

1. VALUE PROMISESM PLUS OPTIONS 1 & 3

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NOTE: Effective October 1, 2013, Value Promise Plus Options 1, 2, 3 and 4, will no longer be offered to new business customers. Current subscribers may keep their current Value Promise Plus Options 1, 2, 3 or 4, service until they move, make any changes to the service or until the current term expires. Existing terms will not be renewed at the end of the current commitment.

1.1 TERMS AND CONDITIONS

- A. All terms and conditions relating to the individual service offerings found in this Guidebook as specified on the list of services (California Out of Territory Guidebook Part 2, Section 2) can be found in the Guidebook or tariff schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this tariff.
- B. All rates and charges may be adjusted at a later date.
- C. A monthly fee will be imposed to provide customers with a single, consolidated Invoiced Account (Summary Billing Arrangement) for all of their Billed Telephone Numbers (BTNs). The monthly fee is the same regardless of the number of BTNs. The fee will be waived for customers with a Value Promise Plus (VPP) term agreement (options 1 and 3) or customer billing of more than \$150.00 in undiscounted usage.

1. Monthly Fee	\$10.00	/1/
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/1/ Material formerly located in Part 9, Section 3, Sheet 14.

1. VALUE PROMISESM PLUS OPTIONS 1 & 3 (cont'd)**1.2 RATES AND CHARGES****A. Method of Applying Rates**

1. Charges apply to all completed calls. The charges for VPP calls are applied on a per call basis according to 3., 4., and 5., following.
2. Each VPP call is charged in one second increments, with a minimum of 18 seconds.
3. Options 1 & 3

Directly Dialed, Zone 3 and Custom 8

(C)

<u>Billed Usage</u>	<u>Discount Rate</u>
\$ 0.00 - \$149.99	0%
\$ 150.00 - \$899.99	20%
\$ 900.00 - \$1799.99	25%
\$1800.00 +	30%

Custom 8^{/1/}

<u>Hourly Rate</u>	<u>Rate Period</u>
\$ 6.48 per hour of usage	Day
\$ 6.48 per hour of usage	Evening
\$ 6.48 per hour of usage	Night/Weekend

/1/ See California Out of Territory Guidebook Part 10, Section 1.

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1. VALUE PROMISESM PLUS OPTIONS 1 & 3 (cont'd)

1.2 RATES AND CHARGES (cont'd)

A. Method Of Applying Rates (cont'd)

3. Options 1 & 3 (cont'd)

Illustrative Only (assumes no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed usage = \$972.00 (C)
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. Total (a+b) = \$1,296.00
- d. \$1,296.00 @ 25% = \$324.00
- e. Total billed amount (c-d) = \$972.00

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1. VALUE PROMISESM PLUS OPTIONS 1 & 3 (cont'd)

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1.2 RATES AND CHARGES (cont'd)

A. Method Of Applying Rates (cont'd)

4. Dial Station - Options 1, 3

a. Toll Rate Schedule

RATE MILEAGE	DAY RATE	
	INITIAL 18 SECONDS	EACH ADDITIONAL 1 SECOND
13-16	\$0.0342	\$0.0019
17-20	0.0342	0.0019
21-25	0.0342	0.0019
26-30	0.0342	0.0019
31-40	0.0342	0.0019
41-50	0.0342	0.0019
51-70	0.0342	0.0019
71+	0.0342	0.0019

RATE MILEAGE	EVENING RATE	
	INITIAL 18 SECONDS	EACH ADDITIONAL 1 SECOND
13-16	\$0.0270	\$0.0015
17-20	0.0270	0.0015
21-25	0.0270	0.0015
26-30	0.0270	0.0015
31-40	0.0270	0.0015
41-50	0.0270	0.0015
51-70	0.0270	0.0015
71+	0.0270	0.0015

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/1/ Material formerly located in Part 9, Section 3, Sheet 17.

1. VALUE PROMISESM PLUS OPTIONS 1 & 3 (cont'd)

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1.2 RATES AND CHARGES (cont'd)

A. Method Of Applying Rates (cont'd)

4. Dial Station - Options 1, 3 (cont'd)

a. Toll Rate Schedule (cont'd)

NIGHT/WEEKEND RATE		
<u>RATE</u> <u>MILEAGE</u>	<u>INITIAL</u> <u>18 SECONDS</u>	<u>EACH</u> <u>ADDITIONAL</u> <u>1 SECOND</u>
13-16	\$0.0216	\$0.0012
17-20	0.0216	0.0012
21-25	0.0216	0.0012
26-30	0.0216	0.0012
31-40	0.0216	0.0012
41-50	0.0216	0.0012
51-70	0.0216	0.0012
71+	0.0216	0.0012

b. Zone Usage Measurement Schedule (Zone 3)

<u>RATE</u> <u>MILEAGE</u>	<u>INITIAL</u> <u>18 SECONDS</u>	<u>ADDITIONAL</u> <u>1 SECOND</u>
<u>DAY RATE</u>		
13-16	\$0.0162	\$0.0009
<u>EVENING RATE</u>		
13-16	\$0.0126	\$0.0007
<u>NIGHT WEEKEND RATE</u>		
13-16	\$0.0009	\$0.0005

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/1/ Material formerly located in Part 9, Section 3, Sheet 18.

