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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.1 Optional Extended Area Service

A103.2 Local Exception

The rates, terms and conditions for the classes of services following are specified in this Guidebook with the exceptions indicated.

A103.2.1 Rate Schedules With EAS Differential

(Obsoleted 07-21-2001, Type 3) Message Rate Service will be obsoleted. Customers subscribing to Message Rate Service as of July 21, 2001 may retain this same service as long as this Guidebook is in effect. New connections for Message Rate Service will not be allowed beginning July 21, 2001.

A. Monthly Rates

1. Message Rate Service¹

			Trenton, Bronson	Jay	Orange Park, Green Cove Springs	USOC	
	Keys						
(a)	Business individual line ²	\$419.00	\$419.00	\$419.00	\$419.00	1MB	(I)
(b)	Business outgoing only line ³	419.00	419.00	419.00	419.00	OMB	(I)
(c)	First PBX trunk ⁴	24.36	31.93	33.33	30.63	NA	
(d)	Additional PBX trunk ⁴	15.36	22.93	24.33	21.63	NA	

Note 1: See A103.5.1 for service description, terms and conditions.

Note 2: See A103.5.2.B message charges and allowances.

Note 3: See A103.29 for service description, terms and conditions.

Note 4: See A103.5.2.D for applicable USOCs and message charges and allowances.

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exception

A103.2.2 (DELETED)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.3 Delray Beach

(Obsolated 04-11-98, Type 3) Measured Service will be obsolated. Customers subscribing to the Measured Service option as of April 11, 1998, may retain this same service as long as this **Guidebook** is in effect. New connections for the Measured Service option will not be allowed beginning April 11, 1998. Residence Measured Service will be eliminated after February 1, 2002. (T)

A. Measured Service

1. Application, *Terms and Conditions* (T)

- a. Delray Beach is a pilot location of the measured service pricing concept and the subscribers in the Delray Beach exchange having one of the local measured service options as of December 1, 1981, may retain that local measured service option as long as this **Guidebook** is in effect. New connections of the local measured service options will not be permitted after this date. (T)
- b. Normal service charge application will not apply for one customer conversion from a measured service offering. All other regular **guidebook** charges will apply as appropriate except for those measured service exceptions listed herein. (T)
- c. Measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or for Directory Assistance.
- d. Any combinations of measured rate, flat rate, or message rate services will not be allowed on the same premises, with the exception of:
 - (1) The non-administrative, inward terminations at a Telephone Answering Bureau.
 - (2) A flat rate Foreign Exchange line which is switched at a location outside the local calling area of the normal serving exchange.
 - (3) The selection of either flat rate service, message rate service, or measured rate service for all administrative lines of a Miscellaneous Common Carrier or Radio Common Carrier.
- e. The following services are not offered the option of subscribing to measured local exchange service:
 - (1) Hotel/Motel
 - (2) Hospital
 - (3) Non-administrative lines of Miscellaneous Common Carriers and Radio Common Carriers.
 - (4) Centrex
 - (5) Foreign exchange
 - (6) Foreign central office

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.3 Delray Beach (Cont'd)

A. Measured Service (Cont'd)

2. Rates

- a. The Delray Beach local calling area will be subdivided into two tiers for measured service calling. Tier one will include the Delray Beach, Boynton Beach, and Boca Raton exchanges. Tier two will be the Deerfield Beach exchange.
- b. For purposes of this measured service offering, the maximum measured service monthly billing will not exceed 125 percent of the flat rate charges for the comparable service in effect on January 1, 2001.
- c. Where a subscriber contracts for two or more individual measured rate lines on the same premises and agrees to grouped billing, the amount of monthly measured rate allowance per line, as specified following, will be multiplied by the number of such measured rate lines and measured usage in excess of this product will be billed at the measured charges as indicated following. All lines included for such allowances must have the same central office designation and be of the same class of service.
- d. The following monthly rates are applicable to individual line measured rate main service.

	Monthly Rate	USOC
--	-------------------------	-------------

(1) Business Measured		
-----------------------	--	--

(a) Per line	\$296.00	1MG++
--------------	-----------------	--------------

(1)

- e. Usage allowance associated with individual line measured services (non-hunting).

	Usage Allowance	USOC
--	----------------------------	-------------

(1) Business Measured		
-----------------------	--	--

(a) Per month	6.45	NA
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- f. The following usage charges apply to measured calling of the preceding services.

- (1) Calling Area

	Initial Minute	Additional Minutes, Each or Fraction Thereof	USOC
(a) Tier 1	\$.05	\$.01	NA
(b) Tier 2	.11	.03	NA

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.3 Delray Beach (Cont'd)

A. Measured Service (Cont'd)

2. Rates (Cont'd)

g. For calls placed in the following listed time periods, discounted charges will apply as described following:

- (1) Evening 9 P.M. - 11 P.M. Sun.-Fri. & Holidays as specified in Message Telecommunication Service (Section A18.) the discount is 25% unless night and weekend discount applies.
- (2) 8 A.M. - 9 P.M. Sun. the discount is 25%.
- (3) Night, 11 P.M. - 8 A.M. daily, 8 A.M. - 11 P.M. Sat. the discount is 50%.

A103.2.4 Green Cove Springs

(Obsoleted 04-11-98, Type 3) Measured Service will be obsoleted. Customers subscribing to the Measured Service option as of April 11, 1998, may retain this same service as long as this **Guidebook** is in effect. New connections for the Measured Service option will not be allowed beginning April 11, 1998. Residence Measured Service will be eliminated after February 1, 2002. (T)

A. Measured Service

1. Application, *Terms and Conditions* (T)

- a. Green Cove Springs is a pilot location of the measured service pricing concept and the subscribers in the Green Cove Springs exchange having one of the measured options or unmeasured local exchange service or a service which combines both a measured and an unmeasured range on the same line as of December 1, 1981, may retain that same service as long as this **Guidebook** is in effect. New connections of the residence low use measured or residence or business measured options will not be permitted after this date. (T)
- b. Residence and business telephone customers will have the option of subscribing to one of these telephone services, with the exception of specific current services that will continue to be available under provisions of this exception **guidebook**. (T)
- c. Foreign exchange service served from the Green Cove Springs exchange (that is, with a Green Cove Springs telephone number) will no longer be offered to new customers as of the initial effective date of this **Guidebook**. Existing customers will be allowed to continue this service at their present location. (T)

Customers located in the Green Cove Springs exchange serving area with foreign exchange service served from another exchange (that is, with a telephone number of another exchange) within the Tier 1 local calling scope cannot subscribe to Measured or to Low Use Measured service for their co-located local service.

Customers located in the Green Cove Springs exchange serving area with foreign exchange service served from an exchange (that is, with a telephone number of another exchange) within Tier 2 or 3 of the Green Cove Springs local calling scope do not require a co-located local service line from the Green Cove Springs exchange. If the customer does subscribe to local Green Cove Springs service as well, this service cannot be Measured or Low Use Measured service.

- d. For foreign exchange service served from the Green Cove Springs exchange (that is, with a Green Cove Springs telephone number), and message rate service (with the exception of hotel, motel, and hospital service, which are addressed in i. following), the fixed monthly local exchange rate will be:

Message rate - As listed for Rate Group 2 exchanges in Section A3. Foreign exchange - As listed for the comparable combination service rate in this pilot.

- e. Their local usage charges will be as follows:

(1) Tier 1 Calls:

Unmeasured for foreign exchange served from Green Cove Springs.

Current message rate call allowance and additional message charges apply for message rate service.

(2) Tier 2 and 3 Calls:

Measured at the same tier usage charges applicable to individual line measured rate service. No usage allowance applies.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.4 Green Cove Springs (Cont'd)

A. Measured Service (Cont'd)

1. Application, *Terms and Conditions* (Cont'd) (T)
 - f. Normal service charge application will not apply for one conversion, at the customer's request, from a measured service option. All other regular *guidebook* charges will apply as appropriate, except for those measured service exceptions listed herein. (T)
 - g. Measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or for Directory Assistance.
 - h. Any combinations of measured rate, flat rate, or message rate services will not be allowed on the same premises, with the exception of:
 - (1) The non-administrative, inward terminations at a Telephone Answering Bureau.
 - (2) A flat rate Foreign Exchange line which is switched at a location outside the local calling area of the Green Cove Springs exchange.
 - (3) The selection of either flat rate service, message rate service, or measured rate service for all administrative lines of a Miscellaneous Common Carrier or Radio Common Carrier.
 - (4) Premises where pay telephones may properly be located.
 - (5) The termination of both Low Use Measured and Basic Measured Service at the same premises. Under no circumstances will Combination Unmeasured and Measured Service be permitted at the same premises as Low Use Measured, Basic Measured, or Unlimited Service.
 - i. The following services are not offered the option of subscribing to measured local exchange service: calling will be unmeasured to Tier 1 locations and intrastate toll rates will apply to calls to Tier 2 and 3 locations.
 - (1) Hotel/Motel
 - (2) Hospital
 - (3) Non-administrative lines of Miscellaneous Common Carriers and Radio Common Carriers.
 - (4) Centrex
 - (5) Coin
 - j. Extended Calling Service (ECS) supersedes Measured Service for calls to ECS additional exchanges listed in A3.3.1, Local Calling Areas. See A3.7.3 for ECS *terms, conditions* and rates. (T)
2. Rates and Charges
 - a. The Green Cove Springs local calling area will be subdivided into three tiers for measured service calling. Tier one will include the Green Cove Springs¹ exchange. Tier 2 will be the Middleburg, Orange Park, and Julington² exchanges. Tier three will be the Jacksonville and Maxville exchanges.
 - b. For purposes of this pilot measured service offering, the monthly local exchange service charges for residence or business measured services cannot exceed the rates as indicated in e. following. These rates are based on 125 percent of the rates for Unlimited basic exchange service that was grandfathered April 11, 1998.
 - c. The low use offering will not be available with rotary, or line hunting, service features.
 - d. Where a subscriber contracts for two or more individual measured rate lines on the same premises and agrees to grouped billing, the amount of monthly measured rate allowance per line, as specified following, will be multiplied by the number of such measured rate lines and measured usage in excess of this product will be billed at the measured charges as indicated following. PBX trunks serving the same PBX and group billed will also have the allowance multiplied by the number of trunks so billed in determining the measured charges. All lines or trunks included for such allowances must have the same central office designation and be of the same class of service.

