

ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service

5.1 General

This section sets forth the regulations and orders related to charges for Access Orders for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Services. These charges are in addition to other applicable charges as set forth in other sections of this tariff.

An Access Order is an order to provide the customer with BellSouth SWA service, Special Access (a.k.a. BellSouth SPA) Service, Fast Packet Access Services, Intra-Office Collocation Cross Connect Service, Physical Access Cross Connect Service, and Virtual Access Cross Connect Service, or to provide changes to existing services.

The Service Installation Guarantee, as set forth in 2.4.9 preceding, is applicable to specified services offered in this tariff. The Service Installation Guarantee is applied on a per service order basis for BellSouth SWA Services. The Service Installation Guarantee is applied on a per circuit basis for Special Access (a.k.a. BellSouth SPA) Services. The Service Installation Guarantee is applied on the Cross Connect elements only for Intra-Office Collocation Cross Connect Service, Physical Access Cross Connect Service, and Virtual Access Cross Connect Service.

5.1.1 Ordering Conditions

- (A) A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.
- (B) The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in 5.2.2, 5.2.4, 5.2.6, 5.2.7 and 5.2.14 following, the customer must also provide:
 - Customer name and premises address(es).
 - Billing name and address (when different from customer name and address).
 - Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

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5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

- (C) BellSouth SWA service orders for BellSouth SWA FGA and BellSouth SWA LSBSA shall be in lines.
- (D) BellSouth SWA Service orders for BellSouth SWA FGB, BellSouth SWA FGD, BellSouth SWA TSBSA 1, and BellSouth SWA TSBSA 3 shall be in trunks.
- (E) The day upon which the customer has provided to the Telephone Company a firm commitment for the service and complete and accurate information to allow for the processing of the Access Order by three o'clock p.m. Eastern Standard Time* is the Application Date. The Telephone Company will release an optional initial Pending Order Confirmation, which will include the Telephone Company order number and circuit identification. At the customer's request, when the Telephone Company facility availability is verified, either a Firm Order Confirmation, which will include critical date information, or a Design and Ordering Confirmation, which will include design as well as critical date information, will be released. Critical date information will include the service date. The service date is the date service is to be made available to the customer and billing will commence.
- (F) A Pending Order Confirmation is available for orders for Telephone Company-provided switched access dedicated transport services, where ordered separately from other switched access services, and for Telephone Company-provided special access services. A Design and Ordering Confirmation is not available for orders submitted by end users. A Pending Order Confirmation and a Design and Ordering Confirmation are not available for orders for services provided jointly with another Exchange Telephone Company.

*Access Orders received after three o'clock p.m. EST will be processed the next business day, which will be the Application Date.

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5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

- (G) Except for services listed in (H)(1) below, the following charges will apply for the installations, moves or rearrangement of services of Switched and Special Access service orders with an agreed upon service date interval of four business days or less following the Application Date. These charges are in addition to other applicable Switched and Special Access installation, move and rearrangement of service non-recurring charges. These charges will apply except for conversions made at the request of the Customer from a lower to a higher order of service as provided for in Section 2.4.8(A)(4) of this Tariff. The higher order of services are set forth in Section 2.4.8(A)(4)(b)(4) of this Tariff. This charge does not apply to services provided on a Special Services Arrangement or on an Individual Case Basis. In the event the agreed upon Service Date, as set forth above, is not met, these charges will not be applied.

	<u>Rate Per Service Order</u>	<u>USOC</u>
Per Special Access Service Order	\$345.00	SOCSP
Per Switched Access Service Order	\$295.00	SOC SW

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ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA)
Service

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement

- (1) The regulations and rates specified herein are applicable only for the following services:

- Metallic Service (a.k.a. BellSouth SPA Metallic)
- Telegraph Grade Service (a.k.a. BellSouth SPA Telegraph)
- Voice Grade Service (a.k.a. BellSouth SPA VG)
- WATS Access Line (WAL) Service (a.k.a. BellSouth SPA WATS Lines)
- Program Audio Service (a.k.a. BellSouth SPA Program Audio)
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- Digital Data Access Service (a.k.a. BellSouth SPA DS0 Digital Data)
- DS1 (a.k.a. BellSouth SPA DS1)
- BellSouth SPA DS1 Diverse
- SMARTPath Service (a.k.a. BellSouth SPA DS1 Shared Ring)
- BellSouth Exchange Access Frame Relay Service - DS0 and DS1
- Managed Shared Frame Relay Service - DS0 and DS1
- LightGate Service (a.k.a. BellSouth SPA Point to Point) - DS3
- SMARTPath DS3 Transport Service (a.k.a. BellSouth SPA DS3 Shared Ring)

(D)
(D)

(2) Initial Access Order

When placing an Access order for the installation, move or rearrangement of services, the customer may request that the service date for services with standard or negotiated intervals be advanced to an earlier service date. If the Company agrees to advance the service date, a Service Date Advancement Charge will apply as specified herein.

- (a) For services with standard intervals, a Service Date Advancement Charge will apply for each day the service date is less than the standard interval.
- (b) For SPA DS0 and DS1 services with negotiated intervals, which are designated for special handling according to published service date interval guidelines, with an agreed upon interval that is less than the standard interval for SPA DS0 and DS1 services as measured from the Application Date, a Service Date Advancement charge will apply for each day the service date is advanced from the standard interval for such services.
- (c) For SPA DS3 services with negotiated intervals, which are designated for special handling according to published service date interval guidelines, with an agreed upon interval that is less than the standard interval for SPA DS3 services as measured from the Application Date, a Service Date Advancement charge will apply for each day the service date is advanced from the SPA DS3 standard interval.

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ISSUED: JUNE 16, 2011

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ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a.
BellSouth SPA) Service

5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement (Cont'd)

(2) Initial Access Orders (Cont'd)

- (d) For SPA DS0, DS1 and DS3 services with negotiated intervals, the customer may request that the negotiated interval be improved. If the Company determines that the negotiated interval can be improved, the customer must accept the improved service date by supplementing the original Access order. If the customer accepts the improved interval, Service Date Advancement charges will not apply if the improved interval is equal to or greater than the standard interval. If the improved interval is less than the standard interval for the services, the customer will be billed the applicable Service Date Advancement charges pursuant to regulations in (b) and (c) preceding.
- (e) Irrespective of whether the Company meets the agreed upon service date for an advanced Access order but does provide the service prior to the standard interval or negotiated interval (pursuant to (2) and (3) herein) for the service ordered, a Service Date Advancement charge will apply for each day the Company completes the Access order in advance of the standard or negotiated interval. If the Company completes an Access order after the standard interval or negotiated interval, a Service Date Advancement charge will not apply

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ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a.
BellSouth SPA) Service

5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement (Cont'd)

(3) Pending Access Orders

A customer may also request a change of the service date on a pending Access order. Should the Company agree to change the service date the following regulations will apply:

- (a) For services with standard intervals where the service interval between the Subsequent Request Date and the Subsequent Due Date is four business days or less, a Service Date Advancement charge will apply for each day the new interval is less than the standard interval.
- (b) For SPA DS0 and DS1 services with negotiated intervals, where the service interval between the Subsequent Request Date and the Subsequent Due Date is less than the standard interval for SPA DS0 and DS1 services, a Service Date Advancement Charge will apply for each day the revised service date is advanced from the standard interval for such services. When the interval between the Subsequent Request Date and the Subsequent Due Date is equal to or greater than the standard interval, Service Date Advancement charges will not apply.
- (c) For SPA DS3 services with negotiated intervals, where the service interval between the Subsequent Request Date and the Subsequent Due Date is less than the standard interval for such services, a Service Date Advancement Charge will apply for each day the revised service date is advanced from the standard interval. When the interval between the Subsequent Request Date and the Subsequent Due Date is equal to or greater than the standard interval, Service Date Advancement charges will not apply.
- (d) Advancement of the service date on pending Access orders will also incur a Service Date Change charge as set forth in 5.3 of this Tariff.

