

**PRIMARY RATE ISDN: SELECTDATA**

Effective May 1, 2014, no further installations, moves, rearrangements or changes of any type will be made to Primary Rate ISDN: SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

**A. Service Description**

Primary Rate ISDN is an intraLATA dial-up multi-rate switched digital data service. Primary Rate ISDN will provide digital connections ranging from 64 Kbps to 1536 Kbps (synchronous) in 64 Kbps increments of bandwidth via the public switched network. Network access to Primary Rate ISDN is via fully configured ISDN Primary Rate Interfaces (PRI).

SelectData is an inbound-calling-only service, which provides ISDN PRI functionality for digital data transport and/or analog modem calls (voice grade), on a single channel basis. Individual calls may be received at transmission speeds up to 64 Kbps. Outbound calls may not be placed with SelectData service.

**B. Service Components****1. Primary Rate ISDN Arrangement**

Provides the communication path capable of bandwidth aggregation from the customer's premises to the Primary Rate ISDN serving office. A Primary Rate ISDN arrangement may consist of Control Links and Communication Links. A minimum of one Control Link is required per Primary Rate ISDN arrangement. For SelectData, the minimum configuration provides digital connections of up to 64 KBPS only.

**a. Primary Rate ISDN Interface Control Link**

An ISDN PRI termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with one D Channel, or a Back-Up D Channel and 23 B Channels.

**b. Primary Rate ISDN Interface Communication Link**

An ISDN PRI termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with 24 B Channels.

**c. Primary Rate ISDN Port Control Link**

An ISDN PRI connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with one D Channel or a Back-Up D Channel and 23 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed in SmartTrunk®, Paragraph E. The same customer of record is required for both the Primary Rate ISDN Port Control Link and the associated Company provided facility. Sharing of common transport or Primary Rate ISDN arrangements between multiple customers is not permitted.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****B. Service Components (cont'd)**

1. Primary Rate ISDN Arrangement(cont'd)
  - d. Primary Rate ISDN Port Communication Link

An ISDN PRI connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with 24 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed in SmartTrunk®, Paragraph E. The same customer of record is required for both the Primary Rate ISDN Port Communication Link and the associated Company provided facility. Sharing of common transport or Primary Rate ISDN arrangements between multiple customers is not permitted.
2. Link Extension

This optional rate element provides the additional central office hardware and facility required to provide SelectData for customers located in an exchange outside the non-optional local calling scope of the SelectData equipped serving office. Application of this rate element is dependent upon both the customer's location and the fact that the customer is served from the SelectData serving office designated by the Company.
3. Optional Features

The following optional features are available with SelectData service.

  - a. Back-Up D Channel (BD-C)

Allows enhanced survivability of the Primary Rate ISDN arrangement by providing automatic takeover for a failed D-Channel.
  - b. Additional Numbers (Direct Inward Dialing Service)

Provides additional numbers to the Primary Rate ISDN user.
  - c. Calling Line Identification (CLID)

Allows the number and name (where technically capable) of the calling party to be delivered to the called party as part of the called party set-up message.
  - d. Loop Protection

Provides automatic restoration of the Primary Rate ISDN service Control Link or Communication Link facility and physical route redundancy from the demarcation point at the customer's premises to the customer's normal serving office in the event of a transmission failure caused by a single facility break or a single electronics failure. The automatic restoration capabilities are provided through the use of intelligent components, which are capable of sensing transmission failures. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up to the nearest point to the customer's premises that route redundancy can be achieved. In the event of a transmission failure, the intelligent components will automatically switch the Primary Rate ISDN service from the primary to the secondary transmission path within 2.0 seconds.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****B. Service Components (cont'd)**

3. Optional Features(cont'd)
  - e. Trunk Group Overflow  
Provides the ability to direct incoming calls to another Primary Rate ISDN service arrangement when all B Channels are in use. Each overflow arrangement consists of 2 to 10 spans as selected by the customer.
  - f. Additional Call Handling Groups  
Provides the capability of grouping B channels by utilizing simulated facility groups.

**C. Regulations**

1. The following regulations are in addition to other regulations as stated in this and other service publications of the Company.
2. SelectData will support data mode calls, as well as analog modem (voice grade) calls.
3. Primary Rate ISDN requires the use of customer provided equipment (CPE) which must be compatible with the Company's equipment and facilities, and is subject to the interface specifications in TR-NWT-000776 (Network Interface Description for ISDN Customer Access) and TR-NWT-001203 (Generic Requirements for the Switched DS1/Switched Fractional DS1 Service Capability from an ISDN Interface). These documents may be obtained from:

Telcordia Technologies, Inc.  
8 Corporate Place, PYA 3A-184  
Piscataway, NJ 08854-4156  
Telephone: 1-800-521-2673

4. Compatible CPE must be provided at both the originating and terminating locations to successfully complete a Primary Rate ISDN call.
5. Primary Rate ISDN service, when furnished at the same premises in combination with other local exchange service, shall not be considered to be in conflict with the rules of paralleling service.
6. Primary Rate ISDN service shall not be shared or jointly used except under Part 4 Section 5 (Shared Tenant Service). Resale is prohibited under Part 2 – General Terms and Conditions of the Guidebook.
7. Temporary suspension of service at the request of the customer, either partial or complete is not applicable for this offering.
8. Alternate billing is not available for Primary Rate ISDN service.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****C. Regulations**

1. The following regulations are in addition to other regulations as stated in this and other service publications of the Company.
2. SelectData will support data mode calls, as well as analog modem (voice grade) calls.
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6. Primary Rate ISDN service shall not be shared or jointly used except under Part 4 Section 5 (Shared Tenant Service). Resale is prohibited under Part 2 – General Terms and Conditions of the Guidebook.
7. Temporary suspension of service at the request of the customer, either partial or complete is not applicable for this offering.
8. Alternate billing is not available for Primary Rate ISDN service.
9. Service Terms<sup>/1/</sup>
  - a. All Primary Rate ISDN service components have a minimum service term of one month.
  - b. SelectData customers shall select a service term for each Control Link and Communication Link of either a Month-to-Month, 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup>. Customers selecting a 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup> will be required to sign a contract per order. When a Link Extension is required, it will be provided under the same service term as the associated Control Link / Communication Link.

