

**NUMERICAL SUBJECT INDEX**

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|------------------------------------------------|------|---------|-------|-----|
| 211 Service                                    | 8    | 6       | 1     |     |
| 311 Service (see <i>Baseline 311 Service</i> ) |      |         |       |     |
| 511 Service                                    | 8    | 10      | 1     |     |
| 800 Calling Option                             | 10   | 2       | 1     |     |
| 811 Service                                    | 8    | 11      | 1     | (D) |
| 900 Special Access Code Blocking Service       | 8    | 2       | 5     |     |
| 976 Prefix Blocking Service                    | 8    | 2       | 6     |     |

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|                                                          |    |   |     |
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| Abbreviations                                            | 2  | 1 | 18  |
| Access Area Designations                                 | 4  | 2 | 6   |
| Advanced Custom Calling Services                         | 7  | 2 | 1   |
| Automatic Callback                                       | 7  | 2 | 1   |
| Repeat Dialing                                           | 7  | 2 | 2   |
| Call Screening                                           | 7  | 2 | 2   |
| Caller ID                                                | 7  | 2 | 2   |
| Alphabetical Listing                                     | 12 | 1 | 1   |
| Ameritech Business Solutions Centrex                     | 20 | 5 | 156 |
| Ameritech Call Detail Reporting Service                  | 16 | 2 | 3   |
| Ameritech Central Office Information Manager Service     | 20 | 5 | 144 |
| Ameritech Complete A & B – Save, Winback and Retention   | 20 | 4 | 15  |
| Ameritech Integrated Digital Network                     | 20 | 5 | 125 |
| Answer Supervision                                       | 7  | 5 | 13  |
| Anytime Rate Calling Plan – Usage                        | 20 | 4 | 12  |
| Anytime Rate Calling Plan – Toll                         | 20 | 9 | 1   |
| Area Wide Networking Services                            | 6  | 5 | 1   |
| AT&T Business Calling Complete Value Plan                | 4  | 5 | 8   |
| AT&T Business Local Calling                              | 4  | 5 | 34  |
| AT&T Business Local Calling – AFL Backup Bundle Offer II | 4  | 5 | 43  |
| AT&T Business Local Calling Assurance                    | 4  | 5 | 30  |
| AT&T Business Local Calling Essentials                   | 4  | 5 | 26  |
| AT&T Business Local Calling Essentials – Block Of Time   | 20 | 4 | 18  |
| Automatic Call Distribution (ACD) Service                | 6  | 3 | 1   |

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| <b>B</b>                                                                         |                    |                       |                     |
| Base Rate Service                                                                | 15                 | 3                     | 1                   |
| Baseline 311 Service                                                             | 6                  | 9                     | 1                   |
| BASICS <sup>SM</sup> Choice                                                      | 20                 | 7                     | 36                  |
| BASICS <sup>®</sup> Package for Business, The (Grandfathered)                    | 20                 | 7                     | 21                  |
| Bell & Lights Civil Defense Warning Systems                                      | 8                  | 5                     | 3                   |
| Billing Credits                                                                  | 2                  | 2                     | 38                  |
| Bridged Telemetry and Alarm Service (Grandfathered)                              | 20                 | 15                    | 69                  |
| Business Access Line Winback Plan                                                | 4                  | 5                     | 11                  |
| Business Access Line Term Volume Discount                                        | 20                 | 4                     | 30                  |
| Business Category Search                                                         | 11                 | 2                     | 5                   |
| Business Local CallPaks                                                          | 20                 | 4                     | 7                   |
| Business Solutions Centrex<br>(see <i>Ameritech Business Solutions Centrex</i> ) |                    |                       |                     |
| Business Usage Services in Market Service Areas                                  | 4                  | 2                     | 16                  |
| Busy Line Interruption/Verification <sup>/1/</sup>                               | --                 | --                    | --                  |
| <b>C</b>                                                                         |                    |                       |                     |
| Call Center Management for Commonwealth Edison                                   | 8                  | 4                     | 1                   |
| Call Restriction Services                                                        | 8                  | 2                     | --                  |
| Call Trace                                                                       | 7                  | 2                     | 8                   |
| Central Office Multiplexing and Cross Connect Services                           | 15                 | 3                     | 96                  |
| Central Office Optional Features                                                 | 7                  | --                    |                     |
| Central Office Services                                                          | 6                  | --                    |                     |
| Central Office to Premises Facilities<br>(Service Transport Facilities)          | 5                  | 2                     | 1                   |
| Centralized Station Message Detail Recording System                              | 16                 | 2                     | 9                   |
| Centrex Add-A-Line Waiver                                                        | 5                  | 1                     | 105                 |
| Centrex Message Signal Interface-Expanded (CSMI-E)                               | 5                  | 2                     | 36                  |
| Centrex Nonrecurring Charge Waiver                                               | 5                  | 1                     | 105                 |
| Centrex Service                                                                  | 5                  | 1                     | 1                   |
| Centrex Service (Grandfathered)                                                  | 20                 | 5                     | 21                  |
| Centrex Switching Service                                                        | 20                 | 5                     | 4                   |
| Centrex Thank You For Renewing                                                   | 5                  | 1                     | 104                 |

