

OPERATOR ASSISTED LOCAL AREA AND INTRA MARKET SERVICE AREA LONG DISTANCE CALLS**Description**

Calls are classified as Operator Assisted when the call is handled in such a manner that operator assistance in completion of the call is necessary.

All Residence, Business and Ameritech Payphone Local Operator Assisted calls are classified as competitive services and are described in this Section.

Intra-Market Service Area long distance Residence, Business and Payphone Operator Assisted calls are (C) classified as competitive services and are described in this Section.

Operator Assisted Call Service includes Usage and Operator Surcharges. ^{/1/}

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A. Local - Operator Assisted Call Usage

Local calling areas are described in Part 4, Section 2.

To be classified as a local call, at the dial rate, a call must be originated and completed without Company operator assistance and billed to the originating telephone. Applicable dial rates are shown in Part 4, Section 2 and Part 13, Section 1, as appropriate.

All other types of calls within the local calling areas are billed as either Residence Operator Assisted calls, Ameritech Payphone Operator Assisted calls or Business Operator Assisted local calls and their respective local usage rates are found later in this Section.^{/1/}

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B. Long Distance Operator Assisted Call Usage

To be classified as an intra-Market Service Area long distance call, at the dial rate, a call must be originated and completed without Company operator assistance and billed to the originating telephone. Applicable dial rates are shown in Part 9, Section 1 and Part 13, Section 3, as appropriate.

All other types of calls beyond the local calling areas and within the same Market Service Area are billed as either Residence Operator Assisted calls, Business Operator Assisted local calls or Ameritech Payphone Operator Assisted calls and their respective local usage rates are found later in this Section.

C. Operator Assisted Surcharge

When a customer requests that a local or intra-Market Service Area long distance call be handled in such a manner that operator assistance in completion of the call is necessary or request other special handling of the call, appropriate Operator Assisted Call Surcharges are applicable as shown later in this Section.^{/1/}

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/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

(N)
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RESIDENCE OPERATOR ASSISTED CALLS**A. General**

Rates and charges for Residence calls not classified as Operator Assisted for Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 13, 15 and 16 are described in Part 4, Section 2 for local calls and Part 9, Section 1 for intra-Market Service Area long distance calls.

When residence customers request that a call be handled in such a manner that operator assistance in completion of the call is necessary or request other special handling of the call, Operator Assisted Usage shown in D.1.a. and E.1. as appropriate following and associated surcharge shown in this section are applicable.^{/1, 2/}

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Where the residence caller requests operator assistance to complete a call, and where the call is to be billed to the originating telephone, Sent Paid/Operator Assisted usage, shown in D.1.a. following, and associated surcharge applies. The surcharge is applicable regardless of the length of the conversation, and the caller will be advised of the surcharge. The following operator assisted local calls are exempted from the surcharge: (1) Emergency calls to the designated emergency numbers, (2) Calls by disabled customers, see exemption under Operator Assisted Call Surcharges, following, and (3) Calls where assistance is requested due to service problems on the Company provided line.

B. Residence Usage Service - Market Service Areas 1, 2, 3, 6, 7, 9, 15

1. Residence Usage Service is available to all Residence customers as described in Part 4, Section 2, including direct, line, P.B.X. and Dormitory Service.
2. Provides for calling on an untimed per call basis to terminating districts in Bands A and B. All other calls are charged on a timed basis.
3. Usage rates and charges are specified in D.1 and E.1 following.

