

## **1. CENTREX SERVICE**

This section sets forth Centrex Services made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 5, Section 1 and Part 6, Section 3 apply where appropriate, unless otherwise specified in this Part. (T)

The application thereof is to Carrier with regard to service ordering repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing.

### **A. Description**

(For service description, see Illinois Guidebook, Part 5, Section 1)

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Centrex Service is a local exchange telecommunications service, provided by a telecommunications system located in a telephone company central office, which controls the switching of:

- Calls from the exchange network to the Centrex lines,
- Calls from the Centrex lines to the exchange network,
- Intercommunicating calls between Centrex lines.

### **B. Definitions**

#### Addition

Provision of supplementary service to a Carrier's system installed for resale to its customers up to the capacity of the system.

#### Downgrade

Enumerated changes to an installed system generally resulting in a decrease in capacity, capability and/or lower monthly charge.

**1. CENTREX SERVICE (cont'd)**

**B. Definitions (cont'd)**

Line Category

The number of lines the Carrier has selected for resale to its customer as the contract commitment.

Payment Plan

A period of time selected by the Carrier from among those currently offered by the Company, over which the Carrier for resale to its customer agrees to pay a specified price for a product/service.

Removal

Deletion of equipment or service from a Carrier's system installed for resale to its customer.

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 5, Section 1)

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Direct Interconnection

Direct interconnection of unaffiliated Centrex systems is prohibited. In order for Company to provide Direct Interconnection, the Carrier must provide evidence, acceptable to the Company, of Carrier's customer's affiliated status.

Intercom Calling

Centrex intercom calling is only allowed between station users internal to the end user customer or station users of an affiliate company. In order for Company to provide Intercom Calling, the Carrier must provide evidence, acceptable to the Company, of Carrier's customer's affiliated status.

**1. CENTREX SERVICE (cont'd)**

**D. Features**

1. Feature Availability

	N/A - Not Applicable	Std. - Standard	Opt. – Optional
<b>Voice</b>	<b>Basic</b>	<b>Electronic Key</b>	<b>ISDN</b>
Add On Modules	N/A	Opt.	Opt.
Analog Line Pickups	N/A	Std.	N/A
Automatic Callback	Opt.	Opt.	Opt.
Automatic Dial	N/A	Std.	Std.
Automatic Line Preselect	N/A	Std.	Std.
Blind Transfer with Recall Identification	N/A	Std.	N/A
Call Camp-On	Opt.	Opt.	Opt.
Call Camp-On Selective	Opt.	Opt.	Opt.
Call Diverting	Std.	Std.	Std.
Call Forward of Call Waiting Calls	Std.	Std.	N/A
Call Forwarding - Busy	Std.	Std.	Std.
Call Forwarding - Don't Answer	Std.	Std.	Std.
Call Forwarding - Variable	Std.	Std.	Std.
Call Forwarding per Key	N/A	Std.	Std.
Call Forwarding Over Private Facilities	Opt.	Opt.	Opt.
Call Hold	Std.	Std.	Std.
Call Park	Opt.	Opt.	Opt.
Call Pickup	Std.	Std.	Std.
Call Request	N/A	Std.	Std.
Call Request with Queue	Opt.	Std.	Std.
Call Transfer - All	Std.	Std.	Std.
Call Transfer (Inter-System) - Deluxe	Std.	Std.	Std.
Call Waiting/Cancel Call Waiting	Std.	Std.	N/A
Called Number Display	N/A	Std.	Std.
Caller ID	Opt.	Std.	Std.
Caller ID Intercom	N/A	Std.	Std.

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## 1. CENTREX SERVICE (cont'd)

## D. Features (cont'd)

## 1. Feature Availability (cont'd)

N/A - Not Applicable      Std. - Standard      Opt. – Optional

Voice	Basic	Electronic Key	ISDN	
Caller ID with Name	Opt.	Opt.	Std.	
Calling Name Display on Intercom	N/A	Opt.	Opt.	
Calling Reason Display	N/A	Std.	Std.	
CLASS Automatic Callback	Opt.	Opt.	Opt.	
CLASS Call Screening	Opt.	Opt.	Opt.	
CLASS Distinctive Ringing <sup>/1</sup>	Opt.	Opt.	Opt.	(T)
CLASS Repeat Dialing	Opt.	Opt.	Opt.	
CLASS Visual Message Waiting Indicator	Opt.	N/A	N/A	
Conference Calling, 3 Way	Std.	Std.	Std.	
Consultation Hold	Std.	Std.	Std.	
Custom Calling Name on Centrex	Opt.	Opt.	N/A	
Direct Connect Originating	Opt.	Opt.	Opt.	
Direct Connect Originating with Delay	Opt.	Opt.	Opt.	
Direct Inward Dialing (DID)	Std.	Std.	Std.	
Direct Outward Dialing (DOD)	Std.	Std.	Std.	
Direct Station Selection/Busy Lamp Field with Fast Transfer	N/A	Opt.	Opt.	
Directed Call Park	Opt.	Opt.	Opt.	
Directed Call Pickup	Opt.	Opt.	Opt.	
Directory Number Hunt with Call Waiting and Preferential Hunt	N/A	Std.	N/A	
Display Capability	N/A	Std.	Std.	
Distance Extension	N/A	Opt.	Opt.	
Distinctive Ringing and Call Waiting Tone	Std.	Std.	Std.	

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/1/ Effective December 1, 2007, the Company will no longer offer the Advanced Custom Calling Feature CLASS Distinctive Ringing on new lines for Carrier's Centrex customers. A Carrier's Centrex customer may retain this feature on lines placed in service prior to January 15, 2008 until it moves, makes any changes to its service, or chooses to upgrade its service. (T)

**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

1. Feature Availability (cont'd)

	N/A - Not Applicable	Std. - Standard	Opt. – Optional	
<b>Voice</b>		<b>Basic</b>	<b>Electronic Key</b>	<b>ISDN</b>
End to End Signaling		Std.	Std.	Std.
Equal Access for Inter MSA Calling		Std.	Std.	Std.
Executive Busy Override		N/A	Std.	Std.
Executive Busy Override - Exempt		N/A	Std.	Std.
Executive Display Communications		N/A	Opt.	N/A
Feature Buttons		N/A	Std.	Std.
Ground Start Line		Opt.	N/A	N/A
Group Intercom		N/A	Std.	Std.
Hunting Arrangements		Std.	Std.	Std.
Increase Shared Directory Number (DN) Group Size		N/A	N/A	Std.
Intercom Calling		Std.	Std.	Std.
Last Number Redial		Opt.	Std.	Std.
Leave Message Activation		N/A	Std.	Std.
Listen On Hold		N/A	Std.	Std.
Make Busy				
- Access Code		Opt.	Opt.	Opt.
- Key		Opt.	Opt.	Opt.
Make Set Busy		N/A	Std.	Std.
Make Set Busy except on Group Intercom		N/A	Std.	N/A
Message Retrieval Display		N/A	Std.	Std.
Message Waiting Activation Control		N/A	Std.	Std.
Message Waiting Indication Lamp		Opt.	N/A	N/A

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**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

1. Feature Availability (cont'd)

	N/A - Not Applicable	Std. - Standard	Opt. – Optional
<b>Voice</b>		<b>Basic</b>	<b>Electronic Key</b>
Message Waiting Indication - Visual	N/A	Std.	Std.
Message Waiting Indicator - Audible	Std.	Std.	Std.
Multiple Appearance Directory Number (MADN)	N/A	Opt.	Opt.
Multiple Call Arrangement (MCA)	N/A	Std.	Std.
Single Call Arrangement (SCA)	Std.	Std.	N/A
Night Answer	N/A	Std.	Std.
On Hook Dialing	Opt.	Opt.	Opt.
Premium Feature Package			
- Automatic Callback			
- Call Camp-On			
- Call Camp-on Selective			
- Call Park			
- Directed Call Park			
- Directed Call Pickup			
- Last Number Redial			
Pickup Held Conference Call from –Shared			
Directory Number (DN) Call Appearance	N/A	N/A	Std.
Query Busy Station	N/A	Opt.	Opt.
Repeat Alert	N/A	Std.	Std.
Ring Again Idle Set	N/A	Std.	Std.
Ringing Options for MADN	N/A	Std.	Std.
Secondary Directory Telephone Number	N/A	Opt.	Opt.

