

DIGILINE SERVICE^{/1/}**A. General**

The Company will provide DigiLine Service within a suitably equipped LATA where facilities and equipment are available. This Guidebook does not create an obligation for the Company to construct such facilities or equipment for this service. Availability of selected optional features may be dependent upon the DigiLine serving central office switching technology.

B. Service Description

DigiLine Service is a Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) based service which offers two 64 Kilobits per second (Kbps) B channels and one 16 Kbps D channel. One or both B channels may be configured for circuit switching or packet switching^{/2/}. Calls over a B channel configured for circuit switching may be either voice or data. The D channel carries out of band signaling for the B channel(s). DigiLine Service, when configured for circuit switching, provides access to and from the Public Switched Telephone Network (PSTN). DigiLine Service, when configured for packet switching, provides access to the Company's Public Packet Switched Network (PPSN)^{/2/}.

C. Service Components: Descriptions And DefinitionsAdditional Call Offering

A non-Electronic Key Terminal Service (EKTS) feature that notifies the user of an additional Circuit Switched Voice call that would normally be cleared because the user's interface is busy. (The method of notification to the end-user is customer premises equipment dependent.)

Analog Member in a Hunt Group

This feature provides for an analog interface in a DigiLine Hunt Group.

Automatic Callback

This feature enables the customer to place a call to the number of the last incoming call, whether or not the call was answered or the number is known. The user can dial an activation code or press a feature button to request that the network place the call. If the number of the last incoming call is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. This feature cannot be activated for calls originating from a line that is forwarded or from a line or trunk not associated with a telephone number, e.g., a multiline Hunt Group.

Automatic Recall

This feature enables the customer to automatically redial the last outgoing number by dialing an activation code or pressing a feature button to request that the network place the call. When the recalled number is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

/1/ DigiLine Service is obsolete for residence customers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to residential DigiLine Service as of the effective date. Customers of record on the effective date may continue their Residential DigiLine service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ DigiLine Packet Switching is only available for installations of B-Channel Packet that do not connect to the DPN Packet Switch.

DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components: Descriptions And Definitions (cont'd)**Basic Electronic Key Terminal Service (Basic EKTS) Feature Package

A Circuit Switched Voice option that enhances normal telephone use. It consists of: Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-Way Conference Calling. A Basic EKTS terminal supports only one Call Appearance per number.

Basic Rate Interface

Provides the central office hardware, software and a 144 Kbps facility required to provide DigiLine Service.

Bridged Call Exclusion

A Basic EKTS and CACH EKTS feature that allows a user to prohibit other stations from picking up a call on hold or bridging onto a call that is active at that terminal.

Bridging

A Basic EKTS and CACH EKTS feature that allows the user to join an active call by pressing the active call appearance button and going off hook. This establishes a three-way call. This feature is different from basic three way calling because the third party initiates the bridge to the active call. Bridging is inhibited if Bridged Call Exclusion is activated on a terminal engaged in the active call. Only one additional shared call appearance user may bridge to an active two-way call. Bridging cannot be activated on an existing three-way call.

Call Appearance

A button on an electronic set that serves as a number designation or appearance. A single number can appear on multiple electronic sets and/or multiple times on the same electronic set. A visual indicator identifies the status of the Call Appearance (e.g., the lamp may flash for an unanswered call, blink for a call that has been placed on hold, remain dark for an idle call appearance, or remain steady for the currently active call).

Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package

A Circuit Switched Voice option that allows multiple numbers and Call Appearances. Other service features included with this package are: Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Intercom, Key System Coverage for Analog Lines, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-Way Conference Calling. (Additional Call Offering is inherent with this feature.)

Call Forwarding Don't Answer

A feature that directs incoming calls to a preselected number when the called number is not answered after a customer specified number of rings.

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DIGILINE SERVICE^{/1/} (cont'd)

C. Service Components: Descriptions And Definitions (cont'd)

Call Forwarding Interface Busy

A feature that permits calls reaching a busy number to be redirected to another number.

Call Forwarding Variable

A feature that allows a user to redirect incoming calls to another number.

Call Pickup

This feature allows a user to answer an incoming call to another party in the same user pickup group.

Call Transfer Disconnect

This feature allows a DigiLine customer to transfer a call to another number and then hang-up, leaving the two remaining parties connected. The DigiLine customer would then be free to accept another call. The DigiLine customer is prohibited from using this feature to avoid toll.

