

TARIFF DISTRIBUTION

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PURPOSE: Decrease Operator Surcharges

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service (Cont'd)

A3.13.2 Application Of Charges (Cont'd)

C. Surcharges as described in A3.14 apply to operator served Directory Assistance calls.

A3.13.3 Rates and Charges

	Charge	USOC
A. Request of listing information - maximum of two requests per call		
1. Listing(s) within the caller's NPA		
(a) Per Call	\$2.09	NA
2. Listing(s) outside the caller's NPA ¹		
(a) Per Call	2.09	NA
B. Directory Assistance service to Payphone Providers		
(a) Per Call	.35	NA

A3.14 Operator Assisted Local Calls And Local Calling Card Service Calls

A3.14.1 Reserved For Future Use

A3.14.2 Application Of Charges

A. Operator Assisted Local Calls

A surcharge will apply when the caller requests operator assistance and the call is completed within the local service area. The call may be billed to the originating telephone, calling card, third number, collect or any other Company-approved identification number. The surcharge will be applied to each completed call except:

1. For calls to the Company for official telephone business.
2. For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.
3. When the caller identifies himself as being handicapped and unable to place the call due to his handicap.
4. When the caller advises he has had service trouble in reaching the terminating number.

B. Local Calling Card Service Calls

A surcharge will apply to all calling card service calls wherein the caller dials both the called number and the calling card service number and the call is completed in the local service area.

C. In addition to applicable service charge(s), each local non-sent paid call originating from a payphone service provider line and utilizing the Company's operator handling service will be rated at \$.35.

A3.14.3 Rates and Charges

A. For any completed message in the call classes listed following, a service charge will be applied as follows:

1. Billing Surcharges

	Rate	USOC
(a) Station-to-station customer dialed calling cards, each	\$ 1.00	NA
(b) Station-to-station operator assisted sent paid, collect, third number, and non-customer dialed calling card calls, each	1.00	NA
(c) Person-to-person operator assisted calls, each	5.00	NA

Note 1: No exemptions or exceptions apply. This service is available where technically feasible.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Operator Assisted Local Calls And Local Calling Card Service Calls (Cont'd)

A.3.14.3 Rates and Charges (Cont'd)

A. (Cont'd)

2. Operator Dialed Surcharge¹

	Rate	USOC	
(a) Station-to-station operator assisted or person-to-person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	\$ 1.00	NA	(R)

3. Partially Automated Surcharge²

(a) Station-to-station operator assisted calls (including those billed to calling cards) where the customer dials the terminating number, and elects to have the operator handle billing, each	1.25	NA	
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4. Zero Minus Charge³

(a) Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	1.25	NA	
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A3.14.4 Operator Assisted Premium Plan

A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:

1. originate from a telephone line associated with the customer's account,
2. originate and terminate in the same Basic Local Calling Area,
3. be carried and completed by the Company via Company facilities and
4. be billed by the Company.

In the event the company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

Note 2: A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.

Note 3: Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Stations (Cont'd)

B. Rates And Charges (Cont'd)

4. Application of Surcharges

a. For any message in the call classes listed following, add the Service Charge shown following to the total Basic Rate Schedule charge, adjusted for time-of-day. (The Service Charge is not adjusted for time-of-day.)

(1) Billing Surcharges

	Rate	USOC	
(a) Station-to-station customer dialed calling card calls, each	\$1.00	NA	
(b) Station-to-station operator assisted sent paid, collect, third number, and non-customer dialed calling card calls, each	1.00	NA	(R)
(c) Person-to-person operator assisted calls, each	5.00	NA	
(2) Operator Dialed Surcharge ¹			
(a) Station-to-station operator assisted or person-to-person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	1.00	NA	(R)
(3) Partially Automated Surcharge ²			
(a) Station-to-station operator assisted calls (including those billed to calling cards) where the customer dials the terminating number, and elects to have the operator handle the billing, each	1.25	NA	

C. Timing Of Messages

1. The time at the beginning of each minute of connection determines the applicable rate period. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.
2. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier, mobile radio system or PBX system.
3. On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
4. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
5. Chargeable time does not include time lost because of faults or defects in the service.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

Note 2: A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.