

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****B. DESCRIPTION OF FEATURES (cont'd)****2. Call Waiting**

Call Waiting (CW) permits the customer engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

- a. Cancel Call Waiting (CCW) allows a customer to dial an activation code prior to making a call, and cancel the CW feature. CCW must be activated each time the customer wants CW canceled. Exception: customers subscribing to a Custom Calling Service that provides "flash privileges" such as Three-Way Calling, can activate the CCW feature while an incoming or outgoing call is in progress.

CCW is available to customers who subscribe to CW, preceding or in California Guidebook Part 8, Section 4. The rates and charges for CW following include the CCW arrangement.

**3. Three-Way Calling**

Three-Way Calling permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

**4. Speed Calling<sup>/1/</sup>**

Speed Calling permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

/1/ The offering of Speed Calling 30 will continue to be furnished to certified disabled customer as defined in California Guidebook Part 8, Section 9.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****B. DESCRIPTION OF FEATURES (cont'd)****2. Call Waiting**

Call Waiting (CW) permits the customer engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

- a. Cancel Call Waiting (CCW) allows a customer to dial an activation code prior to making a call, and cancel the CW feature. CCW must be activated each time the customer wants CW canceled. Exception: customers subscribing to a Custom Calling Service that provides "flash privileges" such as Three-Way Calling, can activate the CCW feature while an incoming or outgoing call is in progress.

CCW is available to customers who subscribe to CW, preceding or in California Guidebook Part 8, Section 4. The rates and charges for CW following include the CCW arrangement.

**3. Three-Way Calling**

Three-Way Calling permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

**4. Speed Calling<sup>/1/,/2/</sup>**

(C)

Speed Calling permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

/1/ The offering of Speed Calling 30 will continue to be furnished to certified disabled customer as defined in California Guidebook Part 8, Section 9.

/2/ Frozen/Grandfathered Speed Calling-8 for business customers, effective October 31, 2012. See (N)  
Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2. (N)

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****B. DESCRIPTION OF FEATURES (cont'd)****11. Call Trace**

Call Trace (USOC: CALTR) allows the customer to dial a code to automatically request that the Company record a caller's originating telephone number and the date and time of the call as well as the date and time of the customer initiated trace. The information is stored by the Company and disclosed only to a law enforcement agency for investigation purposes. The customer does not receive any information regarding the origination of the calls.

12. Caller Identification (Caller ID) (USOC: CAL1D) displays the telephone number of an incoming call on a specially designed telephone or a device that the customer attaches to their existing telephone.

Call Identification (Caller ID) (USOC: CNM) displays the name and telephone number of an incoming call on a specially designed telephone or a device that the customer attaches to their existing telephone.

13. Anonymous Call Rejection (ACR) (USOC: CRE) allows a customer to reject calls from callers who are using a blocking option to prevent display of their telephone number. The customer activates or deactivates ACR by dialing a preassigned code. When ACR is activated, callers who have blocked their number will be routed to an announcement which tells the caller that the called party will not accept calls from callers who have chosen to block display of their telephone number. The caller will not be charged for the call.
14. Call Waiting ID (CWID) (USOC: NWL) allows a customer who subscribes to both Caller ID and Call Waiting to see the name and number of an incoming caller while engaged in a call. The customer must have a specially designed telephone or Caller ID device attached to their existing telephone.
15. Call Transfer Disconnect (CTD) (USOC: FG3) allows a customer to initiate a three-way call with either an incoming or originating call and then disconnect from the call leaving the two remaining parties connected.

**1. CUSTOM CALLING SERVICES – BUSINESS (cont'd)****B. DESCRIPTION OF FEATURES (cont'd)**

16. Privacy Manager (USOC: PVM) works with Caller ID to identify any incoming calls that have been identified as "blocked," "out of area," "unavailable" or, "unknown." All calls that are identified through the subscribers Caller ID service will complete as normal. The unidentified caller is intercepted before the end user's telephone rings, and is given one of two up-front announcements.

If the number is recognized as "blocked" (anonymous or private), the caller will be told that the person they are trying to reach does not take unidentified calls. The caller will be given the option to enter an access code, temporarily unblock their Caller ID for this one call, or record their name or the company they represent. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name or unblock their number the call is disconnected.

Other unidentified calls such as "unavailable" or "out of area" will be intercepted before the subscriber's telephone rings and the caller will be asked to enter an access code or to record their name/company to complete the call. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name, the call is disconnected.

Once the subscriber hears the recording of the name of the person calling, they can:

- accept the call
- decline the call
- send the call to voicemail, an answering service or an answering device, or
- activate a recording to the caller informing them that the person they are calling does not accept solicitations and requesting them to add this person's name and telephone number to their "do not call" list.

If the Privacy Manager subscriber takes no action, the service will forward the call directly to the customer's voicemail or answering service when Call Forwarding Busy Line/Don't Answer (CFBL/DA) is present. If the customer does not have CFBL/DA on their account, and is not home to answer the call, Privacy Manager will play a recording that the caller is unavailable on or after the sixth ring.

**1. CUSTOM CALLING SERVICES – BUSINESS (cont'd)****B. DESCRIPTION OF FEATURES (cont'd)**

16. Privacy Manager<sup>/1/</sup> (USOC: PVM) works with Caller ID to identify any incoming calls that have been (C) identified as “blocked,” “out of area,” “unavailable” or, “unknown.” All calls that are identified through the subscribers Caller ID service will complete as normal. The unidentified caller is intercepted before the end user’s telephone rings, and is given one of two up-front announcements.

If the number is recognized as “blocked” (anonymous or private), the caller will be told that the person they are trying to reach does not take unidentified calls. The caller will be given the option to enter an access code, temporarily unblock their Caller ID for this one call, or record their name or the company they represent. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name or unblock their number the call is disconnected.

Other unidentified calls such as “unavailable” or “out of area” will be intercepted before the subscriber’s telephone rings and the caller will be asked to enter an access code or to record their name/company to complete the call. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name, the call is disconnected.

Once the subscriber hears the recording of the name of the person calling, they can:

- accept the call
- decline the call
- send the call to voicemail, an answering service or an answering device, or
- activate a recording to the caller informing them that the person they are calling does not accept solicitations and requesting them to add this person’s name and telephone number to their “do not call” list.

If the Privacy Manager subscriber takes no action, the service will forward the call directly to the customer’s voicemail or answering service when Call Forwarding Busy Line/Don’t Answer (CFBL/DA) is present. If the customer does not have CFBL/DA on their account, and is not home to answer the call, Privacy Manager will play a recording that the caller is unavailable on or after the sixth ring.

