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**A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)**

(T)

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## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS) (T)

### A32.1 Integration Plus Management Services (IPMS) Description (T)

#### A32.1.1 General

##### A. Description

Integration Plus management services is a family of services that gives the customer the capability to integrate, monitor and manage network services provided by the Company via a terminal or workstation located on the customer's premises. (T)

##### B. Specifications

Integration Plus management services will be available where facilities and technology permit. (T)

##### C. Service Descriptions

###### INTEGRATION PLUS MANAGEMENT SERVICES TERMINAL INTERFACE (IPMSTI) (T)

Integration Plus Management Services Terminal Interface provides the customer various means of access to FlexServ service. The means include either dial, dedicated or web access. Several categories are provided within these methods. (T)

###### FLEXSERV SERVICE (T)

FlexServ service enables the customer to monitor and reconfigure his private line and DS1 level services without direct interaction with Company personnel. (T)

###### NETWORK USAGE INFORMATION SERVICE

Network Usage Information Service is a service that collects customer-specific data and presents the information to the customer's premises. Network Usage Information Service functions include Station Message Detail - Premises and Traffic Reports.

Network Usage Information Service will act as the collector, integrator, and interface for circuit-switch usage data involving central offices in the Company's network. The data will be generated by customers using the Public Switched Network provided by the Company.

##### D. Payment Schedules

###### 1. General

a. Integration Plus management services offer the following payment periods: (T)

- Month-to-Month Payment Plan (One month option)
- 24 to 48 Month Term Payment Plan
- 49 to 72 Month Term Payment Plan<sup>1</sup> (C)
- 73 to 96 Month Term Payment Plan<sup>1</sup> (C)

b. IPMS customers may select variable payment periods under the Term Payment Plan.

c. The monthly rate for IPMS is dependent upon the payment period selected by the customer.

d. The monthly rates for IPMS under the Term Payment Plan for the periods of 24 to 48, 49 to 72 and 73 to 96 months are not subject to the Company initiated rate changes.

###### 2. Expiration of Payment Period

a. IPMS customers must upon the expiration of their payment period:

**Note 1:** Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months. (N)

## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

### A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

#### A32.1.1 General (Cont'd)

##### D. Payment Schedules (Cont'd)

###### 2. Expiration of Payment Period (Cont'd)

- a. IPMS customers must upon the expiration of their payment period: (Cont'd)
  - (1) Select a new payment period as offered in the current *guidebook*<sup>1</sup>, or (T)
  - (2) If the customer does not select a new payment period or does not request discontinuance of service, service will be continued under the terms specified in A2.4.10.H. (T)
- b. An IPMS customer may at any time during the selected payment period re-subscribe for an equal or longer payment period at the current *guidebook* rates subject to the following conditions:
  - (1) No credit will be given for payments made during the formerly selected period. Nonrecurring charges and installation charges will not be reapplied. (T)
  - (2) The new payment period begins with the billing date following the date the new payment period is requested. (T)
  - (3) No termination charge applies for the former payment period. (T)
  - (4) A Service Charge as specified in Section A4. will apply. (T)
  - (5) Selection of the new payment period must be from those currently available at the time of re-subscription. (N)
- c. An IPMS customer may at any time during his selected payment period re-subscribe for a payment period, shorter in length than the time remaining in the existing service agreement, subject to the following conditions:
  - (1) No credit will be given for payments made during the formerly selected period. Nonrecurring charges and installation charges will not be reapplied. (T)
  - (2) The new payment period begins with the date requested. (T)
  - (3) A termination charge will be fifty percent (50%) of the following: the remaining amount of the longer contract less the total amount of the shorter contract. (Difference is the remaining amount of the original contract and the total amount to be paid with the shorter contract.) (T)
  - (4) A Service Charge as specified in Section A4. will apply. (T)
  - (5) Selection of the new payment period must be from those currently available at the time of re-subscription. (N)

###### 3. Termination Liability

- a. The Termination Liability for IPMS is dependent upon the payment period selected by the customer.
  - (1) One Month Payment Plan - There is no termination liability for this option other than the initial service period as specified in 1. preceding. (T)
  - (2) Term Payment Plan Option - fifty percent (50%) of the remaining amount due. (T)

