

USAGE SERVICES IN MARKET SERVICE AREA 1 , 2, 3, 6, 7, 9 and 15**RESIDENCE LOCAL CALL PLANS**

Effective July 3, 1998, no further installations of, or changes to the CallPack 250, or CallPack 400 will be made. The local call plan in service on July 3, 1998 will be continued in service only for as long as such plans remain at the location at which they were being furnished on the aforementioned date.

Effective June 3, 2002, no further installations or changes to the CallPack 100 will be made. The CallPack 100 in service on June 3, 2002 will be continued in service only for as long as such plan remains at the location at which it was being furnished on the aforementioned date.

A. General

1. Residence Local Call Plans are classified as competitive services for Residence customers in Market Service Areas 1, 2, 3, 6, 7, 9 and 15.
2. Residence Local Call Plans are optional calling plans that consist of a fixed monthly rate for a specified number of calls. A charge is applied to each call in excess of the applicable allowance contained in the Local Call Plan. Calls are not timed and the charge is applied on a per call basis. The Local Call Plans provide calling to terminating districts in Bands A, B and C.
3. Local Call Plans will be available to all Residence customers as described in Part 4, Section 2, paragraph A.3.b, including direct line, P.B.X. and Dormitory Service.
4. The Local Call Plan allowance is applied per line, per month. If the Local Call Plan allowance is not used during one month, the unused portion is not credited to the customer's account. The unused portion of the allowance may not be carried over to another month nor transferred to another line.
5. Operator Assisted Call Surcharges as specified in Part 11, Section 1 are applicable. Operator assisted calls billed to the Residence Local Call Plan subscriber's will apply toward the call allowance.
6. The Residence Local Call Plans are not applicable to Intra-MSA Long Distance calls.
7. Local Usage Discounts are not applicable to the Local Call Plans.
8. The Residence Local Call Plans are provided on a per line basis.
9. Only one type of optional calling plan may be furnished on a line.
10. The Company reserves the right to terminate the availability of this Rate Plan to customers whose calls exceed two (2) hours in length for more than 5% of the calls per month covered by the plan.

USAGE SERVICES IN MARKET SERVICE AREA 1 , 2, 3, 6, 7, 9 and 15 (cont'd)**RESIDENCE LOCAL CALL PLANS (cont'd)****B. Rates and Charges**

Local Call Plans consist of a fixed monthly rate for a specific number of calls. Calls made in excess of the applicable allowance are charged on per call basis.

<u>Local Call Plans</u>	<u>Call Allowance</u>	<u>Monthly Rate Per Line</u>	<u>Charge Per Call^{/1}</u>
CallPack 100	100	\$ 20.00(I)	\$0.10
CallPack 250	250	31.00(I)	0.09
CallPack 400	400	41.00(I)	0.08

^{/1}/ Charge per call in excess of the call allowance to terminating districts in Bands A, B, and C.

USAGE SERVICES IN MARKET SERVICE AREAS 1, 2, 3, 6, 7, 9, and 15 (cont'd)**AMERITECH STRAIGHTRATE SERVICE**

Effective March 26, 2002, no further installations or changes to Ameritech StraightRate Service will be made. Any Ameritech StraightRate in service on March 26, 2002 will be continued in service only for as long as such plan remains at the location at which it was being furnished on the aforementioned date.

A. Description

Ameritech StraightRate (StraightRate) is an optional calling plan that provides for a single simplified, fixed per minute rate for customer-dialed station to station Business Usage Service (Bands A, B, and C) calls. StraightRate is furnished on a per line basis.

B. Minimum Annual Usage Commitment

The minimum number of Business Usage Minutes (Bands A, B, and C) to which the customer agrees to commit in each year of the Term Payment Plan selected by the customer for the customer's accounts, and may include all of the customer's accounts and locations within the State of Illinois.

C. Terms and Conditions

In addition to the terms and conditions set forth in other portions of this Guidebook, the following terms and conditions apply to this service.

1. StraightRate prices apply to intraMSA Business Usage Service (Usage Bands A, B, and C) customer-dialed station-to-station calls. (C)
2. StraightRate may be provided on the customer's main account and on any other accounts billed under the main account.
3. StraightRate is available to any class of Business customer (excluding Coin and Semi-Public).
4. StraightRate customers must affirmatively select either the Month-to-Month Plan with a Minimum Annual Usage Commitment.
5. StraightRate cannot be combined with any other optional calling plan.
6. No other Usage discounts are applicable to StraightRate.
7. StraightRate is billed in initial increments of thirty (30) seconds and additional increments of six (6) seconds or fraction thereof.

USAGE SERVICES IN MARKET SERVICE AREAS 1, 2, 3, 6, 7, 9, and 15 (cont'd)**AMERITECH STRAIGHTRATE SERVICE (cont'd)****C. Terms and Conditions (cont'd)**

8. StraightRate is available on a Month-to-Month Plan.

Month-to-Month

- a. The Month-to-Month plan is only available to Business customers with 1-19 lines and does not require a minimum monthly usage commitment.
- b. However, for each of the customer's accounts the monthly minutes of use for Band C calls shall not exceed 50% of the total monthly minutes for Business Usage Bands A, B, and C. See paragraph 4 for more details.

Term Payment Plans

- c. All Term Payment Plans have expired. Term Payments Plans are obsolete and no longer offered.

9. No Service Charges are applicable to establish or change to StraightRate.

D. Usage Charges

Business and Residence Schedules

	<u>Price Per Minute</u>
1. Month-to-Month Term	\$0.040

	<u>Price Per Minute</u>	
	<u>MAUC</u>	<u>36 Month</u>
2. Term Payment Plans		
	100,000 minutes	0.029
	700,000 minutes	0.026

3. Payment Plans:

StraightRate is available to Business customers on a Month-to-Month plan or a 36- month Term Payment Plan.

- a. Month-to-Month:

In the event a customer's total monthly Usage does not satisfy the requirement in Paragraph C.8.b., a True-Up charge as set forth in paragraph D.3.b.2 applies.

USAGE SERVICES IN MARKET SERVICE AREAS 1, 2, 3, 6, 7, 9, and 15 (cont'd)**AMERITECH STRAIGHTRATE SERVICE (cont'd)****D. Usage Charges (cont'd)**

Business and Residence Schedules (cont'd)

3. Payment Plans:(cont'd)

b. Term Payment Plans

- 1) The 36-Month Term Payment Plans require a Customer Minimum Annual Usage Commitment (MAUC). In the event customer's actual usage on an annual basis is less than its MAUC, underutilization charges as set forth in paragraph D.3.b.1 applies. In the event customer's total monthly usage does not satisfy the requirement in paragraph C.8., a True-Up charge as set forth in paragraph D.3.b.2 applies.