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ACCESS SERVICE

- 5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement (Cont'd)

(4) Customer-Missed Appointments

When the customer has requested advancement of a service date, and the Company has completed the necessary work for the advanced service date and arrives at the customer's premises to install the service but the customer is not ready to accept the service pursuant to regulations in 2.1.4 and 2.3.3 of this Tariff, the customer will be assessed a Service Date Advancement-Missed Appointment charge, as set forth in (9)(b), following for the additional Company resources expended to advance the service date as set forth in (6)(d) following. An example of when this charge may apply is provided in (8) following.

(5) Rescheduled Appointments

A minimum service interval of three business days is required when a customer reschedules a service date (i.e., three business days between the Subsequent Request Date and Subsequent Due Date).

Should the customer requests a service date with an interval of less than three business days between the Subsequent Request Date and the Subsequent Due Date, a Service Date Advancement charge as set forth in (9)(a) following will apply for each day the new interval is less than three business days. In addition, a Service Date Change charge and a Service Date Change-Additional Dispatch charge will apply as specified in 5.3(C)(1)(e), following.

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ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a.BellSouth SPA) Service

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement (Cont'd)

(6) Description of Charges

- (a) Service Date Change Charge: This charge represents the administrative resources associated with a customer initiated change to an Access Order that results in a change of the service date. A Service Date Change Charge will apply as set forth in 5.3(C)(1), following.
- (b) Service Date Change-Additional Dispatch Charge: This charge represents the resources associated with a Company technician's dispatch to the customer's premises to install, move or rearrange a service. This charge only applies when the customer supplements an Access Order to be completed on a new service date due to the customer not allowing the technician to complete the Access Order on a previous service date. This charge will apply as set forth in 5.3(C)(1).
- (c) Service Date Advancement Charge: This charge represents the additional resources associated with advancing a service date (i.e., monitoring, reprioritizing and rescheduling service orders, and accelerating pre-defined daily work activities) at the customer's request and is assessed only when the Company completes the Access Order or the customer cancels the order per (7)(b) following. This charge will apply as set forth in (9)(a), following.
- (d) Service Date Advancement-Missed Appointment Charge: This charge represents the additional resources associated with advancing a service date (i.e., monitoring, reprioritizing and rescheduling service orders, and accelerating pre-defined daily work activities) and is only assessed when the customer does not allow the Company to complete an Access Order on an advanced Service Date. This charge will apply as set forth in (9)(b), following.

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ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement (Cont'd)

(7) Restrictions

- (a) The Service Installation Guarantee, specified in 2.4.9 preceding, will not apply on Access orders with advanced service dates.
- (b) When the customer cancels an Access order for the installation, move or rearrangement of services, a Service Date Advancement charge may apply in accordance with terms and conditions for cancellation percentages on nonrecurring charges as set forth in 5.4 following.

(8) Application of Rates and Charges for Initial Orders

- (a) For services with standard intervals, a Service Date Advancement charge, specified in (9)(a) following, will apply on a per circuit basis for each day the service date is advanced from the standard interval for services set forth in (1) above.
- (b) For SPA DS0 and DS1 services with negotiated intervals with an agreed upon interval of less than the standard interval, a Service Date Advancement charge, specified in (9)(a) following, will apply for each day the service date is less than the standard interval for such services. When the interval between the Subsequent Request Date and the Subsequent Due Date is equal to or greater than the standard interval, Service Date Advancement charges will not apply.
- (c) For SPA DS3 services with negotiated intervals with an agreed upon interval that is less than the standard interval, a Service Date Advancement charge, specified in (9)(a) following, will apply for each day the service date is advanced from the standard interval for SPA DS3 services. When the interval between the Subsequent Request Date and the Subsequent Due Date is equal to or greater than the standard interval, Service Date Advancement charges will not apply.

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ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement (Cont'd)

(8) Application of Rates and Charges (Cont'd)

(d) A Service Date Advancement-Missed Appointment charge in (9)(b), following, will apply per circuit, per occurrence for services in (1) above for Company resources expended to advance a service date. Following is an example of when this charge may apply for an order with a standard interval:

- A customer submits an Access order for a DS1 (a.k.a., BellSouth SPA DS1) service to be installed at the customer's premises. The Access Order has a requested service date that is two business days less than the standard interval for DS1 (a.k.a., BellSouth SPA DS1) service. The Company agrees to the requested advanced service date and informs the customer that Service Date Advancement charges will apply and will be billed to the customer upon the Company installing and completing the Access order. However, when a Company technician arrives to install the DS1 (a.k.a., BellSouth SPA DS1) service on the advanced service date, the Company cannot gain access to the customer's premises to install the service and complete the order. Therefore, the customer is billed a Service Date Advancement-Missed Appointment charge (i.e., \$300 per circuit per occurrence) for the additional resources required to advance the service date. Had the Company technician been allowed to install and complete the order on the advanced service date, the customer would have been billed the normal Service Date Advancement charges provided in (9)(a) following for advancing the service date.

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ISSUED: JUNE 29, 2012

EFFECTIVE: JULY 2, 2012

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement (Cont'd)

(9) Rates and Charges

	<u>Nonrecurring Charge</u>	<u>USOC</u>
(a) <u>Service Date Advancement</u>		
- SPA DS0 and DS1 Services, Per Circuit, Per Day	\$225.00	SDASP
- SPA DS3 Services, Per Circuit, Per Day	\$390.00(x)	SDASQ
(b) <u>Service Date Advancement-Missed Appointment</u>		
- SPA DS0 and DS1 Services, Per Circuit, Per Occurrence	\$300.00	SDAMA
- SPA DS3 Service, Per Circuit, Per Occurrence	\$300.00	SDAMP

(10) The Service Date Advancement charges, as set forth in (9) above, is in addition to other applicable nonrecurring charges associated with services listed in 5.1.1(H)(1) preceding. These charges do not apply when the customer requests conversion to a higher order of service as provided in Section 2.4.8(A)(4) of this Tariff. These charges do not apply to services provided in a Special Services Arrangement or to services provided on an Individual Case Basis.

(11) Should the customer fail to pay the properly assessed Service Date Advancement charge, the Company may elect not to accept the customer's future requests to advance a service date while there is a billed amount outstanding. Any future requests for service from the customer will be processed with the standard or negotiated interval, as appropriate, until outstanding Service Date Advancement charges owed by the customer have been paid.

(12) When costs other than additional engineering and labor, as set forth in Section 13 of this Tariff, are to be incurred when an order is advanced, the Company will develop these costs in accordance with Special Construction terms and conditions as set forth in the BELLSOUTH TELECOMMUNICATIONS, INC.'s Tariff F.C.C. No. 2. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions set forth in the Special Construction Tariff.

(x) Issued under authority of Special Permission No. 12-019 of the FCC in order to withdraw material filed under Transmittal No. 33 without its becoming effective and to restore currently effective material.