**Note 1:** A Service Charge as specified in Section A4. will apply. (T)

## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

### A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

#### A32.1.1 General (Cont'd)

##### D. Payment Schedules (Cont'd)

###### 3. Termination Liability (Cont'd)

- b. Termination Liability Charges will not apply for customer requests for moves of service which are under a contract plan from one location to another within the same state. All appropriate nonrecurring charges for establishing service at the new location will apply. No lapse in billing will occur for moves of such service under a contract plan and the minimum service period obligation shall remain the same.
- c. Dial Access customers under a Term Payment Plan may move to Web Access, without Termination Liability, if the new Web Access service is under an equivalent or longer Term Payment Plan. The Web Access nonrecurring charge will apply for such a move.

###### 4. Allowance for Interruptions

- a. When service is interrupted due to a failure or malfunction of IPMS, a pro rata adjustment of the appropriate IPMS monthly charges will be allowed at the request of the subscriber if the total system is unavailable for more than a twenty-four hour period and in accordance with the **terms and conditions** specified in Section A2.
- b. No allowances will be granted for interruptions required to perform preventive or routine maintenance, or to perform software updates when the customer is notified at least twenty-four hours prior to such occurrences.

###### 5. Suspension of service is not allowed.

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#### A32.1.2 Integration Plus Management Services Terminal Interface

##### A. *Terms and Conditions*

(T)

###### 1. General

The Integration Plus Management Services Terminal Interface chosen is utilized with either a switched service, a private line service or web access service as a means of accessing FlexServ service. (IPMSTI may only be used with FlexServ service). If the customer is located outside a local calling area, he must obtain any required switched service from **the Company** or from another provider. If the customer desires to access an IPMS function via private line, he must purchase a private line from the appropriate **guidebook** or from another service provider if his company location is outside a LATA served by the Company. If the customer desires to access an IPMS function via the web, the customer may utilize a personal computer that has a standard web browser. Switched service and private line service used as a means of accessing FlexServ service has been obsoleted (see Section A132).

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###### 2. Availability of Access

Access to IPMS is furnished only in serving wire centers where facilities are available.

###### 3. Requirements For Access

- a. (Obsoleted, See Section A132)
- b. (Obsoleted, See Section A132)

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## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

### A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

#### A32.1.2 Integration Plus Management Services Terminal Interface (Cont'd)

##### A. *Terms and Conditions* (Cont'd)

(T)

3. Requirements For Access (Cont'd)
  - b. (Obsoleted, See Section A132)
  - c. Web Access
- The customer must provide a personal computer (pc) that has a standard web browser. The customer will be provided a web address to establish a port connection to FlexServ service.
- d. (Obsoleted, See Section A132)
- e. (Obsoleted, See Section A132)

4. Rates and Charges
  - a. (Obsoleted, See Section A132)
  - b. (Obsoleted, See Section A132)

## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

### A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

#### A32.1.2 Integration Plus Management Services Terminal Interface (Cont'd)

##### A. *Terms and Conditions* (Cont'd)

- 4. Rates and Charges (Cont'd)
  - b. (Obsoleted, See Section A132)

- c. Web Interface for FlexServ Service
  - (1) Web Access

	Installation Charge	Month to Month	24 to 48 Months	49 to 72 Months	73 to 96 Months	73 to 96 Months	USOC	(C)
(a) Per Arrangement	\$125.00	\$25.00	\$18.75	\$15.00	\$12.50	\$12.50	DSLWE	

#### A32.1.3 FlexServ Service

##### A. *Terms and Conditions*

- 1. Basic FlexServ Service

The basic service includes monitoring and reconfiguration of the customer's private line and local exchange services equipped with FlexServ service.

Monitoring consists of unsolicited signals of major and minor facility alarms. These alarms include carrier group alarms, out of service alarms, bit error rate, bipolar violations, slip errors, errored seconds, out-of-frame alarms and invalid connections. Invalid connections are connections between dedicated access services with incompatible signals or between services without FlexServ service. Customer requests for such connections will be denied. The Company shall not be responsible for service interruptions, troubles, loss of customer data, or any other losses resulting from attempted invalid connections.

