

ACCESS SERVICE

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4. End User Access Service

The Telephone Company will provide End User Access Service to end users who obtain local exchange telephone service from the Telephone Company under its general and/or local exchange tariffs.

4.1 General Description

End User Access Service provides for the use of an End User Common Line (EUCL) by an end user and may include EUCL Charges, Access Recovery Charges (ARCs), Federal Universal Service Fund (FUSF) Surcharges, End User Line Port Charges and Presubscribed Interexchange Carrier Charges (PICCs). The Telephone Company will provide End User Access Service to end users who obtain local exchange service from the Telephone Company under its general or local exchange tariffs.

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(N)

4.2 Limitations

The following items are not provided as part of End User Access Service:

- Telephone number
- Detail billing
- Directory listings
- Intercept arrangements

4.3 Undertaking of the Telephone Company

The Telephone Company will provide use of an EUCL at rates and charges as set forth in 4.7 following, as follows:

- (A) Use of an EUCL by an end user in connection with interstate Access Services provided under this tariff. Such use will be provided when the end user obtains local telephone exchange service.
- (B) The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access Service Charges.

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4. End User Access Service (Cont'd)4.4 Obligations of the End User

- (A) When the End User is a Radio Common Carrier (RCC), or a Maritime Radio Common Carrier (MRCC), it shall designate whether the local exchange services it is provided by the Telephone Company are used as access lines for its services or used as administrative lines.
- (B) When the End User is provided with a local exchange service which is not identified as Centrex, Business or Residence service, it shall provide the Telephone Company any requested information necessary for the Telephone Company to determine the appropriate charges.

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4. End User Access Service (Cont'd)4.5 Payment Arrangements and Credit Allowances(A) Minimum Period

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local telephone exchange service.

(B) Cancellation of Application

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

(C) Changes to Orders

When changes are made to orders for the local telephone exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

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4. End User Access Service (Cont'd)4.5 Payment Arrangements and Credit Allowances (Cont'd)

(D)

(E) Temporary Suspension of Service

When an End User temporarily suspends its local exchange service which is associated with EUCL, one-half of the EUCL per month charge will be temporarily suspended for the time period the local exchange service is suspended.

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4. End User Access Service (Cont'd)4.6 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply to End User Access Service. The EUCL Charge is billed on a per month basis to the end user customer of the Telephone Company or a local service provider that resells services of the Telephone Company (herein referred to as the end user) for the associated local exchange service based on the local exchange services set forth below.

The ARC is a monthly charge billed to residential, single line business, and multiline business Customers. This charge is combined with and reflected within the EUCL charge on the Customer's bill. (N) (N) (N)

The PICC is billed on a per month basis to an end user when the end user's access line is not presubscribed to an interexchange carrier, charges set forth in 3.9.2 preceding apply.

The End User Port Charge is billed on a per month basis to an end user for each local exchange service line port.

Federal Universal Service Fund (FUSF) Surcharges are billed on a per month and/or per occurrence basis to the end user customer of the Telephone Company for the associated local exchange service based on the local exchange services set forth below, unless otherwise noted. Local service providers that resell services of the Telephone Company are exempt from FUSF Surcharges.

EUCL Charges, ARCs, End User Port Charges, and FUSF Surcharges are set forth in 4.7 following. (C)

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)(A) Primary Residential

When an End User is provided a local exchange residence service in a state by the same Telephone Company, other than that specified in (G) following, under the Telephone Company's general or Local Exchange Service tariffs, the Primary residential End User Common Line (EUCL) Residence Subscriber line rate set forth in 4.7(A) following applies to one line at a service location.

When an End User is provided a local residence exchange service and if the residential local exchange rate for such End User is a reduced residential local exchange rate based upon a means test that is subject to verification, the applicable End User Common Line (EUCL) Residence Subscriber-Individual line or trunk rate in 4.7(A), following, shall apply to that line. Lifeline Customers will receive a credit equal to 100 percent of this charge. (T) (N) (N)

When an End User is provided a local exchange residence service in a state by the same Telephone Company, other than that specified in (G) following, and when the local exchange residence service is provided under the general or local exchange service tariffs and is not covered by sections preceding, the End User Common Line (EUCL) Primary Residence Subscriber-Individual line or trunk rate set forth in 4.7(A) following applies to one local exchange residence service at a service location.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)(B) Non-Primary Residential - BRI ISDN

Each additional local exchange service provided at the same service location, is assessed the End User Common Line Non-Primary Residential charge set forth in 4.7(E) following applies to each line.

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(D)

When local exchange service is provided as Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) service, the End User Common Line charge as set forth in 4.7(D) following shall apply to each such local exchange service.

(C) Single Line Business

When an End User is provided only a single local business exchange service in a state by the same Telephone Company, other than that specified in (G) following, and when the local business exchange service is provided as a local business exchange service under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Primary Residence/Single Line Business Subscriber-Individual line or trunk rate set forth in 4.7(A) following applies.