ISSUED: MARCH 20, 2015

EFFECTIVE: APRIL 4, 2015

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

(I) Discount for Long Service Intervals on BellSouth SPA DS1 Services

- (1) If a customer's initial order for BellSouth SPA DS1 service has a service interval of 16 business days or greater, the customer will receive a twenty percent (20%) discount on the nonrecurring charges. The 20% discount will only apply to BellSouth SPA DS1 service with standard intervals. Should the customer subsequently change the service date to a service date with an interval that is less than 16 business days, then full nonrecurring charges will apply. If the revised service date is less than the standard interval for the service, a Service Date Advancement Charge, as specified in Section 5.1.1(H), will apply in addition to a Service Date Change Charge as set forth in Section 5.3 of this Tariff. (T)
(T)
- (2) The 20% discount on nonrecurring charges will apply to BellSouth SPA DS1 local channels and interoffice channels for installations, moves or rearrangement of services.
- (3) Should the Telephone Company fail to meet the agreed upon service date which has a 16 business days or greater service interval, the customer will receive a Service Installation Guarantee credit amount as specified in Section 2.4.9(B)(1). (C)
(C)

The time required to provision the service (i.e., the interval between the Application Date and the Service Date) is known as the service interval. Such intervals will be established in accordance with published service date interval guidelines which are available to customers upon request, whether the customer's service is subject to standard or negotiated intervals. The customer may request a service date other than that established pursuant to the service date interval guidelines, and the Telephone Company, where possible, will establish the service date in accordance with such request, subject, however, to other applicable provisions of this tariff.

A customer who initiates a conversion (rollover) of a DS1 (a.k.a. BellSouth SPA DS1) to a DS3 High Capacity (a.k.a. BellSouth SPA DS3) service is also responsible for submitting Network Channel Interface (NCI) Code Update requests, either mechanically or manually, on all sub-DS1 level circuits that ride the channelized DS1 High Capacity (a.k.a. BellSouth SPA DS1) service being rolled over. The Telephone Company and customer will work cooperatively to establish the number of circuits which may be submitted monthly for purposes of mechanical NCI Code updates associated with rollovers of DS1 High Capacity service (a.k.a. BellSouth SPA DS1) to DS3 High Capacity (a.k.a. BellSouth DS3) service.

A customer who converts from an existing feature group service to an equivalent unbundled service (i.e., BellSouth SWA FGA to BellSouth SWA LSBSA, BellSouth SWA FGB to BellSouth SWA TSBSA 1, and BellSouth SWA FGD to BellSouth SWA TSBSA 3) shall do so on no lower than an end office level. The Telephone Company and customer will work cooperatively to accomplish these conversions.

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ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.1 General (Cont'd)

5.1.2 Provision of Other Services

- (A) Testing Service, Additional Labor, and Special Facilities Routing shall be ordered with an Access Order or as set forth in (B) following. The rates and charges for these services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.
- (B) With the agreement of the Telephone Company, the items listed in (A) preceding may subsequently be added to the order at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 5.3(C)(3) following will apply when an engineering review is required.
- (C) Additional Engineering is not an ordering option, but will be applied to an Access Order when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 13.1 following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges.

If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%

The regulations, rates and charges for Additional Engineering are as set forth in 13.1 following and are in addition to the regulations, rates and charges specified in this section

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ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.1.3 Special Construction

The regulations, rates and charges for special construction are set forth in BELLSOUTH TELECOMMUNICATIONS, INC.'s TARIFF F.C.C. NO. 2 and are in addition to the regulations, rates and charges specified in this tariff.

5.2 Access Order

5.2.1 General

An Access Order is used by the Telephone Company to provide a customer access service as follows:

- (A) BellSouth SWA service as set forth in Section 6 following
- (B) Special Access (a.k.a. BellSouth SPA) Service as set forth in Section 7 following
- (C) BellSouth Expanded Interconnection Service as set forth in Section 20 of this Tariff.
- (D) Other Services as set forth in 5.1.2 preceding.

5.2.2 Information Required

When placing an order for Access Service, the customer shall provide, at a minimum, the following information:

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ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Information Required (Cont'd)

(A) For BellSouth SWA FGA and BellSouth SWA LSBSA Service, the customer shall specify:

- (1) Number of lines
- (2) First point of switching (i.e., the dial tone office)
- (3) Directionality of the service
- (4) BellSouth SWA Transport Options, if any
- (5) Local Switching Options (including BSEs), if any
- (6) Whether the off-hook supervisory signaling is to be provided by the customer's equipment or if it is to be forwarded by the customer's equipment when the called party answers.
- (7) If the service is to be provided with an extension to a different exchange.
 - the customer's premises at which the extension is to be terminated
- (8) Percent Interstate Usage (PIU) as specified in 2.3.10 preceding.
- (9) Provide Connecting Facility Assignment (CFA), if associated with a high capacity facility.
- (10) For BellSouth SWA Local Channel and BellSouth SWA Dedicated Interoffice Channel, the capacity.

(B) For BellSouth SWA FGB and BellSouth SWA TSBSA 1 service, the customer shall specify:

- (1) The number of trunks
- (2) For trunks to an end office, the end office
- (3) For trunks to an Access Tandem
 - (a) The Access Tandem Switch
 - (b) An Estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem (to assist the Telephone Company in its own efforts to project further facility requirements.)
- (4) BellSouth SWA Transport Options, if any
- (5) Local Switching Options (including BSEs), if any
- (6) For terminating only access, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks
- (7) The traffic type using the categories specified in 6.1.1(I) following to enable efficient provisioning and billing functions
- (8) Percent Interstate Usage (PIU) as specified in 2.3.10 preceding.
- (9) Provide Connecting Facility Assignment (CFA), if associated with a high capacity (a.k.a. BellSouth High Capacity) facility.
- (10) For BellSouth SWA Local Channel and BellSouth SWA Dedicated Interoffice Channel, the capacity.

ISSUED: AUGUST 8, 2013

EFFECTIVE: AUGUST 9, 2013

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Information Required (Cont'd)

(C) For BellSouth SWA FGD and BellSouth SWA TSBSA 3 service, the customer shall specify:

(1) The number of BellSouth SWA FGD and BellSouth SWA TSBSA 3 trunks

- for trunks ordered to an end office, the end office
- for trunks ordered to an Access Tandem, the Access Tandem Switch
- for trunks with coin sent-paid capability ordered to a TOPS tandem, the TOPS tandem switch
- an estimate of the amount of traffic it will generate to and/or from each end office subtending the access and/or TOPS tandem (to assist the Telephone Company in its own efforts to project further facility requirements).

(Dx)
(Dx)

- (2) BellSouth SWA Transport Options, if any
- (3) Local Switching Options (including BSEs), if any
- (4) The traffic type using the categories specified in 6.1.1(I), following, to enable efficient provisions and billing functions.
- (5) Provide Connecting Facility Assignment (CFA), if associated with a high capacity (a.k.a. BellSouth High Capacity) facility.
- (6) For BellSouth SWA Local Channel and BellSouth SWA Dedicated Interoffice Channel, the capacity.

The coin capable end offices and TOPS tandem switches are identified in the Wire Center Section of the NATIONAL EXCHANGE CARRIER ASSOCIATION (NECA) TARIFF F.C.C. NO. 4.

(D) For BellSouth SWA FGD and BellSouth SWA TSBSA 3 with BellSouth SWA CCSAC, in addition to the information listed in (C), preceding, the customer shall specify:

(1) BellSouth SWA CCSAC Local Switching Options, if any

(x) Issued under authority of Special Permission No. 13-019 of the FCC in order to withdraw material filed under Transmittal No. 65 without its becoming effective and to restore currently effective material.

ISSUED: MAY 23, 2014

EFFECTIVE: JUNE 7, 2014

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Services (Cont'd)

5.2.2 Information Required (Cont'd)

(D) (Cont'd)

(2) For CCS7 Signaling Connections, specification of the level of diversity in its network, as defined in Technical Publication TR-TSV-000905, and the BellSouth Guidelines to Technical Publication TR-TSV-000905.

(3) Service Installation Guarantees, as set forth in 2.4.9 preceding, are not applicable for the installation of CCSAC signaling.

(E) For BellSouth SWA FGD and BellSouth SWA TSBSA 3 with 64 Clear Channel Capability (CCC), in addition to the information listed in (C) and (D) preceding, the customer shall specify 64 CCC Local Switching Options, if any, with Superframe or Extended Superframe, as specified in Section 6.1.3(A)(6)(f) and 7.2.9(E)(5).

