

1. OPTIONAL CALLING PLANS**1.1. Local Usage Blocks of Time****A. TERMS AND CONDITIONS**

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Local 250, each line	NO	\$ 4.25
Local 700, each line	NO	11.55
Local 1200, each line	NO	19.20
Out of Block, per minute	NO	0.017

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$ 4.89	(l)
Local 700, each line	NO	13.28	(l)
Local 1200, each line	NO	22.08	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$ 5.62	(l)
Local 700, each line	NO	15.27	(l)
Local 1200, each line	NO	25.39	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$ 6.46	(l)
Local 700, each line	NO	17.57	(l)
Local 1200, each line	NO	29.20	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$ 7.43	(l)
Local 700, each line	NO	20.20	(l)
Local 1200, each line	NO	33.58	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$ 8.55	(l)
Local 700, each line	NO	23.23	(l)
Local 1200, each line	NO	38.62	(l)
Out of Block, per minute	NO	0.017	

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	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$10.00	(l)
Local 700, each line	NO	27.00	(l)
Local 1200, each line	NO	44.00	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$12.00	(l)
Local 700, each line	NO	31.00	(l)
Local 1200, each line	NO	51.00	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$13.80	(l)
Local 700, each line	NO	35.65	(l)
Local 1200, each line	NO	58.65	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$16.56	(l)
Local 700, each line	NO	42.78	(l)
Local 1200, each line	NO	70.38	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$19.04	(l)
Local 700, each line	NO	49.20	(l)
Local 1200, each line	NO	80.94	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$22.00	(l)
Local 700, each line	NO	57.00	(l)
Local 1200, each line	NO	94.00	(l)
Out of Block, per minute	NO	0.017	

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	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$22.00	
Local 700, each line	NO	57.00	
Local 1200, each line	NO	108.10	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$25.30	(l)
Local 700, each line	NO	65.55	(l)
Local 1200, each line	NO	108.10	
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$30.00	(l)
Local 700, each line	NO	76.00	(l)
Local 1200, each line	NO	125.00	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$34.50	(l)
Local 700, each line	NO	87.40	(l)
Local 1200, each line	NO	143.75	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$38.00	(l)
Local 700, each line	NO	97.00	(l)
Local 1200, each line	NO	159.00	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$41.80	(l)
Local 700, each line	NO	106.70	(l)
Local 1200, each line	NO	174.90	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$46.00	(l)
Local 700, each line	NO	118.00	(l)
Local 1200, each line	NO	193.00	(l)
Out of Block, per minute	NO	0.017	

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B. RATES AND CHARGES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Local 250, each line	NO	\$50.60	(l)
Local 700, each line	NO	129.80	(l)
Local 1200, each line	NO	212.30	(l)
Out of Block, per minute	NO	0.017	

2. VALUE PROMISESM (cont'd)**2.2 RATES AND CHARGES (cont'd)****A. ADVANTAGE 50 (cont'd)**

Illustrative Only

Option 1

- a. \$750.00 = Applicable total message toll and calling card usage
- b. \$300.00 @ 30% discount = \$90.00
- c. \$450.00 @ 35% discount = \$157.50
- d. Total amount discounted = \$247.50

Option 2

- a. 130.44 hours x \$5.75 per hour of usage = \$750.00 applicable total message toll usage +\$150.00 applicable Calling Card usage = \$900.00 applicable total message toll and Calling Card usage.
- b. \$300.00 @ 30% discount = \$90.00
- c. \$600.00 @ 35% discount = \$210.00
- d. Total discounted amount = \$300.00

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Advantage 50 Option 1	NO	\$7.50	BPLP1
Advantage 50 Option 2	NO	7.50	BPLH1

2. VALUE PROMISESM (cont'd)**2.2 RATES AND CHARGES(cont'd)****A. ADVANTAGE 50 (cont'd)****4. Calling Card^{1,4}****DAY RATE**

<u>Rate Mileage</u>	<u>Initial 1-Minute</u>	<u>Each Additional Minute</u>
0-12	\$0.1556	\$0.0656
13-16	0.1556	0.0656
17-20	0.1556	0.0656
21-25	0.1956	0.1256
26-30	0.1956	0.1256
31-40	0.1956	0.1256
41-50	0.2256	0.1456
51-70	0.2256	0.1456
71+	0.2556	0.1956

EVENING RATE

<u>Rate Mileage</u>	<u>Initial 1-Minute</u>	<u>Each Additional Minute</u>
0-12	\$0.1156	\$0.0456
13-16	0.1156	0.0456
17-20	0.1156	0.0456
21-25	0.1656	0.1056
26-30	0.1656	0.1056
31-40	0.1656	0.1056
41-50	0.1756	0.1156
51-70	0.1756	0.1156
71+	0.1856	0.1356

/1/ In addition to the Calling Card⁴ Rate, the following service charges are applicable per message for Calling Card Service:

Interexchange Carrier Calling/Credit Card	\$0.35
Company's (Credit) Calling Card ⁴	0.35
Company's One Number Card ^{2,4}	0.35
Pay Phone Use Charge ³	0.30

/2/ The One Number Card⁴ is a card with restricted calling to the billed number or account.

/3/ See Schedule Cal.P.U.C. No. A6.2.1 for Pay Phone Use Charge.

/4/ Grandfathered Calling Card, effective February 19, 2007. See California Out of Territory Guidebook Part 2, Section 2.

2. VALUE PROMISESM (cont'd)**2.2 RATES AND CHARGES (cont'd)****A. ADVANTAGE 50 (cont'd)****4. Calling Card^{1,4} (cont'd)****NIGHT/WEEKEND RATE**

<u>Rate Mileage</u>	<u>Initial 1-Minute</u>	<u>Each Additional Minute</u>
0-12	\$0.0656	\$0.0456
13-16	0.0656	0.0456
17-20	0.0656	0.0456
21-25	0.1056	0.0756
26-30	0.1056	0.0756
31-40	0.1056	0.0756
41-50	0.1356	0.0856
51-70	0.1356	0.0856
71+	0.1656	0.1356

/1/ In addition to the Calling Card⁴ Rate, the following service charges are applicable per message for Calling Card Service:

Interexchange Carrier Calling/Credit Card	\$0.35
Utility's (Credit) Calling Card ⁴	0.35
Utility's One Number Card ^{2,4}	0.35
Pay Phone Use Charge ³	0.30

/2/ The One Number Card⁴ is a card with restricted calling to the billed number or account.

/3/ See Schedule Cal.P.U.C. No. A6.2.1 for Pay Phone Use Charge.

/4/: Grandfathered Calling Card, effective February 19, 2007. See California Out of Territory Guidebook Part 2, Section 2.

2. VALUE PROMISESM (Cont'd)**2.3 ADVANTAGE 5, 10 AND 25 CALLING -PLANS - BUSINESS****A. DESCRIPTION**

Advantage 5, 10 and 25 calling plans provide special rates for directly-dialed local toll calls and nonoperator-assisted calling card calls. Calls are measured in six (5) second increments with a thirty (30) second minimum charge. To qualify for Advantage 5, 10 or 25 rates, the customer agrees to: 1) a one- or two-year term commitment, 2) pay a minimum monthly billed amount, and 3) fulfill the other terms and conditions set forth below.

B. REGULATIONS

1. Orders for new Advantage 5, 10 or 25, and additions or modifications to current Advantage 25 service may be placed verbally.
2. Advantage 5, 10 or 25 service is not available in conjunction with PBX basic service or custom (ICB) contracts.
3. The customer must commit to a minimum monthly billed amount for calls included under Advantage 5, 10 or 25.
4. The customer may cancel Advantage 5, 10 or 25 within thirty (30) days of the order date without penalty.
5. After the above thirty (30) day grace period, except as set forth in 4. preceding, if the customer cancels its Advantage 5, 10 or 25 plan, Acceleration Charges set forth in D1. following will be assessed for each remaining month in the term.

2. VALUE PROMISESM (cont'd)**2.3 ADVANTAGE 5, 10 AND 25 CALLING -PLANS - BUSINESS (cont'd)****C. RATES AND CHARGES (cont'd)****3. Calling Card Rates^{1,5} for Calls Placed under Advantage 25**

	Advantage 5		Advantage 10		Advantage 25	
Term	Initial Thirty (30) Second Rate ²	Rate for Each Additional Six Seconds ³	Initial Thirty (30) Second Rate ²	Rate for Each Additional Six Seconds ³	Initial Thirty (30) Second Rate ³	Rate for Each Additional Six Seconds ³
Day	\$.0806	\$.0041	\$.0806	\$.0041	\$.0806	\$.0041
Evening	\$.0616	\$.0028	\$.0616	\$.0028	\$.0616	\$.0028
Night or Weekend	\$.0360	\$.0028	\$.0360	\$.0028	\$.0360	\$.0028

D. ACCELERATION CHARGES**1. Acceleration of Term Commitment Charges⁴**

Term	Advantage 5	Advantage 10	Advantage 25
One Year or Two Year	\$4.75	\$9.50	\$25.00

/1/ The following service charges also apply for each message or call:

AT&T's World Wide Business Calling Card ⁵	\$.24
One Number Card ⁵ Service	.24
Pay Phone Use Charge	.24

/2/ Minimum charge per call or message.

/3/ Fractional amounts will be rounded to the next six (6) second increment.

/4/ Charge for each remaining full month of the term commitment.

/5/ Grandfathered Calling Card, effective February 19, 2007. See California Out of Territory Guidebook Part 2, Section 2.

3. VALUE PROMISESM PLUS OPTIONS 1 & 3

3.1 TERMS AND CONDITIONS

- A. All terms and conditions relating to the individual service offerings found in this Guidebook as specified on the list of services (California Out of Territory Guidebook Part 2, Section 2) can be found in the Guidebook or tariff schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this tariff.
 - B. All rates and charges may be adjusted at a later date.
 - C. A monthly fee will be imposed to provide customers with a single, consolidated Invoiced Account (Summary Billing Arrangement) for all of their Billed Telephone Numbers (BTN's). The monthly fee is the same regardless of the number of BTN's. The fee will be waived for customers with a Value Promise Plus (VPP) term agreement (options 1 and 3) or customer billing of more than \$150.00 in undiscounted usage.
- | | |
|----------------|---------|
| 1. Monthly Fee | \$10.00 |
|----------------|---------|

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/1/ Material now appears in Part 20, Section 9, Sheet 1.

3. VALUE PROMISESM PLUS OPTIONS 1 & 3 (cont'd)**3.2 RATES AND CHARGES****A. Method of Applying Rates**

- 1 Charges apply to all completed calls. The charges for VPP calls are applied on a per call basis according to 3., 4., 5., and 10.4.4. following.
2. Each VPP call is charged in one second increments, with a minimum of 18 seconds.
3. Options 1 & 3

Directly Dialed, Zone 3, Calling Card and Custom 8

<u>Billed Usage</u>	<u>Discount Rate</u>
\$ 0.00 - \$149.99	0%
\$ 150.00 - \$899.99	20%
\$ 900.00 - \$1799.99	25%
\$1800.00 +	30%

Custom 8¹

<u>Hourly Rate</u>	<u>Rate Period</u>
\$ 6.48 per hour of usage	Day
\$ 6.48 per hour of usage	Evening
\$ 6.48 per hour of usage	Night/Weekend

/1/ See California Out of Territory Guidebook Part 10, Section 1.

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/1/ Material now appears in Part 20, Section 9, Sheet 2.

3. VALUE PROMISESM PLUS OPTIONS 1 & 3 (cont'd)

3.2 RATES AND CHARGES (cont'd)

A. Method Of Applying Rates (cont'd)

Illustrative Only (assumes no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed and Calling Card usage = \$972.00
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. Total (a+b) = \$1,296.00
- d. \$1,296.00 @ 25% = \$324.00
- e. Total billed amount (c-d) = \$972.00

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/1/ Material now appears in Part 20, Section 9, Sheet 3.

3. VALUE PROMISESM PLUS OPTIONS 1 & 3 (cont'd)**3.2 RATES AND CHARGES (cont'd)****A. Method Of Applying Rates (cont'd)****4. Dial Station - Options 1, 3****a. Toll Rate Schedule**

DAY RATE		
<u>RATE MILEAGE</u>	<u>INITIAL 18 SECONDS</u>	<u>EACH ADDITIONAL 1 SECOND</u>
13-16	\$0.0342	\$0.0019
17-20	0.0342	0.0019
21-25	0.0342	0.0019
26-30	0.0342	0.0019
31-40	0.0342	0.0019
41-50	0.0342	0.0019
51-70	0.0342	0.0019
71+	0.0342	0.0019

EVENING RATE		
<u>RATE MILEAGE</u>	<u>INITIAL 18 SECONDS</u>	<u>EACH ADDITIONAL 1 SECOND</u>
13-16	\$0.0270	\$0.0015
17-20	0.0270	0.0015
21-25	0.0270	0.0015
26-30	0.0270	0.0015
31-40	0.0270	0.0015
41-50	0.0270	0.0015
51-70	0.0270	0.0015
71+	0.0270	0.0015

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/1/ Material now appears in Part 20, Section 9, Sheet 4.

3. VALUE PROMISESM PLUS OPTIONS 1 & 3 (cont'd)**3.2 RATES AND CHARGES (cont'd)****A. Method Of Applying Rates (cont'd)****4. Dial Station - Options 1, 3 (cont'd)****a. Toll Rate Schedule (cont'd)**

<u>RATE MILEAGE</u>	<u>NIGHT/WEEKEND RATE</u>	
	<u>INITIAL 18 SECONDS</u>	<u>EACH ADDITIONAL 1 SECOND</u>
13-16	\$0.0216	\$0.0012
17-20	0.0216	0.0012
21-25	0.0216	0.0012
26-30	0.0216	0.0012
31-40	0.0216	0.0012
41-50	0.0216	0.0012
51-70	0.0216	0.0012
71+	0.0216	0.0012

b. Zone Usage Measurement Schedule (Zone 3)

<u>RATE MILEAGE</u>	<u>INITIAL 18 SECONDS</u>	<u>ADDITIONAL 1 SECOND</u>
<u>DAY RATE</u>		
13-16	\$0.0162	\$0.0009
<u>EVENING RATE</u>		
13-16	\$0.0126	\$0.0007
<u>NIGHT WEEKEND RATE</u>		
13-16	\$0.0009	\$0.0005

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/1/ Material now appears in Part 20, Section 9, Sheet 5.

3. VALUE PROMISESM PLUS OPTIONS 1 & 3 (cont'd)**3.2 RATES AND CHARGES(cont'd)****A. Method Of Applying Rates (cont'd)****6. Calling Card^{1,4} - Options 1, 3**

<u>DAY RATE</u>		
<u>Rate Mileage</u>	<u>Initial 18 Seconds</u>	<u>Each Additional 1 Second</u>
0-8	\$0.0360	\$0.0020
9-12	0.0360	0.0020
13-16	0.0360	0.0020
17-20	0.0360	0.0020
21-25	0.0522	0.0029
26-30	0.0522	0.0029
31-40	0.0522	0.0029
41-50	0.0558	0.0031
51-70	0.0558	0.0031
71+	0.0594	0.0033

<u>EVENING RATE</u>		
<u>Rate Mileage</u>	<u>Initial 18 Seconds</u>	<u>Each Additional 1 Second</u>
0-8	\$0.0288	\$0.0016
9-12	0.0288	0.0016
13-16	0.0288	0.0016
17-20	0.0288	0.0016
21-25	0.0414	0.0023
26-30	0.0414	0.0023
31-40	0.0414	0.0023
41-50	0.0450	0.0025
51-70	0.0450	0.0025
71+	0.0468	0.0026

/1/ In addition to the calling card⁴ rate, the following service charges are applicable per message for calling card service:

Company's (Credit) Calling Card⁴ \$0.35

Company's One Number Card^{2,4} \$0.35

Pay Phone Use Charge³ \$0.30

/2/ The One Number Card⁴ is a card with restricted calling to the billed number or account.