(D)

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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| <b>C (cont'd)</b>                                 |                    |                       |                     |
| Channel Services                                  | 15                 | 2                     |                     |
| Derived Local Channel Service                     | 15                 | 2                     | 74                  |
| General                                           | 15                 | 2                     | 1                   |
| Mileage Measurement                               | 15                 | 2                     | 3                   |
| Miscellaneous Channel Services                    | 20                 | 15                    | 35                  |
| Series 1000 Channel Services                      | 15                 | 2                     | 20                  |
| Series 1000 Channel Services (Grandfathered)      | 20                 | 15                    | 79                  |
| Series 2000 Channel Services                      | 15                 | 2                     | 27                  |
| Series 3000 Channel Services                      | 15                 | 2                     | 55                  |
|                                                   |                    |                       | (D)                 |
| Series 7000 Channel Services (Grandfathered)      | 20                 | 15                    | 23                  |
| Series 10000 Channel Services (Grandfathered)     | 20                 | 15                    | 31                  |
| Service Installation Interval Guarantee           | 15                 | 2                     | 19                  |
| Service Transport Facilities                      | 15                 | 2                     | 3                   |
| Charter Number Service                            | 8                  | 8                     | 10                  |
| Complementary Central Office Services             | 7                  | 3                     | 3                   |
| Complete Choice® Enhanced                         | 7                  | 5                     | 14                  |
| Complete Temporary Suspension of Service          | 2                  | 4                     | 3                   |
| CompleteLink 2.0                                  | 4                  | 5                     | 12                  |
| CompleteLink 2.0 Contract Renewal Loyalty Offer   | 20                 | 4                     | 22                  |
| Concurrence in Regulations & Charges of Illinois  |                    |                       |                     |
| Telecommunications Access Corporation (ITAC)      | 8                  | 9                     | 1                   |
| Connections                                       | 2                  | 9                     |                     |
| Connection of Terminal Equipment & Communications |                    |                       |                     |
| Systems                                           | 2                  | 9                     | 1                   |
| Consolidated Summary Billing Service              | 20                 | 16                    | 3                   |
| Control and Billing Service                       | 16                 | 2                     | 7                   |
| Construction Charges                              | 2                  | 5                     | 1                   |
| Contract Charging Plan                            | 2                  | 3                     | 11                  |
| Convenience Fee                                   | 2                  | 2                     | 24                  |
| Cost Assessment Charge                            | 2                  | 2                     | 37.1                |
| Custom BizSaver® Winback Packages                 | 20                 | 4                     | 14                  |
| Custom Business Services                          | 5                  | 2                     | 39                  |
| Custom Calling Features                           | 7                  |                       |                     |
| Call Waiting                                      | 7                  | 1                     | 1                   |
| Call Forwarding                                   | 7                  | 1                     | 1                   |
| 3-Way Calling                                     | 7                  | 1                     | 1                   |
| Speed Calling                                     | 7                  | 1                     | 1                   |

