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SECTION 8 - Miscellaneous Services

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**LOBBY INTERPHONE SERVICE FOR MULTIPLE APARTMENT BUILDINGS****Push Button Type Service****A. Regulations**

1. This service provides for the origination of telephone calls from a building lobby to apartment telephones through the use of lobby telephones equipped with push-buttons. The lobby interphone system can process only one call at a time.
2. Lobby interphone service can be associated with only one exchange line in a tenant's apartment. Each apartment telephone connected to the service is arranged to pick up and hold one central office line and one lobby interphone line and is furnished with a lobby door unlocking feature. The service provides a distinctive ring for each type of incoming call, central office or lobby interphone, when the tenant's line is not in use. A tone signal indicates to the tenant when a lobby interphone call is waiting if his line is in use on an exchange call or vice versa.
3. Where tenants do not have residence service or have residence service, but prefer that their lobby door answering service not be associated with their residence service, lobby door answering service to a tenant may be provided through the use of a Type 2001 Channel, as specified in Part 15, Section 2.
4. One lobby interphone system with a maximum of three digits and without apartment number correspondence may serve several buildings when:
  - all buildings are served by the central office where the common equipment is located.
  - the lobby telephone provides communication only to apartments served by that lobby.
5. The building is responsible for all Lobby Interphone Service furnished except the auxiliary apartment door answering service.

**B. Rates and Charges**I.N.C.      Per Mo.

Lobby interphone service with lobby door unlocking features with hold and call waiting tone signal and with, or without, auxiliary apartment door answering service

1. Common equipment for a calling system of up to three digits and without apartment number correspondence with a capacity of four lobby telephones /AXT/	\$1,671.87	\$111.46*
Additional common equipment for five to eight lobby telephones /AXW/	55.73	17.83*
2. Apartment connection, one for each apartment /AZT/	--	95.00* (I)

\* Minimum contract period is three years.

This equipment will not be provided to new customers on and after April 16, 1981. Service will be provided to new customers when the customer order has been placed on or before April 15, 1981, and the equipment is placed in service by October 15, 1981. Customers having this equipment may retain it at their present address.

**HOTEL SERVICE<sup>/1</sup>****A. General**

1. Hotel Service is a P.B.X. type service furnished to hotels (including marinas and motels), apartment houses, clubs having sleeping rooms for members and guests, and hospitals. The service is for the use of the customer's guests, tenants, patrons, members or patients and for use of the customer in the administration of his business.
2. Hotel Service is furnished on a Hotel Trunk basis. In lieu of Hotel Trunks, customers may subscribe to any other type of business P.B.X. trunk service offered in their exchange, as shown in Part 4, Section 2.
3. Stations of the hotel system located in rooms of guests, tenants, patrons, members, patients and operating quarters of the customer may be used for originating and receiving calls over the telecommunications network.
4. Stations of the hotel system located in stores, shops and other businesses in the same premises may be used only for intercommunication with other stations of the system. Such stores, shops and other businesses must subscribe to their own telephone exchange service for originating and receiving calls over the telecommunications network. Stations of the hotel system are not subject to mileage charges.
5. Types 2001A and 2001B channels to the premises of other customers outside the hotel (apartment house, club or hospital) may be furnished for use of the hotel customer in the administration of the customer's business.

**B. Rates**

1. Network access line charges for P.B.X. trunks as described in Part 4, Section 2, are applicable.
2. Each customer dialed call within the flat rate calling area for Local Area Service, as specified in Part 4, Section 2.

/1/ Hotel Service may continue to be provided to present Hotel Service customers in MSAs 3 and 6 served by non-conforming offices, until such time as their serving central office has been upgraded. As facilities become available these customers will be converted to the standard rate structure and Hotel Service will be discontinued. Rating will be as follows:  
- Network access line charges for P.B.X. trunks as described in B.1 preceding are applicable.  
- Each customer dialed call within the Local Flat Rate Calling Area, is rated at one message unit, untimed. Discount period rates do not apply. Untimed calls will be charged according to the rate specified in B.2 preceding.

