

## A1. DEFINITION OF TERMS

### ACCESSORIES

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically connected to, the conductors in the communications path of the telecommunications systems.

### ADD-ON

A feature which permits a station user to add another station to the conversation on incoming Central Office trunk calls.

### (DELETED)

### AREA CALLING PLAN

See "Exchange Service".

### ATM

The term "ATM", referring to Asynchronous Transfer Mode, denotes one of the general class of packet switching technologies that relay traffic via an address contained within the packet (referred to in ATM as cells). ATM is a switching method in which information does not occur periodically with respect to some reference such as a frame pattern.

### AUTHORIZED PROTECTIVE CONNECTING MODULE

The term authorized protective connecting module denotes a protective unit designed by the Company and manufactured under the control of the Company quality assurance procedures, which unit is to be incorporated in a conforming answering device.

### AUXILIARY LINE

An individual circuit connecting an additional main station with a Central Office and used for one-way (inward to the subscriber) service for the purpose of relieving the load on the first individual line.

### AUXILIARY STATION

A telephone station connected to the Central office by means of an auxiliary line.

### BACK UP LINE

An optional service which provides individual line business subscribers with an additional line which is available for inward and outward calling with usage charges applying for originating and terminating calls.

### BASE RATE

The rate for primary classes of exchange service which does not include zone charges.

### BASE RATE AREA

A specific section of an exchange area within which primary classes of service are available without zone charges.

### BASIC TERMINATION CHARGE

See "Termination Charge".

### BAUD

The term "Baud" denotes a unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in bauds is the number of signal elements per second.

### BELLSOUTH CHANNELIZED TRUNKS

Provides channelized DS1/1.544 Mbps circuits available for voice intraLATA communications services. Provides up to 24 DID, Outward Only or Combination/2-Way trunks.

### BILL TO THIRD PARTY<sup>1</sup>

Denotes a billing arrangement by which a Long Distance call may be charged to an authorized station as determined by the Company other than the station originating the call or the station where the call is terminated. Calls through the Mississippi Relay Center may be billed only to a third number within Mississippi.

### BILLED NUMBER SCREENING

An arrangement which, at the time of call origination, screens billed to third party and/or collect calls to prevent these calls being charged to certain telephone numbers.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

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### BUILDING (SAME)

The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the Company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater than would be required normally if all structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipe and conduit are not considered enclosed passageways.

### CALL

An attempted or completed communication.

### CALL FORWARDING - BUSY LINE

Centrex service optional feature which automatically routes incoming DID calls to the attendant when the called station line is busy.

### CALL FORWARDING - BUSY LINE (No. 1 ESS)

Centrex Station User Optional Feature which automatically routes incoming DID, CCSA, priority AUTOVON or selected tie trunk calls to the attendant or another selected Centrex station line when the called station line is busy.

### CALL FORWARDING - BUSY LINE, INTRAGROUP (No. 1 ESS)

An ESSX-1 standard feature or a Centrex Station User Optional Feature which automatically routes incoming DID, CCSA, priority AUTOVON, selected tie trunk calls or intragroup originated calls from within the system to the attendant or another selected station line when the called station line is busy.

### CALL FORWARDING - DON'T ANSWER (No. 1 ESS)

Centrex Station User Optional Feature which automatically routes incoming DID, CCSA, priority AUTOVON or selected tie trunk calls to the attendant or another selected Centrex station line when the called station line doesn't answer within designated time period.

### CALL FORWARDING - DON'T ANSWER, INTRAGROUP (No. 1 ESS)

ESSX-1 standard feature or a Centrex Station User Optional Feature which automatically routes incoming DID, CCSA, priority AUTOVON, selected tie trunk calls or intragroup originated calls from within the system to the attendant or another selected station line when the called station line doesn't answer within a designated time period.

### CALL FORWARDING - VARIABLE (No. 1 ESS)

ESSX-1 or Centrex Station User Optional Feature which, when activated by a station line user or the attendant, automatically routes incoming DID calls to the attendant or to any other station line selected within the same system.

### CALL FORWARDING - VARIABLE OUTSIDE (No. 1 ESS)

ESSX-1 or Centrex Station User Optional Feature which, when activated by a station line user or the attendant automatically routes incoming DID calls to the attendant or to any other station line selected either inside or outside the same system.

EFFECTIVE: July 1, 2006

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### CALL HOLD

A Centrex feature which permits any call in progress to be "held" by dialing a code, thus freeing the line for the purpose of originating another call.

### CALL HOLD (No.1 ESS)

ESSX-1 or Centrex Station User Optional Feature which allows a station line user to place any call involving his station line on hold by flashing the switchhook and dialing a special code. The user's station line is then free to originate another call. The held call may be retrieved by dialing the hold code again or by hanging up, which will result in a ringing signal to the user's station line and reconnection to the held call. A held call cannot be included in an Add-on or Three Way Call.

### CALL PICK-UP

A Centrex feature which enables a station line user to answer incoming calls directed to other station lines within his own pick-up group by dialing a code.

### CALL PICK-UP (No. 1 ESS)

ESSX-1 or Centrex Station User Optional Feature which allows a station line to answer calls directed to another station line within the same pick-up group by dialing an access code.

### CALL RETURN

A Central Office based feature which enables a customer to place a call to the most recent call received.

### CALL TRACING

A Central Office based feature which allows a customer to initiate an automatic trace of the last call received.