Note 1: Penney Farms is combined with the Green Cove Springs exchange effective October 24, 1988.

Note 2: The Mandarin exchange area will be subdivided; a portion becoming part of the Jacksonville exchange area, the remainder is renamed the Julington exchange, effective June 27, 1987.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE
A103.2 Local Exceptions (Cont'd)

A103.2.4 Green Cove Springs (Cont'd)

- A. Measured Service (Cont'd)
 - 2. Rates and Charges (Cont'd)
 - e. The following monthly rates are applicable to individual line measured rate service.

	Monthly Rate	USOC
(1) Business Combination (unmeasured and measured) ¹		
(a) Per two-way line	\$21.90	BUA++
(b) Per two-way line with rotary or line hunting service	29.75	BUE++
(c) Per outgoing only line ³	21.90	BOA
(2) Business Measured ²		
(a) Per line	296.00	1MG++ (I)

Note 1: Measured calling to Tiers 1, 2, and 3.
Note 2: Message Rate calling to Tier 1 and measured calling to Tiers 2 and 3.
Note 3: See A103.29 for Outgoing Only Service terms and conditions.

EFFECTIVE: November 1, 2011

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE
A103.2 Local Exceptions (Cont'd)**A103.2.4 Green Cove Springs (Cont'd)****A. Measured Service (Cont'd)****2. Rates and Charges (Cont'd)****f. Usage Allowance associated with individual line measured services (Hunting or non-hunting)****(1) Residence Measured**

	Usage Allowance	USOC
(a) Per month	\$4.55	NA
(2) Residence Low Use Measured		
(a) Per month	2.00	NA
(3) Business Measured		
(a) Per month	6.35	NA

g. Trunk line charges for PBX - Residence, business or commercial will apply as follows:**(1) Residence PBX Trunks**

The monthly rate for a Measured trunk without rotary or line hunting service is 1.5 times the Residence Measured line rate.

The monthly rate for a Measured trunk with rotary or line hunting service is 1.9 times the Residence Measured line rate.

(2) Business Combination (unmeasured and measured)¹ PBX Trunks

	Monthly Rate	Maximum Rate	USOC
(a) Inward (with hunting)	\$45.10	\$115.00	TXL

Note 1: Unmeasured calling to Tier 1 and measured calling to Tiers 2 and 3.

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE
A103.2 Local Exceptions (Cont'd)**A103.2.4 Green Cove Springs (Cont'd)****A. Measured Service (Cont'd)****2. Rates and Charges (Cont'd)**

g. Trunk line charges for PBX - Residence, business or commercial will apply as follows: (Cont'd)

(5) Usage Allowance associated with trunk line Measured¹ services (Hunting or non-hunting)

	Usage Allowance	USOC
(a) PBX-Residence	\$4.55	NA
(b) PBX-Business	6.35	NA

h. The following message charges apply to Measured Calling of the preceding services:

(1) Calling Area

	Initial Minute	Additional Minutes, Each or Fraction Thereof	USOC
(a) Tier 1	\$.05	\$.01	NA
(b) Tier 2	.11	.03	NA
(c) Tier 3	.20	.06	NA

i. For calls placed in the following listed time periods, usage charge discounts will apply as described following:

(1) Sun.-Fri. 5 P.M.-11 P.M., the discount is 25%.

(2) Sun. - 8 A.M. - 5 P.M., the discount is 50%.

(3) 8 A.M.-5 P.M. Holidays, as specified in the Message Telecommunications Service Station (Section A18.), unless the higher discount rate is applicable, the discount is 25%.

(4) 11 P.M.-8 A.M. daily, 8 A.M.-11 P.M. Sat., the discount is 50%.

Note 1: Measured calling to Tiers 1, 2, and 3.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**A103.2 Local Exceptions (Cont'd)****A103.2.5 Jupiter**

(Obsoluted 04-11-98, Type 3) Measured Service will be obsoleted. Customers subscribing to the Measured Service option as of April 11, 1998, may retain this same service as long as this **Guidebook** is in effect. New connections for the Measured Service option will not be allowed beginning April 11, 1998. Residence Measured Service will be eliminated after February 1, 2002. (T)

A. Measured Service**1. Application, *Terms and Conditions*** (T)

- a. Jupiter is a pilot location of the measured service pricing concept and the subscribers in the Jupiter exchange having one of the local measured service options as of December 1, 1981, may retain that local measured service option as long as this **Guidebook** is in effect. New connections of the local measured service options will not be permitted after this date. (T)
- b. Normal service charge application will not apply for one customer conversion from a measured service offering. All other regular **guidebook** charges will apply as appropriate except for those measured service exceptions listed herein. (T)
- c. Measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or for Directory Assistance.
- d. Any combinations of measured rate, flat rate, or message rate service will not be allowed on the same premises, with the exception of:
 - (1) The non-administrative, inward terminations at a Telephone Answering Bureau.
 - (2) A flat rate Foreign Exchange line which is switched at a location outside the local calling area of the normal serving exchange.
 - (3) The selection of either flat rate service, message rate service, or measured rate service for all administrative lines of a Miscellaneous Common Carrier or Radio Common Carrier.
 - (4) Premises where pay telephones may be located.
 - (5) The termination of both Low Use Measured and Basic Measured Service at the same premises.
- e. The following services are not offered the option of subscribing to measured local exchange service:
 - (1) Hotel/Motel
 - (2) Hospital
 - (3) Non-administrative lines of Miscellaneous Common Carriers and Radio Common Carriers
 - (4) Centrex
 - (5) Foreign exchange
 - (6) Foreign central office
- f. Extended Calling Service (ECS) supersedes Measured Service for calls to ECS additional exchanges listed in A3.3.1, Local Calling Areas. See A3.7.3 for ECS **terms, conditions** and rates. (T)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.5 Jupiter (Cont'd)

A. Measured Service (Cont'd)

2. Rates

- a. The Jupiter local calling area will be subdivided into three tiers for measured service calling. Tier one will include the Jupiter, Hobe Sound exchanges and the north zone of the West Palm Beach exchange (Riviera and Gardens wire centers). Tier two will be the central zone of the West Palm Beach exchange (Haverhill, Royal Palm Beach, and W.P.B. -- Main wire centers). Tier three will be the south zone of the West Palm Beach exchange (Greenacres and Lake Worth wire centers).
- b. For purposes of this measured service offering, the maximum measured service monthly billing will not exceed 125 percent of the flat rate charges for the comparable service in effect on January 1, 2001.
- c. The low use offering will not be available with rotary, or line hunting, service features.
- d. Where a subscriber contracts for two or more individual measured rate lines on the same premises and agrees to grouped billing, the amount of monthly measured rate allowance per line, as specified following, will be multiplied by the number of such measured rate lines and measured usage in excess of this product will be billed at the measured charges as indicated following. PBX trunks serving the same PBX and group billed will also have the allowance multiplied by the number of trunks so billed in determining the measured charges. All lines included for such allowances must have the same central office designation and be of the same class of service.
- e. The following monthly rates are applicable to individual line measured rate service.

	Monthly Rate	USOC	
(1) Business Measured			
(a) Per line	\$296.00	1MG++	(1)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.5 Jupiter (Cont'd)

A. Measured Service (Cont'd)

2. Rates (Cont'd)

f. Usage allowance associated with individual line measured services (Hunting or non-hunting)

(1) Residence Measured

	Usage Allowance	USOC
(a) Per month	\$5.15	NA
(2) Residence Low Use Measured		
(a) Per month	2.00	NA
(3) Business Measured		
(a) Per month	6.75	NA

g. The following usage charges apply to measured calling of the preceding services.

(1) Calling Area

	Initial Minute	Additional Minutes, Each or Fraction Thereof	USOC
(a) Tier 1	\$.05	\$.01	NA
(b) Tier 2	.11	.03	NA
(c) Tier 3	.20	.06	NA

h. For calls placed in the following listed time periods, discounted charges will apply as described following:

- (1) Day (12 noon - 2 P.M. Weekday), the discount is 25 percent.
- (2) Evening (5 P.M. - 11 P.M. Sun.-Fri. & Holidays as specified in Message Telecommunication Service (Section A18)), the discount is 25 percent.
- (3) Night (11 P.M. - 8 A.M. daily, 8 A.M. - 11 P.M. Sat., 8 A.M. - 5 P.M. Sun.), the discount is 50 percent.

A103.2.6 Miami

A. Measured Service - Metro Central Office

(Obsoleted 04-11-98, type 3) Measured Service will be obsoleted for the Miami - Metro office. Customers subscribing to the Measured Service option as of April 11, 1998, may retain this same service as long as this **guidebook** is in effect. New connections for the Measured Service option will not be allowed beginning April 11, 1998. Residence Measured Service will be eliminated after February 1, 2002. (T)

1. Application, *Terms and Conditions* (T)

- a. The Metro Central Office of the Miami exchange is a pilot location of the measured service pricing concept and the subscribers in the Miami-Metro office having one of the local measured service options as of December 1, 1981, may retain that same service as long as this **Guidebook** is in effect. New connections of the residence low use measured or residence or business measured options will not be permitted after this date. (T)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**A103.2 Local Exceptions (Cont'd)****A103.2.6 Miami (Cont'd)****A. Measured Service - Metro Central Office (Cont'd)**

1. Application, *Terms and Conditions* (Cont'd) (T)
 - b. Normal service charge application will not apply for one customer conversion from a measured service offering. All other regular *guidebook* charges will apply as appropriate except for those measured service exceptions listed herein. (T)
 - c. Measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or for Directory Assistance.
 - d. Any combinations of measured rate, flat rate, or message rate services will not be allowed on the same premises, with the exception of:
 - (1) The non-administrative, inward terminations at a Telephone Answering Bureau.
 - (2) A flat rate Foreign Exchange line which is switched at a location outside the local calling area of the normal serving exchange.
 - (3) The selection of either flat rate service, message rate service, or measured rate service for all administrative lines of a Miscellaneous Common Carrier or Radio Common Carrier.
 - (4) Premises where pay telephones may properly be located.
 - (5) The termination of both Low Use Measured and Basic Measured Service at the same premise. Under no circumstances will a Combination Unmeasured and Measured Service be permitted at the same premise as a Low Use Measured, Basic Measured, or Unlimited Service.
 - e. The following services are not offered the option of subscribing to measured local exchange service:
 - (1) Hotel/Motel
 - (2) Hospital
 - (3) Non-administrative lines of Miscellaneous Common Carriers and Radio Common Carriers
 - (4) Centrex
 - (5) Foreign Exchange
 - (6) Foreign central office
 - f. Extended Calling Service (ECS) supersedes Measured Service for calls to ECS additional exchanges listed in A3.3.1, Local Calling Areas. See A3.7.3 for ECS *terms, conditions* and rates. (T)
2. Rates And Charges
 - a. The local calling area of the subscribers in the Metro C. O. of the Miami exchange will be subdivided into three tiers for measured service calling. Tier one will include the following central office areas of the Miami exchange; Airport, Alhambra, Allapattah, Beach, Bayshore, Biscayne, Flagler, Grande, Indian Creek, Key Biscayne, Metro, Miami Shores, North Miami, Northside, Palmetto, Poinciana, Red Road, South Miami, and West Miami. Tier two will consist of the Perrine exchange, the North Dade exchange, and the following central office areas of the Miami exchange; Canal, Hialeah, Kendall, Opa Locka, and Silver Oaks. Tier three will include the Homestead exchange.

