

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA

Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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A. Descriptive Summary

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Primary Rate ISDN is an intraLATA dial-up multi-rate, switched digital service. Primary Rate ISDN will provide digital connections ranging from 64 Kbps to 1536 Kbps (synchronous) in 645 Kbps increments of bandwidth via the public switched network. Network access to Primary Rate ISDN is via fully configured ISDN primary rate interfaces (PRI). There are several service options available with Primary Rate ISDN. Depending on the customer's choice, Primary Rate ISDN will provide connections to the public switched telephone network as follows:

1. The SelectVideo option of Primary Rate ISDN is provisioned from a SelectVideo service node and provides ISDN PRI functionality for circuit switched digital data transport on an aggregated channel basis. Individual digital data calls may be placed or received at transmission speeds from 64 Kbps to 1536 Kbps utilizing 1 to 24 B channels. The specific rate is user-selectable on a per call basis. A minimum of two PRIs (one configured for 23B+D and one configured for 24B) is required for 1536 Kbps calls.
2. The SelectData option of Primary Rate ISDN is an inbound-calling-only option, which provides ISDN PRI functionality for digital data transport and/or analog modem calls (voice grade), on a single channel basis. Individual calls may be received at transmission speeds up to 64 Kbps. Outbound calls may not be placed under the SelectData option.

B. Definitions**Bandwidth**

The amount of information a customer can send or receive over a single connection in a specified period of time. Bandwidth is typically specified in Kilobits per second (Kbps).

B Channel (Bearer Channel)

A communication path capable of transmitting information at a speed of up to 64 Kbps. This communication path may be used by a Primary Rate ISDN customer for data mode calls to provide data and/or video communications between customer-specified locations. When the customer subscribes to the SelectData option, this path may be used for analog data (voice grade) modem calls.

Channel Minute

Equivalent to one minute of use on a single B Channel or one minute of use per 64 Kbps.

D Channel (Delta Channel)

A communications path set up to transmit data in packet forms at speeds up to 64 Kbps. This communications path is designated to send and receive signaling messages.

Fully Configured ISDN Primary Rate Interface

A fully configured PRI is one where all 24 channels are equipped for service.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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B. Definitions (cont'd)ISDN

Integrated Services Digital Network. A network architecture which allows the simultaneous transmission of information over a single facility incorporating the use of bearer channels (B channels) and a delta channel (D channel).

Kbps

Kilobits per second. Another way to express is one thousand bits per second.

Primary Rate Interface (PRI) ISDN

Denotes the connection of a 1.544 Mbps digital facility to the PRI ISDN capable central office switch. The 24 channels are typically divided into 23 "B" Channels plus one "D" Channel. Software in the PRI ISDN equipped central office switch defines the type of services (e.g., SelectVideo option or SelectData option) that will be carried within the 1.544 Mbps digital facility.

SelectVideo Primary Market Area (PMA)

An exchange or a multiple exchange area suitably equipped to provide Primary Rate ISDN SelectVideo functionality. One or more PMAs may be located within a LATA. PMAs do not apply to Primary Rate ISDN SelectData.

Synchronous

A method of data transmission that uses a timing source (clock) to synchronize the transmitter and receiver.

C. Service Components**1. Primary Rate ISDN arrangement**

Provides the communication path capable of bandwidth aggregation from the customer's premises to the Primary Rate ISDN serving office. A Primary Rate ISDN arrangement may consist of Control Links and Communication Links. A minimum of one Control Link is required per Primary Rate ISDN arrangement. Under the SelectVideo option, this minimum configuration will provide digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. In order to transmit at 1536 Kbps, the Primary Rate ISDN arrangement must include at least one Control Link and one Communication Link. Under the SelectData option, the minimum configuration described above provides digital connections of up to 64 Kbps only.

a. Primary Rate ISDN Interface Control Link

A PRI ISDN termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with one D Channel or a back-up D Channel and 23 B Channels capable of providing up to 1472 Kbps of bandwidth (under the SelectVideo option).

b. Primary Rate ISDN Interface Communication Link

A PRI ISDN termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with 24 B Channels capable of providing up to 1536 Kbps of bandwidth (under the SelectVideo option).

