

## **TARIFF DISTRIBUTION**

FILE PACKAGE NO.: FL-16-0035

DATE: March 17, 2016

STATE: FLORIDA

EFFECTIVE DATE: 03/17/2016

TYPE OF DISTRIBUTION: Approved

PURPOSE: General Exchange Guidebook Cleanup -- Sections A105, A107,  
A108, A113 and A114

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
G105	1	0001
G108	1	0001
G108	2	0001
G108	8	0001
G108	9	0001
G113	1	0001
G113	3	0001
G113	4	0001
G113	5	0001
G113	6	0003
G113	7	0001
G113	8	0001
G113	10	0001
G113	11	0001
G113	12	0001
G113	13	0001
G113	14	0001
G113	15	0002
G113	16	0002
G113	17	0002
G113	18	0003
G113	18.1	0001
G113	18.2	0004
G113	21	0001
G114	3	0001
G113 Cont. (pg)	1	0003
G113 Cont. (pg)	2	0003
G113 Cont. (pg)	3	0001

A105. OBSOLETE SERVICE OFFERINGS - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS		
A105.1 Additional Engineering, Additional Labor and Miscellaneous Charges		
A105.1.1 Miscellaneous Charges		
(Obsoluted 4-8-91 Type 3) Not offered in connection with new installation or changes in service on and after 4-8-91. Restoration Priority Charge will remain in this <i>Guidebook</i> until March 1993. Restoration Priority Charge has been replaced with Telecommunications Service Priority (TSP) System in A13.50 for qualifying customers.		
(T)		
A. Restoration Priority Charge - Restoration of an out of service facility on a priority basis when a certification under part 64 of FCC Rules is provided.		
1. The Company will arrange a channel service for restoration priority on receipt of certification in conformance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations. A charge applies when a request to provide or change a restoration priority is received subsequent to the issuance of an order to establish the service. No charge applies when a restoration priority is discontinued.		
		Nonrecurring
		Charge
		USOC
(a)	Per Channel Service <sup>1</sup>	\$104.02 NA
Note 1: Only one charge is applicable when equipment and its associated channels are arranged to have restoration priority at the same time.		

## A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES

(Obsoleted 7-28-04, Type 4) Obsoleted service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

### A108.1 General Provisions

#### A108.1.1 Facilities and Equipment

- A. The Company will provide facilities, as outlined herein, for Telephone Answering Bureaus (secretarial firms) for their use in furnishing telephone answering service for subscribers with individual line, two-party line, measured rate dial mobile service, two-way dial service of a miscellaneous common carrier, or Centrex service when they are absent or do not desire to answer their calls personally. In addition, Centrex subscribers may subscribe to secretarial service facilities for the exclusive purpose of answering incoming calls to stations of the Centrex system.
- B. PBX (or similar system), business individual line and local private line terminations may also be provided where the subscriber contracts with a telephone answering bureau to receive all incoming calls or where the telephone answering bureau wishes to terminate administrative service for answering purposes only. Standard *guidebook* charges for these services are applicable. (T)
- C. Foreign exchange service and secretarial lines associated therewith may be terminated in telephone answering equipment for answering purposes and may not be terminated in telephone answering equipment for completing calls to and from administrative telephones or the attendant.
- D. Local exchange trunks may be terminated in telephone answering equipment for the purpose of completing local or long distance calls to and from administrative telephones furnished with and on the same premises as the telephone answering equipment.
- E. The telephone answering bureau may bridge calls from secretarial lines to the general exchange network over exchange central office lines furnished the bureau for its administrative use; however, these facilities furnished by the Company are not designed for such call bridging. The telephone answering bureau bridges calls at its own risk and the Company will not be liable for defects in transmission or other service difficulties arising out of or resulting from this type connection.
- F. A concentrator-identifier is available for connecting a telephone answering bureau with secretarial lines or individual business lines of its clients located in central office areas other than that in which the telephone answering bureau is located.
- G. Occasional Service may be provided to accommodate up to a maximum of 100 telephone answering bureau clients. Any one of the 100 clients can be remotely associated by means of a control channel with any one of a maximum of 10 lines extending from the Central Office to the telephone answering bureau but only 10 clients can be extended simultaneously. This equipment is designed to operate with the 557 type switchboard and the 1A Telephone Answering Console.
- H. Provision for Bulk Facility Terminations for telephone answering service is found in Section A5.5. (T)
- I. The equipment specified in A108.2.2.C. and A108.2.2.D. following is considered customer premises equipment under the FCC's decision in CI-II (Docket 20828) but has been assigned to the Company under the Modification of Final Judgement (MFJ). Its provision will be subject to the following restrictions:
  - 1. This equipment will be provided by the Company for use with new or existing service only so long as such equipment is available from Company inventory.
  - 2. The Company will continue to provide maintenance for Company provided customer premises equipment only until December 31, 1987, or such earlier date as may be necessary and appropriate to comply with applicable state or federal laws, rules, or *terms and conditions*. (T)(M)

#### A108.1.2 Initial Service Periods

- A. Concentrator-identifier equipment is provided for initial service periods of five years, with basic termination charges being applicable as indicated herein. (M)

A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES

(M)

A108.2 Rates and Charges

Telephone answering service facilities are billed at the rates and charges indicated herein to the telephone answering bureau with the exception of the facilities outlined in A108.2.3 and the Occasional Service client charges specified in A108.2.3, which are billed to the client of the telephone answering bureau.

A108.2.1 Central Office Lines and Stations for Administrative Use

- A.

When associated with key equipment, consoles and switchboards not arranged for making connections to administrative stations rates and charges for Business Individual Lines apply. Station line rates and charges apply for those stations in excess of the number of central office lines. When a group of these lines is arranged for rotary, hunting or similar service, each line in the group will carry the rotary differential charge described in A3.4.2.B.3.a.
- B.

When associated with switchboards arranged for making connections to administrative stations rates and charges for PBX trunks and stations apply.

(T)

A108.2.2 Concentrator - Identifier Channels

- A. Where the concentrator is located in the same exchange as the TAS bureau, the following charges apply.

1. Interoffice Channel

	Installation Charge	Monthly Rate	USOC
(a) Interoffice Channel between Concentrator serving wire center and identifier serving wire center, per quarter mile	\$-	\$2.70	1LJJ5

2. Channel Terminals

## A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES

### A108.2 Rates and Charges (Cont'd)

#### A108.2.4 Billing to the Client (Cont'd)

##### B. Secretarial Line Channels (Cont'd)

3. Between terminations located in different exchanges within the same LATA (Cont'd)
  - b. Where the client is connected to the TAS Bureau through concentrator-identifier located in a wire center in the same exchange as the TAS Bureau and is bridged to the concentrator in the central office. (Cont'd)

- (2) Channel Terminal, each (two per interexchange channel) (Cont'd)

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each	\$-	\$4.70	ZX112
(3) When the client's or concentrator's serving wire center is not the primary wire center, Interoffice Channel mileage and Channel Terminal Charges are applicable for that portion of the channel between the client's or concentrator's serving wire center and the primary wire center.			
(a) Interoffice Channel, per quarter mile	-	2.70	1LJ+5
(b) Channel Terminal, (two per interoffice channel), each	-	-	PMN
(4) Secretarial Line Connection Charge			
(a) Each Connection	-	1.15	S6T

##### C. Service Connection Charges

1. For each secretarial line connected either directly to the telephone answering facility or through concentrator-identifier equipment, a charge applies with exception in a. and b. following.

