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## A3. BASIC LOCAL EXCHANGE SERVICE

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.1 General

- A. Rates for basic local exchange service are related to the total Main Station Lines, PBX Trunks and Centrex Type Services Main Station Lines in the local calling area.
- B. Base Rate Areas, and Exchange Service Areas for each exchange are identified on maps. Where the Base Rate Area is not indicated on the Exchange Service Area Map for an exchange, the Base Rate Area shall be radial distance of one and one-half miles from the central office.<sup>1</sup>
- C. The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.
- D. Individual residence and business main station line service are comprised of serving central office equipment and all outside plant facilities needed to connect the serving central office with the customer premises at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling.
- E. Enhanced Area Calling Plan Trial will be implemented in the Mize, Raleigh, and Taylorsville exchanges, by billing periods on or after October 7, 1990, at the access rates and usage charges as described in A3.10.S. Enhanced Area Calling Plan Trial is a non-optional offering for business customers.

#### F. Residence Access Line Retention Offer

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12 month credit through the end of their promotion period.

(N)

Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) flat rate access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:

1. Customers must keep the required services for 30 days to receive the benefit of this offer.
2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
3. If the customer disconnects the flat rate line(s) or moves from their current location, the remaining benefits will cease.
4. AT&T employees are not eligible for this offer.
5. Customer must be calling into AT&T to disconnect their local service.
6. This offer is available on a maximum of two (2) flat rate lines (a maximum monthly reward of \$12).
7. Not stackable with any other regulated retention offer that provides a monthly discount.
8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
9. This offer is only available for retention purposes.
10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.

**Note 1:** Zone Mileage Charges deleted July 1, 2000 retroactive to January 1, 2000.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.2 Statewide Rate Schedule

#### A3.2.1 Flat Rate Schedule

- A. The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of central offices within the serving exchange and additional exchanges as shown in A3.6. Local Calling Areas.
- B. The following statewide schedule of rates is applicable to flat rate main station service except as otherwise provided in this Guidebook. The rate groups include Main Station Lines, PBX Trunks, and Centrex Main Station Lines.

			Residence	Business	USOC
1.	Main Station Lines <sup>1</sup> .				
(a)	Group 1	(0 - 5,600)	\$32.00	\$435.00	NA
(b)	Group 2	(5,601 - 7,400)	32.00	419.00	NA
(c)	Group 3	(7,401 - 9,800)	32.00	419.00	NA
(d)	Group 4	(9,801 - 13,000)	32.00	419.00	NA
(e)	Group 5	(13,001 - 17,300)	32.00	419.00	NA
(f)	Group 6	(17,301 - 22,900)	32.00	419.00	NA
(g)	Group 7	(22,901 - 30,200)	32.00	419.00	NA
(h)	Group 8	(30,201 - 39,900)	32.00	419.00	NA
(i)	Group 9	(39,901 - 52,800)	32.00	419.00	NA
(j)	Group 10	(52,801 - 69,800)	32.00	419.00	NA
(k)	Group 11	(69,801 - 92,300)	32.00	419.00	NA
(l)	Group 12	(92,301 - 122,000)	32.00	419.00	NA
(m)	Group 13	(122,001 - up)	32.00	540.00	NA
2.	PBX Trunks and Centrex Main Station Lines.				
(a)	Group 1	(0 - 5,600)	32.00	419.00	NA
(b)	Group 2	(5,601 - 7,400)	32.00	419.00	NA
(c)	Group 3	(7,401 - 9,800)	32.00	419.00	NA
(d)	Group 4	(9,801 - 13,000)	32.00	419.00	NA
(e)	Group 5	(13,001 - 17,300)	32.00	419.00	NA
(f)	Group 6	(17,301 - 22,900)	32.00	419.00	NA
(g)	Group 7	(22,901 - 30,200)	32.00	419.00	NA
(h)	Group 8	(30,201 - 39,900)	32.00	419.00	NA
(i)	Group 9	(39,901 - 52,800)	32.00	419.00	NA
(j)	Group 10	(52,801 - 69,800)	32.00	419.00	NA
(k)	Group 11	(69,801 - 92,300)	32.00	419.00	NA
(l)	Group 12	(92,301 - 122,000)	32.00	419.00	NA
(m)	Group 13	(122,001 - up)	32.00	419.00	NA

**Note 1:** Party Line Service is deleted as of December 13, 2002.

## A3. BASIC LOCAL EXCHANGE SERVICE

### **A3.2 Statewide Rate Schedule (Cont'd)**

#### **A3.2.2 Reserved for Future Use**

#### **A3.2.3 Measured Rate Schedule**

**A.** The following schedule of monthly rates is applicable to individual line except as otherwise provided in this Guidebook. Where the Area Calling Plan is available, Measured Rate Service is an Obsolete Service Offering, as described in A2.3.4.

1. Rates

			<b>Business</b>	<b>USOC</b>	
(a)	Group 1M	(0 - 5,600)	\$228.00	NA	(I)
(b)	Group 2M	(5,601 - 7,400)	228.00	NA	(I)
(c)	Group 3M	(7,401 - 9,800)	228.00	NA	(I)
(d)	Group 4M	(9,801 - 13,000)	228.00	NA	(I)
(e)	Group 5M	(13,001 - 17,300)	228.00	NA	(I)
(f)	Group 6M	(17,301 - 22,900)	228.00	NA	(I)
(g)	Group 7M	(22,901 - 30,200)	228.00	NA	(I)
(h)	Group 8M	(30,201 - 39,900)	228.00	NA	(I)
(i)	Group 9M	(39,901 - 52,800)	228.00	NA	(I)
(j)	Group 10M	(52,801 - 69,800)	228.00	NA	(I)
(k)	Group 11M	(69,801 - 92,300)	228.00	NA	(I)
(l)	Group 12M	(92,301 - 122,000)	228.00	NA	(I)
(m)	Group 13M	(122,001 - 161,300)	228.00	NA	(I)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.2 Statewide Rate Schedule (Cont'd)

#### A3.2.3 Measured Rate Schedule (Cont'd)

B. The preceding rates include the following monthly usage allowances for dialed sent paid local calls.

1. Usage Allowance

(C)

	Usage Allowance	USOC
(a) <b>(DELETED)</b>		
(b) <b>(DELETED)</b>		
(c) Business Measured Service	\$7.50	NA

C. The following rates apply for all local usage. Usage charges will be billed in arrears. Partial minutes count as full minutes.

1. The following usage rates apply where the Area Calling Plan is not available. All calls originating and terminating within the same or contiguous wire center of an exchange are in Band A. All other calls within the local calling area are in Band B.

Mileage Bands	Initial Minute Charge	Additional Minute Charge
A	\$.04	\$.02
B	.06	.04

2. Usage rates where the Area Calling Plan is available are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association F.C.C. Tariff No. 4.

Mileage Bands	Initial Minute Charge	Additional Minute Charge
A (0 - 10 miles)	\$.04	\$.02
B (Greater than 10 miles)	.06	.04

D. Lower rates for the Evening, Night, and Weekend rate periods are expressed as a percent reduction of the usage rates stated in A3.2.3.C. The rate is applied to the total usage rates charge for that portion of messages occurring within the reduced rate period. When application of the reduced rate results in a fractional charge, the amount will be rounded to the nearer whole cent.

No reduced rate applies for that portion of messages occurring in the Day rate period.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.2 Statewide Rate Schedule (Cont'd)

#### A3.2.3 Measured Rate Schedule (Cont'd)

##### D. (Cont'd)

When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total message charge.

		RATES AND APPLICATION PERIODS						
		MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM to	Full	Full	Full	Full	Full	Full	60%	60%
* 5:00 PM	Rate	Rate	Rate	Rate	Rate	Rate	Disc	Disc
5:00 PM to	35%	35%	35%	35%	35%	35%	60%	35%
* 11:00 PM	Disc	Disc	Disc	Disc	Disc	Disc	Disc	Disc
11:00 PM to	60%	60%	60%	60%	60%	60%	60%	60%
* 8:00 AM	Disc	Disc	Disc	Disc	Disc	Disc	Disc	Disc

\*to but not including

**Day rate period = full rate**

**Evening rate period = 35% discount**

**Night and Weekend rate period = 60% discount**

- E. On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate, unless a lower rate would normally apply.
- F. Usage charges may be billed to numbers other than the measured service telephone number. (C)
- G. Usage charges apply to local calls completed with operator assistance in addition to Operator Assisted Local Call surcharges (when applicable). Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances for dialed sent paid calls. (C)
- H. When a customer subscribes to more than one measured rate line on the same premises and the lines are group billed on the same service account, the local usage charges on all such lines are combined. If usage allowances are applicable, they are also combined to determine the amount of charges for usage in excess of such allowances. Usage charges and/or usage allowances shall not be combined for measured rate lines or trunks structured on separate service accounts, even though one account might be "billed to" another account, for the purpose of rendering one bill to the subscriber.
- I. The offering of this service is subject to availability as determined by the Company. Individual line measured rate service in those exchanges where the service is offered will be at a rate specified in A3.2.3.A or A103.2.3.A. The rates specified entitle subscribers to a usage allowance for calls completed to stations in the local calling area; i.e., all stations bearing the designation of central offices of the serving exchange and additional exchanges as shown in A3.6., following, Local Calling Areas, of this Guidebook. Charges for local usage in excess of the allowance are based on mechanized records kept of all calls originated on the line.

#### A3.2.4 Reserved For Future Use

#### A3.2.5 Reserved For Future Use

#### A3.2.6 Reserved For Future Use

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## **A3. BASIC LOCAL EXCHANGE SERVICE**

### **A3.2 Statewide Rate Schedule (Cont'd)**

**A3.2.7 Reserved for Future Use**

**A3.2.8 DELETED**

(D)

### **A3. BASIC LOCAL EXCHANGE SERVICE**

#### **A3.2 Statewide Rate Schedule (Cont'd)**

##### **A3.2.8 DELETED (Cont'd)**

(D)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Schedule (Cont'd)

##### A3.2.9 Area Calling Plan

- A. The offering of this service, (55-mile plan in the Jackson LATA) is subject to availability as determined by the Company.
- B. Access lines are provided at the following rates.

###### 1. Rates

		Monthly Rate	USOC	
(a)	Residence			
	– Group 1 - (0 - 5,600)	\$32.00	NA	
	– Group 2 - (5,601 - 7,400)	32.00	NA	
	– Group 3 - (7,401 - 9,800)	32.00	NA	
	– Group 4 - (9,801 - 13,000)	32.00	NA	
	– Group 5 - (13,001 - 17,300)	32.00	NA	
	– Group 6 - (17,301 - 22,900)	32.00	NA	
	– Group 7 - (22,901 - 30,200)	32.00	NA	
	– Group 8 - (30,201 - 39,900)	32.00	NA	
	– Group 9 - (39,901 - 52,800)	32.00	NA	
	– Group 10 - (52,801 - 69,800)	32.00	NA	
	– Group 11 - (69,801 - 92,300)	32.00	NA	
	– Group 12 - (92,301 - 122,000)	32.00	NA	
	– Group 13 - (122,001 - up)	32.00	NA	
(b)	Business including MultiServ service main station lines	228.00	NA	
(c)	Trunks - Combination	198.00	NA	(I)
(d)	Trunks - Inward	198.00	NA	(I)
(e)	Trunks - Outward	198.00	NA	(I)
(f)	ESSX service NAR - Both Way	10.00	NA	
(g)	ESSX service NAR - Inward	10.00	NA	
(h)	ESSX service NAR - Outward	10.00	NA	
(i)	MultiServ PLUS service or BellSouth Centrex service NAR - Both Way	10.00	M9QCR	
(j)	MultiServ PLUS service or BellSouth Centrex service NAR - One-way Inward	10.00	M9Q1R	
(k)	MultiServ PLUS service or BellSouth Centrex service NAR - One-way Outward	10.00	M9QOR	

- C. Residence access lines with Complete Choice are provided at the following rates.

###### 1. Rates

		Suspend Rate	Monthly Rate	USOC
(a)	Economy Area Calling Plan with the Complete Choice option, Per Line	\$5.00	\$29.00	ARPEC
(b)	Standard Area Calling Plan with the Complete Choice option, Per Line (includes the Standard usage package)	8.00	35.00	ARPSC
(c)	Economy Enhanced Area Calling Plan with the Complete Choice option, Per Line	5.00	29.00	ENHEC
(d)	Standard Enhanced Area Calling Plan with the Complete Choice option, Per Line (includes the Standard usage package)	8.00	35.00	ENHSC

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.2 Statewide Rate Schedule (Cont'd)

#### A3.2.9 Area Calling Plan (Cont'd)

D. Customers may choose only one of the following usage package options per account. Customers subscribing to resold exchange services such as Shared Tenant Service and customer-provided public telephone service must select an option from A3.2.9.D. following.

1. Option 1

All local calls are billed in accordance with the usage schedule in A3.2.9.E.1. following. Local usage charges for calls terminating in Bands A, B, C, and D are capped at \$15.00 per residence line and \$25.00 per business line, trunk, ESSX service NAR, MultiServ PLUS service NAR, and BellSouth Centrex service NAR. The per line/trunk/NAR cap for specified local usage charges is applied on an account basis. The cap for an account is equal to the number of lines, trunks or NARs on the account times the appropriate per line/trunk/NAR cap.

(a) Economy, per line

NA

2. Option 2

This package includes a \$7.50 allowance for local calls terminating in Bands A, B, C, and D. All usage charges are billed in accordance with the usage schedule in A3.2.9.E.1. following. All calls terminating in Bands A, B, C, and D in excess of the allowance are rated at a 20 percent discount, in addition to the off-peak discount described in A3.2.9.F. following. Total billed usage charges for calls terminating in Bands A, B, C, and D are capped at \$15.00 per residence line and \$25.00 per business line, trunk, ESSX service NAR, MultiServ PLUS service NAR, and BellSouth Centrex service NAR. The per line/trunk/NAR cap or allowance for specified local usage charges is applied on an account basis. The cap or allowance for an account is equal to the number of lines, trunks or NARs on the account times the appropriate per line/trunk/NAR cap or allowance.

(a) Standard, per line

\$6.00 NA

E. Shared Tenant Service and customer-provided public telephone service subscribers must choose only one of the following usage package options per account.

1. Option 1

All local calls are billed in accordance with the usage schedule described in A3.2.9.E.1. following.

(a) Economy, per line

NA

2. Option 2

This package includes a \$7.50 allowance for local calls terminating in Bands A, B, and C. All usage charges are billed in accordance with the usage schedule described in A3.2.9.E.1. following. All calls terminating in Bands A, B, and C in excess of the allowance are rated at a 20 percent discount, in addition to the off-peak discount described in A3.2.9.F. following.

(a) Standard, per line

6.00 NA

F. Usage Rates

1. The following rates apply for all Area Calling Plan usage and are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association F.C.C. Tariff No. 4.

Mileage Bands	Initial Minute Charge	Additional Minutes Charge	
A (0 miles)	\$.02	\$.01	(M)
B (1 - 10 miles)	.04	.02	(M)
C (11 - 16 miles, existing local calling area described in A3.6 greater than 16 miles, and calls to the county seat greater than 16 miles)	.06	.04	(M)
D (17 - 30 miles)	.09	.07	(M)
E (31 - 55 miles Biloxi LATA)	.09	.07	(M)
F (31 - 55 miles Jackson LATA)	.12	.10	(M)
G (56 - 85 miles Biloxi LATA)	.18	.14	(M)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.2 Statewide Rate Schedule (Cont'd)

#### A3.2.9 Area Calling Plan (Cont'd)

(M)

- G. Time/Day Discount - The preceding usage rates are peak period rates and apply from 8:00 A.M. to 8:00 P.M., Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge.
- H. In addition to the local calling area described in A3.6.1, Area Calling Plan subscribers will receive local calling for station-to-station sent paid calls completed to their county seat and to wire centers within 55 miles of their originating wire center. If any wire center in an exchange is located within 55 miles of any wire center in the originating exchange, local calling will be provided from the entire originating exchange to the entire terminating exchange at the Band F usage rates. Area Calling Plan calling arrangements prior to January 1, 1993, which allowed or provided for calling beyond 30 miles shall be grandfathered at the existing rates. Effective December 1, 1989, Area Calling Plan subscribers in the Biloxi LATA will be provided local calling for station-to-station sent paid calls completed to any wire center within the LATA on a trial basis.

