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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.1 Application

- A. This Guidebook applies to long distance message telecommunications service furnished or made available by the Company and its connecting companies between two or more points which are located in the same Local Access and Transport Area (LATA) within the State of Florida where the respective rate centers of such points also are located in said state.

A18.2 General

- A. Long distance message telecommunications service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.
- B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in A18.5.

A18.3 Two-Point Service

A18.3.1 Service Between Land Wire Telephones

- A. Classes of Service

Service is offered on a Station-to-Station basis. The Station-to-Station class of service is furnished on an Operator Handled basis or on a Direct Distance Dialing basis. (C)

- 1. Dial Station-to-Station

- a. Dial Station-to-Station rates apply only to sent-paid, station-to-station dial type telephone communication.
- b. Dial type telephone communication denotes a call dialed and completed by the customer from a residence or business telephone without the assistance of an operator. The services of an operator will not be used in connection with completing a call, or in furnishing any information or assistance relating to billing or charges for such call, except that an operator will: (C)
 - (1) Reestablish a call which has been interrupted after the called number has been reached or,
 - (2) Reach the called telephone number where facilities are not available for customer dial completion.
 - (3) Record the originating telephone number where no automatic recording equipment is available.
 - (4) Record a special identification number issued by the Company for its billing purposes to students who reside at dormitories of educational institutions served by a Dormitory Service, or a PBX equipped with Direct Inward Dialing (DID) and Identified Outward Dial (IOD) service for a call dialed from a dormitory station.
 - (5) Place a call for a calling party who identifies himself as being unable to dial the call because of a disability.
- c. Dial Station-to-Station rates do not apply on calls placed from a public or semipublic coin telephone.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

A. Classes of Service (Cont'd)

2. Operator Station-to-Station service is telephone communication where the person originating the call dials or gives to the operator the telephone number of the desired telephone, Miscellaneous Common Carrier connecting circuit, branch exchange system, or branch exchange station which is reached directly rather than through a branch exchange attendant, or gives to the operator only the name and address under which the number of the desired telephone, Miscellaneous Common Carrier connecting circuit, or branch exchange system is listed. (C)

3. (DELETED)

(T)(D)

B. Rating of Messages

1. Rates are quoted in terms of initial and additional minutes.
 - a. The initial minute rates given in the basic rate table in H following for calls originated from a residence class of service are for the initial minute or any fraction thereof of a chargeable telephone connection. The additional minute rates given in the same table are for each additional minute or any fraction thereof that the telephone connection continues beyond the initial minute.
 - b. The initial minute rates given in the basic rate table in H following for calls originated from a business class of service are for the initial minute or any fraction thereof of a chargeable telephone connection. The additional minute rates given in the same table are for each additional minute or any fraction thereof that the telephone connection continues beyond the initial minute.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

B. Rating of Messages (Cont'd)

2. The time when connection is established, as provided in C. following, determined in accordance with the time - standard or daylight saving - observed at the location of the rate center of the calling station, determines what rate schedule applies. (C)
3. In cases where a message begins in one rate period and ends in another, total charges for the connection time in each rate period are calculated, appropriate discounts are applied and the results for each rate period are totaled to obtain the total message charge. The charge for each increment of the message will be based on the rate period within which the increment begins.
4. The basic rates for all classes of service are shown in A18.3.1.H.1 following. Additional amounts as shown under A18.3.1.H.2 following should be added to the basic rate for all Operator Station-to-Station classes of service. (C)
5. Total fractional amounts will be rounded down to the lower cents. If time-of-day discounts are applicable, rounding will occur after the discount has been applied.
6. Discounts apply equally to the total charges as found in A18.3.1.H.1 for all classes of service. The applicable discount level for each rate period is shown in A18.3.1.H.3 following. Discounts do not apply to the surcharges shown in A18.3.1.H.2 following.
7. Messages which must be rated prior to or immediately after completion of the call (for deposit of coins or for quotation of charges) will be rated in full-minute increments. A fractional amount will be rated as a full minute.

C. Timing of Messages

1. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called telephone station, Miscellaneous Common Carrier mobile radio system or branch exchange system.
2. **(DELETED)** (D)
3. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the operator.
4. Chargeable time does not include time lost because of faults or defects in the service.

D. **(DELETED)** (D)

EFFECTIVE: November 1, 2011

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**A18.3 Two-Point Service (Cont'd)****A18.3.1 Service Between Land Wire Telephones (Cont'd)****E. Collection of Charges at Coin Telephones**

Charges for calls to be collected at coin box telephones will be the total charge as provided in H. following computed and rounded to the nearest multiple of \$.05.

F. Rates Applicable on Certain Holidays

On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

G. Rates for Hearing or Speech Impaired Persons or Users of the Florida Relay Center

1. Rates for certain MTS calls are reduced for a customer who meets the following requirements:
 - a. The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
 - b. The customer uses a telecommunications device for the deaf (TDD) or other non-voice equipment for telecommunications.
 - c. The customer makes written application to the Company for the reduced MTS rates.
 - d. The customer designates to the Company one and only one telephone number associated with that customer's service and telecommunications device. Reduced rates apply only to calls originated from this telephone number.
 - e. The reduced rates specified in 4. a. following apply for Dial Station-to-Station calls originated from the designated telephone number.
2. Rates for certain MTS calls are reduced for an agency or business that assists hearing or speech impaired persons under the following conditions:
 - a. The agency or business provides non-voice telecommunications equipment (TDD) solely for the use of hearing or speech impaired persons or persons who communicate with hearing or speech impaired persons.
 - b. The agency or business makes written application to the Company for the reduced MTS rates.
 - c. The reduced rates are given as a credit on a subsequent bill.
 - d. The reduced rates specified in 4. a. following apply for Dial Station-to-Station calls placed between TDD's.
3. Rates for certain MTS calls are reduced for individuals equipped with TDD's for communicating with hearing, speech, or dual sensory impaired persons under the following conditions:
 - a. The customer uses a TDD or other non-voice equipment for communicating with other TDD's or non-voice equipment.
 - b. The customer makes written application to the Company for reduced MTS rates.
 - c. The reduced rates are given as a credit on a subsequent bill.
 - d. The reduced rates specified in 4. a. following apply for Dial Station-to-Station calls placed between TDD's.
 - e. The customer uses the Florida Relay Center which permits hearing, speech, or dual sensory impaired customers to use TDD's to exchange telephone messages with voice customers and vice versa. The reduced rates in 4.c. following apply.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE				
A18.3 Two-Point Service (Cont'd)				
A18.3.1 Service Between Land Wire Telephones (Cont'd)				
G. Rates for Hearing or Speech Impaired Persons or Users of the Florida Relay Center (Cont'd)				
4. Applicable Discounts				
a. A qualified call made in the Peak rate period is rated at the Off-Peak rate specified in H.				
b. Calls through the Florida Relay Center will receive a 50 percent discount from the otherwise applicable rate except that where the calling or called party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate.				
H. Rates and Charges				
Rates shown in the following tables are applicable to intraLATA intrastate messages between all points within the same LATA and within the State of Florida.				
1. Basic Rate Table				
	Rate Mileage	Initial Minute (or Fraction Thereof)	Each Additional Minute (or Fraction Thereof)	
a. Residence	0-10	\$.64	\$.64	
	11-22	.64	.64	
	23-55	.64	.64	
	56-124	.64	.64	
	125-292	.64	.64	
b. Business	0-10	5.11	5.11	(I)
	11-22	5.11	5.11	(I)
	23-55	5.11	5.11	(I)
	56-124	5.11	5.11	(I)
	125-292	5.11	5.11	(I)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

