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**TOLL RESTRICTION SERVICE****A. General**

Toll Restriction is a central office service that restricts access to the network as defined herein. Restricted calls are directed to a central office announcement.

**B. Regulations**

1. Toll Restriction will be offered to Residence customers only.
2. Toll Restriction will be provided, where facilities permit, subject to the following:
  - Toll Restriction will not allow interMSA 1+, 0+, 0-; 10-xxx; 976, 900, or 700 calls to be completed.<sup>/1,2/</sup> In addition, Toll Restriction will not allow Band C Usage or Message Toll calls. (C)
  - Toll billing exception, which prevents collect calls and calls billed to a third party, is a customer option.<sup>/2/</sup> (C)
  - Toll Restriction does not restrict local (Band A or B) calls, calls to intraMSA Directory Assistance, Telephone Repair Service, Emergency Services such as 9-1-1, or calls to 800 or 950 numbers.
  - Toll Restriction will not be offered in areas where 9-1-1 is not available.
3. Toll Restriction does not relieve customers of responsibility for calls charged to their telephone number(s).
4. The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non toll-free number for any purpose.

**C. Rates and Charges**

<u>Description /Billing Code/</u>	<u>Monthly Price</u>
Toll Restriction Per line equipped /RTVX5/	\$5.95

In addition to the charges above, one I.N.C. of \$2.50 is applicable per line for all features added or changed at the same time, except when a Line Connection Charge is otherwise applicable.

- /1/ Lifeline customers who voluntarily elect Toll Restriction Service will have 0- capability. Toll Restriction Service is provided free of charge to all Lifeline customers.
- /2/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)  
(N)

**900 SPECIAL ACCESS CODE BLOCKING SERVICE****A. General**

900 Special Access Code (SAC) Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the SAC 900 must be dialed.

The service is classified as a local exchange telecommunications service.

**B. Regulations**

1. The Company's obligation to furnish network facilities for 900 SAC Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
2. 900 SAC Blocking Service is available only for blocking access to a11 900 SAC telephone numbers from a particular network access line, and not for blocking access to a specific 900 SAC telephone number.
3. Blocking of telephone numbers with the 900 SAC is available to Centrex services and Integrated Information Network (IIN) customers according to the regulations and charges contained in Part 5 and in Part 20, Section 5.

**C. Rates and Charges**

900 SAC Blocking Service for residence and business network access line customers is provided upon request without charge.

Service Ordering Charges do not apply to orders adding this blocking service only.

**976 PREFIX BLOCKING SERVICE****A. General**

976 Prefix Blocking Service provides residence and business customers in Area Codes 312 and 708 with the ability to block access from a particular network access line to telephone numbers within their Area Code for which the prefix 976 must be dialed. Access from Company coin telephones, within MSA 1, to the 976 prefix will be blocked, except for calls made on a 0+ basis.

The service is classified as a local exchange telecommunications service.

**B. Regulations**

1. The Company's obligation to furnish network facilities for 976 Prefix Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
2. 976 Prefix Blocking Service is available only for blocking access to all telephone numbers with a 976 prefix from a particular network access line, and not for blocking access to a specific 976 prefix telephone number.
3. Blocking of telephone numbers with the 976 prefix is available to Centrex services and Integrated Information Network (IIN) customers according to the regulations and charges contained in Part 5 and Part 20, Section 5.

**C. Rates and Charges**

976 Prefix Blocking Service for residence and business network access line customers is provided upon request without charge.

Service Ordering Charges do not apply to orders adding this blocking service only.

**P.B.X. TRUNK OPTIONAL FEATURES**

All terms and conditions set forth in paragraph A.1. of this Section, including but not limited to those applicable to "P.B.X. trunk(s)" and "trunk" shall also be fully applicable to the P.B.X. Ground Start port.

**A. Feature Descriptions****1. Call Diverting**

Call diverting is the restricting of calling on P.B.X. trunks by screening of outgoing calls, preventing preselected types of calls from being completed, then rerouting these calls to a tone or prerecorded message (at the option of the Company). The following rates and charges are in addition to the applicable rates and charges for the P.B.X. trunks and all other guidebook services. All diverting arrangements listed below are provided only where equipment and facilities permit.

**a. Standard Fixed Calling Area Arrangements (Provided by Central Office Equipment)****1. Following are the standard fixed calling areas beyond which calls are diverted for each of the service areas.**

- MSAs 1, 2, 3, 6, 7, 9 and 15
  - a. Business Usage Service Area Bands A, B or C
  - b. Home Numbering Plan Area<sup>/1/</sup>
- MSAs 4, 5, 10, 12, 13 and 16
  - a. Flat rate calling area for Local Area Service
  - b. Local area plus Company locally determined additional nearby exchanges completely within the home numbering plan area
  - c. Local area plus Company locally determined additional contiguous local service areas

**2. Rates and Charges**

	<u>I.N.C.</u>	<u>Per Mo.</u>
a. For each customer central office P.B.X. trunk group arranged identically for call diversion /CQA/	\$668.75	\$66.87
b. For each central office P.B.X. trunk arranged for call diverting /CQP/	16.48	2.23
c. Additional mileage rates required for each central office P.B.X. trunk arranged for call diverting that is furnished from a central office or exchange other than the customer's serving central office or exchange	As specified for Foreign Central Office, Foreign District or Foreign Exchange Service, whichever is appropriate	

/1/ Effective on and after November 11, 1989, the standard Local Numbering Plan Area for Call Diverting Service provided in Area Codes 312 and 708 will include both area codes. At customer request, however, the Local Numbering Plan Area may be limited to the area code (312 or 708) in which the customer is located. Customers requesting a change in the Local Numbering Plan Area are subject to applicable Service Charges as set forth in Part 3, Section 1.