday through Friday
  - Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.
- c. Saver 60 - includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 60 minutes of calling and a postalized rate for local toll calls over 60 minutes. The local toll calls over 60 minutes will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:
  - Peak rate is 8AM to 5PM Monday through Friday
  - Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.
- d. Saver Plus - includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 180 minutes of calling and a postalized rate for local toll calls over 180 minutes. The local toll calls over 180 minutes will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:
  - Peak rate is 8AM to 5PM Monday through Friday
  - Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.

/1/ Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in (N)  
Part 2, Section 2. (N)

**18. EASY SAVER<sup>/1/</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence)****A. APPLICABILITY AND TERRITORY**

Applicable to Easy Saver, Saver 60, Saver Plus and OnePrice Saver plans in connection with residence individual line flat rate, residence individual line measured rate, residence California LifeLine measured rate exchange service, foreign exchange service furnished within the exchange areas of all exchanges as listed in Guidebook, Part 4, Part 1 or where facilities and operating conditions permit.

**B. DESCRIPTION OF SERVICE****1. General**

- a. Easy Saver, Saver 60 Saver Plus and OnePrice Saver plans are furnished as an adjunct to one-party residence exchange services and provide for directly dialed and calling card communications to toll as specified in Guidebook, Part 9, Section 1 and Part 4, Section 2., respectively.
- b. Easy Saver – includes a fixed monthly rate. In addition, one-party residence exchange service customers will make local toll calls at a postalized rate. The local toll calls will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:
  - Peak rate is 8AM to 5PM Monday through Friday
  - Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.
- c. Saver 60 - includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 60 minutes of calling and a postalized rate for local toll calls over 60 minutes. The local toll calls over 60 minutes will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:
  - Peak rate is 8AM to 5PM Monday through Friday
  - Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.
- d. Saver Plus - includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 180 minutes of calling and a postalized rate for local toll calls over 180 minutes. The local toll calls over 180 minutes will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:
  - Peak rate is 8AM to 5PM Monday through Friday
  - Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.

/1/ Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in Part 2, Section 2.

**18. EASY SAVER<sup>/1/</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence)****A. APPLICABILITY AND TERRITORY**

Applicable to Easy Saver, Saver 60, Saver Plus and OnePrice Saver plans in connection with residence individual line flat rate, residence individual line measured rate, residence California LifeLine measured rate exchange service, foreign exchange service furnished within the exchange areas of all exchanges as listed in Guidebook, Part 4, Part 1 or where facilities and operating conditions permit.

**B. DESCRIPTION OF SERVICE****1. General**

- a. Easy Saver, Saver 60 Saver Plus and OnePrice Saver plans are furnished as an adjunct to one-party residence exchange services and provide for directly dialed communications to toll as specified in Guidebook, Part 9, Section 1 and Part 4, Section 2., respectively. (C)
- b. Easy Saver – includes a fixed monthly rate. In addition, one-party residence exchange service customers will make local toll calls at a postalized rate. The local toll calls will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:
  - Peak rate is 8AM to 5PM Monday through Friday
  - Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.
- c. Saver 60 - includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 60 minutes of calling and a postalized rate for local toll calls over 60 minutes. The local toll calls over 60 minutes will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:
  - Peak rate is 8AM to 5PM Monday through Friday
  - Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.
- d. Saver Plus - includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 180 minutes of calling and a postalized rate for local toll calls over 180 minutes. The local toll calls over 180 minutes will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:
  - Peak rate is 8AM to 5PM Monday through Friday
  - Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.

<sup>/1/</sup> Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in Part 2, Section 2.

**18. EASY SAVER, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)****B. DESCRIPTION OF SERVICE (Cont'd)****1. General (Cont'd)**

e. OnePrice Saver--includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 1000 minutes of calling and a postalized rate for local toll calls over 1000 minutes. The local toll calls over 1000 minutes are rated at a flat per minute rate regardless of mileage band or time of day.

f. Each individual call is computed on the basis of whole minutes, a fraction of a minute being considered a whole minute. For all messages, a fraction of a minute is charged as a full minute.