1. VALUE PROMISESM PLUS OPTIONS 1 & 3 (cont'd)

1.2 RATES AND CHARGES(cont'd)

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1. VALUE PROMISESM PLUS OPTIONS 1 & 3 (cont'd)

1.2. RATES AND CHARGES (cont'd)

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1. VALUE PROMISESM PLUS OPTIONS 1 & 3 (cont'd)

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1.3 VALUE PROMISESM PLUS TERM DISCOUNT

1.3.1 TERMS AND CONDITIONS

- A. All terms and conditions relating to the individual service offerings found in this Guidebook as specified on the list of services (California Out of Territory Guidebook Part 2, Section 2) can be found in the Guidebook or tariff schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this Guidebook.
- B. All rates and charges may be adjusted at a later date.

1.3.2 RATES AND CHARGES

A. OPTIONS 1, 3

<u>Minimum Monthly Usage</u>	<u>12 mo.</u>	<u>Termination Charge^{/1/}</u>
\$ 100.00 - 149.99	39.80%	\$ 100.00
150.00 - 899.99	41.70%	200.00
900.00 - 1799.99	43.50%	300.00
1800.00 +	44.40%	500.00
	<u>18 mo.</u>	
100.00 - 149.99	41.70%	100.00
150.00 - 899.99	43.50%	200.00
900.00 - 1799.99	46.30%	300.00
1800.00 +	48.15%	500.00
	<u>24 mo.</u>	
100.00 - 149.99	43.50%	100.00
150.00 - 899.99	47.20%	200.00
900.00 - 1799.99	50.90%	300.00
1800.00 +	53.70%	500.00

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/1/ Termination charge applies to each month remaining on the VPP term agreement.

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/2/ Material formerly located in Part 9, Section 3, Sheet 21.

2. VALUE PROMISESM PLUS OPTIONS 2 & 4

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NOTE: Effective October 1, 2013, Value Promise Plus Options 1, 2, 3 and 4, will no longer be offered to new business customers. Current subscribers may keep their current Value Promise Plus Options 1, 2, 3 or 4, service until they move, make any changes to the service or until the current term expires. Existing terms will not be renewed at the end of the current commitment.

2.1 TERMS AND CONDITIONS

- A. All terms and conditions relating to the individual service offerings found in this Guidebook as specified on the list of services (California Out of Territory Guidebook Part 2, Section 2) can be found in the Guidebook or tariff schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this Guidebook.
- B. All rates and charges may be adjusted at a later date.
- C. A monthly fee will be imposed to provide customers with a single, consolidated Invoiced Account (Summary Billing Arrangement) for all of their Billed Telephone Numbers (BTNs). The monthly fee is the same regardless of the number of BTNs. The fee will be waived for customers with a Value Promise Plus (VPP) term agreement (options 2 and 4) or customer billing of more than \$150.00 in undiscounted usage.

1. Monthly Fee	\$10.00
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/1/ Material formerly located in Part 9, Section 3, Sheet 22.

2. VALUE PROMISESM PLUS - OPTIONS 2 & 4 (cont'd)

2.2 RATES AND CHARGES

A. METHOD OF APPLYING RATES

1. Charges apply to all completed calls. The charges for VPP calls are applied on a per call basis according to 3., 4., 5., 6., and 4.3.2, following.
2. Each VPP call is charged in one second increments, with a minimum of 18 seconds.
3. Options 2 & 4

Directly Dialed and Zone 3

(C)

<u>Hourly Rate^{/1/}</u>	<u>Billed Hourly Usage</u>	<u>Discount Rate^{/1/}</u>
\$6.48 per hour of usage for directly-dialed and Local Toll	\$ 0.01 - \$ 149.99 150.00 - 899.99 900.00 - 1,799.99 1,800.00 +	0% 20% 25% (C) 30% (C)
\$3.24 per hour of usage for directly-dialed Zone 3 calls	\$ 0.01 - \$ 149.99 150.00 - 899.99 900.00 - 1,799.99 1,800.00+	0% 20% 25% 30%

Custom 8^{/1/}

<u>Hourly Rate^{/1/}</u>	<u>Rate Period</u>
\$ 6.48 per hour of usage for Custom 8	Day
\$ 6.48 per hour of usage	Evening
\$ 6.48 per hour of usage	Night/Weekend

Illustrative Only (assumes no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed usage = \$972.00 (C)
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. Total (a+b) = \$1,296.00
- d. \$1,296.00 @ 25% = \$324.00
- e. Total billed amount (c-d) = \$972.00

/1/ See California Out of Territory Guidebook Part 10, Section 1.