(D)

(D)

5.2.3 Traffic Engineering Responsibilities

(A) The customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a.
BellSouth SPA) Services (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Traffic Engineering Responsibilities (Cont'd)

(B) Determination of Trunks

- (1) When ordering BellSouth SWA service, the trunks may be determined by the customer in the following manner. For each day the customer shall determine the highest number of trunks in use for a single hour. The customer shall, for the same hour period (i.e., busy hour), pick the twenty consecutive business days in a calendar year which add up to the largest number of trunks in use. The customer shall then determine the average busy hour trunks by dividing the largest number of trunks in use figure, for the same hour period, for the twenty consecutive business day period by 20. This computation shall be performed for each end office and/or access tandem the customer wishes to serve.
- (2) If data to develop a twenty consecutive day period is not available, the customer may use a twenty day period that contains as many consecutive days as is available.

(C) Determination of CCS7 Signaling Connections and Terminations

The customer shall work cooperatively with the Telephone Company to determine the number of CCS7 Signaling Connections and CCS7 Signaling Terminations required to handle its signaling traffic.

5.2.4 BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service

For BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service, as described in 6.2.5(B) following, the customer shall order in the same manner which is set forth preceding for ordering BellSouth SWA FGD and BellSouth SWA TSBSA 3 except that customers must order BellSouth SWA FGD and BellSouth SWA TSBSA 3 to all access tandems or direct connections to all end offices designated by the Telephone Company as Service Switching Points for BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service within the LATA. Direct trunk routes cannot be provided unless the end office is equipped to provide the customer identification function. All traffic originating from end offices not equipped to provide the customer identification function require routing via the serving access tandem at which the function is available. Service must be ordered accordingly.

ISSUED: AUGUST 11, 2014

EFFECTIVE: AUGUST 26, 2014

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a.
BellSouth SPA) Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.4 BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service
(Cont'd)

The customer is also responsible for reporting to the Telephone
Company the percent interstate usage (PIU) for BellSouth SWA 8XX
Ten Digit Screening Service as set forth in Section 2.4.1(A)(6).

(T)

5.2.5 BellSouth SWA Service to a Remote Switching Office

When a customer desires BellSouth SWA service to an end office that is a
remote switching office, the customer must order to the host office which
controls the remote switching office since all traffic to and/or from a
remote switching office must be routed through the host office.

ISSUED: SEPTEMBER 24, 2013

EFFECTIVE: OCTOBER 9, 2013

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.6 BellSouth Directory Assistance Access Service

For BellSouth Directory Assistance Access Service, the customer shall specify the number of trunks from the customer's premises to the Directory Assistance location. Unless direct routing is specified by the customer, BellSouth Directory Assistance Access service will be provided with a BellSouth SWA FGB and BellSouth SWA TSBSA Service. The customer shall also specify which BellSouth SWA FGB and BellSouth SWA FGD or BellSouth SWA TSBSA BellSouth service trunk group is to be associated with the BellSouth Directory Assistance Access Service.

(T)
(D)
(D)

ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.7 Special Access Service (a.k.a. BellSouth SPA) and BellSouth SWA Transport Service

- (A) For all Special Access (a.k.a. BellSouth SPA) Services ⁽¹⁾ the customer must specify the customer premises or Hubs involved, the channel type (e.g., Video (a.k.a. BellSouth SPA Video), Voice Grade (a.k.a. BellSouth SPA DSO VG), High Capacity (a.k.a. BellSouth High Capacity), etc.), the channel interface, technical specification package and options desired. When ordering Voice Grade (a.k.a. BellSouth SPA DSO VG) local channels and associated voice grade (a.k.a. BellSouth SPA DSO VG) interoffice channels, the customer must specify whether they are to be billed under the Voice Grade (a.k.a. BellSouth SPA DSO VG) Rate Stability Plan. For multipoint services the channel interface at each premises may, at the request of the customer, be different but all such interfaces shall be compatible. When establishing Special Access (a.k.a. BellSouth SPA) Service under the Shared Network Arrangement, the host subscriber must coordinate with each service user the design, testing and maintenance of the service. Additionally, the service user must provide to the BellSouth Telephone Companies the Connecting Facility Arrangement (CFA) and the High Capacity (a.k.a. BellSouth SPA High Capacity) Billing Account Number (HBAN) of the host subscriber.

(This page filed under Transmittal No. 1)

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ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.7 Special Access (a.k.a. BellSouth SPA) and BellSouth SWA Transport Service (Cont'd)

- (B) For BellSouth SWA Dedicated Transport Services, the customer must specify the Facility Hubs involved, if applicable, the channel type (e.g. BellSouth SWA Voice Grade, BellSouth SWA DS1, etc.), the channel interface and any options desired. When establishing BellSouth SWA Transport Services under the Shared Network Arrangement, the host subscriber must coordinate with each service user the design testing and maintenance of the service. Additionally, the service user must provide to BellSouth Telecommunications, Inc., the Connecting Facility Arrangement (CFA) and the Billing Account Number (BAN) of the host subscriber.
- (C) Where the Special Access (a.k.a. BellSouth SPA) or WATS Access Line (a.k.a. BellSouth SPA WATS Line) Service is exempt from the Special Access Surcharge as set forth in 7.4.2 following, the customer shall furnish with the order the certification as set forth in that section.
- (D) For WATS Access Line (a.k.a. BellSouth SPA WATS Line) Service, the customer must also specify the type of calling (i.e., Originating Only, Terminating Only, or Two-Way) for which the service is to be provided. Additionally, when necessary screening functions are not provided at the wire center which serves the customer's originating or terminating premises, the Telephone Company will provide the service to the nearest wire center where the capability exists. In these circumstances, the customer will be notified and the order will be changed to designate the appropriate premises. No charge will apply for the change.
- (E) To enable a customer to receive flat rate treatment on a WATS Access Line (a.k.a. BellSouth SPA WATS Line) used to provide terminating service (i.e., BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service), the customer must specify, by jurisdiction, the telephone number which is used to route the call.

ISSUED: JANUARY 24, 2017

EFFECTIVE: FEBRUARY 8, 2017

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a BellSouth SPA) Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.8 BellSouth SWA Service to Cellular Interconnections

For BellSouth SWA FGB, BellSouth SWA FGD, BellSouth SWA TSBSA 1 and BellSouth SWA TSBSA 3 service to a Mobile Telephone Switching Office (MTSO) directly interconnected to a Telephone Company Access Tandem Office, the customer shall provide information to the Telephone Company indicating the NXX code(s) to be accessed.

5.2.9 BellSouth SWA 900

For BellSouth SWA 900 service, the customer shall order in the same manner which is set forth preceding for ordering BellSouth SWA FGD and BellSouth SWA TSBSA 3 with the following exception. The customer must order BellSouth SWA FGD and BellSouth SWA TSBSA 3 to all access tandems or direct connections to all end offices designated by the Telephone Company as BellSouth SWA 900 service screening offices within the state. Direct trunk routes cannot be provided unless the end office is equipped to provide the customer identification function. All traffic originating from end offices not equipped to provide the customer identification function will require routing via the access tandem at which the function is available. Service must be ordered accordingly. In addition, the customer shall specify whether 900 NXX codes provided to the customer should be arranged for 1+ dialing only or for both 1+ and 0+ dialing. All 900 NXXs provided to an individual customer will be arranged for either 1+ dialing only or for both 1+ and 0+ dialing.

When the customer desires activation of a 900 NXX code for 900 NXX screening the customer shall submit an Access Service Request (ASR) whether or not additional capacity is required.