### CALL WAITING-ORIGINATING (No. 1 ESS)

ESSX-1 or Centrex Station User Optional Feature which allows the calling station line to direct a distinctive burst of tone to any busy station line in the same Centrex group.

### CALL WAITING-TERMINATING (No. 1 ESS)

ESSX-1 or Centrex Station User Optional Feature which provides a tone indication to a busy line that an incoming call is waiting. The user may hold the existing call, answer the incoming call, and alternately talk on both calls until one has been terminated.

### CALL WAITING-TERMINATING-INTRAGROUP (No. 1 ESS)

ESSX-1 or Centrex Station User Optional Feature which provides a tone indication to a busy line that either an incoming call or an intra-system call is waiting. The user may hold the existing call, answer the waiting call, and alternately talk on both calls until one has been terminated.

### CALLING AREA

See "Local Service Area".

### CANCELLATION CHARGE

A charge applicable under certain conditions when an application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved.

### CAPTION LISTING

The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business.

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### CENTRAL OFFICE

A switching unit providing telephone service to the subscribers connected thereto.

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### CENTRAL OFFICE CONNECTING FACILITY

Denotes a facility furnished to an Other Common Carrier by the Company (in accordance with the Company's facilities for Other Common Carrier's Tariffs) between the terminal location of the Other Common Carrier and a point of connection on the Company premises.

### CENTRAL OFFICE DESIGNATION

"See Telephone Number".

### CENTRAL OFFICE DISTRICT

The specific section of territory served by a single central office, i.e., the section within which the call numbers of all exchange and public telephone stations other than toll stations have the same central office designation. A central office district may be served in either of two ways, via:

- a. By a central office consisting of separate and distinct switchboard equipment ordinarily located within the district boundaries.
- b. By a central office consisting of switchboard equipment located in another distinct central office district, a separate switchboard or separate portions of the same switchboard being used for the purpose of serving the separate districts. Such a central office district is termed a "Potential Central Office District."

### CENTRAL OFFICE LINE

See "Exchange Line".

### CENTREX CONTROL SWITCHING EQUIPMENT

Is switching equipment, located on the Company's premises, used to provide Centrex service furnished in accordance with Centrex service provisions of the General *Exchange Guidebook*. (T)

### CENTREX SERVICE

1. A service arrangement of dial switching equipment and facilities which permits completion of inward and outward local and long distance calls from station lines associated with the system without intermediate handling by the attendant.
2. Classification of Centrex Station Lines
  - a. Dormitory Station Line:
 

A station line furnished to a college or university and located in the living quarters of students, faculty members or employees.
  - b. Centrex Extension Station Line:
 

An additional station line connected on the same line as the main, dormitory or interior station line and subsidiary thereto. A Centrex extension station line is confined to the same premises as the main or interior station line with which it is associated. When the extension station line is associated with a dormitory station line, its location is confined to the same room, suite or apartment as the dormitory station line.
  - c. Interior Centrex Station Line:
 

A station line that cannot originate or receive calls outside the Centrex either directly or through the attendant.
  - d. Main Centrex Station Line:
 

A station line arranged to originate or receive local and long distance calls either directly or through the attendant.
3. Principal location:
 

The premises of the subscriber on which the attendant's positions are located.
4. Secondary location:
 

Different premises of the same subscriber served by one or more station lines of the Centrex system. Station lines in secondary locations may be provided by extending lines from switching equipment serving the principal or other secondary location or by providing satellite Centrex service. The Company reserves the right to determine the method used to serve secondary locations. (M)
5. Satellite Centrex Service:
 

Service provided by auxiliary dial switching equipment which is connected, by tie lines, to the dial switching equipment serving the principal location. Attendant's positions are not furnished at satellite locations. (M)

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### CENTREX TYPE SERVICES

Centrex Office based non-transport arrangements which permit abbreviated internal calling, and inward and outward calling from station lines associated with Centrex service, ESSX-1 service, ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, and BellSouth Centrex service.

### CHANNEL TERMINAL

The term "Channel Terminal" denotes that portion of a channel required to terminate the interoffice or interexchange transmission system (consisting primarily of carrier multiplex equipment).

### CIRCUIT

See "Exchange Line".

### CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

a. For Exchange Service

- (1) Grade of Line: Individual line, 2-party line, 4-party line, etc.  
(See also "Primary Class of Service")
- (2) Type of Rate: Flat, Usage Based Pricing.
- (3) Character of Use: Business or residence.
- (4) Dialing Method: Touch-Tone or Rotary.

b. For Long Distance Service:

Type of Call: Station-to-Station

c. For Wide Area Telecommunications Service

Type of Service: Full or measured time.

### CLASSROOM COMMUNICATION SERVICE

Local telephone lines for in-classroom use.

### CLERGYMAN

Clergymen are entitled to a concession from regular residence rates under the conditions specified in A103.18. A clergyman, for the purpose of this provision, is considered to be a regular ordained minister who is actively engaged in the work of a specific church or group of churches and devotes full time to the church, or if devoting only part time does not have any other means of livelihood. In those cases where churches have two ministers, one being an assistant or associate to the regular minister, such assistant or associate minister is entitled to a concession, provided he is ordained and devotes full time to the church, or if devoting only part time does not have any other means of livelihood. The above definition also includes bishops and other clergymen employed by groups of churches in ministerial activity, but does not include those engaged in evangelistic or other church activity in which they are not actively engaged as clergymen in the work of a specific church or group of churches. This definition does not include superannuated ministers or army chaplains.