/3/ See California Guidebook Part 9, Section 1.

/4/ Grandfathered Calling Card, effective February 19, 2007. See California Out of Territory Guidebook Part 2, Section 2 – Discontinuance of Services.

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/1/ Material now appears in Part 20, Section 9, Sheet 6.

3. VALUE PROMISESM PLUS OPTIONS 1 & 3(cont'd)**3.2. RATES AND CHARGES (cont'd)****A. Method of Applying Rates (cont'd)****6. Calling Card^{1,4} - Options 1, 3 (cont'd)****NIGHT/WEEKEND RATE**

<u>Rate Mileage</u>	<u>Initial 18-Seconds</u>	<u>Each Additional 1 Second</u>
0-8	\$0.0216	\$0.0012
9-12	0.0216	0.0012
13-16	0.0216	0.0012
17-20	0.0216	0.0012
21-25	0.0306	0.0017
26-30	0.0306	0.0017
31-40	0.0306	0.0017
41-50	0.0342	0.0019
51-70	0.0342	0.0019
71+	0.0360	0.0020

/1/ In addition to the calling card⁴ rate, the following service charges are applicable per message for calling card service:

Company's (Credit) Calling Card⁴ \$0.35

Company's One Number Card^{2,4} \$0.35

Pay Phone Use Charge³ \$0.30

/2/ The One Number Card⁴ is a card with restricted calling to the billed number or account.

/3/ See California Guidebook Part 9, Section 1 for Pay Phone Use Charge.

/4/ Grandfathered Calling Card, effective February 19, 2007. See California Out of Territory Guidebook Part 2, Section 2. – Discontinuance of Services.

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/1/ Material now appears in Part 20, Section 9, Sheet 7.

3. VALUE PROMISESM PLUS OPTIONS 1 & 3(cont'd)**3.3 VALUE PROMISESM PLUS TERM DISCOUNT****3.3.1 TERMS AND CONDITIONS**

- A. All terms and conditions relating to the individual service offerings found in this Guidebook as specified on the list of services (California Out of Territory Guidebook Part 2, Section 2) can be found in the Guidebook or tariff schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this Guidebook.
- B. All rates and charges may be adjusted at a later date.

3.3.2 RATES AND CHARGES**A. OPTIONS 1, 3**

<u>Minimum Monthly Usage</u>	<u>12 mo.</u>	<u>Termination Charge¹</u>
\$ 100.00 - 149.99	39.80%	\$ 100.00
150.00 - 899.99	41.70%	200.00
900.00 - 1799.99	43.50%	300.00
1800.00 +	44.40%	500.00
	<u>18 mo.</u>	
100.00 - 149.99	41.70%	100.00
150.00 - 899.99	43.50%	200.00
900.00 - 1799.99	46.30%	300.00
1800.00 +	48.15%	500.00
	<u>24 mo.</u>	
100.00 - 149.99	43.50%	100.00
150.00 - 899.99	47.20%	200.00
900.00 - 1799.99	50.90%	300.00
1800.00 +	53.70%	500.00

/1/ Termination charge applies to each month remaining on the VPP term agreement.

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/1/ Material now appears in Part 20, Section 9, Sheet 8.

4. VALUE PROMISESM PLUS OPTIONS 2 & 4

4.1 TERMS AND CONDITIONS

- A. All terms and conditions relating to the individual service offerings found in this Guidebook as specified on the list of services (California Out of Territory Guidebook Part 2, Section 2) can be found in the Guidebook or tariff schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this Guidebook.
- B. All rates and charges may be adjusted at a later date.
- C. A monthly fee will be imposed to provide customers with a single, consolidated Invoiced Account (Summary Billing Arrangement) for all of their Billed Telephone Numbers (BTN). The monthly fee is the same regardless of the number of BTN. The fee will be waived for customers with a Value Promise Plus (VPP) term agreement (options 2 and 4) or customer billing of more than \$150.00 in undiscounted usage.

1.	Monthly Fee	\$10.00
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/1/ Material now appears in Part 20, Section 9, Sheet 9.

4. VALUE PROMISESM PLUS - OPTIONS 2 & 4 (cont'd)**4.2 RATES AND CHARGES****A. METHOD OF APPLYING RATES**

1. Charges apply to all completed calls. The charges for VPP calls are applied on a per call basis according to 3., 4., 5., 6., and 4.3.2, following.
2. Each VPP call is charged in one second increments, with a minimum of 18 seconds.
3. Options 2 & 4

Directly Dialed, Zone 3 and Calling Card

<u>Hourly Rate</u> ¹	<u>Billed Hourly Usage</u>	<u>Discount Rate</u> ¹
\$6.48 per hour of usage for directly-dialed Local toll and Calling Card Calls	\$ 0.01 - \$ 149.99 150.00 - 899.99 900.00 - 1,799.99 1,800.00 +	0% 20% 25% 30%
\$3.24 per hour of usage for directly-dialed Zone 3 calls	\$ 0.01 - \$ 149.99 150.00 - 899.99 900.00 - 1,799.99 1,800.00+	0% 20% 25% 30%

Custom 8¹

<u>Hourly Rate</u> ¹	<u>Rate Period</u>
\$ 6.48 per hour of usage for Custom 8	Day
\$ 6.48 per hour of usage	Evening
\$ 6.48 per hour of usage	Night/Weekend

Illustrative Only (assumes no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed and Calling Card usage = \$972.00
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. Total (a+b) = \$1,296.00
- d. \$1,296.00 @ 25% = \$324.00
- e. Total billed amount (c-d) = \$972.00

/1/ See California Out of Territory Guidebook Part 10, Section 1.

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/1/ Material now appears in Part 20, Section 9, Sheet 10.

4. VALUE PROMISESM PLUS - OPTIONS 2 & 4 (cont'd)**4.3 VALUE PROMISESM PLUS TERM DISCOUNT****4.3.1 TERMS AND CONDITIONS**

- A. All terms and conditions relating to the individual service offerings found in this Guidebook as specified on the list of services (California Out of Territory Guidebook Part 2, Section 2) can be found in the Guidebook or tariff schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this Guidebook.
- B. All rates and charges may be adjusted at a later date.

4.3.2 RATES AND CHARGES**A. OPTIONS 2, 4**

<u>Minimum Monthly Usage</u>	<u>12 mo.</u>	<u>Termination Charge¹</u>
\$ 100.00 - 149.99	39.80%	\$ 100.00
150.00 - 899.99	41.70%	200.00
900.00 - 1799.99	43.50%	300.00
1800.00 +	44.40%	500.00
	<u>18 mo.</u>	
100.00 - 149.99	41.70%	100.00
150.00 - 899.99	43.50%	200.00
900.00 - 1799.99	46.30%	300.00
1800.00 +	48.15%	500.00
	<u>24 mo.</u>	
100.00 - 149.99	43.50%	100.00
150.00 - 899.99	47.20%	200.00
900.00 - 1799.99	50.90%	300.00
1800.00 +	53.70%	500.00

/1/ Termination charge applies to each month remaining on the VPP term agreement.

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/1/ Material now appears in Part 20, Section 9, Sheet 11.

4. VALUE PROMISESM PLUS - OPTIONS 2 & 4 (cont'd)**4.3 VALUE PROMISESM PLUS TERM DISCOUNT (cont'd)****4.3.2 RATES AND CHARGES (cont'd)**

Illustrative only for a Customer that selects Option 2 or 4 and signs a 24 Month Agreement

Meets Minimum Monthly Usage (assumes no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed and Calling Card usage = \$972.00
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. \$1,296.00 (a+b) @ 50.9% = \$659.66
- d. Total billed amount = \$636.34

Does not meet Minimum Monthly Usage (assumes no Custom 8 evening, night/weekend calls)

- a. 6 hours x \$6.48 per hour of directly dialed and calling card usage = \$38.88
- b. 2 hours x \$6.48 per hour of Custom 8 usage = \$12.96
- c. Total (a+b) = \$51.84
- d. Required minimum monthly usage (c+d) = \$100.00
- e. Total discounted amount \$100.00 @ 43.50% = \$43.50
- f. Total billed amount = \$56.50

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/1/ Material now appears in Part 20, Section 9, Sheet 12.

5. VALUE PROMISESM – FLAT RATE PLANS**5.1 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS)****A. DESCRIPTION**

Flat Rate Plus For Business (Flat Rate Plus) is a postalized rate calling plan with associated blocks of time for the business customer. Flat Rate Plus provides customers a predictable rate on directly dialed intraLATA calls and CUSTOM 8 incoming calls, includes four Custom Calling Features (Caller ID, Three Way Calling, Call Forwarding and Remote Access to Call Forwarding) and reduced Custom 8 monthly recurring charge.

Flat Rate Plus allows customers to select either Option 1 or Option 2 for business usage:

- Option 1: For no monthly fee, customers will make calls at \$.11 per minute, regardless of time of day or distance. This option requires a monthly usage minimum of \$50 per plan. If the customer's undiscounted usage is less than \$50, the billing system will automatically charge the required minimum of \$50.
- Option 2: For a monthly fee, the customer receives a predetermined call allowance. For all calls over the predetermined call allowance, each additional minute will be rated at a postalized rate as determined by the customer's monthly fee schedule.

Flat Rate Plus will provide customers with a single, consolidated account for all Billed Telephone Numbers (BTN) in the Flat Rate Plus Group Plan.

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/1/ Material now appears in Part 20, Section 9, Sheet 13.

5. VALUE PROMISESM – FLAT RATE PLANS (cont'd)**5.1 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)****B. REGULATIONS**

1. Flat Rate Plus plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines.
2. The plan rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Plus plans only and do not apply to any other Company offered plans.
5. Flat Rate Plus is only available on BTNs billed to the customer of record.
6. Customers may select Option 1 or Option 2 per Flat Rate Plus Plan.
7. Flat Rate Plus is not available on Basic 8, Easy 8, 900, 976, or Private Line Services.
8. Each individual call is rated on the basis of one second increments with an eighteen second minimum, except 0 - 12 mile direct dialed calls which are billed in one minute increments.
9. Customer's subscribing to another Value Promise plan or Custom 8 BAGs are ineligible for Flat Rate Plus.

5. VALUE PROMISESM – FLAT RATE PLANS (cont'd)**5.1 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)****B. REGULATIONS**

1. Flat Rate Plus plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines.
2. The plan rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Plus plans only and do not apply to any other Company offered plans.
5. Flat Rate Plus is only available on BTNs billed to the customer of record.
6. Customers may select Option 1 or Option 2 per Flat Rate Plus Plan.
7. Flat Rate Plus is not available on Basic 8, Easy 8, 900^{/1/}, or Private Line Services. (C)
8. Each individual call is rated on the basis of one second increments with an eighteen second minimum, except 0 - 12 mile direct dialed calls which are billed in one minute increments.
9. Customer's subscribing to another Value Promise plan or Custom 8 BAGs are ineligible for Flat Rate Plus.

/1/ California 900 and California 976 services withdrawn effective November 1, 2010. (N)

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/1/ Material now appears in Part 20, Section 9, Sheet 14.

5. VALUE PROMISESM – FLAT RATE PLANS (cont'd)**5.1 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)****B. REGULATIONS (cont'd)**

10. Calls made over the allocated calling period will be rated at the postalized rate determined by the customer's monthly fee schedule.
11. Eligible calls for Flat Rate Plus must be within the Company's Service Area.
12. Calls will be rated without sensitivity to time of day or distance.
13. Direct dialed calls within 0 - 12 miles will count first toward the allocated minutes of use.
14. Customers must commit to a 12 or 24-month term commitment.
15. The 12 or 24-month term commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) changed. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the termination penalty.
16. If the customer discontinues service prior to the end of the term agreement, the customer will pay the Company their current monthly fee times the number of months remaining on the term agreement.
17. Customers may make changes between monthly fees and the call allowance for the same term commitment throughout the length of the term agreement.
18. Customers may switch to another Company Value Promise term calling plan, with no early termination penalty, as long as the new term agreement is for the same term commitment, i.e. 12 or 24 months or greater and the customer agrees to the terms and conditions of the applicable tariff.
19. Customers must maintain all of their BTNs in the Flat Rate Plus calling plan to remain in compliance with the tariff.

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/1/ Material now appears in Part 20, Section 9, Sheet 15.

5. VALUE PROMISESM - FLAT RATE PLANS (cont'd)**5.1 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)****B. REGULATIONS (cont'd)**

20. All eligible BTN's and their associated usage will be combined on a single Summary Billing Arrangement bill. There is no Summary Billing Arrangement charge for BTN's in the Flat Rate Plus plan.
21. All other applicable regulations, rates and charges for Custom 8 service will apply. (See California Guidebook Part 10, Section 1. Participants in the Flat Rate Plus Plan will also receive a \$10 credit applied to their monthly recurring charge.
22. Term commitments will automatically be renewed at the end of the customers current commitment. Customers will have a 30-day grace period after the new term begins to cancel the new term without incurring any penalties.
23. Customers will be notified 30 days prior to the term expiration date that their term agreement will automatically be renewed unless the Company is notified by the customer.
24. Option 1 requires a monthly usage minimum of \$50.00 per plan. If the customer's undiscounted usage is less than \$50.00, the billing system will automatically charge the required \$50.00 minimum.
25. An early termination fee will be assessed if the customer terminates the plan before the expiration date.
26. The rates and applicable charges reflected may be increased by the Company upon at least 30 days prior notice to the affected customers, or decreased.

5. VALUE PROMISESM – FLAT RATE PLANS(cont'd)

5.1 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)

C. TERMINATION FEES

1. Option 1

The termination fee for Option 1 will be assessed at \$100 times the number of months left on the agreement.

2. Option 2

The termination fee for Option 2 will be assessed at the monthly fee dollar amount for the set blocks of time, times the number of months left on the agreement.

5. VALUE PROMISESM – FLAT RATE PLANS (cont'd)**5.1 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)****D. RATES AND CHARGES**

Charges apply to all completed calls. The charges for Flat Rate Plus calls are applied on a per call basis.

Each Flat Rate Plus call is rated on the basis of one second increments with an eighteen second minimum, except 0 - 12 mile direct dialed calls which are billed in one minute increments.

1. Option 1:

No Monthly Fee¹ All Call Types: \$0.10 per minute

2. Option 2:

Customers will choose a monthly fee and call allowance from the following table:

Monthly Usage Allotment	Term Agreement	Monthly Fee	Price Per Minute Within and Over Plan Allotment	Initial 18 Seconds	Additional Second
1000 minutes	1 year	\$51.30	\$.054	\$.0162	\$.0009
2000 minutes	1 year	\$91.19	\$.048	\$.0144	\$.0008
1000 minutes	2 year	\$45.60	\$.048	\$.0144	\$.0008
2000 minutes	2 year	\$79.79	\$.042	\$.0126	\$.0007
4000 minutes	2 year	\$136.79	\$.036	\$.0108	\$.0006

For all calls over the predetermined allocated time allowance, each additional minute will be rated at a postalized rate as determined by the customer's fee schedule.

/1/ Requires a \$50 monthly usage minimum.

5. VALUE PROMISESM – FLAT RATE PLANS (cont'd)**5.1 FLAT RATE PRO FOR BUSINESS - OPTION 1 (FLAT RATE PRO 1)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 1, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. The postalized rate will be applied to all intraLATA usage including: Local, Zone 3, Local Toll, Non-Operator assisted the Company's Worldwide Calling Card and Custom 8 usage.

B. REGULATIONS

1. Flat Rate Pro for Business - Option 1 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 1 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Pro for Business - Option 1 only and do not apply to any other Company offered plans.
5. Flat Rate Pro for Business - Option 1 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 1 is not available on Basic 8, Easy 8, 900, 976, or Private Line Services.
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3, Local Toll and the Company's intraLATA calling card calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 1 calling plan prior to the termination date.

