

NETWORK AND EXCHANGE SERVICES

WITHDRAWN
 02/09/2009

A1. PRELIMINARY STATEMENT

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
192nd	CS A	3rd ¹	18
193rd ¹	CS A	Original	18.1
1st	ToC A	1st ²	18.1
2nd ¹	ToC A	5th	18.2
7th	1	6th ¹	18.2
8th ¹	1	1st	18.3
7th	2	2nd ¹	18.3
8th ¹	2	2nd	18.4
5th	3	3rd ¹	18.4
10th	4	7th	18.5
11th ¹	4	8th ¹	18.5
12th	5	Original	18.6
13th ¹	5	1st ¹	18.6
14th	6	1st	18.7
15th ¹	6	2nd ¹	18.7
8th	7	21st	19
9th ¹	7	22nd ¹	19
16th	8	7th	19.1
17th ¹	8	8th ¹	19.1
6th	9	29th	20
7th ¹	9	30th ¹	20
13th	10	19th	21
14th ¹	10	20th ¹	21
13th	11	19th	22
14th ¹	11	20th ¹	22
1st	12	24th	23
28th	13	25th ¹	23
Original	13.1	15th	24
27th	14	16th ¹	24
26th	15	19th	25
12th	15.1	20th ¹	25
8th	16	7th	26
1st	17	8th ¹	26
2nd	18		

NOTE 1: Issued

NOTE 2: Advice Letter No. 21190 withdrawn July 18, 2001.

CC: 5170

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

(D)

(D)

CC: 5170

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
190th	CS A	8th	16
191st ¹	CS A	1st	17
1st	ToC A	2nd	18
7th	1	Original	18.1
7th	2	1st ²	18.1
5th	3	5th	18.2
10th	4	1st	18.3
12th	5	2nd	18.4
14th	6	7th	18.5
8th	7	Original	18.6
16th	8	1st	18.7
6th	9	21st	19
12th	10	6th	19.1
12th	11	7th ¹	19.1
1st	12	29th	20
28th	13	19th	21
Original	13.1	19th	22
27th	14	24th	23
26th	15	15th	24
12th	15.1	19th	25
		7th	26

NOTE 1: Issued

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NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

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191st	CS A	8th	16
192nd ¹	CS A	1st	17
1st	ToC A	2nd	18
7th	1	Original	18.1
7th	2	1st ²	18.1
5th	3	5th	18.2
10th	4	1st	18.3
12th	5	2nd	18.4
14th	6	7th	18.5
8th	7	Original	18.6
16th	8	1st	18.7
6th	9	21st	19
12th	10	7th	19.1
13th ¹	10	29th	20
12th	11	19th	21
13th ¹	11	19th	22
1st	12	24th	23
28th	13	15th	24
Original	13.1	19th	25
27th	14	7th	26
26th	15		
12th	15.1		

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NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

TABLE OF CONTENTS

	<u>Sheet No.</u>
1.1 GENERAL INFORMATION	1
1.1.1 APPLICABILITY	1
1.1.2 FILING OF RATES AND REGULATIONS	1
1.1.3 TERRITORY SERVED - SERVICE RENDERED - RATES AND REGULATIONS	2
1.1.4 AVAILABILITY OF TARIFF SHEETS	2
1.1.5 CURRENT LOCATION OF PUBLIC OFFICES AND TARIFF SCHEDULES.....	4
1.1.6 LIST OF SCHEDULES - ALPHABETICAL AND NUMERICAL	10
A. ALPHABETICAL	10
B. NUMERICAL	11
1.1.7 SYMBOLS AND ABBREVIATIONS	12
A. SYMBOLS	12
B. ABBREVIATIONS	13
C. TRADEMARKS AND SERVICE MARKS	16
1.1.8 HOW TO USE THIS TARIFF	17
A. TARIFF STRUCTURE	17
B. LOCATION OF MATERIAL	17
C. ABBREVIATIONS AND DEFINITIONS	17
D. PAGE NUMBERING	18
E. REFERENCE TO OTHER TARIFFS	18
1.1.9 LIST OF CONCURRING LOCAL EXCHANGE CARRIERS	18.1
1.2 SUBJECT INDEX	20

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

TABLE OF CONTENTS

	<u>Sheet No.</u>	
1.1 GENERAL INFORMATION	1	
1.1.1 APPLICABILITY	1	
1.1.2 FILING OF RATES AND REGULATIONS	1	
1.1.3 TERRITORY SERVED - SERVICE RENDERED - RATES AND REGULATIONS	2	
1.1.4 AVAILABILITY OF TARIFF SHEETS	2	
1.1.5 DETARIFF SERVICES	4	(N)
1.1.6 LIST OF SCHEDULES - ALPHABETICAL AND NUMERICAL	10	
A. ALPHABETICAL	10	
B. NUMERICAL	11	
1.1.7 SYMBOLS AND ABBREVIATIONS	12	
A. SYMBOLS	12	
B. ABBREVIATIONS	13	
C. TRADEMARKS AND SERVICE MARKS	16	
1.1.8 HOW TO USE THIS TARIFF	17	
A. TARIFF STRUCTURE	17	
B. LOCATION OF MATERIAL	17	
C. ABBREVIATIONS AND DEFINITIONS	17	
D. PAGE NUMBERING	18	
E. REFERENCE TO OTHER TARIFFS OR TO THE AT&T CALIFORNIA GUIDEBOOK	18	(N)
1.1.9 LIST OF CONCURRING LOCAL EXCHANGE CARRIERS	18.1	
1.2 SUBJECT INDEX	20	

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION

All references to Pacific Bell Telephone Company and Pacific Bell are to be considered interchangeable for purposes of these tariff schedules. Pacific Bell Telephone Company assumes the rates, conditions and obligations of the appropriate tariffs on file with the Public Utilities Commission of the State of California under the name of The Pacific Telephone and Telegraph Company and Pacific Bell. Pacific Bell Telephone Company is doing business as SBC Pacific Bell Telephone Company, SBC California and AT&T California ("Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California").

(T)
(N)
|
(N)

This schedule contains a general statement relative to the filing of rates and regulations, the territory served and service rendered, the availability of tariff sheets and an alphabetical list of exchanges in California.

This schedule also lists in both alphabetical and numerical order the tariff schedules of Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California on file with the Public Utilities Commission of the State of California.

(N)

1.1.1 APPLICABILITY

Applicable to exchange and network services furnished or made available by Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California, hereinafter referred to as the Utility, over facilities wholly within the State of California, between stations, all of said stations being within a Local Access and Transport Area (LATA) as listed in Schedule Cal.P.U.C. No. A6.2.7.

(N)

1.1.2 FILING OF RATES AND REGULATIONS

The schedules of rates and regulations have been regularly filed with the Public Utilities Commission of the State of California and are the effective rates and regulations of this Utility.

No officer, employee or agent of the Utility has any authority to waive, alter or amend in any respect these rates and regulations, or any part thereof or to make any agreements inconsistent therewith (except as set forth in Schedule Cal.P.U.C. No. A5.12.).

The rates and regulations set forth in the schedules are subject at all times to addition, change or abolition after proceedings duly held by the Public Utilities Commission of the State of California and changes in the rates and regulations herein set forth must first be approved or accepted by the Public Utilities Commission of the State of California.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION

All references to Pacific Bell Telephone Company and Pacific Bell are to be considered interchangeable for purposes of these tariff schedules. Pacific Bell Telephone Company assumes the rates, conditions and obligations of the appropriate tariffs on file with the Public Utilities Commission of the State of California under the name of The Pacific Telephone and Telegraph Company and Pacific Bell. Pacific Bell Telephone Company is doing business as SBC Pacific Bell Telephone Company, SBC California and AT&T California ("Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California").

This schedule contains a general statement relative to the filing of rates and regulations, the territory served and service rendered, the availability of tariff sheets and an alphabetical list of exchanges in California.

This schedule also lists in both alphabetical and numerical order the tariff schedules of Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California on file with the Public Utilities Commission of the State of California.

1.1.1 APPLICABILITY

Applicable to exchange and network services furnished or made available by Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California, hereinafter referred to as the Utility or the Company, over facilities wholly within the State of California, between stations, all of said stations being within a Local Access and Transport Area (LATA) as listed in the AT&T California Guidebook, Part 9, Section 2. (T) (T) (T)

1.1.2 FILING OF RATES AND REGULATIONS

The schedules of rates and regulations have been regularly filed with the Public Utilities Commission of the State of California and are the effective rates and regulations of this Utility.

No officer, employee or agent of the Utility has any authority to waive, alter or amend in any respect these rates and regulations, or any part thereof or to make any agreements inconsistent therewith (except as set forth in Schedule Cal.P.U.C. No. A5.12.).

The rates and regulations set forth in the schedules are subject at all times to addition, change or abolition after proceedings duly held by the Public Utilities Commission of the State of California and changes in the rates and regulations herein set forth must first be approved or accepted by the Public Utilities Commission of the State of California.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.3 TERRITORY SERVED - SERVICE RENDERED - RATES AND REGULATIONS

Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California renders exchange telephone service, toll telephone service, private line services and channels, mobile telephone service, and telephone directory service throughout the territory served within a Local Access and Transport Area (LATA) by it and its Connecting Companies as shown in its schedules, which include a description of the service furnished, and exchange maps filed herewith. (N)

The procedure which will be followed by the Utility in rendering service is set forth in Schedule Cal.P.U.C. No. A2. in which are included definitions explaining phrases and terms used.

Each sheet of each schedule bears a designating Cal.P.U.C. number and also the date filed and the date upon which it became effective.

