

**2. ADVANCED SERVICES****Application of this Guidebook Section for Advanced Services**

This Guidebook contains regulations applicable to the provision of Data Services and other miscellaneous services, hereinafter referred to collectively as service(s), provided by AT&T California.

All services available to customers for the purpose of originating and terminating intrastate exchange Data Service are contained herein.

The provision of such services by the Company as set forth in this Guidebook does not constitute a joint undertaking with the customer for the furnishing of any service.

Advanced Services are provided by means of wire, radio, fiber optics, satellite or any other suitable technology or combination thereof.

The regulations contained herein are in addition to the applicable regulations specified in this Guidebook or the tariffs of AT&T California which are referenced herein.

This section of the Guidebook (Section 6.2) contains the generally available rates, terms and charges applicable to the provision of the following advanced telecommunications services by AT&T California (hereinafter referred to as "Company", "AT&T California or "AT&T"):

• ATM Cell Relay Service	see 2.8.2, following
• Frame Relay Services	see 2.8.3, following
• PremierSERV <sup>sm</sup> Asynchronous Transfer Mode (ATM)	see 2.9.2, following
• PremierSERV <sup>sm</sup> Frame Relay Services	see 2.9.3, following

This Guidebook (hereinafter may be referred to as "Guidebook", "Service Guide" or "Document") and any modifications thereto, are available for public inspection online at:  
[www.att.com/servicepublication](http://www.att.com/servicepublication)

**Notice**

Effective September 30, 2011, ATM Cell Relay and Frame Relay services defined in Section 2.8 of this Service Guide and PremierSERV<sup>sm</sup> Asynchronous Transfer Mode (ATM) and PremierSERV<sup>sm</sup> Frame Relay services defined in Section 2.9 of this Service Guide will no longer be available to new customers. Existing term plan customers of ATM Cell Relay service, Frame Relay service, PremierSERV Frame Relay service, and PremierSERV ATM service may add, move, remove or change lines and/or locations for the duration of their current term plan agreement, but may not enter into any new term plan agreements. The Company will support one extension of an existing non-expired term plan agreement past its current term for twelve (12) months, provided the extension is signed on or before June 30, 2013. Upon expiration of the extension and for existing customers who do not extend an existing non-expired term plan agreement, service will continue on a month-to-month basis until the service is discontinued on at least 30 days prior notice by the customer or on at least 30 days notice (or such longer period as may be required by the Commission) by the Company.

**2. ADVANCED SERVICES (Cont'd)****Reference To Other Tariffs/Guidebook**

Whenever reference is made in this Guidebook or tariffs of the Company, the reference is to the Guidebook/tariffs in force as of the effective date of the Guidebook/tariff, and to amendments thereto and successive issues.

**Service Marks**

The following marks, to the extent any are used throughout this Guidebook, are designated below:

Service Marks used under license/permission from SBC Properties, L.P.

PremierSERV<sup>SM</sup>

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**2. ADVANCED SERVICES (Cont'd)****SECTION 2.3 – GENERAL TERMS (Cont'd)****2.3.9 GENERAL TERM NO. 9 - Funds Provided Under the American Recovery and Reinvestment Act of 2009 (ARRA)**

Under certain circumstances, funds provided under the American Recovery and Reinvestment Act of 2009 (ARRA) may be subject to certain restrictions, requirements and reporting obligations. AT&T may be subject to some of these restrictions, requirements and reporting obligations when Services and Service Components are purchased or paid for with ARRA funds. In order to comply with the restrictions, requirements and reporting obligations associated with the use of ARRA funds (if any), AT&T must be apprised of them before provisioning or accepting payment for the Services or Service Components. Accordingly, the Services and Service Components provided under this Terms and Conditions For Intrastate Advanced Telecommunications Services shall not be used to support the performance of any portion of a project or program which has been funded in whole or in part with grants, loans or payments made pursuant to the ARRA, without the prior written agreement of AT&T and Customer regarding any specifically applicable terms, conditions and requirements. Customer shall provide AT&T with prior written notice before placing any order or making any payment that may be funded in whole or in part with ARRA funds. If Customer fails to provide such prior written notice of ARRA funding; or if the parties cannot agree on the terms and conditions (if any) applicable to an ARRA funded order or payment; or if any terms, conditions or requirements (other than those to which AT&T specifically agrees in such separate writing) are found to be applicable, then AT&T may, in its sole discretion, reject such order or payment or immediately terminate provision of any affected Service or Service Component without further liability or obligation.

**2. ADVANCED SERVICES (Cont'd)****SECTION 2.8 – BROADBAND FAST PACKET SERVICES****2.8.1 General**

Broadband Fast Packet Services provide high speed connectivity over a wide geographic area. Fast Packet services use digital transmission facilities and switching technology to provide high speed information transfers for users with large bandwidth requirements.

Broadband Fast Packet technology divides data into blocks (packets) with fixed maximum lengths. These packets are transported through the Company's network. Each packet contains the necessary information to ensure accurate data transfer to destination.

Service is provided from the Company's network and may terminate at a customer premises located within AT&T California territory at rates and charges specified elsewhere in this schedule. Service may also terminate at a customer premises located in GTE, Roseville or Citizens' Telephone Company territory at rates and charges specified elsewhere in this schedule.

Effective September 30, 2011, ATM Cell Relay and Frame Relay services defined in this section will no longer be available to new customers. Existing term plan customers of ATM Cell Relay service and Frame Relay service may add, move, remove or change lines and/or locations for the duration of their current term plan agreement, but may not enter into any new term plan agreements. The Company will support one extension of an existing non-expired term plan agreement past its current term for twelve (12) months, provided the extension is signed on or before June 30, 2013. Upon expiration of the extension and for existing customers who do not extend an existing non-expired term plan agreement, service will continue on a month-to-month basis until the service is discontinued on at least 30 days prior notice by the customer or on at least 30 days notice (or such longer period as may be required by the Commission) by the Company.

**2. ADVANCED SERVICES (Cont'd)****SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES****2.9.1 General**

Broadband Fast Packet Services provide high speed connectivity over a wide geographic area. Fast Packet services use digital transmission facilities and switching technology to provide high speed information transfers for users with large bandwidth requirements.

Broadband Fast Packet technology divides data into blocks (packets) with fixed maximum lengths. These packets are transported through the Company's network. Each packet contains the necessary information to ensure accurate data transfer to destination.

Service is provided from the Company's network and may terminate at a customer premises located within AT&T California territory at rates and charges specified elsewhere in this schedule.

Effective September 30, 2011, PremierSERV<sup>sm</sup> Asynchronous Transfer Mode (ATM) and PremierSERV<sup>sm</sup> Frame Relay services defined in this section will no longer be available to new customers. Existing term plan customers PremierSERV Frame Relay service and PremierSERV ATM service may add, move, remove or change lines and/or locations for the duration of their current term plan agreement, but may not enter into any new term plan agreements. The Company will support one extension of an existing non-expired term plan agreement past its current term for twelve (12) months, provided the extension is signed on or before June 30, 2013. Upon expiration of the extension and for existing customers who do not extend an existing non-expired term plan agreement, service will continue on a month-to-month basis until the service is discontinued on at least 30 days prior notice by the customer or on at least 30 days notice (or such longer period as may be required by the Commission) by the Company.

**2. ADVANCED SERVICES (Cont'd)****SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service

## 2.9.2.1 Service Description

Effective September 30, 2011, PremierSERV<sup>SM</sup> Asynchronous Transfer Mode (ATM) service defined in this section of these Terms and Conditions will no longer be available to new customers. Existing term plan customers of PremierSERV ATM Service may add, move, remove or change lines and/or locations in accordance with the terms and conditions of their current term plan agreement for the duration of their current term plan agreement, but may not enter into any new term plan agreements. The Company will support one extension of an existing non-expired term plan agreement past its current term for twelve (12) months, provided the extension is signed on or before June 30, 2013. Upon expiration of the extension and for existing customers who do not extend an existing non-expired term plan agreement, service will continue on a month-to-month basis until the service is discontinued on at least 30 days prior notice by the customer or on at least 30 days notice (or such longer period as may be required by the Commission) by the Company.

PremierSERV<sup>SM</sup> Asynchronous Transfer Mode (ATM) Service is a fast packet, cell-based technology that can support data and video applications requiring high bandwidth, high performance transport and switching. ATM Service will allow customers who have requirements for high-speed connectivity to interconnect their multiple locations. ATM offers low latency, high throughput and flexible bandwidth interconnections capable of carrying a wide range of Services.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges - Tables

UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$1,503	NA	\$1,443	\$600	\$1,382	\$600	\$1,310	\$0	\$790	\$0
Subrate DS3	20Mbps	\$5,789	NA	\$5,162	\$1,250	\$4,589	\$1,250	\$3,965	\$0	\$2,318	\$0
DS3	40Mbps	\$8,093	NA	\$7,443	\$1,250	\$6,616	\$1,250	\$5,715	\$0	\$3,340	\$0
Subrate OC-3c	50Mbps	\$8,208	NA	\$7,776	\$1,500	\$7,350	\$1,500	\$6,754	\$0	\$4,664	\$0
Subrate OC-3c	100Mbps	\$9,364	NA	\$8,933	\$1,500	\$8,259	\$1,500	\$7,996	\$0	\$5,362	\$0
OC-3c	149Mbps	\$10,148	NA	\$9,468	\$1,500	\$9,042	\$1,500	\$8,655	\$0	\$5,735	\$0
OC-12c	599Mbps	\$18,788	NA	\$17,531	\$1,500	\$16,740	\$1,500	\$16,023	\$0	\$11,126	\$0

IMA UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s	3.0Mbps	\$2,592	NA	\$2,337	\$1,200	\$2,238	\$1,200	\$2,117	\$0	\$1,278	\$0
3 DS1s	4.5Mbps	\$2,878	NA	\$2,669	\$1,200	\$2,556	\$1,200	\$2,420	\$0	\$1,461	\$0
4 DS1s	6.0Mbps	\$3,388	NA	\$3,002	\$1,200	\$2,878	\$1,200	\$2,722	\$0	\$1,644	\$0
5 DS1s	7.6Mbps	\$3,802	NA	\$3,401	\$1,200	\$3,258	\$1,200	\$3,086	\$0	\$1,863	\$0
6 DS1s	9.1Mbps	\$4,222	NA	\$3,801	\$1,200	\$3,642	\$1,200	\$3,448	\$0	\$2,082	\$0
7 DS1s	10.6Mbps	\$4,636	NA	\$4,200	\$1,200	\$4,025	\$1,200	\$3,812	\$0	\$2,302	\$0
8 DS1s	12.1Mbps	\$5,320	NA	\$4,865	\$1,200	\$4,474	\$1,200	\$4,234	\$0	\$2,675	\$0

B-ICI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$3,654	NA	\$3,214	\$600	\$2,775	\$600	\$2,332	\$0	\$1,310	\$0
DS3	40Mbps	\$8,175	NA	\$7,516	\$1,250	\$6,671	\$1,250	\$5,850	\$0	\$3,492	\$0
OC-3c	149Mbps	\$10,539	NA	\$9,910	\$1,500	\$9,516	\$1,500	\$9,155	\$0	\$6,104	\$0
OC-12c	599Mbps	\$19,930	NA	\$18,675	\$1,500	\$17,883	\$1,500	\$17,164	\$0	\$11,412	\$0

\* Effective March 19, 2010, 5 year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges - Tables

UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$1,804 (I)	NA	\$1,732 (I)	\$600	\$1,659 (I)	\$600	\$1,310	\$0	\$790	\$0
Subrate DS3	20Mbps	\$6,947 (I)	NA	\$6,195 (I)	\$1,250	\$5,507 (I)	\$1,250	\$3,965	\$0	\$2,318	\$0
DS3	40Mbps	\$9,712 (I)	NA	\$8,932 (I)	\$1,250	\$7,940 (I)	\$1,250	\$5,715	\$0	\$3,340	\$0
Subrate OC-3c	50Mbps	\$9,850 (I)	NA	\$9,332 (I)	\$1,500	\$8,820 (I)	\$1,500	\$6,754	\$0	\$4,664	\$0
Subrate OC-3c	100Mbps	\$11,237 (I)	NA	\$10,720 (I)	\$1,500	\$9,911 (I)	\$1,500	\$7,996	\$0	\$5,362	\$0
OC-3c	149Mbps	\$12,178 (I)	NA	\$11,362 (I)	\$1,500	\$10,851 (I)	\$1,500	\$8,655	\$0	\$5,735	\$0
OC-12c	599Mbps	\$22,546 (I)	NA	\$21,038 (I)	\$1,500	\$20,088 (I)	\$1,500	\$16,023	\$0	\$11,126	\$0

IMA UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s	3.0Mbps	\$3,111 (I)	NA	\$2,805 (I)	\$1,200	\$2,686 (I)	\$1,200	\$2,117	\$0	\$1,278	\$0
3 DS1s	4.5Mbps	\$3,454 (I)	NA	\$3,203 (I)	\$1,200	\$3,068 (I)	\$1,200	\$2,420	\$0	\$1,461	\$0
4 DS1s	6.0Mbps	\$4,066 (I)	NA	\$3,603 (I)	\$1,200	\$3,454 (I)	\$1,200	\$2,722	\$0	\$1,644	\$0
5 DS1s	7.6Mbps	\$4,563 (I)	NA	\$4,082 (I)	\$1,200	\$3,910 (I)	\$1,200	\$3,086	\$0	\$1,863	\$0
6 DS1s	9.1Mbps	\$5,067 (I)	NA	\$4,562 (I)	\$1,200	\$4,371 (I)	\$1,200	\$3,448	\$0	\$2,082	\$0
7 DS1s	10.6Mbps	\$5,564 (I)	NA	\$5,040 (I)	\$1,200	\$4,830 (I)	\$1,200	\$3,812	\$0	\$2,302	\$0
8 DS1s	12.1Mbps	\$6,384 (I)	NA	\$5,838 (I)	\$1,200	\$5,369 (I)	\$1,200	\$4,234	\$0	\$2,675	\$0

B-ICI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$4,385 (I)	NA	\$3,857 (I)	\$600	\$3,330 (I)	\$600	\$2,332	\$0	\$1,310	\$0
DS3	40Mbps	\$9,810 (I)	NA	\$9,020 (I)	\$1,250	\$8,006 (I)	\$1,250	\$5,850	\$0	\$3,492	\$0
OC-3c	149Mbps	\$12,647 (I)	NA	\$11,892 (I)	\$1,500	\$11,420 (I)	\$1,500	\$9,155	\$0	\$6,104	\$0
OC-12c	599Mbps	\$23,916 (I)	NA	\$22,410 (I)	\$1,500	\$21,460 (I)	\$1,500	\$17,164	\$0	\$11,412	\$0

\* Effective March 19, 2010, 5 year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges - Tables

UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$2,165 (I)	NA	\$2,079 (I)	\$600	\$1,659	\$600	\$1,310	\$0	\$790	\$0
Subrate DS3	20Mbps	\$8,337 (I)	NA	\$7,434 (I)	\$1,250	\$5,507	\$1,250	\$3,965	\$0	\$2,318	\$0
DS3	40Mbps	\$11,655 (I)	NA	\$10,719 (I)	\$1,250	\$7,940	\$1,250	\$5,715	\$0	\$3,340	\$0
Subrate OC-3c	50Mbps	\$11,820 (I)	NA	\$11,199 (I)	\$1,500	\$8,820	\$1,500	\$6,754	\$0	\$4,664	\$0
Subrate OC-3c	100Mbps	\$13,485 (I)	NA	\$12,864 (I)	\$1,500	\$9,911	\$1,500	\$7,996	\$0	\$5,362	\$0
OC-3c	149Mbps	\$14,614 (I)	NA	\$13,635 (I)	\$1,500	\$10,851	\$1,500	\$8,655	\$0	\$5,735	\$0
OC-12c	599Mbps	\$27,056 (I)	NA	\$25,246 (I)	\$1,500	\$20,088	\$1,500	\$16,023	\$0	\$11,126	\$0

IMA UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s	3.0Mbps	\$3,734 (I)	NA	\$3,366 (I)	\$1,200	\$2,686	\$1,200	\$2,117	\$0	\$1,278	\$0
3 DS1s	4.5Mbps	\$4,145 (I)	NA	\$3,844 (I)	\$1,200	\$3,068	\$1,200	\$2,420	\$0	\$1,461	\$0
4 DS1s	6.0Mbps	\$4,880 (I)	NA	\$4,324 (I)	\$1,200	\$3,454	\$1,200	\$2,722	\$0	\$1,644	\$0
5 DS1s	7.6Mbps	\$5,476 (I)	NA	\$4,899 (I)	\$1,200	\$3,910	\$1,200	\$3,086	\$0	\$1,863	\$0
6 DS1s	9.1Mbps	\$6,081 (I)	NA	\$5,475 (I)	\$1,200	\$4,371	\$1,200	\$3,448	\$0	\$2,082	\$0
7 DS1s	10.6Mbps	\$6,677 (I)	NA	\$6,048 (I)	\$1,200	\$4,830	\$1,200	\$3,812	\$0	\$2,302	\$0
8 DS1s	12.1Mbps	\$7,661 (I)	NA	\$7,006 (I)	\$1,200	\$5,369	\$1,200	\$4,234	\$0	\$2,675	\$0

B-ICI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$5,262 (I)	NA	\$4,629 (I)	\$600	\$3,330	\$600	\$2,332	\$0	\$1,310	\$0
DS3	40Mbps	\$11,772 (I)	NA	\$10,824 (I)	\$1,250	\$8,006	\$1,250	\$5,850	\$0	\$3,492	\$0
OC-3c	149Mbps	\$15,177 (I)	NA	\$14,271 (I)	\$1,500	\$11,420	\$1,500	\$9,155	\$0	\$6,104	\$0
OC-12c	599Mbps	\$28,700 (I)	NA	\$26,892 (I)	\$1,500	\$21,460	\$1,500	\$17,164	\$0	\$11,412	\$0

\* Effective March 19, 2010, 5 year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

**SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

CES Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$1,523	NA	\$1,463	\$850	\$1,402	\$850	\$1,330	\$0	\$810	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

**SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

CES Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$1,824 (I)	NA	\$1,752 (I)	\$850	\$1,679 (I)	\$850	\$1,330	\$0	\$810	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

**SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

CES Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$2,185 (I)	NA	\$2,099 (I)	\$850	\$1,679	\$850	\$1,330	\$0	\$810	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

**SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NR C	Monthly	NRC	Monthly	NRC	Monthly	NR C	Monthly	NR C
DS1 Port	1.5Mbps	\$1,503	NA	\$1,443	\$600	\$1,382	\$600	\$1,310	\$0	\$790	\$0
Access	1.5Mbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total DS1 Port and Access	1.5Mbps	\$1,751	NA	\$1,670	\$1,000	\$1,600	\$1,000	\$1,518	\$0	\$994	\$0
Subrate DS3 Port	20Mbps	\$5,789	NA	\$5,162	\$1,250	\$4,589	\$1,250	\$3,965	\$0	\$2,318	\$0
Access	20Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total Subrate DS3 Port and Access	20Mbps	\$8,525	NA	\$7,747	\$2,500	\$7,026	\$2,500	\$5,950	\$0	\$3,989	\$0
DS3 Port	40Mbps	\$8,093	NA	\$7,443	\$1,250	\$6,616	\$1,250	\$5,715	\$0	\$3,340	\$0
Access	40Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total DS3 Port and Access	40Mbps	\$10,829	NA	\$10,028	\$2,500	\$9,053	\$2,500	\$7,700	\$0	\$5,011	\$0
Subrate OC-3c Port	50Mbps	\$8,208	NA	\$7,776	\$1,500	\$7,350	\$1,500	\$6,754	\$0	\$4,664	\$0
Access	50Mbps	\$2,867	NA	\$2,839	\$3,000	\$2,675	\$3,000	\$2,179	\$0	\$1,946	\$0
Total Subrate OC-3c Port and Access	50Mbps	\$11,075	NA	\$10,615	\$4,500	\$10,025	\$4,500	\$8,933	\$0	\$6,610	\$0
Subrate OC-3c Port	50Mbps	\$8,208	NA	\$7,776	\$1,500	\$7,350	\$1,500	\$6,754	\$0	\$4,664	\$0
Access (Protected)	50Mbps	\$3,867	NA	\$3,839	\$3,000	\$3,675	\$3,000	\$3,179	\$0	\$2,946	\$0
Total Subrate OC-3c Port and Access (Protected)	50Mbps	\$12,075	NA	\$11,615	\$4,500	\$11,025	\$4,500	\$9,933	\$0	\$7,610	\$0
Subrate OC-3c Port	100Mbps	\$9,364	NA	\$8,933	\$1,500	\$8,259	\$1,500	\$7,996	\$0	\$5,362	\$0
Access	100Mbps	\$2,867	NA	\$2,839	\$3,000	\$2,675	\$3,000	\$2,179	\$0	\$1,946	\$0
Total OC-3c Port and Access	100Mbps	\$12,231	NA	\$11,772	\$4,500	\$10,934	\$4,500	\$10,175	\$0	\$7,308	\$0
Subrate OC-3c Port	100Mbps	\$9,364	NA	\$8,933	\$1,500	\$8,259	\$1,500	\$7,996	\$0	\$5,362	\$0
Access (Protected)	100Mbps	\$3,867	NA	\$3,839	\$3,000	\$3,675	\$3,000	\$3,179	\$0	\$2,946	\$0
Total OC-3c Port and Access (Protected)	100Mbps	\$13,231	NA	\$12,772	\$4,500	\$11,934	\$4,500	\$11,175	\$0	\$8,308	\$0

\*Effective March 19, 2010, 5 year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

**SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NR C	Monthly	NRC	Monthly	NRC	Monthly	NR C	Monthly	NR C
DS1 Port	1.5Mbps	\$1,804 (I)	NA	\$1,732 (I)	\$600	\$1,659 (I)	\$600	\$1,310	\$0	\$790	\$0
Access	1.5Mbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total DS1 Port and Access	1.5Mbps	\$2,052 (I)	NA	\$1,959 (I)	\$1,000	\$1,877 (I)	\$1,000	\$1,518	\$0	\$994	\$0
Subrate DS3 Port	20Mbps	\$6,947 (I)	NA	\$6,195 (I)	\$1,250	\$5,507 (I)	\$1,250	\$3,965	\$0	\$2,318	\$0
Access	20Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total Subrate DS3 Port and Access	20Mbps	\$9,683 (I)	NA	\$8,780 (I)	\$2,500	\$7,944 (I)	\$2,500	\$5,950	\$0	\$3,989	\$0
DS3 Port	40Mbps	\$9,712 (I)	NA	\$8,932 (I)	\$1,250	\$7,940 (I)	\$1,250	\$5,715	\$0	\$3,340	\$0
Access	40Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total DS3 Port and Access	40Mbps	\$12,448 (I)	NA	\$11,517 (I)	\$2,500	\$10,377 (I)	\$2,500	\$7,700	\$0	\$5,011	\$0
Subrate OC-3c Port	50Mbps	\$9,850 (I)	NA	\$9,332 (I)	\$1,500	\$8,820 (I)	\$1,500	\$6,754	\$0	\$4,664	\$0
Access	50Mbps	\$2,867	NA	\$2,839	\$3,000	\$2,675	\$3,000	\$2,179	\$0	\$1,946	\$0
Total Subrate OC-3c Port and Access	50Mbps	\$12,717 (I)	NA	\$12,171 (I)	\$4,500	\$11,495 (I)	\$4,500	\$8,933	\$0	\$6,610	\$0
Subrate OC-3c Port	50Mbps	\$9,850 (I)	NA	\$9,332 (I)	\$1,500	\$8,820 (I)	\$1,500	\$6,754	\$0	\$4,664	\$0
Access (Protected)	50Mbps	\$3,867	NA	\$3,839	\$3,000	\$3,675	\$3,000	\$3,179	\$0	\$2,946	\$0
Total Subrate OC-3c Port and Access (Protected)	50Mbps	\$13,717 (I)	NA	\$13,171 (I)	\$4,500	\$12,495 (I)	\$4,500	\$9,933	\$0	\$7,610	\$0
Subrate OC-3c Port	100Mbps	\$11,237 (I)	NA	\$10,720 (I)	\$1,500	\$9,911 (I)	\$1,500	\$7,996	\$0	\$5,362	\$0
Access	100Mbps	\$2,867	NA	\$2,839	\$3,000	\$2,675	\$3,000	\$2,179	\$0	\$1,946	\$0
Total OC-3c Port and Access	100Mbps	\$14,104 (I)	NA	\$13,559 (I)	\$4,500	\$12,586 (I)	\$4,500	\$10,175	\$0	\$7,308	\$0
Subrate OC-3c Port	100Mbps	\$11,237 (I)	NA	\$10,720 (I)	\$1,500	\$9,911 (I)	\$1,500	\$7,996	\$0	\$5,362	\$0
Access (Protected)	100Mbps	\$3,867	NA	\$3,839	\$3,000	\$3,675	\$3,000	\$3,179	\$0	\$2,946	\$0
Total OC-3c Port and Access (Protected)	100Mbps	\$15,104 (I)	NA	\$14,559 (I)	\$4,500	\$13,586 (I)	\$4,500	\$11,175	\$0	\$8,308	\$0

