

FEATURE SELECT^{/1/}**A. Description**

Feature Select is a group of five Custom Calling Services that the customer may choose from the following Selection List: (C)

- Call Waiting
- Call Forwarding
- Remote Access to Call Forwarding
- Three-Way Calling
- Caller ID
- Call Waiting ID
- Auto Redial
- Call Return
- Speed Calling 30
- Call Blocker

B. Service Interactions

The service interactions of the individual Custom Calling Services in the package apply. (C)

C. General Regulations

1. The package is provided subject to the availability of Central Office capacity and facilities and the availability of each Custom Calling Service in the customer's serving Central Office. (C)
2. Feature Select is available to any business customer where at least five component services are available.
3. Feature Select may be ordered on the customer's primary/main line or any additional line. The component services of Feature Select are provided on a per line basis. All services must be ordered on the same line in order for the customer to be eligible for the Feature Select price.
4. Business customers currently subscribing to all Feature Select component services may request billing at the Feature Select price.
5. The Custom Calling Services Service Connection Charge is not applicable when the customer subscribes to additional Custom Calling Services to meet the eligibility requirements of Feature Select or when the customer elects to change features from within the Selection List. (C) (C)

/1/ Obsolete – applicable to existing installations at existing locations for existing customers only as of September 28, 2012.

FEATURE SELECT^{/1/} (cont'd)**D. Limitations**

1. Feature Select is available to business customers only.
2. This package is not available with ISDN, PBX, Coin, PRI, Centrex, Plexar, and other non POTS classes of services (e.g. Inmate or hotel-motel lines), 800/900, Cellular, Semi-Public Service, WATS, Foreign Exchange Service, DID, Payphone Exchange Access Service, Hot Line, TeleBranch, and Location Routing Service. (C)
(C)
3. Discounted monthly rates for any other combinations of the services provided in Feature Select on the same access line, as specified elsewhere in this guidebook, do not apply to the component services selected by the customer within Feature Select.
4. The Feature Select component services may only be purchased as a monthly subscription. Pay-per-activation services and charges are not included in the Feature Select package price.
5. Feature Select subscribers will benefit from the Feature Select price until they disconnect one or more of the component services.
6. Feature Select subscribers will benefit from the Feature Select price if, on the same order, they disconnect one or more selectable component services and replace those disconnected services with other services from the Selection List.
7. If the customer subscribes to more than five Custom Calling Services on the Selection List, the five most expensive will be included in the package. Services purchased in excess of those ordered as components of Feature Select will be charged at their standard rates and may include any applicable discounts.

/1/ Obsolete – applicable to existing installations at existing locations for existing customers only as of September 28, 2012.

SELECT FEATURE PACKAGE^{/1/}**A. Description**

Select Feature Package is a collection of services that includes an exchange access line and the Custom Calling Services listed below. It is available to residence customers only.

- Calling Name and Number Delivery (Caller ID)
- Three-Way Calling,
- Call Waiting,
- Call Waiting ID
- Call Forwarding,
- Call Blocker
- Speed Calling 8
- Auto Redial
- Call Return
- Priority Call
- Selective Call Forwarding

The Custom Calling Services Installation Charges will apply when the customer initially subscribes to the package and must add one or more of the above Custom Calling Services to create the package on the line.

Caller ID, Call Waiting and/or Call Waiting ID may be de-selected at the customer's option. Any or all of these features may be subsequently added back to the package at the customer's request. No adjustment is made to the package price whether any of these features are included or not.

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The customer may subscribe to Call Forwarding-Busy Line, Call Forwarding-Don't Answer or Call Forwarding-Busy Line/Don't Answer and no adjustment will be made to the package price. Nonrecurring Custom Calling Services installation charges do not apply if any or all of these services are subscribed to with the package or later removed.

/1/ Obsolete – applicable to existing installations at existing locations for existing customers only.

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SELECT FEATURE PACKAGE^{/1/} (cont'd)**B. Regulations**

1. The component services may be purchased individually at their standard rates.
2. Discounted monthly rates for any other combinations of the services provided in Select Feature Package on the same access line, as specified elsewhere in this Guidebook, do not apply under Select Feature Package.
3. All features must be purchased on the same line in order for the customer to be eligible for Select Feature Package pricing.
4. Usage-sensitive, per-activation features and per-activation charges are not included in Select Feature Package.
5. Select Feature Package subscribers will benefit from the package price until they disconnect any of the required component features.
6. The package is provided subject to the availability of facilities and of all package components.
7. The applicable Installation Charge for one or more individual Custom Calling Services will apply when individual Custom Calling Services are added to the same line containing Select Feature Package subsequent to the package order. (C)
8. Customers currently subscribing to all Select Feature Package component services may request billing at the Select Feature Package price. (C)
9. Select Feature Package may be included in other packages and bundles that are marketed under other names. Select Feature Package may also be bundled with other additional services at a combined price.
10. Select Feature Package may be ordered on the customer's primary/main line and/or any additional line.
11. Select Feature Package is only available with a flat rate access line service.

/1/ Obsolete – applicable to existing installations at existing locations for existing customers only.