Non-sent paid calls are charged at the established long distance and operator surcharge rates.

- I. Customers desiring grouping service who subscribe to the Area Calling Plan will be rated at the charges described in A3.19.2.A.1.(d).
- J. Calls completed with operator assistance within the local calling area described in A3.6.1 following will have usage charges and appropriate Operator Assisted Local Call surcharges applied (when applicable). Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances for dialed sent paid calls.
- K. Usage charges, only for calls completed within the local calling area described in A3.6.1. following, may be billed to numbers other than the Area Calling Plan telephone. (M1)
- L. Hernando Area Calling Plan
  - 1. Effective October 18, 2001, customers served by the Hernando, Mississippi exchange will only be allowed to subscribe to the Hernando Area Calling Plan or other calling plans which include the calling scope of the Hernando Area Calling Plan as defined by this Guidebook, pursuant to Mississippi Public Service Commission Order in Docket 2000-AD-413 dated August 15, 2000. (M1)
  - 2. In addition to the calling described in H. preceding, Area Calling Plan subscribers in Hernando will be provided extended local calling to Collierville and Memphis, Tennessee (M1)
  - 3. Calls terminating in the Collierville and Memphis wire centers beyond 16 miles will be billed usage charges for Band C. (M1)
  - 4. All other *terms and conditions* for the Area Calling Plan are applicable. (T)(M1)

#### A3.2.10 Complete Choice Service (Obsoleted, See Section A103)

(M2)

**Pages 7.3 through 7.6 are hereby deleted in their entirety and removed from this Guidebook.**

(N)

Material previously appearing on this page now appears on page(s) 7.1 of this section.

M1 Material appearing on this page previously appeared on page(s) 7.3 of this section.

M2 Material appearing on this page previously appeared on page(s) 7.5 of this section.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.2 Statewide Rate Schedules (Cont'd)

#### A.3.2.11 Area Plus Service

**A. General**

1. Area Plus service provides residence subscribers a flat rate individual access line with a calling scope as specified in 2. Touch-Tone Calling service is included with the access line at no additional charge.
2. The rates specified herein entitle a residence subscriber to unlimited calling to all exchange access lines within the serving exchange, the additional exchanges listed for the serving exchange in A3.6.1 and all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.1 and the exchanges in each LATA are listed in A3.6.2.
3. Calls completed with operator assistance to additional exchanges listed in A3.6.1 will be billed the appropriate Operator Assisted surcharges. Such calls are itemized on the subscriber's billing statement. All other calls completed with operator assistance will be billed the applicable Long Distance Message Telecommunications Service (MTS) usage charges and operator assisted surcharges specified in A18.
4. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.2.10 as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.2.10 for Complete Choice service apply to this option of Area Plus service.
5. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer grouping as specified in A103.2.10. All services/features specified in A103.2.10 as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.2.10 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.
6. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
7. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.2.10.A.3 unless specifically allowed by the terms of the special promotion.

**B. Rates and Charges**

1. Individual line service

		Suspend Rate	Monthly Rate	USOC	
(a)	Per line (without the Complete Choice option)	\$27.50	\$66.00	AR6	
(b)	Per line with the Complete Choice option (USOCs A6C and VSB must both be used to provide this service.)	26.50	79.00	NA	
(c)	Per Two-Line Plan package with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	53.00	155.95 -2.05	ACML2 CRD2A	(I) (R)
(d)	Per Three-Line Plan package with the Complete Choice option	79.50	188.95	ACML3	(I)

#### A3.2.12 PreferredPack Plan (Obsoleted, See Section A103)

#### A3.2.13 2 Pack Plan (Obsoleted, See Section A103)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.2 Statewide Rate Schedule (Cont'd)

#### A3.2.14 Complete Choice Enhanced Service

##### A. Description of Service

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:
  - A13.9 Custom Calling Services excluding Customer Control<sup>1</sup> and Multipath<sup>1</sup> versions of the Call Forwarding features
  - A13.19 TouchStar services excluding Personalized Ring 6<sup>1</sup> and Calling Number Delivery Blocking-Permanent<sup>1</sup>
  - A13.34 RingMaster service
  - A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

##### B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$7.50	\$46.00	PAMA8

##### C. Complete Choice Enhanced Retention Offer

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period. (N)

Existing residential customers who call to disconnect their local telephone service may be eligible to receive an \$8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply:

1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer.
2. Complete Choice Enhanced is required on each line receiving the discount.
3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer.
4. AT&T employees are not eligible for this offer.
5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$16).
6. This offer may not be combined with other residence line retention offers, including but not limited to the \$6 x 12 Mo. Residence Access Line Retention Offer.
7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s) and are calling to disconnect one or more access lines.
8. This offer is only available for retention purposes.
9. Customers must retain the required services for 30 days to receive the benefit of this offer.
10. The monthly bill credit will cease if the customer disconnects the line or the package, or moves from their current location.
11. Eligible customers may only receive this offer once during the offer benefit period.
12. AT&T may discontinue this offer upon 14-day notice or less.

**Note 1:** These features are available separately as specified in A13.9 or A13.19.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Schedule (Cont'd)

A3.2.15 Complete Choice Basic Service (*Obsoleted, See Section A103*)

(DELETED)

(O)

(D)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.3 Reverse Billing Option

#### A3.3.1 General

A. Effective March 9, 1990, the Reverse Billing Option is an optional local exchange service that provides for reverse billing of usage charges for customers subscribing to the Area Calling Plan. This service is available in the Hernando exchange only and applies to calls placed from the Memphis, Tennessee calling area to Hernando. Memphis telephone numbers are provided to subscribers of Reverse Billing Option. This option is not available to Shared Tenant Service or customer-provided public telephone subscribers. A3.3.2 Rates and Charges

#### A3.3.2 Rates and Charges

A. The following charges are in addition to the access line rate for the Area Calling Plan and any applicable service order charges.

1. Rate, per feature arranged and one access path

	Installation Charge	Monthly Rate	USOC
(a) Residence	\$12.50	\$16.00	RBORR
(b) Business	12.50	16.00	RBOBB

2. Additional Access Path (with Initial Installation)

	Monthly Rate	USOC
(a) Each	\$16.00	RBOB1

3. Subsequent Access Path

	Installation Charge	Monthly Rate	USOC
(a) Each	\$10.50	\$16.00	RBOBS

B. The following usage charges are for calls originating in the Memphis calling area and terminating in Hernando and are in addition to any local usage charges billed in connection with the Area Calling Plan. Usage charges in connection with the Reverse Billing Option will not exceed \$25.00 per access path.

1. Usage Charge

	Rate Per Minute Of Use	USOC
(a) Per minute	\$.05	NA

C. Except as described herein, all other **terms and conditions** for Remote Call Forwarding, Section A13. are applicable to the Reverse Billing Option. (T)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.4 Regrouping

- A. Rates for local exchange service are set out in this section for each exchange and vary between exchanges depending upon the number of main station lines, including Centrex Type Services main station lines and PBX trunks, in the local calling area of each exchange, as indicated in the herein filed Statewide Rate Schedule.
- B. Rate regrouping due to access line growth will be permitted once in a twelve month period irrespective of any rate caps.
- C. When the number of main station lines within the local calling area of an exchange increases to the extent of exceeding, for four (4) consecutive month-end counts, the upper limit of the group under which billing has been made, or decreases to the extent of being less, for four (4) consecutive month-end counts, than the lower limit of the group under which billing has been made, the Company shall **publish** a revised **guidebook** sheet, to be effective with billing dates beginning two (2) months after the fourth (4th) month-end count, reclassifying that exchange to the appropriate group. (T)
- D. When the number of main station lines within the local calling area will be increased because of expansion of the local flat rate calling area due to a change in extended area service, to the extent of exceeding the upper limit of the group under which billing has been made, the Company shall **publish**, in advance of the change in such local flat rate calling area, a revised **guidebook** sheet, including any group differential, if appropriate, to be effective on the date of change in the calling area, reclassifying the exchange to the appropriate group. (T)
- E. The Company will publish notice three (3) times in the official journal of the municipality and/or county in which the exchange to be regrouped is located stating the effective date of the regrouping change which shall not be less than 30 days from the first publication.

### A3.5 Reserved For Future Use

### A3.6 Local Calling Areas

#### A3.6.1 General

- A. The rates specified in A3.7 entitle subscribers to access all stations bearing the central office designations of additional exchanges as shown following. The local calling area of the exchange in the left hand column includes the exchange itself and the exchanges listed in the Additional Exchanges column.
- B. For Area Plus services as specified in A3.2.11 and for BellSouth Business Plus services as specified in A3.43, the local calling area of the exchange in the left hand column includes the exchange itself, the exchanges listed in the Additional Exchanges column and all other exchanges in the LATA indicated in the right hand column. The exchanges in each LATA are listed in A3.6.2.
- C. Local Calling Area Exchanges

Exchange	Additional Exchanges	LATA
Aberdeen	Amory, Smithville <sup>1</sup>	Jackson
Amory	Aberdeen, Smithville <sup>1</sup>	Jackson
Baldwyn	Guntown <sup>1</sup> , Nettleton, Shannon, Tupelo, Verona	Jackson
Bay Saint Louis	Pass Christian, Pearlington	Biloxi
Belmont	Burnsville, Iuka, Tishomingo <sup>1</sup>	Jackson
Belzoni	Isola <sup>1</sup> , Louise <sup>1</sup>	Jackson
Benoit	Greenville, Leland	Jackson
Biloxi	Gulfport, Ocean Springs, Vancleave	Biloxi
Blue Mountain	Ripley	Jackson
Bolton	Edwards, Jackson	Jackson
Brandon	Jackson, Pelahatchie, Walters <sup>1</sup>	Jackson
Briarwood	Duffee, Obadiah, Meridian, Naval Air Station, Toombsburg	Jackson
Bucatunna	Enterprise, Quitman, Shubuta, Waynesboro	Jackson
Burnsville	Belmont, Iuka, Tishomingo <sup>1</sup>	Jackson
Caledonia	Columbus, Columbus AFB	Jackson

**Note 1:** Independent Company Exchange

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.6 Local Calling Areas (Cont'd)

#### A3.6.1 General (Cont'd)

##### C. Local Calling Area Exchanges (Cont'd)

Exchange	Additional Exchanges	LATA
Carrollton	Greenwood	Jackson
Clarksdale	Friars Point, Jonestown, Lula	Jackson
Cleveland	Merigold <sup>1</sup>	Jackson
Clinton	Jackson	Jackson
Coldwater	Hernando, Senatobia	Jackson
Collins	Mount Olive, Seminary	Jackson
Columbus	Caledonia, Columbus AFB, Artesia-Crawford <sup>1</sup>	Jackson
Columbus AFB	Caledonia, Columbus	Jackson
Como	Sardis	Jackson
Corinth	Rienzi <sup>1</sup>	Jackson
De Kalb	Lynville	Jackson
Duck Hill	Kilmichael, Vaiden, Winona	Jackson
Duffee	Briarwood, Obadiah, Meridan, Naval Air Station, Toomsuba	Jackson
Durant	Goodman, Lexington, Pickens, Tchula, West	Jackson
Edwards	Bolton, Jackson	Jackson
Ellisville	Big Creek <sup>1</sup> , Laurel, Pittman <sup>1</sup> , Soso <sup>1</sup>	Jackson
Enterprise	Bucatunna, Quitman, Shubuta, Waynesboro	Jackson
Ethel	Kosciusko, McCool	Jackson
Flora	Jackson	Jackson
Forest	Homewood <sup>1</sup> , Lake	Jackson
Friars Point	Clarksdale	Jackson
Gloster	Crosby <sup>1</sup>	Jackson
Goodman	Durant, Lexington, Pickens, Tchula, West	Jackson
Greenville	Benoit, Hollandale, Leland	Jackson
Greenwood	Carrollton, Itta Bena	Jackson
Gulfport	Biloxi, Pass Christian	Biloxi
Hazlehurst	Barlow <sup>1</sup>	Jackson
Hernando <sup>2</sup>	Coldwater	Memphis, TN
Hollandale	Greenville, Leland	Jackson
Holly Springs	Chulahoma <sup>1</sup>	Jackson
Houston	Okolona, Houlka <sup>1</sup>	Jackson
Hurley	Moss Point, Pascagoula, Ocean Springs, Vancleave	Biloxi
Indianola	Inverness, Moorhead, Sunflower <sup>1</sup>	Jackson
Inverness	Indianola, Moorhead, Sunflower <sup>1</sup>	Jackson

**Note 1:** Independent Company Exchange

**Note 2:** Effective October 18, 2001, customers located in the Hernando, Mississippi exchange will only be allowed to subscribe to the Hernando Area Calling Plan or other calling plans which include the calling scope of the Hernando Area Calling Plan, pursuant to Mississippi Public Service Commission Order in Docket 2000-AD-413 dated August 15, 2000. All impacted customers will be converted to the Hernando Area Calling Plan by bill period, beginning October 18, 2001.

(T)

(N)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.6 Local Calling Areas (Cont'd)

#### A3.6.1 General (Cont'd)

##### C. Local Calling Area Exchanges (Cont'd)

Exchange	Additional Exchanges	LATA	(T)
Itta Bena	Greenwood	Jackson	(T)
Iuka	Belmont, Burnsville, Tishomingo <sup>1</sup>	Jackson	(T)
Jackson	Brandon, Clinton, Flora, Madison, Raymond, Terry, Edwards, Bolton, Florence <sup>1</sup>	Jackson	(T)
Jonestown	Clarksdale	Jackson	(T)
Kilmichael	Duck Hill, Vaiden, Winona	Jackson	(T)
Kosciusko	Ethel, McCool	Jackson	(T)
Lake	Forest	Jackson	(T)
Laurel	Big Creek <sup>1</sup> , Ellisville, Pittman <sup>1</sup> , Soso <sup>1</sup>	Jackson	(T)
Leland	Benoit, Greenville, Hollandale	Jackson	(T)
Lexington	Durant, Goodman, Pickens, Tchula, West	Jackson	(T)
Louisville	Noxapater <sup>1</sup>	Jackson	(T)
Lucedale	Benndale <sup>1</sup>	Jackson	(T)
Lula	Clarksdale	Jackson	(T)
Lynville	De <i>Kalb</i>	Jackson	(T)
Madison	Jackson	Jackson	(T)
Magee	Mendenhall, <i>Mount Olive</i>	Jackson	(T)
Magnolia	McComb, Osyka	Jackson	(T)
McComb	Magnolia, Osyka	Jackson	(T)
McCool	Ethel, Kosciusko	Jackson	(T)
Mendenhall	Magee	Jackson	(T)
Meridian	Briarwood, Duffee, Naval Air Station, Obadiah, Toomsuba	Jackson	(T)
Monticello	New Hebron <sup>1</sup> , Silver Creek	Jackson	(T)
Moorhead	Indianola, Inverness, Sunflower <sup>1</sup>	Jackson	(T)
Moss Point	Hurley, Pascagoula, Ocean Springs, Vancleave	Biloxi	(T)
Mount Olive	Collins, Magee	Jackson	(T)
Natchez	Vidalia, La.	Jackson	(T)
Naval Air Station	Briarwood, Duffee, Meridian, Obadiah, Toomsuba	Jackson	(T)
Nettleton	Baldwyn, Guntown <sup>1</sup> , Shannon, Tupelo, Verona	Jackson	(T)
New Albany	Myrtle <sup>1</sup>	Jackson	(T)
Newton-Hickory <sup>2</sup>	Decatur <sup>1</sup>	Jackson	(T)

**Note 1:** Independent Company Exchange

**Note 2:** Applies only to Newton, NXX "683" subscribers. Hickory, NXX "646" subscribers are not included.

EFFECTIVE: July 1, 2006

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.6 Local Calling Areas (Cont'd)