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**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

1. Feature Availability (cont'd)

	N/A - Not Applicable	Std. - Standard	Opt. – Optional	
<b>Voice</b>		<b>Basic</b>	<b>Electronic Key</b>	<b>ISDN</b>
Secondary MADN Call Forwarding		N/A	Std.	Std.
Set Inspect		N/A	Std.	Std.
Shared Directory Number (DN) Bridging with Conference Calls		N/A	N/A	Std.
Short Hunt		N/A	Std.	Std.
Simultaneous Ring One Number		Opt.	Opt.	N/A
Single Line Extension		N/A	N/A	N/A
Speed Calling - Expanded Number Group		Opt.	Opt.	Opt.
Speed Calling - Long		Opt.	Opt.	Opt.
Speed Calling - Short		Std.	Std.	Std.
Stop Hunt				
- Access Code		N/A	Std.	Std.
- Key		Opt.	N/A	N/A.

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**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

**1. Feature Availability (cont'd)**

	N/A - Not Applicable	Std. - Standard	Opt. – Optional
<b>Voice</b>		<b>Basic</b>	<b>Electronic Key</b>
Terminal Management		N/A	N/A
Time and Date Display		N/A	Std.
Touch-Tone		Std.	Std.
Transfer Calls to Restricted Station		Std.	Std.
Usage Billing by Line Number		Std.	Std.

**OPTI-Centrex**

OPTI-Centrex Basic lines and OPTI-Centrex National ISDN lines provide the same feature availability as Voice Basic and ISDN lines listed elsewhere in this section with the following exceptions.

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**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

**1. Feature Availability (cont'd)**

	Std. - Standard	Opt. - Optional
	<b>Basic</b>	<b>ISDN National</b>
<b>OPTI-Centrex</b>		
Attendant Consoles	N/A	N/A
Call Waiting Lamp Interface	N/A	N/A
Ground Start Line	/1/	/1/
Message Waiting Indication-Visual	N/A	N/A
Music on Hold Interface	N/A	N/A
Paging Interface	N/A	N/A
High Speed Data Service	N/A	N/A

**ISDN Services**

Alternate Circuit Switched Voice/Circuit Switched Data Service	Opt.
Circuit Switched Data Service	Opt.
Circuit Switched Voice Service	Opt.

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**ISDN Circuit Switched Data**

Alternate Access	Opt.
Calling Display on Intercom	Std.
Call Diverting	Std.
Far End Disconnect Supervision	Std.
Hunt Group for Shared Data Access	Std.
Intercom Calling	Std.
Speed Calling Short	Std.
Queuing	Opt.

/1/ Ground start capability is not available in DMS10 switches for OPTI-Centrex lines.

**1. CENTREX SERVICE (cont'd)****D. Features (cont'd)****1. Feature Availability (cont'd)**

	N/A - Not Applicable	Std. - Standard	Opt. - Optional	
<b>System</b>				
Announcement Services			Opt.	
Area Wide Networking (AWN)			Opt.	
Assume Dial "9" <sup>/1/</sup>			Opt.	(C)
Authorization Codes			Opt.	
Automatic Route Selection Basic			Opt.	
Automatic Route Selection Deluxe			Opt.	
Call Detail Recording Service (CDRS)			Opt.	
Call Forwarding Multi-Path			Opt.	
Call Waiting Lamp Interface			Opt.	

/1/ Effective July 1, 2015, all new installed Centrex systems will be required to provision the Assume Dial "9" feature to ensure compliance with Public Act 098-0875 (SB3313, Kari's Law) when dialing 911. (N)

**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

1. Feature Availability (cont'd)

N/A - Not Applicable      Std. - Standard      Opt. - Optional

**System (cont'd)**

Centrex Mate	Opt.
Centrex Message Signal Interface (CMSI)	Opt.
Centrex Network Manager <sup>/1</sup>	
Map-Pass Through	Opt.
Operational Measurements	Opt.
SMDR-Premium	Opt.
Centrex Routed Number	Opt.
Centrex Station Identification (CSI)	Opt.
Centrex Virtual Network (CVN)	Opt.
OmniPresence CVN	Opt.
Regional CVN (RCVN)	Opt.
Virtual Route Selection (VRS)	Opt.

/1/ Effective March 15, 2009, Centrex Network Manager is no longer available for new installations. Carriers existing customers may keep the current arrangement in place until they move, but may not add any additional Centrex Network Manager capabilities or features.

**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

1. Feature Availability (cont'd)

N/A - Not Applicable      Std. - Standard      Opt. - Optional

**System (cont'd)**

Conference Services	Opt.
Customized Call Diverting	Opt.
Dial Plan for Advanced Solutions (DPAS)	Opt.
Direct-Inward System Access (DISA) Service	Opt.
Do Not Disturb	Opt.
Electronic Directory Interface (EDI) Service	Opt.
	(D)
High Speed Data Service	Opt.
Music On Hold Interface	Opt.
Network Speed Calling	Opt.
Outgoing Deluxe Trunk Queuing	Opt.
Personal Call Screening	Opt.
Private Facility Terminations	Opt.
Line Side Access	
Trunk Side Access	
Queue Slots	Opt.
Remote Access Service/ Direct-Inward System Access (DISA) Service	Opt.
Special Intercept Service	Opt.
Station Message Detail Recording - Central Office (SMDR-CO) <sup>1/</sup>	Opt.
Station Message Detail Recording - Premises (SMDR-P) <sup>1/</sup>	Opt.
Supplemental Three Digit Dialing	Opt.
Trunk Verification from Designated Station	Opt.
Uniform Call Distribution (UCD)	Opt.

<sup>1/</sup> Effective February 1, 1999, this feature is no longer available to Carrier's new Centrex Service customers or to existing Carrier's customers.

**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

**1. Feature Availability (cont'd)**

N/A - Not Applicable	Std. - Standard	Opt. - Optional
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**Attendant Console Features**

Access to Paging, Code Calling, etc.	Std.
Attendant Call Detail Entry	Opt.
Attendant Call Park	Std.
Attendant Camp On	Std.
Attendant Conference Capability	Std.
Attendant Conference (30 Port)	Opt.
Attendant Console Screen Management	Std.
Attendant Control of Call Forward Busy Line and Don't Answer	Std.
Attendant Position Busy	Std.
Attendant Recall from Satellite	Std.
Attendant Recorded Announcement	Std.
Attendant to UCD Transfer	Std.
Attendant Transfer	Std.
Autodial	Std.
Automatic Recall	Std.
Busy Verification of Station/Trunk	Std.
Call Hold	Std.
Call Hold with Recall	Std.
Call Park Recall Timer	Std.
Call Selection	Std.
Call Splitting	Std.
Call Through Tests	Std.
Console Display Capability	Std.
Console Test	Std.
Control of Trunk Group Access	Std.
Control of Virtual Facilities Groups	Std.
Delayed Operations	Std.
Direct Station Selection and Busy Lamp Field	Opt.
Direct Trunk Group Selection	Std.

**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

1. Feature Availability (cont'd)

N/A - Not Applicable      Std. - Standard      Opt. - Optional

**Attendant Console Features (cont'd)**

End to End Signaling	Std.
Emergency Access to Attendant	Std.
Emergency Override	Std.
Extended Calls to Busy/No Answer	Std.
Foreign Exchange (FX) Termination	Std.
Flexible Console Alerting	Std.
Incoming Call Identification	Std.
Information/Display Calls in Queue	Std.
Interposition Calling	Std.
Locked Loop Operation	Std.
Lockout	Std.
Message Waiting Control	Opt.
Multi Position Hunt (MPH)	Std.
Multiple Console Operation	Std.
Multiple Listed Directory Numbers	Opt.
Name Display for Attendant Console	Std.
Night Service	Opt.
Operational Measurements	Std.
Power Failure Transfer	Std.
Queuing with Call Waiting Indication	Std.
Release upon Completion of Dialing	Std.
Secrecy	Std.
Serial Calling	Std.
Speed Calling	Std.
Straightforward Outward Completion	Std.
Supervisory Console	Std.
Switched Loop Operation	Std.
Through Dialing	Std.
Time of Day and Date	Std.
Timed Reminder	Std.

**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

**1. Feature Availability (cont'd)**

N/A - Not Applicable	Std. – Standard	Opt. - Optional
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*Attendant Console Features (cont'd)*

Toll Diversion to Attendant	Std.
Trunk Busy Identification	Std.
Trunk Group Busy/Access Control Key	Std.
Trunk Group Identification/Indicators	Std.
UCD from Queue	Std.
Verification of Authorization Codes	Std.
Wild Card Key	Std.
800 Termination	Std.

