

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

8th Revised Sheet 1
Cancels 7th Revised Sheet 1

1. LIFELINE

A. Description

1. Lifeline applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing rates and charges for residential telephone service.
2. In order to be eligible for Lifeline, a residential customer's annual household income must be at or below 150% of the poverty level, as determined by the U.S. Department of Health and Human Services and as approved by the State treasurer or the person must participate in one of the following programs:
 - Medicaid
 - Supplemental Nutrition Assistance Program (SNAP) - Food Stamps
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance/Section 8
 - Low Income Home Energy Assistance Program (LIHEAP)
 - National School Lunch Program's free lunch program
 - Temporary Assistance for Needy Families (TANF) aka Family Independence Program

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(D)

3. Other services can be provided with Lifeline at applicable rates and charges.
4. Proof of eligibility will be required for all initial lifeline applicants and all lifeline recipients will be required to recertify every year.

(C)

(D)

(D)

1. LIFELINE (cont'd)

B. Regulations

1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline.
2. Lifeline is available only with residence services, excluding foreign exchange service. Lifeline is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.

(D)

(D)

4. As a participant in Lifeline, customers are eligible to receive toll blocking service at no charge. This service will only be provided at the customer's request. (C)

Toll blocking service is defined as a central office service that restricts access to the network. Toll blocking is provided where facilities permit and will not allow 1+, 0+, 0-, 101XXXX, 900, or interzone calls to be completed. Toll blocking does not restrict local calls, calls to intraNPA directory assistance, telephone repair service, 911, or calls to 800 or 950 numbers.

5. Local service deposit requirements will be waived for customers who voluntarily receive Toll Blocking Service. (C)

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13th Revised Sheet 3

1. LIFELINE (cont'd)

B. Regulations (cont'd)

8. Participants in Lifeline shall not be disconnected from local service for nonpayment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Life line and have previously been disconnected for nonpayment of charges.

C. Monthly Rates and Discounts

1. For eligible state low income consumers who also qualify for discounts under the Federal Lifeline program, the total discounts are as follows:
 - (a) A \$10.25 a month discount for consumers under age 65. (R)
 - (b) A \$12.35 a month discount for consumers age 65 or more. (R)
2. For eligible state low income consumers who do not qualify for discounts under the Federal Lifeline program, the discounts under the State Lifeline Program are as follows:
 - (a) A \$10.25 a month discount for consumers under age 65.
 - (b) A \$12.35 a month discount for consumers age 65 or more.
3. The discounts in Sections C.(1) and (2) above shall be applied first to the end user common line charge, and then to the monthly service rate for Lifeline Eligible Services.
4. At no time shall the total Lifeline discounts exceed the sum of the end user common line charge and the monthly service rate, excluding applicable taxes, fees and surcharges.

Qualified participants residing on tribal lands will receive, in addition to the discounts listed above, an additional federal approved reduction of up to \$25.00 applied to the monthly local service rate.

(D)

PART 4 - Exchange Access Services
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2nd Revised Sheet 3.1
Cancels 1st Revised Sheet 3.1

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/1/ The Link Up Program is discontinued effective April 1, 2012, in accordance with the FCC
“Lifeline” order adopted January 31, 2012.

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PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

2nd Revised Sheet No. 3.2
Cancels
1st Revised Sheet No. 3.2

1. LIFELINE SERVICE (cont'd)

E. Universal Service Assistance (USA) lifeline. This service is no longer
available on or after September 1, 2003.

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(D)

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MICHIGAN BELL
TELEPHONE COMPANY
TARIFF M.P.S.C. NO. 20R

SBC
Tariff

PART 4

SECTION 4

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

2nd Revised Sheet No. 3.3
Cancels
1st Revised Sheet No. 3.3

1. LIFELINE SERVICE (cont'd)

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MICHIGAN BELL
TELEPHONE COMPANY
TARIFF M.P.S.C. NO. 20R

SBC
Tariff

PART 4

SECTION 4

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

2nd Revised Sheet No. 3.4
Cancels
1st Revised Sheet No. 3.4

1. LIFELINE SERVICE (cont'd)

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MICHIGAN BELL
TELEPHONE COMPANY
TARIFF M.P.S.C. NO. 20R

SBC
Tariff

PART 4

SECTION 4

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

1st Revised Sheet No. 3.5
Cancels
Original Sheet No. 3.5

1. LIFELINE SERVICE (cont'd)

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2. UNIVERSAL SERVICE DISCOUNT PLAN FOR SCHOOLS AND LIBRARIES

Schools, libraries, and consortia including those entities that comply with 47 CFR, Section 54.501 will be eligible for the Universal Service Discount Plan for schools and libraries (Plan).