5. VALUE PROMISESM – FLAT RATE PLANS (cont'd)**5.1 FLAT RATE PRO FOR BUSINESS - OPTION 1 (FLAT RATE PRO 1)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 1, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. The postalized rate will be applied to all intraLATA usage including: Local, Zone 3, Local Toll, Non-Operator assisted the Company's Worldwide Calling Card and Custom 8 usage.

B. REGULATIONS

1. Flat Rate Pro for Business - Option 1 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 1 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Pro for Business - Option 1 only and do not apply to any other Company offered plans.
5. Flat Rate Pro for Business - Option 1 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 1 is not available on Basic 8, Easy 8, 900^{/1/}, (C)
or Private Line Services.
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3, Local Toll and the Company's intraLATA calling card calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 1 calling plan prior to the termination date.

/1/ California 900 and California 976 services withdrawn effective November 1, 2010. (N)

5. VALUE PROMISESM – FLAT RATE PLANS (cont'd)**5.1 FLAT RATE PRO FOR BUSINESS - OPTION 1 (FLAT RATE PRO 1)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 1, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. The postalized rate will be applied to all intraLATA usage including: Local, Zone 3, Local Toll, and Custom 8 usage.

(C)
(C)**B. REGULATIONS**

1. Flat Rate Pro for Business - Option 1 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 1 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included. (C)
4. These rates are applicable to Flat Rate Pro for Business - Option 1 only and do not apply to any other Company offered plans.
5. Flat Rate Pro for Business - Option 1 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 1 is not available on Basic 8, Easy 8, 900^{/1/}, or Private Line Services.
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3 and Local Toll. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum. (C)
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 1 calling plan prior to the termination date.

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

5. VALUE PROMISESM – FLAT RATE PLANS(cont'd)**5.3 FLAT RATE PRO FOR BUSINESS - OPTION 2 (FLAT RATE PRO 2)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 2, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. Flat Rate Pro 2 offers one flat rate per minute for local calls and a different flat rate per minute for all other eligible calls: Zone 3, Local Toll, non-operator assisted calling card and Custom 8 calls.

B. REGULATIONS

1. Flat Rate Pro for Business - Option 2 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 2 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Pro for Business - Option 2 only and do not apply to any other Company offered plans.
5. Flat Rate Pro for Business - Option 2 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 2 is not available on Basic 8, Easy 8, 900, 976, or Private Line Services.
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3, Local Toll and the Company's intraLATA calling card calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 2 calling plan prior to the termination date.

5. VALUE PROMISESM – FLAT RATE PLANS(cont'd)**5.3 FLAT RATE PRO FOR BUSINESS - OPTION 2 (FLAT RATE PRO 2)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 2, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. Flat Rate Pro 2 offers one flat rate per minute for local calls and a different flat rate per minute for all other eligible calls: Zone 3, Local Toll, non-operator assisted calling card and Custom 8 calls.

B. REGULATIONS

1. Flat Rate Pro for Business - Option 2 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 2 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Pro for Business - Option 2 only and do not apply to any other Company offered plans.
5. Flat Rate Pro for Business - Option 2 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 2 is not available on Basic 8, Easy 8, 900^{/1/}, or Private Line Services. (C)
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3, Local Toll and the Company's intraLATA calling card calls. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 2 calling plan prior to the termination date.

/1/ California 900 and California 976 services withdrawn effective November 1, 2010. (N)

5. VALUE PROMISESM – FLAT RATE PLANS(cont'd)**5.3 FLAT RATE PRO FOR BUSINESS - OPTION 2 (FLAT RATE PRO 2)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 2, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. Flat Rate Pro 2 offers one flat rate per minute for local calls and a different flat rate per minute for all other eligible calls: Zone 3, Local Toll, card and Custom 8 calls.

(C)

B. REGULATIONS

1. Flat Rate Pro for Business - Option 2 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 2 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Pro for Business - Option 2 only and do not apply to any other Company offered plans.
5. Flat Rate Pro for Business - Option 2 is only available on billing telephone numbers (BTN's) billed to the customer of record.
6. Flat Rate Pro for Business - Option 2 is not available on Basic 8, Easy 8, 900^{/1/}, or Private Line Services.
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3 and Local Toll. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 2 calling plan prior to the termination date.

(C)

(C)

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

5. VALUE PROMISESM – FLAT RATE PLANS(cont'd)**5.3 FLAT RATE PRO FOR BUSINESS - OPTION 2 (FLAT RATE PRO 2)****A. DESCRIPTION**

Flat Rate Pro for Business - Option 2, offers postalized intraLATA usage rates to business customers based on term and monthly volume commitments. Flat Rate Pro 2 offers one flat rate per minute for local calls and a different flat rate per minute for all other eligible calls: Zone 3, Local Toll, card and Custom 8 calls.

B. REGULATIONS

1. Flat Rate Pro for Business - Option 2 is not available on residence exchange lines or on Centrex dormitory lines.
2. Flat Rate Pro for Business - Option 2 rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Conference call and any other calls requiring operator handling are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.^{/2/} (C)
4. These rates are applicable to Flat Rate Pro for Business - Option 2 only and do not apply to any other Company offered plans. (C)
5. Flat Rate Pro for Business - Option 2 is only available on billing telephone numbers (BTNs) billed to the customer of record.
6. Flat Rate Pro for Business - Option 2 is not available on Basic 8, Easy 8, 900^{/1/}, or Private Line Services.
7. The customer will receive one second billing with an eighteen second minimum on all Zone 3 and Local Toll. Custom 8 usage will be billed in 1/1,000 of an hour increments with no minimum.
8. A termination charge will apply when a customer chooses to cancel their Flat Rate Pro Option - 2 calling plan prior to the termination date.

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

(N)
(N)

6. VOLUME DISCOUNTS (cont'd)**6.2 RATES AND CHARGES****A. VALUE PROMISESM ADVANTAGE 50 VOLUME DISCOUNTS¹**

<u>Billed Usage Threshold</u>	<u>Discount Rate</u>
\$2,500.00	5%
\$7,500.01	10%

Illustrative Only

A BTN with \$750 of message toll and calling card usage and belonging to a BAG with \$5,000.00 of message toll and calling card usage receives the following discounts:

- a. \$750.00 = Applicable total message toll and calling card usage
- b. \$247.50 = Discounted from Advantage 50
- c. \$502.50 = balance of usage not previously discounted (a-b)
- d. \$25.13 = 5% Volume Discount (c x 0.05)
- e. \$272.63 = Total discounted amount (b+d)
- f. \$477.37 = Customer's billed message toll and calling card usage (c-d)

/1/ Volume discounts are applied to the balance of usage after discounted by Advantage 50.

7. ACCESS ADVANTAGE PLUS

Access Advantage Plus is a channelized (1.544 Mbps) high capacity service that delivers up to 24 channels of DSO level data/and or voice connecting service. The service is provided as point to point from the Digital Cross Connect (DCS) equipped serving wire center to the customer premises. Access Advantage Plus is offered to end user customer designated premises and not a IEC Inter-exchange carrier point of presence (POP). Access Advantage Plus Service is available where facilities and operating conditions permit¹.

7.1 TERMS AND CONDITIONS

- A. All terms and conditions relating to the individual service offerings found in this Guidebook as specified on the List of Service (California Out of Territory Guidebook Part 2, Section 2) can be found in the tariff schedule or Guidebook indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this Guidebook.
- B. All rates and charges may be adjusted at a later date.

7.2 DEFINITIONS

Channelized - Denotes the multiplexing of the 1.544 Mbps Facility into 24 voice grade channels for connection to other services.

Access Advantage Plus Transport - Denotes the channelized 1.544 Mbps Facility between a customer premise and the service office for the location. This element is available for use only with the Company's connecting services as specified in California Out of Territory Guidebook Part 2, Section 2.

/1/ Access Advantage Plus is only available in GTE Territory at this time.

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.3 SERVICES OFFERED****A. SERVICE DESCRIPTIONS****1. Access Advantage Plus Individual/Multi-Line Business Service**

Access Advantage Plus Individual/Multi-Line Business Line Service is a business measured service either single or multi-line which interconnect to the Access Advantage Plus Transport which terminates on the CPE at the customer premise and can only be purchased with Access Advantage Plus.

- a. Access Advantage Plus Individual/Multi-line Business Service is subject to the rules and regulations set forth in Schedule Cal.P.U.C. No. A2 and California Guidebook Part 4, Section 2 and Part 2, Section 2.
- b. The features available with this service and the applicable rates are set forth in California Guidebook Part 7, Section 2.
- c. Non-recurring charges for installation of Access Advantage Plus Individual/Multi-Line Business Service for 3 year TPP Plan Access Advantage Plus are waived. These charges will be waived when service is installed during anytime within the 3 year TPP Plan.
- d. Non-recurring charges associated with installation of the Hunting feature on Access Advantage Plus Individual/Multi-Line Business for 3 year TAP Plan Access Advantage Plus will be waived. These charges will be waived when service is installed during anytime within the 3 year TPP Plan.

7. ACCESS ADVANTAGE PLUS (Cont'd)

7.3 SERVICES OFFERED

A. SERVICE DESCRIPTIONS

1. Access Advantage Plus Individual/Multi-Line Business Service

Access Advantage Plus Individual/Multi-Line Business Line Service is a business measured service either single or multi-line which interconnect to the Access Advantage Plus Transport which terminates on the CPE at the customer premise and can only be purchased with Access Advantage Plus.

- a. Access Advantage Plus Individual/Multi-line Business Service is subject to the rules and regulations set forth in Schedule Cal.P.U.C. No. A2 and California Guidebook Part 4, Section 2 and Part 2, Section 2.
- b. The features available with this service and the applicable rates are set forth in California Guidebook Part 7, Section 2.
- c. Non-recurring charges for installation of Access Advantage Plus Individual/Multi-Line Business Service for 3 year^{/1/} TPP Plan Access Advantage Plus are waived. These charges will be waived when service is installed during anytime within the 3 year^{/1/} TPP Plan. (C)
- d. Non-recurring charges associated with installation of the Hunting feature on Access Advantage Plus Individual/Multi-Line Business for 3 year^{/1/} TAP Plan Access Advantage Plus will be waived. These charges will be waived when service is installed during anytime within the 3 year^{/1/} TPP Plan. (C)

/1/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for Access Advantage Plus service, and existing term plans may not be renewed or extended for a term greater than 1 year. (N)
(N)

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.3 SERVICES OFFERED (cont'd)****A. SERVICE DESCRIPTIONS (cont'd)****2. Access Advantage Plus Private Branch Exchange Trunk Line Service**

Access Advantage Plus Private Branch Exchange Trunk Line Service is a PBX trunk that interconnects to the Access Advantage Plus transport which terminates on the CPE at the customer premise and can only be purchased with Access Advantage Plus.

- a. Access Advantage Plus PBX service is subject to the rules and regulations as set forth in Schedule Cal. P.U.C. Nos. A2 and California Guidebook Part 4, Section 2 and Part 2, Section 2.
- b. The features available with this service and the applicable rates are set forth in California Guidebook Part 7, Section 2.
- c. Non-recurring charges for installation of Access Advantage Plus PBX Trunk Line Service for 3 year TPP Plan Access Advantage Plus are waived. These charges will be waived when service is installed anytime within the 3 year TPP Plan.
- d. Non-recurring charges associated with the installation of the Hunting feature on Access Advantage Plus PBX Trunk Line Service for 3 year TPP Plan Access Advantage Plus will be waived. These charges will be waived when service is installed anytime within the 3 year TPP Plan.

7. ACCESS ADVANTAGE PLUS (Cont'd)

7.3 SERVICES OFFERED (cont'd)

A. SERVICE DESCRIPTIONS (cont'd)

2. Access Advantage Plus Private Branch Exchange Trunk Line Service

Access Advantage Plus Private Branch Exchange Trunk Line Service is a PBX trunk that interconnects to the Access Advantage Plus transport which terminates on the CPE at the customer premise and can only be purchased with Access Advantage Plus.

- a. Access Advantage Plus PBX service is subject to the rules and regulations as set forth in Schedule Cal. P.U.C. Nos. A2 and California Guidebook Part 4, Section 2 and Part 2, Section 2.
- b. The features available with this service and the applicable rates are set forth in California Guidebook Part 7, Section 2.
- c. Non-recurring charges for installation of Access Advantage Plus PBX Trunk Line Service for 3 year^{/1/} TPP Plan Access Advantage Plus are waived. These charges will be waived when service is installed anytime within the 3 year^{/1/} TPP Plan. (C)
(C)
- d. Non-recurring charges associated with the installation of the Hunting feature on Access Advantage Plus PBX Trunk Line Service for 3 year^{/1/} TPP Plan Access Advantage Plus will be waived. These charges will be waived when service is installed anytime within the 3 year^{/1/} TPP Plan. (C)
(C)

/1/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for Access Advantage Plus service, and existing term plans may not be renewed or extended for a term greater than 1 year. (N)
|
(N)

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.3 SERVICES OFFERED (cont'd)****A. SERVICE DESCRIPTIONS (cont'd)****3. Access Advantage Plus Direct-In-Dialing (DID)**

Access Advantage Plus Direct-In-Dialing will be available only to Access Advantage Plus PBX trunks which interconnect to the Access Advantage Plus Transport.

- a. Access Advantage Plus DID is subject to the rules and regulation as set forth in Cal. P.U.C. No. A2 and California Guidebook Part 6, Section 1 and Part 2, Section 2.
- b. The features available with this service and the applicable rates are set forth in California Guidebook Part 7, Section 2.
- c. Non-recurring charges for installation of Access Advantage Plus DID for 3 year TPP Plan Access Advantage Plus is waived. These charges will be waived when service is installed anytime within the 3 year TPP Plan.
- d. Non-recurring charges associated with the installation of the Hunting feature on Access Advantage Plus DID service for 3 year TPP Plan Access Advantage Plus will be waived when service is installed anytime within the 3 year TPP Plan

7. ACCESS ADVANTAGE PLUS (Cont'd)

7.3 SERVICES OFFERED (cont'd)

A. SERVICE DESCRIPTIONS (cont'd)

3. Access Advantage Plus Direct-In-Dialing (DID)

Access Advantage Plus Direct-In-Dialing will be available only to Access Advantage Plus PBX trunks which interconnect to the Access Advantage Plus Transport.

- a. Access Advantage Plus DID is subject to the rules and regulation as set forth in Cal. P.U.C. No. A2 and California Guidebook Part 6, Section 1 and Part 2, Section 2.
- b. The features available with this service and the applicable rates are set forth in California Guidebook Part 7, Section 2.
- c. Non-recurring charges for installation of Access Advantage Plus DID for 3 year^{/1/} TPP Plan Access Advantage Plus is waived. These charges will be waived when service is installed anytime within the 3 year^{/1/} TPP Plan. (C)
- d. Non-recurring charges associated with the installation of the Hunting feature on Access Advantage Plus DID service for 3 year^{/1/} TPP Plan Access Advantage Plus will be waived when service is installed anytime within the 3 year^{/1/} TPP Plan. (C)

/1/ Effective October 11, 2013, 2- and 3-year Term Payment Plan (TPP) agreements are no longer available for new installations or renewals. Customers currently on a 2- or 3-year TPP agreement may continue service at their existing TPP agreement rate until the contracted TPP agreement expires. Upon completion of the current contracted TPP agreement, customers may continue receiving the service by entering into a new 1-year TPP agreement at the then current applicable TPP rates. If the customer does not enter into a new 1-year TPP agreement, or request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (N)

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.3 SERVICES OFFERED (cont'd)****A. SERVICE DESCRIPTIONS (cont'd)****4. Access Advantage Plus Centrex**

Access Advantage Plus Centrex interconnects to the Access Advantage Plus which terminates on the CPE at the customer premise and can only be purchased with Access Advantage Plus.

