

**REMOTE CALL FORWARDING****A. General**

1. Remote Call Forwarding (RCF) is a local exchange telecommunications service feature whereby all calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call.
2. RCF service is offered subject to availability of suitable facilities.
3. RCF service cannot terminate on or be forwarded to:
  - Coin Service
  - Access Services unless otherwise specified in the Access Service Tariff
  - 700 numbers
  - International telephone numbers
  - Numbers associated with N11 services such as 911, 411, 511, 211
  - Other RCF telephone numbers
4. The Company will not provide identification of the originating telephone number to the RCF customer.
5. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, the normal grade end-to-end transmission is not guaranteed on such calls.
6. RCF service is not represented as suitable for satisfactory transmission of data.
7. Call Forwarding should not be offered as a feature at the number to which the call is forwarded.
8. One listing in the Company's Listing Information System is provided without charge. (T)
9. The customer subscribing to RCF service must be located beyond the Local Area Service flat rate calling area in those exchanges where Message Rate Service or Business Usage Service is not offered.
10. Where a customer or an associated group of customers order multiple Remote Call Forwarding numbers for the same type of business in the same local Listing Information System area, Company reserves the right to limit and remove listings for Remote Call Forwarding service, where the number of listings: (1) are excessive; (2) detract from the utility or appearance of Company's Listing Information System; (3) diminish or lessen other customers' listings; or (4) are designed to gain a numeric and competitive advantage over other business entities in the same line of business. (T)
11. Each RCF feature allows for forwarding one call at a given time. An additional feature is necessary for each additional call to be forwarded simultaneously.
12. RCF service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF features and facilities at the terminating location to adequately handle calls without interfering with or impairing any services offered by the Company.

**REMOTE CALL FORWARDING (cont'd)****B. Rates and Charges**

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>
Remote Call Forwarding, per initial feature /RCF/	/1/	\$50.72(I)
Remote Call Forwarding, per additional feature necessary for each additional call to be forwarded simultaneously /RCA/	/1/	50.72(I)

1. For the portion of the call between the calling party and the telephone number arranged for RCF:

The calling party is responsible for payment of the applicable charges for sent-paid calls to the RCF number. For collect calls, the customer for RCF service is responsible for the payment of charges if a party at the number to which calls are forwarded accepts the call.

2. For the portion of the call between the telephone number arranged for RCF and the number to which the call is forwarded:

The RCF customer is responsible for the payment of applicable intrastate or interstate customer dialed station-to-station toll message charges, one-unit or multi-unit message charges, or business usage charges for each call. The charges apply to all calls that are answered at the point to which the calls are being forwarded, including person-to-person and collect calls even though they may not be accepted at the answering location.

When the RCF number is located in MSA 1, 2, 3, 6, 7, 9 or 15, and the number to which the call is being forwarded is also in the MSA, Business Usage Charges apply as shown in Part 4, Section 2. When the RCF number is located in an exchange where Message Rate Service is offered, and the number to which the call is being forwarded is in the message unit calling area for that exchange, one-unit or multi-unit message charges apply as shown in Part 4, Section 2. Where message unit charges apply, the charge per unit is 4.5¢, bulk billed. Toll message charges apply to all other calls.

/1/ Business Service Ordering and Line Connection Charges as shown in Part 3, Section 1.

**REMOTE CALL FORWARDING (cont'd)****B. Rates and Charges (cont'd)**

3. Business customers who have their exchange access service with another carrier and who now establish their exchange access service with the Company and who subscribe to Remote Call Forwarding will receive a discounted monthly rate of \$5.00 per RCF path for the first 12 months. The discounted monthly rate applies to initial as well as additional RCF paths, excluding 800 service lines. Additionally, these same customers will receive a waiver of Remote Call Forwarding nonrecurring charges. To qualify for this discounted rate and waiver the Remote Call Forwarding CFN (Call Forwarding Number) must terminate to a Company business access line. Subscribers may have a maximum of ten (10) RCF paths (initial/additional) per billing account participating in this discounted service, and each RCF path must be located in the same state where the qualifying local exchange business service is established. Subscribers must order RCF service within 30 days of establishing the qualifying exchange access service from another carrier in order to be eligible for this discounted service. This offer is not available to customers who have local service with an affiliate of the Company.
4. Business customers eligible for the discounted monthly rate of \$5.00 per RCF path described in paragraph B.3. above are also eligible for the RCF Local Block of Time (BOT). The RCF Local BOT is an optional business usage plan that allows eligible RCF customers to receive a 250 minute local usage block of time for a monthly recurring charge of \$5.00 per RCF account during the 12-month period described in paragraph B.3. above. A per-minute charge of \$0.025 will apply for each minute over the 250 minute BOT. Local usage consists of Business Band A or Band B calling, as described in Part 4, Section 2.

The RCF Local BOT applies only to the local usage between the telephone number arranged for RCF and the number to which the RCF call is forwarded.

Eligible RCF customers must select the RCF Local BOT at the time they subscribe to the RCF discounted monthly rate of \$5.00 described in paragraph B.3. above and agree to have all the RCF lines on their account subscribed to the local calling BOT.

If the customer chooses to cancel their RCF Local BOT prior to expiration of customer's 12-month RCF agreement, rates for Band A or B calling will revert to the standard guidebook rates.

**REMOTE CALL FORWARDING<sup>/1/</sup> (cont'd)****B. Rates and Charges (cont'd)****5. Remote Call Forwarding (RCF) Offer<sup>/1/</sup>**

Eligible business customers who commit to a 2-year agreement to Remote Call Forwarding (RCF) service will receive the service for \$4.50 per line per month for the duration of the term. The monthly rate will be discounted for each local path and for each additional path. RCF usage charges as set forth in this Section will also apply. The RCF Local Block Of Time (BOT) is not available with this offer.

Eligible customers are existing business customers who currently have RCF with the Company who call in to disconnect their service, then reconsider and keep the service. To qualify for this offer, the Call Forward Number of the Remote Call Forwarding service must terminate to a Company business access line.

The customer can add lines during the term period, however, this discounted rate is only applicable until the end of the originally contracted term period. At the end of the term period, the rates will revert to the then current month-to-month RCF rates.

Customers must maintain a minimum of one line equipped with RCF service on their account or they are subject to early termination fees (ETF's). If the customer does not maintain this minimum requirement they are subject to pay an ETF of \$2.25 times the number of months remaining on the term.

Customers may choose to terminate their existing service agreement before the end of the term period without paying termination charges provided they subscribe to a new 24-month RCF service term agreement.

This offer cannot be combined with any other RCF promotional offers or with any plans that do not allow RCF service to be on the account.

<sup>/1/</sup> As of September 1, 2009 this option (Remote Call Forwarding Waiver) is no longer available for new agreements.