

1. COORDINATED END USER SERVICE (CE-US)

Additional terms and conditions applicable to Special Access Services may be found in Part 2, Section 2.

All rates and charges may be adjusted at a later date.

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours.

A. DESCRIPTION

An administrative function in conjunction with Special Access service, as set forth in Schedule Cal. P.U.C. No. 175-T, Section 7. The service provides a point of contact for end to end coordination of provisioning and maintenance between the Company, Interexchange Carrier and Local Exchange Carrier, if applicable, for an Intrastate Special Access Service. The coordination will be provided from Network Interface to Network Interface. CE-US is an optional service provided to Special Access customers.

In order to subscribe to CE-US, the customer must subscribe to a minimum of one (1) Digital Services Link or one (1) High Capacity Link (1.544 Mbps) or one (1) Voice Grade Link which may consist of the Company End Links, Local Exchange Carrier Links and Interexchange Carrier Mid-Links^{/1}.

The Company will, upon receipt of letter of authorization from the customer, assist the customer with the provisioning and maintenance by acting as the customer's point of contact, provided from Network Interface to Network Interface for the coordination of the customer's Special Access Service.

B. UNDERTAKING OF THE TELEPHONE COMPANY

1. The Company will coordinate provisioning on behalf of the customer, the following: (a) the Special Access Link from the Company or Local Exchange Carrier (LEC) in the originating territory, (b) the Mid Link from the Interexchange Carrier (IC) of the customer's choice, and; (c) the Special Access Link from the Company or Local Exchange Carrier (LEC) in the terminating territory. The customer will be billed by each Carrier for that portion of Special Access Service which they provide. The customer must maintain at least one Special Access End Link per circuit provided by the Company within the Company serving territory.
2. The Company will assign a Network Control Office (NCO) to coordinate and act as a point of contact for the provisioning and maintenance of the customer's Special Access Service.

/1/ The above Special Access Service meets the requirement for CE-US service. The customer must maintain at least one end link within the Company serving territory per Special Access Service.

1. COORDINATED END USER SERVICE (CE-US) (cont'd)

C. OBLIGATIONS OF THE CUSTOMER

1. The customer will provide to the Company written authorization to act on its behalf and is responsible for all charges incurred.
2. The customer will provide upon the Company's request, the names of its Interexchange Carrier (IC) and any Local Exchange Carriers (LECs) and identify the customer's point of contact with such IC and LECs, and will request such IC and LECs to coordinate provisioning and maintenance with the Company.

D. CANCELLATION OF APPLICATION

A cancellation of 75% of the Nonrecurring Charge, as set forth in this Guidebook, will apply if CE-US is cancelled by the customer after the seventh (7th) business day from the date the service is requested, but prior to the completion of the order. The full Nonrecurring Charge will apply if CE-US is cancelled on or after the original due date.

1. COORDINATED END USER SERVICE (CE-US) (cont'd)

E. RATES

1. Conversion Charge^{/1/}, Company Special Access End Link. (Voice Grade, Digital Services or HiCAP)

	<u>Nonrecurring Charge</u>	<u>USOC</u>
- Per Link	\$10.00	CEUSL ^{/1/}
2. Conversion Charge ^{/1/} , IC Mid-Link and/or LEC End-Link. (Voice Grade, Digital Services or 1.544 Mbps HiCAP)		
- Per Link	\$46.00	CEUSC ^{/1/}
3. Company Special Access End Link; (DIGITAL Services, 1.544 Mbps HiCAP or Voice Grade)		

4. IC MID LINK AND/OR LEC END LINK, PER LINK:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Per Link	\$10.00	\$3.00	CEUSE ^{/1/}
Digital Services, per link	\$210.00	\$27.00	CEUSD ^{/1/}
HiCAP (1.544 Mbps) per link	200.00	21.00	CEUSH ^{/1/}
Voice Grade per link	140.00	9.00	CEUSV ^{/1/}

5. Minimum Payment Period

The minimum payment period is twelve months.

^{/1/} Denotes adding CE-US to existing service.