<sup>/1/</sup> Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12- month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****C. Regulations (cont'd)**9. Service Terms<sup>/1/</sup> (cont'd)

- c. Customers selecting the Month-to-Month service term may convert to a 12-month term agreement at current rates. Customers converting from a Month-to-Month service term within 60 days from the date their Primary Rate ISDN service is established, will receive a credit equal to the difference in installation charges associated with the Month-to-Month term agreement and the 12-month service term.

10. Upon expiration of the 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup>, the customer may:

- a. Continue service at the current Month-to-Month service term rate. That rate will be subject to any future changes.
- b. Continue service by selecting a new 12-month term agreement for the Control Link and/or Communication Link at the then current rates. The rates for the Control Link and/or Communication Link and any associated Link Extensions will not be subject to rate increases for the duration of the term agreement selected by the customer. The customer will be required to sign a new 12-month contract.
- c. Disconnect the service.

## 11. Moves

a. Different Central Office

Customer moves which require the Primary Rate ISDN Control Link or Communication Link to be provided from a different central office will be considered a disconnection of service for each Control Link and Communication Link moved. (Refer to Paragraphs G.7. for applicable charges.) Installation charges will apply.

b. Same Central Office

Customer moves which do not require the Primary Rate ISDN Control Link or Communication Link to be provided from another central office will not constitute a disconnection of service provided the service is not interrupted. Installation charges will apply.

## 12. Customers may transfer Primary Rate ISDN service to a new customer at the same premises, upon written concurrence of the Company. In addition, the new customer shall assume all the previous customer's Primary Rate ISDN service indebtedness.

## 13. A customer may subscribe to both SelectVideo Plus and SelectData. However, each service option must be provided through a separate Primary Rate ISDN service arrangement.

<sup>/1/</sup> Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****D. Responsibility of the Customer**

1. Where Primary Rate ISDN service is available for use in connection with terminal equipment or communication systems provided by a customer or user, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer or user does not endanger the safety of Company employees or the public, damage or require alteration of the equipment of other services of the Company, interfere with the proper functioning of such equipment or services, impair the operations of the Company's equipment, or otherwise injure the public in its use of Company services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall immediately take such steps as shall be necessary to remove or prevent such hazard or interference. All customer equipment must comply with FCC Rules and Regulations Part 68.
2. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the Primary Rate ISDN service it offers and to assure that the service arrangement is in accordance with the regulations contained herein.
3. The customer shall insure the continuing compatibility of the customer provided terminal and data unit equipment that is used in conjunction with the Primary Rate ISDN service.

**E. Responsibility of the Company**

1. The responsibility of the Company shall be limited to the furnishing of network equipment suitable for Primary Rate ISDN service and the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through-transmission of signals generated by customer-provided equipment or systems or for the quality of, or defects in such transmission, or the reception of signals by such equipment or systems. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications systems provided by a customer or user. The Company is not responsible for adapting Primary Rate ISDN service to the technological requirements of any specific customer equipment.
2. The Company shall not be responsible to the customer or user, if changes in any of the equipment, operations, or procedures of the Company used in the provision of Primary Rate ISDN service render any facilities provided by a customer or user obsolete or require modifications or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements.
3. The Company shall maintain and repair the service which it furnishes. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test or interfere with any network equipment installed by the Company without prior written consent of the Company.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****F. Service Availability**

1. The Company will designate the SelectData-equipped central office(s) used to physically provision SelectData service to customers in each exchange. In many cases, a customer's designated SelectData serving central office will be different from the normal serving office designated for basic local exchange service.
2. If the customer's normal serving office is within the non-optional local calling scope of the designated SelectData serving office, Link Extension charges will not apply.

If the customer's normal serving office is not within the non-optional local calling scope of a SelectData-equipped central office, the customer will be provided with SelectData service from the designated SelectData equipped central office and the rates and charges for Link Extension, as specified in this Guidebook, will apply.

In both cases preceding, when there is a change in the central office designated as the SelectData serving office for a customer's location, the customer's SelectData service will continue to be provided from the original SelectData serving office, if possible. Should the customer subsequently request that their SelectData service be provisioned from the new designated serving office, the provisions and charges specified in this Guidebook for moves and disconnects will apply. The Company may request that the customer, at the customer's option, have the customer's SelectData service provided from the new designated serving office and, in conjunction therewith, may offer to waive move and/or disconnect charges.

3. If a customer requests SelectData service to be provisioned from an office other than the SelectData serving office designated by the Company, and if agreed to by the Company, SelectData service may be extended to Company central offices within the same Local Access Transport Area (LATA) through the application of Primary Rate ISDN Interface Communication and/or Control Links, and MegaLink 1.5 High Capacity Digital Service Interoffice Channel Mileage, DS3 Service, or other suitable Company services.
4. All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available and do not create an obligation for the Company to construct such facilities or equipment especially for the provision of this service.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****G. Application of Rates and Charges**

1. A minimum of one Control Link is required per Primary Rate ISDN arrangement. SelectData provides digital connections of 56/64 Kbps only. A Primary Rate ISDN arrangement can consist of any combination of Control Links and Communication Links.
2. Where applicable, a Link Extension is charged in addition to the monthly rate for the associated Control Link or Communication Link. The Link Extension must be associated with and ordered at the same time as the Control Link or Communication Link.
3. The Primary Rate ISDN Control Link, Communication Link, and Link Extension rates will not be subject to rate increases for the duration of the 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup> signed by the customer.
4. Optional Deferred Payment of installation Charges and/or Special Construction Charges is available only for customers selecting a 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup>.
  - a. Before Service is established, the customer may request to spread all the installation charges (including the installation charges associated with optional features) and/or Special Construction Charges over a payment period of either 12, 24, 36, 48, or 60 months but not to exceed the length of the 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup>. The customer cannot change the deferred payment term. The deferred monthly charge will equal the installation charges and/or special construction charges multiplied by the appropriate annuity factor as specified in Part 2 – General Terms and Conditions of the Guidebook.
  - b. This optional deferred payment is not offered for customers selecting the Month-to-Month service term.

/1/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12- month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.



**PRIMARY RATE ISDN: SELECTDATA (cont'd)****G. APPLICATION OF RATES AND CHARGES (cont'd)**

## 5. Disconnection of Service Prior to the Expiration of the Service Term.

- a. If the customer disconnects a Primary Rate ISDN Control Link or Communication Link prior to the expiration of the 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup>, a termination charge will be due. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. In addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of Primary Rate ISDN SelectData service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's Service Term. Additional charges will not be applied for any Link Extensions disconnected prior to the expiration of the service term.
- b. If the customer disconnects a Primary Rate ISDN Control Link or Communication Link prior to the expiration of the 12-, 24-, 36-, 48-, or 60-month term agreement<sup>/1/</sup> and the installation charges and/or special construction charge were deferred at the time service was established (pursuant to Paragraph G.4.), the customer shall pay a charge equal to the remaining principal on the deferred payment term for each Control Link or Communication Link disconnected.
- c. The provisions of Paragraph G.5.a., above do not apply in the following circumstances:
  1. When the customer with an existing contract converts to another Company provided digital service under a contract term which is equal to or greater than the number of months remaining on the Primary Rate ISDN Service contract being terminated.
  2. If the disconnection of service is the result of a customer move which required the Primary Rate ISDN Service to be provided from a different central office.

In each of the above circumstances, deferred installation charges will become due as specified in Paragraph G.5.b.

<sup>/1/</sup> Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12- month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****H. Rates and Charges<sup>/6/</sup>****1. Primary Rate ISDN Components****a. Primary Rate ISDN Arrangement**

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Initial Unit</u> <sup>/1,2/</sup>	<u>Additional Unit</u> <sup>/2,3/</sup>
Primary Rate ISDN Interface Control Link, each	/ZVPS2/			
Payment Option - Inbound Only				
Month to Month		\$1,455.00	\$ 5,000.00	\$ 4,500.00
12 Months <sup>/4/</sup>		750.00	2,000.00	1,500.00
24 Months <sup>/4,5/</sup>		700.00	1,750.00	1,200.00
36 Months <sup>/4,5/</sup>		600.00	1,500.00	900.00
48 Months <sup>/4,5/</sup>		550.00	1,500.00	900.00
60 Months <sup>/4,5/</sup>		500.00	1,500.00	900.00
Primary Rate ISDN Port Control Link, each	/ZP0S2/			
Payment Option - Inbound Only				
Month to Month		820.00	5,000.00	4,500.00
12 Months <sup>/4/</sup>		630.00	2,000.00	1,500.00
24 Months <sup>/4,5/</sup>		580.00	1,750.00	1,200.00
36 Months <sup>/4,5/</sup>		480.00	1,500.00	900.00
48 Months <sup>/4,5/</sup>		430.00	1,500.00	900.00
60 Months <sup>/4,5/</sup>		380.00	1,500.00	900.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ The installation charge for customer moves within the same Primary Rate ISDN serving office, as described in C.11.b., will be equal to the installation charge associated with the SelectData 36-Month service term.

/3/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/4/ Business customers who currently have service with another carrier and now establish Primary Rate ISDN SelectData with the Company will receive a waiver of all Installation Charges, Service Connection Charges, and Conversion Charges associated with this rate element. To be eligible, the customer must not currently have any past due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts. This offer cannot be combined with any other non-recurring and/or conversion charge credits or waiver offers.

/5/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12- month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/6/ Effective May 1, 2014, SelectData services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 1.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****H. Rates and Charges<sup>/6/</sup> (cont'd)****1. Primary Rate ISDN Components (cont'd)****a. Primary Rate ISDN Arrangement (cont'd)**

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Initial Unit</u> <sup>/1,2/</sup>	<u>Additional Unit</u> <sup>/2,3/</sup>
Primary Rate ISDN Interface Communication Link, each	/ZVPS1/			
Payment Option - Inbound Only				
Month to Month		\$1,455.00	\$5,000.00	\$4,500.00
12 Months <sup>/4/</sup>		750.00	2,000.00	1,500.00
24 Months <sup>/4,5/</sup>		700.00	1,750.00	1,200.00
36 Months <sup>/4,5/</sup>		600.00	1,500.00	900.00
48 Months <sup>/4,5/</sup>		550.00	1,500.00	900.00
60 Months <sup>/4,5/</sup>		500.00	1,500.00	900.00
Primary Rate ISDN Port Communication Link, each	/ZPOS1/			
Payment Option – Inbound Only				
Month to Month		820.00	5,000.00	4,500.00
12 Months <sup>/4/</sup>		630.00	2,000.00	1,500.00
24 Months <sup>/4,5/</sup>		580.00	1,750.00	1,200.00
36 Months <sup>/4,5/</sup>		480.00	1,500.00	900.00
48 Months <sup>/4,5/</sup>		430.00	1,500.00	900.00
60 Months <sup>/4,5/</sup>		380.00	1,500.00	900.00
b. Link Extension, each	/OTVSX/	50.00	0.00	0.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ The installation charge for customer moves within the same Primary Rate ISDN serving office, as described in C.11.b., will be equal to the installation charge associated with the SelectData 36-Month service term.

/3/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/4/ Business customers who currently have service with another carrier and now establish Primary Rate ISDN SelectData with the Company will receive a waiver of all Installation Charges, Service Connection Charges, and Conversion Charges associated with this rate element. To be eligible, the customer must not currently have any past due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts. This offer cannot be combined with any other non-recurring and/or conversion charge credits or waiver offers.

/5/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12- month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/6/ Effective May 1, 2014, SelectData services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 1.

**PRIMARY RATE ISDN: SELECTDATA (cont'd)****H. Rates and Charges<sup>/8/</sup> (cont'd)**

## 2. Optional Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Initial Unit<sup>/1,2/</sup></u>	<u>Additional Unit<sup>/2,3/</sup></u>
a. Back-Up D Channel, each	/ZSWXA/	\$250.00	\$200.00	\$ 0.00
b. Additional Number, each		/4/	/4/	/4/
c. Calling Line Identification, each Control Link or Communication Link	/ZCE/	100.00	100.00	100.00
d. Loop Protection, each Control or Communication Link <sup>/5/</sup>	/ZLP/	140.00	355.00	355.00
e. Trunk Group Overflow, per Overflow Arrangement <sup>/6/</sup>	/ZVOPG/	150.00	250.00	0.00
f. Additional Call Handling Groups, per Group <sup>/7/</sup>	/TGNBX/	45.00	100.00	0.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ The installation charge for customer moves within the same Primary Rate ISDN serving office, as described in C.11.b., will be equal to the installation charge associated with the SelectData 36-Month service term.

/3/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/4/ For Additional Number Rates (Direct Inward Dialing Service), see Part 8, Section 1.

/5/ Loop Protection will be provided where fiber optic facilities are available. Where fiber optic facilities are not available, but could technically be provided, special construction charges may apply.

/6/ An Overflow Arrangement consists of 2 to 10 spans as specified by the customer.

/7/ Charge applies on a per Link basis but all Links within the same Arrangement must be equipped.

/8/ Effective May 1, 2014, SelectData services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 1.

**SELECT VIDEO PLUS®**

Effective May 1, 2014, no further installations, moves, rearrangements or changes of any type will be made to Primary Rate ISDN: Select Video Plus services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

**A. Service Description**

SelectVideo Plus is an intraLATA dial-up multi-rate switched digital data service. SelectVideo Plus will provide digital connections ranging from 64 Kbps to 1536 Kbps (synchronous) in 64 Kbps increments of bandwidth via the public switched network. The specific rate is user-selectable on a per call basis. Network access to SelectVideo Plus is via fully configured ISDN Primary Rate Interfaces (PRI). A minimum of two PRIs (one configured for 23B+D and one configured for 24B) is required for 1536 Kbps calls.

**B. Service Components****1. SelectVideo Plus Arrangement**

Provides the communication path capable of bandwidth aggregation from the customer's premises to the SelectVideo Plus serving office. A SelectVideo Plus Arrangement may consist of Control Links and Communication Links. A minimum of one Control Link is required per SelectVideo Arrangement. This minimum configuration will provide digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. In order to transmit at 1536 Kbps, the SelectVideo Plus Arrangement must include at least one Control Link and one Communication Link.

**a. Control Link**

A PRI configured with one D Channel or a back-up D Channel and 23 B Channels to provide up to 1472 Kbps of bandwidth.

**b. Communication Link**

A PRI configured with 24 B Channels to provide up to 1536 Kbps of bandwidth.

**2. SelectVideo Plus Usage**

Provides for usage of the Public Switched Telephone Network (PSTN).

a. Payment Option 1 usage is billed on a per minute basis as described in Paragraph G.

b. Payment Option 2<sup>/1/</sup> provides a choice of three Usage Packages, each of which includes a monthly usage allowance. All usage in excess of the allowance is billed on a per minute basis. Usage Packages are further described in Paragraph G.9.

c. Payment Option 3<sup>/1/</sup> monthly rates for Control Links and Communication Links include unlimited intraLATA usage (see Paragraph H).

**3. Link Extension**

Provides connection for customers located outside of a Primary Market Area equipped with SelectVideo Plus (but within the same LATA). One Link Extension is required for each Control Link and Communication Link.

/1/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

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**SELECT VIDEO PLUS® (cont'd)**

**B. Service Components (cont'd)**

4. Optional Features

Back-Up D Channel (BD-C)

Allows enhanced survivability of the SelectVideo Plus Arrangement by providing automatic takeover for a failed D-Channel.

Additional Numbers (Direct Inward Dialing Service)

Provides additional numbers to the SelectVideo Plus user.

Calling Line Identification (CLID)

Allows the number and name (where technically capable) of the calling party to be delivered to the called party as part of the called party set-up message.

**C. Regulations**

1. The following regulations are in addition to other regulations as stated in this and other service publications of the Company.
2. SelectVideo Plus provides for the transmission of data mode calls only.
3. SelectVideo Plus requires the use of customer provided equipment (CPE) which must be compatible with the Company's equipment and facilities, and is subject to the interface specifications in TR-NWT-000776 (Network Interface Description for ISDN Customer Access) and TR-NWT-001203 (Generic Requirements for the Switched DS1/Switched Fractional DS1 Service Capability from an ISDN Interface (SelectVideo Plus/ISDN)). These documents may be obtained from:

Telcordia Technologies, Inc.  
8 Corporate Place, PYA 3A-184  
Piscataway, NJ 08854-4156  
Telephone: 1-800-521-2673

4. Compatible CPE must be provided at both the originating and terminating locations to successfully complete a SelectVideo Plus call.
5. SelectVideo Plus service, when furnished at the same premises in combination with other local exchange service, shall not be considered to be in conflict with the rules of paralleling service.
6. SelectVideo Plus service shall not be shared or jointly used except under Part 4, Section 5 (Shared Tenant Service). Resale is prohibited under Part 2 – General Terms and Conditions of the Guidebook.

/1/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

**SELECT VIDEO PLUS® (cont'd)****C. Regulations (cont'd)**

7. Temporary suspension of service at the request of the customer, either partial or complete is not applicable for this offering.
8. Alternate billing is not available for SelectVideo Plus service.
9. Service Terms<sup>/1/</sup>
  - a. All SelectVideo Plus service components have a minimum service term of one month.
  - b. The customer shall select a service term for each Control Link and Communication Link of either Month-to-Month, 12, 36 or 60 continuous months<sup>/1/</sup>. Customers selecting either a 12, 36- or 60-month service term<sup>/1/</sup> will be required to sign a contract per order. When a Link Extension is required, it will be provided under the same service term as the associated Control Link / Communication Link.
  - c. Customers selecting the Month-to-Month service term may convert to the 12 month service term at current rates. Customers converting from a Month-to-Month service term within 60 days from the date their SelectVideo Plus Service is established, will receive a credit equal to the difference in installation charges associated with the Month-to-Month service term and the 12-month service term.
  - d. Customers converting to a new service term will be required to sign a new contract.
10. Upon expiration of the 12, 36 or 60 month service term<sup>/1/</sup>, the customer may:
  - a. Continue service at the current Month to Month service term rate. That rate will be subject to any future changes.
  - b. Continue service by selecting a new 12-month service term for the Control Link and/or Communication Link at the then current rates. The rates for the Control Link and/or Communication Link and any associated Link Extensions will not be subject to rate increases for the duration of the new service term selected by the customer. The customer will be required to sign a new contract.
  - c. Disconnect the service.

/1/ Effective January 25, 2013, 36- and 60-Month Service Terms are no longer available for new installations or renewals of SelectVideo Plus service. Customers currently on a 36- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

**SELECT VIDEO PLUS® (cont'd)****C. Regulations (cont'd)****11. Moves**Different Central Office

Customer moves which require the SelectVideo Plus Control Link or Communication Link to be provided from a different central office will be considered a disconnection of service for each Control Link and Communication Link moved. (Refer to Paragraph G for applicable charges.) Installation charges will apply.

Same Central Office

Customer moves which do not require the SelectVideo Plus Control Link or Communication Link to be provided from another central office will not constitute a disconnection of service provided the service is not interrupted. Installation charges will apply.

12. Customers may transfer SelectVideo Plus Service to a new customer at the same premises upon written concurrence of the Company. In addition, the new customer shall assume all the previous customer's SelectVideo Plus Service indebtedness.

**13. Payment Options<sup>/1/</sup>**

- a. Three Payment Options are available for the Control Link, Communication Link and SelectVideo Plus Usage rate elements. SelectVideo Plus customers may select any payment option, however, all components of a SelectVideo Plus Arrangement must be provided under the same payment option.
- b. Upon notification to the Company, customers may change payment options for the same service term or for a longer service term, pursuant to Paragraph C.9. Billing under the newly selected payment option will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

**14. Usage Packages<sup>/1/</sup>**

- a. Customers selecting Payment Option 2 will be required to select an accompanying usage Package for their SelectVideo Plus usage.
- b. The customer may opt to change usage packages upon notification to the Company. Billing under the newly selected usage package will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

/1/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.



**SELECT VIDEO PLUS® (cont'd)****D. Responsibility of the Customer**

1. Where SelectVideo Plus service is available for use in connection with terminal equipment or communication systems provided by a customer or user, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer or user does not endanger the safety of Company employees or the public; damage or require alteration of the equipment of other services of the Company; interfere with the proper functioning of such equipment or services; impair the operations of the Company's equipment; or otherwise injure the public in its use of Company services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall immediately take such steps as shall be necessary to remove or prevent such hazard or interference. All customer equipment must comply with FCC Rules and Regulations Part 68.
2. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the SelectVideo Plus service it offers and to assure that the service arrangement is in accordance with the regulations contained herein.
3. The customer shall insure the continuing compatibility of the customer provided terminal and data unit equipment that is used in conjunction with the SelectVideo Plus Service.

**E. Responsibility of the Company**

1. The responsibility of the Company shall be limited to the furnishing of network equipment suitable for SelectVideo Plus service and the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility the Company shall not be responsible for the through-transmission of signals generated by customer-provided equipment or systems or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications systems provided by a customer or user. The Company is not responsible for adapting SelectVideo Plus service to the technological requirements of any specific customer equipment.
2. The Company shall not be responsible to the customer or user, if changes in any of the equipment, operations, or procedures of the Company used in the provision of SelectVideo Plus service render any facilities provided by a customer or user obsolete or require modifications or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements.
3. The Company shall maintain and repair the service which it furnishes. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test or interfere with any network equipment installed by the Company without prior written consent of the Company.