Reconfiguration provides the customer with the ability to direct the Company to connect or disconnect circuits equipped with FlexServ service options to or from others of like kind at a central office or central offices where the customer has purchased FlexServ service. Such connections and disconnections may be performed immediately or at a future time prescribed by the customer and are performed without direct interaction by Company personnel.

The customer is responsible for providing the terminal equipment required for access to FlexServ service.

The customer may transmit reconfiguration directions to or receive monitoring information from the Company over a switched (dial) service, a private line service or a web access service. There are several types of access to the service listed in A32.1.2 from which the customer may choose. Each FlexServ service customer must purchase at least one type of access. Switched service and private line service used as a means of accessing FlexServ service has been obsoleted (see Section A132).

**Note 1:** Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months

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## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

### A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

#### A32.1.3 FlexServ Service (Cont'd)

##### A. Terms and Conditions (Cont'd)

###### 1. Basic FlexServ Service (Cont'd)

With the customer's initial order for basic FlexServ service, the Company provides the capability for one connection to the Company for the communication of monitoring and reconfiguration signals. This capability is referred to in this Guidebook as access to FlexServ service or "User Access". One customer identification code with password security is included with such access.

With the customer's initial order, the Company provides one customer training class for up to five (5) persons. The class length of this initial training is two consecutive eight hour days. These training classes are conducted at a designated Company location. Transportation, lodging and food for the attendees will be the responsibility of the customer. If the customer desires for the initial training to be conducted on his premises, then the customer is responsible for the transportation, lodging, and food for the trainer. In addition, the customer is responsible for having the appropriate equipment on his premises.

Reconfiguration and monitoring are not available during the performance of routine maintenance of the Company's facilities and equipment used to provide FlexServ service.

Different switching options may be available in the same central office. If customers desire more than one switching option in the same central office and facilities are available, a channel connection is required for each FlexServ service switching option connected.

The *terms, conditions* and rates specified herein are in addition to the applicable *terms, conditions* and rates specified in other sections of this Guidebook. (T)

The Company is authorized to provide FlexServ service for use in application testing subject to the general *terms and conditions* set forth in A2.5.11 and subject to the specific FlexServ service *terms and conditions* provided following: (T)

a. Up to three (3) FlexServ service Digital DS0 Channel Connections (USOC: DSLSA) may be utilized in a typical applications test configuration for a customer. The Company is authorized to deviate from this average in order to fully participate in an application test with a customer which cannot otherwise be performed to the customer's satisfaction. Such Digital DS0 Channel Connections shall be available only in conjunction with SynchroNet service which is also being installed for the purpose of conducting an application test (subject to the general *terms and conditions* set forth in B2.1.16. of the Private Line Guidebook). Customer requests for the Company to perform FlexServ service reconfigurations (USOC: FSSRA) during the application test period shall be made at no charge. (T)

###### 2. Customer Circuits

There are five (5) types of channel connections which can be connected to FlexServ service - DS0 (Single channel), DS1 (1.544 Mbps) digital circuits, DS3 (44.736 Mbps) digital circuits, SMARTRing service and STS-1 (51.84Mbps) digital circuits.

DS0 Channel Connections - There are two types of DS0 channel connections - Voice Grade and Digital. Both types of DS0 connections will be switched at a DS0 level.

## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

### A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

#### A32.1.3 FlexServ Service (Cont'd)

##### A. Terms and Conditions (Cont'd)

###### 2. Customer Circuits (Cont'd)

DS1 Channel Connections - There are two types of connections available for a customer desiring to terminate a DS1 circuit - DS0 switching and DS1 switching. For example, if a customer needs to be able to monitor or reconfigure the twenty-four DS0 circuits riding on the DS1 channel, then the customer would purchase a DS1 channel connection with DS0 switching. If the customer does not need access to the individual DS0 circuits, then the customer would purchase a DS1 channel connection with DS1 switching.