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2. VALUE PROMISESM PLUS - OPTIONS 2 & 4 (cont'd)

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2.3 VALUE PROMISESM PLUS TERM DISCOUNT

2.3.1 TERMS AND CONDITIONS

- A. All terms and conditions relating to the individual service offerings found in this Guidebook as specified on the list of services (California Out of Territory Guidebook Part 2, Section 2) can be found in the Guidebook or tariff schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this Guidebook.
- B. All rates and charges may be adjusted at a later date.

2.3.2 RATES AND CHARGES

A. OPTIONS 2, 4

<u>Minimum Monthly Usage</u>	<u>12 mo.</u>	<u>Termination Charge^{/1/}</u>
\$ 100.00 - 149.99	39.80%	\$ 100.00
150.00 - 899.99	41.70%	200.00
900.00 - 1799.99	43.50%	300.00
1800.00 +	44.40%	500.00
	<u>18 mo.</u>	
100.00 - 149.99	41.70%	100.00
150.00 - 899.99	43.50%	200.00
900.00 - 1799.99	46.30%	300.00
1800.00 +	48.15%	500.00
	<u>24 mo.</u>	
100.00 - 149.99	43.50%	100.00
150.00 - 899.99	47.20%	200.00
900.00 - 1799.99	50.90%	300.00
1800.00 +	53.70%	500.00

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/1/ Material formerly located in Part 9, Section 3, Sheet 24.

2. VALUE PROMISESM PLUS - OPTIONS 2 & 4 (cont'd)

2.3 VALUE PROMISESM PLUS TERM DISCOUNT (cont'd)

2.3.2 RATES AND CHARGES (cont'd)

Illustrative only for a Customer that selects Option 2 or 4 and signs a 24 Month Agreement

Meets Minimum Monthly Usage (assumes no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed usage = \$972.00 (C)
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. \$1,296.00 (a+b) @ 50.9% = \$659.66
- d. Total billed amount = \$636.34

Does not meet Minimum Monthly Usage (assumes no Custom 8 evening, night/weekend calls)

- a. 6 hours x \$6.48 per hour of directly dialed usage = \$38.88 (C)
- b. 2 hours x \$6.48 per hour of Custom 8 usage = \$12.96
- c. Total (a+b) = \$51.84
- d. Required minimum monthly usage (c+d) = \$100.00
- e. Total discounted amount \$100.00 @ 43.50% = \$43.50
- f. Total billed amount = \$56.50

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3. VALUE PROMISESM – FLAT RATE PLANS

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3.1 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS)

NOTE: Effective October 1, 2013, Flat Rate Plus will no longer be offered to new business customers. Current subscribers may keep their current Flat Rate Plus service until they move, make any changes to the service or until the current term expires. Existing terms will not be renewed at the end of the current commitment.

A. DESCRIPTION

Flat Rate Plus For Business (Flat Rate Plus) is a postalized rate calling plan with associated blocks of time for the business customer. Flat Rate Plus provides customers a predictable rate on directly dialed intraLATA calls and CUSTOM 8 incoming calls, includes four Custom Calling Features (Caller ID, Three Way Calling, Call Forwarding and Remote Access to Call Forwarding) and reduced Custom 8 monthly recurring charge.

Flat Rate Plus allows customers to select either Option 1 or Option 2 for business usage:

- Option 1: For no monthly fee, customers will make calls at \$.11 per minute, regardless of time of day or distance. This option requires a monthly usage minimum of \$50 per plan. If the customer's undiscounted usage is less than \$50, the billing system will automatically charge the required minimum of \$50.
- Option 2: For a monthly fee, the customer receives a predetermined call allowance. For all calls over the predetermined call allowance, each additional minute will be rated at a postalized rate as determined by the customer's monthly fee schedule.

Flat Rate Plus will provide customers with a single, consolidated account for all Billed Telephone Numbers (BTNs) in the Flat Rate Plus Group Plan.

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/1/ Material formerly located in Part 9, Section 3, Sheet 26.

3. VALUE PROMISESM – FLAT RATE PLANS (cont'd)**3.1 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)****B. REGULATIONS**

1. Flat Rate Plus plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines.
2. The plan rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Conference calls and any other calls requiring operator handling are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.^{/2/} (C)
4. These rates are applicable to Flat Rate Plus plans only and do not apply to any other Company offered plans.
5. Flat Rate Plus is only available on BTNs billed to the customer of record.
6. Customers may select Option 1 or Option 2 per Flat Rate Plus Plan.
7. Flat Rate Plus is not available on Basic 8, Easy 8, 900^{/1/}, or Private Line Services.
8. Each individual call is rated on the basis of one second increments with an eighteen second minimum, except 0 - 12 mile direct dialed calls which are billed in one minute increments.
9. Customer's subscribing to another Value Promise plan or Custom 8 BAGs are ineligible for Flat Rate Plus.