- a. Access Advantage Plus Centrex is subject to the rules and regulations as set forth in Schedule Cal.P.U.C. No. A2 and California Guidebook Part 5, Section 1.
- b. The features available with Access Advantage Plus Centrex and applicable rates are set forth in California Guidebook Part 5, Section 1, except for the following Centrex features which are not available:
 - Airport Intercommunication Service (AIS)
 - Call Center Manager (CCM)
 - Centrex Management Service (CMS/CCRS)
 - Dormitory Service
 - DMS-100 Attendant Consoles
 - Electronic Business Sets (EBS)
 - Message Waiting Lamp Indication
 - ISDN
 - Centrex IS
 - Basic Rate ISDN
 - Primary Rate ISDN
- d. Alternate Serving Office Arrangement is not available with Access Advantage Plus.
- e. Non-recurring charges for installation of Access Advantage Plus Centrex service for 3 year TPP Plan Access Advantage Plus are waived. These charges will be waived when service is installed anytime within the 3 year TPP Plan.

7. ACCESS ADVANTAGE PLUS (Cont'd)

7.3 SERVICES OFFERED (cont'd)

A. SERVICE DESCRIPTIONS (cont'd)

4. Access Advantage Plus Centrex

Access Advantage Plus Centrex interconnects to the Access Advantage Plus which terminates on the CPE at the customer premise and can only be purchased with Access Advantage Plus.

- a. Access Advantage Plus Centrex is subject to the rules and regulations as set forth in Schedule Cal.P.U.C. No. A2 and California Guidebook Part 5, Section 1.
- b. The features available with Access Advantage Plus Centrex and applicable rates are set forth in California Guidebook Part 5, Section 1, except for the following Centrex features which are not available:
 - Airport Intercommunication Service (AIS)
 - Call Center Manager (CCM)
 - Centrex Management Service (CMS/CCRS)
 - Dormitory Service
 - DMS-100 Attendant Consoles
 - Electronic Business Sets (EBS)
 - Message Waiting Lamp Indication
 - ISDN
 - Centrex IS
 - Basic Rate ISDN
 - Primary Rate ISDN
- d. Alternate Serving Office Arrangement is not available with Access Advantage Plus.
- e. Non-recurring charges for installation of Access Advantage Plus Centrex service for 3 year^{/1/} TPP Plan Access Advantage Plus are waived. These charges will be waived when service is installed anytime within the 3 year^{/1/} TPP Plan. (C)

/1/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for Access Advantage Plus service, and existing term plans may not be renewed or extended for a term greater than 1 year. (N)
(N)

7. ACCESS ADVANTAGE PLUS (Cont'd)

7.3 SERVICES OFFERED (cont'd)

A. SERVICE DESCRIPTION (cont'd)

4. Access Advantage Plus Centrex (cont'd)

- f. Non-recurring charges associated with installation of the Hunting feature on Access Advantage Plus Centrex service for 3 year TPP Plan Access Advantage Plus will be waived. These charges will be waived when service is installed anytime within the 3 year TPP Plan.

7. ACCESS ADVANTAGE PLUS (Cont'd)

7.3 SERVICES OFFERED (cont'd)

A. SERVICE DESCRIPTION (cont'd)

4. Access Advantage Plus Centrex (cont'd)

- f. Non-recurring charges associated with installation of the Hunting feature on Access Advantage Plus Centrex service for 3 year^{/1/} TPP Plan Access Advantage Plus will be waived. These (C)
charges will be waived when service is installed anytime within the 3 year^{/1/} TPP Plan. (C)

/1/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for (N)
Access Advantage Plus service, and existing term plans may not be renewed or extended for a term (N)
greater than 1 year. | (N)

7. ACCESS ADVANTAGE PLUS (Cont'd)

7.3 SERVICES OFFERED (cont'd)

A. SERVICE DESCRIPTION (cont'd)

5. The following data services can be accessed by Access Advantage Plus:
 - Advanced Digital Network (ADN) and applicable rates as set forth in California Out of Territory Guidebook Part 21, Section 2.
 - Voice Grade Service (VG) and applicable rates as set forth in California Out of Territory Guidebook Part 21, Section 2 (VG 32, 33, and 36).

7. ACCESS ADVANTAGE PLUS (Cont'd)

7.3 SERVICES OFFERED (cont'd)

A. SERVICE DESCRIPTION (cont'd)

5. The following data services can be accessed by Access Advantage Plus:

- Advanced Digital Network (ADN) and applicable rates as set forth in California Out of Territory Guidebook Part 15, Section 3. (C)
- Voice Grade Service (VG) and applicable rates as set forth in California Out of Territory Guidebook Part 15, Section 3 (VG 32, 33, and 36). (C)

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.4 REGULATIONS**

- A. The rules and regulations in this section are in addition to rules and regulations set forth in Schedule Cal.P.U.C. Nos. A2 and 175-T and California Guidebook Part 4, Section 2, Part 5, Section 1 and Part 2, Section 2.
 - 1. Customer provided equipment must be compatible with Access Advantage Plus as specified in Technical Publication Publ 0780059-PB/NB. It shall be the responsibility of the customer to ensure the compatibility of customer-provided equipment or systems that are used in conjunction with this service, and the operating characteristics of such equipment or systems shall not interfere with any services offered by the Company.
 - 2. When the customer's serving wire center is not equipped with Digital Cross Connect (DCS), the Company will route the traffic from the serving wire center to the nearest wire center where the digital cross connect and/or Frame Relay switch is located.
 - 3. Digital Cross Connects are available at Company locations identified in the National Exchange Carrier Association Inc. Tariff FCC No. 4.
 - 4. The customer of record for Access Advantage Plus must be the customer of record for the services offered with Access Advantage Plus. Joint use as described in California Guidebook Part 4, Section 5. does not apply.
 - 5. Acceptance Testing (ACAT) as set forth in Schedule Cal.P.U.C. No. 175-T section 7.1.8 (A) and (B) in addition to the testing services and rates as set forth in Schedule Cal.P.U.C. No. 175-T section 13.3.5 are applicable to Access Advantage Plus.
 - 6. If the Company has reason to believe that permitting the commencement or continuation of Access Advantage Plus in this tariff schedule is adversely affecting or would adversely affect the Company's ability to provide, complete or maintain the level of or quality of its other services to its customers, the Company may refuse to provide or may discontinue providing such service.

7. ACCESS ADVANTAGE PLUS (Cont'd)

7.4 REGULATIONS (cont'd)

7. The customer has exclusive responsibility and control over the content, quality and characteristics of services such as data transmittal, graphics or conversations conducted over the customer's equipment. The Company assumes no liability for the quality, defects in, or content of those services. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.
8. Listing Regulations as set forth in California Guidebook Part 12, Sections 1 and 4, and Part 11, Section 2 are applicable to the voice services specified with Access Advantage Plus.
9. Limitations of liability for Access Advantage Plus are subject to the regulations specified in California Guidebook Part 2, Section 2.

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.4 REGULATIONS (cont'd)****C. RATE REGULATIONS**

Access Advantage Plus may be ordered on a month-to-month basis or under the Term Pricing Plan (TPP). The TPP provides the customer the option of choosing either a one, two or three year initial service period.

Rules, rate and regulations associated with measured rate service applicable to Access Advantage Plus are set forth in California Out of Territory Guidebook Part 4, Section 2.

1. Term Pricing Plan (TPP)

- a. For customers that subscribe to a 1, 2 or 3 year Term Pricing Plan, the monthly rates in effect at the time the service is installed will not increase during the payment plan period.
- b. Any decrease in TPP monthly recurring rates will be passed on to customers who participate in an applicable TPP.
- c. Non-recurring charges for the installation of Access Advantage Plus on a 3 year TPP are waived.
- d. Non-recurring charges on voice and data services as set forth herein (Part 9, Section 3) that connect to a 3 year TPP Access Advantage Plus will be waived. These charges will be waived if service is installed anytime within the 3 year TPP.
- e. Non-recurring charges associated with the Hunting feature will be waived on 3 year Term Pricing Plan Access Advantage Plus. These charges will be waived when service is installed anytime within the 3 year TPP.

2. Termination Liability

- a. For Term Pricing Plans (e.g. 1, 2, and 3 year plans) discontinued prior to the end of their Payment Plan period, a Termination Liability Charge will apply as follows:

For TPP Plans discontinued prior to the end of the first year of the TPP period, the customer will be liable for 75% of the total monthly charges for the unexpired portion of the first year of service. As applicable, the customer will also be liable for 70% of the second year, and 60% of the third year of the total monthly charges for any remaining portion of the Term Pricing Plan.

- b. For TPP Plans discontinued after the first year of the TPP Plan period, the customer will be liable for 70% of the total monthly charges for the next 12 month period of the TPP Plan and 60% as applicable for any remaining portion of the TPP Plan.

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.4 REGULATIONS (cont'd)****C. RATE REGULATIONS**

Access Advantage Plus may be ordered on a month-to-month basis or under the Term Pricing Plan (TPP). The TPP provides the customer the option of choosing either a one, two^{/1/} or three^{/1/} year (C) initial service period.

Rules, rate and regulations associated with measured rate service applicable to Access Advantage Plus are set forth in California Out of Territory Guidebook Part 4, Section 2.

1. Term Pricing Plan (TPP)

- a. For customers that subscribe to a 1, 2^{/1/} or 3^{/1/} year Term Pricing Plan, the monthly rates in effect (C) at the time the service is installed will not increase during the payment plan period.
- b. Any decrease in TPP monthly recurring rates will be passed on to customers who participate in an applicable TPP.
- c. Non-recurring charges for the installation of Access Advantage Plus on a 3 year TPP are waived.
- d. Non-recurring charges on voice and data services as set forth herein (Part 9, Section 3) that connect to a 3 year^{/1/} TPP Access Advantage Plus will be waived. These charges will be waived if (C) service is installed anytime within the 3 year^{/1/} TPP. (C)
- e. Non-recurring charges associate with the Hunting feature will be waived on 3 year^{/1/} Term Pricing (C) Plan Access Advantage Plus. These charges will be waived when service is installed anytime (C) within the 3 year^{/1/} TPP. (C)

2. Termination Liability

- a. For Term Pricing Plans (e.g. 1, 2^{/1/}, and 3^{/1/} year plans) discontinued prior to the end of their (C) Payment Plan period, a Termination Liability Charge will apply as follows:

For TPP Plans discontinued prior to the end of the first year of the TPP period, the customer will be liable for 75% of the total monthly charges for the unexpired portion of the first year of service. As applicable, the customer will also be liable for 70% of the second year, and 60% of the third year of the total monthly charges for any remaining portion of the Term Pricing Plan.

- b. For TPP Plans discontinued after the first year of the TPP Plan period, the customer will be liable for 70% of the total monthly charges for the next 12 month period of the TTP Plan and 60% as applicable for any remaining portion of the TPP Plan.

/1/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for (N)
Access Advantage Plus service, and existing term plans may not be renewed or extended for a term (N)
greater than 1 year. (N)

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.4 REGULATIONS (cont'd)****C. RATE REGULATIONS (cont'd)****3. Renewal for Term Pricing Plan**

- a. At the end of the TPP Plan, the customer; may renew, for any TPP Plan in effect, without a new nonrecurring charge being applied, as long as the physical serving arrangement is not changed, or the customer may continue service at the original rate, on a month-to-month basis, up to one full year after the original TPP Plan ends.
- b. At the end of an extended service period, the customers service will be billed under the Guidebook month-to-month rates in effect at the time the extended service period expires unless the customer negotiates a new TPP initial service period or terminates service.

4. Change of the 1, 2, or 3 Year Term Pricing Plan

- a. The customer has the option at any time to change their current payment plan to a longer payment plan (1 year to 3 year) without any Termination Liability Charges applicable to the current TPP Plan and without new nonrecurring charges applicable to the new longer payment plan, as long as all other aspects of the service and facilities remain unchanged. In addition, the new TPP Plan the customer chooses begins on the service order completion date and is treated as a new TPP Plan period.
- b. Customers may change to a shorter TPP Plan by paying the associated Termination Liability Charges with the original TPP Plan. The rates that will apply will be the current rates in effect for the TPP Plan ordered. However, no new nonrecurring charges will apply.
- c. If a customer requests an existing TPP Plan to be converted to a month-to-month basis at any time prior to the expiration of the initial service period or extended service period, and termination charges will apply.

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.4 REGULATIONS (cont'd)****C. RATE REGULATIONS (cont'd)**

3. Renewal for Term Pricing Plan^{//} (C)
 - a. (D)

At the end of the service period, the customer's service will be billed under the month-to-month rates in effect at the time the service period expires unless the customer negotiates a new TPP service period or terminates service. (C)
 - b. At the end of an extended service period, the customers service will be billed under the Guidebook month-to-month rates in effect at the time the extended service period expires unless the customer negotiates a new TPP initial service period or terminates service. (D)
4. Change of the 1, 2^{/1/}, or 3^{/1/} Year Term Pricing Plan (C)
 - a. Customers may change to a shorter TPP Plan by paying the associated Termination Liability Charges with the original TPP Plan. The rates that will apply will be the current rates in effect for the TPP Plan ordered. However, no new nonrecurring charges will apply. (D)
 - b. If a customer requests an existing TPP Plan to be converted to a month-to-month basis at any time prior to the expiration of the service period, termination charges will apply. (C)

^{/1/} Effective October 11, 2013, customers may not establish new term plans greater than 1 year for Access Advantage Plus service, and existing term plans may not be renewed or extended for a term greater than 1 year. (N)

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.5 ORDERING OPTIONS****A. GENERAL**

This section sets forth the regulations and order related charges for Access Advantage Plus orders.

These charges are in addition to other applicable charges as set forth in other sections of this tariff. Access Advantage Plus allows specific data and exchange voice services to be connected at DS0 levels to a channelized (1.544 Mbps) high capacity facility.

1. Ordering Options

- a. The customer shall provide all information necessary for the Company to provide and bill for the requested service. In addition to the order information required, the customer must also provide:
 - Customer name and premises address(es).
 - Billing name and address (when different from customer name and address).
 - Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.
2. Customers purchasing Access Advantage Plus and the connecting services must be customers purchasing the service for their own use.
3. Access Advantage Plus must be ordered with B8ZS and ESF signaling capabilities.

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.5 ORDERING OPTIONS (cont'd)****B. SERVICE DATE CHANGE CHARGE**

Access Advantage Plus order dates for the installation of new services or migration of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Company and reissued with the appropriate cancellation charges applied.

If the service date is changed to an earlier date, and the Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Company that Expedited Order Charges as set forth in C.1 following apply. Such charges will apply in addition to the Service Date Change Charge.

If the Company determines it can accommodate the customer's request without delaying service dates for orders of other customers, a new service date may be established that is prior to the original standard or negotiated interval service date.

A service date change charge will apply on a per order, per occurrence basis for each service date changed as specified in Schedule Cal.P.U.C. No. 175-T, Section 5.2.2.

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.5 ORDERING OPTIONS (cont'd)****C. ORDER MODIFICATIONS****1. Expedited Order Charge**

When placing an Access Advantage Plus Order, a customer may request an expedited service date. A customer may also request an earlier service date on a pending Access Advantage Plus Order. If the Company determines that service can be provided to meet the requested service date and that additional labor cost or extraordinary costs are required the customer will be notified and will be provided with an estimate of the additional charges involved. Such additional charges will be determined and billed to the customer as follows:

To calculate the additional labor charges, the Company will, upon authorization from the customer to incur the additional labor charges, and to bill the customer for such charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable Additional Labor charges as set forth in Schedule Cal.P.U.C. No. 175-T, Section 13.2.6.