H. Rates and Charges (Cont'd)

2. Billing and Operator Surcharges

- a. The following charges are in addition to the Basic Rate Table preceding when the call is placed using the following classes of service:

- (1) Billing Surcharges for calls originating from other than payphone provider lines

	Charge Per Call	USOC	
(a) Operator Station-to-Station ¹ (sent paid)	\$1.00	NA	(C)
(b) (DELETED)			(T)(D)
(2) Billing Surcharges for calls originating from payphone provider lines			
(a) Operator Station-to-Station ¹ (sent paid, collect or bill to third number) ⁴	1.75	NA	(T)(C)
(b) Person-to-Person ⁴	3.25	NA	(T)(C)
(3) Operator Dialed Surcharge ²			
(a) Operator Station-to-Station where the operator dials the terminating number	1.00	NA	(C)

3. Discounts and Applicable Rate Periods

- a. Discounts apply equally to the total charges for all messages with fractional amounts rounded down to the lower cent. Discounts do not apply to surcharges shown in 2. preceding.

- (1) Residence

	Applicable Discounts						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM to 6:00 PM ³	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate
6:00 PM to 7:00 AM ³	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate
Peak period = full rate							
Off-Peak period = full rate							

- (2) Business

	Applicable Discounts						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM to 7:00 PM ³	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate
7:00 PM to 7:00 AM ³	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate
Peak period = full rate							
Off-Peak period = full rate							

Note 1: Applies when the operator dials number for Directory Assistance at the customer's request.

Note 2: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge for calls originating from other than payphone provider lines.

Note 3: To, but not including.

Note 4: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued. (N)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

H. Rate Table (Cont'd)

4. Operator Assisted Premium Plan

- a. A premium is described as a commission the amount of which shall be calculated as set forth in an agreement between the customer and the Company applicable to customer dialed operator assisted calls and may be payable to subscribing customers based upon the Company's message toll service revenue generated by said calls. These calls must:

- (1) originate from a telephone line associated with the subscribing customer's account,
- (2) originate and terminate in the same LATA,
- (3) be carried and completed by the Company via Company facilities and
- (4) be billed by the Company.

In the event the Company billing records used to determine the premiums are destroyed or lost, the Company and the customer shall work together to determine what premiums should have been rendered.

A18.3.2 Service Through Mobile Telephone Service Base Stations

A. General

1. The **terms, conditions** and rates set forth below apply for long distance message mobile telephone service furnished through the mobile telephone service base stations specified in A18.3.2.B. (T)
2. Long distance message mobile telephone service is a communication service through a base station between a mobile unit and a land wire telephone located outside the mobile service area associated with such base station, or between two mobile units served through different base stations having different rate centers.
3. Long distance message mobile telephone service also includes service through a mobile telephone service base station between a land wire telephone or mobile unit, and another station which is authorized by the Federal Communications Commission to communicate with the mobile telephone service base station, or between two such other stations.
4. In the application of **terms, conditions** and rates, stations other than mobile units which are authorized by the Federal Communications Commission to communicate with a mobile telephone service base station are considered as mobile units. (T)
5. The party on the mobile unit placing or receiving a long distance call shall inform the mobile service operator, upon request, as to the State in which the mobile unit is located at the time of placing or receiving the call.
6. Mobile telephone service is available to mobile units equipped for this service when within range of a base station through which such service is furnished and subject to transmission, atmospheric and like limitations.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**A18.3 Two-Point Service (Cont'd)****A18.3.2 Service Through Mobile Telephone Service Base Stations (Cont'd)****B. Rates**

1. The rates between the applicable land wire telephone rate center and the rate center of the serving base station, or between the rate centers of two base stations are the schedules of rates as set forth in A18.3.1.H. preceding in addition to applicable charges for General Mobile Service calls specified in Section A17. The rate center for the base station will be the same as the rate center for a wire telephone located in the same exchange as the base station unless otherwise noted.

A18.3.3 (DELETED)

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A18.3.4 (DELETED)**A18.4 (DELETED)**

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.5 Airline Mileage Between Rate Centers

A18.5.1 General

- A. For the purpose of determining airline mileages, vertical and horizontal grid lines have been established across the State of Florida. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1, expressed in airline miles. A vertical (V) and a horizontal (H) coordinate is computed for each rate center from its latitude and longitude location by use of appropriate map-projection equations. These rate centers and their V and H coordinates are shown in A18.5.3. A pair of V-H coordinates locates a rate center, for determining airline mileage, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two rate centers is the airline mileage computed as explained in A18.5.2. following.
- B. The rate centers in this *Guidebook* are listed alphabetically in A18.5.3. following, with columns headed "V" and "H" which contain the vertical and horizontal coordinates for each of these rate centers. (T)

A18.5.2 Determination of Airline Mileages

- A. To determine the rate distance between any two rate centers proceed as follows:
1. Obtain the V and H coordinates for each rate center.
 2. Obtain the difference between the V coordinates of the two rate centers. Obtain the difference between the H coordinates.¹
 3. Divide each of the differences obtained in 2. by three, rounding each quotient to the nearer integer.
 4. Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in 3. by three and repeat step 4. Repeat this process until the sum of the squares obtained in 4. is less than 1778.
 5. The number of successive divisions by three in steps 3. and 4. determines the value of N. Multiply the final sum of the two squares obtained in step 4. by the multiplier specified in the following table for the value of N preceding.

N	Multiplier	Minimum Rate Mileage
1	0.9	-
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081
6	53,144.1	3,241

6. Obtain square root of product in 5. and with any resulting fraction, round up to next higher integer. This is the message rate mileage except that when the mileage so obtained is less than the minimum rate mileage shown in 5. preceding, the minimum rate mileage corresponding to the N value is applicable.

Note 1: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.5 Airline Mileage Between Rate Centers (Cont'd)

A18.5.2 Determination of Airline Mileages (Cont'd)

A. To determine the rate distance between any two rate centers proceed as follows: (Cont'd)

6. (Cont'd)

a. EXAMPLE:

The message rate difference is required between Archer, Florida and Astor, Florida.

	V	H
(1) Archer	7882	1327
Astor	7856	1127
(2) Difference	26	200
(3) Dividing each difference by three and rounding to nearer integer = 9 and 67.		
(4) Squaring integers and adding,	9 x 9 = 81	
Sum of squared integers	67 x 67 = 4489	4570
(5) Sum of integers is greater than 1777 so divide integers in (3) by three and repeat (4).		
(6) Dividing integers in (3) by three and rounding = 3 and 22.		
(7) Squaring integers and adding,	3 x 3 = 9	
Sum of squared integers	22 x 22 = 484	493
(8) The sum of the squared integers is less than 1778 and was obtained after two successive divisions by three, therefore N = 2.		
(9) Multiply final sum of squared integers by factor 8.1 (corresponding to N = 2)	493	
	x 8.1	3993.3
(10) Square root of 3993.3 = 63 and a fraction which is rounded up to 64 miles (fractional miles being considered full miles). The 64 miles is larger than the minimum of 41 rate miles applicable when N = 2, so the message rate mileage is 64 miles.		