**2. Line Features**

(For line feature descriptions, see Illinois Guidebook, Part 5, Section 1) (T)

**3. ISDN Services and Features**

(For ISDN services and feature descriptions, see Illinois Guidebook, Part 5, Section 1) (T)

**4. System Features**

(For system feature descriptions, see Illinois Guidebook, Part 5, Section 1) (T)

**1. CENTREX SERVICE (cont'd)**

**E. Technical References**

Customer Provided Equipment (CPE) compatibility requirements are listed in Ameritech Technical References. All Customer Provided Equipment used to interface with Centrex Service is required to conform with the Technical Reference Specifications as used by the Company and found in the following Technical references:

<b>Subject</b>	<b>Technical Reference</b>
Caller ID – Display	AM-TR-TSY-000030 AM-TR-TSY-000031
Data	AM-TR-NPL-000005
Electronic Key (Non-ISDN)	AM-TR-NPL-000004
ISDN Console	AM-TR-NPL-850006
ISDN Interface	AM-TR-NIS-000068
OPTI-Centrex	
- Digital Channel Bank	MDP-326-140
ISDN Basic Access Transport System Requirements	TR-NWT-000397 (Telcordia)

These publications may be obtained from:

APEX Support Team  
(734) 523-7348

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/1/ Material formerly appeared on Original Sheet 17 in this Section.

**1. CENTREX SERVICE (cont'd)**

**E. Technical References (cont'd)**

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**F. Prices**

The following prices are applicable to standard installations of Centrex Service and are in addition to all other charges for associated services and equipment necessary to provide telecommunications service.

The total charge per Primary Station is the sum of the appropriate Network Access and Intercommunication charges (Basic lines, Electronic Key lines, ISDN Custom and National lines).

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/1/ Material now appears on 1st Revised Sheet 16 in this Section.

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

**System Charge**

The System Charge is applicable to the establishment of any new Centrex system and to any relocation of an entire Centrex system, unless the Carrier's customer's relocation is within the serving central office boundary.

The System Charge will be determined at time of installation based on the total number of equipped telephone numbers. A System Charge applies to each Centrex Service arrangement or common block.

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment			(C)			
			36 <u>Months</u>	60 <sup>1/1</sup> <u>Months</u>	84 <sup>1/1</sup> <u>Months</u>				
<b>System Charges</b>									
per system									
2- 50 lines /CYA1X/	\$226.66	\$1.45	\$1.45	\$1.45	\$1.45				
51-100 lines/ CYA2X/	363.43	1.45	1.45	1.45	1.45				
101-200 lines /CYA3X/	522.59	1.45	1.45	1.45	1.45				
201-500 lines /CYA4X/	903.29	1.45	1.45	1.45	1.45				
501 or more lines /CYA5X/	1,350.99	1.45	1.45	1.45	1.45				
Or									
per OmniPresence Remote System,									
2-6 OmniPresence remote lines /CYAXA/									
1 month	93.02	.26							
36 months	93.02		.26						
60 months	93.02			.26					
84 month	93.02				.26				

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>1 Month</u>
<b>System Conversion Charge</b>		
per system		
2 – 50 lines /UDP1X/	\$92.39	\$1.45
51 – 100 lines /UDP2X/	182.96	1.45
101 – 200 lines /UDP3X/	250.60	1.45
201 – 500 lines /UDP4X/	452.56	1.45
501 or more lines /UDP5X/	677.89	1.45
<b>Centrex Lines</b> , each 7+ line categories include Centrex Mate		
<b>Basic line /NUM/</b>		
2+ line category	163.14 (I)	
7+ line category	163.14	
25+ line category	163.14	
50+ line category	163.14	
100+ line category	163.14	
200+ line category	163.14 (I)	
<b>Electronic Key line /NUE/</b>		
2+ line category	13.95	193.20 (I)
7+ line category	13.95	193.20
25+ line category	13.95	193.20
50+ line category	13.95	193.20
100+ line category	13.95	193.20
200+ line category	13.95	193.20 (I)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Monthly Payment</u> <u>Term Payment Plans</u>					<u>(C)</u>
	<u>12</u> <u>Months</u>	<u>24</u> <u>Months</u>	<u>36</u> <u>Months</u>	<u>60<sup>1/1</sup></u> <u>Months</u>	<u>84<sup>1/1</sup></u> <u>Months</u>	
<b>System Conversion Charge (cont'd)</b>						
per system						
2- 50 lines /UDP1X/			\$ 1.45	\$ 1.45	\$ 1.45	
51-100 lines /UDP2X/			1.45	1.45	1.45	
101-200 lines /UDP3X/			1.45	1.45	1.45	
201-500 lines /UDP4X/			1.45	1.45	1.45	
501 or more lines /UDP5X/						
<b>Centrex Lines</b> , each 7+ line categories include Centrex Mate (cont'd)						
<b>Basic line /NUM/</b>						
2+ line category	\$ 10.69	\$ 9.21	6.54	6.15	6.15	
7+ line category	10.81	9.30	6.22	5.83	5.82	
25+ line category	10.81	9.30	5.84	5.44	5.44	
50+ line category	10.81	9.30	5.46	5.06	5.06	
100+ line category	10.81	9.30	5.07	4.68	4.67	
200+ line category	10.81	9.30	5.07	4.68	4.67	
<b>Electronic Key line /NUE/</b>						
2+ line category	13.92	12.32	9.32	8.77	8.71	
7+ line category	13.99	12.38	8.97	8.43	8.37	
25+ line category	13.99	12.38	8.57	8.04	7.98	
50+ line category	13.99	12.38	8.17	7.64	7.59	
100+ line category	13.99	12.38	7.77	7.25	7.20	
200+ line category	13.99	12.38	7.77	7.25	7.20	

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u>			<u>(C)</u>			
			<u>36</u> <u>Months</u>	<u>60</u> <sup>1/</sup> <u>Months</u>	<u>84</u> <sup>1/</sup> <u>Months</u>				
<b>Centrex Lines (cont'd)</b>									
<b>ISDN Custom line /ZCZ/</b>									
2+ line category	\$13.95	\$10.39	\$8.99	\$8.47	\$8.42				
7+ line category	13.95	10.39	8.58	8.07	8.03				
25+ line category	13.95	10.39	8.16	7.65	7.61				
50+ line category	13.95	10.39	7.73	7.23	7.19				
100+ line category	13.95	10.39	7.31	6.81	6.78				
200+ line category	13.95	10.39	7.31	6.81	6.78				
<b>ISDN National line /ZNZ/</b>									
2+ line category	13.95	10.39	8.99	8.47	8.42				
7+ line category	13.95	10.39	8.58	8.07	8.03				
25+ line category	13.95	10.39	8.16	7.65	7.61				
50+ line category	13.95	10.39	7.73	7.23	7.19				
100+ line category	13.95	10.39	7.31	6.81	6.78				
200+ line category	13.95	10.39	7.31	6.81	6.78				

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u>			<u>(C)</u>			
			<u>36</u> <u>Months</u>	<u>60</u> <sup>1/</sup> <u>Months</u>	<u>84</u> <sup>1/</sup> <u>Months</u>				
<b>Centrex Lines (cont'd)</b>									
OPTI-Centrex Basic									
line /NUC/ <sup>1/2/</sup>									
2+ line category	\$14.72	\$6.07	\$6.08	\$6.09	\$6.10				
7+ line category	14.72	6.14	6.00	5.93	5.89				
25+ line category	14.72	6.14	6.00	5.85	5.82				
50+ line category	14.72	6.14	5.88	5.63	5.40				
100+ line category	14.72	6.14	5.77	5.47	5.21				
200+ line category	14.72	6.14	5.69	5.36	5.02				
OPTI-Centrex ISDN									
National line									
/ZNZBX/ <sup>1/</sup>									
2+ line category	28.84	8.48	8.38	8.30	8.26				
7+ line category	28.84	8.50	8.23	8.07	8.00				
25+ line category	28.84	8.50	8.23	7.99	7.91				
50+ line category	28.84	8.50	8.11	7.74	7.46				
100+ line category	28.84	8.50	7.98	7.57	7.25				
200+ line category	28.84	8.50	7.90	7.45	7.04				

<sup>1/</sup>1/ OPTI-Centrex Basic and OPTI-Centrex ISDN lines require a Company 1.544 Mbps or higher facility with multiplexing. The channel may be a Dedicated Communications Service DS1 Local Distribution Channel with DS1 multiplexing or part of a higher speed arrangement. (See Reference Section)

<sup>2/</sup>2/ The same charges apply for Ground Start on OPTI-Centrex Basic lines as those that apply for Basic Centrex lines. (See Optional Line Features, Ground Start Line)

<sup>3/</sup>3/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

**1. Service Elements (cont'd)**

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u> <u>Term Payment Plans</u>		
			<u>36</u> <u>Months</u>	<u>60<sup>1/</sup></u> <u>Months</u>	<u>84<sup>1/</sup></u> <u>Months</u>
<b>ISDN Services</b>					
Circuit Switched Voice per "B" channel equipped /BSB5X/	\$13.92	\$ 3.72	\$ 3.53	\$ 3.34	\$ 3.15
Circuit Switched Data per "B" channel equipped /BSB6X/	13.96	8.14	7.71	7.27	6.83
Circuit Switched Voice/Circuit Switched Data per "B" channel equipped /BSB1X/	13.92	11.50	9.21	8.73	8.27

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/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<b>Description /Billing Code/</b>	<b>Nonrecurring Charge</b>	<b>Monthly Price</b>
<b>Optional Line Features</b>		
Add On Modules		
10 or 18 Button/PT3CA	\$46.87	
20, 22 or 36 Button/PT3CB	93.61	
Call Forward Over Private Facilities/PFY/		\$3.51
Call Request with Queue per line/RQQ/		.93
per system/RQQPS/	85.48	
Caller ID (network) /ZC1ND/ <sup>1/</sup>		6.61
Caller ID (intercom)/ZCL1D/ <sup>2/</sup>	4.48	.56
Caller ID with Name (See Section 7 for applicable charges)		(T)

/1/ Per trunk equivalent.