/1/ The local *usage* charge for an operator assisted call billed to the originating telephone number (station-to-station) is rated as Residence Sent Paid/ Operator Assisted Usage Service. The appropriate usage charge is based on the customer's total usage for both Sent Paid/ Operator Assisted Usage shown in D.1.a. following and the Residence Usage Service shown in Part 4, Section 2, for the billing period. The local usage charge for a call *not* billed to the originating telephone number is rated as Residence Operator Assisted Usage Other Service - Other as specified in D.1.a. following. Usage is charged in accordance with the rate schedule as specified in D.1 following. If the call is billed to a non-MSA service, the undiscounted Residence Operator Assisted Usage Service charge is applicable.^{/2/}

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/2/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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RESIDENCE OPERATOR ASSISTED CALLS (cont'd)**C. Residence Local Usage - Minutes-of-Use**

1. Minutes of Use (MOU) are charged at a declining rate for Residence Band A and B local usage. Local usage is accumulated on a per account basis during the customer's billing period, with the declining rate charged accordingly.
2. Minutes of Use Residence Rate Schedule

a. Bands A and B

<u>Total Accumulated Usage</u>	<u>% Discount Applied</u>
First \$2.60	0.00%
Next \$2.60 (\$2.61 to \$5.20)	26.20%
Next \$5.20 (\$5.21 to \$10.40)	38.00%
Next \$6.55 (\$10.41 to \$16.95)	50.00%
Over \$16.95	100.00%

3. Band A and B local usage is accumulated on a per account basis during the customer's billing period. A percentage discount is then applied as appropriate, to each level of usage depicted preceding, i.e., the first \$2.60 of residence usage receives no discount, the next \$2.60 is discounted 26.20%, etc.

In addition to usage charges, monthly network access line charges as specified in Part 4, Section 2 are applicable.

Pursuant to I.C.C. Order in Docket No. 96-0069 dated December 16, 1998.

RESIDENCE OPERATOR ASSISTED CALLS (cont'd)**D. Residence Local Usage Charges - Market Service Areas 1, 2, 3, 6, 7, 9, 15**

1. Residence Schedule - local assisted usage

Minutes-of-Use charges vary by band. Initial period and overtime period charges, by band, are as follows:

a. Residence Sent Paid/Operator Assisted Usage Service

Band A - Initial and Subsequent Time Period minutes of use are not timed

<u>Peak Period Rating</u>		<u>Shoulder Peak Discount Period</u>		<u>Off Peak Discount Period</u>	
<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>
\$.0520	NA	90% of Peak Period	NA	60% of Peak Period	NA

Band B - Initial and Subsequent Time Period minutes of use are rated on a per minute basis

<u>Peak Period Rating</u>		<u>Shoulder Peak Discount Period</u>		<u>Off Peak Discount Period</u>	
<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>
\$.0745	\$.0215	90% of Peak Period	90% of Peak Period	60% of Peak Period	60% of Peak Period

Band C - Initial and Subsequent Time Period minutes of use are rated on a per minute basis.

<u>Peak Period Rating</u>		<u>Shoulder Peak Discount Period</u>		<u>Off Peak Discount Period</u>	
<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>
\$.30	\$.30	\$.30	\$.30	\$.30	\$.30

RESIDENCE OPERATOR ASSISTED CALLS (cont'd)**D. Residence Local Usage Charges - Market Service Areas 1, 2, 3, 6, 7, 9, 15 (cont'd)**

1. Residence Schedule - local assisted usage (cont'd)

b. Residence Operator Assisted Usage Service - Other

Band A - Initial and Subsequent Time Period minutes of use are rated on a per minute basis

<u>Peak Period Rating</u>		<u>Shoulder Peak Discount Period</u>		<u>Off Peak Discount Period</u>	
<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>
\$.0365	\$.0094	90% of Peak Period	90% of Peak Period	60% of Peak Period	60% of Peak Period

Band B - Initial and Subsequent Time Period minutes of use are rated on a per minute basis

<u>Peak Period Rating</u>		<u>Shoulder Peak Discount Period</u>		<u>Off Peak Discount Period</u>	
<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>
\$.0745	\$.0215	90% of Peak Period	90% of Peak Period	60% of Peak Period	60% of Peak Period

Band C - Initial and Subsequent Time Period minutes of use are rated on a per minute basis

<u>Peak Period Rating</u>		<u>Shoulder Peak Discount Period</u>		<u>Off Peak Discount Period</u>	
<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>
\$.30	\$.30	\$.30	\$.30	\$.30	\$.30