A18.5.3 List of Rate Centers

Rate Center	LATA	V	H
Alachua	Jacksonville	7829	1352
(DELETED)			
Alligator Point	Panama City	7985	1675
Altha	Panama City	7929	1869
Apalachicola	Panama City	8080	1757
Apopka	Orlando	7940	1068

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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
A18.5 Airline Mileage Between Rate Centers (Cont'd)**A18.5.3 List of Rate Centers (Cont'd)**

Rate Center	LATA	V	H
Arcadia	United	8251	0967
Archer	Gainesville	7882	1327
Astor	Gainesville	7856	1127
Avon Park	United	8145	0948
(DELETED)			
Baldwin	Jacksonville	7684	1323
Bartow	General	8122	1036
Belle Glade	Southeast	8231	0709
Bellevue	Gainesville	7924	1202
Beverly Hills	Gainesville	7988	1252
Blountstown	Panama City	7948	1842
Boca Grande	United	8381	0983
Boca Raton	Southeast	8233	0574
Bonifay	Panama City	7939	1983
Bonita Springs	United	8410	0858
Bowling Green	General	8169	1005
Boynton Beach	Southeast	8197	0588
Bradenton	General	8270	1116
Branford	Jacksonville	7838	1442
Bristol	Panama City	7943	1831
Bronson	Gainesville	7907	1338
Brooker	Gainesville	7795	1337
Brooksville	Gainesville	8051	1200
Bunnell	Daytona Beach	7771	1114
Bushnell	Gainesville	8003	1166
Callahan	Jacksonville	7622	1329
Cantonment	Pensacola	8120	2237
Cape Coral	United	8383	0908
Cape Haze	United	8362	1001
Carrabelle	Panama City	8025	1717
Cedar Keys	Gainesville	8006	1370

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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
A18.5 Airline Mileage Between Rate Centers (Cont'd)**A18.5.3 List of Rate Centers (Cont'd)**

Rate Center	LATA	V	H
Celebration	Orlando	8,010.00	1,037.00
Century	Mobile, Alabama	8046	2263
Chattahoochee	Panama City	7881	1834
Cherry Lake	Tallahassee	7771	1590
Chiefland	Gainesville	7922	1378
Chipley	Panama City	7927	1958
Citra	Gainesville	7863	1250
Clearwater	General	8203	1206
Clermont	Gainesville	7990	1098
Clewiston	United	8243	0757
Cocoa	Orlando	7925	0903
Cocoa Beach	Orlando	7919	0880
Coral Springs	Southeast	8267	0591
Cottdale	Panama City	7910	1935
Crawfordville	Tallahassee	7936	1703
Crescent City	Jacksonville	7800	1152
Crestview	Pensacola	8025	2128
Cross City	Gainesville	7920	1439
Crystal River	Gainesville	8006	1271
Dade City	Gainesville	8068	1148
Daytona Beach	Daytona Beach	7791	1052
DeBary	Orlando	7884	1056
Deerfield Beach	Southeast	8242	0573
De Funiak Springs	Pensacola	7992	2047
De Land	Daytona Beach	7854	1072
De Leon Springs	Daytona Beach	7845	1092
Delray Beach	Southeast	8210	0582
Destin	Pensacola	8085	2080
Dowling Park	Jacksonville	7,814.00	1,524.00
Dunnellon	Gainesville	7966	1266
East Orange	Orlando	7919	0970
East Point	Panama City	8068	1741

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
A18.5 Airline Mileage Between Rate Centers (Cont'd)**A18.5.3 List of Rate Centers (Cont'd)**

Rate Center	LATA	V	H
Eau Gallie	Orlando	7956	0861
Eglin Air Force Base	Pensacola	8094	2097
Englewood	General	8350	1023
Eustis	Gainesville	7925	1116
Everglades	United	8458	0739
Fernandina Beach	Jacksonville	7565	1280
Flagler Beach	Daytona Beach	7754	1094
Florahome	Jacksonville	7782	1246
Florida Sheriffs Boys Ranch	Jacksonville	7760	1506
Forest	Gainesville	7885	1187
Fort Lauderdale	Southeast	8282	0557
Fort Meade	United	8144	1014
Fort Myers	United	8359	0904
Fort Myers Beach	United	8405	0899
Fort Pierce	Southeast	8054	0737
Fort Walton Beach	Pensacola	8094	2097
Fort White	Jacksonville	7826	1400
FPL Substation	Southeast	8370	0572
Freeport	Pensacola	8035	2028
Frostproof	General	8120	0970
Gainesville	Gainesville	7838	1310
Geneva	Orlando	7891	1009
Glendale	Pensacola	7965	2063
Graceville	Panama City	7892	1973
(DELETED)			
Green Cove Springs	Jacksonville	7713	1242
Greensboro	Panama City	7896	1806
Greenville	Tallahassee	7810	1611
Greenwood	Panama City	7877	1907
Gretna	Panama City	7879	1796

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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
A18.5 Airline Mileage Between Rate Centers (Cont'd)**A18.5.3 List of Rate Centers (Cont'd)**

Rate Center	LATA	V	H
Groveland	Gainesville	7999	1113
Gulf Breeze	Pensacola	8153	2183
Haines City	General	8059	1024
Hastings	Jacksonville	7747	1183
Havana	Panama City	7856	1756
Hawthorne	Gainesville	7827	1263
High Springs	Jacksonville	7831	1373
Hilliard	Jacksonville	7605	1357
Hobe Sound	Southeast	8105	0661
Holley-Navarre	Pensacola	8113	2151
Hollywood	Southeast	8303	0546
Homestead	Southeast	8439	0543
(DELETED)			
Hosford	Panama City	7935	1795
Howey-in-the-Hills	Gainesville	7963	1116
Hudson	General	8117	1230
Immokalee	United	8357	0805
Indian Lake	General	8087	0944
Indiantown	Southeast	8148	0713
Interlachen	Jacksonville	7801	1234
Inverness	Gainesville	7995	1223
Jacksonville	Jacksonville	7649	1276
Jacksonville Beach	Jacksonville	7630	1227
Jasper	Jacksonville	7736	1504
Jay	Pensacola	8038	2243
Jennings	Jacksonville	7736	1539
Jensen Beach	Southeast	8080	0697

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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
A18.5 Airline Mileage Between Rate Centers (Cont'd)**A18.5.3 List of Rate Centers (Cont'd)**

Rate Center	LATA	V	H
Jupiter	Southeast	8124	0642
Keaton Beach	Tallahassee	7927	1537
Kenansville	Orlando	8040	0894
Keys	Southeast	8644	0562
Keystone Heights	Gainesville	7786	1276
Kingsley Lake	Jacksonville	7746	1293
Kissimmee	Orlando	8002	1009
La Belle	United	8294	0848
Lake Buena Vista	Orlando	7998	1041
Lady Lake	Gainesville	7937	1164
Lake Butler	Jacksonville	7773	1352
Lake City	Jacksonville	7768	1419
Lakeland	General	8107	1071
Lake Placid	United	8187	0891
Lake Wales	General	8094	0996
Laurelhill	Pensacola	7976	2131
Lawtey	Jacksonville	7741	1314
(DELETED)			
Leesburg	Gainesville	7954	1143
Lehigh Acres	United	8344	0864
Live Oak	Jacksonville	7782	1489
Lynn Haven	Panama City	8039	1922
Luraville	Jacksonville	7815	1499
Maccleenny	Jacksonville	7701	1345
Madison	Tallahassee	7790	1575
(DELETED)			
Marco Island	United	8476	0806
Marianna	Panama City	7901	1907
Maxville	Jacksonville	7706	1318
Mayo	Jacksonville	7846	1492