2) True-Up Charge Calculation

Based on the customer's total monthly minutes of use, determine the percentage of monthly minutes billed that were for Band C calls. If that percentage is more than 50%, determine the number of Band C minutes that were over the 50% maximum number of Band C minutes allowed.

Multiply the number of Band C minutes that were over the 50% maximum number of Band C minutes allowed by the applicable rates listed below to determine the True-Up amount.

	<u>Price Per Minute</u>	
a. Month-to-Month Term	\$0.020	
	<u>MAUC</u>	<u>36 Month</u>
b. Term Payment Plans		
	100,000 minutes	0.029
	700,000 minutes	0.026

Example of a 50,000 MAUC, 2 Year Term Payment Plan True-Up charge

Total monthly minutes of use	\$1,000
Billed number of Band C minutes	800
Percentage of Band C minutes	80%
Maximum number of Band C minutes allowed before true-up charge applies (1,000 monthly minutes x 50%)	500
Difference between billed number and allowed number of Band C minutes	300
True-Up Amount (300 x \$0.027 (rate))	\$8.10

Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 (cont'd)

(D)

USAGE SERVICES IN MARKET SERVICE AREAS 1, 2, 3, 6, 7, 9, and 15 (cont'd)**BUSINESS LOCAL CALLPACKS**

Effective March 26, 2002, no further installations or changes to Business Local Call Paks. Any Business Local Call Paks in service on March 26, 2002 will be continued in service only for as long as such plan remains at the location at which it was being furnished on the aforementioned date.

- A. Business Local CallPaks will be available to Business customers in MSA 1, 2, 3, 6, 7, 9 and 15 with nineteen (19) or fewer Business Direct Lines.
- B. Business Local CallPaks are optional calling plans that consist of a fixed monthly rate for a specified number of call increments. The Business Local CallPaks provide calling to terminating districts in Bands A, B and C.
- C. Each call is assessed a minimum of one call increment. A call increment is 15 minutes. If the duration of a call exceeds 15 minutes, an additional call increment is assessed for each additional 15 minute period or fraction thereof. A charge is applied to each call increment in excess of the applicable call increment allowance contained in the Local CallPak.
- D. The Business Local CallPak call increment allowance is applied per line, per month. If the allowance is not used during one month, the unused portion is not credited to the customer's account. The unused portion of the allowance may not be carried over to another month nor transferred to another line.
- E. Usage applicable to operator assisted calls billed to the Business Local CallPak subscriber's number (C) will not apply toward the call increment allowance. The Operator Assisted Call Surcharges as specified in Part 11, Section 1 are applicable.
- F. The Business Local CallPaks are not applicable to Intra-MSA Long Distance calls.
- G. Local Usage Discounts are not applicable to the Business Local CallPaks.
- H. The Business Local CallPaks are provided on a per line basis.
- I. Only one type of local optional calling plan may be furnished on a line.
- J. **Business and Residence Schedules**

Business Local CallPaks consist of a fixed monthly rate for a specific number of call increments.^{/1} Call increments made in excess of the allowance are charged on per call increment basis.

<u>Local CallPak Call Increment Allowance</u>	<u>Monthly Rate Per Line</u>	<u>Charge Per Call Increment Exceeding Allowance^{/2}</u>
100	14.00	\$0.1500
150	17.00	0.1500

/1/ Each call is assessed a minimum of one call increment. A call increment is 15 minutes. If the duration of the call exceeds 15 minutes, an additional call increment is assessed for each additional 15 minute period or fraction thereof.

/2/ Charge per call increment in excess of the call increment allowance.

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USAGE SERVICES IN MARKET SERVICE AREAS 1, 2, 3, 6, 7, 9, AND 15 (cont'd)**SAVER PACK 200**

Effective February 15, 2009, no further installation of, or changes to Saver Pack 200 service will be made. Customers of record on February 15, 2009, may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that this service is discontinued at the present location for any reason, it will not be re-established.

A. Description

Saver Pack 200 is an optional calling plan that provides residence customers 200 minutes of Band C usage per month and a single per minute of use rate for usage over two hundred minutes.

B. Terms and Conditions

The Terms and Conditions contained herein are specific to the service and are in addition to the Terms and Conditions set forth in other portions of this Guidebook.

1. Saver Pack 200 is applicable to intraMSA Band C calls only.
2. Saver Pack 200 is applicable to customer dialed station-to-station calls only. Operator handled calls are not included.
3. Saver Pack 200 is available on a per account basis.
4. Subscribers to Saver Pack 200 receive a special per minute rate on their Intra-MSA Toll calls (as shown in Part 9, Section 3) and Interstate/Intra-MSA Toll calls (as shown in F.C.C. Tariff No. 4).
5. Saver Pack 200 cannot be combined with any other intraMSA optional calling plan on the same line.
6. Saver Pack 200 is not available on ISDN line.
7. Service Charges are not applicable to establish or change Saver Pack 200.

C. Prices

Service Elements

<u>Description</u>	<u>Monthly Rate</u>	<u>Rate Per Minute over 200, or Fraction Thereof</u>
Saver Pack 200	\$17.00 (I)	\$0.005

Reserved for Future Use

ANYTIME RATE CALLING PLAN

Effective November 17, 2003, no further installation of the Anytime Rate Calling Plan will be made. Anytime Rate Calling Plans in service as of November 16, 2003 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date.

A. Description

The Anytime Rate Calling Plan provides residence customers with an optional pricing plan for Band C usage. The Plan consists a fixed per minute rate for Band C usage.

B. Terms and Conditions

The Terms and Conditions contained herein are specific to the service and are in addition to the Terms and Conditions set forth in other portions of this Guidebook.

1. The Anytime Rate Calling Plan is available to customers of the Company's Residence Local Exchange service.
2. The Anytime Rate Calling Plan is not available on ISDN lines.
3. The Anytime Rate Calling Plan is applicable to customer dialed station-to-station calls only. Operator handled calls are not included.
4. The Anytime Rate Calling Plan is applicable to Intra-MSA Band C calls.
5. The Anytime Rate Calling Plan cannot be combined with any other optional calling plan on the same line.
6. The Anytime Rate Calling Plan is available on a per account basis.
7. No Service Charges are applicable to establish or change to the Anytime Rate Calling Plan.

C. Prices

Service Elements

<u>Description /Billing Code/</u>	<u>Monthly Rate</u>	<u>Rate Per Minute, or Fraction Thereof</u>
Anytime Rate Calling Plan /OFRA1// ¹ /	\$14.99 (I)	\$0.05

/1/ Anytime Rate Calling Plan is also referenced in Part 20 Section 9 on Sheet 1.