/1/ Frozen/Grandfathered Privacy Manager for business customers, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

(N)  
(N)

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****C. REGULATIONS**

1. The Company may furnish Custom Calling Services where there is available central office equipment with the proper program updates as determined by the Company.
2. Custom Calling Services will not be provided in connection with Semipublic Service.
3. The Call Forwarding, Busy and Delayed Call Forwarding and Select Call Forwarding Service customer is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the number to which the call is forwarded. This charge for local, message unit, zone calling units or dial station toll, applies to all forwarded calls that are answered at the number to which the calls are forwarded. Caller ID on PRI requires the customer have Caller ID on all facilities connected by a common "D" channel.
4. Charges between the originating location and the call forwarding equipped line are applicable in accordance with regularly filed Guidebooks, local message units, zone calling units, dial station, operator station or person toll.
5. Custom Calling Services may be provided to customers with either rotary dial telephones or Touch-Tone Calling Service.
6. The quality of transmission of calls which are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call or three-way call.
7. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. California Guidebook Part 2, Section 4 prohibits interference of telephone service of another customer.
8. Private Branch Exchange Trunk Line Service is limited to all individual Call Forwarding features (except Select Call Forwarding) and Speed Calling (individual 8 or 30 code capacity).

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****C. REGULATIONS**

1. The Company may furnish Custom Calling Services where there is available central office equipment with the proper program updates as determined by the Company.
2. Custom Calling Services will not be provided in connection with Semipublic Service.
3. The Call Forwarding, Busy and Delayed Call Forwarding and Select Call Forwarding Service customer is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the number to which the call is forwarded. This charge for local, message unit, zone calling units or dial station toll, applies to all forwarded calls that are answered at the number to which the calls are forwarded. Caller ID on PRI requires the customer have Caller ID on all facilities connected by a common "D" channel.
4. Charges between the originating location and the call forwarding equipped line are applicable in accordance with regularly filed Guidebooks, local message units, zone calling units, dial station, operator station or person toll.
5. Custom Calling Services may be provided to customers with either rotary dial telephones or Touch-Tone Calling Service.
6. The quality of transmission of calls which are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call or three-way call.
7. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. California Guidebook Part 2, Section 4 prohibits interference of telephone service of another customer.
8. Private Branch Exchange Trunk Line Service is limited to all individual Call Forwarding features (except Select Call Forwarding) and Speed Calling<sup>/1/</sup> (individual 8 or 30 code capacity). (C)

---

/1/ Frozen/Grandfathered Speed Calling-8 for business customers, effective October 31, 2012. See (N)  
Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2. (N)

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****C. REGULATIONS**

1. The Company may furnish Custom Calling Services where there is available central office equipment with the proper program updates as determined by the Company.
2. Custom Calling Services will not be provided in connection with Semipublic Service.
3. The Call Forwarding, Busy and Delayed Call Forwarding and Select Call Forwarding Service customer is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the number to which the call is forwarded. This charge for local, message unit, zone calling units or dial station toll, applies to all forwarded calls that are answered at the number to which the calls are forwarded. Caller ID on PRI requires the customer have Caller ID on all facilities connected by a common "D" channel.
4. Charges between the originating location and the call forwarding equipped line are applicable in accordance with regularly filed Guidebooks, local message units, zone calling units, dial station, operator station or person toll.
5. Custom Calling Services may be provided to customers with either rotary dial telephones or Touch-Tone Calling Service.
6. The quality of transmission of calls which are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call or three-way call.
7. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. California Guidebook Part 2, Section 4 prohibits interference of telephone service of another customer.
8. Private Branch Exchange Trunk Line Service is limited to all individual Call Forwarding features (except Select Call Forwarding) and Speed Calling 30<sup>/1/</sup>.

(C)

---

/1/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

(C)  
(D)



**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**C. REGULATIONS (cont'd)**

11. Call Trace is billed on a per activation basis. A maximum of two traces to the same number during a billing period will be charged. A maximum of five traces to any number during a billing period will be charged.
12. Remote Access to Call Forwarding requires a pre-assigned ten digit telephone number per switch capable of provisioning the service. The customer is also required to have a Personal Identification Number (PIN) which must be a minimum of four digits. The PIN is fixed by the customer service order.
13. Customers must subscribe to Call Forwarding in order to subscribe to Remote Access to Call Forwarding. Remote Access to Call Forwarding is not available on Busy Call Forwarding, Delayed Call Forwarding or Select Call Forwarding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**C. REGULATIONS (cont'd)**

14. Intercom Plus is offered to individual single line business customers within the exchange areas of all exchanges and central offices where facilities and operating conditions permit.

Limitations:

- a. Intercom Plus will work only with a Company provided dialable line where dial tone is normally served.
  - b. Intercom Plus is not provided on lines arranged for multiline hunting.
15. Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return Call Screen, Call Trace, Caller ID, Anonymous Call Rejection and Call Waiting ID are not available to customers with the following types of lines: Centrex, Farmer Lines, Coin and Coinless Pay Phones, Hotel/Motel and Hospital Lines, Manual and Direct Connections, Private Branch Exchange (PBX) Service, lines served from some Remote Switching Systems, 900, 976, and 800 lines and data access lines. These features with the exception of Select Call Forwarding, will only operate when both the caller and the call recipient are served from capable switches.
16. The features shown in O. above may not be provided with cellular service.

/1/ See C.1 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**C. REGULATIONS (cont'd)**

14. Intercom Plus is offered to individual single line business customers within the exchange areas of all exchanges and central offices where facilities and operating conditions permit.<sup>/1/</sup>

Limitations:

- a. Intercom Plus will work only with a Company provided dialable line where dial tone is normally served.
  - b. Intercom Plus is not provided on lines arranged for multiline hunting.
15. Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return Call Screen, Call Trace, Caller ID, Anonymous Call Rejection and Call Waiting ID are not available to customers with the following types of lines: Centrex, Farmer Lines, Coin and Coinless Pay Phones, Hotel/Motel and Hospital Lines, Manual and Direct Connections, Private Branch Exchange (PBX) Service, lines served from some Remote Switching Systems, 900<sup>/2/</sup>, and 800 lines and data access lines. These features with the exception of Select Call Forwarding, will only operate when both the caller and the call recipient are served from capable switches. (C)
16. The features shown in O. above may not be provided with cellular service.

/1/ See C.1., preceding.

/2/ California 900 and California 976 services withdrawn effective November 1, 2010.

(N)

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$8.50	ESM
- Busy Call Forwarding	RR	3.75	EVB
- Delayed Call Forwarding	RR	3.75	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$9.50 (I)	ESM
- Busy Call Forwarding	RR	3.75	EVB
- Delayed Call Forwarding	RR	3.75	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$10.00 (I)	ESM
- Busy Call Forwarding	RR	3.75	EVB
- Delayed Call Forwarding	RR	3.75	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$10.30 (I)	ESM
- Busy Call Forwarding	RR	3.75	EVB
- Delayed Call Forwarding	RR	3.75	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$10.30	ESM
- Busy Call Forwarding	RR	4.05 (I)	EVB
- Delayed Call Forwarding	RR	4.05 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.