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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C. Service Components (cont'd)1. (cont'd)c. Primary Rate ISDN Port Control Link

A PRI ISDN connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with one D Channel, or a back-up D Channel and 23 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed in Part 17, Section 2, "Primary Rate ISDN: SmartTrunk", of this Guidebook. The same customer of record is required for both the Primary Rate ISDN Port Control Link and the associated Company provided facility. Sharing of common transport or Primary Rate ISDN arrangements between multiple customers is not permitted. Primary Rate ISDN Port Control Links are available with the SelectData option only.

d. Primary Rate ISDN Port Communication Link

A PRI ISDN connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with 24 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed in Part 17, Section 2, "Primary Rate ISDN: SmartTrunk", of this Guidebook. The same customer of record is required for both the Primary Rate ISDN Port Communication Link and the associated Company provided facility. Sharing of common transport or Primary Rate ISDN arrangements between multiple customers is not permitted. Primary Rate ISDN Port Communication Links are available with the SelectData option only.

e. Primary Rate ISDN Usage

Provides for usage of the Public Switched Telephone Network (PSTN).

1. SelectVideo Option

a. Payment Option 1 usage is billed on a per minute basis as described in paragraph 48.8.1, following.

b. Payment Option 2^{1/} provides a choice of three Usage Packages, each of which include a monthly usage allowance. All usage in excess of the allowance is billed on a per minute basis. Usage Packages are further described in paragraph 48.8.4, following.

c. Payment Option 3^{1/} monthly rates for Control Links and Communication Links include unlimited intraLATA usage. See section 48.9.

2. SelectData Option

SelectData provides inbound calling only. Usage billing does not apply.

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/1/ SelectVideo Payment Option 2, Payment Option 3, and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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C. Service Components (cont'd)1. (cont'd)f. Link Extension1. SelectVideo Option

Provides connection for customers located in a Company exchange outside of a SelectVideo Primary Market Area equipped with Primary Rate ISDN (but within the same LATA). One Link Extension is required for each Control Link and each Communication Link.

2. SelectData Option

Provides connection for customers located in a Company exchange outside the local calling scope of the SelectData-equipped serving office. Application of this rate element is dependent upon both the customer's location and the SelectData serving office designated by the Company.

2. Optional Features

a. The following optional features are available with both the SelectVideo and SelectData options:

Back-Up D Channel (BD-C)

Allows enhanced survivability of the Primary Rate ISDN arrangement by providing automatic takeover for a failed D Channel.

Additional Numbers (Direct Inward Dialing Service)

Provides additional numbers to the Primary Rate ISDN user.

Calling Line Identification (CLID)

Allows the number and name (where technically capable) of the calling party to be delivered to the called party as part of the called party set-up message.

Loop Protection

Provides automatic restoration of the Primary Rate ISDN Control Link or Communication Link facility and physical route redundancy from the demarcation point at the customer's premises to the customer's normal serving office in the event of a transmission failure caused by a single facility break or a single electronics failure. The automatic restoration capabilities are provided through the use of intelligent components which are capable of sensing transmission failures. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up to the nearest point to the customer's premises that route redundancy can be achieved. In the event of a transmission failure, the intelligent components will automatically switch the Primary Rate ISDN from the primary to the secondary transmission path within 2.0 seconds.

b. The following optional feature is available only with the SelectData option:

Additional Call Handling Groups:

Provides the capability of grouping B channels by utilizing simulated facility groups.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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D. Regulations**1. General**

The following regulations are in addition to other regulations as stated in this and other service publications of the Company.

- a. The SelectVideo option of Primary Rate ISDN provides for the transmission of data mode calls only.
- b. The SelectData option will support data mode calls, as well as analog modem (voice grade) calls.
- c. Primary Rate ISDN requires the use of customer-provided equipment (CPE) which must be compatible with the Company's equipment and facilities, and is subject to the interface specifications in TR-NWT-000776 (Network Interface Description for ISDN Customer Access) and TR-NWT-001203 (Generic Requirements for the Switched DS1/Switched Fractional DS1 Service Capability from an ISDN Interface). These documents may be obtained from:

Telcordia Customer Relations
8 Corporate Place
Room 3A-184
Piscataway, NJ 08854
Telephone: 1-800-521-2673

Compatible CPE must be provided at both the originating and terminating locations to successfully complete a Primary Rate ISDN call.

- d. Primary Rate ISDN, when furnished at the same premises in combination with other local exchange service, shall not be considered to be in conflict with the rules of parallel service.
- e. Primary Rate ISDN shall not be shared or jointly used. Resale is prohibited.
- f. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable for this offering.
- g. Alternate billing is not available for Primary Rate ISDN.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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D. Regulations (cont'd)**2. Service Terms**

All Primary Rate ISDN components have a minimum service term of one month. SelectVideo option customers shall select a service term for each Control Link and Communication Link of either Month-to-Month or 12 continuous months. SelectData option customers shall select a service term for each Control Link and Communication Link of either Month-to-Month or 12 continuous months. Customers selecting a 12-month service term will be required to sign a contract per order. When a Link Extension is required, it will be provided under the same service term as the associated Control Link/Communication Link.

