

## AT&T INDIANA GUIDEBOOK

PART 20 - Grandfathered Services

1st Revised Sheet 1

SECTION 10 - Wide Area Telecommunications Services (WATS)

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### **WIDE AREA TELECOMMUNICATIONS SERVICE (Grandfathered)**

#### **General**

Effective November 11, 1996, no further installations, moves, rearrangements, or changes of any type to Wide Area Telecommunications Service (WATS) will be made. Customers of record on November 11, 1996, may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished. The preceding supersedes all of the rules and regulations that follow.

Effective January 31, 2007, Wide Area Telecommunications Service will be withdrawn in its entirety.

The regulations contained herein are specific to the service involved and are in addition to the General Regulations applicable to all services of the Telephone Company as set forth in Part 2.

#### Definition

Wide Area Telecommunication Service (WATS) provides for dial type telecommunications within the State of Indiana through the use of a WATS access line and the public switched network, in accordance with the regulations and schedules of charges specified in this Guidebook. The WATS charges set forth in this Guidebook are in payment for the service furnished between the calling and called stations. (T) (T)

Dial type telecommunications, as specified above, is a call dialed from or to a WATS access line or, if facilities are not available for dial completion, a call placed with an operator from or to a WATS access line. The call may also be placed with an operator in the same manner if, for any reason, a called station cannot be reached.

A WATS access line is a line between the customer's premises and a Telephone Company Central Office and is provided for the purpose of completing WATS calls. The Nonrecurring Prices for installation and moves of WATS access lines are provided in the following. Service Charges are not applicable except for Premises Work Charges. When unusual installation costs are involved the facilities are furnished under the applicable Part of the Guidebook. (T)

**WIDE AREA TELECOMMUNICATIONS SERVICE (Grandfathered) (cont'd)****General (cont'd)**

When there is more than one termination of a WATS access line, one termination is designated as the access line and all other terminations of the same line are designated as extensions.

WATS is arranged at the customer's option for either Outward WATS or 800 Service but not for both. All 800 Service can be provisioned with either an 800 or 888 service number.

**WIDE AREA TELECOMMUNICATIONS SERVICE (Grandfathered) (cont'd)****General (cont'd)**Availability of Service

The furnishing of service under this Guidebook will require certain physical arrangements of the facilities of the Telephone Company and is therefore subject to the availability of such facilities.

Limitation of Service

Wide Area Telecommunication Service does not include conference calls or any other calls requiring operator handling except as provided on the previous page. (C)

Connection of WATS access lines to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established. Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.

800 Service is furnished upon condition that the customer obtain adequate lines to permit use of this service without injurious effect upon it or any other service rendered by the Telephone Company. The Telephone Company may terminate or refuse to furnish 800 Service to any customer, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Telephone Company.

Minimum Service Period

The minimum service period is one day.

Fractional Periods

The charge for a fractional part of a month will be the proportionate part of the monthly charge for the access line, based on the actual number of days the service is furnished. For the purpose of administering this regulation every month is considered to have thirty days.

Allowance for Interruptions

No credit is allowed for interruptions to the access line of less than two hours. For interruptions of two hours or over, a credit of \$15.00 is allowed for each access line, for each 24 hour period or any fraction thereof.

**WIDE AREA TELECOMMUNICATIONS SERVICE (Grandfathered) (cont'd)****General (cont'd)**Allowance for Interruptions (cont'd)

No credit allowance will be made for interruptions of service due to negligence of the customer; due to customer-provided equipment or systems; during any period in which the Company is not afforded access to the premises; or during any period when the customer has released the access line to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangement.

Message Telecommunication Service furnished at a customer's request when his Wide Area Telecommunication Service is interrupted is charged for at the Message Telecommunication Service prices.

Use of the Service by the Customer

This service has been classified for general use up to and including resale by authorized carriers.

Retention of 800 Service Telephone Numbers

A Customer may retain the same 800 Service telephone number when moving to another location within the State.