1.1.4 AVAILABILITY OF TARIFF SHEETS

1. Current Tariff Sheets Approved and Accepted by the California Public Utilities Commission:

a. The master copy of each sheet of each schedule with the effective date is filed at the Utility's headquarters building, 525 Market Street, San Francisco, California 94105. (T)

b. Each sheet of each schedule¹ is available for public inspection at the Utility's headquarters, 525 Market Street, San Francisco, California 94105 and on the Utility's website (www.sbc.com). (N)
(N)

c. Copies of each sheet of each schedule accepted and approved by the California Public Utilities Commission may be obtained at a charge by writing:

Executive Director - Regulatory
Pacific Bell Telephone Company
525 Market Street, Room 1944
San Francisco, California 94105 (T)

(D)

(D)

NOTE 1: Maps indicating each exchange area within Pacific Bell Telephone Company operating territory are filed at the Utility's headquarters building, 525 Market Street, San Francisco, California 94105. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.3 TERRITORY SERVED - SERVICE RENDERED - RATES AND REGULATIONS

Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California renders exchange telephone service, toll telephone service, private line services and channels, mobile telephone service, and telephone directory service throughout the territory served within a Local Access and Transport Area (LATA) by it and its Connecting Companies as shown in its tariff and Guidebook schedules, which include a description of the service furnished, and exchange maps. (T)
(D)

The procedure which will be followed by the Company in rendering service is set forth in Schedule Cal.P.U.C. No. A2. in which are included definitions explaining phrases and terms used. (T)

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- b. Each sheet of each schedule¹ is available for public inspection at the Utility's headquarters , 525 Market Street, San Francisco, California 94105 and on the Utility's website (www.sbc.com).
- c. Copies of each sheet of each schedule accepted and approved by the California Public Utilities Commission may be obtained at a charge by writing:

Executive Director - Regulatory
Pacific Bell Telephone Company
525 Market Street, Room 1944
San Francisco, California 94105

NOTE 1: Maps indicating each exchange area within Pacific Bell Telephone Company operating territory are filed at the Utility's headquarters building, 525 Market Street, San Francisco, California 94105.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.3 TERRITORY SERVED - SERVICE RENDERED - RATES AND REGULATIONS

Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California renders exchange telephone service, toll telephone service, private line services and channels, mobile telephone service, and telephone directory service throughout the territory served within a Local Access and Transport Area (LATA) by it and its Connecting Companies as shown in its tariff and Guidebook schedules, which include a description of the service furnished, and exchange maps.

The procedure which will be followed by the Company in rendering service is set forth in Schedule Cal.P.U.C. No. A2. in which are included definitions explaining phrases and terms used.

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1.1.4 AVAILABILITY OF TARIFF SHEETS

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- a. The master copy of each sheet of each schedule with the effective date is filed at the Company's headquarters building, 525 Market Street, San Francisco, California 94105. (T)
- b. Each sheet of each schedule¹ is available for public inspection at the Company's headquarters, 525 Market Street, San Francisco, California 94105 and on the Company's website (www.att.com/servicepublications). (T)
- c. Copies of each sheet of each schedule accepted and approved by the California Public Utilities Commission may be obtained at a charge by writing:

Executive Director - Regulatory
Pacific Bell Telephone Company
525 Market Street, Room 1944
San Francisco, California 94105

NOTE 1: Maps indicating each exchange area within Pacific Bell Telephone Company operating territory are filed at the Company's headquarters building, 525 Market Street, San Francisco, California 94105. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.3 TERRITORY SERVED - SERVICE RENDERED - RATES AND REGULATIONS

Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California renders exchange telephone service, toll telephone service, private line services and channels, mobile telephone service, and telephone directory service throughout the territory typically served within a Local Access and Transport Area (LATA) by it and its Connecting Companies as shown in its tariff and Guidebook schedules, which include a description of the service furnished, and exchange maps. (C)

The procedure which will be followed by the Company in rendering service is set forth in Schedule Cal.P.U.C. No. A2. in which are included definitions explaining phrases and terms used.

Each sheet of each schedule bears a designating Cal.P.U.C. number and also the date filed and the date upon which it became effective.

1.1.4 AVAILABILITY OF TARIFF SHEETS

1. Current Tariff Sheets Approved and Accepted by the California Public Utilities Commission:

- a. The master copy of each sheet of each schedule with the effective date is filed at the Company's headquarters building, 525 Market Street, San Francisco, California 94105.
- b. Each sheet of each schedule¹ is available for public inspection at the Company's headquarters, 525 Market Street, San Francisco, California 94105 and on the Company's website (www.att.com/servicepublications).
- c. Copies of each sheet of each schedule accepted and approved by the California Public Utilities Commission may be obtained at a charge by writing:

Executive Director - Regulatory
Pacific Bell Telephone Company
525 Market Street, Room 1944
San Francisco, California 94105

NOTE 1: Maps indicating each exchange area within Pacific Bell Telephone Company operating territory are filed at the Company's headquarters building, 525 Market Street, San Francisco, California 94105.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.4 AVAILABILITY OF TARIFF SHEETS (Cont'd)

2. Changes in Rates and Regulations covered by Advice Letters and Related
Tariff Sheets when filed and Prior to Acceptance and Approval by the
California Public Utilities Commission:

a. Copies of advice letters and associated tariff sheets, when filed, shall
automatically be furnished without charge to the following:

- (1) Competing utilities either privately or publicly owned.
- (2) Adjacent utilities either privately or publicly owned.
- (3) Utilities, either privately or publicly owned, having requested such
notification.
- (4) An individual, firm, company, corporation, association or a legally
authorized agent for the same, who is an existing customer of or an
applicant for a service or group of services and who is directly
affected by the particular tariff filing or who has demonstrated their
interest by participation in a related proceeding before the Commission
as a respondent, an "interested party" or a party of record requesting
specific tariffs by writing:

Executive Director - Regulatory
Pacific Bell Telephone Company
525 Market Street, Room 1944
San Francisco, California 94105

(T)

b. Others who may wish copies, when filed by the Utility, of specific advice
letters and associated tariff sheets or copies of all subsequent advice
letters and associated tariff sheets for specified schedules may obtain
them at a charge by writing:

Executive Director - Regulatory
Pacific Bell Telephone Company
525 Market Street, Room 1944
San Francisco, California 94105

(T)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.5 CURRENT LOCATION OF PUBLIC OFFICES AND TARIFF SCHEDULES

<u>Address</u>	<u>Public Office</u>	<u>Tariff Schedule Location</u>
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(D)
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.5 DETARIFFED SERVICES

Services formerly tariffed in this schedule and now offered on a (N)
detriffed basis pursuant to CPUC Decision No. 07-09-018, are |
located in the AT&T California Guidebook, available at: (N)
www.att.com/servicepublications

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.5 CURRENT LOCATION OF PUBLIC OFFICES AND TARIFF SCHEDULES (Cont'd)

<u>Address</u>	<u>Public Office</u>	<u>Tariff Schedule Location</u>
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(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.5 CURRENT LOCATION OF PUBLIC OFFICES AND TARIFF SCHEDULES (Cont'd)

<u>Address</u>	<u>Public Office</u>	<u>Tariff Schedule Location</u>
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(D)
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.5 CURRENT LOCATION OF PUBLIC OFFICES AND TARIFF SCHEDULES (Cont'd)

<u>Address</u>	<u>Public Office</u>	<u>Tariff Schedule Location</u>
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(D)
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.5 CURRENT LOCATION OF PUBLIC OFFICES AND TARIFF SCHEDULES (Cont'd)

<u>Address</u>	<u>Public Office</u>	<u>Tariff Schedule Location</u>	
			(D)
			(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.5 CURRENT LOCATION OF PUBLIC OFFICES AND TARIFF SCHEDULES (Cont'd)

<u>Address</u>	<u>Public Office</u>	<u>Tariff Schedule Location</u>
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(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.6 LIST OF SCHEDULES - ALPHABETICAL AND NUMERICAL

A. ALPHABETICAL

SCHEDULE
CAL.P.U.C.
NUMBER

SUBJECT

A19.	Advanced Intelligent Network	
A9.	Central Office Services	
A20.	Competitive Local Carrier Services	(N)
A8.	Connections of Premises Equipment to Exchange Services	
A12.	Customer Marketing Products	
A3.	Dual Element Charges	
A5.	Exchange Services	
A2.	General Regulations	
A14.	High Voltage Protection Services	
A18.	Integrated Services	
A6.	Message Telecommunications Service ¹	
A10.	Miscellaneous Service Offerings	
A11.	Pole Attachments	
A1.	Preliminary Statement	
A4.	Provisions to Extend Existing Facilities	
A17.	Public Switched Digital Service (PSDS)	
A16.	Sale of In Place Telephone Equipment	
A15.	Special Assemblies	

(D)

NOTE 1: Also known as Local Plus.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.6 LIST OF SCHEDULES - ALPHABETICAL AND NUMERICAL

A. ALPHABETICAL

<u>SCHEDULE CAL.P.U.C. NUMBER</u>	<u>SUBJECT</u>
A19.	Advanced Intelligent Network
A9.	Central Office Services
A20.	Competitive Local Carrier Services
A8.	Connections of Premises Equipment to Exchange Services
A3.	Dual Element Charges
A5.	Exchange Services
A2.	General Regulations
A14.	High Voltage Protection Services
A18.	Integrated Services
A6.	Message Telecommunications Service ¹
A10.	Miscellaneous Service Offerings
A11.	Pole Attachments
A1.	Preliminary Statement
A4.	Provisions to Extend Existing Facilities
A17.	Public Switched Digital Service (PSDS)
A16.	Sale of In Place Telephone Equipment
A15.	Special Assemblies