/2/ Per line. Applies to Basic Lines only.

## 1. CENTREX SERVICE (cont'd)

## F. Prices (cont'd)

## 1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Price
<b>Optional Line Features (cont'd)</b>		
Calling Name Display on Intercom /NM3/	\$4.62	\$ .07
CLASS Automatic Callback /ZCLAR/		2.66
CLASS Call Screening /ZACSR/		1.38
CLASS Distinctive Ringing/ZACDC/ <sup>1/</sup>		.95 (T)
CLASS Repeat Dialing /ZACRD/		2.67
CLASS Visual Message Waiting Indicator per line /ZMWVW/		1.53
Custom Calling Name on Centrex, Per line /NHE/	4.64	3.24
Direct Connect Originating, per line /DOK/		.93
Direct Connect Originating with Delay, per line /WLS/		.93
Direct Station Selection/Busy Lamp Field with Fast Transfer /BUY/	85.24	6.29
Distance Extension per Electronic Key line /LOV/	14.50	5.36
per ISDN Custom or National line /XTN/		6.52
Executive Display Communications /EMV/		.47

/1/ Effective December 1, 2007, the Company will no longer offer the Advanced Custom Calling Feature CLASS Distinctive Ringing on new lines for Carrier's Centrex customers. A Carrier's Centrex customer may retain this feature on lines placed in service prior to January 15, 2008 until it moves, makes any changes to its service, or chooses to upgrade its service.

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<b>Description /Billing Code/</b>	<b>Nonrecurring Charge</b>	<b>Monthly Price</b>
<i>Optional Line Features (cont'd)</i>		
Ground Start Line (See Reference Section)		
Make Busy Key /DXV/ (Certain switch types may require a Dedicated Communications Services channel)		\$4.64(I)
Message Waiting Indication Lamp /ZMYAV/	\$13.66(I)	.48(R)
Multiple Appearance Directory Number Multiple Call Arrangement /MA8/	4.63(I)	.07(R)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<b>Description /Billing Code/</b>	<b>Nonrecurring Charge</b>	<b>Monthly Price</b>
<b>Optional Line Features (cont'd)</b>		
Premium Feature Package per line or "B" channel service /WZZ6L/		\$ .93(I)
Query Busy Station, per queued station /QB2/	\$6.99(I)	.79(R)
Secondary Directory Telephone Number, each /SOT/		.23(I)
Single Line Extension, different premises (See Reference Section)		
Simultaneous Ring One Number per line equipped /S3S1X/	5.90	1.25
Speed Calling-Long /ESHC3/		.37(I)
Speed Calling-Expanded Number Group /EJ3/		.56(I)
Stop Hunt Key/2URSH/ (Certain switch types may require a Dedicated Communications Services channel)		4.64(I)
<b>Optional ISDN Data Features</b>		
Provided on a per feature basis		
Alternate Access /NZ2/	4.66(I)	2.61(I)
Queuing /QHQ/	4.66(I)	2.27(R)

## 1. CENTREX SERVICE (cont'd)

## **F. Prices (cont'd)**

## 1. Service Elements (cont'd)

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring Charge	1 Month	Monthly Payment			(C)
			36 Months	60 <sup>1/2</sup> Months	84 <sup>1/2</sup> Months	
<b>Announcement Services</b>						
Customer Premises Announcement per announcement /N5A/ (requires a dedicated communications services channel)	\$171.80	\$16.84	\$15.91	\$14.97	\$14.04	
Central Office Recorded Announcement <sup>1/1</sup> per announcement /RKQ/	167.76	37.27	34.47	31.69	27.99	
Secondary Announcement per announcement	167.76	37.27	34.47	31.69	27.99	

<sup>1/1</sup> For instances where the Company records the announcement on the customer's behalf, the Customization Charge will also apply.

<sup>1/2</sup> Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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## 1. CENTREX SERVICE (cont'd)

## F. Prices (cont'd)

## 1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment			<i>Term Payment Plans</i>			
			<u>36</u> <u>Months</u>	<u>60<sup>1/</sup></u> <u>Months</u>	<u>84<sup>1/</sup></u> <u>Months</u>				
<b>Area Wide Networking (AWN)</b>									
per Network									
1-200 lines /NR9AE/	\$509.95								
201-500 lines /NR9AF/	767.41								
Additional 500 line block /NR9AG/	629.47								
Out of Network Numbers									
up to 10 numbers /NR9AL/	27.63								
per 50 number block /NR9AM/	27.90								
Number input by the Company									
up to 10 numbers /NR9AN/	69.16								
per 50 number block /NR9AO/	277.59								
per line /D6PLX/		\$ .85							
Out of Network Numbers									
up to 10 numbers /D7P1X/		.94							
per 50 number block /D7PBX/		2.34							
<b>Assume Dial "9"<sup>2/</sup></b>									
per system,									
per line /A9D/	4.66	.94	\$ .94	\$ .94	\$ .94				

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/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

/2/ Effective July 1, 2015, all new installed Centrex systems will be required to provision the Assume Dial "9" feature to ensure compliance with Public Act 098-0875 (SB3313, Kari's Law) when dialing 911. (N)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u>			<u>(C)</u>
			<u>36</u> <u>Months</u>	<u>60</u> <u>Months</u>	<u>84</u> <u>Months</u>	
<b>Attendant Console</b>						
Digital, each/NG9PC/ (Requires 3 Basic lines)	\$ 461.90	\$93.17	\$ 79.30	\$74.67	\$70.04	
ISDN, each/MD9PC/ (Requires 1 ISDN line)	1,341.64	139.14	118.97	111.62	104.26	
<b>Optional Features</b>						
Attendant Call Detail Entry, per console/AE3PB/	18.64	2.81	2.79	2.77	2.76	
Attendant Conference (30 port), each/C3P/ (Requires conference service components)	18.40	7.33	4.63	4.63	4.63	
Direct Station Selection and Busy Lamp Field per 100 stations/BUDPC/	46.26	.72	.72	.72	.72	
Multi Position Hunt per group/AHPG/ per position/A6V/	46.52	2.69	2.69	2.69	2.69	
Name Display for Attendant Console per console/NDFPC/	229.26	5.80	5.80	5.80	5.80	
Operational Measurements per console/AOKPC/	60.58	4.31	4.31	4.31	4.31	

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 Month	Monthly Payment <i>Term Payment Plans</i>			(C)
			36 Months	60 <sup>1/1</sup> Months	84 <sup>1/1</sup> Months	
<b>Authorization Codes</b>						
Initial 100 count/ /AKG1X/	\$350.00	\$5.00	\$5.00	\$5.00	\$5.00	
Additional Codes, per 25 or fraction thereof/AKG/	80.00	1.00	1.00	1.00	1.00	
Station Specific per line/AJN/	2.00	1.20	1.10	1.00	.95	
<b>ARS Basic</b>						
Initial pattern/AR9/	233.01	9.37	7.01	5.60	4.67	
Additional pattern/ARH/	93.20	3.74	2.78	2.31	1.85	
Digit 1 Delivery/DTN1X/	272.04					

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 Month	Monthly Payment <i>Term Payment Plans</i>			(C)
			36 Months	60 <sup>/1/</sup> Months	84 <sup>/1/</sup> Months	
<b>ARS Deluxe</b>						
per system/AQVPS/	\$1,113.24	\$34.74	\$26.56	\$21.50	\$18.07	
<b>Routing Arrangements</b>						
Additional ARS pattern, each/ARH/	93.20	3.74	2.78	2.31	1.85	
IDDD Dialing per system/A1GPS/	783.68	7.25	7.25	7.25	7.25	
Seven to Ten digit screening per translation/AHAPS/	140.57					
Time of Day routing per schedule/TMQ/	139.80	9.29	8.61	8.03	7.51	
Digit 1 Delivery/DTN1X/	272.04					