(D)

(D)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
A18.5 Airline Mileage Between Rate Centers (Cont'd)**A18.5.3 List of Rate Centers (Cont'd)**

Rate Center	LATA	V	H
McIntosh	Gainesville	7866	1272
Melbourne	Orlando	7963	0854
Melrose	Gainesville	7800	1272
Miami	Southeast	8351	0527
Micanopy	Gainesville	7862	1287
Middleburg	Jacksonville	7717	1280
Milton	Pensacola	8091	2190
Molino	Pensacola	8097	2248
Monticello	Tallahassee	7819	1658
Montverde	Orlando	7972	1087
Moore Haven	United	8246	0796
Mount Dora	Gainesville	7929	1102
Mulberry	General	8133	1059
Munson	Pensacola	8034	2187
Myakka	General	8256	1033
Naples	United	8447	0840
Newberry	Gainesville	7867	1356
New Port Richey	General	8142	1220
New Smyrna Beach	Daytona Beach	7819	1011
(DELETED)			
North Dade	Southeast	8320	0538
(DELETED)			
North Naples	United	8425	0855
North Port	General	8321	1013
Oak Hill	Daytona Beach	7844	0979
Ocala	Gainesville	7908	1227
Okeechobee	United	8142	0796
Oklawaha	Gainesville	7915	1178
Old Town	Gainesville	7912	1411
Orange City	Daytona Beach	7869	1063
Orange Park	Jacksonville	7682	1264

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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
A18.5 Airline Mileage Between Rate Centers (Cont'd)**A18.5.3 List of Rate Centers (Cont'd)**

Rate Center	LATA	V	H
Orange Springs	Gainesville	7829	1232
Orlando	Orlando	7954	1031
Oviedo	Orlando	7913	1016
Pace	Pensacola	8106	2207
Pahokee	Southeast	8205	0723
Palatka	Jacksonville	7774	1197
Palm Coast	Daytona Beach	7744	1118
Palmetto	General	8266	1119
(DELETED)			
Panama City	Panama City	8057	1914
Panama City Beach	Panama City	8067	1939
Paxton	Pensacola	7959	2108
Pensacola	Pensacola	8147	2200
Perrine	Southeast	8400	0535
Perry	Tallahassee	7872	1565
Pierson	Daytona Beach	7834	1123
(DELETED)			
Plant City	General	8127	1099
Polk City	General	8067	1067
Pomona Park	Jacksonville	7798	1173
Pompano Beach	Southeast	8258	0566
Ponce de Leon	Pensacola	7976	2017
Ponte Vedra Beach	Jacksonville	7638	1219
Port Charlotte	United	8324	0983
Port St. Joe	Panama City	8091	1818
Port St. Lucie	Southeast	8082	0709
Punta Gorda	United	8324	0968
Quincy	Panama City	7878	1780
Raiford	Jacksonville	7753	1340
Reedy Creek	Orlando	8014	1049
Reynolds Hill	Panama City	7935	2033

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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.5 Airline Mileage Between Rate Centers (Cont'd)

A18.5.3 List of Rate Centers (Cont'd)

Rate Center	LATA	V	H
St. Cloud	Orlando	7999	0984
St. Johns	Jacksonville	7698	1205
St. Marks	Tallahassee	7923	1672
St. Petersburg	General	8224	1159
Salt Springs	Gainesville	7836	1181
San Antonio	Gainesville	8080	1160
Sanderson	Jacksonville	7721	1366
Sanford	Orlando	7892	1042
Sanibel-Captiva Islands	United	8412	0912
Santa Rosa Beach	Pensacola	8067	2034
Sarasota	General	8295	1094
Seagrove Beach	Pensacola	8069	2007
Sebastian	Southeast	7998	0801
Sebring	United	8155	0927
Shalimar	Pensacola	8087	2098
Silver Springs Shores	Gainesville	7913	1196
Sneads	Panama City	7886	1850
(DELETED)			
(DELETED)			
Starke	Jacksonville	7764	1306
Stuart	Southeast	8092	0695
Sunny Hills	Panama City	7976	1942
Tallahassee	Tallahassee	7876	1715
Tampa Central ¹	General	8173	1147
Tampa East Area ¹	General	8151	1117
Tampa North Area ¹	General	8108	1176
Tampa South Area ¹	General	8205	1101
Tampa West Area ¹	General	8156	1188

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Note 1: Rate centers to be used to determine mileage to non-Tampa rate centers within 40 miles of airline distance. Mileage measurement to rate centers that are 41 airline miles or more from a Tampa area will be computed using the Central Tampa V and H designation.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
A18.5 Airline Mileage Between Rate Centers (Cont'd)**A18.5.3 List of Rate Centers (Cont'd)**

Rate Center	LATA	V	H
Tarpon Springs	General	8165	1217
Tavares	Gainesville	7939	1119
The Beaches	Panama City	8074	1851
Titusville	Orlando	7883	0946
Trenton	Gainesville	7894	1387
Trillacoochee	Gainesville	8049	1157
Tyndall Air Force Base	Panama City	8068	1892
Umatilla	Gainesville	7910	1123
United	Southeast	8154	0677
(DELETED)			
Venice	General	8331	1053
Vernon	Panama City	7975	1971
Vero Beach	Southeast	8024	0770
Waldo	Gainesville	7798	1299
Walnut Hill	Mobile, Alabama	8083	2294
Wauchula	United	8183	0995
Weekiwachee Springs	Gainesville	8075	1231
Welaka	Jacksonville	7807	1183
Wellborn	Jacksonville	7778	1453
West Kissimmee	Orlando	8002	1029
West Palm Beach	Southeast	8166	0607
Westville	Panama City	7955	2010
Wewahitchka	Panama City	8023	1834
White Springs	Jacksonville	7753	1455
Wildwood	Gainesville	7958	1176
Williston	Gainesville	7900	1302
Windermere	Orlando	7978	1053
Winter Garden	Orlando	7970	1069
Winter Haven	General	8084	1034
Winter Park	Orlando	7941	1034
Yankeetown	Gainesville	7994	1307
Youngstown-Fountain	Panama City	7998	1900
Yulee	Jacksonville	7585	1300
Zephyrhills	General	8092	1132
Zolfo Springs	United	8191	0987

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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.6 Reserved for Future Use

A18.7 Directory Assistance Service

A18.7.1 General

The Company furnishes directory assistance for the purpose of aiding subscribers in obtaining telephone numbers.

A18.7.2 Rates and Charges

		Rate	USOC	
A. Directory Assistance - request of a telephone number (maximum of three requests per call)				
1.	Outside the Company's local calling area but within the Company's LATA/NPA serving area for the originating line			
	(a) Per Call	\$2.49	NA	(I)
2.	Outside the Company's local calling and LATA/NPA serving areas for the originating line ¹			
	(b) Per Call	2.49	NA	(I)
B. Directory Assistance for Public Service Providers				
1.	All calls to Directory Assistance			
	(a) Per Call	.35	NA	
C.	Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use the Company's Listing Information System due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of listing service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.			