DS3 Channel Connections - There are two types of connections available for terminating a DS3 circuit - DS0 and DS1. If a customer needs monitoring or reconfiguration capability for 672 individual DS0 circuits, then the customer would purchase a DS3 channel connection with DS0 switching. If the customer only needs access to the twenty-eight DS1 circuits, then the customer would purchase a DS3 channel connection with DS1 switching.

SMARTRing service Channel Connections - FlexServ service is available only with OC-3 OC-3+, OC-12, OC-48, OC-48+, OC-192 or OC-192+ SMARTRing service. There are two options available for SMARTRing service channel connections - Surveillance and Reconfiguration. Surveillance allows the customer to monitor the ring and retrieve performance monitoring data. Surveillance will be ordered on a per SMARTRing node basis. Customers who order Surveillance must order it for all nodes on the ring. Reconfiguration will allow the customer to reconfigure circuits associated with SMARTRing service channel interfaces and must be ordered on a per interface basis. Customers who order Reconfiguration must already be subscribing to Surveillance or be ordering Surveillance coincident with Reconfiguration. Reconfiguration may not be ordered without Surveillance. Within each STS-1 group, all activated interfaces must be optioned the same (either all Surveillance only or all Surveillance and Reconfiguration). A Service Establishment Charge for new customer account setup applies as well as a charge for a Security Card, which is required for web access of the Management Terminal Interface.

FlexServ service is available on the following SMARTRing service Overlay Ring Arrangements: (S=Surveillance and R=Reconfiguration)

OVERLAYING SMARTRing Service		HOST SMARTRing Service							
		OC-12	OC-48	OC-48+	OC-192	OC-192+			
		S	R	S	R	S	R	S	R
OC-3		X	X	X	X	X	X	X	X
OC-3+				X	X	X	X	X	X
OC-12				X	X	X	X	X	X
OC-48							X	X	X

On an Overlay Ring arrangement, Surveillance must be ordered for each node on both the host ring and the overlay ring.

###### 3. Maintenance

Due to the nature of FlexServ service it may be necessary to perform preventive maintenance on the system. This will mean that the FlexServ service controller will be unavailable for circuit reconfiguration during these periods of time when maintenance is being performed. Any circuits which are working will continue in operation, only the reconfiguration capability will not be usable. It may also be necessary to periodically take the FlexServ service system out of service for software updates and other maintenance. In these cases the customers will be notified in advance as to the time and duration of these outages.

###### 4. Service Availability

FlexServ service is furnished only in serving wire centers where facilities are available.

###### 5. Local and Interoffice Channels

The Local and Interoffice Channels which are terminated into FlexServ service are provided out of this Guidebook and the Private Line Guidebook, and are subject to all **terms, conditions** and charges contained in their respective guidebooks in addition to those contained herein.

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## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

### A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

#### A32.1.3 FlexServ Service (Cont'd)

##### A. *Terms and Conditions* (Cont'd)

6. Local exchange services connecting to FlexServ service utilizing a voice grade DS0 channel connection are available with Network Access Register (NAR) Packages located in Section A3. (T)

Calls routed to Public Service Answering Positions for 911 emergency calls over services terminated in FlexServ service will result in incorrect address information being generated in an emergency situation. When local exchange type services terminate in FlexServ service, the customer has reconfiguration capability. Therefore the address on the customer record is the central office where the dialtone originates and terminates into FlexServ service. The Company will not be liable for any actions which occur as a result of emergency vehicles being dispatched to an incorrect address.

Customers are prohibited from using FlexServ service to cross-connect any services in any manner that would result in the misapplication of charges for any services provided by the Company. The Company may audit the use of service to assure compliance with this restriction. When the Company's audits reveal violations of this restriction, the Company will issue a written notice of violation to the customer. Continued violation after such notice will be grounds for termination of the FlexServ service 30 days after a second notice of violation. In such event, the customer will be responsible for payment of all nonrecurring charges associated with any required service rearrangements and for any termination charges resulting from such rearrangement. In addition, the customers will be responsible for payment of the charges avoided by such misuse of FlexServ service. If such charges cannot be precisely determined from the Company's records, they may be estimated based upon audit data for any period of time greater than seven days, average usage levels for the service by the customer or other customers, and the highest potentially applicable rates.