Where no premises visit is required to the Telephone Answering Service bureau because of the availability of preinstalled cable pairs terminated on the Telephone Answering Service positions, a charge equal to Secondary Service Ordering Charge and a Central Office Line Connection Charge for Business Service will apply per Section A4. (T)

Where preinstalled cable facilities are not available to the Telephone Answering Service positions, service connection charges specified in Section A13. for a type 2110 channel will apply. (T)

- a. Where the secretarial line is bridged in the central office this charge does not apply in connection with a main station change of address and the telephone number does not change.
  - b. When the secretarial line is installed as the main station line only, the service connection charge for the secretarial line termination does not apply.
2. The charges specified in Section A4., "Service Charges", apply for main station lines. (T)
3. Changes of client's lines from a direct connection to a telephone answering facility to a connection through concentrator-identifier equipment or vice versa are made without charge. (M)

- D. Lines of clients terminated only in telephone answering facilities for answering purposes only are at the business access line rates quoted in Section A3., "Basic Exchange Service", for Flat Rate (USOC SJ4), Message Rate (USOC LCM) or Measured Service (USOC SMQ), subject to the availability of these offerings, plus the rate specified in A108.2.4.A for a secretarial line termination. (T)(M)

---

**A108. OBSOLETE SERVICE OFFERINGS – TELEPHONE ANSWERING SERVICE FACILITIES****A108.2 Rates and Charges (Cont'd)**

(M)

**A108.2.5 Reserved for Future Use**(Secretarial Service Direct Inward Dialing (DID) *Terms, Conditions* & Rates are found in A12.7)

(T)

---

## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### CONTENTS

<b>A113.1</b>	<b>Group Emergency Alerting and Dispatching Systems</b>	1	
A113.1.1	General	1	
A113.1.2	Rates and Charges	2	
<b>A113.2</b>	<b>(DELETED)</b>	4	
<b>A113.3</b>	<b>(DELETED)</b>	4	
<b>A113.4</b>	<b>Arrangements for Night, Sunday, and Holiday Service</b>	5	
<b>A113.5</b>	<b>Extension and Tie Line Services</b>	5	
A113.5.1	Rates and Charges	5	
A113.5.2	Signaling Arrangements	5	
<b>A113.6</b>	<b>Centrex-CO Tie Line Terminations</b>	6	
<b>A113.7</b>	<b>Reserved for Future Use</b>	6	
<b>A113.8</b>	<b>Reserved for Future Use</b>	6	
<b>A113.9</b>	<b>Custom Calling Services</b>	6	
A113.9.1	Description of Service	6	
A113.9.2	<i>Terms, Conditions</i> and Limitations	6	(T)
A113.9.3	Rates	6	
<b>A113.10</b>	<b>Reserved for Future Use</b>	7	
<b>A113.11</b>	<b>Network Facilities for use with Public Announcement Services</b>	7	
A113.11.1	General	7	
A113.11.2	Rates and Charges	9	

---

**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

## CONTENTS

<b>A113.12 Central Office Local Area Network Service</b>	10	
A113.12.1 General	10	
A113.12.2 <i>Terms and Conditions</i>	10	(T)
A113.12.3 Definitions	11	
A113.12.4 Payment Plans	12	
A113.12.5 Rates and Charges	13	
<b>A113.13 Reserved for Future Use</b>	15	
<b>A113.14 Reserved for Future Use</b>	15	
<b>A113.15 Reserved for Future Use</b>	15	
<b>A113.16 Reserved for Future Use</b>	15	
<b>A113.17 Feature Packages</b>	15	
A113.17.1 The Feature Package	15	
<b>A113.18 Reserved for Future Use</b>	16	
<b>A113.19 TouchStarService</b>	16	
A113.19.1 <i>Definitions of Feature Offerings</i>	16	(T)
A113.19.2 <i>Terms, Conditions</i> and Limitations of Service	17	(T)
A113.19.3 Rates and Charges	17	
<b>A113.20 Reserved for Future Use</b>	18	
<b>A113.21 Reserved for Future Use</b>	18	
<b>A113.22 WatchAlert Service</b>	18	
A113.22.1 General	18	
A113.22.2 <i>Terms and Conditions</i>	18.1	(T)
A113.22.3 Rates and Charges	18.2	
<b>A113.23 Reserved for Future Use</b>	18.2	
<b>A113.24 Reserved for Future Use</b>	18.2	
<b>A113.25 Reserved for Future Use</b>	18.2	
<b>A113.26 Reserved for Future Use</b>	18.2	
<b>A113.27 Reserved for Future Use</b>	18.2	
<b>A113.28 Reserved for Future Use</b>	18.2	
<b>A113.29 Reserved for Future Use</b>	18.2	
<b>A113.30 Reserved for Future Use</b>	18.2	
<b>A113.31 Reserved for Future Use</b>	19	
<b>A113.32 Reserved for Future Use</b>	19	
<b>A113.33 Reserved for Future Use</b>	19	
<b>A113.34 Reserved for Future Use</b>	19	
<b>A113.35 Reserved for Future Use</b>	19	
<b>A113.36 Reserved for Future Use</b>	19	
<b>A113.37 Reserved for Future Use</b>	19	
<b>A113.38 Reserved for Future Use</b>	19	
<b>A113.39 Reserved for Future Use</b>	19	
<b>A113.40 Reserved for Future Use</b>	19	



A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

A113.41	Reserved for Future Use	19	
A113.42	Reserved for Future Use	19	
A113.43	Reserved for Future Use	19	
A113.44	Reserved for Future Use	19	
A113.45	Reserved for Future Use	19	
A113.46	Reserved for Future Use	19	
A113.47	Reserved for Future Use	19	
A113.48	Reserved for Future Use	19	
A113.49	Reserved for Future Use	19	
A113.50	Reserved for Future Use	19	
A113.51	Reserved for Future Use	19	
A113.52	Reserved for Future Use	19	
A113.53	Reserved for Future Use	19	
A113.54	Reserved for Future Use	19	
A113.55	Reserved for Future Use	19	
A113.56	Reserved for Future Use	19	
A113.57	Reserved for Future Use	19	
A113.58	Uniform Access Number (UAN) for LATA-wide Service	20	
A113.58.1	Description of Service	20	
A113.58.2	<i>Terms and Conditions</i>	21	(T)
A113.58.3	Reservation of Uniform Access Numbers	21	
A113.58.4	Rates and Charges	21	

---

## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### A113.1 Group Emergency Alerting and Dispatching Systems

#### A113.1.1 General

All Group Emergency Alerting and Dispatching Systems will be eliminated after February 28, 2003.