Note 1: No allowances, exemptions, or exceptions apply. This service is available where technically feasible.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.8 (DELETED)

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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.9 Reserved for Future Use

A18.10 Reserved for Future Use

A18.11 Reserved for Future Use

A18.12 Reserved for Future Use

A18.13 Calling Plans - Saver Service

A18.13.1 Description of Service

- A.** Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate long distance calls originated and terminated in the customer's home Calling Zone/LATA.
- B.** Individual message detail is included as part of this service.
- C.** The service is offered in connection with outward customer dialed station-to-station calling plus station-to-station calls which are billed to the customer's account. Saver service discounts only apply to the message toll rates associated with such calls. (C)
- D.** The service is available in connection with individual line, PBX, Centrex Type Services and Remote Call Forwarding (RCF) Service, except as specified in Section A2., with the exceptions of A2.2.1.A. and A2.2.1.B. which restrict the use of the service.
 - 1.** In connection with this service a customer may elect to simulate a two-way calling service as follows:

At the subscriber's premises (originating facility), the service is provisioned from the subscriber's premises through the use of the subscriber's existing exchange service and via the switched toll network to the long distance geographic location selected by the subscriber (originating call).

At the distant location (terminating facility), the service is provisioned from the long distance point, through the use of Remote Call Forwarding (RCF) facilities, at monthly RCF rates as specified in A13.11.5, in the distant location. A local telephone number will be assigned to the RCF facility. All calls to this RCF number will be remotely forwarded via the switched toll network to the "originating facilities" participating in the particular service.

Saver service, when offered in conjunction with Remote Call Forwarding, is available on a Revenue Accounting Office (RAO) basis only; i.e., a customer must select from the available plan options for each RAO which provides billing for specific geographic locations within the Company's serving area.
- E.** The service is offered on an account basis only which would include the number of individual lines, MultiServ service Main Station Lines, PBX trunks, Centrex equivalent trunks or ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service network access registers in the account.
- F.** All Saver service plans designated as Outside Expanded Local (OEL) plans are limited to subscribers whose main (billing) location is in an area where an Extended Calling Service plan has been implemented. Only intrastate, intraLATA toll calls are subject to OEL rates in A18.13.6.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.13 Calling Plans - Saver Service (Cont'd)

A18.13.2 General Terms and Conditions

- A. A customer may subscribe to only one Section A18. toll Optional Calling Plan except as allowed with the Unlimited Calling Plan as specified in A18.20. (T)
- B. Except as otherwise stated in this *Guidebook*, the minimum service period is one month. (T)
- C. Suspension of the service is not allowed. (D)
- D. (DELETED) (D)

A18.13.3 Use of the Service

- A. Resale or shared use of Saver service is permitted. Use of the service is subject to *terms and conditions* in this Section and in Section A2., with the exceptions of A2.2.1.A. and A2.2.1.B. which restrict the use of service. (T)
- B. The service is offered on an account basis only, which would include the number of individual lines, MultiServ service Main Station Lines, PBX trunks, Centrex equivalent trunks or ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service network access registers in the account. (T)

A18.13.4 Limitation of Service

- A. The service is not available for use with intraLATA only Outward WATS and combined Outward WATS in Section A19., Mobile Telephone Service, and Dormitory Communications Service. (T)

A18.13.5 Nonrecurring Charges

- A. Service Charges as specified in Section A4. apply as appropriate when the service is ordered. (T)
- B. Service Charges as specified in Section A4. will not apply for customers converting from GeoServ service to Saver service. Saver service can be offered with or without Remote Call Forwarding Service as specified in A13.11. (T)

A18.13.6 Saver Service Options

- A. Budgeting Plan. Depending upon the Option selected, a customer may use up to the initial block of time of toll calling per account for a fixed monthly rate. In the same billing period, usage which exceeds the initial block of time will be prorated based on the rate of the initial block.
 - 1. Method of Determining Monthly Usage Charges

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.13 Calling Plans - Saver Service (Cont'd)

A18.13.6 Saver Service Options (Cont'd)

A. (Cont'd)

1. Method of Determining Monthly Usage Charges (Cont'd)

- a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of thirty seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
- b. For the billing period, the amount for each call, as determined in a. preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c. following.
- c. The amount, as determined in b. preceding, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes times peak rate per minute), for the billing account (Reference A.3. following).

2. Rates^{1,2,3}

- a. (Obsoleted, See Section A118.)
- b. Business (WatsSaver service)

(1) Option WS2

		Rate		Current \$-	USOC OSWO2
		Minimum \$-	Maximum \$-		
(a)	120 minutes (2 hours) minimum, per account, per month ⁴				
(b)	Each additional minute of use (peak)	.1379	.1830	.1550	NA
(c)	Each additional minute of use (off peak)	.1379	.1800	.1550	NA

(2) Option WS5

Note 1: Rates are applied according to the method specified in A.1. preceding.

Note 2: Customers may simulate two-way calling service as stated in A18.13.1.D.

Note 3: Minutes of use will be considered either peak (8am to 5pm) or off peak (5pm to 8am weekdays, weekends and holidays) and will be categorized based upon the time the call originated.

Note 4: The Monthly Settlement Amount is based on the option minutes multiplied by the peak rate. Additional usage charges at the appropriate rate (either peak or off peak) will be incurred only after the Settlement Amount has been satisfied. The Monthly Settlement Amount may be satisfied through any combination of peak and off peak calling. See Monthly Settlement Amount table (Reference A18.13.6.A.3. following).

(T)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.13 Calling Plans - Saver Service (Cont'd)

(T)

A18.13.6 Saver Service Options (Cont'd)

(T)

A. (Cont'd)

2. Rates^{1,2,3} (Cont'd)

b. Business (WatsSaver service) (Cont'd)

(T)

(2) Option WS5 (Cont'd)

	Rate		Current \$-	USOC OSW05
	Minimum \$-	Maximum \$-		
(a) 300 minutes (5 hours) minimum, per account, per month ⁴				
(b) Each additional minute of use (peak)	.1335	.1750	.1500	NA
(c) Each additional minute of use (off peak)	.1335	.1720	.1500	NA
(3) Option WS10 ⁵				
(a) 600 minutes (10 hours) minimum, per account, per month ⁴	-	-	-	OSW10
(b) Each additional minute of use (peak)	.1246	.1640	.1400	NA
(c) Each additional minute of use (off peak)	.1246	.1610	.1400	NA
(4) Option WS25				
(a) 1,500 minutes (25 hours) minimum, per account, per month ⁴	-	-	-	OSW25
(b) Each additional minute of use (peak)	.1157	.1500	.1300	NA
(c) Each additional minute of use (off peak)	.1157	.1450	.1300	NA
(5) Option WS50				
(a) 3,000 minutes (50 hours) minimum, per account, per month ⁴	\$-	\$-	\$-	OSW13
(b) Each additional minute of use (peak)	.1068	.1450	.1200	NA
(c) Each additional minute of use (off peak)	.1068	.1400	.1200	NA

(C)

Note 1: Rates are applied according to the method specified in A.1. preceding.

Note 2: Customers may simulate two-way calling service as stated in A18.13.1.D.

(T)

Note 3: Minutes of use will be considered either peak (8am to 5pm) or off peak (5pm to 8am weekdays, weekends and holidays) and will be categorized based upon the time the call originated.

Note 4: The Monthly Settlement Amount is based on the option minutes multiplied by the peak rate. Additional usage charges at the appropriate rate (either peak or off peak) will be incurred only after the Settlement Amount has been satisfied. The Monthly Settlement Amount may be satisfied through any combination of peak and off peak calling. See Monthly Settlement Amount table (Reference A18.13.6.A.3. following).