7. Security

FlexServ service employs a multilevel system to ensure the privacy of customer networks. To access the network controller, a customer must enter a log-in ID and password. Additional security is offered with access to the network controller via a private line.

8. Shared FlexServ Service Arrangement

The customer may include circuits with FlexServ service purchased from this *Guidebook* in the same FlexServ service arrangement with interexchange carriers who have purchased FlexServ service for use in connection with dedicated access services used to provide interLATA service to the customer. (A FlexServ service arrangement consists of all dedicated access services and private line services that can be monitored and reconfigured through the same User Access.)

The customer must be authorized to represent the interexchange carrier(s) in all transactions and communications with the Company regarding the shared FlexServ service arrangement or circuits included in that arrangement including reconfigurations, monitoring, ordering of additional dedicated access services and private line services in the arrangement and removal of dedicated access services and private line services from the arrangement. The Company will not process any orders or requests affecting that arrangement or circuits included in that arrangement except those submitted to the Company by the customer.

The Company will not be liable for any loss to any of the interexchange carriers in a shared FlexServ service arrangement caused directly or indirectly by actions of the customer. Each interexchange carrier in the shared arrangement and the customer indemnify the Company for the costs of any and all claims arising directly or indirectly out of the actions of the customer or any interexchange carrier in the shared arrangement, including, but not limited to, the cost of defending against such claims.

## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

### A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

#### A32.1.3 FlexServ Service (Cont'd)

##### A. Terms and Conditions (Cont'd)

###### 8. Shared FlexServ Service Arrangement (Cont'd)

Any interexchange carrier in a shared FlexServ service arrangement must give the Company 30 days prior written notice of his intent to revoke the customer's authority or to remove his dedicated access services from a shared arrangement. Such notice shall not be effective unless it provides the Company with specific and sufficient directions regarding treatment of the interexchange carrier's dedicated access services upon revocation of the customer's authority or removal from the shared arrangement.

##### B. Definitions

###### CHANNEL

A channel is a dedicated or switched service purchased from the appropriate Guidebook and terminated on the FlexServ service reconfiguration equipment. It is the communications path that the FlexServ service reconfiguration equipment cross connects to another communications path.

###### DS0

"DS0" refers to a North American hierarchy of Digital Signal levels. It means Digital Signal level 0 which is a 64 Kbps signal. The required D4 format is found in Technical Reference 73501. A copy may be obtained by writing Documentation Operations, 3535 Colonnade Parkway, North Building, Birmingham, Alabama 35243. (T)

###### DS1

"DS1" refers to a North American hierarchy of Digital Signal levels. It means Digital Signal level 1 which is a 1.544 Mbps signal. The required D4 format is found in Technical Reference 73501. A copy may be obtained by writing Documentation Operations, 3535 Colonnade Parkway, North Building, Birmingham, Alabama 35243. (T)

###### DS3

The term DS3 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 44.736 Mbps transmission data rate, and provides for two-way simultaneous transmission of randomized Non-Return-to-Zero (NRZ) signals with a B3ZS format. The required format and interface specifications are contained in Technical Reference #73501. (T)

##### C. Options

1. Additional Concurrent User Access: This option provides the customer the ability to establish additional concurrent connections to the Company for the communication of monitoring and reconfiguration signals. One additional customer identification code is provided with each additional User Access. For each Additional Concurrent User Access ordered, the customer must also order an additional Management Terminal Interface from A32.1.2 preceding.
2. Additional User Identification Codes: This option provides customer identification codes in addition to that provided with each User Access. If the customer has ordered a Dial or Web Interface, then the customer must also order an additional Security Card from A32.1.2 preceding.

