

**IDENTIFIED-OUTWARD-DIALING (IOD) FROM PBX SYSTEMS**

IOD service may be furnished in one of two types, Operator Identified Outward Dialing (OIOD) or Automatic Identified Outward Dialing (AIOD). Either service requires special physical arrangement of the facilities of the Telephone Company and is therefore furnished subject to the availability of such facilities. The Telephone Company reserves the right to provide either type of IOD service at its option. OIOD service is offered only in those exchanges where AIOD is not available or in those cases where OIOD was installed prior to the availability of the special AIOD equipment in the serving central office.

IOD service is furnished in the serving central office on lines (excluding FX and WATS) to customer-premises located systems which are equipped for compatible IOD operation.

IOD service provides identification and recording of outgoing long distance calls and billing by seven digit number that may or may not coincide with any part of the PBX primary station number.

IOD service must be provided on all lines in an outgoing central office trunk group. When IOD is provided on more than one outgoing central office trunk group, each group is considered a separate service for the application of the IOD minimum charge.

When IOD service is furnished in connection with customer-provided switching systems the charges for voice connecting arrangements, regulations on maintenance of service and general regulations apply.

The minimum service period for IOD service is three years. In case of discontinuance or reduction of service within the minimum service period, a termination charge as shown following, reduced by 1/36 for each full month of service provided, shall be applied.

**IDENTIFIED-OUTWARD-DIALING (IOD) FROM PBX SYSTEMS (cont'd)**

IOD service is furnished at the following prices, which are in addition to the charges for other services or facilities with which IOD is associated.

Description /Billing Code/	Monthly Price	Termination Charge
IOD service for the first 10 lines in a group (minimum charge), including a data link /NDK/	\$292.00	\$5,580.00
IOD service for the eleventh line in a group through the 50th line, each line /NDL/	28.50	540.00
IOD service for the 51st line and each subsequent line in a group, each line /NDM/	330.00 (I)	270.00

**2-WAY DIRECT INWARD DIALING (DID) WITH CALL TRANSFER****Description**

2-Way Direct Inward Dialing (DID) With Call Transfer is a Central Office based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the transfer of those calls to another line through the use of an incoming/outgoing Multi-Line Business Exchange Service line. The transfer capability makes it possible to disconnect after transferring the call, freeing the DID facility for additional incoming calls. The trunk may also be used to place outgoing calls. This service is provisioned with E&M signaling and a 4 wire connection at the customer's premises. Touch-Tone is a required feature of this service.

**Terms and Conditions**

The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. The Company will be responsible for providing intercept.

The customer is responsible for providing intercept on assigned but unused telephone numbers associated with 2-Way DID With Call Transfer service.

Trunks arranged for 2-Way DID With Call Transfer service may not be combined with trunk groups arranged to provide Direct Inward Dialing (DID) service. Overflow of calls between the two arrangements is not permitted.

2-Way DID With Call Transfer is provided from Central Offices equipped to provide this service and subject to the availability of facilities. Customers are required to sign a confirmation of order for 2-Way DID With Call Transfer.

If a customer's normal serving Central Office is not equipped to provide 2-Way DID With Call Transfer or the customer so requests, the service may be provided, where facilities permit, from a Company Central Office different than that which normally serves the customer, but still within the same LATA, at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) service described in Part 4.

When 2-Way DID With Call Transfer becomes available or is subsequently requested from the Central Office that normally serves the customer, the service may be transferred to the normal serving Central Office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial non-recurring charges and Service Charges as appropriate.

**2-WAY DIRECT INWARD DIALING (DID) WITH CALL TRANSFER (cont'd)**

**Terms and Conditions (cont'd)**

A change in Central Office equipment could require the customer to discontinue the service or obtain service from another Central Office. The Company makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of Central Office equipment.

The combining of flat rate, or message rate service is prohibited.