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### CODE RINGING

See "Ringing".

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### COIN REFUND AND REPAIR REFERRAL SERVICE (CRS)

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Payphone Service Provider (PSP) public telephones.

### COLLECT CALL<sup>1</sup>

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

### COMMON BATTERY SERVICE

The type of telephone service in connection with which electrical energy for talking and signaling is supplied from a central point.

### COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of two-way communications between customer-provided terminal equipment or Company stations.

### COMPANY

Whenever used in this *Guidebook* or its headings, "Company" and "South Central Bell" refer to BellSouth Telecommunications, **LLC** unless the context clearly indicates otherwise. (T)

### COMPLETED CALL

A completed call is a calling attempt by the subscriber that results in an off-hook condition at the receiving end. Such conditions shall include the following actions:

- (1) the called party responds by personally answering the call;
- (2) a customer controlled automatic answering device responds by answering the call;
- (3) a Company recording, under the control of the called party, responds to the calling attempt, except for attempts defined as incomplete calls (e.g., Call Block and other similar services would be completed calls.);
- (4) the calling attempt, when under the control of the called party, (e.g., Call Forwarding Busy Line, Call Forwarding Don't Answer, etc.) is forwarded to another telephone number that results in one of the conditions described in (1), (2), or (3) preceding.

### CONFORMANCE NUMBER

The term conformance number denotes an identifying number assigned by the Company to a particular model of conforming answering device incorporating an authorized protective connecting module when that model of device is in conformance with the provisions set forth by the Company in its technical reference for conforming answering devices.

### CONFORMING ANSWERING DEVICE

The term conforming answering device denotes a customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

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**CONNECTING ARRANGEMENT**

The term "Connecting Arrangement" denotes the equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company.

**CONNECTING COMPANY**

A Corporation, association, firm or individual, licensed and operating as a communications common carrier, owning and operating a toll line and/or one or more central offices providing local exchange telephone service and with whom the Company interchanges traffic.

**CONNECTING STATION**

An exchange or toll station of a connecting company.

**CONSTRUCTION CHARGE**

A separate charge authorized in the *Guidebook* for construction of pole lines, circuits, facilities, etc.

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### CONSULTATION HOLD

A Centrex feature which permits a station line user to hold an existing call while originating a new call for the purpose of consultation. After consultation, the initial call can be restored. This feature is available on incoming calls only, unless specified as Consultation Hold-All Calls.

### CONTRACT PERIOD

The length of time for which a subscriber is obligated to retain service facilities and equipment.

### COST

Wherever the word "Cost" is used in this Guidebook, it is intended to cover the cost of labor, material and incidentals, plus a charge for supervision.

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### CROSS REFERENCE LISTING

The listing of a generally accepted name of a subscriber followed by a reference to another listing.

### CUSTOMER NETWORK MANAGEMENT (CNM) - ADMINISTRATIVE MANAGEMENT SERVICE

Customer Network Management (CNM) - Administrative Management Service provides customers a single point of access to other Company Network Management products, and provides the customer greater control and additional information about the network services they purchase from the Company.

### CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices, apparatus and their associated wiring, provided by a customer, which are used with the network control signaling unit or other station equipment furnished by the Company and not including customer-provided communications systems.

### DATA ACCESS ARRANGEMENT

The term "Data Access Arrangement" denotes a protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with the minimum network protection criteria set forth in A15.2.

### DEMARCATION POINT

The point of demarcation and/or interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules. "Premises" as used herein generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and nondiscriminatory standard operating practices.

### DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

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### DIRECTORY ASSISTANCE/DIRECTORY ASSISTANCE CALL COMPLETION

Directory Assistance/Directory Assistance Call Completion (DA/DACC) is a service which provides the customer a Local Exchange Subscriber telephone number and Call Completion to the number provided, if requested, given a listed name and address. This service is for use by Mobile Service Providers (MSPs) and is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Service Office (MTSO) and the Company location where DA/DACC is provided.

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### DISTINCTIVE ALERT

A Central Office based feature which provides a distinctive alerting signal to the called customer on calls from any of up to six pre-specified callers.

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## A1. DEFINITION OF TERMS

**DISTRICT SERVICE AREA**

See "Local Service Area".

**DORMITORY STATION LINE**

See "Centrex Service".

**DROP WIRE**

Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

**TELECOMMUNICATIONS RELAY SERVICE**

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The Mississippi **Telecommunications** Relay Service is provided pursuant to Miss. Code Ann. Section 77-3-501 et seq. (Cum. Supp. 1990) and permits hearing and/or speech **disabled** users of **Text Telephones (TTs)** to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to **TT** and **TT** to voice) through the Mississippi Relay Center.

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**ELECTRONIC WHITE PAGES**

Switching equipment facilities, computer hardware and software components utilized for the provision of Electronic White Pages Access service.

**ENHANCED AREA CALLING PLAN TRIAL**

See "Exchange Service".

**ENHANCED SERVICE**

The term "enhanced service" shall refer to services, offered by using common carrier transmission facilities, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the subscriber's transmitted information; provide the subscriber additional, different or restructured information; or involve subscriber interaction with stored information.