**SELECT VIDEO PLUS® (cont'd)****F. Service Availability**

1. SelectVideo Plus service is available within a suitably equipped primary market area (PMA). A primary market area is an exchange area (as defined in Part 4 Section 2).
2. SelectVideo Plus is available with the following PMAs: St. Louis, Kansas City and Springfield.
3. SelectVideo Plus service does not have available the local calling scopes of optional Extended Area Calling Service, Optional Metropolitan Calling Area Service (or any other optional extended area calling service like calling plan).
4. SelectVideo Plus is offered to customers outside of the PMA (but within the same LATA) where existing facilities and operating conditions permit. In such cases, the customer will be required to subscribe to a Link Extension for each Control Link and Communication Link included in their SelectVideo Plus Arrangement.
5. All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available in the customer's PMA and do not create an obligation for the Company to construct such facilities or equipment especially for the provision of this service.

**G. Application of Rates and Charges**

1. A minimum of one Control Link is required per SelectVideo Arrangement. This minimum configuration will provide digital connections from 64 kbps to 1472 kbps in increments of 64 Kbps. In order to transmit at 1536 Kbps, the SelectVideo Plus Arrangement must include at least one Control Link and one Communication Link. A SelectVideo Plus Arrangement can consist of any combination of Control Links and Communication Links.
2. SelectVideo Plus usage rates apply per originating minute of use per call.
3. Timing of a SelectVideo Plus call shall begin when an answer signal is received from the called party. Completion of a SelectVideo Plus call is signified when a disconnect signal is received from either the calling or called party.
4. SelectVideo Plus usage charges shall apply per each minute or fraction thereof that each SelectVideo Plus call is connected. The minimum duration for a SelectVideo Plus call shall be one minute.
5. A Link Extension is charged in addition to the monthly rate for the associated Control Link or Communication Link. The Access Link Extension must be associated with and ordered at the same time as the Control Link or Communication Link.

**SELECT VIDEO PLUS® (cont'd)****G. Application of Rates and Charges (cont'd)**

6. The SelectVideo Plus Control Link, Communication Link, and Link Extension rates will not be subject to rate increases for the duration of the 12, 36, or 60 month term<sup>/1/</sup> selected by the customer, except, however, the customer may experience a rate increase if the customer chooses to change Payment Options or Usage Packages, pursuant to Paragraphs C.13 and C.14.
7. Optional Deferred Payment of installation Charges and/or Special Construction Charges is available only for customers selecting the 12, 36, or 60 Month Service Term<sup>/1/</sup>.
  - a. Before Service is established, the customer may request to spread all the installation charges (including the installation charges associated with optional features) and/or Special Construction Charges over a payment period of either 12, 24, 36, 48 or 60 months but not to exceed the 12, 36, or 60 month service term<sup>/1/</sup>. The customer cannot change the deferred payment term. The deferred monthly charge will equal the installation charges and/or special construction charges multiplied by the appropriate annuity factor as specified in Part 2 – General Terms and Conditions of the Guidebook.
  - b. This optional deferred payment is not offered for customers selecting the Month-to-Month service term.
8. Disconnection of Service Prior to the Expiration of the Service Term.
  - a. If the customer disconnects a SelectVideo Plus Control Link or Communication Link prior to the expiration of the 12-, 36-, or 60-month service term<sup>/1/</sup>, a termination charge will be due. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. In addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of SelectVideo Plus service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's Service Term. Additional charges will not be applied for any Link Extensions disconnected prior to the expiration of the service term.
  - b. If the customer disconnects a SelectVideo Plus Control Link or Communication Link prior to the expiration of the 12, 36, or 60 month service term<sup>/1/</sup> and the installation charges and/or special construction charge were deferred at the time service was established (pursuant to Paragraph G), the customer shall pay a charge equal to the remaining principal on the deferred payment term for each Control Link or Communication Link disconnected.
  - c. The provisions of Paragraph G.8 do not apply in the following circumstances:
    1. If the customer converts from SelectVideo Plus to SelectData.
    2. When the customer with an existing contract converts to another Company provided digital service under a contract term which is equal to or greater than the number of months remaining on the SelectVideo Plus contract being terminated.

<sup>/1/</sup> Effective January 25, 2013, 36- and 60-Month Service Terms are no longer available for new installations or renewals of SelectVideo Plus service. Customers currently on a 36- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

**SELECT VIDEO PLUS® (cont'd)****G. Application of Rates and Charges (cont'd)**9. Usage Packages<sup>/1/</sup>

- a. Payment Option 2 Usage Packages include an allowance of channel minutes. (Channel minutes are equivalent to one minute of use on a single B Channel or one minute of use per 64 Kbps.) The usage allowance applies to SelectVideo Plus IntraPMA and IntraLATA outside the PMA aggregate usage per SelectVideo Plus Arrangement, per month.
- b. IntraLATA Long Distance Message Telecommunications Service (LD-MTS) charges apply for all IntraLATA outside the PMA calls regardless of whether they are included in the usage package allowance.
- c. Each call will be converted to channel minutes per call by multiplying the total minutes per call by the number of B channels required for the call. (The number of B channels required for each call can be determined by dividing the call bandwidth by 64.) Channel minutes per call will be accumulated to determine when the usage package allowance has been exhausted for the current billing cycle. The appropriate SelectVideo Plus bandwidth usage rate per minute of use will apply for each subsequent call completed during that billing cycle.
- d. When the usage package allowance of channel minutes is exceeded in the middle of a call, the remaining channel minutes in excess of the allowance will be converted back to minutes of use by dividing the remaining channel minutes by the number of B channels used for the call. The result of this conversion calculation will be rounded to the next whole minute. The appropriate SelectVideo Plus bandwidth usage rate per minute of use will apply for the portion of the call exceeding the usage package allowance.

10. A billing conversion charge will apply each time a customer changes Payment Options or Usage Packages<sup>/1/</sup> unless this change is coincident with changing service term pursuant to Paragraph C9. (see Paragraph H)

<sup>/1/</sup> SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

**SELECT VIDEO PLUS® (cont'd)****H. Rates and Charges<sup>/7/</sup>**

	Monthly Rate	Initial Unit <sup>/1,3/</sup>	Nonrecurring Additional Unit <sup>/2,3/</sup>	USOC
<u>SelectVideo Plus Arrangement</u>				
Control Link, each				
Payment Option 1				/ZSWZD/
Month-to-Month	\$1,125.00	\$5,000.00	\$4,500.00	
12 Months	600.00	2,000.00	1,500.00	
36 Months <sup>/6/</sup>	560.00	1,500.00	900.00	
60 Months <sup>/6/</sup>	525.00	1,500.00	900.00	
Payment Option 2 <sup>/4/</sup>				/ZSW2D/
12 Months	435.00	2,000.00	1,500.00	
36 Months <sup>/6/</sup>	375.00	1,500.00	900.00	
60 Months <sup>/6/</sup>	345.00	1,500.00	900.00	
Payment Option 3 <sup>/4,5/</sup>				/ZSW3D/
12 Months	4,500.00	2,000.00	1,500.00	
36 Months <sup>/6/</sup>	4,300.00	1,500.00	900.00	
60 Months <sup>/6/</sup>	4,000.00	1,500.00	900.00	

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ The installation charge for customer moves within the same SelectVideo Plus serving office, as described in C., will be equal to the installation charge associated with the 36 month service term.

/4/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/5/ Includes unlimited SelectVideo Plus intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service apply in addition to the monthly usage rate.

/6/ Effective January 25, 2013, 36- and 60-Month Service Terms are no longer available for new installations or renewals of SelectVideo Plus service. Customers currently on a 36- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/7/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.

**SELECT VIDEO PLUS® (cont'd)****H. Rates and Charges<sup>/7/</sup> (cont'd)**

	<u>Monthly Rate</u>	<u>Initial Unit</u> <sup>/1,3/</sup>	Nonrecurring <u>Additional Unit</u> <sup>/2,3/</sup>	<u>USOC</u>
<u>SelectVideo Plus Arrangement</u>				
Communication Link, each				
Payment Option 1				/ZSW1X/
Month-to-Month	1,125.00	5,000.00	4,500.00	
12 Months	600.00	2,000.00	1,500.00	
36 Months <sup>/6/</sup>	560.00	1,500.00	900.00	
60 Months <sup>/6/</sup>	525.00	1,500.00	900.00	
Payment Option 2 <sup>/4/</sup>				/ZSW4X/
12 Months	435.00	2,000.00	1,500.00	
36 Months <sup>/6/</sup>	375.00	1,500.00	900.00	
60 Months <sup>/6/</sup>	345.00	1,500.00	900.00	
Payment Option 3 <sup>/4,5/</sup>				/ZSW5X/
12 Months	4,500.00	2,000.00	1,500.00	
36 Months <sup>/6/</sup>	4,300.00	1,500.00	900.00	
60 Months <sup>/6/</sup>	4,000.00	1,500.00	900.00	
Link Extension, each	50.00	NA	NA	/OTVSX/

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ The installation charge for customer moves within the same SelectVideo Plus serving office, as described in C., will be equal to the installation charge associated with the 36 month service term.

/4/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/5/ Includes unlimited SelectVideo Plus intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service apply in addition to the monthly usage rate.

/6/ Effective January 25, 2013, 36- and 60-Month Service Terms are no longer available for new installations or renewals of SelectVideo Plus service. Customers currently on a 36- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-month Service Term agreement, or request discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/7/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.

**SELECT VIDEO PLUS® (cont'd)****H. Rates and Charges<sup>/2/</sup> (cont'd)**

	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA<sup>/1/</sup></u>
SelectVideo Plus Usage, per minute of use		
Payment Option 1		
64 Kbps bandwidth	\$.045	\$.000
128 Kbps bandwidth	.090	.065
192 Kbps bandwidth	.135	.130
256 Kbps bandwidth	.180	.195
320 Kbps bandwidth	.225	.260
384 Kbps bandwidth	.270	.325
448 Kbps bandwidth	.315	.390
512 Kbps bandwidth	.360	.455
576 Kbps bandwidth	.405	.520
640 Kbps bandwidth	.450	.585
704 Kbps bandwidth	.495	.650
768 Kbps bandwidth	.540	.715
832 Kbps bandwidth	.585	.780
896 Kbps bandwidth	.630	.845
960 Kbps bandwidth	.675	.910
1024 Kbps bandwidth	.720	.975
1088 Kbps bandwidth	.765	1.040
1152 Kbps bandwidth	.810	1.105
1216 Kbps bandwidth	.855	1.170
1280 Kbps bandwidth	.900	1.235
1344 Kbps bandwidth	.945	1.300
1408 Kbps bandwidth	.990	1.365
1472 Kbps bandwidth	1.035	1.430
1536 Kbps bandwidth	1.080	1.495

/1/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service.

/2/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.

