

GENERAL

The Regulations contained herein are specific to the service involved and in addition to those in Part 2 applicable to all services of the Telephone Company.

Definitions

Message toll telephone service is that of furnishing facilities other than and in addition to local facilities for telephone communications between local service areas in accordance with the regulations and system of charges specified in this schedule. The service of furnishing the local facilities required to establish and maintain connection between an exchange station and the toll plant in connection with toll calls is a part of local service.

Priority of Services

In case a shortage of facilities exists at any time either for temporary or protracted periods, the establishment of message toll telephone service shall take precedence over all others.

Liability of Telephone Company

In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Telephone Company are subject to the terms, conditions and limitations herein specified.

The Telephone Company's liability, if any, for its willful misconduct is not limited by this Guidebook. (T)
With respect to any other claim or suit, by a customer or by any others, for damages associated with any aspect of the provision of service (including the failure to reach a called station), the Telephone Company's liability, if any, shall not exceed an amount equal to the initial period charge applicable for such a message to the called station. This liability shall be in addition to any billing adjustments that may otherwise be appropriate.

When the lines of other telephone companies are used in establishing connections not reached by the Telephone Company lines, the Telephone Company is not liable for any act or omissions of the other company or companies.

GENERAL (cont'd)**Obligation of Customer**

The calling party shall establish his identity in the course of any communication as often as may be necessary. The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.

Deposits

Same as provided for Exchange Service in the Guidebook.

Time of Day

The time of day, determined in accordance with the time system - standard or daylight saving - observed at the location of the price center of the calling station, determines whether Day, Evening, Night, Peak or Off-Peak prices apply. In cases where a message begins in one price period and ends in another, the price in effect at the time the connection is established applies to the Initial Period. Additional Minutes will be billed, in whole minute segments, at the price applicable when each additional minute begins. (C)

Limited Conversation

The Company reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

Cancellation for Cause

The Telephone Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of the service includes the use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a Message Toll charge.

Connection With Customer Provided Recording, Reproducing and Automatic Answering and Recording Equipment

Customer-provided recording, reproducing and automatic answering and recording equipment may be used in connection with Message Telecommunications service, subject to the conditions outlined in Part 2, Section 9 of the Guidebook.

GENERAL (cont'd)

Connections of Customer-Provided Terminal Equipment and Communications Systems

Customer-provided terminal equipment and communications systems may be used in connection with Message Telecommunications Service subject to the conditions outlined in Part 2, Section 9 of the Guidebook.

Connections of Other Common Carrier-Provided Communications Systems

Communications systems provided by Other Common Carriers may be used with Message Telecommunications Service subject to the conditions outlined in Part 2, Section 9 of the Guidebook.

Service Used for Data-Phone* Transmission

Message Telecommunications Service is available for use on a two point service basis with data transmitting and/or receiving equipment (including telephotograph equipment) and teletypewriter equipment for the transmission and reception of data signals.

The regulations and prices for each call made for the purpose of transmitting data signals are those applicable for message telecommunications station-to-station service according to the connection established.

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Standard Service Offerings

Two-Point Message Telecommunication Service

General

Classes of Service

Station-to-Station

Customer Dialed Station Class applies when the person originating the call dials the telephone number desired and the call is billed to the calling station. It does not apply to a call from a public or semi-public coin telephone. The services of a Telephone Company operator will not be used in connection with completing the call or in furnishing any information or assistance relating to billing or charges for such call, except as required to do the following:

- record the originating telephone number where no automatic recording equipment is available.

* Registered Service Mark of AT&T

STANDARD SERVICE OFFERINGS (cont'd)**Two-Point Message Telecommunication Service (cont'd)**

General (cont'd)

Classes of Service (cont'd)

Station-to-Station (cont'd)

- reach a called telephone number where facilities are not available
- reach a called telephone number for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.
- re-establish a call which has been interrupted after the called number has been reached.

Operator Assisted Station Class applies when a call is completed with the assistance of an operator except as specified for the Customer Dialed Station class of service. These calls are billed as Sent Paid. The sent paid calls are billed either to the calling station or paid for from a public or semi-public coin telephone.

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STANDARD SERVICE OFFERINGS (cont'd)

Two-Point Message Telecommunication Service (cont'd)

General (cont'd)

Classes of Service (cont'd)

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STANDARD SERVICE OFFERINGS (cont'd)

Two-Point Message Telecommunication Service (cont'd)

General (cont'd)

Price Elements

The charge for a call is determined by the following elements:

Initial Minute and Additional Minute Prices

- Based on the distance between stations

Service Charges

- Applicable in addition to charges, preceding, for all classes of service except Customer Dialed Station.