Customers selecting the Month-to-Month service term may convert to the 12- month service term at the current rates. Customers converting from a Month-to-Month service term within 60 days from the date their Primary Rate ISDN is established will receive a credit equal to the difference in nonrecurring charges associated with the Month-to-Month service term and the newly selected service term. Customers converting to a new service term will be required to sign a new contract.

Upon expiration of the 12-, 24-, 36-, 48-, or 60-month service term^{/1/}, the customer may:

- a. Continue service at the current Month-to-Month service term rate. That rate will be subject to any future changes.
- b. Continue service by selecting a new service term^{/1/} for the Control Link and/or Communication Link at the current rates. The rates for the Control Link and/or Communication Link and any associated Link Extensions will not be subject to rate increases for the duration of the new service term selected by the customer. The customer will be required to sign a new contract.
- c. Disconnect the service.

3. Moves**a. Different Central Office**

Customer moves which require the Primary Rate ISDN Control Link or Communication Link to be provided from a different central office will be considered a disconnection of service for each Control Link and Communication Link moved. (Refer to paragraph 48.8.3 for applicable charges). Nonrecurring charges will apply.

/1/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

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/2/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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D. Regulations (cont'd)

3. Moves (cont'd)
 - b. Same Central Office

Customer moves which do not require the Primary Rate ISDN Control Link or Communication Link to be provided from another central office will not constitute a disconnection of service provided the service is not interrupted. Nonrecurring charges will apply.

4. Transfer of Service

Customers may transfer Primary Rate ISDN to a new customer at the same premises upon written concurrence of the Company. In addition, the new customer shall assume all the previous customer's Primary Rate ISDN indebtedness.

5. Payment Options

All components of a Primary Rate ISDN arrangement must be provided under the same payment option. Upon notification to the Company, Payment Option 2 and Payment Option 3 customers may change to Payment Option 1 for the same service term or for a longer service term, pursuant to paragraph D.2. Customers choosing to change Payment Options will be required to sign a new contract. Billing under the newly selected payment option will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

6. SelectVideo Option Usage Packages^{/1/}

SelectVideo customers selecting Payment Option 2 will be required to select an accompanying Usage Package for their Primary Rate ISDN usage. SelectVideo customers may opt to change usage packages upon notification to the Company. Billing under the newly selected usage package will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

7. Service Changes

The following provisions apply when the service change is not coincident with a customer move.

Changes from the SelectVideo option to the SelectData option or vice versa will be considered a disconnection and new connection of service regardless of whether the service will be provided from a different central office. (Refer to paragraph H.3 for additional charges.)

Changes from the SelectVideo option to the SelectData option or vice versa may require a number change. For the SelectVideo option, such number change may affect the customer's local calling scope.

8. A customer may subscribe to both the SelectVideo option and the SelectData options; however, each service option must be provided through a separate Primary Rate ISDN arrangement.

/1/ SelectVideo Payment Option 2, Payment Option 3, and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

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/2/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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E. Responsibility Of The Customer

1. Where Primary Rate ISDN is available for use in connection with terminal equipment or communication systems provided by a customer or user, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer or user does not endanger the safety of Company employees or the public; damage or require alteration of the equipment or other services of the Company; interfere with the proper functioning of such equipment or services; impair the operation of the Company's equipment; or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall immediately take such steps as shall be necessary to remove or prevent such hazard or interference. All customer-provided equipment must comply with FCC Rules and Regulations, Part 68.
2. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the Primary Rate ISDN it offers and to assure that the service arrangement is in accordance with the regulations contained herein.
3. The customer shall insure the continuing compatibility of the customer-provided terminal and data unit equipment that is used in conjunction with the Primary Rate ISDN.

F. Responsibility Of The Company

1. The responsibility of the Company shall be limited to the furnishing of network equipment suitable for Primary Rate ISDN and the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through-transmission of signals generated by customer-provided equipment or systems, or for the quality of or defects in such transmission, or the reception of signals by such equipment or systems. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications systems provided by a customer or user. The Company is not responsible for adapting Primary Rate ISDN to the technological requirements of any specific customer equipment.
2. The Company shall not be responsible to the customer or user if changes in any of the equipment, operations, or procedures of the Company used in the provision of Primary Rate ISDN render any facilities provided by a customer or user obsolete, or require modifications or alteration of such equipment or system, or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements.
3. The Company shall maintain and repair the service which it furnishes. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test or interfere with any network equipment installed by the Company without prior written consent of the Company.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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G. Service Availability**1. SelectVideo Service Availability**

SelectVideo service is available within a suitably equipped Primary Market Area (PMA). A PMA is an exchange area. When a customer is located within an exchange not equipped to provide SelectVideo, service will be provided from an equipped central office, designated by the Company.

