

CUSTOM CALLING SERVICES^{/1}

(C)

A. General Regulations

1. Custom Calling Services are optional telephone services individually described in Sections 1 through 5, which allow customers to efficiently manage the call flow generated over their local exchange access line(s). (C)
2. Custom Calling Services are available to residence and business customers and are subject to availability of facilities, technology, and compatibility with customer access line, associated service(s) and premises equipment. (C)
3. Custom Calling Services are not available to Plexar®, Payphone Exchange Access Service or DigiLine® subscribers unless otherwise specified in Sections 1 through 5 following. Additional service restrictions and hunting limitations may also apply to specific services as specified in this Part. (C)
4. When multiple services are activated on the same line, certain services may take precedence over others. (C)
5. Other facilities, miscellaneous and supplemental equipment requested by customers and not detrimental to any service of the Company will be furnished in accordance with regulations and at the rates specified in the applicable sections of this Guidebook. (C)
6. Additional regulations specific to each Custom Calling Service are included in the individual service descriptions as set forth in this Part. (C)

^{/1/} Custom Calling Services are also known as Custom Calling Features. (C)

CUSTOM CALLING FEATURES**A. Descriptions**Call Waiting

Alerts a customer who is using their telephone that another caller is trying to reach them. Where facilities permit, Call Waiting subscribers may deactivate Call Waiting for the duration of one call. Call Waiting is automatically reactivated for the next originating or terminating call.

Call Forwarding^{/1/}

Enables the customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone and the telephone to which the call is being forwarded. The transmission may not meet normal standards depending on the distance and the routing necessary.

Three-Way Calling^{/2/}

Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. The transmission may not meet normal standards depending on the distance and routing necessary.

Speed Calling

Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Eight code capacity for residential and/or 30 code capacity for business may be provided on the same line, however, duplicate code capacities may not be provided. The combination of code capacities is not available on multiline hunting lines.

B. Prices^{/5/}

<u>Service</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Residence</u>	<u>Business</u>
Call Waiting ^{/3/}	ESX	11.99 (I)	\$27.83
Call Forwarding	ESM	11.99 (I)	27.83
Three-way Calling	ESC	11.99 (I)	26.44
Speed Calling 8 ^{/4/} (Residential)	ESL	11.99 (I)	---
Speed Calling 30 ^{/4/} (Business)	ESF	---	8.75

/1/ Call Forwarding, Call Forwarding-Busy Line and Call Forwarding-Don't Answer are available to Payphone Exchange Access Service subscribers.

/2/ Three-way Calling is available to Payphone Exchange Access Service subscribers.

/3/ The rate is inclusive of the Cancel Call Waiting Option where available.

/4/ A Service Connection Charge will apply per line when the Speed Calling Codes are changed by the Company at the customer's request.

/5/ See Part 3, Section 1 for application of Service Connection Charges.