To develop, determine and bill the customer the extraordinary costs which may be involved, the special construction terms and conditions as set forth in Schedule Cal.P.U.C. No. 175-T, Section 15 will be used by the Company. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of Schedule Cal.P.U.C. No. 175-T, Section 15.

When the request for expediting occurs subsequent to the issuance of the Access Advantage Plus Order, a Service Date Charge as set forth preceding also applies.

Any Expedited Order Charges in excess of 10% over the estimate of the additional charges shall not be billed.

2. Cancellation of an Access Advantage Plus Order

- a. A customer may cancel an Access Advantage Plus Order for the installation of service on any date prior to the service date. The cancellation date is the date the Company received written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If a customer is unable to accept Access Advantage Plus within 30 calendar days of the original service date, the customer has the choice of the following options:

- The Access Advantage Plus Order shall be cancelled and charges set forth in (b) following will apply; or
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Advantage Plus Order.

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.5 ORDERING OPTIONS (cont'd)****C. ORDER MODIFICATIONS (cont'd)****2. Cancellation of an Access Advantage Plus Order (cont'd)**

- b. When a customer cancels an Access Advantage Plus Order for the installation of service, a Cancellation Charge will apply as follows:

- (1) Installation is considered to have started when the Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred.
- (2) Where the customer cancels an Access Advantage Plus Order prior to the start of installation of Access Advantage Plus facilities, no charges shall apply.
- (3) Where installation of Access Advantage Plus facilities has been started prior to the cancellation, the charges specified in (a) or (b) following, whichever is lower, shall apply.
 - (a) The charge for the minimum period of Access Advantage Plus ordered by the customer (Recurring and Nonrecurring charges).
 - (b) A charge equal to the costs incurred in such installation, less estimated net salvage. Such charge will include the nonrecoverable cost of equipment and material ordered, provided or used, plus the nonrecoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs.
- (4) When a customer cancels an Access Advantage Plus Order for the installation of service, a Cancellation Charge will apply as follows
 - In no event will cancellation charges be applied until the customer is notified of such charges. Cancellation charges as set forth in (3)(b) preceding are determined from the last critical date completed. Such dates are provided to the customer on the firm order confirmation at the time the order is placed.
- (5) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- (6) If the Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding e.g., acts of God, government requirements, work stoppages and civil commotions), the customer may cancel the Access Advantage Plus Order without incurring cancellation charges.

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.6 RATES AND CHARGES****A. ACCESS ADVANTAGE PLUS TRANSPORT**

	<u>Nonrecurring Charges</u>	<u>Monthly Rates</u>	<u>USOC</u>
Access Advantage Plus Transport	\$2500.00	\$500.00	TMEAA
<u>Term Pricing Plan</u>			
1 Year Rate Term Pricing Plan	1000.00	450.00	FPAF1
2 Year Rate Term Pricing Plan	500.00	375.00	FPAF2
3 Year Rate Term Pricing Plan	None	325.00	FPAF3

B. ACCESS ADVANTAGE PLUS SERVICES

Access Advantage Plus Individual Line Business Service	40.00 ¹	5.68	1AS
Access Advantage Plus Multi-line Business Service	40.00 ¹	5.68	1MA
Access Advantage Plus PBX Trunks			
- Manual or combination trunk line	40.00 ¹	5.68	TMM
- Out only trunk line	40.00 ¹	5.68	TMR
- In only trunk line	40.00 ¹	5.68	TMX
Access Advantage Plus DID Trunks	40.00 ¹	7.97	TMC
Access Advantage Plus Centrex Station Line	40.00 ¹	7.62	RXG
Extension Line	40.00 ¹	7.62	RXQ

/1/ Nonrecurring charges for the connecting voice services will be waived at anytime while the customer is on a 3 year Term Pricing Plan for the Access Advantage Plus Transport.

7. ACCESS ADVANTAGE PLUS (Cont'd)**7.6 RATES AND CHARGES****A. ACCESS ADVANTAGE PLUS TRANSPORT**

	<u>Nonrecurring Charges</u>	<u>Monthly Rates</u>	<u>USOC</u>
Access Advantage Plus Transport	\$2500.00	\$500.00	TMEAA
<u>Term Pricing Plan</u>			
1 Year Rate Term Pricing Plan	1000.00	450.00	FPAF1
2 Year Rate Term ^{/2/} Pricing Plan	500.00	375.00	FPAF2 (C)
3 Year Rate Term ^{/2/} Pricing Plan	None	325.00	FPAF3 (C)

B. ACCESS ADVANTAGE PLUS SERVICES

Access Advantage Plus Individual Line Business Service	40.00 ^{/1/}	5.68	1AS
Access Advantage Plus Multi-line Business Service	40.00 ^{/1/}	5.68	1MA /z/
Access Advantage Plus PBX Trunks			
- Manual or combination trunk line	40.00 ^{/1/}	5.68	TMM
- Out only trunk line	40.00 ^{/1/}	5.68	TMR
- In only trunk line	40.00 ^{/1/}	5.68	TMX
Access Advantage Plus DID Trunks	40.00 ^{/1/}	7.97	TMC
Access Advantage Plus Centrex Station Line	40.00 ^{/1/}	7.62	RXG
Extension Line	40.00 ^{/1/}	7.62	RXQ

/1/ Nonrecurring charges for the connecting voice services will be waived at anytime while the customer is on a 3 year Term Pricing Plan for the Access Advantage Plus Transport.

/2/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for Access Advantage Plus service, and existing term plans may not be renewed or extended for a term greater than 1 year. (N)
|
(N)

/z/ correction – footnote added to nonrecurring rate.

8. ACCESS ADVANTAGE PLUS PACKAGES

Access Advantage Plus Packages is a set of service packages that provide a customer with a channelized DS1 facility for voice and/or data services. These service packages are provided over the Access Advantage Plus transport facility to the customer premises. Customers may select from an Add-On Menu of products to add to their service package. Access Advantage Plus Packages is only available on a 24 or 36 month term agreement.

8.1 TERMS AND CONDITIONS

- A. The rules and regulations in this section are in addition to the rules and regulations set forth in Schedule Cal.P.U.C. Nos. A2 and California Out of Territory Guidebook Part 2, Section 2 and herein (Part 9, Section 3).
- B. Access Advantage Plus Packages options and services are only available where Access Advantage Plus Packages and facilities and/or operating conditions permit as determined by the Utility. Where facilities and/or operating conditions do not permit, Special Construction as set forth in Schedule Cal.P.U.C. No. 175-T, Section 15 shall apply.
- C. Access Advantage Plus Packages is only offered on a 24 month or 36 month term commitment.
- D. Customers who select a 24 month term will pay the full price for installation of the Access Advantage Plus Packages and for any additional services (from the Add-On Menu of options as set forth herein (Part 9, Section 3). Additionally, they must pay installation charges for all additional services added during the 24 month term.
- E. Customers who select a 36 month term will have their installation charges waived for the Access Advantage Plus Packages and for any additional services (from the Add-On Menu of options as set forth herein (Part 9, Section 3). added initially or during the term commitment. Service rearrangement charges however, will not be waived.
- F. Caller ID, Custom 8 and Hunting are included in Access Advantage Plus Packages. Customers who elect not to have these features will pay the full package price.
- G. Centrex Classic Feature package is included in Centrex Plus and Centrex. Customers who elect not to have these features will pay the full package price.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/1/}

(C)

Access Advantage Plus Packages is a set of service packages that provide a customer with a channelized DS1 facility for voice and/or data services. These service packages are provided over the Access Advantage Plus transport facility to the customer premises. Customers may select from an Add-On Menu of products to add to their service package. Access Advantage Plus Packages is only available on a 24 or 36 month term agreement.

8.1 TERMS AND CONDITIONS

- A. The rules and regulations in this section are in addition to the rules and regulations set forth in Schedule Cal.P.U.C. Nos. A2 and California Out of Territory Guidebook Part 2, Section 2 and herein (Part 9, Section 3).
- B. Access Advantage Plus Packages options and services are only available where Access Advantage Plus Packages and facilities and/or operating conditions permit as determined by the Utility. Where facilities and/or operating conditions do not permit, Special Construction as set forth in Schedule Cal.P.U.C. No. 175-T, Section 15 shall apply.
- C. Access Advantage Plus Packages is only offered on a 24 month or 36 month term commitment.
- D. Customers who select a 24 month term will pay the full price for installation of the Access Advantage Plus Packages and for any additional services (from the Add-On Menu of options as set forth herein (Part 9, Section 3). Additionally, they must pay installation charges for all additional services added during the 24 month term.
- E. Customers who select a 36 month term will have their installation charges waived for the Access Advantage Plus Packages and for any additional services (from the Add-On Menu of options as set forth herein (Part 9, Section 3). added initially or during the term commitment. Service rearrangement charges however, will not be waived.
- F. Caller ID, Custom 8 and Hunting are included in Access Advantage Plus Packages. Customers who elect not to have these features will pay the full package price.
- G. Centrex Classic Feature package is included in Centrex Plus and Centrex. Customers who elect not to have these features will pay the full package price.

^{/1/} Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.1 TERMS AND CONDITIONS (cont'd)**

- H. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card call), are not included and will be billed at the applicable message toll rates. Only California Direct Dialed IntraLATA calls originating and terminating within the Company's Service Area are included.
- I. Three months prior to the end of the term, the customer will be notified in writing that they are nearing the end of their term. At that time, the customer may either subscribe to another term of the same length, choose the alternate term or disconnect. If the customer takes no action the service will be automatically renewed for the same term. Customers will have a 60-day grace period after the new term begins to cancel the new term without incurring penalties.
- J. At the expiration of the current term if the customer elects to renew their 24 month term or migrate from a 36 month term to a 24 month term, they will receive a Loyalty Bonus credit on their phone bill of \$500. Customers who renew their 36 month term or migrate from a 24 month term to a 36 month term will receive a Loyalty Bonus credit of \$1,000. Renewal will be at the current tariffed rate.
- K. If the customer elects to renew their term or is automatically renewed, the customer will receive the Loyalty Bonus credit after 60 days after the end of the grace period as set forth in J., preceding.
- L. If the tariffed rates for Access Advantage Plus Packages or services from Add-On Menu decrease during the term the customer will automatically receive the lower Guidebook rate. If the rates increase, the current rates will be grandfathered for the duration of the term.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)

(C)

8.1 TERMS AND CONDITIONS (cont'd)

- H. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card call), are not included and will be billed at the applicable message toll rates. Only California Direct Dialed IntraLATA calls originating and terminating within the Company's Service Area are included.
- I. Three months prior to the end of the term, the customer will be notified in writing that they are nearing the end of their term. At that time, the customer may either subscribe to another term of the same length, choose the alternate term or disconnect. If the customer takes no action the service will be automatically renewed for the same term. Customers will have a 60-day grace period after the new term begins to cancel the new term without incurring penalties.
- J. At the expiration of the current term if the customer elects to renew their 24 month term or migrate from a 36 month term to a 24 month term, they will receive a Loyalty Bonus credit on their phone bill of \$500. Customers who renew their 36 month term or migrate from a 24 month term to a 36 month term will receive a Loyalty Bonus credit of \$1,000. Renewal will be at the current Guidebook rate. (C)
(C)
- K. If the customer elects to renew their term or is automatically renewed, the customer will receive the Loyalty Bonus credit after 60 days after the end of the grace period as set forth in J., preceding.
- L. If the Guidebook rates for Access Advantage Plus Packages or services from Add-On Menu decrease during the term the customer will automatically receive the lower Guidebook rate. If the rates increase, the current rates will be grandfathered for the duration of the term. (C)

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended. (N)
(N)

8. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)**8.1 TERMS AND CONDITIONS (cont'd)**

- H. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling are not included and will be billed at the applicable message toll rates. Only California Direct Dialed IntraLATA calls originating and terminating within the Company's Service Area are included. (C)
- I. Three months prior to the end of the term, the customer will be notified in writing that they are nearing the end of their term. At that time, the customer may either subscribe to another term of the same length, choose the alternate term or disconnect. If the customer takes no action the service will be automatically renewed for the same term. Customers will have a 60-day grace period after the new term begins to cancel the new term without incurring penalties.
- J. At the expiration of the current term if the customer elects to renew their 24 month term or migrate from a 36 month term to a 24 month term, they will receive a Loyalty Bonus credit on their phone bill of \$500. Customers who renew their 36 month term or migrate from a 24 month term to a 36 month term will receive a Loyalty Bonus credit of \$1,000. Renewal will be at the current Guidebook rate.
- K. If the customer elects to renew their term or is automatically renewed, the customer will receive the Loyalty Bonus credit after 60 days after the end of the grace period as set forth in J., preceding.
- L. If the Guidebook rates for Access Advantage Plus Packages or services from Add-On Menu decrease during the term the customer will automatically receive the lower Guidebook rate. If the rates increase, the current rates will be grandfathered for the duration of the term.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)**8.1 TERMS AND CONDITIONS (cont'd)**

- H. Conference calls and any other calls requiring operator handling are not included and will be billed (C) at the applicable message toll rates. Only California Direct Dialed IntraLATA calls originating and terminating within the Company's Service Area are included.
- I. Three months prior to the end of the term, the customer will be notified in writing that they are nearing the end of their term. At that time, the customer may either subscribe to another term of the same length, choose the alternate term or disconnect. If the customer takes no action the service will be automatically renewed for the same term. Customers will have a 60-day grace period after the new term begins to cancel the new term without incurring penalties.
- J. At the expiration of the current term if the customer elects to renew their 24 month term or migrate from a 36 month term to a 24 month term, they will receive a Loyalty Bonus credit on their phone bill of \$500. Customers who renew their 36 month term or migrate from a 24 month term to a 36 month term will receive a Loyalty Bonus credit of \$1,000. Renewal will be at the current Guidebook rate.
- K. If the customer elects to renew their term or is automatically renewed, the customer will receive the Loyalty Bonus credit after 60 days after the end of the grace period as set forth in J., preceding.
- L. If the Guidebook rates for Access Advantage Plus Packages or services from Add-On Menu decrease during the term the customer will automatically receive the lower Guidebook rate. If the rates increase, the current rates will be grandfathered for the duration of the term.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended.