SelectVideo service is available within the following PMAs: Kansas City, Topeka, and Wichita.

SelectVideo service does not have available the local calling scopes of any optional extended area calling service plan.

SelectVideo service is offered to customers located in Company exchanges outside of the PMA (but within the same LATA) where existing facilities and operating conditions permit. In such cases, the customer will be required to subscribe to a Link Extension for each Control Link and Communication Link included in their Primary Rate ISDN SelectVideo arrangement.

2. SelectData Service Availability

The Company will designate the SelectData-equipped central office(s) used to physically provision SelectData service to customers in each exchange. In many cases, a customer's designated SelectData serving central office will be different from the normal serving office designated for basic local exchange service.

- a. If the customer's normal serving office is within the local calling scope of the designated SelectData office, Link Extension charges will not apply.
- b. If the customer's normal serving office is not within the local calling scope of a SelectData-equipped central office, the customer will be provided with SelectData service from the designated SelectData-equipped central office and the rates and charges for Link Extension, as specified in this Guidebook, will apply.
- c. In cases a. and b., when there is a change in the central office designated as the SelectData serving office for a customer's location, the customer's SelectData service will continue to be provided from the original SelectData serving office, if possible. Should the customer subsequently request that their SelectData service be provisioned from the new designated serving office, the provisions and charges specified in this Guidebook for moves and disconnects will apply. The Company may request that the customer, at the customer's option, have the customer's SelectData service provided from the new designated serving office and, in conjunction therewith, may offer to waive charges.
- d. If a customer requests SelectData service to be provisioned from an office other than the SelectData serving office designated by the Company, and if agreed to by the Company, SelectData service may be extended to central offices within the same Local Access Transport Area (LATA) through the application of Primary Rate ISDN Interface Communication and/or Control Links and MegaLink 1.5 High Capacity Digital Service Interoffice Channel Mileage (see Part 15, Section 3, paragraph 2.), DS3 Service or other suitable Company services. This arrangement is only available within areas which are served by the Company.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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G. Service Availability (cont'd)

3. All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available in the customer's Primary Market Area (PMA) and do not create an obligation for the Company to construct such facilities or equipment especially for the provision of this service.

H. Application Of Rates And Charges**1. General**

A minimum of one Control Link is required per Primary Rate ISDN arrangement. Under the SelectVideo option, this minimum configuration will provide digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. The maximum bandwidth available with the SelectVideo option is 1536 Kbps, regardless of the number of Control Links and/or Communication Links in the arrangement. In order to transmit at 1536 Kbps, the Primary Rate ISDN SelectVideo option arrangement must include at least one Control Link and one Communication Link. The SelectData option provides digital connections of 56/64 Kbps only. A Primary Rate ISDN arrangement can consist of any combination of Control Links and Communication Links.

SelectVideo option usage rates apply per originating minute of use per call. Timing of a SelectVideo option call shall begin when an answer signal is received from the called party. Completion of a SelectVideo option call is signified when a disconnect signal is received from either the calling or called party. SelectVideo option usage charges shall apply per each minute or fraction thereof that each SelectVideo option call is connected. The minimum duration for a SelectVideo option call shall be one minute.

Where applicable, a Link Extension is charged in addition to the monthly rate for the associated Control Link or Communication Link. The Link Extension must be associated with and ordered at the same time as the Control Link or Communication Link.

The Primary Rate ISDN Control Link, Communication Link and Link Extension rates will not be subject to rate increases for the duration of the 12-, 24-, 36-, 48- or 60-month term^{/1/} selected by the customer, except, however, customers who subscribe to SelectVideo may experience a rate increase if the customer chooses to change Payment Options, pursuant to paragraphs D.5 and D.6.

/1/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

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/2/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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H. Application Of Rates And Charges (cont'd)

2. Optional Deferred Payment of Nonrecurring Charges

Optional Deferred Payment of Nonrecurring Charges and/or Special Construction Charges is available only for customers selecting either the 12-, 24-, 36-, 48- or 60-month service term^{/1/}. Before service is established, the customer may request to spread all the nonrecurring charges (including the nonrecurring charges associated with optional features) and/or special construction charges over a payment period of either 12, 24, 36, 48 or 60 months but not to exceed the 12-, 24-, 36-, 48- or 60-month service term^{/1/}. The customer cannot change the deferred payment term. The deferred monthly charge will equal the nonrecurring charges and/or special construction charges multiplied by the appropriate annuity factor, as specified in Part 2, Section 2. Upon 30 days prior notification to the Company, the customer may terminate the deferred payment term by paying the remaining principal in full. No credit will be made for interest already paid or accrued. This optional deferred payment is not offered for customers selecting the Month-to-Month service term.