2. Peak period rates are applicable for calls between 9:00 a.m. and ¹¹/₁₂ 11:00 a.m., and between 2:00 p.m. and ¹¹/₁₂ 8:00 p.m., Monday through Friday. Discount period rates are applicable as follows: Shoulder Peak for calls between 8:00 a.m. and ¹¹/₁₂ 9:00 a.m., 11:00 a.m. and ¹¹/₁₂ 2:00 p.m., 8:00 p.m. and ¹¹/₁₂ 9:00 p.m., Monday through Friday; Off Peak for calls between 9:00 p.m. and ¹¹/₁₂ 8:00 a.m., Monday through Friday, and 9:00 p.m. Friday through ¹¹/₁₂ 8:00 a.m. Monday. Calls overlapping these periods will be rated as specified in D.4. following.

¹¹/₁₂ To but not including

RESIDENCE OPERATOR ASSISTED CALLS (cont'd)

D. Residence Local Usage Charges - Market Service Areas 1, 2, 3, 6, 7, 9, 15 (cont'd)

3. Applicable bands for interdistrict calls are as specified in Part 4, Section 7 for the appropriate Market Service Area. Intradistrict calls are classified as Band A. A list of districts is shown in Part 4, Section 2.
4. Initial Period, Subsequent Period, Discount Period
 - a. Initial period charges in 1. preceding are for the initial period connection, or any fraction thereof.
 - b. All subsequent period charges in 1. preceding are for each subsequent minute or fraction thereof, that the connection continues beyond the initial period.
 - c. Any discount rates in 1. preceding are either specified or expressed as a percent of the charge calculated at peak period rates, and are applied to the calls occurring within the rate discount period. The discount is applied to the sum of the initial period and subsequent minutes charges for the call. The discount is computed separately for charges in each rate period and the results are then totaled. Discounts are not applicable to Operator-Assisted Call surcharges specified in Part 11, Section 1 and in this section following.
 - d. On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or the resultant legal holiday, the applicable rating is the Off Peak Discount Period Rating.

Pursuant to I.C.C. Order in Docket No. 96-0069 dated December 16, 1998.

RESIDENCE OPERATOR ASSISTED CALLS (cont'd)**E. Residence Long Distance Usage Charges – Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15**

1. Residence Schedule – long distance assisted usage

Initial Period and Additional Minutes Rates

<u>Airline Miles</u>		<u>Day Rate</u>	
<u>Over</u>	<u>Up to and including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.2300	\$.2000
10	16	.2400	.2300
16	22	.2400	.2300
22	40	.2600	.2400
40		.2600	.2400

<u>Airline Miles</u>		<u>Evening Rate</u>	
<u>Over</u>	<u>Up to and including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.2300	\$.2000
10	16	.2400	.2300
16	22	.2400	.2300
22	40	.2600	.2400
40		.2600	.2400

<u>Airline Miles</u>		<u>Night Rate</u>	
<u>Over</u>	<u>Up to and including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.2300	\$.2000
10	16	.2400	.2300
16	22	.2400	.2300
22	40	.2600	.2400
40		.2600	.2400

RESIDENCE OPERATOR ASSISTED CALLS (cont'd)**E. Residence Long Distance Usage Charges – Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15 (cont'd)**

2. Day rates are applicable for calls between 8:00 a.m. and ^{1/}5:00 p.m., Monday through Friday. Discount period rates are applicable as follows: Evening rates for calls between 5:00 p.m. and ^{1/}11:00 p.m., Monday through Friday and Sunday; Night rates for calls between 11:00 p.m. and 8:00 p.m., Monday through Friday and Sunday, and 11:00 p.m. Friday through ^{1/}5:00 p.m. Sunday.

3. Application of Rate Periods

Usage rates are quoted in terms of initial periods and additional minutes.

Initial period rates are for connections of one minute or any fraction thereof.

All additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

4. Rules and regulations governing Airline Distance, Classes of Service, Initial Period, Additional Minutes and Discounts, Timing of Messages, Billing and Collections of Charges and Rate Application on certain Holidays as shown in Part 9, Section 1 are applicable.