5.2.10 Reserved for Future Use

(T)

(D)

—

(D)

ISSUED: AUGUST 29, 2016

EFFECTIVE: SEPTEMBER 13, 2016

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.11 Reserved for Future Use

5.2.12 BellSouth Line Information Data Base Access

In addition to ordering conditions set forth in Section 5.1.1, preceding, the customer shall provide the Originating Point Code(s) associated with BellSouth Line Information Data Base Access Validation.

In addition to requirements stated in Section 19, following, for BellSouth Line Information Data Base Access service, the customer shall specify the number of additional BellSouth Line Information Data Base Access lines, if any, required to carry traffic from the customer's SPOI to the BellSouth Line Information Data Base Access location.

5.2.13 BellSouth Expanded Interconnection Service (EIS)

For BellSouth Expanded Interconnection service arrangements, the collocater must specify the number and type of cross connect elements to be utilized.

5.2.14 Billing Name and Address (BNA)

In addition to the ordering conditions set forth in Section 5.1.1, preceding, the customer shall also provide the following:

- (1) The customer's Carrier Identification code (CIC) or pseudo CIC Code and Access Carrier Name Abbreviation (ACNA). In the event the customer does not have such an assignment the customer must contact BellSouth for this assignment;
- (2) A list of Carrier Identification Codes (CICs) or pseudo CIC Codes and Access Carrier Name Abbreviations (ACNAs) for whom billing services are being performed;
- (3) The established BellSouth Carrier Access Billing System (CABS) Account (C07) account number and if no account exists BellSouth will establish a C07 account for billing purposes.

5.2.15 Reserved for Future Use

(T)

(D)

(D)

ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.2.16 Mechanized Interface to Specified Operation Support Systems

For any customer of BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service additional features are offered. The features include a mechanized interface to the trouble reporting system as indicated in (A) following, a mechanized interface to the Preferred Interexchange Carrier (PIC); Street Guide Validation, and verification of Connecting Facility Assignments (CFA) and Network Channel/Interface Codes (NC/NCI).

- (A) The feature, Trouble Administration for Access Services, allows the customer to electronically perform the following:
- Enter a Trouble Report
 - Request Trouble Report status
 - Add Trouble Report information
 - Modify Trouble Report attributes
 - Verify repair completion
 - Cancel Trouble Report
 - Trouble Report attribute value change
- (B) The feature, PIC Inquiry and Order, provides the BellSouth SWA Access Customers (BellSouth SWA FGD only) the ability to perform the following:
- Telephone PIC inquiry
 - Telephone PIC change

This feature is only for access to the system. All other appropriate PIC charges as set forth in 13.3.3 following apply.

- (C) The feature, Street Guide Validation, provides the customer with the ability to electronically verify an end user street address for the purpose of submitting an accurate access service request (ASR).

This feature is available to the customer in conjunction with the submission of an ASR for the sole purpose of validating the street address of an end user. Any other use of this service is prohibited.

- (D) The features, Connecting Facility Assignment (CFA) and Network Channel/Interface Codes (NC/NCI) are provided for the sole purpose of enabling the customer to electronically verify connecting facility assignment(s) and network channel/interface code(s) prior to submitting an access service request (ASR).
- (E) To implement these features, the customer must provide a terminal a modem and Switched Dial Service or a Private Line Service to a location designated by the Company at which the Company provides access to these features. If the customer chooses to utilize a dial service to access these features, a Security Card is required. The ordering conditions for the Security Card are set forth in 13.3.12 following.

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ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.2.17 BellSouth SWA 500 Access Service

For BellSouth SWA 500 Access service, as described in Section 6.2.9, the customer shall order in the same manner which is set forth, preceding, for ordering BellSouth SWA FGD and BellSouth SWA TSBSA 3, except that customers must order BellSouth SWA FGD and BellSouth SWA TSBSA 3 to all end offices within the customer designated LATA(s).

(T)
(D)

The customer is also responsible for reporting to the Telephone Company the percent interstate usage (PIU) for BellSouth SWA 500 service as set forth in Section 2.3.10.

(T)

5.2.18 BellSouth Local Number Portability Database Services

For BellSouth Local Number Portability (LNP) Query Service, in addition to subscribing to the service by meeting the conditions set forth in Section 5.1.1 the customer shall provide the Originating Point Codes associated with the service.

(D)

5.2.19 BellSouth Remote Access Service

(A) For BellSouth Remote Access Service, in addition to subscribing to the service by meeting the conditions set forth in Sections 5.1.1 and 5.2.2, the customer shall:

(D)

- (1) coordinate their ASR through a customer account team;
- (2) populate the project field on the ASR with "BST-RAS"; and
- (3) negotiate service intervals for BellSouth Remote Access Service.

ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.3 Access Order Modifications

- (A) The customer may request a modification of its Access Order at any time prior to notification by the Telephone Company that service is earlier. The Telephone Company will make every effort to accommodate requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, overtime installation charges as stated in Section 13.2.6 may be applicable. All charges for Access Order modifications will apply on a per occurrence basis.
- (B) Any increase in the number of BellSouth SWA and Special Access (a.k.a. BellSouth SPA) service channels, Intra-Office Collocation Cross Connect Service, Physical Access Cross Connect Service, Virtual Access Cross Connect Service, or BellSouth SWA service lines, trunks, or CCS7 Signaling Connections and CCS7 Signaling Terminations will be treated as a new Access Order (for the increased amount only).
- (C) If order modifications are necessary to satisfy the transmission performance for a Special Access (a.k.a. BellSouth SPA) Service order by a customer, these changes will be made without order modification charges being incurred by the customer.

(This page filed under Transmittal No. 1)

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ISSUED: JANUARY 4, 2013

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ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.3 Access Order Modifications (Cont'd)

(C) (Cont'd)

(1) Service Date Change Charge

A Service Date Change Charge will apply when a Customer modifies an Access Order service date for the installation of new services or rearrangements of existing services. (C)
(C)
(C)

- (a) For services other than Digital Data, DS1 High Capacity (a.k.a. BellSouth SPA DS1) and LightGate DS3 (a.k.a. BellSouth SPA Point to Point Network) special access services: (N)
(N)
(N)

If the Customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Telephone Company and reissued with appropriate cancellation charges applied as set forth in Section 5.4 following. (T)
(C)

- (b) For Digital Data, DS1 High Capacity (a.k.a. BellSouth SPA DS1) and LightGate DS3 (a.k.a. BellSouth SPA Point to Point Network) special access services: (N)
(N)
(N)

If a Customer does not accept Access Service within 30 calendar days after the original service date, the Customer will, at its option: (C)

- (i) Cancel its Access Order, in which case Section 5.4 shall apply; or
(ii) Accept billing within 30 calendar days after the original service date, in which case billing will begin; or
(iii) Neither cancel the Access Order nor accept service, in which case the following will apply. If the Customer neither cancels the Access Order nor accepts service, all applicable service charges shall begin to accrue on the 31st calendar day after the original service date (the Effective Billing Date). If the Customer accepts service within 90 calendar days after the original service date, the Telephone Company will commence billing upon the Customer's acceptance of service and such billing will apply as of the Effective Billing Date. If the Customer fails to accept service within 90 calendar days after the original service date, the Telephone Company will cancel the relevant Access Order(s) and will bill the Customer for cancellation charges, as set forth in Section 5.4, following, plus all charges accrued between the Effective Billing Date and the date of cancellation using the rate associated with the shortest term available for the service being cancelled. (C)

Some material previously on this page now appears on Original Page 5-28.1

ISSUED: JANUARY 4, 2013

EFFECTIVE: JANUARY 19, 2013

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.3 Access Order Modifications (Cont'd)

(C) (Cont'd)

(1) Service Date Change Charge

- (c) When, for any reason, the Customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Telephone Company accordingly delays the start of service, a Service Date Change Charge will apply.