3. Disconnection of Service Prior to the Expiration of the Service Term

If the customer disconnects a Primary Rate ISDN Control Link or Communication Link prior to the expiration of the 12-, 24-, 36-, 48- or 60-month service term^{/1/}, the customer shall pay a termination charge for the Control Link or Communication Link disconnected. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge for the Control Link or Communication Link will be, in addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's service term. Additional charges will not be applied for any Link Extensions disconnected prior to the expiration of the service term.

If the customer disconnects a Primary Rate ISDN Control Link or Communication Link prior to the expiration of the 12-, 24-, 36-, 48- or 60-month service term^{/1/} and the installation charges and/or special construction charge were deferred at the time service was established (pursuant to section H.2), the customer shall pay a charge equal to the remaining principal on the deferred payment term for each Control Link or Communication Link disconnected.

/1/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

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/2/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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H. Application Of Rates And Charges (cont'd)

3. Disconnection of Service Prior to the Expiration of the Service Term (cont'd)

The provisions as stated above in this paragraph do not apply in the following circumstances:

- a. If the customer converts from the SelectVideo option to the SelectData option.
- b. When the customer with an existing contract converts to another Company digital service under a contract term which is equal to or greater than the number of months remaining on the Primary Rate ISDN contract being terminated.
- c. If the disconnection of service is the result of a customer move which required the Primary Rate ISDN to be provided from a different central office.

However, in each of the above circumstances, deferred installation charges will become due as described above.

Changes from the SelectVideo option to the SelectData option or vice versa will be considered a disconnection and new connection of service. The customer will be required to select a new service term and to sign a new contract. Installation charges will apply to the connection of the new service.

4. SelectVideo Option Usage Packages^{/1/}

SelectVideo Payment Option 2 Usage Packages include an allowance of channel minutes. Channel minutes are equivalent to one minute of use on a single B Channel or one minute of use per 64 Kbps. The usage allowance applies to Primary Rate ISDN IntraPMA and IntraLATA outside the PMA aggregate usage per SelectVideo option arrangement, per month. IntraLATA Long Distance Message Telecommunications Service (LDMTS) charges apply for all IntraLATA outside the PMA calls regardless of whether they are included in the usage package allowance.

Each call will be converted to channel minutes per call by multiplying the total minutes per call by the number of B channels required for the call. The number of B channels required for each call can be determined by dividing the call bandwidth by 64. Channel minutes per call will be accumulated to determine when the usage package allowance has been exhausted for the current billing cycle. The appropriate SelectVideo option bandwidth usage rate per minute of use will apply for each subsequent call completed during that billing cycle. When the SelectVideo option usage package allowance of channel minutes is exceeded in the middle of a call, the remaining channel minutes in excess of the allowance will be converted back to minutes of use by dividing the remaining channel minutes by the number of B channels used for the call. The result of this conversion calculation will be rounded to the next whole minute. The appropriate SelectVideo option bandwidth usage rate per minute of use will apply for the portion of the call exceeding the usage package allowance.

A billing conversion charge will apply each time a customer changes Payment Options or Usage Packages unless this change is coincident with changing service term pursuant to paragraph D.2. (See paragraph H.9.)

/1/ SelectVideo Payment Option 2 and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

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/2/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/8/}

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I. Rates And Charges

1. Primary Rate ISDN Arrangement

a. SelectVideo

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Initial Unit^{/1/}</u>	<u>Nonrecurring Addl. Unit^{/2/}</u>
1. Primary Rate ISDN Interface Control Link, each				
Payment Option 1 ^{/3/}	/ZSWZD/			
Month-to-Month ^{/3/}		\$1,165.00	\$5,000.00	\$4,500.00
12 Months		750.00	2,000.00	1,500.00
36 Months ^{/4/}		480.00	1,500.00	900.00
60 Months ^{/4/}		455.00	1,500.00	900.00
Payment Option 2 ^{/5/}	/ZSW2D/			
12 Months		375.00	6,000.00	5,670.00
36 Months ^{/4/}		325.00	1,500.00	925.00
60 Months ^{/4/}		300.00	1,500.00	925.00
Payment Option 3 ^{/6/}	/ZSW3D/			
12 Months		4,500.00	3,000.00	2,670.00
36 Months ^{/4/}		4,300.00	1,500.00	925.00
60 Months ^{/4/}		4,000.00	1,500.00	925.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ The nonrecurring charge for customer moves within the same Primary Rate ISDN serving office, as described in D.3 will be equal to the nonrecurring charge associated with the 36-month service term.