Reserved for Future Use

CUSTOM BIZSAVER WINBACK PACKAGES

Effective January 5, 2004, no further installation of or changes to the Custom BizSaver pricing options shown under Paragraph D., Prices, will be made. Such pricing options in service on January 5, 2004 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date.

A. Description

(For Description, see Part 4, Section 5.)

B. Terms and Conditions

(For Terms and Conditions, see Part 4, Section 5.)

C. References

(For References, see Part 4, Section 5.)

D. Prices

Service Elements

DescriptionMonthly Package Rate

Unlimited Local Packages

2-Line	\$ 55.98
3-Line	81.97
4-Line	107.96
5-Line	133.95
6-Line	159.94
7-Line	185.93
8-Line	211.92
9-Line	237.91
10-Line	263.90

AMERITECH COMPLETELINK A & B – SAVE, WINBACK AND RETENTION

Effective April 15, 2005, no further installation of, or changes to Ameritech CompleteLink A & B Save, Winback, or Retention services will be made. Customers of record on April 15, 2005 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

AMERITECH COMPLETELINK A & B SAVE

Eligible Business customers subscribing to Ameritech CompleteLink will receive the following Band A and B rates per minute

Band A \$0.020 per minute
Band B \$0.040 per minute

Rates are being billed per minute with increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof. Eligible Business customers include customers who have received a competitive proposal and are considering discontinuing their Business Network Access Line or Trunk service with the Company for the purpose of establishing service with another local exchange carrier.

AMERITECH COMPLETELINK A & B WINBACK

Eligible Business customers subscribing to Ameritech CompleteLink will receive the following Band A and B rates per minute

Band A \$0.018 per minute
Band B \$0.036 per minute

Rates are being billed per minute with increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof. Eligible Business customers include customers who have discontinued their Business Network Access Line or Trunk service with the Company for the purpose of establishing service with another local exchange carrier and now wish to return to the Company.

AMERITECH COMPLETELINK A & B RETENTION

Eligible Business customers subscribing to Ameritech CompleteLink will receive a 20% discount on Band A & B rates per minute. Eligible customers include Business customers signing a one, three or five year CompleteLink term agreement, that are not Save or Winback customers.

AT&T ILLINOIS GUIDEBOOK

PART 20 - Grandfathered Services

SECTION 4 - Exchange Access Services

2nd Revised Sheet 16

(D)

AT&T BUSINESS LOCAL CALLING ESSENTIALS – BLOCK OF TIME

Effective January 14, 2009, AT&T Business Local Calling Essentials – Block of Time is no longer available to new customers. Existing customers may retain the service until they move or make a change.

A. Description

AT&T Business Local Calling Essentials – Block Of Time is an optional Business package for customers with 2 to 30 lines that includes a Network Access Line, Local Usage Block of Time including Band A & B calling, Caller ID With Name, and optional Hunting services. Additionally, eligible customers may select either FeatureLink Service and/or a number of stand alone central office features at discounted rates.

B. Terms and Conditions

1. AT&T Business Local Calling Essentials – Block Of Time is available to Business customers with 2 to 30 Business lines who agree to a 12-, 24- or 36-Month term and commit to the Network Access Line service, Caller ID With Name, and Hunting service (optional) at the package price as shown in Paragraph F., Prices.
2. Eligible customers must also select one of six (6) available local usage Block Of Time (BOT) packages at the rates listed in Paragraph F., Prices, which are applied on a per account basis. Local BOT packages include Band A and B calling only.
3. Eligible customers include Business customers with 2 to 30 Business lines who have their Business Network Access lines with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their Business Network Access Line service with the Company. Save customers with 2 to 30 Business Lines who have received a competitive offer and are considering switching their Business Network Access Lines to another carrier are also eligible. Proof of a competitive offer may be required.
4. Eligible customers who subscribe to FeatureLink service will receive a monthly credit per line towards the FeatureLink month to month prices, as shown in Paragraph F., Prices.
5. Eligible customers who subscribe to any of the following Central Office Features on a standalone basis will receive a monthly discount off the standard Feature prices, as shown in Paragraph F., Prices. Pay Per Use features are not discount eligible.

Automatic Callback	Multi Ring Service
Call Screening	Speed Calling 30
Call Waiting	(D)
Remote Call Forwarding	Call Forwarding
Repeat Dialing	

6. AT&T Business Local Calling Essentials – Block Of Time is not available on FX Service, Remote Switching Service, WATS access lines, PBX Trunks, Centrex, or Semi-Public Coin services.

AT&T BUSINESS LOCAL CALLING ESSENTIALS - BLOCK OF TIME (cont'd)**B. Terms and Conditions (cont'd)**

7. A customer may subscribe to multiple agreements for AT&T Business Local Calling Essentials – Block Of Time at the same time, but a number may only be included under one agreement. A customer may have 30 lines maximum per location per AT&T Business Local Calling Essentials – Block Of Time agreement.
8. Eligible customers will receive a waiver of normally applicable Service Ordering and Line Connection nonrecurring charges (NRC's) associated with the establishment of local exchange access lines and if applicable, vertical features that are ordered at the time of initial subscription to AT&T Business Local Calling Essentials - Block Of Time. Standard NRC's will apply to features added after the initial order. This waiver of NRC's is not applicable to FeatureLink service.
9. The 12-Month term also has a 12-Month re-terminable option. If the customer selects the 12-Month re-terminable option, the plan will renew for 12 month intervals. A maximum of two 12-Month re-terms are available after the first 12-Month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-term options prior to the expiration of each 12-Month term.
10. Upon the expiration of the agreed to term, rates will revert to the applicable rates for each package component as shown in Paragraph E, References.
11. Eligible customers who have refused or not responded to a previous AT&T Business Local Calling Essentials – Block Of Time Company offer will be eligible for a one-time credit per access line as shown in Paragraph F., Prices, when they subscribe. The bill credit will be applied after 90 days following order completion. Save customers are not eligible for this one-time "Refuser" credit.
12. Line Size Restrictions - the following package options will not be available with the line sizes listed below:
 - The 600 Block Of Time option will not be available with 2-line accounts
 - The 1,200 Block Of Time option will not be available with 2 and 3-line accounts
 - The 3,000 Block Of Time option will not be available with 2 thru 6-line accounts
 - The 5,000 Block Of Time option will not be available with 2 thru 11-line accounts
 - The 10,000 Block Of Time option will not be available with 2 thru 22-line accounts
13. This offer is not available to customers in MSA's 4, 5, 10, 12, 13 and 16.