#### A3.6.1 General (Cont'd)

##### C. Local Calling Area Exchanges (Cont'd)

Exchange	Additional Exchanges	LATA	(T)
Obadiah	Briarwood, Duffee, Meridian, Naval Air Station, Toomsuba	<i>Jackson</i>	(T)
Ocean Springs	Biloxi, Hurley, Moss Point, Pascagoula, Vancleave	<i>Biloxi</i>	(T)
Okolona	Houston	<i>Jackson</i>	(T)
Osyka	Magnolia, McComb	<i>Jackson</i>	(T)
Pascagoula	Hurley, Moss Point, Ocean Springs, Vancleave	<i>Biloxi</i>	(T)
Pass Christian	Bay <i>Saint</i> Louis, Gulfport, Pearlington	<i>Biloxi</i>	(T)
Pearlington	Bay <i>Saint</i> Louis, Pass Christian	<i>Biloxi</i>	(T)
Pelahatchie	Brandon, Walters <sup>1</sup>	<i>Jackson</i>	(T)
Pickens	Durant, Goodman, Lexington, Tchula, West	<i>Jackson</i>	(T)
Port Gibson	Hermanville <sup>1</sup>	<i>Jackson</i>	(T)
Quitman	Bucatunna, Enterprise, Shubuta, Waynesboro	<i>Jackson</i>	(T)
Raymond	Jackson	<i>Jackson</i>	(T)
Ripley	Blue Mountain, Walnut	<i>Jackson</i>	(T)
Sardis	Como	<i>Jackson</i>	(T)
Seminary	Collins	<i>Jackson</i>	(T)
Senatobia	Coldwater	<i>Jackson</i>	(T)
Shannon	Baldwyn, Guntown <sup>1</sup> , Nettleton, Tupelo, Verona	<i>Jackson</i>	(T)
Shubuta	Bucatunna, Enterprise, Quitman, Waynesboro	<i>Jackson</i>	(T)
Silver Creek	Monticello, New Hebron <sup>1</sup>	<i>Jackson</i>	(T)
Sumner	Tutwiler	<i>Jackson</i>	(T)
Tchula	Durant, Goodman, Lexington, Pickens, West	<i>Jackson</i>	(T)
Terry	Jackson	<i>Jackson</i>	(T)
Toomsuba	Briarwood, Duffee, Meridian, Naval Air Station, Obadiah	<i>Jackson</i>	(T)
Tupelo	Baldwyn, Guntown <sup>1</sup> , Nettleton, Shannon, Verona	<i>Jackson</i>	(T)
Tutwiler	Sumner	<i>Jackson</i>	(T)
Vaiden	Duck Hill, Kilmichael, Winona	<i>Jackson</i>	(T)
Vancleave	Biloxi, Ocean Springs, Pascagoula, Hurley, Moss Point	<i>Biloxi</i>	(T)
Verona	Baldwyn, Guntown <sup>1</sup> , Nettleton, Shannon, Tupelo	<i>Jackson</i>	(T)
Vicksburg	Eagle Lake <sup>1</sup>	<i>Jackson</i>	(T)
Walnut	Ripley	<i>Jackson</i>	(T)
Waynesboro	Bucatunna, Enterprise, Quitman, Shubuta	<i>Jackson</i>	(T)
West	Durant, Goodman, Lexington, Pickens, Tchula	<i>Jackson</i>	(T)
Winona	Duck Hill, Kilmichael, Vaiden	<i>Jackson</i>	(T)

Note 1: Independent Company Exchange

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.6 Local Calling Areas (Cont'd)

#### A3.6.2 List of Exchanges by Local Access and Transport Area (LATA)

##### Biloxi LATA

Bay <i>Saint</i> Louis	Hurley	Pascagoula	Vancleave	(M)
Biloxi	Moss Point	Pass Christian		(M)
Gulfport	Ocean Springs	Pearlington		(M)

##### Jackson LATA

Aberdeen	Como	Holly Springs	Merigold
Ackerman	Corinth	Homewood	Michie, TN
Amory	Crenshaw	Houlika	Millport, AL
Artesia-Crawford	Crosby	Houston	Mize
Ashland	Crystal Springs	Indianola	Monticello
Baldwyn	De Kalb	Inverness	Moorhead
Barlow	Decatur	Isola	Morton
Bassfield	Delta	Itta Bena	Mound Bayou
Batesville	Drew	Iuka	Mount Olive
Bay Springs	Duck Hill	Jackson	Myrtle
Beaumont	Duffee	Janice	Natchez
Belmont	Duncan	Jonestown	Naval Air Station
Belzoni	Durant	Kennedy, <i>AL</i>	Neely
Benndale	Eagle Lake	Kilmichael	Nettleton
Benoit	Eddiceton	Kosciusko	New Albany
Big Creek	Edwards	Lake	New Augusta
Blue Mountain	Ellisville	Laurel	New Hebron
Bolton	Enterprise	Leakesville	Newton-Hickory
Booneville	Ethel	Leland	(T) North Cornor
Brandon	Eupora	Lexington	Noxapater
Briarwood	Fairview	Liberty	Oakland
Brookhaven	Fayette	Louin	Obadiah
Bruce	Flora	Louise	Okolona
Buckatunna	Florence	Louisville	Old Taylorsville
Burnsville	Forest	Lucedale	Osyka
Caledonia	Friars Point	Lula	Oxford
Calhoun City	Fulton	Lumberton	Pace
Canton	Georgetown	Lynville	Pelahatchie
Carrollton	Greg Allan	Maben	Philadelphia
Carthage	Gloster	Macon	Picayune
Centreville	Goodman	Madison	Pickens
Charleston	Greenville	Magee	Pittman
Chester	Greenwood	Magnolia	Polkville
Clarksdale	Grenada	Mantachie	Pontotoc
Cleveland	Gunnison	Marks	Poplarville
Clinton	Guntown	McComb	Port Gibson
Coffeeville	Hattiesburg	McCool	Prentiss
Coldwater	Hazlehurst	McLain	Purvis
Collins	Heidelberg	Meadville	Quitman
Columbia	Hermanville	Melvin, AL	Raleigh
Columbus	Hollandale	Mendenhall	Raymond
Columbus Air Force Base	Holly Bluff	Meridian	Richton

(M)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.6 Local Calling Areas (Cont'd)

#### A3.6.2 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

##### Jackson LATA (Cont'd)

Rienzi	Shelby	Taylorsville	Verona	(M)
Ripley	Shubuta	Tchula	Vicksburg	(M)
Rolling Fork	Shuqualak	Terry	Walnut	(M)
Rose Hill	Silver Creek	Tishomingo	Walters	(M)
Rosedale	Slate Springs	Toombsba	Water Valley	(M)
Roxie	Smithville	Tremont	Waynesboro	(M)
Ruleville	Soso	Tunica	Wesson	(M)
Sand Hill	South Osyka, LA	Tupelo	West	(M)
Sardis	Starkville	Tutwiler	West Point	(M)
Scooba	State Line	Tylertown	White Oak	(M)
Seminary	Sumner	Union	Wiggins	(M)
Senatobia	Sumrall	Utica	Winona	(M)
Shannon	Sunflower	Vaiden	Woodville	(M)
Shaw	Sylvarena	Vardaman	Yazoo City	(M)

##### Memphis, TN LATA

Adamsville, TN	Dyer, TN	Mason, TN	Rutherford, TN	(N)
Alamo, TN	Dyersburg, TN	Mason Hall, TN	Sardis, TN	(N)
Arlington, TN	Friendship, TN	Maury City, TN	Savannah, TN	(N)
Atwood, TN	Gibson, TN	McKenzie, TN	Scotts Hill, TN	(N)
Bells, TN	Gleason, TN	Medina, TN	Selmer, TN	(N)
Bessie Bend, TN	Grand Junction, TN	Memphis, TN	Sharon, TN	(N)
Bethel Springs, TN	Greenfield, TN	Michigan City, MS	Shelby Forest, TN	(N)
Big Sandy, TN	Halls, TN	Middleton, TN	Shiloh, TN	(N)
Bolivar, TN	Henderson, TN	Milan, TN	Sidonia, TN	(N)
Bradford, TN	Henning, TN	Milledgeville, TN	Somerville, TN	(N)
Brazil, TN	Henry, TN	Millington, TN	South Moscow, TN	(N)
Brownsville, TN	Hernando, MS	Moscow, TN	Stanton, TN	(N)
Bruceton, TN	Hornbeak, TN	Mount Pleasant, TN	Tiptonville, TN	(N)
Byhalia, MS	Humboldt, TN	Munford, TN	Trenton, TN	(N)
Camden, TN	Huntingdon, TN	Newbern, TN	Trezevant, TN	(N)
Cedar Grove, TN	Jackson, TN	Olive Branch, MS	Trimble, TN	(N)
Chulahoma, MS	Jordan, TN	Palmersville, TN	Troy, TN	(N)
Collierville, TN	Kenton, TN	Paris, TN	Union City, TN	(N)
Covington, TN	LaGrange, TN	Parsons, TN	West Whiteville, TN	(N)
Decaturville, TN	Latham, TN	Ridgely, TN	Whiteville, TN	(N)
Dresden, TN	Lexington, TN	Ripley, TN	Yellow Creek, TN	(N)
Drummonds, TN	Martin, TN	Rosemark, TN	Yorkville, TN	(N)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.7 Monthly Exchange Rates

The following abbreviations are employed in the rate tables shown:

- BRA = Base Rate Area
- ESA = Exchange Service Area
- ICE = Independent Company Exchange
- IN = Inside BRA
- OUR = Outside BRA
- ZRA = Zone Rate Area

#### A3.7.1 Flat Rate Service<sup>1</sup>

Exchange	Rate Group (R.G.)	
Aberdeen	5	(C)
Amory	5	(C)
Ashland	1	(C)
Baldwyn	10	(C)
Batesville	4	(C)
Bay St. Louis	8	(C)
Beaumont	1	(C)
Belmont	4	(C)
Belzoni	1	(C)
Benoit	7	(C)
Biloxi	13	(C)
Blue Mountain	3	(C)(M1)
Bolton	13	(C)(M1)
Booneville	3	(C)(M1)
Brandon	13	(C)(M1)
Briarwood	9	(C)(M1)
Brookhaven	5	(C)(M1)
Buckatunna	5	(C)(M1)
Burnsville	4	(C)(M1)
Caledonia	8	(C)(M1)
Canton	3	(C)(M1)
Carrollton	6	(C)(M1)
Carthage	3	(C)(M1)
Centreville	1	(C)(M1)
Charleston	1	(C)(M1)
Clarksdale	5	(C)(M1)
Cleveland	4	(C)(M1)
Clinton	13	(C)(M1)
Coffeeville	1	(C)(M1)

**Note 1:** See A3.2.1.B.1 for current Residence and Business Flat Rate charges.

(N)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.7 Monthly Exchange Rates (Cont'd)

#### A3.7.1 Flat Rate Service<sup>1</sup> (Cont'd)

##### A. Exchange and Rate Group Classification (Cont'd)

Exchange	Rate Group (R.G.)
----------	-------------------

Coldwater	6	(C)(M1)
Collins	3	(C)(M1)
Columbia	4	(C)(M1)
Columbus	8	(C)(M1)
Columbus AFB	8	(C)(M1)
Como	1	(C)(M1)
Corinth	6	(C)(M1)
Crenshaw	1	(C)(M1)
Crossroads		(M1)

The exchange rates, **terms and conditions** applicable in that area in and around Crossroads, Mississippi, which lies within and is a part of the local service area of the Bogalusa, Louisiana exchange, an exchange principally located within the State of Louisiana, shall be the same as those fixed for similar services in Bogalusa.

Crystal Springs	1	(C)(M1)
Dekalb	1	(C)(M1)
Drew	1	(C)(M1)
Duck Hill	2	(C)(M1)
Duffee	9	(C)(M1)
Duncan	1	(C)(M1)
Durant	3	(C)(M1)
Edwards	13	(C)(M1)
Ellisville	8	(C)(M2)
Enterprise	5	(C)(M2)
Ethel	4	(C)(M2)
Eupora	1	(C)(M2)
Fayette	1	(C)(M2)
Flora	13	(C)(M2)
Forest	3	(C)(M2)
Friars Point	5	(C)(M2)
Gloster	1	(C)(M2)
Goodman	3	(C)(M2)
Greenville	8	(C)(M2)
Greenwood	7	(C)(M2)
Grenada	4	(C)(M2)
Gulfport	13	(C)(M2)
Gunnison	1	(C)(M2)
Hattiesburg	10	(C)(M2)
Hazlehurst	1	(C)(M2)

**Note 1:** See A3.2.1.B.1 for current Residence and Business Flat Rate charges.

(N)

Material previously appearing on this page now appears on page(s) 12 of this section.

M1 Material appearing on this page previously appeared on page(s) 14 of this section.

M2 Material appearing on this page previously appeared on page(s) 15 of this section.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.7 Monthly Exchange Rates (Cont'd)

#### A3.7.1 Flat Rate Service<sup>1</sup> (Cont'd)

##### A. Exchange and Rate Group Classification (Cont'd)

Exchange	Rate Group (R.G.)	(T)
Heidelberg	1	(C)(M1)
Hernando <sup>2</sup>	(See A3.2.9)	(C)(M1)
Hollandale	8	(C)(M1)
Holly Springs	4	(C)(M1)
Houston	3	(C)(M1)
Hurley	10	(C)(M1)
Indianola	3	(C)(M1)
Inverness	3	(C)(M1)
Itta Bena	6	(C)(M1)
Iuka	4	(C)(M1)
Jackson	13	(C)(M1)
Jonestown	5	(C)(M1)
Kilmichael	2	(C)(M1)
Kosciusko	4	(C)(M1)
Lake	3	(C)(M1)
Laurel	8	(C)(M1)
Leland	8	(C)(M1)
Lexington	3	(C)(M2)
Liberty	1	(C)(M2)
Louisville	3	(C)(M2)
Lucedale	3	(C)(M2)
Lula	5	(C)(M2)
Lumberton	1	(C)(M2)
Lynville	1	(C)(M2)
Maben	1	(C)(M2)
Macon	1	(C)(M2)
Madison	13	(C)(M2)
Magee	5	(C)(M2)
Magnolia	7	(C)(M2)
Marks	1	(C)(M2)
McComb	7	(C)(M2)
McCool	4	(C)(M2)
McLain	1	(C)(M2)

**Note 1:** See A3.2.1.B.1 for current Residence and Business Flat Rate charges.

**Note 2:** Effective October 18, 2001, customers located in the Hernando, Mississippi exchange will only be allowed to subscribe to the Hernando Area Calling Plan or other calling plans which include the calling scope of the Hernando Area Calling Plan, pursuant to Mississippi Public Service Commission Order in Docket 2000-AD-413 dated August 15, 2000. All impacted customers will be converted to the Hernando Area Calling Plan by bill period, beginning October 18, 2001.

(N)

(M1)

Material previously appearing on this page now appears on page(s) 13 of this section.

M1 Material appearing on this page previously appeared on page(s) 16 of this section.

M2 Material appearing on this page previously appeared on page(s) 17 of this section.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.7 Monthly Exchange Rates (Cont'd)

#### A3.7.1 Flat Rate Service<sup>1</sup> (Cont'd)

##### A. Exchange and Rate Group Classification (Cont'd)

Exchange	Rate Group (R.G.)
----------	-------------------

Memphis <sup>2</sup>	(T)
----------------------	-----

- a. The exchange rates, *terms and conditions* applicable in that area in and around Memphis, Mississippi, which lies within and is a part of the local service area of the Memphis, Tennessee exchange, an exchange principally located within the State of Tennessee, shall be the same as those fixed for similar services in Memphis unless otherwise specified. (M1)
- b. Effective October 18, 2001, all customers (excluding Customer-Provided Public Telephone subscribers) served by this exchange will only be allowed to subscribe to the Memphis, Mississippi (formerly Collierville and Memphis) Extended Local Calling plan (as described below) or other calling plans which include local calling to the exchanges of Hernando, Byhalia, and Olive Branch, pursuant to Mississippi Public Service Commission Order in Docket 2000-AD-413 dated August 15, 2000.<sup>2</sup> (T)(M1)
- c. The Memphis, Mississippi Extended Local Calling plan provides 7-digit direct dialed station-to-station calls from Memphis, Mississippi to Byhalia, Hernando and Olive Branch, Mississippi. (M1)
  - (1) The following rates are in addition to basic exchange service. (M1)

	Monthly	USOC	
	Rate	USOC	
(a) Residence, per line	\$1.00	NA	(M1)
(b) Business, per line or trunk	2.00	NA	(M1)
(2) In addition to the access line, customers are billed for all local calls at the charges described in 3 and 4 following. Local usage charges for calls terminating in Bands H and I will not exceed \$12.00 for residence customers and \$13.00 for business customers per line.			(M1)
(3) The following usage rates apply for calls originating from the Memphis wire centers of Southaven and Southland, terminating to the Mississippi exchanges of Byhalia, Hernando and Olive Branch.			(M1)

	Each	USOC	
	Initial	Additional	
	Minute	Minute	
(a) Band H (Special Band)	\$.04	\$.02	NA
(4) The following usage rates apply for calls originating from the Memphis wire center of Westwood terminating to the Mississippi exchanges of Byhalia, Hernando and Olive Branch.			(M1)
(a) Band I (Special Band)	.07	.05	NA
(5) Time of day discounts do not apply.			(M1)
d. The following services include local calling to the exchanges of Hernando, Byhalia, and Olive Branch as part of the service: Complete Choice Service, In-Classroom Computer Access Service, BellSouth Centrex service, MultiServ service, MultiServ PLUS service, ESSX service, Digital ESSX service, Basic Rate ISDN (Flat Rate), and Primary Rate ISDN (Flat Rate). Applicable Long Distance Message Telecommunications Service (MTS) charges as described in Section A18. will apply to all operator assisted calls to the exchanges of Hernando, Byhalia, and Olive Branch.			(M1)

**Note 1:** See A3.2.1.B.1 for current Residence and Business Flat Rate charges. (N)

**Note 2:** All impacted customers will be converted to the Memphis, Mississippi (formerly Collierville and Memphis) Extended Local Calling plan by bill period, beginning October 18, 2001. (M1)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.7 Monthly Exchange Rates (Cont'd)

#### A3.7.1 Flat Rate Service<sup>1</sup> (Cont'd)

##### A. Exchange and Rate Group Classification (Cont'd)

Memphis (Cont'd)

- e. Intrastate IntraLATA Remote Call Forwarding Service (RCF), which includes RCF service to the exchanges of Hernando, Byhalia, and Olive Branch, will no longer be available except for existing RCF customers. Existing RCF customers will be grandfathered effective October 18, 2001, with no additions, changes or moves being allowed. The usage charges will be eliminated. (M1)
- f. Existing customers for BellSouth Centrex service and MultiServ PLUS service provided as Measured Rate service (RegionServ) in the Memphis, Mississippi exchange will be grandfathered effective October 18, 2001. Existing customers will be allowed to retain Measured Rate service (RegionServ) for the period of time the service is available in Memphis, Tennessee and will be allowed to make changes to their existing service. BellSouth Centrex service, MultiServ service, and MultiServ PLUS service provided as Measured Rate service (RegionServ) will not be available in the Memphis, Mississippi exchange for new service or moves of existing service to new locations. (M1)

Mendenhall	4	(C)(M1)
Meridian	9	(C)(M1)
Michigan City		(C)(M1)

The exchange rates, **terms and conditions** applicable in that area in and around Michigan City, Mississippi, which lies within and is a part of the local service area of the Grand Junction, Tennessee exchange, an exchange principally located within the State of Tennessee, shall be the same as those fixed for similar services in Grand Junction. (T)(M1)

Mize <sup>2</sup>	1	(C)(M1)
Monticello	1	(C)(M1)
Moorhead	3	(C)(M1)
Morton	1	(C)(M1)
Moss Point	10	(C)(M1)
Mt. Olive	4	(C)(M1)
Mt. Pleasant		(M1)

The exchange rates, **terms and conditions** applicable in that area in and around Mt. Pleasant, Mississippi, which lies within and is a part of the local service area of the Collierville, Tennessee exchange, an exchange principally located within the State of Tennessee, shall be the same as those fixed for similar services in Collierville. (T)(M1)

Natchez	7	(C)(M1)
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**Note 1:** See A3.2.1.B.1 for current Residence and Business Flat Rate charges. (N)

**Note 2:** See A3.10.S. for business rates. (M1)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.7 Monthly Exchange Rates (Cont'd)

#### A3.7.1 Flat Rate Service<sup>1</sup> (Cont'd)

##### A. Exchange and Rate Group Classification (Cont'd)

Exchange	Rate Group (R.G.)	
----------	-------------------	--

Naval Air Station	9	(M)
Nettleton	10	(T)
New Albany	4	(C)(M1)
Newton-Hickory	2	(C)(M1)
Oakland	1	(C)(M1)
Obadiah	9	(C)(M1)
Ocean Springs	12	(C)(M1)
Okolona	3	(C)(M1)
Osyka	7	(C)(M1)
Oxford	6	(C)(M1)
Pace	1	(C)(M1)
Pascagoula	10	(C)(M1)
Pass Christian	12	(C)(M1)
Pearlington	8	(C)(M1)
Pelahatchie	8	(C)(M1)
Philadelphia	4	(C)(M1)
Picayune	6	(C)(M2)
Pickens	3	(C)(M2)
Pontotoc	4	(C)(M2)
Poplarville	1	(C)(M2)
Port Gibson	1	(C)(M2)
Purvis	1	(C)(M2)
Quitman	5	(C)(M2)
Raleigh <sup>2</sup>	1	(C)(M2)
Raymond	13	(C)(M2)
Red Bay		(M2)

The exchange rates, **terms and conditions** applicable in that area in and around Red Bay, Mississippi, which lies within and is a part of the local service area of the Red Bay, Alabama exchange, an exchange principally located within the State of Alabama, shall be the same as those fixed for similar services in Red Bay, Alabama.

Richton	1	(C)(M2)
Ripley	3	(C)(M2)
Rolling Fork	1	(C)(M2)
Rosedale	1	(C)(M2)
Roxie	1	(C)(M2)

**Note 1:** See A3.2.1.B.1 for current Residence and Business Flat Rate charges.

**Note 2:** See A3.10.S. for business rates.

(N)

(M2)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.7 Monthly Exchange Rates (Cont'd)

#### A3.7.1 Flat Rate Service<sup>1</sup> (Cont'd)

##### A. Exchange and Rate Group Classification (Cont'd)

Exchange	Rate Group (R.G.)	
----------	-------------------	--

Ruleville	1	(C)(M1)
Sardis	1	(C)(M1)
Scooba	1	(C)(M1)
Seminary	2	(C)(M1)
Senatobia	4	(C)(M1)
Shannon	10	(C)(M1)
Shaw	1	(C)(M1)
Shelby	1	(C)(M1)
Shubuta	5	(C)(M1)
Shuqualak	1	(C)(M1)
Silver Creek	1	(C)(M1)
Starkville	8	(C)(M1)
Sumner	1	(C)(M1)
Sumrall	1	(C)(M1)
Tanner-Williams		(M1)

The exchange rates, **terms and conditions** applicable in that area in and around Tanner-Williams, Mississippi which lies within and is a part of the local service area of the Mobile, Alabama exchange, an exchange principally located within the State of Alabama, shall be the same as those fixed for similar services in Mobile.

Taylorville <sup>2</sup>	1	(C)(M2)
Tchula	3	(C)(M2)
Terry	13	(C)(M2)
Toomsuba	9	(C)(M2)
Tunica	1	(C)(M2)
Tupelo	10	(C)(M2)
Tutwiler	1	(C)(M2)
Tylertown	2	(C)(M2)
Union	1	(C)(M2)
Utica	1	(C)(M2)
Vaiden	2	(C)(M2)
Vancleave	12	(C)(M2)
Verona	10	(C)(M2)

**Note 1:** See A3.2.1.B.1 for current Residence and Business Flat Rate charges.

**Note 2:** See A3.10.S. for business rates.

(N)

(M2)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.7 Monthly Exchange Rates (Cont'd)

#### A3.7.1 Flat Rate Service<sup>1</sup> (Cont'd)

##### A. Exchange and Rate Group Classification (Cont'd)

Exchange	Rate Group (R.G.)
Vicksburg	7
Walnut	3
Water Valley	1
Waynesboro	5
Wesson	1
West	3
West Point	4
Wiggins	2
Winona	2
Woodville	1
Yazoo City	4

(M)

(T)

(T)

(C)(M1)

**Note 1:** See A3.2.1.B.1 for current Residence and Business Flat Rate charges.

(N)

## **A3. BASIC LOCAL EXCHANGE SERVICE**

### **A3.7 Monthly Exchange Rates (Cont'd)**

(M)

### **A3. BASIC LOCAL EXCHANGE SERVICE**

#### **A3.7 Monthly Exchange Rates (Cont'd)**

(M)

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## **A3. BASIC LOCAL EXCHANGE SERVICE**

### **A3.7 Monthly Exchange Rates (Cont'd)**

(M)

### **A3. BASIC LOCAL EXCHANGE SERVICE**

#### **A3.7 Monthly Exchange Rates (Cont'd)**

(M)

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## **A3. BASIC LOCAL EXCHANGE SERVICE**

### **A3.7 Monthly Exchange Rates (Cont'd)**

(M)

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.7 Monthly Exchange Rates (Cont'd)

A3.7.2 Reserved For Future Use

(M)

A3.7.3 (DELETED)

(M)

A3.7.3 Reserved For Future Use

A3.7.4 Reserved For Future Use

### A3.8 Reserved For Future Use

### A3.9 (DELETED)<sup>1</sup>

**Note 1:** Zone Mileage Charges deleted July 1, 2000 retroactive to January 1, 2000.

Pages 23.1 and 24.1 are hereby deleted in their entirety and removed from this Guidebook.

(N)

EFFECTIVE: July 1, 2006

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**A3. BASIC LOCAL EXCHANGE SERVICE****A3.9 (DELETED)<sup>1</sup> (Cont'd)**

(D)(T)

**Note 1:** Zone Mileage Charges deleted July 1, 2000 retroactive to January 1, 2000.

(N)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### **A3.10 Local Exceptions (Cont'd)**

**A. Biloxi**

Special Foreign Exchange Service

1. Gulfport

- a. Within the area shown on the Biloxi Special Foreign Exchange Service Area Map, Gulfport Foreign Exchange Service is offered at the rates quoted following to those subscribers having Gulfport service prior to June 19, 1971, who desires to retain this service.
- b. Subscribers to this service may not have Biloxi Exchange Service except as Foreign Exchange Service, as covered in Section A9., with Gulfport considered as the serving rate center.
- c. For the purpose of providing extensions on Special Foreign Exchange Service, the subscriber's local service area is considered to be:
  - (1) The area indicated on the Biloxi Special Foreign Exchange Service Area Map and
  - (2) The Gulfport exchange.
- d. The rate per channel for this service will be the total of A3.10.A.1.d.(1) and (2) following:
  - (1) The monthly rate for individual line, main station line service or private branch exchange trunk line service applicable within the base rate area of the Gulfport exchange.
  - (2) For the distance from the applicant's location to the Biloxi-Gulfport exchange boundary, a special charge applies as follows:

	<b>Monthly</b>		<b>USOC</b>
	<b>Rate</b>		<b>ZZ7AT</b>
(a) Individual line or PBX trunk	\$35		

- e. Listings in both the Biloxi and the Gulfport Listing Information System will be furnished for no additional charge. The listings shall be subject to all rules concerning listings as set forth in Section A6. (T)
- f. Outside of the Foreign Exchange Service Area indicated on the Biloxi Foreign Exchange Service Map and within the Biloxi Exchange Service Area, Gulfport Foreign Exchange Service is offered under the conditions and at the rates set forth in Section 9.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.10 Local Exceptions (Cont'd)

B. Carthage (T)

Special Foreign Exchange Service (M)

1. Forest (T)

a. Within the area shown on the Carthage Special Foreign Exchange Service Area Map, Forest foreign exchange service is offered at the following rates provided direct facilities from the Forest central office are available. (M)

Construction charges will be applicable for any construction required to provide facilities to serve the special foreign exchange service. (M)

b. The rate per channel for this service will be: (T)

(1) The monthly rate for individual line main station service or private branch exchange trunk line service applicable within the base rate area of the Forest exchange. (M)

(2) For the distance from the applicant's location to the point where the Carthage-Forest Exchange Service Area Boundary crosses Highway 492, a special mileage charge applies as follows:

	Monthly Rate	USOC
(a) Individual line or PBX trunk, per 1/4 mile or fraction thereof, airline measurement	\$ .95	NA
(3) For the distance from the above mentioned point on the Carthage-Forest Exchange Service Area Boundary to the Forest Base Rate Area Boundary, mileage charges apply as set forth in this <i>Guidebook</i> . (T)		

Outside of the Foreign Exchange Service Area indicated on the Carthage Foreign Exchange Service Area Map and within the Carthage Exchange Service Area, Forest Foreign Exchange Service is offered under the conditions and at the rates set forth in Section A9. (T)(M1)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.10 Local Exceptions (Cont'd)

(M)

#### C. Gulfport

The rates, *terms and conditions* of the General *Exchange Guidebook* and Private Line *Guidebook* and for the classes of service and equipment offered apply except as provided following:

(T)

Those subscribers residing in the area bounded by the L. & N. Railroad on the north, Briarfield Avenue on the east, Mean Water Level of the Mississippi Sound on the south and Kenmore Drive and its extension on the west, who were receiving Gulfport local exchange service on June 1, 1970 may retain this service at the present address, provided Biloxi local exchange service is not also furnished. Such existing Gulfport subscribers who discontinue service or who change their street address location after June 1, 1960 and wish to restore or retain service from the Gulfport exchange may do so at rates, *terms and conditions* stipulated in the foreign exchange service section of the Private Line *Guidebook*.

(T)

#### D. Hattiesburg

University of Southern Mississippi

Description of the area defined as the premises of the University of Southern Mississippi is as follows:

Beginning at the intersection of Highways 49 and 98 northward along Highway 49 to the intersection of West 4th Street, thence westward to Morningside Street, thence continuing in a westerly direction on Morningside Street to the intersection with North 37th Avenue, thence southward to the intersection with Montague Boulevard, thence eastward on Montague Boulevard to the intersection of North 31st Avenue, thence southward to the intersection of Hardy Street, extended (Highway 98), thence eastward along Highway 98 to the intersection of Highway 49, the point of beginning. All of the area described preceding is located in Sections 7 and 8, R-13-W, T-4-N Forrest County, Mississippi. Property contiguous to the above described area, whether or not intersected by a public thoroughfare, which is at present or becomes in the future a part of the University of Southern Mississippi campus shall also be included as part of the same premises.

(M1)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.10 Local Exceptions (Cont'd)

#### E. Hernando

##### 1. Optional Calling Plan

The rates specified herein, with mileage charges when applicable, entitle subscribers to an unlimited number of messages to all stations bearing the designation of a Hernando or Coldwater central office. This rate also entitles subscribers to up to one hours use per month of specially designed Optional Calling Plans, applicable to calls placed on the following basis.

One-Way Plan - Applicable to subscriber dialed station-to-station sent-paid toll messages, placed from the OCP subscriber's telephone to stations located in Olive Branch or the Memphis Metropolitan Exchange, including those stations located in Memphis, Mississippi and vicinity which are a part of the Memphis Exchange.

Two-Way Plan - Applicable to dial station-to-station toll messages, placed to or from the OCP subscriber's telephone from or to, respectively, stations located in Olive Branch or the Memphis Metropolitan Exchange, including those stations located in Memphis, Mississippi and vicinity which are a part of the Memphis Exchange.

Additional usage of the Optional Calling Plan will be at rates specified following. All other toll messages will be billed at regular toll charges.

##### a. Monthly rate for each additional 1/10 hour

(1) Additional usage of the Optional Calling Plan to Olive Branch or the Memphis Metropolitan Exchange for use above the one hour minimum.

	Residence	Business	USOC
(a) One-Way	\$.28	\$.31	NA
(b) Two-Way	.31	.35	NA

##### 2. Within the Base Rate Area, i.e., the area indicated on the Exchange Service Area Map of Hernando, the following rates apply. (These charges are in addition to the applicable access line rate.)

###### a. One-Way

	Monthly Rate	USOC
(1) Business		
(a) Individual Line	\$3.15	OS21Q
b. Two-Way		
(1) Business		
(a) Individual Line	3.55	OS21R

##### 3. Outside the area indicated in A3.10.E.2. and within the exchange service area as shown on the Exchange Service Area Map for Hernando, the following rates apply. (These charges are in addition to the applicable access line rate.)

###### a. One-Way

(1) Business	3.15	OS21Q
(a) Individual Line		
b. Two-Way		
(1) Business		
(a) Individual Line	3.55	OS21R

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**A3. BASIC LOCAL EXCHANGE SERVICE****A3.10 Local Exceptions (Cont'd)**

(M)

**F. (DELETED)**

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.10 Local Exceptions (Cont'd)

#### G. McComb

In addition to serving in the geographical area shown on the McComb, Mississippi Exchange Service Area Map, the Company is granted the right to serve the following subscribers:

Name of Subscriber	Telephone No.	Service Location Area
Mr. R. R. Dillard	567-2264	NW 1/4, Sec. 34, T-5-N, R-4-E Franklin County
Mr. A. J. Cothorn	567-2225	NW 1/4, Sec. 26, T-5-N, R-4-E Franklin County
Mr. Jesse W. Fenn	567-2276	NW 1/4, Sec. 26, T-5-N, R-4-E Franklin County

The service location area described preceding is located in an area certificated to Franklin Telephone Company, Incorporated, and the right to continue to serve is granted the Company only as long as service is:

1. Retained at the present service address.
2. Used by the present subscribers and/or the named subscriber's immediate family.
3. The listing is retained in the present name or the name of a member of the named subscriber's immediate family. (T)

#### H. Oxford

University of Mississippi ("Ole Miss")

Centrex Service

1. Dormitory main station lines are furnished on the campus of the University of Mississippi ("Ole Miss") within the area outlined on Centrex Station Area Map at charges specified in this Guidebook. Within this area, a section of cable to or between dormitories containing circuits primarily for other than administrative station lines will be furnished on an aerial or buried basis, as determined by the Company, without charge to the customer.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.10 Local Exceptions (Cont'd)

I. (DELETED)

J. Walnut<sup>1</sup>

Special Foreign Exchange Service

Corinth

1. Within the area shown on the Walnut Special Foreign Exchange Service Area Map, Corinth foreign exchange service is offered at the following rates provided direct facilities from the Corinth central office are available. Construction charges will be applicable for any construction required to provide facilities to serve the special foreign exchange service.

2. The rate per channel for this service will be:

a. The monthly rate for individual main station line service or private branch exchange trunk line service applicable within the base rate area of the Corinth exchange.

b. For the distance from the applicant's location to the point where the Corinth-Walnut Exchange Service Area Boundary crosses Union Center School Road, a special mileage charge applies as follows:

(1) Individual line or PBX trunk

(a) Per 1/4 mile or fraction thereof, airline measurement

.95

NA

c. For the distance from the preceding mentioned point on the Corinth-Walnut Exchange Service Area Boundary to the Corinth Base Rate Area Boundary, mileage charges apply as set forth in this *Guidebook*.

(T)

**Note 1:** Zone Mileage Charges deleted July 1, 2000 retroactive to January 1, 2000.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.10 Local Exceptions (Cont'd)

**K. Water Valley**

Banner, Miss.

Foreign Exchange Rural Service

1. Outside the Water Valley exchange service area but within the area of 40 acres consisting of the NW 1/4 of the NE 1/4 of Section 31, Township 11 South, Range 2 West, Calhoun County, Mississippi, located approximately 11 airline miles southeast of Water Valley, Mississippi and 6 miles northeast of Pine Valley, Mississippi, the following monthly charges in addition to the Water Valley, Mississippi rural line base rates will apply.
  - a. For the distance from the Water Valley, Mississippi central office to the boundary of the area described preceding, a mileage charge applies for each rural line. This mileage charge will apply regardless of the number of rural stations connected to the line.
    - (1) Mileage charge

		Monthly Rate	USOC
	(a) Per mile or fraction thereof, airline measurement	\$3.75	NA

**L. Wiggins**

Foreign Exchange Rural Service

1. Outside the Wiggins exchange service area but within the area known as the Houston Texas Gas and Oil Pipe Line Company compressor station site located in the SW quarter of the NE quarter of Section 19, T18S, R10W in Perry County, Mississippi which is 8 1/4 airline miles northeast of the Wiggins, Mississippi base rate area, the following monthly charges in addition to the Wiggins, Mississippi rural line base rates will apply.
  - a. For the distance from Wiggins, Mississippi central office to the boundary of the area described preceding (9-3/4 airline miles), a mileage charge applies for each rural line. This mileage charge will apply regardless of the number of rural stations connected to the line.
    - (1) Mileage charge

		Monthly Rate	USOC
	(a) Per mile or fraction thereof, airline measurement	5.30	NA

**M. Michigan City, Mississippi (Part of Grand Junction, Tenn.)**

Special Foreign Exchange Service

Ashland

1. Within the area shown on the Michigan City, Mississippi (Ashland, Miss.) Special Foreign Exchange Service Area Map, Ashland foreign exchange service is offered at the following rates provided direct facilities from the Ashland central office are available. Construction charges will be applicable for any construction required to provide facilities to serve the special foreign exchange service.
2. The rate per channel for this service will be:
  - a. The monthly rate for individual main station line service or private branch exchange trunk line service applicable within the base rate area of the Ashland exchange.
  - b. For the distance from the applicant's location to the point where the Wolf River crosses the Chickasaw Meridian, a special mileage charge applies as follows:
    - (1) Individual line or PBX trunk

		Monthly Rate	USOC	
	(a) Per 1/4 mile or fraction thereof, airline measurement	\$.95	NA	(M)
c.	For the distance from the preceding mentioned point on the Wolf River to the Ashland Base Rate Area Boundary, mileage charges apply as set forth in Section A3.			(T)(M)

Outside of the Foreign Exchange Service Area indicated on the Michigan City, Mississippi (Ashland, Miss.) Exchange Service Area Map and within the Grand Junction, Tennessee Exchange Service Area, Ashland Foreign Exchange Service is offered under the conditions and at the rates set forth in Section A9.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.10 Local Exceptions (Cont'd)

#### N. Pine Belt Regional Airport Calling Plan

1. All subscribers located within the area of the Hattiesburg exchange designated as the Pine Belt Regional Airport (P.B.R.A.) and its associated Industrial Park are eligible to subscribe to this plan. It will permit Laurel Local Calling Area customers (Laurel, Soso, Ellisville, Big Creek and Pittman) to place calls on a dial station-to-station sent-paid basis to subscribers to the plan in the designated area with the charge for each call billed to the P.B.R.A. plan for the customer called. Dial station-to-station sent-paid calls from P.B.R.A. subscribers to subscribers in the exchanges in the Laurel Local Calling Area will also be charged to the P.B.R.A. customer's calling plan. The rate includes a listing in the alphabetical section of the Laurel ***Listing Information System*** and such additional explanatory notes as required to indicate that dialed calls to the Hattiesburg number will be at no charge to the Laurel customer. (T)

(a) P.B.R.A. Calling Plan for the first hour or fraction of calling time.	3.65	NA
(b) For each additional 1/10 hour or fraction	.36	NA

#### O. Lake

##### Special Foreign Exchange Service

###### 1. Newton

a. Within the area shown on the Lake Special Foreign Exchange Service Area Map, Newton foreign exchange service is offered at the following rates provided direct facilities from the Newton central office are available. Construction charges will be applicable for any construction required to provide facilities to serve the special exchange service.

b. The rate per channel for this service will be:

- (1) The monthly rate for individual line or private branch exchange trunk line service applicable within the base rate area of the Newton exchange.
- (2) For the distance from the applicant's location to the point where the Newton-Lake Exchange Service Area Boundary crosses the Lawrence-Hazel Road, a special mileage charge applies as follows.

	Monthly Rate	USOC ZZ2AT
(a) Per 1/4 mile or fraction thereof, airline measurement	\$.95	

(3) For the distance from the above mentioned point on the Newton-Lake Exchange Service Area Boundary to the Newton Base Rate Area Boundary, mileage charges apply as set forth in this Guidebook.

Outside of the Foreign Exchange Service Area indicated on the Lake Foreign Exchange Service Area Map and within the Lake Exchange Service Area, Newton Foreign Exchange Service is offered under the conditions and at the rates set forth in Section A9.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.10 Local Exceptions (Cont'd)

(M)

**P. Columbus**

Mississippi University for Women

A description of the area defined as the premises of Mississippi University for Women is as follows:

Point of beginning to be the southeast corner-Second Avenue South and Eleventh Street South, proceed easterly along the southern boundary of Second Avenue South to Fifteenth Street South, then southerly along the western boundary of Fifteenth Street South to the railroad crossing south of Sixth Avenue South, then westerly along the northern boundary of the railroad to Ninth Street South, then northerly along the eastern boundary of Ninth Street South to Sixth Avenue South, then westerly along the northern boundary of Sixth Avenue South to Eighth Street South, then northerly along the eastern boundary of Eighth Street South to Fifth Avenue South, then easterly along the southern boundary of Fifth Avenue South to Eleventh Street South, then northerly along the eastern boundary of Eleventh Street South to Second Avenue South being the point of beginning.

**Q. (DELETED)**

**Pages 34.1 through 34.3 are hereby deleted in their entirety and removed from this Guidebook.**

(N)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.10 Local Exceptions (Cont'd)

#### S. Enhanced Area Calling Plan Trial

1. The Area Calling Plan will be available on or after October 1, 2002 in the exchanges of Mize, Raleigh, and Taylorsville. The Enhanced Area Calling Plan Trial for customers in these exchanges will continue until the Area Calling Plan is available. All remaining Enhanced Area Calling Plan subscribers will be converted to Area Calling Plan Service when it becomes available. The Enhanced Area Calling Plan Trial will be terminated and eliminated from this *guidebook*. The plan provides for local calling from the subscribers' home wire center to all wire centers within a 55 mile radius based on airline mileage, in addition to the existing local calling area described in A3.6. This offering will be available only in the Mize, Raleigh, and Taylorsville exchanges in lieu of the Area Calling Plan. (T)
2. Access lines are provided at the following rates.

		Monthly Rate	USOC	
(a)	Business including MultiServ service main station lines	28.00	NA	(T)
(b)	Trunks - Combination	28.00	NA	(T)
(c)	Trunks - Inward	28.00	NA	(T)
(d)	Trunks - Outward	28.00	NA	(T)
(e)	ESSX service NAR - Both Way	8.75	NA	(T)
(f)	ESSX service NAR - Inward	8.75	NA	(T)
(g)	ESSX service NAR - Outward	8.75	NA	(T)
(h)	MultiServ PLUS service or BellSouth Centrex service NAR - Both Way	8.75	M9QCE	(T)
(i)	MultiServ PLUS service or BellSouth Centrex service NAR - One-way Inward	8.75	M9Q1E	(T)
(j)	MultiServ PLUS service or BellSouth Centrex service NAR - One-way Outward	8.75	M9QOE	(T)

3. Customers must choose only one of the following usage package options per account. Customers subscribing to resold exchange service such as Shared Tenant Service and customer-provided public telephone service must select an option from 4. following. ESSX service, MultiServ PLUS service, and BellSouth Centrex service customers will receive a usage allowance equal to the monthly access line rate for calls terminating in Bands A, B, C and D. (C)

#### a. Option 1

All local calls are billed in accordance with the usage schedule in 5.a. following. Local usage charges for calls terminating in Bands A, B, C, and D will not exceed \$25.00 for business customers, trunks, ESSX service NARs, MultiServ PLUS service NARS, and BellSouth Centrex service NARs. (T)

##### (1) Economy

(a) Per line - NA

#### b. Option 2

This package includes a \$7.50 allowance for local calls terminating in Bands A, B, C and D. ESSX service, MultiServ PLUS service, and BellSouth Centrex service customers will receive an additional usage allowance equal to the amount of the monthly access line rate for calls terminating in Bands A, B, C and D. All usage charges are billed in accordance with the usage schedule in 5.a. following. Calls terminating in Bands A, B, C and D in excess of the allowance are rated at a 20 percent discount, in addition to the off-peak discount described in 6. following. Total billed usage charges for calls terminating in Bands A, B, C, and D will not exceed \$25.00 for business customers, trunks, ESSX service NARs, MultiServ PLUS service NARS, and BellSouth Centrex service NARs. (T)

##### (1) Standard

(a) Per line 6.00 NA

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.10 Local Exceptions (Cont'd)

#### S. Enhanced Area Calling Plan Trial (Cont'd)

4. Shared Tenant Service and customer-provided public telephone service subscribers must choose only one of the following usage package options per account. (C)

##### a. Option 1

All local calls are billed in accordance with the usage schedule described in 5.a. following.

###### (1) Economy

	Monthly Rate \$.	USOC NA
(a) Per line		
b. Option 2		

This package includes a \$7.50 allowance for calls terminating in Bands A, B, C, and D. All usage charges are billed in accordance with the usage schedule described in 5.a. following. All calls terminating in Bands A, B, C, and D in excess of the allowance are rated at a 20 percent discount, in addition to the off-peak discount described in 6. following.

###### (1) Standard

(a) Per line	6.00	NA
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#### 5. Usage Rates

a. The following rates apply for all Enhanced Area Calling Plan Trial usage and are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association F.C.C. Tariff No. 4.

Mileage Bands	Initial Minute Charge	Additional Minutes Charge
A (0 miles)	\$.02	\$.01
B (1 - 10 miles)	.04	.02
C (11 - 16 miles)	.06	.04
D (17 - 22 miles)	.09	.07
E (23 - 30 miles)	.11	.09
F (31 - 40 miles)	.11	.09
G (41 - 55 miles)	.13	.11
H (56 - 70 miles)	.18	.14

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.10 Local Exceptions (Cont'd)

#### S. Enhanced Area Calling Plan Trial (Cont'd)

6. Time/Day Discount - The preceding usage rates are peak period rates and apply from 8:00 A.M. to 8:00 P.M., Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge.
7. In addition to the local calling area described in A3.6.1, Enhanced Area Calling Plan Trial subscribers will receive local calling for station-to-station sent paid calls completed to their county seat and to wire centers within 55 miles of their originating wire center. If any wire center in an exchange is located within 55 miles of any wire center in the originating exchange, local calling will be provided from the entire originating exchange to the entire terminating exchange. Non-sent paid calls are charged at the established long distance and operator surcharge rates.
8. Customers desiring grouping service who subscribe to the Enhanced Area Calling Plan Trial will be rated at the charges described in A3.19.2.A.1.(e).
9. Calls completed with operator assistance within the local calling area described in A3.6.1 will have usage charges and appropriate Operator Assisted Local Call surcharges applied (when applicable). Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances for dialed sent paid calls.
10. Usage charges, only for calls completed within the local calling area described in A3.6.1, may be billed to numbers other than the Enhanced Area Calling Plan Trial telephone.
11. The Company will evaluate the circumstances of any business customer who believes the trial has created an economic hardship on his business after completion of the sixth month of the trial. If the Company is able to demonstrate no economic harm has occurred, the customer will remain on the plan. If economic harm has occurred, the customer will be allowed to convert to his previous service arrangement. (M)
12. Service order charges are waived for customers who wish to change their usage package option for the duration of this trial. (M)
13. All *terms and conditions* that appear in other sections apply unless otherwise stated herein. (T)(M)

## A3. BASIC LOCAL EXCHANGE SERVICE

(M)

### A3.11 Reserved For Future Use

### A3.12 Network Access Register Usage Package

#### A3.12.1 General

The Network Access Register (NAR) Usage Package provides for exchange and long distance message network calling to and from main stations and attendant positions of an ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service system, or a system requiring trunk or line applications in conjunction with MegaLink channel service, CNM - FlexServ service or LightGate service. The Network Access Register Usage Package provides for Flat, Measured Rate, or Volume Usage Measured Rate network usage access<sup>1</sup>. It is used in conjunction with a Network Access Limiter for ESSX service and Digital ESSX service as provided in Section A112. When ESSX service and Digital ESSX service Network Access Registers (NAR) are furnished on LightGate service, MegaLink channel service or CNM - FlexServ service, Volume Usage Measured Rate Service is provided at the rates and charges described in A3.26.

#### A3.12.2 Terms, Conditions And Application Of Rates

(T)

- A. If there is more than one Inward and/or Both Way NAR in a group, Grouping Service is required on all Inward and Both Way NARs in the group. The charges listed in A3.19 following for Business Line Grouping Service will apply.
- B. The Flat Rate NAR Usage package includes an unlimited number of dialed sent paid local calls.
- C. For the Measured Rate NAR Usage Package, all limitations specified in A3.2.3. for Measured Rate Service apply.
- D. For the Volume Usage Measured Rate Service NAR Usage Package, all limitations specified in A3.7. for Volume Usage Measured Rate Service apply. A usage allowance for dialed sent paid local calls and usage charges above the allowance apply as specified in A3.7. for Volume Usage Measured Rate Service.
- E. All monthly rates and charges shown following for NAR Usage Packages apply on a statewide basis. The rates shown are applicable whether the NAR usage Package is used for Inward, Outward, or Combination applications.
- F. The conditions and rates specified in other guidebooks for services which may be associated with these services are in addition to those specified herein.
- G. Where the Area Calling Plan is available, the rates and charges described in A3.2.9. will replace the following measured rate NAR usage package offering for new installations or transfers of service to new locations.
- H. Where the Enhanced Area Calling Plan Trial is available, subscribers must choose network access and a usage option from A3.10.S.

**Note 1:** MultiServ PLUS service and BellSouth Centrex service are applicable to Flat, Area Calling Plan (ACP) and Enhanced ACP network access.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.12 Network Access Register Usage Package (Cont'd)

#### A3.12.3 Rates

##### A. Per Flat Rate NAR Usage Package<sup>1</sup>

1. Inward only (for use with ESSX service and Digital ESSX service)

	Monthly Rate	USOC
2. Outward only (for use with ESSX service and Digital ESSX service)	\$24.00	EQB
(a) Each NAR	24.00	EQC
3. Both Way (for use with ESSX service and Digital ESSX service)	24.00	EQA
(a) Each NAR	24.00	M9QCX
4. Both Way, Flat Rate Service (for use with MultiServ PLUS service or BellSouth Centrex service)	24.00	M9Q1X
(a) Each NAR	24.00	M9QOX
5. One-way Inward, Flat Rate Service (for use with MultiServ PLUS service or BellSouth Centrex service)	35.00	NQP
6. One-way Outward, Flat Rate Service (for use with MultiServ PLUS service or BellSouth Centrex service)	35.00	NQT
(a) Each NAR	35.00	NQM
7. Inward only (for use with MegaLink channel service, CNM – FlexServ service and LightGate service)	70.00	ND3
(a) Each NAR	7.50	EQR
8. Outward only (for use with MegaLink channel service, CNM – FlexServ service and LightGate service)	7.50	EQS
(a) Each NAR	7.50	EQP
9. Both Way (for use with MegaLink channel service, CNM – FlexServ service and LightGate service)	7.50	EQP
(a) Each NAR	7.50	EQP
10. DID Combination <sup>2</sup> (for use with MegaLink channel service, CNM – FlexServ service and LightGate service)	7.50	EQP
(a) Each NAR	7.50	EQP

##### B. Per Measured Rate NAR Usage Package<sup>1,3,4</sup>

###### Per LMS NAR Package

(All usage is at the usage conditions and rates for Measured Rate Service specified in A3.2.3. preceding. The monthly rate includes a local usage allowance for dial sent paid local calls equal in amount to the monthly rate.)

1. Inward only (for use with ESSX service and Digital ESSX service)

(a) Each NAR	7.50	EQR
2. Outward only (for use with ESSX service and Digital ESSX service)	7.50	EQS
(a) Each NAR	7.50	EQP

**Note 1:** Not available for subscribers in the Mize, Raleigh or Taylorsville exchanges. See A3.12.2.H. (T)

**Note 2:** Available where facilities permit. Appropriate charges for DID service and Grouping Service apply.

**Note 3:** Not available for new installations or transfers of service to new locations where the Area Calling Plan is available. See A3.12.2.G.

**Note 4:** The MultiServ PLUS service and BellSouth Centrex service Measured Service NARs are available in A3.2.9 and A3.10.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.12 Network Access Register Usage Package (Cont'd)

#### A3.12.3 Rates (Cont'd)

C. Per Volume Usage Measured Rate NAR Package<sup>1,2</sup>

Volume Usage

(All usage is at the usage conditions and rates for Measured Rate Service specified in A3.2, preceding, except that time of day discounts do not apply and all dial sent paid usage is discounted by 50 percent. The monthly rate includes a local usage allowance for dial sent paid local calls equal in amount to the monthly rate. Where the Area Calling Plan is available, the conditions listed in A3.26 for Network Access Service apply.)

1. Inward only (for use with ESSX service and Digital ESSX service)

	Monthly Rate	USOC
2. Outward only (for use with ESSX service and Digital ESSX service)	\$20.00	EQW
(a) Each NAR	20.00	EQX
3. Both Way (for use with ESSX service and Digital ESSX service)	20.00	EQ2
(a) Each NAR	20.00	M9Q1V
4. One-way Inward (for use with MultiServ PLUS service or BellSouth Centrex service) <sup>3</sup>	20.00	M9QOV
(a) Each NAR	20.00	M9QCV
5. One-way Outward (for use with MultiServ PLUS service or BellSouth Centrex service) <sup>3</sup>	20.00	M9QCV
(a) Each NAR	20.00	M9QCV
6. Both Way (for use with MultiServ PLUS service or BellSouth Centrex service) <sup>3</sup>	20.00	M9QCV
(a) Each NAR	20.00	M9QCV

**Note 1:** Not available for subscribers in the Mize, Raleigh or Taylorsville exchanges. See A3.12.2.H. (T)

**Note 2:** Not available for new installations or transfers of service to new locations where the Area Calling Plan is available. See A3.12.2.G.

**Note 3:** Available to ESSX service or Digital ESSX service customers subscribing to Volume Usage Measured Service and converting to MultiServ PLUS service. Also available to ESSX service, Digital ESSX service, or MultiServ PLUS service customers subscribing to Volume Usage Measured Service and converting to BellSouth Centrex service.

## A3. BASIC LOCAL EXCHANGE SERVICE

### **A3.13 Directory Assistance Service**

#### **A3.13.1 General**

- A. The Company furnishes Directory Assistance service for the purpose of aiding customers in obtaining listing information.
- B. The charging application and rates set forth in A3.13.2. and 3. following apply to customer requests for Directory Assistance.
- C. Directory Assistance service allows a subscriber to get a telephone number and/or address.
- D. Directory Assistance service does not provide telephone number, name, address, or ZIP Code on a private (non-published) listing, but does furnish these items from informational records on a semiprivate listing.

#### **A3.13.2 Application Of Charges**

- A. There will be a charge for all customer calls to Directory Assistance except as noted in B. following.
- B. Charges are not applicable to the following customers that request listing information within their local calling area:
  - 1. Hotel/motel guests and hospital patients
  - 2. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use Company's Listing Information System due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of directory service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.
  - 3. Customers who make a call to Directory Assistance service for an address or telephone number that was incorrectly published in the alphabetical section of the Company's Listing Information System.
- C. Surcharges as described in A3.14 apply to operator served Directory Assistance calls.

#### **A3.13.3 Rates and Charges**

	Charge	USOC	
A. Request of listing information - maximum of three requests per call			
1. Listing(s) within the caller's NPA	\$2.49	NA	(I)
(a) Per Call	\$2.49	NA	(I)
2. Listing(s) outside the caller's NPA <sup>1</sup>	.35	NA	
(a) Per Call	.35	NA	
B. Directory Assistance service to Payphone Providers			
(a) Per Call	.35	NA	

**Note 1:** No allowances, exemptions or exceptions apply. This service is available where technically feasible.

## A3. BASIC LOCAL EXCHANGE SERVICE

(M)

### **A3.14 Operator Assisted Local Calls**

#### **A3.14.1 Reserved For Future Use**

#### **A3.14.2 Application Of Charges**

##### **A. Operator Assisted Local Calls**

A surcharge will apply when the caller requests operator assistance and the call is completed within the local service area. The call may be billed to the originating telephone or any other Company-approved identification number. The surcharge will be applied to each completed call except:

1. For calls to the Company for official telephone business.
2. For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.
3. Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time.
4. When the caller advises he has had service trouble in reaching the terminating number.

B. In addition to applicable service charge(s), each local non-sent paid call originating from a payphone service provider line and utilizing the Company's operator handling service will be rated at \$.35.

#### **A3.14.3 Rates and Charges**

A. For any completed message in the call classes listed following, a service charge will be applied as follows:

1. Billing Surcharges

	Rate	USOC	
2. Operator Dialed Surcharge <sup>1</sup>	\$1.00	NA	(M1)
(a) Station-to-station operator assisted sent paid, each			
3. Partially Automated Surcharge <sup>2</sup>	1.00	NA	(M1)
(a) Station-to-station operator assisted calls where the operator dials the terminating number, each			
	1.25	NA	(M1)
(a) Station-to-station operator assisted calls where the customer dials the terminating number, and elects to have the operator handle billing, each			

**Note 1:** An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

**Note 2:** A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.14 Operator Assisted Local Calls (Cont'd)

(M)

#### A3.14.4 Operator Assisted Premium Plan

- A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:
  1. originate from a telephone line associated with the customer's account,
  2. originate and terminate in the same Basic Local Calling Area,
  3. be carried and completed by the Company via Company facilities and
  4. be billed by the Company.

In the event the company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.15 (DELETED)

### A3.16 Reserved For Future Use

### A3.17 Auxiliary Line Service (Inward Service)

#### A3.17.1 General

- A. Under the conditions specified following, a subscriber to the Area Calling Plan, two-way flat or measured rate individual line business service in an exchange offering auxiliary line service, may subscribe for one or more auxiliary lines of the same class as their two-way service at the rate specified following for auxiliary lines.
- B. The auxiliary line must terminate on the same premises as that in which the main service is located.
- C. The auxiliary line is arranged for receiving incoming calls only.
- D. The telephone numbers of auxiliary lines may be consecutive with those of the main service and if so arranged are the first numbers in the series assigned to a subscriber.
- E. All listings must be in connection with the telephone number of the first auxiliary line if it is consecutive with the main service. (M)
- F. Auxiliary line service is furnished within the Base Rate Area of each exchange at the rate applicable for business individual line flat or measured rate service for that exchange.<sup>1</sup> (M)
- G. Where the Enhanced Area Calling Plan Trial is available, subscribers must choose network access and a usage option from A3.10.S. (M)

**Note 1:** Zone Mileage Charges deleted July 1, 2000 retroactive to January 1, 2000.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.18 Concession Service

#### A3.18.1 General

- A. The classes of subscribers specified following are allowed the concession indicated for the following services:
  - 1. Individual flat rate or individual line measured and message rate main station line service and flat or message rate PBX Service.
    - a. In connection with measured and message rate service, the concession applies on the amount of the monthly rate but not on charges for local usage or messages in excess of the monthly allowance. The number of messages or amount of usage allowed each month is the same as would be allowed if the concession did not apply.
  - 2. Extension and tie line mileage charges associated with the service enumerated preceding.<sup>1</sup>
- B. Concessions are not allowed to any class of subscribers from the regular rates for the following services and equipment:
  - 1. Toll messages, interstate or intrastate subscriber line charges.
  - 2. Local usage or messages in excess of the allowance for measured or message rate service.
  - 3. Joint user service.
    - a. Contracts for joint user service are not accepted in connection with service at a concession rate, unless the joint user, if a main station subscriber, would be entitled to a concession.
  - 4. Construction charges.
  - 5. Additional listings.
  - 6. Miscellaneous equipment or other facilities, including any extension line mileage charges associated with the miscellaneous equipment or other facilities.
  - 7. Installation, service connection, inside move or change charges.
  - 8. Optional Calling Plans.
  - 9. Grouping Service.

(T)

#### A3.18.2 Charitable Institutions

A concession of 25 percent from the regular business rate is allowed to corporations, associations and institutions, or any branch thereof who comply with all of the following qualifications:

- A. Are dependent upon voluntary contributions for their support.
- B. Are exclusively engaged in charitable work.
- C. Provide a majority of its services free of charge and utilize any compensation received for its services wholly in the prosecution of its charitable work, not resulting in any profit to the organization or any member thereof.
- D. Are engaged principally in the furnishing of direct aid to the physical health and comfort of human beings in the form of money, services or necessary commodities. For determining eligibility for concession service, those corporations, associations and institutions whose principal work is the elevation or enlightenment of minds or morals, or the reformation, punishment, or correction of acts, habits or mental conditions, or the enforcement of law, or the protection of rights, are not to be classed as charitable institutions.
- E. Communication equipment furnished at concession rates for charitable institutions must be located in the administrative offices, institutional buildings or any of the branches thereof.

#### A3.18.3 Schools, Churches And Clergymen

- A. A concession of 15 percent from the regular business rate is allowed to schools and churches, provided the telephone is located in the school, church or church study and listed under the name of the school or church.
- B. (Obsoleted, See A103.18)
- C. (Obsoleted, See A103.18)
- D. The concession described in A3.18.3.A preceding is allowed for elementary, junior and high schools.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.19 Grouping Service

#### A3.19.1 General

Grouping service is a combination of two or more residence or business individual lines or trunks connected to the central office so that incoming calls to the listed number overflow to the next available line if the listed number is busy.

#### A3.19.2 Rates

##### A. Monthly rate for Grouping Service

###### 1. Residence

		Monthly Rate	USOC
(a)	Flat Rate Service (50 percent of the individual flat or trunk rate)	\$-	HTG
(b)	(DELETED)		(D)
(c)	(DELETED)		(D)
(d)	Area Calling Plan (32 percent of the individual flat or trunk rate)	-	HTGLO
(e)	Enhanced Area Calling Plan Trial (44 percent of the individual flat or trunk rate)	-	HTGLE

###### 2. Business

		Monthly Rate	USOC
(a)	Flat Rate Service <sup>1</sup>	\$10.00	HTG
(b)	Measured Service	10.00	HTGME
(c)	Message Service	10.00	HTGMS
(d)	Area Calling Plan	10.00	HTGLO
(e)	Enhanced Area Calling Plan Trial	10.00	HTGLE
(f)	Grouping Service associated with Announcement Facilities	10.00	HTG

##### B. This charge is applied as indicated herein and in Section A100., and applies in addition to the regular individual line or trunk rate. The Grouping Service Charge is not applicable to Station lines for PBX, Horizon, MultiServ PLUS service, BellSouth Centrex service, ESSX service, Digital ESSX service and/or WATS (USOC: HTGNR).

**Note 1:** Rates also apply for Grouping service for BellSouth Business Plus service.

(T)

## A3. BASIC LOCAL EXCHANGE SERVICE

(M)

### A3.20 Trunk Lines

#### A3.20.1 General

- A. Except as stated herein Area Calling Plan, flat and measured rate trunk service are offered to business subscribers. Message rate service is limited to hospitals and hotels in all exchanges. Measured rate trunk service is available in those central offices with measured service capability.
- B. Hospital and hotel subscribers may combine flat and measured, flat and Area Calling Plan, or flat and message rate service on a premises. The Area Calling Plan, measured and message rate service may not be combined on a premises. These trunks are provided at the rates stated in A3.20.8. following for the appropriate service.
- C. Hotels may subscribe to the Area Calling Plan, flat, message or measured rate service. A combination of flat and measured, flat and Area Calling Plan, or flat and message rate service will be allowed only when flat rate service is provided exclusively for management use and the Area Calling Plan, message or measured rate service is provided for guest use and lobbies. Guests may contract separately for one of the services otherwise available to them.
- D. Hospitals may subscribe to the Area Calling Plan, flat, message or measured rate service. A combination of flat and measured, flat and Area Calling Plan, or flat and message rate service will be allowed only when flat rate service is provided exclusively for management use and the Area Calling Plan, measured or message rate service is furnished for patient use and lobbies. A patient may contract separately for one of the services otherwise available to them.
- E. Grouping service is provided for trunk lines at the rates specified in A3.19. (M1)
- F. Where the Enhanced Area Calling Plan Trial is available, subscribers must choose network access and a usage option from A3.10.S. (T)(M1)

#### A3.20.2 Reserved for Future Use

(M1)

#### A3.20.3 Reserved for Future Use

(M1)

#### A3.20.4 Reserved for Future Use

(M1)

Page 41.1 through 43 are hereby deleted in their entirety and removed from this Guidebook.

(N)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.20 Trunk Lines (Cont'd)

#### A3.20.5 Reserved For Future Use

#### A3.20.6 Reserved For Future Use

#### A3.20.7 Reserved For Future Use

#### A3.20.8 Rates And Charges

	Monthly Rate	USOC
A. Flat rate service is provided for business, hotel, hospital and Shared Tenant Service subscribers.		
1. Business Trunk-Flat		
(a) Combination	\$419.00	TFC (I)
(b) Inward Only	419.00	TFN (I)
(c) Outward Only	419.00	TFU (I)
(d) Both Way <sup>1</sup>	419.00	TFB (I)
(e) DID (Direct In-Dial)	419.00	TDD1X (I)
(f) DID Combination <sup>2</sup>	837.00	TDDCX (I)
B. Measured rate service is provided for business, hotel, hospital and Shared Tenant Service subscribers where facilities are available, at the Business Individual Line Measured Rate as specified in A3.2.3. In addition, usage charges and allowances apply as stated in A3.2.3. Where the Area Calling Plan is available, measured rate service is an Obsolete Service Offering, as described in A2.3.4. preceding.		
1. Business Trunk-Measured (Bus. Ind. Line Measured Rate)		
(a) Combination	-	TKG
(b) Inward Only	-	BMU
(c) Outward Only	-	TKV
C. Message rate service is provided exclusively for use by hotel and hospital subscribers with an allowance of 80 local messages on the first trunk. Additional trunks are provided with no call allowance.		
1. Business Trunk-Message-First		
(a) Combination	314.00	TMC (I)
(b) Outward Only	314.00	TMU (I)
(c) Both Way <sup>1</sup>	314.00	TMB (I)
2. Business Trunk-Message-Additional		
(a) Combination	306.00	TM5 (I)
(b) Outward Only	306.00	TM3 (I)
(c) Both Way <sup>1</sup>	306.00	TM2 (I)
3. Local messages in excess of allowance	.07	NA
(a) Each	.07	NA
Note 1: Both way trunks are no longer available for new installations as of December 7, 1986. Combination trunks will be provided to customers requesting both way trunks.		
Note 2: Available where facilities permit. Appropriate charges for DID service and Grouping Service apply.		

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.20 Trunk Lines (Cont'd)

(M)

#### A3.20.9 Trunk Enhancements

- A. In addition to the charges stated in A3.20.8 preceding, optional premium service may be furnished to improve transmission specifications on a trunk which will provide a maximum 1004 Hz loss of 5.0 dB. Basic services provide a maximum of 1004 Hz loss of 10.0 dB.
- B. Service order charges and central office line connection charges will apply as specified in Section A4.
- C. Premium service is furnished at the following monthly rates.
  - 1. Premium Service
    - (a) Two-Wire - PTK2X
    - (b) Four-Wire - PTK4X

### A3.21 (DELETED)

**Note 1:** Both way trunks are no longer available for new installations. Combination trunks will be provided to customers requesting both way trunks.

Pages 44.2 through 48 are hereby deleted in their entirety and removed from this Guidebook.

## A3. BASIC LOCAL EXCHANGE SERVICE

### **A3.22 Local Usage Detail (LUD) Measured Service/Area Calling Plan Option**

#### **A3.22.1 General**

A. Local Usage Detail (LUD) is an option for usage based pricing customers who desire a printed listing of local call details in lieu of the usual summary billing of all dialed sent paid local usage. Requests for LUD must be processed five days prior to the billing date of the month in which it is desired, and must be initiated at the beginning, and terminated at the end of billing periods. In these cases, LUD must remain in place for complete billing periods, except where total service is terminated. LUD may be initiated between billing dates only when requested at the time usage based pricing service is established.

A charge equivalent to a Secondary Service Charge will apply for initiating LUD, except when it is requested at the same time usage based pricing is established. When an order is issued solely to initiate LUD, no service charges apply for BellSouth Business Plus service only.

#### **A3.22.2 Rates And Charges**

A. Local Usage Detail (LUD)

1. Printed listing

		Charge	USOC	
(a)	Per message listed for services excluding BellSouth Business Plus service Option 2	\$.01	NA	(M)
(b)	Per message listed for BellSouth Business Plus service Option 2 service and Back-Up Line for BellSouth Business Plus service Option 2 only	.00	NA	(M)

Charges for LUD are in addition to other applicable local usage charges specified in this Guidebook.

LUD will be provided on a per-line basis except when a customer has multiple usage based pricing lines on the same service account for combined usage and allowance billing. One LUD listing is furnished for these accounts.

## A3. BASIC LOCAL EXCHANGE SERVICE

(M)

### **A3.23 Reserved For Future Use**

### **A3.24 Local Directory Assistance Call Completion Service**

#### **A3.24.1 Description of Service**

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

#### **A3.24.2 General *Terms and Conditions***

- A. The service is not subject to concessions.

(T)

#### **A3.24.3 Use of the Service**

- A. The service is furnished subject to all applicable *terms and conditions* in section A2.

(T)

#### **A3.24.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  - 1. UniServ DA number requests
  - 2. Any Special Line Class Codes
  - 3. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
  - 4. Calls from tandems where the end user cannot be identified
  - 5. Calls from the Payphone Service Provider Telephones

(T)

(T)(M1)

(T)(M1)

#### **A3.24.5 Application of Charges and Exemptions**

- A. The charges specified in A3.24.6 following will be applicable to all subscribers except disabled customers who are exempt from Directory Assistance charges, as detailed in A3.13.2.
- B. Chargeable Calls
  - 1. For charging purposes, a DACC completed call is as defined in Section A1.

(M1)

(M1)

(M1)

#### **A3.24.6 Rates and Charges**

- A. Service Charges
  - (1) Directory Assistance Call Completion Charge
    - (a) Charge Per Completed Call

Rate	USOC	
\$0.00	NA	(M1)

## A3. BASIC LOCAL EXCHANGE SERVICE

(M)

### **A3.25 Directory Assistance/Directory Assistance Call Completion Service**

#### **A3.25.1 Description of Service**

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company Local Exchange Subscriber telephone number and Call Completion to the number provided, if requested, given a listed name and address. (T)
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.
- D. DA/DACC is available only where billing and terminal capability exists.
- E. Access to call detail records is included as part of this service. Optional call detail billing files and charges are as specified in A3.25.6 following.

#### **A3.25.2 General Terms and Conditions**

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

#### **A3.25.3 Use of the Service**

- A. The service is furnished subject to all applicable *terms and conditions* in section A2. (T)

#### **A3.25.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  - 1. InterLATA long distance calls
  - 2. Residence and Business Customers

(M1)

#### **A3.25.5 Application of Charges**

- A. Charges specified in A3.25.6.A.1 following will apply each time the subscriber receives a requested Company Local Exchange Subscriber telephone number. (T)(M1)
- B. Monthly rates as specified in A3.25.6.A.2 following will apply to DA/DACC Mobile Service Providers (MSPs) subscribing to Optional DA/DACC Call Detail Billing Files. (M1)

#### **A3.25.6 Rates and Charges**

- A. Service Charges

- (1) DA/DACC

(M1)

	Rate	USOC	
(a) Per Local Exchange Subscriber telephone number provided	\$.45	NA	(M1)
(2) Optional DA/DACC Call Detail Billing Files			(M1)
		Monthly Rate	
(a) Magnetic Tape - One (1) tape weekly per RAO	\$74.00	USOC	
(b) Diskette - One (1) diskette weekly per RAO	83.00	DAADM	(M1)

**Page 50.2 is hereby deleted in its entirety and removed from this Guidebook.**

(N)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.26 Network Access Service

#### A3.26.1 General

- A. Network access may be provided on a volume usage measured rate basis for those customers subscribing to LightGate service, MegaLink channel service *or* CNM - FlexServ service. The charges following in A3.26.2 are applicable only on those lines, trunks, or Network Access Registers (NAR) provided for local network access. (C)
- B. When the facility portion of an ESSX service main station line is provided on LightGate service, MegaLink channel service or CNM - FlexServ service, network access will be provided at the following charges for ESSX service NAR Volume Usage Measured Rate Service. These rates replace those described in A3.12.
- C. Foreign Exchange Service, when provided for use with LightGate service, MegaLink channel service *or* CNM - FlexServ service, will be furnished on a volume usage basis and billed the volume usage measured rate following. (C)
- D. The following usage terms and conditions will apply for all dialed sent paid local calls for each line, trunk, or NAR provided for local network access.
  - 1. Usage charges will be billed at the applicable usage schedule rates for measured rate service, Area Calling Plan, or the Enhanced Area Calling Plan Trial, as appropriate.
  - 2. Summarized total usage charges will be reduced by 50 percent prior to the application of the usage allowance. Time/Day discounts do not apply.
  - 3. A usage allowance of \$20.00 per line, trunk, or NAR is applicable.
  - 4. Total billed usage charges will not exceed \$20.00 per line, trunk or NAR. This term and condition does not apply to resold services.
  - 5. Allowances and caps apply to calls terminating in Bands A, B and C for Area Calling Plan subscribers and Bands A, B, C and D for Enhanced Area Calling Plan Trial Subscribers.
- E. Local calls completed within the local calling area described in A3.6.1 that are not dialed sent paid, i.e., operator assisted, etc., will be billed individually at the same usage rates specified in D.1. preceding (including Time/Day usage provisions), in addition to any applicable Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance, caps, or usage billing reductions for dialed sent paid local calls.
- F. Non-sent paid calls outside of the local calling area described in A3.6.1. are charged at the established long distance and operator surcharge rates. (C)
- F. When individual lines or trunks are provided in addition to LightGate service, MegaLink channel service *or* CNM - FlexServ service, they are provided at the rates stated in A3.26.2.C., F. and I. following. These rates include the usage allowance referenced in D.3. preceding and an exchange access line. All other terms and conditions stated in A3.26.1.D. are applicable. Volume Usage Measured Rate Service on LightGate service, MegaLink channel service *or* CNM - FlexServ service cannot be mixed with any other measured or flat rate local exchange service.
- G. All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.26 Network Access Service (Cont'd)

#### A3.26.2 Rates And Charges

A. Network Access Service - MegaLink<sup>\*</sup> Channel Service - *Local Measured Service*<sup>1</sup>

1. Volume Usage Measured Rate Service, per line or trunk

	Monthly	USOC
	Rate	
(a) Inward only	\$20.00	NNW1X (M)
(b) Outward only	20.00	NNWOX (M)
(c) Both way	20.00	NNWCX (M)
2. ESSX NAR Volume Usage Measured Rate Service		(T)(M)
(a) Inward only	20.00	NNH1X (M)
(b) Outward only	20.00	NNHOX (M)
(c) Both way	20.00	NNHCX (M)
		(N)

**Note 1:** Not available for new installations or transfers of service to new locations where the Area Calling Plan is available. See A2.3.4.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.26 Network Access Service (Cont'd)

#### A3.26.2 Rates And Charges (Cont'd)

B. Network Access Service - LightGate service - Local Measured Service<sup>1</sup>

1. Volume Usage Measured Rate Service, per line or trunk

	Monthly Rate	USOC
(a) Inward only	\$20.00	NNJ1X
(b) Outward only	20.00	NNJ0X
(c) Both way	20.00	NNJCX
2. ESSX service NAR Volume Usage Measured Rate Service		
(a) Inward only	20.00	NNP1X
(b) Outward only	20.00	NNPOX
(c) Both way	20.00	NNPCX

C. Network Access Service - Local Measured Service<sup>1</sup>

(Applicable to individual lines in addition to LightGate service or MegaLink channel service. Includes access line and allowance.)

1. Volume Usage Measured Rate Service, per line or trunk

(a) Inward only	45.10	NN61X
(b) Outward only	45.10	NN6OX
(c) Both way	45.10	NN6CX

D. Network Access Service - MegaLink channel service - Area Calling Plan

1. Volume Usage Measured Rate Service, per line or trunk

(a) Inward only	20.00	NN21X
(b) Outward only	20.00	NN2OX
(c) Both way	20.00	NN2CX

2. ESSX service NAR Volume Usage Measured Rate Service

(a) Inward only	20.00	NN41X
(b) Outward only	20.00	NN4OX
(c) Both way	20.00	NN4CX

E. Network Access Service - LightGate service - Area Calling Plan

1. Volume Usage Measured Rate Service, per line or trunk

(a) Inward only	20.00	NN51X
(b) Outward only	20.00	NN5OX
(c) Both way	20.00	NN5CX

(M)

**Note 1:** Not available for new installations or transfers of service to new locations where the Area Calling Plan is available. See A2.3.4.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.26 Network Access Service (Cont'd)

#### A3.26.2 Rates And Charges (Cont'd)

E. Network Access Service - LightGate service - Area Calling Plan (Cont'd) (T)  
 2. ESSX service NAR Volume Usage Measured Rate Service (T)

- (a) Inward only
- (b) Outward only
- (c) Both way

F. Network Access Service - *CNM* - FlexServ service - Area Calling Plan (T)  
 1. Volume Usage Measured Rate Service, per line or trunk
 

- (a) Inward only 20.00 NN21X
- (b) Outward only 20.00 NN2OX
- (c) Both way 20.00 NN2CX

 2. ESSX service NAR Volume Usage Measured Rate Service
 

- (a) Inward only 20.00 NN41X
- (b) Outward only 20.00 NN4OX
- (c) Both way 20.00 NN4CX

Monthly	Rate	USOC
	\$20.00	NN81X
	20.00	NN8OX
	20.00	NN8CX

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.26 Network Access Service (Cont'd)

#### A3.26.2 Rates And Charges (Cont'd)

G. (DELETED)

(D)

		Monthly Rate	USOC
<b>H.</b>	Network Access Service - Area Calling Plan (Applicable to individual lines in addition to LightGate service, MegaLink channel service <i>or</i> CNM - FlexServ service. Includes access line and allowance.)		(C)
1.	Volume Usage Measured Rate Service, per line or trunk		
(a)	Inward only	\$45.10	NN91X
(b)	Outward only	45.10	NN9OX
(c)	Both way	45.10	NN9CX
<b>I.</b>	Network Access Service - MegaLink channel service - Enhanced Area Calling Plan Trial		
1.	Volume Usage Measured Rate Service, per line or trunk		
(a)	Inward only	20.00	NNW1E
(b)	Outward only	20.00	NNWOE
(c)	Both way	20.00	NNWCE
2.	ESSX service NAR Volume Usage Measured Rate Service		
(a)	Inward only	20.00	NNH1E
(b)	Outward only	20.00	NNHOE
(c)	Both way	20.00	NNHCE
<b>J.</b>	Network Access Service - LightGate service - Enhanced Area Calling Plan Trial		
1.	Volume Usage Measured Rate Service, per line or trunk		
(a)	Inward only	20.00	NNJ1E
(b)	Outward only	20.00	NNJOE
(c)	Both way	20.00	NNJCE
2.	ESSX service NAR Volume Usage Measured Rate Service		
(a)	Inward only	20.00	NNP1E
(b)	Outward only	20.00	NNPOE
(c)	Both way	20.00	NNPCE
<b>K.</b>	Network Access Service - CNM - FlexServ service - Enhanced Area Calling Plan Trial		
1.	Volume Usage Measured Rate Service, per line or trunk		
(a)	Inward only	20.00	NNW1E
(b)	Outward only	20.00	NNWOE
(c)	Both way	20.00	NNWCE
2.	ESSX service NAR Volume Usage Measured Rate Service		
(a)	Inward Only	20.00	NNH1E
(b)	Outward only	20.00	NNHOE
(c)	Both way	20.00	NNHCE

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.26 Network Access Service (Cont'd)

##### A3.26.2 Rates And Charges (Cont'd)

###### L. (DELETED)

(D)