Discounts available to eligible schools and libraries shall be determined by the Schools and Libraries Corporation, an administrative body established by the FCC, based on 47 CFR, Section 54.505.

This plan permits eligible schools (not for profit public and private - grades K through 12 which do not have an endowment exceeding \$50 million) and libraries to purchase Company services offered in this tariff and certain unregulated services at a discounted rate, in accordance with the rules adopted by the FCC.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the FCC Rules, 47 CFR 54.500 et seq. Discounts are available only to the extent that adequate funding is available from the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

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2. UNIVERSAL SERVICE DISCOUNT PLAN FOR SCHOOLS AND LIBRARIES (cont'd)

A. Regulations

1. Obligation of eligible schools and libraries

a. Requests for service

- (1) Schools and libraries and consortia shall submit requests for discounts for eligible services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
- (2) Services requested shall only be used for educational purposes.
- (3) Services shall not be sold, resold or transferred in consideration for money or any other thing of value.
- (4) Schools and libraries and consortia shall initiate a competitive bidding process open to all authorized vendors for all services eligible for discounts.

2. Obligations of the Company

- a. The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff and certain unregulated services. Certain services contained in this tariff are excluded from the discount program, in accordance with the Rules.
- b. The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
- c. The Company shall offer the services to eligible schools and libraries to the extent that facilities and services are available.

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2. UNIVERSAL SERVICE DISCOUNT PLAN FOR SCHOOLS AND LIBRARIES (cont'd)

A. Regulations (cont'd)

3. Discounted Rates for Schools and Libraries

- a. Discounts for eligible schools and libraries and consortia shall be set as a percentage of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- b. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.
- c. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the applicable rules or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.

B. Schools and Libraries Discount Matrix

| Description | % Discount Level | |
|--|------------------|----------------|
| | Urban Discount | Rural Discount |
| % of students eligible for national school lunch program | | |
| <1 | 20 | 25 |
| 1-19 | 40 | 50 |
| 20-34 | 50 | 60 |
| 35-49 | 60 | 70 |
| 50-74 | 80 | 80 |
| 75-100 | 90 | 90 |

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3. UNIVERSAL SERVICE SUPPORT PLAN FOR HEALTH CARE PROVIDERS

The purpose of the Health Care Providers Support Plan is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Health Care Providers Support Plan offers eligible public and non-profit health care providers located in rural areas reduced rates for Company intrastate services, available in this Tariff and certain unregulated services.

Public and non-profit health care providers as defined in 47 CFR, Section 54.601 shall be eligible for this universal service support plan. However, providers with a bandwidth capacity are limited to a bandwidth capacity of 1.544 Mbps or less.

A. Regulations

1. To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules, 47 CFR 54.601 et seq.
2. Reduced rates are available only to the extent that adequate funding is available from the federal universal service fund.
3. Eligible rural health care providers may aggregate demand with entities not eligible for universal service support to create a consortium. Universal service support shall apply only to the portion of eligible services used by an eligible rural health care provider.
4. Responsibility of eligible health care providers
 - a. Rural health care providers and consortia shall submit requests for discounts for eligible services to the Rural Health Care Corporation, as designated by the FCC, and follow established procedures.
 - b. Services requested shall only be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.
 - c. Services shall not be sold, resold or transferred in consideration for money or any other thing of value.

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3. UNIVERSAL SERVICE SUPPORT PLAN FOR HEALTH CARE PROVIDERS (cont'd)

A. Regulations (cont'd)

4. Responsibility of eligible health care providers (cont'd)

- d. Rural health care providers and consortia shall initiate a competitive bidding process open to all authorized vendors for all services eligible for reduced rates.

5. Responsibility of the Company

- a. The Company shall offer the services to eligible health care providers to the extent that facilities and services are available.
- b. The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.

B. Rates and Charges

The following price adjustments will be available to eligible rural health care providers:

- 1. A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest tariffed or publicly available rate charged to a commercial customer for a similar service provided over the same distance in the nearest city in the State with a population of at least 50,000.
- 2. An exemption from some mileage charges for any telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, that is necessary for the provision of health care services. The exempted mileage includes the distance between the rural health care provider and the most distant perimeter of the nearest city in the State with a population of 50,000 or more, less the standard urban distance, which is the maximum average diameter of all cities with populations of 50,000 or more in the state.
- 3. Each rural health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive a limited amount of toll-free access as per the FCC rules.

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