**A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)**

(T)

**A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)**

(T)

**A32.1.3 FlexServ Service (Cont'd)**

(T)

C. Options (Cont'd)

- 3. Additional Customer Training: This option provides one eight hour day of customer training in addition to that included with basic FlexServ service. These training classes are conducted at a designated Company location. Transportation, lodging and food for the attendees will be the responsibility of the customer. If the customer desires the additional training be provided on the customer's premises, then the customer will provide transportation, lodging, and food for the trainer. (T)
- 4. Multipoint Bridging: Multipoint Bridging is a capability which permits the cross connection of multiple channels equipped with FlexServ service. (T)
  - a. Multipoint Bridging, sometimes referred to as "DMB", is an option on voice grade service that allows the customer the capability to perform reconfigurations that cross-connect or bridge three or more channels in the FlexServ service arrangement into one conferencing arrangement. (T)
  - b. Multipoint Junction Unit option gives the customer the ability to bridge one master and four patron legs for use with SynchroNet service. If more than one MJU is required, one of the four patron legs must be used to connect to the master leg of another MJU. The customer is responsible for this connection. The MJU feature is only offered in a unit of five channel connections (one master and 4 legs). (T)
- 5. Subrate Reconfiguration Capability is an option that provides the customer the ability to control all ports of a subrate multiplexer within a FlexServ service arrangement. This control includes both the DS0B channel and DS0A legs. The speeds for subrates are 2.4, 4.8, and 9.6 Kbps (does not include 19.2 Kbps). The customer has the responsibility to establish a subrate system using previously acquired DS0 ports. (T)
- 6. Reconfigurations by Company Personnel: The customer may request that Company personnel perform reconfigurations that the customer would otherwise perform without the direct interaction with Company personnel.

**D. Rate Element Description****1. Application of Rates**

- a. Connection of a DS0 voice grade, or digital channel and DS1 and DS3 level private line services to Reconfiguration and Monitoring Capability requires a nonrecurring connection charge and a monthly rate for each entrance and exit of these services.

The charges associated with the DS0 level connection includes a cost for the required channelization of this connection.

**b. Options****(1) Additional Concurrent User Access**

For each additional User Access a nonrecurring charge and a monthly rate applies.

**(2) Additional User Identification Codes**

A nonrecurring charge applies for each additional ID requested.

**(3) Additional Customer Training**

Any additional training will incur a nonrecurring charge for each eight (8) hour day of training.

## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

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### A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

(T)

#### A32.1.3 FlexServ Service (Cont'd)

##### D. Rate Element Description (Cont'd)

###### 1. Application of Rates (Cont'd)

###### b. Options (Cont'd)

###### (4) Multipoint Bridging

###### Multipoint Bridging (DMB)

There will be a nonrecurring charge and a monthly rate for each DS0 or equivalent that is equipped with this capability.

###### Multipoint Junction Unit

A nonrecurring charge and a monthly rate applies for each DS0 or equivalent that is equipped with this capability. This option must be purchased in groups of 5 because a unit has the capacity of 5 DS0 or equivalent channel connections.

###### (5) Subrate Reconfiguration

There will be a nonrecurring charge for each DS0 equipped DS0B and a nonrecurring charge and a monthly rate will apply for each set of DS0As. The DS0A rates apply in sets of five for 9.6 Kbps, in sets of ten for 4.8 Kbps, and in sets of twenty for 2.4 Kbps.

###### (6) Reconfigurations

A nonrecurring charge is applicable on each occasion, when the customer requests the Company personnel to perform a reconfiguration or a series of reconfigurations in order to set up point-to-point or multipoint connections, to provide a status report or to establish a conference.

###### 2. Rates and Charges

###### a. Service Charge

###### (1) Service Charges in A4.3 will apply.

(T)

###### b. Basic FlexServ Service

###### (1) DS0 Channel Connections

(T)

(T)

		Installation Charge	Month to Month	24 to 48 Months	49 to 72 Months	73 to 96 Months	USOC	(C)
(a)	Voice grade type, per DS0 channel	\$35.00	\$14.90	\$13.70	\$12.70	\$11.90	DSLVA	
(b)	Digital type, per DS0 channel	35.00	8.50	7.80	7.25	6.80	DSLSA	
(2)	DS1 Channel Connections							
(a)	DS0 switching, per DS1 channel	125.00	110.00	100.00	92.00	85.00	DSL1A	
(b)	DS1 switching, per DS1 channel	125.00	65.00	60.00	55.00	52.00	DSL1B	

**Note 1:** Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months

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## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