Failure to notify the Company prior to the original service date to request a different service date may result in the application of a Service Date Change-Additional Dispatch Charge for installations, moves and rearrangement of services. If a Company technician is dispatched to the Customer's premises on the scheduled service date and the Customer has failed to notify the Company before three o'clock p.m. EST on the business day prior to the scheduled service date that it wishes to change the service date, the Company will delay the start of service pending negotiations with the Customer.

If the Customer reschedules the service date, a Service Date Change-Additional Dispatch Charge will apply in addition to a Service Date Change Charge as specified in Section 5.3(C)(1)(1)(e), following. When the rescheduled service date has a service interval of three business days or less, Service Date Advancement charges, as set forth in Section 5.1.1(H)(8), preceding, will apply in addition to the Service Date Change-Additional Dispatch charge and the Service Date Change charge in Section 5.3(C)(1)(e), following.

If the Customer cancels the service date, cancellation charges will apply in accordance with terms and conditions for cancellation charges as set forth in Section 5.4, following. Cancellation of the order will not preclude the application of the Service Date Change Charge and Service Date Change-Additional Dispatch Charge assessed for prior occurrences on the same order. In addition, the Service Date Advancement-Missed Appointment Charge set forth in Section 5.1.1(H)(9) may apply on orders with advanced service dates.

Section 5.1.1(H)(6), preceding, provides a description of the Company resources associated with the Service Date Change and Service Date Change-Additional Dispatch Charge.

Material on this page was previously located on Original page 5-28.

ISSUED: JUNE 29, 2012

EFFECTIVE: JULY 2, 2012

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.3 Access Order Modifications (Cont'd)

(C) (Cont'd)

(1) Service Date Change Charge (Cont'd)

- (d) A new service date may be established that is prior to the original service date if the Telephone Company determines it can accommodate the customer's request without delaying service dates for orders of other customers.
- (e) A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The Service Date Change-Additional Dispatch Charge will apply for each occurrence of a technician dispatch to the customer's premises when the customer is not ready for service as specified in (1)(c), preceding. The applicable charges are:

<u>Service Date Change Charge</u>	<u>USOC</u>	<u>Charge</u>
Per Order, per Occurrence	OMC	\$31.60
<u>Service Date Change- Additional Dispatch Charge</u>	<u>USOC</u>	<u>Charge</u>
Per Occurrence	OMCAD	\$150.00(x)

- (f) For multiple orders with the same service date for the same customer premises, only one Service Date Change-Additional Dispatch charge will apply. However, a Service Date Change charge will apply for each order.
- (g) Service Installation Guarantees, as set forth in 2.4.9 preceding, are not applicable for Service Date Change Charges.

(2) Partial Cancellation Charge

Any decrease in the number of ordered BellSouth SWA and Special Access (a.k.a. BellSouth SPA) service channels, Intra-Office Collocation Cross Connect Service, Physical Access Cross Connect Service, Virtual Access Cross Connect Service, or BellSouth SWA or CCS7 Signaling Connections services will be treated as a partial cancellation and the charges as set forth in 5.4(B) following will apply.

(x) Issued under authority of Special Permission No. 12-019 of the FCC in order to withdraw material filed under Transmittal No. 33 without its becoming effective and to restore currently effective material.

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ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.3 Access Order Modifications (Cont'd)
(C) (Cont'd)

(3) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Telephone Company personnel of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of BellSouth SWA Transport Termination, type of channel interface, type of Interface Group or technical specification package. Design changes do not include a change of customer premises, end user premises, end office switch, Basic Serving Arrangement, Intra-Office Collocation Cross Connect Service, Physical Access Cross Connect Service, Virtual Access Cross Connect Service, or BellSouth SWA and Special Access (a.k.a. BellSouth SPA) service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

Should a customer requested Design change be received on a pending access order that results in the establishment of a new service date that exceeds the original service date by more than 30 days, the customer shall not be required to cancel and reissue a new order, but shall be billed a design change charge and a service date change charge.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply. The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is:

<u>Design Change Charge</u>	<u>USOC</u>	<u>Rate Per Order</u>
ALL STATES	H28	\$39.93

If a change of service date is required, the Service Date Change Charge as set forth in (1) preceding will also apply.

Service Installation Guarantees, as set forth in 2.4.9 preceding, are not applicable for Design Change Charges.

(This page filed under Transmittal No. 1)

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EFFECTIVE: JANUARY 19, 2013

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a.
BellSouth SPA) Service (Cont'd)

5.4 Cancellation of an Access Order

- (A) A Customer may cancel an Access Order for the installation of service at any time prior to notification by the Telephone Company that service is available for the Customer's use. The cancellation date is the earliest date the Telephone Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. Termination liability charges, associated with term plans, will not apply to orders that are cancelled within 90 calendar days after the original service date where the Customer has accepted billing but not accepted service. (T)
(C)
(T)
(N)
(N)
(D)
(D)
- (B) When a Customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows: (T)
- (1) Costs incurred in conjunction with the provision of BellSouth SWA service, Virtual Access Cross Connect Service, Physical Access Cross Connect Service, Intra-Office Collocation Cross Connect Service, or Special Access (a.k.a. BellSouth SPA) Service starts on the Application Date as defined in Section 5.4(B)(4)(b), following. (T)
Provisions addressing the application of charges for other BellSouth Expanded Interconnection elements are contained in Section 20 of this Tariff.

(This page filed under Transmittal No. 0051)

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ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.4 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

- (2) Section Not in Use (C)
(D)
- (3) When the Customer cancels an Access Order on or after the Application Date, a charge equal to the estimated costs incurred by the Telephone Company shall apply. Such charge is determined as specified in (4) following. (C)
- (4) Charges applicable as specified in (3) preceding are based on the estimated costs incurred by the Telephone Company at the time the order is cancelled. The estimated costs incurred are determined based on the following:
 - (a) Certain Telephone Company critical dates are associated with an Access Order provisioning interval, whether standard or negotiated. These dates are used by the Telephone Company to monitor the progress of the provisioning process. At any point in the Access Order interval the Telephone Company is able to determine which critical date was last completed and can thus determine what percentage of the Telephone Company's provisioning costs have been incurred as of that critical date.
 - (b) The critical dates tracked by the Telephone Company are as follows:
 - Application Date (APP): The date the Customer must provide to the Telephone Company, (1) a firm commitment for service and (2) sufficient information as detailed in 5.1 preceding to enable the Telephone Company to begin service provisioning. This is also the order date. (C)
 - Scheduled Issue Date (SID): The date that the order is to enter the Telephone Company's order distribution system.
 - Design Layout Report Date (DLRD): The date the Design Layout Report (DLR) is forwarded to the Customer. (T)
 - Records Issue Date (RID): The date that all design and assignment information is to be sent to the central office and installation forces.

ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.4 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(b) (Cont'd)

- Wired and Office Tested Date (WOT): The date by which all intraoffice wiring is to be completed, all plug-ins optioned, aligned, and frame continuity established, and the interoffice facilities, if applicable, tested. In addition, switching equipment, including translation loading, is to be installed and tested.
- Plant Test Date (PTD): The date on which overall testing of the service is to be started.
- Engineering Information Report Date (EIRD): The date the engineering group in another ISS area provides information to the primary engineering group.
- Service Date (DD): The date on which service is to be made available to the customer. This is sometimes referred to as the Due Date.
- Designed, Verified, and Assigned Date (DVA): The date by which field implementation groups must report that all documents and materials have been received.
- Frame Continuity Date (FCD): Date on which frame-to-frame testing must be completed. This is sometimes referred to as the Facility Continuity Check Date.
- Loop Assignment and Make-up Date (LAM): The date by which Local Loop Assignment and Make-up information must be available.
- Confirming Design Layout Report Date (CDLRD): The date the Design Layout Report (DLR) is to be confirmed by the customer.