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.1 TERMS AND CONDITIONS (cont'd)**

- M. Installation charges may be waived if an Access Advantage Plus Packages customer moves from one location to another location. In order to receive the waiver of installation charges, the customer must commit to a new 36 month term at the current rate. The new 36 month term starts when the service order for the change of address is completed. If the customer does not commit to a new 36 month term, they may elect to pay applicable installation charges and maintain the Access Advantage Plus Packages service for the remainder of the initial term. The new location must be within Pacific Bell's serving area where Access Advantage Plus equipment and facilities are available.
- N. Customers may add up to 40 additional lines Working Telephone Number (WTNs) to Access Advantage Plus Packages and receive the same usage rate as the Access Advantage Plus Packages options. The customer must add the lines to a Billed Telephone Number (BTN) that is part of an Access Advantage Plus Packages options.
- O. If, as a result of subscribing to an Access Advantage Plus Packages, a customer must deconsolidate billing for business line or trunks, or establish sectional billing for Centrex lines, any associated recurring and/or non-recurring charges for these services will be waived.
- P. Access Advantage Plus Packages is only available to the Company's of record.
- Q. Customers subscribing to another Value Promise plan or Custom 8 Billing Account Groups (BAGs) are not eligible for Access Advantage Plus Packages.
- R. Calls will be rated at the rate schedule as determined by the customer's monthly call volume.
- S. An Access Advantage Plus Packages customer may migrate their existing service to a new Access Advantage Plus Package 36 month term; installation charges will be waived and the customer will not incur early termination fees associated with an Access Advantage Plus Packages. If the customer migrates to a new 24 month term package, the customer will be charged the applicable Access Advantage Plus Package early termination fees and will be billed installation charges associated with the Access Advantage Plus Packages and additional services.
- T. BTN aggregation is permitted for up to 10 additional BTN's outside Access Advantage Plus Packages. However, the BTN's associated with Access Advantage Plus Packages must also be part of the Access Advantage Plus Packages Usage Plan. All BTN's must reside in either Northern California or Southern California. The aggregation can include only one Custom 8 number.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)

(C)

8.1 TERMS AND CONDITIONS (cont'd)

- M. Installation charges may be waived if an Access Advantage Plus Packages customer moves from one location to another location. In order to receive the waiver of installation charges, the customer must commit to a new 36 month term at the current rate. The new 36 month term starts when the service order for the change of address is completed. If the customer does not commit to a new 36 month term, they may elect to pay applicable installation charges and maintain the Access Advantage Plus Packages service for the remainder of the initial term. The new location must be within Pacific Bell's serving area where Access Advantage Plus equipment and facilities are available.
- N. Customers may add up to 40 additional lines Working Telephone Number (WTNs) to Access Advantage Plus Packages and receive the same usage rate as the Access Advantage Plus Packages options. The customer must add the lines to a Billed Telephone Number (BTN) that is part of an Access Advantage Plus Packages options.
- O. If, as a result of subscribing to an Access Advantage Plus Packages, a customer must deconsolidate billing for business line or trunks, or establish sectional billing for Centrex lines, any associated recurring and/or non-recurring charges for these services will be waived.
- P. Access Advantage Plus Packages is only available to the Company's of record.
- Q. Customers subscribing to another Value Promise plan or Custom 8 Billing Account Groups (BAGs) are not eligible for Access Advantage Plus Packages.
- R. Calls will be rated at the rate schedule as determined by the customer's monthly call volume.
- S. An Access Advantage Plus Packages customer may migrate their existing service to a new Access Advantage Plus Package 36 month term; installation charges will be waived and the customer will not incur early termination fees associated with an Access Advantage Plus Packages. If the customer migrates to a new 24 month term package, the customer will be charged the applicable Access Advantage Plus Package early termination fees and will be billed installation charges associated with the Access Advantage Plus Packages and additional services.
- T. BTN aggregation is permitted for up to 10 additional BTN's outside Access Advantage Plus Packages. However, the BTN's associated with Access Advantage Plus Packages must also be part of the Access Advantage Plus Packages Usage Plan. All BTN's must reside in either Northern California or Southern California. The aggregation can include only one Custom 8 number.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

8.2 SERVICES OFFERED

A. SERVICE DESCRIPTIONS

1. Voice And Data Service Packages²

a. Integrated Lines

Access Advantage Plus Transport (24 channel capacity)
Twelve (12) Access Advantage Plus Individual/Multi-Line Business Lines
Hunting on all lines within the package
One (1) Custom 8 number on a Business Line termination within the package
Caller ID on all lines within the package

Access Advantage Plus Packages Usage Plan

b. Integrated Centrex

Access Advantage Plus Transport (24 channel capacity)
Twelve (12) Access Advantage Plus Centrex Lines
One (1) Classic Feature Package on all lines within the package
One (1) Custom 8 number on a Centrex Line termination within the package
Caller ID on all lines within the package

Access Advantage Plus Packages Usage Plan

c. Integrated Trunks

Access Advantage Plus Transport (24 channel capacity)
Twelve (12) Access Advantage Plus Private Branch (PBX)
Assured Trunks¹ and/or
Access Advantage Plus DID Trunks
Hunting on all trunks within the package
One (1) Custom 8 number on a Business Trunk termination within the package
Caller ID on all lines within the package³

Access Advantage Plus Packages Usage Plan

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Access Advantage Plus Transport, Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/3/ Not available on DID Trunks.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/4/} (cont'd)

(C)

8.2 SERVICES OFFERED**A. SERVICE DESCRIPTIONS****1. Voice And Data Service Packages^{/2/}****a. Integrated Lines**

Access Advantage Plus Transport (24 channel capacity)
Twelve (12) Access Advantage Plus Individual/Multi-Line Business Lines
Hunting on all lines within the package
One (1) Custom 8 number on a Business Line termination within the package
Caller ID on all lines within the package
Access Advantage Plus Packages Usage Plan

b. Integrated Centrex

Access Advantage Plus Transport (24 channel capacity)
Twelve (12) Access Advantage Plus Centrex Lines
One (1) Classic Feature Package on all lines within the package
One (1) Custom 8 number on a Centrex Line termination within the package
Caller ID on all lines within the package
Access Advantage Plus Packages Usage Plan

c. Integrated Trunks

Access Advantage Plus Transport (24 channel capacity)
Twelve (12) Access Advantage Plus Private Branch (PBX)
Assured Trunks^{/1/} and/or Access Advantage Plus DID Trunks
Hunting on all trunks within the package
One (1) Custom 8 number on a Business Trunk termination within the package
Caller ID on all lines within the package^{/3/}
Access Advantage Plus Packages Usage Plan

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Access Advantage Plus Transport, Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/3/ Not available on DID Trunks.

/4/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.2 SERVICES OFFERED (cont'd)****A. SERVICE DESCRIPTIONS (cont'd)****1. Voice And Data Service Packages² (cont'd)****d. Integrated Lines**

- Access Advantage Plus Transport (24 channel capacity)
- Twelve (12) Access Advantage Plus Individual/Multi-Line Business Lines
- Hunting on all lines within the package
- One (1) Custom 8 number on a Business Line termination within the package
- Caller ID on all lines within the package
- Access Advantage Plus Packages Usage Plan

e. Integrated Centrex

- Access Advantage Plus Transport (24 channel capacity)
- Twelve (12) Access Advantage Plus Centrex Lines
- One (1) Classic Feature Package on all lines within the package
- One (1) Custom 8 number on a Centrex Line termination within the package
- Caller ID on all lines within the package
- Access Advantage Plus Packages Usage Plan

f. Integrated Trunks

- Access Advantage Plus Transport (24 channel capacity)
- Twelve (12) Access Advantage Plus Private Branch (PBX)
- Assured Trunks¹ and/or
- Access Advantage Plus DID Trunks
- Hunting on all trunks within the package
- One (1) Custom 8 number on a Business Trunk termination within the package
- Caller ID on all lines within the package³
- Access Advantage Plus Packages Usage Plan

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Access Advantage Plus Transport, Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/3/ Not available on DID Trunks.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/4/} (cont'd)

(C)

8.2 SERVICES OFFERED (cont'd)**A. SERVICE DESCRIPTIONS (cont'd)****1. Voice And Data Service Packages^{/2/} (cont'd)****d. Integrated Lines**

- Access Advantage Plus Transport (24 channel capacity)
- Twelve (12) Access Advantage Plus Individual/Multi-Line Business Lines
- Hunting on all lines within the package
- One (1) Custom 8 number on a Business Line termination within the package
- Caller ID on all lines within the package
- Access Advantage Plus Packages Usage Plan

e. Integrated Centrex

- Access Advantage Plus Transport (24 channel capacity)
- Twelve (12) Access Advantage Plus Centrex Lines
- One (1) Classic Feature Package on all lines within the package
- One (1) Custom 8 number on a Centrex Line termination within the package
- Caller ID on all lines within the package
- Access Advantage Plus Packages Usage Plan

f. Integrated Trunks

- Access Advantage Plus Transport (24 channel capacity)
- Twelve (12) Access Advantage Plus Private Branch (PBX)
- Assured Trunks^{/1/} and/or Access Advantage Plus DID Trunks
- Hunting on all trunks within the package
- One (1) Custom 8 number on a Business Trunk termination within the package
- Caller ID on all lines within the package^{/3/}
- Access Advantage Plus Packages Usage Plan

^{/1/} In-Only, Out-Only, or 2-way Trunks.^{/2/} Access Advantage Plus Transport, Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.^{/3/} Not available on DID Trunks.^{/4/} Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

8.2 SERVICES OFFERED (cont'd)

A. SERVICE DESCRIPTIONS (cont'd)

2. Voice Only Service Packages²

a. Lines

- Access Advantage Plus Transport (24 channel capacity)
- Twelve (12) Access Advantage Plus Individual/Multi-Line Business Lines
- Hunting on all lines within the package
- One (1) 800 number on a Business Line Termination
- Caller ID on all lines within the package
- Access Advantage Plus Packages Usage Plan

b. Centrex

- Access Advantage Plus Transport (24 channel capacity)
- Twelve (12) Access Advantage Plus Centrex Lines
- One (1) Classic Feature Package (per line)
- One (1) 800 number on a Business Line Termination
- Caller ID on all lines within the package
- Access Advantage Plus Packages Usage Plan

c. Trunks

- Access Advantage Plus Transport (24 channel capacity)
- Twelve (12) Access Advantage Plus Private Branch (PBX)
- Assured Trunks¹ and/or
- Access Advantage Plus DID Trunks
- One (1) 800 number on a Business Trunk Termination
- Caller ID on all trunks within the package³
- Hunting on all trunks within the package
- Access Advantage Plus Packages Usage Plan

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/3/ Not available on DID Trunks.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/4/} (cont'd)

(C)

8.2 SERVICES OFFERED (cont'd)**A. SERVICE DESCRIPTIONS (cont'd)****2. Voice Only Service Packages^{/2/}****a. Lines**

- Access Advantage Plus Transport (24 channel capacity)
- Twelve (12) Access Advantage Plus Individual/Multi-Line Business Lines
- Hunting on all lines within the package
- One (1) 800 number on a Business Line Termination
- Caller ID on all lines within the package
- Access Advantage Plus Packages Usage Plan

b. Centrex

- Access Advantage Plus Transport (24 channel capacity)
- Twelve (12) Access Advantage Plus Centrex Lines
- One (1) Classic Feature Package (per line)
- One (1) 800 number on a Business Line Termination
- Caller ID on all lines within the package
- Access Advantage Plus Packages Usage Plan

c. Trunks

- Access Advantage Plus Transport (24 channel capacity)
- Twelve (12) Access Advantage Plus Private Branch (PBX)
- Assured Trunks^{/1/} and/or Access Advantage Plus DID Trunks
- One (1) 800 number on a Business Trunk Termination
- Caller ID on all trunks within the package^{/3/}
- Hunting on all trunks within the package
- Access Advantage Plus Packages Usage Plan

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/3/ Not available on DID Trunks.

/4/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.2 SERVICES OFFERED (cont'd)****A. SERVICE DESCRIPTIONS (cont'd)****3. Add-On Menu²**

The following services can be added to each of the nine (9) options as specified herein, preceding:

- Integrated Line
- Integrated Centrex
- Access Advantage Plus Private Branch Exchange (PBX) Assured Trunks¹
- Access Advantage Plus DID Trunks
- Centrex Classic Feature Package
- Custom 8 number on a Business Line Termination
- Hunting
- Caller ID
- Voice Grade Service (VG 32, 33 & 36)
- ADN

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/3/} (cont'd)

(C)

8.2 SERVICES OFFERED (cont'd)**A. SERVICE DESCRIPTIONS (cont'd)****3. Add-On Menu^{/2/}**

The following services can be added to each of the nine (9) options as specified herein, preceding:

- Integrated Line
- Integrated Centrex
- Access Advantage Plus Private Branch Exchange (PBX) Assured Trunks^{/1/}
- Access Advantage Plus DID Trunks
- Centrex Classic Feature Package
- Custom 8 number on a Business Line Termination
- Hunting
- Caller ID
- Voice Grade Service (VG 32, 33 & 36)
- ADN

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/3/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.3 EARLY TERMINATION FEES**

A Termination Fee will apply as follows:

- A. The customer terminates the plan before the expiration date.
- B. The term commitment remains in force when an account is moved, superseded, billing name changed, or billing number changed. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the early termination fee.
- C. Customers may not switch to another Company Value Promise term calling plan or Contract. If a customer chooses to switch to a different plan they will be subject to the early termination fee.
- D. With Access Advantage Plus Packages Usage Plan 1 the customers are required to bill a combined average of a least 1000 Minutes of Use (MOU) of IntraLATA Toll and/or Direct Dialed Calling Card and/or Custom 8 minutes per month over the most recent three months to remain on the Access Advantage Plus Packages Plan. If the customer bills less than the required 1000 MOU per month as stated above, the plan will be terminated and early termination fees will apply.
- E. With Access Advantage Plus Packages Usage Plan 2 the customer will be billed a minimum of \$80.00 per month for IntraLATA Toll and/or Direct Dialed Calling Card and/or Custom 8. This minimum charge is in lieu of the required level of MOU per month specified in D. above for Usage Plan 1.
- F. If the customer receives a Loyalty Bonus and terminates their service prior to the end of the subsequent term commitment, they will be billed the full amount of the Loyalty Bonus.
- G. The customer has the option at any time to change their current term to a longer term (24 months to 36 months) without any early termination fees applicable to the current term plan and without new non-recurring charges applicable to the new longer term. Additions from the Add-On Menu will be covered under the new term. In addition, the new term the customer chooses begins on the service order completion date and is treated as a new term plan period.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)

(C)

8.3 EARLY TERMINATION FEES

A Termination Fee will apply as follows:

- A. The customer terminates the plan before the expiration date.
- B. The term commitment remains in force when an account is moved, superseded, billing name changed, or billing number changed. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the early termination fee.
- C. Customers may not switch to another Company Value Promise term calling plan or Contract. If a customer chooses to switch to a different plan they will be subject to the early termination fee.
- D. With Access Advantage Plus Packages Usage Plan 1 the customers are required to bill a combined average of a least 1000 Minutes of Use (MOU) of IntraLATA Toll and/or Direct Dialed Calling Card and/or Custom 8 minutes per month over the most recent three months to remain on the Access Advantage Plus Packages Plan. If the customer bills less than the required 1000 MOU per month as stated above, the plan will be terminated and early termination fees will apply.
- E. With Access Advantage Plus Packages Usage Plan 2 the customer will be billed a minimum of \$80.00 per month for IntraLATA Toll and/or Direct Dialed Calling Card and/or Custom 8. This minimum charge is in lieu of the required level of MOU per month specified in D. above for Usage Plan 1.
- F. If the customer receives a Loyalty Bonus and terminates their service prior to the end of the subsequent term commitment, they will be billed the full amount of the Loyalty Bonus.
- G. The customer has the option at any time to change their current term to a longer term (24 months to 36 months) without any early termination fees applicable to the current term plan and without new non-recurring charges applicable to the new longer term. Additions from the Add-On Menu will be covered under the new term. In addition, the new term the customer chooses begins on the service order completion date and is treated as a new term plan period.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)

(C)

8.3 EARLY TERMINATION FEES

A Termination Fee will apply as follows:

- A. The customer terminates the plan before the expiration date.
- B. The term commitment remains in force when an account is moved, superseded, billing name changed, or billing number changed. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the early termination fee.
- C. Customers may not switch to another Company Value Promise term calling plan or Contract. If a customer chooses to switch to a different plan they will be subject to the early termination fee.
- D. With Access Advantage Plus Packages Usage Plan 1 the customers are required to bill a combined average of a least 1000 Minutes of Use (MOU) of IntraLATA Toll and/or Custom 8 minutes per month over the most recent three months to remain on the Access Advantage Plus Packages Plan. If the customer bills less than the required 1000 MOU per month as stated above, the plan will be terminated and early termination fees will apply. (C)
- E. With Access Advantage Plus Packages Usage Plan 2 the customer will be billed a minimum of \$80.00 per month for IntraLATA Toll and/or Custom 8. This minimum charge is in lieu of the required level of MOU per month specified in D. above for Usage Plan 1. (C)
- F. If the customer receives a Loyalty Bonus and terminates their service prior to the end of the subsequent term commitment, they will be billed the full amount of the Loyalty Bonus.
- G. The customer has the option at any time to change their current term to a longer term (24 months to 36 months) without any early termination fees applicable to the current term plan and without new non-recurring charges applicable to the new longer term. Additions from the Add-On Menu will be covered under the new term. In addition, the new term the customer chooses begins on the service order completion date and is treated as a new term plan period.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended. (N)
(N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

8.3 EARLY TERMINATION FEES (cont'd)

A Termination Fee will apply as follows:

- G. Customers may change to a shorter term plan by paying the associated early termination fees with the current term plan.
- H. If the customer discontinues service prior to the end of the term agreement the customer will pay the utility the sum of the recurring monthly charges for the option, plus any additional services from the Add-On Menu and \$100.00 for usage, times the number of months remaining on the term agreement, plus any Loyalty Bonus associated with the current term.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)

(C)

8.3 EARLY TERMINATION FEES (cont'd)

A Termination Fee will apply as follows:

- G. Customers may change to a shorter term plan by paying the associated early termination fees with the current term plan.
- H. If the customer discontinues service prior to the end of the term agreement the customer will pay the utility the sum of the recurring monthly charges for the option, plus any additional services from the Add-On Menu and \$100.00 for usage, times the number of months remaining on the term agreement, plus any Loyalty Bonus associated with the current term.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.4 ACCESS ADVANTAGE PLUS PACKAGES USAGE PLAN**

The Access Advantage Plus Packages Usage Plan consists of Local, ZUM Zone 3, IntraLATA Toll, Direct Dialed Calling Card and Custom 8 usage.

