

COMPLEMENTARY NETWORK SERVICES**A. Descriptions**Call Forwarding-Busy Line^{/1/}

Allows incoming calls that encounter a busy condition to be forwarded to a predesignated telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending on the distance and routing necessary.

Call Forwarding-Don't Answer^{/1/}

Allows incoming calls which are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending on the distance and routing necessary.

B. Prices^{/4/}

Service	USOC	Monthly Rate	
		Residence	Business
Call Forwarding-Busy Line ^{/2, 3/}	EVB	\$1.00	\$12.52 (I)
Call Forwarding-Don't Answer ^{/2, 3/}	EVD	1.00	12.52 (I)
Call Forwarding-Busy Line/Don't Answer ^{/2/}	E5E	1.00	16.70 (I)

/1/ Customers ordering Call Forwarding-Busy Line, Call Forwarding-Don't Answer, or Call Forwarding-Busy Line/Don't Answer will not be billed the Service Connection Charge if their local exchange access line is also equipped with a package of services.

/2/ Existing or new business customers who subscribe to a new term for Custom BizSaver II, SimpleLink Enhanced, CompleteLink 2.0, or Business Access Line Term Volume Discount will receive these services for \$2.00 per month for the duration of the contract term, as well as a waiver of associated Service Connection charges for the service(s).

/3/ A Service Connection Charge will apply per line when the forwarded-to number associated with Call Forwarding-Busy Line or Call Forwarding-Don't Answer is changed at the customer's request. When the customer changes the designated number of rings, a Service Connection Charge will not apply.

/4/ See Part 3, Section 1, for application of Service Connection Charges.

STAR CODE ACCESS TO VOICE MAIL**A. Description of Service**

Star Code Access to Voice Mail service is abbreviated dialing access to Voice Mail from the customer's premises via an abbreviated code (*) and a two-digit code).

The customer, when calling from the line on which the voice mailbox is associated, will use the feature by picking up the telephone handset and dialing an abbreviated code (*) and a two-digit code). This action will forward the call to the customer's voice mailbox.

B. Rules and Regulations

1. Star Code Access to Voice Mail Service requires Call Forwarding Busy Line/Don't Answer on the customer's exchange line. The call forward number for Star Code Access to Voice Mail Service must be the same as that of Call Forwarding Busy Line/Don't Answer.

2. Star Code Access to Voice Mail Service is provided subject to the availability of Central Office capacity and facilities.

3. Star Code Access to Voice Mail Service is offered only in association with residence and business exchange services unless specified otherwise.

4. Star Code Access to Voice Mail Service is not available with Centrex / Plexar®, PBX, Payphone Exchange Access Service and other non-POTS classes of services (e.g. Inmate or hotel-motel lines). This service will not be available to customers with TeleBranch, Preferred Number Service, or Multi-Line Hunt Groups. (C)

5. Star Code Access to Voice Mail is available with Primary Rate ISDN only if the lines are not built as a part of a Plexar common block. This service is not available with ISDN BRI.

6. Star Code Access to Voice Mail Service requires Touchtone service.

C. Rates

The following rate and charge apply to each residential and business line equipped with Star Code Access to Voice Mail.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge Residence</u>	<u>Business</u>
Star Code Access to Voice Mail.....	SQAVX	\$0.00	/1/	/1/

/1/ Only one Nonrecurring Charge applies if ordered with two or more Custom Calling Services. See Part 3, Section 1 for nonrecurring charges.

CUSTOMER ALERTING ENABLEMENT**A. Description**

Customer Alerting Enablement is also known as Message Waiting Indicator and allows customer lines to receive an audible tone (intermittent dial tone) transmitted from the central office, and/or a signal which activates a light on the customer premises equipment (CPE).

B. General Regulations

Customer Alerting Enablement is not available with remotely call forwarded lines, all types of PBX trunks and with foreign exchange service. In order for Customer Alerting Enablement to work the customer must subscribe to Call Forwarding Busy Line/Don't Answer.

Customer Alerting Enablement is not available to Plexar®, Payphone Exchange Access Service or DigiLine® subscribers unless otherwise specified. Additional service restrictions and hunting limitations may also apply to specific services.

C. Rates

	<u>USOC</u>	Monthly Rate	Nonrecurring Charge <u>Residence</u>	Nonrecurring Charge <u>Business</u>
Customer Alerting Enablement				
Audible and Visible	EW5VA	\$0.00	/1/	/1/
Audible only.....	EW5AX	0.00	/1/	/1/
Visible only	EW5VX	0.00	/1/	/1/

/1/ The maximum service connection charge for Miscellaneous Service Offerings per line.
See Part 3, Section 1 for nonrecurring charges.