(D)

NOTE 1: Also known as Local Plus.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.6 LIST OF SCHEDULES - ALPHABETICAL AND NUMERICAL

A. ALPHABETICAL

<u>SCHEDULE CAL.P.U.C. NUMBER</u>	<u>SUBJECT</u>	
A19.	Cancelled	(T)
A9.	Central Office Services	
A20.	Cancelled	(T)
A8.	Cancelled	(T)
A3.	Cancelled	(T)
A5.	Exchange Services	
A2.	General Regulations	
A14.	Cancelled	(T)
A18.	Cancelled	(T)
A6.	Cancelled	(T)
A10.	Cancelled	(T)
A11.	Cancelled	(T)
A1.	Preliminary Statement	
A4.	Cancelled	(T)
A17.	Public Switched Digital Service (PSDS)	(T)
A16.	Cancelled	(T)
A15.	Cancelled	(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.6 LIST OF SCHEDULES - ALPHABETICAL AND NUMERICAL (Cont'd)

B. NUMERICAL

A1. PRELIMINARY STATEMENT

A2. GENERAL REGULATIONS

A3. DUAL ELEMENT CHARGES

A4. PROVISIONS TO EXTEND EXISTING FACILITIES

A5. EXCHANGE SERVICES

A6. MESSAGE TELECOMMUNICATIONS SERVICE¹

A7. RESERVED

(T)

A8. CONNECTIONS OF PREMISES EQUIPMENT TO EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

A11. POLE ATTACHMENTS

A12. CUSTOMER MARKETING PRODUCTS

A14. HIGH VOLTAGE PROTECTION SERVICES

A15. SPECIAL ASSEMBLIES

A16. SALE OF IN PLACE TELEPHONE EQUIPMENT

A17. PUBLIC SWITCHED DIGITAL SERVICE (PSDS)

A18. INTEGRATED SERVICES

A19. ADVANCED INTELLIGENT NETWORK

A20. COMPETITIVE LOCAL CARRIER SERVICES

(N)

NOTE 1: Also known as Local Plus.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.6 LIST OF SCHEDULES - ALPHABETICAL AND NUMERICAL (Cont'd)

B. NUMERICAL

A1. PRELIMINARY STATEMENT

A2. GENERAL REGULATIONS

A3. DUAL ELEMENT CHARGES

A4. PROVISIONS TO EXTEND EXISTING FACILITIES

A5. EXCHANGE SERVICES

A6. MESSAGE TELECOMMUNICATIONS SERVICE¹

A7. RESERVED

A8. CONNECTIONS OF PREMISES EQUIPMENT TO EXCHANGE SERVICES

A9. CENTRAL OFFICE SERVICES

A10. MISCELLANEOUS SERVICE OFFERINGS

A11. POLE ATTACHMENTS

A12. RESERVED

(T)

A14. HIGH VOLTAGE PROTECTION SERVICES

A15. SPECIAL ASSEMBLIES

A16. SALE OF IN PLACE TELEPHONE EQUIPMENT

A17. PUBLIC SWITCHED DIGITAL SERVICE (PSDS)

A18. INTEGRATED SERVICES

A19. ADVANCED INTELLIGENT NETWORK

A20. COMPETITIVE LOCAL CARRIER SERVICES

NOTE 1: Also known as Local Plus.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.6 LIST OF SCHEDULES - ALPHABETICAL AND NUMERICAL (Cont'd)

B. NUMERICAL

A1. PRELIMINARY STATEMENT

A2. GENERAL REGULATIONS

(D)

(D)

A5. EXCHANGE SERVICES

(D)

(D)

(D)

A9. CENTRAL OFFICE SERVICES

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

- 1.1 GENERAL INFORMATION (Cont'd)
- 1.1.7 SYMBOLS AND ABBREVIATIONS (Cont'd)

B. ABBREVIATIONS

ACDS - Automatic Call Distributing System
ACE - Associated Channel Equipment
ADN - Advanced Digital Network Service
AIN - Advanced Intelligent Network
AIS - Airport Intercommunicating Service
ALI - Automatic Location Information
AMA - Automatic Message Accounting
ANI - Automatic Number Identification
ASR - Authorized Sales Representative
BAL - Business Answering Line
BMCS - Basic Message Center Service
BRA - Base Rate Area
BTC - Basic Termination Charge
BTN - Billing Telephone Number
BUS - Business
CBCP - Call Bonus-Community Plans
CBD - Custom Billing Disk¹
CC - Calling Card
CC/ONC - Calling Card/One Number Card
CCM - Call Center Manager
CCW - Cancel Call Waiting
CDAR - Customer Dialed Account Recording
CFP - Classic Feature Package
CHCF-A - California High Cost Fund-A
CHCF-B - California High Cost Fund-B
CLC - Competitive Local Carrier
CMS - Centrex Management Service

NOTE 1: Grandfathered effective August 25, 2003 (Advice Letter No. 23981, (N)
Resolution T-16770). Withdrawn effective April 10, 2006. (N)
(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

- 1.1 GENERAL INFORMATION (Cont'd)
- 1.1.7 SYMBOLS AND ABBREVIATIONS (Cont'd)
- B. ABBREVIATIONS (Cont'd)

CO - Central Office	(L)
Co. - County	
COC - Central Office Code	
CON/IDN - Concentrator/Identifier	
COPT - Customer-Owned Pay Telephone Service	
C-P - Customer Provided	
CPE - Customer Provided Equipment	
CPIW - Customer Provided Inside Wiring	
CPS - Customer Premises System	
CPUC - California Public Utilities Commission	
CRT - Cathode Ray Tube	
CSPW - Coordinator Sale and Purchase of Wire	
CSR - Customer Service Record	(L)
CTF - California Teleconnect Fund Surcharge	(N)
CU - Customer Location	(L)
CVN - Custom Virtual Network	
CWBO - Custom Work Billing Orders	
CW - Call Waiting	
DA - District Area	
DAO - Directory Assistance Listing Service	
db - Decibel	
dBu - One Decibel above a Microvolt	(L)
DCA/DI - Direct Customer Access to Directory Information	(L) x
D/I - Drop/Insert	
DE - Dual Element Charges	
DDS - Digital Data Service	
DID - Direct Inward Dialing Service	
DID-DOD - Direct Inward Dial to Direct Outward Dial	
Digital DOV - Digital Data Over Voice	
DISA - Direct Inward System Access	
DMS - Digital Multiplex Switch	
DNCF - Directory Number Call Forwarding	
DS - Digital Services	
DSS - Digital Switching System	
DVM - Data/Voice Multiplexer	(L) x

(L) Formerly on Sheet 13.
(L)x Formerly on Sheet 14.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.7 SYMBOLS AND ABBREVIATIONS Cont'd)

B. ABBREVIATIONS (Cont'd)

JU	- Joint User	
Kbps	- Kilobits per second	
KTS	- Key Telephone System	
KW	- Kilowatt	
LATA	- Local Access and Transport Area	
LBP	- Level Bill Plan	
LED	- Light Emitting Diode	
LRS	- List Rental Service	
MADN	- Multiple Appearance Directory Number	
MBC	- Multiple Bill Copy	
Mbps	- Megabits per second	
MCA	- Multiple Call Arrangement	
MCU	- Multipoint Control Unit	
MER	- Most Economical Routing	
MHz	- MegaHertz	
MIU	- Multiplexer Interface Unit	
MON	- Multi-service Optical Network	
MPOE	- Minimum Point of Entry	
MPOP	- Minimum Point of Presence	
MR	- Monthly Rate	
MTS	- Message Telecommunications Service ¹	
MWI	- Message Waiting Indicator	
NA	- Not Applicable	
NBRI	- Non-Billed Record Identification	
NCP	- Noncontinuous Property	
NI	- Network Interface	
NNI	- Network-to-Network Interface	
No(s) .	- Number(s)	
NPA	- Numbering Plan Area	
NRC	- Nonrecurring Charge	
NRS	- Number Retention Service (Grandfathered)	(N)
NTW	- Network Terminating Wire	
OCMS	- Optional Calling Measured Service	
PBD	- Preferential Bill Date	
PB LAN	- Pacific Bell Local Area Network	
PBX	- Private Branch Exchange	
PFC	- Private Facilities Connection	
POP	- Point of Presence	
PPS	- Public Packet Switching	
PR	- Priority Restoration	
PRI	- Primary Rate Interface	
PS	- Private Switch	
PSAP	- Public Safety Answering Point	

NOTE 1: Also known as Local Toll.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.7 SYMBOLS AND ABBREVIATIONS Cont'd)

B. ABBREVIATIONS (Cont'd)

JU	- Joint User	
Kbps	- Kilobits per second	
KTS	- Key Telephone System	
KW	- Kilowatt	
LATA	- Local Access and Transport Area	
LBP	- Level Bill Plan	
LED	- Light Emitting Diode	
LRS	- List Rental Service	
MADN	- Multiple Appearance Directory Number	
MBC	- Multiple Bill Copy	
Mbps	- Megabits per second	
MCA	- Multiple Call Arrangement	
MCU	- Multipoint Control Unit	
MER	- Most Economical Routing	
MHz	- MegaHertz	
MIU	- Multiplexer Interface Unit	
MON	- Multi-service Optical Network	
MPOE	- Minimum Point of Entry	
MPOP	- Minimum Point of Presence	
MR	- Monthly Rate	
MTS	- Message Telecommunications Service ¹	
MWI	- Message Waiting Indicator	
NA	- Not Applicable	
NBRI	- Non-Billed Record Identification	
NCP	- Noncontinuous Property	
NI	- Network Interface	
NNI	- Network-to-Network Interface	
No(s) .	- Number(s)	
NPA	- Numbering Plan Area	
NRC	- Nonrecurring Charge	
NRS	- Number Retention Service (Grandfathered)	
NTW	- Network Terminating Wire	
OCMS	- Optional Calling Measured Service	
PBD	- Preferential Bill Date	
PB LAN	- Pacific Bell Local Area Network	
PBX	- Private Branch Exchange	
PFC	- Private Facilities Connection	
POP	- Point of Presence	
PPS	- Public Packet Switching (withdrawn 7/1/2012)	(N)
PR	- Priority Restoration	
PRI	- Primary Rate Interface	
PS	- Private Switch	
PSAP	- Public Safety Answering Point	