Note 5: Effective November 15, 2012, this service has been withdrawn for Residence customers.

(N)

EFFECTIVE: November 1, 2011

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.13 Calling Plans - Saver® Service (Cont'd)

A18.13.6 Saver® Service Options (Cont'd)

A. (Cont'd)

3. Monthly Settlement Amount¹

The following settlement amounts apply on a billing account basis as specified in A.1. preceding:

- a. (Obsoleted, See Section A118.)
- b. Business

Monthly Settlement Amounts

Option	Hours in Option	Minimum	Maximum	Current
WS2	2	\$ 16.54	\$ 21.96	\$ 18.60
WS5	5	\$ 40.05	\$ 52.50	\$ 45.00
WS10	10	\$ 74.76	\$ 98.40	\$ 84.00
WS25	25	\$ 173.55	\$ 225.00	\$ 195.00
WS50	50	\$ 320.40	\$ 435.00	\$ 360.00

B. Aggregated Plan

1. This option is designed to meet communications requirements of customers who generate a high volume of toll usage. For a guaranteed volume of usage, customers receive a guaranteed rate per minute of use.
2. The Company will limit the Aggregated Plan options to be available on exchange facilities used only to originate outgoing toll traffic specific to the Aggregated Plan options.
3. Where billing capabilities and Company facilities permit, plan options AP110, AP250, AP500, AP1000, AP1500, AP2000, and AP2500 will permit aggregation of billing across RAO boundaries.
4. Method of Determining Monthly Usage Charges
 - a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of thirty seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
 - b. For the billing period, the amount for each call, as determined in a. preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c. following.

Note 1: The Monthly Settlement Amount is based on the option minutes multiplied by the peak rate. Additional usage charges at the appropriate rate (either peak or off peak) will be incurred only after the Settlement Amount has been satisfied. The Monthly Settlement Amount may be satisfied through any combination of peak and off peak calling.

EFFECTIVE: November 1, 2011

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.13 Calling Plans - Saver Service (Cont'd)

A18.13.6 Saver Service Options (Cont'd)

B. Aggregated Plan (Cont'd)

4. Method of Determining Monthly Usage Charges (Cont'd)

- c. The amount, as determined in b. preceding, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes times peak rate per minute), for the billing account (Reference B.7. following)

5. Rates^{1,2}

- a. The guaranteed toll usage for the Aggregated Plan is as follows.

(1) Option AP110

	Rate		Current \$-	USOC APT11
	Minimum \$-	Maximum \$-		
(a) 6,600 minutes (110 hours) minimum, per account, per month ³				
(b) Each additional minute of use (peak)	.0979	.1350	.1100	NA
(c) Each additional minute of use (off peak)	.0979	.1250	.1100	NA

(2) Option AP250

(a) 15,000 minutes (250 hours) minimum, per account, per month ³	-	-	-	APTA2
(b) Each additional minute of use (peak)	.0801	.1150	.0900	NA
(c) Each additional minute of use (off peak)	.0801	.1100	.0900	NA

(3) Option AP500

(a) 30,000 minutes (500 hours) minimum, per account, per month ⁴	-	-	-	APT5X
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Note 1: Rates are applied according to the method specified in B.5. preceding.

Note 2: Minutes of use will be considered either peak (8am to 5pm) or off peak (5pm to 8am weekdays, weekends and holidays) and will be categorized based upon the time the call originated.

Note 3: The Monthly Settlement Amount is based on the option minutes multiplied by the peak rate. Additional usage charges at the appropriate rate (either peak or off peak) will be incurred only after the Settlement Amount has been satisfied. The Monthly Settlement Amount may be satisfied through any combination of peak and off peak calling. See Monthly Settlement Amount table (Reference A18.13.6.B.7. following.)

Note 4: The Monthly Settlement Amount is based on the option minutes multiplied by the peak rate. Additional usage charges at the appropriate rate (either peak or off peak) will be incurred only after the Settlement Amount has been satisfied. The Monthly Settlement Amount may be satisfied through any combination of peak and off peak calling. See Monthly Settlement Amount table (Reference A18.13.6.B.7.).

EFFECTIVE: November 1, 2011

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.13 Calling Plans - Saver Service (Cont'd)

A18.13.6 Saver Service Options (Cont'd)

B. Aggregated Plan (Cont'd)

5. Rates^{1,2} (Cont'd)

a. The guaranteed toll usage for the Aggregated Plan is as follows. (Cont'd)

(3) Option AP500 (Cont'd)

	Rate		Current	USOC
	Minimum	Maximum		
(b) Each additional minute of use (peak)	\$.0783	\$.1050	\$.0880	NA
(c) Each additional minute of use (off peak)	.0783	.1000	.0880	NA
(4) Plan AP1000				
(a) 60,000 minutes (1,000 hours) minimum, per RAO, per month ³	-	-	-	APT10
(b) Each additional minute of use (peak)	.0756	.1000	.0850	NA
(c) Each additional minute of use (off peak)	.0756	.0960	.0850	NA
(5) Plan AP1500				
(a) 90,000 minutes (1,500 hours) minimum, per RAO, per month ³	-	-	-	APT15
(b) Each additional minute of use (peak)	.0747	.0940	.0840	NA
(c) Each additional minute of use (off peak)	.0747	.0940	.0840	NA
(6) Plan AP2000				
(a) 120,000 minutes (2,000 hours) minimum, per RAO, per month ³	-	-	-	APT20
(b) Each additional minute of use (peak)	.0712	.0920	.0800	NA

Note 1: Rates are applied according to the method specified in B.5. preceding.

Note 2: Minutes of use will be considered either peak (8am to 5pm) or off peak (5pm to 8am weekdays, weekends and holidays) and will be categorized based upon the time the call originated.

Note 3: The Monthly Settlement Amount is based on the option minutes multiplied by the peak rate. Additional usage charges at the appropriate rate (either peak or off peak) will be incurred only after the Settlement Amount has been satisfied. The Monthly Settlement Amount may be satisfied through any combination of peak and off peak calling. See Monthly Settlement Amount table (Reference A18.13.6.B.7.).

EFFECTIVE: November 1, 2011

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.13 Calling Plans - Saver Service (Cont'd)

A18.13.6 Saver Service Options (Cont'd)

B. Aggregated Plan (Cont'd)

5. Rates^{1,2} (Cont'd)

a. The guaranteed toll usage for the Aggregated Plan is as follows. (Cont'd)

(6) Plan AP2000 (Cont'd)

	Rate		Current	USOC
	Minimum	Maximum		
(c) Each additional minute of use (off peak)	\$.0712	\$.0920	\$.0800	NA
(7) Plan AP2500				
(a) 150,000 minutes (2,500 hours) minimum, per RAO, per month ³	-	-	-	APT25
(b) Each additional minute of use (peak)	.0694	.0900	.0780	NA
(c) Each additional minute of use (off peak)	.0694	.0900	.0780	NA
(8) APE 125 Outside Expanded Local (WatsSaver service)				
(a) 7,500 minutes (125 hours) minimum, per account, per month ³	-	-	-	APTE7
(b) Each additional minute of use (peak)	.0801	.1150	.0900	NA
(c) Each additional minute of use (off peak)	.0801	.1100	.0900	NA
(9) APE 250 Outside Expanded Local (WatsSaver service)				
(a) 15,000 minutes (250 hours) minimum, per account, per month ³	-	-	-	APTE2
(b) Each additional minute of use (peak)	.0783	.1050	.0880	NA
(c) Each additional minute of use (off peak)	.0783	.1000	.0880	NA

Note 1: Rates are applied according to the method specified in B.5. preceding.