For Saver 60, Saver Plus and OnePrice Saver, the minutes of calling included in the monthly rate are computed by first adding the customer's peak minutes calls followed by off-peak minutes calls, if needed, to total 60, 80 or 1000 minutes of calling identified with each of the respective plans. The calls must be service area calls within California and for the service area in which the customer resides.

g. Reserved

h. Minimum billing as set forth in Guidebook, Part 2, Section 2 is applicable to the monthly rate for Saver 60, Saver Plus and OnePrice Saver.

**C. REGULATIONS****1. Limitations of Service**

a. Person, collect, conference, third number billed, toll stations or any other calls requiring operator handling except as specified in 2., following, are not included and will be billed at the regular toll or ZUM rate schedule applicable to the type of call.

**18. EASY SAVER<sup>/1/</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)** (C)**B. DESCRIPTION OF SERVICE (Cont'd)****1. General (Cont'd)**

e. OnePrice Saver--includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 1000 minutes of calling and a postalized rate for local toll calls over 1000 minutes. The local toll calls over 1000 minutes are rated at a flat per minute rate regardless of mileage band or time of day.

f. Each individual call is computed on the basis of whole minutes, a fraction of a minute being considered a whole minute. For all messages, a fraction of a minute is charged as a full minute.

For Saver 60, Saver Plus and OnePrice Saver, the minutes of calling included in the monthly rate are computed by first adding the customer's peak minutes calls followed by off-peak minutes calls, if needed, to total 60, 80 or 1000 minutes of calling identified with each of the respective plans. The calls must be service area calls within California and for the service area in which the customer resides.

g. Minimum billing as set forth in Guidebook, Part 2, Section 2 is applicable to the monthly rate for (C) Saver 60, Saver Plus and OnePrice Saver. (C)

**C. REGULATIONS****1. Limitations of Service**

a. Person, collect, conference, third number billed, toll stations or any other calls requiring operator handling except as specified in 2., following, are not included and will be billed at the regular toll or ZUM rate schedule applicable to the type of call.

/1/ Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in (N) Part 2, Section 2. (N)

**18. EASY SAVER<sup>/1/</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)****B. DESCRIPTION OF SERVICE (Cont'd)**

## 1. General (Cont'd)

- e. OnePrice Saver--includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 1000 minutes of calling and a postalized rate for local toll calls over 1000 minutes. The local toll calls over 1000 minutes are rated at a flat per minute rate regardless of mileage band or time of day.
- f. Each individual call is computed on the basis of whole minutes, a fraction of a minute being considered a whole minute. For all messages, a fraction of a minute is charged as a full minute.

For Saver 60, Saver Plus and OnePrice Saver, the minutes of calling included in the monthly rate are computed by first adding the customer's peak minutes calls followed by off-peak minutes calls, if needed, to total 60, 80 or 1000 minutes of calling identified with each of the respective plans. The calls must be service area calls within California and for the service area in which the customer resides.

- g. Minimum billing as set forth in Guidebook, Part 2, Section 2 is applicable to the monthly rate for Saver 60, Saver Plus and OnePrice Saver.

**C. REGULATIONS**

## 1. Limitations of Service

- a. Conference calls and any other calls requiring operator handling except as specified in 2., (C) following, are not included and will be billed at the regular toll or ZUM rate schedule applicable to the type of call.

<sup>/1/</sup> Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in Part 2, Section 2.