NOTE 1: Also known as Local Toll.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.7 SYMBOLS AND ABBREVIATIONS (Cont'd)

B. ABBREVIATIONS (Cont'd)

PSDS - Public Switched Digital Service
PSEU - Private Switch End User
PSP - Private Switch Provider
PTN - Personalized Telephone Number Service
RCF - Remote Call Forwarding
RES - Residence
RIA - Remote Island Area
RR - Reference Rated
RRAS - Reseller Remote Access Service
RTN - Routing Telephone Number
SAE - Special Assembly of Equipment
SB - Summary Billing
SBAC - Source Billing of Attendant Handled Calls
SCA - Single Call Arrangement
SCTT/BVT - Station Call Thru Test/Busy Verification Test
SEC - Service Establishment Charge
SL - Secretarial Line
SMR - Stabilized Monthly Rate
SNI - Standard Network Interface
SRA - Special Rate Area
SRA - Selective Route Advance
SRP - Special Rate Point
SRZ - Special Rate Zone
SUBN - Suburban Area
TAEQ - Telephone Answering Equipment
TAS - Telephone Answering Service
TDD - Telecommunication Devices for the Deaf
TOPS - Traffic Operator Position System
ts - Toll Station
TSPS - Traffic Service Position System
UCD - Uniform Call Distribution
ULTS - Universal Lifeline Telephone Service
USOC - Uniform Service Order Codes
V - Vertical Coordinate
VDN-P - Virtual Directory Number Primary
VHF - Very High Frequency
VISIT - Premises Visit
VoIP - Voice over Internet Protocol
VPP - Value PromiseSM Plus
WATS - Wide Area Telecommunications Service
ZUM - Zone Usage Measurement
976 IAS - 976 Information Access Service

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

- 1.1 GENERAL INFORMATION (Cont'd)
- 1.1.7 SYMBOLS AND ABBREVIATIONS (Cont'd)

C. TRADEMARKS AND SERVICE MARKS

The following marks, used throughout these tariff schedules are trademarks and service marks of the American Telephone and Telegraph Company:

Registered Trademarks

Bellboy¹ (D)

Registered Service Marks

Touch-Tone (D)

Unregistered Trademarks

Touch-Tone

The following marks, used throughout these tariff schedules, are trademarks and service marks of Pacific Bell Telephone Company

Registered Service Marks

Commstar I
Commstar II
Premiere
976 Information Access
Metro Plan

NOTE 1: Assigned to all Regional Holding Companies by American Telephone and Telegraph Company.

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (CONT'D)

1.1.8 HOW TO USE THIS TARIFF

D. PAGE NUMBERING

Page numbers appear in the upper-right corner of the page. Pages are numbered sequentially. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between Pages 34 and 35 would be 34.1.

E. REFERENCE TO OTHER TARIFFS

Whenever reference is made to other tariffs, sections, subsections or sub-subsections, the location is listed in its entirety (i.e., Schedule Cal.P.U.C. No. A7.1.1., B.2.a.).

When reference is made to an item within the same sub-subsection the sequence leading to that subsection is not repeated, only the specific location of the referenced item is listed (i.e., C.1.b. preceding). (T)z (T)z

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.8 HOW TO USE THIS TARIFF

D. PAGE NUMBERING

Page numbers appear in the upper-right corner of the page. Pages are numbered sequentially. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between Pages 34 and 35 would be 34.1.

E. REFERENCE TO OTHER TARIFFS OR TO THE AT&T CALIFORNIA GUIDEBOOK (N)

Whenever reference is made to other tariffs, sections, subsections or sub-subsections, the location is listed in its entirety (i.e., Schedule Cal.P.U.C. No. A7.1.1., B.2.a.).

When reference is made to an item within the same sub-subsection the sequence leading to that subsection is not repeated, only the specific location of the referenced item is listed (i.e., C.1.b. preceding).

References to the AT&T California Guidebook ("Guidebook") are to Part and Section number (e.g., Part 2, Section 2). (D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2}

A. RESIDENTIAL BASIC ACCESS LINE SERVICE AND FUNCTIONAL EQUIVALENT ⁶	<u>TARIFF SCHEDULE REFERENCE⁴</u>	
Flat Rate Service ^{3,7,8}	A5.2.2	
Foreign Exchange Service ^{3,7,8}	A5.1.4	
Measured Rate Service ^{3,7,8}	A5.2.2	
Universal Lifeline Telephone Service ^{3,7,8}	A5.2.5	
B. RESIDENCE OPTIONAL FEATURES ^{2,6}		
Calling Card (Grandfathered February 19, 2007)	A6.2.1 & D9.1	(N)
Custom Calling Services ⁵	A5.4.10	
Anonymous Call Rejection		
Call Forwarding		
Call Return		
Call Screen		
Call Trace		
Call Waiting		
Call Waiting ID		
Caller Identification		
Intercom		
Intercom Plus		
Metro Plan SM Service	A5.4.7	
Priority Ringing		
Privacy Manager		
Repeat Dialing		
Speed Calling		
Three Way Calling		

- NOTE 1: These services can be added, changed or cancelled by contacting Customer Service on 800-ATT-2020 (800-288-2020), 800-310-BELL or 800-310-2355.
- NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.
- NOTE 3: Includes an alphabetical listing in the local telephone directory and Zone Usage Measurement (ZUM) Zones 1 and 2 Calling; see Schedule Cal.P.U.C. No. A5.1.1,C. for Local Calling Areas.
- NOTE 4: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. AT&T California's tariff web-site is http://www.att.com/public_affairs. (T)
- NOTE 5: Depending on the number of Custom Calling Features ordered, discount rates of 27% to 47% apply.
- NOTE 6: For Non-Recurring Charges see Tariff Schedule Cal.P.U.C. No. A3.2.
- NOTE 7: A Federal Communications Commission (FCC) End User Common Line (EUCL)/Federal Subscriber Line Charge applies per line. For further information go to F.C.C. web-site at www.fcc.gov or see AT&T California's F.C.C. Tariff No. 1, 4.7.
- NOTE 8: In addition to utility charges Federal and State taxes apply as mandated by Federal and State laws.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2}

A. RESIDENTIAL BASIC ACCESS LINE SERVICE AND FUNCTIONAL EQUIVALENT ⁶	<u>TARIFF OR GUIDEBOOK (GB)</u> <u>SCHEDULE REFERENCE⁴</u>	(N)
Flat Rate Service ^{3,7,8}	Tariff: A5.2.2	(N)
Foreign Exchange Service ^{3,7,8}	GB: Part 4, Section 3	
Measured Rate Service ^{3,7,8}	Tariff: A5.2.2	
Universal Lifeline Telephone Service ^{3,7,8}	Tariff A5.2.5	(N)
B. RESIDENCE OPTIONAL FEATURES ^{2,6}		
Calling Card (Grandfathered February 19, 2007)	A6.2.1 & D9.1	(N)
Custom Calling Services ⁵	GB: Part 7	(N)
Anonymous Call Rejection		
Call Forwarding		
Call Return		
Call Screen		
Call Trace		
Call Waiting		
Call Waiting ID		
Caller Identification		
Intercom		
Intercom Plus		
Metro Plan SM Service	GB: Part 4, Section 2	(N)
Priority Ringing		
Privacy Manager		
Repeat Dialing		
Speed Calling		
Three Way Calling		

- NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill. (N)
- NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.
- NOTE 3: Includes an alphabetical listing in the local telephone directory and Zone Usage Measurement (ZUM) Zones 1 and 2 Calling; see Schedule Cal.P.U.C. No. A5.1.1,C. for Local Calling Areas.
- NOTE 4: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. See also AT&T Guidebook. (N)
 AT&T California's tariff and Guidebook web-site is www.att.com/servicepublications (N)
- NOTE 5: RESERVED (T)
(D)
- NOTE 6: For Non-Recurring Charges see Guidebook, Part 3, Section 1. (T)
- NOTE 7: A Federal Communications Commission (FCC) End User Common Line (EUCL)/Federal Subscriber Line Charge applies per line. For further information go to F.C.C. web-site at www.fcc.gov or see AT&T California's F.C.C. Tariff No. 1, 4.7.
- NOTE 8: In addition to utility charges Federal and State taxes apply as mandated by Federal and State laws.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2}

A. RESIDENTIAL BASIC ACCESS LINE SERVICE AND FUNCTIONAL EQUIVALENT ⁶	<u>TARIFF OR GUIDEBOOK (GB)</u> <u>SCHEDULE REFERENCE⁴</u>	
Flat Rate Service ^{3,7,8}	Tariff: A5.2.2	
Foreign Exchange Service ^{3,7,8}	GB: Part 4, Section 3	
Measured Rate Service ^{3,7,8}	Tariff: A5.2.2	
California LifeLine ^{3,7,8}	Tariff A5.2.5	(T)
B. RESIDENCE OPTIONAL FEATURES ^{2,6}		
Calling Card (Grandfathered February 19, 2007)	A6.2.1 & D9.1	
Custom Calling Services ⁵	GB: Part 7	
Anonymous Call Rejection		
Call Forwarding		
Call Return		
Call Screen		
Call Trace		
Call Waiting		
Call Waiting ID		
Caller Identification		
Intercom		
Intercom Plus		
Metro Plan SM Service	GB: Part 4, Section 2	
Priority Ringing		
Privacy Manager		
Repeat Dialing		
Speed Calling		
Three Way Calling		

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill.