Price Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, Night Prices apply for calls billed to Residence class of service.

Prices Applicable for the Hearing or Speech Impaired

Persons who have been certified in writing as having a hearing or speech impairment which precludes oral communications and who have and use a telecommunications device for visual communications will receive an adjustment on Customer Dialed Station-to-Station calls. This adjustment is applicable only to charges for Message Toll calls originated from and billed to the residence service of the certified person. The adjustment is limited to one service for a person and one service at a residence.

- Calls placed during the Day Price Period will be charged at the Evening Price.
- Calls placed during the Evening Price Period will be charged at the Night-Weekend price.

STANDARD SERVICE OFFERINGS (cont'd)**Two-Point Message Telecommunication Service (cont'd)**

General (cont'd)

Timing of Messages

On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station. Miscellaneous Common Carrier mobile radio system or Private Branch Exchange system.

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On all calls, chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telecommunications network or by the Telephone Company operator.

Chargeable time does not include time lost because of faults or defects in the service.

Collection of Charges

Charges (including messenger charges) for all classes of telephone calls are billed against or collected from the calling station except that upon request the charge may be:

- billed to a third number (i.e., billed to an authorized station, as determined by the Telephone Company, other than the originating or terminating station), except to a coin telephone; or ^{/1/} (C)
- billed to the called station (i.e., charges may be reversed) except to a coin telephone, if the charge is accepted at the called station. In the case of a coin telephone, the charge may be accepted but must be billed to a third number or the call may be re-originated from the called station.^{/1/} (C)

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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STANDARD SERVICE OFFERINGS (cont'd)**Two-Point Message Telecommunication Service (cont'd)**

Prices

Table of Initial Period and Additional Period Prices - Residence

Mileage	Day Each Minute ^{/1/}	Evening Each Minute ^{/1/}	Night Weekend Each Minute ^{/1/}
All	\$.64 (I)	\$.64 (I)	\$.64 (I)

Prices apply to the Initial Minutes and Additional Minutes which begin in that Price Period. Charges resulting in fractional cents are rounded down.

Price Periods

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
7:00AM to ^{/2/} 7:00PM			Day Rate Period				
7:00PM to ^{/2/} 12:00AM			Evening Rate Period			Night-Weekend Rate Period 12:00 AM Saturday to 12:00 AM ^{/2/} Monday	
12:00AM to ^{/2/} 7:00AM			Evening Rate Period				

/1/ Or fraction.

/2/ To but not including.

STANDARD SERVICE OFFERINGS (cont'd)**Two-Point Message Telecommunication Service (cont'd)**

Prices (cont'd)

Table of Initial and Additional Minute Period Prices

Mileage	Business			
	Peak	Each Add'l	Off-Peak	Each Add'l
	Initial Minute ^{/1/}	Minute ^{/1/}	Initial Minute ^{/1/}	Minute ^{/1/}
1-16	\$5.11 (I)	\$5.11 (I)	\$5.11 (I)	\$5.11 (I)
17-30	5.11	5.11	5.11	5.11
31-55	5.11	5.11	5.11	5.11
56+	5.11 (I)	5.11 (I)	5.11 (I)	5.11 (I)

Prices apply to the Initial Minutes and Additional Minutes which begin in that Price Period. Charges resulting in fractional cents are rounded down.

Mileage	Operator Assisted			
	Peak	Each Add'l	Off-Peak	Each Add'l
	Initial Minute ^{/1/}	Minute ^{/1/}	Initial Minute ^{/1/}	Minute ^{/1/}
1-16	\$.45	\$.45	\$.45	\$.45
17-30	.45	.45	.45	.45
31-55	.45	.45	.45	.45
56+	.45	.45	.45	.45

Prices apply to the Initial Minutes and Additional Minutes which begin in that Price Period. Charges resulting in fractional cents are rounded down.

/1/ Or Fraction.

STANDARD SERVICE OFFERINGS (cont'd)**Two-Point Message Telecommunication Service (cont'd)**

Prices (cont'd)

Price Periods

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
7:00 AM to ^{/1/} 7:00 PM			PEAK				
7:00 PM to ^{/1/} 7:00 AM				OFF-PEAK			

/1/ To but not including

STANDARD SERVICE OFFERINGS (cont'd)

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STANDARD SERVICE OFFERINGS (cont'd)

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