Effective services rendered on and after the first day of billing periods beginning on and after July 1, 1990.

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**EMERGENCY REPORTING SERVICES****Rates and Charges**

	<u>I.N.C.</u>	<u>Per Mo.</u>
1. Large System Associated with Centrex, Airport Telephone and Combination Administrative and Dormitory Services, 480 Station Capacity		

*First Dispatch Station* – Includes alternate control line, monitor and test line and recording announcement machine

Multigroup System - Includes one group (Maximum 8 groups) /QBS/

Termination Charge \$2,326.08 <sup>/1/</sup>	\$1,226.04	\$123.09
- Each additional group /QBT/	28.11	3.34

*Second and Third Dispatch Stations* - Includes alternate control line, monitor and test line and recording announcement machine, each station /QBU/

306.27      47.98

*Alerted stations*, each station /QBV/      8.72      3.63

*In connection with P.B.X. service, Type 2001A Channel charges apply to Dispatch Stations, where applicable, as provided for in this guidebook.*

## 2. Type 2001 Channel System

## a. Automatic signaling, multi-station channel (maximum 10 stations)

1. Common control equipment in central office /99V/	55.73	3.34
2. Multi-station units in central office, each main station /GES/	27.91	1.65
3. Optional continuous test and alarm arrangement		
- Common control equipment in central office /FFY/	33.44	2.23
- station equipped, each /FFX/	8.34	1.41

b. A separate Type 2001 channel is required from the central office to each main station. Termination may be in a separate telephone instrument or multi-button station equipment. Regular service charges and monthly rates are applicable to the Type 2001 channels, telephone instruments and key and button telephone services.

/1/ Reduces by 1/60 for each month in service

**EMERGENCY REPORTING SERVICES FOR MUNICIPALITIES****A. General**

1. In the interest of public safety, the Company will make available to municipalities telephone channels and facilities for a public reporting system which will permit direct conversation between telephones on city streets or in other locations accessible to the public and telephones generally located at fire and police headquarters for the purpose of transmitting reports of fires and requests for police assistance.
2. The Company will furnish all lines and equipment required for such a reporting system, consisting generally of reporting telephones at locations designated by the municipality connected by lines to switchboard or current recording positions located in the municipal, fire or police headquarters. The municipality will furnish suitable mounting space for the reporting telephones and provide any conduit required between such telephones and the point of connection with the facilities of the Company.
3. Other reporting arrangements may be furnished to municipalities by means of equipment located in the central office through which a telephone at an emergency reporting location may make announcements to several exchange lines simultaneously.

*Type I* permits a special control station located at an emergency reporting location to signal a particular group of individual line service telephones and give an announcement to the person who answer on these lines.

*Type II* permits firemen upon hearing an alarm in a dial exchange to call a telephone at an emergency reporting location and be connected simultaneously to receive an announcement. See "Note" under Rates for this type.

*Type III* permits up to 13 incoming central office lines to be simultaneously connected to one or more (maximum 10) emergency reporting stations. The number of reporting stations determines the number of possible exchange line connections. An alarm circuit is provided in the central office to indicate a "receiver off hook" at any one of the reporting stations. This type also permits the operation of up to four remotely located siren controls.

4. All operating on the customer's premises will be performed by the customer. Suitable commercial power, including, outlets, which may be required for the operation of the service shall be furnished by the customer.