**18. EASY SAVER, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)**

**C. REGULATIONS**

1. Limitations of Service (Cont'd)
  - b. Easy Saver, Saver 60, Saver Plus and OnePrice Saver plans may not be furnished to any residence exchange service (except Remote Call Forwarding service as specified in Guidebook, Part 4, Section 2 that is interconnected, physically, acoustically or by any other means to any other line, facilities or service at the customer's premises to extend a two-point connection beyond the originating station and called station location.
  - c. The premises of a customer is that shown in Guidebook, Part 2, Section 2. In the event the premises is located in more than one exchange, the premises will be considered as in the exchange in which the primary service is located.
  - d. Easy Saver, Saver 60 Saver Plus and OnePrice Saver plans will not be furnished in connection with multiparty (operator identified) or any business service (except Centrex Dormitory service with billing arrangement Option "C" as specified in Guidebook, Part 5, Section 1
  - e. Customers may subscribe to only one residence optional calling plan.
  - f. Reserved

**18. EASY SAVER<sup>/1/</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)**

(C)

**C. REGULATIONS**

1. Limitations of Service (Cont'd)
  - b. Easy Saver, Saver 60, Saver Plus and OnePrice Saver plans may not be furnished to any residence exchange service (except Remote Call Forwarding service as specified in Guidebook, Part 4, Section 2 that is interconnected, physically, acoustically or by any other means to any other line, facilities or service at the customer's premises to extend a two-point connection beyond the originating station and called station location.
  - c. The premises of a customer is that shown in Guidebook, Part 2, Section 2. In the event the premises is located in more than one exchange, the premises will be considered as in the exchange in which the primary service is located.
  - d. Easy Saver, Saver 60 Saver Plus and OnePrice Saver plans will not be furnished in connection with multiparty (operator identified) or any business service (except Centrex Dormitory service with billing arrangement Option "C" as specified in Guidebook, Part 5, Section 1
  - e. Customers may subscribe to only one residence optional calling plan.

(D)

<sup>/1/</sup> Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in Part 2, Section 2. (N) (N)

**18. EASY SAVER, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)**

C. REGULATIONS

2. Easy Saver, Saver 60, Saver Plus and OnePrice Saver plans apply to:
  - a. Sent-Paid and calling card (including calling card service charges) messages dialed and completed by customers from one-party residence service without assistance of a utility operator during the rate periods as specified in Rates and Charges following.
  - b. Sent-Paid messages placed with the assistance of a utility operator where:
    - (1) dial completion facilities are not available.
    - (2) equipment or circuit conditions cause unsuccessful dial attempts.
    - (3) the customer indicates they are handicapped and unable to dial.
    - (4) the utility operator must identify the calling number where automatic equipment is not available.
  - c. Sent-Paid messages reestablished after a service failure on a customer call.

**18. EASY SAVER<sup>/1</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)**

(C)

**C. REGULATIONS**

2. Easy Saver, Saver 60, Saver Plus and OnePrice Saver plans apply to:
  - a. Sent-Paid and calling card (including calling card service charges) messages dialed and completed by customers from one-party residence service without assistance of a utility operator during the rate periods as specified in Rates and Charges following.
  - b. Sent-Paid messages placed with the assistance of a utility operator where:
    - (1) dial completion facilities are not available.
    - (2) equipment or circuit conditions cause unsuccessful dial attempts.
    - (3) the customer indicates they are handicapped and unable to dial.
    - (4) the utility operator must identify the calling number where automatic equipment is not available.
  - c. Sent-Paid messages reestablished after a service failure on a customer call.

<sup>/1</sup>/ Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in Part 2, Section 2. (N)

**18. EASY SAVER<sup>/1/</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)**

**C. REGULATIONS**

2. Easy Saver, Saver 60, Saver Plus and OnePrice Saver plans apply to:
  - a. Sent-Paid messages dialed and completed by customers from one-party residence service without assistance of a utility operator during the rate periods as specified in Rates and Charges following. (C)
  - b. Sent-Paid messages placed with the assistance of a utility operator where:
    - (1) dial completion facilities are not available.
    - (2) equipment or circuit conditions cause unsuccessful dial attempts.
    - (3) the customer indicates they are handicapped and unable to dial.
    - (4) the utility operator must identify the calling number where automatic equipment is not available.
  - c. Sent-Paid messages reestablished after a service failure on a customer call.