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE
A103.2 Local Exceptions (Cont'd)**A103.2.6 Miami (Cont'd)****A. Measured Service - Metro Central Office (Cont'd)****2. Rates And Charges (Cont'd)**

- b. For purposes of this measured service offering, the maximum measured service monthly billing will not exceed 125 percent of the flat rate charges for the comparable service in effect on January 1, 2001.
- c. The low use offering will not be available with rotary, or line hunting, service features.
- d. Where a subscriber contracts for two or more individual measured rate lines on the same premises and agrees to grouped billing, the amount of monthly measured rate allowance per line, as specified following, will be multiplied by the number of such measured rate lines and measured usage in excess of this product will be billed at the measured charges as indicated following. PBX trunks serving the same PBX and group billed will also have the allowance multiplied by the number of trunks so billed in determining the measured charges. All lines included for such allowances must have the same central office designation and be of the same class of service.
- e. The following monthly rates are applicable to individual line measured rate main service.

(1) **(DELETED)**

Monthly Rate	USOC
-----------------	------

(2) **(DELETED)**(3) **(DELETED)**(4) Business Combination (unmeasured and measured)¹

(a) Per two-way line

\$24.30	BUA++
----------------	--------------

Note 1: Unmeasured calling to the Tier 1 and measured calling to Tiers 2 and 3.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**A103.2 Local Exceptions (Cont'd)****A103.2.6 Miami (Cont'd)****A. Measured Service - Metro Central Office (Cont'd)****2. Rates And Charges (Cont'd)****e. The following monthly rates are applicable to individual line measured rate main service. (Cont'd)****(5) Business Measured¹**

	Monthly Rate	USOC	
(a) Per line	\$296.00	1MG++	(I)
f. Usage allowance associated with individual line measured services (rotary or non-rotary)¹			
	Usage Allowance	USOC	
(1) Business Measured			
(a) Per month	7.10	NA	
g. The following usage charges apply to measured calling of the preceding services:			
(1) Calling Area			

	Initial Minute	Additional Minutes, Each or Fraction Thereof	USOC
(a) Tier 1	\$.05	\$.01	NA
(b) Tier 2	.11	.03	NA
(c) Tier 3	.20	.06	NA
h. For calls placed in the following listed time periods, discounted charges will apply as described following:			
(1) All days 11 P.M. - 8 A.M., the discount is 50%.			
(2) Sat. and Sun - 8 A.M. - 11 P.M., the discount is 50%.			

Note 1: Measured calling to Tiers 1, 2, and 3.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.7 Orange Park

(Obsolated 04-11-98, Type 3) Measured Service will be obsolated. Customers subscribing to the Measured Service option as of April 11, 1998, may retain this same service as long as this **Guidebook** is in effect. New connections for the Measured Service option will not be allowed beginning April 11, 1998. Residence Measured Service will be eliminated after February 1, 2002. (T)

A. Measured Service

1. Application, *Terms and Conditions* (T)

- a. Orange Park is a pilot location of the measured service pricing concept and the subscribers in the Orange Park exchange having one of the measured options or unmeasured local exchange service or a service which combines both a measured and an unmeasured range on the same line as of December 1, 1981, may retain that same service as long as this **Guidebook** is in effect. New connections of the residence low use measured or residence or business measured options will not be permitted after this date. (T)
- b. Normal service charge application will not apply for one customer conversion from an optional local service pilot offering. All other regular **guidebook** charges will apply as appropriate except for those measured service exceptions listed herein. (T)
- c. Measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or for Directory Assistance.
- d. Any combinations of measured rate, flat rate, or message rate service will not be allowed on the same premises, with the exception of:
 - (1) The non-administrative, inward terminations at a Telephone Answering Bureau.
 - (2) A flat rate Foreign Exchange line which is switched at a location outside the local calling area of the normal serving exchange.
 - (3) The selection of either flat rate service, message rate service, or measured rate service for all administrative lines of a Miscellaneous Common Carrier or Radio Common Carrier.
 - (4) Premises where pay telephones may properly be located.
 - (5) The termination of both Low Use Measured and Basic Measured Service at the same premises. Under no circumstances will a Combination Unmeasured and Measured Service be permitted at the same premises as a Low Use Measured, Basic Measured, or Unlimited Service.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.7 Orange Park (Cont'd)

A. Measured Service (Cont'd)

1. Application, *Terms and Conditions* (Cont'd) (T)
 - e. The following services will retain exactly the same service arrangements and rate treatments as are in effect immediately prior to the initial effective date of the measured service offering in this exchange, that is, unmeasured calling to Tier 1 locations and intrastate toll rates to Tier 2 locations:
 - (1) Hotel/Motel
 - (2) Hospital
 - (3) Non-administrative lines of Miscellaneous Common Carriers and Radio Common Carriers.
 - (4) Centrex
 - (5) Foreign Exchange
 - (6) Coin
 - f. Extended Calling Service (ECS) supersedes Measured Service for calls to ECS additional exchanges listed in A3.3.1, Local Calling Areas. See A3.7.3 for ECS *terms, conditions* and rates. (T)
2. Rates
 - a. The Orange Park local calling area will be subdivided into two tiers for measured service calling. Tier one will include the Jacksonville, Middleburg, Julington, Maxville and Orange Park exchanges. Tier two will be the Green Cove Springs exchange.
 - b. For purposes of this measured service offering, the maximum local service monthly billing for residence measured service will not exceed the rates as indicated in e. following. These rates are based on 125 percent of the rate for Unmeasured full scope service that was grandfathered April 11, 1998.
 - c. The low use offering will not be available with rotary, or line hunting, service features.
 - d. Where a subscriber contracts for two or more individual measured rate lines on the same premises and agrees to grouped billing, the amount of monthly measured rate allowance per line, as specified following, will be multiplied by the number of such measured rate lines and measured usage in excess of this product will be billed at the measured charges as indicated following. PBX trunks serving the same PBX and group billed will also have the allowance multiplied by the number of trunks so billed in determining the measured charges. All lines or trunks included for such allowances must have the same central office designation and be of the same class of service.
 - e. The following monthly rates are applicable to individual line measured rate service.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE
A103.2 Local Exceptions (Cont'd)

A103.2.7 Orange Park (Cont'd)

- A.** Measured Service (Cont'd)
- 2. Rates (Cont'd)
 - e. The following monthly rates are applicable to individual line measured rate service. (Cont'd)

	Monthly Rate	Maximum Rate	USOC
(2) (DELETED)			
(3) (DELETED)			
(4) (DELETED)			
(5) (DELETED)			
(6) Business Combination (unmeasured and measured) ¹			
(a) Per two-way line	\$27.40	-	BUA++
(b) Per two-way line with rotary or line hunting service	37.21	-	BUE++

Note 1: Unmeasured calling to Tier 1 and measured calling to Tier 2.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.7 Orange Park (Cont'd)

A. Measured Service (Cont'd)

2. Rates (Cont'd)

- e. The following monthly rates are applicable to individual line measured rate service. (Cont'd)

(7) Business Measured¹

	Monthly Rate	USOC	
(a) Per line	\$296.00	1MG++	(1)
f. Usage allowance associated with individual line measured ¹ services (hunting or non-hunting)			
	Usage Allowance	USOC	
(1) Business Measured			
(a) Per month	7.20	NA	
g. Trunk line charges for PBX-Residence, Business and Commercial will apply as follows:			
(1) Business Measured ¹ PBX Trunks			
	Monthly Rate	USOC	
(a) Combination (without hunting)	\$41.35	TZB	
(b) Combination (with hunting)	50.67	TZR	
h. The following usage charges apply to measured calling of the preceding services.			
(1) Calling Area			
	Initial Minute	Additional Minute, Each or Fraction Thereof	USOC
(a) Tier 1	\$.05	\$.01	NA
(b) Tier 2	.11	.03	NA
i. For calls placed in the following listed time periods, discounted charges will apply as described following.			
(1) Evening (5 P.M. - 11 P.M. Sun.-Fri., & Holidays as specified in Message Telecommunications Service, Section A18.) - 25% discount			
(2) Night (11 P.M. - 8 A.M. daily, 8 A.M. - 11 P.M. Sat., 8 A.M. - 5 P.M. Sun.) - 50% discount			

Note 1: Measured calling to Tiers 1 and 2.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.8 Cocoa

(Obsoleted 07-21-2001, Type 3) Optional Measured Service will be obsoleted. Customers subscribing to Optional Measured Service as of July 21, 2001 may retain this same service as long as this Guidebook is in effect. New connections for Optional Measured Service will not be allowed beginning July 21, 2001. Residence Optional Measured Service will be eliminated after February 1, 2002.

A. Optional Measured Service

1. Application, Terms and Conditions

- a. Subscribers in the Cocoa exchange may subscribe to optional measured service, where facilities permit.
- b. Business subscribers may select flat rate service or optional measured service.
- c. Optional measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or Directory Assistance.
- d. Optional measured service will not be provided on the same premises with any other service offering, such as foreign exchange service, message rate or flat rate service, except for non-administrative inward terminations at a telephone answering bureau.
- e. Optional measured service will not be offered in connection with foreign exchange and/or foreign central office service.
- f. Individual residence or business line message rate service will no longer be offered to new subscribers in the Cocoa exchange. Existing business customers may retain this service at their present location.