**EMERGENCY REPORTING SERVICES FOR MUNICIPALITIES (cont'd)****B. Rates and Charges**

		<u>I.N.C.</u>	<u>Per Mo.</u>
1. Public Reporting System			
a. Central office trunk equipment			
- Common equipment for 10 trunks /PMQ/		\$28.11	\$6.40
2. Other Reporting Arrangements			
a. Type I - Group Alerting Systems			
1. 60-Line Capacity - Per Central Office			
(a) Central Office Equipment			
(i) Primary Alerting Arrangement			
- Common equipment including line equipment for 10 lines and continuous test feature for initial control station /2RF/	11.46	29.08	
- Continuous test feature for additional control stations, per station /BWJ/	11.63	3.05	
- Additional line equipment, per line /6EH/	11.63	2.81	
- Amplifier equipment (capacity 60 lines) One required in each central office where more than 20 lines are connected, each /PN2/	5.82	6.98	
(b) Control Stations			
- Type 2001 channel connecting Control Stations and Central Office Equipment, each		Quoted in Part 15, Section 2	
(c) Emergency Announcement Signal			
- Imposes a warning tone of about 6 seconds duration on the line of an alerted station of the system when an alarm message is being transmitted and the station is busy on a regular telephone call			
- Common Equipment /56V/			
- Line Equipment, per station /56Y/			
(d) Automatic Announcement Arrangement			
- Announcement equipment and associated timing facilities /EEQ/	28.11	18.90	

**EMERGENCY REPORTING SERVICES FOR MUNICIPALITIES (cont'd)****B. Rates and Charges (cont'd)**

		<u>I.N.C.</u>	<u>Per Mo.</u>
2. Other Reporting Arrangements (cont'd)			
a. Type I - Group Alerting Systems (cont'd)			
2. 480 line capacity			
(a) Common Equipment			
(i) Multigroup System - Including One Group			
- First Group			
In Controlling Central Office			
(Maximum of 8 Groups) /2XD/	281.07	72.69	
Termination Charge - \$2,326.08 <sup>/1/</sup>			
In Subordinate Central Office			
(Maximum of 4 Groups) /2WD/	281.07	66.87	
Termination Charge - \$2,035.32 <sup>/1/</sup>			
- Each Additional Group /6EF/	28.11	2.81	
Termination Charge - \$116.30 <sup>/1/</sup>			
(ii) Each Exchange Station to be Alerted /BWZ/	8.72	3.05	
(iii) Type 2001 channel charges are applicable for			
the channels between each dispatch station			
and the controlling central office and between			
the controlling central office and each subordinate			
central office.			

<sup>/1/</sup> Reduces 1/60th for each month in service.

**EMERGENCY REPORTING SERVICES FOR MUNICIPALITIES (cont'd)****B. Rates and Charges (cont'd)**

		<u>I.N.C.</u>	<u>Per Mo.</u>
2. Other Reporting Arrangements (cont'd)			
b. Type II <sup>/1/</sup>			
Central Office Equipment			
- 5 line capacity /PN5/		-	\$5.57
- 10 line capacity /PN6/		-	15.60
c. Type III			
1. Central Office Equipment /PN8/		\$28.11	17.83
2. Siren Control (Maximum of 4 sirens)			
- Control relays, per siren /56F/		5.82	2.23
- Channel (including keys), per siren /PN9/		-	
3. Emergency Reporting Stations		-	4.75 <sup>/2/</sup>
- The initial reporting station is furnished at the regular 1-party business line rate. Additional stations are furnished at the rate for a business extension, plus Type 2001A channel charges as specified in Part 15, Section 2			
- Service charges are applicable to reporting stations			

/1/ The furnishing of Type II Emergency Reporting Service is discontinued after May 21, 1960. Customers having this service on that date may retain it at the rates shown.

/2/ Service charges per termination are as specified for private lines (Type 2001 channels) in Part 3, Section 1.

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**SPECIAL NEEDS SERVICES<sup>/1</sup>**

The equipment in this paragraph is provided for use by the physically disabled or may be provided to others who require such equipment to regularly communicate with disabled persons.

**A. Rates and Charges**

	<u>I.N.C.</u>	<u>Per Mo.</u>
1. Tone Ringer (S1A Ringer) <sup>/2</sup>		

Auxiliary signaling device which produces an alerting signal in the lower frequency range and can be adjusted to a high, low or off position. The Tone Ringer is designed for persons with impaired hearing and is available in an ivory or gold colored housing.