\*Effective March 19, 2010, 5 year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

**SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NR C	Monthly	NRC	Monthly	NRC	Monthly	NR C	Monthly	NR C
DS1 Port	1.5Mbps	\$2,165 (I)	NA	\$2,079 (I)	\$600	\$1,659	\$600	\$1,310	\$0	\$790	\$0
Access	1.5Mbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total DS1 Port and Access	1.5Mbps	\$2,413 (I)	NA	\$2,306 (I)	\$1,000	\$1,877	\$1,000	\$1,518	\$0	\$994	\$0
Subrate DS3 Port	20Mbps	\$8,337 (I)	NA	\$7,434 (I)	\$1,250	\$5,507	\$1,250	\$3,965	\$0	\$2,318	\$0
Access	20Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total Subrate DS3 Port and Access	20Mbps	\$11,073 (I)	NA	\$10,019 (I)	\$2,500	\$7,944	\$2,500	\$5,950	\$0	\$3,989	\$0
DS3 Port	40Mbps	\$11,655 (I)	NA	\$10,719 (I)	\$1,250	\$7,940	\$1,250	\$5,715	\$0	\$3,340	\$0
Access	40Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total DS3 Port and Access	40Mbps	\$14,391 (I)	NA	\$13,304 (I)	\$2,500	\$10,377	\$2,500	\$7,700	\$0	\$5,011	\$0
Subrate OC-3c Port	50Mbps	\$11,820 (I)	NA	\$11,199 (I)	\$1,500	\$8,820	\$1,500	\$6,754	\$0	\$4,664	\$0
Access	50Mbps	\$2,867	NA	\$2,839	\$3,000	\$2,675	\$3,000	\$2,179	\$0	\$1,946	\$0
Total Subrate OC-3c Port and Access	50Mbps	\$14,687 (I)	NA	\$14,038 (I)	\$4,500	\$11,495	\$4,500	\$8,933	\$0	\$6,610	\$0
Subrate OC-3c Port	50Mbps	\$11,820 (I)	NA	\$11,199 (I)	\$1,500	\$8,820	\$1,500	\$6,754	\$0	\$4,664	\$0
Access (Protected)	50Mbps	\$3,867	NA	\$3,839	\$3,000	\$3,675	\$3,000	\$3,179	\$0	\$2,946	\$0
Total Subrate OC-3c Port and Access (Protected)	50Mbps	\$15,687 (I)	NA	\$15,038 (I)	\$4,500	\$12,495	\$4,500	\$9,933	\$0	\$7,610	\$0
Subrate OC-3c Port	100Mbps	\$13,485 (I)	NA	\$12,864 (I)	\$1,500	\$9,911	\$1,500	\$7,996	\$0	\$5,362	\$0
Access	100Mbps	\$2,867	NA	\$2,839	\$3,000	\$2,675	\$3,000	\$2,179	\$0	\$1,946	\$0
Total OC-3c Port and Access	100Mbps	\$16,352 (I)	NA	\$15,703 (I)	\$4,500	\$12,586	\$4,500	\$10,175	\$0	\$7,308	\$0
Subrate OC-3c Port	100Mbps	\$13,485 (I)	NA	\$12,864 (I)	\$1,500	\$9,911	\$1,500	\$7,996	\$0	\$5,362	\$0
Access (Protected)	100Mbps	\$3,867	NA	\$3,839	\$3,000	\$3,675	\$3,000	\$3,179	\$0	\$2,946	\$0
Total OC-3c Port and Access (Protected)	100Mbps	\$17,352 (I)	NA	\$16,703 (I)	\$4,500	\$13,586	\$4,500	\$11,175	\$0	\$8,308	\$0

\*Effective March 19, 2010, 5 year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
OC-3c Port	149Mbps	\$10,148	NA	\$9,468	\$1,500	\$9,042	\$1,500	\$8,655	\$0	\$5,735	\$0
Access	149Mbps	\$2,867	NA	\$2,839	\$3,000	\$2,675	\$3,000	\$2,179	\$0	\$1,946	\$0
Total OC-3c Port and Access	149Mbps	\$13,015	NA	\$12,307	\$4,500	\$11,717	\$4,500	\$10,834	\$0	\$7,681	\$0
OC-3c Port	149Mbps	\$10,148	NA	\$9,468	\$1,500	\$9,042	\$1,500	\$8,655	\$0	\$5,735	\$0
Access (Protected)	149Mbps	\$3,867	NA	\$3,839	\$3,000	\$3,675	\$3,000	\$3,179	\$0	\$2,946	\$0
Total OC-3c Port and Access (Protected)	149Mbps	\$14,015	NA	\$13,307	\$4,500	\$12,717	\$4,500	\$11,834	\$0	\$8,681	\$0
OC-12c Port	599Mbps	\$18,788	NA	\$17,531	\$1,500	\$16,740	\$1,500	\$16,023	\$0	\$11,126	\$0
Access*	599Mbps	\$5,142	NA	\$4,686	\$6,000	\$4,686	\$6,000	\$3,886	\$0	\$2,962	\$0
Total OC-12c Port and Access	599Mbps	\$23,930	NA	\$22,217	\$7,500	\$21,426	\$7,500	\$19,909	\$0	\$14,088	\$0
OC-12c Port	599Mbps	\$18,788	NA	\$17,531	\$1,500	\$16,740	\$1,500	\$16,023	\$0	\$11,126	\$0
Access* (Protected)	599Mbps	\$6,142	NA	\$5,686	\$6,000	\$5,686	\$6,000	\$4,886	\$0	\$3,962	\$0
Total OC-12c Port and Access (Protected)	599Mbps	\$24,930	NA	\$23,217	\$7,500	\$22,426	\$7,500	\$20,909	\$0	\$15,088	\$0

Note: OC-12c Access rates do not include applicable Interoffice Mileage.

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
OC-3c Port	149Mbps	\$12,178 (I)	NA	\$11,362 (I)	\$1,500	\$10,851 (I)	\$1,500	\$8,655	\$0	\$5,735	\$0
Access	149Mbps	\$2,867	NA	\$2,839	\$3,000	\$2,675	\$3,000	\$2,179	\$0	\$1,946	\$0
Total OC-3c Port and Access	149Mbps	\$15,045 (I)	NA	\$14,201 (I)	\$4,500	\$13,526 (I)	\$4,500	\$10,834	\$0	\$7,681	\$0
OC-3c Port	149Mbps	\$12,178 (I)	NA	\$11,362 (I)	\$1,500	\$10,851 (I)	\$1,500	\$8,655	\$0	\$5,735	\$0
Access (Protected)	149Mbps	\$3,867	NA	\$3,839	\$3,000	\$3,675	\$3,000	\$3,179	\$0	\$2,946	\$0
Total OC-3c Port and Access (Protected)	149Mbps	\$16,045 (I)	NA	\$15,201 (I)	\$4,500	\$14,526 (I)	\$4,500	\$11,834	\$0	\$8,681	\$0
OC-12c Port	599Mbps	\$22,546 (I)	NA	\$21,038 (I)	\$1,500	\$20,088 (I)	\$1,500	\$16,023	\$0	\$11,126	\$0
Access*	599Mbps	\$5,142	NA	\$4,686	\$6,000	\$4,686	\$6,000	\$3,886	\$0	\$2,962	\$0
Total OC-12c Port and Access	599Mbps	\$27,688 (I)	NA	\$25,724 (I)	\$7,500	\$24,774 (I)	\$7,500	\$19,909	\$0	\$14,088	\$0
OC-12c Port	599Mbps	\$22,546 (I)	NA	\$21,038 (I)	\$1,500	\$20,088 (I)	\$1,500	\$16,023	\$0	\$11,126	\$0
Access* (Protected)	599Mbps	\$6,142	NA	\$5,686	\$6,000	\$5,686	\$6,000	\$4,886	\$0	\$3,962	\$0
Total OC-12c Port and Access (Protected)	599Mbps	\$28,688 (I)	NA	\$26,724 (I)	\$7,500	\$25,774 (I)	\$7,500	\$20,909	\$0	\$15,088	\$0

Note: OC-12c Access rates do not include applicable Interoffice Mileage.

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
OC-3c Port	149Mbps	\$14,614 (I)	NA	\$13,635 (I)	\$1,500	\$10,851	\$1,500	\$8,655	\$0	\$5,735	\$0
Access	149Mbps	\$2,867	NA	\$2,839	\$3,000	\$2,675	\$3,000	\$2,179	\$0	\$1,946	\$0
Total OC-3c Port and Access	149Mbps	\$17,481 (I)	NA	\$16,474 (I)	\$4,500	\$13,526	\$4,500	\$10,834	\$0	\$7,681	\$0
OC-3c Port	149Mbps	\$14,614 (I)	NA	\$13,635 (I)	\$1,500	\$10,851	\$1,500	\$8,655	\$0	\$5,735	\$0
Access (Protected)	149Mbps	\$3,867	NA	\$3,839	\$3,000	\$3,675	\$3,000	\$3,179	\$0	\$2,946	\$0
Total OC-3c Port and Access (Protected)	149Mbps	\$18,481 (I)	NA	\$17,474 (I)	\$4,500	\$14,526	\$4,500	\$11,834	\$0	\$8,681	\$0
OC-12c Port	599Mbps	\$27,056 (I)	NA	\$25,246 (I)	\$1,500	\$20,088	\$1,500	\$16,023	\$0	\$11,126	\$0
Access*	599Mbps	\$5,142	NA	\$4,686	\$6,000	\$4,686	\$6,000	\$3,886	\$0	\$2,962	\$0
Total OC-12c Port and Access	599Mbps	\$32,198 (I)	NA	\$29,932 (I)	\$7,500	\$24,774	\$7,500	\$19,909	\$0	\$14,088	\$0
OC-12c Port	599Mbps	\$27,056 (I)	NA	\$25,246 (I)	\$1,500	\$20,088	\$1,500	\$16,023	\$0	\$11,126	\$0
Access* (Protected)	599Mbps	\$6,142	NA	\$5,686	\$6,000	\$5,686	\$6,000	\$4,886	\$0	\$3,962	\$0
Total OC-12c Port and Access (Protected)	599Mbps	\$33,198 (I)	NA	\$30,932 (I)	\$7,500	\$25,774	\$7,500	\$20,909	\$0	\$15,088	\$0

Note: OC-12c Access rates do not include applicable Interoffice Mileage.

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

**SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

IMA UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$2,592	NA	\$2,337	\$1,200	\$2,238	\$1,200	\$2,117	\$0	\$1,278	\$0
Access	3.0Mbps	\$496	NA	\$454	\$800	\$435	\$800	\$416	\$0	\$407	\$0
Total 2 DS1s Port and Access	3.0Mbps	\$3,088	NA	\$2,791	\$2,000	\$2,673	\$2,000	\$2,533	\$0	\$1,685	\$0
3 DS1s Port	4.5Mbps	\$2,878	NA	\$2,669	\$1,200	\$2,556	\$1,200	\$2,420	\$0	\$1,461	\$0
Access	4.5Mbps	\$744	NA	\$682	\$1,200	\$653	\$1,200	\$625	\$0	\$611	\$0
Total 3 DS1s Port and Access	4.5Mbps	\$3,622	NA	\$3,351	\$2,400	\$3,209	\$2,400	\$3,045	\$0	\$2,072	\$0

Note: OC-12c Access rates do not include applicable Interoffice Mileage.

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

IMA UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$3,111 (I)	NA	\$2,805 (I)	\$1,200	\$2,686 (I)	\$1,200	\$2,117	\$0	\$1,278	\$0
Access	3.0Mbps	\$496	NA	\$454	\$800	\$435	\$800	\$416	\$0	\$407	\$0
Total 2 DS1s Port and Access	3.0Mbps	\$3,607 (I)	NA	\$3,259 (I)	\$2,000	\$3,121 (I)	\$2,000	\$2,533	\$0	\$1,685	\$0
3 DS1s Port	4.5Mbps	\$3,454 (I)	NA	\$3,203 (I)	\$1,200	\$3,068 (I)	\$1,200	\$2,420	\$0	\$1,461	\$0
Access	4.5Mbps	\$744	NA	\$682	\$1,200	\$653	\$1,200	\$625	\$0	\$611	\$0
Total 3 DS1s Port and Access	4.5Mbps	\$4,198 (I)	NA	\$3,885 (I)	\$2,400	\$3,721 (I)	\$2,400	\$3,045	\$0	\$2,072	\$0

Note: OC-12c Access rates do not include applicable Interoffice Mileage.

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

IMA UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$3,734 (I)	NA	\$3,366 (I)	\$1,200	\$2,686	\$1,200	\$2,117	\$0	\$1,278	\$0
Access	3.0Mbps	\$496	NA	\$454	\$800	\$435	\$800	\$416	\$0	\$407	\$0
Total 2 DS1s Port and Access	3.0Mbps	\$4,230 (I)	NA	\$3,820 (I)	\$2,000	\$3,121	\$2,000	\$2,533	\$0	\$1,685	\$0
3 DS1s Port	4.5Mbps	\$4,145 (I)	NA	\$3,844 (I)	\$1,200	\$3,068	\$1,200	\$2,420	\$0	\$1,461	\$0
Access	4.5Mbps	\$744	NA	\$682	\$1,200	\$653	\$1,200	\$625	\$0	\$611	\$0
Total 3 DS1s Port and Access	4.5Mbps	\$4,889 (I)	NA	\$4,526 (I)	\$2,400	\$3,721	\$2,400	\$3,045	\$0	\$2,072	\$0

Note: OC-12c Access rates do not include applicable Interoffice Mileage.

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

IMA UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
4 DS1s Port	6.0Mbps	\$3,388	NA	\$3,002	\$1,200	\$2,878	\$1,200	\$2,722	\$0	\$1,644	\$0
Access	6.0Mbps	\$992	NA	\$909	\$1,600	\$871	\$1,600	\$833	\$0	\$814	\$0
Total 4 DS1s Port and Access	6.0Mbps	\$4,380	NA	\$3,911	\$2,800	\$3,749	\$2,800	\$3,555	\$0	\$2,458	\$0
5 DS1s Port	7.6Mbps	\$3,802	NA	\$3,401	\$1,200	\$3,258	\$1,200	\$3,086	\$0	\$1,863	\$0
Access	7.6Mbps	\$1,240	NA	\$1,136	\$2,000	\$1,089	\$2,000	\$1,041	\$0	\$1,018	\$0
Total 5 DS1s Port and Access	7.6Mbps	\$5,042	NA	\$4,537	\$3,200	\$4,347	\$3,200	\$4,127	\$0	\$2,881	\$0
6 DS1s Port	9.1Mbps	\$4,222	NA	\$3,801	\$1,200	\$3,642	\$1,200	\$3,448	\$0	\$2,082	\$0
Access	9.1Mbps	\$1,487	NA	\$1,363	\$2,400	\$1,306	\$2,400	\$1,249	\$0	\$1,221	\$0
Total 6 DS1s Port and Access	9.1Mbps	\$5,709	NA	\$5,164	\$3,600	\$4,948	\$3,600	\$4,697	\$0	\$3,303	\$0
7 DS1s Port	10.6Mbps	\$4,636	NA	\$4,200	\$1,200	\$4,025	\$1,200	\$3,812	\$0	\$2,302	\$0
Access	10.6Mbps	\$1,735	NA	\$1,590	\$2,800	\$1,524	\$2,800	\$1,458	\$0	\$1,425	\$0
Total 7 DS1s Port and Access	10.6Mbps	\$6,371	NA	\$5,790	\$4,000	\$5,549	\$4,000	\$5,270	\$0	\$3,727	\$0
8 DS1s Port	12.1Mbps	\$5,320	NA	\$4,865	\$1,200	\$4,474	\$1,200	\$4,234	\$0	\$2,675	\$0
Access	12.1Mbps	\$1,983	NA	\$1,817	\$3,200	\$1,742	\$3,200	\$1,666	\$0	\$1,628	\$0
Total 8 DS1s Port and Access	12.1Mbps	\$7,303	NA	\$6,682	\$4,400	\$6,216	\$4,400	\$5,900	\$0	\$4,303	\$0

Note: OC-12c Access rates do not include applicable Interoffice Mileage.

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

IMA UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
4 DS1s Port	6.0Mbps	\$4,066 (I)	NA	\$3,603 (I)	\$1,200	\$3,454 (I)	\$1,200	\$2,722	\$0	\$1,644	\$0
Access	6.0Mbps	\$992	NA	\$909	\$1,600	\$871	\$1,600	\$833	\$0	\$814	\$0
Total 4 DS1s Port and Access	6.0Mbps	\$5,058 (I)	NA	\$4,512 (I)	\$2,800	\$4,325 (I)	\$2,800	\$3,555	\$0	\$2,458	\$0
5 DS1s Port	7.6Mbps	\$4,563 (I)	NA	\$4,082 (I)	\$1,200	\$3,910 (I)	\$1,200	\$3,086	\$0	\$1,863	\$0
Access	7.6Mbps	\$1,240	NA	\$1,136	\$2,000	\$1,089	\$2,000	\$1,041	\$0	\$1,018	\$0
Total 5 DS1s Port and Access	7.6Mbps	\$5,803 (I)	NA	\$5,218 (I)	\$3,200	\$4,999 (I)	\$3,200	\$4,127	\$0	\$2,881	\$0
6 DS1s Port	9.1Mbps	\$5,067 (I)	NA	\$4,562 (I)	\$1,200	\$4,371 (I)	\$1,200	\$3,448	\$0	\$2,082	\$0
Access	9.1Mbps	\$1,487	NA	\$1,363	\$2,400	\$1,306	\$2,400	\$1,249	\$0	\$1,221	\$0
Total 6 DS1s Port and Access	9.1Mbps	\$6,554 (I)	NA	\$5,925 (I)	\$3,600	\$5,677 (I)	\$3,600	\$4,697	\$0	\$3,303	\$0
7 DS1s Port	10.6Mbps	\$5,564 (I)	NA	\$5,040 (I)	\$1,200	\$4,830 (I)	\$1,200	\$3,812	\$0	\$2,302	\$0
Access	10.6Mbps	\$1,735	NA	\$1,590	\$2,800	\$1,524	\$2,800	\$1,458	\$0	\$1,425	\$0
Total 7 DS1s Port and Access	10.6Mbps	\$7,299 (I)	NA	\$6,630 (I)	\$4,000	\$6,354 (I)	\$4,000	\$5,270	\$0	\$3,727	\$0
8 DS1s Port	12.1Mbps	\$6,384 (I)	NA	\$5,838 (I)	\$1,200	\$5,369 (I)	\$1,200	\$4,234	\$0	\$2,675	\$0
Access	12.1Mbps	\$1,983	NA	\$1,817	\$3,200	\$1,742	\$3,200	\$1,666	\$0	\$1,628	\$0
Total 8 DS1s Port and Access	12.1Mbps	\$8,367 (I)	NA	\$7,655 (I)	\$4,400	\$7,111 (I)	\$4,400	\$5,900	\$0	\$4,303	\$0

Note: OC-12c Access rates do not include applicable Interoffice Mileage.

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

IMA UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
4 DS1s Port	6.0Mbps	\$4,880 (I)	NA	\$4,324 (I)	\$1,200	\$3,454	\$1,200	\$2,722	\$0	\$1,644	\$0
Access	6.0Mbps	\$992	NA	\$909	\$1,600	\$871	\$1,600	\$833	\$0	\$814	\$0
Total 4 DS1s Port and Access	6.0Mbps	\$5,872 (I)	NA	\$5,233 (I)	\$2,800	\$4,325	\$2,800	\$3,555	\$0	\$2,458	\$0
5 DS1s Port	7.6Mbps	\$5,476 (I)	NA	\$4,899 (I)	\$1,200	\$3,910	\$1,200	\$3,086	\$0	\$1,863	\$0
Access	7.6Mbps	\$1,240	NA	\$1,136	\$2,000	\$1,089	\$2,000	\$1,041	\$0	\$1,018	\$0
Total 5 DS1s Port and Access	7.6Mbps	\$6,716 (I)	NA	\$6,035 (I)	\$3,200	\$4,999	\$3,200	\$4,127	\$0	\$2,881	\$0
6 DS1s Port	9.1Mbps	\$6,081 (I)	NA	\$5,475 (I)	\$1,200	\$4,371	\$1,200	\$3,448	\$0	\$2,082	\$0
Access	9.1Mbps	\$1,487	NA	\$1,363	\$2,400	\$1,306	\$2,400	\$1,249	\$0	\$1,221	\$0
Total 6 DS1s Port and Access	9.1Mbps	\$7,568 (I)	NA	\$6,838 (I)	\$3,600	\$5,677	\$3,600	\$4,697	\$0	\$3,303	\$0
7 DS1s Port	10.6Mbps	\$6,677 (I)	NA	\$6,048 (I)	\$1,200	\$4,830	\$1,200	\$3,812	\$0	\$2,302	\$0
Access	10.6Mbps	\$1,735	NA	\$1,590	\$2,800	\$1,524	\$2,800	\$1,458	\$0	\$1,425	\$0
Total 7 DS1s Port and Access	10.6Mbps	\$8,412 (I)	NA	\$7,638 (I)	\$4,000	\$6,354	\$4,000	\$5,270	\$0	\$3,727	\$0
8 DS1s Port	12.1Mbps	\$7,661 (I)	NA	\$7,006 (I)	\$1,200	\$5,369	\$1,200	\$4,234	\$0	\$2,675	\$0
Access	12.1Mbps	\$1,983	NA	\$1,817	\$3,200	\$1,742	\$3,200	\$1,666	\$0	\$1,628	\$0
Total 8 DS1s Port and Access	12.1Mbps	\$9,644 (I)	NA	\$8,823 (I)	\$4,400	\$7,111	\$4,400	\$5,900	\$0	\$4,303	\$0

Note: OC-12c Access rates do not include applicable Interoffice Mileage.

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

B-ICI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1 Port	1.5Mbps	\$3,654	NA	\$3,214	\$600	\$2,775	\$600	\$2,332	\$0	\$1,310	\$0
Access	1.5Mbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total DS1 Port and Access	1.5Mbps	\$3,902	NA	\$3,441	\$1,000	\$2,993	\$1,000	\$2,540	\$0	\$1,514	\$0
DS3 Port	40Mbps	\$8,175	NA	\$7,516	\$1,250	\$6,671	\$1,250	\$5,850	\$0	\$3,492	\$0
Access	40Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total DS3 Port and Access	40Mbps	\$10,911	NA	\$10,101	\$2,500	\$9,108	\$2,500	\$7,835	\$0	\$5,163	\$0
OC-3c Port	149Mbps	\$10,539	NA	\$9,910	\$1,500	\$9,516	\$1,500	\$9,155	\$0	\$6,104	\$0
Access	149Mbps	\$2,867	NA	\$2,839	\$3,000	\$2,675	\$3,000	\$2,179	\$0	\$1,946	\$0
Total OC-3c Port and Access	149Mbps	\$13,406	NA	\$12,749	\$4,500	\$12,191	\$4,500	\$11,334	\$0	\$8,050	\$0
OC-3c Port	149Mbps	\$10,539	NA	\$9,910	\$1,500	\$9,516	\$1,500	\$9,155	\$0	\$6,104	\$0
Access (Protected)	149Mbps	\$3,867	NA	\$3,839	\$3,000	\$3,675	\$3,000	\$3,179	\$0	\$2,946	\$0
Total OC-3c Port and Access (Protected)	149Mbps	\$14,406	NA	\$13,749	\$4,500	\$13,191	\$4,500	\$12,334	\$0	\$9,050	\$0
OC-12c Port	599Mbps	\$19,930	NA	\$18,675	\$1,500	\$17,883	\$1,500	\$17,164	\$0	\$11,412	\$0
Access*	599Mbps	\$5,142	NA	\$4,686	\$6,000	\$4,686	\$6,000	\$3,886	\$0	\$2,962	\$0
Total OC-12c Port and Access	599Mbps	\$25,072	NA	\$23,361	\$7,500	\$22,569	\$7,500	\$21,050	\$0	\$14,374	\$0
OC-12c Port	599Mbps	\$19,930	NA	\$18,675	\$1,500	\$17,883	\$1,500	\$17,164	\$0	\$11,412	\$0
Access* (Protected)	599Mbps	\$6,142	NA	\$5,686	\$6,000	\$5,686	\$6,000	\$4,886	\$0	\$3,962	\$0
Total OC-12c Port and Access (Protected)	599Mbps	\$26,072	NA	\$24,361	\$7,500	\$23,569	\$7,500	\$22,050	\$0	\$15,374	\$0
OC-12 Interoffice Mileage		Out of Term		1 Year		2 Year		3 Year		5 Year*	
		Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
Fixed		\$3,632	NA	\$3,182	NA	\$3,182	NA	\$2,595	NA	\$2,035	NA
Per Mile		\$775	NA	\$665	NA	\$665	NA	\$563	NA	\$530	NA

Note: OC-12c Access rates do not include applicable Interoffice Mileage.