**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$10.60 (I)	ESM
- Busy Call Forwarding	RR	4.35 (I)	EVB
- Delayed Call Forwarding	RR	4.35 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$11.70 (I)	ESM
- Busy Call Forwarding	RR	4.80 (I)	EVB
- Delayed Call Forwarding	RR	4.80 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$13.50 (I)	ESM
- Busy Call Forwarding	RR	5.55 (I)	EVB
- Delayed Call Forwarding	RR	5.55 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$14.85 (I)	ESM
- Busy Call Forwarding	RR	6.15 (I)	EVB
- Delayed Call Forwarding	RR	6.15 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$17.10 (I)	ESM
- Busy Call Forwarding	RR	7.10 (I)	EVB
- Delayed Call Forwarding	RR	7.10 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$20.00 (I)	ESM
- Busy Call Forwarding	RR	8.50 (I)	EVB
- Delayed Call Forwarding	RR	8.50 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$20.00	ESM
- Busy Call Forwarding	RR	9.00 (I)	EVB
- Delayed Call Forwarding	RR	9.00 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$22.00 (I)	ESM
- Busy Call Forwarding	RR	9.90 (I)	EVB
- Delayed Call Forwarding	RR	9.90 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.



**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES**

The following monthly rates are added to the rates and charges for associated service.

For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features			
(1). Call Forwarding, each line <sup>/2/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$24.20 (I)	ESM
- Busy Call Forwarding	RR	10.89 (I)	EVB
- Delayed Call Forwarding	RR	10.89 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.8 preceding.

/2/ See C.3 preceding.

/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/4/ See B.1.d preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$7.95	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	5.75	ESC
(4). Speed Calling - 8 code capacity <sup>/2/</sup> - each line	RR	6.50	ESL
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	7.00	ESF

<sup>/1/</sup> See E.1. preceding.<sup>/2/</sup> Refer to California Guidebook Part 3, Section 1 for Service Charge application.<sup>/3/</sup> See C.10 preceding.<sup>/4/</sup> See B.2.a preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$7.95	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	6.50 (I)	ESC
(4). Speed Calling - 8 code capacity <sup>/2/</sup> - each line	RR	6.50	ESL
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	7.00	ESF

<sup>/1/</sup> See E.1. preceding.<sup>/2/</sup> Refer to California Guidebook Part 3, Section 1 for Service Charge application.<sup>/3/</sup> See C.10 preceding.<sup>/4/</sup> See B.2.a preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$8.50 (I)	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	6.50	ESC
(4). Speed Calling - 8 code capacity <sup>/2/</sup> - each line	RR	6.50	ESL
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	7.00	ESF

<sup>/1/</sup> See E.1. preceding.<sup>/2/</sup> Refer to California Guidebook Part 3, Section 1 for Service Charge application.<sup>/3/</sup> See C.10 preceding.<sup>/4/</sup> See B.2.a preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$8.50	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	7.25 (I)	ESC
(4). Speed Calling - 8 code capacity <sup>/2/</sup> - each line	RR	6.50	ESL
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	7.00	ESF

<sup>/1/</sup> See E.1. preceding.<sup>/2/</sup> Refer to California Guidebook Part 3, Section 1 for Service Charge application.<sup>/3/</sup> See C.10 preceding.<sup>/4/</sup> See B.2.a preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$9.05 (I)	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	7.25	ESC
(4). Speed Calling - 8 code capacity <sup>/2/</sup> - each line	RR	6.50	ESL
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	7.00	ESF

<sup>/1/</sup> See E.1. preceding.<sup>/2/</sup> Refer to California Guidebook Part 3, Section 1 for Service Charge application.<sup>/3/</sup> See C.10 preceding.<sup>/4/</sup> See B.2.a preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$9.05	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	8.00 (I)	ESC
(4). Speed Calling - 8 code capacity <sup>/2/</sup> - each line	RR	6.50	ESL
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	7.00	ESF

<sup>/1/</sup> See E.1. preceding.<sup>/2/</sup> Refer to California Guidebook Part 3, Section 1 for Service Charge application.<sup>/3/</sup> See C.10 preceding.<sup>/4/</sup> See B.2.a preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$9.05	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	8.00	ESC
(4). Speed Calling - 8 code capacity <sup>/2/</sup> - each line	RR	7.80 (I)	ESL
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	7.25 (I)	ESF

<sup>/1/</sup> See E.1. preceding.<sup>/2/</sup> Refer to California Guidebook Part 3, Section 1 for Service Charge application.<sup>/3/</sup> See C.10 preceding.<sup>/4/</sup> See B.2.a preceding.



**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$9.65 (I)	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	8.85 (I)	ESC
(4). Speed Calling - 8 code capacity <sup>/2/</sup> - each line	RR	9.35 (I)	ESL
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	7.50 (I)	ESF

<sup>/1/</sup> See E.1. preceding.<sup>/2/</sup> Refer to California Guidebook Part 3, Section 1 for Service Charge application.<sup>/3/</sup> See C.10 preceding.<sup>/4/</sup> See B.2.a preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$9.65	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	8.85	ESC
(4). Speed Calling - 8 code capacity <sup>/5/</sup> - each line <sup>/2/</sup>	RR	9.35	ESL (C)
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	7.50	ESF

/1/ See E.1. preceding.

/2/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/3/ See C.10 preceding.

/4/ See B.2.a preceding.

/5/ Frozen/Grandfathered Speed Calling-8 for business customers, effective October 31, 2012. See  
Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

(N)

(N)

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$10.65 (I)	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	9.80 (I)	ESC
(4). Speed Calling - 8 code capacity <sup>/5/</sup> - each line <sup>/2/</sup>	RR	11.25 (I)	ESL
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	8.25 (I)	ESF

<sup>/1/</sup> See E.1. preceding.<sup>/2/</sup> Refer to California Guidebook Part 3, Section 1 for Service Charge application.<sup>/3/</sup> See C.10 preceding.<sup>/4/</sup> See B.2.a preceding.<sup>/5/</sup> Frozen/Grandfathered Speed Calling-8 for business customers, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$12.25 (I)	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	11.30 (I)	ESC
(4). Speed Calling - 8 code capacity <sup>/5/</sup> - each line <sup>/2/</sup>	RR	14.10 (I)	ESL
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	9.50 (I)	ESF

/1/ See E.1. preceding.

/2/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/3/ See C.10 preceding.

/4/ See B.2.a preceding.

/5/ Frozen/Grandfathered Speed Calling-8 for business customers, effective October 31, 2012. See Frozen/Grandfathered Services in AT&amp;T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$12.25	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	11.30	ESC
(4). Speed Calling - 8 code capacity <sup>/5/</sup>	NA	NA	NA (C) (D)
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	9.50	ESF

/1/ See E.1. preceding.