Calling Number Delivery

This feature provides the user who is receiving a call with the number of the calling party.

Caller ID

This feature provides the user who is receiving the call with the number of the calling party and the name associated with that number. (Upon special request from a customer, the Company will configure this feature to provide the number or the name, instead of both. This modification is provided at the same rate as the standard Caller ID feature.)

Customer Originated Trace

This feature allows a customer to initiate an automatic trace of the last circuit switched call received by dialing an activation code or pressing a feature button. If the trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Company Service Center during normal business hours.

Delayed and Abbreviated Ringing

A Basic EKTS and CACH EKTS feature that alerts a terminal for a predetermined interval (abbreviated ringing) before ringing another designated EKTS terminal (delayed ringing). The customer can choose from several options for the type of audible and/or visual alerting to be given at each station.

Detailed Call Report

Provides customers subscribing to the Measured Usage Option a monthly report detailing all completed local circuit switched calls during the billing period.

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DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components: Descriptions And Definitions (cont'd)**Detailed Report – Digital Packet Switching Usage^{/2/}

Provides a printout of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by customer account.

Digital Packet Switching Usage^{/2/}

Provides for use of the Company's Public Packet Switched Network. This service is limited to customers who have purchased the Packet Switched Data option. Digital Packet Switching Usage is not available on a stand alone basis.

DigiLine Service Area

A geographic area consisting of one or more DigiLine equipped exchanges and/or zones.

Distinctive Ringing

This feature provides distinctive alerting for up to six specific numbers.

Hunt Group for CSD

This feature provides for a predefined search (circular, linear or uniform) for an idle directory number to which a Circuit Switched Data call can be offered.

Hunt Group for CSV

This feature provides for a predefined search (circular, linear or uniform) for an idle directory number to which a Circuit Switched Voice call can be offered. Directory numbers subscribing to hunting may not have multiple Call Appearances.

Hunt Group Transfer for CSD

This feature transfers Circuit Switched Data calls that terminate to a Circuit Switched Data Hunt Group to a backup Circuit Switched Data Hunt Group.

Intercom

This feature allows a CACH EKTS user to call other terminals in the CACH EKTS group with one or two-digit dialing or by activating a button on the CACH EKTS set.

Integrated Services Digital Circuit-Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Option

Provides for the circuit switched local use of the PSTN. Only the Integrated Services Digital CSV/CSD Transport Option noted DigiLine Service Compatible can be associated with DigiLine Service.

Key System Coverage for Analog Lines

This feature allows an analog station set to share calls with a CACH EKTS set.

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DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components: Descriptions And Definitions (cont'd)**Kilosegment^{/2/}

A segment is a means of measuring the volume of transmitted information. The segment size is the number of octets of call user data contained in a packet segment. The standard Company segment size is 64 octets. The number of segments in a packet is determined by dividing the number of octets of call user data in a packet by 64 and rounding up. A Kilosegment is one thousand segments.

Link Extension Equipment

Provides the additional central office hardware required to provide DigiLine Service to a customer located outside a DigiLine Service Area or as a FSO/FX arrangement.

Link Extension Facility

A 144 Kbps facility that extends from the customer's normal serving central office to their Company designated DigiLine serving office. This rate element is only applicable when the customer's exchange is not located within a DigiLine Service Area and the customer is served from a Company designated DigiLine serving office.

Logical Channel^{/2/}

A Packet Switched Data communication path which allows two-way simultaneous transmission of data packets through the network.

Message Waiting Indicator

This feature provides the user of a message service with either a visual and/or audible indication that a message is waiting.

Multiple B-Channel Terminals on a BRI

This capability allows a user to place more than two B channel terminals on a BRI. Because there are only two B-Channels on a BRI, only two terminals can use the B channels simultaneously. The maximum number of terminals is eight per BRI.

When there are two users on a BRI, it would be possible for one user to engage both B channels and, thus, leave the other user without access to a B-Channel. To prevent this from occurring, Associated Groups may be defined. The first user is assigned to one Associated Group and the other user is assigned to a second Associated Group. Each Associated Group is allowed access to one B-Channel at any particular time. Both users are allowed access to the D channel. These capabilities are available without additional charge.

Permanent Packet Switched Data (PSD) B-Channel^{/2/}

Packet switching virtual circuit over a B channel (up to 64 Kbps) using X.25 Packet Switched Data.

