

1. MISCELLANEOUS EXCHANGE SERVICES (cont'd)**1.2. NUMBER RETENTION SERVICE¹(cont'd)****C. REGULATIONS**

1. NRS is offered on changes from Business Service or equivalent, PBX Trunk Service or equivalent, or Centrex Service or equivalent to Centrex Service, PBX DID-equipped Trunk Service, Supertrunk Service, or Primary Rate ISDN Service if a number change is required when:
 - a customer's existing service has telephone numbers in different prefixes and the customer wants to add these numbers to a new or existing service.
2. NRS is not provided with Foreign Exchange Service, Foreign District Area Service and Foreign Prefix Service as set forth in California Guidebook Part 4, Section 3.
3. NRS is offered on changes from Centrex Service, Primary Rate ISDN, Supertrunk, or PBX DID-equipped Trunk Service to Individual Business Service, PBX DID-equipped Trunk Service, or Centrex Service if a number change is required.
4. NRS is offered on changes between Centrex Service and Business Trunk Line Service - DID equipped if a number change is required when:
 - a customer has and wants to retain less than 20 sequential telephone numbers.
 - a customer will be served from a different prefix from a different Local Exchange Carrier.
5. Rates and Charges for NRS are in addition to all other applicable rates and charges.
6. NRS may only be offered where the customer's retained number and terminating number are in the Company's exchange where the customer's service was previously received and service is physically provided from the Company's wire center serving that exchange.
7. The terminating telephone number may be changed at the customer's request at the charges for a change of telephone number as shown in California Guidebook Part 3, Section 1.

NOTE 1: Frozen/Grandfathered Number Retention Service pending CPUC Resolution. See California Guidebook Part 2, Section 1 – Definitions.

1. MISCELLANEOUS EXCHANGE SERVICES (cont'd)**1.2. NUMBER RETENTION SERVICE¹(cont'd)****C. REGULATIONS**

1. NRS is offered on changes from Business Service or equivalent, PBX Trunk Service or equivalent, or Centrex Service or equivalent to Centrex Service, PBX DID-equipped Trunk Service, Supertrunk® Service, or Primary Rate ISDN Service if a number change is required when: (C)
 - a customer's existing service has telephone numbers in different prefixes and the customer wants to add these numbers to a new or existing service.
2. NRS is not provided with Foreign Exchange Service, Foreign District Area Service and Foreign Prefix Service as set forth in California Guidebook Part 4, Section 3.
3. NRS is offered on changes from Centrex Service, Primary Rate ISDN, Supertrunk®, or PBX DID-equipped Trunk Service to Individual Business Service, PBX DID-equipped Trunk Service, or Centrex Service if a number change is required. (C)
4. NRS is offered on changes between Centrex Service and Business Trunk Line Service - DID equipped if a number change is required when:
 - a customer has and wants to retain less than 20 sequential telephone numbers.
 - a customer will be served from a different prefix from a different Local Exchange Carrier.
5. Rates and Charges for NRS are in addition to all other applicable rates and charges.
6. NRS may only be offered where the customer's retained number and terminating number are in the Company's exchange where the customer's service was previously received and service is physically provided from the Company's wire center serving that exchange.
7. The terminating telephone number may be changed at the customer's request at the charges for a change of telephone number as shown in California Guidebook Part 3, Section 1.

NOTE 1: Frozen/Grandfathered Number Retention Service pending CPUC Resolution. See California Guidebook Part 2, Section 1 – Definitions.

1. MISCELLANEOUS EXCHANGE SERVICES (cont'd)

1.2. NUMBER RETENTION SERVICE¹ (cont'd)

C. REGULATIONS (cont'd)

8. If the customer disconnects Number Retention Service, the retained telephone number associated with NRS may be changed to Individual Business Access Line Service, Business Access Trunk Line Service, Centrex, PRI, or Supertrunk at the customer's request at new installation charges as shown in this Schedule.
9. Listings in the directory serving the exchange in which the NRS service is located will be furnished as set forth in California Guidebook Part 4, Section 5 and California Guidebook Part 12, Section 1.
10. Number Retention Service may not be provided with 800 Service.
11. Customers subscribing to Centrex Service or Business Trunk Line Service - DID equipped, whose numbers are assigned out of the unique numbering blocks may keep their retained number(s) for a period of 12 months. At the discretion of the Company, the NRS may be discontinued, depending on facilities and operating conditions, after the 12 month period.
12. NRS is available where facilities and operating conditions permit.
13. NRS may be offered to an end user of the Company, provided that all other requirements of this tariff are met, when the end user customer of the Company subscribes to Joint User Service described in the California Out of Territory Guidebook Part 4, Section 5, with respect to business service provided to another customer of the Company, and wishes to retain the existing Company telephone number(s).
14. NRS may be offered to an end user customer of the Company, provided that all other requirements of this tariff are met, and all the following conditions exist:
 - a. the end user customer of the Company currently subscribes to Joint User Service described in the California Out of Territory Guidebook Part 4, Section 5, with respect to business service provided to another customer of the Company, as stated in 13. preceding, and
 - b. wishes to subscribe to a different Joint User Service with respect to business service provided to another customer of the Company, and

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1. MISCELLANEOUS EXCHANGE SERVICES (cont'd)

1.2. NUMBER RETENTION SERVICE^{/1/} (cont'd)

C. REGULATIONS (cont'd)

8. If the customer disconnects Number Retention Service, the retained telephone number associated with NRS may be changed to Individual Business Access Line Service, Business Access Trunk Line Service, Centrex, PRI, or Supertrunk® at the customer's request at new installation charges as shown in this Schedule. (C)

9. Listings in the directory serving the exchange in which the NRS service is located will be furnished as set forth in California Guidebook Part 4, Section 5 and California Guidebook Part 12, Section 1.

10. Number Retention Service may not be provided with 800 Service.

11. Customers subscribing to Centrex Service or Business Trunk Line Service - DID equipped, whose numbers are assigned out of the unique numbering blocks may keep their retained number(s) for a period of 12 months. At the discretion of the Company, the NRS may be discontinued, depending on facilities and operating conditions, after the 12 month period.

12. NRS is available where facilities and operating conditions permit.

13. NRS may be offered to an end user of the Company, provided that all other requirements of this tariff are met, when the end user customer of the Company subscribes to Joint User Service described in the California Out of Territory Guidebook Part 4, Section 5, with respect to business service provided to another customer of the Company, and wishes to retain the existing Company telephone number(s).

14. NRS may be offered to an end user customer of the Company, provided that all other requirements of this tariff are met, and all the following conditions exist:

- a. the end user customer of the Company currently subscribes to Joint User Service described in the California Out of Territory Guidebook Part 4, Section 5, with respect to business service provided to another customer of the Company, as stated in 13. preceding, and
- b. wishes to subscribe to a different Joint User Service with respect to business service provided to another customer of the Company, and

/1/ Frozen/Grandfathered Number Retention Service pending CPUC Resolution. See California Guidebook Part 2, Section 1 – Definitions. (C)