/2/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/3/ See C.10 preceding.

/4/ See B.2.a preceding.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

(C)  
(D)

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$13.50 (I)	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	12.45 (I)	ESC
(4). Speed Calling - 8 code capacity <sup>/5/</sup>	NA	NA	NA
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	10.45 (I)	ESF

/1/ See E.1. preceding.

/2/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/3/ See C.10 preceding.

/4/ See B.2.a preceding.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$15.55 (I)	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	14.35 (I)	ESC
(4). Speed Calling - 8 code capacity <sup>/5/</sup>	NA	NA	NA
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	12.05 (I)	ESF

/1/ See E.1. preceding.

/2/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/3/ See C.10 preceding.

/4/ See B.2.a preceding.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$18.00 (I)	ESX
(3). Three-Way Calling <sup>/2/</sup> - each line	RR	16.50 (I)	ESC
(4). Speed Calling - 8 code capacity <sup>/5/</sup>	NA	NA	NA
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	14.00 (I)	ESF

/1/ See E.1. preceding.

/2/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/3/ See C.10 preceding.

/4/ See B.2.a preceding.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.



**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$20.00 (I)	ESX
(3). Three-Way Calling - each line <sup>/2/</sup>	RR	19.00 (I)	ESC
(4). Speed Calling - 8 code capacity <sup>/5/</sup>	NA	NA	NA
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	16.00 (I)	ESF

/1/ See E.1. preceding.

/2/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/3/ See C.10 preceding.

/4/ See B.2.a preceding.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$22.00 (I)	ESX
(3). Three-Way Calling - each line <sup>/2/</sup>	RR	20.90 (I)	ESC
(4). Speed Calling - 8 code capacity <sup>/5/</sup>	NA	NA	NA
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	17.60 (I)	ESF

/1/ See E.1. preceding.

/2/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/3/ See C.10 preceding.

/4/ See B.2.a preceding.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features <sup>/1/</sup> (Cont'd)			
(2). Call Waiting <sup>/4/</sup> - each line <sup>/2/</sup>	RR	\$24.20 (I)	ESX
(3). Three-Way Calling - each line <sup>/2/</sup>	RR	22.99 (I)	ESC
(4). Speed Calling - 8 code capacity <sup>/5/</sup>	NA	NA	NA
(5). Speed Calling - 30 code capacity <sup>/3/</sup> - each line <sup>/2/</sup>	RR	19.36 (I)	ESF

/1/ See E.1. preceding.

/2/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/3/ See C.10 preceding.

/4/ See B.2.a preceding.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features(Cont'd)			
(9). Priority Ringing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10). Repeat Dialing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	6.00	CRP
(11). Call Return <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	6.00	CCR

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.15 preceding.

/3/ See C.16 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features(Cont'd)			
(9). Priority Ringing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10). Repeat Dialing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	6.50 (I)	CRP
(11). Call Return <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	6.50 (I)	CCR

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.15 preceding.

/3/ See C.16 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features(Cont'd)			
(9). Priority Ringing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10). Repeat Dialing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	7.00 (I)	CRP
(11). Call Return <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	7.00 (I)	CCR

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.15 preceding.

/3/ See C.16 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features(Cont'd)			
(9). Priority Ringing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10). Repeat Dialing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11). Call Return <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	7.50 (I)	CCR

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.15 preceding.

/3/ See C.16 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features(Cont'd)			
(9). Priority Ringing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10). Repeat Dialing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11). Call Return <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	8.05 (I)	CCR

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.15 preceding.

/3/ See C.16 preceding.



**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features(Cont'd)			
(9). Priority Ringing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10). Repeat Dialing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11). Call Return <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	8.90 (I)	CCR

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.15 preceding.

/3/ See C.16 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features(Cont'd)			
(9). Priority Ringing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10). Repeat Dialing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11). Call Return <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	10.25 (I)	CCR

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.15 preceding.

/3/ See C.16 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features(Cont'd)			
(9). Priority Ringing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10). Repeat Dialing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11). Call Return <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	11.30 (I)	CCR

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.15 preceding.

/3/ See C.16 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features(Cont'd)			
(9). Priority Ringing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10). Repeat Dialing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11). Call Return <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	13.00 (I)	CCR

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.15 preceding.

/3/ See C.16 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features(Cont'd)			
(9). Priority Ringing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10). Repeat Dialing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11). Call Return <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	15.00 (I)	CCR

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.15 preceding.

/3/ See C.16 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features(Cont'd)			
(9). Priority Ringing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10). Repeat Dialing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11). Call Return <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	17.00 (I)	CCR

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.15 preceding.

/3/ See C.16 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features(Cont'd)			
(9). Priority Ringing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10). Repeat Dialing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11). Call Return <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	18.70 (I)	CCR

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.15 preceding.

/3/ See C.16 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services – Individual Features(Cont'd)			
(9). Priority Ringing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10). Repeat Dialing <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11). Call Return <sup>/2/,/3/</sup> - each line <sup>/1/</sup>	RR	20.57 (l)	CCR

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.15 preceding.

/3/ See C.16 preceding.



**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12). Call Screen <sup>/1/</sup> - each line	RR	\$4.65	CCB
(13). Call Trace <sup>/4/</sup> - each activation	RR	4.65	CALTR
(14). Caller ID <sup>/2/,/3/</sup>	RR	14.00	CNM
(15). Selective Blocking	NO	NO	NONE
(16). Complete Blocking	NO	NO	CNMBK
(17). Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18). Anonymous Call Rejection	RR	1.90	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12). Call Screen <sup>/1/</sup> - each line	RR	\$4.65	CCB
(13). Call Trace <sup>/4/</sup> - each activation	RR	4.65	CALTR
(14). Caller ID <sup>/2/,3/</sup>	RR	14.50 (I)	CNM
(15). Selective Blocking	NO	NO	NONE
(16). Complete Blocking	NO	NO	CNMBK
(17). Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18). Anonymous Call Rejection	RR	1.90	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12). Call Screen <sup>/1/</sup> - each line	RR	\$4.65	CCB
(13). Call Trace <sup>/4/</sup> - each activation	RR	4.65	CALTR
(14). Caller ID <sup>/2/,3/</sup>	RR	15.00 (I)	CNM
(15). Selective Blocking	NO	NO	NONE
(16). Complete Blocking	NO	NO	CNMBK
(17). Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18). Anonymous Call Rejection	RR	1.90	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12). Call Screen <sup>/1/</sup> - each line	RR	\$4.65	CCB
(13). Call Trace <sup>/4/</sup> - each activation	RR	4.65	CALTR
(14). Caller ID <sup>/2/,/3/</sup>	RR	15.30 (I)	CNM
(15). Selective Blocking	NO	NO	NONE
(16). Complete Blocking	NO	NO	CNMBK
(17). Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18). Anonymous Call Rejection	RR	1.90	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12). Call Screen <sup>/1/</sup> - each line	RR	\$4.65	CCB
(13). Call Trace <sup>/4/</sup> - each activation	RR	4.65	CALTR
(14). Caller ID <sup>/2/,3/</sup>	RR	15.30	CNM
(15). Selective Blocking	NO	NO	NONE
(16). Complete Blocking	NO	NO	CNMBK
(17). Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18). Anonymous Call Rejection	RR	2.30 (I)	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12). Call Screen <sup>/1/</sup> - each line	RR	\$4.65	CCB
(13). Call Trace <sup>/4/</sup> - each activation	RR	4.65	CALTR
(14). Caller ID <sup>/2/,3/</sup>	RR	15.60 (I)	CNM
(15). Selective Blocking	NO	NO	NONE
(16). Complete Blocking	NO	NO	CNMBK
(17). Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18). Anonymous Call Rejection	RR	2.80 (I)	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>	
a. Custom Calling Services - Individual Features(Cont'd)				
(12) Call Screen <sup>/1/</sup> - each line	RR	\$4.65	CCB	
(13) Call Trace <sup>/4/</sup> - each activation	RR	4.65	CALTR	
(14) Caller ID <sup>/2/,/3/</sup>	RR	15.60	CNM	
(15) Selective Blocking	NO	NO	NONE	
(16) Complete Blocking	NO	NO	CNMBK	
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D	
(18) Anonymous Call Rejection <sup>/5/</sup>	RR	2.80	CRE	(C)