AT&T BUSINESS LOCAL CALLING ESSENTIALS – BLOCK OF TIME (cont'd)**C. Termination Liability**

1. Customers who terminate their agreement prior to completion of the Term Payment Plan period will be assessed early termination charges equal to 35% of the monthly recurring charges times the number of months left on the term commitment. A request for a reduction in the number of lines originally committed to an AT&T Business Local Calling Essentials – Block Of Time agreement will be considered an early termination of the entire agreement and will be liable for termination charges except as noted herein, or if Business Downturn rules apply as described in Paragraph D., Business Downturn.
2. Termination charges are not applicable if, during the term period, the customer converts to another Company access and local usage plan with a term equal to or greater than the remaining AT&T Business Local Calling Essentials – Block Of Time term plan.
3. Within 90 days of subscribing to an AT&T Business Local Calling Essentials - Block of Time 24-Month or 36-Month term plan, customers may cancel this service without incurring the Termination Liability charges specified herein.

D. Business Downturn

1. For purposes of this product offer, the term Business Downturn is hereby defined to mean an unplanned, measurable change in business conditions affecting the customer's business that is outside of the customer's control and that materially and negatively affects the customer's need for the level of Company services originally committed to hereunder. The customer specifically acknowledges that the transfer or substitution of these services to another provider during the term hereof does not qualify as Business Downturn. This provision may be invoked by the customer no earlier than after the end of the first year for a 24-Month or 36-Month agreement. To invoke this provision, the customer must provide in writing to the Company the facts which support its request for Business Downturn consideration, and the Company will solely determine whether the customer's business conditions satisfy the definition of Business Downturn.
2. Upon the Company's determination that a Business Downturn has occurred, the customer and the Company shall then negotiate in good faith an appropriate and commercially reasonable change to the customer's commitments hereunder. Examples of appropriate and commercially reasonable changes include (but are not limited to) a modification to the term or number of lines committed under the agreement. The Parties shall continue performance under this Agreement while they are in negotiations. If no agreement can be reached regarding a change to the customer's commitments, then the rates, terms and conditions of this Agreement shall remain in effect for its term. The customer may invoke this provision only once during the term of this Agreement.

AT&T BUSINESS LOCAL CALLING ESSENTIALS – BLOCK OF TIME^{/1/} (cont'd)**E. References**

The AT&T Business Local Calling Essentials - Block of Time package components are provided in accordance with the Terms and Conditions of their applicable guidebooks except as noted in Paragraphs B. and E..

<u>Subject</u>	<u>Reference</u>
Business Network Access Lines	Part 4, Section 2
Business Local (Band A & B) Usage	Part 4, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom calling Features	Part 7, Section 2
FeatureLink	Part 7, Section 5

F. Prices

Service Elements

<u>Description</u>	<u>Monthly Rates</u>	<u>Overage Rate Per Minute Of Use (MOU)</u>
Package Rate per line	\$ 10.00	N/A
300 Local MOU Block Of Time	8.37	\$0.031
600 Local MOU Block Of Time	14.25	0.029
1,200 Local MOU Block Of Time	18.95	0.019
3,000 Local MOU Block Of Time	46.95	0.017
5,000 Local MOU Block Of Time	78.25	0.017
10,000 Local MOU Block Of Time	156.50	0.017
		<u>Credits</u>
Month-to-Month FeatureLink Monthly Credit per line		\$ 4.00
One-Time Refuser Credit per line		20.00
Central Office Optional Features Monthly Discount		30%

/1/ Effective January 14, 2009, AT&T Business Local Calling Essentials – Block of Time is no longer available to new customers. Existing customers may retain the service until they move or make a change.

COMPLETELINK 2.0 CONTRACT RENEWAL LOYALTY OFFER

Effective May 15, 2009, no further installation of, or changes to CompleteLink 2.0 Renewal Loyalty Offer will be made. Customers of record on May 15, 2009, may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that this service is discontinued at the present location for any reason, it will not be re-established.

A. Description

The CompleteLink 2.0 Contract Renewal Loyalty Offer provides eligible Business customers subscribing to a new CompleteLink 2.0 agreement for a 2-year term or longer a Loyalty Discount, as described herein. Loyalty discounts are in addition to other CompleteLink 2.0 discounts and benefits as described in this Section.

B. Terms and Conditions

1. Eligible customers are those Business customers who are currently under a CompleteLink, CompleteLink Select II/III, or CompleteLink 2.0 agreement within 6 months of expiration and who have previously refused a new CompleteLink 2.0 offer. Existing customers are also eligible if they sign a new CompleteLink 2.0 agreement within 60-days of expiration of one of the above agreements and had also previously refused a CompleteLink 2.0 offer.
2. The Satisfaction Guarantee described in CompleteLink 2.0, Paragraph E., Terminations Charges and Credit Allowances, is not applicable for customers accepting this offer.
3. Eligible customers who establish a CompleteLink 2.0 agreement and later upgrade to a new term length and/or MARC level, or terminate their CompleteLink 2.0 agreement prior to its expiration date, will forego any loyalty discounts not yet received. Customers who upgrade will retain any loyalty discounts already received.
4. Loyalty discounts as described herein are accelerated discounts. Customers who terminate their CompleteLink 2.0 agreement prior to expiration of their selected term period are liable for early termination charges as described in CompleteLink 2.0, Paragraph E., Termination Charges and Credit Allowances. All other terms and conditions applicable to CompleteLink, CompleteLink Select II/III, or CompleteLink 2.0, found in this Guidebook, will apply.
5. This offer may not be combined with other Company Business Access Line, Usage, and/or Toll discount plans or promotions, with the exception of combining with other CompleteLink offers where permitted.

COMPLETELINK 2.0 CONTRACT RENEWAL LOYALTY OFFER^{/1} (cont'd)**B. Terms and Conditions (cont'd)****6. Loyalty Discount Schedule**

Loyalty discounts are calculated as a percentage of the agreed upon MARC and will be applied as a credit to the eligible subscriber's bill. Loyalty discounts are applied upon subscription to CompleteLink 2.0 and yearly (for 2 year terms or longer) according to the following schedule. Credits will be applied to customer accounts, if applicable, in the 1st, 13th, 25th, 37th, and 49th bill periods.

	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Upfront Loyalty Discount	N/A	5%	5%	5%
1st Year Loyalty Discount	N/A	5%	5%	5%
2nd Year Loyalty Discount	N/A	N/A	5%	5%
3rd Year Loyalty Discount	N/A	N/A	N/A	5%
4th Year Loyalty Discount	N/A	N/A	N/A	5%

C. References**Service**

CompleteLink 2.0

Reference

Part 4, Section 5

/1/ Effective May 15, 2009, no further installation of, or changes to CompleteLink 2.0 Renewal Loyalty Offer will be made. Customers of record on May 15, 2009, may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that this service is discontinued at the present location for any reason, it will not be re-established.