2-Way DID With Call Transfer works in conjunction with Direct Inward Dialing (DID) Service and the charges specified in the Price List following are in addition to applicable rates and charges for DID Service specified in the Guidebook. (T)

**AT&T INDIANA GUIDEBOOK****PART 6 - Central Office Services  
SECTION 1 - Direct Inward Dialing (DID) Services**

1st Revised Sheet 5

**2-WAY DIRECT INWARD DIALING (DID) WITH CALL TRANSFER (cont'd)****Service Establishment**

	USOC	Monthly	NRC
With initial DID Service			
- per Trunk Group	SEPD1	-	\$175.00
Subsequent to Establishment of DID Service			
- per Trunk Group	SEPD1	-	175.00
2-Way DID Trunk With Call Transfer			
- Rate Classification 1	3CW	\$26.00	-
- Rate Classification 2	3CW	26.00	-
- Rate Classification 3	3CW	27.00	-

**CONVERSIONS****ALL AREAS**

Of entire DID Trunk Group to 2-Way DID or entire 2-Way DID Trunk Group to DID	NR9DD	-	300.00
Of individual DID Trunks to a new 2-Way DID Trunk Group.			
- per Trunk Group	SEPD1	-	175.00
Individual Trunks between established Trunk Groups	See this section for DID rearrangement.		
Change in Outpulsing, Start Dial, or Signal Type.			
- per Trunk Group	REAJA	-	27.00
Change or Redesign in Signaling or Transmission Interface.			
- per Occurrence	REAJB	-	150.00

**DIRECT-INWARD-DIALING (DID) TO PBX SYSTEMS**

DID service requires special physical arrangement of the facilities of the Company and is therefore furnished subject to the availability of such facilities. (C)

DID service is furnished in the serving central office on lines (excluding WATS) to Dial PBX, Telephone Answering Systems and customer-provided systems which are equipped for compatible DID operations.

DID service permits incoming local and long distance calls to be dialed directly to stations associated with the customer-premises located switching equipment.

DID service must be provided on all lines in a central office trunk group arranged for inward service. When DID is provided on more than one central office trunk group, each group is considered a separate service.

DID service does not include listings for DID numbers. Such listings will be provided in accordance with Listings in Part 12, Section 1. (C)

DID service is furnished upon the condition that the customer must subscribe to central office line service adequate in the judgment of the Company to permit the use of DID service without injurious effect upon general telephone service. (C)

When DID service is furnished in connection with customer-provided switching systems the charges for voice connecting arrangements, regulations on maintenance of service and general regulations apply as specified elsewhere in this Guidebook

**DIRECT-INWARD-DIALING (DID) TO PBX SYSTEMS (cont'd)**

DID service is furnished at the following prices, which are in addition to the charges for other services or facilities with which DID is associated.

Description /Billing Code/	Nonrecurring Charge	Monthly Rate
Each group of 20 DID station numbers <sup>/2/</sup> /ND4/	\$400.00 <sup>*/1/</sup>	\$ 90.00 (I)
DID Line Termination in Central Office, each /NDT/ (Required in addition to exchange line rate)	68.00 <sup>/1/</sup>	372.00 (I)

\* The Nonrecurring Charge applies to the first group of DID numbers only.

Out-pulsing from the serving central office can be provided by dial pulse, multi-frequency or touch-tone signaling. The Telephone Company will provide any one of the above signaling arrangements specified by the customer for Dial PBX or Telephone Answering Systems and customer-provided systems. When the customer requests a change in the type signaling from the original request, the following prices will apply:#

Description /Billing Code/	Nonrecurring Charge
Per trunk group, each /TVKTG/	\$27.00
Per line, each /TVKDP/	36.00

# In some cases the central office may not be equipped for all the signaling arrangements and will require a period of time for equipping the central office to provide the change in signaling.

/1/ For customers who have their business service with another carrier within the Company's service area and wish to establish DID service with the Company, these nonrecurring charges will be waived for each DID Trunk ordered. Also, normally applicable service ordering and line connection nonrecurring charges with which DID is associated will be waived. To qualify the customer must commit to a minimum of a one-year term plan (e.g., CompleteLink), not have had service disconnected for non-payment, and not have any past due bills for service owed to the Company. This may not be combined with other trunk nonrecurring charge offers at the time of conversion.

/2/ Charges for ISDN Prime (PRI) DID Numbers are located in Part 17, Section 2, Paragraph 1.F.1 of this Guidebook.