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| Custom Number Service (CNS)                                  | 12                 | 1                     | 9                   |            |
| Customer Line Measurement Report                             | 8                  | 8                     | 12                  |            |
| Customer Location Alternate Routing                          | 8                  | 4                     | 6                   |            |
| Customer Owned Pay Telephone Service (COPTS)                 | 13                 | 2                     | 1                   |            |
| Call Screening and Blocking                                  | 13                 | 2                     | 7                   |            |
| Outgoing Only                                                | 13                 | 2                     | 8                   |            |
| Restricted Coin Access                                       | 13                 | 2                     | 8                   |            |
| Customer Re-Route Service                                    | 8                  | 4                     | 4                   |            |
| Customized Switched Metro Ethernet (CSME) Service            | 20                 | 6                     | 26                  |            |
| <b>D</b>                                                     |                    |                       |                     |            |
| DecaMAN® Service                                             | 20                 | 15                    | 105                 |            |
| Dedicated Communications Services                            | 15                 | --                    |                     |            |
| Deferred Payment of Initial Nonrecurring Charges             | 2                  | 3                     | 13                  |            |
| Deferred Payment of Nonrecurring Charges                     | 2                  | 3                     | 13                  |            |
| Definitions and Abbreviations                                | 2                  | 1                     | 1                   |            |
| Delta 24 Channel Service                                     | 20                 | 15                    | 57                  |            |
| Derived Local Channel Service (see <i>Channel Services</i> ) |                    |                       |                     |            |
| Detail of Communications Service Usage and Billing           | 16                 | 2                     | 1                   |            |
| Digital Transport Service - Enhanced (DTS-E)                 | 20                 | 6                     | 17                  |            |
| Digital Trunking Service                                     | 20                 | 6                     | 1                   |            |
| Direct Connect Service                                       | 7                  | 5                     | 12                  |            |
| Direct High Capacity Service                                 | 20                 | 15                    | 37                  |            |
| Direct Inward Dialing (DID) Services                         | 6                  | 1                     | 1                   |            |
| Directory Assistance Call Service                            | 11                 | 2                     | 3                   |            |
| Directory Assistance (DA) Service                            | 11                 | 2                     | --                  |            |
| Directory Distribution                                       | 12                 | 3                     | 1                   |            |
| Directory Price List                                         | 12                 | 3                     | 2                   |            |
| Directory Services                                           | 12                 | --                    |                     |            |
| Disaster Relief Plan                                         | 2                  | 2                     | 8                   |            |
| (also see <i>Major Disaster Relief Plan</i> )                |                    |                       |                     |            |
| Disconnection or Refusal of Service                          | 2                  | 2                     | 2                   |            |
| Diverse Routing Services                                     | 8                  | 4                     |                     |            |
| Diverse Routing Arrangements                                 | 8                  | 4                     | 8                   |            |
| DS1 Service                                                  | 15                 | 3                     | 13                  |            |
| DS3 Service                                                  | 15                 | 3                     | 21                  |            |
| DS3 Service Packages                                         | 20                 | 15                    | 80                  |            |

