

DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**A. General**

DACC provides the customer the option of having their local or intraLATA long distance calls automatically completed after they receive a telephone listing from Directory Assistance. The call is completed automatically. DACC is available where facilities permit.

Sent paid DACC from Payphone Exchange Access Service is not available, except as specified in Part 4, Section 5 (see *Payphone Exchange Access Service*).

B. Description of Service

The customer receives the requested number from an automated voice system. The customer accepts DACC by saying "connect me" when prompted by the DACC announcement.

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C. Allowances

There are no allowances for DACC. However, the Directory Assistance portion of the call is still governed by the appropriate call allowances for Directory Assistance as specified in Part 11, Section 2.

DIRECTORY ASSISTANCE CALL COMPLETION (DACC) (cont'd)

D. Exemptions

Those customers, as specified in paragraph B.4 *Exemptions* in Part 11, Section 2, with physical or visual disabilities that prevent them from dialing the call themselves, will not be charged for DACC.

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E. Rates

There is no charge for DACC. Long Distance Message Telecommunications Service usage rates or local message rates may apply unless the customer is exempt from Directory Assistance charging.

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PART 11 - Operator Services

SECTION 3 - Information Call Completion Service

1st Revised Sheet 3
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(D)

(D)

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PART 11 - Operator Services

SECTION 3 - Information Call Completion Service

1st Revised Sheet 4
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