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.

NOTE 3: Includes an alphabetical listing in the local telephone directory and Zone Usage Measurement (ZUM) Zones 1 and 2 Calling; see Schedule Cal.P.U.C. No. A5.1.1,C. for Local Calling Areas.

NOTE 4: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. See also AT&T Guidebook. AT&T California's tariff and Guidebook web-site is www.att.com/servicepublications

NOTE 5: RESERVED

NOTE 6: For Non-Recurring Charges see Guidebook, Part 3, Section 1.

NOTE 7: A Federal Communications Commission (FCC) End User Common Line (EUCL)/Federal Subscriber Line Charge applies per line. For further information go to F.C.C. web-site at www.fcc.gov or see AT&T California's F.C.C. Tariff No. 1, 4.7.

NOTE 8: In addition to utility charges Federal and State taxes apply as mandated by Federal and State laws.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2}

A. RESIDENTIAL BASIC ACCESS LINE SERVICE AND FUNCTIONAL EQUIVALENT ⁶	<u>TARIFF OR GUIDEBOOK (GB)</u> <u>SCHEDULE REFERENCE⁴</u>	
Flat Rate Service ^{3,7,8}	Tariff: A5.2.2	
Foreign Exchange Service ^{3,7,8}	GB: Part 4, Section 3	
Measured Rate Service ^{3,7,8}	Tariff: A5.2.2	
California LifeLine ^{3,7,8}	Tariff A5.2.5	
B. RESIDENCE OPTIONAL FEATURES ^{2,6}		
Custom Calling Services	GB: Part 7 or Part 20 (except as noted)	(C) (N)
Anonymous Call Rejection		
Call Forwarding		
Call Return		
Call Screen		
Call Trace		
Call Waiting		
Call Waiting ID		
Caller Identification		
Intercom		
Intercom Plus		
Metro Plan SM Service	GB: Part 4, Section 2	
Priority Ringing		
Repeat Dialing		(D)
Speed Calling		
Three Way Calling		

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill.

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.

NOTE 3: Includes an alphabetical listing in the local telephone directory and Zone Usage Measurement (ZUM) Zones 1 and 2 Calling; see Schedule Cal.P.U.C. No. A5.1.1,C. for Local Calling Areas.

NOTE 4: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. See also AT&T Guidebook. AT&T California's tariff and Guidebook web-site is www.att.com/servicepublications

NOTE 5: RESERVED

NOTE 6: For Non-Recurring Charges see Guidebook, Part 3, Section 1.

NOTE 7: A Federal Communications Commission (FCC) End User Common Line (EUCL)/Federal Subscriber Line Charge applies per line. For further information go to F.C.C. web-site at www.fcc.gov or see AT&T California's F.C.C. Tariff No. 1, 4.7.

NOTE 8: In addition to utility charges Federal and State taxes apply as mandated by Federal and State laws.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

TARIFF SCHEDULE REFERENCE³

B. RESIDENCE OPTIONAL FEATURES⁴ (Cont'd)

Directory Services	A5.7
Hunting Service	A5.2.2
Information Services Call Blocking	A9.5.4
Inside Wire Service	D7.3
Joint User Service	A5.6.1
Message Telecommunications Services (Also known as Local Toll)	A6.
Number Referral Service	A5.8.3
Pacific Bell 24 Hour Discount Community Plan	A6.4.3
Pacific Bell 24 Hour Service Area Plan	A6.4.2
Personalized Telephone Number Service	A5.2.5
Remote Call Forwarding	A5.4.3
Residence Discount Calling Plans	
Easy Saver	A6.4.4
Saver 60	
Saver Plus	
One Price Saver	
Telephone Answering Service	A9.3
Trunk Service Flat Rate	A5.3.3
Usage Sensitive Custom Calling Service	A5.4.2

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service on 800-ATT-2020 (800-288-2020), 800-310-BELL or 800-310-2355. (N)

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com. (T)

NOTE 3: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. AT&T California's tariff web-site is http://www.sbc.com/public_affairs. (T)

NOTE 4: For Non-Recurring Charges see Tariff Schedule Cal.P.U.C. No. A3.2. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

	<u>TARIFF OR GUIDEBOOK (GB)</u>	<u>SCHEDULE REFERENCE³</u>	(N)
B. RESIDENCE OPTIONAL FEATURES⁴ (Cont'd)			
Directory Services	GB: Part 12, Section 1		(T)
Hunting Service	GB: Part 4, Section 2		
Information Services Call Blocking	GB: Part 8, Section 2		
Inside Wire Service	GB: Part 8, Section 8		
Joint User Service	GB: Part 4, Section 5		
Message Telecommunications Services (Also known as Local Toll)	GB: Part 9		(T)
Number Referral Service	GB: Part 11, Section 4		(T)
Pacific Bell 24 Hour Discount Community Plan	GB: Part 9, Section 3		
Pacific Bell 24 Hour Service Area Plan	GB: Part 9, Section 3		
Personalized Telephone Number Service	GB: Part 12, Section 1		
Remote Call Forwarding	GB: Part 7, Section 4		
Residence Discount Calling Plans	GB: Part 9, Section 3		(T)
Easy Saver			
Saver 60			
Saver Plus			
One Price Saver			
Telephone Answering Service	GB: Part 9, Section 3		(T)
Trunk Service Flat Rate	GB: Part 4, Section 2		
Usage Sensitive Custom Calling Service	GB: Part 7, Section 2		(T)

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill. (N)

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.

NOTE 3: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule (N) for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. AT&T California's tariff and Guidebook web-site is www.att.com/servicepublications. (N)

NOTE 4: For Non-Recurring Charges see Guidebook, Part 3, Section 1. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)
 1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

	<u>TARIFF SCHEDULE REFERENCE</u> ³	
C. RESIDENCE ASSOCIATED SURCHARGES AND TAXES AS MANDATED BY REGULATION OR LAW		
1. Surcharges		
Billing Surcharges	A2.1.33	
California High Cost Fund-A	A2.1.38	
California High Cost Fund-B	A2.1.39	
California Relay and Communications Devices Funds (Products and Services For Disabled Customers)	A5.2.3,D.	(T)
California Teleconnect Fund	A2.1.42	
Surcharge to Fund California Public Utilities Commission	A2.1.37	
Universal Lifeline Telephone Service Surcharge	A5.2.5	
2. Taxes		
Federal Excise Tax ⁴	Not Tariffed	
Emergency Telephone Users Surcharges (9-1-1) ⁵	Not Tariffed	

- NOTE 1: These services can be added, changed or cancelled by contacting Customer Service on 800-ATT-2020 (800-288-2020), 800-310-BELL or 800-310-2355. (N)
- NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com. (T)
- NOTE 3: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. AT&T California's tariff web-site is http://www.sbc.com/public_affairs. (T)
- NOTE 4: Federal Excise Tax information can be found at www.irs.gov. (T)
- NOTE 5: Emergency Telephone Users Surcharge information can be found at www.boe.ca.gov. (D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

	<u>TARIFF SCHEDULE REFERENCE³</u>
C. RESIDENCE ASSOCIATED SURCHARGES AND TAXES AS MANDATED BY REGULATION OR LAW	
1. Surcharges	
Billing Surcharges	A2.1.33
California High Cost Fund-A	A2.1.38
California High Cost Fund-B	A2.1.39
California Relay and Communications Devices Funds (Products and Services For Disabled Customers)	A5.2.3,D.
California Teleconnect Fund	A2.1.42
Surcharge to Fund California Public Utilities Commission	A2.1.37
Universal Lifeline Telephone Service Surcharge	A5.2.5
2. Taxes	
Federal Excise Tax ⁴	Not Tariffed
Emergency Telephone Users Surcharges (9-1-1) ⁵	Not Tariffed

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill. (N)

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.

NOTE 4: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for (N) each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. See also AT&T Guidebook. (N) AT&T California's tariff and Guidebook web-site is (N) www.att.com/servicepublications

NOTE 4: Federal Excise Tax information can be found at www.irs.gov.