SELECT FEATURE PACKAGE^{/1/} (cont'd)**B. Regulations (cont'd)**

12. A nonrecurring charge will apply to the installation of Select Feature Package the first time a new or existing customer subscribes to the package. Payment of the Select Feature Package Installation charge ensures that no subsequent nonrecurring charges will apply if the customer de-selects or re-selects one or more features for as long as the customer maintains Select Feature Package on that line. If a customer disconnects Select Feature Package from a line, the Select Feature Package Installation charge would apply again to re-establish Select Feature Package on that line. The Select Feature Package Installation charge is a line-level charge. If the customer subscribes to Select Feature Package on any additional access line, the nonrecurring feature and package Installation charges will be applied to each such line.
13. Standard non-recurring charges associated with ordering and/or installing the access line may apply.
14. Beginning July 25, 2008, a retail discount of \$10.00 per month shall be established for residence customers who have more than one access line, call to disconnect an additional line, then decide to retain the additional line. Customers must already subscribe to Select Feature Package on the account. On or after February 1, 2009, the customer may qualify for this offer either by maintaining their existing Select Feature Package or by newly purchasing Complete Choice® Enhanced. Applicable nonrecurring installation charges related to feature installation and package installation will be waived. The customer's bill will be credited each month that the additional line and package are retained on the account. Customers must keep the required services for 30 days to receive the benefit of this offer. If the customer disconnects the additional line or package before the next bill period date in which a credit is due, any further discounts available under this offer will cease. If the customer moves from their current location, any further discounts available under this offer will cease. This discount is available on a maximum of one additional line and cannot be combined with any other access line retention offer that provides a monthly recurring discount.^{/3/}

C. Rates and Charges

Monthly Subscription, Per Line Discounted Rate

		Monthly Rate ^{/2/}	Service Connection Charge
Select Feature Package	USOC	PGO36	SM7FF
- with exchange access line service			
Group 8+ (Basehor 724)		\$58.50 (I)	\$5.00
Rate Groups 1 through 5		52.00 (I)	5.00
Rate Groups 6 through 8		52.00 (I)	5.00

^{/1/} Obsolete – applicable to existing installations at existing locations for existing customers only.^{/2/} Residence customers with Lifeline Service will pay a package rate that reflects the difference between their monthly recurring Lifeline rates and the monthly recurring line rate for a basic access line.^{/3/} Effective October 1, 2014, the Additional Line Retention \$10 Offering will no longer be available. Customers receiving the benefit of this offer as of September 30, 2014, may continue to receive the benefit as long as they maintain the required components

COMPLETE CHOICE® BASIC^{/1/}

/2/ (C)

A. Description

Complete Choice Basic is a collection of services that includes an exchange access line and the Custom Calling Services listed below. It is available to residence customers only.

Residential customers who subscribe to Complete Choice Basic will receive a discounted rate on their total monthly recurring bill for Complete Choice Basic where the following Custom Calling Services are purchased as a monthly subscription only:

- Calling Name and Number Delivery (Caller ID)
- Call Waiting
- Call Forwarding-Busy Line/Don't Answer & Star Code Access to Voice Mail

Call Forwarding-Busy Line/Don't Answer (with Star Code Access to Voice Mail) may be de-selected from the package and no adjustment will be made to the package price. Nonrecurring charges do not apply if these services are de-selected or re-selected after the original package subscription.

B. Regulations

1. The component services may be purchased individually at their Guidebook rates.
2. Discounted monthly rates for any other combinations of the services provided in Complete Choice Basic on the same access line, as specified elsewhere in this Guidebook, do not apply under Complete Choice Basic.
3. All features must be purchased on the same line in order for the customer to be eligible for Complete Choice Basic pricing.
4. The Custom Calling Services non-recurring Service Connection Charge will apply when the customer initially subscribes to the package and must add one or more Custom Calling Services to create the package on the line. The charges will not apply if the customer is changing from another feature package to Complete Choice Basic on the same order.

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/1/ Effective February 1, 2021, Complete Choice Basic Package is no longer available to new customers. (N)
Existing customers may keep the package until they move or make changes to their service. (N)

/2/ Material formerly appeared on Part 7, Section 5, Sheet 1.

COMPLETE CHOICE® BASIC^{/2/} (cont'd)**B. General Regulations (cont'd)**

5. The package is provided subject to the availability of Central Office capacity and facilities and the availability of each Custom Calling Services in the customer's serving Central Office.
6. The applicable Custom Calling Services non-recurring Service Connection Charge for one or more individual Custom Calling Services will apply when individual Custom Calling Services are added to the same line containing Complete Choice Basic subsequent to the package order.
7. Customers currently subscribing to all Complete Choice Basic component services may request billing at the Complete Choice Basic price.
8. Complete Choice Basic may be included in other packages and bundles that are marketed under other names. Complete Choice Basic may also be bundled with other additional services at a single price that exceeds the Complete Choice Basic Guidebook price.
9. Complete Choice Basic may be ordered on the customer's primary/main line and/or any additional line.
10. Complete Choice Basic is only available with Flat Rate 1-Party Main Service.
11. A nonrecurring charge will apply to the installation of Complete Choice Basic the first time a new or existing customer subscribes to the package, except that the nonrecurring Complete Choice Basic installation charge will not apply to existing customers who convert to Complete Choice Basic from Select Feature Package or the Complete Choice® Enhanced package. Payment of the Complete Choice Basic Installation charge ensures that no subsequent nonrecurring charges will apply if the customer de-selects or re-selects one or more features for as long as the customer maintains Complete Choice Basic on that line. If a customer terminates the subscription to Complete Choice Basic on a line, the Complete Choice Basic Installation charge would apply again to re-establish Complete Choice Basic on that line. The Complete Choice Basic Installation charge is a line level charge. If the customer subscribes to Complete Choice Basic on any additional access line, the nonrecurring feature and package Installation charges will be assessed to each such line.
12. Standard non-recurring charges associated with ordering and/or installing the access line may apply.