/4/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/5/ Payment Option 2, Payment Option 3, and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/6/ Payment Option 3 includes unlimited SelectVideo intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS) apply in addition to the Payment Option 3 monthly usage rate.

/7/ Material formerly appeared in Part 17, Section 2.

/8/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/8/}

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I. Rates And Charges (cont'd)

1. Primary Rate ISDN Arrangement (cont'd)

a. SelectVideo (cont'd)

	<u>USOC</u>	Monthly Rate	Nonrecurring	
			<u>Initial Unit^{/1/}</u>	<u>Addl. Unit^{/2/}</u>
2. Primary Rate ISDN Interface Communication Link, each				
Payment Option 1 ^{/3/}	/ZSW1X/			
Month-to-Month ^{/3/}		\$1,165.00	\$5,000.00	\$4,500.00
12 Months		750.00	2,000.00	1,500.00
36 Months ^{/4/}		480.00	1,500.00	900.00
60 Months ^{/4/}		455.00	1,500.00	900.00
Payment Option 2 ^{/5/}	/ZSW4X/			
12 Months		375.00	6,000.00	5,670.00
36 Months ^{/4/}		325.00	1,500.00	925.00
60 Months ^{/4/}		300.00	1,500.00	925.00
Payment Option 3 ^{/6/}	/ZSW5X/			
12 Months		4,500.00	3,000.00	2,670.00
36 Months ^{/4/}		4,300.00	1,500.00	925.00
60 Months ^{/4/}		4,000.00	1,500.00	925.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ The nonrecurring charge for customer moves within the same Primary Rate ISDN serving office, as described in D.3 will be equal to the nonrecurring charge associated with the 36-month service term.

/4/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/5/ Payment Option 2, Payment Option 3, and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/6/ Payment Option 3 includes unlimited SelectVideo intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS) apply in addition to the Payment Option 3 monthly usage rate.

/7/ Material formerly appeared in Part 17, Section 2.

/8/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/6/}

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I. Rates And Charges (cont'd)

1. Primary Rate ISDN Arrangement (cont'd)

b. SelectData

	<u>USOC</u>	Monthly Rate	Nonrecurring Initial Unit ^{/1/}	Nonrecurring Addl. Unit ^{/2/}
1. Primary Rate ISDN Interface Control Link, each Payment Option – Inbound Only	/ZVPS2/			
Month-to-Month		\$1,165.00	\$5,000.00	\$4,500.00
12 Months ^{/3/}		750.00	2,000.00	1,500.00
24 Months ^{/3//4/}		700.00	1,750.00	1,200.00
36 Months ^{/3//4/}		600.00	1,500.00	900.00
48 Months ^{/3//4/}		550.00	1,500.00	900.00
60 Months ^{/3//4/}		500.00	1,500.00	900.00
2. Primary Rate ISDN Port Control Link, each Payment Option – Inbound Only	/ZVOS2/			
Month-to-Month		820.00	5,000.00	4,500.00
12 Months ^{/3/}		630.00	2,000.00	1,500.00
24 Months ^{/3//4/}		580.00	1,750.00	1,200.00
36 Months ^{/3//4/}		480.00	1,500.00	900.00
48 Months ^{/3//4/}		430.00	1,500.00	900.00
60 Months ^{/3//4/}		380.00	1,500.00	900.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ Business customers who currently have service with another carrier and now establish SelectData service with the Company will receive a waiver of all Installations Charges, Service Connection Charges, and Conversion Charges associated with this rate element. This offer cannot be combined with any other nonrecurring and/or conversion charge credits or waiver offers.

/4/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/5/ Material formerly appeared in Part 17, Section 2.