NOTE 5: Emergency Telephone Users Surcharge information can be found at www.boe.ca.gov.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

TARIFF SCHEDULE REFERENCE⁴

E. BUSINESS ACCESS LINE SERVICE AND FUNCTIONAL EQUIVALENT ⁵		
Centrex Primary Station Line ^{3,7}	D10.1,D	
Farmer Line Service ^{3,7}	A5.2.1	
Measured Rate Service ^{3,7}	A5.2.1	
Short Duration Service ^{3,7}	A5.2.1	
Supertrunk SM Service ^{3,7}	A5.3.6	
Trunk Service Measured Rate ^{3,7}	A5.3.1	
F. BUSINESS SERVICE OPTIONAL FEATURES ^{2,6}		
Access Advantage Plus Packages	A6.5.9	
Calling Card (Grandfathered effective February 19, 2007)	D11.2.1	(N)
Custom Calling Services ⁵	A5.4.11	
Anonymous Call Rejection		
Call Forwarding		
Call Return		
Call Screen		
Call Trace		
Call Transfer Disconnect		
Call Waiting		
Call Waiting ID		
Caller Identification		
Intercom		
Intercom Plus		
Priority Ringing		
Repeat Dialing		
Speed Calling		
Three Way Calling		

- NOTE 1: These services can be added, changed or cancelled by contacting Customer Service on 800-750-BELL or 800-750-2355.
- NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.
- NOTE 3: Includes an alphabetical listing in the local telephone directory and Zone Usage Measurement (ZUM) Calling, see Schedule Cal.P.U.C. No. A5.1.1,C. for Local Calling Areas. A Federal Communications Commission (FCC) End User Common Line (EUCL)/Federal Subscriber Line Charge applies per line, but is waived in the case of the Universal Lifeline Telephone Service (ULTS) customer. The EUCL charge is located in AT&T California's Tariff FCC No. 1, 4.7 Rates and Charges. For further information go to F.C.C. web-site at www.fcc.gov or AT&T California's F.C.C. Tariff No. 1, 4.7. (D)
- NOTE 4: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff schedule for each basic and optional service choices. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. AT&T California's tariff web-site is http://www.att.com/Public_Affairs.
- NOTE 5: Depending on the number of Custom Calling Features ordered, discount rates of 15% to 35% apply.
- NOTE 6: For Non-Recurring Charges see Schedule Cal.P.U.C. No. A3.1.
- NOTE 7: In addition to utility charges Federal and State taxes apply as mandated by Federal and State laws.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

	<u>TARIFF OR GUIDEBOOK (GB)</u> <u>SCHEDULE REFERENCE⁴</u>	(N)
E. BUSINESS ACCESS LINE SERVICE AND FUNCTIONAL EQUIVALENT ⁶		
Centrex Primary Station Line ^{3,7}	GB, Part 5, Section 1	(T)
Farmer Line Service ^{3,7}	GB, Part 4, Section 2	
Measured Rate Service ^{3,7}	GB, Part 4, Section 2	
Short Duration Service ^{3,7}	GB, Part 4, Section 2	
Supertrunk SM Service ^{3,7}	GB, Part 6, Section 7	
Trunk Service Measured Rate ^{3,7}	GB, Part 4, Section 2	(T)
F. BUSINESS SERVICE OPTIONAL FEATURES ^{2,6}		
Access Advantage Plus Packages	GB, Part 9, Section 3	(T)
Calling Card (Grandfathered effective February 19, 2007)	GB, Part 9, Section 3	
Custom Calling Services ⁵	GB, Part 7, Section 2	(T)
Anonymous Call Rejection		
Call Forwarding		
Call Return		
Call Screen		
Call Trace		
Call Transfer Disconnect		
Call Waiting		
Call Waiting ID		
Caller Identification		
Intercom		
Intercom Plus		
Priority Ringing		
Repeat Dialing		
Speed Calling		
Three Way Calling		

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill.

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.

NOTE 3: Includes an alphabetical listing in the local telephone directory and Zone Usage Measurement (ZUM) Zones 1 and 2 Calling; see Guidebook, Part 4, Section 1 for Local Calling Areas. A Federal Communications Commission (FCC) End User Common Line (EUCL)/Federal Subscriber Line Charge applies per line, but is waived in the case of the Universal Lifeline Telephone Service (ULTS) customer. The EUCL charge is located in AT&T California's Tariff FCC No. 1, 4.7 Rates and Charges. For further information go to F.C.C. web-site at www.fcc.gov or AT&T California's F.C.C. Tariff No. 1, 4.7.

NOTE 4: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. See also AT&T Guidebook. AT&T California's tariff and Guidebook web-site is www.att.com/servicepublications

NOTE 5: RESERVED

NOTE 6: For Non-Recurring Charges see Guidebook, Part 3, Section 1.

NOTE 7: In addition to utility charges Federal and State taxes apply as mandated by Federal and State laws.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

TARIFF OR GUIDEBOOK (GB)
SCHEDULE REFERENCE⁴

E. BUSINESS ACCESS LINE SERVICE AND
FUNCTIONAL EQUIVALENT⁶

Centrex Primary Station Line ^{3,7}	GB, Part 5, Section 1
Farmer Line Service ^{3,7}	GB, Part 4, Section 2
Measured Rate Service ^{3,7}	GB, Part 4, Section 2
Short Duration Service ^{3,7}	GB, Part 4, Section 2
Supertrunk SM Service ^{3,7}	GB, Part 6, Section 7
Trunk Service Measured Rate ^{3,7}	GB, Part 4, Section 2

F. BUSINESS SERVICE OPTIONAL FEATURES^{2,6}

Access Advantage Plus Packages	GB, Part 9, Section 3
Calling Card (Grandfathered effective February 19, 2007)	

Custom Calling Services ⁵	GB, Part 9, Section 3
Anonymous Call Rejection	GB, Part 7, Section 2

Call Forwarding
Call Return
Call Screen
Call Trace
Call Transfer Disconnect
Call Waiting
Call Waiting ID
Caller Identification
Intercom
Intercom Plus
Priority Ringing
Repeat Dialing
Speed Calling
Three Way Calling

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill.

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.

NOTE 3: Includes an alphabetical listing in the local telephone directory and Zone Usage Measurement (ZUM) Zones 1 and 2 Calling; see Guidebook, Part 4, Section 1 for Local Calling Areas. A Federal Communications Commission (FCC) End User Common Line (EUCL)/Federal Subscriber Line Charge applies per line, but is waived in the case of the California LifeLine customer. The EUCL charge is located in AT&T California's Tariff FCC No. 1, 4.7 Rates and Charges. For further information go to F.C.C. web-site at www.fcc.gov or AT&T California's F.C.C. Tariff No. 1, 4.7. (T)

NOTE 4: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. See also AT&T Guidebook. AT&T California's tariff and Guidebook web-site is www.att.com/servicepublications

NOTE 5: RESERVED

NOTE 6: For Non-Recurring Charges see Guidebook, Part 3, Section 1.

NOTE 7: In addition to utility charges Federal and State taxes apply as mandated by Federal and State laws.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

(N)

TARIFF SCHEDULE REFERENCE³

F. BUSINESS SERVICE OPTIONAL FEATURES^{2,4} (Cont'd)

Direct-In-Dialing to PBX Systems	A5.3.4
Directory Services	
Listing Service	A5.7.1
Local Directory Assistance Service	A5.7.2
Disabled Customers Products and Services	A5.2.3
Flat Rate Plus for Business	A6.5.5
Flat Rate Pro for Business	
Option 1	A6.5.13
Option 2	A6.5.14
Foreign Exchange Service	A5.1.4
Identified-Outward-Dialing From PBX Service	A5.3.5
Information Services Call Blocking	A9.5.4
Inside Wire Service	D7.3.1
Joint User Service	A5.3.3
Message Telecommunications Services (Also known as Local Toll)	A6.
Nonpublished Service	A2.1.34
Number Referral Service	A5.8.3
Remote Call forwarding Business	A5.4.4
Telephone Answering Service	A9.3
Usage Sensitive Custom Calling Services	A5.4.2
Value Promise Advantage 5	D11.3.6
Value Promise Advantage 10	D11.3.7
Value Promise Advantage 25	D11.3.5
Value Promise Advantage 50 & Advantage 1000	D11.3.1
Value Promise Flat Rate Plus	D11.3.4
Value Promise Plus	A6.5.4
Value Promise Plus Option 1 & 3	D11.3.3
Value Promise Plus Option 2 & 4	D11.3.8
Volume Discounts	D11.3.3

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service on 800-750-BELL or 800-750-2355.

NOTE 2: For additional information and descriptions for service choices, go to Pacific Bell Telephone Company's web-site www.pacbell.com.

NOTE 3: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. Pacific Bell's tariff web-site is <http://www.sbc.com/PublicAffairs>.

NOTE 4: For Non-Recurring Charges see Tariff Schedule Cal.P.U.C. No. A3.1.

(N)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

TARIFF OR GUIDEBOOK (GB) (N)
SCHEDULE REFERENCE³

F. BUSINESS SERVICE OPTIONAL FEATURES^{2,4} (Cont'd)

Direct-In-Dialing to PBX Systems	GB, Part 6, Section 6	(T)
Directory Services		
Listing Service	GB, Part 12, Section 1	(T)
Local Directory Assistance Service	GB, Part 12, Section 1	
Disabled Customers Products and Services	Tariff, A5.2.3	
Flat Rate Plus for Business	GB, Part 9, Section 3	(T)
Flat Rate Pro for Business		
Option 1	GB, Part 9, Section 3	(T)
Option 2	GB, Part 9, Section 3	
Foreign Exchange Service	GB, Part 4, Section 2	
Identified-Outward-Dialing From PBX Service	GB, Part 6, Section 1	
Information Services Call Blocking	GB, Part 8, Section 2	
Inside Wire Service	GB, Part 8, Section 8	
Joint User Service	GB, Part 4, Section 2	
Message Telecommunications Services (Also known as Local Toll)	GB, Part 9, Section 3	(T)
Nonpublished Service	GB, Part 12, Section 1	(T)
Number Referral Service	GB, Part 11, Section 4	
Remote Call forwarding Business	GB, Part 7, Section 4	
Telephone Answering Service	GB, Part 6, Section 9	
Usage Sensitive Custom Calling Services	GB, Part 7, Section 2	
Value Promise Advantage 5	GB, Part 9, Section 3	
Value Promise Advantage 10	GB, Part 9, Section 3	
Value Promise Advantage 25	GB, Part 9, Section 3	
Value Promise Advantage 50 & Advantage 1000	GB, Part 9, Section 3	
Value Promise Flat Rate Plus	GB, Part 9, Section 3	
Value Promise Plus	GB, Part 9, Section 3	
Value Promise Plus Option 1 & 3	GB, Part 9, Section 3	
Value Promise Plus Option 2 & 4	GB, Part 9, Section 3	
Volume Discounts	GB, Part 9, Section 3	(T)