(D)

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)(D) Multiline Business and PRI ISDN

When an End User is provided more than one local business exchange service in a state by the same Telephone Company under the general and/or local exchange service tariffs, the End User Common Line (EUCL) -Multiline Business Subscriber-Individual line or trunk rate as set forth in 4.7(B) following applies to each such local business exchange service.

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When an End User is provided more than one local business exchange service in a state by the same Telephone Company, pay telephone access line service under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Multiline Business Subscriber pay telephone line rate as set forth in 4.7(B) following applies to each such pay telephone local business exchange service.

(D)
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|
(D)

When local exchange service is provided as Primary Rate Interface (PRI) ISDN Service, End User Common Line (EUCL) rates set forth in 4.7(D) apply. This rate is calculated as five times the Multiline Business Subscriber Individual line or trunk rate expressed in 4.7(B).

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)(E) Centrex CO and Centrex CO-like Services

For Business Centrex CO and Centrex CO-like service lines or trunks and Centrex Dormitory (Residence) Service office lines or trunks installed or on order prior to July 28, 1983, the End User Common Line (EUCL) Centrex CO rate as set forth in 4.7(C) following applies to each line and trunk. For such lines installed on or after July 28, 1983 the End User Common Lines Multiline Business rate set forth in 4.7(B) following applies. (T)

Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the Customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services (e.g., ESSEX, Centron, Centraflex, Airport Service, Hotel-Motel Service) that operate in a manner that is the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex Dormitory (Residential) Service is a service to a college or university or school that serves both the university college or school offices and the students or faculty dormitory (residential) quarters. Primary residential charges set forth in 4.7(A) following will apply to the lines or trunks that serve student or faculty dormitory (residential) quarters. Multiline Business charges set forth in 4.7(B) following will apply to the lines or trunks that serve the university, college or school offices. Charges shall be based on the number of dormitory lines and office lines reported to the Telephone Company by the Customer.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)

(F) When an End User is provided a local exchange service which is not identified as Centrex, Business, or Residence service (e.g., Farm Service, Local Service), the Telephone Company will designate the service as either Centrex, Business, or Residence Service. The charges as set forth in 4.7 following in accordance with the designation will apply.

(G) Exclusions

For each local exchange service provided as remote call forwarding residential service or remote call forwarding business service under the general and/or local exchange service tariffs, End User Access charges do not apply.

For each local exchange service other than local exchange service used for administrative purposes, provided to Radio Common Carriers and/or Maritime Radio Common Carriers as access lines for their services under the general and/or local exchange service tariffs, End User Access charges do not apply.

(H) End User Line Port Charge

When local exchange service is provided using line ports for non-basic analog services such as ISDN, and those costs exceed the costs of a line port used for basic, analog service, the applicable End User Line Port Charge set forth in 4.7(G), following, will apply. (T)

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)(I) Access Recovery Charge (ARC)

(N)

(1) Residential ARC

Both Primary and Non-Primary Residential subscriber lines will be charged the Residential ARC as set forth in 4.7(F)(1).

Lifeline Customers are exempt from the Residential ARC. A credit will be applied to the bills of Lifeline Customers equal to the Residential ARC.

(2) Single Line Business ARC

Single Line Business Customers will be charged the Single Line Business ARC as set forth in 4.7(F)(2).

(3) Multi-Line Business ARC

Multiline Business and Centrex lines will be charged the Multiline Business ARC as set forth in 4.7(F)(3). PRI Customers will be charged the ISDN-PRI ARC as set forth in 4.7(F)(4).

(N)

Material previously appearing on this page now appears on Original Page 4-11.1.1

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4. End User Access Service (Cont'd)4.6 Rates Regulations (Cont'd)(J) Federal Universal Service Fund (FUSF) Surcharge

(T)

The Federal Universal Service Fund (FUSF) Surcharge recovers the Telephone Company's contributions to the Universal Service Support Mechanisms. Customers may certify exemption from FUSF Surcharges at the ACNA level, BAN level or circuit level. Certification at the ACNA level will exempt all BANS under that ACNA. Certification at the BAN level will exempt only the specified BANS. A customer must annually certify exemption from FUSF Surcharges.