Connections With Equipment or Systems of Others

Customer-provided terminal equipment or communications systems and Other Common Carrier-provided communications systems may be connected to WATS, subject to conditions specified in the Connection of Premises Equipment to Exchange Services Part of the Guidebook. (T)

Chargeable Time

Chargeable time begins when connection is established between a station associated with the WATS access line and the called or calling station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.

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### WIDE AREA TELECOMMUNICATIONS SERVICE (Grandfathered) (cont'd)

#### General (cont'd)

##### Minimum Average Time Requirement

All messages completed in one billing period, in a service group, must average at least one minute duration. If the average is less than one minute, the total usage for the service group will be the number of messages multiplied by one minute.

##### Service Group

A Service Group on Outward WATS is one access line or two or more access lines appearing in the same system at the same customer premises. A maximum of two Service Groups may be terminated in the same system at the same customer premises.

A Service Group on 800 Service is all access lines arranged in the central office equipment as part of a given hunting arrangement. ("Hunting arrangement" denotes a grouping of 800 Service access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.)

**WIDE AREA TELECOMMUNICATIONS SERVICE (Grandfathered) (cont'd)****Prices**Price Structure

The monthly charges for WATS consist of a charge for each access line plus a charge for usage, based on the average usage per line for each service group. This usage charge is determined on a schedule which is tapered downward as usage increases.

Method of Determining Usage Charges (Outward Service and 800 Service)

Note the total number of messages for the service group.

Determine the Minimum Average Time Requirement in equivalent hours (the total number of messages for the service group x 1 minute per message , 60 minutes) rounded to the nearer tenth (one decimal place).

Note the total actual hours of usage for the service group, rounded to the nearer tenth (one decimal place).

Determine the chargeable hours, the greater of either the Minimum Average Time Requirement or the total actual hours of usage for the service group calculated above.

Determine the number of access lines in the service group in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearer hundredth (two decimal places).

Determine the average hours of use per line in the service group by dividing the previously determined chargeable hours by the number of access lines in the paragraph above.

Determine the usage charge per line by multiplying the hourly Price for the appropriate taper(s) by the number of hours used in each taper and then totaling these charges.

Determine the total usage charge for the service group by multiplying the usage charge per access line from the paragraph above by the number of access lines in the service group in service during the month.

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#### **WIDE AREA TELECOMMUNICATIONS SERVICE (Grandfathered) (cont'd)**

## Monthly Prices

### Access Line, each

Monthly Price
\$34.00
45.00

## Usage Schedule

The price per hour is applied to the average hours of use per line, for all lines within a service group. This charge is rounded to the nearer tenth of an hour and multiplied by the number of access lines. There is no minimum usage requirement.

Average Hours of Use Per Line	Outward Service	800 Service
.1 to 15 hours	\$11.50	\$15.00
15.1 to 40 hours	10.50	12.50
40.1 to 80 hours	8.50	10.50
Over 80 hours	7.50	9.50

## Installation Charges

## Nonrecurring Prices

### First WATS Access Line, Outward or 800 Service

\$225.00

Each additional Access Line ordered at the same time, to be installed at the same time and on the same premises

- Outward Service	135.00
- 800 Service	170.00

### Move Charges, Outward or 800 Service

## Access Line

- Same Building - All moves at same time, regardless of number of lines 135.00
- Different Building - Installation charges apply

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### WIDE AREA TELECOMMUNICATIONS SERVICE (Grandfathered) (cont'd)

#### Prices (cont'd)

Conversion Charge	Nonrecurring Prices
Change of an 800 Service telephone number at the request of the customer or change of a hunting arrangement	
- Per occasion, regardless of the number of lines involved	\$82.00
Records Change Only, Outward or 800 Service	
- Per customer request	50.00

#### Extensions of Access Lines

For extensions within the same exchange the regulations, prices and charges for Extension Service Channels shown in the Exchange Channel Services Section of this Guidebook.

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For extensions in a different exchange the regulations, prices and charges for Private Line Channels apply.