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DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components: Descriptions And Definitions (cont'd)**Packet Directory Number^{/2/}

This is the "E-164 address" associated with packet capability on the customer ISDN-based service. The number identifies customers originating calls on the Packet Switching Network.

Packet Switching Network^{/2/}

Consists of the packet switches and interswitch facilities within a LATA.

Remote Access To Call Forwarding

This feature allows a customer at a remote location to activate/deactivate the Call Forwarding features. If a DigiLine station Customer Premises Equipment is equipped with feature buttons and feature status lamps, the call forwarding status lamp lights when Call Forwarding is activated using remote access.

Secondary Only Number

A circuit switched option that allows any number, other than a primary number, to be assigned to a DigiLine station. A Secondary Only Number does not have to be a primary number at another station. A DigiLine station can have one, or more, Secondary Only Numbers. Each Secondary Only Number can have multiple Call Appearances. A Secondary-Only Number can be shared among the same DigiLine customer's DigiLine stations.

Selective Call Forwarding

This feature allows a customer to forward selected calls to another number. A screening list of up to six numbers is created by the user via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding number only if the calling number can be obtained and is found to match a number on the screening list. If the user also subscribes to Selective Call Rejection and the same number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to be forwarded. This feature will not work if the incoming call is from a number in a multi-line Hunt Group unless the number is the main number of the Hunt Group, or is the number identified.

Selective Call Rejection

This feature allows a customer to reject calls from up to six different numbers. When a call is placed to the user's number from a number on the screening list, the caller receives an announcement indicating that the party he/she is attempting to call does not wish to receive calls at this time. If the user also subscribes to Selective Call Forwarding and/or Distinctive Ringing and the same numbers appear on those screening lists, Selective Call Rejection takes precedence. This feature will not work if the incoming call is from a number in a multi-line Hunt Group unless the number is the main number of the Hunt Group, or is number identified.

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DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components: Descriptions And Definitions (cont'd)**Session

The time that common control network facilities are allocated to a specific switched call. It begins with call set up and continues until the common control network facilities are released for reuse by the network.

Six-Way Conference Calling

A Circuit Switched Voice option that allows the user to set up a conference call for up to six parties.

Speed Call Long

This feature allows a user to dial a pre-assigned number by pressing the feature button assigned to speed calling and dialing two digits, or via an interactive dialing sequence. This feature allows for up to thirty numbers in the speed call list.

Speed Call Short

This feature allows a user to dial a pre-assigned number by pressing the feature button assigned to speed calling and dialing one or two digits, or via an interactive dialing sequence. This feature allows for up to six or ten numbers in the speed call list, depending on the serving office.

Summary Report

Provides a monthly total, on paper only, of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by either user identification or originating city.

Three-Way Conference Calling

A Circuit Switched Voice feature that allows the user to establish a conference call for up to three parties.

D. Technical Specifications

1. Technical equipment guidelines for ISDN customer access to DigiLine serving offices are found in SR-NWT-002661, ISDN Basic Rate Interface Generic Guidelines for Customer Premises Equipment. This document may be obtained from:

Telcordia Document Register
455 South Street, Room 2J-125
Morristown, NJ
Telephone: 1-800-521-2673

2. DigiLine Service is designed to all relevant International Telecommunications Union-Telephony (ITU-T) standards.
3. The transmission characteristics of DigiLine Service support 64 Kbps Clear Channel Capability.

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DIGILINE SERVICE^{/1/} (cont'd)**D. Technical Specifications (cont'd)**

4. Due to technical limitations, some analog optional features (such as, but not limited to, Call Waiting) may not work properly when a customer chooses to combine an analog local exchange access service with a DigiLine Service arrangement.
5. When DigiLine Service is provided from a central office other than the customer's normal serving office, calls to 911 Emergency Number Service originated over the DigiLine Service may route to a different answering point than 911 calls originating from access lines served by the customer's normal serving office. If so routed, the different answering point may not have the information available to respond to the call as efficiently as possible.

E. Regulations

1. The following regulations apply in addition to those in other servicer publications of the Company. Where other regulations apply on a per line basis, they shall be interpreted to apply per channel.
2. DigiLine Service requires compatible registered CPE under FCC Part 68.
3. For use of the PSTN, only those Integrated Services Digital CSV/CSD Transport Options noted as DigiLine Service Compatible can be used with DigiLine Service.
4. Resale of DigiLine Service is prohibited.
5. Upon subscribing to DigiLine Service, the customer may be required to change his existing number.

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DIGILINE SERVICE^{/1/} (cont'd)**E. Regulations (cont'd)**

6. DigiLine Service is physically provisioned from the DigiLine serving office designated by the Company. The Company will determine a customer's designated serving office based on the location and capacity of DigiLine equipped central offices.
 - a. If the customer's normal serving office is located within a DigiLine Service Area, the customer may be provided DigiLine Service from the designated DigiLine serving office at the rates and charges listed in L., and FSO or Link Extension Equipment and Link Extension Facility charges will not apply.
 - b. If the customer's normal serving office is not located within a DigiLine Service Area, the customer may be provided DigiLine Service from a DigiLine equipped central office in a DigiLine Service Area within the customer's LATA, if agreed to by the Company. In such cases, the charges for the Link Extension Equipment and Link Extension Facility specified in L will apply in addition to the other charges for DigiLine Service.
 - c. If, in case a. preceding, a new central office becomes the designated DigiLine serving office for a customer's location, their existing DigiLine Service will continue to be provided from their original DigiLine serving office if technically possible. If necessary, the Company may require that the customer move the existing DigiLine Service to the new designated serving office and, in conjunction therewith, waive the move charges. Such a move may require the customer to change telephone numbers(s). If the move to the new designated serving office is at the customer's request, the provisions and charges specified in this Guidebook for moves, will apply.
 - d. In case b., when a central office is equipped so that the customer's normal serving office becomes part of a DigiLine Service Area, the customer's DigiLine Service may be moved from their original DigiLine serving office to the customer's new designated DigiLine serving office. Such a move may require the customer to change number(s), and in conjunction therewith, the Company will waive the provisions and charges for moves specified in Paragraph G. The Link Extension Equipment and Link Extension Facility charges will no longer apply once the customer's DigiLine Service is moved. However, if agreed to by the Company, the customer may request that their DigiLine Service not be moved to the new designated serving office. In such case, the Link Extension Equipment and Link Extension Facility charges will continue to apply.
 - e. If a customer requests DigiLine Service to be provisioned from an office in their exchange other than the DigiLine serving office designated by the Company, and if agreed to by the Company, the DigiLine Link Extension Equipment charge found in Paragraph L will apply in addition to the charges for Foreign Serving Office Service as described in Part 4, Section 3 of this Guidebook. Foreign Serving Office charges will apply per B-Channel.

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DIGILINE SERVICE^{/1/} (cont'd)**E. Regulations (cont'd)****6. (cont'd)**

- f. If a customer requests DigiLine Service to be provisioned from an office outside their exchange other than the DigiLine serving office designated by the Company, and if agreed to by the Company, the DigiLine Link Extension Equipment charge found in Paragraph L will apply in addition to the charges for Foreign Exchange Service, as defined in the Part 4 Section 3 of this Guidebook. Foreign Exchange Service charges shall apply per B-Channel.
- g. Ancillary services compatible with DigiLine Service will be furnished under the business or residence rates and regulations of the respective service publications, based on the classification of the DigiLine customer's account (as defined by Part 2 – General Terms and Conditions of the Guidebook). A business or residence listing will be provided for the DigiLine service office according to the regulations provided in Part 12 Section 1 of this Guidebook. Customers may combine an analog local exchange access service at residential or business rates with DigiLine Service arrangement. Since DigiLine Service provides ISDN signaling, Touch-Tone Calling Service charges are not applicable. (C)

7. Caller ID

- a. Caller ID is offered on a subscription basis, which requires the customer to order the service. Where Caller ID is available, any calling party, whether they subscribe to Caller ID or not, has per call blocking capability. The calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch-tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the name and/or number will not be transmitted across the line. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator indicates to the Caller ID customer that the calling party has elected to block delivery of the number.

Line Blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers where an executive office of the agency registers with the Company a need for blocking:

1. private, nonprofit, tax-exempt, domestic violence intervention agencies, and
2. federal, state and local law enforcement agencies.

The calling name and/or number will not be transmitted from a line equipped with this capability.

PBX customers are responsible for providing per line blocking on their own PBX. The Company will transmit the anonymous indicator received from the PBX customer. The blocking of the calling name and/or number will not be provided on calls originating from Payphone Exchange Access Service.

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DIGILINE SERVICE^{/1/} (cont'd)**E. Regulations (cont'd)**

7. Caller ID (cont'd)

- b. In addition to the provisions of Guidebook, Part 2 – General Terms and Conditions, the calling party and customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer or a number which the calling party has requested to be omitted from the Listing Information System or has requested not to be disclosed to any person. (C)
- c. Caller ID information may not be sold or given to another party without the caller's written permission. Caller ID information may only be used for:
 - 1. routing or completion of calls,
 - 2. billing of calls,
 - 3. account management purposes,
 - 4. services directly related to the call or transaction,
 - 5. verification of calling party identity, and
 - 6. marketing products or services that are directly related to those previously acquired by the customer from the name and number delivery services subscriber.

This applies if the name and number delivery service subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

- 8. The regulations for Paralleling Service, as specified in Part 2 - General Terms and Conditions of the Guidebook, shall not apply when DigiLine Service and Local Exchange Services are furnished at the same premises.
- 9. Digital Packet Switching Usage^{/2/}
 - a. The customer will be responsible for all charges to their packet directory number.
 - b. The Company reserves the right to determine the facilities used to provide service and to modify or change such equipment and facilities.
 - c. No credit will be made for interruptions due to negligence or failure of customer-provided equipment.
 - d. The printed reports will be provided to the customer via first-class U.S. Mail Service unless otherwise agreed upon between the customer and the Company.

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/2/ DigiLine Packet Switching is only available for installations of B-Channel Packet that do not connect to the DPN Packet Switch.

DIGILINE SERVICE^{/1/} (cont'd)**F. Service Terms****1. Minimum Service Term**

All DigiLine Service components have a minimum service term of one month.

2. Basic Rate Interface Service Term Agreements^{/2/}

Term pricing options are available with the Basic Rate Interface. These options are in addition to the typical month-to-month payment option for the Basic Rate Interface. If a customer commits to retain this service component at one location for a specific term, the customer will not be charged the full Installation Charge for the Basic Rate Interface. Additionally, the monthly rate will not increase during the term of an agreement. If Guidebook changes become effective lowering the rate for a DigiLine Basic Rate Interface for a particular service term agreement pricing option, the Company will also lower this rate for any customer with an unexpired service term agreement. Coterminal additions are not permitted for the service term options. Customers may opt to convert from the original service term to a longer service term prior to the expiration of the original term. Options include a 12- or 24-month term. If a customer chooses a service term and then disconnects the Basic Rate Interface prior to the expiration of that term, a termination charge will be due. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. In addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of DigiLine Service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's Service Term.

3. If a customer chooses to disconnect DigiLine Service in order to convert to another Company digital service of equal or greater speed the Company will waive the termination charge associated with the term agreement if:

- a. the customer has had DigiLine Service for at least six months, and
- b. the customer enters into a new service term agreement for a comparable quantity of service for a period greater than or equal to the number of months remaining on the DigiLine agreement.

4. Upon the expiration of the 12- or 24-month service term^{/2/}, the customer may:

- a. Continue service on a month-to-month basis at the current month-to-month rate, with no additional service commitment. This rate will be subject to Company-initiated rate changes.
- b. Discontinue the Service.

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^{/2/} Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month Guidebook rates in effect at such time will automatically apply.

DIGILINE SERVICE^{/1/} (cont'd)**G. Moves**

1. A Move Charge, as specified in this Guidebook, will apply when a customer moves his DigiLine Service from one location to another within the Company's jurisdiction in Missouri, except as described in the following paragraphs. If the customer is moving the service prior to the expiration of an Installation Charge service term agreement^{/2/}, the move will not be considered a disconnect for the purpose of calculating a termination charge if:
 - a. the service at the new location is ordered at the same time the customer requests the disconnect at the current location, and
 - b. the customer agrees to complete the unexpired term at the new location.
2. If the customer requests a move prior to the expiration of a Basic Rate Interface Installation Charge service term agreement^{/1/} and the customer elects to move the same quantity of Basic Rate Interfaces to another location in Missouri served by the Company, the customer may complete the remainder of the original service term at the new location. The Move Charge will apply.

H. Supersedures

DigiLine Service may be transferred to a new customer at the same premises upon written concurrence of the Company. The customer to whom service is transferred must accept all past indebtedness, liabilities, minimum term provisions and equipment configurations in effect for the previous customer at the time of the transfer.