SIMPLELINK ENHANCED^{SM/1}

Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced will be made. Customers subscribed to a SimpleLink Enhanced plan as of that date will retain the plan only for as long as it remains at the location at which the plan is being furnished on that date. In the event that this plan is discontinued at its present location for any reason, it will not be re-established.

A. Description

SimpleLink EnhancedSM is an optional access and local usage volume discount plan for AT&T Illinois Business customers. Customers subscribing to SimpleLink Enhanced receive monthly discounts on eligible services based on the customer's Minimum Monthly Revenue Commitment (MMRC).

B. Definitions**Minimum Monthly Revenue Commitment (MMRC)**

The Minimum Monthly Revenue Commitment to which the customer must commit in order to receive the volume discount.

Contributory Services

Those services whose revenue is counted towards achievement of the customer's selected MMRC.

Eligible Services

Those services that are eligible for discounts based on achievement of a specified MMRC.

C. Terms and Conditions

1. MMRC revenue is the sum total of the customer's monthly billed charges, for services specified in the Company's SimpleLink Enhanced Guidebook offering, for all eligible Business accounts located within the state, before discounts are applied.
2. Services contributing towards the MMRC include, except as noted below, all AT&T Illinois services (monthly recurring revenue, usage revenue, and Other Charges & Credits (OC&C), including fractionalized recurring and non-recurring charges), excluding the following, if applicable: End User common Line (EUCL) surcharges, EUCL offset charges, Enhanced 9-1-1 (E911) surcharges, Handicap surcharges, Primary Interexchange Carrier (PIC) charges, Local Number Portability (LNP) charges, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) surcharges, Federal & State Line Port charges. Additionally any service provided by the Company's affiliates (other than SBC Illinois, Incumbent Local Exchange Carrier), charges for services provided by any other service provider and billed on behalf of that other service provider, and any other tax or charge imposed by local, state, or federal government entity are also excluded.

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SIMPLELINK ENHANCEDSM (cont'd)**C. Terms and Conditions (cont'd)**

3. The SimpleLink Enhanced plan is available with 1-, 2- or 3-year term plans. The 1-year term also has a 1-year renewable option. If the customer selects the 1-year renewable option, the plan will renew for one year intervals. A maximum of two 1-year renewals are available after the first 1-year term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 1-year term. Additionally, three MMRC levels will be available for customers to choose from: \$45, \$85, and \$200. Customers subscribing to a 2- or 3-year SimpleLink Enhanced term plan will be required to sign a written order confirmation form in order to qualify for the applicable plan discounts.
4. SimpleLink Enhanced customers who fail to meet their selected MMRC will be billed the difference between the selected MMRC and the monthly revenue billed.
5. MMRC volume discounts are applied to the following eligible services. Any of the following services provided under an existing term discount plan are not eligible for SimpleLink Enhanced volume discounts.

Business Exchange Access Service	Business DID Trunks (Analog PBX)
Bands A & B usage except usage from an existing optional calling plan	Call Forwarding ^{1/}
Remote Call Forwarding ^{1/}	Call Waiting ^{1/}
Caller ID ^{1/}	Repeat Dialing ^{1/}
Caller ID with Name ^{1/}	3-Way Calling ^{1/}
Automatic Callback ^{1/}	Call Screening ^{1/}
	Voice Mail Features Package ^{1/}

6. When the footnoted services above are purchased in package discount arrangements they are not eligible for SimpleLink Enhanced discounts.
7. Customer accounts with term agreements, including, but not limited to Centrex, ISDN Direct, ISDN Prime, ADTS-E, DS0/1/3, are not eligible for a SimpleLink Enhanced plan. Accounts with FeatureLink Service term agreements may be included in a SimpleLink Enhanced plan.
8. Local and state additional charges, taxes, the End User Common Line charge, and non-recurring charges are not volume discount eligible.
9. A customer's maximum MMRC volume discount for each commitment level may not exceed \$85 per month.
10. All of the accounts on a SimpleLink Enhanced plan must reside in the same state. An eligible SimpleLink Enhanced customer may include up to, but not exceed, ten (10) of its accounts under one SimpleLink Enhanced plan. A customer may have only one SimpleLink Enhanced plan per state in AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio and AT&T Wisconsin.

^{1/} Additional 10% discount applies, see paragraph D.2, Other Applicable Discounts.

SIMPLELINK ENHANCED^{SM/1/} (cont'd)**C. Terms and Conditions (cont'd)**

11. A SimpleLink Enhanced plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.
12. The customer's term commences the day after the service is activated by the Company. The date activated shall be the date the order installing the plan is completed in the Company's billing system.

D. Prices

1. Service Elements

MMRC	MMRC Volume Discount		
	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$ 45	7.0%	8.0%	9.0%
85	8.0%	9.0%	10.0%
200	9.0%	10.0%	11.0%

2. Other Applicable Discounts

SimpleLink Enhanced customers will also receive an additional 10% discount in addition to the MMRC Volume Discount listed above, for those specific eligible services as listed in paragraph C.5.

3. Payment Plans

Service Connection Charges are not applicable when establishing or changing to SimpleLink Enhanced.

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced will be made. Customers subscribed to a SimpleLink Enhanced plan as of that date will retain the plan only for as long as it remains at the location at which the plan is being furnished on that date. In the event that this plan is discontinued at its present location for any reason, it will not be re-established.

SIMPLELINK EHNANCEDSM (cont'd)**D. Prices (cont'd)****4. Termination Charges**

Customers terminating a SimpleLink Enhanced plan prior to the expiration of the selected term period are subject to Termination Charges. Termination Charges are equal to 35% of the MMRC multiplied by the number of months remaining in the customer's Term Period. For a partial month, if the partial month revenue is less than the MMRC, the customer is liable for 35% of the difference between the MMRC and the actual billed revenue. Termination Charges are not applicable if during the SimpleLink Enhanced Term Period the customer converts to another Company Access or Local Usage plan with a term equal to or greater than the remaining SimpleLink Enhanced plan, and the new revenue commitment^{/1} is equal to or greater than the remaining SimpleLink Enhanced revenue commitment.

5. Credit Allowance

Within 90 days of subscribing to SimpleLink Enhanced 2- and 3-year Term Plans, customers may cancel this service without incurring the Termination Charges specified herein. This guarantee does not apply to customers who terminate a Company Toll, Access and/or Usage commitment product for the purpose of subscribing to SimpleLink Enhanced.

^{/1/} Effective June 30, 2010, conversion to a new plan with an equal or greater revenue commitment is no longer a requirement to waive termination charges per this clause.

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BUSINESS ACCESS LINE TERM VOLUME DISCOUNT - (TVD)

Effective June 30, 2012, new service agreements for the Business Access Line Term Volume Discount (TVD) service will no longer be available to new or existing customers.