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

B-ICI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1 Port	1.5Mbps	\$4,385 (I)	NA	\$3,857 (I)	\$600	\$3,330 (I)	\$600	\$2,332	\$0	\$1,310	\$0
Access	1.5Mbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total DS1 Port and Access	1.5Mbps	\$4,633 (I)	NA	\$4,084 (I)	\$1,000	\$3,548 (I)	\$1,000	\$2,540	\$0	\$1,514	\$0
DS3 Port	40Mbps	\$9,810 (I)	NA	\$9,020 (I)	\$1,250	\$8,006 (I)	\$1,250	\$5,850	\$0	\$3,492	\$0
Access	40Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total DS3 Port and Access	40Mbps	\$12,546 (I)	NA	\$11,605 (I)	\$2,500	\$10,443 (I)	\$2,500	\$7,835	\$0	\$5,163	\$0
OC-3c Port	149Mbps	\$12,647 (I)	NA	\$11,892 (I)	\$1,500	\$11,420 (I)	\$1,500	\$9,155	\$0	\$6,104	\$0
Access	149Mbps	\$2,867	NA	\$2,839	\$3,000	\$2,675	\$3,000	\$2,179	\$0	\$1,946	\$0
Total OC-3c Port and Access	149Mbps	\$15,514 (I)	NA	\$14,731 (I)	\$4,500	\$14,095 (I)	\$4,500	\$11,334	\$0	\$8,050	\$0
OC-3c Port	149Mbps	\$12,647 (I)	NA	\$11,892 (I)	\$1,500	\$11,420 (I)	\$1,500	\$9,155	\$0	\$6,104	\$0
Access (Protected)	149Mbps	\$3,867	NA	\$3,839	\$3,000	\$3,675	\$3,000	\$3,179	\$0	\$2,946	\$0
Total OC-3c Port and Access (Protected)	149Mbps	\$16,514 (I)	NA	\$15,731 (I)	\$4,500	\$15,095 (I)	\$4,500	\$12,334	\$0	\$9,050	\$0
OC-12c Port	599Mbps	\$23,916 (I)	NA	\$22,410 (I)	\$1,500	\$21,460 (I)	\$1,500	\$17,164	\$0	\$11,412	\$0
Access*	599Mbps	\$5,142	NA	\$4,686	\$6,000	\$4,686	\$6,000	\$3,886	\$0	\$2,962	\$0
Total OC-12c Port and Access	599Mbps	\$29,058 (I)	NA	\$27,096 (I)	\$7,500	\$26,146 (I)	\$7,500	\$21,050	\$0	\$14,374	\$0
OC-12c Port	599Mbps	\$23,916 (I)	NA	\$22,410 (I)	\$1,500	\$21,460 (I)	\$1,500	\$17,164	\$0	\$11,412	\$0
Access* (Protected)	599Mbps	\$6,142	NA	\$5,686	\$6,000	\$5,686	\$6,000	\$4,886	\$0	\$3,962	\$0
Total OC-12c Port and Access (Protected)	599Mbps	\$30,058 (I)	NA	\$28,096 (I)	\$7,500	\$27,146 (I)	\$7,500	\$22,050	\$0	\$15,374	\$0
OC-12 Interoffice Mileage		Out of Term		1 Year		2 Year		3 Year		5 Year*	
		Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
Fixed		\$3,632	NA	\$3,182	NA	\$3,182	NA	\$2,595	NA	\$2,035	NA
Per Mile		\$775	NA	\$665	NA	\$665	NA	\$563	NA	\$530	NA

Note: OC-12c Access rates do not include applicable Interoffice Mileage.

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.2 PremierSERV<sup>SM</sup> Asynchronous Transfer Mode Service (Cont'd)

## 2.9.2.3 Rates and Charges – Tables (Cont'd)

B-ICI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1 Port	1.5Mbps	\$5,262 (I)	NA	\$4,629 (I)	\$600	\$3,330	\$600	\$2,332	\$0	\$1,310	\$0
Access	1.5Mbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total DS1 Port and Access	1.5Mbps	\$5,510 (I)	NA	\$4,856 (I)	\$1,000	\$3,548	\$1,000	\$2,540	\$0	\$1,514	\$0
DS3 Port	40Mbps	\$11,772 (I)	NA	\$10,824 (I)	\$1,250	\$8,006	\$1,250	\$5,850	\$0	\$3,492	\$0
Access	40Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total DS3 Port and Access	40Mbps	\$14,508 (I)	NA	\$13,409 (I)	\$2,500	\$10,443	\$2,500	\$7,835	\$0	\$5,163	\$0
OC-3c Port	149Mbps	\$15,177 (I)	NA	\$14,271 (I)	\$1,500	\$11,420	\$1,500	\$9,155	\$0	\$6,104	\$0
Access	149Mbps	\$2,867	NA	\$2,839	\$3,000	\$2,675	\$3,000	\$2,179	\$0	\$1,946	\$0
Total OC-3c Port and Access	149Mbps	\$18,044 (I)	NA	\$17,110 (I)	\$4,500	\$14,095	\$4,500	\$11,334	\$0	\$8,050	\$0
OC-3c Port	149Mbps	\$15,177 (I)	NA	\$14,271 (I)	\$1,500	\$11,420	\$1,500	\$9,155	\$0	\$6,104	\$0
Access (Protected)	149Mbps	\$3,867	NA	\$3,839	\$3,000	\$3,675	\$3,000	\$3,179	\$0	\$2,946	\$0
Total OC-3c Port and Access (Protected)	149Mbps	\$19,044 (I)	NA	\$18,110 (I)	\$4,500	\$15,095	\$4,500	\$12,334	\$0	\$9,050	\$0
OC-12c Port	599Mbps	\$28,700 (I)	NA	\$26,892 (I)	\$1,500	\$21,460	\$1,500	\$17,164	\$0	\$11,412	\$0
Access*	599Mbps	\$5,142	NA	\$4,686	\$6,000	\$4,686	\$6,000	\$3,886	\$0	\$2,962	\$0
Total OC-12c Port and Access	599Mbps	\$33,842 (I)	NA	\$31,578 (I)	\$7,500	\$26,146	\$7,500	\$21,050	\$0	\$14,374	\$0
OC-12c Port	599Mbps	\$28,700 (I)	NA	\$26,892 (I)	\$1,500	\$21,460	\$1,500	\$17,164	\$0	\$11,412	\$0
Access* (Protected)	599Mbps	\$6,142	NA	\$5,686	\$6,000	\$5,686	\$6,000	\$4,886	\$0	\$3,962	\$0
Total OC-12c Port and Access (Protected)	599Mbps	\$34,842 (I)	NA	\$32,578 (I)	\$7,500	\$27,146	\$7,500	\$22,050	\$0	\$15,374	\$0
OC-12 Interoffice Mileage		Out of Term		1 Year		2 Year		3 Year		5 Year*	
		Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
Fixed		\$3,632	NA	\$3,182	NA	\$3,182	NA	\$2,595	NA	\$2,035	NA
Per Mile		\$775	NA	\$665	NA	\$665	NA	\$563	NA	\$530	NA

Note: OC-12c Access rates do not include applicable Interoffice Mileage.

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

**2. ADVANCED SERVICES (Cont'd)****SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service

## 2.9.3.1 Service Description

Effective September 30, 2011, PremierSERV<sup>SM</sup> Frame Relay service defined in this section of these Terms and Conditions will no longer be available to new customers. Existing term plan customers of PremierSERV Frame Relay Service may add, move, remove or change lines and/or locations in accordance with the terms and conditions of their current term plan agreement for the duration of their current term plan agreement, but may not enter into any new term plan agreements. The Company will support one extension of an existing non-expired term plan agreement past its current term for twelve (12) months, provided the extension is signed on or before June 30, 2013. Upon expiration of the extension and for existing customers who do not extend an existing non-expired term plan agreement, service will continue on a month-to-month basis until the service is discontinued on at least 30 days prior notice by the customer or on at least 30 days notice (or such longer period as may be required by the Commission) by the Company.

PremierSERV<sup>SM</sup> Frame Relay Service (FRS) is a public, metropolitan wide-area data service that provides high throughput and low delay. It utilizes advanced packet switching technology and highly reliable digital transmission facilities to provide the performance of leased lines and the flexibility and connectivity features of Local Area Networks (LANs) in an efficient, economical data delivery service.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables

UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS0	56Kbps	\$136	NA	\$113	\$350	\$96	\$350	\$93	\$0	\$86	\$0
DS0	64Kbps	\$136	NA	\$113	\$350	\$96	\$350	\$93	\$0	\$86	\$0
Fractional DS1	128Kbps	\$291	NA	\$267	\$400	\$223	\$400	\$213	\$0	\$208	\$0
Fractional DS1	256Kbps	\$891	NA	\$818	\$400	\$681	\$400	\$648	\$0	\$441	\$0
Fractional DS1	384Kbps	\$954	NA	\$876	\$400	\$725	\$400	\$698	\$0	\$473	\$0
Fractional DS1	512Kbps	\$1,001	NA	\$921	\$400	\$766	\$400	\$734	\$0	\$497	\$0
Fractional DS1	768Kbps	\$1,061	NA	\$975	\$400	\$809	\$400	\$776	\$0	\$525	\$0
DS1	1.5Mbps	\$1,554	NA	\$1,426	\$450	\$1,188	\$450	\$1,136	\$0	\$770	\$0
DS3	40Mbps	\$9,172	NA	\$8,664	\$1,000	\$7,703	\$1,000	\$6,653	\$0	\$3,890	\$0

Multilink UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$2,063	NA	\$1,983	\$1,200	\$1,900	\$1,200	\$1,815	\$0	\$1,232	\$0
3 DS1s Port	4.5Mbps	\$2,571	NA	\$2,466	\$1,200	\$2,366	\$1,200	\$2,261	\$0	\$1,535	\$0
4 DS1s Port	6.0Mbps	\$3,006	NA	\$2,886	\$1,200	\$2,764	\$1,200	\$2,645	\$0	\$1,794	\$0
5 DS1s Port	7.6Mbps	\$3,395	NA	\$3,258	\$1,200	\$3,123	\$1,200	\$2,987	\$0	\$2,026	\$0
6 DS1s Port	9.1Mbps	\$3,747	NA	\$3,598	\$1,200	\$3,446	\$1,200	\$3,298	\$0	\$2,236	\$0
7 DS1s Port	10.6Mbps	\$4,074	NA	\$3,912	\$1,200	\$3,747	\$1,200	\$3,585	\$0	\$2,433	\$0
8 DS1s Port	12.1Mbps	\$4,380	NA	\$4,204	\$1,200	\$4,031	\$1,200	\$3,855	\$0	\$2,615	\$0

NNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$1,554	NA	\$1,426	\$450	\$1,188	\$450	\$1,136	\$0	\$770	\$0
DS3	40Mbps	\$9,172	NA	\$8,664	\$1,000	\$7,703	\$1,000	\$6,653	\$0	\$3,890	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables

UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS0	56Kbps	\$136	NA	\$113	\$350	\$96	\$350	\$93	\$0	\$86	\$0
DS0	64Kbps	\$136	NA	\$113	\$350	\$96	\$350	\$93	\$0	\$86	\$0
Fractional DS1	128Kbps	\$291	NA	\$267	\$400	\$223	\$400	\$213	\$0	\$208	\$0
Fractional DS1	256Kbps	\$1,070 (I)	NA	\$982 (I)	\$400	\$818 (I)	\$400	\$648	\$0	\$441	\$0
Fractional DS1	384Kbps	\$1,145 (I)	NA	\$1,052 (I)	\$400	\$870 (I)	\$400	\$698	\$0	\$473	\$0
Fractional DS1	512Kbps	\$1,202 (I)	NA	\$1,106 (I)	\$400	\$920 (I)	\$400	\$734	\$0	\$497	\$0
Fractional DS1	768Kbps	\$1,274 (I)	NA	\$1,170 (I)	\$400	\$971 (I)	\$400	\$776	\$0	\$525	\$0
DS1	1.5Mbps	\$1,865 (I)	NA	\$1,712 (I)	\$450	\$1,426 (I)	\$450	\$1,136	\$0	\$770	\$0
DS3	40Mbps	\$11,007 (I)	NA	\$10,397 (I)	\$1,000	\$9,244 (I)	\$1,000	\$6,653	\$0	\$3,890	\$0

Multilink UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$2,476 (I)	NA	\$2,380 (I)	\$1,200	\$2,280 (I)	\$1,200	\$1,815	\$0	\$1,232	\$0
3 DS1s Port	4.5Mbps	\$3,086 (I)	NA	\$2,960 (I)	\$1,200	\$2,840 (I)	\$1,200	\$2,261	\$0	\$1,535	\$0
4 DS1s Port	6.0Mbps	\$3,608 (I)	NA	\$3,464 (I)	\$1,200	\$3,317 (I)	\$1,200	\$2,645	\$0	\$1,794	\$0
5 DS1s Port	7.6Mbps	\$4,074 (I)	NA	\$3,910 (I)	\$1,200	\$3,748 (I)	\$1,200	\$2,987	\$0	\$2,026	\$0
6 DS1s Port	9.1Mbps	\$4,497 (I)	NA	\$4,318 (I)	\$1,200	\$4,136 (I)	\$1,200	\$3,298	\$0	\$2,236	\$0
7 DS1s Port	10.6Mbps	\$4,889 (I)	NA	\$4,695 (I)	\$1,200	\$4,497 (I)	\$1,200	\$3,585	\$0	\$2,433	\$0
8 DS1s Port	12.1Mbps	\$5,256 (I)	NA	\$5,045 (I)	\$1,200	\$4,838 (I)	\$1,200	\$3,855	\$0	\$2,615	\$0

NNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NR C	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$1,865 (I)	NA	\$1,712 (I)	\$450	\$1,426 (I)	\$450	\$1,136	\$0	\$770	\$0
DS3	40Mbps	\$11,007 (I)	NA	\$10,397 (I)	\$1,000	\$9,244 (I)	\$1,000	\$6,653	\$0	\$3,890	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables

UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS0	56Kbps	\$136	NA	\$113	\$350	\$96	\$350	\$93	\$0	\$86	\$0
DS0	64Kbps	\$136	NA	\$113	\$350	\$96	\$350	\$93	\$0	\$86	\$0
Fractional DS1	128Kbps	\$291	NA	\$267	\$400	\$223	\$400	\$213	\$0	\$208	\$0
Fractional DS1	256Kbps	\$1,284 (I)	NA	\$1,179 (I)	\$400	\$818	\$400	\$648	\$0	\$441	\$0
Fractional DS1	384Kbps	\$1,374 (I)	NA	\$1,263 (I)	\$400	\$870	\$400	\$698	\$0	\$473	\$0
Fractional DS1	512Kbps	\$1,443 (I)	NA	\$1,328 (I)	\$400	\$920	\$400	\$734	\$0	\$497	\$0
Fractional DS1	768Kbps	\$1,529 (I)	NA	\$1,404 (I)	\$400	\$971	\$400	\$776	\$0	\$525	\$0
DS1	1.5Mbps	\$2,238 (I)	NA	\$2,055 (I)	\$450	\$1,426	\$450	\$1,136	\$0	\$770	\$0
DS3	40Mbps	\$13,209 (I)	NA	\$12,477 (I)	\$1,000	\$9,244	\$1,000	\$6,653	\$0	\$3,890	\$0

Multilink UNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$2,972 (I)	NA	\$2,856 (I)	\$1,200	\$2,280	\$1,200	\$1,815	\$0	\$1,232	\$0
3 DS1s Port	4.5Mbps	\$3,704 (I)	NA	\$3,552 (I)	\$1,200	\$2,840	\$1,200	\$2,261	\$0	\$1,535	\$0
4 DS1s Port	6.0Mbps	\$4,330 (I)	NA	\$4,157 (I)	\$1,200	\$3,317	\$1,200	\$2,645	\$0	\$1,794	\$0
5 DS1s Port	7.6Mbps	\$4,889 (I)	NA	\$4,692 (I)	\$1,200	\$3,748	\$1,200	\$2,987	\$0	\$2,026	\$0
6 DS1s Port	9.1Mbps	\$5,397 (I)	NA	\$5,182 (I)	\$1,200	\$4,136	\$1,200	\$3,298	\$0	\$2,236	\$0
7 DS1s Port	10.6Mbps	\$5,867 (I)	NA	\$5,634 (I)	\$1,200	\$4,497	\$1,200	\$3,585	\$0	\$2,433	\$0
8 DS1s Port	12.1Mbps	\$6,308 (I)	NA	\$6,054 (I)	\$1,200	\$4,838	\$1,200	\$3,855	\$0	\$2,615	\$0

NNI Port Only		Out of Term		1 Year		2 Year		3 Year		5 Year	
Bandwidth	Speed	Monthly	NR C	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1	1.5Mbps	\$2,238 (I)	NA	\$2,055 (I)	\$450	\$1,426	\$450	\$1,136	\$0	\$770	\$0
DS3	40Mbps	\$13,209 (I)	NA	\$12,477 (I)	\$1,000	\$9,244	\$1,000	\$6,653	\$0	\$3,890	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables (Cont'd)

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS0 Port	56Kbps	\$136	NA	\$113	\$350	\$96	\$350	\$93	\$0	\$86	\$0
Access	56Kbps	\$115	NA	\$96	\$350	\$93	\$350	\$91	\$0	\$83	\$0
Total DS0 Port and Access	56Kbps	\$251	NA	\$209	\$700	\$189	\$700	\$184	\$0	\$169	\$0
DS0 Port	64Kbps	\$136	NA	\$113	\$350	\$96	\$350	\$93	\$0	\$86	\$0
Access	64Kbps	\$115	NA	\$96	\$350	\$93	\$350	\$91	\$0	\$83	\$0
Total DS0 Port and Access	64Kbps	\$251	NA	\$209	\$700	\$189	\$700	\$184	\$0	\$169	\$0
Fractional DS1 Port	128Kbps	\$291	NA	\$267	\$400	\$223	\$400	\$213	\$0	\$208	\$0
Access	128Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	128Kbps	\$539	NA	\$494	\$800	\$441	\$800	\$421	\$0	\$412	\$0
Fractional DS1 Port	256Kbps	\$891	NA	\$818	\$400	\$681	\$400	\$648	\$0	\$441	\$0
Access	256Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	256Kbps	\$1,139	NA	\$1,045	\$800	\$899	\$800	\$856	\$0	\$645	\$0
Fractional DS1 Port	384Kbps	\$954	NA	\$876	\$400	\$725	\$400	\$698	\$0	\$473	\$0
Access	384Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	384Kbps	\$1,202	NA	\$1,103	\$800	\$943	\$800	\$906	\$0	\$677	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables (Cont'd)

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS0 Port	56Kbps	\$136	NA	\$113	\$350	\$96	\$350	\$93	\$0	\$86	\$0
Access	56Kbps	\$115	NA	\$96	\$350	\$93	\$350	\$91	\$0	\$83	\$0
Total DS0 Port and Access	56Kbps	\$251	NA	\$209	\$700	\$189	\$700	\$184	\$0	\$169	\$0
DS0 Port	64Kbps	\$136	NA	\$113	\$350	\$96	\$350	\$93	\$0	\$86	\$0
Access	64Kbps	\$115	NA	\$96	\$350	\$93	\$350	\$91	\$0	\$83	\$0
Total DS0 Port and Access	64Kbps	\$251	NA	\$209	\$700	\$189	\$700	\$184	\$0	\$169	\$0
Fractional DS1 Port	128Kbps	\$291	NA	\$267	\$400	\$223	\$400	\$213	\$0	\$208	\$0
Access	128Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	128Kbps	\$539	NA	\$494	\$800	\$441	\$800	\$421	\$0	\$412	\$0
Fractional DS1 Port	256Kbps	\$1,070 (I)	NA	\$982 (I)	\$400	\$818 (I)	\$400	\$648	\$0	\$441	\$0
Access	256Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	256Kbps	\$1,318 (I)	NA	\$1,209 (I)	\$800	\$1,036 (I)	\$800	\$856	\$0	\$645	\$0
Fractional DS1 Port	384Kbps	\$1,145 (I)	NA	\$1,052 (I)	\$400	\$870 (I)	\$400	\$698	\$0	\$473	\$0
Access	384Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	384Kbps	\$1,393 (I)	NA	\$1,279 (I)	\$800	\$1,088 (I)	\$800	\$906	\$0	\$677	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables (Cont'd)

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS0 Port	56Kbps	\$136	NA	\$113	\$350	\$96	\$350	\$93	\$0	\$86	\$0
Access	56Kbps	\$115	NA	\$96	\$350	\$93	\$350	\$91	\$0	\$83	\$0
Total DS0 Port and Access	56Kbps	\$251	NA	\$209	\$700	\$189	\$700	\$184	\$0	\$169	\$0
DS0 Port	64Kbps	\$136	NA	\$113	\$350	\$96	\$350	\$93	\$0	\$86	\$0
Access	64Kbps	\$115	NA	\$96	\$350	\$93	\$350	\$91	\$0	\$83	\$0
Total DS0 Port and Access	64Kbps	\$251	NA	\$209	\$700	\$189	\$700	\$184	\$0	\$169	\$0
Fractional DS1 Port	128Kbps	\$291	NA	\$267	\$400	\$223	\$400	\$213	\$0	\$208	\$0
Access	128Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	128Kbps	\$539	NA	\$494	\$800	\$441	\$800	\$421	\$0	\$412	\$0
Fractional DS1 Port	256Kbps	\$1,284 (I)	NA	\$1,179 (I)	\$400	\$818	\$400	\$648	\$0	\$441	\$0
Access	256Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	256Kbps	\$1,532 (I)	NA	\$1,406 (I)	\$800	\$1,036	\$800	\$856	\$0	\$645	\$0
Fractional DS1 Port	384Kbps	\$1,374 (I)	NA	\$1,263 (I)	\$400	\$870	\$400	\$698	\$0	\$473	\$0
Access	384Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	384Kbps	\$1,622(I)	NA	\$1,490 (I)	\$800	\$1,088	\$800	\$906	\$0	\$677	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables (Cont'd)

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
Fractional DS1 Port	512Kbps	\$1,001	NA	\$921	\$400	\$766	\$400	\$734	\$0	\$497	\$0
Access	512Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	512Kbps	\$1,249	NA	\$1,148	\$800	\$984	\$800	\$942	\$0	\$701	\$0
Fractional DS1 Port	768Kbps	\$1,061	NA	\$975	\$400	\$809	\$400	\$776	\$0	\$525	\$0
Access	768Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	768Kbps	\$1,309	NA	\$1,202	\$800	\$1,027	\$800	\$984	\$0	\$729	\$0
DS1 Port	1.5Mbps	\$1,554	NA	\$1,426	\$450	\$1,188	\$450	\$1,136	\$0	\$770	\$0
Access	1.5Mbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total DS1 Port and Access	1.5Mbps	\$1,802	NA	\$1,653	\$850	\$1,406	\$850	\$1,344	\$0	\$974	\$0
DS3 Port	40Mbps	\$9,172	NA	\$8,664	\$1,000	\$7,703	\$1,000	\$6,653	\$0	\$3,890	\$0
Access	40Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total DS3 Port and Access	40Mbps	\$11,908	NA	\$11,249	\$2,250	\$10,140	\$2,250	\$8,638	\$0	\$5,561	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

**SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables (Cont'd)

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
Fractional DS1 Port	512Kbps	\$1,202 (I)	NA	\$1,106 (I)	\$400	\$920 (I)	\$400	\$734	\$0	\$497	\$0
Access	512Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	512Kbps	\$1,450 (I)	NA	\$1,333 (I)	\$800	\$1,138 (I)	\$800	\$942	\$0	\$701	\$0
Fractional DS1 Port	768Kbps	\$1,274 (I)	NA	\$1,170 (I)	\$400	\$971 (I)	\$400	\$776	\$0	\$525	\$0
Access	768Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	768Kbps	\$1,522 (I)	NA	\$1,397 (I)	\$800	\$1,189 (I)	\$800	\$984	\$0	\$729	\$0
DS1 Port	1.5Mbps	\$1,865 (I)	NA	\$1,712 (I)	\$450	\$1,426 (I)	\$450	\$1,136	\$0	\$770	\$0
Access	1.5Mbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total DS1 Port and Access	1.5Mbps	\$2,113 (I)	NA	\$1,939 (I)	\$850	\$1,644 (I)	\$850	\$1,344	\$0	\$974	\$0
DS3 Port	40Mbps	\$11,007 (I)	NA	\$10,397 (I)	\$1,000	\$9,244 (I)	\$1,000	\$6,653	\$0	\$3,890	\$0
Access	40Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total DS3 Port and Access	40Mbps	\$13,743 (I)	NA	\$12,982 (I)	\$2,250	\$11,681 (I)	\$2,250	\$8,638	\$0	\$5,561	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

**SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables (Cont'd)

UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
Fractional DS1 Port	512Kbps	\$1,443(I)	NA	\$1,328 (I)	\$400	\$920	\$400	\$734	\$0	\$497	\$0
Access	512Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	512Kbps	\$1,691 (I)	NA	\$1,555(I)	\$800	\$1,138	\$800	\$942	\$0	\$701	\$0
Fractional DS1 Port	768Kbps	\$1,529 (I)	NA	\$1,404 (I)	\$400	\$971	\$400	\$776	\$0	\$525	\$0
Access	768Kbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total Fractional DS1 Port and Access	768Kbps	\$1,777 (I)	NA	\$1,631 (I)	\$800	\$1,189	\$800	\$984	\$0	\$729	\$0
DS1 Port	1.5Mbps	\$2,238 (I)	NA	\$2,055 (I)	\$450	\$1,426	\$450	\$1,136	\$0	\$770	\$0
Access	1.5Mbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total DS1 Port and Access	1.5Mbps	\$2,486 (I)	NA	\$2,282 (I)	\$850	\$1,644	\$850	\$1,344	\$0	\$974	\$0
DS3 Port	40Mbps	\$13,209 (I)	NA	\$12,477 (I)	\$1,000	\$9,244	\$1,000	\$6,653	\$0	\$3,890	\$0
Access	40Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total DS3 Port and Access	40Mbps	\$15,945 (I)	NA	\$15,062 (I)	\$2,250	\$11,681	\$2,250	\$8,638	\$0	\$5,561	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables (Cont'd)

Multilink UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$2,063	NA	\$1,983	\$1,200	\$1,900	\$1,200	\$1,815	\$0	\$1,232	\$0
Access	3.0Mbps	\$496	NA	\$454	\$800	\$435	\$800	\$416	\$0	\$407	\$0
Total 2 DS1s Port and Access	3.0Mbps	\$2,559	NA	\$2,437	\$2,000	\$2,335	\$2,000	\$2,231	\$0	\$1,639	\$0
3 DS1s Port	4.5Mbps	\$2,571	NA	\$2,466	\$1,200	\$2,366	\$1,200	\$2,261	\$0	\$1,535	\$0
Access	4.5Mbps	\$744	NA	\$682	\$1,200	\$653	\$1,200	\$625	\$0	\$611	\$0
Total 3 DS1s Port and Access	4.5Mbps	\$3,315	NA	\$3,148	\$2,400	\$3,019	\$2,400	\$2,886	\$0	\$2,146	\$0
4 DS1s Port	6.0Mbps	\$3,006	NA	\$2,886	\$1,200	\$2,764	\$1,200	\$2,645	\$0	\$1,794	\$0
Access	6.0Mbps	\$992	NA	\$909	\$1,600	\$871	\$1,600	\$833	\$0	\$814	\$0
Total 4 DS1s Port and Access	6.0Mbps	\$3,998	NA	\$3,795	\$2,800	\$3,635	\$2,800	\$3,478	\$0	\$2,608	\$0
5 DS1s Port	7.6Mbps	\$3,395	NA	\$3,258	\$1,200	\$3,123	\$1,200	\$2,987	\$0	\$2,026	\$0
Access	7.6Mbps	\$1,240	NA	\$1,136	\$2,000	\$1,089	\$2,000	\$1,041	\$0	\$1,018	\$0
Total 5 DS1s Port and Access	7.6Mbps	\$4,635	NA	\$4,394	\$3,200	\$4,212	\$3,200	\$4,028	\$0	\$3,044	\$0
6 DS1s Port	9.1Mbps	\$3,747	NA	\$3,598	\$1,200	\$3,446	\$1,200	\$3,298	\$0	\$2,236	\$0
Access	9.1Mbps	\$1,487	NA	\$1,363	\$2,400	\$1,306	\$2,400	\$1,249	\$0	\$1,221	\$0
Total 6 DS1s Port and Access	9.1Mbps	\$5,234	NA	\$4,961	\$3,600	\$4,752	\$3,600	\$4,547	\$0	\$3,457	\$0
7 DS1s Port	10.6Mbps	\$4,074	NA	\$3,912	\$1,200	\$3,747	\$1,200	\$3,585	\$0	\$2,433	\$0
Access	10.6Mbps	\$1,735	NA	\$1,590	\$2,800	\$1,524	\$2,800	\$1,458	\$0	\$1,425	\$0
Total 7 DS1s Port and Access	10.6Mbps	\$5,809	NA	\$5,502	\$4,000	\$5,271	\$4,000	\$5,043	\$0	\$3,858	\$0
8 DS1s Port	12.1Mbps	\$4,380	NA	\$4,204	\$1,200	\$4,031	\$1,200	\$3,855	\$0	\$2,615	\$0
Access	12.1Mbps	\$1,983	NA	\$1,817	\$3,200	\$1,742	\$3,200	\$1,666	\$0	\$1,628	\$0
Total 8 DS1s Port and Access	12.1Mbps	\$6,363	NA	\$6,021	\$4,400	\$5,773	\$4,400	\$5,521	\$0	\$4,243	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables (Cont'd)

Multilink UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$2,476 (I)	NA	\$2,380 (I)	\$1,200	\$2,280 (I)	\$1,200	\$1,815	\$0	\$1,232	\$0
Access	3.0Mbps	\$496	NA	\$454	\$800	\$435	\$800	\$416	\$0	\$407	\$0
Total 2 DS1s Port and Access	3.0Mbps	\$2,972 (I)	NA	\$2,834 (I)	\$2,000	\$2,715 (I)	\$2,000	\$2,231	\$0	\$1,639	\$0
3 DS1s Port	4.5Mbps	\$3,086 (I)	NA	\$2,960 (I)	\$1,200	\$2,840 (I)	\$1,200	\$2,261	\$0	\$1,535	\$0
Access	4.5Mbps	\$744	NA	\$682	\$1,200	\$653	\$1,200	\$625	\$0	\$611	\$0
Total 3 DS1s Port and Access	4.5Mbps	\$3,830 (I)	NA	\$3,642 (I)	\$2,400	\$3,493 (I)	\$2,400	\$2,886	\$0	\$2,146	\$0
4 DS1s Port	6.0Mbps	\$3,608 (I)	NA	\$3,464 (I)	\$1,200	\$3,317 (I)	\$1,200	\$2,645	\$0	\$1,794	\$0
Access	6.0Mbps	\$992	NA	\$909	\$1,600	\$871	\$1,600	\$833	\$0	\$814	\$0
Total 4 DS1s Port and Access	6.0Mbps	\$4,600 (I)	NA	\$4,373 (I)	\$2,800	\$4,188 (I)	\$2,800	\$3,478	\$0	\$2,608	\$0
5 DS1s Port	7.6Mbps	\$4,074 (I)	NA	\$3,910 (I)	\$1,200	\$3,748 (I)	\$1,200	\$2,987	\$0	\$2,026	\$0
Access	7.6Mbps	\$1,240	NA	\$1,136	\$2,000	\$1,089	\$2,000	\$1,041	\$0	\$1,018	\$0
Total 5 DS1s Port and Access	7.6Mbps	\$5,314 (I)	NA	\$5,046 (I)	\$3,200	\$4,837 (I)	\$3,200	\$4,028	\$0	\$3,044	\$0
6 DS1s Port	9.1Mbps	\$4,497 (I)	NA	\$4,318 (I)	\$1,200	\$4,136 (I)	\$1,200	\$3,298	\$0	\$2,236	\$0
Access	9.1Mbps	\$1,487	NA	\$1,363	\$2,400	\$1,306	\$2,400	\$1,249	\$0	\$1,221	\$0
Total 6 DS1s Port and Access	9.1Mbps	\$5,984 (I)	NA	\$5,681 (I)	\$3,600	\$5,442 (I)	\$3,600	\$4,547	\$0	\$3,457	\$0
7 DS1s Port	10.6Mbps	\$4,889 (I)	NA	\$4,695 (I)	\$1,200	\$4,497 (I)	\$1,200	\$3,585	\$0	\$2,433	\$0
Access	10.6Mbps	\$1,735	NA	\$1,590	\$2,800	\$1,524	\$2,800	\$1,458	\$0	\$1,425	\$0
Total 7 DS1s Port and Access	10.6Mbps	\$6,624 (I)	NA	\$6,285 (I)	\$4,000	\$6,021 (I)	\$4,000	\$5,043	\$0	\$3,858	\$0
8 DS1s Port	12.1Mbps	\$5,256 (I)	NA	\$5,045 (I)	\$1,200	\$4,838 (I)	\$1,200	\$3,855	\$0	\$2,615	\$0
Access	12.1Mbps	\$1,983	NA	\$1,817	\$3,200	\$1,742	\$3,200	\$1,666	\$0	\$1,628	\$0
Total 8 DS1s Port and Access	12.1Mbps	\$7,239 (I)	NA	\$6,862 (I)	\$4,400	\$6,580 (I)	\$4,400	\$5,521	\$0	\$4,243	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables (Cont'd)

Multilink UNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
2 DS1s Port	3.0Mbps	\$2,972 (I)	NA	\$2,856 (I)	\$1,200	\$2,280	\$1,200	\$1,815	\$0	\$1,232	\$0
Access	3.0Mbps	\$496	NA	\$454	\$800	\$435	\$800	\$416	\$0	\$407	\$0
Total 2 DS1s Port and Access	3.0Mbps	\$3,468 (I)	NA	\$3,310 (I)	\$2,000	\$2,715	\$2,000	\$2,231	\$0	\$1,639	\$0
3 DS1s Port	4.5Mbps	\$3,704 (I)	NA	\$3,552 (I)	\$1,200	\$2,840	\$1,200	\$2,261	\$0	\$1,535	\$0
Access	4.5Mbps	\$744	NA	\$682	\$1,200	\$653	\$1,200	\$625	\$0	\$611	\$0
Total 3 DS1s Port and Access	4.5Mbps	\$4,448 (I)	NA	\$4,234 (I)	\$2,400	\$3,493	\$2,400	\$2,886	\$0	\$2,146	\$0
4 DS1s Port	6.0Mbps	\$4,330 (I)	NA	\$4,157 (I)	\$1,200	\$3,317	\$1,200	\$2,645	\$0	\$1,794	\$0
Access	6.0Mbps	\$992	NA	\$909	\$1,600	\$871	\$1,600	\$833	\$0	\$814	\$0
Total 4 DS1s Port and Access	6.0Mbps	\$5,322 (I)	NA	\$5,066 (I)	\$2,800	\$4,188	\$2,800	\$3,478	\$0	\$2,608	\$0
5 DS1s Port	7.6Mbps	\$4,889 (I)	NA	\$4,692 (I)	\$1,200	\$3,748	\$1,200	\$2,987	\$0	\$2,026	\$0
Access	7.6Mbps	\$1,240	NA	\$1,136	\$2,000	\$1,089	\$2,000	\$1,041	\$0	\$1,018	\$0
Total 5 DS1s Port and Access	7.6Mbps	\$6,129 (I)	NA	\$5,828 (I)	\$3,200	\$4,837	\$3,200	\$4,028	\$0	\$3,044	\$0
6 DS1s Port	9.1Mbps	\$5,397 (I)	NA	\$5,182 (I)	\$1,200	\$4,136	\$1,200	\$3,298	\$0	\$2,236	\$0
Access	9.1Mbps	\$1,487	NA	\$1,363	\$2,400	\$1,306	\$2,400	\$1,249	\$0	\$1,221	\$0
Total 6 DS1s Port and Access	9.1Mbps	\$6,884 (I)	NA	\$6,545 (I)	\$3,600	\$5,442	\$3,600	\$4,547	\$0	\$3,457	\$0
7 DS1s Port	10.6Mbps	\$5,867 (I)	NA	\$5,634 (I)	\$1,200	\$4,497	\$1,200	\$3,585	\$0	\$2,433	\$0
Access	10.6Mbps	\$1,735	NA	\$1,590	\$2,800	\$1,524	\$2,800	\$1,458	\$0	\$1,425	\$0
Total 7 DS1s Port and Access	10.6Mbps	\$7,602 (I)	NA	\$7,224 (I)	\$4,000	\$6,021	\$4,000	\$5,043	\$0	\$3,858	\$0
8 DS1s Port	12.1Mbps	\$6,308 (I)	NA	\$6,054 (I)	\$1,200	\$4,838	\$1,200	\$3,855	\$0	\$2,615	\$0
Access	12.1Mbps	\$1,983	NA	\$1,817	\$3,200	\$1,742	\$3,200	\$1,666	\$0	\$1,628	\$0
Total 8 DS1s Port and Access	12.1Mbps	\$8,291 (I)	NA	\$7,871 (I)	\$4,400	\$6,580	\$4,400	\$5,521	\$0	\$4,243	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers.

## 2. ADVANCED SERVICES (Cont'd)

**SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables (Cont'd)

NNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1 Port	1.5Mbps	\$1,554	NA	\$1,426	\$450	\$1,188	\$450	\$1,136	\$0	\$770	\$0
Access	1.5Mbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total DS1 Port and Access	1.5Mbps	\$1,802	NA	\$1,653	\$850	\$1,406	\$850	\$1,344	\$0	\$974	\$0
DS3 Port	40Mbps	\$9,172	NA	\$8,664	\$1,000	\$7,703	\$1,000	\$6,653	\$0	\$3,890	\$0
Access	40Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total DS3 Port and Access	40Mbps	\$11,908	NA	\$11,249	\$2,250	\$10,140	\$2,250	\$8,638	\$0	\$5,561	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers

## 2. ADVANCED SERVICES (Cont'd)

**SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables (Cont'd)

NNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1 Port	1.5Mbps	\$1,865 (I)	NA	\$1,712 (I)	\$450	\$1,426 (I)	\$450	\$1,136	\$0	\$770	\$0
Access	1.5Mbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total DS1 Port and Access	1.5Mbps	\$2,113 (I)	NA	\$1,939 (I)	\$850	\$1,644 (I)	\$850	\$1,344	\$0	\$974	\$0
DS3 Port	40Mbps	\$11,007 (I)	NA	\$10,397 (I)	\$1,000	\$9,244 (I)	\$1,000	\$6,653	\$0	\$3,890	\$0
Access	40Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total DS3 Port and Access	40Mbps	\$13,743 (I)	NA	\$12,982 (I)	\$2,250	\$11,681 (I)	\$2,250	\$8,638	\$0	\$5,561	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers

## 2. ADVANCED SERVICES (Cont'd)

**SECTION 2.9 – PREMIERSERV<sup>SM</sup> BROADBAND FAST PACKET SERVICES (Cont'd)**2.9.3 PremierSERV<sup>SM</sup> Frame Relay Service (Cont'd)

## 2.9.3.3 Rates and Charges – Tables (Cont'd)

NNI Port and Access		Out of Term		1 Year		2 Year		3 Year		5 Year*	
Bandwidth	Speed	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC	Monthly	NRC
DS1 Port	1.5Mbps	\$2,238 (I)	NA	\$2,055 (I)	\$450	\$1,426	\$450	\$1,136	\$0	\$770	\$0
Access	1.5Mbps	\$248	NA	\$227	\$400	\$218	\$400	\$208	\$0	\$204	\$0
Total DS1 Port and Access	1.5Mbps	\$2,486 (I)	NA	\$2,282 (I)	\$850	\$1,644	\$850	\$1,344	\$0	\$974	\$0
DS3 Port	40Mbps	\$13,209 (I)	NA	\$12,477 (I)	\$1,000	\$9,244	\$1,000	\$6,653	\$0	\$3,890	\$0
Access	40Mbps	\$2,736	NA	\$2,585	\$1,250	\$2,437	\$1,250	\$1,985	\$0	\$1,671	\$0
Total DS3 Port and Access	40Mbps	\$15,945 (I)	NA	\$15,062 (I)	\$2,250	\$11,681	\$2,250	\$8,638	\$0	\$5,561	\$0

\* Effective March 19, 2010, 5 Year terms are not available to new customers

**3. DIGITAL DATA OVER VOICE (DIGITAL DOV)<sup>/1/</sup>****/2/****A. DESCRIPTION****1. DEFINITIONS****CHANNEL**

The term "Channel" denotes a path (or paths) for electrical communication between two or more customer premises or Company offices.

**DATA/VOICE MULTIPLEXER (DVM)**

A device which enables digital data and analog voice signals to be transmitted simultaneously over one physical channel.

**LOCAL LOOP**

The term "Local Loop" denotes a physical connection, including drop, between the customer or user premises and the Company serving central office.

**2. SERVICE****a. Basic Service**

Digital Data Over Voice (Digital DOV) is a service that transports a synchronous or asynchronous digital data signal over the local loop of a single party measured business exchange telephone service line and allows for the simultaneous transmission of both digital data signals and analog voice signals. A Data/Voice Multiplexer (DVM) provided by and maintained by the Company in the Company's Central Office is connected to the local loop of the customer's single party measured business exchange telephone line. The service is available with a fixed transmission speed of either 2.4 or 9.6 Kbps. Customer provided equipment (CPE) allows the service to accept either synchronous or asynchronous digital data. The CPE converts asynchronous digital data into a synchronous format for transmission on the Company's local loop.

**/2/**

<sup>/1/</sup> Frozen/Grandfathered, Digital Data Over Voice (DDOV), effective April 20, 2012;  
To be withdrawn effective July 1, 2012.

(N)  
(N)

<sup>/2/</sup> Material formerly appeared in Part 6, Section 7, Sheet 1.

**3. RESERVED**

(C)  
(D)

(D)

**3. PREMIERE COMMUNICATIONS SYSTEMS SERVICE/ PREMIERE 6<sup>/1/</sup>****/2/(C)****A. DESCRIPTION**

Premiere Communications System is an optional telephone service arrangement of central office features furnished to individual line business and residence customers wishing to combine two exchange access lines or up to six exchange access lines into a Premiere 6. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit.

**1. Basic Package Features - Premiere 6****Premiere 6 Call Hold**

A call can be placed on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pick up feature.

**Premiere 6 Call Pickup**

A call can be answered which has been directed to another line in the Premiere group.

**/2/**

<sup>/1/</sup> Premier 6, a Premiere Communications Systems Service was Grandfathered on February 16, 1987. For information regarding Frozen/Grandfathered services, See Part 2, Section 2.

<sup>/2/</sup> Material formerly appeared in Part 6, Section 6, Sheet 1.

**3. DIGITAL DATA OVER VOICE (DIGITAL DOV)<sup>/1/</sup> (Cont'd)**

/2/

**A. DESCRIPTION (Cont'd)****2. SERVICE (Cont'd)****b. Sub-rate Multiplexing Service**

This service allows the customer to sub-rate multiplex Digital DOV data lines at a serving Central Office. Only digital DOV lines served by the same Central Office can be multiplexed together and the Digital DOV lines must be of the same transmission speed. Up to 20 lines at 2.4 Kbps and 5 lines at 9.6 Kbps can be sub-rate multiplexed. The sub-rate multiplexed output is a 56 Kbps signal that is transported through the Advanced Digital Network (ADN). A 56 Kbps ADN line carries the aggregated Digital DOV data lines to the destination customer premises, where CPE de-multiplexes the data lines.

Digital DOV service is provided on a 24 hour Basis. Digital DOV utilizes standards as described in the following Technical Publications:

PUB L-780080-PB "Service Description and Interface Requirements for Data Over Voice to Pacific Bell Data Services."

/2/

Bellcore Technical Advisory TA-TSY-000280, "Digital Cross-Connect System (DCS) requirements and Objectives for the Sub-Rate Data Cross-Connect (SRDC) feature."

<sup>/1/</sup> Frozen/Grandfathered, Digital Data Over Voice (DDOV), effective April 20, 2012;  
To be withdrawn effective July 1, 2012.

(N)  
(N)

<sup>/2/</sup> Material formerly appeared in Part 6, Section 7, Sheet 2.

**3. RESERVED**

(C)  
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3. PREMIERE COMMUNICATIONS SYSTEMS SERVICE/PREMIERE 6<sup>/1</sup> (cont'd)

/2/ (C)

## A. DESCRIPTION (cont'd)

## 1. Basic Package Features - Premiere 6 (cont'd)

## Premiere 6 Three-Way Calling

A call in progress can be placed on hold and a second call completed while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

## Premiere 6 Intercom

Up to five other lines can be dialed in the same premiere group by dialing an access code followed by a single digit. Two user stations with same line number cannot access each other utilizing the Intercom feature.

## Premiere 6 Call Transfer

Any established call can be transferred to another line within or outside the Premiere group. One person on the final connection must still be within the Premiere group.

## 2. Optional Line Features - Premiere 6

## Premiere 6 Busy Call Forwarding/Delay Call Forwarding

This line feature automatically transfers incoming calls that encounter a(1) busy condition and/or a (2) don't answer condition after a preselected number of rings (from 1 to 7) on the subscribing Premiere equipped line to an alternate designated line within the Premiere group. Because of technical limitations, the actual number of ring cycles before a don't answer call is transferred may vary slightly from the preset value. The number to which calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer. Changes to the feature must be requested from the Company.

## Premiere 6 Call Forwarding

All calls made to the subscribing line are automatically transferred to a different line, within or outside the Premiere group.

/2/

/1/ Premiere 6, a Premiere Communications Systems Service was Grandfathered on February 16, 1987. For details on Frozen/Grandfathered services, See Part 2, Section 2.

/2/ Material formerly appeared in Part 6, Section 6, Sheet 2.

**3. DIGITAL DATA OVER VOICE (DIGITAL DOV)<sup>/1/</sup> (Cont'd)****/2/****B. REGULATIONS****1. AVAILABILITY OF SERVICE**

- a. Digital DOV will be furnished within each Service Area where facilities and operating conditions permit.
- b. The local loop furnished as a part of the single party measured business exchange telephone service line must be a two-wire loop start, must be provisioned via non-loaded copper facilities, may contain only one Bridge Tap section of less than 2,000 feet, and must not exceed 15,000 feet in length.

**2. HIGH VOLTAGE PROTECTION**

Company exchange and private line services extending to electric power generating stations, co-generating stations, substations, distributing power station locations, and other similar locations may require special equipment to isolate or neutralize Ground Potential Rise (GPR) and/or induced voltage caused by faults in the electric power system.

Regulations, Rates and Charges for this service are in Guidebook, Part 8, Section 8.

**3. USE OF SERVICE**

- a. The customer must provide information regarding the intended use of the service sufficient to permit the Company to furnish and maintain the service ordered and assure that Guidebook regulations are followed.
- b. Unlawful Use

The services furnished under this Guidebook shall not be used for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking.

**/2/**

<sup>/1/</sup> Frozen/Grandfathered, Digital Data Over Voice (DDOV), effective April 20, 2012;  
To be withdrawn effective July 1, 2012.

(N)  
(N)

<sup>/2/</sup> Material formerly appeared in Part 6, Section 7, Sheet 3.

**3. RESERVED**

(C)  
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**3. PREMIERE COMMUNICATIONS SYSTEMS SERVICE/PREMIERE 6<sup>/1</sup> (cont'd)**

/2/(C)

**A. DESCRIPTION (cont'd)****2. Optional Line Features - Premiere 6 (cont'd)****Premiere Call Waiting**

A tone burst is provided to alert a user on an existing call that another call is waiting.

**3. Optional Group Features - Premiere 6****Premiere 6 Customer Changeable Speed Calling**

Allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by two digits, a customer can dial up 30 preprogrammed numbers. All lines in a Premiere group share the same list which can be programmed from a customer specified line.

**Premiere 6 Distinctive Ringing**

Allows a customer to distinguish between incoming and intercom calls by providing distinctive ringing patterns. Premiere lines equipped for distinctive ringing which are also assigned the Call Waiting feature will receive distinctive tones on incoming and intercom calls which are waiting.

**Premiere 6 800 Service Access**

Allows access to 800 Service by dialing a separate access line not included as part of the Premiere System.

/2/

/1/ Premiere 6, a Premiere Communications Systems Service was Grandfathered on February 16, 1987. For details on Frozen/Grandfathered services, See Part 2, Section 2.

/2/ Material formerly appeared in Part 6, Section 6, Sheet 3.

3. DIGITAL DATA OVER VOICE (DIGITAL DOV)<sup>/1/</sup> (Cont'd)

/3/

## B. REGULATIONS (Cont'd)

## 4. CONNECTION OF SERVICE

## a. CUSTOMER TELEPHONE SERVICE

The customer or user must maintain single party measured business exchange telephone service which terminates at his or her premises in order to be served by Digital DOV service. Digital DOV service is not available with Centrex, PBX, Coin, COPT, 800 Services, 900<sup>/2/</sup>, Foreign Exchange, Residence, Flat-Rate or Dedicated services. In the event the customer or user's telephone service is terminated for any reason, Digital DOV service will also be terminated.