- A. Local usage will be timed in full minute increments. ZUM Zone 3, IntraLATA Toll and Direct Dialed Calling Card usage will be timed in 1 second increments with a minimum of 18 seconds per message. Custom 8 usage will be billed in 1/1000 of hour increments.
- B. Customers who bill over 7,000 MOU monthly including at least 1,000 MOU of combined IntraLATA Toll, and/or Direct Dialed Calling Card and/or Custom 8 will receive a per minute credit for a maximum of 500 minutes depending on actual use. Credit will be applied in arrears.
- C. If, in any month, the customer's usage exceeds 1,000 MOU of IntraLATA Toll and/or Direct Dialed Calling Card, an additional 15% discount off the tariffed usage rate will be automatically applied on that month's bill.
- D. If, in any month, the customer's usage exceeds 1,000 MOU of Custom 8, an additional 15% discount off the tariffed usage rate will be automatically applied on that month's bill.
- E. If, a customer has more lines or trunks than are included in their Access Advantage Plus Packages option on the same Access Advantage Plus Transport, their usage may also be counted towards the 7,000 MOU threshold, as well as the 1,000 MOU threshold as described in B. preceding.
- F. Any calling card service charges will be billed at prevailing tariff rates.
- G. Access Advantage Plus Packages Usage Plan cannot be included in any other Company calling plan or Contract. Other Company calling plans cannot be included as part of the Access Advantage Plus Packages options.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)

(C)

8.4 ACCESS ADVANTAGE PLUS PACKAGES USAGE PLAN

The Access Advantage Plus Packages Usage Plan consists of Local, ZUM Zone 3, IntraLATA Toll, Direct Dialed Calling Card and Custom 8 usage.

- A. Local usage will be timed in full minute increments. ZUM Zone 3, IntraLATA Toll and Direct Dialed Calling Card usage will be timed in 1 second increments with a minimum of 18 seconds per message. Custom 8 usage will be billed in 1/1000 of hour increments.
- B. Customers who bill over 7,000 MOU monthly including at least 1,000 MOU of combined IntraLATA Toll, and/or Direct Dialed Calling Card and/or Custom 8 will receive a per minute credit for a maximum of 500 minutes depending on actual use. Credit will be applied in arrears.
- C. If, in any month, the customer's usage exceeds 1,000 MOU of IntraLATA Toll and/or Direct Dialed Calling Card, an additional 15% discount off the Guidebook usage rate will be automatically applied (C) on that month's bill.
- D. If, in any month, the customer's usage exceeds 1,000 MOU of Custom 8, an additional 15% discount off the Guidebook usage rate will be automatically applied on that month's bill. (C)
- E. If, a customer has more lines or trunks than are included in their Access Advantage Plus Packages option on the same Access Advantage Plus Transport, their usage may also be counted towards the 7,000 MOU threshold, as well as the 1,000 MOU threshold as described in B. preceding.
- F. Any calling card service charges will be billed at prevailing Guidebook rates. (C)
- G. Access Advantage Plus Packages Usage Plan cannot be included in any other Company calling plan or Contract. Other Company calling plans cannot be included as part of the Access Advantage Plus Packages options.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)**8.4 ACCESS ADVANTAGE PLUS PACKAGES USAGE PLAN**

The Access Advantage Plus Packages Usage Plan consists of Local, ZUM Zone 3, IntraLATA Toll and Custom 8 usage. (C)

- A. Local usage will be timed in full minute increments. ZUM Zone 3 and IntraLATA Toll will be timed in 1 second increments with a minimum of 18 seconds per message. Custom 8 usage will be billed in 1/1000 of hour increments. (C)
- B. Customers who bill over 7,000 MOU monthly including at least 1,000 MOU of combined IntraLATA Toll, and/or Custom 8 will receive a per minute credit for a maximum of 500 minutes depending on actual use. Credit will be applied in arrears. (C)
- C. If, in any month, the customer's usage exceeds 1,000 MOU of IntraLATA Toll, an additional 15% discount off the Guidebook usage rate will be automatically applied on that month's bill. (C)
- D. If, in any month, the customer's usage exceeds 1,000 MOU of Custom 8, an additional 15% discount off the Guidebook usage rate will be automatically applied on that month's bill. (C)
- E. If, a customer has more lines or trunks than are included in their Access Advantage Plus Packages option on the same Access Advantage Plus Transport, their usage may also be counted towards the 7,000 MOU threshold, as well as the 1,000 MOU threshold as described in B. preceding. (D)
- F. Access Advantage Plus Packages Usage Plan cannot be included in any other Company calling plan or Contract. Other Company calling plans cannot be included as part of the Access Advantage Plus Packages options.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended.

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.5 RATES AND CHARGES****A. VOICE AND DATA SERVICE PACKAGES¹**

		CURRENT RATES ²	
		24 Months Non-Recurring Charge	Monthly Recurring Charge
1.	Integrated Lines		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Individual/ Multi-Lines Business Lines		
	- Hunting on all lines within the package		
	- One (1) Custom 8 number on a Business Line		
	- Termination within the package		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ²		
		\$1,715.00	\$360.00
2.	Integrated Centrex		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Centrex Lines		
	- One (1) Classic Feature Package on all lines within the package		
	- One (1) Custom 8 number on a Centrex Line		
	- Termination within the package		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ²		
		1,416.00	375.00

/1/ Access Advantage Plus Transport, Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/2/ Usage rates apply in addition to listed recurring charges.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/3/} (cont'd)

(C)

8.5 RATES AND CHARGES**A. VOICE AND DATA SERVICE PACKAGES^{/1/}**

	CURRENT RATES ^{/2/}	
	24 Months Non-Recurring Charge	Monthly Recurring Charge
1. Integrated Lines		
- Access Advantage Plus Transport (24 channel capacity)		
- Twelve (12) Access Advantage Plus Individual/ Multi-Lines Business Lines		
- Hunting on all lines within the package		
- One (1) Custom 8 number on a Business Line		
- Termination within the package		
- Caller ID on all lines within the package		
- Access Advantage Plus Packages Usage Plan ^{/2/}	\$1,715.00	\$360.00
2. Integrated Centrex		
- Access Advantage Plus Transport (24 channel capacity)		
- Twelve (12) Access Advantage Plus Centrex Lines		
- One (1) Classic Feature Package on all lines within the package		
- One (1) Custom 8 number on a Centrex Line		
- Termination within the package		
- Caller ID on all lines within the package		
- Access Advantage Plus Packages Usage Plan ^{/2/}	1,416.00	375.00

/1/ Access Advantage Plus Transport, Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/2/ Usage rates apply in addition to listed recurring charges.

/3/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

8.5 RATES AND CHARGES (cont'd)

A. VOICE AND DATA SERVICE PACKAGES⁴ (cont'd)

	CURRENT RATES ²	
	24 Months Non-Recurring Charge	Monthly Recurring Charge
3. Integrated Trunks		
- Access Advantage Plus Transport (24 channel capacity)		
- Twelve (12) Access Advantage Plus Private Branch (PBX) Assured Trunks ¹ and/or		
- Access Advantage Plus DID Trunks		
- Hunting on all trunks within the package		
- One (1) Custom 8 number on a Business Line		
- Termination within the package		
- Caller ID on all lines within the package ³		
- Access Advantage Plus Packages Usage Plan ²	\$1,715.00	\$360.00

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Usage rates apply in addition to listed recurring charges.

/3/ Not available on DID Trunks.

/4/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/5/} (cont'd)

(C)

8.5 RATES AND CHARGES (cont'd)**A. VOICE AND DATA SERVICE PACKAGES^{/4/} (cont'd)**

	CURRENT RATES ^{/2/}	
	24 Months Non-Recurring Charge	Monthly Recurring Charge
3. Integrated Trunks		
- Access Advantage Plus Transport (24 channel capacity)		
- Twelve (12) Access Advantage Plus Private Branch (PBX) Assured Trunks ^{/1/} and/or		
- Access Advantage Plus DID Trunks		
- Hunting on all trunks within the package		
- One (1) Custom 8 number on a Business Line		
- Termination within the package		
- Caller ID on all lines within the package ^{/3/}		
- Access Advantage Plus Packages Usage Plan ^{/2/}	\$1,715.00	\$360.00

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Usage rates apply in addition to listed recurring charges.

/3/ Not available on DID Trunks.

/4/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/5/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.5 RATES AND CHARGES (cont'd)****B. VOICE ONLY SERVICE PACKAGES¹**

		<u>CURRENT RATES²</u>	
		<u>24 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
1.	Lines		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Individual/ Multi-Line Business Lines		
	- Hunting on all lines within the option		
	- One (1) Custom 8 number on a Business Line		
	- Termination within the option		
	- Caller ID on all lines within the option		
	- Access Advantage Plus Packages Usage Plan ²	\$1,340.00	\$385.00
2.	Centrex		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Centrex Lines		
	- One (1) Classic Feature Package on all lines within the option		
	- One (1) Custom 8 number on a Centrex Line		
	- Termination within the option		
	- Caller ID on all lines within the option		
	- Access Advantage Plus Packages Usage Plan ²	\$1,340.00	\$400.00
/1/	Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.		
/2/	Usage rates apply in addition to listed recurring charges.		

8. ACCESS ADVANTAGE PLUS PACKAGES^{/3/} (cont'd)

(C)

8.5 RATES AND CHARGES (cont'd)**B. VOICE ONLY SERVICE PACKAGES^{/1/}**

		<u>CURRENT RATES^{/2/}</u>	
		<u>24 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
1.	Lines		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Individual/ Multi-Line Business Lines		
	- Hunting on all lines within the option		
	- One (1) Custom 8 number on a Business Line		
	- Termination within the option		
	- Caller ID on all lines within the option		
	- Access Advantage Plus Packages Usage Plan ^{/2/}	\$1,340.00	\$385.00
2.	Centrex		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Centrex Lines		
	- One (1) Classic Feature Package on all lines within the option		
	- One (1) Custom 8 number on a Centrex Line		
	- Termination within the option		
	- Caller ID on all lines within the option		
	- Access Advantage Plus Packages Usage Plan ^{/2/}	\$1,340.00	\$400.00

/1/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/2/ Usage rates apply in addition to listed recurring charges.

/3/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.5 RATES AND CHARGES (cont'd)****B. VOICE ONLY SERVICE PACKAGES⁴ (cont'd)**

		CURRENT RATES ²	
		24 Months Non-Recurring Charge	Monthly Rates
3. Trunk			
- Access Advantage Plus Transport (24 channel capacity)			
- Twelve (12) Access Advantage Plus Private Branch (PBX) Trunks ¹ and/or			
- Access Advantage Plus DID Trunks			
- Hunting on all trunks within the package			
- One (1) Custom 8 number on a Business Line			
- Termination within the package			
- Caller ID on all lines within the package ³			
- Access Advantage Plus Packages Usage Plan ²			
		\$1,340.00	\$385.00

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Usage rates apply in addition to listed recurring charges.

/3/ Not available on DID Trunks.

/4/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/5/} (cont'd)

(C)

8.5 RATES AND CHARGES (cont'd)**B. VOICE ONLY SERVICE PACKAGES^{/4/} (cont'd)**

	CURRENT RATES ^{/2/}	
	24 Months Non-Recurring Charge	Monthly Rates
3. Trunk		
- Access Advantage Plus Transport (24 channel capacity)		
- Twelve (12) Access Advantage Plus Private Branch (PBX) Trunks ^{/1/} and/or		
- Access Advantage Plus DID Trunks		
- Hunting on all trunks within the package		
- One (1) Custom 8 number on a Business Line		
- Termination within the package		
- Caller ID on all lines within the package ^{/3/}		
- Access Advantage Plus Packages Usage Plan ^{/2/}		
	\$1,340.00	\$385.00

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Usage rates apply in addition to listed recurring charges.

/3/ Not available on DID Trunks.

/4/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/5/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.5 RATES AND CHARGES (cont'd)****C. VOICE AND DATA SERVICE PACKAGES¹**

		<u>CURRENT RATES²</u>	
		<u>36 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
1.	Integrated Lines		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Individual/ Multi-Line Business Lines		
	- Hunting on all lines within the package		
	- One (1) Custom 8 number on a Business Line		
	- Termination within the option		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ²	NO	\$360.00
2.	Integrated Centrex		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Centrex Lines		
	- One (1) Classic Feature Package on all lines within the option		
	- One (1) Custom 8 number on a Centrex Line		
	- Termination within the option		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ²	NO	360.00

/1/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/2/: Usage rates apply in addition to listed recurring charges.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/3/} (cont'd)

(C)

8.5 RATES AND CHARGES (cont'd)**C. VOICE AND DATA SERVICE PACKAGES^{/1/}**

		<u>CURRENT RATES^{/2/}</u>	
		<u>36 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
1.	Integrated Lines		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Individual/ Multi-Line Business Lines		
	- Hunting on all lines within the package		
	- One (1) Custom 8 number on a Business Line		
	- Termination within the option		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ^{/2/}		
		NO	\$360.00
2.	Integrated Centrex		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Centrex Lines		
	- One (1) Classic Feature Package on all lines within the option		
	- One (1) Custom 8 number on a Centrex Line		
	- Termination within the option		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ^{/2/}		
		NO	360.00

/1/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/2/ Usage rates apply in addition to listed recurring charges.

/3/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

8.5 RATES AND CHARGES (cont'd)

C. VOICE AND DATA SERVICE PACKAGES⁴ (cont'd)

	<u>CURRENT RATES²</u>	
	<u>36 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
3. Integrated Trunks		
- Access Advantage Plus Transport (24 channel capacity)		
- Twelve (12) Access Advantage Plus (PBX) Trunks ¹ and/or		
- Access Advantage Plus DID Trunks		
- Hunting on all trunks within the package		
- One (1) Custom 8 number on a Business Line		
- Termination within the packages		
- Caller ID on all lines within the package ³		
- Access Advantage Plus Packages Usage Plan ²		
	NO	\$360.00

/1/ In-Only, Out-Only, or 2-way Trunks.
/2/ Usage rates apply in addition to listed recurring charges.
/3/ Not available on DID Trunks.
/4/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/5/} (cont'd)

(C)

8.5 RATES AND CHARGES (cont'd)**C. VOICE AND DATA SERVICE PACKAGES^{/4/} (cont'd)**

	<u>CURRENT RATES^{/2/}</u>	
	<u>36 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
3. Integrated Trunks		
- Access Advantage Plus Transport (24 channel capacity)		
- Twelve (12) Access Advantage Plus (PBX) Trunks ^{/1/} and/or		
- Access Advantage Plus DID Trunks		
- Hunting on all trunks within the package		
- One (1) Custom 8 number on a Business Line		
- Termination within the packages		
- Caller ID on all lines within the package ^{/3/}		
- Access Advantage Plus Packages Usage Plan ^{/2/}		
	NO	\$360.00

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Usage rates apply in addition to listed recurring charges.

