

1. CUSTOM 8 TOLL-FREE SERVICES^{/1}**A. TERMS AND CONDITIONS**

1. All terms and conditions relating to the individual service offerings found in this Guidebook schedule as specified on the list of services (Part 2, Section 2 preceding) can be found in the Tariff or Guidebook schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this Guidebook.
2. All rates and charges may be adjusted at a later date.
3. Limited Offering Service. Existing Custom 8 services will continue to be furnished to existing customers. The Company will not provide new service. Customers may change their Point-to-Number (PTN) on their existing Custom 8 service but cannot make any other change to their service.

B. RATES AND CHARGES

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|--|----------------------------|---------------------|-------------|
| 1. CUSTOM 8 ON A REGULAR BUSINESS LINE | | | |
| - Custom 8, per 8XX number | \$28.50 | \$70.00 (I) | W8B+T |
| 2. DEDICATED ACCESS LINE | | | |
| - Custom 8, per line | 66.49 | 19.00 | W8B++ |
| 3. DIGITAL 8 | NO | NO | DGTL8 |

/1/ Limited Offering Service effective September 5, 2007. See 1.A.3.following.

1. CUSTOM 8 TOLL-FREE SERVICES^{/1/} (cont'd)

B. RATES AND CHARGES (cont'd)

4. USAGE CHARGES

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in 1.B.1 and 1.B.2 preceding.

a. Set up Charge

Charge

- Per completed message on Custom 8

NO

b. Hours of Usage^{/2/}

Usage charges are based on time of day, day of week and total hours used in the billing period. The sum of hours in all three rate periods determines the applicable usage threshold level. The applicable rates apply to all Custom 8 service associated with a specific telephone number, rounded to the nearest one-tenth of an hour.

Rate GroupRate Period

- Monday thru Friday, 8:00 a.m. to 5:00 p.m.^{/3/}
- Monday thru Friday, 5:00 p.m. to 11:00 p.m.^{/3/}
- Monday thru Friday, Weekends and Holidays listed in Part 9, Section 1 of this Guidebook
11:00 p.m. to 8:00 a.m.^{/3/}

1

2

3

/1/ Limited Offering Service effective September 5, 2007. See 1.A.3. preceding.

/2/ Charges for messages beginning in one time period and completing in the other time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.

/3/ To, but not including.

1. CUSTOM 8 TOLL-FREE SERVICES^{/1/} (cont'd)

B. RATES AND CHARGES (cont'd)

4. USAGE CHARGES (cont'd)

| <u>Custom 8</u> | <u>Usage Thresholds</u> | <u>Rate Group B^{/2/}</u> | | |
|----------------------|-------------------------|-----------------------------------|----------|---------|
| - Custom 8, per hour | less than 10 hrs. | \$27.50 | <u>1</u> | \$27.50 |
| | minimum 10 hrs. | 27.50 | <u>2</u> | 27.50 |
| | minimum 25 hrs. | 27.50 | <u>2</u> | 27.50 |
| | minimum 50 hrs. | 27.50 | <u>2</u> | 27.50 |
| | minimum 100 hrs. | 27.50 | <u>2</u> | 27.50 |
| | minimum 150 hrs. | 27.50 | <u>2</u> | 27.50 |
| | minimum 250 hrs. | 27.50 | <u>2</u> | 27.50 |
| | minimum 500 hrs. | 27.50 | <u>2</u> | 27.50 |
| | minimum 1,000 hrs. | 27.50 | <u>2</u> | 27.50 |
| | minimum 1,750 hrs. | 27.50 | <u>2</u> | 27.50 |
| | minimum 2,500 hrs. | 27.50 | <u>2</u> | 27.50 |
| | minimum 3,500 hrs. | 27.50 | <u>2</u> | 27.50 |
| | minimum 5,000 hrs. | 27.50 | <u>2</u> | 27.50 |

/1/ Limited Offering Service effective September 5, 2007. See 1.A.3. preceding.

/2/ The sum of the total hours in each rate period will determine the appropriate rate group to be applied.

1. CUSTOM 8 TOLL-FREE SERVICES^{/1} (cont'd)**B. RATES AND CHARGES (cont'd)****5. OPTIONAL FEATURES ON CUSTOM 8**

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|--|----------------------------|---------------------|-------------|
| a. Call Handling and Destination Feature | | | |
| Initial establishment of routing arrangement | | | |
| - Per 8XX number | \$ 142.49 | NO | VCH |
| Change requested in routing arrangement | | | |
| - Per 8XX number | 94.99 | NO | CCH |
| Alternate Routing arrangement/update | | | |
| - Per 8XX number | NO | NO | VEM |
| b. Call Data Sample | | | |
| Initial establishment of sample | | | |
| - Per order | NO | NO | VDR |
| - Subsequent copies, per order | 142.49 | NO | VDR |
| c. Call Data Summary Reports | | | |
| Copies of the Report | | | |
| - Per copy | 47.50 | NO | VSR |

^{/1}/ Limited Offering Service effective September 5, 2007. See 1.A.3 preceding.