Note 2: Minutes of use will be considered either peak (8am to 5pm) or off peak (5pm to 8am weekdays, weekends and holidays) and will be categorized based upon the time the call originated.

Note 3: The Monthly Settlement Amount is based on the option minutes multiplied by the peak rate. Additional usage charges at the appropriate rate (either peak or off peak) will be incurred only after the Settlement Amount has been satisfied. The Monthly Settlement Amount may be satisfied through any combination of peak and off peak calling. See Monthly Settlement Amount table (Reference A18.13.6.B.7.).

EFFECTIVE: November 1, 2011

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.13 Calling Plans - Saver Service (Cont'd)

A18.13.6 Saver Service Options (Cont'd)

B. Aggregated Plan (Cont'd)

5. Rates^{1,2} (Cont'd)

a. The guaranteed toll usage for the Aggregated Plan is as follows. (Cont'd)

(10) APE 500 Outside Expanded Local (WatsSaver service)

	Rate		Current \$-	USOC APTE5
	Minimum \$-	Maximum \$-		
(a) 30,000 minutes (500 hours) minimum, per account, per month ³				
(b) Each additional minute of use (peak)	.0756	.1000	.0850	NA
(c) Each additional minute of use (off peak)	.0756	.0960	.0850	NA

(11) APE 750 Outside Expanded Local (WatsSaver service)

(a) 45,000 minutes (750 hours) minimum, per account, per month ³	-	-	-	APTE8
(b) Each additional minute of use (peak)	.0747	.0940	.0840	NA
(c) Each additional minute of use (off peak)	.0747	.0940	.0840	NA

(12) APE 1000 Outside Expanded Local (WatsSaver service)

(a) 60,000 minutes (1000 hours) minimum, per account, per month ⁴	-	-	-	APTE1
(b) Each additional minute of use (peak)	.0712	.0920	.0800	NA

Note 1: Rates are applied according to the method specified in B.5. preceding.

Note 2: Minutes of use will be considered either peak (8am to 5pm) or off peak (5pm to 8am weekdays, weekends and holidays) and will be categorized based upon the time the call originated.

Note 3: The Monthly Settlement Amount is based on the option minutes multiplied by the peak rate. Additional usage charges at the appropriate rate (either peak or off peak) will be incurred only after the Settlement Amount has been satisfied. The Monthly Settlement Amount may be satisfied through any combination of peak and off peak calling. See Monthly Settlement Amount table (Reference A18.13.6.B.7.).

Note 4: The Monthly Settlement Amount is based on the option minutes multiplied by the peak rate. Additional usage charges at the appropriate rate (either peak or off peak) will be incurred only after the Settlement Amount has been satisfied. The Monthly Settlement Amount may be satisfied through any combination of peak and off peak calling.

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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.13 Calling Plans - Saver Service (Cont'd)

A18.13.6 Saver Service Options (Cont'd)

B. Aggregated Plan (Cont'd)

5. Rates^{1,2} (Cont'd)

a. The guaranteed toll usage for the Aggregated Plan is as follows. (Cont'd)

(12) APE 1000 Outside Expanded Local (WatsSaver service) (cont'd)

		Rate			USOC
		Minimum	Maximum	Current	
(c)	Each additional minute of use (off peak)	\$.0712	\$.0920	\$.0800	NA
(13)	APE 1250 Outside Expanded Local (WatsSaver service)				
(a)	75,000 minutes (1,250 hours) minimum, per account, per month ³	-	-	-	APTE9
(b)	Each additional minute of use (peak)	.0694	.0900	.0780	NA
(c)	Each additional minute of use (off peak)	.0694	.0900	.0780	NA
(14)	APE 1500 Outside Expanded Local (WatsSaver service)				
(a)	90,000 minutes (1,500 hours) minimum, per account, per month ²	-	-	-	APTED
(b)	Each additional minute of use (peak)	.0676	.0880	.0750	NA
(c)	Each additional minute of use (off peak)	.0676	.0880	.0750	NA
(15)	APE 2000 Outside Expanded Local (WatsSaver service)				
(a)	120,000 minutes (2,000 hours) minimum, per account, per month ²	-	-	-	APTEE
(b)	Each additional minute of use (peak)	.0658	.0860	.0700	NA
(c)	Each additional minute of use (off peak)	.0658	.0860	.0700	NA
(16)	APE 2500 Outside Expanded Local (WatsSaver service)				
(a)	150,000 minutes (2,500 hours) minimum, per account, per month ²	-	-	-	APTEF
(b)	Each additional minute of use (peak)	.0640	.0840	.0660	NA
(c)	Each additional minute of use (off peak)	.0640	.0840	.0660	NA

Note 1: Rates are applied according to the method specified in B.5. preceding.

Note 2: Minutes of use will be considered either peak (8am to 5pm) or off peak (5pm to 8am weekdays, weekends and holidays) and will be categorized based upon the time the call originated.

Note 3: The Monthly Settlement Amount is based on the option minutes multiplied by the peak rate. Additional usage charges at the appropriate rate (either peak or off peak) will be incurred only after the Settlement Amount has been satisfied. The Monthly Settlement Amount may be satisfied through any combination of peak and off peak calling.

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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.13 Calling Plans - Saver Service (Cont'd)**A18.13.6 Saver Service Options (Cont'd)****B. Aggregated Plan (Cont'd)****6. Monthly Settlement Amount¹**

The following settlement amounts apply on a billing account basis as specified in B.5. preceding.

Monthly Settlement Amounts				
Option	Hours in Option	Minimum	Maximum	Current
AP 110	110	\$ 646.14	\$ 891.00	\$ 726.00
AP 250	250	\$ 1,201.50	\$ 1,725.00	\$ 1,350.00
AP 500	500	\$ 2,349.00	\$ 3,150.00	\$ 2,640.00
AP 1000	1000	\$ 4,536.00	\$ 6,000.00	\$ 5,100.00
AP 1500	1500	\$ 6,723.00	\$ 8,460.00	\$ 7,560.00
AP 2000	2000	\$ 8,544.00	\$11,040.00	\$ 9,600.00
AP 2500	2500	\$10,410.00	\$13,500.00	\$11,700.00
APE 125	125	\$ 600.75	\$ 862.50	\$ 675.00
APE 250	250	\$ 1,174.50	\$ 1,575.00	\$ 1,320.00
APE 500	500	\$ 2,268.00	\$ 3,000.00	\$ 2,550.00
APE 750	750	\$ 3,361.50	\$ 4,230.00	\$ 3,780.00
APE 1000	1000	\$ 4,272.00	\$ 5,520.00	\$ 4,800.00
APE 1250	1250	\$ 5,205.00	\$ 6,750.00	\$ 5,850.00
APE 1500	1500	\$ 6,084.00	\$ 7,920.00	\$ 6,750.00
APE 2000	2000	\$ 7,896.00	\$10,320.00	\$ 8,400.00
APE 2500	2500	\$ 9,600.00	\$12,600.00	\$ 9,900.00