- A. (Obsoleted 05-01-87, Type 1) - Group emergency alerting and dispatching systems are available in all dial central office areas to facilitate the making of concurrent emergency calls to a fixed group of numbers (individual line subscribers) to obviate the need for making individual calls to each number.
- B. (Obsoleted 05-01-87, Type 1) - The Company will furnish at *guidebook* rates all lines and central office equipment required for the group alerting and dispatching systems, consisting generally, in addition to regular exchange facilities, of connection of customer provided dispatching telephone or telephones at locations designated by the subscriber by means of lines to special equipment located in the central office. (T)
- C. (Obsoleted 05-01-87, Type 1) - The approval for connection of the individual subscriber's exchange line to the emergency alerting and dispatching equipment will be the responsibility of the subscriber and upon objection from the individual subscriber to such connection, the Company may disconnect the individual subscriber's line from the emergency alerting and dispatching equipment.
- D. (Obsoleted 05-01-87, Type 1) - In the event of any interruption, delay or failure of the Group Emergency Alerting and Dispatching System, the Company shall not be liable for any loss or damage other than an allowance for interruption of service as specified in the Company's *guidebooks* unless caused by the sole negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and to exercise reasonable supervision. (T)
- E. (Obsoleted 05-01-87, Type 1) - WESCOM\* 931

The WESCOM\* 931 Emergency Alerting System is a multistation ringdown and conferencing system installed in a telephone central office. The 931 System enables a caller on any telephone within the network to ring a minimum of two and a maximum of 57 selected remote (usually home) phones, and to automatically establish a conference between the caller and all of the selected phones.

The telephones alerted by the system are standard 2-wire telephones, most often located in the homes of the personnel to be alerted. These telephones are connected to the CO and provide normal telephone service when the 931 System is inactive. If a regular call is in progress to one of these telephones when the system becomes active (i.e., when a reporting port is seized), the system may either superimpose an alerting tone on the call in progress, or it may interrupt the call and immediately connect the station to the conference.

This system is compatible with both electromechanical and ESS central offices.

- F. (Obsoleted 04-13-70, Type 3) - The Twenty-four Line Group Alerting system does not need a dispatching station as this function is handled by the equipment in the central office and regular exchange facilities of the called stations. All stations ring simultaneously when one of the listed emergency alerting numbers (maximum of two) is dialed. Any receiving station that is busy when an emergency call comes in will receive a "tone" signal. Upon terminating the call in progress, the receiving station will ring and the emergency call may be completed. A call to the second emergency alerting telephone number while the other one is in use will result in both calls being bridged to call receiving lines.

## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS<sup>1</sup>

### A113.1 Group Emergency Alerting and Dispatching Systems (Cont'd)

#### A113.1.2 Rates and Charges (Cont'd)

##### A. Systems (Cont'd)

2. Small System is limited to one dial central office area or one dial PBX system with a maximum capacity of 63 called lines. (Cont'd)
- c. Control lines between dispatcher set and central office are at charges applicable for private line telephone channels and miscellaneous signaling channels (when required) as quoted in the Private Line *Guidebook*. (T)

- (1) Connection or substitution of subscriber lines subsequent to initial installation

#### Nonrecurring

#### Charge

#### USOC

- (a) First line

**\$10.50**

**NA**

- (b) Each additional line at same time

**1.00**

**NA**

3. Twenty-four Line System - For use within a single dial central office and having a maximum capacity of twenty-four call receiving individual exchange lines.

(Obsolete 9-17-79, Type 3)

##### a. Common Equipment

- (1) Including two connector terminations, one directory listing and fifteen called lines

#### Basic

#### Installation

#### Charge

#### Monthly

#### Rate

#### Termination

#### Charge

#### USOC

- (a) Each (BTC - 60 months)

**\$-**

**\$137.70**

**\$2,325.00**

**6EF**

- (2) For additional called lines up to a maximum of twenty-four called lines

- (a) Each group of three (BTC - 60 months)

**-**

**20.65**

**400.00**

**2LF**

- (3) Subsequent addition or change of called line

- (a) Each

**10.50**

**-**

**-**

**NA**

4. Large System for use in single and multioffice dial exchanges and with a maximum capacity of 480 called lines.

(Obsoleted 5-01-87, Type 1)

##### a. Common Equipment

- (1) Controlling C.O.<sup>1</sup>

- (a) Single group system

**105.75**

**185.70**

**2,000.00**

**56V**

- (b) Multigroup system, includes one alerting group; maximum capacity of seven groups

**211.50**

**247.55**

**2,500.00**

**PK6**

- (2) Subordinate C.O.<sup>1</sup>

- (a) Single group

**105.75**

**185.70**

**2,000.00**

**56W**

**Note 1:** Basic Termination charge liability - 60 months.

## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS<sup>1</sup>

### A113.1 Group Emergency Alerting and Dispatching Systems (Cont'd)

#### A113.1.2 Rates and Charges (Cont'd)

##### A. Systems (Cont'd)

4. Large System for use in single and multioffice dial exchanges and with a maximum capacity of 480 called lines. (Cont'd)

##### a. Common Equipment (Cont'd)

- (2) Subordinate C.O.<sup>1</sup> (Cont'd)

	Installation Charge	Monthly Rate	Termination Charge	Basic USOC	
(b) Multigroup, includes two alerting groups; maximum capacity of four groups	\$105.75	\$185.70	\$2,000.00	21Z	
b. Supplementary Items					
(1) Line equipment <sup>1</sup>					
(a) Each	-	4.15	50.00	56Y	
(2) Additional grouping equipment <sup>1</sup>					
(a) Each	10.50	6.25	50.00	6EG	
(3) For Control Lines between dispatcher and controlling C.O. or controlling C.O. and subordinate C.O., charges as apply for private line telephone channels as quoted in the Private Line <i>Guidebook</i> .					(T)
5. WESCOM* 931 <sup>1</sup> (Obsoleted 5-01-87, Type 1)					
(a) Common Equipment Mounting, one required per group of 19 emergency alerting or reporting lines, with a maximum of three per system. Wired to accept a combination of eight Emergency Alert and Reporting Appliques, each	370.25	69.25	2,215.00	GE1CO	
(b) Auxiliary Equipment Mounting, a maximum of one per Common Equipment Mounting. Provides space for a combination of 11 additional Emergency Alert and Report Appliques, each	317.50	30.25	1,070.00	GE2CO	
(c) Emergency Report or Alert Applique, a maximum combination of 57 Emergency Alert and/or Report Appliques may be provided per system. Includes charges for initial cross-connects, each	26.50	7.30	165.00	GE3CO	
(d) Subsequent change, rearrangement, or addition of an Emergency Report or Alert Applique, each	7.00	-	-	NA	

### A113.2 (DELETED)

### A113.3 (DELETED)

**Note 1:** Basic Termination charge liability - 60 months.

## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### A113.4 Arrangements for Night, Sunday and Holiday Service

(Obsoleted December 12, 1980, Type 2)

- A.** A subscriber to PBX service who desires to receive incoming calls after the usual business hours, without the service of an attendant at the switchboard, may arrange for such service as follows:

1. Each trunk line which is to be connected through a PBX station at night, on Sundays and Holidays is bridged to a central office multiple jack bearing a different (nonconsecutive) number. The regular number may then be used for day service, and the special (nonconsecutive) number for night service. Calls made at night for the special number are completed only over the trunk line to which it is bridged, no connection being made with any other trunk line in case the called number is busy or does not answer.

Example of Directory Listings

Paterson Transfer Co. 24 North	256-1500
--------------------------------	----------

**Note:** From 5 PM to 8 AM on weekdays, from 1 PM Saturday to 8 AM Monday and on Holidays, call as follows:

Office 24 North	256-1875
Watchman 24 North	256-1875
Garage 29 Lake	256-1987
Storage Warehouse 150 Elm	256-1082

**B. Rates**

1. Directory Listings
2. Special Multiple Jack

	<b>Monthly Rate</b>	<b>USOC NCB</b>
(a) Each	<b>\$4.55</b>	

### A113.5 Extension and Tie Line Services

#### A113.5.1 Rates and Charges

Obsoleted 01/16/91, Type 4; (Customers may add channels only to extent that they are available within facilities in place as of 6-30-84.)