### A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

#### A32.1.3 FlexServ Service (Cont'd)

##### D. Rate Element Description (Cont'd)

###### 2. Rates and Charges (Cont'd)

###### b. Basic FlexServ Service (Cont'd)

###### (3) DS3 Channel Connections

		Installation Charge	Month to Month	24 to 48 Months	49 to 72 <sup>1</sup> Months	73 to 96 <sup>1</sup> Months	USOC	(C)
(a)	DS0 switching, per DS3 channel	\$125.00	\$1,425.00	\$1,310.00	\$1,210.00	\$1,170.00	DSL3A	
(b)	DS1 switching, per DS3 channel	125.00	375.00	345.00	320.00	300.00	DSL3B	
(4)	SMARTRing service Channel Connections							
(a)	Surveillance, Per Node, OC-3, OC-3+, OC-12		40.00	36.80	34.00	32.00	SHNSN	
(b)	Surveillance, Per Node, OC-48, OC-48+		80.00	75.00	70.00	65.00	SHNS4	
(c)	Surveillance, Per Node, OC- 192, OC- 192+		120.00	110.00	100.00	95.00	SHNS9	
(d)	Reconfiguration, Per Customer or Central Office Channel Interface, DS1, DS3, OC-3 and OC-12	15.00	5.00	4.50	4.00	3.50	SHNRC	
(e)	Reconfiguration, Per Customer or Central Office Channel Interface, OC- 48		15.00	5.00	4.50	4.00	3.50	SHNRC
(f)	Reconfiguration, Per Customer or Central Office Channel Interface, 10 Mbps, 100 Mbps, 1000 Mbps and Fractional 1000 Mbps	15.00	5.00	4.50	4.00	3.50	SHNRO	
(g)	Service Establishment Charge, Per New Customer Account Setup	250.00	-	-	-	-	SHNTD	
(h)	Security Card, per card	200.00	-	-	-	-	SHNTC	
(5)	STS Channel Connections							
(a)	VT1.5 switching, Per STS-1 channel		375.00	345.00	320.00	300.00	DSL5X	
c.	FlexServ Service Options							
(1)	Additional Concurrent User Access							
(a)	Per Additional Concurrent User Access	125.00	68.00	60.00	57.00	54.00	FSSFU	
(2)	Additional User Identification Codes							
(a)	Per Additional User Identification Code						Nonrecurring Charge \$3.00	USOC FSSFA
(3)	Additional Customer Training							
(a)	Per eight hour day of training after initial installation						450.00	FSSFT

**Note 1:** Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months

(N)

## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

### A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

#### A32.1.3 FlexServ Service (Cont'd)

##### D. Rate Element Description (Cont'd)

###### 2. Rates and Charges (Cont'd)

###### c. FlexServ Service Options (Cont'd)

###### (4) Multipoint Bridging

		Installation Charge	Month to Month	24 to 48 Months	49 to 72 <sup>1</sup> Months	73 to 96 <sup>1</sup> Months	USOC FSSFM	(C)
(a)	Voice Grade Connections Per bridging leg	\$20.00	\$5.00	\$4.50	\$4.40	\$4.30		
(b)	Multipoint Junction Unit Per 2.4, 4.8, 9.6 or 56 Kbps Channel Connection <sup>2</sup>	15.00	6.00	5.25	5.00	4.75	FSSFJ	(T)
(c)	Multipoint Junction Unit Per 19.2 Kbps Channel Connection <sup>2</sup>	15.00	9.45	8.90	8.40	7.90	FSSF9	(T)
(5)	Subrate Reconfiguration Capability							
(a)	Per DS0 Equipped (DS0B)	45.00	-	-	-	-	DSLSB	
(b)	Per DS0A 9.6 Kbps, requires 5	5.00	8.75	8.15	7.60	7.20	DSLS9	
(c)	Per DS0A 4.8 Kbps, requires 10	5.00	7.40	6.80	6.30	5.95	DSLS4	
(d)	Per DS0A 2.4 Kbps, requires 20	5.00	7.00	6.45	5.95	5.60	DSLS2	
(6)	Reconfiguration by Company Personnel, Request for Company to perform reconfiguration activity							
(a)	Per Request						Nonrecurring Charge \$25.00	USOC FSSRA