1. CUSTOM 8 TOLL-FREE SERVICES^{/1} (cont'd)**B. RATES AND CHARGES (cont'd)****5. OPTIONAL FEATURES ON CUSTOM 8 (cont'd)****d. Raw Data Call Sample Reports****Copies of the Report**

| | | | |
|---------------------|----------|----|---------|
| - Per copy | \$ 47.50 | NO | VRP |
| - Paper copies | 142.49 | NO | VRM (C) |
| - Electronic format | | | |

e. Custom 8 Directory Assistance Listing

| | | | |
|----------------------------------|----|-----------------------|-------|
| - Per Custom 8 number/California | NO | \$ 5.22 ^{/2} | NDLC8 |
| - Per Custom 8 number/Nationwide | NO | 13.30 ^{/2} | NDLUS |

f. Billing Account Group (BAG)

| | | | |
|--|------|------|-------|
| - Per BAG control account | NO | NO | CBGCA |
| - Per individual Custom 8 account in BAG | 9.50 | 7.12 | CBG |

^{/1}/ Limited Offering Service effective September 5, 2007. See 1.A.3 preceding.^{/2}/ Custom 8 Directory Assistance Listing monthly charges are waived if the customer's billed Custom 8 usage is \$100 or greater in that month.

2. EASY 8 TOLL-FREE SERVICE – BUSINESS^{/1/}**A. TERMS AND CONDITIONS**

1. All terms and conditions relating to the service offerings found in this Guidebook as specified on the List of Services (Part 2, Section 2 preceding) can be found in the Guidebook or tariff schedule indicated next to the provisions of service from this Guidebook.
2. All rates and charges may be adjusted at a later date.
3. Limited Offering Service. Existing Easy 8 services will continue to be furnished to existing customers. The Company is not obligated to provide new service. Customers may change their Point-to-Number (PTN) on their existing Easy 8 service but cannot make any other change to their service.

B. RATES

1. Easy 8 on a Regular Business Line

| | <u>Nonrecurring Rate</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|---|------------------------------|-------------------------|-------------|
| a. Easy 8 on a Regular Business Line | | | |
| - Easy 8, per 8XX number | RR ^{/2/} | \$5.00 | CEASY |
| - First change | None | None | None |
| - Subsequent changes ^{/3/} | RR | None | None |
| b. Usage Charges – Minutes of Usage | | <u>Per Minute</u> | |
| - Easy 8, all hours, all days of the week | | \$0.10 | |
| c. Easy 8 Digital Data | NA | NA | DGTL8 |

/1/ Limited Offering Service effective September 5, 2007. See 2.A.3 following.

/2/ See California Guidebook Part 3, Section 1

/3/ See California Guidebook Part 3, Section 1

2. EASY 8 TOLL-FREE SERVICE – BUSINESS^{/1} (cont'd)**B. RATES (cont'd)**

1. Easy 8 on a Regular Business Line (cont'd)
- d. Usage Charges

Usage charges apply to intra service area inward 8XX calls placed over a specified line described in 1.a preceding.

| | <u>Charge</u> |
|--------------------|---------------|
| (1). Set up charge | None |

- Per completed message on Easy 8

| | |
|----------------------------|--|
| <u>(2). Hours of Usage</u> | |
|----------------------------|--|

- (a) All hours, all days of the week are rated as shown in c. preceding.
- (b) All calls will have a minimum 30 second MATR.

e. Optional features on Easy 8

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|---|----------------------------|---------------------|-------------|
| (1). Call Handling and destination feature | | | |
| Initial establishment or routing arrangement | | | |
| - Per 8XX number | \$142.49 | No | VCH |
| Change requested in routing arrangement ^{/2} | | | |
| - Per 8XX number | 94.99 | No | CCH |
| Alternate Routing arrangement/update | | | |
| - Per 8XX number | No | No | VEM |

/1/ Limited Offering Service effective September 5, 2007. See 2.A.3 preceding.

/2/ Changes may be made as normal service updates (same as change charge) on a regular business basis.

2. EASY 8 TOLL-FREE SERVICE – BUSINESS^{/1} (cont'd)**B. RATES (cont'd)**

1. Easy 8 on a Regular Business Line (cont'd)
- e. Optional Features on Easy 8 (cont'd)

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| (2). Call Data Sample | | | |
| Initial establishment of Sample | | | |
| - Per order | No | No | VDR |
| - Subsequent copies, per order | \$142.49 | No | VDR |
| (3). Call Data Summary Reports | | | |
| Copies of the Report | | | |
| - Per copy | 47.50 | No | VSR |
| (4). Raw Data Call Sample Reports | | | |
| Copies of the Report | | | |
| - Per copy | | | |
| - Paper copies | 47.50 | No | VRP |
| - Electronic format | 142.49 | No | VRM |
| (5). Easy 8 Directory Assistance Listing | | | |
| - Per 8XX number/California | No | \$ 5.22 ^{/2} | NDLC8 |
| - Per 8XX number/Nationwide | No | 13.30 ^{/2} | NDLUS |
| (6). Billing Account Group (BAG) | | | |
| - Per BAG control account | No | No | CBGCA |
| - Per individual Easy 8 account | 9.50 | 7.12 | CBG |

^{/1}/ Limited Offering Service effective September 5, 2007. See 2.A.3 preceding.^{/2}/ Easy 8 Directory Assistance Listing monthly charges are waived if the customer's billed Easy usage is \$100.00 or greater in that month.