**ENHANCED SERVICE PROVIDER (ESP)**

The term "Enhanced Service Provider" (ESP) denotes a customer that provides enhanced services that may use the Company's transmission facilities. A customer shall be classified as an enhanced service provider only with respect to those basic services which are utilized for provision of enhanced service.

**ESSX-1 SERVICE**

ESSX-1 Service is a central office service provided by Number 1 Electronic Switching System (ESS) equipment and the associated facilities so arranged as to provide all the capabilities and features of the ESS central office to customers with as few as twenty main station lines.

**EXCHANGE**

The entire telephone plant and facilities used in providing telephone service to subscribers located in an Exchange Service Area.

**EXCHANGE AREA**

The area within which the Company furnishes complete telephone service at the exchange rates applicable within that area.

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## A1. DEFINITION OF TERMS

### EXCHANGE LINE

Any line (circuit) directly or indirectly connecting an exchange station with a central office. Exchange lines are subdivided as follows:

a. Central Office Line:

A circuit extending from a central office to the location of an individual line or party line, main station service or a PBX or Centrex *Type Services* system.

b. Main Station Line:

The circuit portion of a main station; the main station line extends from the main service location to the central office.

c. Extension Station Line:

The circuit portion of an extension station; the extension station line extends from the extension service location to the main service location or a central connecting point of the main service.

d. Extension Line:

A circuit with characteristics similar to an extension station line.

e. PBX Station Line:

The circuit portion of a PBX station; the PBX station line extends from the PBX station service location to the PBX switchboard or dial switching equipment.

f. Centrex Station Line:

The circuit portion of a Centrex station; the Centrex station line extends from the Centrex station service location to the Centrex switching location.

g. Tie Line:

A circuit connecting PBX System and/or Centrex systems.

h. ESSX-1 Station Line:

The circuit portion of the ESSX-1 station; the ESSX-1 station line extends from the ESSX-1 serving central office to the ESSX-1 service location.

### EXCHANGE RADIUS

See "Base Rate Area".

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## A1. DEFINITION OF TERMS

### EXCHANGE SERVICE

Telecommunications service provided to subscribers within a specified geographical area for local calling and access to toll services. Exchange service is provided on either an Area Calling Plan, Enhanced Area Calling Plan Trial, flat, measured or message rate basis, for individual or party line service, PBX trunks, Centrex *Type Services* access facilities, or other exchange access facilities.

a. Flat

(1) Flat Rate Service:

A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

b. Usage Based Pricing

(1) Measured Rate Service:

A classification of exchange service for which usage charges apply for outward completed local calls in addition to a stipulated monthly charge. Some measured services include a monthly allowance for dial sent paid local calls. Usage charges are based on two or more of the following elements; number of calls, duration, time of day, day of week and distance between originating and terminating central offices.

(2) Message Rate Service:

A classification of exchange service which includes an individual line with an allowance for a certain number of completed outward local calls for a stipulated monthly charge. A charge per message applies for all outward completed local calls in excess of the allowance.

(3) Area Calling Plan:

A classification of exchange service which includes an individual line and an optional usage package for a stipulated monthly charge. In addition, usage charges apply for outward completed local calling in excess of the allowance and are based upon number of calls, duration, time of day/day of week, and distance between originating and terminating wire centers.

(4) Enhanced Area Calling Plan Trial:

A classification of exchange service which includes an individual line and an optional usage package for a stipulated monthly charge in the Mize, Raleigh and Taylorsville exchanges. In addition, usage charges apply for outward completed local calling in excess of the allowance and are based upon number of calls, duration, time of day/day of week, and distance between originating and terminating wire centers.

c. Individual and Party Line

(1) Individual Line Service:

A classification of exchange service which provides that only one main station shall be served by the line connecting such station with the central office or other switching unit.

(2) Party Line Service:

A classification of exchange service which provides that two or more main stations may be served by the same central office line. Party line service is further classified by the grade of line, as follows:

- Two-Party Line Service:

- The same central office line serving no more than two main stations.

- Four-Party Line Service:

- The same central office line serving no more than four main stations.

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### EXCHANGE SERVICE (Cont'd)

- c. Individual and Party Line (Cont'd)
  - (2) Party Line Service: (Cont'd)
    - Rural Line Service:  
A service offered only outside of the Base Rate Area within specified exchanges and limited to a maximum of eight main stations per central office line.
    - Multi-Party Line Service:  
A term used for Four-Party Line Service.
- d. Foreign Central Office Service:  
A classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.
- e. Foreign Exchange Service:  
A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.
- f. Touch-Tone Calling Service:  
A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbutton in lieu of a rotary dial.

### EXTENDED AREA SERVICE

A type of telephone service furnished under *guidebook* provisions whereby subscribers of a given exchange may complete calls to and, where provided by the *guidebook*, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

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### EXTENSION BELL

An additional bell on the same circuit and operated in connection with the bell at the station. Extension bells are of two types.

- a. Extension Bell (ordinary type):  
An additional bell of the type used on standard telephone instruments, connected with the same circuit as the first bell, but mounted separately and generally installed at some distance from the stations.
- b. Extension Gong (loud ringing type):  
A loud sounding bell connected in the same manner as the ordinary type of extension bell for use in noisy or other locations where the common type of bell would not be heard.

### EXTENSION LINE

See "Exchange Line."

### EXTENSION LINE MILEAGE

See "Mileage."