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill. (N)

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com. (T)

NOTE 3: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. See also AT&T Guidebook. (N)
 AT&T California's tariff and Guidebook web-site is (N)
www.att.com/servicepublications (T)

NOTE 4: For Non-Recurring Charges see Guidebook, Part 3, Section 1. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

TARIFF SCHEDULE REFERENCE³

G. BUSINESS ASSOCIATED SURCHARGES AS
MANDATED BY REGULATIONS OR LAWS

1. Surcharges

Billing Surcharges	A2.1.33
California High Cost Fund-A	A2.1.38
California High Cost Fund-B	A2.1.39
California Relay and Communications Devices Funds (Products and Services For Disabled Customers)	A5.2.3,D
California Teleconnect Fund	A2.1.42

(D)

Surcharge to Fund California Public Utilities Commission	A2.1.37
Universal Lifeline Telephone Service Surcharge	A5.2.5

2. Taxes

Federal Excise Tax ⁴	Not Tariffed
Emergency Telephone Users Surcharges ⁵ (9-1-1)	Not Tariffed

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service on 800-750-BELL or 800-750-2355.

NOTE 2: For additional information and descriptions for service choices, go to Pacific Bell Telephone Company's web-site www.pacbell.com.

NOTE 3: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. Pacific Bell's tariff web-site is <http://www.sbc.com/PublicAffairs>. Surcharge Under Excise Taxes Division the toll-free telephone number is 1.800.400.7115.

NOTE 4: Federal Excise Tax information can be found at www.irs.gov.

NOTE 5: Emergency Telephone Users Surcharge Information can be found at www.boe.gov. Click on Special Tax Programs and then click on Emergency Telephone Users.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

TARIFF SCHEDULE REFERENCE³

G. BUSINESS ASSOCIATED SURCHARGES AS
MANDATED BY REGULATIONS OR LAWS

1. Surcharges

Billing Surcharges	A2.1.33
California High Cost Fund-A	A2.1.38
California High Cost Fund-B	A2.1.39
California Relay and Communications Devices Funds (Products and Services For Disabled Customers)	A5.2.3,D
California Teleconnect Fund	A2.1.42
Surcharge to Fund California Public Utilities Commission	A2.1.37
Universal Lifeline Telephone Service Surcharge	A5.2.5

2. Taxes

Federal Excise Tax ⁴	Not Tariffed
Emergency Telephone Users Surcharges ⁵ (9-1-1)	Not Tariffed

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill. (N)

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com. (T)

NOTE 3: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. See also AT&T Guidebook. (N)
AT&T California's tariff and Guidebook web-site is (N)
www.att.com/servicepublications (D)

NOTE 4: Federal Excise Tax information can be found at www.irs.gov.

NOTE 5: Emergency Telephone Users Surcharge Information can be found at www.boe.gov. Click on Special Tax Programs and then click on Emergency Telephone Users.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX

<u>SUBJECT</u>	<u>SCHEDULE CAL. P.U.C. NO. A</u>
Abandonment of Service	2.1.11
Abuse of Service	2.1.11
Abusive Language	2.1.11
Additional Listings	5.7.1
Advance Payments and Deposits	2.1.7
Advance Payment Plan (Centrex)	9.1.2
Advanced Intelligent Network	19.
Advantage 50 and Advantage 1000	6.5
Airline Mileages, Determination of (MTS) ¹	6.2.1
Airport Intercommunicating Service	9.1.6
Allowance for Interruptions	2.1.14
Alphabetical List of Schedules	1.1.6
Alternative Service Arrangements During Critical Service Outages	2.1.26
Annoyance	2.1.11
Answering Line Service	9.3
Application for Service	2.1.3
Appointment Service	5.7.7
Assigning and Changing of Telephone Numbers	2.1.17
Automatic Call Distributing Systems	9.4
Availability Control	10.3.2
Base Rate Areas and Exchange Areas, including Remote Island Areas (Maps)	5.10
Basic Service Elements	5.11.1
Billing Surcharge	2.1.33
Booths	5.5.2
Building Entry Systems	10.3.4
Business Answering Lines	9.3
Business Service	2.1.22

(D)

NOTE 1: Also known as Local Toll.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX

<u>SUBJECT</u>	<u>SCHEDULE CAL.</u> <u>P.U.C. NO. A</u>	
Access Services	175-T	(N)
Emergency Reporting Service	A9.2	
General Regulations	A2	
Other Services	D	
Preliminary Statement	A1	
Private Line Services	B	
Products and Services for Disabled Customers	5.2.3	
Residence Service	A5.2.2	
Universal Lifeline Telephone Service	5.2.5	
Wireless 9-1-1	A9.1.11	(N)

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX

<u>SUBJECT</u>	<u>SCHEDULE CAL.</u> <u>P.U.C. NO. A</u>	
California 900	9.5.3	
California 976	9.5.2	
Call Center Manager	9.1.1	
Call Forwarding	5.4.3	
Call Return	5.4.3	
Call Screen	5.4.3	
Call Trace	5.4.3	
Call Transfer Disconnect	5.4.11	
Call Waiting	5.4.3	
Caller ID	5.4.3	
Call Waiting ID	5.4.10, 5.4.11	
Calling Card	6.2.1	
Cancel Call Waiting	5.4.3	
Cancellation of Application Prior to Installation	2.1.3	
Cancellation of Service for Cause	2.1.11	
Caption Listings	5.7.1	
Centrex	9.1.1	
Centrex Flexible Pricing Plan	9.1.1	
Centrex Military Trunks	9.1.10	
Centrex Payment Plans	9.1.2	
Change of Telephone Number	2.1.17	
Class of Calls (MTS) ¹	6.2.1	
Classes of Service Offered in an Exchange Area	5.2	
Coin Telephone Services (See Public Communications Services)	5.5.1	
Commstar I	5.4.8	
Commstar II	5.4.9	
Comparable Element	5.13	
Concentrator-Identifier Service	9.3.5	
Concentrator-Identifier Systems	9.2	
Concession Services	5.2.4	
Conference Services (MTS) ¹	6.2.3	
Construction Charges	2.1.3	
Contracts	2.1.4	(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX

<u>SUBJECT</u>	<u>SCHEDULE</u> <u>CAL.P.U.C. NO. A</u>	
Credit Cards	6.	
Credit - Establishment and Reestablishment of	2.1.6	
Custom Billing Disk ²	10.5.2	(N)
Custom Calling Services	5.4.3	
Custom Calling Services - Wholesale	5.4.7	
Custom Virtual Network (CVN)	19.1	
Customer-Owned Pay Telephone Service (COPT)	5.5.3	
Customer Responsibility	2.1.9;2.1.16	
Customer Service Record (CSR)	10.5.2	
Customized Billing	10.5.2	
Definitions	2.1.1	
Deposits	2.1.7	
Description of Service	2.1.2	
Destruction of Company Equipment by Customer	2.1.16	
Digital Data Over Voice (Digital DOV)	18.3	
Direct Calling Card - See One Number Card	6.2.1	
Direct Connection Service - See Custom Calling Services	5.4.6	
Direct Customer Access to Directory Information	5.7.9	
Direct In Dialing	5.3.4	
Directories, Ownership	2.1.17	
Directory Assistance Listing Service	5.7.1	
Directory Assistance Service	5.7.2;6.2.4	
Directory Errors or Omissions	2.1.14	
Directory Reproduction Rights	5.7.4	
Directory Services	5.7	
Disconnection of Service	2.1.11	
Disputed Bills And Other Disputes	2.1.10	
Dual Element Charges	3.1	
Electric Power, Provision of	2.1.16	
Electronic Tandem Switching	9.1.8	
Enhanced 9-1-1 (E9-1-1)	9.2.3	
Entry Control Service	10.3.4	
Establishing and Furnishing Service	2.1	
Exchange Areas	5.1	
Exchange Service Rates	5.2	
Extension Line Service	3.1.2	

NOTE 1: Grandfathered effective August 25, 2003 (Advice Letter No. 23981, (N)
 Resolution T-16770). Withdrawn effective April 10, 2006. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
 A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

<u>SUBJECT</u>	<u>SCHEDULE CAL. P.U.C. NO. A</u>	
Farmer Line Service	5.2.5	
Fixed Rate Plan (Centrex)	9.1.2	
Flat Rate Service	5.2.4	
Flexible Pricing Plan (Centrex)	9.1.1	
Foreign Exchange Service (FXS)	5.1.4	
Foreign Prefix Service	5.1.5	
Foreign Telephone Directory Service	5.7.3	
Forms	2.3	
Forwarded Call Information	9.4.1	
Four-Wire Terminating Arrangements	10.7.1	
Fraud	2.1.11	
Governmental Authority, Objection to Service	2.1.31	
Grandfathered Terminal Equipment	8.1.3	
GroupVideo Service	18.6	
Handicapped Services - Devices for the Deaf	5.2.3	
Hazardous Locations	2.1.16	
High Voltage Protection Services	14.1	
Hunting Service		
- Measured Service	5.2.1	
- Flat Rate Service	5.2.4	
- Farmer Line Service	5.2.5,B	
Identified Outward Dialing	5.3.5	
Individual and Party Line Service	5.2	
Integrated Service Digital Network - Basic Rate Interface	5.4.1	
Inside Wire	8.3	
Inside Wire Repair	8.3.1	
Inaccessible Locations	2.1.16	
Information Services Call Blocking	9.5.4	
Interexchange Receiving Service	6.2.5	
Interface Arrangements	8.1.21	
Interruption of Service		
- General	2.1.14	(D)
Intrabuilding Network Cable (INC)	8.4	
800 Services	7.1.2	(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