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

/5/ Frozen/Grandfathered Anonymous Call Rejection for business customers, effective October 31, 2012.  
See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

(N)

(N)

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/4/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/2/,3/</sup>	RR	17.20 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection <sup>/5/</sup>	RR	3.40 (I)	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

/5/ Frozen/Grandfathered Anonymous Call Rejection for business customers, effective October 31, 2012.  
See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.



**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12) Call Screen <sup>/1/</sup> - each line	RR	\$4.65	CCB
(13) Call Trace <sup>/4/</sup> - each activation	RR	4.65	CALTR
(14) Caller ID <sup>/2/,3/</sup>	RR	19.80 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection <sup>/5/</sup>	RR	4.25 (I)	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

/5/ Frozen/Grandfathered Anonymous Call Rejection for business customers, effective October 31, 2012.  
See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/4/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/2/,3/</sup>	RR	21.80 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection <sup>/5/</sup>	RR	5.10 (I)	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

/5/ Frozen/Grandfathered Anonymous Call Rejection for business customers, effective October 31, 2012.  
See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12) Call Screen <sup>/1/</sup> - each line	RR	\$4.65	CCB
(13) Call Trace <sup>/4/</sup> - each activation	RR	4.65	CALTR
(14) Caller ID <sup>/2/,3/</sup>	RR	25.10 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection <sup>/5/</sup>	RR	6.40 (I)	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

/5/ Frozen/Grandfathered Anonymous Call Rejection for business customers, effective October 31, 2012.  
See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/4/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/2/,/3/</sup>	RR	30.00 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection <sup>/5/</sup>	RR	9.60 (I)	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

/5/ Frozen/Grandfathered Anonymous Call Rejection for business customers, effective October 31, 2012.  
See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/4/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/2/,/3/</sup>	RR	30.00	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection <sup>/5/</sup>	RR	14.50 (I)	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

/5/ Frozen/Grandfathered Anonymous Call Rejection for business customers, effective October 31, 2012.  
See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/4/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/2/,/3/</sup>	RR	31.50 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection <sup>/5/</sup>	RR	15.95 (I)	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

/5/ Frozen/Grandfathered Anonymous Call Rejection for business customers, effective October 31, 2012.  
See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features(Cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/4/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/2/,/3/</sup>	RR	33.08 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection <sup>/5/</sup>	RR	17.55 (I)	CRE

/1/ Refer to California Guidebook Part 3, Section 1 for Service Charge application.

/2/ See C.18. preceding.

/3/ See C.19 preceding.

/4/ See C.11 preceding.

/5/ Frozen/Grandfathered Anonymous Call Rejection for business customers, effective October 31, 2012.  
See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19). Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20). Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21). Anonymous Call Rejection with Caller ID <sup>/1/</sup> - Caller ID	RR	14.00	CNM
- Anonymous Call Rejection	NO	NO	CRE
(22). Call Waiting ID - each line	5.70	3.00	NWL
(23). Call Transfer Disconnect - Restricted			
- each line	5.70	12.00	FG3RE
- Unrestricted			
- each line	5.70	12.00	FG3UN
(24). Privacy Manager - each line	5.70	7.50	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.



**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19). Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20). Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21). Anonymous Call Rejection with Caller ID <sup>/1/</sup> - Caller ID - Anonymous Call Rejection	RR NO	14.50 (I) NO	CNM CRE
(22). Call Waiting ID - each line	5.70	3.00	NWL
(23). Call Transfer Disconnect - Restricted - each line	5.70	12.00	FG3RE
- Unrestricted - each line	5.70	12.00	FG3UN
(24). Privacy Manager - each line	5.70	7.50	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19). Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20). Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21). Anonymous Call Rejection with Caller ID <sup>/1/</sup> - Caller ID - Anonymous Call Rejection	RR NO	15.00 (I) NO	CNM CRE
(22). Call Waiting ID - each line	5.70	3.00	NWL
(23). Call Transfer Disconnect - Restricted - each line	5.70	12.00	FG3RE
- Unrestricted - each line	5.70	12.00	FG3UN
(24). Privacy Manager - each line	5.70	7.50	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19). Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20). Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21). Anonymous Call Rejection with Caller ID <sup>/1/</sup> - Caller ID - Anonymous Call Rejection	RR NO	15.30 (I) NO	CNM CRE
(22). Call Waiting ID - each line	5.70	3.00	NWL
(23). Call Transfer Disconnect - Restricted - each line	5.70	12.00	FG3RE
- Unrestricted - each line	5.70	12.00	FG3UN
(24). Privacy Manager - each line	5.70	7.50	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19). Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20). Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21). Anonymous Call Rejection with Caller ID <sup>/1/</sup> - Caller ID	RR	15.30	CNM
- Anonymous Call Rejection	NO	NO	CRE
(22). Call Waiting ID - each line	5.70	3.00	NWL
(23). Call Transfer Disconnect - Restricted			
- each line	5.70	12.00	FG3RE
- Unrestricted			
- each line	5.70	12.00	FG3UN
(24). Privacy Manager - each line	5.70	9.00 (I)	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19). Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20). Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21). Anonymous Call Rejection with Caller ID <sup>/1/</sup> - Caller ID - Anonymous Call Rejection	RR NO	15.60 (I) NO	CNM CRE
(22). Call Waiting ID - each line	5.70	3.00	NWL
(23). Call Transfer Disconnect - Restricted - each line	5.70	12.00	FG3RE
- Unrestricted - each line	5.70	12.00	FG3UN
(24). Privacy Manager - each line	5.70	10.80 (I)	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>	
a. Custom Calling Services - Individual Features (Cont'd)				
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D	
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D	
(21) Anonymous Call Rejection <sup>/2/</sup> with Caller ID <sup>/1/</sup> - Caller ID	RR	15.60	CNM	(C)
- Anonymous Call Rejection <sup>/2/</sup>	NO	NO	CRE	
(22) Call Waiting ID - each line	5.70	3.00	NWL	
(23) Call Transfer Disconnect - Restricted				
- each line	5.70	12.00	FG3RE	
- Unrestricted				
- each line	5.70	12.00	FG3UN	
(24) Privacy Manager <sup>/2/</sup> - each line	5.70	10.80	PVM	(C)