### EXTENSION RINGER

An additional ringer on the same premises and on the same line and generally operated in connection with the ringer at the station location. Extension ringers are of two types:

- a. Extension Bell (ordinary type):  
An additional bell of the type used on standard telephone instruments, connected with the same line as the first bell, but mounted separately and generally installed at some distance from the station set.
- b. Extension Gong (loud ringing type):  
A loud sounding bell, connected in the same manner as the ordinary type of extension bell, for use in noisy or other locations where the common type of bell would not be heard.

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**FLAT RATE SERVICE**

See "Exchange Service".

**FOREIGN CENTRAL OFFICE MILEAGE**

See "Mileage and Zone Charges".

**FOREIGN CENTRAL OFFICE SERVICE**

See "Exchange Service".

**FOREIGN EXCHANGE LISTING**

See "Listing".

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**FOREIGN EXCHANGE MILEAGE**

See "Mileage and Zone Charges".

**FOREIGN EXCHANGE SERVICE**

See "Exchange Service".

**FURTHER ISOLATION**

The work function performed by a Company employee on the customer's premises beyond the company specified demarcation point to determine the specific wire or set which is causing a customer's service difficulty.

**GENERATOR**

A mechanical device for producing electrical current for ringing.

**GPR (GROUND POTENTIAL RISE)**

A hazardous voltage appearing on the power station grounding apparatus when certain failures occur in the power distribution system.

**HOME NUMBER PLAN AREA (HNPA)**

The Number Plan Area (NPA) where an end user is located.

**HOST OFFICE**

The term "Host Office" denotes an electronic switching system which provides call processing capabilities for one or more Remote Modules or Remote Systems.

**INCOMPLETE CALL ATTEMPT**

Calls that are not completed due to insufficient answering capability. Call attempts are considered incomplete if the calling party receives a busy signal, a ring with no answer, or a recorded message stating network difficulty in completing the call, number changed, number invalid, number not in service, or number not assigned.

**INDENTED LISTING**

Indented listings are used where a subscriber has more than one listing for service under the same name at one or more locations.

**INDEPENDENT COMPANY**

See "Connecting Company".

**INITIAL CHARGE**

See "Installation Charge".

**INITIAL SERVICE PERIOD**

The minimum period of time for which service, facilities and equipment are provided.

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**INSTALLATION CHARGE**

A non-recurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service connection charge applicable for establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" charge.

**INSTRUMENTALITY**

The terminal equipment of a unit of telephone service on the premises of the subscriber, including block, drop or inside wiring.

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

Integrated Services Digital Network (ISDN) is a network architecture supporting Digital Telecommunications services which are user selectable through a common access at a standard interface.

**INTER-COMMUNICATING SYSTEM**

See "Private Branch Exchange".

**INTEREXCHANGE CHANNEL**

The term "Interexchange Channel" when associated with Foreign Exchange Service denotes a channel which connects the primary wire center in the local exchange to the primary wire center in the Foreign Exchange. Interexchange Channel Mileage is measured between the two exchange Rate Centers.

**INTERFACE**

The term "Interface" denotes that point on the premises of the customer at which provision is made for connection of other than the Company provided facilities to facilities provided by the Company.

**INTERIOR CENTREX STATION LINE**

See "Centrex Service".

**INTERIOR STATION**

See "Private Branch Exchange Service (PBX Service)."

## A1. DEFINITION OF TERMS

### INTEROFFICE CHANNEL

The term "Interoffice Channel" denotes that portion of a channel which interconnects local channels which serve customers located in different central office areas (wire center serving areas). When associated with Foreign Exchange Service the term denotes the channel which interconnects a primary wire center to a different wire center.

### JACK

A fixed socket, designed to permit the establishment of telephone connections by means of stations equipped with cords ending in a plug.

### JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with subscribers' exchange service. A joint user is a person, firm or corporation sharing the subscribers' exchange service in accordance with *guidebook* provisions, but who would not otherwise be entitled to the use of the service.

### LIFELINE

A low income assistance program, available to qualified residential subscribers, which reduces monthly charges for local service through credits supported by universal service funding.

### LINE

See "Exchange Line".

### LINK

The term "Link" refers to the use of a single local channel and/or an interoffice/interexchange channel as one segment (partial channel) of a 2 point or multipoint arrangement when at least one other segment of the service arrangement is served by MegaLink Service, MegaLink Light Service, MegaLink Plus Service, MegaLink Channel Service, FlexServ Service, or LightGate service.

### LINK-UP

A low income assistance program available to qualified residential subscribers, which reduces charges for connection of service through credits supported by universal service funding.

### LISTING

(M)(T)

*A listing consists of a name, address, and telephone number of a listed residential or business customer.*

(M)(T)

a. Caption Listing:

(M)

The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business.

(M)

b. Indented Listing:

(M)

Indented listings are used where a subscriber has more than one listing for services under the same name at one or more locations.

(M)

c. Foreign Exchange Listing:

(M)

The listing of a subscriber in the alphabetical list of an exchange other than that for the exchange from which the subscriber is served.

(M)

d. Free Listing:

(M)

A listing for which no specific charge is made.

(M)(T)

e. Indented Listing:

(M)

A listing indented under another listing.

(M)(T)

f. Cross Reference Listing:

(M)

The listing of a generally accepted name of a subscriber followed by a reference to another listing.

(M)

g. Stylist Service Listing:

(M)

A listing consisting of upper case alpha and/or numeric characters in lieu of standard numeric characters.