/6/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{6/}

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I. Rates And Charges (cont'd)

1. Primary Rate ISDN Arrangement (cont'd)

b. SelectData (cont'd)

	<u>USOC</u>	Monthly Rate	Nonrecurring Initial Unit ^{1/}	Nonrecurring Addl. Unit ^{2/}
3. Primary Rate ISDN Interface Communication Link, each				
Payment Option –				
Inbound Only	/ZVPS1/			
Month-to-Month		\$1,165.00	\$5,000.00	\$4,500.00
12 Months ^{3/}		750.00	2,000.00	1,500.00
24 Months ^{3/4/}		700.00	1,750.00	1,200.00
36 Months ^{3/4/}		600.00	1,500.00	900.00
48 Months ^{3/4/}		550.00	1,500.00	900.00
60 Months ^{3/4/}		500.00	1,500.00	900.00
4. Primary Rate ISDN Port Communication Link, each				
Payment Option –				
Inbound Only	/ZVOS1/			
Month-to-Month		820.00	5,000.00	4,500.00
12 Months ^{3/}		630.00	2,000.00	1,500.00
24 Months ^{3/4/}		580.00	1,750.00	1,200.00
36 Months ^{3/4/}		480.00	1,500.00	900.00
48 Months ^{3/4/}		430.00	1,500.00	900.00
60 Months ^{3/4/}		380.00	1,500.00	900.00
2. Link Extension, each	/OTVSX/	120.00	0.00	0.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ Business customers who currently have service with another carrier and now establish SelectData service with the Company will receive a waiver of all Installations Charges, Service Connection Charges, and Conversion Charges associated with this rate element. This offer cannot be combined with any other nonrecurring and/or conversion charge credits or waiver offers.

/4/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/5/ Material formerly appeared in Part 17, Section 2.

/6/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/3/}

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I. Rates And Charges (cont'd)

3. SelectVideo usage, per minute of use

a. Payment Option 1

	<u>Intra-PMA</u>	<u>Outside the PMA^{/1/}</u>
64 Kbps bandwidth	\$.045	\$.000
128 Kbps bandwidth	.090	.045
192 Kbps bandwidth	.135	.090
256 Kbps bandwidth	.180	.135
320 Kbps bandwidth	.225	.180
384 Kbps bandwidth	.270	.225
448 Kbps bandwidth	.315	.270
512 Kbps bandwidth	.360	.315
576 Kbps bandwidth	.405	.360
640 Kbps bandwidth	.450	.405
704 Kbps bandwidth	.495	.450
768 Kbps bandwidth	.540	.495
832 Kbps bandwidth	.585	.540
896 Kbps bandwidth	.630	.585
960 Kbps bandwidth	.675	.630
1024 Kbps bandwidth	.720	.675
1088 Kbps bandwidth	.765	.720
1152 Kbps bandwidth	.810	.765
1216 Kbps bandwidth	.855	.810
1280 Kbps bandwidth	.900	.855
1344 Kbps bandwidth	.945	.900
1408 Kbps bandwidth	.990	.945
1472 Kbps bandwidth	1.035	.990
1536 Kbps bandwidth	1.080	1.035

^{/1/} In addition to the rates for intrastate, IntraLATA Long Distance Message Telecommunications Service (LDMTS)^{/2/} Material formerly appeared in Part 17, Section 2.^{/3/} Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/4/}

/3/

I. Rates And Charges (cont'd)

3. SelectVideo usage (cont'd)

b. Payment Option 2^{/1/}

Usage Package A	USOC	Monthly Rate
Includes up to 11,040 channel minutes of intraLATA usage per month, per SelectVideo arrangement	/ZPKAX/	\$425.00
SelectVideo usage, per minute of use in excess of Usage Package allowance	Intra-PMA	IntraLATA Outside the PMA ^{/2/}
64 Kbps bandwidth	\$.070	\$.000
128 Kbps bandwidth	.140	.070
192 Kbps bandwidth	.210	.140
256 Kbps bandwidth	.280	.210
320 Kbps bandwidth	.350	.280
384 Kbps bandwidth	.420	.350
448 Kbps bandwidth	.490	.420
512 Kbps bandwidth	.560	.490
576 Kbps bandwidth	.630	.560
640 Kbps bandwidth	.700	.630
704 Kbps bandwidth	.770	.700
768 Kbps bandwidth	.840	.770
832 Kbps bandwidth	.910	.840
896 Kbps bandwidth	.980	.910
960 Kbps bandwidth	1.050	.980
1024 Kbps bandwidth	1.120	1.050
1088 Kbps bandwidth	1.190	1.120
1152 Kbps bandwidth	1.260	1.190
1216 Kbps bandwidth	1.330	1.260
1280 Kbps bandwidth	1.400	1.330
1344 Kbps bandwidth	1.470	1.400
1408 Kbps bandwidth	1.540	1.470
1472 Kbps bandwidth	1.610	1.540
1536 Kbps bandwidth	1.680	1.610

/1/ Payment Option 2 and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

/3/ Material formerly appeared in Part 17, Section 2.