<sup>/1/</sup> Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in Part 2, Section 2.

## 18. EASY SAVER, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)

D. RATES AND CHARGES<sup>1,2</sup>

	<u>Monthly Rate</u>	<u>Minutes Of Calling Allowed Under <u>Monthly Rate</u></u>	<u>Peak Rate Per Additional Minute</u>	<u>Off Peak Rate Per Additional Minute</u>	<u>USOC</u>
Easy Saver	\$ 0	None	\$ .07	\$ .07	RDPT1
Saver 60	\$ 4.40	60 minutes	\$ .07	\$ .07	RDPT2
Saver Plus	\$12.95	180 minutes	\$ .06	\$ .06	RDPT4
OnePrice Saver	\$24.95	1000 minutes	\$ .05	\$ .05	RDPT3

/1/ In addition to the Calling Card<sup>3</sup> Rate, Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 1 are applicable per message.

/2/ Certified Handicapped TDD subscribers as specified in Guidebook, Part 8, Section 9 will receive a 30% discount off the per minute rates for Peak and Off Peak.

Discounts do not apply to the monthly rate.

/3/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

18. EASY SAVER<sup>/1/</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)

(C)

D. RATES AND CHARGES<sup>/2/./3/</sup>

	<u>Monthly Rate</u>	<u>Minutes Of Calling Allowed Under Monthly Rate</u>	<u>Peak Rate Per Additional Minute</u>	<u>Off Peak Rate Per Additional Minute</u>	<u>USOC</u>	
Easy Saver <sup>/1/</sup>	\$ 0	None	\$ .07	\$ .07	RDPT1	(C)
Saver 60	\$ 4.40	60 minutes	\$ .07	\$ .07	RDPT2	
Saver Plus	\$12.95	180 minutes	\$ .06	\$ .06	RDPT4	
OnePrice Saver	\$24.95	1000 minutes	\$ .05	\$ .05	RDPT3	

/1/ Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in Part 2, Section 2. (N) (N)

/2/ In addition to the Calling Card<sup>/4/</sup> Rate, Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 1 are applicable per message. (C)

/3/ Certified Handicapped TDD subscribers as specified in Guidebook, Part 8, Section 9 will receive a 30% discount off the per minute rates for Peak and Off Peak. Discounts do not apply to the monthly rate. (C)

/4/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2. (C)

18. EASY SAVER<sup>/1/</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)D. RATES AND CHARGES<sup>/2/./3/</sup>

	<u>Monthly Rate</u> <sup>/5/</sup>	<u>Minutes Of Calling Allowed Under Monthly Rate</u>	<u>Peak Rate Per Additional Minute</u>	<u>Off Peak Rate Per Additional Minute</u>	<u>USOC</u>	<u>(C)</u>
Easy Saver <sup>/1/</sup>	\$ 3.00 (I)	None	\$ .07	\$ .07	RDPT1	
Saver 60	\$ 6.00	60 minutes	\$ .07	\$ .07	RDPT2	
Saver Plus	\$14.95	180 minutes	\$ .06	\$ .06	RDPT4	
OnePrice Saver	\$26.95 (I)	1000 minutes	\$ .05	\$ .05	RDPT3	

/1/ Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in Part 2, Section 2.

/2/ In addition to the Calling Card<sup>/4/</sup> Rate, Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 1 are applicable per message.

/3/ Certified Handicapped TDD subscribers as specified in Guidebook, Part 8, Section 9 will receive a 30% discount off the per minute rates for Peak and Off Peak. Discounts do not apply to the monthly rate.

/4/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

/5/ Calling plans may be discounted when included in a package or product grouping.