C. Rates and Charges

	<u>USOC</u>	<u>Monthly Rate^{/1/}</u>	<u>Service Connection Charge</u>	
- with basic access line service.....	SM7FF		\$5.00	
- Group 8+ (Basehor 724).....	PGOC3	\$48.25		(I)
- All Other Rate Groups	PGOC3	41.75		(I)

/1/ Residence customers with Lifeline Service will pay a package rate that reflects the difference between their monthly recurring Lifeline rates and the monthly recurring line rate for a basic access line.

/2/ Effective February 1, 2021, Complete Choice Basic Package is no longer available to new customers. Existing customers may keep the package until they move or make changes to their service.

/3/ Material formerly appeared on Part 7, Section 5, Sheet 2.

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BUSINESS PREFERRED^{/1/}**A. Description**

Business customers may subscribe to this predefined group of Custom Calling Services and a per line monthly discount will be applied to the customer's bill as specified in C., following. Business Preferred is composed of the following Custom Calling Services, purchased as a monthly subscription only:

- Auto Redial
- Call Forwarding
- Call Return
- Call Waiting
- Caller ID
- Priority Call
- Remote Access to Call Forwarding (RACF)
- Three-way Calling

Call Waiting and RACF may be removed or eliminated from Business Preferred, at the customer's option.

Any of the Custom Calling Services included in Business Preferred may also be subscribed to on an individual basis under the terms specified in this Guidebook.

The applicable service connection charge will not be applied to Business Preferred.

Customers who subscribe to Business Preferred will receive a discount on the following Custom Calling Services purchased as monthly subscriptions only when they are installed on the same line, ordered in conjunction with, or ordered subsequent to, the purchase of this package when the feature is ordered prior to June 1, 2006:

- | | | |
|----------------------------|-----------------------------|-----|
| - Anonymous Call Rejection | | (C) |
| - Call Blocker | - Selective Call Forwarding | |
| - Call Waiting ID | - Speed Calling 30 | |
| - Call Waiting ID Options | | |
| - Personalized Ring® | | |

^{/1/} Business Preferred is obsolete except for existing customers at existing locations on existing lines that were subscribed to Business Preferred prior to June 1, 2006.

BUSINESS PREFERRED (cont'd)

B. Terms and Conditions

The discount on the additional Custom Calling Services will be one dollar (\$1.00) per feature, per line, limited to a total credit of five dollars (\$5.00) per line.

The applicable service connection charge for one or more individual Custom Calling Services will apply when individual Custom Calling Services are added to the same line containing Business Preferred subsequent to the package order.

Business Preferred subscribers will be eligible for the following periphery discounts when the following features are ordered prior to June 1, 2006:

1. A waiver of the monthly rate and the service connection charge for Call Forwarding-Busy Line, Call Forwarding-Don't Answer and/or Call Forwarding-Busy Line/Don't Answer.
2. The Call Transfer Disconnect discount (RCR3W) for eligible packages. See C., following.

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BUSINESS PREFERRED (cont'd)**C. Rates and Charges^{/1/}**

Monthly Subscription, per line package monthly discounts and additional services discounts

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service Connection Charge</u>
Business Preferred			
With Call Waiting, with RACF	PGOBT	\$36.55	---
Without Call Waiting, with RACF	PGOBU	28.55	---
With Call Waiting, without RACF	PGOBV	33.55	---
Without Call Waiting, without RACF	PGOBW	25.55	---

The following credits will apply when eligible Custom Calling Services are added to a customer's line in addition to Business Essentials or Business Preferred when ordered prior to June 1, 2006.

	<u>USOC</u>	<u>Monthly Discount</u>
One additional service	RCRB3	\$1.00
Two additional services	RCRB4	2.00
Three additional services	RCRB5	3.00
Four additional services	RCRB6	4.00
Five or more additional services	RCRB7	5.00
Feature Select - OBSOLETE		
- with Caller ID	C5PCX	15.00
- without Caller ID	C5PBX	15.00

Call Transfer Disconnect (CTD) With Business Preferred RCR3W 7.50

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/1/ The monthly rates and charges as specified in this Guidebook for each Custom Calling Services in Business Preferred may appear on the customer's bill. If individual rates appear, a per line credit will be applied to the customers bill such that the net monthly rate for Business Preferred will be that specified.

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