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| <b>E</b>                                      |                    |                       |                     |     |
| Easy Rate                                     | 4                  | 5                     | 32                  |     |
| Economy Local Solution <sup>SM</sup> Package  | 20                 | 7                     | 11                  | (C) |
| Economy Solution <sup>SM</sup> Package        | 20                 | 7                     | 13                  |     |
| Economy Solution Plus <sup>SM</sup> Package   | 20                 | 7                     | 15                  |     |
| Electronic Billing Service                    | 16                 | 1                     | 1                   |     |
| Emergency Reporting Services                  | 20                 | 8                     | 23                  |     |
| Enhanced Ameritech Valuelink Plus             | 20                 | 9                     | 3                   |     |
| Enhanced Flat Rate Package                    | 20                 | 7                     | 37                  |     |
| Establishing Credit                           | 2                  | 2                     | 13                  |     |
| Exchange Lines and Usage                      | 4                  | 2                     | 1                   |     |
| Expedited Order Charge                        | 15                 | 1                     | 30                  |     |
| <b>F</b>                                      |                    |                       |                     |     |
| FeatureLink Service                           | 7                  | 5                     | 3                   |     |
| Feature Select                                | 20                 | 7                     | 40                  |     |
| Floating Battery Central Office Rearrangement | 8                  | 8                     | 12                  |     |
| Foreign Central Office Service                | 4                  | 3                     | 7                   |     |
| Foreign District Service                      | 4                  | 3                     | 1                   |     |
| Foreign Exchange Service                      | 4                  | 3                     | 4                   |     |
| Fund Raising Service (Phone-A-Thon)           | 8                  | 8                     | 11                  |     |
| <b>G</b>                                      |                    |                       |                     |     |
| General Regulations (see <i>Regulations</i> ) |                    |                       |                     |     |
| GigaMAN® Service                              | 20                 | 15                    | 85                  |     |
| Grandfathered Services                        | 20                 | --                    |                     |     |

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| <b>H</b>                                                                                                                |                    |                       |                     |     |
| Hotel Service                                                                                                           | 20                 | 8                     | 17                  |     |
| Hot Line                                                                                                                | 20                 | 7                     | 35                  |     |
| <b>I</b>                                                                                                                |                    |                       |                     |     |
| Illinois Complete Choice Basic                                                                                          | 20                 | 7                     | 1                   | (N) |
| Illinois Universal Service Fee                                                                                          | 4                  | 4                     | 5                   |     |
| Independent Payphone Provider Services                                                                                  | 13                 | 2                     | --                  |     |
| Information Call Completion                                                                                             | 11                 | 2                     | 4                   |     |
| Interception of Services                                                                                                | 11                 | 4                     | 2                   |     |
| Intercom Calling Service                                                                                                | 20                 | 6                     | 16                  |     |
| Interdistrict Band Designations                                                                                         | 4                  | 7                     | 2                   |     |
| Interruption of Service                                                                                                 | 2                  | 2                     | 26                  |     |
| ISDN BRI Single B Channel Packet Service                                                                                | 17                 | 3                     | 1                   |     |
| ISDN Direct Service                                                                                                     | 17                 | 1                     | 1                   |     |
| ISDN Direct Service                                                                                                     | 20                 | 17                    | 1                   |     |
| ISDN Prime Service                                                                                                      | 17                 | 2                     | 1                   |     |
| ISDN Residential Service                                                                                                | 20                 | 17                    | 22                  |     |
| ITAC (see <i>Concurrence in Regulations &amp; Charges</i><br>of <i>Illinois Telecommunications Access Corporation</i> ) |                    |                       |                     |     |
| <b>L</b>                                                                                                                |                    |                       |                     |     |
| Late Payment Charge (see <i>Regulations</i> )                                                                           |                    |                       |                     |     |
| Liability of the Company (see <i>Regulations</i> )                                                                      |                    |                       |                     |     |
| Lifeline Telephone Assistance Program                                                                                   | 4                  | 4                     | 4                   |     |
| Listings                                                                                                                | 12                 | 1                     | 1                   |     |
| Lobby Interphone Service                                                                                                | 20                 | 8                     | 16                  |     |
| Local Area Service                                                                                                      | 4                  | 2                     | 34                  |     |
| Local Usage Saver Plan                                                                                                  | 4                  | 2                     | 27                  |     |
| Local Usage Saver Win Plan                                                                                              | 4                  | 2                     | 28                  |     |
| Long Distance Telecommunications Service                                                                                | 9                  | 1                     | 1                   |     |
| Mileage Measurements                                                                                                    | 9                  | 2                     | 1                   |     |
| Market Service Areas                                                                                                    | 9                  | 4                     | 1                   |     |
| Two-Point Service                                                                                                       | 9                  | 1                     | 1                   |     |