<u>SUBJECT</u>	<u>SCHEDULE CAL. P.U.C. NO. A</u>
Jacks (Interface Arrangements)	8.1.21
Joint User Service	5.6.1
Level Bill Plan	10.5.4
Lifeline Service, Universal	5.2.5
Liability of the Company	2.1.14
	(D)
Limited Communication	2.1.21
Line Extension	2.1.15
Line Extension In Suburban Areas	4.3
List of Exchange Areas and Local Calling Areas	5.1.1
List Rental Service	12.1
List Service	5.7.6
Listing Service	5.7.2
Local Calling Areas	5.1.1
Local Directory Assistance Service	5.7.2
Local Exchange Service	5.2
Lost or Damaged Equipment	2.1.16
Maintenance and Repair	8.3.1
Management Information Systems	10.8
Maps	5.10
Maritime Mobile Service	5.9.4
Measured Rate Service	5.2.1
Mechanized Switching System	9.1.11
Message Telecommunication Service (MTS) ¹	6.2
Message Toll Telephone Service - Toll Rate Guide	6.2.7
Message Waiting Indicator	9.4.1
Metro Plan SM Service	5.4.7
Microfiche Billing ²	
Mileage and Channel Termination Charges	10.2
Miscellaneous Billing Services	10.5.2
Misuse of Service, Definition of	2.2.9
Mobile Telephone Service (See Statewide Mobile Telephone Service)	5.9.2
Modified Toll Station Telephone Sets	16.1
Monitoring of Telephone Conversations	2.1.30
Move and Change Charges	3.1.6
Multi-Element Charges (See Dual Element Charges)	3.1
Multiple Bill Copy (MBC)	10.5.2
Multiple Line Call Detail	10.5.2

NOTE 1: Also known as Local Toll.

NOTE 2: Withdrawn June 6, 2005 (Resolution T-16947).

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

<u>SUBJECT</u>	<u>SCHEDULE CAL. P.U.C. NO. A</u>	
Network Interface Closures	8.2.1	
Nonpayment of Service	2.1.11	
Nonpublished Service - Release of Information	2.1.34	
Notices	2.1.8	
Number Referral Service	5.8.3	
Number Retention Service (NRS) (Grandfathered)	5.14	
Numbers, Telephone	2.1.17	
Numerical List of Schedules	1.1.6	
Obscene Language	2.1.11	
One Number Card	6.2.1	
Operator-Handled Conference Service (MTS) ¹	6.2.3	
Overtime Work	2.1.16	(D)
Overtime Work	3.1	
Pacific Bell 24 Hour Discount - Service Area Plan	6.4.2	
Pacific Bell 24 Hour Discount - Community Plan	6.4.3	
Panel Coin Collector Telephone	5.5.4	
Pacific Bell Local Area Network	9.1.4	
Payment for Service	2.1.9	
Payment Plans	2.3.5	
Personal Paging Service	5.9.3	
Personalized Telephone Number Service	5.2.5	
Pole Attachments	11.	
Preferential Bill Date (PBD)	10.5.2	
Premiere Communications System Service	5.4.5	
Premium Service	5.4	
PBX Flat Rate Trunks	5.3.3	
PBX Measured Rate Trunks	5.3.1	
PBX - Tie Line Service	10.2	
Primary Rate ISDN	18.2	
Priority Restoration	2.1.25	
Priority Ringing	5.4.3	
Private Line-Special Assembly (Centrex Arrangements)	15.2	
Promotional Pricing	5.12	
Public Communications Services	5.5	
Public Office Locations	1.1.5	
Public Switched Digital Service	17.	
Public Telephone Service	5.5.1	

NOTE 1: Also known as Local Toll.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES
A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

<u>SUBJECT</u>	<u>SCHEDULE CAL. P.U.C. NO. A</u>	
Quickservice Automatic Ordering System (Quickservice)	3.1.3	
Radio Services	5.9	
Radio Services - General Regulations	5.9.1	
Radiotelephone Utilities	5.9.5	
Rate Center V&H Coordinates - Message Toll	6.2.7	
Refusal of Service	2.1.11	
Remote Access to Call Forwarding	5.4.3	
Remote Call Forwarding (RCF)	5.4.4	
Remote Island Area (RIA) - See Toll Stations		
Repair and Maintenance	8.3.1	
Repeat Dialing	5.4.3	
Resale of Service	2.1.18	
Residence Discount Calling Plans	6.4	
Residence Service	2.1.22	
Restoral Charge	3.1.6	
Restoral or Re-Establishment of Service Due to Fire or Natural Disaster	2.1.24	
Restricted Centrex Service	9.1.3	
Retention of 800 Service Telephone Numbers	7.1.3	(D)
Rules	2.1	
Sale of In Place Distribution Cable on Continuous Property	2.8.1	
Sale of In Place Telephone Equipment	16.	
Sales Agency Program	2.1.1	
Secretarial Lines	9.3.1	
Select Call Forwarding	5.4.3	
Semipublic Telephone Service	5.5.2	
Service Area 800	7.1.2	
Service Charges	3.1	
Service Connections	2.1.16	
Service Liabilities	2.1.14	
Service to Employees	5.6.2	
Short Duration Service	5.2.5	

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

<u>SUBJECT</u>	<u>SCHEDULE CAL. P.U.C. NO. A</u>
Special Assemblies	15.
Special Construction of Exchange Facilities	2.1.36
Special Service Arrangements	2.1.3
Speed Calling	5.4.3
Stabilized Monthly Rate (SMR)	9.1.2
Standard Service - Measured Rate Service	5.2.1
Statewide Mobile Telephone Service	5.9.2
Stop Hunt Arrangement	10.3.2
Street Address Directory	5.7.5
Suburban Service	5.2.5
Summary Billing (SB)	10.5.2
Supersedure of Service	2.1.23
Supplemental Billing Service	10.5
Suspension of Service	3.1.6
Switched Services Network Terminations - Autovon	10.3.3
Switched 56	5.2.5
Tariff Sheets, Availability of	1.1.4
Telecommunications Devices for the Deaf	5.2.3
Telecommunications Service Priority	2.1.25
Telephone Answering Service	9.3
Telephone Directory Reproduction Rights	5.7.4
Telephone Directories, Ownership of	2.1.17
Telephone Numbers, Assigning and Changing of	2.1.17
Temporary Suspension of Service	3.1.6
Termination of Service	2.1.11
Tie Line Service	10.2
Timing of Calls	
- Conference Services	6.2.3
- MTS	6.2.1
Toll Rate Guide	6.2.7
Toll Stations - Remote Island Areas	6.2.2
TOUCH-TONE ¹ Calling Service	5.4.2
Transfer of Service Between Customers	2.1.23
Transmitting Messages	2.1.14
Trunks	5.3
Two-Point Message Telecommunication Service (MTS) ¹	6.2.1

(D)

NOTE 1: Also known as Local Toll.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

<u>SUBJECT</u>	<u>SCHEDULE</u> <u>CAL.P.U.C. NO. A</u>	(T) (T)
Universal Lifeline Telephone Service	5.2.5	
Unlawful Use of Service	2.1.11	
Usage Sensitive Custom Calling Services	5.4.2	
Use of Obscene Language	2.1.11	
Use of Service	2.1.22	
Value Promise SM	6.5	
V&H Coordinates - Rate Center (Message Toll)	6.2.7	
V&H Mileage Measurement - Rate Center (Message Toll)	6.2.7	
Violation of Tariff Regulations	2.1.11	
Weather Forecast Service	9.5.1	(D)
Zone Usage Measurement (ZUM)	5.2.1	(D) (D)
5-1-1 Transportation Information Service	9.1.1	
911 Emergency Service	9.2.1	
9-1-1 Other Services	9.2.4	
976 Information Access Service	9.5.2	

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
192nd	CS A	3rd ¹	18
193rd ¹	CS A	Original	18.1
1st	ToC A	1st ²	18.1
2nd ¹	ToC A	5th	18.2
7th	1	6th ¹	18.2
8th ¹	1	1st	18.3
7th	2	2nd ¹	18.3
8th ¹	2	2nd	18.4
5th	3	3rd ¹	18.4
10th	4	7th	18.5
11th ¹	4	8th ¹	18.5
12th	5	Original	18.6
13th ¹	5	1st ¹	18.6
14th	6	1st	18.7
15th ¹	6	2nd ¹	18.7
8th	7	21st	19
9th ¹	7	22nd ¹	19
16th	8	7th	19.1
17th ¹	8	8th ¹	19.1
6th	9	29th	20
7th ¹	9	30th ¹	20
13th	10	19th	21
14th ¹	10	20th ¹	21
13th	11	19th	22
14th ¹	11	20th ¹	22
1st	12	24th	23
28th	13	25th ¹	23
Original	13.1	15th	24
27th	14	16th ¹	24
26th	15	19th	25
12th	15.1	20th ¹	25
8th	16	7th	26
1st	17	8th ¹	26
2nd	18		

NOTE 1: Issued

NOTE 2: Advice Letter No. 21190 withdrawn July 18, 2001.

CC: 5170