		Monthly Rate	USOC	(C)
M.	Network Access Service - Enhanced Area Calling Plan Trial (Applicable to individual lines in addition to LightGate service, MegaLink channel service <i>or</i> CNM - FlexServ service. Includes access line and allowance.)			
1.	Volume Usage Measured Rate Service, per line or trunk			
(a)	Inward only	\$45.10	NN91E	
(b)	Outward only	45.10	NN9OE	
(c)	Both way	45.10	NN9CE	

#### A3.27 (DELETED)

#### A3.28 Reserved For Future Use

#### A3.29 Reserved For Future Use

Page 53.2 is hereby deleted in its entirety and removed from this Guidebook.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.30 Reserved For Future Use

### A3.31 Lifeline

#### A3.31.1 Description of Service

- A. Effective July 5, 2017, new Lifeline service is only available to eligible customers who reside in Mississippi Connect America Fund II (CAF II) Funded Census Blocks, shown in Exhibit B of the Verified Petition of AT&T Mississippi for an Order Confirming Relinquishment of Its Eligible Telecommunications Carrier Designation in Specified Areas, Docket No. 2016-UA-2013, filed October 28, 2016.
- B. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with FCC rules and regulations including the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012, and the Lifeline and Link Up Reform and Modernization Third Report And Order, Further Report And Order, and Order on Reconsideration, WC Docket No. 11-42 (rel. April 27, 2016) ("Lifeline Reform and Modernization Order"), including implementation of a National Lifeline Eligibility Verifier (National Verifier) to determine subscriber eligibility.
- C. Lifeline is supported by the federal universal service support mechanism.
- D. Federal uniform support is available for each Lifeline service and is passed through to an eligible customer via a monthly Federal Lifeline credit. The amount of credit will not exceed the charge for local service. (C)

#### A3.31.2 Terms and Conditions

- A. General
  - 1. One low income credit is available per household and is applicable to the primary residential connection only. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
  - 2. A Lifeline customer may subscribe to any local service offering available to other residence customers.
  - 3. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
  - 4. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
  - 5. Lifeline service is exempt from the Installment Billing Service Fee.
  - 6. The Federal Universal Service Charge will not be billed to Lifeline customers.
  - 7. A Lifeline subscriber's local service will not be disconnected for non-payment of toll charges. Local service may be denied for non-payment of local calls in accordance with A2. Access to toll service may be denied for non-payment of toll charges. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
  - 8. Lifeline is not available for resale.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.31 Lifeline (Cont'd)

#### A3.31.2 Terms and Conditions (Cont'd)

##### B. Eligibility

1. To be eligible for Lifeline, a customer must be a current recipient of any one of the following low income assistance programs<sup>1</sup>.
  - a. Supplemental Security Income (SSI)
  - b. Supplemental Nutrition Assistance Program (SNAP)
  - c. Medicaid
  - d. Federal Public Housing Assistance
  - e. Veterans and Survivors Pension Benefit
2. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed one hundred and thirty-five percent (135%) of the Federal Poverty Guidelines are eligible for Lifeline.

**(DELETED)**

(D)

##### C. *Eligibility Determination, Certification, and Re-Certification*

*Effective November 2, 2018, the Company will no longer be responsible for determining Lifeline eligibility. At this time, the National Lifeline Eligibility Verifier (National Verifier) will determine subscriber eligibility, conduct annual recertification, and populate the Lifeline Eligibility Database. The National Verifier will collect the customer's application, determine eligibility, and give an approval or denial for a Lifeline discount. Once approved, the National Verifier will retain the approval for 90 days, during which time the Company may use the eligibility to provide a Lifeline discount. The Lifeline credit will not be established until the customer's eligibility has been determined by the National Verifier and the customer contacts the Company to apply the Lifeline credit.*

(C)

(C)

**(DELETED)**

(D)

**(DELETED)**

(D)

**Note 1:** Effective December 2, 2016, in compliance with the FCC "Lifeline Reform and Modernization Order", Temporary Assistance for Needy Families (TANF), Low-Income Home Energy Assistance Program (LIHEAP) and National School Lunch Program's free lunch program are no longer *eligible programs under* the federal Lifeline program. Existing Lifeline subscribers qualified under these programs prior to December 2, 2016, and who remain qualified for these programs, may retain the Lifeline discount until such time as they must re-certify under current FCC rules and criteria. Effective July 5, 2017, Lifeline discounts noted in this paragraph will only apply to Lifeline subscribers who reside in CAF II Funded Census Blocks.

(T)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.31 Lifeline (Cont'd)

#### A3.31.3 Rates and Charges

- A. General
  - 1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
  - 2. Service Charges in Section A4. are applicable for installing or changing Lifeline service.
  - 3. The Secondary Service Charge in Section A4. is not applicable when existing service is converted intact to Lifeline service.
- B. The total Lifeline credit consists of one Federal credit.

	Monthly Credit	
1. Federal credit <sup>1</sup>		
(a) Supplemental Security Income (SSI)	\$5.25	(C)
(b) Supplemental Nutrition Assistance Program (SNAP)	5.25	(C)
(c) Medicaid	5.25	(C)
(d) Federal Public Housing Assistance	5.25	(C)
(e) Income at or below 135% of the Federal Poverty Guidelines	5.25	(C)
(f) Veterans and Survivors Pension Benefit	5.25	(C)

#### A3.31.4 Tribal Lifeline

##### A. Description of Service

Qualified residents of federally recognized tribal lands may receive up to twenty-five dollars (\$25.00) per month in additional federal Lifeline support for their residential service.

##### B. Terms and Conditions

- 1. Tribal Lifeline support is in addition to traditional Lifeline support.
- 2. All Lifeline regulations are applicable to Tribal Lifeline.

##### C. Eligibility

To qualify, in addition to meeting the tribal land residency requirement, the customer may be a current recipient of any of the programs identified for Lifeline in A3.31.2 paragraph B, or may be a recipient of one of the following federal programs:

- 1. BIA (Bureau of Indian Affairs) general assistance
- 2. Tribally administered Temporary Assistance for Needy Families (TANF)
- 3. Head Start (income eligible)
- 4. Food Distribution Program on Indian Reservations

##### D. Rates and Charges

- 1. General
  - a. The Tribal Lifeline credit is in addition to the federal Lifeline credit.

**Note 1:** Effective December 2, 2016, in compliance with the FCC "Lifeline Reform and Modernization Order", Temporary Assistance for Needy Families (TANF), Low-Income Home Energy Assistance Program (LIHEAP) and National School Lunch Program's free lunch program are no longer eligible programs under the federal Lifeline program. Existing Lifeline subscribers qualified under these programs prior to December 2, 2016, and who remain qualified for these programs, may retain the Lifeline discount until such time as they must re-certify under current FCC rules and criteria. Effective July 5, 2017, Lifeline discounts noted in this paragraph will only apply to Lifeline subscribers who reside in CAF II Funded Census Blocks.

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### **A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.32 Classroom Communication Service (Obsoleted, See Section A103)**

(M)

**A3.33 Reserved For Future Use**

**A3.34 Reserved For Future Use**

**A3.35 Reserved For Future Use**

**A3.36 Reserved For Future Use**

**A3.37 Reserved For Future Use**

**A3.38 Back-Up Line (Obsoleted, See Section A103)**

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**A3. BASIC LOCAL EXCHANGE SERVICE****A3.38 Back-Up Line (Cont'd) (Obsoleted, See Section A103)****A3.39 Reserved For Future Use****A3.40 Reserved For Future Use****A3.41 Reserved For Future Use****A3.42 Reserved For Future Use****A3.43 BellSouth Business Plus Service (Obsoleted, See Section A103)****A3.44 (DELETED)****A3.45 Complete Choice for Business Package (Obsoleted, See Section A103)**

(D)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.46 AT&T Business Local Calling Assurance

#### A3.46.1 General

- A. AT&T Business Local Calling Assurance is offered where facilities and equipment are available. Eligible customers are existing business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T service area, and who now wish to establish their business local exchange access line service with the Company. This eligibility requirement is not applicable to customers with existing AT&T Business Local Calling Assurance service prior to September 1, 2016.
- B. AT&T Business Local Calling Assurance is a one (1) to four (4) line offering available to business subscribers and consists of the following for a fixed monthly rate:
  - Business Access Line (flat rate-unlimited local calling)
  - Caller ID Deluxe
  - Remote Access to Call Forwarding (or) Call Forwarding Variable
- C. All of the terms, conditions and limitations specified elsewhere in this section or in Section A13 apply to the respective services and features provided as part of this service.
- D. AT&T Business Local Calling Assurance requires a 12-month<sup>2</sup> or a 24-month<sup>1</sup> term agreement. The fixed monthly rate provided with this service continues after the end of the term. Customers may also subscribe to Business Local Calling Assurance on a Month-to-Month basis at prices as shown in paragraph A3.46.2.
- E. Normally applicable service charges (i.e. line connection charges) will not apply for lines included in this offering.
- F. This offering is only available to single location subscribers and only one package is permitted per location.
- G. This offering may not be used concurrently with any local exchange service term election agreement program or local service promotion unless otherwise stated.
- H. Fees applicable to early termination of an agreement do not apply to the AT&T Business Local Calling Assurance term agreement.

#### A3.46.2 Rates and Charges

- A. AT&T Business Local Calling Assurance
  1. Package includes flat rate business line and specified features

	Monthly			
	Rate		USOC	
(a) Each 1-line package	\$80.00		PGOV1	(I)
(b) Each 2-line package	160.00		PGOV2	(I)
(c) Each 3-line package	240.00		PGOV3	(I)
(d) Each 4-line package	320.00		PGOV4	(I)

**Note 1:** Effective January 2, 2015, 24-month term agreements are obsolete and no longer available to new or renewing customers.

**Note 2:** Effective March 1, 2017, 12-month term agreements are obsolete and no longer available to new or renewing customers.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.47 AT&T Business Local Calling (BLC)

##### A3.47.1 Description

AT&T Business Local Calling (BLC) is an optional business package that provides multiple line option packages which include varying combinations of a network access line, unlimited local usage, select calling features and hunting/grouping service (optional). Additional calling feature options are also available.

##### A3.47.2 Terms and Conditions

- A. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month<sup>1</sup>, or 36-Month<sup>1</sup> term and who commit to the line option packages and prices as shown in A3.47.6. Customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in A3.47.6. (M)
- B. AT&T Business Local Calling is not available on Foreign Exchange Service, WATS access lines, PBX Trunks, Centrex, ISDN, PRI, 800/900 Service, Hot Line or Coin Services. (M)
- C. AT&T Business Local Calling is only available where facilities and equipment permit. (M)
- D. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in A3.47.6. Multiple options per account are permissible. (M)
- E. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plan. (M)
- F. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record. (M)
- G. Volume Price Level rates as listed in A3.47.6 will apply for the life of the term plan based on the number of lines subscribed to on the initial order. (M)
- H. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package. (M)
- I. Certain standalone calling features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in A3.47.6. These standalone calling features are limited to Three-Way Calling, Call Forwarding Variable, Remote Access Call Forwarding Variable, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Block. Other standalone features may be added on an a la carte basis at their individual rates listed in the Guidebook. (M)
- J. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement. (M)
- K. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account. (M)
- L. Customers will receive a waiver of normally applicable service ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with calling features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to standalone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs is not applicable for customers subscribing to a Month-to-Month plan or when moving or transferring their telephone service as described in A3.47.2.Q. (M)

**Note 1:** Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year. (M)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.47 AT&T Business Local Calling (BLC) (Cont'd)

##### A3.47.2 Terms and Conditions (Cont'd)

M. Customer may purchase a Business Local Calling 1-19 line package for a 12-month term via a written or oral agreement. The agreement will automatically renew in successive 12-month terms unless, prior to expiration of the then-existing term, either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement.<sup>1</sup> Absent such notification, a new 12-month agreement subject to the same rates, terms and conditions will commence on the expiration date of the then-current term.

When Business Local Calling 1-19 line package is purchased as part of a Bundle Offer (i.e. an offer for the purchase of multiple AT&T services at a discount), the customer agrees to maintain the Bundle Offer for the applicable term. The price of the Business Local Calling service portion of the Bundle is valid until one of the following events occurs, at which time the price will increase: (1) the term of the Bundle Offer expires; (2) customer changes the Business Local Calling service address; or (3) customer drops one of the AT&T services in the Bundle Offer. If the customer is no longer eligible for the Bundle Offer price for the reasons described above, but has time remaining on the Bundle Offer term, the price for the Business Local Calling service will increase to the then-existing 12-month term price.

N. Applicable local, state, and federal charges; taxes; 911 fees; and the End User Common Line charge are in addition to the line option prices listed in A3.47.6.

O. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in A3.47.6 following. AT&T Business Local Calling will also be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.

P. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer-initiated temporary suspension.

Q. AT&T Business Local Calling customers with 1-19 initial line agreements who request a move or transfer of their telephone service either within the same premises or from one premises to another will be charged a one-time \$20 per line Service Order and Line Connection Charge for a maximum of 4 lines per move or transfer. This charge will not apply if the move or transfer is within 90 days of term expiration and the customer agrees to a new AT&T Business Local Calling agreement.

R. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where the AT&T Business Local Calling plan is available, into one agreement to meet line commitments.

S. Each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

##### A3.47.3 Line Option Packages

A. "Unlimited A" (Option A)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced, Three Way Calling, and either Call Forwarding Variable or Remote Access Call Forwarding Variable.

Optional Components: Call Waiting, Speed Calling 30, Call Return, Repeat Dialing, Call Block, Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

B. "Unlimited B" (Option B)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced.

Optional Components: Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

**Note 1:** Effective June 19, 2019, new 12-month terms will no longer automatically renew. 12-month term plans existing prior to June 19, 2019 will auto-renew until such time as either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement, per paragraph A3.47.2 M.

(C)

(N)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.47 AT&T Business Local Calling (BLC) (Cont'd)

##### A3.47.4 Termination Liability and Shortfall

- A. Except as provided for elsewhere in this Guidebook, customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to \$15.00 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order. (T)  
(M)
- B. Termination charges are not applicable if, during the term period:
  - 1. the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify; or (M)
  - 2. the customer converts to an upgraded technology with the Company (e.g., network access lines to PBX Trunks, Centrex, ISDN) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (M)
  - 3. the customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify, or (M)
  - 4. an AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under an AT&T Business Local Calling Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:
    - a. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months; (M)
    - b. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; (M)
    - c. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service; (M)
    - d. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and (M)
    - e. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site. (M)

It is at the Company's sole discretion whether a product change satisfies these requirements (M)

- C. For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement. (M)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.47 AT&T Business Local Calling (BLC) (Cont'd)

##### A3.47.5 References

The AT&T Business Local Calling plan components are provided in accordance with the Terms and Conditions of their applicable Guidebook sections except as noted in Sections A3.47.2 and A3.47.6.

##### A3.47.6 Prices

###### A. Service Elements

		Term & Volume Monthly Prices			
		Per Line			
Volume	Line	1-Year	2-Year <sup>1</sup>	3-Year <sup>1</sup>	Month-to-Month
<u>Price Level</u>	<u>Option</u>	<u>1-Year</u>	<u>2-Year<sup>1</sup></u>	<u>3-Year<sup>1</sup></u>	<u>Month</u>
<b>Rate Group 1<sup>2</sup></b>					
(a) 1-19 Lines	Option A	\$70.00	\$44.00	\$43.00	\$172.00
	Option B	65.00	39.00	38.00	142.00
(b) 20+Lines	Option A	44.00	38.00	37.00	172.00
	Option B	39.00	33.00	32.00	142.00
<b>Rate Groups 2 through 12<sup>2</sup></b>					
(c) 1-19 Lines	Option A	70.00	44.00	43.00	157.00
	Option B	65.00	39.00	38.00	142.00
(d) 20+Lines	Option A	44.00	38.00	37.00	157.00
	Option B	39.00	33.00	32.00	142.00
<b>Rate Group 13<sup>2</sup></b>					
(e) 1-19 Lines	Option A	70.00	44.00	43.00	213.00
	Option B	65.00	39.00	38.00	166.00
(f) 20+Lines	Option A	44.00	38.00	37.00	213.00
	Option B	39.00	33.00	32.00	166.00
<b><u>Monthly Rate</u></b>					
Calling Features listed in A3.47.2.I, per feature, per line					\$3.00

**Note 1:** Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

**Note 2:** See A3.6.