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| <b>J</b>                                                      |                    |                       |                     |
| Joint User Service                                            | 4                  | 5                     | 10                  |
| <b>M</b>                                                      |                    |                       |                     |
| Major Disaster Relief Plan                                    | 2                  | 2                     | 8                   |
| Market Service Areas (MSA) Districts                          | 4                  | 2                     | 16                  |
| MSA 1                                                         | 4                  | 2                     | 16                  |
| MSA 2, 3, 6, 7, 9 and 15                                      | 4                  | 2                     | 16                  |
| MSA 4, 5, 10, 12, 13 and 16                                   | 4                  | 2                     | 32                  |
| Message Rate Service                                          | 4                  | 2                     | 36                  |
| Message Telecommunications Services and Rate Schedules        | 9                  | 1                     | 1                   |
| Message Toll Services                                         | 9                  | --                    |                     |
| Mileage Measurement (see <i>Channel Services</i> )            |                    |                       |                     |
| Mileage Measurements (Message Toll Services)                  | 9                  | 2                     | 1                   |
| Minimum Contract Period                                       | 2                  | 2                     | 12                  |
| Miscellaneous Channel Services (see <i>Channel Services</i> ) |                    |                       |                     |
| Miscellaneous Services                                        | 8                  | --                    |                     |
| Multi-Office Prefix Service                                   | 4                  | 5                     | 4                   |
| Multi-service Optical Network Ring Service                    | 20                 | 15                    | 1                   |
| Multi Ring Service                                            | 7                  | 3                     | 1                   |

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| <b>N</b>                                      |                    |                       |                     |     |
| National Directory Assistance Call Service    | 11                 | 2                     | 2                   |     |
| National ISDN Direct                          | 20                 | 17                    | 12                  |     |
| Name and Number Delivery                      | 20                 | 8                     | 37                  |     |
| Network Access                                | 4                  | 2                     | 4                   |     |
| Network Reconfiguration Service (NRS)         | 20                 | 15                    | 127                 |     |
| Night/Sunday/Holiday Arrangement Service      | 8                  | 8                     | 11                  |     |
| Nondedicated 800/312 NPA Service              | 20                 | 10                    | 1                   | (C) |
| Nonsufficient Funds Check Charge              | 2                  | 2                     | 24                  |     |
| Number Retention Service                      | 7                  | 5                     | 1                   |     |
| <b>O</b>                                      |                    |                       |                     |     |
| OC-n Point-to-Point Service                   | 15                 | 3                     | 28                  |     |
| OC-n Dedicated Ring Service                   | 15                 | 3                     | 49                  |     |
| One-Time Credit                               | 2                  | 2                     | 38                  |     |
| Operator Assisted Call Surcharge              | 11                 | 1                     | 20                  |     |
| Operator Assisted Local Area and Intra Market |                    |                       |                     |     |
| Service Area Long Distance Calls              | 11                 | 1                     | 1                   |     |
| Residence Operator Assisted Calls             | 11                 | 1                     | 2                   |     |
| Business Operator Assisted Calls              | 11                 | 1                     | 9                   |     |
| Ameritech Payphone Operator Assisted Calls    | 11                 | 1                     | 13                  |     |
| Operator Selective Call Screening Service     | 11                 | 4                     | 6                   |     |
| Operator Service Charges                      | 11                 | 1                     | 1                   |     |
| Operator Services <sup>/1/</sup>              | 11                 | --                    | --                  |     |
| OPT-E-MAN® Service                            | 6                  | 9                     | 6                   |     |
| Optional Payment Plans                        | 2                  | 3                     |                     |     |
| Other Centrex Services                        | 5                  | 2                     | --                  |     |
| Other Exchange Access Services                | 4                  | 5                     | --                  |     |
| Other Miscellaneous Services                  | 8                  | 8                     | --                  |     |
| Other Operator Services                       | 11                 | 4                     | --                  |     |

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.