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>Monthly Payment</u>				<u>Term Payment Plans</u> <u>84<sup>1/</sup></u> <u>Months</u>	<u>(C)</u>			
		<u>1</u> <u>Month</u>	<u>36</u> <u>Months</u>	<u>60<sup>1/</sup></u> <u>Months</u>						
<b>Call Detail Recording Service (CDRS)</b> (See Reference Section)										
<b>Call Forwarding Multi Path</b> per system, per call forwarding arrangement /ESD/										
	\$46.60	\$4.62	\$4.44	\$4.32	\$4.22					
<b>Call Waiting Lamp Interface</b> per unique timing state /SUGPL/ (Requires a Dedicated Communications Services channel)										
	46.60	5.63	5.63	5.63	5.63					
<b>Centrex Mate</b> (all stations must be equipped) per system /MLBPS/ per station /MLB/										
	600.00	60.00	60.00	60.00	60.00					
		.37	.37	.37	.37					
<b>Centrex Message Signal Interface</b> <b>(CMSI)</b> per system 1200 baud /SMQPS/ per system 9600 baud /SM9PS/										
	908.72	283.67	226.39	207.74	166.19					
	1584.44	980.05	749.64	684.35	488.67					

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	Monthly Payment				<u>(C)</u>
		<u>1</u> <u>Month</u>	<u>36</u> <u>Months</u>	<u>60</u> <u>Months</u>	<u>84</u> <u>Months</u>	
<b>Centrex</b> <b>Network Manager<sup>/1/</sup></b>						
Service Establishment Charge /SEPNM/	\$1,300.00	-	-	-	-	
Switch Connection, per Switch /S9W/	400.00	\$275.00	\$150.00	\$150.00	\$150.00	
System Access, per concurrent user						
- Dedicated/Virtual Access /S9ALX/	325.00	75.00	65.00	50.00	40.00	
- Dial-Up/Dial-Out Connection /S9ADX/	150.00	125.00	110.00	100.00	90.00	
Map Pass Thru, per line /D6X/	2.00	3.00	2.25	2.00	2.00	
- Query database, per line /D5Q/	2.00	.30	.25	.25	.25	
Operational Measurements, per line /RVR/	-	.50	.10	.10	.10	
- Subscriber Line Usage Reports /ROS/	-	.10	.10	.10	.10	
- Killer Trunk Reports /RON/	-	.10	.05	.05	.05	

<sup>/1/</sup> Effective March 15, 2009, Centrex Network Manager is no longer available for new installations. Carriers existing customers may keep the current arrangement in place until they move, but may not add any additional Centrex Network Manager capabilities or features.

<sup>/2/</sup> Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (C)  
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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>Monthly Payment</u>				<u>(C)</u>
		<u>1</u> <u>Month</u>	<u>36</u> <u>Months</u>	<u>60<sup>2/</sup></u> <u>Months</u>	<u>84<sup>2/</sup></u> <u>Months</u>	
<b>Centrex</b> <b>Network Manager<sup>1/</sup> (cont'd)</b>						
SMDR-Premium, per line /S6P/	-	\$.50	\$.20	\$.15	\$.10	
- The Company resends data, per occurrence /NR9NF/	\$250.00	-	-	-	-	
- Slower speed access (spooled leased line only) /SLP/	100.00	100.00	100.00	100.00	100.00	
- Storage, per line						
30 days /RS5AX/	-	.20	.10	.10	.10	
45 days /RS5BX/	-	.30	.15	.15	.15	
- Station to station detail /D6D/	-	.10	.10	.10	.10	
<b>Centrex</b> <b>Routed Number</b>						
Route index establishment charge per route established	136.54					
Per telephone number routed		.20	.20	.20	.20	
<b>Centrex Station Identification (CSI)</b>						
per CTX tie line group equipped /STNPG/	1,384.50					
per tie line arranged /STN/		4.66	4.56	4.49	4.44	

<sup>1/</sup> Effective March 15, 2009, Centrex Network Manager is no longer available for new installations. Carriers existing customers may keep the current arrangement in place until they move, but may not add any additional Centrex Network Manager capabilities or features.

<sup>2/</sup> Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (C) | (C)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

(D)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

**1. Service Elements (cont'd)**

**Centrex Virtual Network (CVN) within a Market Service Area (cont'd)**

The following equation based on CCS and distance is used to determine the applicable monthly charge. The number of lines located 0 to 15 miles and 15 or more miles from the Hub location are used in the equation.

(Total remote lines within 0 to 15 miles) (\$CCS)/(Total remote lines in Network) + (Total remote lines beyond 15 miles) (\$CCS)/(Total remote lines in Network) + \$1.00 = Price per line per month (Rounded to the nearest multiple of \$.05).

<b>CCS</b>	<b>0-15 Miles</b>	<b>15+ Miles</b>
Max. 2.5	/X 16KFX/ \$1.97(I)	/X 16KFX/ \$4.64(I)
Max. 3.5	/X 16KFX/ 2.91(I)	/X 16KFX/ 6.81(I)
Max. 4.5	/X 16KFX/ 3.83(I)	/X 16KFX/ 8.96(I)
Max. 5.5	/X 16KFX/ 4.74(I)	/X 16KFX/ 11.10(I)
Max. 8.0	/X 16KFX/ 6.58(I)	/X 16KFX/ 15.48(I)

The Company reserves the right to reassess the pricing of the Carrier's customer's network if the negotiated CCS is exceeded.

Nonrecurring Charges and charges/prices for optional *Out of Network Numbers* are found under the Area Wide Networking feature described elsewhere in this offering.

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

**1. Service Elements (cont'd)**

**Centrex Virtual Network (CVN) within a Market Service Area (cont'd)**

The following discount table is used for networks subscribed to by Carrier for resale to its customers over 1,500 lines and is based on the contract length of the hub locations.

<b>LINE SIZE</b>	<b>3 Year</b>	<b>5 Year</b>	<b>7 Year</b>
1,500-3,999	10%	15%	20%
4,000-5,999	15%	20%	25%
6,000-7,999	20%	25%	30%
8,000 and above	25%	30%	35%

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

**Centrex Virtual Network (CVN) within a Market Service Area (cont'd)**

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u> <u>Term Payment Plans</u>			<u>(C)</u>
			<u>36</u> <u>Months</u>	<u>60<sup>1/2</sup></u> <u>Months</u>	<u>84<sup>1/2</sup></u> <u>Months</u>	
<b>OMNIPRESENCE CVN</b>						
Remote OmniPresence CVN, per line/channel <sup>1/</sup> 257.4 /16KFX/	-	\$13.34	-	-	-	
Hub OmniPresence CVN per each channel /1U2F1/	-	37.29	-	-	-	
per each Basic Channel <sup>1/</sup> /AC5DT/	-	6.86	\$6.35	\$5.96		
per each ISDN circuit switched data (CSD) channel <sup>1/</sup> /AC5P1/	-	7.72	7.29	6.86		

<sup>1/</sup> Effective July 27, 1998, these elements are no longer applicable for new installations of Hub OmniPresence CVN.

<sup>2/</sup> Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

**Centrex Virtual Network (CVN) within a Market Service Area (cont'd)**

**Virtual Route Selection**

The following prices for Virtual Route Selection are in addition to charges for CVN.

The following equation is based on CCS and distance is used to determine the applicable monthly price. The number of remote lines located 0 to 15 miles and 15 or more miles from the hub are used. The price per remote line is applied to each remote line in the network.

(Total remote lines within 0-15 miles) (\$CCS) / (Total remote lines in the Network)

+ (Total remote lines within 15+ miles)(\$CCS) / (Total remote lines in the Network)

+ \$1.22

= Price per remote line per month (Rounded to the nearest multiple of \$.05  
/16KFX/

<b>CCS</b>	<b>CCS Values</b>	
	<b>0-15 Miles</b>	<b>15+ Miles</b>
Max. 2.5	\$2.64(R)	\$ 4.63(R)
Max. 3.5	3.65(R)	6.21(R)
Max. 4.5	4.51(R)	8.53(R)
Max. 5.5	5.36(R)	10.72(R)
Max. 8.0	7.10(R)	14.51(R)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

**Centrex Virtual Network (CVN) within a Market Service Area (cont'd)**

**Virtual Route Selection (cont'd)**

The Company reserves the right to reassess the pricing of the Carrier's customer's network if the negotiated CCS is exceeded.

Nonrecurring Charges and charges/prices for optional *Out of Network Numbers* are found under the Area Wide Networking feature described elsewhere in this offering.

**Regional CVN (RCVN)**

The following equation is used to determine the monthly price:

RCVN<sup>/1</sup>, per line = (1.5) \* (weighted average price of CVNs in Carrier's customer's network)

/1/ Use a factor of 1.2 if Carrier's customer subscribes to VRS. The price for VRS is in addition to the price for RCVN. All remote locations must have VRS for the 1.2 factor to apply.