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/2/ Frozen/Grandfathered Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. (N)  
See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2. (N)

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection <sup>/2/</sup> with Caller ID <sup>/1/</sup> - Caller ID	RR	17.20 (I)	CNM
- Anonymous Call Rejection <sup>/2/</sup>	NO	NO	CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect - Restricted			
- each line	5.70	12.00	FG3RE
- Unrestricted			
- each line	5.70	12.00	FG3UN
(24) Privacy Manager <sup>/2/</sup> - each line	5.70	13.00 (I)	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/2/ Frozen/Grandfathered Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection <sup>/2/</sup> with Caller ID <sup>/1/</sup> - Caller ID	RR	19.80 (I)	CNM
- Anonymous Call Rejection <sup>/2/</sup>	NO	NO	CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect - Restricted			
- each line	5.70	12.00	FG3RE
- Unrestricted			
- each line	5.70	12.00	FG3UN
(24) Privacy Manager <sup>/2/</sup> - each line	5.70	16.25 (I)	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/2/ Frozen/Grandfathered Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.



**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection <sup>/2/</sup> with Caller ID <sup>/1/</sup> - Caller ID - Anonymous Call Rejection <sup>/2/</sup>	RR NO	21.80 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect - Restricted - each line	5.70	12.00	FG3RE
- Unrestricted - each line	5.70	12.00	FG3UN
(24) Privacy Manager <sup>/2/</sup> - each line	5.70	19.50 (I)	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/2/ Frozen/Grandfathered Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection <sup>/2/</sup> with Caller ID <sup>/1/</sup> - Caller ID - Anonymous Call Rejection <sup>/2/</sup>	RR NO	25.10 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect - Restricted - each line	5.70	12.00	FG3RE
- Unrestricted - each line	5.70	12.00	FG3UN
(24) Privacy Manager <sup>/2/</sup> - each line	5.70	24.40 (I)	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/2/ Frozen/Grandfathered Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection <sup>/2/</sup> with Caller ID <sup>/1/</sup> - Caller ID - Anonymous Call Rejection <sup>/2/</sup>	RR NO	30.00 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect - Restricted - each line	5.70	12.00	FG3RE
- Unrestricted - each line	5.70	12.00	FG3UN
(24) Privacy Manager <sup>/2/</sup> - each line	5.70	36.00 (I)	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/2/ Frozen/Grandfathered Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection <sup>/2/</sup> with Caller ID <sup>/1/</sup> - Caller ID - Anonymous Call Rejection <sup>/2/</sup>	RR NO	30.00 NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect - Restricted - each line - Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager <sup>/2/</sup> - each line	5.70	40.00 (I)	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/2/ Frozen/Grandfathered Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection <sup>/2/</sup> with Caller ID <sup>/1/</sup> - Caller ID - Anonymous Call Rejection <sup>/2/</sup>	RR NO	31.50 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect - Restricted - each line	5.70	12.00	FG3RE
- Unrestricted - each line	5.70	12.00	FG3UN
(24) Privacy Manager <sup>/2/</sup> - each line	5.70	44.00 (I)	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/2/ Frozen/Grandfathered Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection <sup>/2/</sup> with Caller ID <sup>/1/</sup> - Caller ID - Anonymous Call Rejection <sup>/2/</sup>	RR NO	33.08 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect - Restricted - each line - Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager <sup>/2/</sup> - each line	5.70	48.40 (I)	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/2/ Frozen/Grandfathered Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Custom Calling Services - Individual Features (Cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection <sup>/2/</sup> with Caller ID <sup>/1/</sup> - Caller ID - Anonymous Call Rejection <sup>/2/</sup>	RR NO	38.04 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect - Restricted - each line	5.70	12.00	FG3RE
- Unrestricted - each line	5.70	12.00	FG3UN
(24) Privacy Manager <sup>/2/</sup> - each line	5.70	55.66 (I)	PVM

/1/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/2/ Frozen/Grandfathered Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

1. CUSTOM CALLING SERVICES - BUSINESS (cont'd)

E. RATES AND CHARGES (cont'd)

2. MONTHLY RATES (cont'd)

b. Feature Packages

(1). Feature Packages<sup>/1//2/</sup> consisting of two, three, four, five or more features selected from Call Waiting<sup>/4/</sup>, Call Forwarding<sup>/5/</sup>, Three-Way Calling, Speed Calling-8, Priority Ringing, Repeat Dialing, Select Call Forwarding<sup>/5/</sup>, Busy Call Forwarding<sup>/5/</sup>, Delayed Call Forwarding<sup>/5/</sup>, Busy Call Forwarding Extended, Call Return and Call Screen.<sup>/2/</sup>

Monthly Rate Business - each line

Three Feature Package	10% less than *
Four Feature Package	10% less than *
Five or more Feature Package	10% less than *

\* The total of the monthly rates as specified for the individual Custom Calling Services, per line equipped.

Non-Recurring Charge  
- each line

RR<sup>/3/</sup>

/1/ See C.1 preceding.  
/2/ See C.15 and C.16 preceding.  
/3/ Refer to California Guidebook Part 3, Section 1 for Service Charge Application.  
/4/ See B.1.a. preceding.  
/5/ See C.3. preceding.



**1. CUSTOM CALLING SERVICES - BUSINESS (Cont'd)****E. RATES AND CHARGES (cont'd)****2. MONTHLY RATES (cont'd)****b. Feature Packages (cont'd)****(2). Pacific Bell Saver Packs<sup>SM /1/</sup>**

Pacific Bell Saver Packs<sup>1</sup> is a discounted pricing plan offering that is based on the combination of Custom Calling Services with Caller ID. Customers automatically qualify for Saver Pack pricing and receive the associated discounted rates if their account contains the correct combination of products and services listed as of their billing date.