#### A32.1.4 Network Usage Information Service

##### A. Terms and Conditions

- 1. The rates in C. following are in addition to all other applicable rates required to provide these services.
- 2. Service Charges found in Section A4. are applicable in addition to other rates and charges identified for this service.
- 3. Network Usage Information Service will be available where facilities and technology permit.
- 4. Where applicable, the customer is responsible for providing compatible premises equipment and software.
- 5. A customer may request one traffic report to be provided to them annually at no charge. Charges are applicable for all Traffic Reports provided beyond the first report requested by and provided to the customer. A Traffic Report is done on a per measurement ID (i.e. Trunk Groups, Simulated Facility Groups, Single Line Usage as typical). A Service Establishment Charge and Port Connection Charge are not applicable. When a Traffic Report is requested by the customer, a study time will be determined based on availability of equipment utilized for this offering. The offering is provided on a per-report basis and will consist of an one-week analysis of the customer's central office based facilities.

**Note 1:** Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months.

**Note 2:** One unit contains 5 connections so must purchase in groups of 5.

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## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

### A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

#### A32.1.4 Network Usage Information Service (Cont'd)

##### A. *Terms and Conditions* (Cont'd)

(T)

6. Suspension of service is not allowed.
7. During collection or distribution of the customer's SMDR or Traffic Data, if data is destroyed, the Company shall not be liable, directly or indirectly, for damages, unless caused by the negligence of the Company in failing to maintain reasonable standards of maintenance and inspection to exercise reasonable supervision.
8. The service SMD-P is not designed to be used as a billing system.

##### B. Definitions

###### OUT DIAL/SHARED PORT CONNECTION

Out Dial/Shared Connection enables the processor to dial the customer via a shared port and download the data to a software/hardware platform on the customer's premises.

###### DEDICATED PORT CONNECTION

Dedicated Port Connection is a dedicated port on the Network Usage Information Service processor that provides service to the customer's premises on a dedicated Private Line.

###### STATION MESSAGE DETAIL - PREMISES

Station Message Detail - Premises refers to the function that provides ESSX service, Digital ESSX service, Electronic Tandem Switching service, and Digital Electronic Tandem Switching service call record detail data to the customer's premises.

###### TRAFFIC REPORTS

Traffic Reports refers to the function that provides periodic reports of usage/peg count/overflow measurements for Network Access Registers (NARs), Trunk Groups, Multi-Line Hunt Groups, Subscriber Line Measurements, Customer Facilities Groups and Attendant Consoles. These reports vary based on central office types and equipment availability.

(M)

## A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

(T)

### A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

(T)

#### A32.1.4 Network Usage Information Service (Cont'd)

##### C. Rates and Charges

###### 1. Service Establishment

(M)

		Installation Charge	Month to Month	24 to 48 Months	49 to 72 <sup>1</sup> Months	73 to 96 <sup>1</sup> Months	USOC	(C)
	(a) Per Customer Database	\$250.00	\$-	\$-	\$-	\$-	NU1AA	(M)
2.	Port Connection, Per Connection Capability							
	(a) Out Dial/Shared Connection	\$200.00	\$88.00	\$80.00	\$75.00	\$70.00	NU1AB	
	(b) Dedicated Connection <sup>2</sup>	500.00	144.00	131.00	123.00	115.00	NU1AC	(T)
3.	Station Message Detail – Premises <sup>3</sup>							(T)
	(a) Per System	250.00	-	-	-	-	NU1AG	
	(b) Per Two (2) Messages <sup>4</sup>					Charge \$.01	USOC NU1AE	(T)
4.	Traffic Reports							(T)
	(a) Per Measurement ID, Per Report					20.00	NU1AF	

**Note 1:** Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months

(N)

**Note 2:** The dedicated port connection is accessed via a private line. The customer may purchase an asynchronous analog private line from Section B3. of the Private Line *Guidebook* or a digital private line from Section B7. of the Private Line *Guidebook*.

(T)

**Note 3:** The customer must subscribe to SMDR from Section A12.

(T)

**Note 4:** If the total number of messages equate to an uneven number, it will be rounded downward.

(T)