

PART 22 - Resale Local Exchange Service
SECTION 27 - Central Office Optional Features - Competitive Related

1st Revised Sheet 1
Cancels Original Sheet 1

This section sets forth the Central Office Optional Features made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 7 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

PART 22 - Resale Local Exchange Service
SECTION 27 - Central Office Optional Features - Competitive Related

22nd Revised Sheet 2

1. CUSTOM CALLING FEATURES

Custom Calling Services

(For service description, see Illinois Guidebook, Part 7, Section 1)

<u>Description</u>	Monthly Price, per line	
	<u>Residence</u>	<u>Business</u>
Speed Calling		
- 8 Number List /ESL/	\$3.40 ^{/1/} (l)	^{/2/}
- 30 Number List /ESF/ ^{/3/}	--	\$3.62

Allows the Carrier's customer to call other telephone numbers by dialing a code rather than the complete telephone number

/1/ On Residence service, when any combination of Custom Calling Services, Advanced Custom Calling Services, Multi Ring Service, and/or including Speed Calling (but Excluding Caller ID, Caller ID with Name, and Call Trace), are provided on the same line, a \$.17 reduction in the monthly rate will apply per Carrier residential customer, per line for each such additional service per line. Also, if one such service is provided on the same line with Caller ID, a \$.24 reduction in the monthly rate for Caller ID will apply per Carrier residential customer, per line.

Generally, Call Forwarding, Speed Calling and Three-way Calling features can be furnished to individual lines or trunks within a hunting group. However, when provided with certain hunting arrangements all lines or trunks have access to the features and only one Speed Calling list is available to the group. In such cases, per Carrier customer, one charge for Speed Calling is applied to the group; one charge for Call Forwarding is applied to the group; and charges for Three-way Calling apply to each line in the group as appropriate.

/2/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

/3/ Speed Calling 30 will no longer be provided to residence customers effective June 15, 2013.

STAR CODE ACCESS TO VOICE MAIL

A. Description

(For description, see Illinois Guidebook, Part 7, Section 3) (T)

B. Terms and Conditions

(For terms and conditions, see Illinois Guidebook, Part 7, Section 3) (T)

C. Prices

1. Service Elements

<u>Description /Billing Code/</u>	Business	
	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>
Star Code Access To Voice Mail Service /SQAV1, SQAV5, SQAVS/	--	\$0.24

VOICE MAIL FEATURES PACKAGE

A. Description

(For description, see Illinois Guidebook, Part 7, Section 3) (T)

B. Terms and Conditions

(For terms and conditions, see Illinois Guidebook, Part 7, Section 3) (T)

C. Prices

1. Service Elements

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>	
Business			
Voice Mail Features Package /FPR4L/	--	\$0.71	(T)

FEATURELINKSM SERVICE (cont'd)

A. Description

For service description, terms and conditions, see Illinois Guidebook, Part 7, Section 5. (T)

B. Features

The following features are available on all FeatureLink Service lines as either standard or optional (provided at an additional charge):

1. Feature Availability

Std. – Standard

Opt. – Optional

FeatureLink Service

Call Forwarding - Busy Line
Call Forwarding - Don't Answer
Call Forwarding – Variable
Call Transfer Deluxe
Caller ID
Caller ID with Name
Conference Calling - 3 Way
Consultation Hold
Ground Start Line
Message Waiting Indicator – Audible
Simultaneous Ring One Number
Speed Calling – Thirty

Std.
Std.
Std.
Std.
Opt.
Opt.
Std.
Std.
Opt.
Std.
Opt
Opt.

FEATURELINKSM is a service mark of AT&T Communications, Inc. (T)

FEATURELINKSM SERVICE (cont'd)

C. PRICES

The following prices are applicable to standard installations of FeatureLink Service and are in addition to all other charges for exchange access lines or other associated services and equipment necessary to provide telecommunications service.

Refer to the *Other Applicable Charges* section for additional charges associated with the provision of FeatureLink Service.

1. Service Elements

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>Monthly</u>	<u>Monthly Payment</u> <u>Term Payment Plans</u>	
			<u>36</u> <u>Months</u>	<u>60^{/1/}</u> <u>Months</u>
Service Establishment Charge /E2P/	\$34.80			
Access Area A				
Per Package, Per Line /PGOEA/				
1+ pkg category		\$10.06(I)	-	-
2+ pkg category		10.06	\$4.63	\$3.94
5+ pkg category		10.06	3.68	3.32
12+ pkg category		10.06	2.87	2.68
20+ pkg category		10.06(I)	2.38	2.20
Access Area B				
Per Package, Per Line /PGOEB/				
1+ pkg category		\$10.06(I)	-	-
2+ pkg category		10.06	4.63	3.94
5+ pkg category		10.06	3.68	3.32
12+ pkg category		10.06	2.87	2.68
20+ pkg category		10.06(I)	2.38	2.20

/1/ Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of FeatureLink Service. FeatureLink customers currently on a 60 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

PART 22 - Resale Local Exchange Service
SECTION 27 - Central Office Optional Features - Competitive Related

7th Revised Sheet 7
Cancels 6th Revised Sheet 7

FEATURELINKSM SERVICE (cont'd)