A. Description

The Business Access Line Term Volume Discount (TVD) provides eligible Business customers who commit to a minimum access line volume commitment and Term Plan, a discount on their Network Access Lines and PBX Trunks.

B. Terms and Conditions

1. Business Access Line Term Volume Discount customers must commit to a 12-, 24-, 36- or 48-month term plan.
2. TVD Plan customers must commit to a minimum volume of Access Lines. The total number of Access Lines within the state applies toward the volume commitment. At any month during the term, if the total number of lines in the state is less than the minimum, an adjustment charge will appear on the customer's designated master Billing Telephone Number (BTN) for the state. A \$10 per-line charge will be billed for the number of lines under the minimum line commitment.
3. Access line volume commitments and the associated term plan discounts are noted in paragraph D., Prices. The TVD discount will remain fixed through the life of the commitment. If the underlying monthly recurring rates for Lines/Trunks change, the net discounted price per month will change accordingly.
4. Upon expiration of a TVD 12-, 24-, 36- or 48-month Term Plan, the service is automatically billed at the monthly rates set forth in Part 4, Section 2, and in effect at the time the service agreement expires, unless a new service agreement is negotiated.
5. The 12-month term also has a 12-month renewable option. If the customer selects the 12-month renewable option, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 12-month term.
6. Applicable service order and line connection nonrecurring charges (NRCs) will be waived for customers coming to AT&T Illinois from other carriers. Standard NRCs will apply to lines added subsequent to the initial order.
7. All Terms and Conditions, fees and surcharges normally applicable to eligible services apply.
8. TVD may not be combined with Custom BizSaver, SimpleLink Enhanced, SimpleLink Enhanced II, CompleteLink or CompleteLink 2.0 offers.

BUSINESS ACCESS LINE TERM VOLUME DISCOUNT – (TVD)^{/1/} (cont'd)**C. Termination Liability**

1. Customers who terminate the TVD agreement prior to the expiration of the 12-, 24-, 36- or 48-month service term shall pay a Termination Charge. Payment of the Termination Charge does not release the customer from amounts previously owed to the Company. The termination charge shall be all unpaid special Construction charges or nonrecurring charges (excluding any waived charges), plus Thirty-five percent (35%) of all recurring charges for the remaining months of the customer's term.
2. TVD customers may choose to terminate an existing service agreement before the end of the Term Period without paying Termination Charges provided they negotiate a new TVD service agreement with a term that is equal to or greater than the Term Period remaining on the existing service agreement and commit to an equal or greater number of Business Access Lines than their existing service agreement.
3. Termination charges shall not apply if a customer converts to another Company service whose Term Period is equal to or greater than the Term Period remaining on the existing TVD service agreement.
4. When a TVD customer moves from one service location to another, the Access Line volume commitment, duration and discount associated with the service agreement is not affected. If the applicable Network Access Line recurring rate changes as a result of the move, the monthly rate at the new service location will be based on the rate in effect at the new service location. Termination Charges do not apply if the customer agrees to continue the service agreement at the new service location and retains Network Access lines that are equal to or exceed the number of lines that were under TVD service agreement at the old service location.

D. Prices

TVD Monthly Recurring Charge Discount Schedule:

<u>Access Line Volume Commitment</u>	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>	<u>48-Month Term</u>
Minimum 1 line	5%	7%	9%	9.5%
Minimum 5 lines	5.5%	7.5%	9.5%	10%
Minimum 11 lines	6%	8%	10%	10.5%
Minimum 31 lines	7%	9%	11%	11.5%
Minimum 101 lines	8%	10%	12%	12.5%
Minimum 201 lines	9%	11%	13%	13.5%

/1/ Effective June 30, 2012, new service agreements for the Business Access Line Term Volume Discount (TVD) service will no longer be available to new or existing customers.

CUSTOM BIZSAVER WINBACK PACKAGES

Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their Term Agreement has expired and may make one change during their term, as provided in paragraph B.9.

A. Description

Custom BizSaver Winback Packages are optional small business packages that include a Network Access Line and Local Usage. Customers may select packages that include unlimited local calling or a set block of local calling time (BOT). Additional package options include blocks of Band C usage, and a flexible bundle of features.

B. Terms and Conditions

1. Custom BizSaver Winback Packages are available to Business customers with 1 to 10 Business Lines who agree to a 12-, 24- or 36-Month Term and commit to the Network Access Line service, Local Usage service^{/1} and optionally, Band C Usage at the prices shown in paragraph D. Local Block of Time packages are only available with a 12-Month Term Plan.
2. Eligible customers include Business customers with 1 to 10 Business Lines who have their Business Network Access Lines with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their Business Network Access Line service with the Company.
3. Custom BizSaver Winback Packages are available only to customers that require 1 to 10 individual Business Exchange Network Access Lines, and are not available on FX Service, Remote Call Forwarding Service, WATS access lines, PBX, Centrex or Semi-Public Coin services.
4. The Local and Band C usage service components of the Custom BizSaver Winback Packages are provided on a per account basis. The remaining components are provided per line.
5. Eligible customers may subscribe to a Flexible Bundle of five (5) Features as described below, on their main Business Access Lines at a monthly price per line as shown in paragraph D., Prices. Pay Per Use Features are not eligible.

Call Waiting
Call Forwarding
Three-Way Calling

Repeat Dialing
Speed Calling 30
Caller ID With Name

Automatic Callback
Call Screening
Caller ID

Customers removing any of the five selected Features will be billed at standard rates for the remaining Features. If a customer subscribes to more than five features, the Flexible Bundle option will include the five highest priced Features based on standard rates. Features purchased in excess of the five components of the Flexible Bundle will be billed at standard rates.

/1/ Effective June 1, 2010, the Unlimited Local Messages Local Usage option will not be available to new subscribers. Current Unlimited Local Messages Local Usage option subscribers may retain this option until their term agreement has expired.