(N)

18. EASY SAVER<sup>/1/</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)D. RATES AND CHARGES<sup>/2/./3/</sup>

	<u>Monthly Rate</u> <sup>/5/</sup>	<u>Minutes Of Calling Allowed Under Monthly Rate</u>	<u>Peak Rate Per Additional Minute</u>	<u>Off Peak Rate Per Additional Minute</u>	<u>USOC</u>
Easy Saver <sup>/1/</sup>	\$ 5.00 (I)	None	\$ .07	\$ .07	RDPT1
Saver 60	\$ 6.99	60 minutes	\$ .07	\$ .07	RDPT2
Saver Plus	\$16.95	180 minutes	\$ .06	\$ .06	RDPT4
OnePrice Saver	\$28.95 (I)	1000 minutes	\$ .05	\$ .05	RDPT3

/1/ Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in Part 2, Section 2.

/2/ In addition to the Calling Card<sup>/4/</sup> Rate, Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 1 are applicable per message.

/3/ Certified Handicapped TDD subscribers as specified in Guidebook, Part 8, Section 9 will receive a 30% discount off the per minute rates for Peak and Off Peak. Discounts do not apply to the monthly rate.

/4/ Frozen/Grandfathered Calling Cards, effective February 19, 2007. See Guidebook, Part 2, Section 2.

/5/ Calling plans may be discounted when included in a package or product grouping.

18. EASY SAVER<sup>/1/</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)D. RATES AND CHARGES<sup>/2/./3/</sup>

	<u>Monthly Rate</u> <sup>/4/</sup>	<u>Minutes Of Calling Allowed Under Monthly Rate</u>	<u>Peak Rate Per Additional Minute</u>	<u>Off Peak Rate Per Additional Minute</u>	<u>USOC</u>	(C)
Easy Saver <sup>/1/</sup>	\$ 5.00	None	\$.07	\$.07	RDPT1	
Saver 60	\$ 6.99	60 minutes	\$.07	\$.07	RDPT2	
Saver Plus	\$16.95	180 minutes	\$.06	\$.06	RDPT4	
OnePrice Saver	\$28.95	1000 minutes	\$.05	\$.05	RDPT3	

/1/ Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in Part 2, Section 2.

/2/ Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, (C) Guidebook, Part 9, Section 1 are applicable per message.

/3/ Certified Handicapped TDD subscribers as specified in Guidebook, Part 8, Section 9 will receive a 30% discount off the per minute rates for Peak and Off Peak. Discounts do not apply to the monthly rate.

(D)

/4/ Calling plans may be discounted when included in a package or product grouping.

(C)

18. EASY SAVER<sup>/1/</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)D. RATES AND CHARGES<sup>/2/ /3/</sup>

	<u>Monthly Rate<sup>/4/</sup></u>	<u>Minutes Of Calling Allowed Under Monthly Rate</u>	<u>Peak Rate Per Additional Minute</u>	<u>Off Peak Rate Per Additional Minute</u>	<u>USOC</u>
Easy Saver <sup>/1/</sup>	\$ 6.99 (I)	None	\$ .07	\$ .07	RDPT1
Saver 60	\$ 6.99	60 minutes	\$ .07	\$ .07	RDPT2
Saver Plus	\$19.95 (I)	180 minutes	\$ .06	\$ .06	RDPT4
OnePrice Saver	\$28.95	1000 minutes	\$ .05	\$ .05	RDPT3

/1/ Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in Part 2, Section 2.

/2/ Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 1 are applicable per message.

/3/ Certified Handicapped TDD subscribers as specified in Guidebook, Part 8, Section 9 will receive a 30% discount off the per minute rates for Peak and Off Peak. Discounts do not apply to the monthly rate.

/4/ Calling plans may be discounted when included in a package or product grouping.