- A.** For use with terminal equipment

1. For a channel between different buildings on same continuous property and for different premises within the same building,<sup>1,2</sup> per 1/10 mile

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	
(a) Type 1105	<b>\$30.63</b>	<b>\$1.44</b>	<b>1LY8E</b>
(b) Type 2112 (2231)	<b>30.63</b>	<b>1.44</b>	<b>1LV+E</b>
(c) Type 2114 (2432)	<b>30.63</b>	<b>2.81</b>	<b>1LT+E</b>

#### A113.5.2 Signaling Arrangements

Obsoleted 01/16/91, Type 4; (not available for new installations, moves or transfers.)

- A.** Signaling is generally required for all Off-premises Station Channels and Tie Lines associated with PBX (or similar) systems. (T)  
Exceptions for grandfathered systems are noted in B3.2.2.D.1.a. of the Private Line *Guidebook*.

1. Type 2112 (2231), per Channel not routed via the Central Office or between buildings on same continuous property
  - (a) Type A Arrangement (0-199 ohms) **68.75** **14.69** **SALSD**
  - (b) Type B Arrangement (200-899 ohms) - - **SAUSD**
  - (c) Type C Arrangement (900 or more ohms) - - **SAYSD**
2. Type 2114 (2432) or 2115 (2434), per Channel not routed via the Central Office
  - (a) E&M Type - - **SLMEM**

**Note 1:** When a channel between different buildings on the same continuous property requires a connection to the serving wire center, then a charge for each Local Channel required will apply. The nonrecurring charge is applicable per channel.

**Note 2:** Charges are applicable only for those facilities in place as of 6-30-84.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS		
A113.6 Centrex-CO Tie Line Terminations		
(Obsoleted 5-29-78, Type 4. See Section A112.3 for Centrex-CO Tie Line Terminations.)		
A113.7 Reserved For Future Use		
A113.8 Reserved for Future Use		
A113.9 Custom Calling Services		
A113.9.1 Description of Service		
See A13.9.1 for descriptions of services.		
A113.9.2 Terms, Conditions and Limitations		
See A13.9.2 for terms, conditions and limitations of services.		
A113.9.3 Rates		
		Monthly
		Rate USOC
A. Reserved for Future Use		
B. Business/Business PBX		
1. Non-Packages		
(a) through (d) Reserved for Future Use		
(e) (DELETED)		
(f) (DELETED)		
(g) (DELETED)		

---

## **A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

### **A113.10 Reserved for Future Use**

### **A113.11 Network Facilities for use with Public Announcement Services**

(Obsoleted 04/05/93, Type 4) Existing Public Announcement Services customers may continue to use this *Guidebook* for additions to existing locations, if they so choose, however, they will use local exchange service offerings for additions or transfers to new locations. All new customers will use local exchange service offerings for new installations or transfers.

(T)

Network Facilities for Public Announcement Services will be eliminated after February 28, 2003.

#### **A113.11.1 General**

**A.** Public Announcement Services for the purposes of this *Guidebook*, are defined as the dissemination of prerecorded announcements to the general public of messages involving promotional activities which a calling party may receive by means of the general telephone network. In order to minimize the possibility of conditions occurring which would tend to degrade general telephone service the network facilities offered by the Company for the dissemination of such announcements which may be publicly advertised or promoted or used for the advertising purposes of a sponsor will be offered under the following conditions:

(T)

1. Network Facilities for use with Public Announcement Services will be furnished subject to the determination by the Company that the facilities required to prevent possible degradation of general telephone service are available.
2. The Company may refuse to continue to furnish network facilities for use with Public Announcement Services when such use interferes with or impairs the general telephone service rendered to the public by the Company.
3. The Company will engineer and provide the calling network required for handling Public Announcement Services. The Company will determine the appropriate quantity of facilities necessary to handle the calling volume projected by the customer. The announcement equipment provided and utilized by the customer must be of the capacity to handle the calling volume directed to it. Should the equipment at any time fail to meet this requirement, the Company may refuse to continue to furnish the network facilities unless the customer agrees to add additional equipment in a reasonable period of time.
4. Network facilities for use with Public Announcement Services will be furnished only when the customer will subscribe to adequate network facilities initially and subsequently, as may be required in the judgement of the Company so that in any given month not more than 15% of the calls to the announcement in any given hour reach a busy signal. Customers exceeding the specified limits will be required to provide for the termination of the additional facilities to handle the usage being generated.
5. The Company will furnish network facilities for use with Public Announcement Services to its customers for use by such customers in providing announcements only within the limits of the local service area serving the customer. This limitation, however, is not intended to preclude the completion of any incoming sent paid calls placed to the announcement service from a distant exchange or local service area via long distance telecommunications service, WATS arranged for outward service, or Optional Calling Plans.
6. 800 Service network facilities may be used for Public Announcement Service provided the 800 Service adheres to all the provisions in this *Guidebook* in addition to those outlined in Section A19. The rates and charges outlined herein are not applicable when Public Announcement Services utilize 800 Service. Rates and charges for 800 Service will be as outlined in Section A19.
7. Where the Company determines that the messages disseminated by the announcement equipment are likely to generate unusual usage patterns, engender an excessively variable or unpredictable potential volume of incoming calls or involve high or recurring temporary periods of peak calling, it may require that the announcement equipment be arranged to accept network overload signals transmitted by the Company over control channels connected to such equipment and interpret these signals to effect a reduction of at least 50% in the length of the announcement and to effect restoration to the normal announcement length upon receipt of similar signals indicating absence of such network overload.

(T)

---

## **A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

### **A113.11 Network Facilities for use with Public Announcement Services (Cont'd)**

#### **A113.11.1 General (Cont'd)**

##### **A. (Cont'd)**

8. In order to permit the determination of anticipated incoming call volume so that facilities of the proper capacity may be furnished, the subscriber is required to designate the kind of announcement for which the Public Announcement Service is to be used. The Company's network facilities may be used without the advance consent of the Company only for announcements of such kind together with advertising or promotional material as may be provided by the customer. The customer may not deliver announcements so different in kind as to engender a volume of calls in excess of that contemplated at the time service was established.

The contents of announcements shall be the responsibility of the customer; provided, however, that modification of announcements as described in paragraph 7 may be requested by the Company when necessary so as to not overload the facilities provided or impair general telephone service.

9. Control of the message content and its dissemination by means of Public Announcement Services by anyone other than the customer is not permitted. However, the customer may sell time and/or spot announcements to a sponsor of a Public Announcement Service. In this connection, control of the content of the announcement, ramifications of usage, advertising, promotion, and all other responsibilities of the customer under this *Guidebook* remain solely with the customer; and the Company shall have no responsibility or liability to any person with respect thereto. (T)
10. In order to avoid excessive utilization of commonly used network facilities by the Public Announcement Service, the length of any announcement is subject to the approval of the Company based on the kind of announcement and potential volume of incoming calls and on available facilities. The maximum length of any message is two minutes.
11. The announcement equipment must allow access to an announcement message by a calling party within a maximum time of 20 seconds and must also provide each calling party an on-hook condition upon completion of a full announcement cycle. It must not allow communications between parties calling the service. Telephone users calling the announcement number must be automatically disconnected after completion of one full announcement cycle.
12. Recorder/reproducers and reproducers used for telephone answering, commonly known as automatic answering and recording devices or automatic answering devices, which are not used in manner described herein, may not be used to provide public announcement type services.
13. Central office lines provided and used by the Company to extend calls from the general telephone network to announcement equipment used with Public Announcement Services are identified as Access Lines.
14. One (1) directory listing without charge will be furnished with each service. Public Announcement Service shall not be provided with private or semi-private telephone numbers.



## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### A113.12 Central Office Local Area Network Service

(Obsoleted June 29, 1993, Type 4) Not offered for new installations on and after June 29, 1993.

#### A113.12.1 General

- A. Central Office Local Area Network (C.O. LAN) service is a data communications network service providing for the interconnection of customer-provided data devices and for the transmission of data between such devices.
  - 1. C.O. LAN service is provided from specially equipped central offices and utilizes data switching technology, digital and analog transmission facilities and existing local facilities to provide switched data transport at speeds up to 19.2 Kbps.
  - 2. The primary component of C.O. LAN service is the C.O. LAN Data Switch located in the Company's central office.
- B. C.O. LAN service will support customer-provided asynchronous data terminals and host computers and is capable of switching terminal to terminal, terminal to host computer(s) and host computer to host computer data traffic at speeds up to 19.2 Kbps.
  - 1. C.O. LAN service also provides access to the telecommunications network via an optional modem pooling arrangement.
  - 2. For customers served by more than one C.O. LAN equipped central office, private data networks may be established using private internodal trunks.
  - 3. For customers served by more than one C.O. LAN equipped central office within a local calling area, data networks may be established utilizing shared internodal trunk facilities.
- C. The data switch located in a central office will not be dedicated to a single customer and may provide C.O. LAN service to more than one customer.
- D. C.O. LAN service used in conjunction with Digital Voice Data Multiplexer (DVDM) will provide additional capabilities to data communications users. DVDM makes available one data channel multiplexed with one voice channel transmitted over the same local loop facility. DVDM separates the signals, transmitting the voice signal to the central office voice switch and the data signal to the data switch.

#### A113.12.2 Terms and Conditions

(T)

- A. Central Office Local Area Network Service can only be provided from central offices equipped for C.O. LAN service subject to the technical limitations of such equipment and availability of suitable facilities.
  - 1. Interconnection of C.O. LAN service is accomplished by a data switching facility located in the central office.
  - 2. A customer may access C.O. LAN via a DVDM located in the central office, or the public switched network via a modem pooling arrangement.
  - 3. C.O. LAN service is capable of transmitting data at various speeds up to 19.2 Kbps depending upon the transmission characteristics of the facility and equipment used for such transmission.
- B. Digital Voice Data Multiplexer (DVDM) used in provisioning C.O. LAN service must be compatible.
  - 1. The DVDM located on the customer's premises must be provided by the customer and be compatible with the central office DVDM under the technical guidelines for C.O. LAN service. These technical specifications are found in BSS Technical Reference 73510 or its successor.
  - 2. The DVDM offered under C.O. LAN service is available only for access to C.O. LAN service. (M)
- C. Data is transmitted through C.O. LAN service to destinations designated by the customer. (M)
- D. Modem pool members are dedicated to a specific customer for access by the customer's designees only. Each modem pool member is equipped with an associated local exchange facility. The modem pooling capability offered under C.O. LAN service is available only for access to or from C.O. LAN service. (M)
- E. The customer is responsible for the distribution of access codes (e.g., passwords) to authorized users. (M)
- F. In addition to the C.O. LAN rates and charges in A13.39.5 following, the customer is also responsible for all exchange service rates, local usage, toll and private line channels as well as all other applicable rates, charges, *terms and conditions* included for this offering. (T)(M)
- G. Suspension of all or part of C.O. LAN service requested by the customer is not permitted. (M)
- H. The Digital Voice Data Multiplexer (DVDM) feature of C.O. LAN is available on individual business and residence lines and on Centrex Type Services switched access facilities served out of a properly equipped central office on non-loaded cable pairs. (M)

---

## **A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

### **A113.12 Central Office Local Area Network Service (Cont'd)**

(M)

#### **A113.12.3 Definitions**

##### **Asynchronous**

An asynchronous transmission is one where each character is transmitted one at a time over a communications line using a start and a stop bit to flag the beginning and end of each character.

##### **Asynchronous Port Connection**

An asynchronous port connection, for Central Office Local Area Network Service, includes use of C.O. LAN service common equipment, asynchronous interface modules, and switching within and between nodes located in the same serving central office.

##### **Internodal Trunking**

Internodal trunking allows C.O. LAN service users to communicate with terminals or hosts connected to other nodes within the network via shared or private data transmission facilities.

##### **Local Calling Area (LCA)**

A Local Calling Area for C.O. LAN service consists of all C.O. LAN service nodes within the same LATA and within the same exchange calling area. A LATA may have more than one Local Calling Area.

##### **Modem Pooling**

A Modem Pool consists of one or more modems with associated exchange facilities, arranged in a customer-dedicated trunk group for either inward or outward C.O. LAN service data transmission. A modem pool member and its associated exchange facility are provisioned from the same central office as the serving C.O. LAN data switch. Modem Pooling is available at 300, 1200, and 2400 bps.

##### **Node**

A Node consists of all C.O. LAN service common equipment, software, and interface modules required to provide switching and control functions for devices attached to that common equipment.

(M1)

(M1)

##### **Digital Voice Data Multiplexer (DVDM)**

This architecture will provide for Digital Voice Data Multiplexer access to C.O. LAN service. It is designed to provide a means of transmitting and receiving voice service along with a channel of digital data from a customer's premises to a central office.

(M1)

(M1)

## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### A113.12 Central Office Local Area Network Service (Cont'd)

(M)

#### A113.12.4 Payment Plans

##### A. General

All of the service features listed in A13.39.5. following, except for Shared Internodal Trunking, may be placed under contract and rate stabilized at the current **guidebook** rate for periods from twenty-four to sixty months. (T)

Except as modified herein, subscribers selecting the rate stabilized option are subject to the **terms and conditions** specified in Section A2. for Variable Term Payment Plans. (T)

Rate stability for payment periods in excess of sixty months will be handled on an individual case basis.

##### B. Additions to Existing Service

Features may be added at any time under the following conditions:

1. Additions may be made depending on the availability of equipment.
2. **Guidebook** rates currently in effect will be applied. (T)
3. Additions may be made on a month-to-month basis or on a rate stabilized basis as long as the stabilized option is not for a payment period of shorter duration than the payment period associated with the original service.

##### C. Expiration of Contract Period

1. C.O. LAN customers may, upon the expiration of their contract:
  - a. Select a new contract period as offered in the current **guidebook**, or (T)
  - b. Revert to the current **guidebook** rates for the monthly payment option. (T)
2. A C.O. LAN customer may at any time during the selected contract period recast for an equal or longer contract period at the current **guidebook** rates subject to the following conditions: (T)
  - a. No credit will be given for payments made during the formerly selected period.
  - b. Nonrecurring charges will not be reapplied.
  - c. The new payment period begins with the date requested.
  - d. No termination charge applies for the former payment period.
  - e. A service order charge will apply.