2. Rates

- a. The local calling area of that part of the Cocoa exchange located west of the Indian River will be subdivided into two bands for optional measured service calling. Band one will include the Cocoa, Cocoa Beach, and Titusville exchanges and that part of the Eau Gallie exchange located west of the Indian River. Band two will be the Melbourne exchange and that part of the Eau Gallie exchange located east of the Indian River.
The local calling area of that part of the Cocoa exchange located east of the Indian River will be subdivided into two bands for optional measured service calling. Band one will include the Cocoa, Cocoa Beach, Titusville, and Eau Gallie exchanges. Band two will be the Melbourne exchange.
- b. The following monthly rates are applicable to individual line optional measured service
 - (1) Business Measured

(a) Per two-way line

**Monthly
Rate**
\$296.00

USOC
1MG++

(1)

EFFECTIVE: November 1, 2011

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE
A103.2 Local Exceptions (Cont'd)**A103.2.8 Cocoa (Cont'd)****A. Optional Measured Service (Cont'd)****2. Rates (Cont'd)****c. Usage allowance associated with measured service****(1) Residence Measured**

(a) Per month

Usage Allowance	USOC
\$3.00	NA

(2) Business Measured

(a) Per month

Usage Allowance	USOC
7.15	NA

d. The following usage charges apply to calls within the local calling area:**(1) Residence**

(a) Initial Minute

Tier 1	Tier 2	USOC
--------	--------	------

\$.06	\$.19	NA
-------	-------	----

(b) Additional Minutes, Each or Fraction Thereof

.05	.14	NA
-----	-----	----

(2) Business

(a) Initial Minute

.05	.16	NA
-----	-----	----

(b) Additional Minutes, Each or Fraction Thereof

.04	.12	NA
-----	-----	----

e. These usage charges will be subject to the same discount rates and time periods as defined in Section A18., Message Telecommunications Service.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.9 Cocoa Beach

(Obsoleted 07-21-2001, Type 3) Optional Measured Service will be obsoleted. Customers subscribing to Optional Measured Service as of July 21, 2001 may retain this same service as long as this Guidebook is in effect. New connections for Optional Measured Service will not be allowed beginning July 21, 2001. Residence Optional Measured Service will be eliminated after February 1, 2002.

A. Optional Measured Service

1. Application, Terms and Conditions

- a. Subscribers in the Cocoa Beach exchange may subscribe to optional measured service, where facilities permit.
- b. Business subscribers may select flat rate service or optional measured service.
- c. Optional measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or Directory Assistance.
- d. Optional measured service will not be provided on the same premises with any other service offering, such as foreign exchange service, message rate or flat rate service, except for non-administrative inward terminations at a telephone answering bureau.
- e. Optional measured service will not be offered in connection with foreign exchange and/or foreign central office service.
- f. Individual residence or business line message rate service will no longer be offered to new subscribers in the Cocoa Beach exchange. Existing business customers may retain this service at their present location.

2. Rates

- a. The Cocoa Beach local calling area will be subdivided into bands for optional measured service calling. Band one will include the Cocoa Beach and Cocoa exchanges and that part of the Eau Gallie exchange located east of the Indian River. Band two will be that part of the Eau Gallie exchange west of the Indian River. Band 3 will be the Melbourne and Titusville exchanges.
- b. The following monthly rates are applicable to individual line optional measured rate service

	Monthly Rate	USOC	
(1) Business Measured			
(a) Per two-way line	\$296.00	1MG++	(1)

EFFECTIVE: November 1, 2011

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE
A103.2 Local Exceptions (Cont'd)**A103.2.9 Cocoa Beach (Cont'd)****A. Optional Measured Service (Cont'd)****2. Rates (Cont'd)****c. Usage allowance associated with measured service****(1) Residence Measured****(a) Per month**

Usage Allowance	USOC
\$3.00	NA

(2) Business Measured**(a) Per month**

7.15	NA
-------------	-----------

d. The following usage charges apply to calls within the local calling area**(1) Residence**

Tier 1	Tier 2	Tier 3	USOC
---------------	---------------	---------------	-------------

(a) Initial Minute

\$.06	\$.14	\$.19	NA
--------------	--------------	--------------	-----------

(b) Additional Minutes, Each or Fraction Thereof

.05	.08	.14	NA
------------	------------	------------	-----------

(2) Business**(a) Initial Minute**

.05	.12	.16	NA
------------	------------	------------	-----------

(b) Additional Minutes, Each or Fraction Thereof

.04	.07	.12	NA
------------	------------	------------	-----------

e. These usage charges will be subject to the same discount rates and time periods as defined in Section A18., Message Telecommunications Service.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.10 Eau Gallie

(Obsoluted 07-21-2001, Type 3) Optional Measured Service will be obsoleted. Customers subscribing to Optional Measured Service as of July 21, 2001 may retain this same service as long as this **Guidebook** is in effect. New connections for Optional Measured Service will not be allowed beginning July 21, 2001. Residence Optional Measured Service will be eliminated after February 1, 2002. (T)

A. Optional Measured Service

1. Application, *Terms and Conditions* (T)

- a. Subscribers in the Eau Gallie exchange may subscribe to optional measured service, where facilities permit.
- b. Residence and business telephone subscribers will have the option of selecting flat-rate service or optional measured service.
- c. Optional measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or Directory Assistance.
- d. The residence offering will not be available with rotary, or line hunting, features.
- e. Optional measured service will not be provided on the same premises with any other service offering, such as foreign exchange service, message rate or flat rate service, except for non-administrative inward terminations at a telephone answering bureau.
- f. Optional measured service will not be offered in connection with foreign exchange and/or foreign central office service.
- g. Individual residence or business line message rate service will no longer be offered to new customers in the Eau Gallie exchange. Existing customers may retain this service at their present location.
- h. Extended Calling Service (ECS) supersedes Optional Measured Service for calls to ECS additional exchanges listed in A3.3.1, Local Calling Areas. See A3.7.3 for ECS *terms, conditions* and rates. (T)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.10 Eau Gallie (Cont'd)

A. Optional Measured Service (Cont'd)

2. Rates: Eau Gallie - East

- a. The local calling area of that part of the Eau Gallie exchange which is east of the Indian River will be subdivided into two bands for optional measured service calling. Band one will include the Eau Gallie, Cocoa Beach, and Melbourne exchanges and that part of the Cocoa exchange which is east of the Indian River. Band two will be that part of the Cocoa exchange which is west of the Indian River.
- b. The following monthly rates are applicable to individual line optional measured rate service.

	Monthly Rate	USOC	
(1) Business Measured			
(a) Per two-way line	\$296.00	1MG++	(1)
c. Usage allowance associated with measured service.			
(1) Business Measured			
(a) Per month	Usage Allowance \$7.15	USOC NA	
d. The following usage charges apply to calls within the local calling area			
	Tier 1	Tier 2	USOC
(1) Business			
(a) Initial Minute	.05	.16	NA
(b) Additional Minutes, Each or Fraction Thereof	.04	.12	NA
e. These usage charges will be subject to the same discount rates and time periods as defined in Section A18., Message Telecommunications Service.			

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE				
A103.2 Local Exceptions (Cont'd)				
A103.2.10 Eau Gallie (Cont'd)				
A. Optional Measured Service (Cont'd)				
3. Rates: Eau Gallie - West				
a. The local calling area of that part of the Eau Gallie exchange which is west of the Indian River will be subdivided into two bands for optional measured service calling. Band one will include the Eau Gallie, Cocoa, and Melbourne exchanges. Band two will be the Cocoa Beach exchange.				
b. The following monthly rates are applicable to individual line optional measured rate service.				
		Monthly Rate	USOC	
(1) Business Measured				
(a) Per two-way line		\$296.00	1MG++	(1)
c. Usage allowance associated with measured service.				
(1) Business Measured				
		Usage Allowance	USOC	
(a) Per month		\$7.15	NA	
d. The following usage charges apply to calls within the local calling area:				
		Tier 1	Tier 2	USOC
(1) Business				
(a) Initial Minute		.05	.12	NA
(b) Additional Minutes, Each or Fraction Thereof		.04	.07	NA
e. These usage charges will be subject to the same discount rates and time periods as defined in Section A18., Message Telecommunications Service.				

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.11 Melbourne

(Obsoleted 07-21-2001, Type 3) Optional Measured Service will be obsoleted. Customers subscribing to Optional Measured Service as of July 21, 2001 may retain this same service as long as this Guidebook is in effect. New connections for Optional Measured Service will not be allowed beginning July 21, 2001. Residence Optional Measured Service will be eliminated after February 1, 2002.

A. Optional Measured Service

1. Application, Terms and Conditions

- a. Subscribers in the Melbourne exchange may subscribe to optional measured service, where facilities permit.
- b. Business subscribers may select flat rate service or optional measured service.
- c. Optional measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or Directory Assistance.
- d. Optional measured service will not be provided on the same premises with any other service offering, such as foreign exchange service, message rate or flat rate service, except for non-administrative inward terminations at a telephone answering bureau.
- e. Optional measured service will not be offered in connection with foreign exchange and/or foreign central office service.
- f. Individual residence or business line message rate service will no longer be offered to new subscribers in the Melbourne exchange. Existing business customers may retain this service at their present location.
- g. Extended Calling Service (ECS) supersedes Measured Service for calls to ECS additional exchanges listed in A3.3.1, Local Calling Areas. See A3.7.3 for ECS terms, conditions and rates.

2. Rates

- a. The Melbourne local calling area will be subdivided into two bands for optional measured service calling. Band one will include the Melbourne, Eau Gallie, and Sebastian exchanges. Band two will be the Cocoa and Cocoa Beach exchanges.
- b. The following monthly rates are applicable to individual line optional measured rate service.