(C)

## b. CUSTOMER PROVIDED EQUIPMENT

The customer or user is responsible for all premises wiring beyond the Company demarcation point. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment provided by the customer or user as specified in California Guidebook Part 8, Section 8. The CPE requirement for Digital DOV service is described as follows:

## (1) Basic Service

The customer or user shall provide a compatible DVM and standard EIA RS232 interface which will be located at the premises served by the single party measured business exchange telephone service. Some DVMs have toggle switches for selecting either synchronous or asynchronous digital data input. To aid both the customer and the Company in maintaining the correct switch position, the customer orders this service as either synchronous or asynchronous.

## (2) Sub-rate Multiplexing Service

This service requires a CPE sub-rate multiplexer at the customer premises where the ADN line terminates. The CPE sub-rate multiplexer must comply with Bellcore Technical Advisory TA-TSY-000280 except when the ADN line is carried to the terminating premises on a T-1 (1.544 Mbps) line. The Digital DOV lines at the originating customer premises use the same CPE described in 2.a. Basic Service preceding.

/3/

/1/ Frozen/Grandfathered, Digital Data Over Voice (DDOV), effective April 20, 2012;  
To be withdrawn effective July 1, 2012.

(N)

(N)

/2/ California 900 and California 976 services withdrawn effective November 1, 2010.

(C)

/3/ Material formerly appeared in Part 6, Section 7, Sheet 4.

**3. RESERVED**

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**3. PREMIERE COMMUNICATIONS SYSTEMS SERVICE/PREMIERE 6<sup>/1</sup> (cont'd)****/2/(C)****B. REGULATIONS**

1. The Company may furnish Premiere where there is available central office equipment with the proper program updates as determined by the Company.
2. Premiere is available on all individual business and residence access lines other than public or semi-public service lines.
3. A customer or customers may choose to combine access lines terminating at different premises into a Premiere 6. All access lines combined in a Premiere 6 must be served by the same central office.
4. The combining of access lines carrying different classes of service designations into a Premiere 6 is permitted.
5. All Premiere lines must be equipped for Touch-Tone signaling.
6. The quality of transmission for calls utilizing Premiere Call Forwarding or Premiere Three-Way Calling may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission on such calls.
7. Different customers may arrange to have their individual access lines combined in a common Premiere 6.

In the case where either of the optional group features Premiere Customer Changeable Speed Calling or Premiere Distinctive Ringing are ordered, an agreement must be reached between customers and Company as to which customer will be responsible for these particular features.

8. A customer with a line equipped with Premiere Call Forwarding is responsible for the payment of any applicable charges for each completed call between the subscribing line and the forwarded to line. This charge for local, message unit, zone calling units or dial station toll applies to all forwarding calls that are answered at the forwarded to line station.

**/2/**

**/1/** Premiere 6, a Premiere Communications Systems Service was Grandfathered on February 16, 1987. For details on Frozen/Grandfathered services, See Part 2, Section 2.

**/2/** Material formerly appeared in Part 6, Section 6, Sheet 4.

3. DIGITAL DATA OVER VOICE (DIGITAL DOV)<sup>/1/</sup> (Cont'd)

/3/

## B. REGULATIONS (Cont'd)

## 4. CONNECTION OF SERVICE

## c. DATA TRANSPORT

## (1) Basic Service

Data transport is point to point; both end points must be served by a single Central Office. Each end point requires Digital DOV service from the customer premises to the serving Central Office. A packet switching network<sup>/2/</sup> service which provides for routing of packets of digital information on digital transmission facilities must be obtained by the customer or user. One of the end points will terminate at the premises of a packet switching network<sup>/2/</sup> provider. The customer subscribes to Digital DOV service for the end point from the customer premises to the serving Central Office; the packet switching network service<sup>/2/</sup> provider subscribes to Digital DOV for the other end point from its premises to that same serving Central Office.

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(C)

## (2) Sub-Rate Multiplexing Service

The output of the sub-rate multiplexing service is connected to a 56 Kbps ADN line. ADN provides the Transport of the aggregated Digital DOV lines from the originating serving Central Office to the destination customer premises. The ADN line requires the Secondary Channel optional feature except when carried on a T-1 (1.544 Mbps) circuit to the destination customer premises. No other ADN features are supported by Digital DOV. When ordering the ADN line the customer must also order either a 10 or 20 slot multiplexer for 2.4 Kbps service, or 5 slot mux for 9.6 Kbps service. There is no additional charge for the multiplexer. The customer orders a new ADN line, with one of these multiplexers, each time the multiplexer slots are at capacity or the customer wishes to change between the types of multiplexers. This service does not require a packet switching service<sup>1</sup>.

Nothing contained in this Guidebook shall be construed as establishing any agency agreement, partnership or joint venture between the Company and any public packet switching provider<sup>/2/</sup>.

/3/ (C)

/1/ Frozen/Grandfathered, Digital Data Over Voice (DDOV), effective April 20, 2012;  
To be withdrawn effective July 1, 2012.

(N)

(N)

/2/ Frozen/Grandfathered Service effective October 12, 2004. See General Regulations, Schedule Cal. P.U.C. No. A2.1.2, A.4.

/3/ (C)

/3/ Material formerly appeared in Part 6, Section 7, Sheet 5.

**3. RESERVED**

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(D)

**3. PREMIERE COMMUNICATIONS SYSTEMS SERVICE/PREMIERE 6<sup>/1/</sup> (cont'd)****/2/(C)****B. REGULATIONS (cont'd)**

10. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another.
11. The Company may discontinue the telephone service of a customer with Premiere service for nonpayment or noncompliance with other rules. Refer to Schedule Cal.P.U.C. No. A2.1.11.
12. Temporary Service is not offered with Premiere service.
13. The limitation of the Company's liability is set forth in Guidebook, Part 2, Section 2.
14. A minimum of two (2) lines will be needed to establish a Premiere 6 System.
15. Unless otherwise specifically stated in this tariff schedule, Premiere Communications System Service, access lines will be treated as Individual Line Business and/or Residence Service and all applicable tariff schedules of the Company will apply.
16. The Company is not responsible for incompatibility between Company provided service and customer-provided terminal equipment as set forth Guidebook, Part 8, Section 8.
17. A control account is necessary with any Premiere 6 System so central office translations can be provided to activate the Intercom feature. An agreement must be reached between the customer(s) and the Company as to which customer will be designated as the control account. The customer of the control account is also responsible for handling order inquiries and maintenance problems with the Company.

**/2/**

<sup>/1/</sup> Premiere 6, a Premiere Communications Systems Service was Grandfathered on February 16, 1987. For details on Frozen/Grandfathered services, See Part 2, Section 2.

<sup>/2/</sup> Material formerly appeared in Part 6, Section 6, Sheet 5.

**3. DIGITAL DATA OVER VOICE (DIGITAL DOV)<sup>/1/</sup> (Cont'd)****/2/****B. REGULATIONS (Cont'd)****5. VIOLATION OF REGULATIONS**

See Guidebook, Part 8, Section 8.

**6. RESPONSIBILITY OF THE CUSTOMER**

- a. Digital DOV is available under this Guidebook for use in connection with terminal equipment provided by a customer or user. The operating characteristics of such equipment shall be such as not to interfere with any of the services offered by the Company. Such use is subject to further provisions that the equipment provided by a customer or user does not endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company services. Upon notice from the Company that the equipment provided by a customer or user is causing or is likely to cause such hazard or interference the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
- b. The customer shall be responsible for placing all orders and payment of all charges for service(s) offered herein.

**/2/**

<sup>/1/</sup> Frozen/Grandfathered, Digital Data Over Voice (DDOV), effective April 20, 2012;  
To be withdrawn effective July 1, 2012.

(N)  
(N)

<sup>/2/</sup> Material formerly appeared in Part 6, Section 7, Sheet 6.

**3. RESERVED**

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**3. PREMIERE COMMUNICATIONS SYSTEMS SERVICE/PREMIERE 6<sup>/1/</sup> (cont'd)****/2/(C)****B. REGULATIONS (cont'd)**

18. Premiere basic and optional features are not compatible with existing Custom Calling Services, described in Guidebook, Part 7, Section 1.
19. The optional features Call Waiting and Busy Call Forwarding Delay Call Forwarding may not be provided on the same line for the Premiere 6 group.
20. Lines terminated in a Premiere 6 group only may not be equipped for hunting if Busy Call Forwarding/Delay Call Forwarding is provided.
21. Each customer is responsible for the Premiere basic features and optional line features on their individual access lines(s).
22. On and after February 16, 1987 the offering of Premiere 6 will only be furnished to the same customer on the same premises and supersedures, additions, partial removals or changes to existing Premiere 6 systems are prohibited.

**/2/**

<sup>/1/</sup> Premiere 6, a Premiere Communications Systems Service was Grandfathered on February 16, 1987 – see B.22, preceding. For details on Frozen/Grandfathered services, See Part 2, Section 2.

<sup>/2/</sup> Material formerly appeared in Part 6, Section 6, Sheet 6.

**3. DIGITAL DATA OVER VOICE (DIGITAL DOV)<sup>/1/</sup> (Cont'd)****/2/****B. REGULATIONS (Cont'd)****7. RESPONSIBILITY OF THE COMPANY**

Provisions concerning the Company limitations of liability are set forth in Guidebook, Part 2, Section 2.

The Company shall not be responsible for installation, operation or maintenance of any terminal equipment or communication systems provided by a customer or user. This service is not represented as adapted to the use of such equipment or systems and where such equipment or system is connected to the Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for this service and to the maintenance and operation of such facilities in a manner proper for such digital service. Subject to this responsibility, the Company shall not be responsible for:

- a. The through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission, or
- b. The reception of signals by such equipment or system, or
- c. Damage to terminal equipment or communications systems provided by a customer or user due to testing.

**8. VISIT CHARGE**

The customer or user shall be responsible for payment of a visit charge, as set forth in Guidebook, Part 3, Section 1 for visits by the Company to the premises of the customer or user where the service difficulty or trouble report results from the use of equipment or facilities provided by the customer or user.

**/2/**

<sup>/1/</sup> Frozen/Grandfathered, Digital Data Over Voice (DDOV), effective April 20, 2012;  
To be withdrawn effective July 1, 2012.

(N)  
(N)

<sup>/2/</sup> Material formerly appeared in Part 6, Section 7, Sheet 7.

**3. RESERVED**

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(D)

3. PREMIERE COMMUNICATIONS SYSTEMS SERVICE/PREMIERE 6<sup>1/</sup> (cont'd)

/2/(C)

## C. RATES AND CHARGES

1. Premiere 6<sup>1/</sup>

a. The following charges apply when establishing Premiere at the same time or subsequent to the associated exchange individual access line(s).

	<u>Nonrecurring Charges</u>		<u>Monthly Rate</u>	<u>USOC</u>
	<u>Business</u>	<u>Residence</u>		
Basic Features - per line	\$23.75	\$9.50	\$6.65	MVP
Optional Line Features				
Premiere 6 Call Waiting - per line	5.70	7.50	3.32	MVPCW
Premiere 6 Call Forwarding - per line	5.70	7.50	3.32	MVPCF
Premiere 6 Busy Call Forwarding/Delay Call Forwarding - per line	5.70	7.50	3.32	MVPAA
Optional Group Features				
Premiere 6 Changeable Speed Calling - per Premiere 6 System	5.70	7.50	4.75	MVPCD
Premiere 6 Distinctive Ringing - per Premiere 6 System	5.70	7.50	4.75	MVPDR
Premiere 6 800 Service Access - per Premiere System	19.00	19.00	NO	MVP8S

/2/

/1/ Premiere 6, a Premiere Communications Systems Service was Grandfathered on February 16, 1987. (C)  
See B.22, preceding. For details on Frozen/Grandfathered services, See Part 2, Section 2.

/2/ Material formerly appeared in Part 6, Section 6, Sheet 7.

3. DIGITAL DATA OVER VOICE (DIGITAL DOV)<sup>/1/</sup> (Cont'd)

/2/

## C. RATES AND CHARGES

The following rates and charges are in addition to all other rates and charges that may be applicable for other services which operate in conjunction with Digital Data Over Voice service.

## 1. BASIC SERVICE - DATA/VOICE MULTIPLEXER

		<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>USOC</u>
-Per line				
-DVM set for Synchronous Transmission				
2.4 Kbps	\$14.25	\$189.98	DVES2	
9.6 Kbps	28.50	189.98	DVES9	
-DVM set for Asynchronous Transmission				
2.4 Kbps	14.25	189.98	DVEA2	

## 2. SUB-RATE MULTIPLEXING SERVICE

-Per line

-DVM set for Synchronous Transmission				
2.4 Kbps	14.25	189.98	DVMS2	
9.6 Kbps	28.50	189.98	DVMS9	
-DVM set for Asynchronous Transmission				
2.4 Kbps	14.25	189.98	DVMA2	
9.6 Kbps	28.50	189.98	DVMA9	

-Per Sub-rate Multiplexing Service

10 Slot Mux (2.4 Kbps)		NO	SRM21	
20 Slot Mux (2.4 Kbps)		NO	SRM22	
5 Slot Mux (9.6 Kbps)		NO	SRM95	/2/

/1/ Frozen/Grandfathered, Digital Data Over Voice (DDOV), effective April 20, 2012;  
To be withdrawn effective July 1, 2012. (N)

/2/ Material formerly appeared in Part 6, Section 7, Sheet 8. (N)

**3. RESERVED**

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(D)

3. PREMIERE COMMUNICATIONS SYSTEMS SERVICE/PREMIERE 6<sup>/1</sup> (cont'd)

/3/(C)

## C. RATES AND CHARGES (cont'd)

1. Premiere 6<sup>/1</sup> (cont'd)

b. The following charges apply for changes in an established Premiere System.

	<u>Nonrecurring Charges</u> <u>Business</u>	<u>Nonrecurring Charges</u> <u>Residence</u>	<u>Monthly Rate</u>	<u>USOC</u>
Changes from a Commstar II to a Premiere 6 System or Commstar I single line service				
- per line	\$23.75	\$9.50	\$6.65	MVP

	<u>Nonrecurring Charges</u> <u>Business</u>	<u>Nonrecurring Charges</u> <u>Residence</u>	<u>Monthly Rate</u>	<u>USOC</u>
Addition of optional features <sup>/2</sup>				
- per line	5.70	7.50	RR	NA
Change optional features <sup>/2</sup>				
- per line	5.70	7.50	RR	NA

c. Miscellaneous change charge will apply, other than the service charges specified in C.1.b. preceding, in the following examples:

	<u>Nonrecurring Charge</u>	<u>USOC</u>
Remove Premiere lines from an existing system		
- per line	\$ 5.70	NWCPS
Changes to Premiere 6 Busy Call Forwarding/Delay Call Forwarding as specified by the customer		
- per line	5.70	NWCPS
Changes in the intercom designation code associated with Premiere 6 intercom		
- per line	5.70	NWCPS
Changes to remove and reestablish control account		
- per line	5.70	NWCPS

/3/

/1/ Premiere 6, a Premiere Communications Systems Service, was Grandfathered on February 16, 1987. (C)  
See B.22, preceding. For details on Frozen/Grandfathered services, See Part 2, Section 2.

/2/ Use same monthly rate and USOC as shown in C.2.a., Optional Line features, preceding.

/3/

/3/ Material formerly appeared in Part 6, Section 6, Sheet 8.

3. PREMIERE COMMUNICATIONS SYSTEMS SERVICE/PREMIERE 6<sup>/1/</sup> (cont'd) /3/(C)

## C. RATES AND CHARGES (cont'd)

1. Premiere 6<sup>/1/</sup> (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
d. Message Waiting Indicator <sup>/2/</sup>			
- associated with Forwarded Call Information Service	RR	RR	EMW
e. Changes from a Premiere 6 System to a Commstar II - per existing line(s)	Nonrecurring Charge	NO	/3/

/1/ Premiere 6, a Premiere Communications Systems Service, was Grandfathered on February 16, 1987. (C)  
See B.22, preceding. For details on Frozen/Grandfathered services, See Part 2, Section 2.

/2/ Rates, charges and regulations apply as shown in Guidebook, Part 7, Section 3. /3/

/3/ Material formerly appeared in Part 6, Section 6, Sheet 9.

**4. AT&T VOICE MAIL**

/2/(C)

Unless noted with an earlier grandfathering date, effective November 15, 2012, all AT&T Voice Mail services in this section will no longer be available for new subscriptions. Existing customers may keep their services until they move or make changes to their service.

(N)  
|  
(N)**A. DESCRIPTIONS**

/2/

**AT&T Voice Mail**

Provides subscribers with voice messaging services. Both basic and deluxe service are available as are options such as Call Transfer<sup>1</sup> (Series 100 and Series 100-PLUS only) and paging notification. Provides the ability for customers to receive and store, record and send voice messages. The customer needs no additional equipment other than a touchtone phone.

**Voice Mail Series 50**

Provides a separate mailbox number that is different from the subscriber's regular telephone number. This number gives subscribers the capability to use their mailbox either as a direct-dial message line, or, when combined with a Call Forwarding<sup>1/</sup> Service that an end user may purchase from their Local Exchange Carrier (LEC), as an overflow line to take calls when the subscriber's regular line is busy or unanswered. A white page directory listing is available for an extra charge. Available in both standard and deluxe versions. Includes Alternate ID.

/2/

/1/ All Call Forwarding features are not available in every area.

/2/

/2/ Material formerly appeared in Part 6, Section 4, Sheet 20.

(D)

**4. AT&T VOICE MAIL (Cont'd)**

/1/(C)

**A. DESCRIPTIONS (Cont'd)****Voice Mail Series 50 Plus**

In addition to providing the same service as Series 50, Series 50 PLUS includes the Company's Call Forwarding which allows subscribers to have their calls directly forwarded to AT&T Voice Mail on busy/don't answer conditions. The Company's Call Forwarding is purchased by AT&T Messaging as an Enhanced Service Provider (ESP) from the Company's Guidebook, part 7,, Section 3 and is included as part of AT&T's VM Series 50 Plus service to AT&T Messaging's end users. Includes Alternate ID. Available in both standard and deluxe versions.

**Voice Mail Series 100**

Provides voice messaging services on the subscribers' current phone number. The subscriber's mailbox number is the same as their telephone number. A customer will need to purchase a call forwarding service from their Local Exchange Carrier (LEC) which will allow subscribers to have their calls directly forwarded to AT&T Voice Mail on busy/don't answer or whenever they choose. Available in both standard and deluxe versions. Alternate ID available for an additional charge.

**Voice Mail Series 100 Plus**

In addition to providing the same service as Series 100, Series 100 PLUS includes the Company's Call Forwarding which allows subscribers to have their calls directly forwarded to VM on busy/don't answer conditions and Message Waiting Indicator Features. Available in both standard and deluxe versions. Alternate ID available for an additional charge. The Company's Call Forwarding and Message Waiting Indicator are purchased by AT&T Messaging as an Enhanced Service Provider (ESP) from the Company's Guidebook, Part 7, Section 3 and is included as part of AT&T Messaging's Voice Mail Series 100 Plus service to AT&T Messaging's end users.

/1/

/1/ Material formerly appeared in Part 6, Section 4, Sheet 21.

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(D)

**4. AT&T VOICE MAIL (Cont'd)**

/3/(C)

**A. DESCRIPTIONS (Cont'd)**Centrex Mail<sup>SM</sup> 100

Provides limited, fully integrated service voice mail services to Centrex customers. Includes Call Transfer. Both Centrex and AT&T Voice Mail services may be purchased separately.

Centrex Mail<sup>SM</sup> 50

Provides limited, fully integrated voice mail services to Centrex customers. Excludes Call Transfer feature. Both Centrex and AT&T Voice Mail services can be purchased separately.

Extended Messaging<sup>1/</sup>

Provides ability for AT&T Voice Mail Series 50, Series 50 Plus, Series 100 and Series 100 Plus subscribers to send Voice Mail messages outside of their area code and to parties subscribing to The Message Center.

Pacific Bell Starter Mail<sup>SM</sup> Series 50<sup>2/</sup>

/3/

/1/ This service is grandfathered effective October 21, 1997.

/3/

/2/ This service is grandfathered effective June 20, 1998.

/3/

/3/ Material formerly appeared in Part 6, Section 4, Sheet 22.

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(D)

**4. AT&T VOICE MAIL (Cont'd)**

/3/(C)

**A. DESCRIPTIONS (Cont'd)**

Pacific Bell Starter Mail<sup>SM</sup> Series 50<sup>/1/</sup>

Pacific Bell Starter Mail<sup>SM</sup> Series 50 Plus<sup>/2/</sup>

Pacific Bell Starter Mail<sup>SM</sup> Series 100<sup>/1/</sup>

Pacific Bell Starter Mail<sup>SM</sup> Series 100 Plus<sup>/2/</sup>

/3/

/1/ This service is grandfathered effective June 20, 1998.

/3/

/2/ This service is grandfathered effective August 26, 2002.

/3/

/3/ Material formerly appeared in Part 6, Section 4, Sheet 24.

(D)

## 4. AT&amp;T VOICE MAIL (Cont'd)

/2/(C)

## A. DESCRIPTIONS (Cont'd)

Call Transfer to Attendant

Allows callers to transfer to an attendant selected by the subscriber.

Paging Notification<sup>/1/</sup>

AT&T Messaging can page the subscriber when either an urgent or new message is received.

Content Delivery

Provides periodic delivery into an AT&T Messaging customer's mailbox of information (general or customized) on a subscription basis.

Change Order

Any change to the subscriber's service, with the exception of a disconnect order or a telephone number change on their PCS handset with the PBVM Call-in-One product will be assessed a change order charge. There is no change order charge for migrations of existing service from the Company to a CLC, a CLC to a CLC or a CLC to the Company.

Restoral Charge

Charge for restoring AT&T Messaging services that were disconnected due to non-payment of regulated services charges or non-payment of charges. Upon restoral of service, the restoral charge replaces the normal non-recurring installation charges.

Audio Cassette Recording

Provides copies of messages on audio cassette. Audio cassette recordings are available only for messages currently stored in the subscriber's mailbox. Written authorization is required, with payment of appropriate fees, in advance. Messages to be recorded must be forwarded to the Security Manager's mailbox before being recorded on cassette.

/1/ While the Company can monitor and maintain acceptable service levels between AT&T Messaging's system and the involved paging company, we cannot ensure acceptable service levels from any paging services provider. Voice Mail does not support all pager out dial protocols, therefore, there is no guarantee that every pager will be compatible with this feature.

/2/

/2/ Material formerly appeared in Part 6, Section 4, Sheet 25.

(D)

**4. AT&T VOICE MAIL (Cont'd)**

/1/(C)

**A. DESCRIPTIONS (Cont'd)****Reminders®**

Allows PBVM Series 100, Series 100 Plus, and Centrex Mail 100 subscribers to arrange a daily call to the subscribers business phone and have a specific message delivered. Only one daily reminder can be set at a time. Reminders® can only be delivered to one phone number, the number associated with the mailbox. Reminders® cannot be delivered to an Alternate I.D.

**Message Delivery to Non-Subscribers (MDNS)**

The MDNS service allows subscribers (current TMC/PBVM customers) to record messages to be sent to non-subscribers on a pay-per-use basis. When a subscriber sends a message to a non-subscriber they hear a recording that says "the number you're messaging is not found in our voice mail directory. There will be a fee of 25¢ to deliver the message. To accept this charge press Pound, to cancel, press Star." This service can be used to send both individual and group messages. MDNS is available for messaging only within the subscriber's intraLATA calling area. Subscribers will be billed for messages successfully delivered. Subscribers will receive a Return to Sender message if the attempt to deliver received either a busy or no answer condition. All other conditions are considered to be successfully delivered.

Subscribers may not use this service for any unsolicited marketing purpose. Use of this service in any manner to be deemed inappropriate may warrant AT&T Messaging to discontinue service to that customer.

/1/

/1/ Material formerly appeared in Part 6, Section 4, Sheet 26.

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(D)

## 4. AT&amp;T VOICE MAIL (Cont'd)

/6/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup>			
a. Series 50			
- Standard			
- per mailbox	\$19.95	\$36.25	MBXF1
- Paging Notification (optional)	19.95	4.95	MBXPN
- per mailbox			
- Directory Listing (optional)	10.00	5.00	MBXLC
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, part 4, Section 5.

/6/ Material formerly appeared in Part 6, Section 4, Sheet 35.