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

**1. Service Elements (cont'd)**

<u>Description</u> <u>/Billing Code/</u>	<u>Non-</u> <u>recurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u>			<u>(C)</u>
			<u>36</u> <u>Months</u>	<u>60<sup>1/1</sup></u> <u>Months</u>	<u>84<sup>1/1</sup></u> <u>Months</u>	
<b>Conference Services</b> six port conference circuit, each /EQ6/	\$46.60	\$55.35	\$53.08	\$53.09	\$53.10	

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1-Month</u>	<u>Monthly Payment</u>			<u>Term Payment Plans</u>	<u>(C)</u>
			<u>36-Month</u>	<u>60-Month<sup>1/</sup></u>	<u>84-Month<sup>1/</sup></u>		
<b>Conference Services (cont'd)</b>							
Linking with four additional conference ports each arrangement /EQ6PA/	\$ 60.52	\$11.60	\$11.60	\$11.60	\$11.60		
Conferencing Preset per group /MO9/	350.93	23.22	23.22	23.22	23.22		
Privacy Release Conference Control per system equipped /PE8/	23.30	17.55	15.22	14.06	13.29		
<b>Customized Call Diverting</b>							
Public or private network facilities per system /RSHPS/	153.13						

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1-Month</u>	<u>Monthly Payment</u>			<u>(C)</u>
			<u>Term Payment Plans</u>	<u>36-Month</u>	<u>60-Month<sup>1/</sup></u>	
<b>Dial Plan for Advanced Solutions (DPAS)</b>						
Per DPAS Dial Plan established or Centrex Dial Plan or System added /SEPA3/		\$186.82				
Basic Dial Plan option, per Centrex Station /D6PAB/	.91		\$ .35			
Deluxe Dial Plan option, per Centrex Station /D6PAD/	.91		1.99			
<b>Do Not Disturb</b>						
per line /DJD/	1.45		.58	.58	.58	.58
per group of lines /DJDPG/	46.60		3.53	3.53	3.53	3.53

<sup>1/</sup> Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	Monthly Payment				<u>(C)</u>
		<u>1</u> <u>Month</u>	<u>36</u> <u>Months</u>	<u>60<sup>1/</sup></u> <u>Months</u>	<u>84<sup>1/</sup></u> <u>Months</u>	
<b>Electronic Directory Interface (EDI) Service</b>						
per EDI service /EDT/	\$932.02	\$ 79.78	\$ 64.80	\$ 44.22	\$ 36.97	
per lines equipped						
1 - 250 /EDT1X/	65.24	13.05	10.44	7.83	5.22	
251 - 500 /EDT2X/	65.24	26.09	20.88	15.66	10.44	
501 - 1,000 /EDT3X/	65.24	51.90	41.46	31.31	20.88	
1,001 - 2,000 /EDT4X/	65.24	103.80	82.92	62.63	41.75	
2,001 - 4,000 /EDT5X/	65.24	207.59	165.84	125.25	83.50	
4,001 + /EDT6X/	65.24	415.19	331.69	250.51	167.00	
(requires an ISDN line (OB+D))						

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u> <i>Term Payment Plans</i>		
			<u>36</u> <u>Months</u>	<u>60<sup>1/2</sup></u> <u>Months</u>	<u>84</u> <u>Months</u>

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>1 Month</u>	<u>Monthly Payment Term Payment Plans</u>			<u>(C)</u>
			<u>36 Months</u>	<u>60<sup>1/1</sup> Months</u>	<u>84<sup>1/1</sup> Months</u>	
<b>High Speed Data</b> per line /DP9/	\$283.68	\$3.48	\$2.90	\$2.75	\$2.75	
<b>Music On Hold Interface</b> per system /MOH/ (Requires a Dedicated Communications Services channel)	171.62	12.26	11.19	11.26	11.26	
<b>Network Speed Calling</b> per 100 number block speed call list, or fraction thereof /NWSPS/	92.66	.72	.72	.72	.72	
<b>Outgoing Deluxe Trunk Queuing</b> per termination /QOCPG/	185.89	2.32	2.10	2.03	1.97	
<b>Personal Call Screening</b> per group /EV3PS/	46.60	4.22	4.22	4.22	4.22	

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u> <u>Term Payment Plans</u>			<u>(C)</u>			
			<u>36</u> <u>Months</u>	<u>60<sup>1/2</sup></u> <u>Months</u>	<u>84<sup>1/2</sup></u> <u>Months</u>				
<b>Private Facility Access</b>									
<b>Termination</b>									
<b>Line Side Access<sup>1/</sup></b>									
<b>Trunk Side Access</b>									
Analog 2-Wire									
Termination									
per arrangement /2PV/									
	\$69.45	\$22.72	\$22.73	\$22.73	\$22.74				

<sup>1/</sup>1/ Apply the price for a Basic Centrex line(s) as stated in Part 22, Section 3.

<sup>1/</sup>2/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (C)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u>			<u>(C)</u>			
			<u>36</u> <u>Months</u>	<u>60<sup>/2/</sup></u> <u>Months</u>	<u>84<sup>/2/</sup></u> <u>Months</u>				
<b>Private Facility Access Termination (cont'd)</b>									
<b>Trunk Side Access (cont'd)</b>									
Analog 4-Wire Termination per arrangement /4PV/	\$69.45	\$22.72	\$22.73	\$22.73	\$22.74				
DS1 Connection (24 channel digital termination) each arrangement /D1E1X/	1,382.50	319.84	275.28	261.89	248.45				
per tie trunk connection, each /NR97W/	11.26								
PRI Connection <sup>/1/</sup> (24 channel digital termination) each arrangement /DUG1X/	1,861.97	364.97	347.32	329.60	311.81				

/1/ Effective July 1, 2002, 84-Month Term Payment Plans will no longer be available for PRI Connection Service. Current Carrier's PRI Connection customers may continue to retain their existing service as is at their current address until the 84 month contract term expires. Any Carrier's customer requested changes to the existing Service will require the Carrier's customer to select a new contract term payment plan or the month-to-month option at the then current tariff rates. Ameritech will not impose termination liability to those Carriers' customers required to make a contract term change.

Upon completion of the 84-month term, Carrier's customers may continue receiving the Service at the then-current rates under any available payment plan. If the Carrier's customer does not select a new payment plan and does not request discontinuance of the Service, the month-to-month tariff rates in effect at such time will automatically apply.

/2/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (C) | (C)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring Charge</u>	Monthly Payment <i>Term Payment Plans</i>				
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>2/</sup> Months</u>	<u>84<sup>2/</sup> Months</u>	
<b>Private Facility Access Termination (cont'd)</b>						
<b>Trunk Side Access (cont'd)</b>						
<b>Optional Features</b>						
"D" Channel Backup, each /ZPBXD/ <sup>1/</sup>	\$158.44	\$34.79	\$33.34	\$31.89	\$28.99	
Network Ring Again, per arrangement /ZRA/ <sup>1/</sup>	276.37	21.75	18.85	15.95	38.69	
Network Name Display, per arrangement /ZNN/ <sup>1/</sup>	361.35	21.75	18.85	15.95	13.02	
<b>Queue Slots</b>						
per slot /AQA/	9.32	.94	.93	.93	.93	

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/1/ Effective July 1, 2002, 84-Month Term Payment Plans will no longer be available for PRI Connection Service. Current Carrier's PRI Connection customers may continue to retain their existing service as is at their current address until the 84 month contract term expires. Any Carrier's customer requested changes to the existing Service will require the Carrier's customer to select a new contract term payment plan or the month-to-month option at the then current tariff rates. Ameritech will not impose termination liability to those Carriers' customers required to make a contract term change. Upon completion of the 84-month term, Carrier's customers may continue receiving the Service at the then-current rates under any available payment plan. If the Carrier's customer does not select a new payment plan and does not request discontinuance of the Service, the month-to-month tariff rates in effect at such time will automatically apply.

/2/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u>			<u>(C)</u>	
			<u>36</u> <u>Months</u>	<u>60<sup>1/2</sup></u> <u>Months</u>	<u>84<sup>2/2</sup></u> <u>Months</u>		
<b>Station Message Detail Recording</b>							
Central Office <sup>1/</sup> (See Reference Section)							
<b>Premises <sup>1/</sup></b>							
(Requires a Dedicated Communications Services channel or a dial-up exchange access line)							
per system /MDR/	\$1,600.00	\$300.00	\$300.00	\$300.00	\$300.00		
per termination /SMDPT/	50.00	2.50	2.50	2.50	2.50		
<b>Supplemental Three Digit Dialing</b>							
per system /T3NPS/	115.97						
per three digit access code /T38/	56.03						
<b>Trunk Verification from Designated Station</b>							
per system /BVSPS/	46.60	8.61	8.61	8.61	8.61		

<sup>1/</sup> Effective February 1, 1999, this feature is no longer available to Carrier's new Centrex Service customers or to existing Carrier's customers.