- (1) Business Measured
 - (a) Per two-way line

Monthly Rate	USOC
\$296.00	1MG++

(1)

EFFECTIVE: November 1, 2011

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**A103.2 Local Exceptions (Cont'd)****A103.2.11 Melbourne (Cont'd)****A. Optional Measured Service (Cont'd)****2. Rates (Cont'd)****c. Usage Allowance associated with measured service****(1) Residence Measured**

	Usage Allowance	USOC
(a) Per month	\$3.00	NA
(2) Business Measured		
(a) Per month	7.15	NA

d. The following usage charges apply to calls within the local calling area:

	Tier 1	Tier 2	USOC
(1) Residence			
(a) Initial Minute	\$.06	\$.19	NA
(b) Additional Minutes, Each or Fraction Thereof	.05	.14	NA
(2) Business			
(a) Initial Minute	.05	.16	NA
(b) Additional Minutes, Each or Fraction Thereof	.04	.12	NA

e. These usage charges will be subject to the same discount rates and time periods as defined in Section A18., Message Telecommunications Service.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Local Exceptions (Cont'd)

A103.2.12 Titusville

(Obsoleted 07-21-2001, Type 3) Optional Measured Service will be obsoleted. Customers subscribing to Optional Measured Service as of July 21, 2001 may retain this same service as long as this Guidebook is in effect. New connections for Optional Measured Service will not be allowed beginning July 21, 2001. Residence Optional Measured Service will be eliminated after February 1, 2002.

A. Optional Measured Service

1. Application, Terms and Conditions
 - a. Subscribers in the Titusville exchange may subscribe to optional measured service where facilities permit.
 - b. Business subscribers may select flat rate service or optional measured service.
 - c. Optional measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or Directory Assistance.
 - d. Optional measured service will not be provided on the same premises with any other service offering, such as foreign exchange service, message rate or flat-rate service, except for non-administrative inward terminations at a telephone answering bureau.
 - e. Optional measured service will not be offered in connection with foreign exchange and/or foreign central office service.
 - f. Individual residence or business line message rate service will no longer be offered to new subscribers in the Titusville exchange. Existing business customers may retain this service at their present location.
 - g. Extended Calling Service (ECS) supersedes Optional Measured Service for calls to ECS additional exchanges listed in A3.3.1, Local Calling Areas. See A3.7.3 for ECS terms, conditions and rates.
2. Rates
 - a. The Titusville local calling area will be subdivided into two bands for optional measured service calling. Band one will include the Titusville and Cocoa exchanges. Band two will be the Cocoa Beach exchange.
 - b. The following monthly rates are applicable to individual line optional measured rate service.

	Monthly Rate	USOC
(1) Business Measured		
(a) Per two-way line	\$296.00	1MG++

(1)

EFFECTIVE: November 1, 2011

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE
A103.2 Local Exceptions (Cont'd)**A103.2.12 Titusville (Cont'd)****A. Optional Measured Service (Cont'd)****2. Rates (Cont'd)****c. Usage Allowance associated with measured service****(1) Residence Measured**

(a) Per month

**Usage
Allowance
\$3.00****USOC
NA****(2) Business Measured**

(a) Per month

7.15**NA****d. The following usage charges apply to calls within the local calling area:****(1) Residence****Tier 1****Tier 2****USOC**

(a) Initial Minute

\$.06**\$.19****NA**

(b) Additional Minutes, Each or Fraction Thereof

.05**.14****NA****(2) Business**

(a) Initial Minute

.05**.16****NA**

(b) Additional Minutes, Each or Fraction Thereof

.04**.12****NA****e. These usage charges will be subject to the same discount rates and time periods as defined in Section A18., Message Telecommunications Service.**

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.3 Reserved for Future Use

A103.4 Flat Rate Service

A103.4.1 Reserved for Future Use

A103.4.2 Reserved for Future Use

A103.4.3 Complete Choice Service

(Obsoleted February 19, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

A. General

1. Complete Choice service provides the features specified following in conjunction with a flat rate access line. The access line includes Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to access all exchange access lines in the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the services/features specified in the following sections:

A13.9	Custom Calling Services
A13.19	TouchStar Services excluding Calling Number Delivery Blocking-Permanent
A13.20	Customized Code Restriction
A13.34	RingMaster Service
A13.47	Message Waiting Indication
A113.10	Obsolete Custom Calling Services

(DELETED)

A subscriber may select an unlimited number of compatible services or features from the sections listed above. All terms, conditions and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer hunting as specified in A3.6 at no additional charge in addition to the features listed in 3. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises.
5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Complete Choice service.
6. Existing customers of Complete Choice service can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following monthly rates apply for Complete Choice service.

a. Individual line service

(1) Residence

	Suspend Rate	Monthly Rate	USOC	
(a) Per line (USOCs VR3 and VSB must both be used to provide this service.)	\$ 12.50	\$61.00	NA	(I)
(b) Per Two-Line Plan package or Credit for two individual lines qualifying as Two-Line Plan package	11.00	109.95 2.05	CCML2 CRD2C	(I)
(c) Per Three-Line Plan package	16.50	140.95	CCML3	(I)

A103. BASIC LOCAL EXCHANGE SERVICE

A103.4 Flat Rate Service (Cont'd)

A103.4.3 Complete Choice Service (Cont'd)

B. Rates and Charges (Cont'd)

2. The following monthly rates apply for Area Plus services.
 - a. Individual line service
 - (1) Residence

	Suspend Rate	Monthly Rate	USOC	
(a) Per line with the Complete Choice option (USOCs VR6 and VSB must both be used to provide this service.)	\$14.50	\$ 77.00	NA	(I)
(b) Per Two-Line Plan package with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	29.00	139.95 0.00	ACML2 CRD2A	(I) (R)
(c) Per Three-Line Plan package with the Complete Choice option	43.50	184.95	ACML3	(I)

A103.4.4 Complete Choice Basic Service

(Obsoleted February 1, 2021, Type D – Not available for new installations, additions to existing installations or transfers of service to new location.)

A. Description of Service

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting ID
 - A13.19 Caller ID

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.
4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing subscribers of the Complete Choice Basic service cannot take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A103.4.4.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC	
(a) Per plan package	\$7.50	\$41.75	PAMA7	(I)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.4 Flat Rate Service (Cont'd)

A103.4.6 PreferredPack Plan

(Obsoleted January 27, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

A. Description of Service

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections of this Guidebook:
 - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 - A13.19 Caller ID, Call Return
 - A13.47 Message Waiting Indication
 - A13.70 (DELETED)

B. Terms, Conditions and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.4.6.A.3.
2. All terms, conditions and limitations specified in the sections listed in A103.4.6.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.4.6.A.3, unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

	Suspend Rate	Monthly Rate	USOC	
(a) Per plan package	\$5.50	\$60.00	PAMA5	(1)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.4 Flat Rate Service (Cont'd)

A103.4.7 2 Pack Plan

(Obsoleted January 27, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

A. Description of Service

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access

A13.19 Caller ID

A13.47 Message Waiting Indication

B. *Terms, Conditions* and Limitations of Service

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.4.7.A.3, but the customer must select Call Waiting ID and Caller ID.
2. All *terms, conditions* and limitations listed in A103.4.7.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A103.4.7.A.3, unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the 2 Pack Plan.

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$5.50	\$52.00	PAMA6

(I)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.5 Message Rate Service

A103.5.1 General

(Obsoluted 07-21-2001, Type 3) Message rate service will be obsoleted. Customers subscribing to the Message rate service as of July 21, 2001 may retain this same service as long as this **Guidebook** is in effect. New connections for Message rate service will not be allowed beginning July 21, 2001. Residence message rate service will be eliminated after February 1, 2002. (T)

- A. Business and residence individual line message rate service is offered in all exchanges except where noted in the Local Exceptions A103.2. Residence individual line message rate service is offered in all exchanges where facilities permit. The rates specified entitle subscribers to the number of messages specified to all exchange access lines bearing the designation of central offices of the serving exchange and extended area service additional exchanges as shown in A3.3.1. (T)
- B. Subscribers to message rate service are regularly billed monthly in advance. Messages in excess of the monthly message allowance are billed monthly in arrears. Local messages not used in one month's allowance are not credited to the subscriber's account for any other month service is rendered.
- C. Where a subscriber contracts for two or more individual message rate lines on the same premises and agrees to grouped billing, the number of monthly message allowances per line, as specified preceding, will be multiplied by the number of such message rate lines and messages in excess of this product will be billed at the additional local message charge as indicated following. All lines included for such allowance must have the same central office designation.
- D. Message charges will not apply to calls to the Company Business Office, Repair Service, Directory Assistance or Emergency 911 Service.
- E. Message rate service will not be provided in connection with the provision of Foreign Exchange or Foreign Central Office services.
- F. Generally, any combination of message rate and flat rate service will not be allowed on the same premises. See A2.3.2 for specific exceptions to this rule. (T)
- G. A message rate outgoing only line is also available to business and residence customers. See A103.29 for **terms, conditions** and rates. (T)
- H. Extended Calling Service (ECS) supersedes Message Rate Service for calls to ECS additional exchanges listed in A3.3.1, Local Calling Areas. See A3.7.3 for ECS **terms, conditions** and rates. (T)

A103.5.2 Monthly Rates and Message Charges

- | | | |
|----------|----------------|------------|
| (a) Each | Price
\$.12 | USOC
NA |
|----------|----------------|------------|

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.5 Message Rate Service (Cont'd)

A103.5.2 Monthly Rates and Message Charges (Cont'd)

C. (DELETED)

(D)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.5 Message Rate Service (Cont'd)

A103.5.2 Monthly Rates and Message Charges (Cont'd)

C. (DELETED) (Cont'd)

(D)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.5 Message Rate Service (Cont'd)

A103.5.2 Monthly Rates and Message Charges (Cont'd)

C. (DELETED) (Cont'd)

(D)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.5 Message Rate Service (Cont'd)

A103.5.2 Monthly Rates and Message Charges (Cont'd)

D. Trunks, Message Rate Service

1. Monthly Rates - Rate Groups 1-6

		Group						USOC	
		1	2	3	4	5	6		
(a)	Combination, first trunk with an allowance of 75 outward local messages	\$507.00	\$507.00	\$507.00	\$507.00	\$507.00	\$507.00	TMC	(I)
(b)	Combination, additional trunk without an allowance of 75 outward local messages	507.00	507.00	507.00	507.00	507.00	507.00	TM5	(I)
(c)	Out dial, first trunk with an allowance of 75 outward local messages	507.00	507.00	507.00	507.00	507.00	507.00	TMU	(I)
(d)	Out dial, additional trunk without an allowance of 75 outward local messages.	507.00	507.00	507.00	507.00	507.00	507.00	TM3	(I)
(e)	Additional local messages in excess of allowance, each	.12	.12	.12	.12	.12	.12	NA	

2. Monthly Rates - Rate Groups 7-12

		Group						USOC	
		7	8	9	10	11	12		
(a)	Combination, first trunk with an allowance of 75 outward local messages	\$507.00	\$507.00	\$507.00	\$507.00	\$507.00	\$507.00	TMC	(I)
(b)	Combination, additional trunk without an allowance of 75 outward local messages	507.00	507.00	507.00	507.00	507.00	507.00	TM5	(I)
(c)	Out dial, first trunk with an allowance of 75 outward local messages	507.00	507.00	507.00	507.00	507.00	507.00	TMU	(I)
(d)	Out dial, additional trunk without an allowance of 75 outward local messages.	507.00	507.00	507.00	507.00	507.00	507.00	TM3	(I)
(e)	Additional local messages in excess of allowance, each	.12	.12	.12	.12	.12	.12	NA	

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.6 Rotary Service

Effective August 20, 1996, all residence service subscribers with more than five (5) lines in rotary or hunting at their private residence location shall be allowed to retain their existing service. If these subscribers require additional lines in rotary or hunting, business service rates shall apply for all lines in rotary or hunting at that residence location. Requests to move residence service to a new residence location shall be subject to the five line restriction specified in Section A3.