/6/

## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup>			
a. Series 50			
- Standard			
- per mailbox	\$19.95	\$43.50 (I)	MBXF1
- Paging Notification (optional)	19.95	4.95	MBXPN
- per mailbox			
- Directory Listing (optional)	10.00	5.00	MBXLC
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup>			
a. Series 50			
- Standard			
- per mailbox	\$19.95	\$54.40 (I)	MBXF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

/6/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (cont'd)			
b. Series 50			
- Deluxe			
- per mailbox	\$19.95	\$51.80	MBXFA
- Paging Notification (optional)	19.95	4.95	MBXPN
- per mailbox	10.00	5.00	MBXLC
- Directory Listing (optional)			
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.

/5/ Frozen/Grandfathered Business Solutions – See Guidebook, part 4, Section 5.

/6/ Material formerly appeared in Part 6, Section 4, Sheet 36.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (cont'd)			
b. Series 50			
- Deluxe			
- per mailbox	\$19.95	\$62.15 (I)	MBXFA
- Paging Notification (optional)	19.95	4.95	MBXPN
- per mailbox	10.00	5.00	MBXLC
- Directory Listing (optional)			
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.

/5/ Frozen/Grandfathered Business Solutions – See Guidebook, part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (cont'd)			
b. Series 50			
- Deluxe			
- per mailbox	\$19.95	\$77.70 (I)	MBXFA
- Paging Notification (optional)	19.95	4.95	MBXPN
- per mailbox			
- Directory Listing (optional)	10.00	5.00	MBXLC
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.

/5/ Frozen/Grandfathered Business Solutions – See Guidebook, part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

/6/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/,/2/,/3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
c. Series 50 Plus			
- Standard			
- per mailbox	\$19.95	\$39.65	S5BF1
- Paging Notification (optional)	19.95	4.95	MBXPN
- per mailbox	10.00	5.00	MBXLC
- Directory Listing (optional)			
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

/6/ Material formerly appeared in Part 6, Section 4, Sheet 37.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/,/2/,/3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
c. Series 50 Plus			
- Standard			
- per mailbox	\$19.95	\$47.60 (I)	S5BF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	Non-Recurring Charge <sup>/1/,/2/,/3/</sup>	Monthly Rate <sup>/2/</sup>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
c. Series 50 Plus			
- Standard			
- per mailbox	\$19.95	\$59.50 (I)	S5BF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

/6/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
d. Series 50 Plus			
- Deluxe			
- per mailbox	\$19.95	\$55.20	S5BFA
- Paging Notification (optional)	19.95	4.95	MBXPN
- per mailbox			
- Directory Listing (optional)	10.00	5.00	MBXLC
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

/6/ Material formerly appeared in Part 6, Section 4, Sheet 38.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge</u> <sup>/1/, /2/, /3/</sup>	<u>Monthly Rate</u> <sup>/2/</sup>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
d. Series 50 Plus			
- Deluxe			
- per mailbox	\$19.95	\$66.25 (I)	S5BFA
- Paging Notification (optional)	19.95	4.95	MBXPN
- per mailbox			
- Directory Listing (optional)	10.00	5.00	MBXLC
- per mailbox			

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge</u> <sup>/1/, /2/, /3/</sup>	<u>Monthly Rate</u> <sup>/2/</sup>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
d. Series 50 Plus			
- Deluxe			
- per mailbox	\$19.95	\$82.80 (I)	S5BFA
- Paging Notification (optional)	19.95	4.95	MBXPN
- per mailbox			
- Directory Listing (optional)	10.00	5.00	MBXLC
- per mailbox			

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

/6/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
e. Series 100			
- Standard			
- per mailbox	\$19.95	\$36.25	BVMF1
- Paging Notification (optional)	19.95	4.95	BVMPN
- per mailbox	19.95	2.95	MBXCT
- Call Transfer (optional)			
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/10+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. Discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions – See Guidebook, Part 4, Section 5.

/6/ Material formerly appeared in Part 6, Section 4, Sheet 41.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
e. Series 100			
- Standard			
- per mailbox	\$19.95	\$43.50 (I)	BVMF1
- Paging Notification (optional)	19.95	4.95	BVMPN
- per mailbox	19.95	2.95	MBXCT
- Call Transfer (optional)			
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/10+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. Discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions – See Guidebook, Part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
e. Series 100			
- Standard			
- per mailbox	\$19.95	\$54.40 (I)	BVMF1
- Paging Notification (optional)	19.95	4.95	BVMPN
- per mailbox			
- Call Transfer (optional)	19.95	2.95	MBXCT
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/10+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. Discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions – See Guidebook, Part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

/6/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
f. Series 100			
- Deluxe			
- per mailbox	\$19.95	\$51.80	BVMFA
- Paging Notification (optional)	19.95	4.95	BVMPN
- per mailbox	19.95	2.95	MBXCT
- Call Transfer (optional)			
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

/6/ Material formerly appeared in Part 6, Section 4, Sheet 42.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
f. Series 100			
- Deluxe			
- per mailbox	\$19.95	\$62.15 (I)	BVMFA
- Paging Notification (optional)	19.95	4.95	BVMPN
- per mailbox	19.95	2.95	MBXCT
- Call Transfer (optional)			
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
f. Series 100			
- Deluxe			
- per mailbox	\$19.95	\$77.70 (I)	BVMFA
- Paging Notification (optional)	19.95	4.95	BVMPN
- per mailbox	19.95	2.95	MBXCT
- Call Transfer (optional)			
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

/6/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
g. Series 100 Plus			
- Standard			
- per mailbox	\$19.95	\$39.65	S1BF1
- Paging Notification (optional)	19.95	4.95	BVMPN
- per mailbox	19.95	2.95	MBXCT
- Call Transfer (optional)			
- per mailbox			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

/6/ Material formerly appeared in Part 6, Section 4, Sheet 43.

/6/

## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
g. Series 100 Plus			
- Standard			
- per mailbox	\$19.95	\$47.60 (I)	S1BF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
g. Series 100 Plus			
- Standard			
- per mailbox	\$19.95	\$59.50 (I)	S1BF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

/6/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/,/2/,/3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
h. Series 100 PLUS			
- Deluxe			
- per mailbox	\$19.95	\$55.20	S1BFA
- Paging Notification (optional)	19.95	4.95	BVMPN
- per mailbox	19.95	2.95	MBXCT
- Call Transfer (optional)	19.95	2.95	MBXID
- per mailbox			
- Alternate ID (optional)			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - SeeGuidebook, Part 4, Section 5.

/6/ Material formerly appeared in Part 6, Section 4, Sheet 44.

/6/

## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/, /2/, /3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
h. Series 100 PLUS			
- Deluxe			
- per mailbox	\$19.95	\$66.25 (I)	S1BFA
- Paging Notification (optional)	19.95	4.95	BVMPN
- per mailbox	19.95	2.95	MBXCT
- Call Transfer (optional)	19.95	2.95	MBXID
- per mailbox			
- Alternate ID (optional)			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - SeeGuidebook, Part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/,/2/,/3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/4/</sup> (Cont'd)			
h. Series 100 PLUS			
- Deluxe			
- per mailbox	\$19.95	\$82.80 (I)	S1BFA
- Paging Notification (optional)	19.95	4.95	BVMPN
- per mailbox			
- Call Transfer (optional)	19.95	2.95	MBXCT
- per mailbox	19.95	2.95	MBXID
- Alternate ID (optional)			

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions<sup>/5/</sup> grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions<sup>/5/</sup> package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - SeeGuidebook, Part 4, Section 5.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

/6/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/ /2/ /4/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/5/</sup> (Cont'd)			
i. Centrex Mail <sup>SM</sup> 50/100			
- Initial System (up to 30 mailboxes)	\$200.00	\$275.00	MBXCM BVMCM
- Additional mailboxes			
- per mailbox	19.95	9.00	BVMMR BVMNR MBXMR MBXNR
j. Content Delivery <sup>/3/</sup>		NO	NO
- per subscription, per mailbox			
k. Change Order			
- per order	19.95	NO	BFCMC
l. Additional Storage or Message Capacity			
- per mailbox	50.00	150.00	BVMMS

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.

/3/ Feature not currently available.

/4/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/5/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/6/ Material formerly appeared in Part 6, Section 4, Sheet 47.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

/8/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/2/3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/5/</sup> (Cont'd) <sup>/6/</sup>			
m. Extended Messaging			
- Flat Rate Basis - per mailbox	\$15.00	\$2.00	
- Usage Basis - per message	15.00	.25	MBXEM
n. Pacific Bell Starter Mail <sup>SM</sup>			
- Pacific Bell Starter Mail <sup>SM</sup> Series 50 <sup>/4/</sup>			
- Pacific Bell Starter Mail <sup>SM</sup> Series 50 Plus <sup>/7/</sup>			
- per mailbox	19.95	9.95	S5BSE
- Extensions			
- per mailbox	19.95	7.95	S5ESE
- Conversion from Series 50/50+ or 100/100+ (per mailbox)	10.00	NO	
- Conversion to Series 50/50+ or 100/100+ Centrex Mail (per mailbox)	NO	NO	

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/4/ This service is grandfathered effective June 20, 1998.

/5/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/6/ This service is grandfathered effective October 21, 1997.

/7/ This service is grandfathered effective August 26, 2002.

/8/ Material formerly appeared in Part 6, Section 4, Sheet 48.

/8/

## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/2/3/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail <sup>/5/</sup> (Cont'd) <sup>/6/</sup>			
m. Extended Messaging			
- Flat Rate Basis - per mailbox	\$15.00	\$2.00	
- Usage Basis - per message	15.00	.25	MBXEM
n. Pacific Bell Starter Mail <sup>SM</sup>			
- Pacific Bell Starter Mail <sup>SM</sup> Series 50 <sup>/4/</sup>			
- Pacific Bell Starter Mail <sup>SM</sup> Series 50 Plus <sup>/7/</sup>			
- per mailbox	19.95	11.95 (I)	S5BSE
- Extensions	19.95	11.95 (I)	S5ESE
- per mailbox	10.00	NO	
- Conversion from Series 50/50+ or 100/100+ (per mailbox)			
- Conversion to Series 50/50+ or 100/100+ Centrex Mail (per mailbox)	NO	NO	

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/4/ This service is grandfathered effective June 20, 1998.

/5/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/6/ This service is grandfathered effective October 21, 1997.

/7/ This service is grandfathered effective August 26, 2002.

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## 4. AT&amp;T VOICE MAIL (Cont'd)

/6/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge</u> <sup>/1/ /2/ /3/ /4/</sup>	<u>Monthly Rate</u> <sup>/2/</sup>	<u>USOC</u>
1. AT&T Voice Mail (cont'd)			
o. Pacific Bell Starter Mail <sup>SM</sup> (cont'd)			
- Pacific Bell Starter Mail <sup>SM</sup> Series 100 <sup>/3/</sup>			
- Pacific Bell Starter Mail <sup>SM</sup> Series 100 <sup>/4/</sup>			
Plus <sup>/5/</sup> - per mailbox	\$19.95	\$9.95	S1BSE
- Extensions - per mailbox	19.95	7.95	S1ESE
- Conversion from Series 50/50+ or 100/100+ (per mailbox)	10.00	NO	
- Conversion to Series 50/50+ or 100/100+ Centrex Mail (per mailbox)	NO	NO	
- Alternate ID (optional) - per mailbox	19.95	2.95	BVM1D

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.

/3/ This service is grandfathered effective June 20, 1998.

/4/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/5/ This service is grandfathered effective August 26, 2002.

/6/ Material formerly appeared in Part 6, Section 4, Sheet 49.

/6/

## 4. AT&amp;T VOICE MAIL (Cont'd)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge</u> <sup>/1/ /2/ /3/ /4/</sup>	<u>Monthly Rate</u> <sup>/2/</sup>	<u>USOC</u>
1. AT&T Voice Mail (cont'd)			
o. Pacific Bell Starter Mail <sup>SM</sup> (cont'd)			
- Pacific Bell Starter Mail <sup>SM</sup> Series 100 <sup>/3/</sup>			
- Pacific Bell Starter Mail <sup>SM</sup> Series 100 <sup>/4/</sup>			
Plus <sup>/5/</sup> - per mailbox	\$19.95	\$11.95 (I)	S1BSE
- Extensions - per mailbox	19.95	11.95 (I)	S1ESE
- Conversion from Series 50/50+ or 100/100+ (per mailbox)	10.00	NO	
- Conversion to Series 50/50+ or 100/100+ Centrex Mail (per mailbox)	NO	NO	
- Alternate ID (optional) - per mailbox	19.95	2.95	BVM1D

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.

/3/ This service is grandfathered effective June 20, 1998.

/4/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/5/ This service is grandfathered effective August 26, 2002.

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**AT&T CALIFORNIA GUIDEBOOK**

**PART 20 - Grandfathered Services**  
**SECTION 6 - Central Office Services**

**2nd Revised Sheet 165**

**(D)**

## 4. AT&amp;T VOICE MAIL (Cont'd)

/3/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/</sup><sup>/2/</sup></u>	<u>Monthly Rate<sup>/2/</sup></u>	<u>USOC</u>
1. AT&T Voice Mail (cont'd)			
p. Restoral of Service	\$75.00	NO	
q. Audio Cassette Recording			
- set-up	35.00	NO	
- per message	2.00	NO	
r. Reminders® Call <sup>/2/</sup> - per mailbox	NO	NO	
s. Message Delivery to Non-Subscribers (MDNS) <sup>/2/</sup>			
- usage, per message per recipient	.25	NO	NO

## D. EXCHANGES SERVED

AT&T Voice Mail is available in any of California's telephone exchanges where technical capabilities exist and market conditions warrant. Therefore, no list of exchanges is herein provided.

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the Customer and the Company.

/2/ Feature available beginning January 23, 2001 in LATA 3. Available on all Business voicemail products except the Starter Mail products.

/3/ Material formerly appeared in Part 6, Section 4, Sheet 50.

/3/

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## 5. PACIFIC BELL CALL MANAGEMENT

/1/(C)

Unless noted with an earlier grandfathering date, effective November 15, 2012, all AT&T Voice Mail services in this section will no longer be available for new subscriptions. Existing customers may keep their services until they move or make changes to their service.

## A. DESCRIPTIONS

/1/

Pacific Bell Call Management (PBCM)

Provides customers with full service voice mail, announcement, interactive audiotext, call routing interactive and voice response features.

Voice Mail

A port based application that provides subscribers with voice messaging services. Provides the ability for customers to receive and store, record and send voice messages. The customer needs no additional equipment other than a touchtone phone.

Call Navigator

This Call Navigator service is a simple and effective call management system that allows callers to route themselves to extensions, departments or short recorded information by pressing touch-tone buttons on their telephones. The Call Navigator application use within this service refers to a unique ten-digit tree identification not duplicated by any other Call Navigator ten-digit tree identification. This Call Navigator call routing product is designed for the small to mid-sized business customers. Available in three different billing plans; standard, deluxe or premium. Includes two Alternate IDs. The customer can select the plan most suitable for them depending on their incoming and outgoing call volume. Customers will be charged a change order charge if they downgrade their service (e.g., go from a deluxe to standard version).

This product is not intended for customers who exceed 3500 incoming calls per month for Standard, 6500 incoming calls per month for Deluxe or 10,000 calls per month for Premium. Incoming calls are prorated on a 7-day interval basis. This equates to 875 calls/7 days for Standard, 1625 calls/7days for Deluxe and 2500 calls/7 days for Premium.

If a customer continues to exceed their incoming call limit for a consecutive two-month period, AT&T Messaging will contact the customer to discuss and recommend alternatives. After a customer has exceeded their incoming call limit for a consecutive three-month period, AT&T Messaging will upgrade the customer to the next level plan. Prior to upgrade, AT&T Messaging will notify customers of such a change in writing 30 days prior to implementing this change. AT&T Messaging reserves the right to discontinue providing Call Navigator service to customers who continually exceed the Call Navigator call allotments. AT&T Messaging reserves the right to implement a program change to limit simultaneous in-bound calls to 4 calls.

/1/

/1/ Material formerly appeared in Part 6, Section 4, Sheet 51.

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(D)

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/2/(C)

Audiotext Service

Provides recorded announcements for disseminating information to callers, such as hours and locations or answers to frequently asked questions. Includes both simple announcement service and interactive voice response features.

Call Router

Allows callers to route themselves to extensions, departments or recorded information by pressing touchtone buttons on their telephones.

Dynamic Interactive Voice Architecture (DIVA)

Dynamic Interactive Voice Architecture (DIVA) offers the same benefits and customization of the Call Router product, however, with more robust and powerful functionality. DIVA will continue to allow customers to route their own calls using a touch-tone phone. Callers can be routed to specific departments or to a voicemail box or listen to announcements which provide frequently requested information.

Voice Forms®<sup>/1/</sup>

Allows subscribers to capture information from callers by asking a recorded set of questions to which callers respond through either touchtone or voice input, similar to filling out a paper form.

Packaged Applications

Provides packaged interactive voice response applications for specific needs.

Custom Applications

Provides customers with unique, tailored interactive voice response applications to satisfy their specific, complex needs.

Content Delivery

Provides periodic delivery into a voice mail customer's mailbox of information (general or customized) on a subscription basis.

/2/

/1/ Voice Forms® is a registered trademark of Digital Sound Corporation.

/2/

/2/ Material formerly appeared in Part 6, Section 4, Sheet 52.

(D)

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/1/(C)

## A. DESCRIPTIONS (Cont'd)

Message Delivery

Provides callers with the ability to record a message for the person they are trying to call if that person's telephone line is either busy or not answered. Once the caller records his/her message, the Message Delivery feature will attempt to deliver the message by dialing the called party at regularly set intervals. Once the called party's line is answered, the Message Delivery feature will notify the person answering that it has a message and then proceed to play the recorded message. If the called party's line is not answered within a predetermined period of time, the message will not be delivered. The caller is advised in advance that delivery is not guaranteed.

Starter Kit

Provides limited call routing to extensions, departments, informational recordings, or automated attendants.

Alert Announcement

An interactive voice response service that provides application software, consultation, recorded message storage and recorded message retrieval by callers. Between 1 and 22 callers may simultaneously access messages at one time.

Outcall Alert

An interactive voice response service that provides application software, consultation, records message storage, automated paging system notification, and automated outcall message delivery to customer specified destinations within the service area (LATA) in which the system is located. Each outbound session places up to 17 simultaneous calls until the session is complete.

Pacific Bell Voice Choice<sup>SM</sup>

A voice response service that utilizes dynamic port allocation capabilities to process mass or peak-calling volumes. Subscribers purchase call termination capabilities and are billed on a usage basis. Detailed statistical reports relating to Voice Choice usage may be provided to subscribers upon request.

Extended Messaging

Provides ability for subscribers to send Voice Mail messages outside of their area codes and to Message Center subscribers.

/1/

/1/ Material formerly appeared in Part 6, Section 4, Sheet 53.

**5. PACIFIC BELL CALL MANAGEMENT (Cont'd)****/1/(C)****A. DESCRIPTIONS (Cont'd)****Mailbox Administrator**

An AT&T Messaging proprietary software program that operates on the customer's personal computer and provides Pacific Bell Call Management Voice Mail customers with the capability to self-manage their Pacific Bell Call Management Voice Mail system. The customer may add mailboxes to and delete them from the system, reassign them, or make other changes. The customer is responsible to meet all network security and interface requirements, to provide all hardware, communications software, and to provide dial up access to the Mailbox Administrator database.

**Fax Messaging (aka Fax Mail)**

Fax Messaging is a feature of Pacific Bell Call Management. Fax messaging allows incoming callers to transmit facsimile documents to a PBCM mailbox for storage. The mailbox owner accesses mailbox in the normal manner and, during message review, may redirect or send the document to a designated fax machine to be printed at their convenience.

**/1/**

/1/ Material formerly appeared in Part 6, Section 4, Sheet 54.

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/10/(C)

## C. RATES

		<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/1/</sup></u>
1. Pacific Bell Call Management <sup>/9/</sup>			
- per port <sup>/3/</sup>		NO	\$375.00
2. Voice Mail <sup>/7/</sup>			
- installation - per application		\$2,000.00	NO
- storage - per hour (one hour per port minimum)		NO	50.00
- changes - per mailbox		15.00	NO
- content delivery <sup>/2/</sup> - per subscription, per mailbox		NO	NO
3. Extended Messaging <sup>/8/</sup>			
- flat rate basis - per mailbox		15.00	2.00
- usage basis - message		15.00	.25
4. Starter Kit <sup>/2/</sup>			
- installation - per application		1,000.00	NO
- port charge (2 ports) <sup>/4/ /5/</sup>		NO	700.00 <sup>/6/</sup>
- changes	See Application Change Schedule		

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Discounts not available on Call Navigator.

/2/ Feature not currently available.

/3/ Pacific Bell Call Management (PBCM) per port pricing does not apply to certain PBCM applications.

/4/ Additional ports priced per standard PBCM port pricing.

/5/ As of February 1, 1996, this product application will require a four port minimum; however, it will continue to be offered to existing customers at the two port minimum.

/6/ This maximum monthly rate is doubled for four ports.

/7/ A minimum of four ports is required.

/8/ This service is grandfathered effective August 30, 1997.

/9/ Requires a 10 port minimum for Host Interfaces.

/10/ Material formerly appeared in Part 6, Section 4, Sheet 68.

/10/

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/6/(C)

## C. RATES (Cont'd)

		<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/1/</sup></u>
5. Call Navigator <sup>/4/ /5/</sup>	- Installation - per application	\$225.00	NO
	- Changes - per application <sup>/2/</sup>		
	- Usage per transferred call		
	- standard (0-500 call allotment)	NO	\$165/mo
	- per call charge in excess of allotment	NO	\$.06/call
	- deluxe (0-1000 call allotment)	NO	\$285/mo
	- per call charge in excess of allotment	NO	\$.05/call
	- premium (0-1500 call allotment)	NO	\$450/mo
	- per call charge in excess of allotment	NO	\$.04/call
	- Reports <sup>/3/</sup>		

/1/ Discounts may be applicable based on quantity and duration of commitment, as requested between and agreed upon by the customer and the Company. Discounts not available on Call Navigator.

/2/ See Application Schedule for rates.

/3/ See Reports Schedule.

/4/ The new prices for Call Navigator will become effective for new customers as of December 1, 1999. Existing customers will continue to be charged at the old rates until they discontinue or alter service (upgrade/downgrade or new turn-up).

/5/ Depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges:

- 1) For calls forwarded to your Call Navigator access line;
- 2) When a caller transfers out of the application to another telephone number;
- 3) If you have a voice mail mailbox that calls transfer to; and,
- 4) When you call to retrieve messages from that mailbox. Usage charges may be based on the duration of the call, or as defined by your LEC.

/6/ Material formerly appeared in Part 6, Section 4, Sheet 69.

(C)

(C)

(C)

/6/

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/3/(C)

## C. RATES (Cont'd)

		<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/1/</sup></u>
6. Call Router			
- Installation (four port minimum) -			
per application			
- customer recorded	\$2,000.00	NO	
- studio recorded		3,000.00	NO
- Storage - per hour		NO	\$50.00
- Changes (See Application Change Schedule)			
- Names Directory	400.00	NO	
- Call Progress Detection	500.00	NO	
7. Audiotext			
a. Announcement Service <sup>/2/</sup>			
- Installation - per application	700.00	NO	
- Message Charge			
- per 2 minute message		NO	
- per 5 minute message	100.00	NO	
- per 10 minute message	250.00	NO	
- Usage - per minute			
(400 minute minimum per month)	NO		.25
b. Announcement Service Plus <sup>/2/</sup>			
- Installation (two port minimum)			
- per application, and	1,500.00	NO	
- per port (two port minimum)	NO		150.00
- Message Charge			
- per 2 minute message	NO	NO	
- per 5 minute message	100.00	NO	
- Changes	See Application Change Schedule		

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.

/2/ This service is grandfathered effective June 1, 1996.

/3/ Material formerly appeared in Part 6, Section 4, Sheet 70.

/3/

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/3/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/1/</sup></u>
7. Audiotext (cont'd)		
c. Interactive <sup>/2/</sup>		
- Installation (four port minimum) -		
per application		
- customer recorded	\$1,000.00	NO
- studio recorded	2,000.00	NO
- Storage - per hour	NO	50.00
- Changes	See Application Change Schedule	
8. VoiceForms		
a. Basic		
- Installation		
- 1st VoiceForm mailbox	250.00	NO
- Additional VoiceForm mailboxes -		
per mailbox	100.00	NO
- Usage (capacity)		
- Standard (50 completed forms per mailbox)	NO	150.00
- Deluxe (100 completed forms per mailbox)	NO	250.00

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.

/2/ This service is grandfathered effective June 1, 1996.

/3/ Material formerly appeared in Part 6, Section 4, Sheet 71.

