

PRIVATE LINE SERVICES
B2. GENERAL REGULATIONS

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>
<u>Number</u>		<u>Number</u>	
26th	CS A	4th	13
27th ¹	CS A	5th	14
3rd	ToC A	10th	15
1st	ToC B	2nd	16
1st	ToC B.1	Original	16.1
3rd	ToC C	Original	16.2
6th	1	2nd	17
Original	1.1	10th	18
3rd	2	2nd	18.1
Original	2.1	2nd	18.2
6th	3	3rd	19
Original	3.1	4th	20
3rd	4	2nd	21
3rd	5	2nd	22
3rd	6	3rd	23
3rd	6.1	2nd	24
4th	7	Original	24.1
1st	7.1	4th	25
6th	8	5th	26
1st ¹	8.1	Original ²	26.1
5th	9	Original ²	26.2
4th	10	2nd	27
Original	10.1	1st	27.1
6th	11	4th	28
4th	12	2nd	29
		2nd	30

NOTE 1: Issued

NOTE 2: Sheets withdrawn from Advice Letter No. 15933 April 26, 1991.

CC: 5170

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B2. GENERAL REGULATIONS

2.1 DEFINITION OF TERMS

Terms used in a section governed by D.04-05-057 shall have the meaning set forth in in D.04-05-057 as it may be amended over time. (N)

ACCESS LINE

For the purposes of the Consumer Protection Rules adopted in D.04-05-057, an Access Line is defined as a telephone line that is voice-grade or equivalent or has the capacity of not more than 64 kilobits per second that connects a customer premises to the Utility's serving wire. (N)

ACCESSORIES

Devices which are mechanically attached to, or used with the facilities furnished by the Utility and which are independent of and not coupled acoustically or electrically, either directly or inductively, to the communications path of the wire center or toll network.

AIRLINE MILE

Airline mile as used in connection with airline mileage measurements in determining charges for intrawire center or interwire center private line services and channels determined in accordance with The National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4, Sections 11 and 16. For information on how to obtain copies of the NECA Tariff see Section 14 following.

AUTHORIZED EQUIPMENT

Registered or grandfathered Utility or customer-provided telephone equipment authorized for connection to private line service in accordance with the provisions of the Federal Communications Commission's Registration Program.

AUTHORIZED REPRESENTATIVE (AGENT)

An individual or concern designated in writing by the applicant/customer that represents such applicant/customer regarding telephone service including Intrabuilding Network Cable. The written notice received by the Utility must set forth the extent of representation authorized by the applicant/customer. This accommodation does not remove the responsibility of the applicant/customer for payment of service, usage, or adherence to other Rules set forth in the tariff. (See Property Owner/Landlord/Agent.)

Continued

PRIVATE LINE SERVICES

B2. GENERAL REGULATIONS

2.1 DEFINITION OF TERMS (Cont'd)

CHANNEL

The term "Channel" denotes a path (or paths) for electrical communication between two or more stations or Utility offices, furnished in such manner as the Utility may elect, whether by wire, radio or a combination thereof and whether or not by means of a single physical facility or route.

When the term "Channel" is used in reference to Series Types 6000, 7000, or 10000 it denotes a configuration as defined by "Circuit".

CHANNEL TERMINATION

Channel Termination is a rate category that provides for the communications path between a customer designated premises and the serving wire center of that premises. See Schedule Cal.P.U.C. No. 175-T, Section 7.1.3, (A).

CIRCUIT

The term "Circuit" denotes a configuration of interconnected point to point dedicated channels that provides transmission capability, also referred to as a private line service.

CONNECTING ARRANGEMENT

The term "Connecting Arrangement" denotes the equipment provided by the Utility to accomplish the direct electrical connection of customer provided facilities with facilities of the Utility. Such connection will be made through a SNI or its equivalent conforming to Part 68, Subpart F, of the FCC's Rules and Regulations.

CONSUMER

For the purposes of the Consumer Protection Rules adopted in D.04-05-057, Consumer means any individual or small business which purchases or subscribes to any product or service provided or billed by the Utility.

(N)
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(N)

Continued

PRIVATE LINE SERVICES

B2. GENERAL REGULATIONS

2.1 DEFINITION OF TERMS (Cont'd)

FULLY RENOVATED BUILDINGS

Fully Renovated Buildings are those buildings in which internal wall coverings and existing telephone wiring and/or cable are removed in connection with renovations requiring a building permit. The effective date for determining "fully renovated" status is the date of the Notice of Occupancy issued by the appropriate local agencies.

HALF DUPLEX

The term "Half Duplex" denotes service which provides for transmission alternately in either direction, or for transmission in one direction only.

HERTZ

An electrical term meaning one cycle per second.

INDIVIDUAL OR SMALL BUSINESS

(N)

(See Small Business or Individual)

(N)

INTRABUILDING NETWORK CABLE (INC)

INC cable is located on the customer's side of the Utility's local loop demarcation Point. INC Cable connects the end of the Utility's local loop at the Minimum Point of Entry (MPOE) to the INC demarcation point at the floor terminal(s) within a customer's building or to another building on a customer's continuous property. The purpose of INC Cable is to provide the communications path from the Utility's service entrance facility to the end-user's service location.

INTERFACE

(See Standard Interface)

INTERWIRE CENTER CHANNEL

The term "Interwire Center Channel" applies to that portion of a circuit which interconnects different wire centers that serve the customer.

Continued

PRIVATE LINE SERVICES

B2. GENERAL REGULATIONS

2.1 DEFINITION OF TERMS (Cont'd)

RECEIVING CONNECTION

The term "Receiving Connection" as used in connection with program transmission channels (Type A and B facilities) indicates amplifying equipment and services including individual supervision which may be required when a station receives a program from an interwire center network.