The Power Pack Saver Pack (Power Pack)<sup>1</sup> consists of Caller ID plus any 5-9 Custom Calling Services selected from the following qualifying features:

- |                           |                          |
|---------------------------|--------------------------|
| - Busy Call Forwarding    | - Priority Ringing       |
| - Call Forwarding         | - Repeat Dial            |
| - Call Return             | - Select Call Forwarding |
| - Call Screen             | - Speed Calling-8        |
| - Call Waiting            | - Speed Calling-30       |
| - Call Waiting ID         | - Three-Way Calling      |
| - Delayed Call Forwarding |                          |

The Works Saver Pack (The Works)<sup>1</sup> consists of Caller ID plus 10 or more of the following qualifying features:

- |                           |                                    |
|---------------------------|------------------------------------|
| - Busy Call Forwarding    | - Priority Ringing                 |
| - Call Forwarding         | - Remote Access to Call Forwarding |
| - Call Return             | - Repeat Dial                      |
| - Call Screen             | - Select Call Forwarding           |
| - Call Waiting            | - Speed Calling-8                  |
| - Call Waiting ID         | - Speed Calling-30                 |
| - Delayed Call Forwarding | - Three-Way Calling                |

/1/ Frozen/Grandfathered One-Line Solution Discount, Two-Line Solution Discount, Power Pack, Works, Business Preferred<sup>SM</sup> (Saver Packs) and all associated discounts, effective July 7, 2006. See California Out Of Territory Guidebook Part 2, Section 2.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

2. Reserved

3. Establishment of Custom Calling Service Direct Connection:

	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$4.27	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	2.61	DCX++

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

2. Reserved

3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$5.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	3.00 (I)	DCX++

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

2. Reserved

3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$6.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	5.00 (I)	DCX++

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

2. Reserved

3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$7.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	7.00 (I)	DCX++

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

2. Reserved

3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$8.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	8.00 (I)	DCX++

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

2. Reserved

3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$9.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	9.00 (I)	DCX++

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

2. Reserved

3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$10.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	10.00 (I)	DCX++



**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

## 2. Reserved

## 3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$15.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	15.00 (I)	DCX++

4. Addition of Custom Calling Service Direct Connection to existing service<sup>/1/</sup>:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,  - per line <sup>/1/</sup>	RR	\$15.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line <sup>/1/</sup>	RR	15.00 (I)	DCX++

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

/2/ Material formerly on Sheet 32.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

## 2. Reserved

## 3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$20.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	20.00 (I)	DCX++

4. Addition of Custom Calling Service Direct Connection to existing service <sup>/1/</sup>:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,  - per line <sup>/1/</sup>	RR	\$20.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared,  - per line <sup>/1/</sup>	RR	20.00 (I)	DCX++

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

## 2. Reserved

## 3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$23.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	23.00 (I)	DCX++

4. Addition of Custom Calling Service Direct Connection to existing service<sup>/1/</sup>:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,  - per line <sup>/1/</sup>	RR	\$23.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line <sup>/1/</sup>	RR	23.00 (I)	DCX++

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

## 2. Reserved

## 3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$26.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	26.00 (I)	DCX++

4. Addition of Custom Calling Service Direct Connection to existing service<sup>/1/</sup>:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,  - per line <sup>/1/</sup>	RR	\$26.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line <sup>/1/</sup>	RR	26.00 (I)	DCX++

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

## 2. Reserved

## 3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$30.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	30.00 (I)	DCX++

4. Addition of Custom Calling Service Direct Connection to existing service<sup>/1/</sup>:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,  - per line <sup>/1/</sup>	RR	\$30.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line <sup>/1/</sup>	RR	30.00 (I)	DCX++

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

## 2. Reserved

## 3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$35.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	35.00 (I)	DCX++

4. Addition of Custom Calling Service Direct Connection to existing service<sup>/1/</sup>:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,  - per line <sup>/1/</sup>	RR	\$35.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line <sup>/1/</sup>	RR	35.00 (I)	DCX++

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

## 2. Reserved

## 3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$41.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	41.00 (I)	DCX++

4. Addition of Custom Calling Service Direct Connection to existing service<sup>/1/</sup>:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,  - per line <sup>/1/</sup>	RR	\$41.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line <sup>/1/</sup>	RR	41.00 (I)	DCX++

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

## 2. Reserved

## 3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$48.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	48.00 (I)	DCX++

4. Addition of Custom Calling Service Direct Connection to existing service<sup>/1/</sup>:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,  - per line <sup>/1/</sup>	RR	\$48.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line <sup>/1/</sup>	RR	48.00 (I)	DCX++

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.



**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

## 2. Reserved

## 3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$56.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	56.00 (I)	DCX++

4. Addition of Custom Calling Service Direct Connection to existing service<sup>/1/</sup>:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,  - per line <sup>/1/</sup>	RR	\$56.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line <sup>/1/</sup>	RR	56.00 (I)	DCX++

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

## 2. Reserved

## 3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$68.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	68.00 (I)	DCX++

4. Addition of Custom Calling Service Direct Connection to existing service<sup>/1/</sup>:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,  - per line <sup>/1/</sup>	RR	\$68.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line <sup>/1/</sup>	RR	68.00 (I)	DCX++

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

## 2. Reserved

## 3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$82.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	82.00 (I)	DCX++

4. Addition of Custom Calling Service Direct Connection to existing service<sup>/1/</sup>:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,  - per line <sup>/1/</sup>	RR	\$82.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line <sup>/1/</sup>	RR	82.00 (I)	DCX++

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

## 2. Reserved

## 3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$123.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	123.00 (I)	DCX++

4. Addition of Custom Calling Service Direct Connection to existing service<sup>/1/</sup>:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,  - per line <sup>/1/</sup>	RR	\$123.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line <sup>/1/</sup>	RR	123.00 (I)	DCX++

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES**

1. The following charges and rates are for Custom Calling Service Direct Connection only and are in addition to any applicable service charges, monthly rates, nonrecurring or equipment charges with which they are associated, as set forth in California Guidebook Part 4, Section 2 and Part 3, Section 1.

## 2. Reserved

## 3. Establishment of Custom Calling Service Direct Connection:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared - per line	\$9.50	\$185.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line	9.50	185.00 (I)	DCX++

4. Addition of Custom Calling Service Direct Connection to existing service<sup>/1/</sup>:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,  - per line <sup>/1/</sup>	RR	\$185.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared, - per line <sup>/1/</sup>	RR	185.00 (I)	DCX++

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES (cont'd)**

4. Addition of Custom Calling Service Direct Connection to existing service
- <sup>/1/</sup>
- :

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,			
- per line <sup>/1/</sup>	RR	\$4.27	DCN++
Custom Calling Service Direct Connection-Shared,			
- per line <sup>/1/</sup>	RR	2.61	DCX++

5. Miscellaneous change charges will apply, other than service charges specified in 3. and 4. preceding, in the following situations:

	<u>NONRECURRING CHARGE</u>	<u>USOC</u>
Terminating telephone number change,		
- per number	\$11.40	NWCDT
System Reconfiguration,		
- per line	11.40	NWCDT

6. Service charges associated with Custom Calling Service Direct Connection because of telephone number changes as set forth in California Guidebook Part 3, Section 1 are not applicable.