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| <b>P</b>                                                                     |                    |                       |                     |     |
| Payphone Directory Assistance                                                | 11                 | 2                     | 1                   |     |
| P.B.X. Trunk Group Busy Arrangement                                          | 8                  | 8                     | 11                  |     |
| P.B.X. Trunk Optional Features                                               | 8                  | 2                     | 7                   |     |
| Pole Attachment & Conduit Occupancy Arrangements                             | 2                  | 6                     | 1                   |     |
| Prepayment of Monthly Charges                                                | 2                  | 2                     | 25                  |     |
| Presubscription Charge                                                       | 3                  | 1                     | 9                   |     |
| Private Listing Service                                                      | 12                 | 1                     | 6                   |     |
| Program to Foster Elimination of the Digital Divide                          | 4                  | 4                     | 6                   |     |
| Promotional Service Offerings                                                | 2                  | 8                     | 1                   |     |
| Public Telephone Services                                                    | 13                 | --                    |                     |     |
| Public Transport Services (see <i>CATV Order Entry Service</i> )             |                    |                       |                     |     |
| <b>R</b>                                                                     |                    |                       |                     |     |
| Rate Centers                                                                 | 9                  | 4                     | 1                   |     |
| Remote Call Forwarding                                                       | 7                  | 4                     | 1                   |     |
| Residence Local Call Plans                                                   | 20                 | 4                     | 1                   | (C) |
| Residence Saver Pack Unlimited                                               | 4                  | 2                     | 3                   |     |
| Regulations (Dedicated Communications Services)                              | 15                 | 1                     | 1                   |     |
| Regulations                                                                  | 2                  | 2                     | --                  |     |
| Application of Private Line Rates and Regulations                            | 2                  | 2                     | 39                  |     |
| Application of Rates and Charges                                             | 2                  | 2                     | 7                   |     |
| Application of Revised Charges                                               | 2                  | 2                     | 23                  |     |
| Applications for Service                                                     | 2                  | 2                     | 12                  |     |
| Billing Credits                                                              | 2                  | 2                     | 38                  |     |
| Cancellation of Application for Service Prior to<br>Establishment of Service | 2                  | 2                     | 12                  |     |
| Cash Deposits                                                                | 2                  | 2                     | 19                  |     |
| Convenience Fee                                                              | 2                  | 2                     | 24                  |     |
| Customer Billing                                                             | 2                  | 2                     | 21                  |     |
| Customer Premises Equipment Company Provided)                                | 2                  | 2                     | 7                   |     |
| Customer Premises Wire (CPW) Connection<br>and Maintenance                   | 2                  | 2                     | 31                  |     |
| Damage, Loss or Destruction of Company Facilities                            | 2                  | 2                     | 5                   |     |
| Disaster Relief Plan                                                         | 2                  | 2                     | 8                   |     |
| Disconnection or Refusal of Service                                          | 2                  | 2                     | 2                   |     |