/3/

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/4/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/1/</sup></u>
8. VoiceForms (cont'd)		
b. Plus		
- installation (two port minimum) <sup>/2/</sup>		
- 1st VoiceForms plus mailbox	\$500.00	NO
- additional VoiceForms Plus mailboxes -		
per mailbox	100.00	NO
- storage - per hour	NO	\$50.00
- Transcription Service <sup>/3/</sup>		
- via modem	ICB	ICB
- via hard copy	ICB	ICB
9. Message Delivery		
- usage - per call recorded	.35	NO
- storage - per hour	NO	50.00

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.

/2/ As of June 20, 1996 this product application will require a four port minimum; however, it will continue to be offered to existing customers at the two port minimum and any additional ports will be provided at the Pacific Bell Call Management per port pricing. Customers ordering after June 20, 1996 will require a four port minimum and will be charged the Pacific Bell Call Management per port pricing for each port.

/3/ This service is grandfathered effective June 1, 1996.

/4/ Material formerly appeared in Part 6, Section 4, Sheet 72.

/4/

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/3/(C)

## C. RATES (Cont'd)

		<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/1/</sup></u>
10. Packaged Applications			
a. Voice Library (four port minimum) <sup>/2/</sup>			
- per application (100 modules included)		\$2,000.00	NO
- additional modules - per 100		500.00	NO
- Module Security Code - per application		500.00	NO
- changes	See Application Change Schedule		
- storage - per hour		NO	\$50.00
b. Translator (four port minimum) <sup>/2/</sup>			
- per application with ASCII File		2,000.00	NO
- additional ASCII Records -			
per 10,000		250.00	NO
hardcopy database set-up -			
per 1,000 records		250.00	NO
database update by phone -			
per application		500.00	NO
SMDI Link Installation -			
per link		750.00	NO
- changes	See Application Change Schedule		
- storage - per hour		NO	50.00
c. Fast Finder (four port minimum) <sup>/2/</sup>			
- Per application with ASCII file		2,000.00	NO
- Additional ASCII Records -			
per 500		250.00	NO
Hardcopy database set-up -			
per 100 records		250.00	NO
Changes	See Application Change Schedule		
Storage - per hour		NO	50.00

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between the customer and the Company.

/2/ This service is grandfathered effective June 1, 1996.

/3/ Material formerly appeared in Part 6, Section 4, Sheet 73.

/3/

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/5/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/1/</sup></u>
11. Semi-custom Packaged Applications <sup>/3/</sup> - additional per packaged <sup>/2/</sup> application modified	\$1,000.00 plus \$200.00 per hour	110% of packaged application charges
- Host Interface Port Charge <sup>/4/</sup>	NO	\$250.00

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between the customer and the Company.

/2/ Feature not currently available.

/3/ This service is grandfathered effective June 20, 1996.

/4/ As of March 13, 1998 this charge will apply to new customers. Existing customers will not be subject to this charge, unless they make changes to their service.

/5/ Material formerly appeared in Part 6, Section 4, Sheet 74.

/5/

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/5/(C)

## C. RATES (Cont'd)

		<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/1/</sup></u>	
12. Custom Applications				
- development and Installation <sup>/2/</sup>	ICB NO		ICB	(C)
- ports			110% of standard port pricing	
- changes - per hour		\$200.00	NO	
- storage - per hour		NO	\$ 50.00	
- Host Interface Port Charge <sup>/4/</sup>		NO	250.00	(C)
13. Application Options <sup>/3/</sup>				(C)
a. Multilingual Set-up - per extra language		250.00	NO	
b. Additional location set-up - per location		500.00	NO	
c. Re-Installation of disconnected - application - per location		250.00	NO	
d. Recording Charges <sup>/3/</sup>				(C)
- Customer Message Recording (CMR) over telephone		NO	NO	
- Studio Message Recording - per language		750.00	NO	
- customer provided tape - per language		500.00	NO	

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between the customer and the Company.

/2/ Quoted per customer specifications.

/3/ For Fast Finder, Translator, and Voice Library Only.

/4/ As of March 13, 1998, this charge will apply to new customers. Existing customers will not be subject to this charge unless they make changes to their services.

/5/ Material formerly appeared in Part 6, Section 4, Sheet 75.

(C)

(C)

/5/

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/5/(C)

## C. RATES (Cont'd)

		<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/1/</sup></u>
13. Application Options (cont'd)			
e. FAX-on-Demand <sup>/2/</sup>			
- installation - per application		ICB	ICB
- changes - per hour		NO	NO
- usage		NO	NO
- per page faxed-US		NO	NO
- per page faxed-International		NO	NO
- per minute		NO	NO
f. Fax Messaging (aka Fax Mail)			
- installation - per application	\$1,000.00 <sup>/3/</sup>	NO	
- usage - per application	NO	\$500.00	
- changes - per hour	NO	NO	
g. Expedited Installation -			
per day expedited	100.00	NO	
h. Call Navigator			
- multilingual set up -			
per extra language	100.00	NO	
- additional application set up -			
per application	225.00	NO	
- usage per transferred call <sup>/4/</sup>			
- re-installation of disconnected			
application - per application	225.00	NO	
- Customer Management Interface (CMI)	NO	NO	
- Expedited Installation Charge -			
per day expedited	100.00	NO	

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between the customer and the Company. Discounts not available on Call Navigator.

/2/ Feature not currently available.

/3/ No non-recurring charge when ordered with Pacific Bell Call Management Voice Mail.

/4/ See 5. preceding for usage rates.

/5/ Material formerly appeared in Part 6, Section 4, Sheet 76.

/5/

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/4/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/1/</sup></u>
14. Application Changes		
a. Change		
- Report Profile, per change	\$5.00	NO
- Report Profile Title, per change	5.00	NO
b. Add or Delete		
- Report Profile, per change	5.00	NO
- Report Profile Title, per change	5.00	NO
c. Parameter Changes		
- Caller Error Settings, per change	37.50	NO
- Rotary, per change	37.50	NO
- Call Navigator (e.g., after hours tree design); initial design and subsequent changes	25.00	NO
d. Database Changes		
- Application, per record	25.00	NO
- Core Database, per change <sup>/3/</sup>	250.00	NO
- Provided manual/hardcopy other than ASCII, per hour	100.00	NO
e. Custom Changes, per hour <sup>/2/</sup>	200.00	NO

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between the customer and the Company.

/2/ Quoted per customer specifications.

/3/ Every 90 days at no charge with Correct ASCII Format.

/4/ Material formerly appeared in Part 6, Section 4, Sheet 77.

/4/

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/2/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/1/</sup></u>
14. Application Changes (Cont'd)		
f. Call Navigator - per application		
- cell addition or deletion; 2 cell changes per request	\$50.00	NO
- hours of operation per change	50.00	NO
- telephone/mailbox transfer change; 2 transfers per request	50.00	NO
- schedule change for other than a 24 hour menu	50.00	NO

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between the Customer and the Company. Discounts not available on Call Navigator.

/2/

/2/ Material formerly appeared in Part 6, Section 4, Sheet 78.

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/7/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/1/</sup></u>
15. Downgrade Charge for Call Navigator - per application <sup>/4/</sup>	\$19.95	NO
16. Report Options <sup>/5/ /6/</sup>		
a. Daily Activity Reports <sup>/2/</sup> - per report		\$75.00
b. Daily Call Profile Reports <sup>/2/</sup> - per report		75.00
c. Weekly Report Delivered Weekly - per report	25.00	NO
d. Special Period Report - per report	50.00	NO
e. Special (AdHoc) Report <sup>/3/</sup> - per report	ICB	ICB
f. Each Report delivered via U.S. Mail - per report	50.00	NO
g. Each Report delivered via Facsimile - per report	5.00	NO
h. Reports delivered via electronic mail		
- set up fee	25.00	NO
- per report charge	NO	5.00

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Discounts not available on Call Navigator.

/2/ U.S. mail delivery not available for daily reports.

/3/ Quoted per customer specifications.

/4/ Nonrecurring downgrade charge will be waived on downgrades made within thirty (30) days of initial order.

/5/ Standard delivery is via facsimile at no additional charge.

/6/ Available with Call Router, and individual voice response applications only.

/7/ Material formerly appeared in Part 6, Section 4, Sheet 79.

/7/

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/7/(C)

## C. RATES (Cont'd)

	<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/1/</sup></u>	
17. Reserved			(C)
18. Service Calls			
a. Customer premise support services <sup>/2/</sup> - per hour	300.00	NO	(C)

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.

/2/ Charges may be applied to customer requested service for service problem resolution where it is determined that the problem was not caused by the Company.

/3/ Material formerly appeared in Part 6, Section 4, Sheet 80.

/3/(C)

## 5. PACIFIC BELL CALL MANAGEMENT (Cont'd)

/4/(C)

## C. RATES (Cont'd)

		<u>Non-Recurring Charge<sup>/1/</sup></u>	<u>Monthly Rate<sup>/4/</sup></u>
19. Report Options for Call Navigator <sup>/2/</sup>			
a. Additional or Duplicate Reports outside of Standard monthly reports/delivery		NO	\$ 25.00
20. Dynamic Interactive Voice Architecture (DIVA)			
a. Installation			
- 3 year or more contract		\$ 500.00	NO
- less than 3 year contract		2,000.00	NO
b. Port charge (4 port minimum)			
- 4 to 23 ports		NO	310.00
- 24 to 48 ports		NO	300.00
- 49 or more ports		NO	ICB
c. Add-ons per port			
- Names Directory		NO	15.00
- Call Library (requires outbound fax port)		NO	20.00
- Voice Form		NO	20.00
- Zip Code Locator		NO	20.00
- Telecommunication Device for Deaf (TDD)		NO	10.00
d. Languages (installation includes one language)			
- per additional language		250.00	NO
e. Initial Studio/Tape Recording charge			
(4 hour minimum)		1,000.00	NO
- additional studio charge per hour		250.00	NO
f. Development charge (after turn-up)			
for changes per hour		NO	200.00
g. DIVA Reports <sup>/3/</sup>			
- Monthly Standard Reports available at no charge		NO	NO
- Optional daily standard reports;		NO	75.00
per month charge - per report			
- Optional weekly standard;		NO	25.00
reports per month charge - per report			
- Special (Adhoc) reports;		ICB	ICB
available upon request			

/1/ Prices based on month-to-month service. Term and Volume discounts for 1 and 3 year contracts are applicable. ICB based on customer requirement and capacity.

/2/ Daily activity report, weekly activity report and call termination report included in monthly Call Navigator service price. Call Navigator reports are only provided via e-mail or fax.

/3/ DIVA Reports delivered via e-mail only.

/4/ Material formerly appeared in Part 6, Section 4, Sheet 81.

/4/

**5. PACIFIC BELL CALL MANAGEMENT (Cont'd)****/1/(C)****D. EXCHANGES SERVED**

Pacific Bell Call Management is available in any of California's telephone exchanges. Therefore, no list of exchanges is herein provided.

Call Navigator product will only be available on the Unisys Platform where technically feasible.

Dynamic Interactive Voice Architecture (DIVA) is only available on the Periphonics Platform where capacity exists.

**/1/**

/1/ Material formerly appeared in Part 6, Section 4, Sheet 82.

**6. THE MESSAGE CENTER<sup>/1</sup>**

/3/(C)

**A. DESCRIPTIONS****THE MESSAGE CENTER (TMC)**

Provides Company subscribers or subscribers with a Company resold line who have residential classes of service with voice messaging services. Both standard and deluxe services are available. TMC provides customers the ability to receive, store, record and send voice messages. TMC includes the Company's call forwarding which allows subscribers to have their calls directly forwarded on busy and/or don't answer conditions. The Company's call forwarding and message waiting indicator (mwi) are purchased by AT&T Messaging as an enhanced service provider (esp) from the Company's Guidebook, Part 7 Section 3 and is included as part of AT&T Messaging's TMC service to AT&T Messaging's end users. TMC is also available in Spanish. The Message Center is not available for business classes of service.

**STANDARD MAILBOX**

Mailbox capable of answering calls forwarded from the customer's telephone number on a busy and/or don't answer condition and receiving and sending messages.

**MESSAGING ONLY MAILBOX<sup>/2</sup>**

(C)

Mailbox capable of receiving and sending messages only. This mailbox does not provide call answering, therefore, calls will not be forwarded from the customer's telephone number to this mailbox on a busy or don't answer.

**DELUXE MAILBOX**

Mailbox with call answering, additional capacity, and special features.

**FLAT RATE MAILBOX**

Standard mailbox with no charge for messaging.

**EXTENSION MAILBOX**

Separate, private mailboxes provisioned on the same line as a standard or deluxe mailbox. Up to eight extension mailboxes may be ordered.

/3/

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/3/ (C)

/2/ This service is grandfathered effective September 10, 1997.

/3/ Material formerly appeared in Part 6, Section 4, Sheet 1.

6. THE MESSAGE CENTER<sup>/1</sup> (Cont'd)

/2/(C)

## A. DESCRIPTIONS (Cont'd)

Extra Messages

Increases the number of new, saved, or future reminder messages that may be in a mailbox by 20 messages.

Future Delivery Message

Feature that allows a message to be recorded now and delivered at a specific time up to 365 days in the future.

Reminders®

Allows a mailbox subscriber to arrange a daily call to the subscriber's home phone and have a specific message delivered.

Reminders® can only be delivered to one phone number, the number associated with the mailbox. Reminders® cannot be delivered to an extension mailbox. Only one daily reminder can be set at a time.

Message Delivery to Non-Subscribers (MDNS)

The MDNS service allows subscribers (current TMC/PBVM customers) to record messages to be sent to non-subscribers on a pay-per-use basis. When a subscriber sends a message to a non-subscriber they hear a recording that says "the number you're messaging is not found in our voice mail directory. There will be a fee of 25¢ to deliver the message. To accept this charge press Pound, to cancel, press Star." This service can be used to send both individual and group messages. MDNS is available for messaging only within the subscriber's intraLATA calling area. Subscribers will be billed for messages successfully delivered. Subscribers will receive a Return to Sender message if the attempt to deliver received either a busy or no answer condition. All other conditions are considered to be successfully delivered. Available with TMC (Standard and Deluxe).

Subscribers may not use this service for any unsolicited marketing purpose. Use of this service in any manner to be deemed inappropriate may warrant AT&T Messaging to discontinue service to that customer.

/2/

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/2/ Material formerly appeared in Part 6, Section 4, Sheet 2.

**6. THE MESSAGE CENTER<sup>1/</sup> (Cont'd)****A. DESCRIPTIONS (Cont'd)**50/50 Messaging Plan

A 50% discount is applied to all messaging charges billed on the Customer's account.

Messaging

Allows subscribers to send a message directly to the mailboxes of other Message Center subscribers or groups of subscribers without calling them at home and ringing their phones.

Basic Messaging Plan

Provides the subscriber with an allowance of 25 messages per month.

Bonus Messaging Plan

Provides the subscriber with an allowance of 50 messages per month.

Change Order

A change order charge may be assessed when a subscriber changes service (e.g., upgrade/downgrade to services purchased). Currently, there are no charges for changes to service. No charge applies to migrations of existing service from the Company to a CLC, a CLC to a CLC or a CLC to the Company.

Restoral Charge

Charge for restoring Message Center or The Message Center Call-in-One services that are disconnected due to non-payment of regulated service charges. Upon restoral of service, the restoral charge replaces the normal non-recurring installation.

/2/(C)

/2/

/3/

/3/

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/2/ Material formerly appeared in Part 6, Section 4, Sheet 3.

/3/ Material formerly appeared in Part 6, Section 4, Sheet 4.

6. THE MESSAGE CENTER<sup>/1/</sup> (Cont'd)

/4/(C)

## A. DESCRIPTIONS (Cont'd)

ORDER CHARGE

An order (installation) charge will apply to any order adding a mailbox or an extension.

EXTENDED MESSAGING<sup>/3/</sup>

(C)

Messaging between service areas carried by an interexchange carrier selected by the subscriber and interconnected with the message center.

PAGER NOTIFICATION<sup>/2/</sup>

(C)

Provides for an out dial to a pager number selected by the subscriber when a message is delivered to the subscriber's message center or message center call-in-one mailbox.

AUDIO CASSETTE RECORDING

Provides copies of messages on audio cassette. Audio cassette recordings are available only for messages currently stored in the subscriber's mailbox. Written authorization is required, with payment of appropriate fees in advance. Messages to be recorded must be forwarded to the security manager's mailbox before being recorded on cassette.

/4/

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/2/ While the Company can monitor and maintain acceptable service levels between the Company's voice mail system and the involved pager company, the Company cannot ensure acceptable service levels from any paging services provider. The Message Center does not support all pager out dial protocols, therefore, the Utility cannot guarantee that every pager will be compatible with this feature.

/4/(C)

/3/ This service is grandfathered effective September 10, 1997.

/4/(C)

/4/ Material formerly appeared in Part 6, Section 4, Sheet 5.

6. THE MESSAGE CENTER<sup>/1/</sup> (Cont'd)

## B. RATES

	<u>NON-RECURRING CHARGE<sup>/2/, /5/</sup></u>	<u>MONTHLY RATE</u>	<u>USOC</u>	
1. Message Center (TMC) <sup>/6/</sup>				/9/ (C)
a. Standard Mailbox - per mailbox	\$19.95 <sup>/7/</sup>	\$ 9.95 <sup>/3/, /8/</sup>	RVMCA	(C)
b. Messaging Only Mailbox <sup>/4/</sup> - per mailbox	19.95	4.95	RVMM	(C)
c. Deluxe Mailbox - per mailbox	19.95	10.95 <sup>/3/</sup>	RVMDM	
d. Extension Mailbox - per mailbox	NO	2.95	RVMEX	

/1/ Frozen/Grandfathered - The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/2/ The non-recurring charge on additions or changes to services or features will not exceed \$19.95 per order, regardless of the number of services/changes on the order, except when a restoral charge is accessed.

/3/ TMC Discounts are applicable based on the purchase of certain AT&T and/or affiliate service grouping of services. For TMC discounts, see 2., following.

/4/ This service is grandfathered effective September 10, 1997.

/5/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/6/ In addition to the charge for the TMC mailbox, measured residential service will incur usage charges for calls which are: 1) forwarded to and/or transferred out of TMC mailbox; and 2) made from the residence to access the mailbox and for the duration of the call.

/7/ The Non-Recurring Charge will be waived when Message Center is ordered at the time a residential customer orders Complete Choice® Basic or Complete Choice® Enhanced, or a grouping or bundle containing one of these packages.

/8/ The Message Center may be discounted when ordered with a package, product grouping or bundle of services.

/9/ Material formerly appeared in Part 6, Section 4, Sheet 9.

6. THE MESSAGE CENTER<sup>/1/</sup> (Cont'd)

## B. RATES (Cont'd)

		<u>NON-RECURRING CHARGE<sup>/2/,/5/</sup></u>	<u>MONTHLY RATE</u>	<u>USOC</u>	
1. Message Center (TMC) <sup>/6/</sup>					
f. Extra Messages <sup>/3/</sup>	- per 20 messages	NO	NO		(C)
g. Future Delivery Message <sup>/3/</sup>	- per mailbox	NO	NO		(C)
h. Reminders® Call <sup>/7/</sup>	- per mailbox	NO	NO		(C)
i. Basic Messaging Plan <sup>/4/</sup>	- per mailbox	NO	NO	RVMBP	(C)
j. Bonus Messaging Plan <sup>/4/</sup>	- per mailbox	NO	NO	RVMDP	(C)
k. 50/50 Messaging Plan <sup>/3/</sup>	- per mailbox	NO	NO	RVMFP	/8/

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/2/ The non-recurring charge on additions or changes to services or features will not exceed \$19.95 per order, regardless of the number of services/changes on the order, except when a restoral charge is accessed.

/3/ Feature not currently available.

/4/ Basic or Bonus Messaging Plans can only be ordered with a Standard Mailbox, Messaging Only Mailbox, or Deluxe Mailbox.

/5/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.

/6/ In addition to the charge for the TMC mailbox, if you have measured residential service, you will incur usage charges for calls which are: 1) forwarded to and/or transferred out of your TMC mailbox; and 2) made by you from your residence to access your mailbox and for the duration of the call.

/7/ Feature available beginning January 23, 2001 in LATA 3.

/8/ Material formerly appeared in Part 6, Section 4, Sheet 11.

6. THE MESSAGE CENTER<sup>/1/</sup> (Cont'd)

## B. RATES (Cont'd)

		<u>NON-RECURRING CHARGE<sup>/2/</sup></u>	<u>MONTHLY RATE</u>	<u>USOC</u>	
1. Message Center (TMC) <sup>/4/</sup>					
I. Messaging					
- per message sent	NO	NO			
m. Change Order	\$ 10.00	NO		RVMCC	
- per order					
n. Extended Messaging <sup>/3/</sup>	NO	NO			
- per mailbox					
o. Pager Notification	NO	\$3.95			
- per mailbox					
- usage, per page	NO	NO		RVMPPN	
p. Message Delivery to Non-Subscribers (MDNS) <sup>/5/</sup>	NO	NO			
- usage, per message per recipient	\$ .25	NO			
q. Restoral Charge	30.00	NO		RVMRC	
- per service restored					
r. Order Charge <sup>/2/</sup>	19.95	NO		RVMOC	
- per order					
s. Audio Cassette Recording	35.00	NO			
- set-up	2.00	NO			
- per message					

/6/(C)

(C)

(C)

(C)

(C)

(C)

(C)

/6/

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/6/(C)

/2/ The non-recurring charge on additions or changes to services or features will not exceed \$19.95 per order, regardless of the number of services/changes on the order, except when a restoral charge is accessed.

(C)

/3/ Feature not currently available.

(C)

/4/ In addition to the charge for the TMC mailbox, if you have measured residential service, you will incur usage charges for calls which are: 1) forwarded to and/or transferred out of your TMC mailbox; and 2) made by you from your residence to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook Part 4, Section 1 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

(C)

/5/ Feature available beginning January 23, 2001 in LATA 3.

/6/(C)

/6/ Material formerly appeared in Part 6, Section 4, Sheet 12.

6. THE MESSAGE CENTER<sup>/1</sup> (Cont'd)

/5/(C)

## B. RATES (Cont'd)

## 2. Discounts

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted <sup>/2</sup>
Personal Choice Plus (includes uSelect <sup>TM</sup> 3)	\$6.00	Any residential voice mail product
2-Line Personal Choice Plus (includes 2-Line uSelect <sup>TM</sup> 3)	\$1.95	Any residential voice mail product
Standard Choice (includes uSelect <sup>TM</sup> Standard)	\$1.95	Any residential voice mail product
Enhanced Choice Plus (includes uSelect <sup>TM</sup> 6)	\$2.95	Any residential voice mail product
2-Line Enhanced Choice Plus (includes 2-Line uSelect <sup>TM</sup> 6)	\$2.95	Any residential voice mail product
Unlimited Combination <sup>/4</sup> with National Connections <sup>/3</sup>	\$6.00	Any residential voice mail product
Unlimited Combination <sup>/4</sup> with Metro Plan and National Connections <sup>/3</sup>	\$9.00	Any residential voice mail product
Unlimited Combination <sup>/4</sup> 2-Line with National Connections <sup>/3</sup>	\$1.95	Any residential voice mail product
Unlimited Combination <sup>/4</sup> 2-Line with Metro Plan and National Connections <sup>/3</sup>	\$4.95	Any residential voice mail product
Unlimited Combination <sup>/4</sup> Enhanced with National Connections <sup>/3</sup>	\$4.95	Any residential voice mail product
Unlimited Combination <sup>/4</sup> Enhanced 2-Line with National Connections <sup>/3</sup>	\$4.95	Any residential voice mail product

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(C)

(C)

(C)

(C)

/5/

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/5/(C)

/2/ Discount amount will be displayed on the customer's bill.

(C)

/3/ National Connections provided by AT&T Long Distance.

/4/ Bundle name change for ALL DISTANCE bundles containing uSelect<sup>SM</sup> packages, to Unlimited Combination, effective November 1, 2007.

/5/(C)

/5/ Material formerly appeared in Part 6, Section 4, Sheet 13.

6. THE MESSAGE CENTER<sup>/1</sup> (Cont'd)

## B. RATES (Cont'd)

## 2. Discounts

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted <sup>/2</sup>	
Personal Choice Plus (includes uSelect <sup>TM</sup> 3)	\$2.95	The Message Center	(C)
2-Line Personal Choice Plus (includes 2-Line uSelect <sup>TM</sup> 3)	\$2.95	The Message Center	(C)
Standard Choice Plus (includes uSelect <sup>TM</sup> Standard)	\$2.95	The Message Center	(C)
Enhanced Choice Plus (includes uSelect <sup>TM</sup> 6)	\$4.45	The Message Center	(C)
2-Line Enhanced Choice Plus (includes 2-Line uSelect <sup>TM</sup> 6)	\$4.45	The Message Center	(C)
Unlimited Combination <sup>/4</sup> with National Connections <sup>/3</sup>	\$4.45	The Message Center	(C)
Unlimited Combination <sup>/4</sup> with Metro Plan and National Connections <sup>/3</sup>	\$7.45	The Message Center	(C)
Unlimited Combination <sup>/4</sup> 2-Line with National Connections <sup>/3</sup>	\$4.45	The Message Center	(C)
Unlimited Combination <sup>/4</sup> 2-Line with Metro Plan and National Connections <sup>/3</sup>	\$7.45	The Message Center	(C)
Unlimited Combination <sup>/4</sup> Enhanced with National Connections <sup>/3</sup>	\$4.95	The Message Center	
Unlimited Combination <sup>/4</sup> Enhanced 2-Line with National Connections <sup>/3</sup>	\$4.95	The Message Center	

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/2/ Discount amount may be displayed on the customer's bill as a bill credit.