/4/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/4}

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I. Rates And Charges (cont'd)

3. SelectVideo usage (cont'd)

b. Payment Option 2^{/1} (cont'd)

Usage Package B	<u>USOC</u>	<u>Monthly Rate</u>
Includes up to 16,560 channel minutes of intraLATA usage per month, per SelectVideo arrangement	/ZPKBX/	\$600.00
SelectVideo usage, per minute of use in excess of Usage Package allowance	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA^{/2}</u>
64 Kbps bandwidth	\$.060	\$.000
128 Kbps bandwidth	.120	.060
192 Kbps bandwidth	.180	.120
256 Kbps bandwidth	.240	.180
320 Kbps bandwidth	.300	.240
384 Kbps bandwidth	.360	.300
448 Kbps bandwidth	.420	.360
512 Kbps bandwidth	.480	.420
576 Kbps bandwidth	.540	.480
640 Kbps bandwidth	.600	.540
704 Kbps bandwidth	.660	.600
768 Kbps bandwidth	.720	.660
832 Kbps bandwidth	.780	.720
896 Kbps bandwidth	.840	.780
960 Kbps bandwidth	.900	.840
1024 Kbps bandwidth	.960	.900
1088 Kbps bandwidth	1.020	.960
1152 Kbps bandwidth	1.080	1.120
1216 Kbps bandwidth	1.140	1.080
1280 Kbps bandwidth	1.200	1.140
1344 Kbps bandwidth	1.260	1.200
1408 Kbps bandwidth	1.320	1.260
1472 Kbps bandwidth	1.380	1.320
1536 Kbps bandwidth	1.440	1.380

/1/ Payment Option 2 and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

/3/ Material formerly appeared in Part 17, Section 2.

/4/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/4}

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I. Rates And Charges (cont'd)

3. SelectVideo usage (cont'd)

b. Payment Option 2^{/1} (cont'd)

Usage Package C	USOC	Monthly Rate
Includes up to 34,500 channel minutes of intraLATA usage per month, per SelectVideo arrangement	/ZPKCX/	\$935.00
SelectVideo usage, per minute of use in excess of Usage Package allowance	Intra-PMA	IntraLATA Outside the PMA ^{/2}
64 Kbps bandwidth		\$.050
128 Kbps bandwidth		.100
192 Kbps bandwidth		.150
256 Kbps bandwidth		.200
320 Kbps bandwidth		.250
384 Kbps bandwidth		.300
448 Kbps bandwidth		.350
512 Kbps bandwidth		.400
576 Kbps bandwidth		.450
640 Kbps bandwidth		.500
704 Kbps bandwidth		.550
768 Kbps bandwidth		.600
832 Kbps bandwidth		.650
896 Kbps bandwidth		.700
960 Kbps bandwidth		.750
1024 Kbps bandwidth		.800
1088 Kbps bandwidth		.850
1152 Kbps bandwidth		.900
1216 Kbps bandwidth		.950
1280 Kbps bandwidth		1.000
1344 Kbps bandwidth		1.050
1408 Kbps bandwidth		1.100
1472 Kbps bandwidth		1.150
1536 Kbps bandwidth		1.200

/1/ Payment Option 2 and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

/3/ Material formerly appeared in Part 17, Section 2.

/4/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/8/}

/7/

I. Rates And Charges (cont'd)

4. Optional Features

	<u>USOC</u>	Monthly Rate	Nonrecurring Initial Unit ^{/1/}	Nonrecurring Addl. Unit ^{/2/}
Back-up D Channel, each	/ZSWXA/	\$250.00	\$200.00	\$ 0.00
Additional Telephone Numbers, each ^{/3/}				
Calling Line Identification, each Control Link or Communication Link	/ZCE/	100.00	100.00	100.00
Loop Protection, each Control Link or Communication Link ^{/4/}	/ZLP/	140.00	355.00	355.00
Additional Call Handling Groups, per Group ^{/5/}	/TGNBX/	45.00	100.00	0.00
Billing Conversion Charge ^{/6/}	/NR9ZS/	0.00	15.75	0.00

^{/1/} Applies to the first unit ordered per request, per customer premises, per installation date.^{/2/} Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.^{/3/} For Additional Number Rates (Direct Inward Dialing Service), please see Part 6, Section 1.^{/4/} Loop Protection will be provided where fiber optic facilities are available. Where fiber optic facilities are not available, but could technically be provided, special construction charges may apply.^{/5/} Available only with the SelectData option. Charge applies on a per Link basis but all Links within the same arrangement must be equipped.^{/6/} Applicable when customer changes Payment Option or Usage Package without changing service term.^{/7/} Material formerly appeared in Part 17, Section 2.^{/8/} Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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