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| Regulations (cont'd)                                                                                                         | 2                  | 2                     | --                  |            |
| Establishing Credit                                                                                                          | 2                  | 2                     | 13                  |            |
| Failure to Pay Charges for Service                                                                                           | 2                  | 2                     | 22                  |            |
| General                                                                                                                      | 2                  | 2                     | 1                   |            |
| Identification of Parties to Communications                                                                                  | 2                  | 2                     | 6                   |            |
| Illinois Public Utilities Tax                                                                                                | 2                  | 2                     | 37                  |            |
| Infrastructure Maintenance Credit                                                                                            | 2                  | 2                     | 38                  |            |
| Installation, Rearrangement, Repair, Maintenance,<br>Disconnection and Removal of Facilities                                 | 2                  | 2                     | 5                   |            |
| Interest to be Paid on Deposits                                                                                              | 2                  | 2                     | 20                  |            |
| Interruptions to Service                                                                                                     | 2                  | 2                     | 26                  |            |
| Late Payment Charge                                                                                                          | 2                  | 2                     | 21                  |            |
| Liability of the Company                                                                                                     | 2                  | 2                     | 3                   |            |
| Limiting of Communications                                                                                                   | 2                  | 2                     | 6                   |            |
| Location of Service                                                                                                          | 2                  | 2                     | 32                  |            |
| Major Disaster Relief Plan                                                                                                   | 2                  | 2                     | 8                   |            |
| Minimum Contract Periods                                                                                                     | 2                  | 2                     | 12                  |            |
| Municipal Franchise Payments                                                                                                 | 2                  | 2                     | 37                  |            |
| Obligation to Furnish Service                                                                                                | 2                  | 2                     | 1                   |            |
| One-Time Credit                                                                                                              | 2                  | 2                     | 38                  |            |
| Ownership and Access to Facilities                                                                                           | 2                  | 2                     | 5                   |            |
| Payment of Charges for Service                                                                                               | 2                  | 2                     | 24                  |            |
| Power Supply                                                                                                                 | 2                  | 2                     | 5                   |            |
| Prepayment of Monthly Charges                                                                                                | 2                  | 2                     | 25                  |            |
| Refund or Application of Deposits                                                                                            | 2                  | 2                     | 20                  |            |
| Refusal of Service                                                                                                           | 2                  | 2                     | 2                   |            |
| Resale of Service                                                                                                            | 2                  | 2                     | 10                  |            |
| Restoral of Service                                                                                                          | 2                  | 2                     | 22                  |            |
| Service Interruptions                                                                                                        | 2                  | 2                     | 26                  |            |
| Solicitation by Use of Recorded Message                                                                                      | 2                  | 2                     | 11                  |            |
| Special Conditions or Requirements                                                                                           | 2                  | 2                     | 5                   |            |
| Stations – General                                                                                                           | 2                  | 2                     | 6                   |            |
| Supplemental Schedules of Additional Charges                                                                                 | 2                  | 2                     | 37                  |            |
| Telephone Numbers                                                                                                            | 2                  | 2                     | 6                   |            |
| Termination of Service                                                                                                       | 2                  | 2                     | 7                   |            |
| Undertaking of the Company                                                                                                   | 2                  | 2                     | 1                   |            |
| Unlawful Use of Service                                                                                                      | 2                  | 2                     | 9                   |            |
| Use of Customer-Provided Facilities                                                                                          | 2                  | 2                     | 5                   |            |
| Use of Profane Language, Impersonation of Another,<br>Nuisance Calls and Interference with the Service<br>of Other Customers | 2                  | 2                     | 9                   |            |
| Use of Service                                                                                                               | 2                  | 2                     | 9                   |            |