C. WatsSaver Service Term Discount Plan

1. The WatsSaver service Term Discount Plan is available for all business customers who subscribe to WatsSaver service or Aggregated Plans.
2. The WatsSaver service Term Discount Plan offers discounts off rates shown in A18.13.6.A. and B.
3. A termination liability will be assessed to subscribers who terminate the service prior to the expiration of the term commitment. The amount to be assessed will be equal to the Minimum Monthly Settlement Amount in effect at the time of termination less the discount multiplied by the number of months remaining in the term commitment.
4. A grace period of 90 days will apply *to the initial contract*. During the grace period, the customer may disconnect the service without termination liability.
5. The WatsSaver service Term Discount Plan will automatically renew for an equivalent term and usage commitment at the percent discount in effect when the term expires unless the customer provides written notification to cancel or change the Term Discount Plan, with such notification being received by the Company not less than 60 days and not more than 90 days prior to expiration of the contract.
6. The WatsSaver service Term Discount Plan is available as follows:

Discount	Term
5%	12 Months
8%	24 Months
11%	36 Months

Note 1: The Monthly Settlement Amount is based on the option minutes multiplied by the peak rate. Additional usage charges at the appropriate rate (either peak or off peak) will be incurred only after the Settlement Amount has been satisfied. The Monthly Settlement Amount may be satisfied through any combination of peak and off peak calling.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.13 Calling Plans – Saver Service (Cont'd)

A18.13.6 Saver Service Options (Cont'd)

D. Business Saver Service

1. Description
 - a. This plan is available to business customers only.
 - b. Business Saver service provides the toll user an automatic month-to-month volume discount with the option of receiving greater discounts by subscribing to an option with a longer term of commitment.
 - c. The discounts apply to Message Telecommunications Service (MTS) usage rates as described in A18.3.1.H. The discounts do not apply to Optional Calling Plan calls, local exchange service charges, Directory Assistance charges, operator handled surcharges or local exchange calls. (T)
 - d. The discounts are applied at the billing account level and are applied after the application of the time-of-day discounts as specified in A18.3.1.H. (T)
 - e. The discounts apply only to usage incurred after the service effective date for the option.
 - f. If the subscriber terminates a plan option prior to the term commitment, a termination liability as specified in 2. following will apply. During a 90-day grace period after subscription, the customer may disconnect the service without termination liability.
2. Discounts and Charges

		Total Monthly Usage				Termination Charge	USOC
		\$0.01- \$10.00	\$10.01- \$50.00	\$50.01- \$75.00	\$75.01- +		
Plan Option		Discounts					
(a)	Month-to-Month	%	5%	10%	15%	\$-	NA
(b)	12-Month Term	5%	10%	15%	20%	10.00	TDF12
(c)	24-Month Term	15%	20%	25%	30%	25.00	TDF24

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.14 Toll Directory Assistance Call Completion (QuikComplete) Service

A18.14.1 Description of Service

- A.** Toll Directory Assistance Call Completion (DACC) is an optional service provided to users of Toll Directory Assistance (DA) Service. Toll DA customers may choose to have the telephone number they are requesting dialed by the DA Operator System.
- B.** The service is available to Business and Residence customers except as limited in A18.14.4.
- C.** Individual message detail is not included as a part of this service.
- D.** The service is available only where billing and terminal capability exists.
- E.** Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

A18.14.2 General Terms and Conditions

- A.** The service is not subject to concessions.

A18.14.3 Use of the Service

- A.** The service is furnished subject to all applicable terms and conditions in section A2.

A18.14.4 Limitations of Service

- A.** The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Non-Bell Exchange Carrier customers
 3. Any Special Line Class Codes
 4. **(DELETED)**
 5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 6. Calls from tandems where the end user cannot be identified
 7. Calls from Payphone Service Provider coin or coinless stations

(D)

A18.14.5 Application of Charges and Exemptions

- A.** The charges specified in A18.14.6 following will be applicable to all subscribers except disabled customers who are exempt from Directory Assistance charges, as detailed in A3.9.2.
- B.** Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A18.14.6 Rates and Charges

- A.** Service Charges
 - (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call	Rate \$.00	USOC NA
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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.15 Reserved for Future Use

A18.16 Reserved for Future Use

A18.17 GeoServ Service (Obsoleted, See Section A118.)

A18.18 (DELETED)

(D)

A18.19 Reserved For Future Use

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.20 (DELETED)

(D)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.20 (DELETED) (Cont'd)

(D)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.21 Custom Rate Plan

A18.21.1 Plan Details

A. Description of Service

1. Custom Rate Plan is an Optional Calling Plan offered to residential customers and is applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include those dialed on a Station-to-Station basis (as either Dial or Operator) basis. (C)
2. Individual message detail is included as part of this service.
3. This service is available only in exchanges served by the Company where facilities and billing capabilities exist.

B. Timing of Messages

1. Initial thirty second rates given in the rate schedule in E.3. following are for connections of thirty seconds or any fraction thereof. All additional one-tenth minute rates given in the rate schedule in E.3. following are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the first thirty seconds.
2. The time at the beginning of each billing increment determines the applicable rate period for that billing increment. The time observed at the rate center of the calling station applies. (C)
3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
4. **(DELETED)** (D)
5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
6. Chargeable time does not include time lost because of faults or defects in the service.

C. **(DELETED)** (D)

D. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the discount rate in E.4. following.

E. Rates and Charges

1. There is no monthly recurring charge for this service.
2. Charges for each eligible message are determined as follows:
 - a. The initial billing increment for telephone connections between all points is thirty seconds. Additional billing increments are in one-tenth minute increments. Initial thirty second and additional one-tenth minute rates for all messages are specified in the Basic Rate Schedule Table in 3. following.
 - b. If any portion of a message occurs in the discount rate period, the Basic Rate Schedule charges are discounted, as specified in 4. following.
 - c. For any Operator Station-to-Station message, the applicable Billing and Operator Surcharges specified in 5. following are added to the Basic Rate Schedule charge. (C)

A18. OPTIONAL CALLING PLANS

A18.21 Custom Rate Plan (Cont'd)

A18.21. Plan Details (Cont'd)

E. Rates and Charges (Cont'd)

3. Basic Rate Schedule

- a. The following table contains the initial thirty second and additional one-tenth minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in B. preceding.

b. Basic Rate Schedule (Day Rate Period)

(1) Rate Mileage

	Initial Thirty Seconds \$.05	Additional One-Tenth Minute Each Or Fraction Thereof \$.01	USOC OSR20
(a) All distances			

4. Rate Periods and Rate Discounts

- a. Rate periods and rate discounts are described in the table following.

	Rates and Applicable Periods						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM to 6:00 PM ¹	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	50% Disc.	50% Disc.
6:00 PM to 7:00 AM ¹	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.

- b. Day Rate Period = Full Rate = Peak Period

Discount Rate Period = 50% Discount = Off-Peak Period

- c. Discounts for the discount rate period are expressed as a percent reduction of the Basic Rate Schedule charges (in 3. preceding). The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.
- d. No discount applies for that portion of a message occurring in the Day rate period.
- e. When a message spans more than one rate period, total charges for the billing increments in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

5. Billing and Operator Surcharges

- a. For station-to-station (Operator) messages, the applicable Billing and Operator Surcharges shown in A18.3.1.H.2. are in addition to the Basic Rate Schedule charge for that message. Discounts do not apply to the Billing and Operator Surcharges. (C)

Note 1: To, but not including.