Each Tone Ringer	\$5.33	\$ .82
Monthly Payment Plan /JHSRM/	35.00	--

2. Reserved for future use	(C) (D)
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3. Portable Communications Terminal	(D)
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## a. Service Description

A Portable Communications Terminal for the deaf, hearing-impaired or speech-impaired consists of a self-contained keyboard and a printer or a LED display. Terminals include an integrated acoustically-coupled data set, rechargeable batteries, an A.C. adapter/charger and a carrying case. They are capable of transmitting or receiving signals at speeds up to 60 words per minute.

## b. Rate Plan Regulations

This service is provided under either the Contract Charging Plan or Basic Rate Plan as specified in Part 2, Section 3. This service is also provided to certain customers as specified in 4.following. The service having a printer and a LED display is available only under the Basic Rate Plan.

/1/ This service will not be provided to new customers. Customers having this service may retain it at the rates shown until current equipment is no longer maintainable or June 1, 1994, whichever is earlier.

/2/ This equipment is provided with residence and business direct line exchange services furnished by the Company. For Semipublic Coin Service, see Part 13, Section 1.

**SPECIAL NEEDS SERVICES<sup>/1/</sup> (cont'd)****A. Rates and Charges (cont'd)**

## 3. Portable Communications Terminal (cont'd)

## c. Rate Schedules

1. Contract Charging Plan	Monthly Contract Charge					Monthly <u>Rate</u>
	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>	<u>72 Month</u>	
Portable Communications Terminal with printer only /PCT/	\$42.16	\$22.29	\$15.51	\$10.18	\$8.72	\$13.57
2. Basic Rate Plan						<u>Per Mo.</u>
Portable Communications Terminal						\$29.56
- with printer only /PCT/						26.22
- with printer and LED display /VEPNX/						

4. In lieu of the rates specified in c.2. preceding, the Portable Communications Terminal is provided to customers who have been certified by a registered physician or recognized agency as deaf, hearing-impaired or speech-impaired at (1) a monthly rate of \$13.57 /PCT/ for the Portable Communications Terminal with printer only, or (2) a monthly rate of \$16.96 /VEPCX/ for the Portable Communications Terminal with printer and LED display.
5. The Portable Communications Terminal is intended solely to assist deaf, hearing-impaired or speech-impaired individuals to communicate. Business applications are restricted to those intended to assist persons with these handicaps.
6. These terminals are arranged for acoustic-coupling only to 500 Type telephone handsets or handsets of equivalent design.
7. The terminals are provided subject to their availability from suppliers. Replacement of defective terminals will be accomplished on an exchange basis only. The date, time and location for the exchange will be designated by the Company. Exchange terminals will be available to the customer as quickly as possible subject to their availability from suppliers.
8. It is the customer's responsibility to pick up or return the Portable Communications Terminal at the designated Company location in connection with the establishment or discontinuance of service or a return for exchange.
9. Service Ordering Charges and Premises Work Charges are not applicable for the Portable Communications Terminals. All other standard rates and charges are applicable.
10. Portable Communications Terminals are only furnished to customers of this Company's Telephone Exchange Service.

/1/ This service will not be provided to new customers. Customers having this service may retain it at the rates shown until current equipment is no longer maintainable or June 1, 1994, whichever is earlier.

**NAME AND NUMBER DELIVERY****A. Description**

Name and Number Delivery is a pay per use feature which is activated when a customer makes an outgoing call and a no answer condition occurs. The calling party will be asked by a recorded announcement if they would like to record their name and number for future delivery to the called party. The service will then prompt the caller to say their name and number. Name and Number Delivery will record and store the name and number and will attempt to deliver it on a preset schedule to the called party.

**B. Terms and Conditions**

Name and Number Delivery will be available to residence and business customers only from equipped central offices where facilities are available. Name and Number Delivery will not be available to Centrex or PBX customers.

This feature will be offered only on calls which originate from and terminate within Chicago.

At the request of the customer, access to Name and Number Delivery may be blocked. The receipt of Name and Number Delivery recordings may also be blocked. Either or both types of blocking will be provided at no charge to customers on a per line basis.

**C. Prices**

<u>Description /Billing Code/</u>	<u>Monthly Price</u>
Name and Number Delivery, per recording delivered	\$ .75