/3/ Not available on DID Trunks.

/4/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/5/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.5 RATES AND CHARGES (cont'd)****C. VOICE AND DATA SERVICE PACKAGES¹**

		<u>CURRENT RATES²</u>	
		<u>36 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
4.	Integrated Lines		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Individual/ Multi-Line Business Lines		
	- Hunting on all lines within the package		
	- One (1) Custom 8 number on a Business Line		
	- Termination within the option		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ²	NO	\$360.00
5.	Integrated Centrex		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Centrex Lines		
	- One (1) Classic Feature Package on all lines within the option		
	- One (1) Custom 8 number on a Centrex Line		
	- Termination within the option		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ²	NO	360.00

/1/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/2/ Usage rates apply in addition to listed recurring charges.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/3/} (cont'd)

(C)

8.5 RATES AND CHARGES (cont'd)**C. VOICE AND DATA SERVICE PACKAGES^{/1/}**

		<u>CURRENT RATES^{/2/}</u>	
		<u>36 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
4.	Integrated Lines		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Individual/ Multi-Line Business Lines		
	- Hunting on all lines within the package		
	- One (1) Custom 8 number on a Business Line		
	- Termination within the option		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ^{/2/}		
		NO	\$360.00
5.	Integrated Centrex		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Centrex Lines		
	- One (1) Classic Feature Package on all lines within the option		
	- One (1) Custom 8 number on a Centrex Line		
	- Termination within the option		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ^{/2/}		
		NO	360.00

/1/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/2/ Usage rates apply in addition to listed recurring charges.

/3/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

8.5 RATES AND CHARGES (cont'd)

C. VOICE AND DATA SERVICE PACKAGES⁴ (cont'd)

	<u>CURRENT RATES²</u>	
	<u>36 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
6. Integrated Trunks		
- Access Advantage Plus Transport (24 channel capacity)		
- Twelve (12) Access Advantage Plus Private Branch (PBX) Trunks ¹ and/or		
- Access Advantage Plus DID Trunks		
- Hunting on all trunks within the package		
- One (1) Custom 8 number on a Business Line		
- Termination within the packages		
- Caller ID on all lines within the package ³		
- Access Advantage Plus Packages Usage Plan ²		
	NO	\$360.00

/1/ In-Only, Out-Only, or 2-way Trunks.
/2/ Usage rates apply in addition to listed recurring charges.
/3/ Not available on DID Trunks.
/4/ Access Advantage Plus Transport, Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/5/} (cont'd)

(C)

8.5 RATES AND CHARGES (cont'd)**C. VOICE AND DATA SERVICE PACKAGES^{/4/} (cont'd)**

	<u>CURRENT RATES^{/2/}</u>	
	<u>36 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
6. Integrated Trunks		
- Access Advantage Plus Transport (24 channel capacity)		
- Twelve (12) Access Advantage Plus Private Branch (PBX) Trunks ^{/1/} and/or		
- Access Advantage Plus DID Trunks		
- Hunting on all trunks within the package		
- One (1) Custom 8 number on a Business Line		
- Termination within the packages		
- Caller ID on all lines within the package ^{/3/}		
- Access Advantage Plus Packages Usage Plan ^{/2/}		
	NO	\$360.00

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Usage rates apply in addition to listed recurring charges.

/3/ Not available on DID Trunks.

/4/ Access Advantage Plus Transport, Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/5/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.5 RATES AND CHARGES (cont'd)****D. VOICE ONLY SERVICE PACKAGES¹**

		<u>CURRENT RATES²</u>	
		<u>36 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
1.	Lines		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Individual/ Multi-Line Business Lines		
	- Hunting on all lines within the package		
	- One (1) Custom 8 number on a Business Line		
	- Termination within the package		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ²		
		NO	\$385.00
2.	Centrex		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Centrex Lines		
	- One (1) Classic Feature Package on all lines within the package		
	- One (1) Custom 8 number on a Centrex Line		
	- Termination within the package		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ²		
		NO	400.00
/1/	Access Advantage Plus Integrated Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.		
/2/	Usage rates apply in addition to listed recurring charges.		

8. ACCESS ADVANTAGE PLUS PACKAGES^{/3/} (cont'd)

(C)

8.5 RATES AND CHARGES (cont'd)**D. VOICE ONLY SERVICE PACKAGES^{/1/}**

		<u>CURRENT RATES^{/2/}</u>	
		<u>36 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
1.	Lines		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Individual/ Multi-Line Business Lines		
	- Hunting on all lines within the package		
	- One (1) Custom 8 number on a Business Line		
	- Termination within the package		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ^{/2/}	NO	\$385.00
2.	Centrex		
	- Access Advantage Plus Transport (24 channel capacity)		
	- Twelve (12) Access Advantage Plus Centrex Lines		
	- One (1) Classic Feature Package on all lines within the package		
	- One (1) Custom 8 number on a Centrex Line		
	- Termination within the package		
	- Caller ID on all lines within the package		
	- Access Advantage Plus Packages Usage Plan ^{/2/}	NO	400.00

/1/ Access Advantage Plus Integrated Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/2/ Usage rates apply in addition to listed recurring charges.

/3/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.5 RATES AND CHARGES (cont'd)****D. VOICE ONLY SERVICE PACKAGES³ (cont'd)**

	<u>CURRENT RATES²</u>	
	<u>36 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
3. Trunks		
- Access Advantage Plus Transport 24 channel capacity)		
- Twelve (12) Access Advantage Plus (PBX) Trunks and/or		
- Access Advantage Plus DID Trunks ¹		
- Hunting on all trunks within the package		
- One (1) Custom 8 number on a Business Line		
- Termination within the package		
- Caller ID on all lines within the package		
- Access Advantage Plus Packages Usage Plan ²		
	NO	\$385.00

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Usage rates apply in addition to listed recurring charges.

/3/: Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/4/} (cont'd)

(C)

8.5 RATES AND CHARGES (cont'd)**D. VOICE ONLY SERVICE PACKAGES^{/3/} (cont'd)**

	<u>CURRENT RATES^{/2/}</u>	
	<u>36 Months Non-Recurring Charge</u>	<u>Monthly Rates</u>
3. Trunks		
- Access Advantage Plus Transport (24 channel capacity)		
- Twelve (12) Access Advantage Plus (PBX) Trunks and/or		
- Access Advantage Plus DID Trunks ^{/1/}		
- Hunting on all trunks within the package		
- One (1) Custom 8 number on a Business Line		
- Termination within the package		
- Caller ID on all lines within the package		
- Access Advantage Plus Packages Usage Plan ^{/2/}		
	NO	\$385.00

/1/ In-Only, Out-Only, or 2-way Trunks.

/2/ Usage rates apply in addition to listed recurring charges.

/3/ Access Advantage Plus Transport, Integrated Lines, Integrated Centrex and Integrated Trunks are described herein, preceding; Custom 8 is described in this Guidebook, Part 10, Section 1; Classic Feature Package is described in this Guidebook, Part 5, Section 1; Caller ID is described in California Guidebook Part 7, Section 2 and Hunting is described in California Guidebook Part 6, Section 9.

/4/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N)
and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.5 RATES AND CHARGES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Access Advantage Plus Packages Usage Plan 1 (minimum charge)	NO	NO
Access Advantage Plus Packages Usage Plan 2 (minimum charge)	NO	\$80.00

E. ACCESS ADVANTAGE PLUS PACKAGES USAGE PLAN

Threshold MOU	Local	ZUM Zone 3	Threshold MOU	IntraLATA Toll & Direct Dialed Calling Card	Threshold MOU	Custom 8
≤7000	\$0.014	\$0.034	≤1000	\$0.062	≤1000	\$0.062
>7000	\$0.014	\$0.034	>1000	15% Discount	>1000	15% Discount

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
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Add-On Menu²

Services that can be added to options as
specified in G20.1.1 preceding.

• AA Plus Individual/Multi-Line Business Lines	RR ¹	RR ¹
• AA Plus Centrex Lines	RR ¹	RR ¹
• AA Plus PBX Trunks	RR ¹	RR ¹
• AA Plus DID Trunks	RR ¹	RR ¹
• Centrex Classic Feature Package	RR ¹	RR ¹
• Custom 8 number on a business line termination	RR ¹	RR ¹
• Hunting	RR ¹	RR ¹
• Caller ID	RR ¹	RR ¹
• Voice Grade Service (VG 32, 33 & 36)	RR ¹	RR ¹
• ADN	RR ¹	RR ¹

/1/ Rates and charges for add on lines and features are set forth herein (Part 9, Section 3) and in California Out of Territory Guidebook Part 4, Section 1; Part 5, Section 1; Part 7, Section 5; Part 8, Section 2; Part 21, Section 2 and in California Guidebook Part 6, Section 7.

/2/ Monthly credits for bonus minutes will be awarded if in any month, Customer bill 7,000 MOU and a minimum of 1,000 of these minutes are IntraLATA Toll, Direct Dialed Calling Card, or Custom 8. Credits will be awarded for any MOU between 7,000 and 7,499 at a Weighted average rate of \$0.021 per minute.

8. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)**8.5 RATES AND CHARGES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Access Advantage Plus Packages Usage Plan 1 (minimum charge)	NO	NO
Access Advantage Plus Packages Usage Plan 2 (minimum charge)	NO	\$80.00

E. ACCESS ADVANTAGE PLUS PACKAGES USAGE PLAN

Threshold MOU	Local	ZUM Zone 3	Threshold MOU	IntraLATA Toll & Direct Dialed Calling Card	Threshold MOU	Custom 8
≤7000	\$0.014	\$0.034	≤1000	\$0.062	≤1000	\$0.062
>7000	\$0.014	\$0.034	>1000	15% Discount	>1000	15% Discount

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
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Add-On Menu²

Services that can be added to options as specified in G20.1.1 preceding.

• AA Plus Individual/Multi-Line Business Lines	RR ¹	RR ¹
• AA Plus Centrex Lines	RR ¹	RR ¹
• AA Plus PBX Trunks	RR ¹	RR ¹
• AA Plus DID Trunks	RR ¹	RR ¹
• Centrex Classic Feature Package	RR ¹	RR ¹
• Custom 8 number on a business line termination	RR ¹	RR ¹
• Hunting	RR ¹	RR ¹
• Caller ID	RR ¹	RR ¹
• Voice Grade Service (VG 32, 33 & 36)	RR ¹	RR ¹
• ADN	RR ¹	RR ¹

/1/ Rates and charges for add on lines and features are set forth herein (Part 9, Section 3) and in California Out of Territory Guidebook Part 4, Section 1; Part 5, Section 1; Part 7, Section 5; Part 8, Section 2; Part 15, Section 3 and in California Guidebook Part 6, Section 7. (C)

/2/ Monthly credits for bonus minutes will be awarded if in any month, Customer bill 7,000 MOU and a minimum of 1,000 of these minutes are IntraLATA Toll, Direct Dialed Calling Card, or Custom 8. Credits will be awarded for any MOU between 7,000 and 7,499 at a Weighted average rate of \$0.021 per minute.

8. ACCESS ADVANTAGE PLUS PACKAGES^{/3/} (cont'd)

(C)

8.5 RATES AND CHARGES (cont'd)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Access Advantage Plus Packages Usage Plan 1 (minimum charge)	NO	NO
Access Advantage Plus Packages Usage Plan 2 (minimum charge)	NO	\$80.00

E. ACCESS ADVANTAGE PLUS PACKAGES USAGE PLAN

Threshold MOU	Local	ZUM Zone 3	Threshold MOU	IntraLATA Toll & Direct Dialed Calling Card	Threshold MOU	Custom 8
≤7000	\$0.014	\$0.034	≤1000	\$0.062	≤1000	\$0.062
>7000	\$0.014	\$0.034	>1000	15% Discount	>1000	15% Discount

Add-On Menu^{/2/}

Services that can be added to options as
specified in G20.1.1 preceding.

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
• AA Plus Individual/Multi-Line Business Lines	RR ^{/1/}	RR ^{/1/}
• AA Plus Centrex Lines	RR ^{/1/}	RR ^{/1/}
• AA Plus PBX Trunks	RR ^{/1/}	RR ^{/1/}
• AA Plus DID Trunks	RR ^{/1/}	RR ^{/1/}
• Centrex Classic Feature Package	RR ^{/1/}	RR ^{/1/}
• Custom 8 number on a business line termination	RR ^{/1/}	RR ^{/1/}
• Hunting	RR ^{/1/}	RR ^{/1/}
• Caller ID	RR ^{/1/}	RR ^{/1/}
• Voice Grade Service (VG 32, 33 & 36)	RR ^{/1/}	RR ^{/1/}
• ADN	RR ^{/1/}	RR ^{/1/}

/1/ Rates and charges for add on lines and features are set forth herein (Part 9, Section 3) and in California Out of Territory Guidebook Part 4, Section 1; Part 5, Section 1; Part 7, Section 5; Part 8, Section 2; Part 15, Section 3 and in California Guidebook Part 6, Section 7.

/2/ Monthly credits for bonus minutes will be awarded if in any month, Customer bill 7,000 MOU and a minimum of 1,000 of these minutes are IntraLATA Toll, Direct Dialed Calling Card, or Custom 8. Credits will be awarded for any MOU between 7,000 and 7,499 at a Weighted average rate of \$0.021 per minute.

/3/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, (N) and existing term plans may not be renewed or extended. (N)

8. ACCESS ADVANTAGE PLUS PACKAGES^{/3/} (cont'd)**8.5 RATES AND CHARGES (cont'd)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Access Advantage Plus Packages Usage Plan 1 (minimum charge)	NO	NO
Access Advantage Plus Packages Usage Plan 2 (minimum charge)	NO	\$80.00

E. ACCESS ADVANTAGE PLUS PACKAGES USAGE PLAN

Threshold MOU	Local	ZUM Zone 3	Threshold MOU	IntraLATA Toll	Threshold MOU	Custom 8	(C) (C)
≤7000	\$0.014	\$0.034	≤1000	\$0.062	≤1000	\$0.062	
>7000	\$0.014	\$0.034	>1000	15% Discount	>1000	15% Discount	

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
<u>Add-On Menu^{/2/}</u> Services that can be added to options as specified in G20.1.1 preceding.		
• AA Plus Individual/Multi-Line Business Lines	RR ^{/1/}	RR ^{/1/}
• AA Plus Centrex Lines	RR ^{/1/}	RR ^{/1/}
• AA Plus PBX Trunks	RR ^{/1/}	RR ^{/1/}
• AA Plus DID Trunks	RR ^{/1/}	RR ^{/1/}
• Centrex Classic Feature Package	RR ^{/1/}	RR ^{/1/}
• Custom 8 number on a business line termination	RR ^{/1/}	RR ^{/1/}
• Hunting	RR ^{/1/}	RR ^{/1/}
• Caller ID	RR ^{/1/}	RR ^{/1/}
• Voice Grade Service (VG 32, 33 & 36)	RR ^{/1/}	RR ^{/1/}
• ADN	RR ^{/1/}	RR ^{/1/}

/1/ Rates and charges for add on lines and features are set forth herein (Part 9, Section 3) and in California Out of Territory Guidebook Part 4, Section 1; Part 5, Section 1; Part 7, Section 5; Part 8, Section 2; Part 15, Section 3 and in California Guidebook Part 6, Section 7.

/2/ Monthly credits for bonus minutes will be awarded if in any month, Customer bill 7,000 MOU and a minimum of 1,000 of these minutes are IntraLATA Toll, or Custom 8. Credits will be awarded for any MOU between 7,000 and 7,499 at a Weighted average rate of \$0.021 per minute. (C)

/3/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended.