

**SMARTTRUNK®****A. General**

All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available in the customer's serving office and do not create an obligation for the Company to construct such facilities or equipment especially for the provisioning of this service.

**B. Service Description**SmartTrunk Service

Provides access to and from the Public Switched Telephone Network (PSTN) for Circuit Switched Voice (CSV) and Circuit Switched Data (CSD) communications. SmartTrunk service is provided using Integrated Services Digital Network (ISDN) architecture. ISDN services available with SmartTrunk service use Primary Rate Interface (PRI) technology. SmartTrunk service employs a 1.544 Mbps facility typically divided into twenty three B channels and one D channel. B channels are used for voice and data communications while the D channel provides out-of-band signaling.

SmartTrunk Serving Arrangement

One or more SmartTrunk Interfaces and/or Ports which are designed to function as a single service group for inbound and/or outbound calling. All SmartTrunk Interfaces/Ports in a single Serving Arrangement terminate in the same piece of Customer Premises Equipment (CPE).

**C. Service Components**2 B-Channel Transfer

Allows, in certain central offices, the SmartTrunk to connect two calls, transfer the call together and then release the parties from the SmartTrunk.

Backup D-Channel (BD-C)

Allows, in certain central offices, enhanced survivability of SmartTrunk links by providing automatic takeover for a failed D Channel.

Calling Line Identification (CLID)

Allows the number and name (where technically capable) of the calling party to be delivered to the called party as part of the called party set up message. Blocked calling name and/or number will be delivered to certain qualifying entities as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, January 4, 2002. Such entities must certify to the Company compliance with the Memorandum Opinion and Order's eligibility requirements.

Circular Hunt

A switch feature that dynamically points each new call attempt to the next idle B Channel following the last channel either to have accepted a call or the last channel to have attempted to place a call. Circular Hunt serves to evenly distribute traffic through all the B Channels in the trunk groups within the route list in a forward (ascending) circular fashion. Available where technical capabilities exist.

**SMARTTRUNK® (cont'd)****C. Service Components (cont'd)**Common Line 800 Service Option

Provides the customer with the capability to complete Common Line 800 Service calls over a SmartTrunk Interface or Port.

Dynamic Channel Allocation (DCA)

Allows a customer to designate the quantity of call types to be allocated within previously provisioned criteria for either Direct Inward Dial (DID) or Direct Outward Dial (DOD) services. In equipped central offices, this feature will also include Common Line 800, Outward WATS, and tie line services. This feature is also known in the industry as call-by-call service selection.

Enhanced Alternate Route

Allows incoming voice or data calls to overflow on a disaster and busy basis to a line side connection designated by the customer. Available where technical capabilities exist. A route may be limited in the number of simultaneous calls that can be routed.

Inform 911

An optional upgrade feature which allows the calling party number of the station to be sent to the E911 database rather than the billed telephone number. It is the customer's responsibility to provide station number updates to the 911 database. Available where technical capabilities exist.

Integrated Services Digital CSV/CSD Transport Option

Provides for the local use of the PSTN. Only Integrated Service Digital CSV/CSD Transport Options, noted as "SmartTrunk Service Compatible" can be associated with SmartTrunk service. This component is not required with tie line services.

Link Extension

Provides the additional central office hardware and facility required to provide SmartTrunk service to a customer located in an exchange outside the non-optional local calling scope of the SmartTrunk-equipped serving office. Application of this rate element is dependent upon the customer's location and the fact that the customer is served from the SmartTrunk serving office designated by the Company.

Loop Protection

Provides automatic restoration of the SmartTrunk Interface facility and physical route redundancy from the customer's serving wire center to the point nearest the customer's premises that route redundancy can be achieved in the event of a transmission failure caused by a single facility break or a single loop electronics failure.

**SMARTTRUNK® (cont'd)****C. Service Components (cont'd)**Loop Protection (cont'd)

The automatic restoration capabilities are provided through the use of intelligent components which are capable of sensing transmission failures in the fiber facilities. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up the nearest point to the customer's premises that route redundancy can be achieved. In the event of a transmission failure, the intelligent components will automatically switch the SmartTrunk service from the primary to the secondary transmission path within 2.0 seconds. This service is provided subject to the limitations set forth in Part 2 – General Terms and Conditions of the Guidebook.

Network Ring Again (NRA)

Allows, in certain central offices, the customer to automatically complete calls made to busy stations of a different PRI connected PBX system served by the same central office switch.

Outward WATS Option

Provides the customer with the capability to originate Outward WATS calls over a SmartTrunk Interface or Port.

Redirected Number

Provides, in certain central offices, the redirected number (i.e., the directory number to which the call was last presented) to the CPE, as well as the calling number in cases such as call forwarding. If during the call establishment phase, the call is redirected to another directory number by call forwarding, both the calling party number and the redirected number are delivered to the called party. If a call is redirected multiple times, only the first and the last redirecting numbers are delivered.

SmartTrunk Interface (SI)

Provides the PRI termination and a digital multichannel transmission path between the central office and the customer's premises.

SmartTrunk Port

A PRI connection that does not include the facility between the customer's premises and the SmartTrunk serving office. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed in Paragraph E. of this Guidebook. The same customer of record is required for both the SmartTrunk Port and the associated Company provided facility. Sharing of common transport or SmartTrunk arrangements between multiple customers is not permitted.

Station Record Detail

An optional feature that will provide the customer with the station number of all originating calls on the customer bill so that call information can be tracked at a station level. Available where technical capabilities exist.

**SMARTTRUNK® (cont'd)**

**D. Standards Compliance**

SmartTrunk service is designed to all relevant International Telephone and Telegraph Consultative Committee (CCITT) and Telcordia standards.

**E. Technical Specifications**

Transmission and network interface requirements are specified in the following Telcordia documents:

TR-TSY-000754, Issue 1, March 1990 - ISDN Primary Rate Access Transport System Requirements;

TR-TSY-000776, Network Interface Description for ISDN Customer Access;

TR-NWT-001268 ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment;

TR-NWT-001187 ISDN Calling Number Identification Services for Primary Rate Interfaces;

GR-NWT-002865 2-B Channel Transfer and TR-NWT-001270 Generic Requirements for Call by Call Service Selection for Private Facilities, OUTWATS and INWATS.

These documents may be obtained from:

Telcordia Document Register  
455 South Street, Room 2J-125  
Morristown, NJ  
Telephone: 1-800-521-2673

And the following American National Standards Institute document:

T1E1.2/88-079R3 - ISDN Primary Rate Customer Installation Interface.

This document may be obtained from:

American National Standards Institute  
Attention: Customer Services  
25 West 43rd Street  
New York, NY 10036  
Telephone: 212-642-4900

**SMARTTRUNK® (cont'd)****F. Regulations**

1. The following regulations apply in addition to other regulations stated in this and the other service publications of the Company, including but not limited to Part 2 – General Terms and Conditions of the Guidebook. For the purposes of this service, where such other regulations apply on a “per line” basis, they shall be interpreted in this instance to apply on a “per channel” basis.
2. SmartTrunk service requires compatible registered customer-provided equipment (CPE) under FCC Part 68.
3. The SmartTrunk Interface or Port is not available on a standalone basis. At a minimum, the SmartTrunk Interface or Port is offered with the CSV/CSD local service transport SmartTrunk service compatible option.
4. Other ancillary offerings requested by the customer and compatible with this offering may be furnished in accordance with the regulations and at the rates and charges specified in the applicable section of this Guidebook or other service publications of the Company. Should such ancillary services normally be applied on a “per line” basis, they will in this instance apply on a “per channel” basis. The central office switching equipment (trunk termination) portion of DID service is not applicable for DID local exchange service associated with this offering, and is therefore not chargeable.
5. In addition to the rates and charges contained in this Guidebook, the customer is responsible for the payment of all related charges for exchange services, miscellaneous and supplemental service as specified in this and other service publications of the Company.
6. Unique requests for special or modified service arrangements will be accepted whenever possible, if not detrimental to this or other services of the Company. Such requests will be based upon cost.
7. In certain central offices, the additional services of Private Line Service and Special Access Service may be associated with SmartTrunk service.
8. Upon subscribing to SmartTrunk service, the customer may be required to change numbers.

**SMARTTRUNK® (cont'd)****F. Regulations (cont'd)**

9. The Company will designate the SmartTrunk-equipped central office(s) used to physically provision SmartTrunk service to customers in each exchange. In many cases, a customer's designated SmartTrunk serving central office will be different from the normal serving office designated for basic local exchange service.
  - a. If the customer's normal serving office is within the non-optional local calling scope of the designated SmartTrunk serving office, Link Extension charges will not apply.
  - b. If the customer's normal serving office is not within the non-optional local calling scope of a SmartTrunk-equipped central office, the customer will be provided with SmartTrunk service from the designated SmartTrunk equipped central office and the rates and charges for Link Extension, as specified in this Guidebook, will apply.
  - c. In cases a. and b., when there is a change in the central office designated as the SmartTrunk serving office for a customer's location, the customer's SmartTrunk service will continue to be provided from the original SmartTrunk serving office, if possible. Should the customer subsequently request that their SmartTrunk service be provisioned from the new designated serving office, the provisions and charges specified in this Guidebook for moves and disconnects will apply. The Company may request that the customer, at the customer's option, have the customer's SmartTrunk service provided from the new designated serving office and, in conjunction therewith, may offer to waive move and/or disconnect charges.
10. If a customer requests that SmartTrunk service be provisioned from an office other than the SmartTrunk serving office designated by the Company, and if agreed to by the Company, SmartTrunk service may be extended to Company central offices within the same Local Access Transport Area (LATA) through the application of a SmartTrunk Interface, and MegaLink 1.5 High Capacity Digital service Interoffice Channel Mileage, DS3 service, or other suitable Company services.
11. Note that special steps are required for SmartTrunk DID stations to have 911 service features consistent with those provided to other end users in the same 911 service area. SmartTrunk service provides Automatic Number Identification (ANI), but the only Automatic Location Identification (ALI) record is associated with the main number for the service. This can create a situation where the 911 Public Safety Answering Point receives a call from an individual DID station and receives identification of the originating telephone number, but the System provides a "no record found" error instead of customer location information. SmartTrunk service customers are therefore encouraged to consider implementing Private Switch 911 service, as described in Part 8, Section 3 of this Guidebook. With this service, the SmartTrunk customer can create location information records for every unique DID telephone number associated with the SmartTrunk service.

**G. Additions**

Any additions of service are subject to current rates and charges.

**SMARTTRUNK® (cont'd)****H. Moves**

1. A Move Charge as specified in this Guidebook will apply to change in the physical location ("Move") of SmartTrunk Interface or Port, which requires simultaneous service operation at both the current location ("Replaced Service") and the new location ("New Service") for a finite period of time ("Overlapping Service") or which is accomplished through a coordinated disconnection of the Replaced Service and simultaneous connection of the New Service ("Flash Cut"), whether within the same SmartTrunk serving office or to a different SmartTrunk serving office. In addition, installation charges as specified in this Guidebook will apply for all service components other than the SmartTrunk Interface or Port.
2. The Service Term agreement subscribed to by the customer is not affected by Moves of the SmartTrunk Interface or Port as described above.
3. Business customers who are moving service locations and require Overlapping Service will receive a one-time credit of \$2,500 per SmartTrunk Interface being moved, subject to the following conditions:
  - a. One or more SmartTrunk Interface(s) must be ordered at the new location, at prevailing Month-to-Month Service rates (see Paragraph L), including applicable non-recurring Installation charges.
  - b. Upon moving the Replaced Service to the New Service, the Service Term contract for the Replaced Service will be transferred to the New Service, and will not otherwise be affected by the move. The New Service will take the place of the Replaced Service, which will be disconnected at the time of the move.
  - c. The New Service location must be anywhere the Company provides SmartTrunk service pursuant to this Guidebook.
  - d. The Move and subsequent disconnection of the Replaced Service must be completed within ninety (90) days of the New Service install date, or prior to expiration of the current contract term, whichever occurs first.
  - e. The one-time credit will be placed on the Customer's account at the time the disconnect order is issued for the Replaced Service.
  - f. Move Charges as described in Paragraphs H.1 and H.2 will apply to SmartTrunk Interface(s) being moved as a Flash Cut. The one-time credit stated above does not apply to flash cuts.
  - g. Any optional features and functions from the Replaced Service that are not re-established with the New Service at the time of the installation will be subject to applicable termination charges.
  - h. Any additions of optional features and functions made to the New Service under an existing contract that is retained will be treated as coterminous additions under the terms and conditions of that contract.
  - i. Any quantities of SmartTrunk service in excess of the current quantity of the Replaced Service will be treated as new installations.

**SMARTTRUNK® (cont'd)****H. Moves (cont'd)**

3. (cont'd)
  - j. This credit is not applicable to SmartTrunk Ports.
  - k. This credit is available only where suitable facilities and equipment permit. To be eligible for this credit, the business customer must not currently have any past due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts.
  - l. In the event of early termination of this service, the customer will be liable for any and all termination charges as set forth in this and other applicable service publications.

**I. Supersedure**

SmartTrunk service may be transferred to a new customer at the same premises location upon written concurrence of the Company. The customer to whom service is transferred will be subject to all past indebtedness, liabilities, minimum term provisions and equipment configurations currently in effect for the previous customer.

**J. Suspension and Restoral of Service**

1. Initiated by the Company

When service is suspended by the Company, the business restoration charge listed in the Part 2, Section 4 applies, per B Channel.

2. Initiated by the Customer (Vacation Service)

Vacation Service is not offered for SmartTrunk service.

**K. Service Terms**

1. For each SmartTrunk Interface or Port, the customer is required to select either Month-to-Month Service or a Service Term Agreement of 12, 24, 36, 48<sup>/1/</sup> or 60<sup>/1/</sup> continuous months. Cotermious additions are not permitted during the term of an agreement except if the customer has an agreement with a term of 36 months or greater, in which case cotermious additions are allowed within the first 12 months of the agreement. Customers may opt to convert from the original Service Term to a longer Service Term prior to the expiration of the original term.<sup>/1/</sup>

There are two categories of Service Terms for the SmartTrunk Interface and Port: Initial Service Term and Renewal Service Term. Renewal Service Term rates apply only after completion of the Initial Service Term and payment of all nonrecurring charges associated with the Initial Service Term or after completion of one full month of service at Month-to-Month rates after the Month-to-Month nonrecurring charge has been paid.

/1/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for SmartTrunk, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.



**SMARTTRUNK® (cont'd)****K. Service Terms (cont'd)**

2. For Month-to-Month SmartTrunk Interface or Port customers and for all other service components, there is a minimum service requirement of one month.
3. Options Available on the Expiration of the Initial or Renewal Service Term for the SmartTrunk Interface or Port

If the customer has a 12-, 24-, 36-, 48<sup>1/</sup>-, or 60<sup>1/</sup>-Month Initial or Renewal Service Term contract, the customer may:

- a. At any time during the Service Term or an existing term extension as provided in this paragraph, extend the Service Term contract with the same rates, terms and conditions for an additional 12-, 24- or 36 months. SmartTrunk Port term extensions do not include associated DS1 facility when provisioned over higher level transport service's vacant bandwidth. The availability of this term extension option at any time is subject to the Company's right to discontinue or to otherwise change this option. Customers who exercise the term extension are not entitled to a different rate based on the overall term as extended (e.g., customers who initially have a 36-month Service Term and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month Service Term). An extension will begin on the expiration date of the existing Service Term contract or term extension. The customer will be required to sign an addendum to their Service Term contract for each term extension. During the 12-, 24- or 36-month Service Term contract extension period(s), the customer may terminate the service, or any service components, at any service location on thirty (30) days' notice without incurring a termination charge. (C)

Terms outlined in Paragraph L.2, disallowing any Company-initiated rate increases for the duration of either the 12-, 24-, or 36-month Service Term, do not apply to 12-, 24- or 36-month Service Term extension rates. AT&T reserves the right to change 12-, 24- or 36-month Service term extension rates (increase or decrease) at any time. Pursuant to applicable requirements, the Customer will be notified in advance of any price increases to their 12-, 24- or 36-month Service Term contract extension rates.; or

- b. If customer has not entered into a new Service Term contract (per Paragraph c.), or term extension (per paragraph a.):
  - For customer contracts expiring prior to November 1, 2017, continue service at the Month-to-Month price then currently in effect for the Month-to-Month Payment Plan, or
  - for customer contract expiring on or after November 1, 2017, continue service at the Monthly Extension rates in effect at the time the Service Term contract expires until the customer cancels or renews the service with a new Service Term contract. Subsequently, customers under the Monthly Extension rates may convert their existing service to either a 12-, 24- or 36-month Service Term at the then current rates. The customer will not be assessed any associated non-recurring charges as long as the physical serving arrangement does not change.

Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate.; or

/1/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for SmartTrunk, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

/2/ Material now appears on Sheet 9.1.

**SMARTTRUNK® (cont'd)**

**K. Service Terms (cont'd)**

3. Options Available on the Expiration of the Initial or Renewal Service Term for the SmartTrunk Interface or Port /1/
- c. Upon expiration of the Service Term, continue service by selecting a new Renewal Service Term for the SmartTrunk Interface at the current rate. The new Service Term will commence on the day following the expiration of the previous Service Term. The new rate will not be subject to Company initiated rate changes for the duration of the Service Term.
  - d. Discontinue the service.

The Company may change any or all renewal options. /1/

/1/ Material formerly appeared on Sheet 9.

(N)

**SMARTTRUNK® (cont'd)****L. Rate and Charge Applications**

1. Recurring installation and nonrecurring charges are applicable according to the specific schedule for the service quoted under this plan.
2. The monthly rate applicable at the time a customer subscribes or elects an additional Service Term for the SmartTrunk Interface or Port under this plan is not subject to Company initiated increases during the life of the Service Term.
3. When requested by the customer prior to installation, installation and/or special construction charges may be deferred and satisfied by making a series of consecutive payments. The installation and/or special construction charge may be deferred over a period of 12, 24, 36, 48<sup>/1/</sup> or 60<sup>/1/</sup> months, not to exceed the Service Term selected. Once a deferred charge payment period is selected, it will remain in effect for the duration of the period.

To compute the value of the monthly deferred charge payment, the Installation and/or special construction charge is multiplied by an annuity factor for the appropriate term. A charge equal to the remaining payments will be due immediately should the service be terminated early.

A table of annuity factors is listed in Part 2 – General Terms and Conditions of the Guidebook.

4. In the event the SmartTrunk service is disconnected after the service is established, but prior to expiration of the Service Term, and the installation and/or special construction charges were deferred at the time service was established, the customer will be required to pay a charge equaling the sum of deferred payments remaining on the Service Term.
5. In the event that the SmartTrunk Interface or Port is disconnected after the service is established, but prior to expiration of the Service Term, the customer will be required to pay a termination charge. Payment of the termination charge does not release the customer from other amounts previously owed to the Company. In addition to any unpaid special construction or nonrecurring charges (excluding waived charges), customer termination liability for cancellation of SmartTrunk service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's Service Term.

When a customer with an existing contract converts to another Company provided digital service under a contract term which is equal to or greater than the number of months remaining on the SmartTrunk service contract being terminated, the charges specified, above in this paragraph do not apply.

If Customer migrates a SmartTrunk service or service component (the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service, then AT&T will waive the charges specified in this paragraph associated with the Terminated ILEC Service if:

- 1) the Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months, and

- 2) the replacement AT&T BVoIP Service is installed or available at the same Customer site as the Terminated ILEC Service.

It is at the Company's sole determination whether a product change satisfies these requirements.

/1/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for SmartTrunk, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

**SMARTTRUNK® (cont'd)**

**L. Rate and Charge Applications (cont'd)**

- 6. If the customer cancels an order for service after installation of the required equipment and facilities, but before service is established, the customer agrees to pay a charge equaling the sum of monthly payments remaining on the Service Term as if the service had actually been established. The customer may not avoid this provision by simply extending their acceptance of the service date. /1/
- 7. If the customer cancels an order for service before installation of the required equipment and facilities is completed, the customer agrees to pay all expenses incurred in connection with the handling of the request before notice of cancellation is received by the Company. This charge, however, shall not exceed all charges which would have been applicable if the service had been installed. /1/

8. Dynamic Channel Allocation (DCA) Billing Procedures

When DCA is provided, the customer must specify the following:

- a. The total number of channels assigned to the DCA arrangement.
- b. The maximum number of channels allocated per call type within the arrangement.

The quantity of integrated services network components billed for the DCA arrangement is based on the sum of the maximum channels allocated for DID, DOD, Common Line800, and Outward WATS call types up to, but not exceeding, the total number of channels assigned to the arrangement.

A DCA arrangement may not include both two-way extended and two-way non-extended call types.

9. Calling Scopes and Distance Sensitive Rates

The application of any distance sensitive rates for services associated with SmartTrunk service (e.g., toll rates, private lines, etc.) will be based upon the V & H coordinates of the customer's SmartTrunk serving office or the normal serving office if requested by the customer and if the office has the technical capability. The local calling scope associated with SmartTrunk service will be determined by the local calling scope of the SmartTrunk serving office as defined in Part 4, Section 2 of this Guidebook, or by the calling scope of the normal serving office if requested by the customer and if the office is technically capable.

/1/ Material previously appeared on Sheet 10.

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**SMARTTRUNK®****M. Rate and Charge Schedule<sup>/1/</sup>**

<u>Description</u>	<u>USOC</u>	<u>Installation Charge</u>		<u>Monthly Rate</u>
		<u>Initial</u>	<u>Additional<sup>/2/</sup></u>	
SmartTrunk Interface (SI) Initial Term				
Month-to-Month Service	ZPAZD	\$3,540.00	\$2,790.00	\$6,048.00 (I)
12-Month Service Term <sup>/3,6/</sup>	ZPAZD	2,300.00	1,800.00	960.00
24-Month Service Term <sup>/3,6/</sup>	ZPAZD	1,600.00	1,250.00	840.00
36-Month Service Term <sup>/3,6/</sup>	ZPAZD	1,250.00	1,000.00	780.00
48-Month Service Term <sup>/3,5,6/</sup>	ZPAZD	750.00	500.00	710.00
60-Month Service Term <sup>/3,5,6/</sup>	ZPAZD	500.00	-0-	650.00
SmartTrunk Port <sup>/4/</sup> Initial Term				
Month-to-Month Service	TZ1P1	3,000.00	2,500.00	5,629.00 (I)
12-Month Service Term <sup>/3,6/</sup>	TZ1P1	1,800.00	1,500.00	790.00
24-Month Service Term <sup>/3,6/</sup>	TZ1P1	1,200.00	1,050.00	670.00
36-Month Service Term <sup>/3,6/</sup>	TZ1P1	1,000.00	800.00	600.00
48-Month Service Term <sup>/3,5,6/</sup>	TZ1P1	750.00	500.00	540.00
60-Month Service Term <sup>/3,5,6/</sup>	TZ1P1	500.00	-0-	470.00

/1/ Rates and charges stated are in addition to those specified for DID, DOD, and tie line services in other service publications of the Company and applied as stated in Paragraphs L.8 and L.9.

/2/ This charge applies only when an additional unit is ordered and installed with an initial unit per customer, per request, per due date, per location.

/3/ Business customers who currently have service with another carrier and now establish SmartTrunk service with the Company will receive a waiver of all Installation Charges, Service Connection Charges, and Conversion Charges associated with this rate element. To be eligible, the customer must not currently have any past due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts. This offer cannot be combined with any other non-recurring and/or conversion charge credits or waiver offers.

/4/ The SmartTrunk Port has the same functionality as the SmartTrunk Interface but does not include the connection between the customer's premises and the SmartTrunk Serving Office. This connection is purchased separately and must be at a DS1 or greater level and must conform to Technical Specifications listed in Paragraph E.

/5/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for SmartTrunk, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

/6/ Upon expiration of the Service Term, if customer has not entered into a new Service Term contract or term extension, or disconnected service, Monthly Extension rates will apply (see Paragraph K.3.b.). Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate.

**SMARTTRUNK® (cont'd)**

**M. Rate and Charge Schedule<sup>/1/</sup> (cont'd)**

<u>Description</u>	<u>USOC</u>	<u>Installation Charge</u>		<u>Monthly Rate</u>
		<u>Initial</u>	<u>Additional<sup>/2/</sup></u>	
Link Extension, per SI	LN3	\$360.00	\$235.00	250.00

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/1/ Rates and charges stated are in addition to those specified for DID, DOD, and tie line services in other service publications of the Company and applied as stated in Paragraphs L.8 and L.9.

/2/ This charge applies only when an additional unit is ordered and installed with an initial unit per customer, per request, per due date, per location.

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**SMARTTRUNK® (cont'd)**

**M. Rate and Charge Schedule<sup>/1/</sup> (cont'd)**

Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Options<sup>/2/</sup>

The following rate elements provide for digital CSV/CSD transport through central office switching equipment and are in lieu of the local exchange access rates. These rate elements cover local exchange access usage only. The local loop is included in the SmartTrunk Interface and SmartTrunk Port rates, provided herein. These CSV/CSD local service transport options are offered only in conjunction with SmartTrunk service, and are not available on a stand-alone basis. Each CSV/CSD transport rate element shall constitute a local exchange access arrangement and is offered with identical local usage options and calling scopes as defined in Part 4, unless otherwise noted.

CSV/CSD Transport Rates

Business Trunk Equivalent

Flat Rate Usage<sup>/3/</sup>

- Smart Trunk Service Compatible DID/DOD, each<sup>/4//5//6/</sup>

<u>USOCs</u>
/NF8/ /NF9/ /T151X/ /T150X/ /T15CX/ /T2E1X/ /T2EOX/ /T2ECX/

Rate Group<sup>/7/</sup>

- A
- B
- C-Principal Zone
- C-Metropolitan Calling Area-1 Zones
- D-Principal Zone
- D-Metropolitan Calling Area-1 Zones
- D-Metropolitan Calling Area 2 Zones
- Local Metro "A"

Monthly Rate

- \$289.00
- 364.00
- 364.00
- 364.00
- 364.00
- 364.00
- 364.00
- 364.00

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Measured Rate Usage<sup>/3/</sup>

- SmartTrunk Service Compatible DID/DOD, each<sup>/4//5/</sup>

<u>USOCs</u>
/T7W1X/ /T7W0X/ /T7WCX/ /T7Z1X/ /T7Z0X/ /T7ZCX/ /T7H1X/ /T7H0X/ /T7HCX

Monthly Rate

Applicable to all Rate Groups<sup>/7/</sup>

Local Measured Service usage charges apply as specified in Part 4, Section 2 of this Guidebook

/1/ Rates and charges stated are in addition to those specified for DID, DOD, and tie line services in other service publications of the Company and applied as stated in Paragraphs L.8 and L.9.  
/2/ Integrated Services Digital CSV/CSD Transport Options are not applicable with tie line service.  
/3/ See Part 4 Section 1 for Rules and Regulations,  
/4/ Rates for main service do not include a telephone instrument.  
/5/ Service is only offered where facilities are available.  
/6/ For additional discount information see Part 20, Section 2 (CompeteLink 2.0).  
/7/ For Rate Group classifications see Part 4, Section 1.

**SMARTTRUNK® (cont'd)**

**M. Rate and Charge Schedule<sup>/1/</sup> (cont'd)**

Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Options<sup>/2/</sup> (cont'd)

CSV/CSD Transport Rates (cont'd)  
Business Trunk Equivalent

USOCs

Message Rate Usage<sup>/3/</sup>

- SmartTrunk Service Compatible DID/DOD, each<sup>/4//5/</sup>
  - Initial
  - Additional

/T6H1X/ /T6H0X/ /T6HCX/  
/T651X/ /T650X/ /T65CX/

Monthly Rate

See Part 4 Section 2 of this Guidebook for Message Service availability, message allowance and charge per additional message.

Applicable to all Rate Groups<sup>/6/</sup>

Extended Area Service<sup>/7//8/</sup>

Business Trunk Equivalent

Monthly Rate

See Part 4, Section 1 of this Guidebook for Extended Area Service additive where applicable.

- Smart Trunk Service Compatible DID/DOD, each

Optional Metropolitan Calling Area (MCA) Service<sup>/3//7/</sup>

Business Trunk Equivalent

Monthly Rate

See Part 2, Section 1 of this Guidebook for Optional MCA Service availability, calling scopes, regulations, rates and charges.

- Smart Trunk Service Compatible DID/DOD, each

/1/ Rates and charges stated are in addition to those specified for DID, DOD, and tie line services in other service publications of the Company and applied as stated in Paragraphs L.8 and L.9.

/2/ Integrated Services Digital CSV/CSD Transport Options are not applicable with tie line service.

/3/ See Part 4 Section 1 for Rules and Regulations,

/4/ Rates for main service do not include a telephone instrument.

/5/ Service is only offered where facilities are available.

/6/ For Rate Group classifications see Part 4 Section 1.

/7/ Rates are in addition to the applicable rates for CSV/CSD Transport, specified herein.

/8/ See Part 4, Section 1 for rules, regulations and exchange areas included in Extended Area Service calling scopes.



**SMARTTRUNK® (cont'd)****M. Rate and Charge Schedule<sup>/1/</sup> (cont'd)**

<u>Description</u>	<u>USOC</u>	<u>Installation Charge</u>		<u>Monthly Rate</u>
		<u>Initial</u>	<u>Additional<sup>/2/</sup></u>	
Outward WATS Option, per B channel <sup>/3/</sup>	WTM2X	-0-	-0-	-0-
Common Line 800 Service Option, per B Channel <sup>/3/</sup>	WTM1X	-0-	-0-	-0-
Dynamic Channel Allocation, per SI or Port	CCZ	\$ 10.00	\$ 10.00	\$375.00
Network Ring Again, per SI or Port	ACV	-0-	-0-	25.00
Backup D Channel, per SI or Port	ZPBXD	15.00	15.00	40.00
2 B Channel Transfer, per SI or Port	2BTPG	150.00	150.00	60.00
Calling Line Identification, per SI or Port	NXN	100.00	100.00	100.00
Circular Hunt, per SI or Port	NZSPR	50.00	50.00	-0-
Loop Protection, per SI <sup>/4/</sup>	L8P	328.00	328.00	160.00
Enhanced Alternate Route, per route defined <sup>/5/</sup>	AORP1	200.00	-0-	75.00
Inform 911, per SmartTrunk Serving Arrangement <sup>/5/</sup>	ANLP1	200.00	-0-	150.00
Redirected Number, per SI or Port	RN4PQ	150.00	150.00	-0-
Station Record Detail, per SI or Port equipped <sup>/5/</sup>		200.00	-0-	20.00

/1/ Rates and charges stated are in addition to those specified for DID, DOD, and tie line services in other service publications of the Company and applied as stated in Paragraphs L.8 and L.9.

/2/ Applies only when an additional unit is ordered and installed with an initial unit per customer, per request, per due date, per location.

/3/ Outward WATS, and Common Line 800 Service each require an Integrated Services Digital CSV/CSD Transport Option.

/4/ Loop Protection Feature is provided where fiber optic facilities are available. Special Construction Charges may apply when fiber optic facilities are not available or unusual expenditures are involved in making them available to provide this feature.

/5/ Installation charges for Enhanced Alternate Route, Station Record Detail and Inform 911 apply only when these features are added to existing an SmartTrunk Interface or Port. Installation charges for these features do not apply when ordered at the same time as the SmartTrunk Interface or Port with which they are associated.

**SMARTTRUNK®**

**M. Rate and Charge Schedule<sup>/1/</sup> (cont'd)**

Description	USOC	Installation Charge	
		Initial	Additional <sup>/2/</sup>
Additions, Changes and Rearrangements			
- Move Charge, per SI or Port <sup>/3/</sup>	REA2K	\$1,435.00	\$685.00
- Change DCA, per call type, per SI or Port <sup>/4/</sup>	REA1A	50.00	50.00
- Rearrangement of Backup D, per D Channel, per order <sup>/4/</sup>	REA1E	25.00	25.00
- Change to National ISDN (same CO), per SI or Port <sup>/5/</sup>	REA2H	50.00	50.00
- Modify or rearrange a service component on an existing SI or Port, per order (not applicable with all components) <sup>/6/</sup>	REA1B	52.25	-0-
- Add a service component to an existing SI or Port, per component (not applicable with all components) <sup>/7/</sup>	REA2L	52.25	-0-

/1/ Rates and charges stated are in addition to those specified for DID, DOD, and tie line services in other service publications of the Company and applied as stated in Paragraphs L.8 and L.9.

/2/ Applies only when an additional unit is ordered and installed with an initial unit per customer, per request, per due date, per location.

/3/ See Paragraph H.3 for moves requiring overlapping SmartTrunk service at the current and new locations.

/4/ Applies only to modifications subsequent to the installation of the initial service.

/5/ If a customer's request to upgrade from vendor-specific to National ISDN requires a move to a different SmartTrunk serving office, the change is treated as a move and this rate does not apply.

/6/ This charge applies to modify, change, or rearrange an Integrated Services Digital CSV/CSD Transport Option, Outward WATS Option, Inward WATS Option or Network Ring Again feature.

/7/ Applies when adding an Integrated Services Digital CSV/CSD Transport Option, Outward WATS Option or Network Ring Again feature subsequent to the initial installation of the SI or Port. Any service component related installation charges from this Guidebook are also applicable. The Add Charge applies per service component with a maximum charge of \$145.00 per order, exclusive of any installation charges.