SERVICE POINT

The term "Service Point" when used in connection with customer-provided communications channels denotes the point on the customer's or authorized user's premises where channels provided by or furnished to the customer are terminated in transmitting and receiving terminal equipment or in switching equipment used, at least in part, for communications with stations or customer provided terminal equipment located on the premises.

SERVING WIRE CENTER

The term "Serving Wire Center" refers to the wire center that the Utility normally uses to provide service to the customer location.

SIGNAL SOURCE

The term "Signal Source" when used in connection with channels for television transmission denotes a location at which video and audio baseband signals are supplied to a local distribution system or an interwire center system.

SMALL BUSINESS OR INDIVIDUAL

For the purposes of the Consumer Protection Rules adopted in D.04-05-057, a Small Business is a business that subscribes to not more than twenty telephone access lines or one T-1 from the Utility, or an Individual who subscribes directly to not more than twenty access lines or one T-1 from the Utility for business use or combination business and personal use. Any business or individual subscribing to more than twenty telephone access lines or one T-1 line will not be considered a small business customer. For purposes of these rules, all entities other than individuals (e.g., government and quasi-governmental agencies, associations, etc.) meeting the twenty-access or one T-1 line limit are treated identically with small businesses. A business is defined by a billed account.

A billed account may consist of one or more billing telephone numbers associated by a unique identifier assigned by the Utility.

(N)

(N)

Material omitted now on Sheet 12.

Continued

PRIVATE LINE SERVICES

B2. GENERAL REGULATIONS

2.2 UNDERTAKING OF THE TELEPHONE COMPANY (Cont'd)

2.2.4 PROVISION OF SERVICE (Cont'd)

C. FROZEN/GRANDFATHER SERVICES¹

Services that have been frozen and/or grandfathered will continue to be furnished to the same Customer at the same premises until such time as stated in the tariff.

Any requests for additions, disconnections, moves or changes by the Customer on a circuit that has Frozen/Grandfathered service, will result in the complete disconnection of the Frozen/Grandfathered status service at the time of the addition, disconnection, move or change. Exception to the rule are requests for miscellaneous record order changes, i.e., bill address change, bill name change (not supersedure), miscellaneous corrections, etc.

LIMITED OFFERING SERVICES¹

Limited Offering Services will continue to be furnished to existing customers working as of a specific date stated in the tariff. The Utility is not obligated to provide new backbone circuits, but customers can add or delete legs to existing services.

1. Reserved

(T)

(D)

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(D)

NOTE 1: Existing service arrangements will be maintained up to and including the Utility's local loop demarcation point. Work activity beyond the Utility's local loop demarcation point is the responsibility of the customer at the customer's expense.

(D)

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(D)

Continued

PRIVATE LINE SERVICES

B2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE (Cont'd)

2.4.3 MINIMUM SERVICE PERIOD AND FRACTIONAL RATES AND CHARGES (Cont'd)

C. SERVICE DISCONNECTION UNDER THE CONSUMER BILL OF RIGHTS

(N)

For the purposes of the Consumer Protection Rules adopted in D.04-05-057, any Individual or Small Business may cancel service for any new tariffed service or any new contract or promotion for service within 30 calendar days after the new service is initiated. However, the customer will be responsible for all costs and charges incurred as follows unless otherwise stated:

1. For service taken under a term plan agreement or other arrangement that requires the customer to keep the service for longer than one month in order to receive the benefit of discounts, e.g., waived installation charges or discounted rates, the customer shall pay:
 - a. All waived and/or unpaid nonrecurring charges at the applicable rate(s) or charge(s) in effect when service was installed.
 - b. Any recurring non-usage rates at the effective rate under the term plan or other agreement in accordance with the service's minimum service period regulations.
 - c. All charges for usage-sensitive services at the effective rate under the term plan or other agreement for any actual usage.
2. For new tariffed service the customer shall pay:
 - a. All nonrecurring charges at the applicable rate(s) or charge(s) in effect when service was installed.
 - b. Any recurring non-usage rates at the effective month-to-month rates in accordance with the service's minimum service period regulations.
 - c. All charges for usage-sensitive services at the applicable effective rates for any actual usage.
3. For all services, the customer shall return any other benefits, credits, or discounts that may have been received.

An individual or small business seeking to disconnect service under this regulation must continuously meet the definitions and requirements from when the new service is installed until it is disconnected, whichever is shorter. Changing to or from a term plan for an existing service is not considered to be a new service for the purpose of this regulation.

When service is terminated under this regulation, other minimum period, promotion cancellation, or early termination regulations shall not apply. (N)

Continued

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2.6 SERVICE DISCONTINUANCE

(N)

As a result of network changes, certain services will no longer be available in some geographic areas, as those services are no longer technically or economically feasible. The table below identifies services that have been withdrawn, by wire center and exchange, along with additional information related to these service withdrawals.

<u>Product Name</u>	<u>Reference</u>
Metallic and Telegraph	3.2.1
Voice Grade (Voice)	3.2.2
Voice Grade (Data)	3.2.3
Series 6000 Channels	3.2.6
Series 7000 Channels	3.2.7
Series 10000 Channels	3.2.10
Bell and Lights System Attack Warning Service	3.2.12.A
Miscellaneous Experimental Services	3.2.12.D
Channel Conditioning	3.3.1
Signaling Options	3.3.2
Switching Arrangements	3.3.4

Effective Date

<u>Wire Center</u>	<u>Exchange</u>	<u>Other Information</u>
07/17/2019 RDNGCA02	California Redding	Distribution Areas 412750, 421150, 421250, 421357, 421650, 440150, 440557 and 460150

(N)