<sup>2/</sup> Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<b>Description /Billing Code/</b>	<b>Nonrecurring Charge</b>
<b>Centrex Network Manager<sup>/1</sup></b> Subsequent rearrangement, per occasion /REAKX/ - Adding new MAP user - Changing the number of storage days - Changing the access method - Adding or deleting trunk groups, numbers, etc.	\$50.00

/1/ Effective March 15, 2009, Centrex Network Manager is no longer available for new installations. Carriers existing customers may keep the current arrangement in place until they move, but may not add any additional Centrex Network Manager capabilities or features.

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	Monthly Payment <i>Term Payment Plans</i>				<u>(C)</u>
		<u>1 Month</u>	<u>36 Months</u>	<u>60<sup>1/1</sup> Months</u>	<u>84<sup>1/1</sup> Months</u>	
<b>Uniform Call Distribution (UCD)</b>						
with queuing, per UCD group						
/UQZPG/	\$139.78	\$1.88	\$1.88	\$1.88	\$1.88	
per line equipped /A82/	4.66	2.43	1.91	1.77	1.58	
per Electronic Key Line /UGP/	4.66	2.77	2.14	1.97	1.76	

**Change Charges**

Change Charges cover Additions and Changes of features subsequent to the initial installation. Other Service Order Charges may apply.

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>
<b>Station (Line) Feature Change Charge</b>	\$14.50
per line, per occasion /REAFM/	
For all lines requiring Company initiated changes	
Change NCOS/CAT/LCC code performed on the Centrex line level	
Add or change (one or more) feature(s)	
Add or change hunting	
Change Line Class Code (Class of Service)	
Add or change pickup groups	

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<b>Description /Billing Code/</b>	<b>Nonrecurring Charge</b>
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**Station (Line) Feature Change Charge  
(cont'd)**

For all lines requiring Company initiated  
changes (cont'd)

- Add or change telephone numbers in the call  
pickup group
- Move a station line from one Centrex Group  
to another
- Add, or change a Restriction Level
- Add, or change button feature assignments

**System Feature Changes**

**ARS-Basic/Deluxe Rearrangements, per  
system resold by Carrier, per occasion  
/RCHAZ/**

\$274.61(I)

Additions, or modifications of codes or routing  
patterns for codes in three digit or in six digit  
routing arrangements

- Add, or change a route, pattern, Restriction  
Level or expensive route warning tone
- Add or change priority queuing
- Change from Ring Back Queuing to Off Hook  
Queuing or vice versa
- Change in the quantity of queue slots, or the  
queue threshold time limit or in the post  
queue routing from subsequent routes to  
tone or vice versa

**Deluxe Time of Day Routing, per system  
resold by Carrier, per arrangement /RCHAT/**

70.00(I)

- Add, or change schedules
- Arrangements for additional Pattern Groups  
for Time of Day Routing

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<b>Description /Billing Code/</b>	<b>Nonrecurring Charge</b>
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**System Feature Changes (cont'd)**

**Area Wide Networking**

Additions/Deletions/Changes to Dialing Plan in existing  
Dialing plan central office switches:

Add/delete/change any type Centrex line /REAFM/ Change access code or report format /REANC/	/1/ \$277.11(l)
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**Centrex Mate (CM)**

Change of password when the Carrier requests it be  
done, for resold services, by the Company, per system  
resold by Carrier, per change /CWGCP/

9.22(l)

**Virtual Network (including OmniPresence)**

See Area Wide Networking (this section) for applicable  
charges.

<b>Console Changes, per system resold by Carrier /REAG8/</b>	42.06(l)
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Add, change or delete Multi Position feature, per  
occasion

Add or change a feature, per console  
Rearrange ICI keys or Night Answer key  
Change Console recorded announcement  
Change a wild card feature  
Change console through dialing, per occasion

/1/ Add Station (Line) Feature Change Charge.

1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge
<b>System Feature Changes (cont'd)</b>	
<b>Customization Charges,</b> per system resold by Carrier, per occasion /REAGX/	Based on Costs
Change or rearrange any or all central office circuitry, Centrex software translations, or Carrier custom requests	
<b>Dial Plan for Advanced Solutions (DPAS)</b> DPAS Change, per request /REATH/	\$46.73
<b>Private Facility Access Terminations</b>	
Subsequent additions, deletions and rearrangements of Analog Tie Trunks on DS1 Service, per tie trunk	
Connection /NR97W/	11.26(l)
PRI Connections, per occasion, per PRI Connection /REA1F/ Changes, and/or additions to an existing PRI Connection	89.75(l)
<b>SMDR Additions and Changes, <sup>1/</sup></b> per system resold by Carrier, per occasion /RCHMH/	25.00
Change from recording completed calls only to all calls, or vice versa	
Change in status of all station lines, or an individual facility from "records not required" to "records required"	
Add lines	
Add, or change authorization codes or account codes	
<b>Reprogramming of a Non-Centrex Line in the same stored controlled central office into a Centrex system,</b> per system resold by Carrier, per line /NR9CR	18.54(l)

/1/ Effective February 1, 1999, this feature is no longer available to Carrier's new Centrex Service customers or to existing Carrier's customers.

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<b>Description /Billing Code/</b>	<b>Nonrecurring Charge</b>
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**System Feature Changes (cont'd)**

Carrier request for system resold to its customer to convert from one  
switch type to another

/1/

**All Other System Feature Changes,**

per system resold by Carrier per occurrence /REAG9/

\$46.84(I)

Change a system feature

Add or change a Centrex Access code

Add, change or re-arrange Centrex Access Treatment code  
(CAT/NCOS)

Add, or change Network Speed Calling list, or access code, per list

Expand station range of lines

Change recorded announcement

Change in queuing arrangements

**Training**

Training for each system resold by Carrier is performed at a Company location. The Carrier is responsible for all expenses associated with travel to and from the Company location.

However, at State area locations where the Company does not have a training center, training is performed at the Carrier's customer location.

/1/ Apply charges as Centrex new service.

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

**1. Service Elements (cont'd)**

**Training (cont'd)**

Initial training of Carrier's customer personnel in system operation is provided at the time of system cut over, or within 30 days of system cut over.

The number of Carrier's customer's personnel trained are as follows:

Station User via the Communications Counselor Program (CCP)	2 counselors per system
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Console Management via CCP	2 counselors per system
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Subsequent training per occasion at Company locations applies as shown following:

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>
Subsequent Training	
Station User, per Company Trainer, per hour	\$135.00
Centrex Mate, per Company Trainer, per hour	135.00
Console Management, per Company Trainer, per hour	135.00
Centrex Network Manager <sup>/1/</sup>	
- initial 4 hour session /NR9NG/	540.00
- each additional hour /NR9NH/	135.00

**2. Other Applicable Charges and Payments**

(For Other Applicable Charges and Payments, see Illinois Guidebook, Part 5, Section 1)

(T)

<sup>/1/</sup> Effective March 15, 2009, Centrex Network Manager is no longer available for new installations. Carriers existing customers may keep the current arrangement in place until they move, but may not add any additional Centrex Network Manager capabilities or features.

PART 22 - Resale Local Exchange Service  
SECTION 25 - Centrex Services - Competitive Related

2nd Revised Sheet 61  
Cancels 1st Revised Sheet 61

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

2. Other Applicable Charges and Payments (cont'd)

Telephone Numbers

<u>Description</u>	<u>USOC</u>	<u>Monthly Price</u>
Telephone Numbers		
- Per block of 10 numbers	NG3	\$ .93

Touch Tone

Touch Tone service is provided as a basic feature of Centrex and is included in the charges for Centrex lines.

Caller ID

(For service description, see Illinois Guidebook, Part 5, Section 1)

(T)

References:

<u>Service</u>	<u>Reference</u>	
Advanced Custom Calling Features	Section 3	(D) (T)
Base Rate through OC-n Services	Section 15 Section 35	
Call Detail Recording Service (CDRS)	Illinois Guidebook, Part 16, Section 2	
Business Additional Listings	Section 12	
Caller ID with Name	Section 7	
Dedicated Communications Services (see Telecommunications Channel Service)	Section 15 Section 35	
Digital Trunking	Section 6	(T)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

2. Other Applicable Charges and Payments (cont'd)

References: (cont'd)

<u>Service</u>	<u>Reference</u>	
Ground Start Line	Section 3	(D) (T)
ISDN Lines - Mileage charges	Section 17	
ISDN Prime	Section 37	
Mileage Charges:		
Foreign Central Office Service	Section 3	
Foreign District Service	Section 3	
Foreign Exchange Service	Section 3	
PBX Trunk Equivalent Schedule	Section 4	
Resale		
Single Line Extension		
Station Message Detail Recording - Central Office	Part 16, Section 2	
Special Construction Charges	Part 2, Section 5	
Part 15, Section 2		
Usage:		
Message Rate	Section 23	
Business Usage	Section 23	
Local Area Service	Section 23	(T)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

**3. Payment Plans**

Payment Plans for Centrex Service are available to Carrier for resale to its customers. Carriers are responsible for any applicable termination charges in the event of the premature termination of any Payment Plan resold to its customer.