##### D. Moves of Service

(M1)

A Move of a customer's C.O. LAN service to a location served by different central office switching equipment will be considered a termination of service at the existing location and the establishment of new service at the proposed location. (M1)

##### E. Termination Charges

(M1)

Termination charges will apply for C.O. LAN service under the rate stability option. (M1)

These charges shall be equal to the sum of the rates for the remaining periods left in the contract. (M1)

##### F. Supersedure

(M1)

Service may be transferred to a new customer at the same location upon prior written concurrence by the new customer. The new customer will be subject to all provisions currently in effect for the previous customer. (M1)

##### G. Prepayment

(M1)

Subscribers electing to rate stabilize their service may prepay the total, or any portion thereof, of their recurring monthly rates. These requests will be handled on an individual case basis. (M1)

## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### A113.12 Central Office Local Area Network Service (Cont'd)

(M)

#### A113.12.5 Rates And Charges

##### A. Service Establishment

1. Service Establishment Charges apply for the initial establishment of Central Office Local Area Network Service.

Charge	USOC
<b>\$165.00</b>	<b>NRCSC</b>

- (a) Per system, per Central Office

##### B. Central Office Charges

- (1) Asynchronous Port Connection

	Installation Charge	Monthly Rate	USOC
(a) 300, 1200, 2400, 9600 bps, each	<b>\$85.00</b>	<b>\$12.50</b>	<b>OLA</b>
(b) 300, 1200, 4800, 9600 bps, each	<b>85.00</b>	<b>12.50</b>	<b>OLB</b>
(c) 300, 1200, 9600 bps, 19.2 Kbps, each	<b>85.00</b>	<b>18.50</b>	<b>OLD</b>
(2) Central Office DVDM Termination <sup>1</sup>			
(a) Initial, each	<b>115.00</b>	<b>16.00</b>	<b>LWL</b>
(b) Additional, each <sup>2</sup>	<b>22.00</b>	<b>16.00</b>	<b>LWLAX</b>
(3) Central Office Modem Pooling <sup>3</sup>			

**Note 1:** This rate element does not include rates and charges for local loop.

**Note 2:** Applies when ordered at same time.

**Note 3:** Includes a local exchange facility in addition to the modem. Inward modems arranged in multiline hunt groups will require the appropriate Grouping Service Charges for a flat rate individual business line, as specified elsewhere in this *Guidebook*. An asynchronous port preceding is also required.

(T)

## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### A113.12 Central Office Local Area Network Service (Cont'd)

#### A113.12.5 Rates And Charges (Cont'd)

##### B. Central Office Charges (Cont'd)

##### (3) Central Office Modem Pooling<sup>1</sup> (Cont'd)

	Installation Charge	Monthly Rate	USOC
(a) Inward, each modem	\$93.00	\$44.00	LWH1X
(b) Outward, each modem <sup>2</sup>	93.00	44.00	LWHOX
(4) Internodal Trunk Port – Private <sup>3</sup>			
(a) IntraLATA, each 56.0 Kbps port	130.00	210.00	LOA1X
(5) Internodal Trunk Port – Shared <sup>4</sup>			
(a) IntraLCA, each port with network access	-	1.50	LOE1X

##### C. Service Change and Rearrangement Charges

Charges apply to all customer requests for changes to service, subsequent to initial installation.

##### (1) Port Rearrangement Charge<sup>5</sup>

	Nonrecurring Charge	USOC
(a) Initial port	\$57.00	NRCPR
(b) Additional ports, each	45.00	NRCAP
(2) Database Change Charge <sup>6</sup>		
(a) Initial change	38.00	NRCDC
(b) Additional change, each	26.00	NRCAC

**Note 1:** Includes a local exchange facility in addition to the modem. Inward modems arranged in multiline hunt groups will require the appropriate Grouping Service Charges for a flat rate individual business line, as specified elsewhere in this *Guidebook*. An asynchronous port preceding is also required. (T)

**Note 2:** Customer is responsible for local measured service charges as described in Section A3. in addition to any toll charges that may be applicable.

**Note 3:** Requires a dedicated facility from the Private Line *Guidebook* in addition to the port charge specified in this *Guidebook* section. (T)

**Note 4:** Includes both Internodal Trunk Port and Intra-LCA-facilities.

**Note 5:** This charge applies to changes to the options of existing asynchronous ports. If more than one option change is required on a given port, only one charge is applied to that port.

**Note 6:** This charge applies to the addition, deletion, or change of any asynchronous port group, private internodal truck group, or service name.

## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### A113.13 Reserved for Future Use

### A113.14 Reserved for Future Use

### A113.15 Reserved for Future Use

### A113.16 Reserved for Future Use

### A113.17 Feature Packages

#### A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type 4. Not available for new installations, additions or on transfers of service to a new location.)

#### A. Description of Service

1. This feature package provides a package of network features/services for residence customers.
2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections of this guidebook:

A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line<sup>1</sup>, Call Forwarding Don't Answer<sup>1</sup>  
(with or without Ring Control), Star 98 Access<sup>1</sup>

A13.19 Caller ID, Call Return

A13.47 Message Waiting Indication<sup>1</sup>

A13.70 Privacy Manager service

#### B. *Terms, Conditions* and Limitations of Service

1. This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A113.17.1.A.2. (T)
2. All *terms, conditions* and limitations specified in the sections listed in A113.17.1.A.2 apply to the respective features/services requested as part of this package. Nonrecurring programming fees do not apply for features/services requested as part of this package. (T)
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of this feature package can not take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2 preceding unless specifically allowed by the terms of the special promotion.
6. This feature package is not available with a line provided as part of any Complete Choice service or plan or a line specified in this guidebook as Message Rate or Measured Service.
7. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies

#### C. Rates and Charges

1. The following monthly rate applies for this feature package.

	Monthly Rate	USOC
(a) Per feature package	\$17.00	PAMA1 <sup>1</sup> or PAMA2

**Note 1:** The PAMA1 USOC must be used to provision the plan when one or more of the features/services that refer to this footnote are included in this feature package.

---

## **A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

### **A113.18 Reserved For Future Use**

### **A113.19 TouchStar Service**

(Obsoleted June 5, 1995, Type 4) Existing Caller ID - Multi-Line customers may retain their existing service as specified in this section if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID - Basic or Caller ID - Deluxe as specified in A13.19. Service Charges from Section A4. shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19 of this Guidebook.

(T)

#### **A113.19.1 Definitions of Feature Offerings**

See A13.19.2 for descriptions of services not described following.

##### **A. Caller ID - Multi-Line**

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming telephone calls.

The following information is transmitted to the Caller ID - Multi-Line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

A service order is required to establish or discontinue Caller ID - Multi-Line. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID - Multi-Line will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a line equipped with RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group unless the telephone number is Telephone Number (TN) identified.

Caller ID - Multi-Line is not available on operator handled calls.

(M)

## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### A113.19 TouchStar Service (Cont'd)

#### A113.19.2 Terms, Conditions and Limitations of Service

See A13.19.2 for *terms, conditions* and limitations of services not provided following.