I. Suspension Of Service

1. Customer-initiated suspension of service (Part 2, Section 4 of this Guidebook) is not offered for DigiLine Service.
2. Company-initiated suspension of service (Part 2, Section 4 of this Guidebook) requires application of the business restoration charge per B-Channel.

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DIGILINE SERVICE^{/1/} (cont'd)**J. Special DigiLine Service Requests**

DigiLine Service will be furnished at the rates contained in this Guidebook section, provided facilities are available. Where facilities are not available or unusual expenditures are involved in making them available, the customer may be required to pay additional charges (under Part 2 Section 5 of this Guidebook) to cover the unusual expenditure, or to contract for services beyond the service term or both.

K. Rate Application**1. General**

- a. If the customer cancels an order for service before installation of the equipment and facilities is complete, the customer agrees to pay all expenses incurred by the Company before receipt of notice of cancellation. This charge shall not exceed all charges which would have applied had the service been installed.
- b. DigiLine customers may elect to spread the payment of all installation and nonrecurring charges through a series of equal monthly payments not to exceed a period of 12 months. An amount of five dollars (\$5.00) will be applied to the first monthly payment for each installment billing arrangement. This charge will only apply once when multiple orders are issued for one customer, at one location, with one due date.

2. Integrated Services Digital CSV/CSD Transport Option - Usage Options

- a. DigiLine Service provides for usage of the PSTN on either a Flat Rate or Usage Sensitive basis per BRI. The Flat Rate Usage charge applies per B-Channel activated for CSV/CSD. Customers opting for the Usage Sensitive Option must select a usage package which applies on a per BRI basis. Customers may not combine a Flat Rate Option with a Usage Sensitive Option on the same BRI.
- b. The customer may opt to switch usage options or usage packages upon notification to the Company. Billing under the newly selected usage option or usage package will commence with the beginning of the customer's next billing period. The Change a Network Rate Element charge will apply for customers switching usage options or usage packages.

3. Distance Sensitive Rates and Calling Scopes

- a. The application of any distance sensitive rates for services associated with DigiLine Service (e.g., toll rates, private lines, etc.), will be based upon the V & H coordinates of the customer's DigiLine serving office or the customer's normal serving office, if requested by the customer and if the office has the technical capability.
- b. The local calling scope and the optional calling plans available for DigiLine customers will be determined by the customer's DigiLine serving office or the customer's normal serving office, if requested by the customer and if the office has the technical capability. (see Part 4, Section 1 for information on calling scopes per exchange.)

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DIGILINE SERVICE^{/1/} (cont'd)**L. Rate Schedule**

<u>Service Components</u>	<u>Monthly Rate</u>	<u>Installation Charge^{/2/}</u>	<u>USOC</u>
1. Facility and Equipment Rate Elements			
Basic Rate Interface, each			
Month-to-Month	\$1,575.00 (I)	\$250.00	/Z22/ /Z23/
12-Month ^{/3/}	45.50	125.00	
24-Month ^{/3/}	45.50	0.00	
Link Extension Equipment, each	36.00	0.00	/NC1/
Link Extension Facility, each	8.80	0.00	/OTVXX/

2. Network Rate Elements

Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Options^{/4/}

The following rate elements provide for digital CSV/CSD transport through central office switching equipment and are in lieu of the local exchange access rates. These rate elements cover local exchange access usage only. The local loop is included in the Basic Rate Interface rates, provided herein. These CSV/CSD local service transport options are offered only in conjunction with DigiLine service, and are not available on a stand-alone basis. Each CSV/CSD transport rate element shall constitute a local exchange access arrangement and is offered with identical local usage options and calling scopes as defined in the Part 4 of this Guidebook, unless otherwise noted.

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- /2/ In addition to any installation charges shown on this rate schedule, an installation charge of \$14.50 per feature is applicable, with a maximum charge of \$14.50 per Basic Rate Interface, when one or more features are ordered subsequent to the installation of the Basic Rate Interface.
- /3/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month Guidebook rates in effect at such time will automatically apply.
- /4/ Integrated Services Digital CSV/CSD Transport Options are not applicable with tie line service.

DIGILINE SERVICE^{/1/} (cont'd)**L. Rate Schedule (cont'd)****2. Network Rate Elements (cont'd)**Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Options^{/2/} (cont'd)CSV/CSD Transport Rates
One-Party Equivalent

	<u>Monthly Rate</u>	<u>Per Minute Rate</u>	<u>USOCs</u>
Flat Rate Usage ^{/3/}			
- DigiLine Service Compatible, Payment Option 1, each B channel ^{/4//5//6/} Applicable to all Rate Groups ^{/7/}	\$334.00	-	/UFKB1/ (I) /UFKB2/
Measured Rate Usage ^{/3/}			
- DigiLine Service Compatible, Payment Option 2, each Basic Rate Interface ^{/4//5//6/} Applicable to all Rate Groups ^{/7/}			
Usage Package A			
- includes up to 600 minutes of local usage per month	0.00		/OUOXA/
- per minute, or fraction thereof, in excess of 600 minutes of local usage allowance		\$0.04	
Usage Package B			
- includes up to 7200 minutes of local usage per month	18.00		/OUOXB/
- per minute, or fraction thereof, in excess of 7200 minutes of local usage allowance		0.02	

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/2/ Integrated Services Digital CSV/CSD Transport Options are not applicable with tie line service.

/3/ For Rules and Regulations, see Part 4, Section 1 of this Guidebook.

/4/ Rates for main service do not include a telephone instrument.

/5/ Service is only offered where facilities are available.

/6/ Each B channel configured for CSV/CSD shall constitute a local exchange access arrangement.

/7/ For Rate Group classifications see Part 4, Section 1 of this Guidebook.

DIGILINE SERVICE^{/1/} (cont'd)**L. Rate Schedule (cont'd)****2. Network Rate Elements (cont'd)**

Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Options^{/2/} (cont'd)

CSV/CSD Transport Rates (cont'd)

One-Party Equivalent (cont'd)

Measured Rate Usage^{/3/} (cont'd)

- Optional Detail Billing

Optional Detail Billing provides individually rated message detail at the customer's request. This request must be made in advance of the month to be detailed. The details of local measured messages billed during the current billing cycle are on a printed listing.

Rates^{/4/}

Monthly Preparation Charge	\$1.00
Printed Listing (per message charge)	0.01
Service and Equipment Charge	^{/5/}

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/2/ Integrated Services Digital CSV/CSD Transport Options are not applicable with tie line service.

/3/ For Rules and Regulations, see Part 4, Section 1 of this Guidebook.

/4/ Charges apply in addition to applicable usage charges.

/5/ Applicable Service and Equipment charge, as specified in Part 4, Section 2 apply for both initiating and terminating this optional service offering.

DIGILINE SERVICE^{/1/} (cont'd)**L. Rate Schedule (cont'd)****2. Network Rate Elements (cont'd)**

Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Options (cont'd)^{/2/}

Extended Area Service^{/3//4/}

One-Party Equivalent

- DigiLine Service Compatible, each B Channel

Monthly Rate

See Part 4, Section 1 of this Guidebook for Extended Area Service additive where applicable.

Optional Metropolitan Calling Area (MCA) Service^{/3/}

One Party Equivalent

- DigiLine Service Compatible, each B Channel

See Part 2, Section 1 of this Guidebook for Optional MCA Service availability, calling scopes, regulations, rates and charges.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>USOC</u>
Packet Switched Data (PSD), each Permanent PSD B-Channel ^{/5//6/}	\$45.00	\$ 0.00	/LTF3X/ /LT43X/
Printed Reports			
Summary Report, each ^{/7/}		100.00	/SU2++/
Detailed Report, each ^{/7/}		200.00	/BDT/
	<u>Rate^{/8/}</u>		
Call Establishment ^{/9/}			
Call Set-Up, per set up	\$0.005		
Character Transmission Charge			
Per kilosegment ^{/10/}	.20		

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/2/ Integrated Services Digital CSV/CSD Transport Options are not applicable with tie line service.

/3/ Rates are in addition to the applicable rates for CSV/CSD Transport, specified herein.

/4/ See Part 4 Section 1 of this Guidebook for rules, regulations and exchange areas included in Extended Area Service calling scopes.

/5/ DigiLine Packet Switching is only available for installations of B-Channel Packet that do not connect to the DPN Packet Switch.

/6/ Allows one packet end point and/or number. In addition, Packet Switched Data Service usage charges apply.

/7/ This charge applies per report type, each occasion a particular report is generated for the customer.