(This page filed under Transmittal No. 1)

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ISSUED: JANUARY 4, 2013

EFFECTIVE: JANUARY 19, 2013

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.4 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(c) The percentage of the total provisioning cost incurred by the Telephone Company at a particular critical date varies by the type of service as shown in (d) following.

(d) When a Customer cancels an Access Order, or part of an Access Order, before the service date, the Telephone Company will apply cancellation charges to the order. Cancellation charges are calculated by multiplying all the nonrecurring charges associated with the order, or that part of the order being cancelled, by the percentage shown in (e) following for the critical date last completed on the order. (T)
(D)

(D)
(D)

Some material previously on this page now appears on Original Page 5-34.1.

(This page filed under Transmittal No. 0051)

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ISSUED: JANUARY 4, 2013

EFFECTIVE: JANUARY 19, 2013

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd) (M)

5.4 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(e) Cancellation Charge Percentages

TYPE SERVICE/ CRITICAL DATES	AFTER: BEFORE:	APP SID	SID LAM	LAM EIRD	EIRD DLRD	DLRD RID	RID DVA	DVA WOT	WOT FCD	FCD PTD	PTD DD	DD
<u>SPECIAL ACCESS (a.k.a. BellSouth SPA)</u>												
WATS 100.0 (a.k.a. BellSouth SPA WATS Line)		1.6	4.7	6.6	9.5	13.2	18.7	33.2	44.6	56.6	83.6	
VOICE GRADE 100.0 (a.k.a. BellSouth DSO VG)		1.6	4.7	6.6	9.5	13.2	18.7	33.2	44.6	56.6	83.6	
TELEGRAPH GRADE 100.0 (a.k.a. BellSouth SPA Telegraph)		1.6	4.8	8.9	13.6	17.0	22.2	34.7	43.9	56.9	84.6	
METALLIC GRADE 100.0 (a.k.a. BellSouth SPA Metallic)		1.6	4.9	6.9	9.8	13.5	18.2	30.3	39.7	53.6	83.3	

(M)

Material on this page was previously located on Original page 5-34.

ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA)
Service (Cont'd)

5.4 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(e) Cancellation Charge Percentages

SPECIAL ACCESS (a.k.a. BellSouth SPA)

PROGRAM AUDIO (a.k.a. BellSouth Program Audio)	1.4	4.1	5.8	8.3	11.5	16.2	28.0	37.1	49.5	80.5	100.0
--	-----	-----	-----	-----	------	------	------	------	------	------	-------

HICAP (a.k.a. BellSouth SPA High Capacity)	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100.0
--	------	------	------	------	------	------	------	------	------	------	-------

DIGITAL DATA ACCESS (a.k.a. BellSouth SPA DSO Digital Data)	1.5	4.6	6.1	9.2	13.5	18.6	28.5	35.4	46.2	78.2	100.0
--	-----	-----	-----	-----	------	------	------	------	------	------	-------

Intra-Office Collocation Cross Connect Service	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100.0
--	------	------	------	------	------	------	------	------	------	------	-------

Physical Access Cross Connect Service	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100.0
---	------	------	------	------	------	------	------	------	------	------	-------

Virtual Access Cross Connect Service	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100.0
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ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.4 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(e) Cancellation Charge Percentages (Cont'd)

TYPE SERVICE/ CRITICAL	AFTER: DATES	APP BEFORE:	SID SID	LAM LAM	EIRD EIRD	DLRD DLRD	RID RID	DVA DVA	WOT WOT	FCD FCD	PTD PTD	DD DD
BellSouth SWA												
TRUNKS OR LINES		7.0	18.9	23.7	24.9	26.3	35.6	51.4	58.3	69.4	90.3	100.0
HICAP (a.k.a. BellSouth High Capacity) FACILITIES		12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100.0
Virtual Access Cross Connect Service		12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100.0

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ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA Service (Cont'd)

5.4 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(e) Cancellation Charge Percentages (Cont'd)

TYPE												
SERVICE/												
CRITICAL DATES	AFTER:	APP	SID	LAM	EIRD	DLRD	RID	DVA	WOT	FCD	PTD	DD
	BEFORE:	<u>SID</u>	<u>LAM</u>	<u>EIRD</u>	<u>DLRD</u>	<u>RID</u>	<u>DVA</u>	<u>WOT</u>	<u>FCD</u>	<u>PTD</u>	<u>DD</u>	<u> </u>
MANAGED SHARED												
FRAME RELAY												
<u>SERVICE</u>		10.73	18.98	24.44	29.91	35.71	36.53	48.17	62.44	81.19	98.42	100

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ISSUED: NOVEMBER 23, 2015

EFFECTIVE: DECEMBER 8, 2015

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.4 Cancellation of an Access Order (Cont'd)

- (C) When a customer cancels an order service for LightGate service (a.k.a. BellSouth SPA Point to Point Network) system or BellSouth Dedicated Ring, prior to the beginning of the selected service period, the customer will be liable for all capital expenses incurred by the Telephone Company in provisioning the LightGate service (a.k.a. BellSouth SPA Point to Point Network) or BellSouth Dedicated Ring as of the date the order is canceled by the customer. The charges billed to the customer will not exceed an amount equal to the minimum period for the service as set forth in Sections 6.7.2, 7.4.4 and 29.1.4 of this tariff at the month-to-month rates set forth in Sections 6.8.1 or 7.5.9 of this tariff. Such charges will be billed in addition to and subsequent to the cancellation charges set forth in Section 5.4 (B).

(D)

(D)

- (D) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

(T)

- (E) If the Telephone Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotion), the customer may cancel the Access Order without incurring cancellation charges.

(T)

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ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 – Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.5 Selection of Facilities for Access Orders

- (A) When a customer places an Access Order, it may choose to utilize facilities it previously purchased. If the customer has a high capacity interface, or has purchased a facility, the customer must request that specific channels be used to implement the Access Order. If a facility assignment is not provided by the customer, the Telephone Company will provide the service from available inventory as discussed in 5.8 following.
- (B) For all other Access Orders, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in 11. following.

ISSUED: AUGUST 15, 2012

EFFECTIVE: AUGUST 30, 2012

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.6 Minimum Period

- (A) Except as set forth in (B), (C) following and Sections 6.7.20, 6.7.21, 6.7.22, 7.4.27, 9.1.4(A), 13.3.5(C)(1)(b), (c) and (d), and of this Tariff, the minimum period for which charges are applicable for Access Service is one month.
- (B) The minimum period for part-time Broadcast Quality Video (a.k.a. BellSouth SPA Broadcast Quality Video), and Program Audio (a.k.a. BellSouth SPA Program Audio) Special Access (a.k.a. BellSouth SPA) services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.). (D)
- (C) The minimum period for BellSouth Remote Access Service is twelve months.
- (D) Service Rearrangements as set forth in Sections 6.7.1(D)(3), 7.4.1(C)(3) and Transfer of Service as set forth in Sections 6.7.1(D)(4) and 7.4.1(C)(4) of this Tariff for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) services respectively, may be made without a change in minimum period requirements.
- (E) Changes, other than those identified in Sections 6.7.1(D)(3) and (4) and 7.4.1 (C)(3) and (4) of this Tariff, will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service. A new minimum period will be established for the new service. The customer will also remain responsible for all outstanding minimum period obligations associated with the disconnected service.

The changes listed below are those that will be treated as a discontinuance and installation of service and for which a new minimum period will be established.