CUSTOM BIZSAVER WINBACK PACKAGES (cont'd)**B. Terms and Conditions (cont'd)**

6. Eligible customers who subscribe to Caller ID and Caller ID with Name on their additional lines, will receive those services at a 100% discount.
7. Eligible customers will receive a 100% credit against the recurring charges for those elements that make up their selected Custom BizSaver Winback package (excluding optional toll) for 2 months during the initial 12 months of their terms. No credit on additional local or toll minutes associated with the chosen package will be applied. In addition, customers subscribing to a 24-Month term will also receive the 100% credit in months 13 and 14, while customers subscribing to a 36-Month term will also receive the 100% credit in months 13, 14, 25, and 26.
8. Eligible customers will receive a waiver of normally applicable Service Ordering and Line Connection nonrecurring charges (NRC's) associated with Local Exchange Access Lines and, if applicable, vertical features ordered at the time of initial subscription to a Custom BizSaver Winback package. Standard NRC's will apply to lines and features added after the initial order.
9. Customers subscribing to the Custom BizSaver Winback Packages will benefit from the package rates for the agreed upon Term Period unless they either change or disconnect their service, except as follows:
 - a. Customers can change their chosen Local or Band C service to another Custom BizSaver Winback Block of Time (BOT) level or an Unlimited Local package^{/1/} one time during their agreed upon term, or
 - b. Customers may move to a Custom BizSaver Winback Package without Band C usage any time during their agreed to term. When a customer changes or disconnects any components of their Custom BizSaver Winback Package, except as noted above, then the remaining components of the package will be billed at their individual rates as shown in paragraph C., References.
10. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month Term Period. This 12-month oral agreement with option to re-subscribe will apply to both Local BOT and Unlimited Local packages.^{/1/}
11. At the expiration of the agreed upon term, if a customer does not expressly indicate election of another existing non-winback Custom BizSaver Package, the rates will revert to the applicable individual rates for each component of the Custom BizSaver Winback Package, as shown in paragraph C., References.

/1/ Effective June 1, 2010, the Unlimited Local Messages local usage option will not be available to new subscribers. Current Unlimited Local Messages local usage option subscribers may retain this option until their term agreement has expired.

CUSTOM BIZSAVER WINBACK PACKAGES (cont'd)**B. Terms and Conditions (cont'd)**

12. Custom BizSaver Winback subscribers who terminate their entire service prior to the agreed upon term commitment will be assessed Termination Charges of 35% of the monthly recurring charges times the number of months left on the Term commitment.
13. Termination liability charges are not applicable if, during the Custom BizSaver Term Period, the customer converts to another Company Access and Local Usage plan with a term equal to or greater than the remaining Custom BizSaver Term Plan.
14. Eligible customers will receive a one-time waiver, or refund of the Termination Charges associated with early termination of a previous Custom BizSaver agreement for the purpose of establishing service with another carrier, if they return to the Company and sign a new Custom BizSaver Winback agreement. The new Custom BizSaver Winback Term Period must be greater than or equal to that of the terminated plan. Eligible customers must, also, have refused or not responded to a previous Custom BizSaver Winback offer. In addition, the customer's former account must not have been disconnected for nonpayment, and no money is owed the Company for any past due bills for service, other than the Termination Charge. In addition, the Bill Name must be the same as on the prior Company account. Customers may take advantage of this offer only once.
15. Eligible Custom BizSaver Winback customers subscribing to Caller ID and Caller ID With Name on an a la carte basis, independent of any other package or promotion except The Basics Package for Business (BASICS) as described below, will receive both services at the discounted monthly price as shown in paragraph D., Prices. This discounted price is available to customers subscribing to Custom BizSaver Winback as of August 14, 2006 or after. Customers who purchase Custom BizSaver Winback without the flexible bundle of features and those who have Custom BizSaver Winback either without BASICS or have BASICS and wish to have Caller ID and Caller ID With Name on their additional lines are eligible. Caller ID and Caller ID With Name must be purchased together on one line, where central office facilities permit. The discounted monthly price is applicable for the duration of the selected Custom BizSaver Winback Term Plan period.

C. References

The Custom BizSaver Winback Package components are provided in accordance with the Terms and Conditions of their applicable guidebooks except as noted in paragraphs B. and D.

<u>Subject</u>	<u>Reference</u>
Business Network Access Lines	Part 4, Section 2
Business Local (Band A and B) Usage	Part 4, Section 2
Business Band C Usage	Part 4, Section 2
Custom Calling Features	Part 7. Section 1
Advanced Custom Calling Features	Part 7, Section 2

CUSTOM BIZSAVER WINBACK PACKAGES (cont'd)^{/1}**D. Prices**

Service Elements

<u>Description</u>	12-Month Package Rate			<u>Additional Local MOU</u>
	<u>Access Area A</u>	<u>Access Area B</u>	<u>Access Area C</u>	
3000 Minute Local BOT Packages				
4-Line	\$62.95	\$ 73.15	\$ 84.95	\$0.017
5-Line	66.95	79.70	94.45	0.017
6-Line	70.95	86.25	103.95	0.017
7-Line	74.95	92.80	113.45	0.017
8-Line	78.95	99.35	122.95	0.017
9-Line	82.95	105.90	132.45	0.017
10-Line ^{/2}	86.95	NA	141.95	0.017
1200 Minute Local BOT Packages				
2-Line	26.95	32.05	37.95	0.019
3-Line	30.95	38.60	47.45	0.019
4-Line	34.95	45.15	56.95	0.019
5-Line	38.95	51.70	66.45	0.019
6-Line	42.95	58.25	75.95	0.019
7-Line	46.95	64.80	85.45	0.019
8-Line	50.95	71.35	94.95	0.019
9-Line	54.95	77.90	104.45	0.019
10-Line ^{/2}	58.95	NA	113.95	0.019
600 Minute Local BOT Packages				
1-Line	18.25	20.80	23.75	0.029
2-Line	22.25	27.35	33.25	0.029
3-Line	26.25	33.90	42.75	0.029
4-Line	30.25	40.45	52.25	0.029
5-Line	34.25	47.00	61.75	0.029
6-Line	38.25	53.55	71.25	0.029
7-Line	42.25	60.10	80.75	0.029
8-Line	46.25	66.65	90.25	0.029
9-Line	50.25	73.20	99.75	0.029
10-Line ^{/2}	54.25	NA	109.25	0.029

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in paragraph B.9.

/2/ This option is no longer available for Access Area B customers as of May 1, 2006.

CUSTOM BIZSAVER WINBACK PACKAGES (cont'd)^{/1}**D. Prices (cont'd)**

Service Elements (cont'd)

<u>Description</u>	12-Month Package Rates			
	<u>Access Area A</u>	<u>Access Area B</u>	<u>Access Area C</u>	<u>Additional Local MOU</u>
300 Minute Local BOT Packages				
1-Line	\$12.37	\$14.92	\$ 17.87	\$0.031
2-Line	16.37	21.47	27.37	0.031
3-Line	20.37	28.02	36.87	0.031
4-Line	24.37	34.57	46.37	0.031
5-Line	28.37	41.12	55.87	0.031
6-Line	32.37	47.67	65.37	0.031
7-Line	36.37	54.22	74.87	0.031
8-Line	40.37	60.77	84.37	0.031
9-Line	44.37	67.32	93.87	0.031
10-Line ^{/2}	48.37	NA	103.37	0.031

<u>Description</u>	Monthly Rates Prior To April 2, 2007		
	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
Unlimited Local Packages ^{/2}			
1-Line	\$ 29.99	\$ 26.99	\$ 24.99
2-Line	53.98	47.98	44.98
3-Line	77.97	68.97	64.97
4-Line	101.96	89.96	84.96
5-Line	125.95	110.95	104.95
6-Line	149.94	131.94	124.94
7-Line	173.93	152.93	144.93
8-Line	197.92	173.92	164.92
9-Line	221.91	194.91	184.91
10-Line	245.90	215.90	204.90
Description	Monthly Rate	Additional Band C MOU	
Optional Band C BOTs			
300 Minutes	\$12.00	\$0.040	
120 Minutes	5.50	0.050	
60 Minutes	2.85	0.055	
30 Minutes	1.50	0.055	

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in B.9.