C. PRICES (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	<u>Monthly</u>	Monthly Payment Term Payment Plans	
			<u>36 Months</u>	<u>60^{/1/} Months</u>
Access Area C				
Per Package, Per Line /PGOEC/				
1+ pkg category		\$10.06(I)	-	-
2+ pkg category		10.06	\$4.63	\$3.94
5+ pkg category		10.06	3.68	3.32
12+ pkg category		10.06	2.87	2.68
20+ pkg category		10.06(I)	2.38	2.20
Optional Features				
Speed Calling - Thirty				
- including initial access to list, per list /ZSCC3/	\$7.38	2.11	1.07	1.00
Ground Start Line				
- per line /GST2Y/	3.48	6.41	2.75	2.37
Caller ID (see <i>Other Applicable Charges</i>)				
Caller ID with Name (see <i>Other Applicable Charges</i>)				
Simultaneous Ring One Number (see <i>Other Applicable Charges</i>)				

/1/ Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of FeatureLink Service. FeatureLink customers currently on a 60 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

FEATURELINKSM SERVICE (cont'd)

C. Prices (cont'd)

2. Other Applicable Charges and Payments

Subsequent Activity

Charges apply for subsequent moves and changes as specified for exchange access lines.

References:

<u>Service</u>	<u>Reference</u>	
Exchange Access	Section 3	(T)
Caller ID	Section 7	(T)
Caller ID with Name	Section 7	(T)
Simultaneous Ring One Number	Section 5	(T)

COMPLEMENTARY NETWORK SERVICES (CNS)

This section sets forth Complementary services made available by Illinois Bell Telephone Company for resale on a per line basis by Carrier to its customers.

(For service description, see Illinois Guidebook, Part 7, Section 3)

<u>Description</u>	<u>Monthly Price, Per Line</u>	
	<u>Residence</u>	<u>Business</u>
Busy Line Transfer /EVB/ - Automatically forwards the incoming call to a predetermined, dialable number served by the same CO switch.	\$.22	\$.27
Alternate Answering /EVD/ - If the number called does not answer, after 3 to 4 rings the call is automatically forwarded to a predetermined number.	.19	.27
Customer Control Option ^{/1/} - Allows the Carrier's customer to activate/deactivate the Busy Line Transfer and Alternate Answering Features. - Busy Line Transfer /ERB/	-	.45
- Alternate Answering /ERD/	-	.45
Busy Line Transfer, Alternate Answering, Message Waiting Tone - Allows access to all three services /VFZ3F/	.47	.45

/1/ Effective September 1, 2015, Customer Control Option is eliminated for residence subscribers.

(C)
(D)

PART 22 - Resale Local Exchange Service
SECTION 27 - Central Office Optional Features - Competitive Related

17th Revised Sheet 10

COMPLEMENTARY NETWORK SERVICES (CNS) (cont'd)

<u>Description</u>	Monthly Price, Per Line	
	<u>Residence</u>	<u>Business</u>
Message Waiting Tone /MWN/ - Allows an audible signal, stutter dial tone, to be present on the line.	\$.15	\$.14
Easy Call /WLS/ - Provides automatic dialing of a number when the Carrier's customer's line is taken off-hook, at 7 second intervals.	2.12	2.13
Special Delivery Feature /AS3CF/ - When a busy or don't answer condition exists on an out-going call, this feature automatically forwards the calling party to a predetermined telephone number.	.08	.08
Multi Ring Service - Carrier's Customer has up to 3 telephone numbers associated with 1 line without adding a 2nd or 3rd line. (Distinctive ringing and distinctive call). Distinctive call waiting tone for each will be provided when Carrier subscribes to it for resale on customer line. (Entitled to 1 Listing)		
- 1st Line /DRS1X// ^{1/}	3.17(I)	2.13
- 2nd Line /DRS2X// ^{1/}		2.13

^{1/} Effective on or after October 15, 2012, Second Additional Multi Ring Number will no longer be available to residence customers. Effective October 13, 2014, Multi Ring 1st Number will no longer be available for new residence subscriptions.

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PART 22 - Resale Local Exchange Service

3rd Revised Sheet 12

SECTION 27 - Central Office Optional Features - Competitive Related

Cancels 2nd Revised Sheet 12

(D)

5. FEATURE SELECT^{/1/}

A. Description

(For description, see Illinois Guidebook, Part 7, Section 5) (T)

B. Definitions

(For definitions, see Illinois Guidebook, Part 7, Section 5) (T)

C. Terms and Conditions

(For terms and conditions, see Illinois Guidebook, Part 7, Section 5) (T)

D. Prices

The rates specified for Feature Select are in addition to applicable Service Charges for the establishment of network access lines.

1. Service Elements

<u>Description /Billing Code/</u>	<u>Monthly Price</u>
Feature Select	
- With Caller ID /C5PCX/	\$6.46
- Without Caller ID /C5PBX/	5.35

/1/ Effective November 11, 2012, Feature Select is no longer available except for existing customers at existing locations.

5. FEATURE SELECT (cont'd)^{/1/}

E. References

Feature Select components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Paragraphs C. and D. (T)

<u>Service</u>	<u>Reference</u>	
Custom Calling Features	Illinois Guidebook Part 7, Section 1	(T)
Advanced Custom Calling Features	Illinois Guidebook Part 7, Section 2	(T)

/1/ Effective November 11, 2012, Feature Select is no longer available except for existing customers at existing locations.