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)

3. VALUE PROMISESM – FLAT RATE PLANS (cont'd)

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3.1 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)**B. REGULATIONS (cont'd)**

10. Calls made over the allocated calling period will be rated at the postalized rate determined by the customer's monthly fee schedule.
11. Eligible calls for Flat Rate Plus must be within the Company's Service Area.
12. Calls will be rated without sensitivity to time of day or distance.
13. Direct dialed calls within 0 - 12 miles will count first toward the allocated minutes of use.
14. Customers must commit to a 12 or 24-month term commitment.
15. The 12 or 24-month term commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) changed. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the termination penalty.
16. If the customer discontinues service prior to the end of the term agreement, the customer will pay the Company their current monthly fee times the number of months remaining on the term agreement.
17. Customers may make changes between monthly fees and the call allowance for the same term commitment throughout the length of the term agreement.
18. Customers may switch to another Company Value Promise term calling plan, with no early termination penalty, as long as the new term agreement is for the same term commitment, i.e. 12 or 24 months or greater and the customer agrees to the terms and conditions of the applicable tariff.
19. Customers must maintain all of their BTNs in the Flat Rate Plus calling plan to remain in compliance with the tariff.

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/1/ Material formerly located in Part 9, Section 3, Sheet 28.

3. VALUE PROMISESM - FLAT RATE PLANS (cont'd)

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3.1 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)**B. REGULATIONS (cont'd)**

20. All eligible BTNs and their associated usage will be combined on a single Summary Billing Arrangement bill. There is no Summary Billing Arrangement charge for BTNs in the Flat Rate Plus plan.
21. All other applicable regulations, rates and charges for Custom 8 service will apply. (See California Guidebook Part 10, Section 1. Participants in the Flat Rate Plus Plan will also receive a \$10 credit applied to their monthly recurring charge.
22. Term commitments will automatically be renewed at the end of the customers current commitment. Customers will have a 30-day grace period after the new term begins to cancel the new term without incurring any penalties.
23. Customers will be notified 30 days prior to the term expiration date that their term agreement will automatically be renewed unless the Company is notified by the customer.
24. Option 1 requires a monthly usage minimum of \$50.00 per plan. If the customer's undiscounted usage is less than \$50.00, the billing system will automatically charge the required \$50.00 minimum.
25. An early termination fee will be assessed if the customer terminates the plan before the expiration date.
26. The rates and applicable charges reflected may be increased by the Company upon at least 30 days prior notice to the affected customers, or decreased.

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/1/ Material formerly located in Part 9, Section 3, Sheet 29.

3. VALUE PROMISESM – FLAT RATE PLANS(cont'd)

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3.1 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)

C. TERMINATION FEES

1. Option 1

The termination fee for Option 1 will be assessed at \$100 times the number of months left on the agreement.

2. Option 2

The termination fee for Option 2 will be assessed at the monthly fee dollar amount for the set blocks of time, times the number of months left on the agreement.

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/1/ Material formerly located in Part 9, Section 3, Sheet 30.

3. VALUE PROMISESM – FLAT RATE PLANS (cont'd)

121

3.1 FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)

D. RATES AND CHARGES

Charges apply to all completed calls. The charges for Flat Rate Plus calls are applied on a per call basis.

Each Flat Rate Plus call is rated on the basis of one second increments with an eighteen second minimum, except 0 - 12 mile direct dialed calls which are billed in one minute increments.

1. Option 1:

No Monthly Fee¹ All Call Types: \$0.10 per minute

2. Option 2:

Customers will choose a monthly fee and call allowance from the following table:

Monthly Usage Allotment	Term Agreement	Monthly Fee	Price Per Minute Within and Over Plan Allotment	Initial 18 Seconds	Additional Second
1000 minutes	1 year	\$51.30	\$.054	\$.0162	\$.0009
2000 minutes	1 year	\$91.19	\$.048	\$.0144	\$.0008
1000 minutes	2 year	\$45.60	\$.048	\$.0144	\$.0008
2000 minutes	2 year	\$79.79	\$.042	\$.0126	\$.0007
4000 minutes	2 year	\$136.79	\$.036	\$.0108	\$.0006

For all calls over the predetermined allocated time allowance, each additional minute will be rated at a postalized rate as determined by the customer's fee schedule.

/1/ Requires a \$50 monthly usage minimum.

/2/ Material formerly located in Part 9, Section 3, Sheet 31.

121