A103.7 Extended Area Service

A103.7.1 Reserved for Future Use

A103.7.2 Enhanced Optional Extended Area Service

(Obsoleted 03-20-03, Type 4) Enhanced Optional Extended Area Service will be obsoleted. Customers subscribing to Enhanced Optional Area Service may retain this service at the same premises. This service is not available for new installations, moves, or transfers.

(Obsoleted 04-07-02, Type 4) Enhanced Optional Extended Area Service originating from the Keys will be obsoleted. Customers subscribing to Enhanced Optional Extended Area Service may retain this service at the same premises. This service is not available for new installations, moves, or transfers.

A. General

1. Enhanced Optional Extended Area Service (EOEAS) provides alternative billing for customer dialed station-to-station calls to locations outside a subscriber's extended area service local calling area, but within the same LATA. EOEAS is available in the following configuration:
 - a. Premium - This option permits residence subscribers to increase their unlimited local calling area by allowing the subscriber to make unlimited outgoing direct dialed calls to a specified Extended Calling Service exchange or exchanges within the subscriber's LATA. Premium customers will not be billed Extended Calling Service or Local Calling Plus rates. Customers pay a fixed monthly EOEAS additive in addition to the Individual Residence Line rate.
2. These services are offered in the exchanges specified in B.2 following subject to the availability of facilities and billing capabilities. These services are available to business and residence subscribers except as specified herein. Customers who subscribe to Access Line Service for Payphone Service Provider (PSP) telephones, Sharing and Resale of Basic Local Exchange Service, or lines which terminate in hotels, motels, nursing homes or hospitals to serve guests or patients may not subscribe to this service. EOEAS is not available to users of Dormitory Communications Service. Business customers and Residence Message Rate customers may not subscribe to the Premium option.
3. EOEAS is intended for the personal use or business use of the subscriber and may not be resold to others or used on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges by others.
4. Suspension of EOEAS is allowed subject to the terms and conditions specified in A2.3.16. During the suspension period, the monthly recurring rates for the service are rated at one-half their normal amounts.
5. The rates for the Premium options are in addition to the rates for basic local exchange service.
6. The Premium option monthly rates are per residence subscriber line.
7. For each exchange that has an EOEAS offering, the access lines in the specified added exchange or exchanges will be recalculated yearly to determine if the residence Premium option monthly rate needs to be adjusted based on the rate matrix provided in B.1. following. If a rate adjustment is required, it will be made effective within two months of the issuance of a new directory, *where available*, and will be preceded by an appropriate customer notification. (T)
8. During the six month period following the effective date of each authorized EOEAS plan, the normal service order charge will be waived for the initial selection of one of the options and for subsequent change (to a different option or back to the original service). Following this six month period the appropriate service order charge as specified in Section A4. will apply to EOEAS activity.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.7 Extended Area Service (Cont'd)

A103.7.2 Enhanced Optional Extended Area Service (Cont'd)

B. Rates and Charges

1. The rates for the Premium EOEAS option are shown in the following matrix. Rates for specific routes are based on the airline mileage between rate centers of the involved exchanges and also on the number of access lines in the added exchange or exchanges.

Option	Mileage to Rate Center of the Added Exchange or Exchanges		
	0-10	11-22	23-55
Residence Premium			
Monthly Additives			
Access Lines in the			
Added Exchange or Exchanges			
0 - 2,000	\$3.65	\$4.30	\$ 6.85
2,001 - 7,000	4.00	4.70	7.50
7,001 - 22,000	4.30	5.10	8.15
22,001 - 55,000	4.55	5.40	8.60
55,001 - 120,000	4.90	5.80	9.25
120,001 - 195,000	5.20	6.15	9.80
195,001 - 280,000	5.50	6.50	10.35
280,001 - 375,000	5.75	6.80	10.85
375,001 - 450,000	5.95	7.05	11.25
450,001 - 550,000	6.15	7.30	11.65
550,001 - 700,000	6.30	7.45	11.90
Over 700,000	6.45	7.65	12.20

2. Authorized Plans

- a. **(DELETED)**

(D)

**Monthly
Rate**

USOC

- b. Keys to Homestead

- (1) Residence Options

- (a) Premium (additive per line)

\$6.50

TT61D

- c. **(DELETED)**

(D)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**A103.7 Extended Area Service (Cont'd)****A103.7.2 Enhanced Optional Extended Area Service (Cont'd)****B. Rates and Charges (Cont'd)**

2. Authorized Plans (Cont'd)

d. (DELETED)

e. (DELETED)

f. **(DELETED)**

(D)

g. (DELETED)

h. (DELETED)

i. (DELETED)

j. (DELETED)

k. (DELETED)

l. (DELETED)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**A103.7 Extended Area Service (Cont'd)****A103.7.2 Enhanced Optional Extended Area Service (Cont'd)****B. Rates and Charges (Cont'd)**

2. Authorized Plans (Cont'd)

m. (DELETED)

n. (DELETED)

o. (DELETED)

p. (DELETED)

q. (DELETED)

r. (DELETED)

s. **(DELETED)**

t. (DELETED)

(D)

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE
(DELETED)**

(D)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.8 Reserved for Future Use

A103.9 Reserved for Future Use

A103.10 Reserved for Future Use

A103.11 Reserved for Future Use

A103.12 Reserved for Future Use

A103.13 Reserved for Future Use

A103.14 Reserved for Future Use

A103.15 Reserved for Future Use

A103.16 Reserved for Future Use

A103.17 Reserved for Future Use

A103.18 Reserved for Future Use

A103.19 Reserved for Future Use

A103.20 Reserved for Future Use

A103.21 Reserved for Future Use

A103.22 Reserved for Future Use

A103.23 Reserved for Future Use

A103.24 Reserved for Future Use

A103.25 Reserved for Future Use

A103.26 Reserved for Future Use

A103.27 *Reserved for Future Use*

(T)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.28 Reserved for Future Use

A103.29 Outgoing Only Service

A103.29.1 General

(Obsoluted 07-21-2001, Type 3) Outgoing Only Service for Local Measured Service and Message Rate Service will be (T)
obsoleted. Customers subscribing to Outgoing Only Service for Local Measured Service and Message Rate Service as of July
21, 2001 may retain this same service as long as this *Guidebook* is in effect. New connections Outgoing Only Service for
Local Measured Service and Message Rate Service will not be allowed beginning July 21, 2001. Residence Outgoing Only
Service for Local Measured Service and Message Rate Service will be eliminated after February 1, 2002.

- A. Outgoing Only Service provides outgoing only access to the network for residence and business customers desiring to have a line that cannot receive calls.
- B. Outgoing only lines are capable of accessing all exchange access lines bearing the designation of central offices of the serving (T)
exchange and additional exchanges as shown in A3.3.1 for flat or message rate Local Calling Areas.
- C. Residence and business outgoing only lines are offered on a message rate basis at rates equal to the exchange's associated residence or business individual line message rate. (An outgoing only message rate line has the same allowance and charge for messages over the allowance as is applicable for an individual line). In addition, where Local Measured Service is currently available, residence and business outgoing only lines are offered on a measured basis at the same associated measured access line and usage rates and with the same allowances as the individual (two-way) measured lines. (See A103.2 Local Exceptions)
- D. Calls to the telephone number associated with this service will be routed to an appropriate central office recording.
- E. The telephone number associated with this service will not be published.
- F. This service will be allowed to work as the open end of Foreign Exchange Service, unless otherwise specified.
- G. An outgoing only line may be a customer's only Basic Local Exchange Service or may be in addition to other two-way service. However, if it is in addition to other two-way service both must be of the same type (i.e., message rate or measured).
- H. Other services involving the receipt of incoming calls (i.e., Rotary service, Remote Call Forwarding, Incoming Optional Calling Plans, Optional Extended Local Calling (between Daytona Beach and New Smyrna Beach), Call Forwarding Variable, Call Waiting, Call Forwarding Busy Line, Call Forwarding Don't Answer, RingMaster service, TouchStar service, etc.) cannot be offered in association with Outgoing Only Service.
- I. Neither Prestige service, Customized Dialing Packages, nor Customized Code Restrictions are available in association with Outgoing Only Service.
- J. Outgoing Only Service is not available with the following Enhanced Optional Extended Area Service (EOEAS) options:
 - Premium (in the Bunnell, Flagler Beach, Palm Coast, Geneva and Sanford exchanges)
 - Incoming Discount
 - Drop-back

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE
A103.29 Outgoing Only Service (Cont'd)

A103.29.2 Rates

- A. Message Rate Outgoing Only Line¹

1. Rate Groups 1-6

	1	2	Group 3	4	5	6	USOC	
(a) Per business line	\$419.00	\$419.00	\$419.00	\$419.00	\$419.00	\$419.00	OMB	(I)

2. Rate Groups 7-12

	7	8	Group 9	10	11	12	USOC	
(a) Per business line	\$419.00	\$419.00	\$419.00	\$419.00	\$419.00	\$419.00	OMB	(I)
- B. For Outgoing Only Line measured rates in those exchanges where Local Measured Service is currently available and for Outgoing Only Line flat and message rates for those exchanges that have EAS additives, see A103.2 Local Exceptions.