^{1/} To but not including

BUSINESS OPERATOR ASSISTED CALLS**A. General**

Rates for Business calls not classified as Operator Assisted for Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12 and 15 are described in Part 4, Section 2, for local calls and Part 9, Section 1 for intra-Market Service Area long distance calls.

When customers request that a call be handled in such a manner that operator assistance in completion of the call is necessary or request other special handling of the call, Operator Assisted Usage and associated Surcharges shown in this section following for Business local calls^{/1/} are applicable. Intra-Market Service Area long distance call usage and associated Surcharges shown in this section following are applicable.

(C)
(C)**B. Business Local Usage Charges – Market Service Areas 1, 2, 3, 6, 7, 9 and 15****1. General**

- a. Where the caller requests operator assistance to complete an intrastate or interstate Bands A, B, and C business local call, and where the call is to be billed to the originating business telephone, a surcharge as specified in this section following applies. This surcharge is applicable regardless of the length of the conversation, and the caller will be advised of the surcharge. The following operator assisted local calls are exempted from the surcharge: (1) Emergency calls to the designated emergency numbers, (2) Calls by disabled customers, see exemption under Operator Assisted Call Surcharges, following, and (3) Calls where assistance is requested due to service problems on the Company provided line.

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Pursuant to I.C.C. Order in Docket No. 96-0069 dated December 16, 1998.

/1/ The local usage charge for a call billed to the originating telephone number as described in paragraph A is rated as Business Usage Service and charged the appropriate usage charge based on the customer's total usage for the billing period. The local usage charge for a call not billed to the originating telephone number as described in paragraph B.1.b, B.1.c., B.1.d. or B.1.e. is rated as Business Usage Service as specified in paragraph B.5. following. Usage is charged in accordance with the rate schedules as specified in paragraph B.3.following for the type of MSA 1 service billed for the call. If the call is billed to a business service not within the same MSA, the undiscounted Business Usage Service charge is applicable.

BUSINESS OPERATOR ASSISTED CALLS (cont'd)**B. Business Local Usage Charges - Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)**

2. Business Usage Service

- a. Available to all Business customers as described in Part 4, Section 2, including direct line, P.B.X. and Switching System Services except Dormitory Service, Integrated Information Network, Centrex Switching Service and Centrex Service (Basic). In addition, available to customers ordering port(s) as specified in this guidebook.
- b. Provides for calling on a timed basis for all calls.
- c. Rates and charges are as specified in Part 4, Section 2.

3. Rates and Charges

- a. Minutes of Use (MOU) are charged at a declining rate for Business Usage Service.
- b. Minutes of Use Rate Schedules

Business Usage Service^{/1}

- 4. In addition to usage charges, monthly network access line charges, as specified in Part 4, Section 2, or monthly port charges as specified in Part 19, Section 1.
- 5. Usage Charges

Minutes of use charges vary by band. Initial period and overtime period charges, by band, are as follows:

a. Business Operator Assisted Usage Service

All Period Rating

<u>Band</u>	<u>Initial and Subsequent Time Period</u>	<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>
A ^{/2}	1 Minute	\$0.4300	\$0.4300 (I)
B ^{/2}	1 Minute	0.4300	0.4300 (I)
C	1 Minute	0.3428	0.3236

/1/ Bands A & B Volume Discounts eliminated effective with bills issued on or after February 5, 1999.

/2/ Effective with bills issued on or after October 1, 2019.

(C)

BUSINESS OPERATOR ASSISTED CALLS (cont'd)**C. Business Long Distance Usage Charges – Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15**

1. Business Schedule – long distance assisted usage

Initial Period and Additional Minutes Rates

<u>Airline Miles</u>		<u>Day Rate</u>	
<u>Over</u>	<u>Up to and including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.2300	\$.2000
10	16	.2400	.2300
16	22	.2400	.2300
22	40	.2600	.2400
40		.2600	.2400

<u>Airline Miles</u>		<u>Evening Rate</u>	
<u>Over</u>	<u>Up to and including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.2300	\$.2000
10	16	.2400	.2300
16	22	.2400	.2300
22	40	.2600	.2400
40		.2600	.2400