(1) Basic FUSF SurchargeResidential / Single Line Business (SLB) / ISDN BRI

For each local exchange service as described in Sections 4.6(A) and 4.6(C) preceding under the general or local exchange service tariffs, a Basic Residential or Basic SLB FUSF Surcharge applies to each line as set forth in Section 4.7(H). (T)

For each local exchange service as described in Sections 4.6(B) preceding under the general or local exchange service tariffs, a Basic BRI ISDN FUSF Surcharge applies to each line as set forth in Section 4.7(H). (T)

Lifeline Customers, as set forth in Section 4.6 (A), are exempt from the Basic FUSF Surcharge. (T)

Multi-line Business / PBX Trunks / PRI ISDNMulti-line Business

For each local exchange service as described in Sections 4.6(D) preceding under the general or local exchange service tariffs the Basic Multiline Business FUSF Surcharge applies to each line as set forth in Section 4.7(H), unless otherwise noted below. (T)

PBX

Multi-line business customers with PBX trunks will be assessed a Basic PBX FUSF Surcharge as set forth in Section 4.7(H). (T)

PRI ISDN

When local exchange service is provided as Primary Rate Interface (ISDN) service, the Basic PRI ISDN FUSF Surcharge applies to each such local exchange service as set forth in Section 4.7(H). (T)

Centrex

When a local exchange service is provided as Centrex or Centrex CO-like service as described in Section 4.6(E) proceeding, under the general or local exchange service tariffs, a Basic Centrex FUSF Surcharge applies to each Centrex line, as set forth in Section 4.7(H). (T)

Material on this page was previously located on 12th Revised Page 4-11.1

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4. End User Access Service (Cont'd)4.6 Rates Regulations (Cont'd)(J) Federal Universal Service Fund (FUSF) Surcharge (Cont'd)(2) End User Port FUSF Surcharges

When a customer is assessed the BRI ISDN port line charge as discussed in Section 4.6(H), preceding, a FUSF Surcharge will also be assessed as set forth in Section 4.7(H).

(3) Other Non-recurring FUSF Surcharges

In addition to the Basic FUSF Surcharges, when a customer is assessed any of the interstate end user charges identified in the table below, a FUSF Surcharge will also be apply as set forth in Section 4.7(H). For example, customers assessed the PIC change charge as specified in Section 13.3.3(b) (7) (a) following, will also be assessed the PIC change FUSF Surcharge as set forth in Section 4.7(H), following.

Tariff Reference	Rate Element
13.3.3(b) (7) (a)	PIC Change Charge

To the extent an IC is assessed the PIC Change Charge, the Non-recurring FUSF Surcharge will also apply to the IC.

(4) Other FUSF Surcharges

A percentage surcharge factor is assessed monthly on billed recurring and non-recurring charges of end user services other than surcharges described in Section 4.

FUSF Surcharge factor: 0.334

(I)

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4. End User Access Service (Cont'd)4.7 Rates and Charges

The rates for End User Access are:

(A) <u>End User Common Line (EUCL)</u> - Primary Residence/Single Line Business Subscriber	<u>USOC</u>	<u>Rates Per Month</u>	
- Individual line or trunk, each	9ZEU1	5.41	(I)
- Single Line Business	9ZEU3	5.41	(I)
(B) <u>End User Common Line (EUCL)</u> - Multiline Business Subscriber			
- Individual line or trunk, each	9ZEU4	5.41	(I)
- Pay Telephone line, each	9ZEU4	5.41	(I)
(C) <u>End User Common Line (EUCL)</u> - Centrex Co and Co-Like Subscriber (Installed or on order prior to July 28, 1993)			
- Individual line or trunk, each	9ZEU4	5.41	(I)
(D) <u>End User Common Line (EUCL)</u> - ISDN Subscriber			
- PRI ISDN, each service	9ZEU6	27.05	(I)
- BRI ISDN, each wire pair	9ZEU5	5.41	(I)

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4. End User Access Service (Cont'd)4.7 Rates and Charges (Cont'd)(E) End User Common Line (EUCL) -

Non-Primary Residence Subscriber	<u>USOC</u>	<u>Rates Per Month</u>
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- Individual line or trunk, each	9ZEU2	\$ 5.41
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(F) Access Recovery Charge (ARC)

(1) Residence, each	N/A	0.00
(2) Single Line Business - Individual line or trunk, each	N/A	0.00
(3) Multiline Business - Individual line or trunk, each	N/A	2.63
(4) Centrex, each	N/A	2.63
(5) ISDN-PRI	N/A	13.15

(G) End User Line Port Charge

(1) BRI ISDN Port - Individual line or trunk, each	9SDN1	0.97
(2) PRI ISDN Port - Individual line or trunk, each	9SDN2	32.80

(H) Federal Universal Service Fund (FUSF) Surcharge

(1) Basic Rate FUSF Surcharge

(a) Residential	9PZRS	\$ 1.80	(I)
(b) Single-Line Business	9PZBU	\$ 1.80	(I)
(c) ISDN BRI	9PZL1	\$ 2.13	(I)
(d) Multiline Business or Supertrunks	9PZLM 9PZLS	\$ 3.53	(I)
(e) PRI ISDN	9PZP1	\$28.60	(I)
(f) PBX	9PZPX	\$ 3.53	(I)
(g) Centrex CO and CO-Like	9PZCX	\$ 0.39	(I)

(2) Other Non-recurring FUSF Surcharges

PIC Change FUSF Surcharge - per manual change	9PZGM	\$ 1.32	(I)
- per mechanized change	9PZGE	\$ 0.52	(I)

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