**SELECT VIDEO PLUS® (cont'd)****H. Rates and Charges<sup>/3/</sup> (cont'd)**

SelectVideo Plus Usage (cont'd)

Payment Option 2<sup>/1/</sup>

	<u>Monthly Rate</u>	<u>USOC</u>
Usage Package A Includes up to 11,040 channel minutes of intraLATA usage per month, per SelectVideo arrangement	\$425.00	ZPKAX
	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA<sup>/2/</sup></u>
SelectVideo Plus Usage, per minute of use in excess of Usage Package allowance		
64 Kbps bandwidth	\$.070	\$.000
128 Kbps bandwidth	.140	.090
192 Kbps bandwidth	.210	.180
256 Kbps bandwidth	.280	.270
320 Kbps bandwidth	.350	.360
384 Kbps bandwidth	.420	.450
448 Kbps bandwidth	.490	.540
512 Kbps bandwidth	.560	.630
576 Kbps bandwidth	.630	.720
640 Kbps bandwidth	.700	.810
704 Kbps bandwidth	.770	.900
768 Kbps bandwidth	.840	.990
832 Kbps bandwidth	.910	1.080
896 Kbps bandwidth	.980	1.170
960 Kbps bandwidth	1.050	1.260
1024 Kbps bandwidth	1.120	1.350
1088 Kbps bandwidth	1.190	1.440
1152 Kbps bandwidth	1.260	1.530
1216 Kbps bandwidth	1.330	1.620
1280 Kbps bandwidth	1.400	1.710
1344 Kbps bandwidth	1.470	1.800
1408 Kbps bandwidth	1.540	1.890
1472 Kbps bandwidth	1.610	1.980
1536 Kbps bandwidth	1.680	2.070

/1/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service.

/3/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.



**SELECT VIDEO PLUS® (cont'd)****H. Rates and Charges<sup>/3/</sup> (cont'd)**

SelectVideo Plus Usage (cont'd)

Payment Option 2<sup>/1/</sup> (cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
Usage Package B Includes up to 16,560 channel minutes of intraLATA usage per month, per SelectVideo arrangement	\$600.00	ZPKBX
	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA<sup>/2/</sup></u>
SelectVideo Plus Usage, per minute of use in excess of Usage Package allowance		
64 Kbps bandwidth	\$.060	\$.000
128 Kbps bandwidth	.120	.080
192 Kbps bandwidth	.180	.160
256 Kbps bandwidth	.240	.240
320 Kbps bandwidth	.300	.320
384 Kbps bandwidth	.360	.400
448 Kbps bandwidth	.420	.480
512 Kbps bandwidth	.480	.560
576 Kbps bandwidth	.540	.640
640 Kbps bandwidth	.600	.720
704 Kbps bandwidth	.660	.800
768 Kbps bandwidth	.720	.880
832 Kbps bandwidth	.780	.960
896 Kbps bandwidth	.840	1.040
960 Kbps bandwidth	.900	1.120
1024 Kbps bandwidth	.960	1.200
1088 Kbps bandwidth	1.020	1.280
1152 Kbps bandwidth	1.080	1.360
1216 Kbps bandwidth	1.140	1.440
1280 Kbps bandwidth	1.200	1.520
1344 Kbps bandwidth	1.260	1.600
1408 Kbps bandwidth	1.320	1.680
1472 Kbps bandwidth	1.380	1.760
1536 Kbps bandwidth	1.440	1.840

/1/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service.

/3/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.

**SELECT VIDEO PLUS® (cont'd)****H. Rates and Charges<sup>/3/</sup> (cont'd)**

SelectVideo Plus Usage (cont'd)

Payment Option 2<sup>/1/</sup> (cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
Usage Package C Includes up to 34,500 channel minutes of intraLATA usage per month, per SelectVideo arrangement	\$935.00	ZPKCX
	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA<sup>/2/</sup></u>
SelectVideo Plus Usage, per minute of use in excess of Usage Package allowance		
64 Kbps bandwidth	\$.050	\$.000
128 Kbps bandwidth	.100	.070
192 Kbps bandwidth	.150	.140
256 Kbps bandwidth	.200	.210
320 Kbps bandwidth	.250	.280
384 Kbps bandwidth	.300	.350
448 Kbps bandwidth	.350	.420
512 Kbps bandwidth	.400	.490
576 Kbps bandwidth	.450	.560
640 Kbps bandwidth	.500	.630
704 Kbps bandwidth	.550	.700
768 Kbps bandwidth	.600	.770
832 Kbps bandwidth	.650	.840
896 Kbps bandwidth	.700	.910
960 Kbps bandwidth	.750	.980
1024 Kbps bandwidth	.800	1.050
1088 Kbps bandwidth	.850	1.120
1152 Kbps bandwidth	.900	1.190
1216 Kbps bandwidth	.950	1.260
1280 Kbps bandwidth	1.000	1.330
1344 Kbps bandwidth	1.050	1.400
1408 Kbps bandwidth	1.100	1.470
1472 Kbps bandwidth	1.150	1.540
1536 Kbps bandwidth	1.200	1.610

/1/ SelectVideo Payment Option 2, Payment Option 3, and associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service.

/3/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.

**SELECT VIDEO PLUS® (cont'd)****H. Rates and Charges<sup>/4/</sup> (cont'd)**

	<u>Monthly Rate</u>	<u>Initial Unit</u> <sup>/1/</sup>	Nonrecurring <u>Additional Unit</u> <sup>/2/</sup>	<u>USOC</u>
<u>Optional Features</u>				
Back-Up D Channel, each	\$250.00	\$200.00	\$ 0.00	/ZSWXA/
Additional Number, each	/3/	/3/	/3/	
Calling Line Identification, each Control Link or Communication Link	100.00	100.00	100.00	/ZCE/
Billing Conversion Charges		5.00		/NR9ZS/

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ See Part 8, Section 1 for Additional Number Rates (Direct Inward Dialing Service.)

/4/ Effective May 1, 2014, Select Video Plus services are grandfathered for existing customers with existing service at existing locations. See Grandfathering Paragraph on Sheet 13.