<u>Airline Miles</u>		<u>Night Rate</u>	
<u>Over</u>	<u>Up to and including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.2300	\$.2000
10	16	.2400	.2300
16	22	.2400	.2300
22	40	.2600	.2400
40		.2600	.2400

2. Day rates are applicable for calls between 8:00 a.m. and ^{1/}5:00 p.m., Monday through Friday. Discount period rates are applicable as follows: Evening rates for calls between 5:00 p.m. and ^{1/}11:00 p.m., Monday through Friday and Sunday; Night rates for calls between 11:00 p.m. and ^{1/}8:00 a.m., Monday through Friday and Sunday, and 11:00 p.m. Friday through ^{1/}5:00 p.m. Sunday.

^{1/} To but not including

BUSINESS OPERATOR ASSISTED CALLS (cont'd)

C. Business Long Distance Usage Charges – Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15 (cont'd)

4. Application of Rate Periods

Usage rates are quoted in terms of initial periods and additional minutes.

Initial period rates are for connections of one minute or any fraction thereof.

All additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

5. Rules and regulations governing Airline Distance, Classes of Service, Initial Period, Additional Minutes and Discounts, Timing of Messages, Billing and Collections of Charges and Rate Application on certain Holidays as shown in Part 9, Section 1 are applicable.

AMERITECH PAYPHONE OPERATOR ASSISTED CALLS - Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15**A. General**

Message charges as covered in Part 13, Section 1, are applicable to customer dialed station-to-station calls paid by cash deposit in the originating telephone. All other calls are billed as follows:

Where the user requests that a local call be handled in such a way that operator assistance in completion of the call is necessary, (other than normal collection of charges) the lowest rate step in the appropriate rate table shown in B. following is applicable, in addition to the appropriate Operator Assisted Call Surcharge, shown in this section following. Calls other than local, will follow the appropriate rate step in the appropriate rate table as shown in B. following is applicable, in addition to the appropriate Operator Assisted Call Surcharge, shown in this section following.

A PayPhone Set Use Charge is also applicable to completed non-sent paid calls originated from a payphone. Non-sent paid is defined as a call which is placed without advance deposit of currency at the payphone. The PayPhone Set Use Charge will apply in addition to applicable Operator Assisted Call Charges specified in this section following.

The PayPhone Set Use Charge is billed only to the extent that the fee and applicable Operator Services PayPhone Surcharges, set forth in this section following, do not exceed the rate levels specified by an Illinois ICC order issued pursuant to 83.II. Administrative Code Section 770.40.

Where the user requests a call be handled in such a way that operator assistance in completion of the call is necessary, other than normal collection charges, and the call is beyond the calling areas within the same Market Service Area, the appropriate rate step in the appropriate Long Distance Assisted Usage rate table shown in C. following is applicable. Applicable rates for customer dialed station-to-station long distance calls, paid by cash deposit in the originating telephone are shown in Part 13, Section 3.

Rules and regulations governing Airline Distance, Classes of Service, Timing of Messages, and Billing or Collection of Charges, shown in Part 9, Section 1 are applicable.

AMERITECH PAYPHONE OPERATOR ASSISTED CALLS - Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15 (cont'd)**B. Ameritech Payphone Assisted Local Calls**

1. Ameritech Payphone Schedule - Local Assisted Usage

Initial Period and Additional Minutes Rates

a. Collect, 3rd Number, Person-to-Person Calls^{/1}

(C)

<u>Airline Miles</u>		<u>Day Rate</u>	
<u>Over</u>	<u>Up to and including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.1445	\$.1275
10	16	.1530	.1445
16	22	.1530	.1445
22	40	.1615	.1530
40		.1615	.1530

<u>Airline Miles</u>		<u>Evening Rate</u>	
<u>Over</u>	<u>Up to and including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.1105	\$.1020
10	16	.1190	.1105
16	22	.1190	.1190
22	40	.1275	.1190
40		.1275	.1190