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|--------------------------------------------------------------|--------------------|-----------------------|---------------------|-----|
| <b>S</b>                                                     |                    |                       |                     |     |
| Saver Pack 200                                               | 20                 | 4                     | 10                  |     |
| Saver Packs and Solution Packages – Special Usage Rate       | 20                 | 9                     | 2                   |     |
| Select Feature Package <sup>SM</sup>                         | 20                 | 7                     | 32                  |     |
| Semi-Private Listing Service                                 | 12                 | 1                     | 8                   |     |
| Service Charges                                              | 3                  | 1                     | 1                   |     |
| Service Ordering Charge                                      | 3                  | 1                     | 4                   |     |
| Line Connection (Central Office) Charge                      | 3                  | 1                     | 7                   |     |
| Premise Work Charges (Time & Material Charge Plan)           | 3                  | 1                     | 10                  |     |
| Service Provider Number Portability                          | 7                  | 5                     | 21                  |     |
| Service Transport Facilities                                 | 4                  | 2                     | 14                  |     |
| Service Transport Facilities (Centrex)                       | 5                  | 2                     | 1                   |     |
| SimpleLink Enhanced <sup>SM</sup>                            | 20                 | 4                     | 24                  | (C) |
| Special Billing Arrangements                                 | 16                 | --                    |                     |     |
| Special Needs Services                                       | 8                  | 9                     | 1                   |     |
| Special Needs Services                                       | 20                 | 8                     | 35                  | (C) |
| Special Service Arrangements                                 | 2                  | 7                     | 1                   |     |
| Speed Calling                                                | 7                  | 1                     | 1                   |     |
| Star Code Access to Voice Mail                               | 7                  | 3                     | 6                   |     |
| Station Message Detail Recording – CO                        | 20                 | 16                    | 1                   | (C) |
| Switch To Computer Applications Interface (SCAI)             | 6                  | 3                     | 11                  |     |
| <b>T</b>                                                     |                    |                       |                     |     |
| Telephone Answering Service (TAS)                            | 6                  | 8                     | 1                   |     |
| Telephone Assistance Programs                                | 4                  | 4                     | 3                   |     |
| Telecommunications Service Priority (TSP)                    | 8                  | 5                     | 1                   |     |
| Temporary Suspension of Service                              | 2                  | 4                     | 1                   |     |
| Term Payment Plans                                           | 2                  | 3                     | 1                   |     |
| Term Payment Plans (Dedicated Communications Services)       | 15                 | 1                     | 19                  |     |
| Toll Restriction Service                                     | 8                  | 2                     | 4                   |     |
| Touch-Tone                                                   | 7                  | 5                     | 12                  |     |
| Transfer Arrangements to Provide Attendant Transfer of Calls | 8                  | 8                     | 12                  |     |
| Trunk Equivalency                                            | 4                  | 2                     | 15                  |     |
| Two-Point Service                                            | 9                  | 1                     | 1                   |     |

**ALPHABETICAL SUBJECT INDEX (cont'd)**

| <b><u>TOPIC</u></b>                                         | <b><u>PART</u></b> | <b><u>SECTION</u></b> | <b><u>SHEET</u></b> |
|-------------------------------------------------------------|--------------------|-----------------------|---------------------|
| <b>U</b>                                                    |                    |                       |                     |
| Universal Service Discount Plan for Schools/Libraries       | 4                  | 4                     | 1                   |
| Universal Service Fee (USF)                                 | 4                  | 4                     | 5                   |
| Universal Service Support Plan for Health Care Providers    | 4                  | 4                     | 2                   |
| Unlawful Purposes Use of Services (see <i>Regulations</i> ) |                    |                       |                     |
| Usage Rate                                                  | 4                  | 2                     | 19                  |
| Usage Service MSAs                                          | 4                  | 2                     | 16                  |
| Usage Services in MSA, Interdistrict Band Designations      | 4                  | 7                     | 1                   |
| Use of Service                                              | 2                  | 2                     | 9                   |
| <b>V</b>                                                    |                    |                       |                     |
| V&H Coordinates                                             | 9                  | 2                     | 3                   |
| ValueLink Option F - Win Rate Plan                          | 4                  | 2                     | 34                  |
| Voice Mail Features Package                                 | 7                  | 3                     | 7                   |
| <b>W</b>                                                    |                    |                       |                     |
| Wide Area Telecommunications Service (WATS)                 | 10                 | --                    | (D)                 |
|                                                             |                    |                       | (D)                 |
|                                                             |                    |                       | (D)                 |