**A.** The following limitations apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service capable offices. (T)
2. TouchStar service features are available to single line and multi-line residence and business customers who have rotary or Touch-Tone service. Caller ID - Basic and Caller ID - Deluxe are available to single and multi-line residence and business customers. Effective June 5, 1995, Caller ID - Multi-Line which was available only for line side terminations equipped with hunting (grouping) arrangements will no longer be available to new customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Caller ID - Multi-Line, as well as Caller ID - Basic, Caller ID - Deluxe, and Call Tracking can not be provisioned for Basic 911 customers. (T)(M)
3. TouchStar service basic features, including Calling Number Delivery Blocking, cannot be provisioned Toll Terminals and Trunks. (T)
4. Appropriate service order charges apply except during Company designated periods of special promotion. (M)
5. The Company will deliver all numbers, subject to blocking and technical limitations, including telephone numbers associated with Non-Published Listing Service as described in Section A6. (T)
6. Telephone numbers transmitted via Caller ID - Multi-Line are intended solely for the use of the subscriber. Resale of this information is prohibited. (T)
7. Calling Number Delivery Blocking - Permanent is available upon request, at no charge, to the following entities (including lines located at the residences of their employees or volunteers over which the business of the agency is conducted): (a) established shelters of private, non-profit and publicly funded domestic violence intervention agencies; and (b) federal, state, and local law enforcement agency offices. (T)
8. Calling Number Delivery Blocking - Per Call is provided subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's CPE to perform satisfactorily with the network feature described herein. (T)
9. Calling party information is not available on operator handled calls via Caller ID - Multi-Line. (T)
10. The Company's liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers/names, is limited as set forth in A2.5.1. (T)
11. TouchStar service features are not available on trunks except as specifically noted in A13.19.3.A.3 and A113.19.2. (T)

#### A113.20.3 Rates and Charges

**A.** Reserved for future use

**B.** Business - Individual Features

(1-10) Reserved for future use

	Nonrecurring Charge	Monthly Rate	USOC
(11) Anonymous Call Rejection <sup>1</sup>			
(a) Per line		\$4.00	HBY

**Note 1:** Obsoleted 10-31-12. Anonymous Call Rejection (ACR) is not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business subscribers.



## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### A113.19 TouchStar Service (Cont'd)

#### A113.19.3 Rates and Charges (Cont'd)

##### C. Caller ID - Multi-Line<sup>1</sup>

##### 1. Rotary (Grouping) Arrangements

##### a. Caller ID - Multi-Line (per line)<sup>1</sup>

Quantity of Calls Per Calling Number-Delivered Usage Charge	Rate		Current	USOC
	Minimum	Maximum		
(1) Residence				
(a) First 50,000	\$.005	\$.06	\$.02	NSDUS
(b) 50,001 - 400,000	.005	.06	.015	NSDUS
(c) Over 400,000	.005	.06	.01	NSDUS
(2) Business				
(a) First 50,000	.005	.06	.02	NSDUS
(b) 50,001 - 400,000	.005	.06	.015	NSDUS
(c) Over 400,000	.005	.06	.01	NSDUS

### A113.20 Reserved for Future Use

### A113.21 Reserved for Future Use

### A113.22 WatchAlert Service

(Obsoleted, Effective July 15, 2014) WatchAlert Service is restricted to existing customers. No new customers will be accepted after the July 15, 2014.

#### A113.22.1 General

**A.** WatchAlert Service is offered to alarm and/or monitoring companies (hereinafter referred to as agencies) for residential and business line customers (hereinafter referred to as clients) or to other entities that perform alarm and/or security monitoring. WatchAlert provides for the continuous transmission of signals which can identify a change in the status of alarm monitoring sensors located on a client's premises. WatchAlert Service utilizes a scanner located in the client's serving central office and connected to that client's single party exchange access line. The scanner is used to repetitively poll a customer provided Subscriber Terminal Unit (STU), connected to alarm or monitoring sensors. A change in status in an alarm/sensor is recorded in the STU, which is then polled by the scanner, with the change in status being transmitted through the scanner to two (2) centrally located message switches. These message switches will then transmit the change in status of the STU involved to the appropriate alarm agency via two private line Type 2141 channels.

**B.** All terms and *conditions* governing agency/client relationships, as stated in paragraph A13.22.2 are also applicable to those entities performing their own private alarm/security monitoring. (T)

**Note 1:** Effective June 5, 1995, all existing Caller ID - Multi-Line customers may retain this service as specified in this section of the Guidebook or change to the service provided under Caller ID - Basic or Caller ID - Deluxe as specified in A13.19. If existing Caller ID - Multi-Line customers change or add to their existing service, then they will have to convert to Caller ID - Basic or Caller ID - Deluxe. Service Charges from Section A4. shall not apply for such conversions. All new single and multi-line residence and business customers desiring a TouchStar service calling information delivery feature will have to use Caller ID - Basic or Caller ID - Deluxe. Call Tracking (BCLID) is available for PBX customers as well as business multi-line customers.

## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### A113.22 WatchAlert Service

#### A113.22.2 Terms and Conditions

(T)

##### A. Explanation of Terms

###### 1. AGENCY

An alarm and/or monitoring company which utilizes WatchAlert Service for the provision of alarm and/or security monitoring services to its clients.

###### 2. CLIENT

A customer of an agency who subscribes to WatchAlert Service.

###### 3. SUBSCRIBER TERMINAL UNIT

Customer premises equipment provided by the customer through an agency or equipment dealer. The Subscriber Terminal Unit (STU) must be compatible with the Company's WatchAlert Service and must be registered under part 68 of FCC regulations. The STU must be connected to the client's single party exchange access line with a standard network interface. The STU cannot be connected to an exchange access line whose combined ringing equivalence, line and STU, exceeds five ringers. The STU cannot be connected to a ground start PBX trunk or station line, a coin telephone line, a mobile telephone, a data line, an FX line, a WATS line, a dual bridged line service, a Centrex line served by a Central Office other than the Central Office providing the main Centrex Service, any foreign Central Office type line or service, or an off-premises line or extension.

###### 4. WATCHALERT SERVICE PORT

The WatchAlert Service Port (WSP) enables the agency to access the Company's WatchAlert Service Central Office equipment. Connection between the agency's equipment and the Company's WSP is through a Type 2141 private line channel at rates and charges as contained in Section B3. of the Private Line Guidebook. Two WSP's and two Type 2141 channels are required per agency to provide complete redundancy.

##### B. Area Served

WatchAlert Service will be provided where facilities and equipment are compatible and available.

##### C. Liability of the Company

The liability of the Company for damages arising out of impairment in the provision of WatchAlert Service to the agencies and their respective clients, such as defects or failure in facilities or services furnished by the Company or mistakes, omissions, interruptions, delays, errors or defects in the provision of WatchAlert Service or any portion thereof and not caused by the negligence of the agencies or their clients, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistake, omission, interruption delay, error or defect in transmission or defect or failure in facilities or service occurs.

The Company shall be indemnified and saved harmless by the agencies and their clients, or any other person, firm or corporation against claims arising out of any act or omission of the agencies or their clients in connection with the Company's provision of WatchAlert Service. The liability of the Company is further limited to that expressed in Section A2.

Interruption of data transmission from a client's premises can be potentially realized when the same Exchange Access Line is used in conjunction with this service. The client and the agency further indemnify and save harmless the Company for any and all losses or damages arising from the interruption of data transmission.

##### D. Billing

At the direction of the agency, the Company will bill either the agency for all its clients within an exchange or the clients individually for WatchAlert Service. In order to change from one option to the other, the agency must provide written notice 90 days in advance of the date of such change to both the Company and the agency's clients. Notice must be given to the agency's clients with respect to the change which will occur in their bill for telephone service. In changing from agency billing to client billing, applicable Secondary MultiElement Service Ordering charges as contained in Section A4 will be charged to the agency for each of its clients.