/8/ These charges can be paid by either the originating end or the destination end. Note that the destination end may be a non-customer of the Company.

/9/ When the interface is provisioned with the Permanent Virtual Circuit optional feature, this charge applies to the initial session only.

/10/ For the purposes of billing, fractional kilosegments will be rounded to the next higher whole Kilosegment.

DIGILINE SERVICE^{/1/} (cont'd)**L. Rate Schedule (cont'd)**

3. CSV/CSD Network Options, each B Channel

Service Components	Monthly Rate	Installation Charge ^{/2/}	USOC
Additional Call Offering	\$10.10	\$0.00	/NCO/
Analog Member in a Hunt Group	3.00	0.00	/HGA/
Automatic Callback	4.00	11.00	/FKD/
Automatic Recall	4.00	6.50	/FKA/
Basic Electronic Key Terminal Service (Basic EKTS) Feature Package	12.00	0.00	/FPG1X/
CACH Electronic Key Terminal Service (CACH EKTS) Feature Package	15.00	0.00	/EFV1X/
Call Forwarding Don't Answer	3.00	0.00	/NQ6/
Call Forwarding Interface Busy	3.00	0.00	/NQ5/
Call Forwarding Variable	4.35	0.00	/NVF/
Call Pickup	0.50	0.00	/N9H/
Call Transfer Disconnect	8.00	0.00	/NZJPK/
Caller ID	8.50	6.50	/ZCN/
Customer Originated Trace	^{/3/}	5.00	/FKN/
Delayed and Abbreviated Ringing ^{/4/}	6.00	0.00	/NQG/
Distinctive Ringing	6.00	0.00	/R8D/
Hunt Group for CSD	2.80	0.00	/HTKPG/

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/2/ An Installation Charge of \$14.50, per feature is applicable In addition to any Installation Charges shown on this rate schedule, with a maximum charge of \$14.50 per Basic Rate Interface, when one or more features are ordered subsequent to the installation of the Basic Rate Inter face.

/3/ Customer Originated Trace is billed \$8.00 per successful activation.

/4/ This feature requires Call Appearance Call Handling Electronic Key Terminal Service Feature Package (/EFV1X/) or Basic Call Handling Electronic Key Terminal Service Feature Package (/FPG1X/).

DIGILINE SERVICE^{/1/} (cont'd)**L. Rate Schedule (cont'd)**

3. CSV/CSD Network Options, each B Channel (cont'd)

<u>Service Components</u>	<u>Monthly Rate</u>	<u>Installation Charge^{/2/}</u>
Hunt Group for CSV	\$ 2.80	\$ 0.00
Hunt Group Transfer for CSD	1.00	0.00
Message Waiting Indicator	0.00	0.00
Remote Access to Call Forwarding	2.75	0.00
Secondary Only Telephone Number	10.10	0.00
Selective Call Forwarding	4.35	14.00
Selective Call Rejection	4.00	10.00
Six Way Conference Calling	6.95	0.00
Speed Call Long	8.70	0.00
Speed Call Short	4.35	0.00
Three Way Conference Calling	4.35	0.00

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/2/ An Installation Charge of \$14.50, per feature is applicable In addition to any Installation Charges shown on this rate schedule, with a maximum charge of \$14.50 per Basic Rate Interface, when one or more features are ordered subsequent to the installation of the Basic Rate Inter face.

DIGILINE SERVICE^{/1/} (cont'd)**L. Rate Schedule (cont'd)**

4. Changes/Moves

	<u>Nonrecurring Charge</u>	<u>USOC</u>
Change a Feature Package, per channel ^{/2/}	\$ 14.50	/REA1G/
Change a Network Option (other than a feature package), per channel ^{/3/}	10.50	/REA1H/
Add, Change or Rearrange a Network Rate Element, per Basic Rate Interface ^{/4/}	14.50	/REA1K/
Move Charge	250.00	/NR91M/

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/2/ Charge applies when the customer requests a change or changes to an existing feature package. A maximum of one charge applies per channel, per order, even if more than one change is requested.

/3/ Charge applies when the customer requests a change or changes to existing Network Options, other than feature packages. A maximum of one charge applies per channel, per order, even if more than one change is requested.

/4/ Charge applies when the customer requests a change, or rearrangement of a Network Rate Element subsequent to the initial installation of the Basic Rate Interface. A maximum of one charge applies per Basic Rate Interface, per order, even if more than one change is requested.