<u>Airline Miles</u>		<u>Night Rate</u>	
<u>Over</u>	<u>Up to and including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.0935	\$.0765
10	16	.0935	.0935
16	22	.0935	.0935
22	40	.1020	.0935
40		.1020	.0935

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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PART 11 - Operator Services

SECTION 1 - Operator Service Charges

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AMERITECH PAYPHONE OPERATOR ASSISTED CALLS - Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15 (cont'd)

B. Ameritech Payphone Assisted Local Calls (cont'd)

2. Rate Period Application

Day rates are applicable to calls between 8:00 A.M. and 5:00 P.M.^{/1/}

Evening rates are applicable to calls between 5:00 P.M. and 11:00 P.M.^{/1/}

Night rates are applicable to calls between 11:00 P.M. and 8:00 A.M.^{/1/}

3. Application of Rate Periods

Usage rates are quoted in terms of initial periods and additional minutes.

Initial period rates are for connections of one minute or any fraction thereof.

All additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

^{/1/} To but not including

AMERITECH PAYPHONE OPERATOR ASSISTED CALLS - Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15 (cont'd)**C. Ameritech Payphone Long Distance Usage Charges**

1. Ameritech Payphone Schedule – long distance assisted usage

Initial Period and Additional Minutes Rates

a. Collect, 3rd Number, Person-to-Person Calls^{/1}

(C)

<u>Airline Miles</u>		<u>Day Rate</u>	
<u>Over</u>	<u>Up to and including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.1445	\$.1275
10	16	.1530	.1445
16	22	.1530	.1445
22	40	.1615	.1530
40		.1615	.1530

<u>Airline Miles</u>		<u>Evening Rate</u>	
<u>Over</u>	<u>Up to and including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.1105	\$.1020
10	16	.1190	.1105
16	22	.1190	.1105
22	40	.1275	.1190
40		.1275	.1190

<u>Airline Miles</u>		<u>Night Rate</u>	
<u>Over</u>	<u>Up to and including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.0935	\$.0765
10	16	.0935	.0935
16	22	.0935	.0935
22	40	.1020	.0935
40		.1020	.0935

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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SECTION 1 - Operator Service Charges

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AMERITECH PAYPHONE OPERATOR ASSISTED CALLS - Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15 (cont'd)

C. Ameritech Payphone Long Distance Usage Charges (cont'd)

2. Rate Period Application

Day rates are applicable to calls between 8:00 A.M. and 5:00 P.M.^{/1/}

Evening rates are applicable to calls between 5:00 P.M. and 11:00 P.M.^{/1/}

Night rates are applicable to calls between 11:00 P.M. and 8:00 A.M.^{/1/}

3. Application of Rate Periods

Usage rates are quoted in terms of initial periods and additional minutes.

Initial period rates are for connections of one minute or any fraction thereof.

All additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

^{/1/} To but not including

OPERATOR ASSISTED CALL SURCHARGES**A. General**

When a customer requests that a call be handled in such a manner that operator assistance in completion of the call is necessary or requests other special handling of the call, appropriate Operator Assisted Call Surcharges apply as follows.^{/2/} (C)

The Operator Assisted Call Surcharge applies in addition to the Operator Assisted Call Usage charges as specified in the preceding paragraphs.

B. Rates and Charges

	<u>Payphone Surcharge Rate (per call)</u>	<u>Bands A, B & C Business Surcharge Rate (per call)</u>	<u>Bands A, B & C Residence Surcharge Rate (per call)</u>	
Station-to-Station				(D)
Inmate	2.71 ^{/1,2/}	--	--	(D)
Sent Paid/Operator Assisted				(D)
Semipublic or Public	--	--	--	(C)
Other telephones	1.05	1.05	1.05	
Payphone Set Use Charge	.30	--	--	

Exemption - Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption eligibility may be verified periodically and recertification may be required. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by AT&T and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of AT&T that may be terminated at any time.

/1/ Applicable only to Payphone Operator Assisted calls from a correctional institution.

/2/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

(N)
(N)