Note 1: See A103.5 for applicable message allowance and excess message charge.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

- A103.30 Reserved for Future Use
- A103.31 Reserved for Future Use
- A103.32 Reserved for Future Use
- A103.33 Reserved for Future Use
- A103.34 Reserved for Future Use
- A103.35 Reserved for Future Use
- A103.36 Reserved for Future Use
- A103.37 Reserved for Future Use
- A103.38 Back-Up Line

(Obsoleted 11-1-2011, Type 4 - Not available for new installations, additions to existing installations, or moves to a new location.)

A103.38.1 Terms, Conditions and Rates

(T)

- A. Back-Up Line is an optional service which provides individual line business subscribers with an additional line for inward and outward calling.
- B. This service is only available to individual line business subscribers where facilities permit. Back-Up Line service cannot be used as the primary business line and must be located on the same premises as the associated business individual line.
- C. Each Back-Up Line can receive calls forwarded from one busy primary line or hunt group at no charge. This overflow capability will be provided on the forwarding line.

If a customer subscribes to more than one Back-Up Line, these Back-Up Lines may be provisioned in an overflow group at no charge. Overflow capability may not be provided from a Back-Up Line or group of Back-Up Lines to other lines on the same premises.
- D. Overflow capability from additional primary lines or hunt groups to Back-Up Line service will be provided on the forwarding line.
 - 1. Overflow to Back-Up Line from each additional primary line or hunt group will be provided at the rate specified for Rotary Service.

	Monthly	
	Rate	USOC
(a) Per additional Back-Up Line made rotary	\$-	BULRX

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.38 Back-Up Line (Cont'd)

A103.38.1 Terms, Conditions and Rates (Cont'd)

- E.** Listings are not furnished with Back-Up Lines. However, a listing may be purchased, if desired, at the rates specified in A6.
- F.** Usage charges are applied for all incoming and outgoing calls associated with Back-Up Line service, as described in H. and I., with the following exceptions. No usage charges apply to calls completed to the Company Business Office, Repair Service, or Emergency 911 Service. Charges for calls to Directory Assistance will be billed at the rates shown in A3.9 or A18 as appropriate, in lieu of the charges shown following.

Message, Measured Service primary lines will be billed their appropriate usage charges for all calls which overflow to a Back-Up Line. These usage charges are in addition to the Back-Up Line incoming usage charge described in H.

- G.** The access line rates per Back-Up Line for flat rate primary line customers and for BellSouth Business Plus service customers are as shown here.

	Monthly Rate	USOC	
1. Back-Up Line			
(a) Per line	\$419.00	SBLFX	(I)
2. BellSouth Business Plus service Back-Up Line			
(a) Per Back-Up Line with BellSouth Business Plus service - Option 1 primary line	147.00	SBL01	(I)
(b) Per Back-Up Line with BellSouth Business Plus service - Option 2 primary line	17.05	SBL02	

- H.** The following usage charges apply to all inward calls which terminate on Back-Up Line service. Time-of-day discounts do not apply.

1. Inward Calls		
	Rate Per Minute Of Use	USOC
(a) Usage Charge	\$.05	NA

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.38 Back-Up Line (Cont'd)

A103.38.1 Terms, Conditions and Rates (Cont'd)

(T)

- I. The following usage charges apply to outward calls which originate from Back-Up Line service¹:
1. The local calling area of a Back-Up Line coincides with the local calling area of the customer's primary service. For BellSouth Business Plus service, the flat rate local calling area equates to the serving exchange and extended area service additional exchanges or portions of exchanges as shown in A3.3.1.
- a. Calls made within the flat or message rate local calling area specified in A3.3, or a measured service local exception specified in A3.8, will be rated as follows:
- (1) Calls within a flat or message rate local calling area, or within a measured service local exception:

	Rate Per Minute Of Use	USOC	
(a) Usage charge	\$.05		NA
b. Calls terminated within Extended Calling Service (ECS) or Local Calling Plus (LCP) exchanges will be billed at the appropriate ECS or LCP rates specified in A3.8.49 or A3.8.50, respectively.			
c. Calls made by customers subscribing to an optional local calling plan will be billed according to the rates in the associated optional local calling plan <i>guidebook</i> : A3.7.1 for basic Optional Extended Area Service (OEAS); A3.7.2 for Enhanced OEAS; A3.8.29, A3.8.30 or A3.8.31 for Optional Calling Service; A3.8.24, A3.8.25 or A3.8.26 for Optional Extended Area/Local Calling.			(T)
2. For calls made outside the local calling area (flat rate local calling area for Bellsouth Business Plus service customers), usage shall be billed as follows:			
a. Calls terminating in exchanges outside the customer's local calling area will be billed at rates as specified in Section A18.			
b. For BellSouth Business Plus service customers, calls terminating in exchanges outside the flat rate local calling area will be billed the appropriate Option primary line usage rate charges as specified in A3.43.2.			

- J. Usage charges, if appropriate, also apply to the calling party for calls which terminate on Back-Up Line service.
- K. A monthly Calling Activity Summary is provided as part of the regular monthly bill. This report includes a monthly count of incoming and outgoing calls, minutes of use, and associated charges.

Note 1: No minute allowance is available for BellSouth Business Plus service on Back-Up Line service.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**A103.39 Reserved for Future Use****A103.40 Reserved for Future Use****A103.41 Reserved for Future Use****A103.42 Reserved for Future Use****A103.43 BellSouth Business Plus Service**

(Obsoleted 6-15-2007, Type 4 - Not available for new installations, additions to existing installations, or moves to a new location. Existing customers may not change to a different BellSouth Business Plus service option, however, they may convert to a Complete Choice for Business package that includes BellSouth Business Plus service.)

A103.43.1 Plan Descriptions**A. BellSouth Business Plus Service**

1. BellSouth Business Plus service is offered as a business individual line service where facilities and equipment are available.
2. BellSouth Business Plus service allows the business customer to choose between two LATA-wide calling options:
 - a. Option 1 - Flat rated plan which allows for unlimited calling within the LATA (subject to a total usage allowance of 120 hours/7,200 minutes).
 - b. Option 2 - Combination rated plan which provides for unlimited usage within the serving exchange and extended area service additional exchanges as shown in A3.3.1, for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA.
3. The option chosen by the BellSouth Business Plus service subscribers will apply to each of their lines.
4. Customers may subscribe to either the standalone BellSouth Business Plus service offering or to the BellSouth Business Choice Package (See A103.44) which includes a BellSouth Business Plus service line option or to the BellSouth Complete Choice for Business package (See A3.45) which includes a BellSouth Business Plus service line. If BellSouth Business Plus service is subscribed to, the rates of A103.43.2 are applicable. If BellSouth Business Choice Package or BellSouth Complete Choice for Business package is subscribed to, the rates of A103.44.2 or A34.5.2, respectively, are applicable. All of the *terms, conditions* and limitations specified for each offering will apply to the respective services and features.

(T)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.43 (BellSouth Business Plus Service (Cont'd))

A103.43.1 Plan Descriptions (Cont'd)

- A. BellSouth Business Plus Service (Cont'd)
5. Usage rating is dependent upon the underlying service of the originating call location. When BellSouth Business Plus service usage charges as described in paragraph 2 are applicable, they will also apply to 1+, 0+ and 0- calls made within the LATA. However, for 0+ and 0- calls, usage does not contribute toward the Option 1 usage threshold and each minute of use is rated. The appropriate operator services surcharges will also be charged in accordance with the terms and conditions of A3.10.
 6. BellSouth Business Plus service Option 2 customers only may subscribe to Local Usage Detail for billable usage. There is no charge for the Local Usage Detail.
 7. Method of Determining Monthly Usage Charges
 - a. Usage is determined for each call based on minutes or fraction thereof, with a minimum call duration of one minute. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call. The amount of usage billed to the customer is subject to paragraphs b and c.
 - b. For Option 1, only usage above the first 120 hours (7,200 minutes) of usage allowance is billed to the customer.
 - c. For Option 2, only usage outside the serving exchange and extended area service additional exchanges as shown in A3.3.1 is subject to the billing as described in paragraph a.
 8. Rotary service associated with Business Plus service, whether subscribed to on a standalone basis or as part of Business Choice Package service, shall be billed in accordance with A3.43.4.

A103.43.2 Exchange Access Line Rates

A. Individual Line Service

	Monthly Rate	Rate per Minute of Use	USOC	
1. BellSouth Business Plus service - Option 1				
(a) Each line	\$419.00	-	BD1	(I)
(b) Each Minute of use above 120 hours (7,200 minutes)	-	\$.05	NA	
2. BellSouth Business Plus service - Option 2				
(a) Each line	378.00	-	BD2	(I)
(b) Each Minute of use outside the serving exchange and extended area service additional exchanges as shown in A3.3.1	-	.08	NA	

A103.43.3 Service Charges

- A. The service order charges specified in Section A4 are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to convert an existing line to a BellSouth Business Plus service plan.
- B. Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features requested as part of BellSouth Business Plus service with BellSouth Business Choice Package service.

A103.43.4 Rotary Service Rates

A. Rotary Service

1. With BellSouth Business Plus service lines

	Monthly Rates	USOC
(a) Per line	\$5.00	HTG

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.44 BellSouth Business Choice Package

(Obsoleted 11-18-99, Type 3, Units in service on the specified date may be continued in service at the same location (i.e., same building) until such units are discontinued.