(For service description, terms and conditions, see ILL. C.C. NO. 19, Part 5, Section 1)

**G. Agreements**

AGREEMENTS WITH TELECOMMUNICATIONS CARRIERS PURSUANT TO  
SECTIONS 251 AND 252 OF THE FEDERAL TELECOMMUNICATIONS ACT OF 1996

<b>Docket No.</b>	<b>Expiration Date</b>	<b>Contracting Carrier</b>
97NA-020	/1/	McLeodUSA Telecommunications Services, Inc.

/1/ Term of Agreement is five years from service start date. Agreement was signed on June 16, 1997.

**2. AUTOMATIC CALL DISTRIBUTION SERVICE**

**A. Description**

(For Service Description, see Illinois Guidebook, Part 6, Section 3)

(T)

**B. Definitions**

(For Definitions, see Illinois Guidebook, Part 6, Section 3)

(T)

**C. Terms and Conditions**

(For Terms and Conditions, see Illinois Guidebook, Part 6, Section 3)

(T)

**D. Prices**

The rates for Centrex Service and/or Electronic Key Service, as stated in the Illinois Guidebook, Part 5, Section 1, apply to ACD Basic and ACD Deluxe, agent and supervisor, positions on a per ACD line basis. (T)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>36-Month Contract</u>	<u>60-Month<sup>1/</sup> Contract</u>	<u>84-Month<sup>1/</sup> Contract</u>
Service Establishment Charge, per ACD Group /SEPDE/	\$350.00				
Basic ACD, per position /APO1X/	75.00	\$27.00	\$20.00	\$18.00	\$17.00
Deluxe ACD, per position /APO2X/	125.00	29.00	21.00	19.00	18.00

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Automatic Call Distribution (ACD) Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of ACD Service. ACD customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

**2. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)**

**D. Prices (cont'd)**

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>36-Month Contract</u>	<u>60-Month<sup>(3)</sup> Contract</u>	<u>84-Month<sup>(3)</sup> Contract</u>
MIS Interface, per interface <sup>(1)</sup> /AM1/	\$225.00	\$90.00	\$75.00	\$65.00	\$60.00
<i>Optional Features</i>					
- Basic or Deluxe ACD					
Display Package, per position /FKS/		3.50	3.50	3.50	3.50
<u>Description /Billing Code/</u>	<u>All Rates</u>				
Additional Secondary DNS, per number /SOT/	(See Optional Line Features, Illinois Guidebook, Part 5, Section 1)				
Additional Queue Slots, per slot /AQA/	(See Optional System Features, Illinois Guidebook, Part 5, Section 1)				
Central Office Recorded Announcement, per announcement (per 24 seconds or fractions thereof) /RKQ/	(See Optional System Features, Illinois Guidebook, Part 5, Section 1)				
Interface for Customer Provided Recorded Announcement or Music <sup>(2)</sup> , per interface /N5A/	(See Optional System Features, Illinois Guidebook, Part 5, Section 1)				
Call Waiting Indications <sup>(2)</sup> , per unique timing state /SUGPL/	(See Optional System Features, Illinois Guidebook, Part 5, Section 1)				

/1/ Requires a 9.6 Kbps digital modem (Higher speeds are optional, see Section 6 for rates) and a 4-wire digital facility to premises (see Section 15 for rates). (T) (T)

/2/ Requires a Telecommunications Channel.

/3/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Automatic Call Distribution (ACD) Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of ACD Service. ACD customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

**2. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)**

**D. PRICES (cont'd)**

Description <u>/Billing Code/</u>	Nonrecurring Charge	Monthly Rate	36-Month Contract	60-Month <sup>/2/</sup> Contract	84-Month <sup>/2/</sup> Contract
<b>Optional Features</b>					
- Basic or Deluxe ACD (cont'd)					
ACD Supergroup Capability per super group /SGPPG/	\$200.00	\$30.00	\$20.00	\$20.00	\$20.00
per ACD group within super group /SGPGG/	50.00	10.00	5.00	5.00	5.00
Operational Measurements Interface <sup>/1/</sup> , per link /AQZ/	225.00	50.00	40.00	35.00	30.00

/1/ Requires a 2400 Baud analog modem (See Section 6 for rates) and a 2-wire analog facility to Carrier's customer's premises (See Section 15 for 3002 channel rates). (T)  
 /2/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Automatic Call Distribution (ACD) Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of ACD Service. ACD customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (T)

**2. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)**

**D. PRICES (cont'd)**

Switch to Computer Applications Interface (SCAI)

<b>Description /Billing Code/</b>	<b>Nonrecurring Charge</b>
Agent line, per line activation /NR92A/	\$ 12.00
ACD Group Translation, per ACD Group /NR92B/	185.00
Coordinated Voice and Data Acceptance, per agent line /UDV/	3.00
Call Redirection Acceptance, per agent line /URE/	1.50
Computer Assisted Call Transfer Acceptance, per agent line /UT5/	1.50
Computer Assisted Dialing Acceptance, per agent line /UD5/	1.50

  

<b>Description /Billing Code/</b>	<b>One Time</b>
System Feature Changes	
Change an ACD system feature, per occurrence /REAG9/	\$50.00
Delete or change an ACD system feature	
Add or change a feature access code	
Change a recorded announcement	
Station (line) feature change charge per line, per occasion /REAFM/	
Add, remove, or change (one or more) ACD features	16.00
Reconfigure an entire ACD line or change from agent to supervisor position (or vice versa), per line /REAAR/	25.00

**2. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)**

**D. PRICES (cont'd)**

Switch to Computer Applications Interface (SCAI) (cont'd)

<b>Description /Billing Code/</b>	<b>One Time</b>
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System Feature Changes (cont'd)

Change from Basic or Deluxe ACD, per position /REAAS/	\$ 45.96(R)
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Add or change an operational measurement table /REAAT/	100.00
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To configure an entire ACD group in a system resold by a Carrier the Service Establishment per resold system, per ACD group charge applies.

**3. Centrex Add-A-Line**

**A. DESCRIPTION**

The Company will waive the Line Connection Charge (Central Office) and Electronic Key Line (if applicable) nonrecurring charges incurred to install an additional Basic or EKL Centrex line(s) when a Carrier who is a current Centrex customer complies with the terms and conditions set forth below.

**B. TERMS AND CONDITIONS**

1. Carriers with month-to-month Centrex service must contract for Centrex Service for 12 or more months. Carriers with a 12, 24, 36, 60<sup>/1</sup> or 84<sup>/1</sup> months Centrex contract qualify for this waiver. (C)
2. This waiver is not available to Carriers with Centrex provided under an Individual Case Basis contract. It may not be combined with any Centrex-only promotion.

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (C)  
| (C)

**4. CENTREX SERVICE (cont'd)**

**Centrex Nonrecurring Charges (NRC) Waiver**

**A. Description**

The Company will waive the Service Order, System Charge, Line Connection Charge (Central Office) and Electronic Key Line (if applicable) nonrecurring charges incurred to install a Centrex system when a Carrier's new, Win/Winback or Move customer complies with the terms and conditions set forth below.

**B. Terms and Conditions**

1. The Carrier's customer must contract for Centrex Service for 24, 36, 60<sup>1/</sup> or 84<sup>1/</sup> months. The Carrier's customer must commit to a minimum of 8 lines. (C)
2. This waiver is not available to Carrier's customers with Centrex provided under an Individual Case Basis contract. It may be combined with the Centrex Thank You for Renewing and the Centrex Welcoming Rewards Promotions.

/1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (C)  
| (C)

**4. CENTREX SERVICE (cont'd)**

**Centrex Thank You for Renewing**

**A. Description**

The Company will credit the Carrier \$50.00 per Centrex line for up to a \$1,500.00 maximum one-time credit when a Carrier's current Centrex customer complies with the terms and conditions set forth below.

**B. Terms and Conditions**

1. Carrier's customers must have 12 months or less on an existing contract or currently be on month-to-month rates.
2. Carrier's customers must sign a contract for Centrex Service for a three, five or seven year period.
3. Carrier's customers must commit for the largest number of lines possible given the number of retained Centrex stations.
4. This offer is not available to Carriers' customers with Centrex provided under an Individual Case Basis (ICB) contract. It may be combined with the Centrex Nonrecurring Charge (NRC) Waiver offer.