

**1. CUSTOM CALLING SERVICE FEATURES****A. Description**

Custom Calling Service Features are optional telecommunication services offered as additions to regular telephone exchange service.

**B. Definitions**Call Forwarding

Allows the customer to activate and deactivate a transfer of incoming calls to another dialable telephone number.

Call Waiting

Provides a tone to alert a customer with a call in progress that a second party is calling them, and allows the customer to answer the incoming call while holding the original connection.

Speed Calling<sup>/1/, /2/</sup>

Allows the customer to place local and long distance calls to a preselected group of telephone numbers by dialing abbreviated codes rather than the complete telephone number. Speed Calling is available with an eight- or thirty-code capacity.

Three-Way Calling

Allows the customer to add a third party to an established call without operator assistance.

**C. Terms and Conditions**

Custom Calling Service Features are offered only where facilities are available and properly provisioned.

Custom Calling Service Features will be provided in connection with all grades, types and classes of service, except for Coin or DID services and as indicated below for specific Custom Calling Service Features.

/1/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

(C)  
(D)  
(D)

/2/ Speed Calling 30 is withdrawn for residence customers effective June 1, 2013.

**1. CUSTOM CALLING SERVICE FEATURES (cont'd)**

**C. Terms and Conditions (cont'd)**

Call Forwarding

The Call Forwarding feature is not provided in connection with OUTWATS or INWATS services.

The quality of transmission of forwarded calls may vary depending on the distance and the routing necessary for the completion of a call. Therefore, the normal grade end-to-end transmission is not guaranteed on any forwarded calls.

If calls are transferred to a number served by the same or different central office switch, up to 5 calls will be transferred simultaneously provided there are sufficient facilities to accept the calls.

Call Waiting

The Call Waiting feature is not provided in connection with OUTWATS or two-party line services.

**1. CUSTOM CALLING SERVICE FEATURES (cont'd)****C. Terms and Conditions (cont'd)**Speed Calling<sup>/1/, /2/</sup>

The Speed Calling feature is not provided in connection with INWATS service.

The Code capacity is reduced from eight to six codes when used with Call Transfer.

Three-Way Calling

The Three-Way Calling feature is not provided in connection with INWATS or two-party line services.

The quality of transmission on three-way calls may vary depending on the distance and the routing necessary to complete the calls. Therefore, the normal grade end-to-end transmission is not guaranteed on any three-way call.

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/1/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

(C)  
(D)  
(D)

/2/ Speed Calling 30 is withdrawn for residence customers effective June 1, 2013.

**1. CUSTOM CALLING SERVICE FEATURES (cont'd)****D. Prices**

A discount will apply on a per feature basis for a combination of two or more different Custom and/or Advanced Custom Calling features on a line.

The Call Forwarding customer is responsible for the payment of any applicable station-to-station tariff charges for each call between his Call Forwarding equipped telephone and the telephone to which the call is being forwarded. The charge applies to billable calls that are answered at the telephone to which the calls are being forwarded, person-to-person, and collect calls even though they may not be accepted at the answering telephone.<sup>/3/</sup>

Regular two-point long distance and Message Rate charges may apply when a third party is added using the Three-Way Calling feature.

The following charges are for the features only and are in addition to applicable charges for service and equipment with which they are used.

Pay Per Use

Certain Custom Calling features (described preceding) are also available on an optional Pay Per Use basis to customers that do not subscribe to the feature on a monthly basis. See Part 7, Section 2.

**1. Service Elements**

Description/Billing Code	Nonrecurring Charge	Monthly Price per line	
		Residence	Business
Call Forwarding /ESM/	-	\$11.99 (I)	\$27.83
Call Waiting /ESX/	-	11.99 (I)	27.83
Speed Calling			
8 Number Repertory <sup>/1/</sup> /ESL/	-	11.99 (I)	NA
30 Number Repertory <sup>/2/</sup> /ESF/	-	NA	8.75
Three-Way Calling /ESC/	-	11.99 (I)	26.44

/1/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

/2/ Speed Calling 30 is withdrawn for residence customers effective June 1, 2013.

/3/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

**1. CUSTOM CALLING SERVICE FEATURES (cont'd)****D. Prices (cont'd)**

## 1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price per line</u>		
		<u>Residence</u>	<u>Business</u>	
				(D)
				(D)
Electronic Switching System (ESS) Optional Feature				
Call Waiting - Terminating per Primary Station /EGC/	\$35.25	/1/	\$1.60	(C)
Call Waiting All Calls per Primary Station /EGN/	35.25	/1/	3.05	(C)

/1/ Not available.

(D)  
(D)  
(C)