A103.44.1 General

- A. BellSouth Business Choice Packages are offered where facilities and equipment are available.
- B. BellSouth Business Choice Packages are offered to business subscribers and consists of a BellSouth Business Plus Service Calling Plan line, touch-tone service and a choice of up to five selected calling features per line. BellSouth Business Choice Packages are available only in conjunction with BellSouth Business Plus service Calling Plan Options 1 and 2 as described in A103.43. The calling feature choices are listed in D. following. (T)
- C. The BellSouth Business Plus service Calling Plan option chosen by the subscriber will apply to each line on the same account. BellSouth Business Plus service options may not be mixed on the same account.
- D. For each line, the BellSouth Business Choice Package also provides the subscriber with up to five compatible services and features from the following list. All of the *terms, conditions* and limitations specified in Section A13. apply to the respective services and features requested as part of this service. The calling features chosen may vary from line to line in a BellSouth Business Choice Package line grouping. (T)

Calling Features

	USOC
1. Call Forward Busy Line	GCE
2. Call Forward Don't Answer	GCJ
3. Call Forward Don't Answer Ring Control	GCJRC
4. Call Forward Variable	ESM
5. Call Waiting	ESX
6. (DELETED)	
7. Speed Calling 30	ESF
8. Three Way Calling	ESC
9. Message Waiting Indicator - Audible	MWW
10. Message Waiting Indicator - Visual	MWWAV
11. Call Return	NSS
12. Call Block	NSY
13. Call Tracing	NST
14. Repeat Dialing	NSQ
15. Call Selector	NSK
16. Preferred Call Forwarding	NCE
17. RingMaster I	DRS
18. RingMaster II	DRS1X
19. Remote Access Call Forwarding	GCZ
20. Three Way Calling with Transfer	ESCWT

- E. When more than five calling features are subscribed to in one BellSouth Business Choice Package, five calling features are applied to the BellSouth Business Choice Package limit.
- F. Usage rating for the appropriate BellSouth Business Plus service Calling Plan line option associated with BellSouth Business Choice Package, is as described in A103.43.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.44 BellSouth Business Choice Package (Cont'd)

A103.44.2 BellSouth Business Choice Package

A. Package Service

1. (DELETED)

(D)

	Monthly Rate	USOC
2. BellSouth Business Choice Package Option 2 which includes BellSouth Business Plus service Calling Plan 2		
(a) Each package	\$48.95	BC2

A.103.44.3 Service Charges

- A. The service order charges specified in Section A4. are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a BellSouth Business Plus service Calling Plan or a BellSouth Business Choice Package.
- B. Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features requested as part of BellSouth Business Plus service with BellSouth Business Choice Package service.

A103.44.4 Multi-Package Discount Plan

- A. The Multi-Package Discount Plan provides eligible BellSouth Business Choice service customers reduced monthly package rates based upon the number of BellSouth Business Choice service Packages subscribed to. B. Eligibility for the discounts is based upon the following parameters:
1. A minimum purchase of two BellSouth Business Choice Packages is required.
 2. The BellSouth Business Choice Packages must be provisioned to a single customer at a single location.
 3. Only the lines at the customer location that are in a hunting arrangement are eligible. The number of Discount Eligible Packages equals the number of lines in hunt.
- C. Discounts range from \$4.00 to \$64.00 depending upon the number of Discount Eligible Packages.
1. For BellSouth Business Choice Package customers:

	Discount Eligible Packages	Total Discount	USOC
(a)	1 package	-	NA
(b)	2 packages	\$4.00	MDPO2
(c)	3 packages	9.00	MDPO3
(d)	4 packages	16.00	MDPO4
(e)	5 packages	25.00	MDPO5
(f)	6 packages	36.00	MDPO6
(g)	7 packages	49.00	MDPO7
(h)	8 or more packages	64.00	MDPO8

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.45 Complete Choice For Business Package

A103.45.1 General

(Obsolete 1-31-14 – Not available for new installations, moves to new locations, or for new Term Plan subscriptions. Existing customers at existing locations may make changes to add or remove services.)

(Option 1 and Option 2, which includes BellSouth Business Plus service Option 1 or 2, obsoleted 9-1-11, Type 3 – Not available for new installations, additions or on transfers of service to new location.)

- A. Complete Choice for Business packages are offered where facilities and equipment are available.
- B. Complete Choice for Business packages are offered to business subscribers and consist of four components - a line, calling features, listings and rotary service.
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. All of the **terms, conditions** and limitations specified for business flat rate service in Section A3 or for BellSouth Business Plus service in A103.43 apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in A103.43.2.A applies for such lines when provided as part of a Complete Choice for Business package. (T)
- D. The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages provide the subscriber an unlimited number of compatible calling features from the following list. All of the **terms, conditions** and limitations specified in Section A13 apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages. (T)

Calling Features

Call Forward Busy Line	USOC
Call Forward Don't Answer	GCE
Call Forward Don't Answer Ring Control	GCI
Call Forward Variable	GCJRC
Call Waiting	ESM
Speed Calling 30	ESX
Three Way Calling	ESF
Message Waiting Indicator - Audible	ESC
Message Waiting Indicator - Visual	MWW
Call Return	MWWAV
Call Block	NSS
Call Tracing	NSY
Repeat Dialing	NST
Call Selector	NSQ
Preferred Call Forwarding	NSK
RingMaster I	NCE
RingMaster II	DRS
Remote Access Call Forwarding	DRSIX
Three Way Calling with Transfer	GCZ
Caller ID Number Delivery	ESCWT
Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR)	NSD
Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer	NIACR
Enhanced Caller ID with ACR	NCACR
Caller ID Name and Number Delivery with ACR	NXECR
Caller ID Name and Number Delivery – Multiline Hunt Group	NXMCR
Surrogate Client Number	NXMMN
Star 98 Access	SMV
	S98AF

- E. A foreign listing and an additional listing are each available as part of these packages. All of the **terms, conditions** and limitations specified in Section A6. apply to the respective listings provided as part of this service. (T)
- F. Rotary service is also available as part of Complete Choice for Business packages containing three or more lines. The maximum allowed number of lines in rotary is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in rotary is allowed). All of the **terms, conditions** and limitations specified in A3.6 apply for rotary service provided as part of this service. (T)

A103.OBSOLETE SERVICE OFFERINGS -BASIC LOCAL EXCHANGE SERVICE

A103.45 Complete Choice For Business Package (Cont'd)

A103.45.2 Rates and Charges

A. Package Service

	Monthly Rate	USOC	
1. Flat Rate Option which includes a flat rate business line			
(a) Each 1-line package	\$ 158.00	COM P1	(1)
(b) Each 2-line package	297.00	COM P2	(1)
(c) Each 3-line package ¹	412.00	COM P3	(1)
(d) Each 3-line package	452.00	COM PH	(1)
(e) Each 4-line package	566.00	COM PF	(1)
(f) Each 5-line package	696.00	COM F5	(1)
(g) Each 6-line package	776.00	COM F6	(1)
(h) Each 7-line package	880.00	COM F7	(1)
(i) Each 8-line package	990.00	COM F8	(1)
(j) Each 9-line package	1,096.00	COM F9	(1)
2. Option 1 which includes BellSouth Business Plus service Option 1			
(a) Each 1-line package	222.00	COM 11	(1)
(b) Each 2-line package	417.00	COM 12	(1)
(c) Each 3-line package	624.00	COM 1H	(1)
(d) Each 4-line package	804.00	COM 14	(1)
(e) Each 5-line package	981.00	COM 15	(1)
(f) Each 6-line package	1,161.00	COM 16	(1)
(g) Each 7-line package	1,343.00	COM 17	(1)
(h) Each 8-line package	1,522.00	COM 18	(1)
(i) Each 9-line package	1,703.00	COM 19	(1)
3. Option 2 which includes BellSouth Business Plus service Option 2			(1)
(a) Each 1-line package	144.00	COM 21	(1)
(b) Each 2-line package	267.00	COM 22	(1)
(c) Each 3-line package ¹	359.00	COM 23	(1)
(d) Each 3-line package	392.00	COM 2H	(1)
(e) Each 4-line package	488.00	COM 24	(1)
(f) Each 5-line package	575.00	COM 25	(1)
(g) Each 6-line package	665.00	COM 26	(1)
(h) Each 7-line package	756.00	COM 27	(1)
(i) Each 8-line package	845.00	COM 28	(1)
(j) Each 9-line package	938.00	COM 29	(1)
B. Service charges specified in Section A4 are applicable for the installation of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package.			
C. Service charges do not apply for transactions which only involve additions, deletions or changes to the services or features provided as part of a Complete Choice for Business package.			

Note 1: Obsolete 11-18-99, Type B - Not available for new installations, additions or on transfers of service to new locations.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.45 Complete Choice For Business Package (Cont'd)

A103.45.3 Term Plan

- A.** The Complete Choice For Business package Term Plan is available for any business customer who subscribes to a Complete Choice For Business package.
- B.** Complete Choice For Business package Term Plans offer discounts off rates shown in A103.45.2. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay the full rates for the individual package components.
- C.** The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options beginning approximately one hundred and eighty (180) days prior to the expiration of each 12-month term depending upon the subscriber's billing cycle. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the discounts established in the first 12-month term for both successive 12-month terms.
- D.** A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For Complete Choice for Business package Term Plan elections, the amount to be assessed will be equal to \$20.00 multiplied by the number of months remaining on the term.

Termination liability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during the term period, (1) the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the Complete Choice for Business Package term plan; or (2) the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Primary Rate) and commits to a term equal to or greater than the time remaining on the Complete Choice for Business package term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (3) the customer chooses to terminate their agreement and to negotiate a new Complete Choice for Business package agreement with a term period greater than the time remaining on the existing Complete Choice for Business agreement. The new service agreement will be based on the discounts in effect at the time of establishing the new agreement.

If during the Term, an AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under a Complete Choice for Business Package Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

1. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months;
2. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service;
3. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service;
4. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and
5. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site.

It is at the Company's sole discretion whether a product change satisfies these requirements.

- E.** The Complete Choice For Business package Term Plan discounts are as follows:

	Term	Discount
For Term Plan elections dated on or after September 1, 2011	12 months	25%
For Term Plan elections dated on or after September 1, 2011	24 months	25%
For Term Plan elections dated from July 1, 2003 through August 31, 2011	12 months	8%
For Term Plan elections dated from July 1, 2003 through August 31, 2011	24 months	15%
For Term Plan elections dated on or after July 1, 2003	36 months	25%

(M)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**A103.45 Complete Choice For Business Package (Cont'd)****A103.45.3 Term Plan (Cont'd)**

- F. Subscribers who participate in a new Term Plan, and subscribe to new service during the term, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This will include the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable.
- G. Unless the Subscriber notifies *the Company* of its intent not to renew for another like term under the Program prior to expiration, then upon expiration of the initial term, the Subscriber term election agreement shall automatically renew for another term as initially selected¹. *The Company* will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration, depending upon the Subscriber's billing cycle. (T)

Note 1: This clause is no longer applicable for customers initially subscribing on or after September 1, 2011.