- (1) A move to a different building as set forth in Sections 6.7.7 or 7.4.5 of this Tariff.
- (2) A change in type of service (i.e., BellSouth SWA to Special Access (a.k.a. BellSouth SPA), one type of Special Access (a.k.a. BellSouth SPA) service to another, or one type of BellSouth SWA Access service to another except as set forth in Section 6.7.6 of this Tariff).
- (3) A change in the type of BellSouth SWA Local Channel, Special Access (a.k.a. BellSouth SPA) Service Local Channel.

ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.6 Minimum Period (Cont'd)

(E) (Cont'd)

(4) A change in the interface for BellSouth SWA Service, BellSouth Directory Assistance Access Service or BellSouth Line Information Data Base Access service.

(5) Change in BellSouth SWA Service traffic type.

(F) A customer may request disconnect of an access service at any time after the service has been established. The customer must give the Telephone Company at least one business day written or verbal notice prior to the desired disconnect date. The one business day notice period will begin on the date the Telephone Company first receives the disconnect notification, either written or verbal. The verbal notice must be followed by written confirmation within 10 days.

ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.6 Minimum Period (Cont'd)

(F) Cont'd)

When Access Service is disconnected prior to the expiration of the minimum period, the customer is obligated for payment of the minimum period charge as set forth in 5.6.1 following. When Access Service is disconnected after the expiration of the minimum period, billing for the service will be performed in accordance with the provisions set forth in 2.4.1(C) preceding.

5.6.1 Minimum Period Charges

- (A) When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. The disconnect date is the final date the customer has use of the service.
- (B) The Minimum Period Charge for service provided with a one month minimum period will be determined as follows:
 - (1) For BellSouth SWA usage sensitive rate elements (i.e. Carrier Common Line, Local Switching, Access Tandem Switching, BellSouth SWA Common Transport, and Interconnection the charge for a month or fraction thereof is equal to the applicable rates for the actual or assumed usage for the month or such fraction thereof.
 - (2) For BellSouth SWA Transport components which are not usage sensitive (i.e., BellSouth SWA Local Channel and BellSouth SWA Dedicated Interoffice Channel and Channelization Equipment), the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in 6.8 following.
 - (3) For Special Access (a.k.a. BellSouth SPA) and BellSouth Expanded Interconnection Services, the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth, respectively, in Section 7.5 and Section 20.4 of this Tariff.

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ISSUED: AUGUST 15, 2012

EFFECTIVE: AUGUST 30, 2012

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.6 Minimum Period (Cont'd)

5.6.1 Minimum Period Charges (Cont'd)

- (C) The Minimum Period Charges for BellSouth SWA FGD or BellSouth TSBSA 3 BellSouth SWA service will be as set forth in 2.4.2 preceding.
- (D) The Minimum Period Charge for part-time Broadcast Quality Video (a.k.a. BellSouth SPA Broadcast Quality Video), and Program Audio (a.k.a. BellSouth SPA Program Audio) is the applicable daily rate for the service asset forth in 7.5 following. (D)
- (E) All applicable nonrecurring charges for the service will be billed in addition to the Minimum Period Charge.

ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.6.1 Minimum Period Charges

- (F) Should billing for a service which is disconnected prior to the expiration of the Minimum Period cover multiple billing cycles, the bill reflecting the disconnect of service will be adjusted to account for that portion of the Minimum Period Charge previously billed to the customer. In no event shall the total recurring charge billed to the customer for such service exceed the applicable Minimum Period Charge.

All applicable nonrecurring charges associated with the provision of service will be billed in addition to the Minimum Period Charge. Such nonrecurring charges include the nonrecurring charge for the installation of service and/or optional features, Service Order Modification Charges, Additional Engineering and Labor Charges, if any, etc.

5.7 Shared Use Facilities

Shared use occurs when BellSouth SWA, Special (a.k.a. BellSouth SPA) and BellSouth Expanded Interconnection services are provided over the same high capacity (a.k.a. BellSouth SPA High Capacity) facility through a common interface. The facility may be ordered either as BellSouth SWA, Special Access (a.k.a. BellSouth SPA) or Virtual Access Cross Connect, Physical Access Cross Connect, or Intra-Office Collocation Cross Connect Service.

Billing will commence for the high capacity (a.k.a. BellSouth SPA High Capacity) facility as soon as the facility is turned over to the customer for use (i.e., on the service date). Such billing will include charges for the Virtual Access Cross Connect Service, Physical Access Cross Connect Service, Intra-Office Collocation Cross Connect Service, Special (a.k.a. BellSouth SPA) Local Channel or BellSouth SWA Local Channel, the Channelization Equipment (i.e., the multiplexer) and the interoffice transport, if any. Nonrecurring installation charges will also apply at this time.

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ISSUED: JUNE 16, 2011

EFFECTIVE: JULY 1, 2011

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.7 Shared Use Facilities (Cont'd)

Such billing will continue until such time as the customer requests, by placing an order for service, that one or more of the derived channels be used in the provisioning of an end to end BellSouth SWA or Special Access (a.k.a. BellSouth SPA) service. When the end to end service is turned over to the customer for use, billing for the end to end service will commence.

When the original facility is ordered as Special Access (a.k.a. BellSouth SPA), the billing change to the existing facility, if any, will depend on whether the end to end service provisioned over the derived channel(s) is Special (a.k.a. BellSouth SPA). If Special Access (a.k.a. BellSouth SPA) service, the billing for the facility will not change but additional billing will commence for the end to end service provisioned over the facility. This billing will include an additional local channel(s) and interoffice mileage, if applicable, of a lower capacity level (e.g., voice grade).

When the original facility is ordered as Special Access (a.k.a. BellSouth SPA), service is provisioned over a derived channel(s), the Special Access (a.k.a. BellSouth SPA) billing for the original facility will be reduced in direct proportion to the number of channels being utilized for BellSouth SWA service. For example, if six channels of a DS1 are to be used for BellSouth SWA, the Special Access (a.k.a. BellSouth SPA) rate will be reduced by one fourth. The customer will be billed one fourth of the BellSouth SWA DS1 rate, plus all other applicable BellSouth SWA charges for the BellSouth SWA service provided.

When the original facility is ordered as BellSouth SWA, the billing charge to the existing facility, if any, will depend on whether the end to end service provisioned over the derived channel(s) is BellSouth SWA or Special Access (a.k.a. BellSouth SPA) service. If BellSouth SWA service, the billing for the facility will not change but additional billing will commence for the end to end service provisioned over the facility. This billing will include local switching, information surcharge, carrier common line and additional interoffice transport at a lower capacity, if applicable.

ISSUED: SEPTEMBER 5, 2014

EFFECTIVE: SEPTEMBER 20, 2014

ACCESS SERVICE

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.7 Shared Use Facilities (Cont'd)

When the original facility is ordered as BellSouth SWA and Special Access (a.k.a. BellSouth SPA) service is provisioned over a derived channel(s), the BellSouth SWA billing for the original facility will be reduced in direct proportion to the number of channels being utilized for Special Access (a.k.a. BellSouth SPA) service. For example, if six channels of a DS1 are to be used for Special Access (a.k.a. BellSouth SPA), the BellSouth SWA rate will be reduced by one fourth. The customer will be billed three fourths of the BellSouth SWA DS1 rate, plus all other applicable charges. The customer will be billed one fourth of the Special Access DS1 (a.k.a. BellSouth SPA) rate, plus all other applicable charges for the Special Access (a.k.a. BellSouth SPA) service provided.

BellSouth Dedicated Ring service is available for Shared Use. When this service is ordered for Shared Use arrangements, all ring level components must be ordered as either BellSouth SWA or Special Access (a.k.a. BellSouth SPA). (D)
(T)

5.8 Available Inventory

Available inventory is limited and does not include facilities previously ordered. The Telephone Company will make every reasonable effort to maintain sufficient available inventory to provide Access Service in accordance with customer's requested service date intervals. To the extent that service can be provided, Access Orders will be satisfied from available inventory.