(C)

/3/ National Connections provided by AT&T Long Distance.

/4/ Bundle name change for ALL DISTANCE bundles containing uSelect<sup>SM</sup> packages, to Unlimited Combination, effective November 1, 2007.

(D)

**6. THE MESSAGE CENTER<sup>/1</sup> (Cont'd)**

**B. RATES (Cont'd)**

**2. Discounts**

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

(D)

(D)

6. THE MESSAGE CENTER<sup>/1/</sup> (cont'd)

/6/(C)

## B. RATES (cont'd)

## 2. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted <sup>/2/</sup>	
New ALL DISTANCE® <sup>/4/</sup> with National Connections <sup>/3/</sup> (PGO35)	\$4.45	Standard TMC Mailbox	(C)
ALL DISTANCE® without Inside Wire (PGO3S)	\$4.45	Standard TMC Mailbox	(C)
Select Feature Package <sup>/5/</sup>	\$3.95	Standard TMC Mailbox	(C)
Complete Choice (includes Select Feature Package)	\$3.95	Standard TMC Mailbox	

/6/

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/6/(C)

/2/ Discount amount will be displayed on the customer's bill.

/3/ National Connections provided by AT&T Long Distance.

/4/ A new version of the ALL DISTANCE® was introduced in the market on December 19, 2006.

/6/(C)

/5/ Select Feature Package is a package; see Guidebook Part 7, Section 5.

/6/ Material formerly appeared in Part 6, Section 4, Sheet 14.

6. THE MESSAGE CENTER<sup>/1/</sup> (cont'd)

## B. RATES (cont'd)

## 2. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted <sup>/2/</sup>	
New ALL DISTANCE® <sup>/4/</sup> with National Connections <sup>/3/</sup> (PGO35)	\$3.95	Standard TMC Mailbox	/6/
ALL DISTANCE® without Inside Wire (PGO3S)	\$3.95	Standard TMC Mailbox	/6/
Select Feature Package <sup>/5/</sup>	\$3.95	Standard TMC Mailbox	
Complete Choice (includes Select Feature Package)	\$3.95	Standard TMC Mailbox	

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/2/ Discount amount may be displayed on the customer's bill in the form of a credit.

(C)

/3/ National Connections provided by AT&T Long Distance.

/4/ New version of ALL DISTANCE® as introduced in the market on December 19, 2006.

(C)

/5/ Select Feature Package is a package; see Guidebook Part 20, Section 7.

(C)

/6/ Correction

(N)

6. THE MESSAGE CENTER<sup>/1/</sup> (cont'd)

## B. RATES (cont'd)

## 2. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted <sup>/2/</sup>	
New ALL DISTANCE® <sup>/4/</sup> with National Connections <sup>/3/</sup> (PGO35)	\$3.95	Standard TMC Mailbox	
ALL DISTANCE® without Inside Wire (PGO3S)	\$3.95	Standard TMC Mailbox	
Select Feature Package <sup>/5/</sup>	\$2.95	Standard TMC Mailbox	(C)
Complete Choice (includes Select Feature Package)	\$2.95	Standard TMC Mailbox	(C)

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/2/ Discount amount may be displayed on the customer's bill in the form of a credit.

/3/ National Connections provided by AT&T Long Distance.

/4/ New version of ALL DISTANCE® as introduced in the market on December 19, 2006.

/5/ Select Feature Package is a package; see Guidebook Part 20, Section 7.

(D)

6. THE MESSAGE CENTER<sup>/1/</sup> (cont'd)

## B. RATES (cont'd)

## 2. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted <sup>/2/</sup>	
			(D)
			(D)
Select Feature Package <sup>/1/</sup>	\$2.95	Standard TMC Mailbox	(C)
Complete Choice (includes Select Feature Package)	\$2.95	Standard TMC Mailbox	

/1/ Select Feature Package is a package; see Guidebook Part 20, Section 7.

(D)  
(D)

6. THE MESSAGE CENTER<sup>/1</sup> (Cont'd)

/3/(C)

## B. RATES (Cont'd)

## 2. Discounts (Cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted	
Phone Solution with OCP <sup>/2</sup> (residential product grouping)	\$7.49	The Message Center (TMC)	(C)
Phone Solution without OCP <sup>/2</sup> (residential product grouping)	\$6.84	The Message Center (TMC)	(C)
DSL Web Solution with OCP <sup>/2</sup> (residential product grouping)	\$7.49	The Message Center (TMC)	(C)
DSL Web Solution without OCP <sup>/2</sup> (residential product grouping)	\$6.84	The Message Center (TMC)	(C)
Wireless Solution with OCP <sup>/2</sup> (residential product grouping)	\$7.48	The Message Center (TMC)	(C)
Wireless Solution without OCP <sup>/2</sup> (residential product grouping)	\$6.83	The Message Center (TMC)	(C)
Entertainment Solution with OCP <sup>/2</sup> (residential product grouping)	\$7.48	The Message Center (TMC)	(C)
Entertainment Solution without OCP <sup>/2</sup> (residential product grouping)	\$6.83	The Message Center (TMC)	(C)
Web Solution with OCP <sup>/2</sup> (residential product grouping)	\$5.82	The Message Center (TMC)	(C)
Web Solution without OCP <sup>/2</sup> (residential product grouping)	\$5.17	The Message Center (TMC)	(C)
2-Line Phone Solution with OCP <sup>/2</sup> (residential product grouping)	\$7.10	The Message Center (TMC)	(C)
2-Line Phone Solution without OCP <sup>/2</sup> (residential product grouping)	\$8.35	The Message Center (TMC)	(C)
Complete Solution (residential product grouping)	\$3.84	The Message Center (TMC)	

/3/

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/3/(C)

/2/ OCP is residential optional calling plan. See Guidebook, Part 9, Section 3.

/3/ Material formerly appeared in Part 6, Section 4, Sheet 15.

6. THE MESSAGE CENTER<sup>/1</sup> (Cont'd)

## B. RATES (Cont'd)

## 2. Discounts (Cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted	
Phone Solution with OCP <sup>/2</sup> (residential product grouping)	\$0.00	The Message Center (TMC)	(C)
Phone Solution without OCP <sup>/2</sup> (residential product grouping)	\$3.95	The Message Center (TMC)	(C)
DSL Web Solution with OCP <sup>/2</sup> (residential product grouping)	\$0.00	The Message Center (TMC)	(C)
DSL Web Solution without OCP <sup>/2</sup> (residential product grouping)	\$3.95	The Message Center (TMC)	(C)
Wireless Solution with OCP <sup>/2</sup> (residential product grouping)	\$5.36	The Message Center (TMC)	(C)
Wireless Solution without OCP <sup>/2</sup> (residential product grouping)	\$0.96	The Message Center (TMC)	(C)
Entertainment Solution with OCP <sup>/2</sup> (residential product grouping)	\$0.00	The Message Center (TMC)	(C)
Entertainment Solution without OCP <sup>/2</sup> (residential product grouping)	\$3.95	The Message Center (TMC)	(C)
Web Solution with OCP <sup>/2</sup> (residential product grouping)	\$0.00	The Message Center (TMC)	(C)
Web Solution without OCP <sup>/2</sup> (residential product grouping)	\$3.95	The Message Center (TMC)	(C)
2-Line Phone Solution with OCP <sup>/2</sup> (residential product grouping)	\$7.10	The Message Center (TMC)	
2-Line Phone Solution without OCP <sup>/2</sup> (residential product grouping)	\$8.35	The Message Center (TMC)	
Complete Solution (residential product grouping)	\$7.95	The Message Center (TMC)	(C)

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/2/ OCP is residential optional calling plan. See Guidebook, Part 9, Section 3.

(D)

6. THE MESSAGE CENTER<sup>/1</sup> (Cont'd)

## B. RATES (Cont'd)

## 2. Discounts (Cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted	
Phone Solution with OCP <sup>/2</sup> (residential product grouping)	\$1.00	The Message Center (TMC)	(C)
Phone Solution without OCP <sup>/2</sup> (residential product grouping)	\$4.95	The Message Center (TMC)	(C)
DSL Web Solution with OCP <sup>/2</sup> (residential product grouping)	\$1.00	The Message Center (TMC)	(C)
DSL Web Solution without OCP <sup>/2</sup> (residential product grouping)	\$4.95	The Message Center (TMC)	(C)
Wireless Solution with OCP <sup>/2</sup> (residential product grouping)	\$6.36	The Message Center (TMC)	(C)
Wireless Solution without OCP <sup>/2</sup> (residential product grouping)	\$1.96	The Message Center (TMC)	(C)
Entertainment Solution with OCP <sup>/2</sup> (residential product grouping)	\$1.00	The Message Center (TMC)	(C)
Entertainment Solution without OCP <sup>/2</sup> (residential product grouping)	\$4.95	The Message Center (TMC)	(C)
Web Solution with OCP <sup>/2</sup> (residential product grouping)	\$2.00	The Message Center (TMC)	(C)
Web Solution without OCP <sup>/2</sup> (residential product grouping)	\$5.95	The Message Center (TMC)	(C)
2-Line Phone Solution with OCP <sup>/2</sup> (residential product grouping)	\$7.10	The Message Center (TMC)	
2-Line Phone Solution without OCP <sup>/2</sup> (residential product grouping)	\$8.35	The Message Center (TMC)	
Complete Solution (residential product grouping)	\$7.95	The Message Center (TMC)	

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/2/ OCP is residential optional calling plan. See Guidebook, Part 9, Section 3.

/3/ Material formerly appeared in Part 6, Section 4, Sheet 15.

6. THE MESSAGE CENTER<sup>/1</sup> (Cont'd)

## B. RATES (Cont'd)

## 2. Discounts (Cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted	
Phone Solution with OCP <sup>/2</sup> (residential product grouping)	\$0.00	The Message Center (TMC)	(C)
Phone Solution without OCP <sup>/2</sup> (residential product grouping)	\$2.95	The Message Center (TMC)	(C)
DSL Web Solution with OCP <sup>/2</sup> (residential product grouping)	\$0.00	The Message Center (TMC)	(C)
DSL Web Solution without OCP <sup>/2</sup> (residential product grouping)	\$2.95	The Message Center (TMC)	(C)
Wireless Solution with OCP <sup>/2</sup> (residential product grouping)	\$6.36	The Message Center (TMC)	
Wireless Solution without OCP <sup>/2</sup> (residential product grouping)	\$1.96	The Message Center (TMC)	
Entertainment Solution with OCP <sup>/2</sup> (residential product grouping)	\$0.00	The Message Center (TMC)	(C)
Entertainment Solution without OCP <sup>/2</sup> (residential product grouping)	\$2.95	The Message Center (TMC)	(C)
Web Solution with OCP <sup>/2</sup> (residential product grouping)	\$0.00	The Message Center (TMC)	(C)
Web Solution without OCP <sup>/2</sup> (residential product grouping)	\$2.95	The Message Center (TMC)	(C)
2-Line Phone Solution with OCP <sup>/2</sup> (residential product grouping)	\$6.10	The Message Center (TMC)	(C)
2-Line Phone Solution without OCP <sup>/2</sup> (residential product grouping)	\$6.35	The Message Center (TMC)	(C)
Complete Solution (residential product grouping)	\$4.95	The Message Center (TMC)	(C)

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/2/ OCP is residential optional calling plan. See Guidebook, Part 9, Section 3.

/3/ Material formerly appeared in Part 6, Section 4, Sheet 15.

**6. THE MESSAGE CENTER<sup>1/</sup> (Cont'd)**

**B. RATES (Cont'd)**

**2. Discounts (Cont'd)**

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

(D)

(D)

6. THE MESSAGE CENTER<sup>/1/</sup> (cont'd)

/2/(C)

## C. EXCHANGES SERVED

LATA 1

ALAMEDA	IGNACIO	SAN BRUNO
ALBANY	LAFAYETTE	SAN CARLOS- BELMONT
ANTIOCH	LA HONDA	SAN FRANCISCO
APTOPS	LARKSPUR	SAN JOSE
ARCATA	LIVERMORE	SAN LEANDRO
BELVEDERE	LOS ALTOS	SAN LUCAS
BENICIA	MARTINEZ	SAN MATEO
BERKELEY	MENLO PARK	SAN RAFAEL
BISHOP RANCH	MILL VALLEY	SAN RAMON
BOULDER CREEK	MILLBRAE	SANTA CLARA
BRENTWOOD	MILPITAS	SANTA CRUZ
BURLINGGAME	MONTE RIO	SANTA ROSA
CALISTOGA	MORAGA	SARATOGA
CAMPBELL	MOUNTAIN VIEW	SAUSALITO
CASTRO VALLEY	NAPA	SCOTTS VALLEY
CLAYTON	NICASIO	SEBASTAPOL
CLOVERDALE	OAKLAND	SONOMA
COLMA	OAKLEY	SOUTH SAN FRANCISCO
CONCORD	OCCIDENTAL	STINSON BEACH
CORDILLA	ORINDA	SUISUN
CORTE MADERA	PACIFICA	SUNOL
CROCKET	PALO ALTO	SUNNYVALE
DANVILLE	PETALUMA	TIBURON
DUBLIN-SAN RAMON	PINOLE	UKIAH
EAST BAY	PITTSBURG	UNION CITY
EAST CONTRA COSTA	PLEASANTON	VACAVILLE
EL SOBRANTE	POTTER VALLEY	VALLEJO
EUREKA	REDDING	WALNUT CREEK
FAIRFIELD	REDWOOD CITY	WATSONVILLE
FORRESTVILLE	RICHMOND	WINDSOR
FORT BRAGG	ROHNERT PARK	WOODSIDE
FREMONT		
FREMONT-NEWARK		
GUERNEVILLE		
HALF MOON BAY		
HAYWARD		
HEALDSBURG		
HERCULES		

/2/

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/2/ Material formerly appeared in Part 6, Section 4, Sheet 16.

6. THE MESSAGE CENTER<sup>/1/</sup> (Cont'd)

/3/(C)

C. EXCHANGES SERVED<sup>/2/</sup> (Cont'd)

(C)

LATA 2

BIGGS	OROVILLE
CHICO	PARADISE
DUNIGAN	RED BLUFF
GAZILLE	REDDING
GERBER	YREKA
GRENADA	
HORNBROOK	
LOS MOLINAS	
MONTEGUE	

LATA 3

ALTA	MARYSVILLE	SHINGLE SPRINGS
AUBURN	NORTH HIGHLANDS	SOUTH TAHOE
BEAL	NORTH SACRAMENTO	SPRINGVILLE
BIGGS	ORANGEVALE	TAHOE CITY
DAVIS	PLACERVILLE	TERRA BELLA
ESPARTO	PORTERVILLE	TRUCKEE
FAIR OAKS	ROCKLIN	WEST SACRAMENTO
FOLSOM	SACRAMENTO	WOODLAKE
FRENCH GULCH	SEQUOIA	WOODLAND
GEORGETOWN	SHASTA LAKE	WOODLIN
GRASS VALLEY		YUBA CITY
KYBER		
LATON		

LATA 4

CLOVIS
FRESNO
HANFORD
LEMOORE
MADERA
POTTERVILLE
SELMA
TULARE
VISALIA

/3/

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/3/(C)

/2/ Message Center Call-in-One (CIO) is only available on the Unisys platform. Message Center CIO service grandfathered effective January 4, 2005.

/3/

/3/ Material formerly appeared in Part 6, Section 4, Sheet 17.

6. THE MESSAGE CENTER<sup>/1/</sup> (Cont'd)

/3/(C)

C. EXCHANGES SERVED<sup>/2/</sup> (Cont'd)

(C)

LATA 5, LOS ANGELES/ORANGE COUNTY

ACTON	FULLERTON	PLACENTIA
AGOURA	GARDEN GROVE	RANCHO SANTA MARGUERITA
ALHAMBRA	GARDENA	RESEDA
ANAHEIM	GLENDALE	RIALTO
ARCADIA	HAWTHORNE	RIVERSIDE
ARLINGTON	HIGHLAND	ROSEMOND
BALBOA	HOLLYWOOD	SADDLEBACK VALLEY
BELL	HUNTINGTON PARK	SAN CLEMENTE
BEVERLY HILLS	INGLEWOOD	SAN GABRIEL
BREA	IRVINE	SAN JUAN CAPISTRANO
BUENA PARK	LA CRESCENTA	SAN LUIS OBISPO
BURBANK	LAGUNA NIGUEL	SAN PEDRO
CALABASES	LOMITA	SANTA ANA
CANOGA PARK	LOS ANGELES	SANTA CLARITA
CAPISTRANO VALLEY	MIRA LOMA	SATICOY
COLTON	MISSION VIEJO	SHERMAN OAKS
COMPTON	MONTEBELLO	SIMI VALLEY
CORONA	MOORPARK	TORRANCE
CORONA DEL MAR	NEWHALL	TRABUCO
COSTA MESA	NEWPORT BEACH	TUSTIN
CULVER CITY	NORTH HOLLYWOOD	VAN NUYS
CYPRESS	NORTHRIDGE	VENTURA
EL MONTE	OJAI	WEST LOS ANGELES
EL SEGUNDO	ORANGE	WILLIMGTON
EL TORO	PALMDALE	WOODCREST
FONTANA	PASADENA	YORBA LINDA

LATA 6, SAN DIEGO

BARREGO	FALLBROOK	OTAMESA
CALECO	HOLTVILLE	PACIFIC BEACH
CAMPO	IMPERIAL	PARNELL
CARLSBAD	IMPERIAL BEACH	POWAY
CHULA VISTA	JACUMBA	RANCHO BERNARDO
CORONADO	JULIAN	RANCHO PENASQUITOS
COTNER	LA JOLLA	RANCHO SANTA FE
DEL MAR	LA MESA	SAN DIEGO
EL CAJON	LAKESIDE	SAN MARCOS
EL CENTRO	NATIONAL CITY	SANTEE
ENCINITA	OCEANSIDE	VISTAS
ESCONDIDO	OCTOTILLO	

/3/

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/3/(C)  
/3/

/2/ Message Center Call-in-One (CIO) is only available on the Unisys platform. Message Center CIO service grandfathered effective January 4, 2005.

/3/ Material formerly appeared in Part 6, Section 4, Sheet 18.

6. THE MESSAGE CENTER<sup>/1/</sup> (Cont'd)C. EXCHANGES SERVED<sup>/2/</sup> (Cont'd)

/3/(C)

(C)

LATA 7

BAKERSFIELD

LATA 8APOTOS  
BEN LOMOND  
CARMELCASTROVILLE  
FELTON  
GREENFIELD  
HOLLISTER  
KING CITY  
MONTEREYSALINAS  
SAN ARDO  
SAN LUCAS  
SANTA CRUZ  
SEASIDE  
WATSONVILLELATA 9ANGELS CAMP  
ARNOLD  
ATWATER  
GALT  
HEARLD  
HUGSON  
IONE  
JACKSON  
JAMESTOWN  
LEGRANDLODI  
MERCED  
MODESTO  
MURPHIES  
PLANADA  
PLYMOUTH  
SAN ANDRESSONORA  
STOCKTON  
SUTTER CREEK  
THORTON  
TRACY  
TURLOCK  
TWAIN HARTE  
VALLEY SPRINGS  
WATERFORDLATA 10ARROYO GRANDE  
PASO ROBLES

/3/

/1/ Frozen/Grandfathered-The Message Center, effective December 1, 2012. See Frozen Grandfather Services in Part 2, Section 2 of this Guidebook.

/2/ Message Center Call-in-One (CIO) is only available on the Unisys platform. Message Center CIO service grandfathered effective January 4, 2005.

/3/(C)  
/3/

/3/ Material formerly appeared in Part 6, Section 4, Sheet 19.

**ACCESS ADVANTAGE PLUS**

/2/(C)

Access Advantage Plus Service will no longer be available to new customers (no current contract or service) on or after November 1, 2016. Customers having this service or who have placed orders which were accepted by the Company prior to this date, may continue such service from their present location, subject to the following conditions: new requests for physical changes to Access Advantage Plus Service, including moves to different service addresses, will not be provisioned.

**A. BASIC DESCRIPTION**

/2/

Access Advantage Plus is a channelized (1.544 Mbps) high capacity service that delivers up to 24 channels of DS0 level data/and or exchange voice connecting service. The service is provided as point to point from the Digital Cross Connect (DCS) equipped serving central office to the customer premises. Access Advantage Plus is only offered to a customer designated premises; it is not offered to a carrier point of presence (POP).

If the channelized high capacity transport service will be used in connection with interstate traffic (greater than 10%)/<sup>1/</sup>, the Access Advantage Plus transport must be provided and purchased from the Company's Tariff Federal Communications Commission No. 1, Section 33. Rules and Regulations for the Access Transport Plus interstate transport is set forth in FCC No. 1, Section 33.

1. The following voice services are available with Access Advantage Plus:
  - a. Access Advantage Plus Individual/Multi-Line Business Service as set forth in Guidebook, Part 6, Section 7.
  - b. Access Advantage Plus Private Branch Exchange (PBX) as set forth in Guidebook, Part 6, Section 7.
  - c. Access Advantage Plus Direct-In-Dialing (DID) as set forth in Guidebook, Part 6, Section 7.
  - d. Access Advantage Plus Centrex Service as set forth in Guidebook, Part 6, Section 7 except for the Centrex Services listed below which are not available:
    - Airport Intercommunicating Service (AIS)
    - Call Center Manager (CCM)
    - CenPath
    - Centrex Management Service (CMS/CCRS)
    - Dormitory Service
    - DMS-100 Attendant Consoles
    - Electronic Business Sets (EBS)
    - Message Waiting Lamp Indication
    - ISDN
      - Centrex IS
      - Basic Rate ISDN
      - Primary Rate ISDN

/1/ As set forth in the Company's Federal Communications Commission Tariff No. 1, Section 2.3.16,(B).

/2/ Material formerly appeared in Part 6, Section 7, Sheet 9.

/2/

**ACCESS ADVANTAGE PLUS (cont'd)**

/1/(C)

**A. BASIC DESCRIPTION (cont'd)**

2. The following data services can be accessed by Access Advantage Plus:
  - a. Advanced Digital Network (ADN) as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.2.8; at rates specified in 175-T, Section 7.5.3.
  - b. Voice Grade Service (VG) as set forth in Schedule Cal. P.U.C. No. 175-T, Section 7.5.3 (VG 32,33,& 36).

**B. DEFINITIONS**

Definitions in this section are in addition to definitions set forth in Guidebook, Part 2, Rule No. 1 and FCC 1, Section 33.

1. Channelized - Denotes the multiplexing of the 1.544 Mbps facility into 24 voice grade channels for connection to other services.
2. Access Advantage Plus Transport - Denotes the channelized 1.544 Mbps facility (intrastate or interstate) between a customer premises and the serving office for that location.

/1/

/1/ Material formerly appeared in Part 6, Section 7, Sheets 10 and 11.

**ACCESS ADVANTAGE PLUS (cont'd)**

/1/(C)

**E. SERVICES OFFERED AND DESCRIPTIONS (cont'd)**

(C)

5. The following data services can be accessed by Access Advantage Plus:
  - a. Advanced Digital Network (ADN) as set forth in Schedule Cal.P.U.C. No 175-T, Section 7.2.8; at rates specified in 175-T, Section 7.5.3.
  - b. Voice Grade Service (VG) as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3 (VG 32, 33,& 36).

**F. ORDERING OPTIONS**

1. General

This section sets forth the regulations and order related charges for Access Advantage Plus orders.

These charges are in addition to other applicable charges as set forth in other sections of this Guidebook and the Company's Tariff Federal Communications Commission No. 1, Section 33. Access Advantage Plus allows specific data and exchange voice services to be connected at DS0 levels to a channelized (1.544 Mbps) high capacity facility.

- a. The customer shall provide all information necessary for the Company to provide and bill for the requested service. In addition to the order information required, the customer must also provide:
  - Customer name and premises address(es).
  - Billing name and address (when different from customer name and address).
  - Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.
- b. Customers purchasing Access Advantage Plus and the connecting services must be customers purchasing the service for their own use.
- c. Access Advantage Plus must be ordered with B8ZS and ESF signaling capabilities.

/1/

/1/ Material formerly appeared in Part 6, Section 7, Sheets 23 and 24.