Service Charge Labor

- |  |         |
|--|---------|
| 7. Direct Connection Service each line |         |
| Charges to Direct Connection Service   |         |
| - All Services                         | \$21.37 |
| Remove from Direct Connection Service  |         |
| - All Services                         | NO      |

<sup>/1/</sup> Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES (cont'd)**

4. Addition of Custom Calling Service Direct Connection to existing service
- <sup>/1/</sup>
- :

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,			
- per line <sup>/1/</sup>	RR	\$5.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared,			
- per line <sup>/1/</sup>	RR	3.00 (I)	DCX++

5. Miscellaneous change charges will apply, other than service charges specified in 3. and 4. preceding, in the following situations:

	<u>NONRECURRING CHARGE</u>	<u>USOC</u>
Terminating telephone number change,		
- per number	\$11.40	NWCDDT
System Reconfiguration,		
- per line	11.40	NWCDDT

6. Service charges associated with Custom Calling Service Direct Connection because of telephone number changes as set forth in California Guidebook Part 3, Section 1 are not applicable.

Service Charge Labor

- |  |         |
|--|---------|
| 7. Direct Connection Service each line |         |
| Charges to Direct Connection Service   |         |
| - All Services                         | \$21.37 |
| Remove from Direct Connection Service  |         |
| - All Services                         | NO      |

<sup>/1/</sup> Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES (cont'd)**

4. Addition of Custom Calling Service Direct Connection to existing service
- <sup>/1/</sup>
- :

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,			
- per line <sup>/1/</sup>	RR	\$7.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared,			
- per line <sup>/1/</sup>	RR	7.00 (I)	DCX++

5. Miscellaneous change charges will apply, other than service charges specified in 3. and 4. preceding, in the following situations:

	<u>NONRECURRING CHARGE</u>	<u>USOC</u>
Terminating telephone number change,		
- per number	\$11.40	NWCDT
System Reconfiguration,		
- per line	11.40	NWCDT

6. Service charges associated with Custom Calling Service Direct Connection because of telephone number changes as set forth in California Guidebook Part 3, Section 1 are not applicable.

Service Charge Labor

- |  |         |
|--|---------|
| 7. Direct Connection Service each line |         |
| Charges to Direct Connection Service   |         |
| - All Services                         | \$21.37 |
| Remove from Direct Connection Service  |         |
| - All Services                         | NO      |

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.



**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES (cont'd)**

4. Addition of Custom Calling Service Direct Connection to existing service
- <sup>/1/</sup>
- :

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,			
- per line <sup>/1/</sup>	RR	\$8.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared,			
- per line <sup>/1/</sup>	RR	8.00 (I)	DCX++

5. Miscellaneous change charges will apply, other than service charges specified in 3. and 4. preceding, in the following situations:

	<u>NONRECURRING CHARGE</u>	<u>USOC</u>
Terminating telephone number change,		
- per number	\$11.40	NWCDT
System Reconfiguration,		
- per line	11.40	NWCDT

6. Service charges associated with Custom Calling Service Direct Connection because of telephone number changes as set forth in California Guidebook Part 3, Section 1 are not applicable.

Service Charge Labor

- |  |         |
|--|---------|
| 7. Direct Connection Service each line |         |
| Charges to Direct Connection Service   |         |
| - All Services                         | \$21.37 |
| Remove from Direct Connection Service  |         |
| - All Services                         | NO      |

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES (cont'd)**

4. Addition of Custom Calling Service Direct Connection to existing service
- <sup>/1/</sup>
- :

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,			
- per line <sup>/1/</sup>	RR	\$9.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared,			
- per line <sup>/1/</sup>	RR	9.00 (I)	DCX++

5. Miscellaneous change charges will apply, other than service charges specified in 3. and 4. preceding, in the following situations:

	<u>NONRECURRING CHARGE</u>	<u>USOC</u>
Terminating telephone number change,		
- per number	\$11.40	NWCDDT
System Reconfiguration,		
- per line	11.40	NWCDDT

6. Service charges associated with Custom Calling Service Direct Connection because of telephone number changes as set forth in California Guidebook Part 3, Section 1 are not applicable.

Service Charge Labor

- |  |         |
|--|---------|
| 7. Direct Connection Service each line |         |
| Charges to Direct Connection Service   |         |
| - All Services                         | \$21.37 |
| Remove from Direct Connection Service  |         |
| - All Services                         | NO      |

/1/ Reference to service charges is specified in California Guidebook Part 3, Section 1.

**2. CUSTOM CALLING SERVICE DIRECT CONNECTION - BUSINESS (cont'd)****D. CHARGES AND RATES (cont'd)**

4. Addition of Custom Calling Service Direct Connection to existing service
- <sup>/1/</sup>
- :

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Service Direct Connection-Unshared,			
- per line <sup>/1/</sup>	RR	\$10.00 (I)	DCN++
Custom Calling Service Direct Connection-Shared,			
- per line <sup>/1/</sup>	RR	10.00 (I)	DCX++

5. Miscellaneous change charges will apply, other than service charges specified in 3. and 4. preceding, in the following situations:

	<u>NONRECURRING CHARGE</u>	<u>USOC</u>
Terminating telephone number change,		
- per number	\$11.40	NWCDT
System Reconfiguration,		
- per line	11.40	NWCDT

6. Service charges associated with Custom Calling Service Direct Connection because of telephone number changes as set forth in California Guidebook Part 3, Section 1 are not applicable.

Service Charge Labor

- |  |         |
|--|---------|
| 7. Direct Connection Service each line |         |
| Charges to Direct Connection Service   |         |
| - All Services                         | \$21.37 |
| Remove from Direct Connection Service  |         |
| - All Services                         | NO      |

<sup>/1/</sup> Reference to service charges is specified in California Guidebook Part 3, Section 1.

**3. USAGE SENSITIVE CUSTOM CALLING SERVICES****A. TERMS AND CONDITIONS**

1. All terms and conditions relating to the individual service offerings found in this Guidebook schedule as specified on the list of services (G3. preceding) can be found in the Guidebook schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of the service from this Guidebook.
2. All rates and charges may be adjusted at a later date.

**B. RATES AND CHARGES**

	<u>Activation Charge</u>	
1. Call Return - each activation, business	\$1.99	
2. Repeat Dialing - each activation, business	1.99	
3. Three-Way Calling - each activation, business	1.99	
	<u>Nonrecurring Charge</u>	<u>USOC</u>
4. Removal of blocking option - each business line	\$5.70	UNBLK