18. EASY SAVER<sup>/1/</sup>, SAVER 60, SAVER PLUS AND ONEPRICE SAVER (Residence) (Cont'd)D. RATES AND CHARGES<sup>/2/./3/</sup>

	<u>Monthly Rate<sup>/4/</sup></u>	<u>Minutes Of Calling Allowed Under Monthly Rate</u>	<u>Peak Rate Per Additional Minute</u>	<u>Off Peak Rate Per Additional Minute</u>	<u>USOC</u>
Easy Saver <sup>/1/</sup>	\$ 6.99	None	\$.07	\$.07	RDPT1
Saver 60	\$ 6.99	60 minutes	\$.07	\$.07	RDPT2
Saver Plus	\$22.95 (I)	180 minutes	\$.06	\$.06	RDPT4
OnePrice Saver	\$22.95 (R)	1000 minutes	\$.05	\$.05	RDPT3

/1/ Frozen/Grandfathered – Easy Saver, effective December 31, 2012. See Frozen Grandfather Service in Part 2, Section 2.

/2/ Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 1 are applicable per message.

/3/ Certified Handicapped TDD subscribers as specified in Guidebook, Part 8, Section 9 will receive a 30% discount off the per minute rates for Peak and Off Peak. Discounts do not apply to the monthly rate.

/4/ Calling plans may be discounted when included in a package or product grouping.

## 18. SAVER 60 AND ONEPRICE SAVER (Residence) (Cont'd)

(C)

D. RATES AND CHARGES<sup>/1/</sup><sup>/2/</sup>

(C)

	<u>Monthly Rate</u> <sup>/3/</sup>	<u>Minutes Of Calling Allowed Under Monthly Rate</u>	<u>Peak Rate Per Additional Minute</u>	<u>Off Peak Rate Per Additional Minute</u>	<u>USOC</u>	
Saver 60	\$ 6.99	60 minutes	\$.07	\$.07	RDPT2	(D)
OnePrice Saver	\$22.95	1000 minutes	\$.05	\$.05	RDPT3	(D)

/1/ Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 1 are applicable per message. (D)  
 /2/ Certified Handicapped TDD subscribers as specified in Guidebook, Part 8, Section 9 will receive a 30% discount off the per minute rates for Peak and Off Peak. Discounts do not apply to the monthly rate. (C)  
 /3/ Calling plans may be discounted when included in a package or product grouping. (C)

**18. SAVER 60 AND ONEPRICE SAVER (Residence) (Cont'd)****D. RATES AND CHARGES<sup>1, 2/</sup>**

	<u>Monthly Rate</u> <sup>3/</sup>	<u>Minutes Of Calling Allowed Under Monthly Rate</u>	<u>Peak Rate Per Additional Minute</u>	<u>Off Peak Rate Per Additional Minute</u>	<u>USOC</u>
Saver 60	\$ 9.99 (I)	60 minutes	\$.07	\$.07	RDPT2
OnePrice Saver	\$25.95 (I)	1000 minutes	\$.05	\$.05	RDPT3

/1/ Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 1 are applicable per message.

/2/ Certified Handicapped TDD subscribers as specified in Guidebook, Part 8, Section 9 will receive a 30% discount off the per minute rates for Peak and Off Peak. Discounts do not apply to the monthly rate.

/3/ Calling plans may be discounted when included in a package or product grouping.

**18. SAVER 60 AND ONEPRICE SAVER (Residence) (Cont'd)****D. RATES AND CHARGES<sup>1, 2/</sup>**

	<u>Monthly Rate</u> <sup>3/</sup>	<u>Minutes Of Calling Allowed Under Monthly Rate</u>	<u>Peak Rate Per Additional Minute</u>	<u>Off Peak Rate Per Additional Minute</u>	<u>USOC</u>
Saver 60	\$ 12.99 (I)	60 minutes	\$.07	\$.07	RDPT2
OnePrice Saver	\$ 28.95 (I)	1000 minutes	\$.05	\$.05	RDPT3

/1/ Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 1 are applicable per message.

/2/ Certified Handicapped TDD subscribers as specified in Guidebook, Part 8, Section 9 will receive a 30% discount off the per minute rates for Peak and Off Peak. Discounts do not apply to the monthly rate.

/3/ Calling plans may be discounted when included in a package or product grouping.