

**TARIFF DISTRIBUTION**

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PURPOSE: Withdraw Call Hold and Call Pickup under Complete Choice  
Service for residence customers

**TARIFF SECTION**  
G103

**PAGE NUMBER**  
1.0.3

**PAGE REVISION**  
0002

## **A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

### **A103.2 Statewide Rate Schedule (Cont'd)**

#### **A103.2.10 Complete Choice Service**

**(Obsoleted February 19, 2009 Type D) Not available for new installations, additions, or on transfers of service to new location. Customers may add or remove features within the package.**

##### **A. General**

1. Complete Choice service provides the features specified following and a flat rate individual access line. Area Calling Plan with the Complete Choice option or Enhanced Area Calling Plan with the Complete Choice option provides the features specified following and an Area Calling Plan or Enhanced Area Calling Plan individual access line. Touch-Tone Calling service is included in these services at no additional charge.
2. The rate specified herein for Complete Choice service entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.. Terms, conditions, local calling areas, usage packages and usage rates specified in A3.2.9 or A3.10.S apply for an Area Calling Plan access line.
3. The rates specified herein also entitle a residence subscriber to unlimited use of the services/features specified in the following sections of this Guidebook:

A13.9 Custom Calling Services

A13.19 TouchStar Services excluding Calling Number Delivery Blocking - Permanent

A13.20 Customized Code Restriction

A13.34 RingMaster Service

A13.47 Message Waiting Indication

A113.9.3.B Obsolete Custom Calling Services

**(DELETED)**

A subscriber may select an unlimited number of compatible services or features from the sections listed above, where available. All terms, conditions and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of these services. Service Charges specified in Section A4. do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of these services.

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer grouping service as specified in A3.19 at no additional charge in addition to the features listed in 3. preceding. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises. None of the various Area Calling Plan access lines may be included in a multi-line package.
5. Service charges specified in Section A4. do not apply for a conversion of existing service to/from any of the Complete Choice services.
6. Existing subscribers to any of the Complete Choice services can not take advantage of special promotions for Complete Choice service, Area Plus service with the Complete Choice option, Area Calling Plan with the Complete Choice option, or any of the services/features specified in 3. preceding unless specifically allowed by the terms of the special promotion.

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