##### E. Client's and Agency's Responsibilities

###### 1. Client's Service

a. Complete or temporarily suspended Exchange Access Line Service must be maintained by the client at the premises of the Subscriber Terminal Unit to be served by WatchAlert Service. In the event the service is fully terminated for any reason, the WatchAlert Service will also be terminated. The Company will not notify the agency of any change in the client's service. It is the client's responsibility to notify the agency of any changes in his service. It is the agency's responsibility to inform the client of this *term and condition*.

(T)

b. A client who changes from one agency to another will be considered and treated as a new client incurring all applicable nonrecurring and monthly charges.

## **A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

### **A113.22 WatchAlert Service (Cont'd)**

#### **A113.22.2 Terms and Conditions (Cont'd)**

##### **E. Client's and Agency's Responsibilities (Cont'd)**

##### **2. Alarm Agency**

- a. Nothing contained in this Guidebook shall be construed as establishing any agency agreement, partnership or joint venture between the Company and any alarm and security company or entity utilizing this service. Any such company or entity utilizing WatchAlert Service shall be responsible for obtaining all licenses, permits and authorizations as may be required by the appropriate federal, state or local governmental authorities and will comply with all codes, laws, *terms, conditions*, restrictions or limitations governing the use of equipment or services employed by the agency in providing service to its clients.
- b. Agency requests to connect or disconnect WatchAlert Service must be provided to the Company in writing.
- c. Client requests to connect or disconnect WatchAlert Service will be to the agency.
- d. WatchAlert requires the agency to subscribe to two Type 2141 channel services (one for each WSP) between its premises and its serving central office at standard rates and charges as contained in Section B3 of the Private Line Guidebook.
- e. The agency will be responsible for notifying its clients of any billing changes as described in paragraph D.
- f. WatchAlert Service will be utilized solely for the transmission of alarm/security signal status. Transmission of other signals or data is prohibited.

##### **F. Reporting Procedures**

1. The agency will, upon receipt of an alarm/security report, contact the client or the client's designated initial point of contact of a potential security problem. The agency will, under no circumstances, have the Company make the first dispatch in response to an alarm/security report at a client's premises. Company dispatch for repair will not be made until verification that the condition is not due to a security problem (burglary, fire). The agency or client must provide safe, personal access for repair service. In the event of an open customer line, the designated Company Repair Service will be the second point of contact.
2. Repair and maintenance of customer premises equipment is not the Company's responsibility. Upon verification by the agency that the terminal equipment is not at fault, the client or agency will report the problem to the designated Company Repair Service. If it is subsequently discovered that the terminal equipment is at fault, the client will be billed the appropriate Dispatch Charge – Trouble Determination (TLCPR) specified for Basic Residence and Basic Business services.

#### **A113.22.3 Rates and Charges**

- A. Applicable Service Connection Charges are included in the Nonrecurring Charges associated with this service.
- B. The following rates and charges are in addition to those for other facilities required to furnish a communications system.

##### **1. WatchAlert Service**

	<b>Nonrecurring Charge</b>	<b>Monthly Charge</b>	<b>USOC</b>
(a) Per Business Line Equipped	<b>\$ 70.00</b>	<b>\$ 23.00</b>	<b>A6SBX</b>
(b) Per Residence Line Equipped	<b>55.00</b>	<b>7.80</b>	<b>A6SRX</b>
(c) WatchAlert Service Port Access, Per Port Activated - Two Required	<b>500.00</b>	<b>133.00</b>	<b>PAK</b>

### **A113.23 Reserved for Future Use**

### **A113.24 Reserved for Future Use**

### **A113.25 Reserved for Future Use**

### **A113.26 Reserved for Future Use**

### **A113.27 Reserved for Future Use**

### **A113.28 Reserved for Future Use**

### **A113.29 Reserved for Future Use**

### **A113.30 Reserved for Future Use**

**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS****A113.58 Uniform Access Number (UAN) for LATA-wide Service (Cont'd)****A113.58.2 Terms and Conditions**

(T)

- A. A UAN can be used for only one customer in an NPA. All usage will be combined and billed per account per Revenue Accounting Office.
- B. The UAN monthly rate is applicable on a per telephone number per TOPS tandem office basis.
- C. The customer must be located within the same state as the TOPS office that is providing LATA-wide UAN service.
- D. UAN service will be provided within a maximum of thirty (30) days after the customer's request for service has been processed in order to allow the Company sufficient time for implementation.

**A113.58.3 Reservation of Uniform Access Numbers**

(T)

- A. A customer may reserve UANs in NPAs where the customer does not have service in order to insure expansion to other areas with the same UAN; however, a customer must implement a UAN in at least one LATA in *Company* territory in order to reserve the UAN in other NPAs. In the event that the customer elects not to be provided with reserved UANs, telephone numbers cannot be assured for the customer's requirements in other NPAs.
- B. The assignment of UANs is made at the discretion of the Company. Special numbers are furnished subject to the availability of numbers.
- C. The service is furnished subject to the availability of UANs.
- D. Calls to reserved (unassigned) UANs will be routed to recorded announcement facilities.
- E. UANs furnished herein retain their reserve status until removed by the customer from the reserved status or assigned as a UAN at which time the service assumes rates and charges applicable to UAN.
- F. Reservation of UAN rates will be billed until the number is removed from reserved status or billed as an active UAN in at least one LATA within an NPA.
- G. A service order charge per NPA is applicable in addition to the nonrecurring charge for reservation of UAN.

**A113.58.4 Rates and Charges****A. Uniform Access Number for LATA-wide Service****(1) Per UAN, per TOPS Tandem Office**

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) First UAN in TOPS Tandem Office	<b>\$585.00</b>	<b>\$2.00</b>	<b>UN9</b>
(b) Each Additional UAN in the same TOPS Tandem Office	<b>85.00</b>	<b>2.00</b>	<b>UN9</b>

**(2) Per Call Delivered**

	<b>Rate</b>	<b>USOC</b>
(a) Each	<b>\$ .06</b>	<b>NA</b>

**B. Reservation of UAN****(1) Establish Reserve Status**

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per UAN, per NPA	<b>\$18.00</b>	<b>\$30.00</b>	<b>UN9RS</b>

## A114. OBSOLETE SERVICE OFFERINGS - AUXILIARY EQUIPMENT

### A114.4 High Voltage Protection Equipment (Cont'd)

#### A114.4.2 Rates and Charges (Cont'd)

##### A. (Cont'd)<sup>1</sup>

##### 1. (Cont'd)

##### e. Up to 9,000 volt, steady state voltage

##### (1) Multiple units, each with a maximum capacity of:

	Installation Charge	Monthly Rate	USOC
(a) 6 channels	\$555.50	\$ 300.90	PKE
(b) 11 channels	555.50	314.85	PKF
(c) 16 channels	555.50	342.80	PKH
(d) 25 channels	597.75	376.65	PKN
(e) 50 channels	650.75	530.70	PKV
(f) 100 channels	740.50	823.95	PKW
2. Isolating Transformers suitable for private line services requiring alternating current transmission			
(a) Per transformer provided <sup>2</sup>	53.00	3.50	PKX
3. Mutual drainage reactors, where provided at either the customer location, central office or intermediate location			
(a) Each	26.50	3.15	PU8
4. The above charges do not include costs associated with the provision of channels for remote ground specified elsewhere in the Private Line <i>Guidebook</i> under "Channels for Telemetry Supervisory Control and Miscellaneous Signaling Purposes."			

(T)

**Note 1:** Installation charges specified for service or equipment will not be applicable on the following items of equipment left in place and reconnected for the same subscriber.

**Note 2:** Four-wire channels require two transformers per termination.