(M)(T)

### LISTING INFORMATION SYSTEM

(N)

A database that contains the listed names, addresses and telephone numbers of AT&T residential and business customers and, where available, listings of residential and business customers served by other local providers.

(M1)

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## A1. DEFINITION OF TERMS

**LOCAL ACCESS AND TRANSPORT AREA (LATA)**

(M)

A geographic area established for the administration of communications service. It encompasses designated exchanges which are grouped to serve common social, economic and other purposes.

(M)

**LOCAL BATTERY SERVICE**

(M)

See "Magneto Service".

(M)

**LOCAL CALLING AREA**

(M)

See "Local Service Area".

(M)

**LOCAL CHANNEL**

(M)

The term "Local Channel" denotes that portion of a channel for extension line service as described in A13.25.

(M)

**LOCAL MESSAGE**

See "Message".

(M)

**LOCAL SERVICE**

(M)

A type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges.

(M)

**LOCAL SERVICE AREA**

(M)

The area within which telephone service is furnished to subscribers under a specific schedule of exchange rates and without long distance charges. A local service area may include one or more exchange service areas. When two schedules of exchange rates are quoted to subscribers of the same exchange, the local service area under one being greater than under the other, the larger area is termed "District Service Area".

(M)

**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICES (MTS)**

(M)

The furnishing of facilities for subscribers' communications on an individual message basis between rate centers or, in connection with toll stations, within the same rate center.

(M)

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## A1. DEFINITION OF TERMS

***LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICES (MTS) (Cont'd)***

(T)

**1. (DELETED)**

(D)

**2. Station-to-Station Call**

The Long Distance MTS service where the person originating the call either dials the telephone number, or gives to the Company operator or gives to the Communications Assistant at the Mississippi Relay Center the telephone number, or gives the name and address under which the telephone number is listed, and does not specify a particular person to be reached, nor a particular station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex Type Services attendant.

Three classes of Station-to-Station service are offered as follows.

a. "Dial" is that Station-to-Station service in which a call is:

- (1) dialed by the customer, except when an operator
  - reaches the called telephone number where facilities are not available for dial completion, or
  - places a call for a calling party who is identified as being disabled and unable to dial the call because of the disability, or
  - reestablishes a call which has been interrupted after the called number has been reached;
- (2) billed to the originating number;
- (3) completed without the assistance of a Company operator, except that an operator may establish the call under one of the conditions listed in (1) preceding or an operator may record the originating telephone number where no automatic recording equipment is available; or
- (4) not originated from a pay telephone.

b. "Operator" is that Station-to-Station service other than "Dial." Operator Station-to-Station includes Station-to-Station calls which originate at a pay telephone.

## A1. DEFINITION OF TERMS

(N)

### MAGNETO SERVICE

The type of service which requires the use of a hand generator at the subscriber's station in order to signal the operator at the central office. Talking current is provided by local batteries.

### MAIN CENTREX STATION LINE

See "Centrex Service".

### MAIN STATION

See "Telephone Station".

### MAINTENANCE CHARGE

The charge made for keeping in repair telephone equipment or facilities.

### MEASURED RATE SERVICE

See "Exchange Service".

### MESSAGE

A communication between two stations. Messages may be classified as follows.

a. Local Message:

A message between stations within the same local service area.

b. Long Distance Message:

A message between stations in different exchange areas for which a long distance message charge is made.

### MESSAGE RATE SERVICE

See "Exchange Service".

### MILEAGE AND ZONE CHARGES

A charge applying for the use of part or all of a line furnished by the Company.

a. Airline Measurement

The shortest distance between two points.

b. Zone Charge:

A charge applying in addition to the base rate for service when a subscriber's main station, PBX, Centrex or ESSX-1 system is outside the base rate area but is located within the exchange area.

c. Foreign Central Office Mileage:

The measurement applying to a line within the exchange connecting a subscriber's main station, PBX, Centrex or ESSX-1 system with a central office other than that from which he would normally be served, for the use of which a separate circuit charge is made in addition to the base rate, plus zone charges if any apply.

d. Foreign Exchange Mileage:

The measurement applying to a line connecting a subscriber's main station, PBX, Centrex or ESSX-1 system with a central office of an exchange other than that from which the subscriber would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges if any apply.

e. Route Measurement:

The actual length of a circuit between two points.

### MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

## A1. DEFINITION OF TERMS

### MISCELLANEOUS EQUIPMENT

Equipment furnished at additional charges associated with the various classes of subscriber service.

### MISSISSIPPI RELAY CENTER

The Mississippi Relay Center permits hearing and/or speech disabled users of Text Telephones (TTs) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TT and TT to voice). These calls are between one party who must communicate by means of a TT and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

### MOBILE TELEPHONE SERVICE

A communication service through a land radiotelephone base station.

### MONTH

A word "month", as used in this Guidebook, is to be defined as a 30-day period.

### MULTI-PARTY LINE SERVICE

See "Exchange Service".

### NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (calling and called number identification), audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

### NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

### NETWORK INTERFACE

Network Interface is a standard jack provided by the Company as a part of exchange access, WATS, or Private Line Services for the connection of customer terminal equipment and premises wiring to the telephone network. The Network Interface will be located at the demarcation point.