/2/ This option is no longer available for Access Area B customers as of May 1, 2006

/3/ Effective June 1, 2010, the Unlimited Local Messages local usage option will not be available to new subscribers. Current Unlimited Local Messages local usage option subscribers may retain this option until their term agreement has expired.

CUSTOM BIZSAVER WINBACK PACKAGES (cont'd)^{/1}**D. Prices (cont'd)**

Service Elements (cont'd)

<u>Description</u>	<u>Monthly Rate</u>		
Flexible Bundle, per line			
Local BOT subscriber	\$13.27		
Unlimited BOT subscriber ^{/2}	7.00		
Caller ID and Caller ID With Name	2.00		
<u>Description</u>	<u>Monthly Rates on or After April 2, 2007</u>		
	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
Unlimited Local Packages ^{/2}			
1-Line	\$ 30.00	\$ 27.00	\$ 25.00
2-Line	54.00	48.00	45.00
3-Line	78.00	69.00	65.00
4-Line	102.00	90.00	85.00
5-Line	126.00	111.00	105.00
6-Line	150.00	132.00	125.00
7-Line	174.00	153.00	145.00
8-Line	198.00	174.00	165.00
9-Line	222.00	195.00	185.00
10-Line	246.00	216.00	205.00

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in paragraph B.9.

/2/ Effective June 1, 2010, the Unlimited Local Messages local usage option will not be available to new subscribers. Current Unlimited Local Messages local usage option subscribers may retain this option until their term agreement has expired.

AT&T BUSINESS LOCAL CALLING OFFER

/1/

- A.** AT&T Business customers who subscribe to a new minimum 24-month term agreement for AT&T Business Local Calling with 6 to 19 initial lines will receive a 10% discount on the monthly rate for lines subscribed to Options A or B.
- B.** Eligible customers include those Business customers with 6 to 19 Business lines who have their Business Network Access Lines with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service areas, and who now wish to establish their Business Network Access Line service with the Company. Save customers, existing Business customers who have received a competitive offer and are considering switching their Business Network Access Lines to another carrier (proof of competitive offer may be required), with 6 to 19 business lines are also eligible. Eligible customers may only receive discounts for a maximum of 19 lines subscribed to either Options A or B.
- C.** Existing Business customers currently subscribed to AT&T Business Local Calling Assurance who transfer these lines to this program are also eligible.
- D.** All other terms and conditions applicable to AT&T Business Local Calling as appropriate, will apply.
- E.** This offer may not be combined with any other offers with the exception of the Welcoming Rewards offer for Win/Winback customers, where applicable.

AT&T BUSINESS LOCAL CALLING OFFER II

- A.** The AT&T Business Local Calling Offer II provides eligible Business customers who subscribe to a new 36-month term agreement for AT&T Business Local Calling with 5 to 19 initial lines a 6% discount on the monthly rate for lines subscribed to Options A or B.
- B.** Eligible customers include those existing Business customers with 5 to 19 Business lines which are not on a Company voice package term agreement or which have less than 90 days remaining on a Company voice package term plan. Eligible customers may only receive discounts for a maximum of 19 lines subscribed to either Options A or B.
- C.** All other terms and conditions applicable to AT&T Business Local Calling, as appropriate, will apply. This offer may not be combined with any other offers for Business Access Lines.

AT&T BUSINESS LOCAL CALLING 3+ LINES OFFER

The AT&T Business Local Calling 3+ Lines Offer provides eligible Business customers a 10% discount off of the 1-year renewable term and the 2-year term monthly rates for AT&T Business Local Calling Unlimited Option A and Unlimited Option B.

Eligible customers are those who install a minimum of three new, incremental Business lines, and subscribe these newly installed lines to a new AT&T Business Local Calling (BLC) 1-year renewable or 2-year term agreement for either Unlimited Option A or Unlimited Option B. All new and existing BLC Unlimited Option A and Unlimited Option B lines included in the same new agreement, up to a maximum of 19 lines, will receive the discount. This offer is not combinable with the AT&T Business Local Calling Additional Line Offer.

/1/

WELCOMING REWARDS WIN/WINBACK OFFER

/1/

A. Description

Welcoming Rewards Win/Winback Offer provides eligible Business customers subscribing to new access lines, trunks or Centrex Service a one-time credit based on the number of new lines ordered. Eligible customers will receive a \$50.00 credit for the first line and a credit of \$25.00 per line for lines 2 through 20.

B. Terms and Conditions

1. Eligible customers include those businesses that are currently with another carrier and are establishing service with the Company.
2. Lines must be connected at the same location and only the first 20 lines will qualify for a credit.
3. Normally applicable Service Ordering and Line Connection nonrecurring charges associated with the installation of local exchange access lines or trunks or Centrex are waived, up to a maximum of 20 lines per location. This promotion may be combined with the Centrex Nonrecurring Charges (NRC) Waiver.
4. Welcoming Rewards Win/Winback Offer is only applicable when placing an initial order and is not available for subsequent orders for additional lines or services.
5. Customers must commit to an oral 1-year Welcoming Rewards Agreement in order to receive the benefits.
6. Eligible customers must subscribe separately to AT&T Business Local Calling or Centrex with a minimum of 6 basic or electronic key lines for a 2, 3, 5, or 7 year term plan. All terms and conditions applicable to AT&T Business Local Calling or Centrex, as appropriate will apply. A commitment to one of the specified term plans is in addition to the oral 1-year Welcoming Rewards Agreement commitment.
7. The bill credits are discounts. If customer disconnects their account prior to the expiration of the oral 1 year Welcoming Rewards Promotional Agreement, the customer will be liable for early termination fees equal to the bill credit discount already given. These charges are in addition to other charges that may be associated with a subscription to a qualifying term plan.
8. Welcoming Rewards may be combined only with the Business Local Calling Trio Rewards Promotion or the Centrex Nonrecurring Charge Waiver, if applicable.

C. References

Centrex	Part 5, Section 1
AT&T Business Local Calling	Part 4 , Section 5

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/1/ Material formerly appeared in Part 4, Section 5.

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