### NON-LISTED (SEMIPRIVATE) LISTING

A non-listed listing is not in the alphabetical section of the Company's *Listing Information System*, but is maintained on directory assistance records and will be furnished upon the request of a calling party. (T)

### NON-PUBLISHED (PRIVATE) LISTING

A non-published listing is not listed in either the alphabetical section of the Company's *Listing Information System* or directory assistance records and will not be furnished upon request of a calling party. (T)

## A1. DEFINITION OF TERMS

### PARTY LINE SERVICE

See "Exchange Service".

### PAYPHONE SERVICE PROVIDER

The subscriber to a Payphone Service Provider (PSP) access line who offers telephone service to the public by means of a coin, coinless, or key-operated PSP instrument.

### PAYPHONE SERVICE PROVIDER INMATE CALLING SERVICE (PSPICS)

Coin telephone access line service provided by the Company to non-Company public telephone providers for the exclusive use of inmates served within the confines of a penal, correctional or mental institution.

### (DELETED)

(D)

### PREMISES (SAME)

1. The term "same premises" (except in connection with inside moves) shall be interpreted to mean:
  - a. the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others; or
  - b. the portion of the building occupied by the subscriber, either in the conduct of his business or as a residence, and not intersected by a public corridor or by space occupied by others;
  - c. the continuous property operated as a single farm whether or not intersected by a public thoroughfare; or
  - d. the building or portion of a building occupied by the subscriber in the conduct of his business and as a residence provided both the business and the residence bear the same street address.
2. In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the subscriber in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare, a corridor, or space occupied by others.
3. In connection with resale and sharing of basic local exchange service, "premises" is interpreted to mean the resale area as defined by layout maps, if required, and may be intersected by public thoroughfares provided that the property segments created would be contiguous in the absence of the thoroughfares.

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## A1. DEFINITION OF TERMS

**PRIMARY CLASS OF SERVICE**

Any of those classes of exchange service which the Company undertakes to furnish at any point within the base rate area at a rate common to applicants for the same class. Primary classes of service may be furnished at points outside a base rate area at base rates plus zone rates.

**PRIMARY SUBSCRIBER**

This term has the same connotation as "subscriber" and is used in those cases where it is desirable to stress the distinction between the main subscriber to telephone service and others who may have joint use of the service or who may qualify for additional listings.

**PRIMARY WIRE CENTER**

The building in which a foreign exchange channel is terminated.

**PRINCIPAL LOCATION**

See "Centrex Service".

**PRIVATE TELEPHONE NUMBER**

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the telephone directory and is not shown on records available to the general public.

**PUBLIC ANNOUNCEMENT SERVICE**

An announcement service utilizing Company facilities and/or service transmitting public announcements;

- a. For usage by the general public, and
- b. Is publicly advertised and/or contains commercial messages and/or advertisements, and
- c. Furnished by an electronic or electro-mechanical device.

**REFERENCE LISTING**

See "Listing".

(T)

**REMOTE DRAINAGE LOCATION**

A point on the Company distribution facilities which is outside of the influence of a change in ground potential which may be due to faults in the Electric Power System.

EFFECTIVE: July 1, 2006

## A1. DEFINITION OF TERMS

### REMOTE MODULES AND/OR REMOTE SYSTEMS

The term "Remote Modules and/or Remote Systems" (RM or RS) denotes small end offices which obtain their call processing capability from a Host Office. When an RM or RS has its own NXX, the RM or RS will be considered the central office or wire center for rating purposes. When an RM or RS shares the NXX of the Host Office, the Host Office will be considered the central office or wire center for rating purposes.

(N)

(N)

### REPEAT DIALING

A central office based feature which allows a customer to place a call to the last number a customer has dialed.

### RINGING

There are three methods of signaling stations on party or multi-party line circuits.

a. Code Ringing:

The method of signaling stations on a party or multi-party line circuit whereby the bells of all the stations on the circuit are rung whenever one station is signaled, signals of the respective stations being distinguished by a code made up of various combinations of short and long rings.

b. Selective Ringing:

The method of signaling stations on a party line circuit, which permits a particular station to be signaled without ringing the bells of the other stations on the circuit.

c. Semi-Selective Ringing:

The method of signaling stations on a party or multi-party line circuit whereby the bells of only a portion of the stations on a circuit are rung when one of the stations is signaled, signals of the respective stations being distinguished by a code made up of various combinations of short and long rings.

### RINGING CIRCUIT

See "Private Branch Exchange Service".

### RINGMASTER\* SERVICE

This service will allow a subscriber to have up to three telephone numbers associated with a single line. A distinctive ringing pattern is provided for each additional telephone number to facilitate identification of incoming calls.

### ROUTE MEASUREMENT

See "Mileage and Zone Charges".

### RURAL LINE SERVICE

See "Exchange Service".

EFFECTIVE: July 1, 2006

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## A1. DEFINITION OF TERMS

SATELLITE CENTREX SERVICE	(M)
See "Centrex Service".	(M)
SECONDARY LOCATION	(M)
See "Centrex Service".	(M)
SECRETARIAL LINES	(M)
Extension station lines or main station lines of patrons of a telephone answering bureau which terminate in telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer incoming calls on such lines.	(M)
SELECTIVE CALL FORWARDING	(M)
A central office based feature which allows the customer to transfer selected calls to another telephone number.	(M)
SELECTIVE CALL REJECTION	(M)
A central office based feature which gives the customer the ability to prevent incoming calls from a given telephone number.	(M)
SELECTIVE RINGING	(M)
See "Ringing".	(M)

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## A1. DEFINITION OF TERMS

**SEMIPRIVATE TELEPHONE NUMBER**

See "Non-Listed" Telephone Number.

**SEMI-SELECTIVE RINGING**

See "Ringing".

**SERVICE CONNECTION CHARGE**

A nonrecurring charge applying to the establishment of basic telephone service for a subscriber and certain subsequent additions to that service.

**SERVICE LINE**

An exchange line associated with multiple data station installations to provide monitoring and testing of both customer and Company data equipment. The service line may be connected to a PBX, Centrex Type Services or individual line (main or extension station) so long as direct station access is provided.

**SERVICE POINT**

The term "Service Point" when used in connection with customer-provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with stations or customer-provided terminal equipment.

**(DELETED)**

(D)

**SERVING CENTRAL OFFICE**

The building that contains the central office that serves a station location.

**SHARED TENANT SERVICE**

Shared Tenant Service is a shared service arrangement which allows business basic measured local exchange service to be resold subject to terms and conditions specified in Section A27.

**SPEED CALLING - 6 CODE (No. 1 ESS)**

ESSX-1 or Centrex Station User Optional Feature which allows placing of calls to the subscriber's choice of six frequently called numbers by dialing a two digit code for each number.

**SPEED CALLING - 30 CODE****(CUSTOMER CHANGEABLE SPEED CALLING) (NO. 1 ESS)**

ESSX-1 or Centrex Station User Optional Feature which provides for the calling of a 7-digit or 10-digit telephone number by dialing an abbreviated code. Customer Changeable Speed Calling permits a subscriber to change his speed calling list by dialing a special code followed by the new speed calling list entry.

EFFECTIVE: July 1, 2006

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## A1. DEFINITION OF TERMS

**STATION**

(M)

A station is comprised of two elements, a station line and station equipment.

(M)

**STATION LINE**

(M)

See "Exchange Line".

(M)

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## A1. DEFINITION OF TERMS

**STATION-TO-STATION CALL**

See "Long Distance Telecommunications Service".

**SUBSCRIBER**

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions, *terms and conditions* of its *Guidebook*. (T)

**SUPPLEMENTAL CONTRACT**

A contract for service, equipment or facilities in addition to that provided for under the original contract.

**SUSPENSION OF SERVICE**

An arrangement made at the request of the subscriber, or initiated by the Company for violation of *guidebook terms and conditions* by the subscriber, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the subscriber's premises. (T)

**TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM**

A structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U. S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.

**TELECOMMUNICATIONS SERVICES**

The various services offered by the Company as specified in this General *Exchange Guidebook* and/or other Company *Guidebooks*. (T)

**TELEPHONE NUMBER**

A designation assigned to a telephone service for convenience in operating.

**TELEPHONE STATION**

See "Station".

**TERMINATION CHARGE**

A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed. Basic termination charges applicable in event of cancellation of service prior to the termination of the contract period will be based upon the basic termination charge in effect when the service or equipment is installed.

**TICKETTAKER SERVICE**

A central office based service offered to the cable television industry to provide a "pay per view" order taking capability for the cable company's clients. With this service, cable company's clients may purchase video programs on a per program or per view basis or may upgrade/downgrade cable provided premium channel services.

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## A1. DEFINITION OF TERMS

**TIE LINE**

See "Exchange Line".

**TOLL MESSAGE (LONG DISTANCE MESSAGE)**

See "Message".

**TOLL SERVICE**

See "Long Distance Message Telecommunications Service".

**TOUCH-TONE SERVICE**

See "Exchange Service".

**TROUBLE DETERMINATION**

Trouble Determination is defined as dispatch work performed in connection with a service difficulty or trouble report when it is determined that the trouble originated from the customer's side of the demarcation point.

**USOC (UNIFORM SERVICE ORDER CODE)**

A Company assigned code used on internal records for service identification purposes.

**VINTAGE PRICING**

A form of *guidebook* pricing under which rates for all or parts of existing installations are held at present rate levels and a new *guidebook* based on the then current conditions is *published*.

(T)

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## A1. DEFINITION OF TERMS

**VRMS (VOLTS ROOT-MEAN-SQUARE)**

The effective value of AC voltage.

**WATS**

See "Wide Area Telephone Service".

**WIDE AREA TELECOMMUNICATIONS SERVICE**

The furnishing of facilities for dial type telephone communication between a wide area service access line and other exchange and toll station telephones in the area prescribed in the *guidebook*. (T)

**WIRE CENTER**

A "Wire Center" is a Company facility that houses Company equipment necessary for the provision of switched and non-switched telephone service to customers in a defined geographical area. The facility is identified with V&H coordinates and is assigned one or more NXX's for use in providing switched services to customers located in the specified geographical area. The Company equipment located at a Wire Center may consist of switching equipment or non-switched equipment working with a distant host switch as well as equipment used to terminate dedicated non-switched services.

**WIRE CENTER SERVING AREA**

The term "Wire Center Serving Area" denotes, in most cases, that area of the exchange served by a single wire center.

**WIRING PLAN**

An arrangement of wiring for connecting main and extension stations.

**ZONE**

One of a series of specified areas, beyond the base rate area of an exchange in which service is furnished at rates in addition to base rates. See "Mileage and Zone Charge".